



Caitlin D. Davis
Commissioner

Richard K. Sala
Deputy Commissioner

**STATE OF NEW HAMPSHIRE
DEPARTMENT OF EDUCATION
25 Hall Street
Concord, N.H. 03301**

May 4, 2026

Her Excellency, Governor Kelly A. Ayotte
and the Honorable Council
State House
Concord, New Hampshire 03301

REQUESTED ACTION

Authorize the New Hampshire Department of Education (NHED) to enter into a contract with Critical Response Group, Inc. (VC#580251) Hamilton, NJ, in an amount not to exceed \$2,644,725 to obtain accurate critical incident mapping data to assist New Hampshire first responders when responding to an emergency at a public school, effective upon Governor and Council approval through June 30, 2032. **100% Education Trust Funds.**

Funds are available in Fiscal Year 2027 as follows:

06-56-56-560040-77210000 PUBLIC SCHOOL INFRASTRUCTURE

Fiscal Year	Class/Account	Class Title	Total Amount
2027	102-500731	Contracts for Program Services	\$2,644,725

EXPLANATION

The Public Safety Infrastructure Commission, under RSA 198:15-y, has authorized the use of FY27 Public School Infrastructure Funds for this safety project. Funds in this account are non-lapsing and continuously appropriated, and therefore all funding for this contract is encumbered in FY27.

The New Hampshire Department of Education (NHED) will implement an accurate critical incident mapping data program to assist emergency responders during school-based crises. The critical incident mapping (CIM) data will be compatible with existing software currently utilized by public safety agencies (police, fire/medical, public safety answer points (PSAPs), etc.) and by school districts throughout the State of New Hampshire (State) and the vendor will integrate CIM mapping data into these pre-existing software systems. This project was approved by the Public School Infrastructure Commission, which set aside funds in the Public School Infrastructure grant for this specific purpose.

The program represents a vital investment in school security by transforming inaccurate or inaccessible floor plans into clear, operationally relevant tools. Key elements of this contract include:

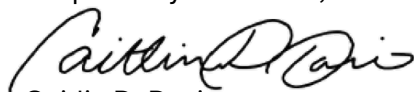
- **Mandatory Field Verification:** To ensure reliability, the vendor's trained technicians will conduct mandatory in-person walkthroughs of every participating school building and campus to verify layouts, room numbering, and exterior access points.
- **Interoperability and Integration:** The CIM data will be formatted according to National Emergency Number Association (NENA) Civic Location Data Exchange Format (CLDXF) standards, ensuring it is compatible with Next Generation 911 (NG911) systems. The vendor will integrate this data into pre-existing software systems used by local law enforcement, fire departments, and 911 dispatch centers (PSAPs).
- **Comprehensive Training:** The project includes 27 scenario-based tabletop exercises facilitated by veteran special operations professionals. These exercises will bring together educators and first responders to practice coordinated communication and response using standardized maps.
- **Strict Data Security:** In compliance with state requirements, all mapping information will be stored, processed, and accessed exclusively on servers located within the United States.
- **Long-Term Reliability:** Following the initial mapping phase, the vendor will provide a five-year maintenance and support program. This ensures maps are proactively updated annually or on demand as facilities undergo renovations or physical changes.

The CIM data resulting from this program will be owned by the State of New Hampshire through NHED and Homeland Security Emergency Management (HSEM). This data is essential for empowering first responders to make faster, more informed decisions during high-stress incidents, ultimately enhancing the safety of New Hampshire's students, educators and communities.

A request for proposal (RFP) was posted on the websites for NHED and Department of Administrative Services (DAS) from February 6th, 2026 through March 13th, 2026. Three proposals were received by the state during that period. NHED selected the Critical Response Group proposal as it received the highest overall score across the technical and price proposal (see Attachment A). The evaluation team included individuals from the Department of Education, Homeland Security, and local school districts.

Founded in 2016 by decorated U.S. Military Special Operations veterans, Critical Response Group, Inc. (CRG) brings unparalleled expertise to the Statewide Public School Critical Incident Mapping Project, having successfully mapped more than 25,000 K-12 schools across 45 states. Their leadership team applies thousands of hours of high-stress battlefield mapping experience to domestic incident response, ensuring that mapping data is highly accurate, standardized, and operationally relevant for first responders. CRG's unique capabilities are supported by a specialized 185-member team, including Geographic Informational Systems (GIS) cartographers and former public safety executives.

Respectfully submitted,



Caitlin D. Davis

Commissioner of Education



NEW HAMPSHIRE ASSOCIATION OF FIRE CHIEFS, INC.

Working Together to Make a Difference

547 Charles Bancroft Hwy.
Litchfield, NH 03052

www.nhafc.org

Email: nhfirechiefs@gmail.com

April 29, 2026

Commissioner Caitlin D. Davis
NH Department of Education
25 Hall Street
Concord, NH 03301-3860

Dear Commissioner Davis:

We are writing to you in support of the New Hampshire Statewide Public School Critical Incident Mapping Project.

As part of the public safety response team for all schools, the NHAFC supports this effort as it will provide for a consistent mapping platform, which is essential to emergency responders.

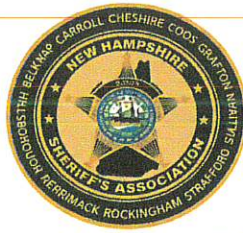
Also, we will have access to the facility maps for both preplanning and critical response purposes, saving valuable time in response to any emergency.

This mapping effort will also enhance the safety of all responders by providing a visual plan to coordinate efforts.

Thank you for your efforts.

Yours truly,


Benjamin LaRoche, Bristol, NH Fire Chief
President, New Hampshire Association of Fire Chiefs



New Hampshire Sheriff's Association

May 6, 2026

Commissioner Caitlin Davis
New Hampshire Department of Education
101 Pleasant Street
Concord, NH 03301

Dear Commissioner Davis,

I am writing in strong support of the digital mapping initiative for all schools throughout the State of New Hampshire. This project represents a significant advancement in public safety preparedness and emergency response coordination for our schools and communities.

The implementation of a consistent digital mapping platform across New Hampshire schools will provide first responders with reliable, standardized facility information during critical incidents. Having immediate access to accurate building layouts, entry and exit points, utility locations, room identifiers, and other essential infrastructure details will greatly enhance all-hazard response capabilities for law enforcement, fire service, EMS, and emergency management personnel.

This initiative will increase response efficiency by allowing public safety personnel to quickly navigate unfamiliar facilities and make informed operational decisions during emergencies. In high-stress situations where seconds matter, access to detailed digital maps can improve coordination among responding agencies and reduce delays in response efforts.

Additionally, this project will increase the safety of both public safety personnel and the students, staff, and visitors they are sworn to protect. Enhanced situational awareness through digital mapping technology supports more effective incident management, evacuation planning, threat mitigation, and tactical response operations.

As public safety agencies continue to face evolving threats and complex emergency scenarios, investments in technology and preparedness initiatives such as this are essential. A statewide digital mapping system for schools demonstrates a proactive commitment to school safety, interagency collaboration, and the protection of New Hampshire's communities.

Thank you for your leadership and consideration of this important initiative.

Respectfully,

A handwritten signature in black ink, appearing to read "William H. Wright", with a long horizontal flourish extending to the right.

Sheriff William H. Wright
Belknap County Sheriff's Office
President, NH Sheriff's Association

Attachment A
 Bid Scoring Summary Sheet
 RFP 2026-BSF 01 (Critical Incident Mapping Project)

Proposed Price		\$2,664,725	\$2,742,000	\$2,513,500
Criteria for Evaluation and Scoring	Potential Points	Critical Response Group (CRG)	Geo Comm Inc.	Michael Baker – Datamark Technologies
Qualifications	12	12	11	7
Experience	12	11	10	7
Product Specifications	15	14	13	11
Implementation Services & Timeline	15	15	13	12
System Description	20	19	18	14
Data Management and Security	20	17	14	14
Maintenance and Support Services	15	12	10	4
PRICE PROPOSAL MAXIMUM POINTS	11	11	11	0
Points Awarded/Potential Points		111/120	100/120	69/120

Name of Reviewers	Title
Dr. Nate Greene	NHED Director, Division of Education Analytics and Resources
Krzysztof Armatys	NHED School Safety Grants Administrator
Hannah Ireland	HSEM Administrative Manager
Neil Cantin	HSEM Assistant Chief of Operations
Timothy Ruehr	SAU 29 Chief Financial Officer

Review Process

Preliminary evaluation and scoring occurred on 3/20/2026. Oral Interviews with the two highest preliminary scorers occurred on 4/7/2026. Final evaluation and scoring occurred on 4/8/2026. One proposal did not receive a high enough technical score to be considered prior to the price proposal being scored, and therefore did not receive points for the price proposal. Scores were tabulated as an average of all reviewers' scores.


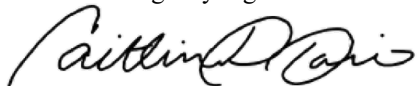

Notice: This agreement and all of its attachments shall become public upon submission to Governor and Executive Council for approval. Any information that is private, confidential or proprietary must be clearly identified to the agency and agreed to in writing prior to signing the contract.

AGREEMENT

The State of New Hampshire and the Contractor hereby mutually agree as follows:

GENERAL PROVISIONS

1. IDENTIFICATION.

1.1 State Agency Name New Hampshire Department of Education (NHED)		1.2 State Agency Address 25 Hall Street Concord, NH 03301	
1.3 Contractor Name Critical Response Group, Inc.		1.4 Contractor Address 200 American Metro Blvd, Suite 113 Hamilton, NJ 08169	
1.5 Contractor Phone Number 732-779-4393	1.6 Account Unit and Class See Exhibit C	1.7 Completion Date June 30, 2032	1.8 Price Limitation \$2,644,725
1.9 Contracting Officer for State Agency Nathaniel Greene, Division of Education Analytics & Resources		1.10 State Agency Telephone Number 603-573-6556	
1.11 Contractor Signature  <div style="text-align: right;">Date: 05/04/26</div>		1.12 Name and Title of Contractor Signatory Alex Carney, Chief Strategy Officer	
1.13 State Agency Signature  <div style="text-align: right;">Date: 05/14/2026</div>		1.14 Name and Title of State Agency Signatory Caitlin D. Davis, Commissioner of Education	
1.15 Approval by the N.H. Department of Administration, Division of Personnel <i>(if applicable)</i> By: _____ Director, On: _____			
1.16 Approval by the Attorney General (Form, Substance and Execution) <i>(if applicable)</i>  By: Elizabeth A. Brown, Attorney On: 05/14/2026			
1.17 Approval by the Governor and Executive Council <i>(if applicable)</i> G&C Item number: _____ G&C Meeting Date: _____			

2. SERVICES TO BE PERFORMED. The State of New Hampshire, acting through the agency identified in block 1.1 (“State”), engages contractor identified in block 1.3 (“Contractor”) to perform, and the Contractor shall perform, the work or sale of goods, or both, identified and more particularly described in the attached EXHIBIT B which is incorporated herein by reference (“Services”).

3. EFFECTIVE DATE/COMPLETION OF SERVICES.

3.1 Notwithstanding any provision of this Agreement to the contrary, and subject to the approval of the Governor and Executive Council of the State of New Hampshire, if applicable, this Agreement, and all obligations of the parties hereunder, shall become effective on the date the Governor and Executive Council approve this Agreement, unless no such approval is required, in which case the Agreement shall become effective on the date the Agreement is signed by the State Agency as shown in block 1.13 (“Effective Date”).

3.2 If the Contractor commences the Services prior to the Effective Date, all Services performed by the Contractor prior to the Effective Date shall be performed at the sole risk of the Contractor, and in the event that this Agreement does not become effective, the State shall have no liability to the Contractor, including without limitation, any obligation to pay the Contractor for any costs incurred or Services performed.

3.3 Contractor must complete all Services by the Completion Date specified in block 1.7.

4. CONDITIONAL NATURE OF AGREEMENT.

Notwithstanding any provision of this Agreement to the contrary, all obligations of the State hereunder, including, without limitation, the continuance of payments hereunder, are contingent upon the availability and continued appropriation of funds. In no event shall the State be liable for any payments hereunder in excess of such available appropriated funds. In the event of a reduction or termination of appropriated funds by any state or federal legislative or executive action that reduces, eliminates or otherwise modifies the appropriation or availability of funding for this Agreement and the Scope for Services provided in EXHIBIT B, in whole or in part, the State shall have the right to withhold payment until such funds become available, if ever, and shall have the right to reduce or terminate the Services under this Agreement immediately upon giving the Contractor notice of such reduction or termination. The State shall not be required to transfer funds from any other account or source to the Account identified in block 1.6 in the event funds in that Account are reduced or unavailable.

5. CONTRACT PRICE/PRICE LIMITATION/ PAYMENT.

5.1 The contract price, method of payment, and terms of payment are identified and more particularly described in EXHIBIT C which is incorporated herein by reference.

5.2 Notwithstanding any provision in this Agreement to the contrary, and notwithstanding unexpected circumstances, in no event shall the total of all payments authorized, or actually made hereunder, exceed the Price Limitation set forth in block 1.8. The payment by the State of the contract price shall be the only and the complete reimbursement to the Contractor for all expenses, of whatever nature incurred by the Contractor in the performance

hereof, and shall be the only and the complete compensation to the Contractor for the Services.

5.3 The State reserves the right to offset from any amounts otherwise payable to the Contractor under this Agreement those liquidated amounts required or permitted by N.H. RSA 80:7 through RSA 80:7-c or any other provision of law.

5.4 The State’s liability under this Agreement shall be limited to monetary damages not to exceed the total fees paid. The Contractor agrees that it has an adequate remedy at law for any breach of this Agreement by the State and hereby waives any right to specific performance or other equitable remedies against the State.

6. COMPLIANCE BY CONTRACTOR WITH LAWS AND REGULATIONS/EQUAL EMPLOYMENT OPPORTUNITY.

6.1 In connection with the performance of the Services, the Contractor shall comply with all applicable statutes, laws, regulations, and orders of federal, state, county or municipal authorities which impose any obligation or duty upon the Contractor, including, but not limited to, civil rights and equal employment opportunity laws and the Governor’s order on Respect and Civility in the Workplace, Executive order 2020-01. In addition, if this Agreement is funded in any part by monies of the United States, the Contractor shall comply with all federal executive orders, rules, regulations and statutes, and with any rules, regulations and guidelines as the State or the United States issue to implement these regulations. The Contractor shall also comply with all applicable intellectual property laws.

6.2 During the term of this Agreement, the Contractor shall not discriminate against employees or applicants for employment because of age, sex, sexual orientation, race, color, marital status, physical or mental disability, religious creed, national origin, gender identity, or gender expression, and will take affirmative action to prevent such discrimination, unless exempt by state or federal law. The Contractor shall ensure any subcontractors comply with these nondiscrimination requirements.

6.3 No payments or transfers of value by Contractor or its representatives in connection with this Agreement have or shall be made which have the purpose or effect of public or commercial bribery, or acceptance of or acquiescence in extortion, kickbacks, or other unlawful or improper means of obtaining business.

6.4. The Contractor agrees to permit the State or United States access to any of the Contractor’s books, records and accounts for the purpose of ascertaining compliance with this Agreement and all rules, regulations and orders pertaining to the covenants, terms and conditions of this Agreement.

7. PERSONNEL.

7.1 The Contractor shall at its own expense provide all personnel necessary to perform the Services. The Contractor warrants that all personnel engaged in the Services shall be qualified to perform the Services, and shall be properly licensed and otherwise authorized to do so under all applicable laws.

7.2 The Contracting Officer specified in block 1.9, or any successor, shall be the State’s point of contact pertaining to this Agreement.

8. EVENT OF DEFAULT/REMEDIES.

8.1 Any one or more of the following acts or omissions of the Contractor shall constitute an event of default hereunder (“Event of Default”):

- 8.1.1 failure to perform the Services satisfactorily or on schedule;
- 8.1.2 failure to submit any report required hereunder; and/or
- 8.1.3 failure to perform any other covenant, term or condition of this Agreement.

8.2 Upon the occurrence of any Event of Default, the State may take any one, or more, or all, of the following actions:

8.2.1 give the Contractor a written notice specifying the Event of Default and requiring it to be remedied within, in the absence of a greater or lesser specification of time, thirty (30) calendar days from the date of the notice; and if the Event of Default is not timely cured, terminate this Agreement, effective two (2) calendar days after giving the Contractor notice of termination;

8.2.2 give the Contractor a written notice specifying the Event of Default and suspending all payments to be made under this Agreement and ordering that the portion of the contract price which would otherwise accrue to the Contractor during the period from the date of such notice until such time as the State determines that the Contractor has cured the Event of Default shall never be paid to the Contractor;

8.2.3 give the Contractor a written notice specifying the Event of Default and set off against any other obligations the State may owe to the Contractor any damages the State suffers by reason of any Event of Default; and/or

8.2.4 give the Contractor a written notice specifying the Event of Default, treat the Agreement as breached, terminate the Agreement and pursue any of its remedies at law or in equity, or both.

9. TERMINATION.

9.1 Notwithstanding paragraph 8, the State may, at its sole discretion, terminate the Agreement for any reason, in whole or in part, by thirty (30) calendar days written notice to the Contractor that the State is exercising its option to terminate the Agreement.

9.2 In the event of an early termination of this Agreement for any reason other than the completion of the Services, the Contractor shall, at the State’s discretion, deliver to the Contracting Officer, not later than fifteen (15) calendar days after the date of termination, a report (“Termination Report”) describing in detail all Services performed, and the contract price earned, to and including the date of termination. In addition, at the State’s discretion, the Contractor shall, within fifteen (15) calendar days of notice of early termination, develop and submit to the State a transition plan for Services under the Agreement.

10. PROPERTY OWNERSHIP/DISCLOSURE.

10.1 As used in this Agreement, the word “Property” shall mean all data, information and things developed or obtained during the performance of, or acquired or developed by reason of, this Agreement, including, but not limited to, all studies, reports, files, formulae, surveys, maps, charts, sound recordings, video recordings, pictorial reproductions, drawings, analyses, graphic representations, computer programs, computer printouts, notes, letters, memoranda, papers, and documents, all whether finished or unfinished.

10.2 All data and any Property which has been received from the State, or purchased with funds provided for that purpose under this Agreement, shall be the property of the State, and shall be returned to the State upon demand or upon termination of this Agreement for any reason.

10.3 Disclosure of data, information and other records shall be governed by N.H. RSA chapter 91-A and/or other applicable law. Disclosure requires prior written approval of the State.

11. CONTRACTOR’S RELATION TO THE STATE. In the performance of this Agreement the Contractor is in all respects an independent contractor, and is neither an agent nor an employee of the State. Neither the Contractor nor any of its officers, employees, agents or members shall have authority to bind the State or receive any benefits, workers’ compensation or other emoluments provided by the State to its employees.

12. ASSIGNMENT/DELEGATION/SUBCONTRACTS.

12.1 Contractor shall provide the State written notice at least fifteen (15) calendar days before any proposed assignment, delegation, or other transfer of any interest in this Agreement. No such assignment, delegation, or other transfer shall be effective without the written consent of the State.

12.2 For purposes of paragraph 12, a Change of Control shall constitute assignment. “Change of Control” means (a) merger, consolidation, or a transaction or series of related transactions in which a third party, together with its affiliates, becomes the direct or indirect owner of fifty percent (50%) or more of the voting shares or similar equity interests, or combined voting power of the Contractor, or (b) the sale of all or substantially all of the assets of the Contractor.

12.3 None of the Services shall be subcontracted by the Contractor without prior written notice and consent of the State.

12.4 The State is entitled to copies of all subcontracts and assignment agreements and shall not be bound by any provisions contained in a subcontract or an assignment agreement to which it is not a party.

13. INDEMNIFICATION. The Contractor shall indemnify, defend, and hold harmless the State, its officers, and employees from and against all actions, claims, damages, demands, judgments, fines, liabilities, losses, and other expenses, including, without limitation, reasonable attorneys’ fees, arising out of or relating to this Agreement directly or indirectly arising from death, personal injury, property damage, intellectual property infringement, or other claims asserted against the State, its officers, or employees caused by the acts or omissions of negligence, reckless or willful misconduct, or fraud by the Contractor, its employees, agents, or subcontractors. The State shall not be liable for any costs incurred by the Contractor arising under this paragraph 13. Notwithstanding the foregoing, nothing herein contained shall be deemed to constitute a waiver of the State’s sovereign immunity, which immunity is hereby reserved to the State. This covenant in paragraph 13 shall survive the termination of this Agreement.

14. INSURANCE.

14.1 The Contractor shall, at its sole expense, obtain and continuously maintain in force, and shall require any subcontractor or assignee to obtain and maintain in force, the following insurance: 14.1.1 commercial general liability insurance against all claims of bodily injury, death or property damage, in amounts of not less than \$1,000,000 per occurrence and \$2,000,000 aggregate or excess; and

14.1.2 special cause of loss coverage form covering all Property subject to subparagraph 10.2 herein, in an amount not less than 80% of the whole replacement value of the Property.

14.2 The policies described in subparagraph 14.1 herein shall be on policy forms and endorsements approved for use in the State of New Hampshire by the N.H. Department of Insurance, and issued by insurers licensed in the State of New Hampshire.

14.3 The Contractor shall furnish to the Contracting Officer identified in block 1.9, or any successor, a certificate(s) of insurance for all insurance required under this Agreement. At the request of the Contracting Officer, or any successor, the Contractor shall provide certificate(s) of insurance for all renewal(s) of insurance required under this Agreement. The certificate(s) of insurance and any renewals thereof shall be attached and are incorporated herein by reference.

15. WORKERS' COMPENSATION.

15.1 By signing this agreement, the Contractor agrees, certifies and warrants that the Contractor is in compliance with or exempt from, the requirements of N.H. RSA chapter 281-A ("*Workers' Compensation*").

15.2 To the extent the Contractor is subject to the requirements of N.H. RSA chapter 281-A, Contractor shall maintain, and require any subcontractor or assignee to secure and maintain, payment of Workers' Compensation in connection with activities which the person proposes to undertake pursuant to this Agreement. The Contractor shall furnish the Contracting Officer identified in block 1.9, or any successor, proof of Workers' Compensation in the manner described in N.H. RSA chapter 281-A and any applicable renewal(s) thereof, which shall be attached and are incorporated herein by reference. The State shall not be responsible for payment of any Workers' Compensation premiums or for any other claim or benefit for Contractor, or any subcontractor or employee of Contractor, which might arise under applicable State of New Hampshire Workers' Compensation laws in connection with the performance of the Services under this Agreement.

16. WAIVER OF BREACH. A State's failure to enforce its rights with respect to any single or continuing breach of this Agreement shall not act as a waiver of the right of the State to later enforce any such rights or to enforce any other or any subsequent breach.

17. NOTICE. Any notice by a party hereto to the other party shall be deemed to have been duly delivered or given at the time of mailing by certified mail, postage prepaid, in a United States Post Office addressed to the parties at the addresses given in blocks 1.2 and 1.4, herein.

18. AMENDMENT. This Agreement may be amended, waived or discharged only by an instrument in writing signed by the parties hereto and only after approval of such amendment, waiver or discharge by the Governor and Executive Council of the State of New Hampshire unless no such approval is required under the circumstances pursuant to State law, rule or policy.

19. CHOICE OF LAW AND FORUM.

19.1 This Agreement shall be governed, interpreted and construed in accordance with the laws of the State of New Hampshire except where the Federal supremacy clause requires otherwise. The wording used in this Agreement is the wording chosen by the parties to express their mutual intent, and no rule of construction shall be applied against or in favor of any party.

19.2 Any actions arising out of this Agreement, including the breach or alleged breach thereof, may not be submitted to binding arbitration, but must, instead, be brought and maintained in the Merrimack County Superior Court of New Hampshire which shall have exclusive jurisdiction thereof.

20. CONFLICTING TERMS. In the event of a conflict between the terms of this P-37 form (as modified in EXHIBIT A) and any other portion of this Agreement including any attachments thereto, the terms of the P-37 (as modified in EXHIBIT A) shall control.

21. THIRD PARTIES. This Agreement is being entered into for the sole benefit of the parties hereto, and nothing herein, express or implied, is intended to or will confer any legal or equitable right, benefit, or remedy of any nature upon any other person.

22. HEADINGS. The headings throughout the Agreement are for reference purposes only, and the words contained therein shall in no way be held to explain, modify, amplify or aid in the interpretation, construction or meaning of the provisions of this Agreement.

23. SPECIAL PROVISIONS. Additional or modifying provisions set forth in the attached EXHIBIT A are incorporated herein by reference.

24. FURTHER ASSURANCES. The Contractor, along with its agents and affiliates, shall, at its own cost and expense, execute any additional documents and take such further actions as may be reasonably required to carry out the provisions of this Agreement and give effect to the transactions contemplated hereby.

25. SEVERABILITY. In the event any of the provisions of this Agreement are held by a court of competent jurisdiction to be contrary to any state or federal law, the remaining provisions of this Agreement will remain in full force and effect.

26. ENTIRE AGREEMENT. This Agreement, which may be executed in a number of counterparts, each of which shall be deemed an original, constitutes the entire agreement and understanding between the parties, and supersedes all prior agreements and understandings with respect to the subject matter hereof.

EXHIBIT A
Special Provisions

Confidential Information

In performing its obligations under this Agreement, the contractor may gain access to Confidential Information of the State. Confidential Information includes any and all information owned or managed by the State of NH - created, received from or on behalf of any Agency of the State or accessed in the course of performing contracted Services - of which collection, disclosure, protection, and disposition is governed by state or federal law or regulation. This information includes but is not limited to Protected Health Information (PHI), Personally Identifiable Information (PII), Personal Financial Information (PFI), Social Security Numbers (SSN), Family Educational Rights and Privacy Act (FERPA), and or other sensitive and Confidential Information. The contractor shall not use the Confidential Information developed or obtained during the performance of, or acquired, or developed by reason of the Agreement, except as directly connected to and necessary for the performance of the Agreement. The contractor shall maintain the confidentiality of and protect from unauthorized use, disclosure, publication, and reproduction (collectively "release"), all Confidential Information.

EXHIBIT B

Scope of Work

Critical Response Group (CRG) will provide accurate, standardized critical incident mapping (CIM) data for all participating New Hampshire public schools, chartered public schools, and public academies. The vendor shall produce high-quality maps, integrate them into existing public safety and school software systems, and facilitate emergency response training to ensure that first responders and school personnel can coordinate effectively during a crisis.

The vendor will collaborate closely with the New Hampshire Department of Education (NHED), Homeland Security Emergency Management (HSEM), public school-based personnel, and key local and statewide first responder/emergency management stakeholders in completing the CIM project for individual participating public schools.

Product Specifications

Phase 1: Coordinated Outreach, Plan Collection, and Initial Production

Establish project baseline data and secure school participation.

- **Joint Recruitment and Outreach:** The vendor and the state (NHED/HSEM) shall conduct a joint venture for initial recruitment. The vendor shall provide draft notification language for a joint letter, a two-page program guide, and an explanatory video to introduce the project to schools and districts.
- The vendor shall conduct direct outreach to schools and districts and shall have a process in place for identifying and tracking participating schools as well as following up with schools who have not been identified as participating.
- New public schools in the state that are approved in the first 18 months of this contract shall have access to the benefits and deliverables specified within this contract.
- **Meeting Schedules:** The vendor shall develop and provide a collaborative schedule of meetings with all participating schools, police departments, fire/medical departments, emergency managers, Public Safety Access Point (PSAP), and tactical (SWAT) and Hazardous Materials team in the State to support implementation of the mapping initiative.
- **State Project Updates:** The vendor shall meet quarterly with the state (NHED/HSEM) to provide status updates on the project.
- **Floor Plan Collection:** The vendor shall collect existing floor plans, site plans, and emergency documents from participating schools. If plans are unavailable, the vendor shall utilize Light Detection and Ranging (LiDAR) scanning to generate accurate 2D baselines.
- **Software Identification:** The vendor shall identify specific public safety and school software platforms (e.g. computer-aided dispatch (CAD), records management system (RMS), panic buttons, camera systems) used by each participating school and its responding agencies.
- **Initial Production:** The vendor shall develop draft micro (interior) and macro (campus-wide) map proofs for each site.

EXHIBIT B
Scope of Work
Continued

Phase 2: Mandatory On-Site Walkthroughs and Field Validation

Ensure reliable mapping data through in-person verification

- On-Site Verification: The vendor's trained technicians shall conduct mandatory in-person walkthroughs of all school buildings and grounds. The technicians shall verify room numbering, layouts, exterior access points, and site-specific terminology.
- Aerial Imagery: When necessary, the vendor shall perform drone-based ortho-imagery flights to update high-resolution campus views.
- Data Capture: Technicians shall capture operational features such as utility shut-offs, automated external defibrillator (AED) locations, and vertical (Z-axis) elevation data for multi-story buildings.
- All maps must be displayed true north and include a standardized gridded overlay of x and y coordinates.

Phase 3: Final Delivery, Software Integration, and Training

Operationalize the data within the public safety ecosystem.

- Map Finalization: The vendor shall incorporate feedback from school districts and local law enforcement/fire departments before obtaining final written approval of the mapping data. Final approval shall be provided by the superintendent of the school district and the vendor shall have a process in place for verifying and communicating to NHED/HSEM the approvals.
- Software Integration: The vendor shall integrate the finalized maps into the pre-existing software systems identified in Phase 1. This includes 911/Public Safety Answering Point (PSAP) interfaces (RapidSOS, RapidDeploy), CAD/RMS platforms, and school safety applications (Raptor, Rave, etc.).
- Direct Tabletop Facilitation: The vendor shall directly plan and facilitate 27 tabletop exercises across the state. These sessions will bring together educators and first responders to practice coordinating an emergency response using the new maps.
- After Action Reporting: The vendor shall deliver a formal after action report for each exercise. These reports should document identified gaps in communication or planning discovered during the simulated scenarios.
- Mapping Geographic Information Systems (GIS) Layers: To ensure that data is compatible with Next Generation 911 (NG911), final delivery of data shall include the following five distinct GIS layers:
 - Sites Layer: Attributed polygons representing the entire campus
 - Facilities Layer: Individual building footprints for horizontal location accuracy
 - Levels Layer: Distinct floors for vertical location estimation
 - Units Layer: Room-level polygons (hallways, classrooms) compliant with NENA standards for sub-addressable locations
 - Points Layer: Precise locations of life-safety assets (AEDs, cameras, shut-offs, etc.)
- Data Resolution for mapping data shall be provided at 4 to 8 inches per pixel.

EXHIBIT B
Scope of Work
Continued

- Additional Map Format: Maps shall also be made available to schools and authorized users in a digital format that is capable of being printed.
- Portal Access: The vendor shall provide authorized users with secure, perpetual access to maps via the Mapping Portal.
- Completion: The initial mapping will be completed within the first 12 months of the project. Some tabletop exercises may be held during the first 12 months of the project, with the remainder of the exercises scheduled during phase 4.

Phase 4: Five-Year Maintenance and Support Program

Maintain the accuracy of the mapping products for five years following the completion of the initial project.

- Proactive Maintenance: The vendor shall conduct annual outreach to every district to identify renovations or physical changes to facilities.
- On-Demand Updates: Participating schools may request updates at any time for minor changes (e.g. new AEDS) or major changes (e.g. new wings).
- Re-Integration Support: If a public safety agency changes its software provider, the vendor shall ensure the maps are integrated into the new system at no additional cost.
- Training Program: The vendor shall provide a detailed training plan for all end-users using a Train-the-Trainer model, including on-site training sessions, virtual/video-recorded training, and user manuals.

Number of Tabletop Exercises Required by County		
County	Approximate # of School Districts	# of Required Tabletop Exercises
Hillsborough	36	4
Rockingham	45	5
Merrimack	25	3
Strafford	11	2
Grafton	33	3
Cheshire	18	2
Belknap	10	2
Carroll	14	2
Sullivan	13	2
Coos	12	2

EXHIBIT C
Method of Payment

Budget through June 30, 2032

Year 1 Costs

Description	# of Schools	\$ per School	Amount
Build critical incident mapping data per required standards	439*	\$3,150	\$1,382,850
Provide (27) scenario-based tabletop trainings customized for the school district and their public safety partners to support implementation of initiative	N/A	N/A	\$153,650
Total		\$1,536,500	

**Critical Response Group has previously mapped 18 schools in New Hampshire outside the scope of this contract and therefore will not require new CMI mapping data for those schools.*

5-Year Site Visit, Maintenance, and Integration Plan Costs

Description	# of Schools	\$ per School	Amount
CRG Mapping Portal Access for customized sharing with public safety partners, creation of custom maps for internal use and facilities management, and map update support.	457	\$2,425 (\$485 per site/year)	\$1,108,225
Annual in-person or virtual site visits as requested by the district			
Unlimited Maintenance of Maps following portal update requests or site visit.			
Reintegration of updated maps into school district and public safety software			
Total Costs Year 1 + 5 additional years of Maintenance:		\$2,644,725	

Limitation on Price: Upon mutual agreement between the state contracting officer and the contractor, line items in this budget may be adjusted one to another, if needed and justified, but in no case shall the total budget exceed the price limitation of \$2,644,725. To be binding on the state, such adjustments of budget line items must be memorialized in writing, executed by the Contracting Officer and approved by the Commissioner.

EXHIBIT C
Method of Payment
Continued

Funding Source: Funds are available in Fiscal Year 2027 as follows:

06-56-56-560040-77210000 PUBLIC SCHOOL INFRASTRUCTURE

Fiscal Year	Class/Account	Class Title	Total Amount
2027	102-500731	Contracts for Program Services	\$2,644,725

Method of Payment: Payment will be made upon the submittal of monthly invoices that are received by the 10th day of the following month and supported by a summary of activities/completed deliverables that have taken place in accordance with the terms of the contract, along with a detailed listing of expenses incurred. If otherwise correct and acceptable, payment will be made for 100% of the expenditures listed. A final invoice is due within 30 days of the end of this contract. Invoices and reports shall be electronically submitted to:

DEAR@doe.nh.gov

CERTIFICATE OF ATTESTATION

Corporation

I, Shannon Burke, **hereby certify** that I am the duly appointed
(Name of Clerk of Corporation)

Secretary of Critical Response Group. I hereby certify that
(Corporation Name)

Alex Carney, Chief Strategy Officer, is duly authorized
(Name of Contract Signatory) (Title of Contract Signatory)

to execute contracts on behalf of Critical Response Group and may bind the
(Corporation Name)

company thereby.

I hereby certify that said authority has not been amended or repealed and remains in full force and effect as of the date of the contract to which this certificate is attached. This authority **remains valid for thirty (30) days**. I further certify that it is understood that the State of New Hampshire will rely on this certificate as evidence that the person(s) listed above currently occupy the position(s) indicated and that they have full authority to bind the corporation. To the extent that there are any limits on the authority of any listed individual to bind the corporation in contracts with the State of New Hampshire, all such limitations are expressly stated herein.

DATED: 05/04/26 **ATTEST:** Shannon Burke, Chief of Staff
(Signature of Clerk of Corporation) (Title of Clerk of Corporation)

State of New Hampshire

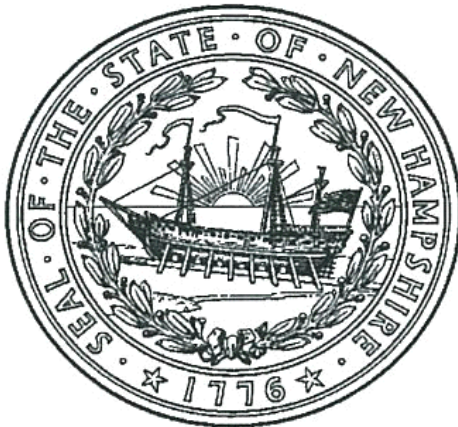
Department of State

CERTIFICATE

I, David M. Scanlan, Secretary of State of the State of New Hampshire, do hereby certify that CRITICAL RESPONSE GROUP, INC. is a New Jersey Profit Corporation registered to transact business in New Hampshire on October 12, 2021. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: **883150**

Certificate Number: **0007911740**



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed
the Seal of the State of New Hampshire,
this 20th day of April A.D. 2026.

A handwritten signature in black ink, appearing to read "D. Scanlan", written over a faint circular outline.

David M. Scanlan
Secretary of State

