



State of New Hampshire

DEPARTMENT OF SAFETY
 JAMES H. HAYES BUILDING
 33 HAZEN DRIVE
 CONCORD, NEW HAMPSHIRE 03305
 603-271-2791



EDDIE EDWARDS
 ASSISTANT
 COMMISSIONER

ROBERT L. QUINN
 COMMISSIONER

STEVEN R. LAVOIE
 ASSISTANT COMMISSIONER

June 17, 2026

Her Excellency, Governor Kelly A. Ayotte
 and the Honorable Council
 State House
 Concord, NH 03301

REQUESTED ACTION

Authorize the Department of Safety, Division of State Police, to enter into a **Sole Source** amendment to an existing contract with IDEMIA Identity & Security USA LLC (VC# 290813), Reston, VA, to extend the maintenance and support service agreement for Department-owned digital fingerprint equipment for a period of two (2) years by increasing the price limitation by \$503,178, from \$1,939,173 to \$2,442,351, and extending the completion date from June 30, 2026 to June 30, 2028 effective upon Governor and Council approval. The original contract was approved by Governor and Council on May 1, 2019, Item #74A, amended on November 18, 2020, Item #128, amended on December 20, 2023, Item #149 and most recently amended on July 30, 2025, Item #92. **100% Revolving Funds**

Funds are available in the following account for Fiscal Year 2027 and are anticipated to be available in Fiscal Year 2028, upon the continued appropriation of funds in the future operating budget with the authority to adjust encumbrances between fiscal years within the price limitation through the Budget Office, if needed and justified.

	<u>FY2027</u>	<u>FY2028</u>
02-23-23-234010-40190000, <u>Criminal Records</u>	\$244,746	\$258,432
103-502664-Contracts for Operational Services		
	TOTAL	\$503,178

EXPLANATION

This request is submitted as a **Sole Source** amendment in accordance with MOP 150, which requires any amendment to a previously approved sole source agreement to retain its sole source designation. IDEMIA Identity & Security USA LLC ("IDEMIA") is the sole developer and authorized provider of the LiveScan systems, and no other vendors are authorized to supply, service, or support this proprietary equipment.

The Department is requesting approval to amend the existing **Sole Source** contract with IDEMIA to extend the maintenance and support service agreement for a period of two (2) years. The additional year of maintenance and support service will cover the following equipment: sixty-six (66) LiveScan stations, forty (40) Tenprint card printers, ten (10) Lexmark card printers, one (1) IDEMIA Case Automated Fingerprint Identification System (AFIS), and one (1) backend server.

LiveScan stations electronically capture and transmit fingerprints for identification and background checks, while Tenprint card printers produce hard-copy fingerprint cards when required. These systems operate in conjunction with the Automated Fingerprint Identification System (AFIS), a nationwide system hosted by

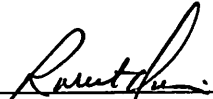
Her Excellency, Governor Kelly A. Ayotte
and the Honorable Council

Page 2 of 2

the Federal Bureau of Investigation, to support fingerprint-based identification and ensure compliance with federal requirements. IDEMIA provides the proprietary hardware and software used to capture, process, and submit fingerprint data for both applicants and criminal offenders, with approximately 85 systems deployed statewide. As the sole developer and authorized provider, all hardware, software, maintenance, and support must be procured directly from IDEMIA. The technology is critical for law enforcement and employment-related background checks, particularly for positions serving vulnerable populations, where timely and accurate processing is essential to public safety and operational efficiency.

In the event that Revolving Funds are no longer available, General Funds and/or Highway Funds will not be requested to support this program.

Respectfully submitted,



Robert L. Quirín
Commissioner of Safety



**STATE OF NEW HAMPSHIRE
DEPARTMENT OF INFORMATION TECHNOLOGY**

27 Hazen Drive | Concord, NH | 03301
Fax: (603) 271-1516 | TDD: (800) 753-2964
doit.nh.gov



Denis Goulet, *Commissioner*

May 13, 2026

Robert L. Quinn, Commissioner
Department of Safety
State of New Hampshire
33 Hazen Drive
Concord, NH 03305

Dear Commissioner Quinn:

This letter represents formal notification that the Department of Information Technology (DoIT) has approved your agency's request to enter into a contract amendment with IDEMIA Identity & Security USA, LLC, as described below and referenced as DoIT No. 2019-089D.

The purpose of this request is to continue OEM maintenance and support for nine LiveScan cabinets.

The Total Price Limitation shall increase by \$503,178 for a New Total Price Limitation of \$2,442,351, effective upon Governor and Council approval through June 30, 2028.

A copy of this letter must accompany the Department of Safety's submission to the Governor and Executive Council for approval.

Sincerely,

A handwritten signature in black ink that reads "Denis Goulet". The signature is written in a cursive style with a long horizontal stroke at the end.

Denis Goulet

DG/jd
DoIT #2019-089D

cc: Spencer Batchelder, IT Manager



STATE OF NEW HAMPSHIRE
DEPARTMENT OF SAFETY
AMENDMENT TO LIVESCAN SYSTEM
AMENDMENT #4

State of NH Contract
Date: 5/15/26
Contractor's Initials: CH

LIVESCAN SYSTEM

DoIT #2019-089

This Amendment (the "Amendment") is entered into by and between the State of New Hampshire, acting through its Department of Safety (DOS), Division of State Police (the "Department") and IDEMIA Identity & Security USA LLC, Washington, DC ("Contractor"). The Department and Contractor are sometimes referred to herein singularly as a "Party" and collectively as the "Parties."

WHEREAS, the Parties entered into that certain Agreement approved by Governor and Council, on May 1, 2019, Item #74 and amended on November 18, 2020, Item #128, as amended on December 20, 2023, Item #149 and as most recently amended on July 30, 2025, Item #92 (the "Agreement") wherein the Contractor agreed to provide, and the Department agreed to extend the maintenance and support service agreement of (9) LiveScan System cabinets in accordance with the terms and conditions set forth therein; and

WHEREAS, pursuant to Paragraph 18 of the Agreement, the Parties wish to amend the Agreement as further specified herein;

NOW, THEREFORE, for good and valuable consideration exchanged, the receipt and sufficiency of which is hereby conclusively acknowledged, the Parties hereby agree to amend the Agreement as follows:

1. Amend Section 1.7 of the State of New Hampshire P-37 General Provisions by extending the Completion Date from June 30, 2026 to June 30, 2028.
2. Amend Section 1.8 of the State of New Hampshire P-37 General Provisions by increasing the Price Limitation by \$503,178 from \$1,939,173 to \$2,442,371.
3. Amend Section 1.4, of the State of New Hampshire P-37 General Provision to read:
11951 Freedom Dr., Suite 1800 Reston, VA, 20190
4. Amend Part II, of Exhibit B, Payment Terms to read:

Please remit all payments:
IDEMIA Identity & Security USA LLC
PO Box 23496
New York, NY 10087-3496

Send all Purchase Orders and direct all questions and correspondence:
Attention to the IDEMIA Representative that provided the quote
IDEMIA Identity & Security USA LLC
14 Crosby Dr., 2nd Floor
Bedford, MA 01730

State of NH Contract

Date: 5/15/26

Contractor's Initials: CH

LIVESCAN SYSTEM

DoIT #2019-089

5. Amend Section 8.1 of Exhibit C, Special Provisions, General Terms and Conditions to read:

State: New Hampshire Department of Safety
Attn: Tammy Holso, Administrator III
33 Hazen Drive
Concord, NH 03305
Email: tammy.m.holso@dos.nh.gov
P: (603) 223-8355

Idemia: Identity & Security USA LLC
Attn: Maintenance Agreements
14 Crosby Dr., 2nd Floor
Bedford, MA 01730

6. Amend Section 16.10 of Exhibit C, Special Provisions, Notices and Conditions to read:

State: New Hampshire Department of Safety
Attn: Tammy Holso, Administrator III
33 Hazen Drive
Concord, NH 03305
Email: tammy.m.holso@dos.nh.gov
P: (603) 223-8355

Idemia: Identity & Security USA LLC
Attn: Maintenance Agreements
14 Crosby Dr., 2nd Floor
Bedford, MA 01730

7. [Add Attachment A-1](#), Description of Covered Products, Services and Maintenance Agreements Support Plan Price Amendment #4, which is attached hereto and incorporated by reference herein.
8. [Add Attachment B-1, Exhibit B](#), Maintenance and Support Agreement - Number SA #001312-022, Amendment #4, which is attached hereto and incorporated by reference herein.
9. [Add Attachment C-1, Exhibit C](#), Support Plan Options and Pricing Worksheet, Amendment #4, which is attached hereto and incorporated by reference herein.

State of NH Contract

Date: 5/15/26

Contractor's Initials: CH

LIVESCAN SYSTEM

DoIT #2019-089

CONTRACT HISTORY

DOCUMENT TYPE	G&C APPROVAL DATE AND ITEM #	COMPLETION DATE	CONTRACT AMOUNT
Original Contract	May 1, 2019, Item 74A	06/30/2026	\$1,682,483
1st Amendment	November 18, 2020, Item #128	06/30/2026	\$94,560
2nd Amendment	December 28, 2023, Item #149	06/30/2026	\$127,363
3rd Amendment	July 30, 2025, Item #92	06/30/2026	\$34,767
4th Amendment	TBD	06/30/2028	\$503,178
		Total	\$2,442,351

State of NH Contract

Date: 5/15/26

Contractor's Initials: CH

LIVESCAN SYSTEM

DoIT #2019-089

Except as provided herein, all provisions of the Agreement shall remain in full force and effect. This amendment shall take effect upon the approval date from the Governor and the Executive Council.


IN WITNESS WHEREOF, the parties have hereunto set their hands as of the day and year first above written.

IDEMIA Identity & Security USA LLC



Christian Henry, Sr., Vice President
IDEMIA Identity & Security USA LLC
Date: 5/15/2026

STATE OF NEW HAMPSHIRE

 *Assistant Director for*

Amy L. Newbury, Director of Administration
State of New Hampshire
Department of Safety
Date: 5/15/2026

The preceding Amendment, having been reviewed by this office, is approved as to form, substance, and execution.

Approved by the Attorney General



State of New Hampshire, Department of Justice
Date: 5/26/2026

I hereby certify that the foregoing amendment was approved by the Governor and Executive Council of the State of New Hampshire at the Meeting on: _____ (date of meeting)

Item # _____

Office of the Secretary of State

State of New Hampshire, Department of Administration
Date: _____

State of NH Contract
Date: 5/15/26
Contractor's Initials: CH

State of New Hampshire, Department of Safety, Division of State Police

DoIT #2019-089

LIVESCAN SYSTEM

Attachment A-1, Amendment #4

Description of Covered Products, Services and Corresponding Maintenance Agreements

	A	C	D	F	G	I	K	L	M	N	O
	Sales Contract	Product	Description	Node	Location	Product	G&C Approval	Start	Expire	Maint. Cost per Device SFY 27	Maint. Cost per Device SFY 28
1	62777	LiveScan-TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS001	New Hampshire Department of Public Safety (AFIS)- Forensic Lab	001	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
2	62777	LiveScan-TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS002	Dover Police Department	002	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
3	62777	LiveScan-TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS003	Belknap County Department of Corrections	003	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
4	62777	LiveScan-TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS004	Conway Police Department	004	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
5	62777	LiveScan-TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS005	Cheshire County Department of Corrections	005	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
6	62777	LiveScan-TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS006	Coos County Department of Corrections	006	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
7	62777	LiveScan-TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS007	Grafton County Department of Corrections	007	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
8	62777	LiveScan-TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS008	Hooksett Police Department	008	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553

Contractor Initials *CH*

State of New Hampshire, Department of Safety, Division of State Police

DoIT #2019-089

LIVESCAN SYSTEM

Attachment A-1, Amendment #4

Description of Covered Products, Services and Corresponding Maintenance Agreements

	A	C	D	F	G	I	K	L	M	N	O
1	Sales Contract	Product	Description	Node	Location	Product	G&C Approval	Start	Expire	Maint. Cost per Device SFY 27	Maint. Cost per Device SFY 28
10	62777	LiveScan-TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS009	Merrimack County Department of Corrections	009	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
11	62777	LiveScan-TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS010	Merrimack Police Department	010	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
12	62777	LiveScan-TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS011	Seabrook Police Department	011	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
13	62777	LiveScan-TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS012	Sullivan County Department of Corrections	012	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
14	62777	LiveScan-TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS013	Concord Police Department	013	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
15	62777	LiveScan-TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS014	Derry Police Department	014	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
16	62777	LiveScan-TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS015	Keene Police Department	015	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
17	62777	LiveScan-TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS016	Manchester Police Department	016	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553

Contractor Initials *CA*

State of New Hampshire, Department of Safety, Division of State Police

DoIT #2019-089

LIVESCAN SYSTEM

Attachment A-1, Amendment #4

Description of Covered Products, Services and Corresponding Maintenance Agreements

	A	C	D	F	G	I	K	L	M	N	O
1	Sales Contract	Product	Description	Node	Location	Product	G&C Approval	Start	Expire	Maint. Cost per Device SFY 27	Maint. Cost per Device SFY 28
18	62777	LiveScan - TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS017	Nashua Police Department	017	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
19	62777	LiveScan - TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS018	Portsmouth Police Department	018	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
20	62777	LiveScan - TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS019	Rochester Police Department	019	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
21	62777	LiveScan - TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS020	Salem Police Department	020	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
22	62777	LiveScan - TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS021	Laconia Police Department	021	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
23	62777	LiveScan - TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS022	New Hampshire State Prison - Men	022	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
24	62777	LiveScan - TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS023	New Hampshire State Prison - Women	023	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
25	62777	LiveScan - TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS024	Claremont Police Department	024	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553

Contractor Initials *CH*

State of New Hampshire, Department of Safety, Division of State Police

DoIT #2019-089

LIVESCAN SYSTEM

Attachment A-1, Amendment #4

Description of Covered Products, Services and Corresponding Maintenance Agreements

	A	C	D	F	G	I	K	L	M	N	O
1	Sales Contract	Product	Description	Node	Location	Product	G&C Approval	Start	Expire	Maint. Cost per Device SFY 27	Maint. Cost per Device SFY 28
26	62777	LiveScan - TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS025	Londonderry Police Department	025	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
27	62777	LiveScan - TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS026	Hudson Police Department	026	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
28	62777	LiveScan - TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS027	Berlin Police Department	027	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
29	62777	LiveScan - TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS028	Lebanon Police Department	028	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
30	62777	LiveScan - TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS029	Dover Department of Motor Vehicles Substation	029	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
31	62777	LiveScan - TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS030	New Hampshire Department of Public Safety (AFIS)	030	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
32	62777	LiveScan - TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS031	New Hampshire State Police - Troop C	031	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2024	\$3,384.00	\$3,553
33	62777	LiveScan - TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS032	New Hampshire State Police - Troop E	032	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553

Contractor Initials *CA*

State of New Hampshire, Department of Safety, Division of State Police

DoIT #2019-089

LIVESCAN SYSTEM

Attachment A-1, Amendment #4

Description of Covered Products, Services and Corresponding Maintenance Agreements

	A	C	D	F	G	I	K	L	M	N	O
1	Sales Contract	Product	Description	Node	Location	Product	G&C Approval	Start	Expire	Maint. Cost per Device SFY 27	Maint. Cost per Device SFY 28
34	62777	LiveScan - TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS033	Rockingham County Department of Corrections	033	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
35	62777	LiveScan - TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS034	Strafford County Department of Corrections	034	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
36	62777	LiveScan - TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS035	New Hampshire State Police - Troop F	035	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
37	62777	LiveScan - TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS036	Littleton Police Department	036	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
38	62777	LiveScan - TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS037	Manchester Department of Motor Vehicles	037	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
39	62777	LiveScan - TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS038	Plymouth Police Department	038	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
40	62777	LiveScan - TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS039	New Hampshire State Police - Troop B	039	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
41	62777	LiveScan - TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS040	Carroll County Department of Corrections	040	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553

Contractor Initials *CA*

State of New Hampshire, Department of Safety, Division of State Police
DoIT #2019-089
LIVESCAN SYSTEM
Attachment A-1, Amendment #4
Description of Covered Products, Services and Corresponding Maintenance Agreements

	A	C	D	F	G	I	K	L	M	N	O
1	Sales Contract	Product	Description	Node	Location	Product	G&C Approval	Start	Expire	Maint. Cost per Device SFY 27	Maint. Cost per Device SFY 28
42	62777	LiveScan-TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS041	Bedford Police Department	041	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
43	62777	LiveScan-TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS054	Exeter Police Department	054	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
44	62777	LiveScan-TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS055	Hampton Police Department	055	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
45	62777	LiveScan-TPE-5	Idemia LiveScan Station Cabinet, Idemia Next-Generation Touch Print Enterprise LiveScan Station Software with Windows 10 OS, FBI Appendix F Certified Tenprint/Palmprint 500ppi Scanner with Moisture Discriminating Optics Scanner (MDO) Block Technology, Computer, Touch screen Monitor, keyboard, mouse, Ruggedized Cabinet fixed-height, with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), Signature Capture Pad, UPS	NHTSLSS056	Windham Police Department	056	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$3,384.00	\$3,553
46	62777	Server	Backend Server	NHMS101	NH Dept. of Safety	101	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2026	\$0.00	\$0
47	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR001	New Hampshire Department of Public Safety (AFIS)	001	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
48	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR002	Dover Police Department	002	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
49	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR003	Belknap County Department of Corrections	003	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
50	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR004	Conway Police Department	004	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
51	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR005	Cheshire County Department of Corrections	005	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
52	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR006	Coos County Department of Corrections	006	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
53	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR007	Grafton County Department of Corrections	007	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
54	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR008	Hooksett Police Department	008	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
55	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR010	Merrimack Police Department	010	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
56	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR011	Seabrook Police Department	011	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267

State of New Hampshire, Department of Safety, Division of State Police
DoIT #2019-089
LIVESCAN SYSTEM
Attachment A-1, Amendment #4
Description of Covered Products, Services and Corresponding Maintenance Agreements

	A	C	D	F	G	I	K	L	M	N	O
1	Sales Contract	Product	Description	Node	Location	Product	G&C Approval	Start	Expire	Maint. Cost per Device SFY 27	Maint. Cost per Device SFY 28
57	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR012	Sullivan County Department of Corrections	012	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
58	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR013	Concord Police Department	013	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
59	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR014	Derry Police Department	014	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
60	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR015	Keene Police Department	015	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
61	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR016	Manchester Police Department	016	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
62	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR019	Rochester Police Department	019	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
63	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR020	Salem Police Department	020	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
64	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR021	Laconia Police Department	021	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
65	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR022	New Hampshire State Prison – Men	022	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
66	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR024	Claremont Police Department	024	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
67	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR025	Londonderry Police Department	025	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
68	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR026	Hudson Police Department	026	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
69	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR027	Berlin Police Department	027	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
70	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR028	Lebanon Police Department	028	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
71	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR029	Dover Department of Motor Vehicles Substation	029	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
72	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR030	New Hampshire Department of Public Safety (AFIS)	030	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
73	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR031	New Hampshire State Police - Troop C	031	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
74	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR032	New Hampshire State Police - Troop E	032	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
75	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR033	Rockingham County Department of Corrections	033	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
76	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSDPR034	Strafford County Department of Corrections	034	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
77	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR035	New Hampshire State Police - Troop F	035	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
78	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR036	Littleton Police Department	036	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
79	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR037	Manchester Department of Motor Vehicles	037	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267

Contractor Initials *CA*

State of New Hampshire, Department of Safety, Division of State Police

DoIT #2019-089

LIVESCAN SYSTEM

Attachment A-1, Amendment #4

Description of Covered Products, Services and Corresponding Maintenance Agreements

	A	C	D	F	G	I	K	L	M	N	O
1	Sales Contract	Product	Description	Node	Location	Product	G&C Approval	Start	Expire	Maint. Cost per Device SFY 27	Maint. Cost per Device SFY 28
80	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR038	Plymouth Police Department	038	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
81	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR040	Carroll County Department of Corrections	040	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
82	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR041	Bedford Police Department	041	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
83	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSDPR054	Exeter Police Department	054	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
84	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSDPR055	Hampton Police Department	055	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
85	69245	Printer	Black & White Tenprint Card, Duplexer, +1 additional tray	NHTSLPR056	Windham Police Department	056	128 GC Ager	11/18/2020	6/30/2026	\$254.00	\$267
86	73782	LiveScan-TPE-5	IDEMIA LiveScan System Cabinet, IDEMIA LiveScan System Software, FBI Appendix F Certified Tenprint/Palmprint 500PPI Scanner with Moisture Discriminating Optics ScannerTM (MDO) Block Technology, Computer, Wide screen Touch screen monitor, keyboard and mouse, Ruggedized Cabinet fixed-height with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), UPS	NHTSLSS045	Salem (Drivers Motor Vehicle)	045	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2024	\$3,384.00	\$3,553
87	73782	Printer	Lexmark	NHTSLPR045	Salem (Drivers Motor Vehicle)	45	74a-gc-agenda-050119.pdf	5/1/2019	6/30/2024	\$267.00	\$280
88	73782	LiveScan-TPE-5	IDEMIA LiveScan System Cabinet, IDEMIA LiveScan System Software, FBI Appendix F Certified Tenprint/Palmprint 500PPI Scanner with Moisture Discriminating Optics ScannerTM (MDO) Block Technology, Computer, Wide screen Touch screen monitor, keyboard and mouse, Ruggedized Cabinet fixed-height with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), UPS	NHTSLSS062	Bow Police Department	62	149 GC Ager	2/26/2023	6/30/2026	\$3,384.00	\$3,553
89	73782	Printer	Lexmark	NHTSLPR062	Bow Police Department	62	149 GC Ager	2/26/2023	6/30/2026	\$267.00	\$280
90	73782	LiveScan-TPE-5	IDEMIA LiveScan System Cabinet, IDEMIA LiveScan System Software, FBI Appendix F Certified Tenprint/Palmprint 500PPI Scanner with Moisture Discriminating Optics ScannerTM (MDO) Block Technology, Computer, Wide screen Touch screen monitor, keyboard and mouse, Ruggedized Cabinet fixed-height with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), UPS	NHTSLSS063	Barnstead Police Department	63	149 GC Ager	2/26/2023	6/30/2026	\$3,384.00	\$3,553
91	73782	Printer	Lexmark	NHTSLPR063	Barnstead Police Department	063	149 GC Ager	2/26/2023	6/30/2026	\$267.00	\$280
92	73782	LiveScan-TPE-5	IDEMIA LiveScan System Cabinet, IDEMIA LiveScan System Software, FBI Appendix F Certified Tenprint/Palmprint 500PPI Scanner with Moisture Discriminating Optics ScannerTM (MDO) Block Technology, Computer, Wide screen Touch screen monitor, keyboard and mouse, Ruggedized Cabinet fixed-height with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), UPS	NHTSLSS064	Belmont Police Department	64	149 GC Ager	2/26/2023	6/30/2026	\$3,384.00	\$3,553
93	73782	Printer	Lexmark	NHTSLPR064	Belmont Police Department	64	149 GC Ager	2/26/2023	6/30/2026	\$267.00	\$280
94	73782	LiveScan-TPE-5	IDEMIA LiveScan System Cabinet, IDEMIA LiveScan System Software, FBI Appendix F Certified Tenprint/Palmprint 500PPI Scanner with Moisture Discriminating Optics ScannerTM (MDO) Block Technology, Computer, Wide screen Touch screen monitor, keyboard and mouse, Ruggedized Cabinet fixed-height with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), UPS	NHTSLSS065	New Hampshire State Police - Marine Patrol	65	149 GC Ager	2/26/2023	6/30/2026	\$3,384.00	\$3,553
95	73782	Printer	Lexmark	NHTSLPR065	New Hampshire State Police - Marine Patrol	065	149 GC Ager	2/26/2023	6/30/2026	\$267.00	\$280

Contractor Initials *CH*

State of New Hampshire, Department of Safety, Division of State Police

DoIT #2019-089

LIVESCAN SYSTEM

Attachment A-1, Amendment #4

Description of Covered Products, Services and Corresponding Maintenance Agreements

	A	C	D	F	G	I	K	L	M	N	O
1	Sales Contract	Product	Description	Node	Location	Product	G&C Approval	Start	Expire	Maint. Cost per Device SFY 27	Maint. Cost per Device SFY 28
96	73782	LiveScan-TPE-5	IDEMIA LiveScan System Cabinet, IDEMIA LiveScan System Software, FBI Appendix F Certified Tenprint/Palmprint 500PPI Scanner with Moisture Discriminating Optics Scanner™ (MDO) Block Technology, Computer, Wide screen Touch screen monitor, keyboard and mouse, Ruggedized Cabinet fixed-height with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), UPS	NHTSLSS066	Colebrook Police Department	66	149 GC Ager	2/26/2023	6/30/2026	\$3,384.00	\$3,553
97	73782	Printer	Lexmark	NHTSLPR066	Colebrook Police Department	66	149 GC Ager	2/26/2023	6/30/2026	\$267.00	\$280
98	73782	LiveScan-TPE-5	IDEMIA LiveScan System Cabinet, IDEMIA LiveScan System Software, FBI Appendix F Certified Tenprint/Palmprint 500PPI Scanner with Moisture Discriminating Optics Scanner™ (MDO) Block Technology, Computer, Wide screen Touch screen monitor, keyboard and mouse, Ruggedized Cabinet fixed-height with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), UPS	NHTSLSS067	Strafford County Sheriff's Office	67	149 GC Ager	2/26/2023	6/30/2026	\$3,384.00	\$3,553
99	73782	Printer	Lexmark	NHTSLPR067	Strafford County Sheriffs Office	67	149 GC Ager	2/26/2023	6/30/2026	\$267.00	\$280
100	73782	LiveScan-TPE-5	IDEMIA LiveScan System Cabinet, IDEMIA LiveScan System Software, FBI Appendix F Certified Tenprint/Palmprint 500PPI Scanner with Moisture Discriminating Optics Scanner™ (MDO) Block Technology, Computer, Wide screen Touch screen monitor, keyboard and mouse, Ruggedized Cabinet fixed-height with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), UPS	NHTSLSS068	Hillsboro Police Department	68	149 GC Ager	2/26/2023	6/30/2026	\$3,384.00	\$3,553
101	73782	Printer	Lexmark	NHTSLPR068	Hillsboro Police Department	68	149 GC Ager	2/26/2023	6/30/2026	\$267.00	\$280
102	73782	LiveScan-TPE-5	IDEMIA LiveScan System Cabinet, IDEMIA LiveScan System Software, FBI Appendix F Certified Tenprint/Palmprint 500PPI Scanner with Moisture Discriminating Optics Scanner™ (MDO) Block Technology, Computer, Wide screen Touch screen monitor, keyboard and mouse, Ruggedized Cabinet fixed-height with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), UPS	NHTSLSS071	Gilford Police Department	071	149 GC Ager	2/26/2023	6/30/2026	\$3,384.00	\$3,553
103	73782	Printer	Lexmark	NHTSLPR071	Gilford Police Department	71	149 GC Ager	2/26/2023	6/30/2026	\$267.00	\$280
104	73782	LiveScan-TPE-5	IDEMIA LiveScan System Cabinet, IDEMIA LiveScan System Software, FBI Appendix F Certified Tenprint/Palmprint 500PPI Scanner with Moisture Discriminating Optics Scanner™ (MDO) Block Technology, Computer, Wide screen Touch screen monitor, keyboard and mouse, Ruggedized Cabinet fixed-height with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), UPS	NHTSLSS072	Raymond Police Department	072	149 GC Ager	2/26/2023	6/30/2026	\$3,384.00	\$3,553
105	73782	Printer	Lexmark	NHTSLPR072	Raymond Police Department	072	149 GC Ager	2/26/2023	6/30/2026	\$267.00	\$280
106	75473	LiveScan-TPE-5	IDEMIA LiveScan System Portable Tenprint, IDEMIA LiveScan System Software, FBI Appendix F Certified Tenprint 500PPI Scanner, Laptop Computer, Standard Tri-State applicant profiles, Portable Carrying Case	NHTSLSS069	NHSP Portable (direct to p	069	149 GC Ager	2/26/2023	6/30/2026	\$3,472.00	\$3,646
107	75473	LiveScan-TPE-5	IDEMIA LiveScan System Portable Tenprint, IDEMIA LiveScan System Software, FBI Appendix F Certified Tenprint 500PPI Scanner, Laptop Computer, Standard Tri-State applicant profiles, Portable Carrying Case	NHTSLSS070	NHSP Portable (direct to p	070	149 GC Ager	2/26/2023	6/30/2026	\$3,472.00	\$3,646
108	83117	LiveScan-TPE-5	IDEMIA LiveScan System Cabinet, IDEMIA LiveScan System Software, FBI Appendix F Certified Tenprint/Palmprint 500PPI Scanner with Moisture Discriminating Optics Scanner™ (MDO) Block Technology, Computer, Wide screen Touch screen monitor, keyboard and mouse, Ruggedized Cabinet fixed-height with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), UPS	NHTSLSS080	Lancaster Police Department	080	092 GC Ager	7/1/2025	6/30/2026	\$4,056.00	\$4,259
109	83117	LiveScan-TPE-5	IDEMIA LiveScan System Cabinet, IDEMIA LiveScan System Software, FBI Appendix F Certified Tenprint/Palmprint 500PPI Scanner with Moisture Discriminating Optics Scanner™ (MDO) Block Technology, Computer, Wide screen Touch screen monitor, keyboard and mouse, Ruggedized Cabinet fixed-height with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), UPS	NHTSLSS083	Milford Police Department	83	092 GC Ager	7/1/2025	6/30/2026	\$4,056.00	\$4,259

Contractor Initials *CA*

State of New Hampshire, Department of Safety, Division of State Police

DoIT #2019-089

LIVESCAN SYSTEM

Attachment A-1, Amendment #4

Description of Covered Products, Services and Corresponding Maintenance Agreements

	A	C	D	F	G	I	K	L	M	N	O
1	Sales Contract	Product	Description	Node	Location	Product	G&C Approval	Start	Expire	Maint. Cost per Device SFY 27	Maint. Cost per Device SFY 28
110	83117	LiveScan-TPE-5	IDEMIA LiveScan System Cabinet, IDEMIA LiveScan System Software, FBI Appendix F Certified Tenprint/Palmprint 500PPI Scanner with Moisture Discriminating Optics Scanner™ (MDO) Block Technology, Computer, Wide screen Touch screen monitor, keyboard and mouse, Ruggedized Cabinet fixed-height with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), UPS	NHTSLSS046	New Hampshire Department of Public Safety (AFIS)	046	092 GC Ager	7/1/2025	6/30/2026	\$4,056.00	\$4,259
111	83117	LiveScan-TPE-5	IDEMIA LiveScan System Cabinet, IDEMIA LiveScan System Software, FBI Appendix F Certified Tenprint/Palmprint 500PPI Scanner with Moisture Discriminating Optics Scanner™ (MDO) Block Technology, Computer, Wide screen Touch screen monitor, keyboard and mouse, Ruggedized Cabinet fixed-height with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), UPS	NHTSLSS076	Weare PoliceDepartment	076	092 GC Ager	7/1/2025	6/30/2026	\$4,056.00	\$4,259
112	83117	LiveScan-TPE-5	IDEMIA LiveScan System Cabinet, IDEMIA LiveScan System Software, FBI Appendix F Certified Tenprint/Palmprint 500PPI Scanner with Moisture Discriminating Optics Scanner™ (MDO) Block Technology, Computer, Wide screen Touch screen monitor, keyboard and mouse, Ruggedized Cabinet fixed-height with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), UPS	NHTSLSS078	Amherst PoliceDepartment	78	092 GC Ager	7/1/2025	6/30/2026	\$4,056.00	\$4,259
113	83117	LiveScan-TPE-5	IDEMIA LiveScan System Cabinet, IDEMIA LiveScan System Software, FBI Appendix F Certified Tenprint/Palmprint 500PPI Scanner with Moisture Discriminating Optics Scanner™ (MDO) Block Technology, Computer, Wide screen Touch screen monitor, keyboard and mouse, Ruggedized Cabinet fixed-height with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), UPS	NHTLSS079	New Hampshire State Police - Troop D	079	092 GC Ager	7/1/2025	6/30/2026	\$4,056.00	\$4,259
114	83117	LiveScan-TPE-5	IDEMIA LiveScan System Cabinet, IDEMIA LiveScan System Software, FBI Appendix F Certified Tenprint/Palmprint 500PPI Scanner with Moisture Discriminating Optics Scanner™ (MDO) Block Technology, Computer, Wide screen Touch screen monitor, keyboard and mouse, Ruggedized Cabinet fixed-height with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), UPS	NHTLSS081	Swanzey Police Department	081	092 GC Ager	7/1/2025	6/30/2026	\$4,056.00	\$4,259
115	83117	LiveScan-TPE-5	IDEMIA LiveScan System Cabinet, IDEMIA LiveScan System Software, FBI Appendix F Certified Tenprint/Palmprint 500PPI Scanner with Moisture Discriminating Optics Scanner™ (MDO) Block Technology, Computer, Wide screen Touch screen monitor, keyboard and mouse, Ruggedized Cabinet fixed-height with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), UPS	NHTLSS082	New Boston PD	082	092 GC Ager	7/1/2025	6/30/2026	\$4,056.00	\$4,259
116	83117	LiveScan-TPE-5	IDEMIA LiveScan System Cabinet, IDEMIA LiveScan System Software, FBI Appendix F Certified Tenprint/Palmprint 500PPI Scanner with Moisture Discriminating Optics Scanner™ (MDO) Block Technology, Computer, Wide screen Touch screen monitor, keyboard and mouse, Ruggedized Cabinet fixed-height with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), UPS	NHTSLSS051	Newport Police	51	092 GC Ager	7/1/2025	6/30/2026	\$4,056.00	\$4,259
117	86881	Case AFIS	IDEMIA Case AFIS, IDEMIA Case AFIS Software, Laptop Computer	TBD		TBD		7/1/2025	6/30/2026	\$3,770.00	\$3,959
118	88215	LiveScan-TPE-5	IDEMIA LiveScan System Cabinet, IDEMIA LiveScan System Software, FBI Appendix F Certified Tenprint/Palmprint 500PPI Scanner with Moisture Discriminating Optics Scanner™ (MDO) Block Technology, Computer, Wide screen Touch screen monitor, keyboard and mouse, Ruggedized Cabinet fixed-height with foot pedal for hands free advancement, Mugshot Capture Module (Camera, Software, Housing), UPS	NHTSLSS085	New Hampshire State Police - Troop E	085		Warranty 11/17/25 - 11/16/26 Prorated for SFY 27		\$2,216.00	\$3,775.00
119								Subtotal by State Fiscal Year		\$244,746.00	\$258,432
120								Total		\$503,178	

Contractor Initials *CA*

State of New Hampshire
Department of Safety
IDEMIA Identity & Security USA LLC - LiveScan System
AMENDMENT #4
Attachment B-1
Exhibit B, Support Plan Options and Pricing Worksheet

Exhibit B, Maintenance and Support Agreement - Number SA # 001312-022, Amendment #4

This Support Plan is a Statement of Work that provides a description of the support to be performed.

1. Services Provided. The Services provided are based on the Severity Levels as defined herein. Each Severity Level defines the actions that will be taken by Seller for Response Time, Target Resolution Time, and Resolution Procedure for reported errors. Because of the urgency involved, Response Times for Severity Levels 1 and 2 are based upon voice contact by Customer, as opposed to written contact by facsimile or letter. Resolution Procedures are based upon Seller's procedures for Service as described below.

Severity Level	Definition	Response Time	Target Resolution Time
1	Total System Failure - occurs when the System is not functioning and there is no workaround; such as a Central Server is down or when the workflow of an entire agency is not functioning.	Telephone conference within 1 hour of initial voice notification	Resolve within 24 hours of initial notification
2	Critical Failure - Critical process failure occurs when a crucial element in the System that does not prohibit continuance of basic operations is not functioning and there is usually no suitable work-around. Note that this may not be applicable to intermittent problems.	Telephone conference within 3 Standard Business Hours of initial voice notification	Resolve within 7 Standard Business Days of initial notification
3	Non-Critical Failure - Non-Critical part or component failure occurs when a System component is not functioning, but the System is still useable for its intended purpose, or there is a reasonable workaround.	Telephone conference within 6 Standard Business Hours of initial notification	Resolve within 180 days in a Seller-determined Patch or Release.
4	Inconvenience - An inconvenience occurs when System causes a minor disruption in the way tasks are performed but does not stop workflow.	Telephone conference within 2 Standard Business Days of initial notification	At Seller's discretion, may be in a future Release.
5	Customer request for an enhancement to System functionality is the responsibility of Seller's Product Management.	Determined by Seller's Product Management.	If accepted by Seller's Product Management, a release date will be provided with a fee schedule, when appropriate.

State of New Hampshire

Department of Safety

IDEMIA Identity & Security USA LLC - LiveScan System

AMENDMENT #4

Attachment B-1

Support Plan Options and Pricing Worksheet

1.1 Reporting a Problem. Customer shall assign an initial Severity Level for each error reported, either verbally or in writing, based upon the definitions listed above. Because of the urgency involved, Severity Level 1 or 2 problems must be reported verbally to the Seller's call intake center. Seller will notify the Customer if Seller makes any changes in Severity Level (up or down) of any Customer-reported problem.

1.2 Seller Response. Seller will use best efforts to provide Customer with a resolution within the appropriate Target Resolution Time and in accordance with the assigned Severity Level when Customer allows timely access to the System and Seller diagnostics indicate that a Residual Error is present in the Software. Target Resolution Times may not apply if an error cannot be reproduced on a regular basis on either Seller's or Customer's Systems. Should Customer report an error that Seller cannot reproduce, Seller may enable a detail error capture/logging process to monitor the System. If Seller is unable to correct the reported Residual Error within the specified Target Resolution Time, Seller will escalate its procedure and assign such personnel or designee to correct such Residual Error promptly. Should Seller, in its sole discretion, determine that such Residual Error is not present in its Release, Seller will verify: (a) the Software operates in conformity to the System Specifications, (b) the Software is being used in a manner for which it was intended or designed, and (c) the Software is used only with approved hardware or software. The Target Resolution Time shall not commence until such time as the verification procedures are completed.

1.3 Error Correction Status Report. Seller will provide verbal status reports on Severity Level 1 and 2 Residual Errors. Written status reports on outstanding Residual Errors will be provided to System Administrator on a monthly basis.

2. Customer Responsibility.

2.1 Customer is responsible for running any installed anti-virus software.

2.2 Operating System ("OS") Upgrades. Unless otherwise stated herein, Customer is responsible for any OS upgrades to its System. Before installing any OS upgrade, Customer should contact Seller to verify that a given OS upgrade is appropriate.

3. Seller Responsibility.

3.1 Anti-virus software. At Customer's request, Seller will make every reasonable effort to test and verify specific anti-virus, anti-worm, or anti-hacker patches against a replication of Customer's application. Seller will respond to any reported problem as an escalated support call.

3.2 Customer Notifications. Seller shall provide access to (a) Field Changes; (b) Customer Alert Bulletins; and (c) hardware and firmware updates, as released and if applicable.

3.3 Account Reviews. Seller shall provide annual account reviews to include (a) service history of site; (b) downtime analysis; and (c) service trend analysis.

3.4 Remote Installation. At Customer's request, Seller will provide remote installation advice or assistance for Updates.

3.5 Software Release Compatibility. At Customer's request, Seller will provide: (a) current list of compatible hardware operating system releases, if applicable; and (b) a list of Seller's Software Supplemental or Standard Releases.

3.6 On-Site Correction. Unless otherwise stated herein, all suspected Residual Errors will be investigated and corrected from Seller's facilities. Seller shall decide whether on-site correction of any Residual Error is required and will take appropriate action.

4. Compliance to Local, County, State and/or Federal Mandated Changes. *(Applies to Software and interfaces to those Products)* Unless otherwise stated herein, compliance to local, county, state and/or federally mandated changes, including but not limited to IBR, UCR, ECARS, NCIC and state interfaces are not part of the covered Services.

(The below listed terms are applicable only when the Maintenance and Support Agreement includes (a) Equipment which is shown on the Description of Covered Products, Exhibit A to the Maintenance.)

5. On-site Product Technical Support Services. Seller shall furnish labor and parts required due to normal wear to restore the Equipment to good operating condition.

5.1 Seller Response. Seller will provide telephone and on-site response to Central Site, defined as the Customer's primary data processing facility, and Remote Site, defined as any site outside the Central Site, as shown in Support Plan Options and Pricing Worksheet.

5.2 At Customer's request, Seller shall provide continuous effort to repair a reported problem beyond the PPM. Provided Customer gives Seller access to the Equipment before the end of the PPM, Seller shall extend a two (2) hour grace period beyond PPM at no charge. Following this grace period, any additional on-site labor support shall be invoiced on a time and material basis at Seller's then current rates for professional services.

State of New Hampshire
Department of Safety
 IDEMIA Identity & Security USA LLC - LiveScan System
 AMENDMENT #4
 Attachment C-1
Exhibit C, Support Plan Options and Pricing Worksheet

Exhibit C, Support Plan Options and Pricing Worksheet, Amendment #4,

Maintenance and Support Agreement # 001312-022

Date April 21, 2026

New Term Effective

Start July 1, 2026

End June 30, 2028

For support on covered products, please contact Technical Help Desk at (800) 734-6241
 or email at: AnaheimCSCenter@us.idemia.com

STANDARD SUPPORT			
<input checked="" type="checkbox"/> Advantage – Software Support			
◆ Telephone Response: 2 Hour	◆ Standard Releases & Updates	◆ Supplemental Releases & Updates	
◆ Remote Dial-In Analysis	◆ Automatic Call Escalation	◆ 8 a.m. – 5 p.m. Monday to Friday PPM	
◆ Unlimited Telephone Support			
<input checked="" type="checkbox"/> On-Site Hardware Support			
◆ 8 a.m. – 5 p.m. Monday to Friday PPM	◆ Defective Parts Replacement	◆ Hardware Service Reporting	
◆ Next Day PPM On-site Response	◆ Escalation Support	◆ Product Repair	
◆ Hardware Vendor Liaison	◆ Hardware Customer Alert Bulletins	◆ Equipment Inventory Detail Management	
<input checked="" type="checkbox"/> Parts Support			
◆ Parts Ordered & Shipped Next Business Day		◆ Parts Customer Alert Bulletins	
<i>* If customer is providing their own on-site hardware support, the following applies:</i>			
➤ Customer Orders & Replaces Parts		➤ Telephone Technical Support for Parts Replacement Available	

	Livescan Coverage Period: 7/1/2026 to 6/30/2027*:	\$ 244,746.00
	Livescan Coverage Period: 7/1/2027 to 6/30/2028*:	\$ 258,432.00
	GRAND TOTAL:	\$ 503,178.00
	<i>*Exclusive of taxes if applicable</i>	

State of New Hampshire

Department of State

CERTIFICATE

I, David M. Scanlan, Secretary of State of the State of New Hampshire, do hereby certify that IDEMIA IDENTITY & SECURITY USA LLC is a Delaware Limited Liability Company registered to transact business in New Hampshire on August 23, 2007. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: **583165**

Certificate Number: **0007927027**



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed
the Seal of the State of New Hampshire,
this 12th day of May A.D. 2026.

A handwritten signature in black ink, appearing to read "D. Scanlan", is written over a faint circular outline.

David M. Scanlan
Secretary of State

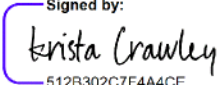
SECRETARY'S CERTIFICATE

Idemia Identity & Security USA LLC

I, Krista Crawley, certify that I am the General Counsel, Secretary, and Treasurer of Idemia Identity & Security USA LLC, a Delaware Limited Liability Company (hereafter the "Company"), and that I have been duly appointed to such positions and am presently serving in such capacities.

I hereby further certify that Christian Henry the Company's Senior Vice President of Client Success, is duly empowered and authorized by the Company to execute maintenance contracts and modifications and amendments thereto in the name of and on behalf of the Company. The foregoing signature authority has not been revoked, annulled, or amended in any manner whatsoever, and remains in full force and effect as of the date hereof.

IN WITNESS WHEREOF, I have hereunto set my hand this 12th day of May 2026.

Signed by:

By: 512B302C7F4A4CE...
Krista Crawley
General Counsel, Secretary, and Treasurer
Idemia Identity & Security USA LLC



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

5/6/2026

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Marsh & McLennan Agency LLC 1751 Pinnacle Drive, Suite 1800 McLean VA 22102	CONTACT NAME: PHONE (A/C No. Ext): 800-274-0268		FAX (A/C, No):
	E-MAIL ADDRESS: macertificates@marshmma.com		
INSURER(S) AFFORDING COVERAGE			NAIC #
INSURER A : XL Insurance America, Inc.			24554
INSURER B : Twin City Fire Insurance Company			29459
INSURER C : Trumbull Insurance Company			27120
INSURER D :			
INSURER E :			
INSURER F :			

INSURED
 IDEMIA Identity & Security USA LLC
 11951 Freedom Drive
 Suite 1800
 Reston VA 20151

COVERAGES

CERTIFICATE NUMBER: 1415672329

REVISION NUMBER:


THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> SIR \$100k <input checked="" type="checkbox"/> PCOSIR 1,778,500 GEN'L AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input checked="" type="checkbox"/> LOC OTHER:	Y	Y	US00104699LI26A	4/30/2026	4/30/2027	EACH OCCURRENCE \$2,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$100,000 MED EXP (Any one person) \$10,000 PERSONAL & ADV INJURY \$2,000,000 GENERAL AGGREGATE \$2,000,000 PRODUCTS - COMP/OP AGG \$2,000,000 \$
C	<input checked="" type="checkbox"/> AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> HIRED AUTOS ONLY <input checked="" type="checkbox"/> NON-OWNED AUTOS ONLY	Y	Y	14UENCA9DPJ	4/30/2026	12/31/2026	COMBINED SINGLE LIMIT (Ea accident) \$2,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
A	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE <input type="checkbox"/> DED <input checked="" type="checkbox"/> RETENTION \$ \$10,000			US00104700LI26A	4/30/2026	4/30/2027	EACH OCCURRENCE \$9,000,000 AGGREGATE \$9,000,000 \$
B	<input checked="" type="checkbox"/> WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N N	N/A	14WEBM6NSA	4/30/2026	12/30/2026	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTHER E.L. EACH ACCIDENT \$1,000,000 E.L. DISEASE - EA EMPLOYEE \$1,000,000 E.L. DISEASE - POLICY LIMIT \$1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

Certificate Holder is included as Additional Insured under the General Liability policy as their interest may appear, but only to the extent such status is required under their written contract / agreement with the Named Insured. Subject to terms and conditions of the policy. The Umbrella Policy is follow form on for the General Liability.

CERTIFICATE HOLDER**CANCELLATION**

New Hampshire Department of Safety Division of State Police 33 Hazen Drive Concord NH 03304	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.
	AUTHORIZED REPRESENTATIVE 

© 1988-2015 ACORD CORPORATION. All rights reserved.