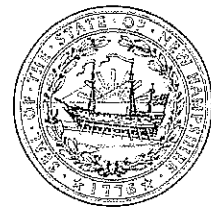




The State of New Hampshire
Department of Environmental Services



Robert R. Scott, Commissioner

May 12, 2026

5J - 6/17/26

Her Excellency, Governor Kelly A. Ayotte
and the Honorable Council
State House
Concord, New Hampshire 03301

REQUESTED ACTION

Authorize the New Hampshire Department of Environmental Services (NHDES) to amend an existing contract (PO # 9005938) with Arcadis U.S., Inc. (VC #229677-R001), Chicago, IL by updating the existing scope of work and extending the completion date to December 31, 2027 from June 30, 2026, effective upon approval by Governor and Council through December 31, 2027. The original contract was approved by Governor and Council on April 12, 2023, Item #98 and amended on December 18, 2024, Item #94. This is a no-cost time extension. 100% Federal Funds.

EXPLANATION

NHDES requests approval of this contract amendment with Arcadis U.S., Inc. (Arcadis) to continue with service line identification, and the development of a replacement and sampling plan in accordance with EPA's Lead and Copper Rule Revisions (LCRR) and Improvements (LCRI). This effort is in response to the Environmental Protection Agency's published regulatory revisions to the National Primary Drinking Water Regulation for lead and copper under the authority of the Safe Drinking Water Act (SDWA). These revised requirements provide greater and more effective protection of public health by reducing exposure to lead and copper in drinking water. To date, \$1,514,664 of the amended \$2,175,896 contract funds have been spent.

Arcadis was selected to work with 220 New Hampshire public water systems to identify lead service lines, develop a lead service line inventory, and if lead service lines are found or if unknown service lines remain in the lead service line inventory, develop a lead service line replacement plan. While Arcadis has completed the existing scope of work, the purpose of this extension is to utilize the remaining funds to continue supporting NHDES and assist water systems in complying with evolving LCRI regulatory requirements. Funds are being redistributed across tasks to better align with current program needs, anticipated workload, and upcoming regulatory milestones. These adjustments ensure that resources are used efficiently to maintain program continuity and support evolving regulatory requirements and priorities.

In the event these funds become no longer available, general funds will not be requested to support this project. This amendment has been approved by the Attorney General's Office as to form, substance, and execution.

We respectfully request your approval.



Robert R. Scott, Commissioner

**AMENDMENT NO. 2
TO AGREEMENT BETWEEN THE
N.H. DEPARTMENT OF ENVIRONMENTAL SERVICES
AND
ARCADIS U.S., INC.**

CONTRACT FOR SERVICES – LEAD SERVICE LINE INVENTORY AND REPLACEMENT PLAN

WHEREAS, the State of New Hampshire Department of Environmental Services (NHDES) has entered into a contract with Arcadis, U.S., Inc. in the amount of \$2,175,896 to assist the NHDES Drinking Water and Groundwater Bureau by offering consulting services to community public water systems related to developing a lead service line inventory and replacement plan, through June 30, 2026, which was approved by Governor and Council on April 12, 2023, Item #98 and was amended on December 18, 2024, Item #94.

WHEREAS, Arcadis U.S., Inc. and the NHDES have agreed to amend the Agreement in certain respects.


NOW THEREFORE, in consideration of the foregoing, and the covenants and conditions contained in the Agreement and set forth herein, the parties hereto do hereby agree as follows:

1. The Completion Date as set forth in sub-paragraph 1.7 shall be changed from June 30, 2026, to December 31, 2027.
2. Delete Exhibit B-Amendment 1 and C-Amendment 1 and replace with Exhibit B-Amendment 2 and Exhibit C-Amendment 2. Exhibit B-Amendment 2 and Exhibit C-Amendment 2 are attached hereto and incorporated into this amendment and agreement by reference.


All other conditions outlined in the contract shall remain in effect.


Robert R. Scott, Commissioner
Department of Environmental Services

14 May 2026
Date


Jennifer Kelly Lachmayr, P.E., BCEE, Senior Vice President
Arcadis, U.S., Inc.

March 24th 2026
Date


Melissa Fales
Assistant Attorney General
Department of Environmental Services

5/18/26
Date

Exhibit B-Amendment 2
SCOPE OF SERVICES

Public water systems (PWS) must comply with the new Lead and Copper Rule Revisions (LCRR), announced by the EPA on December 16, 2021. Once the inventory and plans are developed, they will be submitted to NHDES. The format of the information must follow a standard Lead Service Line Inventory (LSLI) template to be provided by NHDES so it can easily be incorporated into the State's web based LSLI tool.

Arcadis U.S., Inc. (Arcadis) is one of four engineering firms selected to assist communities with developing the LSLI and, if lead service lines are found, developing a lead service line replacement plan and lead and copper sampling plan. Arcadis will be involved with a total of 220 systems as shown below and following this scope of work (see attachment B for a complete list of the communities that Arcadis will be providing services to).

The contractor shall perform the Services required under this Agreement in accordance with standard of care, skill, training, diligence and judgment normally provided by competent professionals who perform work of a similar nature, at the time and in the same geographical regions as the work described in this Agreement.

The updated Scope of Services to be provided is described in Tasks 1, 3, 5, and 7 below. Tasks 2, 4 and 6 from the previous amended contract have been completed or are no longer needed and have been omitted from this scope of services. The remaining time and budget for these tasks have been reallocated to the remaining tasks described below.

Task 1 – Program Management.

Under this task, Arcadis will:

- Hold monthly virtual progress meetings with NHDES and any other key stakeholders to discuss program status, concerns and draft deliverables.
- Prepare monthly invoices and progress reports that document program status, schedule updates, etc.
- Develop and regularly update a Program Dashboard using Microsoft PowerBI to track key program metrics and status (e.g., number of systems contacted, status of inventory development, etc.) and review key metrics with the Program Team during monthly progress meetings.

Meetings:

- Monthly progress meetings (virtual) 18 assumed, including 3 in-person and the remainder virtual.

Deliverables:

- Monthly invoices and progress reports (20 assumed).
- LSLI small & medium systems program dashboard.
- Meeting agenda and relevant reference materials, as needed

Assumptions:

- Arcadis will provide up to 6 NHDES stakeholders with access to the real-time program dashboards.

Task 2. Omitted.

Contractor Initials

Date

AKL
3/24/20

Task 3: Technical Assistance for Small and Medium Public Water Systems.

Under this task, Arcadis will:

- Continue to assist the public water systems with completing system inventories. Out of the 220 Arcadis assigned Community Water Systems we are working with 110 system inventories that will require an updated 2026 and 2027 inventory because they have unknowns remaining. Technical assistance will be provided to eligible systems on a priority basis, determined by the order in which requests are received and as funding availability allows.
- It is expected that Arcadis will complete the updated LSLI with as-needed assistance from the PWS. This may include:
 - Review of available records (virtually) to determine the service line material and source, especially where conflicting records exist.
 - Advise on best practices and methods for digitizing paper records, such as tap cards, needed to complete the LSLI.
 - Advice on inspection techniques and interpretation of results.
 - Clarify technical questions.
 - Digitize paper or scanned records.
 - Gather publicly available records/data.

Quality Review of Draft LSLI

- Arcadis will meet with PWSs to review the draft SLI, including locations with unknown service line material. This review includes all components of the SLI template, which include inventory methods, inventory summary, detailed inventory, and any NHDES-required elements. Best practices for maintaining the LSLI will be shared with the PWS.

Advise PWS on Strategies to Reduce Unknowns (if Needed) and Develop Verification Plan

- If a PWS has a significant number of unknown service lines remaining (>75%), Arcadis will advise the PWS to determine whether field investigations to verify the material of unknown SLs are recommended. If so, Arcadis will work with the PWS to identify the best available method(s) and document these recommendations in a NHDES-compliant verification plan.

Meetings:

- Phone meetings with individual PWSs to update inventory.

Deliverables:

- For each participating system:
- Summary of information needed to complete the inventory.
- Updated LSLI for submittal to NHDES.
- Where applicable, summarize records for inventory completion.
- Submittal of LSLIs to NHDES.

Assumptions:

- At a minimum, PWSs will be responsible for:
 - Gathering and providing available records.
 - Reviewing final LSLI
- The level and extent of technical assistance and communication provided by Arcadis will be prioritized according to the sequence in which requests are received from participating PWSs and will be subject to

Contractor Initials

Date

OKL
3/24/26

available project resources. Arcadis will manage resource allocation to provide equitable and efficient support to as many systems as possible, within the limits of the approved budget and project objectives.

- Technical assistance will be provided on a time and materials basis, not to exceed the total budget established in this amendment.
- Arcadis will prepare and submit the updated 2026 and 2027 inventories to NHDES on behalf of participating PWS by November 1 of each year, in accordance with the State's required submittal deadline as budget allows.

NHDES will:

- Provide an updated list of PWS contact information, based on latest available information for Arcadis assigned systems.

Task 4. Omitted.

Task 5 LSLR Plan Development.

The LCRI requires systems with lead, galvanized requiring replacement or unknown service lines to develop an LSLR plan by November 1, 2027. Following the completion of the service line inventory in the original contract, Arcadis will work with each applicable PWS with lead, galvanized requiring replacements or unknown service lines to develop a Lead Service Line Replacement (LSLR) plan.

As part of this task, Arcadis will:

- Conduct up to two phone meetings with each applicable PWS to confirm existing practices around LCRR/LCRI and advise the PWS in the selection of the options to develop an LSLR program. An LSLR plan template will be reviewed and revised and then sent to NHDES for review and be used across all systems.
- Each plan will include the following components:
 - Strategies to improve homeowner participation to achieve full LSLRs
 - Procedures to conduct full LSLRs
 - Strategies for informing customers before a full or partial LSLR
 - Procedure for customers to flush service lines and premise plumbing of particulate lead
 - Procedure for pitcher filter distribution/maintenance
 - Procedure for tap sampling post replacement
 - LSLR Prioritization Strategy
 - Identify potential funding sources for customers unable to afford replacement
 - Procedure to confirm service lines of unknown material
 - Description of the presence of lead lined galvanized, if applicable
 - Calculated deferred replacement deadline and supporting information, if applicable

Meetings:

- Individual meetings with each system will be determined based on the systems service line inventory and risk of lead classification:
 - Systems with Galvanized Requiring Replacement (GRR) and lead service lines: Up to three (3) 1h individual meetings per system are anticipated. These meetings will provide enhanced technical

Contractor Initials

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Date

3/24/26

and regulatory support, including comprehensive LSLR plan development, prioritization strategies and customer communication and outreach.

- Systems with unknown service lines with a high risk of lead: Up to two (2) 1h individual meetings per system are anticipated. These meetings will address strategies for identifying and verifying unknowns, developing strategies for risk mitigation and interim risk communication with customers, and preparing a tailored plan that addresses high-risk unknowns.
- Systems with unknown service lines with a low/no risk of lead: One (1) 1h individual meeting per system is anticipated. This meeting will emphasize reviewing and confirming inventory, ensuring risk classification, and reviewing and finalizing the LSLR plan to meet regulatory requirements.

Deliverables:

- LSLR Plan Template for NHDES.
- Creation of an LSLR plan and submittal of an LSLR plan to NHDES for up to 110 systems.

Task 6: Omitted.

Task 7: Outreach Materials.

Arcadis will assist NHDES with preparation of materials for outreach related to inventory investigation work of Task 3 and replacement plan work of Task 5.

Work currently anticipated includes:

- Two (2) 1h Virtual Workshops for PWSs: These sessions will provide an overview of the LSLR planning process, outline project milestones, clarify regulatory requirements, and set expectations for the support Arcadis will provide. The workshops will also offer an opportunity for PWSs to ask questions and understand the resources available to them throughout the project.

NHDES will:

- Provide review and comment on educational materials developed by Arcadis.
- Coordinate the publication and distribution of materials via their media channels (for example, website and e-mail).
- Market the program to PWS.
- Provide available records and information as available for PWS.

Contractor Initials

Date

AK
3/24/20

Exhibit C-Amendment 2
Budget

All services shall be performed to the satisfaction of the Department before payment is made. Payments shall be made by the Department within 30 days of invoice receipt and approval. Invoices shall be submitted to the Department for payment no more than once per month. Arcadis will submit invoices in accordance with their hourly billing rates (see Attachment C for Arcadis’ rates and budget). The budget for this project is not to exceed \$2,175,896. In the event that Federal funds are no longer available, general funds will not be requested to perform this work.

Task	Current Budget	Change to Budget Allocation	Total Revised Budget
Task 1: Project Management	\$266,912	\$24,610	\$291,522
Task 2: Inventory Preparation and Training	\$71,512	(\$5,594)	\$65,918
Task 3: Technical Assistance for PWS	\$1,193,618	\$132,186	\$1,325,804
Task 4: Lead and Copper Sampling Plans	\$206,834	(\$152,985)	\$53,849
Task 5: LSLR Plan	\$329,804	\$85,042	\$414,846
Task 6: Field Investigations	\$85,216	(\$83,259)	\$1,957
Task 7: Outreach Materials	\$22,000	\$0	\$22,000
Totals	\$2,175,896	\$0	\$2,175,896

NHDES may make partial payment where invoiced rates or mark-ups are not in accordance with the contract rates terms and conditions, or where the approved assignment budget has been exceeded without NHDES’s written approval. Copies of marked-up invoices may be provided to the contractor.

Changes to the Scope of Services require NHDES approval in advance. All work must be completed by the completion date listed on the agreement (Section 1.7).

The billing address shall be as follows:

Attn: Michelle Higman
 New Hampshire Department of Environmental Services
 Drinking Water and Groundwater Bureau
 29 Hazen Drive, PO Box 95
 Concord, NH 03302-0095

Invoices shall be approved by the Contract Officer before payment is processed.

Contractor Initials MLK
 Date 3/24/26

State of New Hampshire

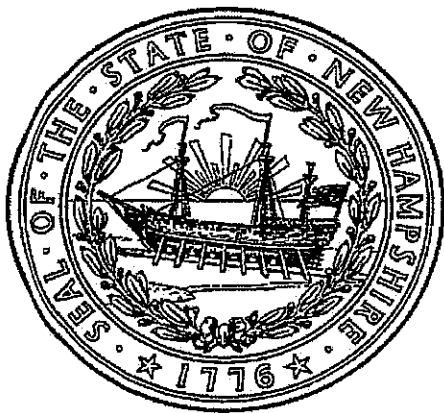
Department of State

CERTIFICATE

I, David M. Scanlan, Secretary of State of the State of New Hampshire, do hereby certify that ARCADIS U.S., INC. is a Delaware Profit Corporation registered to transact business in New Hampshire on March 24, 1999. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 310516

Certificate Number: 0007902647



IN TESTIMONY WHEREOF,
I hereto set my hand and cause to be affixed
the Seal of the State of New Hampshire,
this 8th day of April A.D. 2026.

A handwritten signature in black ink, appearing to read "David M. Scanlan".

David M. Scanlan
Secretary of State

SECRETARY CERTIFICATE

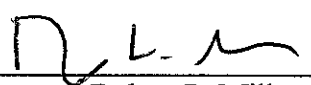
I, Robyn L. Miller, Corporate Secretary of Arcadis U.S., Inc. (the "Corporation"), a corporation organized under the laws of the State of Delaware, certify that contracts, amendments, and required documentation for the **Lead Service Line Inventory and Replacement Plan with New Hampshire Department of Environmental Services** may be signed by **Jennifer Kelly Lachmayr** in their capacity as an authorized signatory of the Corporation.

AND I DO FURTHER CERTIFY that the authorized signatory named above has the power to do so on behalf of the corporation by authority of its governing body, and is within the scope of its corporate powers and has not been in any way altered, amended or repealed and is now in full force and effect.

IN WITNESS WHEREOF, I have signed this Certificate this 17th day of March, 2026.



(SEAL)



Name: Robyn L. Miller
Title: Corporate Secretary
Arcadis U.S., Inc.



CERTIFICATE OF LIABILITY INSURANCE

DATE(MM/DD/YYYY)
05/12/2026

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Aon Risk Insurance Services West, Inc. Denver CO Office 200 Clayton Street, Suite 800 Denver CO 80206 USA	CONTACT NAME: PHONE (A/C. No. Ext): (866) 283-7122 FAX (A/C. No.): 800-363-0105		
	E-MAIL ADDRESS:		
INSURED Arcadis U.S., Inc. 630 Plaza Drive Suite 200 Highlands Ranch CO 80129 USA	INSURER(S) AFFORDING COVERAGE		NAIC #
	INSURER A: Property Casualty Insurance Company of Hartford		19682
	INSURER B: Hartford Fire Insurance Company		19682
	INSURER C: Hartford Casualty Insurance Co		29424
	INSURER D: Twin City Fire Insurance Company		29459
	INSURER E:		

Holder Identifier :

COVERAGES **CERTIFICATE NUMBER:** 570119687045 **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR		TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	Limits shown are as requested	
B	X	COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input checked="" type="checkbox"/> PROJECT <input checked="" type="checkbox"/> LOC OTHER:			20ECSOL5969 SIR applies per policy terms & conditions	06/01/2026	06/01/2027	EACH OCCURRENCE	\$1,000,000
								DAMAGE TO RENTED PREMISES (Ea occurrence)	\$1,000,000
								MED EXP (Any one person)	\$10,000
								PERSONAL & ADV INJURY	\$1,000,000
								GENERAL AGGREGATE	\$2,000,000
								PRODUCTS - COMPIOP AGG	\$2,000,000
		AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> NON-OWNED AUTOS ONLY						COMBINED SINGLE LIMIT (Ea accident)	
								BODILY INJURY (Per person)	
								BODILY INJURY (Per accident)	
								PROPERTY DAMAGE (Per accident)	
C	X	UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED <input checked="" type="checkbox"/> RETENTION \$10,000			20XHUOL5972 00 Umb - \$5M xs Prim	06/01/2026	06/01/2027	EACH OCCURRENCE	\$1,000,000
								AGGREGATE	\$1,000,000
A		WORKERS COMPENSATION AND EMPLOYERS' LIABILITY Y/N <input checked="" type="checkbox"/> N N/A			20WNOL5971 AOS	06/01/2026	06/01/2027	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTHER	
D		ANY PROPRIETOR / PARTNER / EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below			20WBROL5970 MA, WI	06/01/2026	06/01/2027	E.L. EACH ACCIDENT	\$1,000,000
								E.L. DISEASE-EA EMPLOYEE	\$1,000,000
								E.L. DISEASE-POLICY LIMIT	\$1,000,000

Certificate No : 570119687045

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
 RE: NHDES PWS Lead Service Line Inventory, Sampling Plan and Replacement Plan.

CERTIFICATE HOLDER New Hampshire Department of Environmental Services Attn: Robert R. Scott, Commissioner 29 Hazen Drive Concord NH 03301 USA	CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE
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