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21 - 11/10/26

STATE OF NEW HAMPSHIRE
DEPARTMENT OF INFORMATION TECHNOLOGY

27 Hazen Drive | Concord, NH | 03301
Fax: (603) 271-1516 | TDD: (800) 753-2964
doit.nh.gov

Denis Goulet, *Commissioner*

October 16, 2026

Her Excellency, Governor Kelly A. Ayotte
and the Honorable Council
State House
Concord, New Hampshire 03301

REQUESTED ACTION

Authorize Department of Information Technology (DoIT) on behalf of the Department of Health and Human Services (Department), Division of Economic Stability, to enter into a **Sole Source** amendment to an existing contract, which was originally competitively bid, with Deloitte Consulting, LLP (VC 174776), New York, NY, to modify the scope of work to address requirements through the Centers for Medicare & Medicaid Services (PL 119-21), to reduce long-term care eligibility processing times, strengthen contact center response times, and conduct system changes to support the implementation of the Dual Special Needs Medicare and Medicaid Plans targeted for January 1, 2028, within NH EASY and New HEIGHTS by increasing the price limitation by $11,421,871 from $102,169,141.12 to $113,591,012.12 with no change to the contract completion date of September 30, 2028, effective upon Governor and Council approval. 91.20% Federal Funds. 1.37% General Funds. 7.43% Capital Funds.

The original contract was approved by Governor and Council on November 2, 2022, item #34, amended on March 22, 2023, item #38A, August 23, 2023, item #44; June 26, 2024, item #81; December 18, 2024, item #49; October 1, 2025, item #5B, and most recently amended on March 25, 2026, item #28.

Funds are available in the following accounts for State Fiscal Year 2027, upon the availability and continued appropriation of funds in the future operating budget, with the authority to adjust budget line items within the price limitation and encumbrances between state fiscal years through the Budget Office, if needed and justified.

See attached fiscal details.

EXPLANATION

The purpose of this request is to implement federally required changes and strengthen program efficiencies essential to operating the New HEIGHTS integrated eligibility and enrollment system. This request will allow the Department to maintain full compliance with federal and state Medicaid rules and regulations, including 1915(c) Home and Community-Based Services (HCBS) requirements This contract action seeks to fully maximize federal dollars, capital funds and general funds. To support clients effectively and ensure timely service delivery, the Department must adjust the existing system to reduce manual workflows, improve data accuracy, strengthen compliance with state and federal requirements, comply with the eligibility and enrollment requirements of PL 119-21, and improve the beneficiary and provider experience. The approved Contractor, currently responsible for maintenance and operations of the New HEIGHTS system

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under this existing agreement, will deliver these changes in a timely manner to ensure continuity of operations.

This request is **Sole Source** because the Department is increasing the price limitation by more than 10% of the original contract, which was originally competitively bid. Approval of this action will allow for the required changes to the New HEIGHTS system. New HEIGHTS supports access for more than 125 public and health assistance state and federal programs, including, Medicaid, Supplemental Assistance Nutrition Program (SNAP), and Temporary Assistance to Needy Families. New HEIGHTS supports approximately 1,100 staff and 300,000 clients annually.

The system configuration adjustments include:

- **Contact Center Upgrade and Integration** – Enhances the customer service system by adding advanced Interactive Voice Response Application Programming Interfaces, where screen prompts allow natural voice beneficiary input and with voice system responses inclusive of system integration, and streamlined voice signature workflows. These upgrades are necessary to increase the speed for case resolution and improve customer experience and.
- **Medicaid EBI (Enterprise Business Intelligence) Reporting** – Migrates Medicaid dashboards to a secure cloud environment while strengthening reporting capabilities to maintain full compliance with the evolving state and federal Medicaid requirement under PL 119-21. These system refinements will help ensure clients receive timely eligibility decisions based on accurate, up-to-date information and to prevent delays caused by earlier implemented reporting tools.
- **Dual Special Needs Plan (D-SNP) Implementation & Managed Care Organization (MCO) Alignment** – New Hampshire's Rural Health Transformation Plan (RHT Plan) committed to implementing a Highly Integrated D-SNP. To execute this commitment in the RHT Plan the New HEIGHTS system needs to accept and integrate Medicare enrollment information into the Medicaid beneficiary's eligibility. This capability will add automated daily data exchange across New HEIGHTS, NH EASY, and MMIS to synchronize Medicaid and Medicare MCO enrollments under a single payor for dual eligible individuals.
- **Continued Efforts to Making Eligibility Easier** – Introduces rules based automated eligibility determinations within New HEIGHTS, automates the LTC application, modernizes the post-eligibility cost of care interface, automates the manual spend-down process to streamline eligibility. These updates are essential to reduce manual calculations and workarounds, improve the accuracy and timeliness of Long-Term Care Medicaid eligibility determinations, and support greater accuracy of calculations for an individual's cost of care.
- **Improves Client and Provider Self-Service Digital Access, Provider Portal & Application Harmonization** – Deploys a self-service long-term care provider portal, strengthens NH EASY for digital accessibility compliance, and aligns online and paper application processes to create unified applications. These upgrades are necessary to improve accessibility and customer access, reduce potential inconsistencies between paper and online processes, and streamline information exchange among applicants, providers, and the Department.
- **Strengthens data within the Bureau of Developmental Services-** These changes are necessary to improve workflow, intake, reporting, reduction of errors, automation

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of claims tracking, improving service authorization submission and overall improvement of the user.

The Department will continue to monitor services by:

- Reviewing vendor reporting processes and systems for data integrity.
- Performing file reviews to ensure vendor compliance with state and federal laws and rules in the administration of the contract.
- Assessing vendor compliance with applicable contract objectives and requirements.

Should the Governor and Council not authorize this request, the Department will be noncompliant with state and federally mandated requirements and would face operational disruptions, increased manual processing, and potential financial penalties.

Area served: Statewide

Source of Federal Funds: Assistance Listing Number #93.778, FAIN #2605NH5ADM; ALN 93.798, FAIN #RHTCMS332050; ALN 93.575, FAIN #2501NHCCDY; ALN 84.181, FAIN # H181X260127.

Respectfully submitted,

Denis Goulet,
Commissioner, DOIT

for:

Lori A. Weaver
Commissioner, DHHS

01-03-03-030010-76950000 DEPARTMENT OF INFORMATION TECHNOLOGY, DOIT – IT FOR DHHS

100% Other (Agency Class 27) funds: the Agency Class 027 used by the Department of Health and Human Services to reimburse DoIT is 65% Federal, 35% General.

State Fiscal Year	Class/Object	Description	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2023	046-500465	Consultants	3950041	$5,625,110	$0	$5,625,110
2024	046-500465	Consultants	3950041	$7,762,227	$0	$7,762,227
2025	046-500465	Consultants	3950041	$8,034,208	$0	$8,034,208
2026	046-500465	Consultants	3950041	$7,730,832	$0	$7,730,832
2027	046-500465	Consultants	3950041	$8,074,279	$0	$8,074,279
2028	046-500465	Consultants	3950041	$10,180,352	$0	$10,180,352
2029	046-500465	Consultants	3950041	$2,634,112	$0	$2,634,112
		Sub Total		$50,041,121	$0	$50,041,121

05-95-094-940010-24650000 HEAL TH AND SOCIAL SERVICES, DEPT OF HEAL TH AND HUMAN SERVICES, HHS: NEW HAMPSHIRE HOSPITAL, ARPA DHHS FISCAL RECOVERY FUND

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2023	103-502507	ntracts for Operational Servi	Various	$2,247,750	$0	$2,247,750
2024	103-502507	ntracts for Operational Servi	Various	$0	$0	$0
2025	103-502507	ntracts for Operational Servi	Various	$0	$0	$0
2026	103-502507	ntracts for Operational Servi	00FRF602PH9537A	($1,498,500)	$0	($1,498,500)
		Sub Total		$749,250	$0	$749,250

05-95-045-451010-79930000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SERVICES, HHS: TRANSITIONAL ASSISTANCE, DIVISION OF CLIENT SERVICES - DFA FIELD SVCS

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2023	046-500465	IT Consul-Non-Benefit	Various	$362,673	$0	$362,673
2024	046-500465	IT Consul-Non-Benefit	Various	$0	$0	$0
2025	102-500731	Contracts for Programs	Various	$234,470	$0	$234,470
		Sub Total		$597,143	$0	$597,143

05-95-045-451010-72140000 HEALTH AND SOCIAL SERVICES, HEALTH AND HUMAN SVCS DEPT, HHS: DIV ECONOMIC STABILITY, BUREAU OF FAMILY ASSIST-FIELD, NEW HEIGHTS

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2023	046-500465	IT Consul-Non-Benefit	45103000	$674,325	$0	$674,325
2024	046-500465	IT Consul-Non-Benefit	Various	$3,279,470	$0	$3,279,470
2025	046-500465	IT Consul-Non-Benefit	Various	$1,505,000	$0	$1,505,000
2026	046-500465	IT Consul-Non-Benefit	Various	$6,036,625	$0	$6,036,625
2027	046-500465	IT Consul-Non-Benefit	TBD	$3,884,680	$0	$3,884,680
		Sub Total		$15,380,100	$0	$15,380,100

05-95-093-930030-93170000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SERVICES, DLTSS-DEVELOPMENTAL SVCS, DEVELPMNTAL IT REMED, L21:1VII3 DEVELOPMENTAL IT REMED

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2023	034-500099	Major IT Systems	93130707	$450,426	$0	$450,426
2024	034-500099	Major IT Systems	n/a	$0	$0	$0
2025	034-500191	Major IT Systems	n/a	$0	$0	$0
2026	034-500191	Major IT Systems	n/a	$0	$0	$0
2027	034-500191	Major IT Systems	93130707	$0	$5,620,688	$5,620,688
		Sub Total		$450,426	$5,620,688	$6,071,114

05-95-093-930030-93230000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SERVICES, DEVELOPMENTAL SVCS DIV, DIV OF DEVELOPMENTAL SERVICES, L21:1VII9 BDS Direct Billing

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2023	034-500099	Major IT Systems	93130707	$1,000,000	$0	$1,000,000
2024	034-500099	Major IT Systems	n/a	$0	$0	$0
		Sub Total		$1,000,000	$0	$1,000,000

05-95-093-930030-93170000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SERVICES, DEVELOPMENTAL SVCS DIV, DIV OF DEVELOPMENTAL SERVICES, L21:1VII3 DEVELOPMENTAL IT REMED

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2023	034-500099	Major IT Systems	93130707	$878,939	$0	$878,939
2024	034-500099	Major IT Systems	n/a	$0	$0	$0
		Sub Total		$878,939	$0	$878,939

05-95-048-481030-93220000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SERVICES, ELDERLY AND ADULT SVCS DIV, STATE OFFICE ADMIN, L21:1VII8-BEAS SYSTMS MODRNZTN (HB25 SFY22/23)

State Fiscal Year	Class / Account	Class Title	Job Number			
2023	034-500099	Major IT Systems	48130705	$6,792,640	$0	$6,792,640
2024	034-500099	Major IT Systems	n/a	$0	$0	$0
		Sub Total		$6,792,640	$0	$6,792,640

05-95-042-421030-93160000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SERVICES, HHS: HUMAN SERVICES DIV, DCYF (CCWIS), L21: 1VII2-DCYF (CCWIS)

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2023	034-500161	Capital Projects	TBD	$133,931	$0	$133,931
2024	034-500161	Capital Projects	n/a	$0	$0	$0
		Sub Total		$133,931	$0	$133,931

05-95-042-421110-29780000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVCS, HHS: HUMAN SERVICES, CHILD DEVELOPMENT, CHILD CARE DVLP-QUALITY ASSURE

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2023	074-500589	Grants for Pub Assist and Re	42117814	$0	$0	$0
2024	074-500589	Grants for Pub Assist and Re	42117814	$292,227	$0	$292,227
		Sub Total		$292,227	$0	$292,227

05-95-093-930010-26060000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SERVICES, DEVELOPMENTAL SVCS DIV, DIV OF DEVELOPMENTAL SERVICES, HCBS ENHANCED FMAP-ARP

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2023	102-500731	Contracts for Prog Svc	93009024	$0	$0	$0
2024	102-500731	Contracts for Prog Svc	93009024	$4,908,938	$0	$4,908,938
2025	102-500731	Contracts for Prog Svc	93009021	$1,300,000	$0	$1,300,000
		Sub Total		$6,208,938	$0	$6,208,938

05-95-048-480030-0972000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SERVICES, DLTSS-ELDERLY&ADULT SVCS, STATE OFFICE ADMIN, 11-253:1:VII-L REPLAT OP APP

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2023	034-500099	Major IT Systems	48130706	$0	$0	$0
2024	034-500099	Major IT Systems	48130706	$722,200	$0	$722,200
		Sub Total		$722,200	$0	$722,200

05-95-047-470010-79370000, HEALTH AND SOCIAL SERVICES, HEALTH AND HUMAN SVCS DEPT OF HHS: DIVISION OF MEDICAID SERVICES: OFC OF MEDICAID SERVICES, MEDICAID ADMINISTRATION

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2023	102-500731	Contracts for Prog Svc	Various	$0	$0	$0
2024	102-500731	Contracts for Prog Svc	Various	$862,335	$0	$862,335
2025	102-500731	Contracts for Prog Svc	47000645	$2,186,746	$0	$2,186,746
2026	102-500731	Contracts for Prog Svc	Various	$4,479,157	$0	$4,479,157
2027	102-500731	Contracts for Prog Svc	Various	$0	$1,045,824	$1,045,824
		Sub Total		$7,528,238	$1,045,824	$8,574,062

05-95-048-481010-89200000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS; HHS: DLTSS-ELDERLY & ADULT SVCS; GRANTS FOR SOCIAL SVC PROG; MONEY FOLLOWS THE PERSON

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2025	102-500731	Contracts for Prog Svc	48108920	$192,128	$0	$192,128
		Sub Total		$192,128	$0	$192,128

05-95-093-930010-26060000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS; HHS: DLTSS-DIV OF DEVELOPMENTAL SERVICES; DEVELOPMENTAL SERVICES; HCBS ENHANCED FMAP - ARP

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2025	102-500731	Contracts for Prog Svc	93009020	$340,548	$0	$340,548
		Sub Total		$340,548	$0	$340,548

05-95-048-481010-26040000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SERVICES, DLTSS-ELDERLY&ADULT SVCS, GRANTS FOR SOCIAL SVC PROG, ELDER JUSTICE ARP GRANT

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2023	102-500731	Contracts for Prog Svc	48130624	$0	$0	$0
2024	102-500731	Contracts for Prog Svc	48130624	$841,758	$0	$841,758
2025	102-500731	Contracts for Prog Svc	48130624	$246,796	$0	$246,796
		Sub Total		$1,088,554	$0	$1,088,554

05-95-095-954010-59520000 HEALTH AND SOCIAL SERVICES, HEALTH AND HUMAN SVCS DEPT OF HHS: COMMISSIONER'S OFFICE: OFFICE OF INFORMATION SERVICES, OFFICE OF INFORMATION SERVICES

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2025	102-500731	Contracts for Prog Svc	95440081	$250,000	$0	$250,000
		Sub Total		$250,000	$0	$250,000

05-95-048-481010-89200000 HEALTH AND SOCIAL SERVICES, HEALTH AND HUMAN SVCS DEPT, HHS: DLTSS-BUR ADULT & AGING, GRANTS FOR SOCIAL SVC PROG

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2026	102-500731	Contracts for Prog Svc	48108922	$791,698	$0	$791,698
		Sub Total		$791,698	$0	$791,698

05-95-048-480510-40460000 HEALTH AND SOCIAL SVS, HEALTH AND HUMAN SVS DEPT, HHS: DLTSS-ELDERLY AND ADULT SVS, PROGRAM OPERATIONS, APS FORMULA GRANT

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2026	102-500731	Contracts for Prog Svc	48054046	$49,399	$0	$49,399
		Sub Total		$49,399	$0	$49,399

05-95-045-451110-77230000 HEALTH AND SOCIAL SERVICES, HEALTH AND HUMAN SVCS DEPT, HHS: DIV ECONOMIC STABILITY, CHILD DEVELOPMENT, CCDF AMERICAN RELIEF ACT

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2026	102-500731	Contracts for Prog Svc	48054046	$66,000	$0	$66,000
2027	102-500731	Contracts for Prog Svc	45112301	$0	$152,242	$152,242
		Sub Total		$66,000	$152,242	$218,242

05-095-095-951010-79350000-102-500731 HEALTH AND SOCIAL SERVICES, HEALTH AND HUMAN SVCS DEPT HHS: COMMISSIONERE'S OFFICE, OFFICE OF IMPROVEMENT, INTEGRI

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2026	102-500731	Contracts for Prog Svc	95100067	$697,302	$0	$697,302
		Sub Total		$697,302	$0	$697,302

05-95-045-451030-35590000-034-500161 HEALTH AND SOCIAL SERVICES, HEALTH AND HUMAN SVCS DEPT, HHS: DIV ECONOMIC STABILITY, L25:1VII2-MODRN ELIG SVCS

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2026	034-500161	Capital Projects	TBD	$1,864,684	$0	$1,864,684
		Sub Total		$1,864,684	$0	$1,864,684

05-095-047-470030-35570000-034-500161 HEALTH AND SOCIAL SERVICES, HEALTH AND HUMAN SVCS DEPT OF HHS: DIVISION OF MEDICAID SERVICES: OFC OF MEDICAID SERVICES, L 25:1VII1-MDCD ENTRPRISESTRAT

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2026	034-500161	Capital Projects	47007052	$6,053,675	$0	$6,053,675
2027	034-500161	Capital Projects	47007063	$0	$706,266	$ 706,266.00
		Sub Total		$6,053,675	$706,266	$6,759,941

05-95-95-950010 63190000-102-500731 HEALTH AND SOCIAL SERVICES, DEPT HEALTH AND HUMAN SVCS HHS: COMMISSIONERS OFFICE; OFFICE OF THE COMMISSIONER, RURAL HEALTH TRANSFORMATION

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2027	102-500731	Contracts for Prog Svc	Various	$0	$1,133,814	$1,133,814
		Sub Total		$0	$1,133,814	$1,133,814

030-93150000-034-500099 HEALTH AND SOCIAL SERVICES, HEALTH AND HUMAN SVCS DEPT OF HHS: DIVISION OF MEDICAID SERVICES: OFC OF MEDICAID SERVICES, BENEFCIRY SERV IMPR

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2027	034-500099	Major IT Systems	47007064	$0	$464,922	$464,922
		Sub Total		$0	$464,922	$464,922

030-93210000-034-500099 HEALTH AND SOCIAL SERVICES, HEALTH AND HUMAN SVCS DEPT OF HHS: DIVISION OF MEDICAID SERVICES: OFC OF MEDICAID SERVICES, MMIS LFECYCL MNGM

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2027	034-500099	Major IT Systems	47007065	$0	$1,690,603	$1,690,603
		Sub Total		$0	$1,690,603	$1,690,603

05-095-093-930510-36740000 HEALTH AND SOCIAL SERVICES, HEALTH AND HUMAN SVCS DEPT, HHS: DLTSS-DEVELOPMENTAL SVCS, BUR-FAMILY CENTERED SERVICES, INFANT- TODDLER PROGRAM PT-C

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2027	102-500731	Contracts for Prog Svc	TBD	$0	$87,512	$87,512
		Sub Total		$0	$87,512	$87,512

05-095-048-481010-67790000 HEALTH AND SOCIAL SERVICES, HEALTH AND HUMAN SVCS DEPT, HHS: DLTSS-BUR ADULT & AGING, GRANTS FOR SOCIAL SVC PROG, LTSS IT PROJECTS

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2027	102-500731	Contracts for Prog Svc	TBD	$0	$520,000	$520,000
		Sub Total		$0	$520,000	$520,000

Overall Total	**$ 102,169,141.12**	**$ 11,421,871.00**	**$113,591,012.12**

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State of New Hampshire
Department of Health and Human Services
Amendment #7

New HEIGHTS Maintenance Contract

This Amendment to the New HEIGHTS Maintenance contract is by and between the State of New Hampshire, and the Department of Information Technology (hereinafter referred to as the “State” or the “Department” or “DoIT”) and Deloitte Consulting LLP (hereinafter referred to as "the Contractor"), a limited liability partnership organized under the laws of the State of Delaware with a place of business at 30 Rockefeller Plaza, New York, NY 10112.

WHEREAS, pursuant to an agreement (the "Contract") approved by the Governor and Executive Council on November 2, 2022 (Item #34), and amended on March 22, 2023 (Item #38A), August 23, 2023 (Item #44), June 26, 2024 (Item #81), December 18, 2024 (Item #49), October 1, 2025 (Item #5B), and as most recently amended on March 25, 2026 (Item #28), the Contractor agreed to perform certain services based upon the terms and conditions specified in the Contract as amended and in consideration of certain sums specified; and

WHEREAS, pursuant to Form P-37, General Provisions, the Contract may be amended upon written agreement of the parties and approval from the Governor and Executive Council; and

NOW THEREFORE, in consideration of the foregoing and the mutual covenants and conditions contained in the Contract and set forth herein, the parties hereto agree to amend as follows:

1. Form P-37, General Provisions, Block 1.8., Price Limitation, to read:

   $113,591,012.12

2. Modify Contract Part 3 – Information Technology Exhibits, Exhibit B – Scope of Services, Section 1.1, General Project Assumptions, by adding paragraphs n., to read:

   n. The Contractor shall provide additional services as defined in Part 3 – Information Technology Exhibits, Exhibit D – Administrative Services, Section 5, Attachment A-1 New HEIGHTS Statement of Work for Amendment #7 Enhancements, which is attached hereto and incorporated by reference herein.

3. Modify Attachment B-1, New HEIGHTS Maintenance, Operations and Enhancements, RFP-2023-DEHS-01-NEWHE-01-A06, DoIT# 2020-095, Amendment #6 by deleting and replacing it in its entirety with New HEIGHTS Maintenance, Operations and Enhancements, Attachment B-1, RFP-2023-DES-01-NEWHE-01-A07, DoIT# 2020-095, Amendment #7, which is attached hereto and incorporated by reference herein.

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All terms and conditions of the Contract and prior amendments not modified by this Amendment remain in full force and effect. This Amendment shall be effective upon Governor and Council approval.

IN WITNESS WHEREOF, the parties have set their hands as of the date written below,

State of New Hampshire
Department of Information Technology

October 16, 2026
Date

Name: Denis Goulet
Title: Commissioner

State of New Hampshire
Department of Health and Human Services

DocuSigned by:
Christine Santaniello
BD6054FFECED4B4...

10/20/2026
Date

Name: Christine Santaniello
Title: Associate Commissioner

Deloitte Consulting LLP

Signed by:
Surendranatha R Komma
93EE8B0A35A0423...

10/20/2026
Date

Name: Surendranatha R Komma
Title: Managing Director

The preceding Amendment, having been reviewed by this office, is approved as to form, substance, and execution.

OFFICE OF THE ATTORNEY GENERAL

10/20/2026
Date

DocuSigned by:
Robyn Guarino
748734844941460...
Name: Robyn Guarino
Title: Attorney

I hereby certify that the foregoing Amendment was approved by the Governor and Executive Council of the State of New Hampshire at the Meeting on: _____ (date of meeting)

OFFICE OF THE SECRETARY OF STATE

_____
Date

_____
Name:
Title:

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New Hampshire

Department of Health and Human Services

Statement of Work (SOW) for

Amendment 7 Enhancements

New HEIGHTS Maintenance Contract – Amendment #7, Attachment A-1

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1 INTRODUCTION

1.1 New HEIGHTS Background

The New HEIGHTS system is the backbone of the eligibility determination and case management for the New Hampshire Department of Health and Human Services (DHHS). New HEIGHTS supports approximately 1,100 DHHS staff who process new applications, determine eligibility, issue benefits, manage cases, and complete redeterminations. It automates more than 125 public assistance program variations, including 55 different Medicaid categories with 195,000+ Medicaid consumers and manages approximately ~$206 million in annual benefits for SNAP and Cash programs. New HEIGHTS is a fully Integrated eligibility system that provides shared client intake, eligibility, client notices, and other features seamlessly across programs to fully automate multi-program case management. New HEIGHTS case management includes Long Term Supports and Services (LTSS) Medicaid waiver program administration and Adult Protective Services.

The NH EASY Gateway to Services is an innovative, web-based application that is fully integrated with New HEIGHTS and enables clients and providers to access many programs and functions via self-service, including screening for potential eligibility, apply, change reporting, appointment scheduling, redetermination, check benefit status, online client notices, upload of documents directly to case workers, status of documents, list of verifications needed to be provided, ability to sign up for e-mails and text messages, and much more. The NH EASY provider portal supports LTSS medical eligibility determination, assessments, service planning and prior authorization, including HCBC (Home and Community Based Care) and Nursing Facility services, service authorization planning, presumptive eligibility, Foster Care & Adoption Parents referrals, and more.

New HEIGHTS is fully integrated with a document imaging solution which includes scanning and indexing, document workflow, enterprise content management, and online upload functionality. The document imaging solution also supports scanning and indexing documents for Child Welfare and Child Support systems. New HEIGHTS supports extensive interfaces with federal and state systems such as the Federally Facilitate Marketplace (FFM), SSA, CMS, NECSES (New England Child Support), MMIS, and Bridges (Child Welfare). The New HEIGHTS Enterprise Business Intelligence (EBI) platform supports reporting, and executive dashboards.

1.2 Purpose

The primary purpose of these projects is to support modernization, stabilization, and transformation of New Hampshire's health and human services eligibility and enrollment (E&E) ecosystem across NH EASY and New HEIGHTS. Funded through Medicaid, FNS, ACF and state capital, this scope of work drives operational efficiency, strengthens program integrity, and expands digital accessibility for residents, state administrators, and healthcare providers.

Through targeted technological innovations, including Generative AI (GenAI) digital assistants, automated cloud-based reporting, and modern system-to-system integrations—the State targets

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the mitigation of critical system bottlenecks, the reduction of manual casework backlogs, and the facilitation of rapid, compliant eligibility processing. Collectively, these initiatives address existing administrative friction and establish a highly secure, auditable, and scalable technical foundation for ongoing service delivery improvements across the Department of Health and Human Services (DHHS).

This scope of services supports:

1.2.1 Medicaid Policy, Administration and Operational Efficiency

- **Contact Center Upgrade and Integration:** Enhance the New HEIGHTS and contact center ecosystem through advanced IVR APIs, AI-enabled screen pops, integrated chatbot-to-voice capabilities, and streamlined voice signature workflows to support customer experience, accelerate case resolution, and unify service across digital and voice channels.
- **Medicaid EBI Report Enhancements:** This project transitions New Hampshire DHHS dashboards to a secure cloud platform as part of the state's enterprise EBI cloud migration, while updating reporting capabilities to assist the State in meeting evolving state and federal Medicaid requirements.
- **D-SNP Implementation & MCO Alignment:** Automates daily data integration across New HEIGHTS, NH EASY, and MMIS to align Medicaid and Medicare MCO enrollments under a single payor for dual-eligible members.
- **LTSS Eligibility & Cost of Care Modernization:** Supports determinations through rules-based eligibility screening in New HEIGHTS, while redesigning the Cost of Care interface and automate spend-down calculations.
- **Digital Access, Provider Portal & Application Harmonization:** Deploys a self-service LTC provider portal, modernizes NH EASY for digital accessibility and assistive technologies, and aligns online and paper application workflows.

1.2.2 BDS Enhancements

- **Intake Workflow Stabilization:** Assist the State in stabilizing core intake and HCBS workflows by addressing system bottlenecks and adding automated system alerts to reduce manual Helpdesk ticket interventions.
- **Visibility, Search, & Reporting:** Improves operational transparency with optimized work queues, expanded search capabilities, and role-based access to accelerate case management.
- **DAADS Payment Automation:** Automates the monthly Area Agency intake payment cycle by establishing automated business rules and tracking dashboards driven by NH EASY eligibility data.

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- **Service Authorization Foundation:** Standardizes service authorization processing across NH EASY and New HEIGHTS, minimizing manual reconciliation and designed to support consistent handling of new waiver services.
- **ISA & Family-Approval Workflow:** Establishes a highly structured, auditable workflow for family approvals and service authorizations to improve the completeness of Individual Service Agreement records.
- **Claims & Eligibility Reporting:** Delivers robust reporting instruments that empower BDS and Area Agencies to track real-time client eligibility, claims, and waiver utilization trends.
- **UX and Workflow Controls:** Boosts user productivity by streamlining navigation, preserving historical case comments, and providing automated alerts for critical system exceptions.
- **Service Planning & Collaboration:** Fosters collaboration between BDS and Service Coordinators through centralized communication tools and targeted, traceable message tracking.
- **SIS Referral & HRST Integration:** Enables seamless data and document exchange with IntellectAbility while implementing a structured, BDS-led referral process.
- **Employment Outcomes Analytics:** Launches advanced analytics reporting based on New HEIGHTS and QSS data to identify, track, and measure employment trends for eligible individuals.
- **Change Management & Training:** Supports a smooth operational transition through the creation of a comprehensive training curriculum and system documentation for all end-users.

1.2.3 HCBS Enhancements

This suite of HCBS Enhancements modernizes long-term care workflows, background registry screenings, and early support monitoring systems to elevate administrative efficiency and program compliance. By automating LTC applications, enabling automated employer-registry background checks with secure dashboards, and expanding early intervention (FCESS) dashboard analytics, the initiative is intended to reduce manual bottlenecks, support cross-agency collaboration, and facilitate the delivery of responsive, community-based care.

1.2.4 GenAI Automation and Enhancements

This initiative integrates Generative AI (GenAI) and cognitive tools into New HEIGHTS and NH EASY to streamline Medicaid and Medicare Savings Program (MSP) administration, reduce casework backlogs, and accelerate system release cycles.

- **GenAI Digital Worker:** Deploys background GenAI digital workers, intelligent document processing (iOCR), automated verification matching, and proactive outreach tools to

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process Medicaid and MSP applications and renewals with minimal manual caseworker intervention.

- **GenAI Productivity Tools:** Equips technical and business staff with a natural-language database reporting tool to streamline ad hoc Medicaid audits, alongside an AI-powered regression testing engine that automatically generates synthetic test scenarios to support the security and acceleration of software releases.

1.2.5 Child Care Changes - Legal Guardians

To comply with administrative rule He-C 6910, NH DHHS is updating the rules of the Child Care Scholarship program. The system enhancements will revise fraud sanctions, adjust income exemptions for legal guardians, and align legal correspondence.

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2 FUNCTIONAL REQUIREMENTS FOR ENHANCEMENT

The scope of work is comprised of multiple projects summarized in Section 1 above and defined below:

2.1 Medicaid Policy, Administration and Operational Efficiency

This group of projects focuses on modernizing and optimizing Medicaid processes to support strategic policy updates, enhance administrative workflows, and support operational efficiencies across the organization.

2.1.1 Contact Center Upgrade and Integration

A comprehensive initiative to modernize interactive voice and communication capabilities. This project encompasses four key workstreams:

- **New HEIGHTS IVR Changes:** Integrating the Interactive Voice Response solution with six secure API endpoints (Security, Case, RID, Document, Forms/Notice Request, and LTC) to automate data retrieval and authentication.
- **Voice Signature Integration:** Developing application enhancements to support the capture, retrieval, and archiving voice signatures in the OnBase repository.
- **AI-Powered Screen Pop API:** Leveraging artificial intelligence to deliver a consolidated, real-time case-level dashboard (including case status, historical notes, outstanding actions, and document statuses) to representatives as soon as an interaction begins.
- **Chatbot-to-Voice Handoff:** Creating a transition mechanism for clients escalating from automated chatbot interactions to live agents, design to preserve available context and conversation history.

2.1.2 Medicaid EBI Report Enhancements

A critical modernization initiative to support the New Hampshire Department of Health and Human Services (DHHS) dashboard migration while executing broader reporting enhancements. This project transitions key reporting assets from on-premises hosting to a newly established cloud platform as part of the wider New Hampshire State Enterprise Business Intelligence (EBI) migration. Concurrently, it updates and expands dashboard capabilities to support alignment with evolving state and federal Medicaid reporting requirements.

2.1.3 Dual-Eligible Special Needs Plan (D-SNP) Implementation & MCO Alignment

Supports the alignment of Medicaid Managed Care Organization (MCO) enrollment with Medicare D-SNP plans under a single payor to assist the State in coordinating care management and benefit administration for dual-eligible individuals. Supporting this alignment requires synchronized data integration across New HEIGHTS, NH EASY, and MMIS, encompassing:

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- Daily Inbound Data Integration: Continuous ingestion of MCO enrollment files from MMIS to New HEIGHTS to initiate timely plan alignments.
- System-Assisted Member Transition: System functionality designed to support automated disenrollment from incumbent MCOs and enrollment into designated D-SNP-aligned plans within New HEIGHTS.
- Downstream MMIS Synchronization: Automated updates back to MMIS identifying D-SNP alignment selection methods.
- Dynamic MCO Enrollment Windows: Expanded change windows within NH EASY and New HEIGHTS to process plan selections when Medicare enrollment files are received.
- Baseline Data Reconciliation: Targeted remediation and data alignment support for existing D-SNP-eligible enrollees.

2.1.4 LTSS Eligibility Automation & Cost of Care Modernization

Provides tools designed to support initial eligibility determinations and modernizes core financial assessment tools to mitigate casework backlogs and facilitates benefits issuance. Key scope items include:

- **Rules-Based Eligibility Screening Support Process: Configured to** automatically identify and flag applications for caseworker review when mandatory verification documents remain missing 10 days after a second formal request, while executing batch processing to facilitate the approvals once both clinical/medical and financial criteria are established and verified.
- **Human-Centered Cost of Care (CoC) Redesign:** Overhauls the New HEIGHTS Cost of Care interface using Human-Centered Design (HCD) principles to align with the Patient Liability screen, automating complex liability calculations and spend-down tracking to facilitate precise member communications.

2.1.5 Digital Access, Provider Enablement & Application Harmonization

Delivers a digital frontend for Medicaid Long-Term Care (LTC) applicants, providers, and state staff across four integrated initiatives:

- **LTC Provider Self-Service Portal:** A dedicated web application empowering approved providers to submit LTC applications, upload electronic verifications, and track real-time case progression, designed to reduce manual inquiry calls.
- **NH EASY Digital Accessibility:** Upgrades to NH EASY online applications and account creation workflows to support compliance with agreed upon accessibility standards for individuals utilizing screen readers and assistive technology.
- **Interactive Application Chatbot & Guidance:** A screen-specific guidance module and interactive digital manual that assists applicants and providers in completing submissions accurately prior to filing.

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- **Cross-Channel Application Alignment:** Standardization between paper and electronic LTC benefit applications to support data parity and reduce duplicate intake steps.

2.2 BDS Enhancements

Continuing the modernization effort, these capital-funded enhancements are designed to modernize and support automation within NH EASY and NEW HEIGHTS systems to streamline Bureau of Developmental Services operations—encompassing eligibility, service delivery, and payment—through strategic improvements supporting Area Agencies and providers. By optimizing core workflows, supporting financial processes, improving system-to-system integrations, and delivering robust reporting analytics, this suite of projects is designed to reduce manual administrative burdens, support the mitigation of operational risks, and assist the State in maintaining compliance with state and federal standards. Ultimately, this ongoing initiative is intended to support worker visibility and provide a structured, auditable, and collaborative environment to assist individuals receiving Home and Community-Based Services (HCBS).

2.2.1 BDS and Area Agency Intake Workflow Stabilization

Support the stabilization of core intake, registry, Level of Care (LOC), and HCBS workflows by addressing identified system bottlenecks that cause case stagnation or require manual Helpdesk intervention. This enhancement introduces configured New HEIGHTS alerts for NH EASY intake closures and BFA HCBS end-dates, while enabling Area Agencies to input start dates and internal comments directly into the registry to facilitate efficient case tracking.

2.2.2 Operational Visibility, Search, and Reporting

Enhances operational transparency and role-based access across intake, registry, functional screening, and LOC processes. The release provides BDS and Area Agency personnel with optimized work queues, expanded search capabilities, and targeted reporting tools to support daily case management.

2.2.3 Area Agency Intake DAADS Payment Automation

Establishes the programmatic business rules, dashboard interfaces, and operational controls required to support the rules-based identification, review, approval, and tracking of monthly Area Agency intake payments leveraging eligibility decisions recorded in NH EASY.

2.2.4 Service Authorization and Waiver-Service Foundation

Delivers a standardized operational foundation for Service Authorization processing, designed to reduce manual corrections while supporting the consistent processing of new waiver services, procedure codes, Medicaid events, and authorization modifications across NH EASY and New HEIGHTS.

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2.2.5 Individual Service Agreement (ISA) & Family-Approval Workflow

Optimizes the completeness and overall usability of ISA records while establishing a structured, consistent, and auditable workflow designed to support family approvals and facilitates downstream Service Authorizations.

2.2.6 Claims, Eligibility, and Management Reporting

Equips BDS and Area Agencies with reporting instruments designed to support the tracking of client eligibility, service activity, waiver utilization, Medicaid status, claims, ISA content, and longitudinal program trends.

2.2.7 User Experience and Workflow Controls

Promotes worker productivity and is designed to mitigate system errors by optimizing user interface navigation, preserving critical case comments, and dispatching configured, timely alerts when service authorization exceptions occur.

2.2.8 Service Planning, Authorization, and Collaboration

Strengthens collaborative workflows by expanding commenting features on Service Authorizations flagged as "More Info Needed." This enables communication between BDS and Service Coordinators, directs correspondence to designated agency contacts, and provides a traceable service planning lifecycle.

2.2.9 SIS Assessment Referral and HRST Integration

Supports secure external system integration with IntellectAbility to exchange HRST assessment PDFs and structured data, subject to the availability, technical readiness, and cooperation of the third-party platform. Additionally, it implements a BDS-driven SIS referral process featuring customized task assignments, vendor dashboard alerts, and tracking visibility for Area Agencies.

2.2.10 HCBS Employment Reporting and Outcomes Analytics

Builds analytics and reporting structures utilizing data from New HEIGHTS and QSS to tracking of employment trends and key outcome metrics (including status, hours, wages, and locations) for HCBS-eligible individuals.

2.2.11 Change Management and Training

Supports user adoption and system proficiency by designing, developing, and delivering a comprehensive training curriculum, along with supporting documentation, for system administrators and end-users.

2.3 HCBS Enhancements

These enhancements are designed to modernize and support automation within Home and Community-Based Services (HCBS) system to assist the State in elevating operational

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efficiency and compliance. By integrating long-term care processes, deploying intelligent background-registry workflows, and refining program-monitoring dashboards, the initiative intended to reduce administrative burdens for state workers, community partners, and employers. Ultimately, these integrated system improvements bridge technology gaps to support timely service delivery, regulatory oversight, and a collaborative care-coordination experience for vulnerable populations across the state.

2.3.1 LTC Enhancements and Automation

This project modernizes, automates, and optimizes the Long-Term Care (LTC) application and renewal lifecycles to support timely and compliant eligibility processing. Key features include enabling direct ADRC redetermination submissions via NH EASY, expanding E-Folder historical document retrieval to 24 months, standardizing workflows for MEA "Unable to Contact" cases, dispatching automated agency-transition alerts to Case Managers, and establishing secure, role-based document access for nursing facilities.

2.3.2 BAAS State Registry and Employer Dashboard Modernization

This modernization initiative supports the automation of the state background-registry check workflows for prospective, new, and recurring employee screenings, designed to reduce manual processing cycle times while delivering secure, dashboard visibility to Bureau of Elderly and Adult Services (BEAS) staff and external employers. By replacing manual lookups with a centralized, rules-based matching engine, the solution supports the State's program-integrity efforts while helping to accelerate hiring timelines. The scope of this enhancement includes the following core technical capabilities:

- Multi-Channel Submissions & Validation: Securely supports both individual and high-volume bulk document uploads, automatically validating incoming data to eliminate incomplete submissions and prevent duplicate record creation.
- Rules-Based Matching & Determination: Executes advanced registry-matching logic to identify, process, and support the return of certified "no-match" results directly to requesting employers with reduced caseworker intervention.
- Prioritized Match Routing & Work Queues: Automatically routes ambiguous records and potential identity matches to prioritized BEAS staff work queues, granting caseworkers direct access to the necessary validation screens and historical finding forms.
- Unified Operational Dashboards: Delivers role-based dashboards designed to provide visibility into overall check status, pending consent expiration dates, system exceptions, active staff workloads, and historical case aging.
- SMS/Text Consent Verification: Introduces secure SMS and text-message verification to expedite and track candidate consent submissions for BEAS background screenings.

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- Compliance & Audit Logging: Captures, logs, and maintains detailed transaction histories to generate auditable data, assisting the State in supporting regulatory compliance, state workload metrics, and federal program integrity reviews.

2.3.3 ESS Enhancements

This project modernizes the Family-Centered Early Supports and Services (FCESS) dashboard by redesigning its 6-month Individualized Family Service Plan (IFSP) review module, search tools, and data-export features to capture specified program-monitoring metrics. Furthermore, it updates the Service Delivery reporting engine to support the integration and display client insurance information captured at the exact point of care.

2.4 GenAI Automation and Enhancements

This portfolio introduces next-generation Generative AI (GenAI) and cognitive automation solutions designed to support modernization of application processing, assist in case progression, and support administrative precision across New HEIGHTS System. Funded entirely through Medicaid enterprise funding, these capabilities are built to support the lifecycle of Medicaid and Medicare Savings Program (MSP) applications and redeterminations. By pairing GenAI large language models with robotic automation under defined human-in-the-loop governance, these initiatives are intended to streamline verification handling, mitigate casework backlogs, and support the State in facilitating timely, continuous access to essential healthcare coverage.

2.4.1 GenAI Digital Worker

The GenAI Digital Worker workstream deploys digital assistants and cognitive bots driven by large language models to support routine, high-volume eligibility workflows designed to reduce the need for manual staff intervention. Operating within configured state enterprise guardrails, these GenAI digital workers are designed to perform tasks such as intelligent document interpretation, multi-source electronic verification matching, and eligibility pre-scoring for Medicaid and Medicare Savings Program (MSP) cases. By parsing unstructured paper forms, identifying potentially missing documentation, and preparing standardized case packets for caseworker review, GenAI Digital Workers are designed to mitigate routine administrative bottlenecks—enabling state eligibility specialists to focus on complex eligibility determinations.

2.4.1.1 GenAI Digital Worker Core Engine

This project introduces a GenAI-based digital worker into New HEIGHTS designed to support routine, rules-based actions currently performed manually by caseworkers, allowing staff to focus on exception handling and client-facing decisions.

- **Infrastructure setup and configuration:** Configure the cloud platform to host the GenAI solutions and implement security configuration designed to assist the State in meeting federal and state regulations.

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- **Portal Integration:** Configures a GenAI agent within the New HEIGHTS worker portal designed to run in the background, monitoring case data and task dashboards across Medicaid and LTSS.
- **Task Optimization Support:** Automatically identifies, prioritizes, and suggests resolution steps for routine task backlogs pending in worker dashboards.
- **Program Integrity Auditing:** Maintains an audit log of automated actions (Case ID, action, timestamp) to support quality control and federal compliance reviews.
- **Caseworker Escalation Path:** Automatically routes cases to a human caseworker when the GenAI agent encounters data anomalies or when confidence levels fall below established thresholds.

2.4.1.2 GenAI iOCR Medicaid Application & Renewal Processing

Implement GenAI-powered Intelligent Optical Character Recognition and Intelligent Document Processing (iOCR/IDP) designed to convert legible paper-submitted forms into structured, New HEIGHTS-ready data.

- **Medicaid Classification:** Applies document classification models to incoming paper applications and renewal forms for Medicaid and Medicare Savings Programs.
- **Field Mapping:** Extracts handwritten and typed form fields from legible documents mapping them to corresponding database fields in the New HEIGHTS intake screens.
- **Variant Management**: Interprets program-specific and version-specific paper forms used across Medicaid services, subject to form layout standardization.
- **Human-in-the-Loop Validation:** Assigns confidence scores to extracted data, routing low-confidence files to worker queues for manual verification before system ingestion.
- **Single-Click Ingestion:** Provides workers with an interface to import validated data to populate New HEIGHTS application screens.

2.4.1.3 GenAI Application Validation & System Entry Support

Supports the intake workflow by processing ingested paper applications, validating data completeness against business rules, matching verification requirements, and assisting with eligibility determination steps.

- **Ingested Data Utilization:** Leverages structured data extracted via the companion GenAI iOCR engine during initial intake and renewal processing.
- **Completeness Verification:** Validates application files against defined Medicaid and Medicare Savings Program eligibility criteria.
- **Client Request Support:** Identifies potentially missing applicant information or outstanding verifications and supports the generation of request notices.
- **System-Driven Eligibility:** Automatically triggers the New HEIGHTS eligibility engine once all required verifications are confirmed on file and approved by the caseworker.

2.4.1.4 GenAI Automated Document Verification

Designed to support the matching and sufficiency review of incoming verification documents to assist in clearing outstanding case requests subject to defined caseworker verification rules.

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- **Verification Matching:** Matches incoming documents to specific outstanding verification requirements on active Medicaid and MSP cases based on defined data points.
- **Sufficiency Evaluation Support:** Executes automated rules to assist in confirming document validity (e.g., verifying that a submitted pay stub is current, legible, and matches the applicant's name).
- **NH EASY Real-Time Screening:** Integrates with the NH EASY self-service portal to support real-time client-uploaded documents for validity at the moment of upload.
- **Eligibility Triggering:** Updates the case file and supports the triggering of eligibility determination once documents are verified as sufficient and accepted by the caseworker.
- **Exception Handling:** Automatically escalates mismatched or insufficient documents to caseworkers for manual review.

2.4.1.5 GenAI Automated Client Outreach & Reminders

Supports outbound client communication based on case updates to assist the State in dispatching timely reminders regarding pending milestones.

- **Triggered Notifications:** Dispatches automated notices, emails, and SMS text messages based on real-time case states, such as pending verifications or upcoming renewal deadlines.
- **Risk-Prioritized Outreach Support:** Uses configured risk prioritization to communicate with clients who are identified as being at risk of losing Medicaid or MSP coverage due to missed deadlines.
- **Multi-Channel Coordination**: Orchestrates outbound delivery through integration with existing state notice generation systems, email servers, and SMS/text gateways.
- **Response Tracking:** Monitors client responses and delivery logs to support the triggering of follow-up outreach.

2.4.2 GenAI Productivity Tools

The GenAI Productivity Tools workstream is designed to provide state technical and business teams with embedded, assistive tools to support adhoc reporting, and assist with quality assurance across system releases. These solutions utilize Generative AI designed to translate natural-language questions into database queries and support the generation of synthetic test data to validate system updates, aimed at reducing technical barriers and supporting software release processes.

2.4.2.1 GenAI Reporting Tool

Provides New HEIGHTS technical and business analysts with a Generative AI-assisted interface designed to translates natural-language questions into draft SQL queries.

- **Natural Language Translation:** Translates plain-text requests into draft SQL queries mapped to the New HEIGHTS database schema.

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- **Medicaid Reporting Guardrails:** Supports ad hoc reporting against Medicaid and MSP historical databases while applying configured role-based data access controls to prevent unauthorized exposure.
- **Exportable Analytics:** Formats generated data into reports and visual dashboards for state administrators.

2.4.2.2 GenAI Regression Testing Automation

Supports New HEIGHTS software release cycles by using Generative AI to assist in creating, executing, and monitoring regression testing suites for New HEIGHTS technical updates.

- **Test Scenario Generation:** Analyzes provided system requirement documents, technical specifications, and design assets to generate testing scripts for Medicaid system updates.
- **Synthetic Data Generation:** Generates synthetic test cases designed to mirror Medicaid and MSP business logic without utilizing actual client-identifying data.
- **Continuous Testing Integration:** Integrates testing suites with ongoing code changes to assist in adapting automated test coverage as system interfaces are updated.

  Automated Defect Reporting: Generates centralized pass/fail reporting dashboards to assist development teams in isolating, analyzing, and resolving technical issues prior to production deployment.

2.5 Child Care Sanctions and Income Exemptions for Legal Guardians

The New Hampshire Department of Health and Human Services (DHHS) requires system enhancements designed to support the State's compliance with administrative rule He-C 6910. This project will update the Child Care Scholarship program system rules regarding fraud sanctions, income exemptions for legal guardians and their spouses, and associated legal correspondence.

- Add sanctions for families that commit fraud.
- Correspondence Changes for any new Letters or notices
- Income Exemption for legal guardians and their spouses - Remove the exemption of income for legal guardians for OCC compliance.

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3 PROJECT MANAGEMENT PLAN

The Key activities will be managed using a structured project management methodology including:

- Adherence to the established New HEIGHTS project management and application development standards and best practices
- Lifecycle management and (defect/change) tracking by project
- Risk/ issue status and tracking using JIRA.
- Weekly joint delivery and State team lead project status meetings and
- Weekly Project Management reporting and status meeting

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4 ASSUMPTIONS

a) The New HEIGHTS maintenance contractor will provide DBA, operations cycle support, change/configuration management, subject matter expertise, and post implementation support for work associated with this Agreement.

b) The New HEIGHTS maintenance and State Operations staff will be available during and after normal business hours to assist the Contractor's enhancement team to successfully run batch jobs in the Integration and Systems/acceptance test environments and for implementation support.

c) State staff will complete systems and regression testing.

d) The State will develop and execute training plans, materials, and programs in support of work associated with this Agreement.

e) Milestone deliverable dates of this agreement and the Project Plan shall be regarded as estimates. The Contractor shall use diligent efforts to meet such dates and shall notify the State promptly if significant delays are encountered in completing the services or deliverables.

f) The Department of IT- DoIT and the DoIT Technical Service Group (TSG) will complete installation and initial configuration of on-premises hardware/software to be deployed in the DoIT data center.

g) The Department of IT- DoIT and the DoIT Technical Service Group (TSG) will install and configure any state network-related requirements to connect to cloud hosting for AI-related initiatives.

h) The State shall have all necessary authority to commit to the State with respect to the subject matter of this Amendment, including approval of the requirements to address any applicable policies, laws, and regulations and of business rules and content.

i) The State will provide necessary approval for using cloud platform to host AI tools for Gen AI Projects listed in the contract.

j) The State will determine which content, data, text, and other materials are to be uploaded to, or otherwise processed by the GenAI Technology under this SOW (including any data used to train, fine-tune, or develop models). The State represents and warrants that it has obtained all necessary rights, licenses, consents, and permissions to use and provide such data for the purposes expressly authorized under this Contract. The Contractor shall not be responsible for ownership rights in such data or materials which are not provided by the Contractor. This limitation does not diminish the Contractor's obligations concerning privacy, security, confidentiality, authorized use, retention, or deletion of such data or materials under this Contract or applicable law. The Contractor shall not use, or

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permit third parties to use, State data to train, or develop models without the State's prior written authorization specifying the permitted purpose and applicable safeguards.

k) Both Parties acknowledge that compliance with applicable laws, regulations, and internal policies related to the use and deployment of the GenAI Technology is a shared responsibility. The State is responsible for ensuring that its internal use of the GenAI Technology complies with its own policies, procedures, and civil rights obligations, as well as applicable federal, state, and local laws in effect as of the date of execution this Contract and as subsequently applicable during the Contract term. The Contractor is responsible for ensuring that the GenAI Technology delivered by the Contractor is designed, developed, and delivered in compliance with applicable laws and industry standards in effect as of the date of execution of this Contract. Any subsequent changes to applicable laws or industry standards affecting Contract performance shall be reviewed by the Contractor in partnership with the State. The Parties shall document necessary modifications, implementation timelines, and any agreed allocation of costs through the Contract's change-control process. Such review shall not relieve either Party of its obligations under applicable law, and no additional charges shall be incurred without the State's prior written approval.

l) The State acknowledges that given the probabilistic nature of Generative AI Technology and the Large Language Models (LLMs) on which they are based, content produced by the system ("Output") may be incomplete, inaccurate, or contain errors (e.g., hallucinations). No Generative AI Technology is intended to replace professional human review.

m) The State agrees that any content, code, text, or other output generated or created by the GenAI Technology ("Output") does not constitute a Contractor Deliverable under this SOW or the primary Agreement. The State's rights, remedies, and licenses with respect to any Output are governed exclusively by its agreements with the third-party GenAI technology vendors.

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5 MILESTONES

The scope of work includes enhancement projects which require modifications to the New HEIGHTS and NH EASY Applications. DHHS will work with the Contractor to manage the functional requirements within the estimates provided in the table below. If the scope of an individual project causes the Contractor to exceed the hours budgeted, the Department will work with the Contractor to process scope adjustments, including adjustments across other projects, for the Contractor to complete the cumulative scope of work within the defined resources constraints (defined by the hours per project in the table below).

If resources are required beyond the exhibit below, the Department will request a change order or prioritize New HEIGHTS Maintenance Contractor resources to support the additional effort.

Enhancement / Project Summary	Hours
Contact Center Integration - New HEIGHTS IVR Changes	1440
Contact Center Integration - Voice Signature Integration	640
Contact Center Integration - AI-Powered Screen Pop API	1440
Contact Center Integration - Chatbot-to-Voice Handoff	694
Medicaid EBI Report Enhancements	4160
D-SNP Implementations & MCO Changes	869
Automated Approval and Denial Engine	694
Human-Centered Cost of Care (CoC) Redesign	347
LTC Provider Self-Service Portal	1387
NH EASY Digital Accessibility	1387
Interactive Application Chatbot & Guidance	1387
Cross-Channel Application Alignment	694
BDS and Area Agency Intake workflow stabilization	5524
Operational Visibility, Search, and Reporting	2762
Area Agency Intake DAADS Payment Automation	1578
Service Authorization and waiver-service foundation	3156
Individual Service Agreement (ISA) and Family-Approval Workflow	3945
Claims, eligibility, and management reporting	1578
User experience and workflow controls	2170

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Service Planning, Authorization, and Collaboration	4143
SIS Assessment Referral and HRST Integration	3945
HCBS Employment Reporting and Outcomes Analytics	1578
Change Management and Training	3156
LTC Enhancements and Automation	3120
BAAS State Registry & Employer Dashboard Modernization	3102
ESS Enhancements	512
GenAI Digital Worker Core Engine	4160
GenAI iOCR Medicaid Application & Renewal Processing	2080
GenAI Automated Application Validation & System Entry	1040
GenAI Automated Document Verification	2080
GenAI Automated Client Outreach & Reminders	1040
GenAI Reporting Tool	2080
GenAI Regression Testing Automation	694
Child Care Sanctions and Income Exemptions for Legal Guardians	938

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6 DELIVERABLES

The State will approve all Deliverables according to the review process described below.

a) Each Deliverable that conforms in all material respects with the applicable specifications agreed by the parties in writing ("Specifications") will be approved by the State, without condition. Within ten (10) working days from its receipt of a Deliverable, the State will provide the Contractor with (i) written approval of such Deliverable or (ii) a written statement of conditional approval (in which case the State will proceed to pay the Contractor for the Deliverable) or rejection, which identifies in reasonable detail the deficiencies preventing approval without condition (the "Deficiencies"). The review process begins with receipt of the Deliverable by the State. The receipt date is the first working day after the delivery date to the State.

b) Within five (5) working days of the Contractor's receipt of a notice of Deficiencies, it will clarifywith the State the reasons for conditional approval or rejection. The Contractor will have 30 working days from the end of the clarification period to complete corrective actions for such Deliverable to conform to the applicable Specifications. Within five (5) working days of the State's receipt thereof, it will complete its review of the corrected Deliverable and notify the Contractor in writing of acceptance, conditional acceptance, or rejection.

c) Notwithstanding the foregoing provisions of this Section, approval of a Deliverable (including a Deliverable that was previously conditionally approved or rejected) will be deemed given bythe State without condition if the State has not delivered to the Contractor a notice of Deficiencies for such Deliverable during the period for State review thereof as set forth in this Section, or if the State uses the Deliverable in Production.

d) The Contractor shall be entitled to rely on Deliverable approval for the purpose of subsequent stages of the Contractor's performance.

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State of New Hampshire, Department of Health and Human Services
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New HEIGHTS Maintenance, Operations and Enhancements
Attachment B-1
Amendment #7

Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
1	Maintenance and Enhancements - October 2022	10/31/2022	$ 625,012.30	$ 625,012.30	$ 625,012.30	Original
2	Maintenance and Enhancements - November 2022	11/30/2022	$ 625,012.30	$ 1,250,024.60	$ 1,250,024.60	Original
3	Maintenance and Enhancements - December 2022	12/31/2022	$ 625,012.20	$ 1,875,036.80	$ 1,875,036.80	Original
4	Maintenance and Enhancements - January 2023	1/31/2023	$ 625,012.30	$ 2,500,049.10	$ 2,500,049.10	Original
5	Maintenance and Enhancements - February 2023	2/28/2023	$ 625,012.30	$ 3,125,061.40	$ 3,125,061.40	Original
6	Appeal & Fair Hearing Management - File an Appeal - Requirements & Design	3/17/2023	$ 10,162.43	$ 3,135,223.83	$ 3,135,223.83	A1
7	Appeal & Fair Hearing Management - Appeal Dashboard - Requirements & Design	3/17/2023	$ 44,737.01	$ 3,179,960.84	$ 3,179,960.84	A1
8	Appeal & Fair Hearing Management - e-Packet - Requirements & Design	3/17/2023	$ 23,740.71	$ 3,203,701.55	$ 3,203,701.55	A1
9	Appeal & Fair Hearing Management - Generate Notices - Requirements & Design	3/17/2023	$ 33,859.86	$ 3,237,561.41	$ 3,237,561.41	A1
10	P-EBT - Summer P-EBT - Requirements & Design	3/17/2023	$ 31,001.00	$ 3,268,562.41	$ 3,268,562.41	A1
11	Appeal & Fair Hearing Management - File an Appeal - Construction & Unit	3/31/2023	$ 47,424.65	$ 3,315,987.06	$ 3,315,987.06	A1
12	Appeal & Fair Hearing Management - Appeal Dashboard - Construction & Unit	3/31/2023	$ 208,772.69	$ 3,524,759.75	$ 3,524,759.75	A1
13	Appeal & Fair Hearing Management - e-Packet - Construction & Unit	3/31/2023	$ 110,789.98	$ 3,635,549.73	$ 3,635,549.73	A1
14	Appeal & Fair Hearing Management - Generate Notices - Construction & Unit	3/31/2023	$ 158,012.68	$ 3,793,562.41	$ 3,793,562.41	A1
15	DD/ABD Rate Changes and Conversion - PA Changes and Conversion - Requirements & Design	3/31/2023	$ 95,549.13	$ 3,889,111.54	$ 3,889,111.54	A1
16	P-EBT - Summer P-EBT - Construction & Unit	3/31/2023	$ 144,671.00	$ 4,033,782.54	$ 4,033,782.54	A1
17	Maintenance and Enhancements - March 2023	3/31/2023	$ 625,012.20	$ 4,658,794.74	$ 4,658,794.74	Original
18	Appeal & Fair Hearing Management - File an Appeal - Systems Testing	4/14/2023	$ 6,774.95	$ 4,665,569.69	$ 4,665,569.69	A1
19	Appeal & Fair Hearing Management - Appeal Dashboard - Systems Testing	4/14/2023	$ 29,824.67	$ 4,695,394.36	$ 4,695,394.36	A1
20	Appeal & Fair Hearing Management - e-Packet - Systems Testing	4/14/2023	$ 15,827.14	$ 4,711,221.50	$ 4,711,221.50	A1
21	Appeal & Fair Hearing Management - Generate Notices - Systems Testing	4/14/2023	$ 22,573.24	$ 4,733,794.74	$ 4,733,794.74	A1
22	DD/ABD Rate Changes and Conversion - PA Changes and Conversion - Construction & Unit	4/14/2023	$ 445,895.94	$ 5,179,690.68	$ 5,179,690.68	A1
23	P-EBT - Summer P-EBT - Systems Testing	4/14/2023	$ 20,667.00	$ 5,200,357.68	$ 5,200,357.68	A1
24	Appeal & Fair Hearing Management - File an Appeal - Implementation	4/28/2023	$ 3,387.47	$ 5,203,745.15	$ 5,203,745.15	A1
25	Appeal & Fair Hearing Management - Appeal Dashboard - Implementation	4/28/2023	$ 14,912.33	$ 5,218,657.48	$ 5,218,657.48	A1
26	Appeal & Fair Hearing Management - e-Packet - Implementation	4/28/2023	$ 7,913.57	$ 5,226,571.05	$ 5,226,571.05	A1
27	Appeal & Fair Hearing Management - Generate Notices - Implementation	4/28/2023	$ 10,536.62	$ 5,237,107.67	$ 5,237,107.67	A1
28	P-EBT - Summer P-EBT - Implementation	4/28/2023	$ 10,334.00	$ 5,247,441.67	$ 5,247,441.67	A1
29	COVID - COVID Ongoing Support - Period-1	4/30/2023	$ 103,235.35	$ 5,350,677.02	$ 5,350,677.02	A1
30	Bridges DI - Maintenance & Support - Period 1	4/30/2023	$ 22,321.85	$ 5,372,998.87	$ 5,372,998.87	A1
31	Maintenance and Enhancements - April 2023	4/30/2023	$ 625,012.30	$ 5,998,011.17	$ 5,998,011.17	Original
32	DD/ABD Rate Changes and Conversion - PA Changes and Conversion - Systems Testing	5/12/2023	$ 63,699.42	$ 6,061,710.59	$ 6,061,710.59	A1
33	DD/ABD Rate Changes and Conversion - PA Changes and Conversion - Implementation	5/26/2023	$ 31,840.51	$ 6,093,551.10	$ 6,093,551.10	A1
34	COVID - COVID Ongoing Support - Period-2	5/31/2023	$ 103,235.35	$ 6,196,786.45	$ 6,196,786.45	A1
35	Maintenance and Enhancements - May 2023	5/31/2023	$ 625,012.30	$ 6,821,798.75	$ 6,821,798.75	Original
36	DD/ABD DAADs Payment Maintenance - Track DAADs Payments and Send data to MMIS - Requirements & Design	6/2/2023	$ 36,294.38	$ 6,858,093.13	$ 6,858,093.13	A1
37	PTIG - Persona-Driven Analytics - Requirements & Design	6/5/2023	$ 11,167.50	$ 6,869,260.63	$ 6,869,260.63	A1
38	PTIG - Persona-Driven Survey/Interviews with SNAP Recipients - Requirements & Design	6/5/2023	$ 22,335.00	$ 6,891,595.63	$ 6,891,595.63	A1
39	DD/ABD DAADs Payment Maintenance - Track DAADs Payments and Send data to MMIS - Construction & Unit	6/30/2023	$ 169,373.75	$ 7,060,969.38	$ 7,060,969.38	A1
40	COVID - COVID Ongoing Support - Period-3	6/30/2023	$ 103,235.35	$ 7,164,204.73	$ 7,164,204.73	A1
41	Bridges DI - Maintenance & Support - Period 2	6/30/2023	$ 22,321.83	$ 7,186,526.56	$ 7,186,526.56	A1
42	Maintenance and Enhancements - June 2023	6/30/2023	$ 625,012.20	$ 7,811,538.76	$ 7,811,538.76	Original
43	TANF New Category - Online and Eligibility Changes - Requirements & Design	7/5/2023	$ 45,831.42	$ 45,831.42	$ 7,857,370.18	A1
44	TANF New Category - Batch Changes - Requirements & Design	7/5/2023	$ 70,779.62	$ 116,611.04	$ 7,928,149.80	A1

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Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
45	TANF New Category - Interfaces and Reports - Requirements & Design	7/5/2023	$ 33,301.49	$ 149,912.53	$ 7,961,451.29	A1
46	PTIG - Persona-Driven Analytics - Construction & Unit	7/14/2023	$ 52,115.00	$ 202,027.53	$ 8,013,566.29	A1
47	PTIG - Persona-Driven Survey/Interviews with SNAP Recipients - Construction & Unit	7/14/2023	$ 104,230.00	$ 306,257.53	$ 8,117,796.29	A1
48	TANF New Category - Online and Eligibility Changes - Construction & Unit	7/26/2023	$ 213,879.96	$ 520,137.49	$ 8,331,676.25	A1
49	TANF New Category - Batch Changes - Construction & Unit	7/26/2023	$ 330,304.87	$ 850,442.36	$ 8,661,981.12	A1
50	TANF New Category - Interfaces and Reports - Construction & Unit	7/26/2023	$ 155,406.93	$ 1,005,849.29	$ 8,817,388.05	A1
51	COVID - COVID Ongoing Support - Period-4	7/31/2023	$ 106,354.83	$ 1,112,204.12	$ 8,923,742.88	A1
52	Maintenance and Enhancements - July 2023	7/31/2023	$ 646,852.27	$ 1,759,056.39	$ 9,570,595.15	Original
53	DD/ABD DAADs Payment Maintenance - Track DAADs Payments and Send data to MMIS - Systems Testing	8/11/2023	$ 24,196.25	$ 1,783,252.64	$ 9,594,791.40	A1
54	PTIG - Persona-Driven Analytics - Systems Testing	8/18/2023	$ 7,445.00	$ 1,790,697.64	$ 9,602,236.40	A1
55	PTIG - Persona-Driven Survey/Interviews with SNAP Recipients - Systems Testing	8/18/2023	$ 14,890.00	$ 1,805,587.64	$ 9,617,126.40	A1
56	DD/ABD DAADs Payment Maintenance - Track DAADs Payments and Send data to MMIS - Implementation	8/25/2023	$ 12,089.62	$ 1,817,677.26	$ 9,629,216.02	A1
57	Medicaid Policy, Administration & Operational Efficiency - Rede Tracking Dashboard Enhancements - Requirements & Design	8/25/2023	$ 45,000.00	$ 1,862,677.26	$ 9,674,216.02	A2
58	Medicaid Policy, Administration & Operational Efficiency - Rede Tracking Dashboard Enhancements - Construction & Unit	8/25/2023	$ 210,000.00	$ 2,072,677.26	$ 9,884,216.02	A2
59	P-EBT - P-EBT School Year 2022-2023 - Requirements & Design	8/25/2023	$ 17,925.00	$ 2,090,602.26	$ 9,902,141.02	A2
60	P-EBT - P-EBT School Year 2022-2023 - Construction & Unit	8/25/2023	$ 83,649.00	$ 2,174,251.26	$ 9,985,790.02	A2
61	APS Case Management - APS Modernization - HCD - Requirements & Design	8/25/2023	$ 43,106.00	$ 2,217,357.26	$ 10,028,896.02	A2
62	APS Case Management - APS Modernization - HCD - Construction & Unit	8/25/2023	$ 201,159.00	$ 2,418,516.26	$ 10,230,055.02	A2
63	COVID - COVID Ongoing Support - Period-5	8/31/2023	$ 53,177.64	$ 2,471,693.90	$ 10,283,232.66	A1
64	Bridges DI - Maintenance & Support - Period 3	8/31/2023	$ 22,321.83	$ 2,494,015.73	$ 10,305,554.49	A1
65	Maintenance and Enhancements - August 2023	8/31/2023	$ 646,852.27	$ 3,140,868.00	$ 10,952,406.76	Original
66	PTIG - Persona-Driven Analytics - Implementation	9/1/2023	$ 3,722.50	$ 3,144,590.50	$ 10,956,129.26	A1
67	PTIG - Persona-Driven Survey/Interviews with SNAP Recipients - Implementation	9/1/2023	$ 7,445.00	$ 3,152,035.50	$ 10,963,574.26	A1
68	Medicaid Policy, Administration & Operational Efficiency - Rede Tracking Dashboard Enhancements - Systems Testing	9/8/2023	$ 30,000.00	$ 3,182,035.50	$ 10,993,574.26	A2
69	P-EBT - P-EBT School Year 2022-2023 - Systems Testing	9/8/2023	$ 11,950.00	$ 3,193,985.50	$ 11,005,524.26	A2
70	APS Case Management - APS Modernization - HCD - Systems Testing	9/8/2023	$ 28,737.00	$ 3,222,722.50	$ 11,034,261.26	A2
71	TANF New Category - Online and Eligibility Changes - Systems Testing	9/13/2023	$ 30,554.28	$ 3,253,276.78	$ 11,064,815.54	A1
72	TANF New Category - Batch Changes - Systems Testing	9/13/2023	$ 47,186.41	$ 3,300,463.19	$ 11,112,001.95	A1
73	TANF New Category - Interfaces and Reports - Systems Testing	9/13/2023	$ 22,200.99	$ 3,322,664.18	$ 11,134,202.94	A1
74	Medicaid Policy, Administration & Operational Efficiency - Rede Tracking Dashboard Enhancements - Implementation	9/15/2023	$ 15,000.00	$ 3,337,664.18	$ 11,149,202.94	A2
75	P-EBT - P-EBT School Year 2022-2023 - Implementation	9/15/2023	$ 5,975.00	$ 3,343,639.18	$ 11,155,177.94	A2
76	APS Case Management - APS Modernization - HCD - Implementation	9/15/2023	$ 14,368.00	$ 3,358,007.18	$ 11,169,545.94	A2
77	TANF New Category - Online and Eligibility Changes - Implementation	9/27/2023	$ 15,277.34	$ 3,373,284.52	$ 11,184,823.28	A1
78	TANF New Category - Batch Changes - Implementation	9/27/2023	$ 23,593.20	$ 3,396,877.72	$ 11,208,416.48	A1
79	TANF New Category - Interfaces and Reports - Implementation	9/27/2023	$ 11,100.49	$ 3,407,978.21	$ 11,219,516.97	A1
80	CFI Enhancements - ISA for CFI - Requirements & Design	9/29/2023	$ 87,106.50	$ 3,495,084.71	$ 11,306,623.47	A1
81	COVID - COVID Ongoing Support - Period-6	9/30/2023	$ 53,177.64	$ 3,548,262.35	$ 11,359,801.11	A1

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Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
82	Maintenance and Enhancements - September 2023	9/30/2023	$ 646,852.26	$ 4,195,114.61	$ 12,006,653.37	Original
83	Medicaid Policy, Administration & Operational Efficiency - NHEASY Document Upload Changes - Requirements & Design	10/6/2023	$ 47,861.00	$ 4,242,975.61	$ 47,861.00	A2
84	P-EBT - P-EBT summer 2023 - School Age - Requirements & Design	10/6/2023	$ 37,500.00	$ 4,280,475.61	$ 85,361.00	A2
85	P-EBT - P-EBT summer 2023 - School Age - Construction & Unit	10/6/2023	$ 175,000.00	$ 4,455,475.61	$ 260,361.00	A2
86	Medicaid Policy, Administration & Operational Efficiency - NHEASY Document Upload Changes - Construction & Unit	10/13/2023	$ 223,350.00	$ 4,678,825.61	$ 483,711.00	A2
87	CFI Enhancements - ISA for CFI - Construction & Unit	10/20/2023	$ 406,497.00	$ 5,085,322.61	$ 890,208.00	A1
88	PTIG - Persona-Driven Digital Adoption and Outreach Solution(s) - Requirements & Design	10/27/2023	$ 67,747.50	$ 5,153,070.11	$ 957,955.50	A1
89	APS Intake - Intake - Requirements & Design	10/27/2023	$ 105,510.54	$ 5,258,580.65	$ 1,063,466.04	A1
90	APS Investigation & Assessment - Investigation - Requirements & Design	10/27/2023	$ 88,870.97	$ 5,347,451.62	$ 1,152,337.01	A1
91	APS Investigation & Assessment - Risk Assessment - Requirements & Design	10/27/2023	$ 90,211.07	$ 5,437,662.69	$ 1,242,548.08	A1
92	APS Case Management - Case Management - Requirements & Design	10/27/2023	$ 103,478.06	$ 5,541,140.75	$ 1,346,026.14	A1
93	APS Case Management - In-App Reports - Requirements & Design	10/27/2023	$ 84,180.62	$ 5,625,321.37	$ 1,430,206.76	A1
94	APS Case Management - Claims Management - Requirements & Design	10/27/2023	$ 68,702.46	$ 5,694,023.83	$ 1,498,909.22	A1
95	APS Case Management - Conversion - Requirements & Design	10/27/2023	$ 69,595.86	$ 5,763,619.69	$ 1,568,505.08	A1
96	APS Interfaces & Provider - Interfaces - Requirements & Design	10/27/2023	$ 5,539.08	$ 5,769,158.77	$ 1,574,044.16	A1
97	APS Interfaces & Provider - Provider Management - Requirements & Design	10/27/2023	$ 66,022.26	$ 5,835,181.03	$ 1,640,066.42	A1
98	System of Care for Healthy Aging - Enrolled Provider Tracking - Requirements & Design	10/27/2023	$ 34,842.00	$ 5,870,023.03	$ 1,674,908.42	A2
99	System of Care for Healthy Aging - CFI Complaints Tracking - Requirements & Design	10/27/2023	$ 23,228.00	$ 5,893,251.03	$ 1,698,136.42	A2
100	System of Care for Healthy Aging - Financial Eligibility Changes - Requirements & Design	10/27/2023	$ 23,228.00	$ 5,916,479.03	$ 1,721,364.42	A2
101	System of Care for Healthy Aging - Allowing Powers of Attorney and Guardians to Serve as Care Providers - Requirements & Design	10/27/2023	$ 75,000.00	$ 5,991,479.03	$ 1,796,364.42	A2
102	COVID - COVID Ongoing Support - Period-7	10/31/2023	$ 53,177.64	$ 6,044,656.67	$ 1,849,542.06	A1
103	Bridges DI - Maintenance & Support - Period 4	10/31/2023	$ 22,321.83	$ 6,066,978.50	$ 1,871,863.89	A1
104	Maintenance and Enhancements - October 2023	10/31/2023	$ 646,852.27	$ 6,713,830.77	$ 2,518,716.16	Original
105	Security - MARS 2.2 Assessment - System Security Plan Workbooks	11/3/2023	$ 90,000.00	$ 6,803,830.77	$ 2,608,716.16	A2
106	Security - MARS 2.2 Assessment - Privacy Impact Assessment (PIA)	11/10/2023	$ 80,000.00	$ 6,883,830.77	$ 2,688,716.16	A2
107	P-EBT - P-EBT summer 2023 - School Age - Systems Testing	11/10/2023	$ 25,000.00	$ 6,908,830.77	$ 2,713,716.16	A2
108	Security - MARS 2.2 Assessment - System Security Plan Document (SSP)	11/17/2023	$ 140,000.00	$ 7,048,830.77	$ 2,853,716.16	A2
109	Medicaid Policy, Administration & Operational Efficiency - NHEASY Document Upload Changes - Systems Testing	11/24/2023	$ 31,907.00	$ 7,080,737.77	$ 2,885,623.16	A2
110	P-EBT - P-EBT summer 2023 - School Age - Implementation	11/24/2023	$ 12,500.00	$ 7,093,237.77	$ 2,898,123.16	A2
111	COVID - COVID Ongoing Support - Period-8	11/30/2023	$ 53,177.64	$ 7,146,415.41	$ 2,951,300.80	A1
112	Maintenance and Enhancements - November 2023	11/30/2023	$ 646,852.27	$ 7,793,267.68	$ 3,598,153.07	Original
113	PTIG - Persona-Driven Digital Adoption and Outreach Solution(s) - Construction & Unit	12/1/2023	$ 316,155.00	$ 8,109,422.68	$ 3,914,308.07	A1
114	Early Supports and Services - ESS Intake & Family Portal - Requirements & Design	12/1/2023	$ 47,439.54	$ 8,156,862.22	$ 3,961,747.61	A1
115	Early Supports and Services - IFSP & Signatures - Requirements & Design	12/1/2023	$ 54,921.77	$ 8,211,783.99	$ 4,016,669.38	A1
116	Early Supports and Services - Dashboards & ESS - Requirements & Design	12/1/2023	$ 67,764.39	$ 8,279,548.38	$ 4,084,433.77	A1
117	Early Supports and Services - Reports & Interfaces - Requirements & Design	12/1/2023	$ 47,439.54	$ 8,326,987.92	$ 4,131,873.31	A1
118	CFI Enhancements - ISA for CFI - Systems Testing	12/1/2023	$ 58,071.00	$ 8,385,058.92	$ 4,189,944.31	A1
119	CFI Enhancements - CFI Waiver Exception - Requirements & Design	12/1/2023	$ 71,472.00	$ 8,456,530.92	$ 4,261,416.31	A1

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Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
120	Security - MARS 2.2 Assessment - Plan of Action and Milestones (POAM)	12/1/2023	$ 70,000.00	$ 8,526,530.92	$ 4,331,416.31	A2
121	Security - MARS 2.2 Assessment - Security and Privacy Assessment Report (SAR)	12/8/2023	$ 90,000.00	$ 8,616,530.92	$ 4,421,416.31	A2
122	Medicaid Policy, Administration & Operational Efficiency - NHEASY Document Upload Changes - Implementation	12/15/2023	$ 15,954.00	$ 8,632,484.92	$ 4,437,370.31	A2
123	Security - MARS 2.2 Assessment - Security and Privacy Assessor Workbook (SAW)	12/15/2023	$ 80,000.00	$ 8,712,484.92	$ 4,517,370.31	A2
124	Security - MARS 2.2 Assessment - Application Penn Test Report	12/15/2023	$ 60,000.00	$ 8,772,484.92	$ 4,577,370.31	A2
125	Early Supports and Services - ESS Intake & Family Portal - Construction & Unit	12/29/2023	$ 221,384.52	$ 8,993,869.44	$ 4,798,754.83	A1
126	Early Supports and Services - IFSP & Signatures - Construction & Unit	12/29/2023	$ 256,301.57	$ 9,250,171.01	$ 5,055,056.40	A1
127	Early Supports and Services - Dashboards & ESS - Construction & Unit	12/29/2023	$ 316,233.82	$ 9,566,404.83	$ 5,371,290.22	A1
128	Early Supports and Services - Reports & Interfaces - Construction & Unit	12/29/2023	$ 221,384.52	$ 9,787,789.35	$ 5,592,674.74	A1
129	CFI Enhancements - ISA for CFI - Implementation	12/29/2023	$ 29,035.50	$ 9,816,824.85	$ 5,621,710.24	A1
130	CFI Enhancements - CFI Waiver Exception - Construction & Unit	12/29/2023	$ 333,536.00	$ 10,150,360.85	$ 5,955,246.24	A1
131	COVID - COVID Ongoing Support - Period-9	12/31/2023	$ 53,177.64	$ 10,203,538.49	$ 6,008,423.88	A1
132	Bridges DI - Maintenance & Support - Period 5	12/31/2023	$ 22,321.83	$ 10,225,860.32	$ 6,030,745.71	A1
133	Maintenance and Enhancements - December 2023	12/31/2023	$ 646,852.26	$ 10,872,712.58	$ 6,677,597.97	Original
134	Security - MARS 2.2 Assessment - Interconnection Security Agreement (ISA)	1/26/2024	$ 50,000.00	$ 10,922,712.58	$ 6,727,597.97	A2
135	System of Care for Healthy Aging - CFI Dashboard Enhancement - Requirements & Design	1/26/2024	$ 31,269.00	$ 10,953,981.58	$ 6,758,866.97	A2
136	System of Care for Healthy Aging - CFI Process for Service Plan (ISA) - Requirements & Design	1/26/2024	$ 90,000.00	$ 11,043,981.58	$ 6,848,866.97	A2
137	Child Care Enhancements - Child Care Scholarship Program Changes - Requirements & Design	1/26/2024	$ 43,834.00	$ 11,087,815.58	$ 6,892,700.97	A2
138	COVID - COVID Ongoing Support - Period-10	1/31/2024	$ 53,177.64	$ 11,140,993.22	$ 6,945,878.61	A1
139	Maintenance and Enhancements - January 2024	1/31/2024	$ 646,852.27	$ 11,787,845.49	$ 7,592,730.88	Original
140	PTIG - Persona-Driven Digital Adoption and Outreach Solution(s) - Systems Testing	2/2/2024	$ 45,165.00	$ 11,833,010.49	$ 7,637,895.88	A1
141	PTIG - Persona-Driven Digital Adoption and Outreach Solution(s) - Implementation	2/23/2024	$ 21,907.50	$ 11,854,917.99	$ 7,659,803.38	A1
142	Medicaid Policy, Administration & Operational Efficiency - LTSS Enhancements for MEA Processing - Requirements & Design	2/23/2024	$ 108,330.00	$ 11,963,247.99	$ 7,768,133.38	A2
143	System of Care for Healthy Aging - CFI Dashboard Enhancement - Construction & Unit	2/23/2024	$ 145,922.00	$ 12,109,169.99	$ 7,914,055.38	A2
144	System of Care for Healthy Aging - CFI Process for Service Plan (ISA) - Construction & Unit	2/23/2024	$ 420,000.00	$ 12,529,169.99	$ 8,334,055.38	A2
145	Child Care Enhancements - Child Care Scholarship Program Changes - Construction & Unit	2/23/2024	$ 204,559.00	$ 12,733,728.99	$ 8,538,614.38	A2
146	COVID - COVID Ongoing Support - Period-11	2/28/2024	$ 53,177.64	$ 12,786,906.63	$ 8,591,792.02	A1
147	Bridges DI - Maintenance & Support - Period 6	2/28/2024	$ 22,321.83	$ 12,809,228.46	$ 8,614,113.85	A1
148	APS Change Management - Training - Requirements & Design	2/29/2024	$ 23,228.40	$ 12,832,456.86	$ 8,637,342.25	A1
149	System of Care for Healthy Aging - Training & Change Management-1 - Requirements & Design	2/29/2024	$ 54,073.50	$ 12,886,530.36	$ 8,691,415.75	A2
150	Maintenance and Enhancements - February 2024	2/29/2024	$ 646,852.27	$ 13,533,382.63	$ 9,338,268.02	Original
151	APS Intake - Intake - Construction & Unit	3/1/2024	$ 492,382.52	$ 14,025,765.15	$ 9,830,650.54	A1
152	APS Investigation & Assessment - Investigation - Construction & Unit	3/1/2024	$ 414,731.17	$ 14,440,496.32	$ 10,245,381.71	A1
153	APS Investigation & Assessment - Risk Assessment - Construction & Unit	3/1/2024	$ 420,984.97	$ 14,861,481.29	$ 10,666,366.68	A1
154	APS Case Management - Case Management - Construction & Unit	3/1/2024	$ 482,897.59	$ 15,344,378.88	$ 11,149,264.27	A1
155	APS Case Management - In-App Reports - Construction & Unit	3/1/2024	$ 392,842.87	$ 15,737,221.75	$ 11,542,107.14	A1
156	APS Case Management - Claims Management - Construction & Unit	3/1/2024	$ 320,611.48	$ 16,057,833.23	$ 11,862,718.62	A1
157	APS Case Management - Conversion - Construction & Unit	3/1/2024	$ 324,780.68	$ 16,382,613.91	$ 12,187,499.30	A1
158	APS Interfaces & Provider - Interfaces - Construction & Unit	3/1/2024	$ 25,849.04	$ 16,408,462.95	$ 12,213,348.34	A1
159	APS Interfaces & Provider - Provider Management - Construction & Unit	3/1/2024	$ 308,103.88	$ 16,716,566.83	$ 12,521,452.22	A1

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160	APS Security - Accessibility Testing & Security Review - Accessibility Testing - 1	3/1/2024	$ 40,977.28	$ 16,757,544.11	$ 12,562,429.50	A1
161	APS Security - Accessibility Testing & Security Review - Security Review - 1	3/1/2024	$ 163,909.12	$ 16,921,453.23	$ 12,726,338.62	A1
162	System of Care for Healthy Aging - Enrolled Provider Tracking - Construction & Unit	3/1/2024	$ 162,596.00	$ 17,084,049.23	$ 12,888,934.62	A2
163	System of Care for Healthy Aging - CFI Complaints Tracking - Construction & Unit	3/1/2024	$ 108,399.00	$ 17,192,448.23	$ 12,997,333.62	A2
164	System of Care for Healthy Aging - Financial Eligibility Changes - Construction & Unit	3/1/2024	$ 108,399.00	$ 17,300,847.23	$ 13,105,732.62	A2
165	System of Care for Healthy Aging - Allowing Powers of Attorney and Guardians to Serve as Care Providers - Construction & Unit	3/1/2024	$ 350,000.00	$ 17,650,847.23	$ 13,455,732.62	A2
166	Early Supports and Services - ESS Intake & Family Portal - Systems Testing	3/8/2024	$ 31,626.36	$ 17,682,473.59	$ 13,487,358.98	A1
167	Early Supports and Services - IFSP & Signatures - Systems Testing	3/8/2024	$ 36,614.51	$ 17,719,088.10	$ 13,523,973.49	A1
168	Early Supports and Services - Dashboards & ESS - Systems Testing	3/8/2024	$ 45,176.26	$ 17,764,264.36	$ 13,569,149.75	A1
169	Early Supports and Services - Reports & Interfaces - Systems Testing	3/8/2024	$ 31,626.36	$ 17,795,890.72	$ 13,600,776.11	A1
170	CFI Enhancements - CFI Waiver Exception - Systems Testing	3/8/2024	$ 47,648.00	$ 17,843,538.72	$ 13,648,424.11	A1
171	Security - MARS 2.2 Assessment - CMS Approval of ATC Package	3/23/2024	$ 66,000.00	$ 17,909,538.72	$ 13,714,424.11	A2
172	Early Supports and Services - ESS Intake & Family Portal - Implementation	3/29/2024	$ 15,813.18	$ 17,925,351.90	$ 13,730,237.29	A1
173	Early Supports and Services - IFSP & Signatures - Implementation	3/29/2024	$ 18,307.25	$ 17,943,659.15	$ 13,748,544.54	A1
174	Early Supports and Services - Dashboards & ESS - Implementation	3/29/2024	$ 22,588.13	$ 17,966,247.28	$ 13,771,132.67	A1
175	Early Supports and Services - Reports & Interfaces - Implementation	3/29/2024	$ 15,804.28	$ 17,982,051.56	$ 13,786,936.95	A1
176	CFI Enhancements - CFI Waiver Exception - Implementation	3/29/2024	$ 23,824.00	$ 18,005,875.56	$ 13,810,760.95	A1
177	CFI Enhancements - CFI Enhancements - Requirements & Design	3/29/2024	$ 51,425.00	$ 18,057,300.56	$ 13,862,185.95	A1
178	Medicaid Policy, Administration & Operational Efficiency - CMS Report Changes for Pending Cases after 3 Months - Requirements & Design	3/29/2024	$ 7,985.00	$ 18,065,285.56	$ 13,870,170.95	A3
179	APS Change Management - Training - Construction & Unit	3/31/2024	$ 108,399.20	$ 18,173,684.76	$ 13,978,570.15	A1
180	APS Change Management - Quality Assurance - Testing Support -1	3/31/2024	$ 70,169.13	$ 18,243,853.89	$ 14,048,739.28	A1
181	COVID - COVID Ongoing Support - Period-12	3/31/2024	$ 53,177.64	$ 18,297,031.53	$ 14,101,916.92	A1
182	System of Care for Healthy Aging - Training & Change Management-1 - Construction & Unit	3/31/2024	$ 252,343.00	$ 18,549,374.53	$ 14,354,259.92	A2
183	Maintenance and Enhancements - March 2024	3/31/2024	$ 646,852.26	$ 19,196,226.79	$ 15,001,112.18	Original
184	Security - Quarterly Code Scan - Quarterly Code Scan - Period -1	3/31/2024	$ 10,112.00	$ 19,206,338.79	$ 15,011,224.18	A3
185	System of Care for Healthy Aging - NH EASY for ServiceLink - Requirements & Design	4/5/2024	$ 46,456.00	$ 19,252,794.79	$ 15,057,680.18	A2
186	Medicaid Policy, Administration & Operational Efficiency - Automate Closure at 60 Days for Waiver Service Due to fail Due to Rede - Requirements & Design	4/5/2024	$ 4,004.00	$ 19,256,798.79	$ 15,061,684.18	A3
187	Medicaid Policy, Administration & Operational Efficiency - CMS Report Changes for Pending Cases after 3 Months - Construction & Unit	4/5/2024	$ 37,261.00	$ 19,294,059.79	$ 15,098,945.18	A3
188	Medicaid Policy, Administration & Operational Efficiency - Medicaid Policy Changes for Children with TPL - Requirements & Design	4/5/2024	$ 11,965.00	$ 19,306,024.79	$ 15,110,910.18	A3
189	Medicaid Policy, Administration & Operational Efficiency - SLMB135/Medicaid Choice of Program - Requirements & Design	4/5/2024	$ 4,004.00	$ 19,310,028.79	$ 15,114,914.18	A3
190	Medicaid Policy, Administration & Operational Efficiency - Rede Tracking Dashboard Enhancements for LTC - Requirements & Design	4/5/2024	$ 43,949.00	$ 19,353,977.79	$ 15,158,863.18	A3
191	Medicaid Waiver Support - Long Term Care UX Assessment - Requirements & Design	4/5/2024	$ 51,082.00	$ 19,405,059.79	$ 15,209,945.18	A3
192	NH EASY Self-Service Enhancements - Tracking Verification Details - Requirements & Design	4/5/2024	$ 35,896.00	$ 19,440,955.79	$ 15,245,841.18	A3

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193	System of Care for Healthy Aging - CFI Dashboard Enhancement - Systems Testing	4/12/2024	$ 20,846.00	$ 19,461,801.79	$ 15,266,687.18	A2
194	System of Care for Healthy Aging - CFI Process for Service Plan (ISA) - Systems Testing	4/12/2024	$ 60,000.00	$ 19,521,801.79	$ 15,326,687.18	A2
195	Child Care Enhancements - Child Care Scholarship Program Changes - Systems Testing	4/12/2024	$ 29,223.00	$ 19,551,024.79	$ 15,355,910.18	A2
196	Medicaid Policy, Administration & Operational Efficiency - CMS Report Changes for Pending Cases after 3 Months - Systems Testing	4/12/2024	$ 5,323.00	$ 19,556,347.79	$ 15,361,233.18	A3
197	System of Care for Healthy Aging - NH EASY for ServiceLink - Construction & Unit	4/19/2024	$ 216,794.00	$ 19,773,141.79	$ 15,578,027.18	A2
198	CFI Enhancements - CFI Enhancements - Construction & Unit	4/26/2024	$ 239,947.00	$ 20,013,088.79	$ 15,817,974.18	A1
199	Medicaid Policy, Administration & Operational Efficiency - LTSS Enhancements for MEA Processing - Construction & Unit	4/26/2024	$ 505,540.00	$ 20,518,628.79	$ 16,323,514.18	A2
200	System of Care for Healthy Aging - CFI Dashboard Enhancement - Implementation	4/26/2024	$ 10,423.00	$ 20,529,051.79	$ 16,333,937.18	A2
201	System of Care for Healthy Aging - CFI Process for Service Plan (ISA) - Implementation	4/26/2024	$ 30,000.00	$ 20,559,051.79	$ 16,363,937.18	A2
202	Child Care Enhancements - Child Care Scholarship Program Changes - Implementation	4/26/2024	$ 14,611.00	$ 20,573,662.79	$ 16,378,548.18	A2
203	Medicaid Policy, Administration & Operational Efficiency - CMS Report Changes for Pending Cases after 3 Months - Implementation	4/26/2024	$ 2,660.80	$ 20,576,323.59	$ 16,381,208.98	A3
204	APS Change Management - Training - Systems Testing	4/30/2024	$ 15,485.60	$ 20,591,809.19	$ 16,396,694.58	A1
205	APS Change Management - Quality Assurance - Testing Support -2	4/30/2024	$ 70,169.12	$ 20,661,978.31	$ 16,466,863.70	A1
206	System of Care for Healthy Aging - Training & Change Management-1 - Systems Testing	4/30/2024	$ 36,049.00	$ 20,698,027.31	$ 16,502,912.70	A2
207	Maintenance and Enhancements - April 2024	4/30/2024	$ 646,852.27	$ 21,344,879.58	$ 17,149,764.97	Original
208	Public Health Emergency - COVID Ongoing Support - Month-04-2024	4/30/2024	$ 26,691.60	$ 21,371,571.18	$ 17,176,456.57	A3
209	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-1	4/30/2024	$ 5,372.00	$ 21,376,943.18	$ 17,181,828.57	A3
210	Medicaid Policy, Administration & Operational Efficiency - Automate Closure at 60 Days for Waiver Service Due to fail Due to Rede - Construction & Unit	5/3/2024	$ 18,684.00	$ 21,395,627.18	$ 17,200,512.57	A3
211	Medicaid Policy, Administration & Operational Efficiency - Medicaid Policy Changes for Children with TPL - Construction & Unit	5/3/2024	$ 55,838.00	$ 21,451,465.18	$ 17,256,350.57	A3
212	Medicaid Policy, Administration & Operational Efficiency - SLMB135/Medicaid Choice of Program - Construction & Unit	5/3/2024	$ 18,684.00	$ 21,470,149.18	$ 17,275,034.57	A3
213	Medicaid Policy, Administration & Operational Efficiency - Rede Tracking Dashboard Enhancements for LTC - Construction & Unit	5/3/2024	$ 205,096.00	$ 21,675,245.18	$ 17,480,130.57	A3
214	Medicaid Waiver Support - Long Term Care UX Assessment - Construction & Unit	5/3/2024	$ 238,384.00	$ 21,913,629.18	$ 17,718,514.57	A3
215	NH EASY Self-Service Enhancements - Tracking Verification Details - Construction & Unit	5/3/2024	$ 167,513.00	$ 22,081,142.18	$ 17,886,027.57	A3
216	System of Care for Healthy Aging - Presumptive Eligibility - Requirements & Design	5/24/2024	$ 94,500.00	$ 22,175,642.18	$ 17,980,527.57	A2
217	System of Care for Healthy Aging - NH EASY Tutorials - Requirements & Design	5/24/2024	$ 44,670.00	$ 22,220,312.18	$ 18,025,197.57	A2
218	APS Change Management - Training - Implementation	5/31/2024	$ 7,742.80	$ 22,228,054.98	$ 18,032,940.37	A1
219	APS Change Management - Quality Assurance - Testing Support -3	5/31/2024	$ 70,169.13	$ 22,298,224.11	$ 18,103,109.50	A1
220	Maintenance and Enhancements - May 2024	5/31/2024	$ 646,852.27	$ 22,945,076.38	$ 18,749,961.77	Original
221	Public Health Emergency - COVID Ongoing Support - Month-05-2024	5/31/2024	$ 26,691.60	$ 22,971,767.98	$ 18,776,653.37	A3
222	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-2	5/31/2024	$ 5,372.00	$ 22,977,139.98	$ 18,782,025.37	A3
223	APS Case Management - APS Online Reporting - Requirements & Design	6/7/2024	$ 23,333.00	$ 23,000,472.98	$ 18,805,358.37	A3
224	APS Case Management - APS Contract Services Interface - Requirements & Design	6/7/2024	$ 47,861.00	$ 23,048,333.98	$ 18,853,219.37	A3
225	APS Case Management - APSW Access to CFI Information - Requirements & Design	6/7/2024	$ 11,965.00	$ 23,060,298.98	$ 18,865,184.37	A3

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226	APS Intake - Intake - Systems Testing	6/14/2024	$ 70,340.36	$ 23,130,639.34	$ 18,935,524.73	A1
227	APS Investigation & Assessment - Investigation - Systems Testing	6/14/2024	$ 59,247.31	$ 23,189,886.65	$ 18,994,772.04	A1
228	APS Investigation & Assessment - Risk Assessment - Systems Testing	6/14/2024	$ 60,140.71	$ 23,250,027.36	$ 19,054,912.75	A1
229	APS Case Management - Case Management - Systems Testing	6/14/2024	$ 68,985.37	$ 23,319,012.73	$ 19,123,898.12	A1
230	APS Case Management - In-App Reports - Systems Testing	6/14/2024	$ 56,120.41	$ 23,375,133.14	$ 19,180,018.53	A1
231	APS Case Management - Claims Management - Systems Testing	6/14/2024	$ 45,801.64	$ 23,420,934.78	$ 19,225,820.17	A1
232	APS Case Management - Conversion - Systems Testing	6/14/2024	$ 46,397.24	$ 23,467,332.02	$ 19,272,217.41	A1
233	APS Interfaces & Provider - Interfaces - Systems Testing	6/14/2024	$ 3,692.72	$ 23,471,024.74	$ 19,275,910.13	A1
234	APS Interfaces & Provider - Provider Management - Systems Testing	6/14/2024	$ 44,014.84	$ 23,515,039.58	$ 19,319,924.97	A1
235	APS Security - Accessibility Testing & Security Review - Accessibility Testing - 2	6/14/2024	$ 40,977.28	$ 23,556,016.86	$ 19,360,902.25	A1
236	APS Security - Accessibility Testing & Security Review - Security Review - 2	6/14/2024	$ 163,909.12	$ 23,719,925.98	$ 19,524,811.37	A1
237	CFI Enhancements - CFI Enhancements - Systems Testing	6/14/2024	$ 34,289.00	$ 23,754,214.98	$ 19,559,100.37	A1
238	Medicaid Policy, Administration & Operational Efficiency - LTSS Enhancements for MEA Processing - Systems Testing	6/14/2024	$ 72,220.00	$ 23,826,434.98	$ 19,631,320.37	A2
239	System of Care for Healthy Aging - NH EASY for ServiceLink - Systems Testing	6/14/2024	$ 30,971.00	$ 23,857,405.98	$ 19,662,291.37	A2
240	System of Care for Healthy Aging - Presumptive Eligibility - Construction & Unit	6/14/2024	$ 441,000.00	$ 24,298,405.98	$ 20,103,291.37	A2
241	System of Care for Healthy Aging - Enrolled Provider Tracking - Systems Testing	6/14/2024	$ 23,228.00	$ 24,321,633.98	$ 20,126,519.37	A2
242	System of Care for Healthy Aging - NH EASY Tutorials - Construction & Unit	6/14/2024	$ 208,460.00	$ 24,530,093.98	$ 20,334,979.37	A2
243	System of Care for Healthy Aging - CFI Complaints Tracking - Systems Testing	6/14/2024	$ 15,486.00	$ 24,545,579.98	$ 20,350,465.37	A2
244	System of Care for Healthy Aging - Financial Eligibility Changes - Systems Testing	6/14/2024	$ 15,486.00	$ 24,561,065.98	$ 20,365,951.37	A2
245	System of Care for Healthy Aging - Allowing Powers of Attorney and Guardians to Serve as Care Providers - Systems Testing	6/14/2024	$ 50,000.00	$ 24,611,065.98	$ 20,415,951.37	A2
246	Medicaid Policy, Administration & Operational Efficiency - Automate Closure at 60 Days for Waiver Service Due to fail Due to Rede - Systems Testing	6/14/2024	$ 2,669.00	$ 24,613,734.98	$ 20,418,620.37	A3
247	Medicaid Policy, Administration & Operational Efficiency - Medicaid Policy Changes for Children with TPL - Systems Testing	6/14/2024	$ 7,977.00	$ 24,621,711.98	$ 20,426,597.37	A3
248	Medicaid Policy, Administration & Operational Efficiency - SLMB135/Medicaid Choice of Program - Systems Testing	6/14/2024	$ 2,669.00	$ 24,624,380.98	$ 20,429,266.37	A3
249	Medicaid Policy, Administration & Operational Efficiency - Rede Tracking Dashboard Enhancements for LTC - Systems Testing	6/14/2024	$ 29,299.00	$ 24,653,679.98	$ 20,458,565.37	A3
250	Medicaid Waiver Support - Long Term Care UX Assessment - Systems Testing	6/14/2024	$ 34,055.00	$ 24,687,734.98	$ 20,492,620.37	A3
251	NH EASY Self-Service Enhancements - Tracking Verification Details - Systems Testing	6/14/2024	$ 23,930.00	$ 24,711,664.98	$ 20,516,550.37	A3
252	APS Intake - Intake - Implementation	6/28/2024	$ 35,170.18	$ 24,746,835.16	$ 20,551,720.55	A1
253	APS Investigation & Assessment - Investigation - Implementation	6/28/2024	$ 29,623.65	$ 24,776,458.81	$ 20,581,344.20	A1
254	APS Investigation & Assessment - Risk Assessment - Implementation	6/28/2024	$ 30,070.35	$ 24,806,529.16	$ 20,611,414.55	A1
255	APS Case Management - Case Management - Implementation	6/28/2024	$ 34,492.68	$ 24,841,021.84	$ 20,645,907.23	A1
256	APS Case Management - In-App Reports - Implementation	6/28/2024	$ 28,060.20	$ 24,869,082.04	$ 20,673,967.43	A1
257	APS Case Management - Claims Management - Implementation	6/28/2024	$ 22,900.82	$ 24,891,982.86	$ 20,696,868.25	A1
258	APS Case Management - Conversion - Implementation	6/28/2024	$ 23,198.62	$ 24,915,181.48	$ 20,720,066.87	A1

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Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
259	APS Interfaces & Provider - Interfaces - Implementation	6/28/2024	$ 1,846.36	$ 24,917,027.84	$ 20,721,913.23	A1
260	APS Interfaces & Provider - Provider Management - Implementation	6/28/2024	$ 22,007.42	$ 24,939,035.26	$ 20,743,920.65	A1
261	CFI Enhancements - CFI Enhancements - Implementation	6/28/2024	$ 17,149.00	$ 24,956,184.26	$ 20,761,069.65	A1
262	Medicaid Policy, Administration & Operational Efficiency - LTSS Enhancements for MEA Processing - Implementation	6/28/2024	$ 36,110.00	$ 24,992,294.26	$ 20,797,179.65	A2
263	System of Care for Healthy Aging - NH EASY for ServiceLink - Implementation	6/28/2024	$ 15,485.00	$ 25,007,779.26	$ 20,812,664.65	A2
264	System of Care for Healthy Aging - Enrolled Provider Tracking - Implementation	6/28/2024	$ 11,614.00	$ 25,019,393.26	$ 20,824,278.65	A2
265	System of Care for Healthy Aging - CFI Complaints Tracking - Implementation	6/28/2024	$ 7,743.00	$ 25,027,136.26	$ 20,832,021.65	A2
266	System of Care for Healthy Aging - Financial Eligibility Changes - Implementation	6/28/2024	$ 7,743.00	$ 25,034,879.26	$ 20,839,764.65	A2
267	System of Care for Healthy Aging - Allowing Powers of Attorney and Guardians to Serve as Care Providers - Implementation	6/28/2024	$ 25,000.00	$ 25,059,879.26	$ 20,864,764.65	A2
268	Medicaid Policy, Administration & Operational Efficiency - Automate Closure at 60 Days for Waiver Service Due to fail Due to Rede - Implementation	6/28/2024	$ 1,334.60	$ 25,061,213.86	$ 20,866,099.25	A3
269	Medicaid Policy, Administration & Operational Efficiency - Medicaid Policy Changes for Children with TPL - Implementation	6/28/2024	$ 3,988.00	$ 25,065,201.86	$ 20,870,087.25	A3
270	Medicaid Policy, Administration & Operational Efficiency - SLMB135/Medicaid Choice of Program - Implementation	6/28/2024	$ 1,334.60	$ 25,066,536.46	$ 20,871,421.85	A3
271	Medicaid Policy, Administration & Operational Efficiency - Rede Tracking Dashboard Enhancements for LTC - Implementation	6/28/2024	$ 14,650.00	$ 25,081,186.46	$ 20,886,071.85	A3
272	Medicaid Waiver Support - Long Term Care UX Assessment - Implementation	6/28/2024	$ 17,027.00	$ 25,098,213.46	$ 20,903,098.85	A3
273	NH EASY Self-Service Enhancements - Tracking Verification Details - Implementation	6/28/2024	$ 11,965.00	$ 25,110,178.46	$ 20,915,063.85	A3
274	APS Change Management - Quality Assurance - Testing Support - 4	6/30/2024	$ 70,097.82	$ 25,180,276.28	$ 20,985,161.67	A1
275	System of Care for Healthy Aging - Training & Change Management-1 - Implementation	6/30/2024	$ 18,024.50	$ 25,198,300.78	$ 21,003,186.17	A2
276	Maintenance and Enhancements - June 2024	6/30/2024	$ 646,852.26	$ 25,845,153.04	$ 21,650,038.43	Original
277	Public Health Emergency - COVID Ongoing Support - Month-06-2024	6/30/2024	$ 26,691.60	$ 25,871,844.64	$ 21,676,730.03	A3
278	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-3	6/30/2024	$ 5,372.00	$ 25,877,216.64	$ 21,682,102.03	A3
279	Security - Quarterly Code Scan - Quarterly Code Scan - Period -2	6/30/2024	$ 10,112.00	$ 25,887,328.64	$ 21,692,214.03	A3
280	Medicaid Policy, Administration & Operational Efficiency - Streamlining MSP Eligibility Determination - Phase 1 - Requirements & Design	7/5/2024	$ 36,972.00	$ 36,972.00	$ 21,729,186.03	A3
281	Medicaid Policy, Administration & Operational Efficiency - Automate Ex Parte Renewals for Categorical Limits - Requirements & Design	7/5/2024	$ 36,972.00	$ 73,944.00	$ 21,766,158.03	A3
282	Medicaid Policy, Administration & Operational Efficiency - Allowing Clients to Request for Conti. Elig. Within 90 Days of Closure - Requirements & Design	7/5/2024	$ 16,448.00	$ 90,392.00	$ 21,782,606.03	A3
283	Medicaid Policy, Administration & Operational Efficiency - Increase Enrollment in MSP - Requirements & Design	7/5/2024	$ 12,324.00	$ 102,716.00	$ 21,794,930.03	A3
284	APS Case Management - APS Online Reporting - Construction & Unit	7/5/2024	$ 108,883.00	$ 211,599.00	$ 21,903,813.03	A3
285	APS Case Management - APS Contract Services Interface - Construction & Unit	7/5/2024	$ 223,350.00	$ 434,949.00	$ 22,127,163.03	A3
286	APS Case Management - APSW Access to CFI Information - Construction & Unit	7/5/2024	$ 55,838.00	$ 490,787.00	$ 22,183,001.03	A3
287	Maintenance and Enhancements - July 2024	7/31/2024	$ 669,517.33	$ 1,160,304.33	$ 22,852,518.36	Original
288	Public Health Emergency - COVID Ongoing Support - Month-07-2024	7/31/2024	$ 27,492.00	$ 1,187,796.33	$ 22,880,010.36	A3
289	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-4	7/31/2024	$ 5,372.00	$ 1,193,168.33	$ 22,885,382.36	A3

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290	Medicaid Policy, Administration & Operational Efficiency - Streamlining MSP Eligibility Determination - Phase 1 - Construction & Unit	8/2/2024	$ 172,536.00	$ 1,365,704.33	$ 23,057,918.36	A3
291	Medicaid Policy, Administration & Operational Efficiency - Automate Ex Parte Renewals for Categorical Limits - Construction & Unit	8/2/2024	$ 172,536.00	$ 1,538,240.33	$ 23,230,454.36	A3
292	Medicaid Policy, Administration & Operational Efficiency - Allowing Clients to Request for Conti. Elig. Within 90 Days of Closure - Construction & Unit	8/2/2024	$ 76,756.00	$ 1,614,996.33	$ 23,307,210.36	A3
293	Medicaid Policy, Administration & Operational Efficiency - Increase Enrollment in MSP - Construction & Unit	8/2/2024	$ 57,512.00	$ 1,672,508.33	$ 23,364,722.36	A3
294	System of Care for Healthy Aging - Presumptive Eligibility - Systems Testing	8/16/2024	$ 63,000.00	$ 1,735,508.33	$ 23,427,722.36	A2
295	System of Care for Healthy Aging - NH EASY Tutorials - Systems Testing	8/16/2024	$ 29,780.00	$ 1,765,288.33	$ 23,457,502.36	A2
296	APS Case Management - APS Online Reporting - Systems Testing	8/16/2024	$ 15,554.00	$ 1,780,842.33	$ 23,473,056.36	A3
297	APS Case Management - APS Contract Services Interface - Systems Testing	8/16/2024	$ 31,907.00	$ 1,812,749.33	$ 23,504,963.36	A3
298	APS Case Management - APSW Access to CFI Information - Systems Testing	8/16/2024	$ 7,977.00	$ 1,820,726.33	$ 23,512,940.36	A3
299	System of Care for Healthy Aging - Presumptive Eligibility - Implementation	8/30/2024	$ 31,500.00	$ 1,852,226.33	$ 23,544,440.36	A2
300	System of Care for Healthy Aging - NH EASY Tutorials - Implementation	8/30/2024	$ 14,890.00	$ 1,867,116.33	$ 23,559,330.36	A2
301	APS Case Management - APS Online Reporting - Implementation	8/30/2024	$ 7,777.60	$ 1,874,893.93	$ 23,567,107.96	A3
302	APS Case Management - APS Contract Services Interface - Implementation	8/30/2024	$ 15,954.00	$ 1,890,847.93	$ 23,583,061.96	A3
303	APS Case Management - APSW Access to CFI Information - Implementation	8/30/2024	$ 3,988.00	$ 1,894,835.93	$ 23,587,049.96	A3
304	System of Care for Healthy Aging - Training & Change Management-2 - Requirements & Design	8/31/2024	$ 54,073.50	$ 1,948,909.43	$ 23,641,123.46	A2
305	Maintenance and Enhancements - August 2024	8/31/2024	$ 669,517.33	$ 2,618,426.76	$ 24,310,640.79	Original
306	Public Health Emergency - COVID Ongoing Support - Month-08-2024	8/31/2024	$ 27,492.00	$ 2,645,918.76	$ 24,338,132.79	A3
307	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-5	8/31/2024	$ 5,372.00	$ 2,651,290.76	$ 24,343,504.79	A3
308	Medicaid Policy, Administration & Operational Efficiency - Streamlining MSP Eligibility Determination - Phase 1 - Systems Testing	9/13/2024	$ 24,648.00	$ 2,675,938.76	$ 24,368,152.79	A3
309	Medicaid Policy, Administration & Operational Efficiency - Automate Ex Parte Renewals for Categorical Limits - Systems Testing	9/13/2024	$ 24,648.00	$ 2,700,586.76	$ 24,392,800.79	A3
310	Medicaid Policy, Administration & Operational Efficiency - Allowing Clients to Request for Conti. Elig. Within 90 Days of Closure - Systems Testing	9/13/2024	$ 10,965.00	$ 2,711,551.76	$ 24,403,765.79	A3
311	Medicaid Policy, Administration & Operational Efficiency - Increase Enrollment in MSP - Systems Testing	9/13/2024	$ 8,216.00	$ 2,719,767.76	$ 24,411,981.79	A3
312	Medicaid Policy, Administration & Operational Efficiency - Streamlining MSP Eligibility Determination - Phase 1 - Implementation	9/27/2024	$ 12,324.00	$ 2,732,091.76	$ 24,424,305.79	A3
313	Medicaid Policy, Administration & Operational Efficiency - Automate Ex Parte Renewals for Categorical Limits - Implementation	9/27/2024	$ 12,324.00	$ 2,744,415.76	$ 24,436,629.79	A3
314	Medicaid Policy, Administration & Operational Efficiency - Allowing Clients to Request for Conti. Elig. Within 90 Days of Closure - Implementation	9/27/2024	$ 5,483.00	$ 2,749,898.76	$ 24,442,112.79	A3
315	Medicaid Policy, Administration & Operational Efficiency - Increase Enrollment in MSP - Implementation	9/27/2024	$ 4,108.00	$ 2,754,006.76	$ 24,446,220.79	A3
316	System of Care for Healthy Aging - Training & Change Management-2 - Construction & Unit	9/30/2024	$ 252,343.00	$ 3,006,349.76	$ 24,698,563.79	A2
317	Maintenance and Enhancements - September 2024	9/30/2024	$ 669,517.34	$ 3,675,867.10	$ 25,368,081.13	Original
318	Public Health Emergency - COVID Ongoing Support - Month-09-2024	9/30/2024	$ 27,492.00	$ 3,703,359.10	$ 25,395,573.13	A3
319	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-6	9/30/2024	$ 5,372.00	$ 3,708,731.10	$ 25,400,945.13	A3

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320	Security - Quarterly Code Scan - Quarterly Code Scan - Period -3	9/30/2024	$ 10,112.00	$ 3,718,843.10	$ 25,411,057.13	A3
321	Medicaid Policy, Administration & Operational Efficiency - E-14 Authority Discontinuation - Requirements & Design	10/1/2024	$ 6,162.00	$ 3,725,005.10	$ 6,162.00	A3
322	Medicaid Policy, Administration & Operational Efficiency - Changes to 120 Reconsideration - Requirements & Design	10/1/2024	$ 2,062.00	$ 3,727,067.10	$ 8,224.00	A3
323	Medicaid Policy, Administration & Operational Efficiency - Continuous 12 Month Eligibility for Children - Requirements & Design	10/1/2024	$ 4,004.00	$ 3,731,071.10	$ 12,228.00	A3
324	Medicaid Waiver Support - Money Follows the Person (MFP) - Requirements & Design	10/1/2024	$ 28,819.00	$ 3,759,890.10	$ 41,047.00	A3
325	Summer EBT - Summer EBT School Year 2024 - Requirements & Design	10/1/2024	$ 16,567.00	$ 3,776,457.10	$ 57,614.00	A3
326	Medicaid Policy, Administration & Operational Efficiency - E-14 Authority Discontinuation - Construction & Unit	10/25/2024	$ 28,756.00	$ 3,805,213.10	$ 86,370.00	A3
327	Medicaid Policy, Administration & Operational Efficiency - Changes to 120 Reconsideration - Construction & Unit	10/25/2024	$ 9,622.00	$ 3,814,835.10	$ 95,992.00	A3
328	Medicaid Policy, Administration & Operational Efficiency - Continuous 12 Month Eligibility for Children - Construction & Unit	10/25/2024	$ 18,684.00	$ 3,833,519.10	$ 114,676.00	A3
329	Medicaid Waiver Support - Money Follows the Person (MFP) - Construction & Unit	10/25/2024	$ 134,490.00	$ 3,968,009.10	$ 249,166.00	A3
330	Summer EBT - Summer EBT School Year 2024 - Construction & Unit	10/25/2024	$ 77,314.00	$ 4,045,323.10	$ 326,480.00	A3
331	Maintenance and Enhancements - October 2024	10/31/2024	$ 669,517.33	$ 4,714,840.43	$ 995,997.33	Original
332	Public Health Emergency - COVID Ongoing Support - Month-10-2024	10/31/2024	$ 27,492.00	$ 4,742,332.43	$ 1,023,489.33	A3
333	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-7	10/31/2024	$ 5,372.00	$ 4,747,704.43	$ 1,028,861.33	A3
334	Medicaid Policy, Administration & Operational Efficiency - E-14 Authority Discontinuation - Systems Testing	11/29/2024	$ 4,108.00	$ 4,751,812.43	$ 1,032,969.33	A3
335	Medicaid Policy, Administration & Operational Efficiency - Changes to 120 Reconsideration - Systems Testing	11/29/2024	$ 1,375.00	$ 4,753,187.43	$ 1,034,344.33	A3
336	Medicaid Policy, Administration & Operational Efficiency - Continuous 12 Month Eligibility for Children - Systems Testing	11/29/2024	$ 2,669.00	$ 4,755,856.43	$ 1,037,013.33	A3
337	Medicaid Waiver Support - Money Follows the Person (MFP) - Systems Testing	11/29/2024	$ 19,213.00	$ 4,775,069.43	$ 1,056,226.33	A3
338	Summer EBT - Summer EBT School Year 2024 - Systems Testing	11/29/2024	$ 11,045.00	$ 4,786,114.43	$ 1,067,271.33	A3
339	Medicaid Policy, Administration & Operational Efficiency - Community Reentry for Youth and Adult - Requirements & Design	11/29/2024	$ 78,067.00	$ 4,864,181.43	$ 1,145,338.33	A4
340	System of Care for Healthy Aging - Training & Change Management-2 - Systems Testing	11/30/2024	$ 36,049.00	$ 4,900,230.43	$ 1,181,387.33	A2
341	Maintenance and Enhancements - November 2024	11/30/2024	$ 669,517.33	$ 5,569,747.76	$ 1,850,904.66	Original
342	Public Health Emergency - COVID Ongoing Support - Month-11-2024	11/30/2024	$ 27,492.00	$ 5,597,239.76	$ 1,878,396.66	A3
343	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-8	11/30/2024	$ 5,372.00	$ 5,602,611.76	$ 1,883,768.66	A3
344	Medicaid Policy, Administration & Operational Efficiency - E-14 Authority Discontinuation - Implementation	12/13/2024	$ 2,054.00	$ 5,604,665.76	$ 1,885,822.66	A3
345	Medicaid Policy, Administration & Operational Efficiency - Changes to 120 Reconsideration - Implementation	12/13/2024	$ 687.00	$ 5,605,352.76	$ 1,886,509.66	A3
346	Medicaid Policy, Administration & Operational Efficiency - Continuous 12 Month Eligibility for Children - Implementation	12/13/2024	$ 1,334.60	$ 5,606,687.36	$ 1,887,844.26	A3
347	Medicaid Waiver Support - Money Follows the Person (MFP) - Implementation	12/13/2024	$ 9,606.00	$ 5,616,293.36	$ 1,897,450.26	A3
348	Summer EBT - Summer EBT School Year 2024 - Implementation	12/13/2024	$ 5,522.00	$ 5,621,815.36	$ 1,902,972.26	A3
349	Medicaid Policy, Administration & Operational Efficiency - Community Reentry for Youth and Adult - Construction & Unit	12/13/2024	$ 364,300.00	$ 5,986,115.36	$ 2,267,272.26	A4

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350	System of Care for Healthy Aging - Training & Change Management-2 - Implementation	12/31/2024	$ 18,024.50	$ 6,004,139.86	$ 2,285,296.76	A2
351	Maintenance and Enhancements - December 2024	12/31/2024	$ 669,517.34	$ 6,673,657.20	$ 2,954,814.10	Original
352	Public Health Emergency - COVID Ongoing Support - Month-12-2024	12/31/2024	$ 27,492.00	$ 6,701,149.20	$ 2,982,306.10	A3
353	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-9	12/31/2024	$ 5,372.00	$ 6,706,521.20	$ 2,987,678.10	A3
354	Security - Quarterly Code Scan - Quarterly Code Scan - Period -4	12/31/2024	$ 10,112.00	$ 6,716,633.20	$ 2,997,790.10	A3
355	Security - Annual Penetration Test - Annual Penetration Testing	12/31/2024	$ 20,540.00	$ 6,737,173.20	$ 3,018,330.10	A3
356	APS Case Management - Automate the BEAS State Registry - Requirements & Design	1/3/2025	$ 37,019.00	$ 6,774,192.20	$ 3,055,349.10	A4
357	SNAP Enhancements - Elderly Simplified Application - Requirements & Design	1/3/2025	$ 11,250.00	$ 6,785,442.20	$ 3,066,599.10	A4
358	Medicaid Policy, Administration & Operational Efficiency - Community Reentry for Youth and Adult - Systems Testing	1/17/2025	$ 52,045.00	$ 6,837,487.20	$ 3,118,644.10	A4
359	TANF Credential Tracking and Post-TANF Tracking - Credential Tracking Mechanism - Requirements & Design	1/17/2025	$ 24,648.00	$ 6,862,135.20	$ 3,143,292.10	A4
360	TANF Enhancements for driver flow - Case Review and QC Changes - Requirements & Design	1/17/2025	$ 14,406.00	$ 6,876,541.20	$ 3,157,698.10	A4
361	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -1 - Requirements & Design	1/17/2025	$ 28,440.00	$ 6,904,981.20	$ 3,186,138.10	A4
362	TANF AI - TANF Policy Engine - Requirements & Design	1/17/2025	$ 77,357.00	$ 6,982,338.20	$ 3,263,495.10	A4
363	Maintenance and Enhancements - January 2025	1/31/2025	$ 669,517.33	$ 7,651,855.53	$ 3,933,012.43	Original
364	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-10	1/31/2025	$ 5,372.00	$ 7,657,227.53	$ 3,938,384.43	A3
365	Medicaid Policy, Administration & Operational Efficiency - Community Reentry for Youth and Adult - Implementation	1/31/2025	$ 25,980.00	$ 7,683,207.53	$ 3,964,364.43	A4
366	APS Case Management - Automate the BEAS State Registry - Construction & Unit	1/31/2025	$ 172,757.00	$ 7,855,964.53	$ 4,137,121.43	A4
367	Security - MARS 2.2 Self Assessment -1 - Privacy Impact Assessment (PIA)	2/7/2025	$ 80,000.00	$ 7,935,964.53	$ 4,217,121.43	A2
368	SNAP Enhancements - Elderly Simplified Application - Construction & Unit	2/7/2025	$ 52,500.00	$ 7,988,464.53	$ 4,269,621.43	A4
369	Security - MARS 2.2 Self Assessment -1 - Year 1 Self-Assessment Report	2/14/2025	$ 80,000.00	$ 8,068,464.53	$ 4,349,621.43	A2
370	TANF Credential Tracking and Post-TANF Tracking - Credential Tracking Mechanism - Construction & Unit	2/14/2025	$ 115,022.00	$ 8,183,486.53	$ 4,464,643.43	A4
371	TANF Enhancements for driver flow - Case Review and QC Changes - Construction & Unit	2/14/2025	$ 67,100.00	$ 8,250,586.53	$ 4,531,743.43	A4
372	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -1 - Construction & Unit	2/14/2025	$ 132,720.00	$ 8,383,306.53	$ 4,664,463.43	A4
373	TANF AI - TANF Policy Engine - Construction & Unit	2/14/2025	$ 360,998.00	$ 8,744,304.53	$ 5,025,461.43	A4
374	Security - MARS 2.2 Self Assessment -1 - Information Security Assessment Report (ISRA)	2/21/2025	$ 20,000.00	$ 8,764,304.53	$ 5,045,461.43	A2
375	System of Care for Healthy Aging - Online Portal for Providers, Case Managers and Navigators - Requirements & Design	2/28/2025	$ 93,000.00	$ 8,857,304.53	$ 5,138,461.43	A2
376	System of Care for Healthy Aging - Track HCBC Waiver Services Data - Requirements & Design	2/28/2025	$ 72,000.00	$ 8,929,304.53	$ 5,210,461.43	A2
377	Maintenance and Enhancements - February 2025	2/28/2025	$ 669,517.33	$ 9,598,821.86	$ 5,879,978.76	Original
378	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-11	2/28/2025	$ 5,372.00	$ 9,604,193.86	$ 5,885,350.76	A3
379	Summer EBT - NH EASY - Summer EBT Client Portal - Requirements & Design	2/28/2025	$ 41,072.00	$ 9,645,265.86	$ 5,926,422.76	A4
380	Summer EBT - New HEIGHTS Admin Portal for State Staff - Requirements & Design	2/28/2025	$ 32,872.00	$ 9,678,137.86	$ 5,959,294.76	A4
381	Summer EBT - Benefit Issuance Process - Requirements & Design	2/28/2025	$ 32,872.00	$ 9,711,009.86	$ 5,992,166.76	A4
382	Summer EBT - Letters & Reports - Requirements & Design	2/28/2025	$ 49,296.00	$ 9,760,305.86	$ 6,041,462.76	A4
383	Summer EBT - Interfaces & Recovery - Requirements & Design	2/28/2025	$ 41,096.00	$ 9,801,401.86	$ 6,082,558.76	A4
384	TANF Document Imaging - Document Imaging Enhancement - Phase 1 - Requirements & Design	2/28/2025	$ 91,008.00	$ 9,892,409.86	$ 6,173,566.76	A4

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Attachment B-1
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Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
385	Medicaid Waiver Support - HCBS Enhancements Phase - 1 - Requirements & Design	3/7/2025	$ 105,000.00	$ 9,997,409.86	$ 6,278,566.76	A4
386	APS Case Management - Automate the BEAS State Registry - Systems Testing	3/14/2025	$ 24,680.00	$ 10,022,089.86	$ 6,303,246.76	A4
387	SNAP Enhancements - Elderly Simplified Application - Systems Testing	3/14/2025	$ 7,550.00	$ 10,029,639.86	$ 6,310,796.76	A4
388	TANF Credential Tracking and Post-TANF Tracking - Credential Tracking Mechanism - Systems Testing	3/14/2025	$ 16,432.00	$ 10,046,071.86	$ 6,327,228.76	A4
389	TANF Enhancements for driver flow - Case Review and QC Changes - Systems Testing	3/14/2025	$ 9,600.00	$ 10,055,671.86	$ 6,336,828.76	A4
390	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -1 - Systems Testing	3/14/2025	$ 18,960.00	$ 10,074,631.86	$ 6,355,788.76	A4
391	TANF AI - TANF Policy Engine - Systems Testing	3/14/2025	$ 51,571.00	$ 10,126,202.86	$ 6,407,359.76	A4
392	APS Case Management - Automate the BEAS State Registry - Implementation	3/28/2025	$ 12,340.00	$ 10,138,542.86	$ 6,419,699.76	A4
393	SNAP Enhancements - Elderly Simplified Application - Implementation	3/28/2025	$ 3,700.00	$ 10,142,242.86	$ 6,423,399.76	A4
394	TANF Credential Tracking and Post-TANF Tracking - Credential Tracking Mechanism - Implementation	3/28/2025	$ 8,218.00	$ 10,150,460.86	$ 6,431,617.76	A4
395	TANF Enhancements for driver flow - Case Review and QC Changes - Implementation	3/28/2025	$ 4,800.00	$ 10,155,260.86	$ 6,436,417.76	A4
396	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -1 - Implementation	3/28/2025	$ 9,480.00	$ 10,164,740.86	$ 6,445,897.76	A4
397	TANF AI - TANF Policy Engine - Implementation	3/28/2025	$ 25,786.00	$ 10,190,526.86	$ 6,471,683.76	A4
398	Maintenance and Enhancements - March 2025	3/31/2025	$ 669,517.34	$ 10,860,044.20	$ 7,141,201.10	Original
399	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-12	3/31/2025	$ 5,372.00	$ 10,865,416.20	$ 7,146,573.10	A3
400	System of Care for Healthy Aging - Online Portal for Providers, Case Managers and Navigators - Construction & Unit	4/4/2025	$ 434,000.00	$ 11,299,416.20	$ 7,580,573.10	A2
401	System of Care for Healthy Aging - Track HCBC Waiver Services Data - Construction & Unit	4/4/2025	$ 336,000.00	$ 11,635,416.20	$ 7,916,573.10	A2
402	Medicaid Policy, Administration & Operational Efficiency - Migrating VCI Process Out of FDSH - Requirements & Design	4/4/2025	$ 16,448.00	$ 11,651,864.20	$ 7,933,021.10	A3
403	Medicaid Waiver Support - 1915i Supportive Housing Benefit Package - Requirements & Design	4/4/2025	$ 24,672.00	$ 11,676,536.20	$ 7,957,693.10	A4
404	Summer EBT - NH EASY - Summer EBT Client Portal - Construction & Unit	4/4/2025	$ 191,670.00	$ 11,868,206.20	$ 8,149,363.10	A4
405	Summer EBT - New HEIGHTS Admin Portal for State Staff - Construction & Unit	4/4/2025	$ 153,402.00	$ 12,021,608.20	$ 8,302,765.10	A4
406	Summer EBT - Benefit Issuance Process - Construction & Unit	4/4/2025	$ 153,402.00	$ 12,175,010.20	$ 8,456,167.10	A4
407	Summer EBT - Letters & Reports - Construction & Unit	4/4/2025	$ 230,048.00	$ 12,405,058.20	$ 8,686,215.10	A4
408	Summer EBT - Interfaces & Recovery - Construction & Unit	4/4/2025	$ 191,780.00	$ 12,596,838.20	$ 8,877,995.10	A4
409	TANF Document Imaging - Document Imaging Enhancement - Phase 1 - Construction & Unit	4/4/2025	$ 424,704.00	$ 13,021,542.20	$ 9,302,699.10	A4
410	Medicaid Waiver Support - HCBS Enhancements Phase - 2 - Requirements & Design	4/4/2025	$ 90,009.00	$ 13,111,551.20	$ 9,392,708.10	A4
411	TANF Credential Tracking and Post-TANF Tracking - Post-TANF Program Tracking System - Requirements & Design	4/18/2025	$ 32,875.00	$ 13,144,426.20	$ 9,425,583.10	A4
412	TANF Enhancements for driver flow - TANF Process Improvements - 1 - Requirements & Design	4/18/2025	$ 45,200.00	$ 13,189,626.20	$ 9,470,783.10	A4
413	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -2 - Requirements & Design	4/18/2025	$ 33,180.00	$ 13,222,806.20	$ 9,503,963.10	A4
414	Medicaid Waiver Support - 1915i Supportive Housing Benefit Package - Construction & Unit	4/25/2025	$ 115,135.00	$ 13,337,941.20	$ 9,619,098.10	A4
415	Medicaid Waiver Support - HCBS Enhancements Phase - 1 - Construction & Unit	4/25/2025	$ 490,000.00	$ 13,827,941.20	$ 10,109,098.10	A4
416	Medicaid Waiver Support - HCBS Enhancements Phase - 2 - Construction & Unit	4/25/2025	$ 420,042.00	$ 14,247,983.20	$ 10,529,140.10	A4
417	Maintenance and Enhancements - April 2025	4/30/2025	$ 669,517.33	$ 14,917,500.53	$ 11,198,657.43	Original
418	Medicaid Policy, Administration & Operational Efficiency - Migrating VCI Process Out of FDSH - Construction & Unit	5/2/2025	$ 76,756.00	$ 14,994,256.53	$ 11,275,413.43	A3
419	TANF Credential Tracking and Post-TANF Tracking - Post-TANF Program Tracking System - Construction & Unit	5/9/2025	$ 153,380.00	$ 15,147,636.53	$ 11,428,793.43	A4

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Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
420	TANF Enhancements for driver flow - TANF Process Improvements - 1 - Construction & Unit	5/9/2025	$ 210,900.00	$ 15,358,536.53	$ 11,639,693.43	A4
421	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -2 - Construction & Unit	5/9/2025	$ 154,840.00	$ 15,513,376.53	$ 11,794,533.43	A4
422	Summer EBT - NH EASY - Summer EBT Client Portal - Systems Testing	5/16/2025	$ 27,381.00	$ 15,540,757.53	$ 11,821,914.43	A4
423	Summer EBT - New HEIGHTS Admin Portal for State Staff - Systems Testing	5/16/2025	$ 21,915.00	$ 15,562,672.53	$ 11,843,829.43	A4
424	Summer EBT - Benefit Issuance Process - Systems Testing	5/16/2025	$ 21,915.00	$ 15,584,587.53	$ 11,865,744.43	A4
425	Summer EBT - Letters & Reports - Systems Testing	5/16/2025	$ 32,864.00	$ 15,617,451.53	$ 11,898,608.43	A4
426	Summer EBT - Interfaces & Recovery - Systems Testing	5/16/2025	$ 27,397.00	$ 15,644,848.53	$ 11,926,005.43	A4
427	Summer EBT - NH EASY - Summer EBT Client Portal - Implementation	5/30/2025	$ 13,691.00	$ 15,658,539.53	$ 11,939,696.43	A4
428	Summer EBT - New HEIGHTS Admin Portal for State Staff - Implementation	5/30/2025	$ 10,957.00	$ 15,669,496.53	$ 11,950,653.43	A4
429	Summer EBT - Benefit Issuance Process - Implementation	5/30/2025	$ 10,957.00	$ 15,680,453.53	$ 11,961,610.43	A4
430	Summer EBT - Letters & Reports - Implementation	5/30/2025	$ 16,432.00	$ 15,696,885.53	$ 11,978,042.43	A4
431	Summer EBT - Interfaces & Recovery - Implementation	5/30/2025	$ 13,699.00	$ 15,710,584.53	$ 11,991,741.43	A4
432	Maintenance and Enhancements - May 2025	5/31/2025	$ 669,517.33	$ 16,380,101.86	$ 12,661,258.76	Original
433	TANF Document Imaging - Document Imaging Enhancement - Phase 1 - Systems Testing	6/6/2025	$ 60,672.00	$ 16,440,773.86	$ 12,721,930.76	A4
434	System of Care for Healthy Aging - Online Portal for Providers, Case Managers and Navigators - Systems Testing	6/13/2025	$ 62,000.00	$ 16,502,773.86	$ 12,783,930.76	A2
435	System of Care for Healthy Aging - Track HCBC Waiver Services Data - Systems Testing	6/13/2025	$ 48,000.00	$ 16,550,773.86	$ 12,831,930.76	A2
436	Medicaid Policy, Administration & Operational Efficiency - Migrating VCI Process Out of FDSH - Systems Testing	6/13/2025	$ 10,965.00	$ 16,561,738.86	$ 12,842,895.76	A3
437	Medicaid Waiver Support - 1915i Supportive Housing Benefit Package - Systems Testing	6/13/2025	$ 16,448.00	$ 16,578,186.86	$ 12,859,343.76	A4
438	TANF Credential Tracking and Post-TANF Tracking - Post-TANF Program Tracking System - Systems Testing	6/13/2025	$ 21,911.00	$ 16,600,097.86	$ 12,881,254.76	A4
439	TANF Enhancements for driver flow - TANF Process Improvements - 1 - Systems Testing	6/13/2025	$ 30,135.00	$ 16,630,232.86	$ 12,911,389.76	A4
440	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -2 - Systems Testing	6/13/2025	$ 22,120.00	$ 16,652,352.86	$ 12,933,509.76	A4
441	Medicaid Waiver Support - HCBS Enhancements Phase - 1 - Systems Testing	6/13/2025	$ 70,000.00	$ 16,722,352.86	$ 13,003,509.76	A4
442	Medicaid Waiver Support - HCBS Enhancements Phase - 2 - Systems Testing	6/13/2025	$ 60,006.00	$ 16,782,358.86	$ 13,063,515.76	A4
443	System of Care for Healthy Aging - Online Portal for Providers, Case Managers and Navigators - Implementation	6/27/2025	$ 31,000.00	$ 16,813,358.86	$ 13,094,515.76	A2
444	System of Care for Healthy Aging - Track HCBC Waiver Services Data - Implementation	6/27/2025	$ 24,000.00	$ 16,837,358.86	$ 13,118,515.76	A2
445	Medicaid Policy, Administration & Operational Efficiency - Migrating VCI Process Out of FDSH - Implementation	6/27/2025	$ 5,483.00	$ 16,842,841.86	$ 13,123,998.76	A3
446	Medicaid Waiver Support - 1915i Supportive Housing Benefit Package - Implementation	6/27/2025	$ 8,223.00	$ 16,851,064.86	$ 13,132,221.76	A4
447	SNAP Enhancements - QC Subsystem Expansion - Requirements & Design	6/27/2025	$ 37,500.00	$ 16,888,564.86	$ 13,169,721.76	A4
448	TANF Credential Tracking and Post-TANF Tracking - Post-TANF Program Tracking System - Implementation	6/27/2025	$ 10,980.00	$ 16,899,544.86	$ 13,180,701.76	A4
449	TANF Enhancements for driver flow - TANF Process Improvements - 1 - Implementation	6/27/2025	$ 15,071.00	$ 16,914,615.86	$ 13,195,772.76	A4
450	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -2 - Implementation	6/27/2025	$ 11,060.00	$ 16,925,675.86	$ 13,206,832.76	A4
451	TANF Document Imaging - Document Imaging Enhancement - Phase 1 - Implementation	6/27/2025	$ 30,336.00	$ 16,956,011.86	$ 13,237,168.76	A4
452	Medicaid Waiver Support - HCBS Enhancements Phase - 1 - Implementation	6/27/2025	$ 34,940.00	$ 16,990,951.86	$ 13,272,108.76	A4
453	Medicaid Waiver Support - HCBS Enhancements Phase - 2 - Implementation	6/27/2025	$ 30,003.00	$ 17,020,954.86	$ 13,302,111.76	A4
454	Maintenance and Enhancements - June 2025	6/30/2025	$ 669,517.34	$ 17,690,472.20	$ 13,971,629.10	Original

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Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
455	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-1	6/30/2025	$ 5,372.00	$ 17,695,844.20	$ 13,977,001.10	A4
456	TANF Credential Tracking and Post-TANF Tracking - ETS Service Changes - Requirements & Design	7/3/2025	$ 67,789.00	$ 67,789.00	$ 14,044,790.10	A4
457	TANF Enhancements for driver flow - TANF Process Improvements - 2 - Requirements & Design	7/3/2025	$ 49,295.00	$ 117,084.00	$ 14,094,085.10	A4
458	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -3 - Requirements & Design	7/3/2025	$ 33,180.00	$ 150,264.00	$ 14,127,265.10	A4
459	TANF Document Imaging - Document Imaging Enhancement - Phase 2 - Requirements & Design	7/3/2025	$ 45,504.00	$ 195,768.00	$ 14,172,769.10	A4
460	TANF AI - TANF Document Recognition - Requirements & Design	7/25/2025	$ 69,536.00	$ 265,304.00	$ 14,242,305.10	A4
461	Maintenance and Enhancements - July 2025	7/31/2025	$ 692,958.93	$ 958,262.93	$ 14,935,264.03	Original
462	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-2	7/31/2025	$ 5,372.00	$ 963,634.93	$ 14,940,636.03	A4
463	SNAP Enhancements - QC Subsystem Expansion - Construction & Unit	8/1/2025	$ 175,000.00	$ 1,138,634.93	$ 15,115,636.03	A4
464	SNAP Enhancements - SNAP E&T Enhancements-1 - Requirements & Design	8/1/2025	$ 48,750.00	$ 1,187,384.93	$ 15,164,386.03	A4
465	TANF Credential Tracking and Post-TANF Tracking - ETS Service Changes - Construction & Unit	8/8/2025	$ 316,310.00	$ 1,503,694.93	$ 15,480,696.03	A4
466	TANF Enhancements for driver flow - TANF Process Improvements - 2 - Construction & Unit	8/8/2025	$ 230,050.00	$ 1,733,744.93	$ 15,710,746.03	A4
467	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -3 - Construction & Unit	8/8/2025	$ 154,840.00	$ 1,888,584.93	$ 15,865,586.03	A4
468	TANF Document Imaging - Document Imaging Enhancement - Phase 2 - Construction & Unit	8/8/2025	$ 212,352.00	$ 2,100,936.93	$ 16,077,938.03	A4
469	Maintenance and Enhancements - August 2025	8/31/2025	$ 692,958.93	$ 2,793,895.86	$ 16,770,896.96	Original
470	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-3	8/31/2025	$ 5,372.00	$ 2,799,267.86	$ 16,776,268.96	A4
471	SNAP Enhancements - SNAP E&T Enhancements-1 - Construction & Unit	9/5/2025	$ 227,500.00	$ 3,026,767.86	$ 17,003,768.96	A4
472	TANF Credential Tracking and Post-TANF Tracking - TANF Disregard Reporting - Requirements & Design	9/5/2025	$ 28,750.00	$ 3,055,517.86	$ 17,032,518.96	A4
473	TANF Credential Tracking and Post-TANF Tracking - DALR Changes - Requirements & Design	9/5/2025	$ 10,270.00	$ 3,065,787.86	$ 17,042,788.96	A4
474	TANF Credential Tracking and Post-TANF Tracking - Employment and Assessment Screen Changes - Requirements & Design	9/5/2025	$ 4,200.00	$ 3,069,987.86	$ 17,046,988.96	A4
475	TANF NHEP Enhancements - NHEP Appt. Changes & Reports - Requirements & Design	9/5/2025	$ 37,950.00	$ 3,107,937.86	$ 17,084,938.96	A4
476	TANF Enhancements for driver flow - Caseload Management Changes - Requirements & Design	9/5/2025	$ 30,809.00	$ 3,138,746.86	$ 17,115,747.96	A4
477	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -4 - Requirements & Design	9/5/2025	$ 25,450.00	$ 3,164,196.86	$ 17,141,197.96	A4
478	TANF AI - TANF Document Recognition - Construction & Unit	9/5/2025	$ 324,500.00	$ 3,488,696.86	$ 17,465,697.96	A4
479	TANF Document Imaging - Document Imaging Enhancement - Phase 3 - Requirements & Design	9/5/2025	$ 45,504.00	$ 3,534,200.86	$ 17,511,201.96	A4
480	SNAP Enhancements - QC Subsystem Expansion - Systems Testing	9/12/2025	$ 25,000.00	$ 3,559,200.86	$ 17,536,201.96	A4
481	TANF Credential Tracking and Post-TANF Tracking - ETS Service Changes - Systems Testing	9/12/2025	$ 45,187.00	$ 3,604,387.86	$ 17,581,388.96	A4
482	TANF Enhancements for driver flow - TANF Process Improvements - 2 - Systems Testing	9/12/2025	$ 32,863.00	$ 3,637,250.86	$ 17,614,251.96	A4
483	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -3 - Systems Testing	9/12/2025	$ 22,120.00	$ 3,659,370.86	$ 17,636,371.96	A4
484	TANF Document Imaging - Document Imaging Enhancement - Phase 2 - Systems Testing	9/12/2025	$ 30,336.00	$ 3,689,706.86	$ 17,666,707.96	A4
485	SNAP Enhancements - QC Subsystem Expansion - Implementation	9/26/2025	$ 12,500.00	$ 3,702,206.86	$ 17,679,207.96	A4
486	TANF Credential Tracking and Post-TANF Tracking - ETS Service Changes - Implementation	9/26/2025	$ 22,594.00	$ 3,724,800.86	$ 17,701,801.96	A4
487	TANF Enhancements for driver flow - TANF Process Improvements - 2 - Implementation	9/26/2025	$ 16,359.32	$ 3,741,160.18	$ 17,718,161.28	A4
488	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -3 - Implementation	9/26/2025	$ 11,060.00	$ 3,752,220.18	$ 17,729,221.28	A4
489	TANF Document Imaging - Document Imaging Enhancement - Phase 2 - Implementation	9/26/2025	$ 15,168.00	$ 3,767,388.18	$ 17,744,389.28	A4
490	APS Case Management - Adult Protective Services (APS) System Enhancements - Requirements & Design	9/26/2025	$ 7,410.00	$ 3,774,798.18	$ 17,751,799.28	A5

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491	Child Care Enhancements - Presumptive Eligibility and Child Care Scholarship - Requirements & Design	9/26/2025	$ 9,900.00	$ 3,784,698.18	$ 17,761,699.28	A5
492	Medicaid Policy, Administration & Operational Efficiency - Reasonable Compatibility Changes for Income & Resources - Requirements & Design	9/26/2025	$ 47,922.00	$ 3,832,620.18	$ 17,809,621.28	A5
493	Maintenance and Enhancements - September 2025	9/30/2025	$ 692,958.94	$ 4,525,579.12	$ 18,502,580.22	Original
494	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-4	9/30/2025	$ 5,372.00	$ 4,530,951.12	$ 18,507,952.22	A4
495	Security - Quarterly Code Scan - Quarterly Code Scan - Period -1	9/30/2025	$ 10,112.00	$ 4,541,063.12	$ 18,518,064.22	A4
496	SNAP Enhancements - SNAP E&T Enhancements-1 - Systems Testing	10/17/2025	$ 32,500.00	$ 4,573,563.12	$ 32,500.00	A4
497	TANF Credential Tracking and Post-TANF Tracking - TANF Disregard Reporting - Construction & Unit	10/17/2025	$ 134,180.00	$ 4,707,743.12	$ 166,680.00	A4
498	TANF Credential Tracking and Post-TANF Tracking - DALR Changes - Construction & Unit	10/17/2025	$ 47,900.00	$ 4,755,643.12	$ 214,580.00	A4
499	TANF Credential Tracking and Post-TANF Tracking - Employment and Assessment Screen Changes - Construction & Unit	10/17/2025	$ 19,170.00	$ 4,774,813.12	$ 233,750.00	A4
500	TANF NHEP Enhancements - NHEP Appt. Changes & Reports - Construction & Unit	10/17/2025	$ 177,325.00	$ 4,952,138.12	$ 411,075.00	A4
501	TANF Enhancements for driver flow - Caseload Management Changes - Construction & Unit	10/17/2025	$ 143,780.00	$ 5,095,918.12	$ 554,855.00	A4
502	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -4 - Construction & Unit	10/17/2025	$ 118,630.00	$ 5,214,548.12	$ 673,485.00	A4
503	TANF AI - TANF Document Recognition - Systems Testing	10/17/2025	$ 46,357.00	$ 5,260,905.12	$ 719,842.00	A4
504	TANF Document Imaging - Document Imaging Enhancement - Phase 3 - Construction & Unit	10/17/2025	$ 212,352.00	$ 5,473,257.12	$ 932,194.00	A4
505	SNAP Enhancements - SNAP E&T Enhancements-1 - Implementation	10/31/2025	$ 16,256.00	$ 5,489,513.12	$ 948,450.00	A4
506	Child Care Enhancements - Presumptive Eligibility and Child Care Scholarship - Construction & Unit	10/31/2025	$ 46,200.00	$ 5,535,713.12	$ 994,650.00	A5
507	Maintenance and Enhancements - October 2025	10/31/2025	$ 627,994.04	$ 6,163,707.16	$ 1,622,644.04	A4
508	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-5	10/31/2025	$ 5,372.00	$ 6,169,079.16	$ 1,628,016.04	A4
509	TANF AI - TANF Document Recognition - Implementation	10/31/2025	$ 23,148.00	$ 6,192,227.16	$ 1,651,164.04	A4
510	APS Case Management - Adult Protective Services (APS) System Enhancements - Construction & Unit	10/31/2025	$ 34,579.00	$ 6,226,806.16	$ 1,685,743.04	A5
511	Medicaid Policy, Administration & Operational Efficiency - Reasonable Compatibility Changes for Income & Resources - Construction & Unit	10/31/2025	$ 223,636.00	$ 6,450,442.16	$ 1,909,379.04	A5
512	APS Case Management - Adult Protective Services (APS) System Enhancements - Systems Testing	11/21/2025	$ 4,940.00	$ 6,455,382.16	$ 1,914,319.04	A5
513	Child Care Enhancements - Presumptive Eligibility and Child Care Scholarship - Systems Testing	11/21/2025	$ 6,600.00	$ 6,461,982.16	$ 1,920,919.04	A5
514	Medicaid Policy, Administration & Operational Efficiency - Reasonable Compatibility Changes for Income & Resources - Systems Testing	11/21/2025	$ 31,948.00	$ 6,493,930.16	$ 1,952,867.04	A5
515	TANF Credential Tracking and Post-TANF Tracking - TANF Disregard Reporting - Systems Testing	11/28/2025	$ 19,170.00	$ 6,513,100.16	$ 1,972,037.04	A4
516	TANF Credential Tracking and Post-TANF Tracking - DALR Changes - Systems Testing	11/28/2025	$ 6,820.00	$ 6,519,920.16	$ 1,978,857.04	A4
517	TANF Credential Tracking and Post-TANF Tracking - Employment and Assessment Screen Changes - Systems Testing	11/28/2025	$ 2,740.00	$ 6,522,660.16	$ 1,981,597.04	A4
518	TANF NHEP Enhancements - NHEP Appt. Changes & Reports - Systems Testing	11/28/2025	$ 25,332.00	$ 6,547,992.16	$ 2,006,929.04	A4
519	TANF Enhancements for driver flow - Caseload Management Changes - Systems Testing	11/28/2025	$ 20,540.00	$ 6,568,532.16	$ 2,027,469.04	A4
520	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -4 - Systems Testing	11/28/2025	$ 16,960.00	$ 6,585,492.16	$ 2,044,429.04	A4
521	TANF Document Imaging - Document Imaging Enhancement - Phase 3 - Systems Testing	11/28/2025	$ 30,336.00	$ 6,615,828.16	$ 2,074,765.04	A4
522	Maintenance and Enhancements - November 2025	11/30/2025	$ 627,994.04	$ 7,243,822.20	$ 2,702,759.08	A4
523	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-6	11/30/2025	$ 5,372.00	$ 7,249,194.20	$ 2,708,131.08	A4
524	SNAP Enhancements - SNAP E&T Enhancements-2 - Requirements & Design	12/5/2025	$ 26,250.00	$ 7,275,444.20	$ 2,734,381.08	A4

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Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
525	TANF Credential Tracking and Post-TANF Tracking - NHEP Screen Changes - Requirements & Design	12/5/2025	$ 34,900.00	$ 7,310,344.20	$ 2,769,281.08	A4
526	TANF Enhancements for driver flow - Fleeing Felon Probation and Parole Violator - Requirements & Design	12/5/2025	$ 16,400.00	$ 7,326,744.20	$ 2,785,681.08	A4
527	TANF Credential Tracking and Post-TANF Tracking - TANF Disregard Reporting - Implementation	12/12/2025	$ 9,554.00	$ 7,336,298.20	$ 2,795,235.08	A4
528	TANF Credential Tracking and Post-TANF Tracking - DALR Changes - Implementation	12/12/2025	$ 3,424.00	$ 7,339,722.20	$ 2,798,659.08	A4
529	TANF Credential Tracking and Post-TANF Tracking - Employment and Assessment Screen Changes - Implementation	12/12/2025	$ 1,382.00	$ 7,341,104.20	$ 2,800,041.08	A4
530	TANF NHEP Enhancements - NHEP Appt. Changes & Reports - Implementation	12/12/2025	$ 12,714.80	$ 7,353,819.00	$ 2,812,755.88	A4
531	TANF Enhancements for driver flow - Caseload Management Changes - Implementation	12/12/2025	$ 10,271.00	$ 7,364,090.00	$ 2,823,026.88	A4
532	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -4 - Implementation	12/12/2025	$ 8,410.00	$ 7,372,500.00	$ 2,831,436.88	A4
533	TANF Document Imaging - Document Imaging Enhancement - Phase 3 - Implementation	12/12/2025	$ 15,168.00	$ 7,387,668.00	$ 2,846,604.88	A4
534	APS Case Management - Adult Protective Services (APS) System Enhancements - Implementation	12/12/2025	$ 2,470.00	$ 7,390,138.00	$ 2,849,074.88	A5
535	Child Care Enhancements - Presumptive Eligibility and Child Care Scholarship - Implementation	12/12/2025	$ 3,300.00	$ 7,393,438.00	$ 2,852,374.88	A5
536	Medicaid Policy, Administration & Operational Efficiency - Reasonable Compatibility Changes for Income & Resources - Implementation	12/12/2025	$ 15,974.00	$ 7,409,412.00	$ 2,868,348.88	A5
537	Medicaid Policy, Administration & Operational Efficiency - CMS Final Rule - Streamlining the Enrollment and Retention process - Requirements & Design	12/26/2025	$ 50,767.00	$ 7,460,179.00	$ 2,919,115.88	A4
538	Maintenance and Enhancements - December 2025	12/31/2025	$ 627,994.04	$ 8,088,173.04	$ 3,547,109.92	A4
539	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-7	12/31/2025	$ 5,372.00	$ 8,093,545.04	$ 3,552,481.92	A4
540	Security - Quarterly Code Scan - Quarterly Code Scan - Period -2	12/31/2025	$ 10,112.00	$ 8,103,657.04	$ 3,562,593.92	A4
541	Security - Annual Penetration Test - Annual Penetration Testing	12/31/2025	$ 20,540.00	$ 8,124,197.04	$ 3,583,133.92	A4
542	SNAP Enhancements - SNAP E&T Enhancements-2 - Construction & Unit	1/2/2026	$ 122,500.00	$ 8,246,697.04	$ 3,705,633.92	A4
543	TANF Credential Tracking and Post-TANF Tracking - NHEP Screen Changes - Construction & Unit	1/2/2026	$ 162,925.00	$ 8,409,622.04	$ 3,868,558.92	A4
544	TANF Enhancements for driver flow - Fleeing Felon Probation and Parole Violator - Construction & Unit	1/2/2026	$ 76,680.00	$ 8,486,302.04	$ 3,945,238.92	A4
545	Medicaid Policy, Administration & Operational Efficiency - CMS Final Rule - Streamlining the Enrollment and Retention process - Construction & Unit	1/30/2026	$ 236,896.00	$ 8,723,198.04	$ 4,182,134.92	A4
546	Maintenance and Enhancements - January 2026	1/31/2026	$ 627,994.04	$ 9,351,192.08	$ 4,810,128.96	A4
547	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-8	1/31/2026	$ 5,372.00	$ 9,356,564.08	$ 4,815,500.96	A4
548	Security - MARS 2.2 Self Assessment -2 - Privacy Impact Assessment (PIA)	2/6/2026	$ 156,800.00	$ 9,513,364.08	$ 4,972,300.96	A4
549	Security - MARS 2.2 Self Assessment -2 - Year 1 Self-Assessment Report	2/13/2026	$ 156,800.00	$ 9,670,164.08	$ 5,129,100.96	A4
550	TANF Enhancements for driver flow - Fleeing Felon Probation and Parole Violator - Systems Testing	2/13/2026	$ 10,940.00	$ 9,681,104.08	$ 5,140,040.96	A4
551	SNAP Enhancements - SNAP E&T Enhancements-2 - Systems Testing	2/14/2026	$ 17,564.00	$ 9,698,668.08	$ 5,157,604.96	A4
552	TANF Credential Tracking and Post-TANF Tracking - NHEP Screen Changes - Systems Testing	2/14/2026	$ 23,270.00	$ 9,721,938.08	$ 5,180,874.96	A4
553	Security - MARS 2.2 Self Assessment -2 - Information Security Assessment Report (ISRA)	2/20/2026	$ 78,398.00	$ 9,800,336.08	$ 5,259,272.96	A4
554	SNAP Enhancements - SNAP E&T Enhancements-2 - Implementation	2/27/2026	$ 8,680.00	$ 9,809,016.08	$ 5,267,952.96	A4
555	TANF Credential Tracking and Post-TANF Tracking - NHEP Screen Changes - Implementation	2/27/2026	$ 11,639.00	$ 9,820,655.08	$ 5,279,591.96	A4
556	TANF Enhancements for driver flow - Fleeing Felon Probation and Parole Violator - Implementation	2/27/2026	$ 5,474.00	$ 9,826,129.08	$ 5,285,065.96	A4

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Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
557	Summer EBT Technology Grant - Enhance Client Communication and Engagement - Requirements & Design	2/27/2026	$ 64,050.00	$ 9,890,179.08	$ 5,349,115.96	A5
558	Summer EBT Technology Grant - Summer EBT Reporting Enhancements - Requirements & Design	2/27/2026	$ 12,000.00	$ 9,902,179.08	$ 5,361,115.96	A5
559	Maintenance and Enhancements - February 2026	2/28/2026	$ 627,994.04	$ 10,530,173.12	$ 5,989,110.00	A4
560	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-9	2/28/2026	$ 5,372.00	$ 10,535,545.12	$ 5,994,482.00	A4
561	Medicaid Policy, Administration & Operational Efficiency - CMS Final Rule - Streamlining the Enrollment and Retention process - Systems Testing	3/13/2026	$ 33,847.00	$ 10,569,392.12	$ 6,028,329.00	A4
562	EVS Grant - Streamline Employment and Income Verification Processes - Requirements & Design	3/20/2026	$ 9,726.00	$ 10,579,118.12	$ 6,038,055.00	A6
563	Medicaid H.R.1 - Third-Party Verifications - 1 - Requirements & Design	3/20/2026	$ 12,691.00	$ 10,591,809.12	$ 6,050,746.00	A6
564	Medicaid Policy, Administration & Operational Efficiency - CMS Final Rule - Streamlining the Enrollment and Retention process - Implementation	3/27/2026	$ 16,906.00	$ 10,608,715.12	$ 6,067,652.00	A4
565	Maintenance and Enhancements - March 2026	3/31/2026	$ 627,994.04	$ 11,236,709.16	$ 6,695,646.04	A4
566	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-10	3/31/2026	$ 5,372.00	$ 11,242,081.16	$ 6,701,018.04	A4
567	Security - Quarterly Code Scan - Quarterly Code Scan - Period -3	3/31/2026	$ 10,112.00	$ 11,252,193.16	$ 6,711,130.04	A4
568	Medicaid H.R.1 - 100% Federal Poverty Line Verification - Requirements & Design	4/3/2026	$ 8,461.00	$ 11,260,654.16	$ 6,719,591.04	A6
569	Summer EBT Technology Grant - Enhance Client Communication and Engagement - Construction & Unit	4/17/2026	$ 298,900.00	$ 11,559,554.16	$ 7,018,491.04	A5
570	Summer EBT Technology Grant - Summer EBT Reporting Enhancements - Construction & Unit	4/17/2026	$ 56,000.00	$ 11,615,554.16	$ 7,074,491.04	A5
571	Summer EBT Technology Grant - Integrated Statewide S-EBT Database - Requirements & Design	4/24/2026	$ 87,850.00	$ 11,703,404.16	$ 7,162,341.04	A5
572	HCBS Enhancements - Expanded Provider Case View - Requirements & Design	4/24/2026	$ 16,937.00	$ 11,720,341.16	$ 7,179,278.04	A5
573	HCBS Enhancements - Long Term Care Application Tracking - Requirements & Design	4/24/2026	$ 25,381.00	$ 11,745,722.16	$ 7,204,659.04	A5
574	HCBS Enhancements - Automated User Account Deactivation and Purge - Requirements & Design	4/24/2026	$ 12,715.00	$ 11,758,437.16	$ 7,217,374.04	A5
575	HCBS Enhancements - QR Code Integration for Document Uploads - Requirements & Design	4/24/2026	$ 51,007.00	$ 11,809,444.16	$ 7,268,381.04	A5
576	HCBS Enhancements - Document Verification & Preview Functionality - Requirements & Design	4/24/2026	$ 12,715.00	$ 11,822,159.16	$ 7,281,096.04	A5
577	Maintenance and Enhancements - April 2026	4/30/2026	$ 627,994.04	$ 12,450,153.20	$ 7,909,090.08	A4
578	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-11	4/30/2026	$ 5,372.00	$ 12,455,525.20	$ 7,914,462.08	A4
579	EVS Grant - Streamline Employment and Income Verification Processes - Construction & Unit	5/1/2026	$ 45,384.00	$ 12,500,909.20	$ 7,959,846.08	A6
580	Medicaid H.R.1 - Third-Party Verifications - 1 - Construction & Unit	5/1/2026	$ 177,669.00	$ 12,678,578.20	$ 8,137,515.08	A6
581	Medicaid H.R.1 - 100% Federal Poverty Line Verification - Construction & Unit	5/8/2026	$ 39,482.00	$ 12,718,060.20	$ 8,176,997.08	A6
582	MEE - Operational Efficiency - Automate 3rd Party Verification From Client Registration - Requirements & Design	5/22/2026	$ 16,921.00	$ 12,734,981.20	$ 8,193,918.08	A6
583	MEE - Documents & Verifications - Automate Document Intake Using AI Technology - Requirements & Design	5/22/2026	$ 84,655.00	$ 12,819,636.20	$ 8,278,573.08	A6
584	MEE - Operational Efficiency - Automate Initiating Data Requests From External Sources Via CR - Requirements & Design	5/22/2026	$ 25,381.00	$ 12,845,017.20	$ 8,303,954.08	A6
585	Medicaid Premium Payments - Eligibility & Notices - Requirements & Design	5/22/2026	$ 29,610.00	$ 12,874,627.20	$ 8,333,564.08	A6
586	PTIG Grant - Improve Accuracy of Benefit Calculations for SNAP Cases - Requirements & Design	5/22/2026	$ 21,233.00	$ 12,895,860.20	$ 8,354,797.08	A6
587	Medicaid Premium Payments - NH EASY Portal - Requirements & Design	5/22/2026	$ 8,461.00	$ 12,904,321.20	$ 8,363,258.08	A6
588	Medicaid Premium Payments - Reporting & Interfaces - Requirements & Design	5/22/2026	$ 42,302.00	$ 12,946,623.20	$ 8,405,560.08	A6

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589	FFIG Grant - Streamline SIU Reports to Improve Program Monitoring and Analysis - Requirements & Design	5/22/2026	$ 15,750.00	$ 12,962,373.20	$ 8,421,310.08	A6
590	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-12	5/30/2026	$ 5,372.00	$ 12,967,745.20	$ 8,426,682.08	A4
591	Maintenance and Enhancements - May 2026	5/31/2026	$ 627,994.04	$ 13,595,739.24	$ 9,054,676.12	A4
592	Summer EBT Technology Grant - Enhance Client Communication and Engagement - Systems Testing	6/12/2026	$ 42,700.00	$ 13,638,439.24	$ 9,097,376.12	A5
593	Summer EBT Technology Grant - Summer EBT Reporting Enhancements - Systems Testing	6/12/2026	$ 8,000.00	$ 13,646,439.24	$ 9,105,376.12	A5
594	Medicaid H.R.1 - 100% Federal Poverty Line Verification - Systems Testing	6/12/2026	$ 5,641.00	$ 13,652,080.24	$ 9,111,017.12	A6
595	EVS Grant - Streamline Employment and Income Verification Processes - Systems Testing	6/12/2026	$ 6,484.00	$ 13,658,564.24	$ 9,117,501.12	A6
596	Medicaid H.R.1 - Third-Party Verifications - 1 - Systems Testing	6/12/2026	$ 25,382.00	$ 13,683,946.24	$ 9,142,883.12	A6
597	Summer EBT Technology Grant - Enhance Client Communication and Engagement - Implementation	6/26/2026	$ 21,350.00	$ 13,705,296.24	$ 9,164,233.12	A5
598	Summer EBT Technology Grant - Summer EBT Reporting Enhancements - Implementation	6/26/2026	$ 4,000.00	$ 13,709,296.24	$ 9,168,233.12	A5
599	Summer EBT Technology Grant - Integrated Statewide S-EBT Database - Construction & Unit	6/26/2026	$ 415,100.00	$ 14,124,396.24	$ 9,583,333.12	A5
600	HCBS Enhancements - Expanded Provider Case View - Construction & Unit	6/26/2026	$ 79,038.00	$ 14,203,434.24	$ 9,662,371.12	A5
601	HCBS Enhancements - Long Term Care Application Tracking - Construction & Unit	6/26/2026	$ 118,446.00	$ 14,321,880.24	$ 9,780,817.12	A5
602	HCBS Enhancements - Automated User Account Deactivation and Purge - Construction & Unit	6/26/2026	$ 59,336.00	$ 14,381,216.24	$ 9,840,153.12	A5
603	HCBS Enhancements - QR Code Integration for Document Uploads - Construction & Unit	6/26/2026	$ 238,032.00	$ 14,619,248.24	$ 10,078,185.12	A5
604	HCBS Enhancements - Document Verification & Preview Functionality - Construction & Unit	6/26/2026	$ 59,336.00	$ 14,678,584.24	$ 10,137,521.12	A5
605	Medicaid H.R.1 - 100% Federal Poverty Line Verification - Implementation	6/26/2026	$ 2,818.00	$ 14,681,402.24	$ 10,140,339.12	A6
606	Medicaid Community Engagement - CE Eligibility Status Determination - Requirements & Design	6/26/2026	$ 19,036.00	$ 14,700,438.24	$ 10,159,375.12	A6
607	Medicaid Community Engagement - CE Ex Parte Renewal Enhancements - Requirements & Design	6/26/2026	$ 1,411.00	$ 14,701,849.24	$ 10,160,786.12	A6
608	Medicaid Community Engagement - CE Notices Enhancements - Requirements & Design	6/26/2026	$ 63,452.00	$ 14,765,301.24	$ 10,224,238.12	A6
609	Medicaid Community Engagement - CE Outreach & Digital Campaign - Requirements & Design	6/26/2026	$ 19,741.00	$ 14,785,042.24	$ 10,243,979.12	A6
610	Medicaid Community Engagement - CE Report Change Enhancements - Requirements & Design	6/26/2026	$ 8,461.00	$ 14,793,503.24	$ 10,252,440.12	A6
611	Modernize Eligibility Services - Digital Communication: AI Chatbot - Requirements & Design	6/26/2026	$ 105,948.00	$ 14,899,451.24	$ 10,358,388.12	A6
612	MEE - Client Communication - Enhance Omni-Channel Client Delivery (Chatbot) - Requirements & Design	6/26/2026	$ 101,525.00	$ 15,000,976.24	$ 10,459,913.12	A6
613	Medicaid Community Engagement - New HEIGHTS CE Enhancements - Requirements & Design	6/26/2026	$ 8,461.00	$ 15,009,437.24	$ 10,468,374.12	A6
614	Medicaid Community Engagement - NH EASY CE Enhancements - Requirements & Design	6/26/2026	$ 33,841.00	$ 15,043,278.24	$ 10,502,215.12	A6
615	EVS Grant - Streamline Employment and Income Verification Processes - Implementation	6/26/2026	$ 3,240.00	$ 15,046,518.24	$ 10,505,455.12	A6
616	Medicaid H.R.1 - Third-Party Verifications - 1 - Implementation	6/26/2026	$ 38,070.00	$ 15,084,588.24	$ 10,543,525.12	A6
617	Maintenance and Enhancements - June 2026	6/30/2026	$ 628,003.28	$ 15,712,591.52	$ 11,171,528.40	A4
618	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-1	6/30/2026	$ 5,372.00	$ 15,717,963.52	$ 11,176,900.40	A4
619	Security - Quarterly Code Scan - Quarterly Code Scan - Period -4	6/30/2026	$ 10,112.00	$ 15,728,075.52	$ 11,187,012.40	A4
620	MEE - Operational Efficiency - Automate 3rd Party Verification From Client Registration - Construction & Unit	7/3/2026	$ 78,963.00	$ 78,963.00	$ 11,265,975.40	A6
621	MEE - Documents & Verifications - Automate Document Intake Using AI Technology - Construction & Unit	7/3/2026	$ 395,054.00	$ 474,017.00	$ 11,661,029.40	A6
622	MEE - Operational Efficiency - Automate Initiating Data Requests From External Sources Via CR - Construction & Unit	7/3/2026	$ 118,444.00	$ 592,461.00	$ 11,779,473.40	A6

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623	Medicaid Premium Payments - Eligibility & Notices - Construction & Unit	7/3/2026	$ 138,180.00	$ 730,641.00	$ 11,917,653.40	A6
624	PTIG Grant - Improve Accuracy of Benefit Calculations for SNAP Cases - Construction & Unit	7/3/2026	$ 99,085.00	$ 829,726.00	$ 12,016,738.40	A6
625	Medicaid Premium Payments - NH EASY Portal - Construction & Unit	7/3/2026	$ 39,482.00	$ 869,208.00	$ 12,056,220.40	A6
626	Medicaid Premium Payments - Reporting & Interfaces - Construction & Unit	7/3/2026	$ 197,406.00	$ 1,066,614.00	$ 12,253,626.40	A6
627	FFIG Grant - Streamline SIU Reports to Improve Program Monitoring and Analysis - Construction & Unit	7/3/2026	$ 73,500.00	$ 1,140,114.00	$ 12,327,126.40	A6
628	Medicaid H.R.1 - Alien Medicaid Eligibility - Requirements & Design	7/24/2026	$ 8,461.00	$ 1,148,575.00	$ 12,335,587.40	A6
629	Medicaid Community Engagement - CE Audits & Quality Control - Requirements & Design	7/24/2026	$ 4,231.00	$ 1,152,806.00	$ 12,339,818.40	A6
630	Medicaid Community Engagement - CE Reporting Enhancements - Requirements & Design	7/24/2026	$ 18,331.00	$ 1,171,137.00	$ 12,358,149.40	A6
631	MEE - Documents & Verifications - Enable Drag-Drop Uploads - Requirements & Design	7/24/2026	$ 16,931.00	$ 1,188,068.00	$ 12,375,080.40	A6
632	PTIG Grant - Streamline the Communication and Change Processing Workflows - Requirements & Design	7/24/2026	$ 45,343.00	$ 1,233,411.00	$ 12,420,423.40	A6
633	Medicaid H.R.1 - Eligibility Redeterminations - Requirements & Design	7/27/2026	$ 33,841.00	$ 1,267,252.00	$ 12,454,264.40	A6
634	Maintenance and Enhancements - July 2026	7/31/2026	$ 672,911.30	$ 1,940,163.30	$ 13,127,175.70	A4
635	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-2	7/31/2026	$ 5,372.00	$ 1,945,535.30	$ 13,132,547.70	A4
636	MEE - MEA Redesign - Redesign MEA & Update Algorithm Scoring - Requirements & Design	8/7/2026	$ 49,494.00	$ 1,995,029.30	$ 13,182,041.70	A6
637	Summer EBT Technology Grant - Integrated Statewide S-EBT Database - Systems Testing	8/14/2026	$ 59,300.00	$ 2,054,329.30	$ 13,241,341.70	A5
638	HCBS Enhancements - Expanded Provider Case View - Systems Testing	8/14/2026	$ 11,291.00	$ 2,065,620.30	$ 13,252,632.70	A5
639	HCBS Enhancements - Long Term Care Application Tracking - Systems Testing	8/14/2026	$ 16,921.00	$ 2,082,541.30	$ 13,269,553.70	A5
640	HCBS Enhancements - Automated User Account Deactivation and Purge - Systems Testing	8/14/2026	$ 8,477.00	$ 2,091,018.30	$ 13,278,030.70	A5
641	HCBS Enhancements - QR Code Integration for Document Uploads - Systems Testing	8/14/2026	$ 34,005.00	$ 2,125,023.30	$ 13,312,035.70	A5
642	HCBS Enhancements - Document Verification & Preview Functionality - Systems Testing	8/14/2026	$ 8,477.00	$ 2,133,500.30	$ 13,320,512.70	A5
643	MEE - Operational Efficiency - Automate 3rd Party Verification From Client Registration - Systems Testing	8/14/2026	$ 11,281.00	$ 2,144,781.30	$ 13,331,793.70	A6
644	MEE - Documents & Verifications - Automate Document Intake Using AI Technology - Systems Testing	8/14/2026	$ 56,437.00	$ 2,201,218.30	$ 13,388,230.70	A6
645	MEE - Operational Efficiency - Automate Initiating Data Requests From External Sources Via CR - Systems Testing	8/14/2026	$ 16,921.00	$ 2,218,139.30	$ 13,405,151.70	A6
646	Medicaid Premium Payments - Eligibility & Notices - Systems Testing	8/14/2026	$ 19,740.00	$ 2,237,879.30	$ 13,424,891.70	A6
647	PTIG Grant - Improve Accuracy of Benefit Calculations for SNAP Cases - Systems Testing	8/14/2026	$ 14,155.00	$ 2,252,034.30	$ 13,439,046.70	A6
648	Medicaid Premium Payments - NH EASY Portal - Systems Testing	8/14/2026	$ 5,641.00	$ 2,257,675.30	$ 13,444,687.70	A6
649	Medicaid Premium Payments - Reporting & Interfaces - Systems Testing	8/14/2026	$ 28,201.00	$ 2,285,876.30	$ 13,472,888.70	A6
650	FFIG Grant - Streamline SIU Reports to Improve Program Monitoring and Analysis - Systems Testing	8/14/2026	$ 10,500.00	$ 2,296,376.30	$ 13,483,388.70	A6
651	Medicaid Community Engagement - CE Eligibility Status Determination - Construction & Unit	8/21/2026	$ 88,833.00	$ 2,385,209.30	$ 13,572,221.70	A6
652	Medicaid Community Engagement - CE Ex Parte Renewal Enhancements - Construction & Unit	8/21/2026	$ 19,741.00	$ 2,404,950.30	$ 13,591,962.70	A6
653	Medicaid Community Engagement - CE Notices Enhancements - Construction & Unit	8/21/2026	$ 296,109.00	$ 2,701,059.30	$ 13,888,071.70	A6
654	Medicaid Community Engagement - CE Outreach & Digital Campaign - Construction & Unit	8/21/2026	$ 276,368.00	$ 2,977,427.30	$ 14,164,439.70	A6
655	Medicaid Community Engagement - CE Report Change Enhancements - Construction & Unit	8/21/2026	$ 39,482.00	$ 3,016,909.30	$ 14,203,921.70	A6
656	Modernize Eligibility Services - Digital Communication: AI Chatbot - Construction & Unit	8/21/2026	$ 494,424.00	$ 3,511,333.30	$ 14,698,345.70	A6

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657	MEE - Client Communication - Enhance Omni-Channel Client Delivery (Chatbot) - Construction & Unit	8/21/2026	$ 473,783.00	$ 3,985,116.30	$ 15,172,128.70	A6
658	Medicaid Community Engagement - New HEIGHTS CE Enhancements - Construction & Unit	8/21/2026	$ 118,444.00	$ 4,103,560.30	$ 15,290,572.70	A6
659	Medicaid Community Engagement - NH EASY CE Enhancements - Construction & Unit	8/21/2026	$ 157,925.00	$ 4,261,485.30	$ 15,448,497.70	A6
660	Summer EBT Technology Grant - Integrated Statewide S-EBT Database - Implementation	8/28/2026	$ 29,650.00	$ 4,291,135.30	$ 15,478,147.70	A5
661	HCBS Enhancements - Expanded Provider Case View - Implementation	8/28/2026	$ 5,646.00	$ 4,296,781.30	$ 15,483,793.70	A5
662	HCBS Enhancements - Long Term Care Application Tracking - Implementation	8/28/2026	$ 8,460.00	$ 4,305,241.30	$ 15,492,253.70	A5
663	HCBS Enhancements - Automated User Account Deactivation and Purge - Implementation	8/28/2026	$ 4,238.00	$ 4,309,479.30	$ 15,496,491.70	A5
664	HCBS Enhancements - QR Code Integration for Document Uploads - Implementation	8/28/2026	$ 17,002.00	$ 4,326,481.30	$ 15,513,493.70	A5
665	HCBS Enhancements - Document Verification & Preview Functionality - Implementation	8/28/2026	$ 4,238.20	$ 4,330,719.50	$ 15,517,731.90	A5
666	MEE - Operational Efficiency - Automate 3rd Party Verification From Client Registration - Implementation	8/28/2026	$ 5,638.00	$ 4,336,357.50	$ 15,523,369.90	A6
667	MEE - Documents & Verifications - Automate Document Intake Using AI Technology - Implementation	8/28/2026	$ 28,216.00	$ 4,364,573.50	$ 15,551,585.90	A6
668	MEE - Operational Efficiency - Automate Initiating Data Requests From External Sources Via CR - Implementation	8/28/2026	$ 8,459.00	$ 4,373,032.50	$ 15,560,044.90	A6
669	Medicaid Premium Payments - Eligibility & Notices - Implementation	8/28/2026	$ 9,869.00	$ 4,382,901.50	$ 15,569,913.90	A6
670	PTIG Grant - Improve Accuracy of Benefit Calculations for SNAP Cases - Implementation	8/28/2026	$ 7,076.00	$ 4,389,977.50	$ 15,576,989.90	A6
671	Medicaid Premium Payments - NH EASY Portal - Implementation	8/28/2026	$ 2,818.00	$ 4,392,795.50	$ 15,579,807.90	A6
672	Medicaid Premium Payments - Reporting & Interfaces - Implementation	8/28/2026	$ 14,099.00	$ 4,406,894.50	$ 15,593,906.90	A6
673	FFIG Grant - Streamline SIU Reports to Improve Program Monitoring and Analysis - Implementation	8/28/2026	$ 5,250.00	$ 4,412,144.50	$ 15,599,156.90	A6
674	Maintenance and Enhancements - August 2026	8/31/2026	$ 672,911.30	$ 5,085,055.80	$ 16,272,068.20	A4
675	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-3	8/31/2026	$ 5,372.00	$ 5,090,427.80	$ 16,277,440.20	A4
676	Medicaid H.R.1 - Alien Medicaid Eligibility - Construction & Unit	9/4/2026	$ 39,482.00	$ 5,129,909.80	$ 16,316,922.20	A6
677	MEE - Operational Efficiency - Automatically Generate Case Comments - Requirements & Design	9/4/2026	$ 38,095.00	$ 5,168,004.80	$ 16,355,017.20	A6
678	MEE - Operational Efficiency - Auto-Update Case Comments From Screen Changes - Requirements & Design	9/4/2026	$ 22,272.00	$ 5,190,276.80	$ 16,377,289.20	A6
679	MEE - Documents & Verifications - Enable Drag-Drop Uploads - Construction & Unit	9/4/2026	$ 79,011.00	$ 5,269,287.80	$ 16,456,300.20	A6
680	PTIG Grant - Improve Data Quality Through Quality Check Process - Requirements & Design	9/4/2026	$ 41,096.00	$ 5,310,383.80	$ 16,497,396.20	A6
681	PTIG Grant - Streamline the Communication and Change Processing Workflows - Construction & Unit	9/4/2026	$ 211,598.00	$ 5,521,981.80	$ 16,708,994.20	A6
682	Medicaid H.R.1 - Third-Party Verifications - 2 - Requirements & Design	9/4/2026	$ 33,850.00	$ 5,555,831.80	$ 16,742,844.20	A6
683	Medicaid Community Engagement - CE Audits & Quality Control - Construction & Unit	9/18/2026	$ 19,741.00	$ 5,575,572.80	$ 16,762,585.20	A6
684	Medicaid Community Engagement - CE Reporting Enhancements - Construction & Unit	9/18/2026	$ 256,627.00	$ 5,832,199.80	$ 17,019,212.20	A6
685	Modernize Eligibility Services - Third Party Employment Verifications - Requirements & Design	9/18/2026	$ 38,142.00	$ 5,870,341.80	$ 17,057,354.20	A6
686	Medicaid H.R.1 - Eligibility Redeterminations - Construction & Unit	9/21/2026	$ 157,925.00	$ 6,028,266.80	$ 17,215,279.20	A6
687	Medicaid H.R.1 - Reducing Duplicate Enrollment - Contractual Address Support - Requirements & Design	9/24/2026	$ 8,461.00	$ 6,036,727.80	$ 17,223,740.20	A6
688	Medicaid H.R.1 - Reducing Duplicate Enrollment - Address Verification - Requirements & Design	9/24/2026	$ 8,461.00	$ 6,045,188.80	$ 17,232,201.20	A6

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689	Medicaid H.R.1 - Removing Deceased Individuals From Enrollment - Requirements & Design	9/24/2026	$ 4,231.00	$ 6,049,419.80	$ 17,236,432.20	A6
690	Maintenance and Enhancements - September 2026	9/30/2026	$ 672,911.30	$ 6,722,331.10	$ 17,909,343.50	A4
691	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-4	9/30/2026	$ 5,372.00	$ 6,727,703.10	$ 17,914,715.50	A4
692	Security - Quarterly Code Scan - Quarterly Code Scan - Period -1	9/30/2026	$ 10,112.00	$ 6,737,815.10	$ 17,924,827.50	A4
693	MEE - MEA Redesign - MEA Training Video Recording & Publishing - Requirements & Design	10/2/2026	$ 1,904.00	$ 6,739,719.10	$ 1,904.00	A6
694	MEE - MEA Redesign - Redesign MEA & Update Algorithm Scoring - Construction & Unit	10/2/2026	$ 230,970.00	$ 6,970,689.10	$ 232,874.00	A6
695	Medicaid H.R.1 - Alien Medicaid Eligibility - Systems Testing	10/16/2026	$ 5,641.00	$ 6,976,330.10	$ 238,515.00	A6
696	MEE - Operational Efficiency - Automatically Generate Case Comments - Construction & Unit	10/16/2026	$ 177,775.00	$ 7,154,105.10	$ 416,290.00	A6
697	MEE - Operational Efficiency - Auto-Update Case Comments From Screen Changes - Construction & Unit	10/16/2026	$ 103,932.00	$ 7,258,037.10	$ 520,222.00	A6
698	Medicaid Community Engagement - CE Eligibility Status Determination - Systems Testing	10/16/2026	$ 12,691.00	$ 7,270,728.10	$ 532,913.00	A6
699	Medicaid Community Engagement - CE Ex Parte Renewal Enhancements - Systems Testing	10/16/2026	$ 2,821.00	$ 7,273,549.10	$ 535,734.00	A6
700	Medicaid Community Engagement - CE Notices Enhancements - Systems Testing	10/16/2026	$ 42,302.00	$ 7,315,851.10	$ 578,036.00	A6
701	Medicaid Community Engagement - CE Outreach & Digital Campaign - Systems Testing	10/16/2026	$ 39,482.00	$ 7,355,333.10	$ 617,518.00	A6
702	Medicaid Community Engagement - CE Report Change Enhancements - Systems Testing	10/16/2026	$ 5,641.00	$ 7,360,974.10	$ 623,159.00	A6
703	Modernize Eligibility Services - Digital Communication: AI Chatbot - Systems Testing	10/16/2026	$ 70,632.00	$ 7,431,606.10	$ 693,791.00	A6
704	MEE - Documents & Verifications - Enable Drag-Drop Uploads - Systems Testing	10/16/2026	$ 11,288.00	$ 7,442,894.10	$ 705,079.00	A6
705	MEE - Client Communication - Enhance Omni-Channel Client Delivery (Chatbot) - Systems Testing	10/16/2026	$ 67,684.00	$ 7,510,578.10	$ 772,763.00	A6
706	PTIG Grant - Improve Data Quality Through Quality Check Process - Construction & Unit	10/16/2026	$ 191,781.00	$ 7,702,359.10	$ 964,544.00	A6
707	Medicaid Community Engagement - New HEIGHTS CE Enhancements - Systems Testing	10/16/2026	$ 16,921.00	$ 7,719,280.10	$ 981,465.00	A6
708	Medicaid Community Engagement - NH EASY CE Enhancements - Systems Testing	10/16/2026	$ 22,561.00	$ 7,741,841.10	$ 1,004,026.00	A6
709	PTIG Grant - Streamline the Communication and Change Processing Workflows - Systems Testing	10/16/2026	$ 30,229.00	$ 7,772,070.10	$ 1,034,255.00	A6
710	Medicaid H.R.1 - Third-Party Verifications - 2 - Construction & Unit	10/16/2026	$ 157,966.00	$ 7,930,036.10	$ 1,192,221.00	A6
711	Medicaid Policy, Administration & Operational Efficiency - Automate Task Management - Phase 1 - Requirements & Design	10/23/2026	$ 84,603.00	$ 8,014,639.10	$ 1,276,824.00	A6
712	MEE - Operational Efficiency - Implement Virtual Assistant for Caseworkers - Requirements & Design	10/23/2026	$ 101,523.00	$ 8,116,162.10	$ 1,378,347.00	A6
713	Modernize Eligibility Services - Third Party Employment Verifications - Construction & Unit	10/23/2026	$ 177,993.00	$ 8,294,155.10	$ 1,556,340.00	A6
714	Medicaid H.R.1 - Alien Medicaid Eligibility - Implementation	10/30/2026	$ 2,818.00	$ 8,296,973.10	$ 1,559,158.00	A6
715	Medicaid Community Engagement - CE Eligibility Status Determination - Implementation	10/30/2026	$ 6,344.00	$ 8,303,317.10	$ 1,565,502.00	A6
716	Medicaid Community Engagement - CE Ex Parte Renewal Enhancements - Implementation	10/30/2026	$ 4,228.00	$ 8,307,545.10	$ 1,569,730.00	A6
717	Medicaid Community Engagement - CE Notices Enhancements - Implementation	10/30/2026	$ 21,149.00	$ 8,328,694.10	$ 1,590,879.00	A6
718	Medicaid Community Engagement - CE Outreach & Digital Campaign - Implementation	10/30/2026	$ 59,220.00	$ 8,387,914.10	$ 1,650,099.00	A6
719	Medicaid Community Engagement - CE Report Change Enhancements - Implementation	10/30/2026	$ 2,818.00	$ 8,390,732.10	$ 1,652,917.00	A6
720	Modernize Eligibility Services - Digital Communication: AI Chatbot - Implementation	10/30/2026	$ 35,316.00	$ 8,426,048.10	$ 1,688,233.00	A6
721	MEE - Documents & Verifications - Enable Drag-Drop Uploads - Implementation	10/30/2026	$ 5,642.00	$ 8,431,690.10	$ 1,693,875.00	A6
722	MEE - Client Communication - Enhance Omni-Channel Client Delivery (Chatbot) - Implementation	10/30/2026	$ 33,840.00	$ 8,465,530.10	$ 1,727,715.00	A6

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723	MEE - MEA Redesign - MEA Training Video Recording & Publishing - Construction & Unit	10/30/2026	$ 8,884.00	$ 8,474,414.10	$ 1,736,599.00	A6
724	Medicaid Community Engagement - New HEIGHTS CE Enhancements - Implementation	10/30/2026	$ 25,379.00	$ 8,499,793.10	$ 1,761,978.00	A6
725	Medicaid Community Engagement - NH EASY CE Enhancements - Implementation	10/30/2026	$ 11,279.00	$ 8,511,072.10	$ 1,773,257.00	A6
726	PTIG Grant - Streamline the Communication and Change Processing Workflows - Implementation	10/30/2026	$ 15,112.00	$ 8,526,184.10	$ 1,788,369.00	A6
727	Maintenance and Enhancements - October 2026	10/31/2026	$ 672,911.30	$ 9,199,095.40	$ 2,461,280.30	A4
728	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-5	10/31/2026	$ 5,372.00	$ 9,204,467.40	$ 2,466,652.30	A4
729	Medicaid H.R.1 - Reducing Duplicate Enrollment - Contractual Address Support - Construction & Unit	11/5/2026	$ 39,482.00	$ 9,243,949.40	$ 2,506,134.30	A6
730	Medicaid H.R.1 - Reducing Duplicate Enrollment - Address Verification - Construction & Unit	11/5/2026	$ 39,482.00	$ 9,283,431.40	$ 2,545,616.30	A6
731	Medicaid H.R.1 - Removing Deceased Individuals From Enrollment - Construction & Unit	11/5/2026	$ 19,741.00	$ 9,303,172.40	$ 2,565,357.30	A6
732	Medicaid Community Engagement - CE Audits & Quality Control - Systems Testing	11/13/2026	$ 2,821.00	$ 9,305,993.40	$ 2,568,178.30	A6
733	Medicaid Community Engagement - CE Reporting Enhancements - Systems Testing	11/13/2026	$ 36,661.00	$ 9,342,654.40	$ 2,604,839.30	A6
734	Medicaid H.R.1 - Eligibility Redeterminations - Systems Testing	11/16/2026	$ 22,561.00	$ 9,365,215.40	$ 2,627,400.30	A6
735	MEE - MEA Redesign - Automation of Consent and Authorization for Release of PHI - Requirements & Design	11/20/2026	$ 10,153.00	$ 9,375,368.40	$ 2,637,553.30	A6
736	FFIG Grant - Enhance System Tracking, Search and Filter Capabilities - Requirements & Design	11/20/2026	$ 19,650.00	$ 9,395,018.40	$ 2,657,203.30	A6
737	PTIG Grant - Enhance System Usability With HCD Principles - Requirements & Design	11/20/2026	$ 65,863.00	$ 9,460,881.40	$ 2,723,066.30	A6
738	MEE - Operational Efficiency - Automatically Generate Case Comments - Systems Testing	11/27/2026	$ 25,397.00	$ 9,486,278.40	$ 2,748,463.30	A6
739	MEE - Operational Efficiency - Auto-Update Case Comments From Screen Changes - Systems Testing	11/27/2026	$ 14,848.00	$ 9,501,126.40	$ 2,763,311.30	A6
740	Medicaid Community Engagement - CE Audits & Quality Control - Implementation	11/27/2026	$ 1,408.00	$ 9,502,534.40	$ 2,764,719.30	A6
741	Medicaid Community Engagement - CE Reporting Enhancements - Implementation	11/27/2026	$ 54,991.00	$ 9,557,525.40	$ 2,819,710.30	A6
742	PTIG Grant - Improve Data Quality Through Quality Check Process - Systems Testing	11/27/2026	$ 27,398.00	$ 9,584,923.40	$ 2,847,108.30	A6
743	MEE - MEA Redesign - MEA Training Video Recording & Publishing - Systems Testing	11/27/2026	$ 1,270.00	$ 9,586,193.40	$ 2,848,378.30	A6
744	MEE - MEA Redesign - Redesign MEA & Update Algorithm Scoring - Systems Testing	11/27/2026	$ 32,996.00	$ 9,619,189.40	$ 2,881,374.30	A6
745	Modernize Eligibility Services - Third Party Employment Verifications - Systems Testing	11/27/2026	$ 25,428.00	$ 9,644,617.40	$ 2,906,802.30	A6
746	Medicaid H.R.1 - Third-Party Verifications - 2 - Systems Testing	11/27/2026	$ 22,567.00	$ 9,667,184.40	$ 2,929,369.30	A6
747	Maintenance and Enhancements - November 2026	11/30/2026	$ 672,911.30	$ 10,340,095.70	$ 3,602,280.60	A4
748	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-6	11/30/2026	$ 5,372.00	$ 10,345,467.70	$ 3,607,652.60	A4
749	Medicaid H.R.1 - Eligibility Redeterminations - Implementation	11/30/2026	$ 11,279.00	$ 10,356,746.70	$ 3,618,931.60	A6
750	HCBS Enhancements - ESS Enhancements - Requirements & Design	11/30/2026	$ 13,127.00	$ 10,369,873.70	$ 3,632,058.60	A7
751	GenAI Automation and Enhancements - GenAI Reporting Tool - Requirements & Design	11/30/2026	$ 52,291.00	$ 10,422,164.70	$ 3,684,349.60	A7
752	Security - MARS 2.2 Assessment - Application Penn Test Report	12/11/2026	$ 67,280.00	$ 10,489,444.70	$ 3,751,629.60	A4
753	MEE - Operational Efficiency - Automatically Generate Case Comments - Implementation	12/11/2026	$ 12,696.00	$ 10,502,140.70	$ 3,764,325.60	A6
754	MEE - Operational Efficiency - Auto-Update Case Comments From Screen Changes - Implementation	12/11/2026	$ 7,422.00	$ 10,509,562.70	$ 3,771,747.60	A6
755	PTIG Grant - Improve Data Quality Through Quality Check Process - Implementation	12/11/2026	$ 13,697.00	$ 10,523,259.70	$ 3,785,444.60	A6
756	MEE - MEA Redesign - MEA Training Video Recording & Publishing - Implementation	12/11/2026	$ 633.00	$ 10,523,892.70	$ 3,786,077.60	A6
757	MEE - MEA Redesign - Redesign MEA & Update Algorithm Scoring - Implementation	12/11/2026	$ 16,496.00	$ 10,540,388.70	$ 3,802,573.60	A6
758	Modernize Eligibility Services - Third Party Employment Verifications - Implementation	12/11/2026	$ 12,712.00	$ 10,553,100.70	$ 3,815,285.60	A6

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759	Medicaid H.R.1 - Third-Party Verifications - 2 - Implementation	12/11/2026	$ 11,282.00	$ 10,564,382.70	$ 3,826,567.60	A6
760	Medicaid H.R.1 - Reducing Duplicate Enrollment - Contractual Address Support - Systems Testing	12/17/2026	$ 5,641.00	$ 10,570,023.70	$ 3,832,208.60	A6
761	Medicaid H.R.1 - Reducing Duplicate Enrollment - Address Verification - Systems Testing	12/17/2026	$ 5,641.00	$ 10,575,664.70	$ 3,837,849.60	A6
762	Medicaid H.R.1 - Removing Deceased Individuals From Enrollment - Systems Testing	12/17/2026	$ 2,821.00	$ 10,578,485.70	$ 3,840,670.60	A6
763	Medicaid Policy, Administration & Operational Efficiency - Automate Task Management - Phase 1 - Construction & Unit	12/18/2026	$ 394,812.00	$ 10,973,297.70	$ 4,235,482.60	A6
764	MEE - Operational Efficiency - Implement Virtual Assistant for Caseworkers - Construction & Unit	12/18/2026	$ 473,774.00	$ 11,447,071.70	$ 4,709,256.60	A6
765	HCBS Enhancements - ESS Enhancements - Construction & Unit	12/18/2026	$ 61,258.00	$ 11,508,329.70	$ 4,770,514.60	A7
766	GenAI Automation and Enhancements - GenAI Reporting Tool - Construction & Unit	12/18/2026	$ 244,026.00	$ 11,752,355.70	$ 5,014,540.60	A7
767	Modernize Eligibility Services - AI Document Upload & OCR to Simplify Application and Verifications - Requirements & Design	12/25/2026	$ 135,614.00	$ 11,887,969.70	$ 5,150,154.60	A6
768	Medicaid Policy, Administration & Operational Efficiency - Automate Task Management - Phase 2 - Requirements & Design	12/25/2026	$ 42,302.00	$ 11,930,271.70	$ 5,192,456.60	A6
769	MEE - Documents & Verifications - Enhance Verification Tracking Capabilities - Requirements & Design	12/25/2026	$ 46,560.00	$ 11,976,831.70	$ 5,239,016.60	A6
770	MEE - Documents & Verifications - Implement a Document Status Tracker - Requirements & Design	12/25/2026	$ 63,491.00	$ 12,040,322.70	$ 5,302,507.60	A6
771	Maintenance and Enhancements - December 2026	12/31/2026	$ 672,911.30	$ 12,713,234.00	$ 5,975,418.90	A4
772	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-7	12/31/2026	$ 5,372.00	$ 12,718,606.00	$ 5,980,790.90	A4
773	Security - Quarterly Code Scan - Quarterly Code Scan - Period -2	12/31/2026	$ 10,112.00	$ 12,728,718.00	$ 5,990,902.90	A4
774	Security - Annual Penetration Test - Annual Penetration Testing	12/31/2026	$ 20,540.00	$ 12,749,258.00	$ 6,011,442.90	A4
775	Medicaid H.R.1 - Reducing Duplicate Enrollment - Contractual Address Support - Implementation	12/31/2026	$ 2,818.00	$ 12,752,076.00	$ 6,014,260.90	A6
776	Medicaid H.R.1 - Reducing Duplicate Enrollment - Address Verification - Implementation	12/31/2026	$ 2,818.00	$ 12,754,894.00	$ 6,017,078.90	A6
777	Medicaid H.R.1 - Removing Deceased Individuals From Enrollment - Implementation	12/31/2026	$ 1,408.00	$ 12,756,302.00	$ 6,018,486.90	A6
778	Medicaid Policy, Administration & Operational Efficiency - Medicaid EBI Report Enhancements - Phase-1	12/31/2026	$ 76,846.00	$ 12,833,148.00	$ 6,095,332.90	A7
779	GenAI Automation and Enhancements - GenAI Digital Worker Core Engine - Phase-1	12/31/2026	$ 76,846.00	$ 12,909,994.00	$ 6,172,178.90	A7
780	MEE - MEA Redesign - Automation of Consent and Authorization for Release of PHI - Construction & Unit	1/1/2027	$ 30,458.00	$ 12,940,452.00	$ 6,202,636.90	A6
781	FFIG Grant - Enhance System Tracking, Search and Filter Capabilities - Construction & Unit	1/1/2027	$ 91,700.00	$ 13,032,152.00	$ 6,294,336.90	A6
782	PTIG Grant - Enhance System Usability With HCD Principles - Construction & Unit	1/1/2027	$ 307,361.00	$ 13,339,513.00	$ 6,601,697.90	A6
783	Security - MARS 2.2 Assessment - System Security Plan Workbooks	1/12/2027	$ 100,910.00	$ 13,440,423.00	$ 6,702,607.90	A4
784	Security - MARS 2.2 Assessment - Privacy Impact Assessment (PIA)	1/12/2027	$ 89,700.00	$ 13,530,123.00	$ 6,792,307.90	A4
785	Security - MARS 2.2 Assessment - System Security Plan Document (SSP)	1/12/2027	$ 156,970.00	$ 13,687,093.00	$ 6,949,277.90	A4
786	Security - MARS 2.2 Assessment - Plan of Action and Milestones (POAM)	1/12/2027	$ 78,486.00	$ 13,765,579.00	$ 7,027,763.90	A4
787	Security - MARS 2.2 Assessment - Security and Privacy Assessment Report (SAR)	1/12/2027	$ 100,910.00	$ 13,866,489.00	$ 7,128,673.90	A4
788	Security - MARS 2.2 Assessment - Security and Privacy Assessor Workbook (SAW)	1/12/2027	$ 89,700.00	$ 13,956,189.00	$ 7,218,373.90	A4
789	FFIG Grant - Enhance Data Management Processes and Data Quality - Requirements & Design	1/22/2027	$ 30,150.00	$ 13,986,339.00	$ 7,248,523.90	A6
790	Security - MARS 2.2 Assessment - Interconnection Security Agreement (ISA)	1/29/2027	$ 56,044.00	$ 14,042,383.00	$ 7,304,567.90	A4
791	Maintenance and Enhancements - January 2027	1/31/2027	$ 672,911.30	$ 14,715,294.30	$ 7,977,479.20	A4

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Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
792	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-8	1/31/2027	$ 5,372.00	$ 14,720,666.30	$ 7,982,851.20	A4
793	Medicaid Policy, Administration & Operational Efficiency - Automate Task Management - Phase 1 - Systems Testing	2/12/2027	$ 56,402.00	$ 14,777,068.30	$ 8,039,253.20	A6
794	MEE - MEA Redesign - Automation of Consent and Authorization for Release of PHI - Systems Testing	2/12/2027	$ 142,135.00	$ 14,919,203.30	$ 8,181,388.20	A6
795	FFIG Grant - Enhance System Tracking, Search and Filter Capabilities - Systems Testing	2/12/2027	$ 13,100.00	$ 14,932,303.30	$ 8,194,488.20	A6
796	PTIG Grant - Enhance System Usability With HCD Principles - Systems Testing	2/12/2027	$ 43,909.00	$ 14,976,212.30	$ 8,238,397.20	A6
797	MEE - Operational Efficiency - Implement Virtual Assistant for Caseworkers - Systems Testing	2/12/2027	$ 67,682.00	$ 15,043,894.30	$ 8,306,079.20	A6
798	HCBS Enhancements - ESS Enhancements - Systems Testing	2/12/2027	$ 8,751.00	$ 15,052,645.30	$ 8,314,830.20	A7
799	GenAI Automation and Enhancements - GenAI Reporting Tool - Systems Testing	2/12/2027	$ 34,861.00	$ 15,087,506.30	$ 8,349,691.20	A7
800	Modernize Eligibility Services - AI Document Upload & OCR to Simplify Application and Verifications - Construction & Unit	2/19/2027	$ 632,863.00	$ 15,720,369.30	$ 8,982,554.20	A6
801	Medicaid Policy, Administration & Operational Efficiency - Automate Task Management - Phase 2 - Construction & Unit	2/19/2027	$ 197,406.00	$ 15,917,775.30	$ 9,179,960.20	A6
802	MEE - Documents & Verifications - Enhance Verification Tracking Capabilities - Construction & Unit	2/19/2027	$ 217,280.00	$ 16,135,055.30	$ 9,397,240.20	A6
803	MEE - Documents & Verifications - Implement a Document Status Tracker - Construction & Unit	2/19/2027	$ 296,291.00	$ 16,431,346.30	$ 9,693,531.20	A6
804	Medicaid Policy, Administration & Operational Efficiency - Automate Task Management - Phase 1 - Implementation	2/26/2027	$ 28,199.00	$ 16,459,545.30	$ 9,721,730.20	A6
805	MEE - MEA Redesign - Automation of Consent and Authorization for Release of PHI - Implementation	2/26/2027	$ 20,304.00	$ 16,479,849.30	$ 9,742,034.20	A6
806	FFIG Grant - Enhance System Tracking, Search and Filter Capabilities - Implementation	2/26/2027	$ 6,550.00	$ 16,486,399.30	$ 9,748,584.20	A6
807	PTIG Grant - Enhance System Usability With HCD Principles - Implementation	2/26/2027	$ 21,953.00	$ 16,508,352.30	$ 9,770,537.20	A6
808	MEE - Operational Efficiency - Implement Virtual Assistant for Caseworkers - Implementation	2/26/2027	$ 33,840.00	$ 16,542,192.30	$ 9,804,377.20	A6
809	BDS Enhancements - BDS and Area Agency Intake workflow stabilization - Requirements & Design	2/26/2027	$ 138,864.00	$ 16,681,056.30	$ 9,943,241.20	A7
810	BDS Enhancements - Area Agency Intake DAADS Payment Automation - Requirements & Design	2/26/2027	$ 39,675.00	$ 16,720,731.30	$ 9,982,916.20	A7
811	HCBS Enhancements - BAAS State Registry & Employer Dashboard Modernization - Requirements & Design	2/26/2027	$ 78,000.00	$ 16,798,731.30	$ 10,060,916.20	A7
812	HCBS Enhancements - ESS Enhancements - Implementation	2/26/2027	$ 4,376.00	$ 16,803,107.30	$ 10,065,292.20	A7
813	Medicaid Policy, Administration & Operational Efficiency - Automated Approval and Denial Engine - Requirements & Design	2/26/2027	$ 17,447.00	$ 16,820,554.30	$ 10,082,739.20	A7
814	GenAI Automation and Enhancements - GenAI Reporting Tool - Implementation	2/26/2027	$ 17,430.00	$ 16,837,984.30	$ 10,100,169.20	A7
815	Child Care Changes - Child Care Sanctions and Income Exemptions for Legal Guardians - Requirements & Design	2/26/2027	$ 22,836.00	$ 16,860,820.30	$ 10,123,005.20	A7
816	Maintenance and Enhancements - February 2027	2/28/2027	$ 672,911.30	$ 17,533,731.60	$ 10,795,916.50	A4
817	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-9	2/28/2027	$ 5,372.00	$ 17,539,103.60	$ 10,801,288.50	A4
818	HCBS Enhancements - LTC Enhancements and Automation - Phase-1	2/28/2027	$ 152,154.00	$ 17,691,257.60	$ 10,953,442.50	A7
819	FFIG Grant - Enhance Data Management Processes and Data Quality - Construction & Unit	3/5/2027	$ 140,700.00	$ 17,831,957.60	$ 11,094,142.50	A6
820	BDS Enhancements - Area Agency Intake DAADS Payment Automation - Construction & Unit	3/5/2027	$ 185,152.00	$ 18,017,109.60	$ 11,279,294.50	A7
821	HCBS Enhancements - BAAS State Registry & Employer Dashboard Modernization - Construction & Unit	3/5/2027	$ 364,000.00	$ 18,381,109.60	$ 11,643,294.50	A7
822	Medicaid Policy, Administration & Operational Efficiency - Automated Approval and Denial Engine - Construction & Unit	3/5/2027	$ 81,420.00	$ 18,462,529.60	$ 11,724,714.50	A7

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823	Child Care Changes - Child Care Sanctions and Income Exemptions for Legal Guardians - Construction & Unit	3/5/2027	$ 106,569.00	$ 18,569,098.60	$ 11,831,283.50	A7
824	MEE - Self Service Enhancements - Allow Viewing of Uploaded Documents - Requirements & Design	3/19/2027	$ 12,699.00	$ 18,581,797.60	$ 11,843,982.50	A6
825	MEE - Client Communication - Implement Two-Way Messaging in NH EASY - Requirements & Design	3/19/2027	$ 50,763.00	$ 18,632,560.60	$ 11,894,745.50	A6
826	MEE - Operational Efficiency - Supervisor Dashboard Enhancements - Requirements & Design	3/19/2027	$ 67,682.00	$ 18,700,242.60	$ 11,962,427.50	A6
827	Security - MARS 2.2 Assessment - CMS Approval of ATC Package	3/26/2027	$ 74,002.00	$ 18,774,244.60	$ 12,036,429.50	A4
828	Medicaid Policy, Administration & Operational Efficiency - Contact Center Integration - New HEIGHTS IVR Changes - Requirements & Design	3/26/2027	$ 36,202.00	$ 18,810,446.60	$ 12,072,631.50	A7
829	Medicaid Policy, Administration & Operational Efficiency - Contact Center Integration - Voice Signature Integration - Requirements & Design	3/26/2027	$ 16,090.00	$ 18,826,536.60	$ 12,088,721.50	A7
830	Medicaid Policy, Administration & Operational Efficiency - Contact Center Integration - AI-Powered Screen Pop API - Requirements & Design	3/26/2027	$ 36,202.00	$ 18,862,738.60	$ 12,124,923.50	A7
831	Medicaid Policy, Administration & Operational Efficiency - Human-Centered Cost of Care (CoC) Redesign - Requirements & Design	3/26/2027	$ 8,724.00	$ 18,871,462.60	$ 12,133,647.50	A7
832	GenAI Automation and Enhancements - GenAI iOCR Medicaid Application & Renewal Processing - Requirements & Design	3/26/2027	$ 52,291.00	$ 18,923,753.60	$ 12,185,938.50	A7
833	GenAI Automation and Enhancements - GenAI Regression Testing Automation - Requirements & Design	3/26/2027	$ 17,447.00	$ 18,941,200.60	$ 12,203,385.50	A7
834	Maintenance and Enhancements - March 2027	3/31/2027	$ 672,911.30	$ 19,614,111.90	$ 12,876,296.80	A4
835	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-10	3/31/2027	$ 5,372.00	$ 19,619,483.90	$ 12,881,668.80	A4
836	Security - Quarterly Code Scan - Quarterly Code Scan - Period -3	3/31/2027	$ 10,112.00	$ 19,629,595.90	$ 12,891,780.80	A4
837	Medicaid Policy, Administration & Operational Efficiency - Medicaid EBI Report Enhancements - Phase-2	3/31/2027	$ 76,846.00	$ 19,706,441.90	$ 12,968,626.80	A7
838	GenAI Automation and Enhancements - GenAI Digital Worker Core Engine - Phase-2	3/31/2027	$ 76,846.00	$ 19,783,287.90	$ 13,045,472.80	A7
839	BDS Enhancements - BDS and Area Agency Intake workflow stabilization - Construction & Unit	4/9/2027	$ 648,033.00	$ 20,431,320.90	$ 13,693,505.80	A7
840	Modernize Eligibility Services - AI Document Upload & OCR to Simplify Application and Verifications - Systems Testing	4/16/2027	$ 90,409.00	$ 20,521,729.90	$ 13,783,914.80	A6
841	Medicaid Policy, Administration & Operational Efficiency - Automate Task Management - Phase 2 - Systems Testing	4/16/2027	$ 28,201.00	$ 20,549,930.90	$ 13,812,115.80	A6
842	FFIG Grant - Enhance Data Management Processes and Data Quality - Systems Testing	4/16/2027	$ 20,100.00	$ 20,570,030.90	$ 13,832,215.80	A6
843	MEE - Documents & Verifications - Enhance Verification Tracking Capabilities - Systems Testing	4/16/2027	$ 31,040.00	$ 20,601,070.90	$ 13,863,255.80	A6
844	MEE - Documents & Verifications - Implement a Document Status Tracker - Systems Testing	4/16/2027	$ 42,328.00	$ 20,643,398.90	$ 13,905,583.80	A6
845	Medicaid Policy, Administration & Operational Efficiency - Contact Center Integration - New HEIGHTS IVR Changes - Construction & Unit	4/16/2027	$ 168,941.00	$ 20,812,339.90	$ 14,074,524.80	A7
846	Medicaid Policy, Administration & Operational Efficiency - Contact Center Integration - Voice Signature Integration - Construction & Unit	4/16/2027	$ 75,085.00	$ 20,887,424.90	$ 14,149,609.80	A7
847	Medicaid Policy, Administration & Operational Efficiency - Contact Center Integration - AI-Powered Screen Pop API - Construction & Unit	4/16/2027	$ 168,941.00	$ 21,056,365.90	$ 14,318,550.80	A7
848	BDS Enhancements - Area Agency Intake DAADS Payment Automation - Systems Testing	4/16/2027	$ 26,450.00	$ 21,082,815.90	$ 14,345,000.80	A7
849	HCBS Enhancements - BAAS State Registry & Employer Dashboard Modernization - Systems Testing	4/16/2027	$ 52,000.00	$ 21,134,815.90	$ 14,397,000.80	A7
850	Medicaid Policy, Administration & Operational Efficiency - Automated Approval and Denial Engine - Systems Testing	4/16/2027	$ 11,631.00	$ 21,146,446.90	$ 14,408,631.80	A7

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851	Medicaid Policy, Administration & Operational Efficiency - Human-Centered Cost of Care (CoC) Redesign - Construction & Unit	4/16/2027	$ 40,710.00	$ 21,187,156.90	$ 14,449,341.80	A7
852	GenAI Automation and Enhancements - GenAI iOCR Medicaid Application & Renewal Processing - Construction & Unit	4/16/2027	$ 244,026.00	$ 21,431,182.90	$ 14,693,367.80	A7
853	GenAI Automation and Enhancements - GenAI Regression Testing Automation - Construction & Unit	4/16/2027	$ 81,420.00	$ 21,512,602.90	$ 14,774,787.80	A7
854	Child Care Changes - Child Care Sanctions and Income Exemptions for Legal Guardians - Systems Testing	4/16/2027	$ 15,224.00	$ 21,527,826.90	$ 14,790,011.80	A7
855	MEE - Self Service Enhancements - CFI Targeted Reconciliation - Requirements & Design	4/23/2027	$ 63,453.00	$ 21,591,279.90	$ 14,853,464.80	A6
856	MEE - Operational Efficiency - LTC Medicaid Dashboard Enhancements - Requirements & Design	4/23/2027	$ 67,682.00	$ 21,658,961.90	$ 14,921,146.80	A6
857	Maintenance and Enhancements - April 2027	4/30/2027	$ 672,911.30	$ 22,331,873.20	$ 15,594,058.10	A4
858	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-11	4/30/2027	$ 5,372.00	$ 22,337,245.20	$ 15,599,430.10	A4
859	Modernize Eligibility Services - AI Document Upload & OCR to Simplify Application and Verifications - Implementation	4/30/2027	$ 45,203.00	$ 22,382,448.20	$ 15,644,633.10	A6
860	MEE - Self Service Enhancements - Allow Viewing of Uploaded Documents - Construction & Unit	4/30/2027	$ 59,258.00	$ 22,441,706.20	$ 15,703,891.10	A6
861	Medicaid Policy, Administration & Operational Efficiency - Automate Task Management - Phase 2 - Implementation	4/30/2027	$ 14,099.00	$ 22,455,805.20	$ 15,717,990.10	A6
862	FFIG Grant - Enhance Data Management Processes and Data Quality - Implementation	4/30/2027	$ 10,050.00	$ 22,465,855.20	$ 15,728,040.10	A6
863	MEE - Documents & Verifications - Enhance Verification Tracking Capabilities - Implementation	4/30/2027	$ 15,519.00	$ 22,481,374.20	$ 15,743,559.10	A6
864	MEE - Documents & Verifications - Implement a Document Status Tracker - Implementation	4/30/2027	$ 21,162.00	$ 22,502,536.20	$ 15,764,721.10	A6
865	MEE - Client Communication - Implement Two-Way Messaging in NH EASY - Construction & Unit	4/30/2027	$ 236,892.00	$ 22,739,428.20	$ 16,001,613.10	A6
866	MEE - Operational Efficiency - Supervisor Dashboard Enhancements - Construction & Unit	4/30/2027	$ 315,850.00	$ 23,055,278.20	$ 16,317,463.10	A6
867	BDS Enhancements - Operational Visibility, Search, and Reporting - Requirements & Design	4/30/2027	$ 69,432.00	$ 23,124,710.20	$ 16,386,895.10	A7
868	BDS Enhancements - Area Agency Intake DAADS Payment Automation - Implementation	4/30/2027	$ 13,226.00	$ 23,137,936.20	$ 16,400,121.10	A7
869	HCBS Enhancements - BAAS State Registry & Employer Dashboard Modernization - Implementation	4/30/2027	$ 26,000.00	$ 23,163,936.20	$ 16,426,121.10	A7
870	Medicaid Policy, Administration & Operational Efficiency - Automated Approval and Denial Engine - Implementation	4/30/2027	$ 5,816.00	$ 23,169,752.20	$ 16,431,937.10	A7
871	Child Care Changes - Child Care Sanctions and Income Exemptions for Legal Guardians - Implementation	4/30/2027	$ 7,613.00	$ 23,177,365.20	$ 16,439,550.10	A7
872	MEE - Client Communication - Enhance Reminders for Missing Documents - Requirements & Design	5/21/2027	$ 21,164.00	$ 23,198,529.20	$ 16,460,714.10	A6
873	MEE - Self Service Enhancements - Provider Managed Digital Updates - Requirements & Design	5/21/2027	$ 25,406.00	$ 23,223,935.20	$ 16,486,120.10	A6
874	Medicaid Policy, Administration & Operational Efficiency - LTC Provider Self-Service Portal - Requirements & Design	5/28/2027	$ 34,869.00	$ 23,258,804.20	$ 16,520,989.10	A7
875	GenAI Automation and Enhancements - GenAI Automated Application Validation & System Entry - Requirements & Design	5/28/2027	$ 26,146.00	$ 23,284,950.20	$ 16,547,135.10	A7
876	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-12	5/30/2027	$ 5,372.00	$ 23,290,322.20	$ 16,552,507.10	A4
877	Maintenance and Enhancements - May 2027	5/31/2027	$ 672,911.30	$ 23,963,233.50	$ 17,225,418.40	A4
878	MEE - Self Service Enhancements - Allow Viewing of Uploaded Documents - Systems Testing	6/11/2027	$ 8,466.00	$ 23,971,699.50	$ 17,233,884.40	A6
879	MEE - Client Communication - Implement Two-Way Messaging in NH EASY - Systems Testing	6/11/2027	$ 33,842.00	$ 24,005,541.50	$ 17,267,726.40	A6
880	MEE - Operational Efficiency - Supervisor Dashboard Enhancements - Systems Testing	6/11/2027	$ 45,122.00	$ 24,050,663.50	$ 17,312,848.40	A6

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881	Medicaid Policy, Administration & Operational Efficiency - Contact Center Integration - New HEIGHTS IVR Changes - Systems Testing	6/11/2027	$ 24,134.00	$ 24,074,797.50	$ 17,336,982.40	A7
882	Medicaid Policy, Administration & Operational Efficiency - Contact Center Integration - Voice Signature Integration - Systems Testing	6/11/2027	$ 10,726.00	$ 24,085,523.50	$ 17,347,708.40	A7
883	Medicaid Policy, Administration & Operational Efficiency - Contact Center Integration - AI-Powered Screen Pop API - Systems Testing	6/11/2027	$ 24,134.00	$ 24,109,657.50	$ 17,371,842.40	A7
884	BDS Enhancements - BDS and Area Agency Intake workflow stabilization - Systems Testing	6/11/2027	$ 92,576.00	$ 24,202,233.50	$ 17,464,418.40	A7
885	BDS Enhancements - Operational Visibility, Search, and Reporting - Construction & Unit	6/11/2027	$ 324,016.00	$ 24,526,249.50	$ 17,788,434.40	A7
886	Medicaid Policy, Administration & Operational Efficiency - Human-Centered Cost of Care (CoC) Redesign - Systems Testing	6/11/2027	$ 5,816.00	$ 24,532,065.50	$ 17,794,250.40	A7
887	GenAI Automation and Enhancements - GenAI iOCR Medicaid Application & Renewal Processing - Systems Testing	6/11/2027	$ 34,861.00	$ 24,566,926.50	$ 17,829,111.40	A7
888	GenAI Automation and Enhancements - GenAI Regression Testing Automation - Systems Testing	6/11/2027	$ 11,631.00	$ 24,578,557.50	$ 17,840,742.40	A7
889	MEE - Self Service Enhancements - CFI Targeted Reconciliation - Construction & Unit	6/18/2027	$ 296,114.00	$ 24,874,671.50	$ 18,136,856.40	A6
890	MEE - Operational Efficiency - LTC Medicaid Dashboard Enhancements - Construction & Unit	6/18/2027	$ 315,850.00	$ 25,190,521.50	$ 18,452,706.40	A6
891	MEE - Self Service Enhancements - Allow Viewing of Uploaded Documents - Implementation	6/25/2027	$ 4,231.00	$ 25,194,752.50	$ 18,456,937.40	A6
892	MEE - Client Communication - Implement Two-Way Messaging in NH EASY - Implementation	6/25/2027	$ 16,919.00	$ 25,211,671.50	$ 18,473,856.40	A6
893	MEE - Operational Efficiency - Supervisor Dashboard Enhancements - Implementation	6/25/2027	$ 22,559.00	$ 25,234,230.50	$ 18,496,415.40	A6
894	Medicaid Policy, Administration & Operational Efficiency - Contact Center Integration - New HEIGHTS IVR Changes - Implementation	6/25/2027	$ 12,067.00	$ 25,246,297.50	$ 18,508,482.40	A7
895	Medicaid Policy, Administration & Operational Efficiency - Contact Center Integration - Voice Signature Integration - Implementation	6/25/2027	$ 5,363.00	$ 25,251,660.50	$ 18,513,845.40	A7
896	Medicaid Policy, Administration & Operational Efficiency - Contact Center Integration - AI-Powered Screen Pop API - Implementation	6/25/2027	$ 12,067.00	$ 25,263,727.50	$ 18,525,912.40	A7
897	BDS Enhancements - BDS and Area Agency Intake workflow stabilization - Implementation	6/25/2027	$ 46,288.00	$ 25,310,015.50	$ 18,572,200.40	A7
898	BDS Enhancements - Service Authorization and waiver-service foundation - Requirements & Design	6/25/2027	$ 79,351.00	$ 25,389,366.50	$ 18,651,551.40	A7
899	Medicaid Policy, Administration & Operational Efficiency - Human-Centered Cost of Care (CoC) Redesign - Implementation	6/25/2027	$ 2,907.00	$ 25,392,273.50	$ 18,654,458.40	A7
900	Medicaid Policy, Administration & Operational Efficiency - LTC Provider Self-Service Portal - Construction & Unit	6/25/2027	$ 162,723.00	$ 25,554,996.50	$ 18,817,181.40	A7
901	GenAI Automation and Enhancements - GenAI iOCR Medicaid Application & Renewal Processing - Implementation	6/25/2027	$ 17,430.00	$ 25,572,426.50	$ 18,834,611.40	A7
902	GenAI Automation and Enhancements - GenAI Automated Application Validation & System Entry - Construction & Unit	6/25/2027	$ 122,013.00	$ 25,694,439.50	$ 18,956,624.40	A7
903	GenAI Automation and Enhancements - GenAI Regression Testing Automation - Implementation	6/25/2027	$ 5,816.00	$ 25,700,255.50	$ 18,962,440.40	A7
904	Maintenance and Enhancements - June 2027	6/30/2027	$ 672,254.50	$ 26,372,510.00	$ 19,634,694.90	A4
905	Security - Quarterly Code Scan - Quarterly Code Scan - Period -4	6/30/2027	$ 10,112.00	$ 26,382,622.00	$ 19,644,806.90	A4
906	Medicaid Policy, Administration & Operational Efficiency - Medicaid EBI Report Enhancements - Phase-3	6/30/2027	$ 76,846.00	$ 26,459,468.00	$ 19,721,652.90	A7
907	HCBS Enhancements - LTC Enhancements and Automation - Phase-2	6/30/2027	$ 152,154.00	$ 26,611,622.00	$ 19,873,806.90	A7
908	GenAI Automation and Enhancements - GenAI Digital Worker Core Engine - Phase-3	6/30/2027	$ 76,846.00	$ 26,688,468.00	$ 19,950,652.90	A7
909	MEE - Client Communication - Enhance Reminders for Missing Documents - Construction & Unit	7/2/2027	$ 98,764.00	$ 98,764.00	$ 20,049,416.90	A6
910	MEE - Self Service Enhancements - Provider Managed Digital Updates - Construction & Unit	7/2/2027	$ 118,559.00	$ 217,323.00	$ 20,167,975.90	A6

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State of New Hampshire, Department of Health and Human Services
Division of Economic and Housing Stability,
New HEIGHTS Maintenance, Operations and Enhancements
Attachment B-1
Amendment #7

Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
911	FFIG Grant - Modernize ECM System for SIU Documents and Automate SIU Notices - Requirements & Design	7/23/2027	$ 39,046.00	$ 256,369.00	$ 20,207,021.90	A6
912	Medicaid Policy, Administration & Operational Efficiency - Contact Center Integration - Chatbot-to-Voice Handoff - Requirements & Design	7/30/2027	$ 17,447.00	$ 273,816.00	$ 20,224,468.90	A7
913	BDS Enhancements - Individual Service Agreement (ISA) and Family-Approval Workflow - Requirements & Design	7/30/2027	$ 99,189.00	$ 373,005.00	$ 20,323,657.90	A7
914	Medicaid Policy, Administration & Operational Efficiency - NH EASY Digital Accessibility - Requirements & Design	7/30/2027	$ 34,869.00	$ 407,874.00	$ 20,358,526.90	A7
915	Maintenance and Enhancements - July 2027	7/31/2027	$ 848,362.67	$ 1,256,236.67	$ 21,206,889.57	A4
916	MEE - Self Service Enhancements - CFI Targeted Reconciliation - Systems Testing	8/13/2027	$ 42,302.00	$ 1,298,538.67	$ 21,249,191.57	A6
917	MEE - Client Communication - Enhance Reminders for Missing Documents - Systems Testing	8/13/2027	$ 14,110.00	$ 1,312,648.67	$ 21,263,301.57	A6
918	MEE - Operational Efficiency - LTC Medicaid Dashboard Enhancements - Systems Testing	8/13/2027	$ 45,122.00	$ 1,357,770.67	$ 21,308,423.57	A6
919	MEE - Self Service Enhancements - Provider Managed Digital Updates - Systems Testing	8/13/2027	$ 16,937.00	$ 1,374,707.67	$ 21,325,360.57	A6
920	BDS Enhancements - Operational Visibility, Search, and Reporting - Systems Testing	8/13/2027	$ 46,288.00	$ 1,420,995.67	$ 21,371,648.57	A7
921	BDS Enhancements - Service Authorization and waiver-service foundation - Construction & Unit	8/13/2027	$ 370,304.00	$ 1,791,299.67	$ 21,741,952.57	A7
922	Medicaid Policy, Administration & Operational Efficiency - LTC Provider Self-Service Portal - Systems Testing	8/13/2027	$ 23,246.00	$ 1,814,545.67	$ 21,765,198.57	A7
923	GenAI Automation and Enhancements - GenAI Automated Application Validation & System Entry - Systems Testing	8/13/2027	$ 17,430.00	$ 1,831,975.67	$ 21,782,628.57	A7
924	MEE - Self Service Enhancements - CFI Targeted Reconciliation - Implementation	8/27/2027	$ 21,151.00	$ 1,853,126.67	$ 21,803,779.57	A6
925	MEE - Client Communication - Enhance Reminders for Missing Documents - Implementation	8/27/2027	$ 7,053.00	$ 1,860,179.67	$ 21,810,832.57	A6
926	MEE - Operational Efficiency - LTC Medicaid Dashboard Enhancements - Implementation	8/27/2027	$ 22,559.00	$ 1,882,738.67	$ 21,833,391.57	A6
927	MEE - Self Service Enhancements - Provider Managed Digital Updates - Implementation	8/27/2027	$ 8,468.00	$ 1,891,206.67	$ 21,841,859.57	A6
928	Medicaid Policy, Administration & Operational Efficiency - Contact Center Integration - Chatbot-to-Voice Handoff - Construction & Unit	8/27/2027	$ 81,420.00	$ 1,972,626.67	$ 21,923,279.57	A7
929	BDS Enhancements - Operational Visibility, Search, and Reporting - Implementation	8/27/2027	$ 23,144.00	$ 1,995,770.67	$ 21,946,423.57	A7
930	BDS Enhancements - Change Management and Training-1 - Requirements & Design	8/27/2027	$ 39,675.00	$ 2,035,445.67	$ 21,986,098.57	A7
931	Medicaid Policy, Administration & Operational Efficiency - LTC Provider Self-Service Portal - Implementation	8/27/2027	$ 11,623.00	$ 2,047,068.67	$ 21,997,721.57	A7
932	Medicaid Policy, Administration & Operational Efficiency - NH EASY Digital Accessibility - Construction & Unit	8/27/2027	$ 162,723.00	$ 2,209,791.67	$ 22,160,444.57	A7
933	GenAI Automation and Enhancements - GenAI Automated Application Validation & System Entry - Implementation	8/27/2027	$ 8,715.00	$ 2,218,506.67	$ 22,169,159.57	A7
934	Maintenance and Enhancements - August 2027	8/31/2027	$ 848,362.67	$ 3,066,869.34	$ 23,017,522.24	A4
935	HCBS Enhancements - LTC Enhancements and Automation - Phase-3	8/31/2027	$ 156,765.00	$ 3,223,634.34	$ 23,174,287.24	A7
936	FFIG Grant - Modernize ECM System for SIU Documents and Automate SIU Notices - Construction & Unit	9/3/2027	$ 182,212.00	$ 3,405,846.34	$ 23,356,499.24	A6
937	BDS Enhancements - Change Management and Training-1 - Construction & Unit	9/14/2027	$ 185,152.00	$ 3,590,998.34	$ 23,541,651.24	A7
938	BDS Enhancements - Individual Service Agreement (ISA) and Family-Approval Workflow - Construction & Unit	9/17/2027	$ 462,880.00	$ 4,053,878.34	$ 24,004,531.24	A7
939	Medicaid Policy, Administration & Operational Efficiency - D-SNP Implementations & MCO Changes - Requirements & Design	9/24/2027	$ 21,847.00	$ 4,075,725.34	$ 24,026,378.24	A7
940	Medicaid Policy, Administration & Operational Efficiency - Interactive Application Chatbot & Guidance - Requirements & Design	9/24/2027	$ 34,869.00	$ 4,110,594.34	$ 24,061,247.24	A7

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State of New Hampshire, Department of Health and Human Services
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Attachment B-1
Amendment #7

Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
941	GenAI Automation and Enhancements - GenAI Automated Document Verification - Requirements & Design	9/24/2027	$ 52,291.00	$ 4,162,885.34	$ 24,113,538.24	A7
942	Maintenance and Enhancements - September 2027	9/30/2027	$ 848,362.67	$ 5,011,248.01	$ 24,961,900.91	A4
943	Medicaid Policy, Administration & Operational Efficiency - Medicaid EBI Report Enhancements - Phase-4	9/30/2027	$ 76,846.00	$ 5,088,094.01	$ 25,038,746.91	A7
944	GenAI Automation and Enhancements - GenAI Digital Worker Core Engine - Phase-4	9/30/2027	$ 76,846.00	$ 5,164,940.01	$ 25,115,592.91	A7
945	Medicaid Policy, Administration & Operational Efficiency - D-SNP Implementations & MCO Changes - Construction & Unit	10/8/2027	$ 101,951.00	$ 5,266,891.01	$ 101,951.00	A7
946	Medicaid Policy, Administration & Operational Efficiency - Interactive Application Chatbot & Guidance - Construction & Unit	10/8/2027	$ 162,723.00	$ 5,429,614.01	$ 264,674.00	A7
947	GenAI Automation and Enhancements - GenAI Automated Document Verification - Construction & Unit	10/8/2027	$ 244,026.00	$ 5,673,640.01	$ 508,700.00	A7
948	FFIG Grant - Modernize ECM System for SIU Documents and Automate SIU Notices - Systems Testing	10/15/2027	$ 26,031.00	$ 5,699,671.01	$ 534,731.00	A6
949	Medicaid Policy, Administration & Operational Efficiency - Contact Center Integration - Chatbot-to-Voice Handoff - Systems Testing	10/15/2027	$ 11,631.00	$ 5,711,302.01	$ 546,362.00	A7
950	BDS Enhancements - Service Authorization and waiver-service foundation - Systems Testing	10/15/2027	$ 52,901.00	$ 5,764,203.01	$ 599,263.00	A7
951	Medicaid Policy, Administration & Operational Efficiency - NH EASY Digital Accessibility - Systems Testing	10/15/2027	$ 23,246.00	$ 5,787,449.01	$ 622,509.00	A7
952	FFIG Grant - Modernize ECM System for SIU Documents and Automate SIU Notices - Implementation	10/29/2027	$ 13,013.00	$ 5,800,462.01	$ 635,522.00	A6
953	Medicaid Policy, Administration & Operational Efficiency - Contact Center Integration - Chatbot-to-Voice Handoff - Implementation	10/29/2027	$ 5,816.00	$ 5,806,278.01	$ 641,338.00	A7
954	BDS Enhancements - Service Authorization and waiver-service foundation - Implementation	10/29/2027	$ 26,450.00	$ 5,832,728.01	$ 667,788.00	A7
955	Medicaid Policy, Administration & Operational Efficiency - NH EASY Digital Accessibility - Implementation	10/29/2027	$ 11,623.00	$ 5,844,351.01	$ 679,411.00	A7
956	Maintenance and Enhancements - October 2027	10/31/2027	$ 848,362.67	$ 6,692,713.68	$ 1,527,773.67	A4
957	BDS Enhancements - Individual Service Agreement (ISA) and Family-Approval Workflow - Systems Testing	11/19/2027	$ 66,126.00	$ 6,758,839.68	$ 1,593,899.67	A7
958	BDS Enhancements - Claims, eligibility, and management reporting - Requirements & Design	11/26/2027	$ 39,675.00	$ 6,798,514.68	$ 1,633,574.67	A7
959	BDS Enhancements - User experience and workflow controls - Requirements & Design	11/26/2027	$ 54,554.00	$ 6,853,068.68	$ 1,688,128.67	A7
960	BDS Enhancements - Service Planning, Authorization, and Collaboration - Requirements & Design	11/26/2027	$ 104,148.00	$ 6,957,216.68	$ 1,792,276.67	A7
961	BDS Enhancements - Change Management and Training-1 - Systems Testing	11/26/2027	$ 26,450.00	$ 6,983,666.68	$ 1,818,726.67	A7
962	GenAI Automation and Enhancements - GenAI Automated Client Outreach & Reminders - Requirements & Design	11/26/2027	$ 26,146.00	$ 7,009,812.68	$ 1,844,872.67	A7
963	Maintenance and Enhancements - November 2027	11/30/2027	$ 848,362.67	$ 7,858,175.35	$ 2,693,235.34	A4
964	Medicaid Policy, Administration & Operational Efficiency - D-SNP Implementations & MCO Changes - Systems Testing	12/3/2027	$ 14,564.00	$ 7,872,739.35	$ 2,707,799.34	A7
965	Medicaid Policy, Administration & Operational Efficiency - Interactive Application Chatbot & Guidance - Systems Testing	12/3/2027	$ 23,246.00	$ 7,895,985.35	$ 2,731,045.34	A7
966	GenAI Automation and Enhancements - GenAI Automated Document Verification - Systems Testing	12/3/2027	$ 34,861.00	$ 7,930,846.35	$ 2,765,906.34	A7
967	BDS Enhancements - Individual Service Agreement (ISA) and Family-Approval Workflow - Implementation	12/17/2027	$ 33,062.00	$ 7,963,908.35	$ 2,798,968.34	A7

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State of New Hampshire, Department of Health and Human Services
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Attachment B-1
Amendment #7

Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
968	BDS Enhancements - Claims, eligibility, and management reporting - Construction & Unit	12/17/2027	$ 185,152.00	$ 8,149,060.35	$ 2,984,120.34	A7
969	BDS Enhancements - User experience and workflow controls - Construction & Unit	12/17/2027	$ 254,584.00	$ 8,403,644.35	$ 3,238,704.34	A7
970	BDS Enhancements - Change Management and Training-1 - Implementation	12/17/2027	$ 13,226.00	$ 8,416,870.35	$ 3,251,930.34	A7
971	Medicaid Policy, Administration & Operational Efficiency - D-SNP Implementations & MCO Changes - Implementation	12/17/2027	$ 7,282.00	$ 8,424,152.35	$ 3,259,212.34	A7
972	Medicaid Policy, Administration & Operational Efficiency - Interactive Application Chatbot & Guidance - Implementation	12/17/2027	$ 11,623.00	$ 8,435,775.35	$ 3,270,835.34	A7
973	GenAI Automation and Enhancements - GenAI Automated Document Verification - Implementation	12/17/2027	$ 17,430.00	$ 8,453,205.35	$ 3,288,265.34	A7
974	Maintenance and Enhancements - December 2027	12/31/2027	$ 848,362.67	$ 9,301,568.02	$ 4,136,628.01	A4
975	Medicaid Policy, Administration & Operational Efficiency - Medicaid EBI Report Enhancements - Phase-5	12/31/2027	$ 76,846.00	$ 9,378,414.02	$ 4,213,474.01	A7
976	GenAI Automation and Enhancements - GenAI Digital Worker Core Engine - Phase-5	12/31/2027	$ 76,846.00	$ 9,455,260.02	$ 4,290,320.01	A7
977	Maintenance and Enhancements - January 2028	1/31/2028	$ 848,362.67	$ 10,303,622.69	$ 5,138,682.68	A4
978	BDS Enhancements - Claims, eligibility, and management reporting - Systems Testing	2/11/2028	$ 26,450.00	$ 10,330,072.69	$ 5,165,132.68	A7
979	BDS Enhancements - User experience and workflow controls - Systems Testing	2/11/2028	$ 36,369.00	$ 10,366,441.69	$ 5,201,501.68	A7
980	BDS Enhancements - Service Planning, Authorization, and Collaboration - Construction & Unit	2/11/2028	$ 486,024.00	$ 10,852,465.69	$ 5,687,525.68	A7
981	GenAI Automation and Enhancements - GenAI Automated Client Outreach & Reminders - Construction & Unit	2/11/2028	$ 122,013.00	$ 10,974,478.69	$ 5,809,538.68	A7
982	BDS Enhancements - Claims, eligibility, and management reporting - Implementation	2/25/2028	$ 13,226.00	$ 10,987,704.69	$ 5,822,764.68	A7
983	BDS Enhancements - User experience and workflow controls - Implementation	2/25/2028	$ 18,185.00	$ 11,005,889.69	$ 5,840,949.68	A7
984	BDS Enhancements - SIS Assessment Referral and HRST Integration - Requirements & Design	2/25/2028	$ 99,189.00	$ 11,105,078.69	$ 5,940,138.68	A7
985	BDS Enhancements - Change Management and Training-2 - Requirements & Design	2/25/2028	$ 39,675.00	$ 11,144,753.69	$ 5,979,813.68	A7
986	Medicaid Policy, Administration & Operational Efficiency - Cross-Channel Application Alignment - Requirements & Design	2/25/2028	$ 17,447.00	$ 11,162,200.69	$ 5,997,260.68	A7
987	Maintenance and Enhancements - February 2028	2/29/2028	$ 848,362.67	$ 12,010,563.36	$ 6,845,623.35	A4
988	Medicaid Policy, Administration & Operational Efficiency - Cross-Channel Application Alignment - Construction & Unit	3/10/2028	$ 81,421.00	$ 12,091,984.36	$ 6,927,044.35	A7
989	Maintenance and Enhancements - March 2028	3/31/2028	$ 848,362.67	$ 12,940,347.03	$ 7,775,407.02	A4
990	Medicaid Policy, Administration & Operational Efficiency - Medicaid EBI Report Enhancements - Phase-6	3/31/2028	$ 76,846.00	$ 13,017,193.03	$ 7,852,253.02	A7
991	GenAI Automation and Enhancements - GenAI Digital Worker Core Engine - Phase-6	3/31/2028	$ 76,846.00	$ 13,094,039.03	$ 7,929,099.02	A7
992	BDS Enhancements - Service Planning, Authorization, and Collaboration - Systems Testing	4/14/2028	$ 69,432.00	$ 13,163,471.03	$ 7,998,531.02	A7
993	BDS Enhancements - SIS Assessment Referral and HRST Integration - Construction & Unit	4/14/2028	$ 462,880.00	$ 13,626,351.03	$ 8,461,411.02	A7
994	BDS Enhancements - Change Management and Training-2 - Construction & Unit	4/14/2028	$ 185,152.00	$ 13,811,503.03	$ 8,646,563.02	A7
995	Medicaid Policy, Administration & Operational Efficiency - Cross-Channel Application Alignment - Systems Testing	4/14/2028	$ 11,632.00	$ 13,823,135.03	$ 8,658,195.02	A7
996	GenAI Automation and Enhancements - GenAI Automated Client Outreach & Reminders - Systems Testing	4/14/2028	$ 17,430.00	$ 13,840,565.03	$ 8,675,625.02	A7
997	BDS Enhancements - Service Planning, Authorization, and Collaboration - Implementation	4/28/2028	$ 34,716.00	$ 13,875,281.03	$ 8,710,341.02	A7

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Attachment B-1
Amendment #7

Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
998	Medicaid Policy, Administration & Operational Efficiency - Cross-Channel Application Alignment - Implementation	4/28/2028	$ 5,816.00	$ 13,881,097.03	$ 8,716,157.02	A7
999	GenAI Automation and Enhancements - GenAI Automated Client Outreach & Reminders - Implementation	4/28/2028	$ 8,715.00	$ 13,889,812.03	$ 8,724,872.02	A7
1000	Maintenance and Enhancements - April 2028	4/30/2028	$ 848,362.67	$ 14,738,174.70	$ 9,573,234.69	A4
1001	BDS Enhancements - HCBS Employment Reporting and Outcomes Analytics - Requirements & Design	5/26/2028	$ 39,675.00	$ 14,777,849.70	$ 9,612,909.69	A7
1002	Maintenance and Enhancements - May 2028	5/31/2028	$ 848,362.67	$ 15,626,212.37	$ 10,461,272.36	A4
1003	BDS Enhancements - SIS Assessment Referral and HRST Integration - Systems Testing	6/16/2028	$ 66,126.00	$ 15,692,338.37	$ 10,527,398.36	A7
1004	BDS Enhancements - Change Management and Training-2 - Systems Testing	6/16/2028	$ 26,450.00	$ 15,718,788.37	$ 10,553,848.36	A7
1005	Maintenance and Enhancements - June 2028	6/30/2028	$ 848,362.63	$ 16,567,151.00	$ 11,402,210.99	A4
1006	Medicaid Policy, Administration & Operational Efficiency - Medicaid EBI Report Enhancements - Phase-7	6/30/2028	$ 76,846.00	$ 16,643,997.00	$ 11,479,056.99	A7
1007	BDS Enhancements - SIS Assessment Referral and HRST Integration - Implementation	6/30/2028	$ 33,062.00	$ 16,677,059.00	$ 11,512,118.99	A7
1008	BDS Enhancements - Change Management and Training-2 - Implementation	6/30/2028	$ 13,226.00	$ 16,690,285.00	$ 11,525,344.99	A7
1009	GenAI Automation and Enhancements - GenAI Digital Worker Core Engine - Phase-7	6/30/2028	$ 76,846.00	$ 16,767,131.00	$ 11,602,190.99	A7
1010	BDS Enhancements - HCBS Employment Reporting and Outcomes Analytics - Construction & Unit	7/16/2028	$ 185,152.00	$ 185,152.00	$ 11,787,342.99	A7
1011	Maintenance and Enhancements - July 2028	7/31/2028	$ 878,037.33	$ 1,063,189.33	$ 12,665,380.32	A4
1012	BDS Enhancements - HCBS Employment Reporting and Outcomes Analytics - Systems Testing	8/11/2028	$ 26,450.00	$ 1,089,639.33	$ 12,691,830.32	A7
1013	BDS Enhancements - HCBS Employment Reporting and Outcomes Analytics - Implementation	8/25/2028	$ 13,226.00	$ 1,102,865.33	$ 12,705,056.32	A7
1014	Maintenance and Enhancements - August 2028	8/31/2028	$ 878,037.33	$ 1,980,902.66	$ 13,583,093.65	A4
1015	Maintenance and Enhancements - September 2028	9/30/2028	$ 878,037.34	$ 2,858,940.00	$ 14,461,130.99	A4
1016	Medicaid Policy, Administration & Operational Efficiency - Medicaid EBI Report Enhancements - Phase-8	9/30/2028	$ 76,843.00	$ 2,935,783.00	$ 14,537,973.99	A7
1017	GenAI Automation and Enhancements - GenAI Digital Worker Core Engine - Phase-8	9/30/2028	$ 76,843.00	$ 3,012,626.00	$ 14,614,816.99	A7
	Grand Total:		**$ 113,591,012.12**	**$ 113,591,012.12**	**$ 113,591,012.12**	

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State of New Hampshire

Department of State

CERTIFICATE

I, David M. Scanlan, Secretary of State of the State of New Hampshire, do hereby certify that DELOITTE CONSULTING LLP is a Delaware Limited Liability Partnership registered to transact business in New Hampshire on March 10, 2004. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: **467399**

Certificate Number: **0007955536**

IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 24th day of June A.D. 2026.

David M. Scanlan

Secretary of State

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CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY): 05/29/2026

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER
MARSH USA, LLC.
1166 Avenue of the Americas
New York, NY 10036
Attn: realestate.certrequest@marsh.com

CN102871568-STND-GAWU-26-27

CONTACT NAME: .
PHONE (A/C, No, Ext): **FAX (A/C, No):**
E-MAIL ADDRESS:

INSURER(S) AFFORDING COVERAGE	NAIC #
INSURER A : Continental Casualty Company	20443
INSURER B : N/A	N/A
INSURER C : National Fire Insurance Company of Hartford	20478
INSURER D : American Casualty Company of Reading, PA	20427
INSURER E : Valley Forge Insurance Company	20508
INSURER F :	

INSURED
Deloitte LLP; Deloitte & Touche LLP;
Deloitte Consulting LLP; Deloitte Tax LLP; Deloitte Services LP;
Deloitte Financial Advisory Services LLP;
Deloitte Transactions and Business Analytics LLP
30 Rockefeller Plaza
New York, NY 10112

COVERAGES **CERTIFICATE NUMBER:** NYC-010414957-24 **REVISION NUMBER:** 2

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS	
A	X **COMMERCIAL GENERAL LIABILITY** CLAIMS-MADE [X] OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: POLICY [ ] PRO-JECT [X] LOC OTHER:			GL 6024588868	06/01/2026	06/01/2027	EACH OCCURRENCE DAMAGE TO RENTED PREMISES (Ea occurrence) MED EXP (Any one person) PERSONAL & ADV INJURY GENERAL AGGREGATE PRODUCTS - COMP/OP AGG	$ 1,000,000 $ 1,000,000 $ 10,000 $ 1,000,000 $ 2,000,000 $ 2,000,000
A	**AUTOMOBILE LIABILITY** X ANY AUTO OWNED AUTOS ONLY HIRED AUTOS ONLY SCHEDULED AUTOS NON-OWNED AUTOS ONLY			BUA 6024588871	06/01/2026	06/01/2027	COMBINED SINGLE LIMIT (Ea accident) BODILY INJURY (Per person) BODILY INJURY (Per accident) PROPERTY DAMAGE (Per accident)	$ 1,000,000 $ $ $
	UMBRELLA LIAB OCCUR **EXCESS LIAB** CLAIMS-MADE DED RETENTION $						EACH OCCURRENCE AGGREGATE	$ $
C D E	**WORKERS COMPENSATION AND EMPLOYERS' LIABILITY** ANYPROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? Y / N: Y **(Mandatory in NH)** If yes, describe under DESCRIPTION OF OPERATIONS below	N / A		WC 6024588837 (AOS) WC 6024588840 (CA) WC 6024588854 (AZ,MA,WI)	06/01/2026 06/01/2026 06/01/2026	06/01/2027 06/01/2027 06/01/2027	X PER STATUTE [ ] OTH-ER E.L. EACH ACCIDENT E.L. DISEASE - EA EMPLOYEE E.L. DISEASE - POLICY LIMIT	 $ 1,000,000 $ 1,000,000 $ 1,000,000
E	Stop Gap (OH,ND,WA,WY)			GAP 6042880616 (OH,ND,WA,WY)	06/01/2026	06/01/2027		1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

CERTIFICATE HOLDER

State of New Hampshire
Department of Health and Human Services
129 Pleasant Street
Concord, NH 03301

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

Marsh USA LLC

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Limited Liability Partnership or LLC Certificate of Authority

I, Gregory Spino, hereby certify that I am a Partner, Member, or Manager of
(Name)

Deloitte Consulting LLP, a limited liability partnership under RSA 304-A, a limited
Name of Partnership or LLC)

liability partnership under RSA 304-D, or a limited liability company under RSA 304-C.

I certify that Surendranatha R Komma is authorized to bind the partnership or LLC. I further certify that it is understood that the State of New Hampshire will rely on this certificate as evidence that the person listed above currently occupies the position indicated and that they have full authority to bind the partnership or LLC and that this authorization shall remain valid for thirty (30) days from the date of this Certificate of Authority.

Dated: ~~10/19/26~~

Signature: gregory spino

Name: Greg Spino

Title: Managing Director