



137- 7/29/26

State of New Hampshire

DEPARTMENT OF ADMINISTRATIVE SERVICES

25 Capitol Street

Concord, New Hampshire 03301

(603) 271-3201 | Office@das.nh.gov

Charles M. Arlinghaus
Commissioner

Catherine A. Keane
Deputy Commissioner

Sheri L. Rockburn
Assistant Commissioner

June 17, 2026

Her Excellency, Governor Kelly A. Ayotte
and the Honorable Council
State House
Concord, New Hampshire 03301

REQUESTED ACTION

Authorize the Department of Administrative Services to enter into a contract with New Horizons Learning, LLC dba New Horizons (VC#345551), Boston, MA in an approximate amount up to and not to exceed \$3,000,000.00 for Managed Learning Services with the option to extend for two years, effective upon Governor and Executive Council approval through October 31, 2030.

Funding shall be provided through individual agency expenditures, none of which shall be permitted unless there are sufficient appropriated funds to cover the expenditure.

EXPLANATION

Upon approval, New Horizons Learning, LLC dba New Horizons would provide forty-six classes including Technical Support, Infrastructure, IT security, software, web development, project management and leadership development. This will allow State employees the ability to obtain training services through online training classes that are beyond the courses offered through the Bureau of Education and Training (BET) and allow IT Professionals to take specialized technical classes to receive certifications not available through other state options.

The Department of Administrative Services, through the Bureau of Purchase and Property and the Department of Information Technology issued request for bid (RFB) 3069-26 on October 30, 2025, with responses due on November 19, 2025. The RFB reached 99 vendors resulting in 2 compliant responses. It is the State's intent for this bid to result in a multi-award to ensure adequate coverage and allow for flexibility and availability should multiple classes be required at the same time.

The requested contract price limitation of \$3,000,000.00 is based on estimated annual usage verified by Department of Information Technology. An allowance of \$707,920.00. is included in the price limitation under the vendors balance of product offerings, providing the state flexibility to purchase new or advanced educational online training. Further cost savings are available through New Horizons Learning, LLC's Learning Credit Program, which provides the

State with one subsidy dollar for every dollar committed, with a minimum commitment of \$40,000.00. These credits may be applied toward the public course schedule or dedicated private events.

Contract financials	
Estimated annual spend	\$471,945.00
Estimated 5-year term spend	\$2,359,725.00
Add allowance for balance of product line (30%)	\$707,920.00
Price limitation	\$3,000,000.00

Based on the foregoing, I am respectfully recommending approval of the contract with New Horizons Learning, LLC dba New Horizons.

Respectfully submitted,



Charles M. Arlinghaus
Commissioner



Division of Procurement Support Services
Bureau of Purchase Property

Gary S. Lunetta
Director
(603) 271-2201

RFB Bid Summary

Bid Description		Managed Learning	Agency		Statewide			
RFB#		3069-25	Requisition#					
Agent Name		Carrie Martin	Bid Closing		11/19/2025 11:00 AM			
Indicates Award: ☒								
Qty.	UOM	Product Description	New Horizons Learning		New Horizon BAFO		Learning Tree	
			Unit Cost	Extended Cost			Unit Cost	Extended Cost
TECHNICAL SUPPORT SPECIALIST TRAINING PROGRAM								
19	E.A.	CompTIA A+ Class Part 1 (rel Mar 2025)	\$1,123.00	\$21,337.00	\$868.00	\$16,492.00	\$1,025.00	\$19,475.00
19	E.A.	CompTIA A+ Class Part 2 (rel Mar 2025)	\$1,123.00	\$21,337.00	\$868.00	\$16,492.00	\$770.00	\$14,630.00
66	E.A.	CompTIA Network+	\$1,123.00	\$74,118.00	\$1,123.00	\$74,118.00	\$955.00	\$63,030.00
7	E.A.	MD-102T00 Microsoft 365 Endpoint Administrator	\$1,339.00	\$9,373.00	\$1,339.00	\$9,373.00	\$770.00	\$5,390.00
2	E.A.	Customer Service Foundations Training	\$358.00	\$716.00	\$358.00	\$716.00	\$155.00	\$310.00
4	E.A.	ITIL 4 FOUNDATIONS	\$1,995.00	\$7,980.00	\$1,995.00	\$7,980.00	\$1,180.00	\$4,720.00
		TOTAL COST TECHNICAL SUPPORT		\$134,861.00		\$125,171.00		\$107,555.00
INFRASTRUCTURE TRAINING PROGRAM								
4	E.A.	ITIL® 4 Specialist Create, Deliver and Support (CDS)	\$1,195.00	\$4,780.00	\$1,195.00	\$4,780.00	\$1,350.00	\$5,400.00
4	E.A.	ITIL 4 SPECIALIST: PLAN, IMPLEMENT, AND	\$1,195.00	\$4,780.00	\$1,195.00	\$4,780.00	\$1,500.00	\$6,000.00
4	E.A.	AI-3002 Create document intelligence solutions with Azure	\$313.00	\$1,252.00	\$313.00	\$1,252.00	\$155.00	\$620.00
4	E.A.	AI-3022 Implement AI Skills in Azure AI Search	\$313.00	\$1,252.00	\$313.00	\$1,252.00	\$155.00	\$620.00
6	E.A.	AZ-104T00 Microsoft Azure Administrator	\$1,252.00	\$7,512.00	\$1,252.00	\$7,512.00	\$615.00	\$3,690.00
4	E.A.	AZ-2007 Accelerate app development by using GitHub	\$313.00	\$1,252.00	\$313.00	\$1,252.00	\$155.00	\$620.00
4	E.A.	Microsoft Power BI Data Analysis Professional	\$855.00	\$3,420.00	\$855.00	\$3,420.00	\$465.00	\$1,860.00
8	E.A.	Cisco Implementing and Administering Cisco Solutions v2.1	\$1,933.00	\$15,464.00	\$1,933.00	\$15,464.00	\$1,990.00	\$15,920.00
8	E.A.	Cisco Engineering Cisco Meraki Solutions (ECMS)	\$1,705.00	\$13,640.00	\$1,705.00	\$13,640.00	\$1,805.00	\$14,440.00
		TOTAL COST INFRASTRUCTURE				\$53,352.00		\$49,170.00
IT SECURITY TRAINING PROGRAM								
4	E.A.	SC-100T00 Microsoft Cybersecurity Architect	\$1,252.00	\$5,008.00	\$1,252.00	\$5,008.00	\$615.00	\$2,460.00
4	E.A.	SC-401 Information Security Administrator	\$1,252.00	\$5,008.00	\$1,252.00	\$5,008.00	\$615.00	\$2,460.00
11	E.A.	EC-Council Certified Ethical Hacker (CEH) v13	\$1,748.00	\$19,228.00	\$1,748.00	\$19,228.00	\$1,815.00	\$19,965.00
4	E.A.	EC-Council Digital Forensics Essentials (DFE)	\$550.00	\$2,200.00	\$550.00	\$2,200.00	\$440.00	\$1,760.00
27	E.A.	Certified Information Systems Security Professional (CISSP)	\$1,698.00	\$45,846.00	\$1,698.00	\$45,846.00	\$1,925.00	\$51,975.00
38	E.A.	Certified Information Systems Manager (CISM)	\$995.00	\$37,810.00	\$995.00	\$37,810.00	\$940.00	\$35,720.00
1	E.A.	Certified Information Systems Auditor (CISA)	\$1,625.00	\$1,625.00	\$1,625.00	\$1,625.00	\$940.00	\$940.00
4	E.A.	Cybersec First Responder Certification Training (CFR)	\$1,748.00	\$6,992.00	\$1,748.00	\$6,992.00	\$1,280.00	\$5,120.00
21	E.A.	CompTIA Cybersecurity Analyst (CySA+)	\$1,123.00	\$23,583.00	\$1,123.00	\$23,583.00	\$975.00	\$20,475.00
86	E.A.	CompTIA Security+ Course	\$1,812.00	\$155,832.00	\$1,123.00	\$96,578.00	\$770.00	\$66,220.00
7	E.A.	CompTIA SecurityX Certification (CAS-005) Training (New	\$1,812.00	\$12,684.00	\$1,512.00	\$10,584.00	\$1,015.00	\$7,105.00
4	E.A.	FortiGate Administrator (Fortinet)	\$2,200.00	\$8,800.00	\$2,200.00	\$8,800.00	\$1,700.00	\$6,800.00
		TOTAL COST IT SECURITY				\$263,262.00		\$221,000.00



Division of Procurement Support Services
Bureau of Purchase Property

Gary S. Lunetta
Director
(603) 271-2201

RFB Bid Summary

SOFTWARE & WEB DEVELOPMENT TRAINING PROGRAM									
3	E.A.	Introduction to Python Course	\$900.00	\$2,700.00	\$900.00	\$2,700.00	\$465.00	\$1,395.00	\$1,395.00
2	E.A.	Python Machine Learning	\$600.00	\$1,200.00	\$600.00	\$1,200.00	\$310.00	\$620.00	\$620.00
2	E.A.	Web Development with HTML5, CSS, and JavaScript	\$711.00	\$1,422.00	\$711.00	\$1,422.00	\$615.00	\$1,230.00	\$1,230.00
7	E.A.	Tableau Desktop - Part 1	\$770.00	\$5,390.00	\$770.00	\$5,390.00	\$310.00	\$2,170.00	\$2,170.00
7	E.A.	Tableau Desktop - Part 2	\$770.00	\$5,390.00	\$770.00	\$5,390.00	\$310.00	\$2,170.00	\$2,170.00
		TOTAL COST SOFTWARE & WEB DEVELOPMENT PROGRAM				\$16,102.00		\$7,585.00	\$7,585.00
PROJECT MANAGEMENT TRAINING PROGRAM									
2	E.A.	Project Management Fundamentals	\$398.00	\$796.00	\$398.00	\$796.00	\$155.00	\$310.00	\$310.00
1	E.A.	Project Management Foundations - Workshop	\$598.00	\$598.00	\$598.00	\$598.00	\$310.00	\$310.00	\$310.00
2	E.A.	PMI Talent Triangle® Workshop Bundle for 24 PDUs	\$765.00	\$1,530.00	\$765.00	\$1,530.00	\$465.00	\$930.00	\$930.00
3	E.A.	PMI Authorized: Certified Associate in Project Management (CAPM)	\$718.00	\$2,154.00	\$718.00	\$2,154.00	\$690.00	\$2,070.00	\$2,070.00
1	E.A.	PMI Authorized: Project Management Professional (PMP)® Certification Exam Prep	\$999.00	\$999.00	\$999.00	\$999.00	\$850.00	\$850.00	\$850.00
1	E.A.	PMI Authorized: Professional in Business Analysis (PBA)® Certification Exam Prep	\$999.00	\$999.00	\$999.00	\$999.00	\$1,450.00	\$1,450.00	\$1,450.00
1	E.A.	Entry Certificate in Business Analysis (IIBA-ECBA®) Certification Exam Prep	\$800.00	\$800.00	\$800.00	\$800.00	\$560.00	\$560.00	\$560.00
1	E.A.	Eliciting Requirements Training	\$398.00	\$398.00	\$398.00	\$398.00	\$155.00	\$155.00	\$155.00
1	E.A.	Certified Business Analysis Practitioner (IIBA-CBAP®) Certification Exam Prep	\$999.00	\$999.00	\$999.00	\$999.00	\$615.00	\$615.00	\$615.00
		TOTAL COST PROJECT MANAGEMENT PROGRAM				\$9,273.00		\$7,250.00	\$7,250.00
LEADERSHIP AND DEVELOPMENT TRAINING PROGRAM									
1	E.A.	Problem Solving and Decision Making	\$399.00	\$399.00	\$399.00	\$399.00	\$155.00	\$155.00	\$155.00
2	E.A.	Strategic Risk Management	\$399.00	\$798.00	\$399.00	\$798.00	\$155.00	\$310.00	\$310.00
2	E.A.	Strategic Negotiation Skills	\$598.00	\$1,196.00	\$598.00	\$1,196.00	\$310.00	\$620.00	\$620.00
2	E.A.	Effective Leadership through Coaching	\$598.00	\$1,196.00	\$598.00	\$1,196.00	\$310.00	\$620.00	\$620.00
2	E.A.	Communicating Across Your Organization	\$598.00	\$1,196.00	\$598.00	\$1,196.00	\$310.00	\$620.00	\$620.00
		TOTAL COST LEADERSHIP & DEVELOPMENT PROGRAM				\$4,785.00		\$2,325.00	\$2,325.00
		Sub Total				\$471,945.00		\$394,585.00	\$394,585.00



Division of Procurement Support Services
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RFB Bid Summary

Estimated annual spend	\$471,945.00
Estimated term spend	\$2,359,725.00
Add allowance for balance of product line	\$707,917.50
Recommended price limitation	\$3,067,642.50

Recommendation Summary	
Statewide Contract or Amendment	Statewide
Term of Contract	5 Years W/2 yr ext.
Price Limitation	\$3,067,642.50
Number of Compliant Solicitations Received	2
Number of Sourced bidders	7
Number of NIGP Vendors Sourced	138
Number of non-responsive bidders	143
P-37 Checklist Complete	Yes
D&B Report On File	Yes
Confirmed Vendor is not debarred or suspended (Sam.gov)	Yes
Method of Payment (P-card/ACH)	P-Card or ACH
FOB Delivered	Yes
Expiring Contract Price Limitation	\$399,592.84
Total Cost (\$/%)	\$0.00 0%
Special Notes: Prior contract consisted of outdated IT Technology and training classes. DAS worked with DOIT to create a more up to date class offerings to award multiple vendors. DAS received two compliant responses. Although New Horizon pricing is higher, DOIT needs the flexibility if one vendor is not available to have additional options. New Horizons has also provided DOIT with over one million dollars in grants as they become available.	



**STATE OF NEW HAMPSHIRE
DEPARTMENT OF INFORMATION TECHNOLOGY**

27 Hazen Drive | Concord, NH | 03301
Fax: (603) 271-1516 | TDD: (800) 753-2964
doit.nh.gov



Denis Goulet, *Commissioner*

March 18, 2026

Charles M. Arlinghaus, Commissioner
State of New Hampshire
Department of Administrative Services
25 Capitol Street
Concord, NH 03301

Dear Commissioner Arlinghaus:

This letter represents formal notification that the Department of Information Technology (DoIT) has approved your agency's request to enter into a contract with New Horizons Learning, LLC, as described below and referenced as DoIT No. 2026-070.

The purpose of this request is for communication Statewide Managed Learning Services.

The Total Price Limitation shall be \$3,000,000, effective upon Governor and Executive Council approval through October 31, 2030.

A copy of this letter should accompany the Department of Administrative Services' submission to the Governor and Executive Council for approval.

Sincerely,

A handwritten signature in black ink, appearing to read "Denis Goulet", with a long horizontal flourish extending to the right.

Denis Goulet

DG/jd
DoIT #2026-070

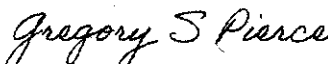
cc: Cindy Dotlich, IT Manager, DoIT

Notice: This agreement and all of its attachments shall become public upon submission to Governor and Executive Council for approval. Any information that is private, confidential or proprietary must be clearly identified to the agency and agreed to in writing prior to signing the contract.

AGREEMENT

The State of New Hampshire and the Contractor hereby mutually agree as follows:

GENERAL PROVISIONS**1. IDENTIFICATION. 80003795**

1.1 State Agency Name Department of Administrative Services Bureau of Purchase and Property		1.2 State Agency Address 25 Capitol Street Concord, NH 03301	
1.3 Contractor Name New Horizons Learning, LLC		1.4 Contractor Address 1 S. Market Street Suite 4 Boston, MA 02109	
1.5 Contractor Phone Number 830-632-3340	1.6 Account Unit and Class Various	1.7 Completion Date October 31, 2030	1.8 Price Limitation \$3,000,000.00
1.9 Contracting Officer for State Agency Gary Lunetta		1.10 State Agency Telephone Number 603-271-2201	
1.11 Contractor Signature  Date: 3/3/2026		1.12 Name and Title of Contractor Signatory Gregory S. Pierce, VP of Legal & General Counsel	
1.13 State Agency Signature  Date: 6/29/26		1.14 Name and Title of State Agency Signatory Charles M. Arlinghaus, Commissioner	
1.15 Approval by the N.H. Department of Administration, Division of Personnel (if applicable) By: _____ Director; On: _____			
1.16 Approval by the Attorney General (Form, Substance and Execution) (if applicable) By: <i>Christen Lavers</i> On: 7/6/26			
1.17 Approval by the Governor and Executive Council (if applicable) G&C Item number: _____ G&C Meeting Date: _____			

2. SERVICES TO BE PERFORMED. The State of New Hampshire, acting through the agency identified in block 1.1 ("State"), engages contractor identified in block 1.3 ("Contractor") to perform, and the Contractor shall perform, the work or sale of goods, or both, identified and more particularly described in the attached EXHIBIT B which is incorporated herein by reference ("Services").

3. EFFECTIVE DATE/COMPLETION OF SERVICES.

3.1 Notwithstanding any provision of this Agreement to the contrary, and subject to the approval of the Governor and Executive Council of the State of New Hampshire, if applicable, this Agreement, and all obligations of the parties hereunder, shall become effective on the date the Governor and Executive Council approve this Agreement, unless no such approval is required, in which case the Agreement shall become effective on the date the Agreement is signed by the State Agency as shown in block 1.13 ("Effective Date").

3.2 If the Contractor commences the Services prior to the Effective Date, all Services performed by the Contractor prior to the Effective Date shall be performed at the sole risk of the Contractor, and in the event that this Agreement does not become effective, the State shall have no liability to the Contractor, including without limitation, any obligation to pay the Contractor for any costs incurred or Services performed.

3.3 Contractor must complete all Services by the Completion Date specified in block 1.7.

4. CONDITIONAL NATURE OF AGREEMENT.

Notwithstanding any provision of this Agreement to the contrary, all obligations of the State hereunder, including, without limitation, the continuance of payments hereunder, are contingent upon the availability and continued appropriation of funds. In no event shall the State be liable for any payments hereunder in excess of such available appropriated funds. In the event of a reduction or termination of appropriated funds by any state or federal legislative or executive action that reduces, eliminates or otherwise modifies the appropriation or availability of funding for this Agreement and the Scope for Services provided in EXHIBIT B, in whole or in part, the State shall have the right to withhold payment until such funds become available, if ever, and shall have the right to reduce or terminate the Services under this Agreement immediately upon giving the Contractor notice of such reduction or termination. The State shall not be required to transfer funds from any other account or source to the Account identified in block 1.6 in the event funds in that Account are reduced or unavailable.

5. CONTRACT PRICE/PRICE LIMITATION/ PAYMENT.

5.1 The contract price, method of payment, and terms of payment are identified and more particularly described in EXHIBIT C which is incorporated herein by reference.

5.2 Notwithstanding any provision in this Agreement to the contrary, and notwithstanding unexpected circumstances, in no event shall the total of all payments authorized, or actually made hereunder, exceed the Price Limitation set forth in block 1.8. The payment by the State of the contract price shall be the only and the complete reimbursement to the Contractor for all expenses, of

whatever nature incurred by the Contractor in the performance hereof and shall be the only and the complete compensation to the Contractor for the Services.

5.3 The State reserves the right to offset from any amounts otherwise payable to the Contractor under this Agreement those liquidated amounts required or permitted by N.H. RSA 80:7 through RSA 80:7-c or any other provision of law.

5.4 The State's liability under this Agreement shall be limited to monetary damages not to exceed the total fees paid. The Contractor agrees that it has an adequate remedy at law for any breach of this Agreement by the State and hereby waives any right to specific performance or other equitable remedies against the State.

6. COMPLIANCE BY CONTRACTOR WITH LAWS AND REGULATIONS/EQUAL EMPLOYMENT OPPORTUNITY.

6.1 In connection with the performance of the Services, the Contractor shall comply with all applicable statutes, laws, regulations, and orders of federal, state, county or municipal authorities which impose any obligation or duty upon the Contractor, including, but not limited to, civil rights and equal employment opportunity laws and the Governor's order on Respect and Civility in the Workplace, Executive order 2020-01. In addition, if this Agreement is funded in any part by monies of the United States, the Contractor shall comply with all federal executive orders, rules, regulations and statutes, and with any rules, regulations and guidelines as the State or the United States issue to implement these regulations. The Contractor shall also comply with all applicable intellectual property laws.

6.2 During the term of this Agreement, the Contractor shall not discriminate against employees or applicants for employment because of age, sex, sexual orientation, race, color, marital status, physical or mental disability, religious creed, national origin, gender identity, or gender expression, and will take affirmative action to prevent such discrimination, unless exempt by state or federal law. The Contractor shall ensure any subcontractors comply with these nondiscrimination requirements.

6.3 No payments or transfers of value by Contractor or its representatives in connection with this Agreement have or shall be made which have the purpose or effect of public or commercial bribery, or acceptance of or acquiescence in extortion, kickbacks, or other unlawful or improper means of obtaining business.

6.4. The Contractor agrees to permit the State or United States access to any of the Contractor's books, records and accounts for the purpose of ascertaining compliance with this Agreement and all rules, regulations and orders pertaining to the covenants, terms and conditions of this Agreement.

7. PERSONNEL.

7.1 The Contractor shall at its own expense provide all personnel necessary to perform the Services. The Contractor warrants that all personnel engaged in the Services shall be qualified to perform the Services and shall be properly licensed and otherwise authorized to do so under all applicable laws.

7.2 The Contracting Officer specified in block 1.9, or any successor, shall be the State's point of contact pertaining to this Agreement.

8. EVENT OF DEFAULT/REMEDIES.

8.1 Any one or more of the following acts or omissions of the Contractor shall constitute an event of default hereunder ("Event of Default"):

- 8.1.1 failure to perform the Services satisfactorily or on schedule;
- 8.1.2 failure to submit any report required hereunder; and/or
- 8.1.3 failure to perform any other covenant, term or condition of this Agreement.

8.2 Upon the occurrence of any Event of Default, the State may take any one, or more, or all, of the following actions:

8.2.1 give the Contractor a written notice specifying the Event of Default and requiring it to be remedied within, in the absence of a greater or lesser specification of time, thirty (30) calendar days from the date of the notice; and if the Event of Default is not timely cured, terminate this Agreement, effective two (2) calendar days after giving the Contractor notice of termination;

8.2.2 give the Contractor a written notice specifying the Event of Default and suspending all payments to be made under this Agreement and ordering that the portion of the contract price which would otherwise accrue to the Contractor during the period from the date of such notice until such time as the State determines that the Contractor has cured the Event of Default shall never be paid to the Contractor;

8.2.3 give the Contractor a written notice specifying the Event of Default and set off against any other obligations the State may owe to the Contractor any damages the State suffers by reason of any Event of Default; and/or

8.2.4 give the Contractor a written notice specifying the Event of Default, treat the Agreement as breached, terminate the Agreement and pursue any of its remedies at law or in equity, or both.

9. TERMINATION.

9.1 Notwithstanding paragraph 8, the State may, at its sole discretion, terminate the Agreement for any reason, in whole or in part, by thirty (30) calendar days written notice to the Contractor that the State is exercising its option to terminate the Agreement.

9.2 In the event of an early termination of this Agreement for any reason other than the completion of the Services, the Contractor shall, at the State's discretion, deliver to the Contracting Officer, not later than fifteen (15) calendar days after the date of termination, a report ("Termination Report") describing in detail all Services performed, and the contract price earned, to and including the date of termination. In addition, at the State's discretion, the Contractor shall, within fifteen (15) calendar days of notice of early termination, develop and submit to the State a transition plan for Services under the Agreement.

10. PROPERTY OWNERSHIP/DISCLOSURE.

10.1 As used in this Agreement, the word "Property" shall mean all data, information and things developed or obtained during the performance of, or acquired or developed by reason of, this Agreement, including, but not limited to, all studies, reports, files, formulae, surveys, maps, charts, sound recordings, video recordings, pictorial reproductions, drawings, analyses, graphic representations, computer programs, computer printouts, notes, letters, memoranda, papers, and documents, all whether finished or unfinished.

10.2 All data and any Property which has been received from the State, or purchased with funds provided for that purpose under this Agreement, shall be the property of the State, and shall be returned to the State upon demand or upon termination of this Agreement for any reason.

10.3 Disclosure of data, information and other records shall be governed by N.H. RSA chapter 91-A and/or other applicable law. Disclosure requires prior written approval of the State.

11. CONTRACTOR'S RELATION TO THE STATE. In the performance of this Agreement the Contractor is in all respects an independent contractor, and is neither an agent nor an employee of the State. Neither the Contractor nor any of its officers, employees, agents or members shall have authority to bind the State or receive any benefits, workers' compensation or other emoluments provided by the State to its employees.

12. ASSIGNMENT/DELEGATION/SUBCONTRACTS.

12.1 Contractor shall provide the State written notice at least fifteen (15) calendar days before any proposed assignment, delegation, or other transfer of any interest in this Agreement. No such assignment, delegation, or other transfer shall be effective without the written consent of the State.

12.2 For purposes of paragraph 12, a Change of Control shall constitute assignment. "Change of Control" means (a) merger, consolidation, or a transaction or series of related transactions in which a third party, together with its affiliates, becomes the direct or indirect owner of fifty percent (50%) or more of the voting shares or similar equity interests, or combined voting power of the Contractor, or (b) the sale of all or substantially all of the assets of the Contractor.

12.3 None of the Services shall be subcontracted by the Contractor without prior written notice and consent of the State.

12.4 The State is entitled to copies of all subcontracts and assignment agreements and shall not be bound by any provisions contained in a subcontract or an assignment agreement to which it is not a party.

13. INDEMNIFICATION. The Contractor shall indemnify, defend, and hold harmless the State, its officers, and employees from and against all actions, claims, damages, demands, judgments, fines, liabilities, losses, and other expenses, including, without limitation, reasonable attorneys' fees, arising out of or relating to this Agreement directly or indirectly arising from death, personal injury, property damage, intellectual property infringement, or other claims asserted against the State, its officers, or employees caused by the acts or omissions of negligence, reckless or willful misconduct, or fraud by the Contractor, its employees, agents, or subcontractors. The State shall not be liable for any costs incurred by the Contractor arising under this paragraph 13. Notwithstanding the foregoing, nothing herein contained shall be deemed to constitute a waiver of the State's sovereign immunity, which immunity is hereby reserved to the State. This covenant in paragraph 13 shall survive the termination of this Agreement.

14. INSURANCE.

14.1 The Contractor shall, at its sole expense, obtain and continuously maintain in force, and shall require any subcontractor or assignee to obtain and maintain in force, the following insurance:

14.1.1 commercial general liability insurance against all claims of bodily injury, death or property damage, in amounts of not less than \$1,000,000 per occurrence and \$2,000,000 aggregate or excess; and

14.1.2 special cause of loss coverage form covering all Property subject to subparagraph 10.2 herein, in an amount not less than 80% of the whole replacement value of the Property.

14.2 The policies described in subparagraph 14.1 herein shall be on policy forms and endorsements approved for use in the State of New Hampshire by the N.H. Department of Insurance, and issued by insurers licensed in the State of New Hampshire.

14.3 The Contractor shall furnish to the Contracting Officer identified in block 1.9, or any successor, a certificate(s) of insurance for all insurance required under this Agreement. At the request of the Contracting Officer, or any successor, the Contractor shall provide certificate(s) of insurance for all renewal(s) of insurance required under this Agreement. The certificate(s) of insurance and any renewals thereof shall be attached and are incorporated herein by reference.

15. WORKERS' COMPENSATION.

15.1 By signing this agreement, the Contractor agrees, certifies and warrants that the Contractor is in compliance with or exempt from, the requirements of N.H. RSA chapter 281-A ("*Workers' Compensation*").

15.2 To the extent the Contractor is subject to the requirements of N.H. RSA chapter 281-A, Contractor shall maintain, and require any subcontractor or assignee to secure and maintain, payment of Workers' Compensation in connection with activities which the person proposes to undertake pursuant to this Agreement. The Contractor shall furnish the Contracting Officer identified in block 1.9, or any successor, proof of Workers' Compensation in the manner described in N.H. RSA chapter 281-A and any applicable renewal(s) thereof, which shall be attached and are incorporated herein by reference. The State shall not be responsible for payment of any Workers' Compensation premiums or for any other claim or benefit for Contractor, or any subcontractor or employee of Contractor, which might arise under applicable State of New Hampshire Workers' Compensation laws in connection with the performance of the Services under this Agreement.

16. **WAIVER OF BREACH.** A State's failure to enforce its rights with respect to any single or continuing breach of this Agreement shall not act as a waiver of the right of the State to later enforce any such rights or to enforce any other or any subsequent breach.

17. **NOTICE.** Any notice by a party hereto to the other party shall be deemed to have been duly delivered or given at the time of mailing by certified mail, postage prepaid, in a United States Post Office addressed to the parties at the addresses given in blocks 1.2 and 1.4, herein.

18. **AMENDMENT.** This Agreement may be amended, waived or discharged only by an instrument in writing signed by the parties hereto and only after approval of such amendment, waiver or discharge by the Governor and Executive Council of the State of New Hampshire unless no such approval is required under the circumstances pursuant to State law, rule or policy.

19. CHOICE OF LAW AND FORUM.

19.1 This Agreement shall be governed, interpreted and construed in accordance with the laws of the State of New Hampshire except where the Federal supremacy clause requires otherwise. The wording used in this Agreement is the wording chosen by the parties to express their mutual intent, and no rule of construction shall be applied against or in favor of any party.

19.2 Any actions arising out of this Agreement, including the breach or alleged breach thereof, may not be submitted to binding arbitration, but must, instead, be brought and maintained in the Merrimack County Superior Court of New Hampshire which shall have exclusive jurisdiction thereof.

20. **CONFLICTING TERMS.** In the event of a conflict between the terms of this P-37 form (as modified in EXHIBIT A) and any other portion of this Agreement including any attachments thereto, the terms of the P-37 (as modified in EXHIBIT A) shall control.

21. **THIRD PARTIES.** This Agreement is being entered into for the sole benefit of the parties hereto, and nothing herein, express or implied, is intended to or will confer any legal or equitable right, benefit, or remedy of any nature upon any other person.

22. **HEADINGS.** The headings throughout the Agreement are for reference purposes only, and the words contained therein shall in no way be held to explain, modify, amplify or aid in the interpretation, construction or meaning of the provisions of this Agreement.

23. **SPECIAL PROVISIONS.** Additional or modifying provisions set forth in the attached EXHIBIT A are incorporated herein by reference.

24. **FURTHER ASSURANCES.** The Contractor, along with its agents and affiliates, shall, at its own cost and expense, execute any additional documents and take such further actions as may be reasonably required to carry out the provisions of this Agreement and give effect to the transactions contemplated hereby.

25. **SEVERABILITY.** In the event any of the provisions of this Agreement are held by a court of competent jurisdiction to be contrary to any state or federal law, the remaining provisions of this Agreement will remain in full force and effect.

26. **ENTIRE AGREEMENT.** This Agreement, which may be executed in a number of counterparts, each of which shall be deemed an original, constitutes the entire agreement and understanding between the parties, and supersedes all prior agreements and understandings with respect to the subject matter hereof.

EXHIBIT A - SPECIAL PROVISIONS

There are no special provisions of this contract.

EXHIBIT B - SCOPE OF SERVICES

1. INTRODUCTION:

- 1.1. New Horizons Learning, LLC. (hereinafter referred to as the "Contractor") hereby agrees to provide the State of New Hampshire (hereinafter referred to as the "State"), Department of Administrative Services, with Managed Learning Services in accordance with the bid submission in response to State Request for Bid 3069-26 and as described herein.

2. CONTRACT DOCUMENTS:

- 2.1. This Contract consists of the following documents ("Contract Documents"):
 - 2.1.1. State of New Hampshire Terms and Conditions, General Provisions Form P-37
 - 2.1.2. EXHIBIT A Special Provisions
 - 2.1.3. EXHIBIT B Scope of Services
 - 2.1.4. EXHIBIT C Method of Payment
- 2.2. In the event of any conflict among the terms or provisions of the documents listed above, the following order of priority shall indicate which documents control: (2.1.1.), Form Number P-37 as modified by EXHIBIT A "Special Provisions, (2.1.3.) EXHIBIT B "Scope of Services," (2.1.4.) EXHIBIT C "Method of Payment".

3. TERM OF CONTRACT:

- 3.1. The term of the contract shall commence upon approval of the Governor and Executive Council, whichever is later, through October 31, 2030.
- 3.2. The Contract may be extended for up to an additional two (2) years thereafter upon the same terms, conditions and pricing structure with the approval of the Governor and Executive Council.
- 3.3. The maximum term of the Contract (including all extensions) cannot exceed six (6) years.
- 3.4. New Horizons, LLC agrees to give one subsidy dollar of credit for every dollar committed by the State of New Hampshire during the five years of this Agreement with a minimum investment of \$40,000 into an Educate 360 Learning Credit Program. Learning credits can be used for enrollments in our public course schedule or dedicated private events. Enrollments will be deducted from your credit balance at retail rates due to subsidy provided at program inception.
- 3.5.

4. SCOPE OF WORK:

- 4.1. Contractor shall supply all labor, tools, materials, equipment and permits as necessary and required to perform services as described herein.
- 4.2. The Contractor must be licensed to work in the State of New Hampshire, have a minimum of Five (5) years' verifiable training experience in information technology and able to provide the certificates as applicable.

4.3. WEB-BASED TRAINING:

- 4.4. Contractor may offer Web-Classroom or Web-Remote training. Web-Classroom training shall be defined as classroom interactive with web feed to enable students to interact with instructors. Web-Remote training shall be defined as 'self-study'- individual training without interactive link.

4.5. Minimum Requirements:

- 4.6. Contractor shall meet WCAG 2.1 Level AA Standards
- 4.7. Contractor will need to meet WCAG2.1 Standards
- 4.8. Training must be delivered live by an experienced instructor using a virtual conferencing platform (e.g., Zoom, Microsoft Teams, Webex).
- 4.9. Sessions must allow for real-time interaction between instructor and participants, including Q&A, discussions, and collaborative activities.
- 4.10. The platform must support features such as screen sharing, breakout rooms, chat, and polling.
- 4.11. Digital training materials must be provided to all participants in advance.

- 4.15.2. Contractor shall be in business for a minimum of three (3) years
- 4.16. Course description and syllabus for each course offering shall be available to State agency upon request. Vendor shall indicate the course materials that will be provided for each course (i.e., books, documentation, CDs, web access).
- 4.17. It shall be the responsibility of the Contractor to work with the individual State agency training manager or coordinator to evaluate the current and desired skill level of agency participants scheduled for training in a course. This will aid in the determination of the class skill level requirements for a scheduled course.
- 4.18. The Contractor shall prepare and distribute evaluation forms to all participants in any class. The completed forms shall be returned to the State within seven (7) business days of the class.

4.19. COURSE EVALUATION REPORT FOR COURSES PRESENTED AT STATE SITES:

- 4.19.1. Within two (2) weeks from the end of any class presented at a State training site, the Contractor shall submit a report, with class participant assessments, to the using State agency training manager or coordinator. The report shall include the student evaluations of the class instructor and course. The Contractor shall also include an assessment of the class effectiveness with regard to the increase in participant's skill level. In addition, the Contractor may make recommendations for maintaining or strengthening these skills.

4.20. CONTRACTOR STAFF PERFORMANCE:

- 4.20.1. Experienced instructors with the appropriate certifications and experience shall teach all classes offered by the Contractor. The State reserves the right to interview Contractor staff or supporting staff proposed for work on any course provided and may request the removal of any Contractor employee who fails to perform at acceptable levels. The Contractor will immediately remove said individual from the project. The Contractor will have seven (7) business days to provide resumes of proposed candidates with the same or greater skill set at the same or lesser rate. This will not result in any increased cost to the State.

4.21. PREFERRED FEATURES:

- 4.21.1. Recording of sessions for later review (if permitted).
- 4.21.2. Integration of interactive tools such as quizzes, whiteboards, or simulations.
- 4.21.3. Follow-up support or office hours with the instructor.

5. COMMERCIAL REQUIREMENTS:

- 5.1. The State of New Hampshire reserves the right to add or delete locations/equipment throughout the term of the contract. For the addition of a new location or new equipment, a requesting agency through the Division of Procurement and Support Services shall submit a request for quote (RFQ) including a detailed scope of work to the contractor. Quotes shall be in accordance with pricing and service requirements contained herein and no service shall be performed until documented acceptance by the State is received. The Contract may be amended, by agreement of the parties, effective upon approval of the commissioner of the Department of Administrative Services or designee, without further approval needed by the Governor and Executive Council as long as the price limitation is unchanged or decreased as a result of the new or deleted locations/equipment.
- 5.2. Except as otherwise provided in this Scope of Services, all services performed under this Contract shall be performed between the hours of 8:00 A.M. and 4:00 P.M. unless other arrangements are made in advance with the State. Any deviation in work hours shall be pre-approved by the Contracting Officer. The State requires ten-day advance knowledge of said work schedules to provide security and access to respective work areas.
- 5.3. The Contractor shall not commence work until a conference is held with each State agency intending to utilize the Contractor's services, at which representatives of the Contractor and the State are present. The conference will be arranged by the State agency.
- 5.4. The State shall require correction of any defective work and the repair of any damages to any part of a building or its appurtenances caused by the Contractor or its employees, subcontractors, equipment or supplies. The Contractor shall correct, repair, or replace all defective work, as needed, to complete said work in satisfactory

condition, and damages so caused in order to restore the building and its appurtenances to their previous condition. Upon failure of the Contractor to proceed promptly with the necessary corrections or repairs, the State may withhold any amount necessary to correct all defective work or repair all damages from payments to the Contractor.

- 5.5. The work staff shall consist of qualified persons completely familiar with the products and equipment that they will use. The Contracting Officer may require the Contractor to dismiss from the work such employees as the Contracting Officer deems incompetent, careless, insubordinate, or otherwise objectionable, or whose continued employment on the work is deemed to be contrary to the public interest or inconsistent with the best interest of security and the State.
- 5.6. Neither the Contractor nor its employees or subcontractors shall represent themselves as employees or agents of the State.
- 5.7. While on State property the Contractor, its employees, and its sub-contractors shall be subject to the authority and control of the State, but under no circumstances shall such persons be deemed to be employees of the State.
- 5.8. All personnel shall observe all regulations or special restrictions in effect at any State agency location at which services are to be provided.
- 5.9. The Contractor's personnel shall be allowed only in areas where services are to be provided. The use of State telephones by the Contractor, its employees, or its sub-contractors is prohibited.
- 5.10. If sub-contractors are to be utilized, Contractor shall provide information regarding the proposed sub-contractors including the name of the company, their address, contact person and three references for clients they are currently servicing. Approval by the State must be received prior to a sub-contractor starting any work.

6. USAGE REPORTING:

- 6.1. The Contractor shall submit a quarterly and annual usage report for analysis for each state agency or eligible participant. Reports are due no later than 30 days after the end of each calendar quarter to Carrie Martin at the Bureau of Purchase and Property and sent electronic to Carrie.L.Martin@DAS.NH.Gov. At a minimum, the Report shall include:
 - 6.1.1. Contract Number
 - 6.1.2. Utilizing Agency and Eligible Participant
 - 6.1.3. Services Purchased (showing the Course/Category Title, Number of participants, Exam version, Unit cost and the final cost.)
 - 6.1.4. Recycling documentation with respect to content used in the manufacture, development and distribution process of goods and services sold. This report shall include but not be limited to:
 - 6.1.4.1. Percentage of recycled materials contained within finished products
 - 6.1.4.2. Percentage of waste recycled throughout the manufacturing process
 - 6.1.4.3. Types and volume of packaging used for transport
 - 6.1.4.4. Any associated material avoided and/or recycled as applicable under contract
 - 6.1.4.5. A standardized reporting form will be provided after contract award
 - 6.1.5. Total Cost of all Services/Products Purchased. Ability to sort by agency/eligible participant.
 - 6.1.6. Preferred in Excel format

7. OBLIGATIONS AND LIABILITY OF THE CONTRACTOR:

- 7.1. The Contractor shall provide all Managed Learning services strictly pursuant to, and in conformity with, the specifications described in State RFB 3069-26, as described herein, and under the terms of this Contract.
- 7.2. It is the responsibility of the Contractor to maintain this contract and New Hampshire Vendor Registration with up-to-date contact information.
- 7.3. Contract specific contact information (Sales contact, Contractor contract manager, etc.) shall be sent to the State's Contracting Office listed in Box 1.9 of Form P-37.

- 7.4. Additionally, all updates i.e., telephone numbers, contact names, email addresses, W9, tax identification numbers are required to be current through a formal electronic submission to the Bureau of Purchase and Property at: [https://das.nh.gov/purchasing/vendorregistration/\(S\(q0fzcv55qhaeqs45jpyq5i45\)\)/welcome.aspx](https://das.nh.gov/purchasing/vendorregistration/(S(q0fzcv55qhaeqs45jpyq5i45))/welcome.aspx).
- 7.5. The Contractor shall agree to hold the State of NH harmless from liability arising out of injuries or damage caused while performing this work. The Contractor shall agree that any damage to building(s), materials, equipment, or other property during the performance of the service shall be repaired at its own expense, to the State's satisfaction.
- 7.6. Contractor shall not be allowed to require any other type of order, nor shall the Contractor be allowed to require the filling out or signing of any other document by State of New Hampshire personnel.
8. **DEBARMENT, SUSPENSION, INELIGIBILITY AND VOLUNTARY EXCLUSION LOWER TIER COVERED TRANSACTIONS:**
- 8.1. The Contractor certifies, by signature of this contract, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal Department or Agency.
9. **CONFIDENTIALITY & CRIMINAL RECORD:**
- 9.1. If requested by the using agency, the Contractor and its employees, and Sub-Contractors (if any), shall be required to sign and submit a Confidential Nature of Department Records Form and a Criminal Authorization Records Form. These forms shall be submitted to the individual using agency prior to the start of any work.

EXHIBIT C - METHOD OF PAYMENT

10. CONTRACT PRICE:

10.1. The Contractor hereby agrees to provide Managed Learning services in strict compliance with the terms and conditions specified in Exhibit B for an amount up to and not to exceed a price of \$3,000,000.00; this figure shall not be considered a guaranteed or minimum figure; however, it shall be considered a maximum figure from the effective date through the expiration date as indicated in Form P-37 Block 1.7.

11. PRICING STRUCTURE:

11.1.

Product Description	New Horizon
TECHNICAL SUPPORT SPECIALIST TRAINING PROGRAM	
CompTIA A+ Class Part 1 (rel Mar 2025)	\$868.00
CompTIA A+ Class Part 2 (rel Mar 2025)	\$868.00
CompTIA Network+	\$1,123.00
MD-102T00 Microsoft 365 Endpoint Administrator	\$1,339.00
Customer Service Foundations Training	\$358.00
ITIL 4 FOUNDATIONS	\$1,995.00
INFRASTRUCTURE TRAINING PROGRAM	
ITIL® 4 Specialist Create, Deliver and Support (CDS)	\$1,195.00
ITIL 4 SPECIALIST: PLAN, IMPLEMENT, AND CONTROL	\$1,195.00
AI-3002 Create document intelligence solutions with Azure AI Document Intelligence	\$313.00
AI-3022 Implement AI Skills in Azure AI Search	\$313.00
AZ-104T00 Microsoft Azure Administrator	\$1,252.00
AZ-2007 Accelerate app development by using GitHub Copilot	\$313.00
Microsoft Power BI Data Analysis Professional	\$855.00
Cisco Implementing and Administering Cisco Solutions v2.1 (CCNA)	\$1,933.00
Cisco Engineering Cisco Meraki Solutions (ECMS)	\$1,705.00
IT SECURITY TRAINING PROGRAM	
SC-100T00 Microsoft Cybersecurity Architect	\$1,252.00
SC-401 Information Security Administrator	\$1,252.00
EC-Council Certified Ethical Hacker (CEH) v13	\$1,748.00
EC-Council Digital Forensics Essentials (DFE)	\$550.00
Certified Information Systems Security Professional (CISSP)	\$1,698.00
Certified Information Security Manager (CISM)	\$995.00
Certified Information Systems Auditor (CISA)	\$1,625.00
Cybersec First Responder Certification Training (CFR)	\$1,748.00
CompTIA Cybersecurity Analyst (CySA+)	~\$1,123.00
CompTIA Security+ Course	\$1,123.00
CompTIA SecurityX Certification (CAS-005) Training (New Security+)	\$1,512.00

FortiGate Administrator (Fortnet)	\$2,200.00
SOFTWARE & WEB DEVELOPMENT TRAINING PROGRAM	
Introduction to Python Course	\$900.00
Python Machine Learning	\$600.00
Web Development with HTML5, CSS, and JavaScript	\$711.00
Tableau Desktop - Part 1	\$770.00
Tableau Desktop - Part 2	\$770.00
PROJECT MANAGEMENT TRAINING PROGRAM	
Project Management Fundamentals	\$398.00
Project Management Foundations - Workshop	\$598.00
PMI Talent Triangle® Workshop Bundle for 24 PDUs	\$765.00
PMI Authorized: Certified Associate in Project Management (CAPM)	\$718.00
PMI Authorized: Project Management Professional (PMP)® Certification Exam Prep	\$999.00
PMI Authorized: Professional in Business Analysis (PMI-PBA®) Certification Exam Prep	\$999.00
Entry Certificate in Business Analysis (IIBA-ECBA®) Certification Exam Prep	\$800.00
Eliciting Requirements Training	\$398.00
Certified Business Analysis Practitioner (IIBA-CBAP®) Certification Exam Prep	\$999.00
LEADERSHIP AND DEVELOPMENT TRAINING PROGRAM	
Problem Solving and Decision Making	\$399.00
Strategic Risk Management	\$399.00
Strategic Negotiation Skills	\$598.00
Effective Leadership through Coaching	\$598.00
Communicating Across Your Organization	\$598.00

12. PRICING QUOTATIONS FOR INDIVIDUAL PROJECTS:

- 12.1. State will request quotations by providing a SOW describing the services required and the applicable technical qualifications. Contractor must return quotes within three (3) business days. The quoted hourly rates shall not exceed the rates established under this contract. The SOW shall be issued to all Contractors under this contract for a quote. The project engagement will be based upon the lowest cost qualified quote.
- 12.2. The Contractor shall not be allowed to require any other type of order, nor shall the Contractor be allowed to require the filling out or signing of any other document by State of New Hampshire personnel.

13. CONTRACTOR'S BALANCE OF PRODUCT LINE ITEMS:

- 13.1. The items in the Offer Section include the items most commonly purchased by State of New Hampshire agencies and shall be used for award purposes. During the term of contract, the State may purchase other items that relate to the product/categories represented herein from the Contractor's Balance of Product Line. All items ordered shall include all shipping/charges as specified above in "Bid Prices".

14. INVOICE:

- 14.1. Itemized invoices shall be submitted to the individual agency after the completion of the job/services and shall include a brief description of the work done along with the location of work.

14.2. Contractor shall be paid within 30 days after receipt of properly documented invoice and acceptance of the work to the State's satisfaction.

14.3. Contractor shall be paid by Procurement Card when invoice is received.

14.4. The invoice shall be sent to the address of the using agency under agreement.

15. PAYMENT:

15.1. Payments may be made via P-Card or ACH

State of New Hampshire

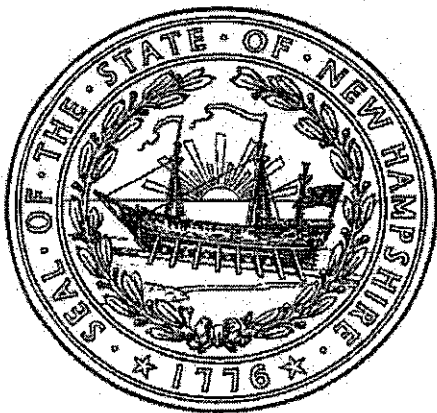
Department of State

CERTIFICATE

I, David M. Scanlan, Secretary of State of the State of New Hampshire, do hereby certify that NEW HORIZONS LEARNING, LLC is a United States Limited Liability Company registered to transact business in New Hampshire on February 04, 2021. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 862129

Certificate Number: 0007900705



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed
the Seal of the State of New Hampshire,
this 6th day of April A.D. 2026.

A handwritten signature in black ink, appearing to read "David M. Scanlan", is written over a faint circular stamp.

David M. Scanlan
Secretary of State

NEW HORIZONS LEARNING, LLC

WRITTEN CONSENT OF THE CHIEF EXECUTIVE OFFICER

DATED AS OF MARCH 3, 2026

The undersigned, being the Chief Executive Officer (the "CEO") of New Horizons Learning, LLC, a Texas limited liability company (the "Company"), do hereby consent and agree as follows:

WHEREAS, the CEO has determined that it is advisable and in the best interest of the Company to authorize Gregory S. Pierce, the Vice President of Legal & General Counsel to enter into contracts on behalf of New Horizons Learning, LLC with the State of New Hampshire;

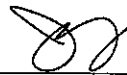
NOW, THEREFORE, BE IT:

RESOLVED, that Gregory S. Pierce, VP Legal & General Counsel, is duly authorized to enter into contracts or agreements on behalf of New Horizons Learning, LLC with the State of New Hampshire and any of its agencies or departments and further is authorized to execute any documents which may in his/her judgment be desirable or necessary to effect the purpose of this vote.

This authority remains valid until revoked. I further certify that it is understood that the State of New Hampshire will rely on this certificate as evidence that the person(s) listed above currently occupy the position(s) indicated and that they have full authority to bind the corporation. To the extent that there are any limits on the authority of any listed individual to bind the corporation in contracts with the State of New Hampshire, all such limitations are expressly stated herein.

IN WITNESS WHEREOF, the undersigned have executed this Consent as of the day and year first above written.

NEW HORIZONS LEARNING, LLC



Name: Jason Cassidy

Title: President & CEO



CERTIFICATE OF LIABILITY INSURANCE

10/1/2026

DATE (MM/DD/YYYY)

10/9/2025

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Lockton Companies, LLC DBA Lockton Insurance Brokers, LLC in CA CA license #0F15767 444 W. 47th St., Ste. 900 Kansas City, MO 64112-1906 (816) 960-9000 kcasu@lockton.com	CONTACT NAME:	
	PHONE (A/C, No. Ext): FAX (A/C, No):	
INSURED 1530037 EDUCATE 360, LLC 1 S MARKET ST., STE 4 BOSTON, MA 02109-6145	E-MAIL ADDRESS:	
	INSURER(S) AFFORDING COVERAGE	
	INSURER A: Atlantic Specialty Insurance Company	NAIC # 27154
	INSURER B: Continental Casualty Company	20443
	INSURER C: The North River Insurance Company	21105
	INSURER D:	
INSURER E:		
INSURER F:		

COVERAGES **CERTIFICATE NUMBER:** 19828543 **REVISION NUMBER:** XXXXXXXX

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	☒ COMMERCIAL GENERAL LIABILITY ☐ CLAIMS-MADE ☒ OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: ☒ POLICY ☐ PRO-JECT ☐ LOC OTHER:	N	N	711-01-83-24-0002	10/10/2025	10/10/2026	EACH OCCURRENCE \$ 1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 1,000,000 MED EXP (Any one person) \$ 15,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE \$ 2,000,000 PRODUCTS - COMP/OP AGG \$ 2,000,000 \$
A	☐ AUTOMOBILE LIABILITY ☐ ANY AUTO ☐ OWNED AUTOS ONLY ☐ SCHEDULED AUTOS ☒ HIRED AUTOS ONLY ☒ NON-OWNED AUTOS ONLY	N	N	711-01-83-24-0002	10/10/2025	10/10/2026	COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000 BODILY INJURY (Per person) \$ XXXXXXXX BODILY INJURY (Per accident) \$ XXXXXXXX PROPERTY DAMAGE (Per accident) \$ XXXXXXXX \$ XXXXXXXX
A	☒ UMBRELLA LIAB ☒ OCCUR ☐ EXCESS LIAB ☐ CLAIMS-MADE ☐ DED ☒ RETENTION \$0	N	N	711-01-83-24-0002	10/10/2025	10/10/2026	EACH OCCURRENCE \$ 10,000,000 AGGREGATE \$ 10,000,000 \$ XXXXXXXX
A	☐ WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N	N/A	406-04-95-12-0002	10/10/2025	10/10/2026	☒ PER STATUTE ☐ OTH-ER E.L. EACH ACCIDENT \$ 1,000,000 E.L. DISEASE - EA EMPLOYEE \$ 1,000,000 E.L. DISEASE - POLICY LIMIT \$ 1,000,000
B	CYBER/E&O	N	N	768788464	10/1/2025	10/1/2026	LIMIT \$3,000,000 / \$3,000,000 RETENTION: \$50,000 LIMIT: \$2,000,000
C	EXCESS CYBER/E&O			924-255801-9	10/1/2025	10/1/2026	

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

CERTIFICATE HOLDER**CANCELLATION** See Attachment

19828543

STATE OF NEW HAMPSHIRE
ADMINISTRATIVE SERVICES
25 CAPITOL STREET
CONCORD NH 03301

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

© 1988-2015 ACORD CORPORATION. All rights reserved.

ADDITIONAL NAMED INSURED
OTHER NAMED INSURED
North Haven PM Topco, LP North Haven PM Blocker Corp. Educate 360 Holdings, LLC Educate 360 Holdings II, LLC Educate 360, LLC TCM Security, LLC TRACOM, LLC Council for Six Sigma Certification, LLC Center for Corporate Advancement Group LLC Pierian Data, LLC Velopi Limited (Ireland) New Horizons Learning, LLC (f/k/a United Training Commercial, LLC dba New Horizons) DBA Watermark Learning DBA Project Management Academy