

105 - 9/16/26



STATE OF NEW HAMPSHIRE
DEPARTMENT OF HEALTH AND HUMAN SERVICES
DIVISION FOR CHILDREN, YOUTH & FAMILIES

Lori A. Weaver
Commissioner

Marie Noonan
Director

129 PLEASANT STREET, CONCORD, NH 03301-3857
603-271-4451 1-800-852-3345 Ext. 4451
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August 24, 2026

Her Excellency, Governor Kelly A. Ayotte
and the Honorable Council
State House
Concord, New Hampshire 03301

REQUESTED ACTION

Authorize the Department of Health and Human Services, Division for Children, Youth and Families, to enter into a **Sole Source** amendment to an existing contract with NTT DATA State Health Consulting, LLC (VC# 272035), Plano, TX, to continue providing Independent Verification and Validation Services to support the Department's Comprehensive Child Welfare Information System Implementation Project ("Granite Families"), by exercising a contract renewal option by increasing the price limitation by \$3,423,922.56, from \$3,486,773.44 to \$6,910,696.00, and extending the completion date from September 30, 2026 to September 30, 2027, effective October 1, 2026, upon Governor and Council approval. 50% Federal funds. 50% General funds.

The original contract was approved by Governor and Council on April 9, 2025, Tabled item #14B.

Funds are available in the following accounts for State Fiscal Years 2027 and are anticipated to be available in State Fiscal Year 2028 upon extension of the capital appropriation, with the authority to adjust budget line items within the price limitation and encumbrances between state fiscal years through the Budget Office, if needed and justified.

**05-95-042-421030-93160000 HEALTH AND SOCIAL SERVICES, HEALTH AND HUMAN SVCS
DEPT, HHS: DIV CHILDREN, YOUTH & FAM, L21:1VII2-DCYF (CCWIS)**

State Fiscal Year	Class / Account	Class Title	Job Number	Current Modified Budget	Increased (Decreased) Amount	Total Amount
2025	034-500161	Capital Projects	42104417	\$2,324,515.63	\$0.00	\$2,324,515.63
2026	034-500161	Capital Projects	42104417	\$1,162,257.81	\$0.00	\$1,162,257.81
			Subtotal	\$3,486,773.44	\$0.00	\$3,486,773.44

**05-95-042-421030-32040000 HEALTH AND SOCIAL SERVICES, HEALTH AND HUMAN SVCS
DEPT, HHS: DIV CHILDREN, YOUTH & FAM, L23:1VII1-CCWIS BRDGS REPLCMN**

State Fiscal Year	Class / Account	Class Title	Job Number	Current Modified Budget	Increased (Decreased) Amount	Total Amount
2027	034-500161	Capital Projects	42104417	\$0.00	\$2,521,059.87	\$2,521,059.87

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2028	034-500161	Capital Projects	42104417	\$0.00	\$902,862.69	\$902,862.69
			Subtotal	\$0.00	\$3,423,922.56	\$3,423,922.56
			Total	\$3,486,773.44	\$3,423,922.56	\$6,910,696.00

EXPLANATION

The purpose of this request is to exercise an available contract renewal option for the Contractor to continue providing Independent Verification and Validation Services (IV&V) services in accordance with 45 CFR§1355.52-59 to support the Granite Families contract, the Department's Comprehensive Child Welfare Information System (CCWIS) Implementation Project. IV&V services help the Department and Federal funders manage risk and ensure compliance with Federal expectations. This request is **Sole Source** because MOP 150 requires all amendments to agreements originally approved as sole source to be identified as sole source. Continued engagement of the Contractor is necessary to preserve continuity, specialized project knowledge, and independent oversight during a critical phase of the Department's modernization of its legacy child welfare information system, New Hampshire BRIDGES. The Department is actively pursuing replacement of BRIDGES with a new CCWIS that meets Administration for Children and Families (ACF) requirements. As New Hampshire modernizes, the Department must maintain alignment with federal requirements while ensuring continuity of critical child welfare operations. As required, ACF gave the Department approval to bring this request to the Governor and Executive Council.

The Contractor has previously worked with the Department through discovery and initial implementation activities and has developed significant, project-specific knowledge of New Hampshire's child welfare business processes, technology environment, project risks, federal requirements, and modernization strategy. The Contractor has applied industry-standard project management and technology practices for the Department and has provided independent oversight of the systems integration contractor, identifying risks and issues and monitoring schedules, dependencies, and deliverables. This accumulated knowledge and established oversight structure would require substantial time and resources to recreate with another contractor potentially jeopardizing CCWIS compliance timelines.

Continuation of these services is particularly important as the Department enters a new phase of modernization. The Department is planning for a new, more modular, incremental, and AI-assisted development approach that can progressively replace legacy BRIDGES functionality while maintaining uninterrupted child welfare operations. This approach requires the Department to evaluate existing work, establish an appropriate technology and data foundation, develop discrete business capabilities incrementally, and ensure that emerging technologies are used to improve development and caseworker support while preserving human responsibility for child-safety decisions. The Contractor's direct knowledge of the work completed to date positions it to assist the Department in making this transition while maintaining independent oversight and accountability.

The Contractor will continue providing project management, risk management, issue management, schedule management, status reports, financial reporting, project delivery, and business analysis services. The Contractor will also continue evaluating current processes as part of the digital transformation of Department service and provide on-going, real-time consultation to supplement the Department's internal expertise. These services include development of federal Advance Planning Documents (APDs); strategic planning and development of a comprehensive phased CCWIS roadmap; procurement planning, documentation evaluation, and oversight; organizational change management; assessment of business, technical, data, interface, security,

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and architecture requirements; and support for testing, data quality, data conversion, training, and user experience activities throughout implementation and in alignment with Federal expectations.

The Department will continue to monitor services through:

- Review and assessment of weekly and monthly reports required of the Contractor;
- Leveraging Department project management best practices to include dashboard reporting for issues, risks, schedules, and statuses; and
- Evaluating Contractor staff performance in relation to the contract deliverables.

As referenced in Exhibit A of the original agreement, the parties have the option to extend the agreement for up to four (4) additional years, contingent upon satisfactory delivery of services, available funding, agreement of the parties, and Governor and Council approval. The Department is exercising its option to renew services for one (1) year of the four (4) years available.

Should the Governor and Council not authorize this request, the Department will be unable to continue providing IV&V services in accordance with 45 CFR§1355.52-59 to support the Granite Families contract, the Department's CCWIS Implementation Project, jeopardizing future Federal funding. Additionally, the Department will be unable to effectively modernize an antiquated child welfare case management and information system that supports daily, data-driven critical decision making for some of New Hampshire's most vulnerable children.

Area served: Statewide.

Source of Federal Funds: Assistance Listing Number #93.658, FAIN #2701NHFOST.

Respectfully submitted,



For:

Lori A. Weaver
Commissioner



STATE OF NEW HAMPSHIRE
DEPARTMENT OF INFORMATION TECHNOLOGY

27 Hazen Drive | Concord, NH | 03301
Fax: (603) 271-1516 | TDD: (800) 753-2964
doit.nh.gov



Denis Goulet, *Commissioner*

August 25, 2026

Lori A. Weaver, Commissioner
Department of Health and Human Services
State of New Hampshire
129 Pleasant Street
Concord, NH 03301

Dear Commissioner Weaver:

This letter represents formal notification that the Department of Information Technology (DoIT) has approved your agency's request to enter into a contract amendment with NTT DATA State Health Consulting, LLC, as described below and referenced as DoIT No. 2024-130A

The purpose of this request is to continue providing Independent Verification and Validation Services to support the Department's Comprehensive Child Welfare Information System Implementation Project, Granite Families.

The Total Price Limitation shall increase by \$3,423,922.56 for a new Total Price Limitation of \$6,910,696.00, effective upon Governor and Council approval from October 1, 2026 through September 30, 2027.

A copy of this letter must accompany the Department of Health and Human Services' submission to the Governor and Executive Council for approval.

Sincerely,

A handwritten signature in black ink, appearing to read "Denis Goulet". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Denis Goulet

DG/jd
DoIT #2024-130A

cc: Ken Gagne, IT Manager, DoIT

State of New Hampshire
Department of Health and Human Services
Amendment #1

This Amendment to the Independent Verification & Validation Granite Families contract is by and between the State of New Hampshire, Department of Health and Human Services ("State" or "Department") and NTT DATA State Health Consulting, LLC ("the Contractor").

WHEREAS, pursuant to an agreement (the "Contract") approved by the Governor and Executive Council on April 9, 2025 (Tabled Item #14B), the Contractor agreed to perform certain services based upon the terms and conditions specified in the Contract and in consideration of certain sums specified; and

WHEREAS, pursuant to Form P-37, General Provisions, the Contract may be amended upon written agreement of the parties and approval from the Governor and Executive Council; and

NOW THEREFORE, in consideration of the foregoing and the mutual covenants and conditions contained in the Contract and set forth herein, the parties hereto agree to amend as follows:

1. Form P-37 General Provisions, Block 1.7., Completion Date, to read:
September 30, 2027
2. Form P-37, General Provisions, Block 1.8., Price Limitation, to read:
\$6,910,696
3. Modify Exhibit A, Revisions to Standard Provisions, by adding Section 9, to read:
 9. Paragraph 6, Compliance by Contractor with Laws and Regulations/Equal Employment Opportunity, Subparagraph 6.1., is amended as follows:
 - 6.1 In connection with the performance of the Services, the Contractor shall comply with all applicable statutes, laws, regulations, and orders of federal, state, county or municipal authorities which impose any obligation or duty upon the Contractor, including, but not limited to, RSA 151:21 Patients' Bill of Rights, civil rights and equal employment opportunity laws, and the Governor's order on Respect and Civility in the Workplace, Executive Order 2020-01. In addition, if this Agreement is funded in any part by monies of the United States, the Contractor shall comply with all federal executive orders, rules, regulations and statutes, and with any rules, regulations and guidelines as the State or the United States issue to implement these regulations. The Contractor shall also comply with all applicable intellectual property laws.
4. Modify Exhibit B, Scope of Services, Section 6.1., Deliverables Table, by adding Deliverables #PO-4 and #PO-5, to read:

DELIVERABLE	DELIVERABLE #	DESCRIPTION
APD assistance	PO-4	The Contractor must assist the state in developing APDs, including Planning Advance Planning Documents (PAPDs), Implementation Advance Planning Documents (IAPDs), Operational Advance Planning Documents (OAPDs), and As-Needed APDs to be submitted to the ACF for Federal Funding requests.
Expanded Strategic Planning	PO-5	The Contractor must provide strategic planning and roadmap development services to assist the state in advancing its CCWIS implementation. The Contractor will develop a comprehensive, phased CCWIS Roadmap that includes all CCWIS modules. This roadmap will include elaboration of additional modules for provider and financial management, and future state capabilities such as the assessment of Granite Families and Bridges integration.

		transition off Bridges, and development of portals (Provider, ILP, MRP), Child Welfare Contributing Agencies (CWCA), and mobility solutions. Additionally, the Contractor must conduct a cross-functional capability assessment involving business, IT, and Salesforce architects to define future-state capabilities for every major module, including Intake, Investigation, Case Management (including FC/Adoption, ILP), Eligibility, Juvenile Justice, Provider Management, Financial, Federal Reporting/Analytics, and Administration. The output of this assessment will serve as a critical input to the CCWIS Roadmap.
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5. Modify Exhibit B, Scope of Services, Section 7.4., by replacing it in its entirety, to read:

7.4. The Contractor must provide the anticipated Deliverables and Requirements for IV&V Project Management (PM), Expanded Project Management (ePM), and Expanded Change Management (eCM), included in the Deliverables Table below:

DELIVERABLE	DELIVERABLE #	DESCRIPTION
Expanded Project Management Services – Core Project Management	ePM-1	The Contractor must provide ongoing Project Management resources and services to assist the state in the effective execution and oversight of the CCWIS project. Utilizing best practices from the Project Management Institute, the Contractor will deliver weekly project status reports and quarterly updates to the Project Management Plan. Status reporting will include ongoing updates of the project dashboard in SmartSheets. All project management activities will be conducted using the required State Project Management Office (PMO) tools and processes, ensuring alignment with state standards and facilitating transparent and efficient project tracking and management.
Expanded Project Management Services - Procurement	ePM-2	The Contractor must provide resources to assist the state with solution and service procurements. This assistance will include writing procurement documents, developing a proposal evaluation plan, recommending evaluation criteria, and supporting the vendor proposal evaluation process and other procurement support services requested by the Department. These services will be provided upon the state's request, ensuring that procurement activities align with state procurement policies and laws, objectives and standards.
Expanded Project Management Services – Optional Resource	ePM-3	The Contractor, at the Department's option, must provide a Deputy Project Management resource to assist the assigned Project Manager in delivering ePM-1 and ePM-2 services.
Expanded Project Management	ePM-4	During the Procurement Phase of the project, the Contractor must provide monthly Procurement Phase progress reports by the tenth (10th) calendar day of

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Services – Reporting		every month or as determined by the Department. The Procurement Phase includes writing procurement documents, developing a proposal evaluation plan, recommending evaluation criteria, and supporting the vendor proposal evaluation process and other procurement support services requested by the Department for the Granite Families Project. Monthly reports are to be summarized. These reports are to include, but not be limited to: a. Any and all significant or serious risks or concerns with the Granite Families Project Procurement Phase; b. Any other circumstances which, if not remedied, will have a negative impact on the Granite Families Project Procurement Phase, including efficiency, cost, and/or time for completion; c. Contractor staffing levels to ensure execution of Procurement Phase-related contractual duties defined throughout the contract; d. Procurement Project schedule - Provide an executive summary of the progress of the Procurement Phase for the Granite Families Project against planned tasks, duration, resources, completion dates, milestones, and issues impacting the schedule. Include recommendations specifying what can be done immediately and in the long term to remediate variations and deviations from the schedule; e. Risk assessment - Report on the identified risks to the successful procurement, evaluation, award and contracting activities of the Granite Families Project solution and the potential level of severity of said risks. Recommend mitigation and/or resolution strategies to manage and/or eliminate the identified risks; f. Provide recommendations, as necessary, for addressing any issues relative to the successful completion of the Granite Families Project Procurement Phase, including detailed recommendations specifying what can be done immediately and in the long term to improve: I. Trends and patterns; II. Processes and procedures for timeliness and accuracy of procurement and contracting policy compliance.
Expanded Project Management Services – Procurement	ePM-5	During the Procurement Phase of the project, the Contractor must maintain a library of procurement documents: a. Versioned procurement documents,

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Phase Documentation		b. A proposal evaluation plan (updated as needed throughout the Procurement Phase), c. Recommended procurement evaluation criteria, and d. Other applicable evaluation and contract support materials. Materials must be maintained in the State's document repository (the Department's Granite Families Project SharePoint site).
Expanded Change Management services	eCM-1	The Contractor must provide Change Management resources and services to assist the state in effectively transitioning to the new CCWIS solution. These services will be performed using Organizational Change Management best practices and processes, leveraging Prosci and ADKAR methods. For each CCWIS module, the Contractor will assist in collecting and documenting change management requirements for procurements, as appropriate, and, during DDI phases, conduct a change readiness assessment and/or focus groups to baseline staff and stakeholder sentiment when required. Additionally, the Contractor will develop a detailed change impact analysis and implementation plan for each user role and create a 'what's in it for me' messaging framework, addressing pain points identified in the Change Readiness Assessment and Change Impact Analysis.

6. Modify Exhibit B, Scope of Services, Section 8.1, Deliverables Table, by adding Deliverable #QA-14, to read:

DELIVERABLE	DELIVERABLE #	DESCRIPTION
End-user UI/UX Quality	QA-14	During DDI phases, as requested by the Department, the Contractor must conduct a Lean User Interface/User Experience (UI/UX) assessment for each module of the new CCWIS solution, focusing on end-user quality. This assessment will evaluate the usability, accessibility, and overall user satisfaction with the interface, ensuring that the system meets the needs and expectations of its users. The Contractor will provide a detailed report for each module, including recommendations for improvements to enhance the user experience and align with best practices in UI/UX design.

7. Modify Exhibit B, Scope of Services, Section 9.1., Deliverables Table, by adding Deliverable #TR-6, to read:

DELIVERABLE	DELIVERABLE #	DESCRIPTION
Role-based Training Curricula and Super-User/Champion Programs	TR-6	During DDI phases, for each CCWIS module, at the Department's option, the Contractor must develop role-based training curricula and super-user/champion programs tailored to Salesforce (e.g., Lightning Experience, Flows, mobile app).

8. Modify Exhibit B, Scope of Services, Section 10.1., Deliverables Table, by adding Deliverable #RM-19 through #RM-21, to read:

DELIVERABLE	DELIVERABLE #	DESCRIPTION
Interface Requirements	RM-19	The Contractor must assist in the definition of all Interface Requirements by completing the Data Exchanges Self-Assessment Tool to evaluate all mandatory and optional bi-directional interfaces for all CCWIS modules. This includes assessing interfaces with financial/claims systems, CWCA systems, IV-E eligibility calculators, and external data-collection systems, as well as other modules such as IV-A, IV-D, Medicaid, courts, and education, where practicable. The Contractor will evaluate automation levels, the use of a single data-exchange standard, data-sharing agreements, security, frequency (real-time vs. batch), conflict-resolution rules, and bi-directionality. Additionally, the Contractor will map current versus future-state interfaces in Salesforce, utilizing tools such as MuleSoft, APIs, Platform Events, external objects, or Integration Platform as a Service. The Contractor must also document interoperability requirements, data dictionaries, and governance for exchanges that impact data quality, ensuring comprehensive and effective interface management.
Security Requirements	RM-20	During DDI phases, the Contractor must provide subject matter expertise in Security to assist the Department in ensuring robust protection of the CCWIS system. This includes advising on best practices for data security, compliance with relevant regulations, risk assessment, and the implementation of security measures to safeguard sensitive information.
Architecture Requirements	RM-21	During DDI phases, the Contractor must provide subject matter expertise in Technical Architecture to support the Department in designing and optimizing the CCWIS system architecture. This includes advising on system integration, scalability, performance optimization, and alignment with state

		and industry standards to ensure a resilient and efficient technical framework.
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9. Modify Exhibit B, Scope of Services, Section 12.1., Deliverables Table, by adding Deliverable #ST-24, to read:

DELIVERABLE	DELIVERABLE #	DESCRIPTION
Test Strategy	ST-24	The Contractor must develop and maintain a comprehensive Test Strategy, leveraging Artificial Intelligence (AI) that encompasses all levels of testing for the CCWIS modules. This strategy will include defining the scope, objectives, and methodologies for unit testing, integration testing, system testing, user acceptance testing, and performance testing. The Contractor must ensure that the Test Strategy aligns with industry best practices and state requirements, providing a structured approach to validate the functionality, performance, and reliability of the CCWIS system. The Contractor must update the test strategy as appropriate throughout the project as new information becomes available.

10. Modify Exhibit B, Scope of Services, Section 13.1., Deliverables Table, by adding Deliverable #DM-9 and #DM-10, to read:

DELIVERABLE	DELIVERABLE #	DESCRIPTION
Data Quality Plan	DM-9	The Contractor must continue to enhance the Data Quality Plan (DQP) by extending data quality activities to ensure compliance with CCWIS standards. This includes identifying and documenting automated data quality checks, such as validation rules for data entry, duplicate detection, audit trails, and AFCARS Validation, and validating these against the new CCWIS system. The Contractor will also identify gaps between legacy SACWIS data and CCWIS standards, creating a prioritized remediation roadmap and facilitating remediation efforts. Additionally, the Contractor must draft and/or update the formal CCWIS Data Quality Plan as required by regulation, ensuring it comprehensively addresses all identified data quality activities and standards.
Data Conversion Strategy	DM-10	The Contractor must advise on the comprehensive Data Conversion (DC) Strategy for all CCWIS modules. Consultation will include reviewing legacy SACWIS data to assess volume, quality issues, duplicates, missing elements, and historical integrity to inform procurements and DDI activities. The Contractor will review a mapping of source-to-target data elements for each module, help to identify conversion risks such as one-to-many transformations, policy changes, and Salesforce data

		model differences. Additionally, the contractor will review any required conversion rules, cleansing scripts, validation checks, and rollback procedures in accordance with DoIT/DHHS/Security standards. The Contractor will also assess the impact of conversion on downstream interfaces and data quality metrics. As part of the DC Strategy review, the Contractor will provide an assessment of each CCWIS module, including tools like Salesforce Data Loader, Informatica, or ETL via MuleSoft to meet DoIT/DHHS standards, and assess the DDI vendor's conversion traceability matrix tied to CCWIS required data elements.
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11. Modify Exhibit C, Payment Terms, Section 1., to read:

1. This Agreement is funded by:

- 1.1. 50% Federal funds, from New Hampshire Foster Care, as awarded on October 1, 2022 and October 1, 2026, by the Administration for Children and Families, ALN #93.658, FAIN #2301NHFOST and FAIN #2701NHFOST.
- 1.2. 50% General Funds.

12. Modify Exhibit C, Payment Terms, Section 3., to read:

3. Payment shall be for services provided in the fulfillment of this Agreement, as specified in Exhibit B, Scope of Services, and in accordance with Tables 1a and 1b, Fixed Cost Deliverables; and Table 2, Rate Card, below:
 - 3.1. Fixed Costs in Tables 1a and 1b below are inclusive of all Deliverables defined in Exhibit B, Scope of Services. Deliverables may be dependent on the project phase. The State will communicate project phase changes in writing to the Contractor. The Contractor will invoice the State for Deliverables applicable to the project phase.
 - 3.1.1. Deliverable ST-19 Testing Analyst services shall be provided by Contractor solely at the request of the State and in accordance with the hourly rate and maximum hours as specified in Table 2: Rate Card, below.
 - 3.1.2. Deliverable IM-8 Deliverable Observation Report shall be provided by the Contractor solely at the request of the State and in accordance with the one-time fixed prices as specified in Tables 1a and 1b: Fixed Cost Deliverables, below.
 - 3.1.3. Deliverable IM-12 Transition Plan shall be provided by the Contractor solely at the request of the State and in accordance with the one-time fixed prices as specified in Tables 1a and 1b: Fixed Cost Deliverables, below.
 - 3.1.4. Deliverable ePM-3 Expanded Project Management Services – Optional Resource, shall be provided by the Contractor solely at the request of the State and in accordance with the Project Manager hourly rate and maximum hours in Table 2: Rate Card, below.

Table 1a: Fixed Cost Deliverables (Original Contract: April 9, 2025 – September 30, 2026)					
Deliverable #	One-Time Fixed Price	Frequency	Quantity	Not to Exceed Amount	
IM-1 IV&V Management Plan- Initial	\$25,850.61	One Time	1	\$25,850.61	
IM-3 Initial Review	\$373,156.92	One Time	1	\$373,156.92	
IM-4 Update	\$21,804.43	Quarterly	5	\$109,022.15	
IM-6 & IM-7 Initial and Periodic IV&V Review Report	\$24,809.77	Quarterly	6	\$148,858.62	
IM-8 Deliverable Observation Report	\$227,482.92	One Time	1	\$227,482.92	
IM-12 Transition Plan	\$138,337.04	One Time	1	\$138,337.04	
IM-15 Archive Documents	\$11,998.02	Quarterly	6	\$71,988.12	
IM-20 through IM-23 General Requirements	\$21,908.33	Monthly	18	\$394,349.94	
All remaining Deliverables in Exhibit B-Scope of Work	\$83,784.84	Monthly	18	\$1,508,127.12	
ST-19 Testing Analyst (Optional)	\$170	Hourly	2880	\$489,600.00	
Subtotal				\$3,486,773.44	
Table 1b: Fixed Cost Deliverables (Amendment #1: October 1, 2026 – September 30, 2027)					
Phase	Deliverable #	One-Time Fixed Price	Frequency	Quantity	Not to Exceed Amount

Procurement OR Discovery and DDI	Procurement Activities: ePM-2, PO-4, PO-5, eCM-1, RM-19, ST-24, DM-9, DM-10 OR Discovery and DDI Activities: IM-4, IM-20 through IM-24, PO-4, PO-5, eCM-1, QA-14, TR-6, RM-19, RM-20, RM-21, ST-24, DM-9, DM-10	\$75,103.10	Monthly	12	\$901,237.20
Procurement OR Discovery and DDI	Procurement Documents and Monthly Reporting: ePM-4 and ePM-5 OR IV&V Assessments and Reporting: IM-1, IM-5, IM-7, IM-9, and IM-10	\$85,879.46	Monthly	12	\$1,030,553.52
All	Project Management Services: ePM-1	\$32,160.00	Monthly	12	\$385,920.00
All	Archive Documents: IM-15	\$12,297.97	Quarterly	4	\$49,191.88
All	Transition Plan (Optional): IM-12	\$138,337.04	One Time	1	\$138,337.04
All	Deputy Project Manager (Optional): ePM-3	\$105.00	Hourly	1920	\$201,600.00
Discovery and DDI	Testing	\$170.00	Hourly	2880	\$489,600.00

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	Analyst (Optional): ST-19				
Discovery and DDI	Deliverable Observation Report (Optional): IM-8	\$227,482.92	One Time	1	\$227,482.92
	<i>Subtotal</i>				\$3,423,922.56
	TOTAL (Includes optional services):				\$6,910,696.00

3.2. Procurement Deliverables will transition to Discovery and DDI Deliverables upon the award of the CCWIS contract.

3.3. Table #2: Rate Card, below is the basis for the fixed price deliverables in Tables #1a and 1b: Fixed Cost Deliverables, above. The fixed hourly rates are inclusive of all costs, materials, labor, supplies, overhead, general and administrative costs, travel, fees, and profit.

<u>Table 2: Rate Card</u>			
Position	Fixed Hourly Rate	Maximum Hours per Week	Allocation Percentage
Senior CCWIS Consultant	\$220.00	40.00	100%
Project Manager	\$201.00	40.00	100%
Testing Manager	\$189.00	40.00	100%
Sr. Technical Analyst	\$201.08	40.00	100%
Sr. Business Analyst	\$194.00	40.00	100%
CCWIS Advisory	\$206.33	4.50	100%
CX/UX SME/Analyst	\$190.44	1.25	11.6%
Security Analyst	\$194.82	1.25	3.1%
Testing Analyst	\$170.00	40.00	100%
Deputy Project Manager	\$105.00	40.00	100%

3.4. The Department may request additional Contractor resources at any time during the contract term via a Change Order/Request at the not-to-exceed rates provided in Table #2: Rate Card, above.

All terms and conditions of the Contract not modified by this Amendment remain in full force and effect. This Amendment shall be effective October 1, 2026, upon Governor and Council approval.

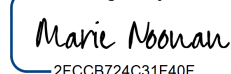
IN WITNESS WHEREOF, the parties have set their hands as of the date written below,

State of New Hampshire
Department of Health and Human Services

8/26/2026

Date

DocuSigned by:


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Name: Marie Noonan

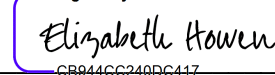
Title: DCYF Director

NTT DATA State Health Consulting, LLC

8/26/2026

Date

Signed by:


CB044CC240DC417...

Name: Elizabeth Howen

Title: President - SLED

The preceding Amendment, having been reviewed by this office, is approved as to form, substance, and execution.

OFFICE OF THE ATTORNEY GENERAL

August 27, 2026

Mary E. Maloney

Date

Name: Mary E. Maloney
Title: Assistant Attorney General

I hereby certify that the foregoing Amendment was approved by the Governor and Executive Council of the State of New Hampshire at the Meeting on: _____ (date of meeting)

OFFICE OF THE SECRETARY OF STATE

Date

Name:
Title:

State of New Hampshire

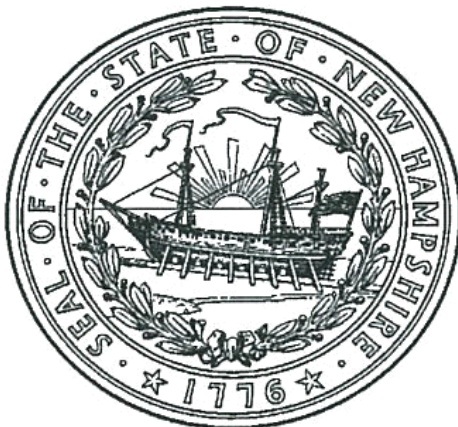
Department of State

CERTIFICATE

I, David M. Scanlan, Secretary of State of the State of New Hampshire, do hereby certify that NTT DATA STATE HEALTH CONSULTING, LLC is a Delaware Limited Liability Company registered to transact business in New Hampshire on March 03, 2016. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: **739971**

Certificate Number: **0008001523**



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed
the Seal of the State of New Hampshire,
this 19th day of August A.D. 2026.

A handwritten signature in black ink, appearing to read "David M. Scanlan", is written over a faint circular outline.

David M. Scanlan
Secretary of State

SECRETARY'S CERTIFICATE OF CORPORATE RESOLUTION
OF
NTT DATA STATE HEALTH CONSULTING, LLC

The undersigned certifies that he is the duly elected Secretary of NTT DATA State Health Consulting, LLC (formerly known as Cognosante Consulting, LLC), a Delaware limited liability company (the “Company”), and that, as such, he is authorized to execute this certificate on behalf of the Company, and further certifies that:

- 1) The Manager and Sole Member of the Company, through written consent resolutions duly approved and executed (the “Resolutions”), duly appointed the following individuals as officers of the Company effective June 1, 2026:

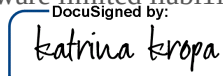
Name	Officer Position
Sudhir Chaturvedi	Chief Executive Officer
Karen Prince Wright	Chief Financial Officer
Elizabeth Howen	Executive Managing Director
Katrina Kropa	Secretary
Monika Miller	Treasurer
Deborah Strayer	Executive, Head of People & Culture
Troy Wagnon	Executive, Head of Finance

- 2) The Resolutions have not been amended and are in full force and effect on the date hereof. This authority was **valid thirty (30) days prior to and remains valid for thirty (30)** days from the date of this Secretary Certificate. I further certify that it is understood that the State of New Hampshire will rely on this certificate as evidence that the person(s) listed above currently occupy the position(s) indicated and that they have full authority to bind the corporation. To the extent that there are any limits on the authority of any listed individual to bind the corporation in contracts with the State of New Hampshire, all such limitations are expressly stated herein.

* * * *

IN WITNESS THEREOF, I have hereunto signed my name on August 19, 2026.

NTT DATA State Health Consulting, LLC
a Delaware limited liability company

By: 
FC5A22599DB8463...

Name: Katrina Kropa

Title: Secretary



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

7/1/2027

5/26/2026

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an **ADDITIONAL INSURED**, the policy(ies) must have **ADDITIONAL INSURED** provisions or be endorsed. If **SUBROGATION** IS **WAIVED**, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Lockton Companies, LLC DBA Lockton Insurance Brokers, LLC in CA CA license #0F15767 2601 Victory Avenue, Suite 1500 Dallas TX 75219 (214) 720-5563 TXClientSrvUT@lockton.com	CONTACT NAME: PHONE (A/C, No, Ext): FAX (A/C, No): E-MAIL ADDRESS: <table style="width: 100%;"> <tr> <th style="text-align: center;">INSURER(S) AFFORDING COVERAGE</th> <th style="text-align: center;">NAIC #</th> </tr> <tr> <td>INSURER A: The Phoenix Insurance Company</td> <td style="text-align: center;">25623</td> </tr> <tr> <td>INSURER B: Travelers Property Casualty Company of America</td> <td style="text-align: center;">25674</td> </tr> <tr> <td>INSURER C: The Travelers Indemnity Company of America</td> <td style="text-align: center;">25666</td> </tr> <tr> <td>INSURER D:</td> <td></td> </tr> <tr> <td>INSURER E:</td> <td></td> </tr> <tr> <td>INSURER F:</td> <td></td> </tr> </table>	INSURER(S) AFFORDING COVERAGE	NAIC #	INSURER A: The Phoenix Insurance Company	25623	INSURER B: Travelers Property Casualty Company of America	25674	INSURER C: The Travelers Indemnity Company of America	25666	INSURER D:		INSURER E:		INSURER F:	
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INSURED 1461066 NTT DATA State Health Consulting, LLC. Attn: Letisa McKenzie 7950 Legacy Drive, 11th Floor Plano TX 75024															

COVERAGES **CERTIFICATE NUMBER:** 16086182 **REVISION NUMBER:** XXXXXXXX

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	☒ COMMERCIAL GENERAL LIABILITY ☐ CLAIMS-MADE ☒ OCCUR ☒ \$0 Deductible GEN'L AGGREGATE LIMIT APPLIES PER: ☐ POLICY ☒ PRO-JECT ☐ LOC ☐ OTHER:	Y	N	HN660-6N030306-PHX-26	7/1/2026	7/1/2027	EACH OCCURRENCE \$ 1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 1,000,000 MED EXP (Any one person) \$ 15,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE \$ 2,000,000 PRODUCTS - COMP/OP AGG \$ 2,000,000 \$
	AUTOMOBILE LIABILITY ☐ ANY AUTO ☐ OWNED AUTOS ONLY ☐ SCHEDULED AUTOS ☐ HIRED AUTOS ONLY ☐ NON-OWNED AUTOS ONLY ☐			NOT APPLICABLE			COMBINED SINGLE LIMIT (Ea accident) \$ XXXXXXXX BODILY INJURY (Per person) \$ XXXXXXXX BODILY INJURY (Per accident) \$ XXXXXXXX PROPERTY DAMAGE (Per accident) \$ XXXXXXXX \$ XXXXXXXX
	UMBRELLA LIAB ☐ OCCUR EXCESS LIAB ☐ CLAIMS-MADE ☐ DED ☐ RETENTION \$			NOT APPLICABLE			EACH OCCURRENCE \$ XXXXXXXX AGGREGATE \$ XXXXXXXX \$ XXXXXXXX
B C	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N ☒ N	N/A	UB-0Y81711A-26-I3-K (AOS) UB-0Y810039-26-I3-R(Retro)	7/1/2026 7/1/2026	7/1/2027 7/1/2027	☒ PER STATUTE ☐ OTH-ER E.L. EACH ACCIDENT \$ 1,000,000 E.L. DISEASE - EA EMPLOYEE \$ 1,000,000 E.L. DISEASE - POLICY LIMIT \$ 1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

CERTIFICATE HOLDER
CANCELLATION See Attachment

16086182
 NH DHHS
 129 PLEASANT STREET
 CONCORD NH 03301

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE