



June 5, 2026

Her Excellency, Governor Kelly A. Ayotte
And the Honorable Council
State House
Concord, New Hampshire 03301

REQUESTED ACTION

Authorize the Department of Business and Economic Affairs, to exercise a renewal option with Deloitte Consulting LLP, (VC# 174776), New York, NY, for the continued development of a Business Support Portal by increasing the price limitation by \$380,750 from \$8,116,310 to \$8,497,060, and extending the completion date from June 30, 2026 to December 31, 2026, effective upon Governor and Council approval. This is an allowable use of ARPA SLFRF funds under Section 602(c)(1)(C) for provision of government services to the extent of the reduction in revenue. The original contract was approved by Governor and Council on June 26, 2024, Item #113A.

100% Federal Funds.

Funding is available in account, ARP Business Support Portal, as follows:

03-22-022-220510-26680000-102-500731-Contracts for Program Services	FY2026 \$380,750
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EXPLANATION

Authorization is respectfully requested to amend the existing contract with Deloitte Consulting LLP to exercise the available renewal option and increase the contract amount through the reallocation of existing project funding to support the continued development, enhancement, and implementation of the Business Services Portal (BSP) for businesses throughout New Hampshire and the State agencies that serve them.

Approval of this amendment will support the timely completion of the project in advance of applicable federal funding deadlines and ensure the State maximizes the value of available project resources. The Governor's Office for Emergency Relief and Recovery (GOFERR) has confirmed the allowability of reallocating funding within the project to support activities that further the project's objectives while promoting full utilization of previously authorized federal funds.

The BSP is being developed as a centralized, user-friendly platform that serves as a "one-stop" resource for businesses seeking to start, operate, or expand in New Hampshire. The portal is designed to streamline access to registrations, certifications, licenses, permits, and other regulatory requirements while improving coordination among State agencies, enhancing communication with the business community, and reducing administrative burdens for both businesses and government.

Since the initial contract authorization, Deloitte has successfully advanced the BSP through key development phases consistent with the approved Strategic Implementation Plan (SIP). Accomplishments to date include the establishment of the portal's core infrastructure and deployment of foundational functionality necessary to support future expansion. As the project progresses into subsequent implementation phases, additional resources are required to expand system capabilities, enhance the user

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experience, integrate additional agencies and services, and implement advanced functionality that supports automation, data-driven decision-making, and long-term operational efficiency.

Exercising the renewal option will enable the continuation of project services without interruption and maintain project momentum toward successful completion. While this amendment increases the contract amount, the additional funding is derived from the reallocation of existing project resources and is intended to maximize the use of previously authorized federal funding while expanding the number of agencies and business services supported through the BSP. Planned enhancements include further development of Single Sign-On functionality, personalized user experiences, improved navigation and search capabilities, expanded agency integration, increased system scalability, and continued compliance with cybersecurity and accessibility requirements.

Deloitte has demonstrated strong performance throughout the project, consistently providing the technical expertise, project management capacity, and institutional knowledge necessary to meet established timelines and deliverables. Continuing this partnership promotes continuity, minimizes implementation risks, and avoids the delays, transition costs, and potential disruptions that could result from not extending this contract during this phase of development for the next round of agencies to onboard to the portal.

The proposed amendment maintains appropriate fiscal and programmatic oversight through defined deliverables, milestone-based performance measures, and ongoing monitoring to ensure accountability, transparency, and successful project outcomes.

Approval of this amendment will enable the State to build upon the substantial progress achieved to date, maximize the effectiveness of available project funding, and ensure the successful completion and long-term sustainability of the Business Services Portal as a critical tool for improving government services and supporting New Hampshire's business community.

Respectfully Submitted,



Lucy Lange
Commissioner



**STATE OF NEW HAMPSHIRE
DEPARTMENT OF INFORMATION TECHNOLOGY**

27 Hazen Drive | Concord, NH | 03301
Fax: (603) 271-1516 | TDD: (800) 753-2964
doit.nh.gov



Denis Goulet, *Commissioner*

June 8, 2026

Lucy Lange, Commissioner
Department of Business and Economic Affairs
State of New Hampshire
100 Main Street, Suite 100
Concord, NH 03301

Dear Commissioner Lange:

This letter represents formal notification that the Department of Information Technology (DoIT) has approved your agency's request to enter into a contract amendment with Deloitte Consulting LLP as described below and referenced as DoIT No. 2024-037A.

The purpose of this request is to continue development of a Business Support Portal.

The Total Price Limitation shall increase by \$380,750 for a new Total Price Limitation of \$8,497,060, effective upon Governor and Council approval through December 31, 2026.

A copy of this letter must accompany the Department of Business and Economic Affairs' submission to the Governor and Executive Council for approval.

Sincerely,

A handwritten signature in black ink that reads "Denis Goulet". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Denis Goulet

DG/jd

DoIT #2024-037A
cc: Rebecca Bolton, DOIT Manager

Contract Amendment with Deloitte Consulting LLP

AMENDMENT #1

This contract amendment ("Amendment") is entered into this ___4th___ day of ___June___, 2026, by and between the State of New Hampshire, acting by and through the New Hampshire Department of Business and Economic Affairs, 100 N. Main Street, Suite 100, Concord, NH, 03301 (hereinafter referred to as "the State") and Deloitte Consulting LLP, 30 Rockefeller Plaza 41st Floor, New York, NH 10112 (hereinafter referred to as "Contractor"), collectively referred to as ("the Parties").

WHEREAS, the Parties have entered into a grant agreement approved by the Governor and Executive Council on June 26, 2024, item # 13 (hereinafter known as "the Agreement");

WHEREAS, pursuant to the Special Provisions (Exhibit A) section A.8 of the Agreement, the State may extend the Agreement upon written agreement of the parties and with the approval of the Governor and Executive Council;

WHEREAS, the Deloitte Consulting LLP Agreement allows for amendments by an instrument in writing as executed by the Parties; and the Parties in fact desire to amend Deloitte Consulting, LLP as Stated in this Amendment.

NOW THEREFORE, in consideration of the foregoing, and the covenants and conditions contained in the Agreement and set forth herein, the parties hereto do hereby agree as follows:

1. Deletion of P-37, Section 1.7: Completion Date, of the existing Deloitte Consulting LLP Agreement, to be replaced with the following: December 31, 2026.
2. Deletion of P-37, Section 1.8: Price Limitation, of the existing Deloitte Consulting LLP Agreement, to be replaced with the following: \$8,497,060.
3. Amend the Section B.4 of Exhibit B, deleting project delivery date on deliverable 16 by adding the with the following: "June 2026 – Nov 2026 (add'l releases as mutually agreed and approved by the state)"
4. Amend the Section B.4 of Exhibit B, deleting project delivery date on deliverable 17 and replacing it with the following: "Jan 2025 – Dec 2026 "
5. Amend the Section B.4 of Exhibit B, deleting project delivery date on deliverable 18 and replacing it with the following: "Dec 2026 "
6. Amend the Section C.10 of Exhibit C, to replace \$8,116,310.04 with \$8,497,060.
7. Amend the Section 10.1.1 of Exhibit C, deleting projected delivery date on item 18 and replacing it with the following: "Dec 2026 "
8. Amend the Section 10.1.1 of Exhibit C, deleting the estimated cost on item 16 part 3 (Releases 3-10 – August 2024- May 2026) and replacing it with the following: "\$1,522,046.50"; and deleting the projected delivery dates on item 16 part 3 and replacing them with the following: "(Releases 3-10 - August 2024-December 2026)"
9. Amend the Section 10.1.1 of Exhibit C, deleting the estimated cost on item 17 and replacing it with the following: "\$806,617.90"

Contractor Initials: ___HWE___

Date: ___06/04/26___

10. Amend the Section 10.1.1 of Exhibit C, deleting the table total and replacing it with the following: "\$8,497,060.00"
11. Amend the Section 10.1.2 of Exhibit C, deleting the table total of item 1 and replacing it with the following: "\$8,497,060.00"
12. Amend the Section 10.1.2 of Exhibit C, deleting the table total of item 3 and replacing it with the following: "\$898,336.00"
13. Amend the Section 10.1.2 of Exhibit C, deleting the table grand total and replacing it with the following: "\$9,395,396.00"
14. Effective Date of Amendment: This Amendment shall take effect upon approval by Governor and Executive Council.
15. Continuance of Agreement: Except as specifically amended and modified by the terms and conditions of this Agreement, the Agreement and the obligations of the parties thereunder, shall remain in full force and effect in accordance with the terms and conditions set forth therein.

In addition, the Parties agree that except as specifically amended and modified by the terms and conditions of this Amendment, the Deloitte Consulting LLP and the obligations of the Parties thereunder shall remain in full force and effect in accordance with the terms and conditions as set forth therein.

Finally, the Parties agree that this Amendment shall become effective upon its approval and the approval of an accompanying amendment to the Deloitte Consulting LLP Agreement by the Governor and Executive Council of the State of New Hampshire.

IN WITNESS WHEREOF, the Parties hereto have set their hands as of the day and year first above written.

Deloitte Consulting LLP:

By: Henry Ennis date 06/04/2026
Henry Ennis, Managing Director

STATE OF NEW HAMPSHIRE
Department of Business and Economic Affairs:

By: Lucy Lange date 6-5-26
Lucy Lange, Commissioner

Approval of the Attorney General of the State of New Hampshire (Form, Substance, and Execution):

Contractor Initials: HWE

Date: 06/04/26

Signature Vasilios Manthos
Name Vasilios Manthos, Assistant Attorney General
Date 6/5/26

Approval by Governor and Council of the State of New Hampshire:

Signature _____
Name _____
Date _____

Contractor Initials: HWE
Date: 06/04/26

State of New Hampshire

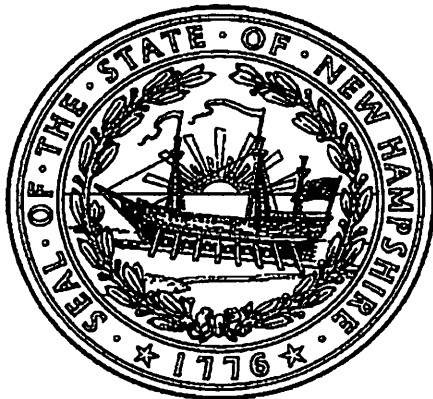
Department of State

CERTIFICATE

I, David M. Scanlan, Secretary of State of the State of New Hampshire, do hereby certify that DELOITTE CONSULTING LLP is a Delaware Limited Liability Partnership registered to transact business in New Hampshire on March 10, 2004. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 467399

Certificate Number: 0007928021



IN TESTIMONY WHEREOF,
I hereto set my hand and cause to be affixed
the Seal of the State of New Hampshire,
this 13th day of May A.D. 2026.

A handwritten signature in black ink, appearing to read "David M. Scanlan".


David M. Scanlan
Secretary of State

Limited Liability Partnership or LLC Certificate of Authority

I, Maniraja Murahari, hereby certify that I am a Partner, Member, or Manager of Deloitte Consulting LLP, a limited liability partnership under RSA 304-A, a limited liability partnership under RSA 304-D, or a limited liability company under RSA 304-C.

I certify that Henry Ennis is authorized to bind the partnership or LLC. I further certify that it is understood that the State of New Hampshire will rely on this certificate as evidence that the person listed above currently occupies the position indicated and that they have full authority to bind the partnership or LLC and that this authorization shall remain valid for thirty (30) days from the date of this Certificate of Authority.

Dated: 06/04/26

Signature: _____  _____

Name: Maniraja Murahari

Title: Principal



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)
06-05-2026

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER MARSH USA, LLC. 1166 Avenue of the Americas New York, NY 10036 Attn: realestate.certrequest@marsh.com CN102871568-STND-GAWU-26-27	CONTACT NAME: _____	
	PHONE (A/C, No, Ext): _____	FAX (A/C, No): _____
E-MAIL ADDRESS: _____		
INSURER(S) AFFORDING COVERAGE		NAIC #
INSURER A : Continental Casualty Company		20443
INSURER B : N/A		N/A
INSURER C : National Fire Insurance Company of Hartford		20478
INSURER D : American Casualty Company of Reading, PA		20427
INSURER E : Valley Forge Insurance Company		20508
INSURER F : _____		

COVERAGES **CERTIFICATE NUMBER:** NYC-012629967-01 **REVISION NUMBER:** 2

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR			GL 6024588868	06-01-2026	06-01-2027	EACH OCCURRENCE \$ 1,000,000
							DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 1,000,000
							MED EXP (Any one person) \$ 10,000
							PERSONAL & ADV INJURY \$ 1,000,000
							GENERAL AGGREGATE \$ 2,000,000
							PRODUCTS - COMP/OP AGG \$ 2,000,000
							\$
	AUTOMOBILE LIABILITY						COMBINED SINGLE LIMIT (Ea accident) \$
	<input type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> NON-OWNED AUTOS ONLY						BODILY INJURY (Per person) \$
							BODILY INJURY (Per accident) \$
							PROPERTY DAMAGE (Per accident) \$
							\$
	UMBRELLA LIAB						EACH OCCURRENCE \$
	EXCESS LIAB						AGGREGATE \$
	<input type="checkbox"/> OCCUR <input type="checkbox"/> CLAIMS-MADE <input type="checkbox"/> DED <input type="checkbox"/> RETENTION \$						\$
C	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY			WC 6024588837 (AOS)	06-01-2026	06-01-2027	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH-ER
D	ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH)	Y/N	N/A	WC 6024588840 (CA)	06-01-2026	06-01-2027	E.L. EACH ACCIDENT \$ 1,000,000
E	If yes, describe under DESCRIPTION OF OPERATIONS below			WC 6024588854 (AZ,MA,WI)	06-01-2026	06-01-2027	E.L. DISEASE - EA EMPLOYEE \$ 1,000,000
							E.L. DISEASE - POLICY LIMIT \$ 1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
 RE: DBEA 2024-010

CERTIFICATE HOLDER State of New Hampshire Department of Business and Economic Affairs 100 N. Main Street Suite 100 Concord, NH 03301	CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE <i>Marsh USA LLC</i>
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EVIDENCE OF PROPERTY INSURANCE

DATE (MM/DD/YYYY)
06-05-2026

THIS EVIDENCE OF PROPERTY INSURANCE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE ADDITIONAL INTEREST NAMED BELOW. THIS EVIDENCE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS EVIDENCE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE ADDITIONAL INTEREST.

AGENCY MARSH USA LLC. 1166 Avenue of the Americas New York, NY 10036-2774 Attn: realestate.certrequest@marsh.com		PHONE (A/C, No, Ext):		COMPANY SEE ATTACHED*	
CN102871568-STND-PROP-26-27					
FAX (A/C, No):		E-MAIL ADDRESS:			
CODE:		SUB CODE:			
AGENCY CUSTOMER ID #:					
INSURED Deloitte LLP; Deloitte & Touche LLP; Deloitte Consulting LLP; Deloitte Tax LLP; Deloitte Services LP; Deloitte Financial Advisory Services LLP; Deloitte Transactions and Business Analytics LLP 30 Rockefeller Plaza New York, NY 10112			LOAN NUMBER		POLICY NUMBER See Attached
EFFECTIVE DATE 06-01-2026		EXPIRATION DATE 06-01-2027		<input type="checkbox"/> CONTINUED UNTIL TERMINATED IF CHECKED	
THIS REPLACES PRIOR EVIDENCE DATED:					

PROPERTY INFORMATION

LOCATION/DESCRIPTION
 RE: DBEA 2024-010
 Property in the Care, Custody and Control of the Named Insured(s).

THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS EVIDENCE OF PROPERTY INSURANCE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

COVERAGE INFORMATION

COVERAGE / PERILS / FORMS	PERILS INSURED				AMOUNT OF INSURANCE	DEDUCTIBLE
	BASIC	BROAD	SPECIAL			
"All Risk" to Real and Personal Property. Subject to Policy Terms, Conditions and Exclusions. Other deductibles may apply per policy terms and conditions.					1,000,000	250,000

REMARKS (Including Special Conditions)

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

ADDITIONAL INTEREST

NYC-012629969-01

NAME AND ADDRESS State of New Hampshire Department of Business and Economic Affairs 100 N. Main Street Suite 100 Concord, NH 03301	<input type="checkbox"/> ADDITIONAL INSURED	<input type="checkbox"/> LENDER'S LOSS PAYABLE	<input type="checkbox"/> LOSS PAYEE
	<input type="checkbox"/> MORTGAGEE		
	LOAN #		
AUTHORIZED REPRESENTATIVE <i>Marsh USA LLC</i>			



ADDITIONAL REMARKS SCHEDULE

AGENCY MARSH USA LLC.		NAMED INSURED Deloitte LLP; Deloitte & Touche LLP; Deloitte Consulting LLP; Deloitte Tax LLP; Deloitte Services LP; Deloitte Financial Advisory Services LLP; Deloitte Transactions and Business Analytics LLP 30 Rockefeller Plaza New York, NY 10112	
POLICY NUMBER		EFFECTIVE DATE:	
CARRIER	NAIC CODE		

ADDITIONAL REMARKS

THIS ADDITIONAL REMARKS FORM IS A SCHEDULE TO ACORD FORM,
FORM NUMBER: 27 FORM TITLE: Evidence of Property Insurance

Carriers:

- AIG Specialty Insurance Company / Policy No. 25032849 / 46%
- Lloyds of London - Fast Track / Policy No. B0509MPSPB2602487 / 4%
- Columbia Casualty Company / Policy No.: RMP 7092859396 / 8%
- Endurance American Specialty Insurance Co / Policy No.: GPF30001110007 / 5%
- Ace American Insurance Company / Policy No.: GPA D36110284 020 / 10%
- Zurich American Insurance Company / Policy No.: PPR 0196216-10 / 5%
- Allianz Global Risks US Insurance Company / Policy No.: USP00027626 / 7.5%
- XL Insurance America Inc / Policy No. US00006768PR26A / 15%