STATE OF NEW HAMPSHIRE
DEPARTMENT OF INFORMATION TECHNOLOGY

27 Hazen Drive | Concord, NH | 03301
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doit.nh.gov

Denis Goulet, *Commissioner*

March 2, 2026

Her Excellency, Governor Kelly A. Ayotte
 and the Honorable Council
State House
Concord, New Hampshire 03301

REQUESTED ACTION

Authorize Department of Information Technology (DoIT) on behalf of the of the Department of Health and Human Services, Division of Economic Stability, to enter into a **Sole Source** amendment to an existing contract with Deloitte Consulting, LLP (VC 174776), New York, NY, to modify the scope of work to remove services related to planned Call Center Enhancements solutions, and to add services to modernize and improve New Hampshire's eligibility and enrollment system across NH EASY and New HEIGHTS for the Medicaid, Long-Term Care, and Supplemental Assistance Nutrition Program (SNAP), by increasing the price limitation by $12,498,561.00 from $89,670,580.12 to $102,169,141.12, with no change to the contract completion date of September 30, 2028, effective upon Governor and Council approval. 88.14% Federal Funds. 11.86% General Funds.

The original contract was approved by Governor and Council on November 2, 2022, item #34 and amended on March 22, 2023, item #38A; August 23, 2023, item #44; June 26, 2024, item #81; December 18, 2024, item #49, and as most recently amended on October 1, 2025, item #5B.).

Funds are available in the following accounts for State Fiscal Year 2026 with the authority to adjust budget line items within the price limitation and encumbrances between state fiscal years through the Budget Office, if needed and justified.

See attached fiscal details.

EXPLANATION

The primary purpose of this request is to implement required system enhancements to comply with federal requirements resulting from the H.R. 1 specific to Medicaid work requirements and SNAP changes. If the Department does not make the required changes within this year the state of New Hampshire will be considered out of compliance and will face fiscal penalties. . In addition to the federally required changes this amendment also includes critical system changes needed to improve processing times for Long-Term Care Medicaid applications. The Contractor currently provides maintenance and operations services for New HEIGHTS via a prior approved contract and is therefore to expected to provide these enhancements in a timely fashion to ensure compliance.

This request is **Sole Source** because this request is to increase the price limitation by more than 10%. Approval of this action will provide enhancements to the New HEIGHTS system, the State's eligibility and enrollment systems (NH EASY and New HEIGHTS) for Medicaid, Long-Term Care, and Supplemental Assistance Nutrition Program (SNAP) programs. New HEIGHTS serves as the integrated eligibility and case management system New Hampshire, supporting approximately 1,100 staff and managing over $1.5 billion annually in SNAP and Cash benefits.

The required changes are critical to ensure (1) compliance with H.R.1 affecting Medicaid and SNAP eligibility operations and (2) continued federal financial participation. The changes will improve the integrated eligibility system to increase worker productivity, reduce manual (paper) workarounds, decrease the time to make eligibility determinations, reduce errors, and improve client experience. Changes include:

- **SNAP Error Reduction and Fraud Detection Initiatives –** Using 100% of the Federal funds made available by the Process Technology Improvement Grant through United States Department of Agriculture, Food and Nutrition Services (FNS) the changes will 1) redesign dashboards, automate case tracking, improve data quality, enhance benefit calculations, and develop system-driven prompts for clients and workers all in an effort to automate workflows and reduce errors caused by manual entry. 2) Execute the Fraud Framework Implementation Grant to strengthen fraud detection and recovery through improved case tracking, standardized Special Investigation Unit reporting, and automated notices. This also deploys an Eligibility Verification System to automate employment and income verification and initiate communication to the client when there is a discrepancy in the information collected.

- **Medicaid Community Engagement (Work Requirements) –** Using 100% of Federal Funds received though an H.R. 1 grant award, changes to New HEIGHTS and the NH EASY Gateway will support implementation of federal Community Engagement requirements. System changes include updated eligibility logic, strengthening the income verification through New Hampshire Employment Security, activity tracking, exemption processing, automated compliance monitoring, required notices, and reporting capabilities. These changes will also provide dashboards and workflow automation to reduce manual processing and improve staff efficiency.

- **Medicaid H.R. 1 Changes (Non-Community Engagement) –** System and policy updates to implement additional H.R.1 requirements, including revised non-citizen eligibility rules, increased redetermination frequency to every six months, automated disenrollment for deceased individuals, address verification safeguards to prevent duplicate enrollment, and strengthened income verification processes to support Federal Policies. Increasing the redetermination frequency to every six months will increase number of redeterminations, therefore automating this work is critical for workload management.

- **Streamlining Medicaid Eligibility Processing –** Changes to task management through automated prioritization and tracking within the New HEIGHTS 360 Dashboard and streamlined premium payment administration with real-time visibility for Modified Adjusted Gross Income (MAGI) Expanded Children households.

- **Updates to NH EASY to Increase Self Service –** Changes to NH EASY portal to increase a client's self-service accessibility to their eligibility application. Deployment of a chatbot to provide expedited Medicaid self-service support, facilitate document upload for streamlined

intake and verification, improve document upload functionality to improve processing, and automate employment and income verification; reduce data input by eligibility staff; and integration of third-party employment verification to accelerate income and employment checks.

- **Making Eligibility Easier –** Highlighted as a priority in DHHS' 2025-2027 Roadmap (strategic plan) is the initiative "Make Eligibility Easier" for those seeking long-term care services through the home and community based 1915c waivers or nursing facilities. Specific changes to the New HEIGHTS system are required to complete eligibility determinations timely and more efficiently. These changes will reduce manual workarounds and the use of spreadsheets to manage the approximate 21,000 cases reviewed annually. Expansion of two-way messaging, automated reminders, and client support tools; enhanced document intake and status tracking; improved operational efficiency through automation and dashboard reporting; expanded self-service tools for clients, providers, and Service Coordination/Case Management Agencies; and redesign of the Medical Eligibility Assessment (MEA) to ensure consistent eligibility determinations.

In summary, the initiatives described in the bullets above are designed to increase accuracy and timeliness, reduce manual workload, and ensure compliance with federal requirements, including H.R.1 Medicaid and SNAP provisions. Once complete, these system changes can be leveraged to support other program areas.

The State is currently evaluating an enterprise contact center strategy that would provide a unified, statewide solution rather than implementing individual program-specific systems. Therefore, this amendment also removes the scope of services and associated funding for the previously planned HHS customer service call center from the contract.

DHHS will monitor services by:

- Reviewing vendor reporting processes and systems for data integrity.

- Performing file reviews to ensure vendor compliance with state and federal laws and rules in the administration of the contract.

- Assessing vendor compliance with applicable contract objectives and requirements.

Should the Governor and Council not authorize this request, DHHS will be noncompliant with state and federally mandated requirements, may be at risk of increased errors and fiscal penalties for SNAP and Medicaid, and NH residents who access or need to access services may be at risk of delayed or not receiving timely.

Area served: Statewide.

Source of Federal Funds: Assistance Listing Number #10.535, FAIN #258NH00S8074; Assistance Listing Number #93.778, FAIN #2605NHWFTC; Assistance Listing Number #10.58, FAIN #TBD; Assistance Listing Number #10.561, FAIN #258NH400S8076; Assistance Listing Number #93.778, FAIN #2605NH5ADM.

Respectfully submitted,

Denis Goulet
Commissioner, DOIT

For:

Lori A. Weaver
Commissioner, DHHS

DOIT #2020-095F
RID #N/A (91215)

Cc: Ken Gagne, IT Manager

01-03-03-030010-76950000 DEPARTMENT OF INFORMATION TECHNOLOGY, DOIT – IT FOR DHHS

100% Other (Agency Class 27) funds: the Agency Class 027 used by the Department of Health and Human Services to reimburse DoIT is 65% Federal, 35% General.

State Fiscal Year	Class/Object	Description	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2023	046-500465	Consultants	3950041	$ 5,625,110.40	$ -	$ 5,625,110.40
2024	046-500465	Consultants	3950041	$ 7,762,227.20	$ -	$ 7,762,227.20
2025	046-500465	Consultants	3950041	$ 8,034,208.00	$ -	$ 8,034,208.00
2026	046-500465	Consultants	3950041	$ 7,730,832.40	$ -	$ 7,730,832.40
2027	046-500465	Consultants	3950041	$ 8,074,278.80	$ -	$ 8,074,278.80
2028	046-500465	Consultants	3950041	$ 10,180,352.00	$ -	$ 10,180,352.00
2029	046-500465	Consultants	3950041	$ 2,634,112.00	$ -	$ 2,634,112.00
		Sub Total		$ 50,041,120.80	$ -	$ 50,041,120.80

05-95-094-940010-24650000 HEAL TH AND SOCIAL SERVICES, DEPT OF HEAL TH AND HUMAN SERVICES, HHS: NEW HAMPSHIRE HOSPITAL, ARPA DHHS FISCAL RECOVERY FUND

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2023	103-502507	ntracts for Operational Servi	Various	$ 2,247,750.00	$ -	$ 2,247,750.00
2024	103-502507	ntracts for Operational Servi	Various	$ -	$ -	$ -
2025	103-502507	ntracts for Operational Servi	Various	$ -	$ -	$ -
2026	103-502507	ntracts for Operational Servi	00FRF602PH9537A	$ -	$ (1,498,500.00)	$ (1,498,500.00)
		Sub Total		$ 2,247,750.00	$ (1,498,500.00)	$ 749,250.00

05-95-045-451010-79930000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SERVICES, HHS: TRANSITIONAL ASSISTANCE, DIVISION OF CLIENT SERVICES - DFA FIELD SVCS

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2023	046-500465	IT Consul-Non-Benefit	Various	$ 362,673.00	$ -	$ 362,673.00
2024	046-500465	IT Consul-Non-Benefit	Various	$ -	$ -	$ -
2025	102-500731	Contracts for Programs	Various	$ 234,470.00	$ -	$ 234,470.00
		Sub Total		$ 597,143.00	$ -	$ 597,143.00

05-95-045-451010-72140000 HEALTH AND SOCIAL SERVICES, HEALTH AND HUMAN SVCS DEPT, HHS: DIV ECONOMIC STABILITY, BUREAU OF FAMILY ASSIST-FIELD, NEW HEIGHTS

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2023	046-500465	IT Consul-Non-Benefit	45103000	$ 674,325.00	$ -	$ 674,325.00
2024	046-500465	IT Consul-Non-Benefit	Various	$ 3,279,470.00	$ -	$ 3,279,470.00
2025	046-500465	IT Consul-Non-Benefit	Various	$ 1,505,000.00	$ -	$ 1,505,000.00
2026	046-500465	IT Consul-Non-Benefit	Various	$ 4,814,901.96	$ 1,221,723.00	$ 6,036,624.96
2027	046-500465	IT Consul-Non-Benefit	TBD	$ 3,884,680.16	$ -	$ 3,884,680.16
		Sub Total		$ 14,158,377.12	$ 1,221,723.00	$ 15,380,100.12

05-95-093-930030-93170000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SERVICES, DEVELOPMENTAL SVCS DIV, DIV OF DEVELOPMENTAL SERVICES, L21:1VII3 DEVELOPMENTAL IT REMED

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2023	034-500099	Major IT Systems	93130707	$ 450,426.00	$ -	$ 450,426.00
2024	034-500099	Major IT Systems	n/a	$ -	$ -	$ -
		Sub Total		$ 450,426.00	$ -	$ 450,426.00

05-95-093-930030-93230000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SERVICES, DEVELOPMENTAL SVCS DIV, DIV OF DEVELOPMENTAL SERVICES, L21:1VII9 BDS Direct Billing

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2023	034-500099	Major IT Systems	93130707	$ 1,000,000.00	$ -	$ 1,000,000.00
2024	034-500099	Major IT Systems	n/a	$ -	$ -	$ -
		Sub Total		$ 1,000,000.00	$ -	$ 1,000,000.00

05-95-093-930030-93170000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SERVICES, DEVELOPMENTAL SVCS DIV, DIV OF DEVELOPMENTAL SERVICES, L21:1VII3 DEVELOPMENTAL IT REMED

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2023	034-500099	Major IT Systems	93130707	$ 878,939.00	$ -	$ 878,939.00
2024	034-500099	Major IT Systems	n/a	$ -	$ -	$ -
		Sub Total		$ 878,939.00	$ -	$ 878,939.00

05-95-048-481030-93220000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SERVICES, ELDERLY AND ADULT SVCS DIV, STATE OFFICE ADMIN, L21:1VII8-BEAS SYSTMS MODRNZTN (HB25 SFY22/23)

State Fiscal Year	Class / Account	Class Title	Job Number			

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2023	034-500099	Major IT Systems	48130705	$ 6,792,640.00	$ -	$ 6,792,640.00
2024	034-500099	Major IT Systems	n/a	$ -	$ -	$ -
		Sub Total		$ 6,792,640.00	$ -	$ 6,792,640.00

05-95-042-421030-93160000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SERVICES, HHS: HUMAN SERVICES DIV, DCYF (CCWIS), L21: 1VII2-DCYF (CCWIS)

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2023	034-500161	Capital Projects	TBD	$ 133,931.00	$ -	$ 133,931.00
2024	034-500161	Capital Projects	n/a	$ -	$ -	$ -
		Sub Total		$ 133,931.00	$ -	$ 133,931.00

05-95-042-421110-29780000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVCS, HHS: HUMAN SERVICES, CHILD DEVELOPMENT, CHILD CARE DVLP-QUALITY ASSURE

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2023	074-500589	Grants for Pub Assist and Re	42117814	$ -	$ -	$ -
2024	074-500589	Grants for Pub Assist and Re	42117814	$ 292,227.00	$ -	$ 292,227.00
		Sub Total		$ 292,227.00	$ -	$ 292,227.00

05-95-093-930010-26060000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SERVICES, DEVELOPMENTAL SVCS DIV, DIV OF DEVELOPMENTAL SERVICES, HCBS ENHANCED FMAP-ARP

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2023	102-500731	Contracts for Program Service	93009024	$ -	$ -	$ -
2024	102-500731	Contracts for Program Service	93009024	$ 4,908,938.00	$ -	$ 4,908,938.00
2025	102-500731	Contracts for Program Service	93009021	$ 1,300,000.00	$ -	$ 1,300,000.00
		Sub Total		$ 6,208,938.00	$ -	$ 6,208,938.00

05-95-048-480030-0972000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SERVICES, DLTSS-ELDERLY&ADULT SVCS, STATE OFFICE ADMIN, 11-253:1:VII-L REPLAT OP APP

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2023	034-500099	Major IT Systems	48130706	$ -	$ -	$ -
2024	034-500099	Major IT Systems	48130706	$ 722,200.00	$ -	$ 722,200.00
		Sub Total		$ 722,200.00	$ -	$ 722,200.00

05-95-047-470010-79370000, HEALTH AND SOCIAL SERVICES, HEALTH AND HUMAN SVCS DEPT OF HHS: DIVISION OF MEDICAID SERVICES: OFC OF MEDICAID SERVICES, MEDICAID ADMINISTRATION

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2023	102-500731	Contracts for Program Service	Various	$ -	$ -	$ -
2024	102-500731	Contracts for Program Service	Various	$ 862,335.00	$ -	$ 862,335.00
2025	102-500731	Contracts for Program Service	47000645	$ 2,186,746.00	$ -	$ 2,186,746.00
2026	102-500731	Contracts for Program Service	Various	$ 319,480.00	$ 4,159,677.00	$ 4,479,157.00
		Sub Total		$ 3,368,561.00	$ 4,159,677.00	$ 7,528,238.00

05-95-048-481010-89200000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS; HHS: DLTSS-ELDERLY & ADULT SVCS; GRANTS FOR SOCIAL SVC PROG; MONEY FOLLOWS THE PERSON

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2025	102-500731	Contracts for Program Service	48108920	$ 192,128.00	$ -	$ 192,128.00
		Sub Total		$ 192,128.00	$ -	$ 192,128.00

05-95-093-930010-26060000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS; HHS: DLTSS-DIV OF DEVELOPMENTAL SERVICES; DEVELOPMENTAL SERVICES; HCBS ENHANCED FMAP - ARP

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2025	102-500731	Contracts for Program Service	93009020	$ 340,548.00	$ -	$ 340,548.00
		Sub Total		$ 340,548.00	$ -	$ 340,548.00

05-95-048-481010-26040000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SERVICES, DLTSS-ELDERLY&ADULT SVCS, GRANTS FOR SOCIAL SVC PROG, ELDER JUSTICE ARP GRANT

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2023	102-500731	Contracts for Program Service	48130624	$ -	$ -	$ -
2024	102-500731	Contracts for Program Service	48130624	$ 841,758.00	$ -	$ 841,758.00
2025	102-500731	Contracts for Program Service	48130624	$ 246,796.00	$ -	$ 246,796.00
		Sub Total		$ 1,088,554.00	$ -	$ 1,088,554.00

05-95-095-954010-59520000 HEALTH AND SOCIAL SERVICES, HEALTH AND HUMAN SVCS DEPT OF HHS: COMMISSIONER'S OFFICE: OFFICE OF INFORMATION SERVICES, OFFICE OF INFORMATION SERVICES

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2025	102-500731	ontracts for Program Service	95440081	$ 250,000.00	$ -	$ 250,000.00
		Sub Total		$ 250,000.00	$ -	$ 250,000.00

05-95-048-481010-89200000 HEALTH AND SOCIAL SERVICES, HEALTH AND HUMAN SVCS DEPT, HHS: DLTSS-BUR ADULT & AGING, GRANTS FOR SOCIAL SVC PROG

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2026	102-500731	Contracts for Prog Svc	48108922	$ 791,698.20	$ -	$ 791,698.20
		Sub Total		$ 791,698.20	$ -	$ 791,698.20

05-95-048-480510-40460000 HEALTH AND SOCIAL SVS, HEALTH AND HUMAN SVS DEPT, HHS: DLTSS-ELDERLY AND ADULT SVS, PROGRAM OPERATIONS, APS FORMULA GRANT

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2026	102-500731	Contracts for Prog Svc	48054046	$49,399	$0	$49,399
		Sub Total		$49,399	$0	$49,399

05-95-045-451110-77230000-102-500731 HEALTH AND SOCIAL SVS, HEALTH AND HUMAN SVS DEPT, HHS: DIV ECONOMIC STABILITY, CHILD DEVELOPMENT, CCDF AMERICAN RELIEF ACT

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2026	102-500731	Contracts for Prog Svc	48054046	$66,000	$0	$66,000
		Sub Total		$66,000	$0	$66,000

05-095-095-951010-79350000-102-500731   HEALTH AND SOCIAL SERVICES, HEALTH AND HUMAN SVCS DEPT HHS: COMMISSIONERE'S OFFICE, OFFICE OF IMPROVEMENT, INTEGRI

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2026	102-500731	Contracts for Prog Svc	95100067	$0	$697,302	$697,302
		Sub Total		$0	$697,302	$697,302

05-95-045-451030-35590000-034 -500161   HEALTH AND SOCIAL SERVICES, HEALTH AND HUMAN SVCS DEPT, HHS: DIV ECONOMIC STABILITY, L25:1VII2-MODRN ELIG SVCS

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2026	034-500161	Capital Projects	TBD	$0	$1,864,684	$1,864,684
		Sub Total		$0	$1,864,684	$1,864,684

05-095-047-470030-35570000-034-500161   HEALTH AND SOCIAL SERVICES, HEALTH AND HUMAN SVCS DEPT OF HHS: DIVISION OF MEDICAID SERVICES: OFC OF MEDICAID SERVICES, L 25:1VII1-MDCD ENTRPRISESTRAT

State Fiscal Year	Class / Account	Class Title	Job Number	Current Amount	Increase (Decrease)	Revised Amount
2026	034-500161	Capital Projects	47007052	$0	$6,053,675	$6,053,675
		Sub Total		$0	$6,053,675	$6,053,675
			Overall Total	$ 89,670,580.12	$ 12,498,561.00	$ 102,169,141.12

State of New Hampshire
Department of Health and Human Services
Amendment #6

New HEIGHTS Maintenance Contract

This Amendment to the New HEIGHTS Maintenance contract is by and between the State of New Hampshire, and the Department of Information Technology (hereinafter referred to as the "State" or the "Department" or "DoIT") and Deloitte Consulting LLP (hereinafter referred to as "the Contractor"), a limited liability partnership organized under the laws of the State of Delaware with a place of business at 30 Rockefeller Plaza, New York, NY 10112.

WHEREAS, pursuant to an agreement (the "Contract") approved by the Governor and Executive Council on November 2, 2022 (Item #34), and amended on March 22, 2023 (Item #38A), August 23, 2023 (Item #44), June 26, 2024 (Item #81), December 18, 2024 (Item #49), and as most recently amended on October 1, 2025 (Item #5B), the Contractor agreed to perform certain services based upon the terms and conditions specified in the Contract as amended and in consideration of certain sums specified; and

WHEREAS, pursuant to Form P-37, General Provisions, the Contract may be amended upon written agreement of the parties and approval from the Governor and Executive Council; and

NOW THEREFORE, in consideration of the foregoing and the mutual covenants and conditions contained in the Contract and set forth herein, the parties hereto agree to amend as follows:

1. Form P-37, General Provisions, Block 1.8., Price Limitation, to read:

   $102,169,141.12

2. Modify Contract Part 3 – Information Technology Exhibits, Exhibit B – Scope of Services, Section 1.1, General Project Assumptions, by adding paragraphs m., to read:

   m. The Contractor shall provide additional services as defined in Part 3 – Information Technology Exhibits, Exhibit D – Administrative Services, Section 5, Attachment A-1 New HEIGHTS Statement of Work for Amendment #6 Enhancements, which is attached hereto and incorporated by reference herein.

3. Modify A-1 New HEIGHTS Statement of Work for Amendment # 1 Enhancements, Section 2.9, Call Center Enhancements, to read as:

   Reserved.

4. Modify Attachment B-1, New HEIGHTS Maintenance, Operations and Enhancements, RFP-2023-DEHS-01-NEWHE-01-A05, DoIT# 2020-095, Amendment #5 by deleting and replacing it in its entirety with New HEIGHTS Maintenance, Operations and Enhancements, Attachment B-1, RFP-2023-DES-01-NEWHE-01-A06, DoIT# 2020-095, Amendment #6, which is attached hereto and incorporated by reference herein.

All terms and conditions of the Contract and prior amendments not modified by this Amendment remain in full force and effect. This Amendment shall be effective upon Governor and Council approval, unless otherwise specified above.

IN WITNESS WHEREOF, the parties have set their hands as of the date written below,

State of New Hampshire
Department of Information Technology

March 2, 2026
_____
Date

_____
Name: Denis Goulet
Title: Commissioner / CIO

State of New Hampshire
Department of Health and Human Services

3/9/2026
_____
Date

DocuSigned by:

Christine Santaniello
BD6054EFECED4B4...
_____
Name: Christine Santaniello
Title: Associate Commissioner

Deloitte Consulting LLP

3/9/2026
_____
Date

Signed by:

Surendranatha R komma
93EE8B6A35A6423...
_____
Name: Surendranatha R Komma
Title: Managing Director

Initial

SRk

The preceding Amendment, having been reviewed by this office, is approved as to form, substance, and execution.

OFFICE OF THE ATTORNEY GENERAL

3/9/2026

_____
Date

DocuSigned by:

Robyn Guarino

748734844941460

Name: Robyn Guarino

Title: Attorney

I hereby certify that the foregoing Amendment was approved by the Governor and Executive Council of the State of New Hampshire at the Meeting on: _____ (date of meeting)

OFFICE OF THE SECRETARY OF STATE

_____
Date

_____
Name:
Title:

Initial

SRk

New Hampshire

Department of Health and Human Services

Statement of Work (SOW) for

Amendment 6 Enhancements

New HEIGHTS Maintenance Contract – Amendment #6, Attachment A-1

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3/9/2026

STATE OF NEW HAMPSHIRE
Department of Health and Human Services (DHHS)
New HEIGHTS Maintenance Contract – Amendment #6, Attachment A-1

1 Contents

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STATE OF NEW HAMPSHIRE
Department of Health and Human Services (DHHS)
New HEIGHTS Maintenance Contract – Amendment #6, Attachment A-1

Initial

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Deloitte Consulting LLP   A-S-1.3   Contractor Initials_____
                                                                                                  3/9/2026
RFP-2023-DEHS-01-NEWHE-01-A06   Page 3 of 27   Date_____

DoIT #2020-095

1 INTRODUCTION

1.1 New HEIGHTS Background

The New HEIGHTS system is the backbone of the eligibility determination and case management for the New Hampshire Department of Health and Human Services (DHHS). New HEIGHTS supports approximately 1,100 DHHS staff who process new applications, determine eligibility, issue benefits, manage cases, and complete redeterminations. It automates more than 125 public assistance program variations, including 55 different Medicaid categories with 195,000+ Medicaid consumers and manages approximately ~$1.5 billion in annual benefits for SNAP and Cash programs. New HEIGHTS is a fully Integrated eligibility system that provides shared client intake, eligibility, client notices, and other features seamlessly across programs to fully automate multi-program case management. New HEIGHTS case management includes Long Term Supports and Services (LTSS) Medicaid waiver program administration and Adult Protective Services.

The NH EASY Gateway to Services is an innovative, web-based application that is fully integrated with New HEIGHTS and enables clients and providers to access many programs and functions via self-service, including screening for potential eligibility, apply, change reporting, appointment scheduling, redetermination, check benefit status, online client notices, upload of documents directly to case workers, status of documents, list of verifications needed to be provided, ability to sign up for e-mails and text messages, and much more. The NH EASY provider portal supports LTSS medical eligibility determination, assessments, service planning and prior authorization, including HCBC (Home and Community Based Care) and Nursing Facility services, service authorization planning, presumptive eligibility, Foster Care & Adoption Parents referrals, and more.

New HEIGHTS is fully integrated with a document imaging solution which includes scanning and indexing, document workflow, enterprise content management, and online upload functionality. The document imaging solution also supports scanning and indexing documents for Child Welfare and Child Support systems. New HEIGHTS supports extensive interfaces with federal and state systems such as the Federally Facilitate Marketplace (FFM), SSA, CMS, NECSES (New England Child Support), MMIS, and Bridges (Child Welfare). The New HEIGHTS Enterprise Business Intelligence (EBI) platform supports reporting, and executive dashboards.

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1.2 Purpose

The primary purpose of these projects is to modernize and strengthen New Hampshire's eligibility and enrollment (E&E) ecosystem across NH EASY and New HEIGHTS for the Medicaid, Long-Term Care, and SNAP programs. Through targeted technology and process enhancements—such as artificial intelligence (AI) chatbot, document upload with optical character recognition (OCR), and automated third-party employment and income verification—the State will improve accuracy, timeliness, and customer experience while reducing manual workload. The scope also advances program integrity by strengthening workflow, reporting, document management, monitoring, and benefit recovery capabilities, including support for the Special Investigations Unit (SIU). In parallel, the State will implement required House Reconciliation bill (H.R. 1) changes, including the community engagement requirements. Collectively, these initiatives address current operational and compliance challenges and establish a more efficient, auditable, and scalable foundation for ongoing service delivery improvement. In addition, the scope includes "Making Eligibility Easier" activities focused on client communications, document intake and verification, operational efficiency, self-service enhancements, and Medical Eligibility Assessment (MEA) redesign.

This scope of services supports:

1.2.1 SNAP Grants

a) **Process and Technology Improvement Grant (PTIG)** – NH EASY and New HEIGHTS enhancements will improve SNAP case management by increasing usability, data quality, and workflow efficiency, enabling timely and accurate eligibility decisions and reducing payment error rates.

b) **Fraud Framework Implementation Grant (FFIG)** – New HEIGHTS enhancements will streamline SNAP case management, reporting, and document management by enhancing data accuracy, workflow efficiency, and program monitoring, enabling more effective benefit recovery and informed decision-making by the Special Investigations Unit (SIU).

c) **Earnings Verification Support (EVS) Grant** – New HEIGHTS Enhancements will improve the accuracy and efficiency of SNAP eligibility decisions by automating employment and income verification and streamlining communications regarding income discrepancies for applicants and recipients.

1.2.2 Modernize Eligibility Services

This project modernizes Medicaid, SNAP and other services by improving digital communication and eligibility verification to simplify member journeys and reduce manual work. Enhancements include an

a) **AI Chatbot** for faster self-service support,

b) **Document upload with OCR** to streamline application and verification, and

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c) **Automated third-party employment verification** via New Hampshire Electronic Application System (NH EASY) to enable secure, real-time income and employment checks that reduce paperwork and speed eligibility decisions.

1.2.3 Making Eligibility Easier

This project modernizes NH EASY and Medicaid eligibility support by enhancing client communications, streamlining document intake/tracking and verification, improving operational efficiency through automation and monitoring, expanding self-service tools for clients, providers, and Case Management Agencies, and redesigning MEA to align with updated clinical and statutory standards for more consistent, equitable, and efficient eligibility determinations.

1.2.4 Medicaid Community Engagement Work Requirements

This project implements H.R. 1 Medicaid community engagement (work requirement) changes in alignment with CMS community engagement requirements by configuring NH EASY and New HEIGHTS to: (1) determine who is subject to the requirement, (2) capture and track qualifying activities and compliance periods, (3) support exemptions and good-cause workflows with appropriate documentation, (4) enable verification, and (5) generate required member notices, appeal-ready actions, and operational reporting/audit and quality control to support oversight and monitoring.

1.2.5 Medicaid H.R.1 Changes

This project implements House Reconciliation bill (H.R. 1) legislative by enhancing Medicaid eligibility and program integrity through secure third-party verifications, updated non-citizen eligibility rules (including screen, interface, and notice updates), more frequent and auditable eligibility redeterminations and compliance reviews (at least every 6 months), automated disenrollment using federal death records, safeguards to reduce duplicate multi-state enrollment via recurring address verification and MCO address interfaces, and strengthened Federal Poverty Line (FPL) and residency verification.

1.2.6 Medicaid Enhancements

The Medicaid Enhancements initiative strengthens New HEIGHTS by:

a) **Modernizing task management in New HEIGHTS 360** by automating task prioritization, assignment, and tracking with configurable rules, and enhancing real-time dashboards and reporting to reduce administrative burden and improve operational visibility.

b) **Enabling streamlined Medicaid premium payment administration for MAGI** Expanded Children households at or above 255% of the Federal Poverty Level (FPL), including premium tracking, exemptions, staff reporting and system interfaces, third-party vendor reconciliation, and NH EASY real-time payment status visibility and vendor access.

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2 FUNCTIONAL REQUIREMENTS FOR ENHANCEMENT

The scope of work is comprised of multiple projects summarized in Section 1 above and defined below:

2.1 SNAP Grants

The three (3) SNAP grants (PTIG, FFIG, EVS) aim to modernize SNAP administration by upgrading the New HEIGHTS and NH EASY systems to automate workflows, enhance data verification and case management, strengthen program integrity, and improve staff efficiency—promoting timely, accurate, and reliable SNAP benefit delivery to eligible residents.

2.1.1 Process & Technology Improvement Grant (PTIG)

SNAP PTIG includes four key technological enhancements designed to improve efficiency and service quality in SNAP administration for clients and staff:

- **Enhance system usability by redesigning key worker portal dashboards with human-centered design principles.** Specific system enhancements include: A) Redesign key eligibility screens (i.e., SUA and Earned Income), using human-centered design principles and user-friendly language and intuitive layouts that better support staff; B) Enhance worker dashboards to facilitate better oversight of SNAP applications, redeterminations, change reporting, and overall task management; C) Implement automated tracking of cases pending supervisor confirmation, displaying them directly on the supervisor dashboard and eliminating manual tracking and email exchanges between workers and supervisors.

- **Improve data quality and program efficiency through quality check reviews and enhanced documentation.** Specific system enhancements include: A) Add a comprehensive Quality Check screen to the SNAP eligibility determination process to prompt worker action prior to benefit authorization, provide guidance and interview tips, and offer options to change data, add case comments, and set up a review; B) Require staff to enter case comments on designated eligibility screens, automatically display relevant comments on related screens to enhance visibility, and implement autosave functionality to prevent data loss.

- **Streamline existing communication and change processing workflows to facilitate timely and accurate eligibility determination.** Specific system enhancements include: A) Introduce system-driven prompts for clients and workers to review and update related information when making a change; B) Verify income and employment data through electronic data sources and automate benefit calculation after changes are reported; C) Ensure that when SNAP benefits are denied or closed due to failure to provide, the Notice of Decision only states relevant closure information, removing unnecessary or confusing details about income or budgets.

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- **Improve accuracy of benefit calculations for SNAP cases.** Specific system enhancements include, remove guardianship fee from gross income for all cases and include reported medical expenses, whether verified or not, when calculating SNAP benefits, so that households receive the full benefit amount they are eligible for, in accordance with their attested application information.

2.1.2 Fraud Framework Implementation Grant (FFIG)

SNAP FFIG includes four key technological enhancements designed to address fraud:

- Improve case management and tracking by enhancing system tracking capabilities and integrating advanced search and filter features. Specific system enhancements include A) Expand search options, filters, and sorting capabilities across case management and referral search screens for more efficient and targeted information retrieval; B) Seamlessly auto-populate key data elements across Benefit Recovery and Claims screens to enhance efficiency and data accuracy.

- Streamline SIU reports to improve program monitoring and analysis, thereby improving performance measures. Specific system enhancements include A) Implement standardized formatting for all reports to ensure consistency; B) Enable reports to be exported directly in Excel format for easier analysis; C) Develop a new SNAP Repay Transaction Summary Report for comprehensive tracking.

- Enhance data management processes and data quality for improved accuracy in benefit recovery. Specific system enhancements include A) Streamline and standardize data categorization across Benefit Recovery and Claims screens for greater consistency; B) Introduce soft delete functionality to allow correction of erroneous data entries across Benefit Recovery and Claims screens; C) Enable the system to capture and manage overlapping sanction periods for intentional program violations.

- Modernize enterprise content management and processing, streamlining procedures for developing evidence packages and automating SIU notice generation. Specific system enhancements include A) Establish a dedicated module within New HEIGHTS to electronically store, categorize, and process SIU documents; B) Enable comment entry on Referral screens and enhance comment functionality on Benefit Recovery and Claims screens; C) Implement automated electronic generation of SIU notices.

2.1.3 Earnings Verification Support (EVS) Grant

The SNAP EVS grant will enhance the New HEIGHTS eligibility system by streamlining employment and income verification processes and automating income discrepancy communications to SNAP applicants and recipients. Specific system enhancements include: A) Automatically import employment and income data from third party payroll database(s) into New HEIGHTS and auto-populate on Earned Income screen; B) On-screen system validations to verify if employment and income data received from third party payroll database(s) is reasonability consistent with household-reported information; C) Automate

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communication notices to SNAP applicants and recipients regarding employment and income-related discrepancies.

2.2 Modernize Eligibility Services

These projects integrate improvements in digital communication and verification to streamline processes and minimize manual work. The main areas of improvement include:

2.2.1 Digital Communication – AI Chatbot

The project is to implement an AI-enabled virtual assistant (chatbot) for Medicaid beneficiary inquiries and assistance. Configure natural language processing (NLP) and machine learning capabilities to classify intents and generate responses for defined inquiry types, including eligibility, enrollment, benefits, and renewal reminders. Enable 24/7 availability for the chatbot channel(s). Implement security and privacy controls aligned to the Health Insurance Portability and Accountability Act (HIPAA) and applicable Medicaid privacy requirements, including user-data protection measures.

Configure audit logging to maintain a record of chatbot interactions and administrative actions. Generate analytics and reporting capabilities to monitor chatbot usage and performance. Configure the solution to support compliance with applicable federal and Centers for Medicare & Medicaid Services (CMS) requirements, as applicable to the implemented scope.

2.2.2 AI Document Upload & OCR to simplify Application and Verification process

The Medicaid AI Document Upload & OCR Initiative focuses on transforming the application and verification process for Medicaid recipients.

- Powered by secure, state-of-the-art AI and Optical Character Recognition (OCR) technology, the initiative will enable applicants to upload required documents online for immediate, automated processing.

- The solution is designed to intelligently extract, validate, and organize essential information from diverse document types—such as proof of identity, household income, or legal residency—directly supporting Medicaid's eligibility and compliance standards.

- By reducing manual intervention, this initiative will not only enhance the applicant experience and reduce processing delays but also increase operational efficiency and data accuracy for Medicaid agencies.

2.2.3 Third Party Employment Verifications

The project is to implement automated third-party income and employment verification capabilities for Medicaid eligibility determinations. The project will enable secure, real-time data exchange interfaces with designated third-party data sources and integrate the

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verification workflow within the NH EASY self-service portal, including capture of verification results and status for use in eligibility processing.

2.3   Making Eligibility Easier

This project combines client communication enhancements, document intake, tracking and verification, operational efficiency improvements, self-service enhancements for clients, providers, and case management agencies (CMAs), and a redesigned Medical Eligibility Assessment (MEA) process to streamline provider and client support. Key areas of enhancement include:

2.3.1   Client Communication Enhancements

The Client Communication Enhancements initiative is designed to transform interactions between Medicaid clients, providers, and caseworkers by leveraging modern digital tools within the NH EASY platform.

- **Implement two-way messaging in NH EASY:** This project will establish an integrated online messaging system, enabling Medicaid clients, providers, and case managers to submit inquiries or requests directly through the NH EASY portal. Caseworkers will be able to respond efficiently to these requests online using New HEIGHTS screens.

- **Enhance Omni-Channel Client Delivery (Chatbot):** This project will integrate advanced chatbot capabilities targeted at Long Term Care (LTC) needs, serving clients, providers, case managers, and nursing facility administrators. The chatbot will facilitate case-specific Q&A, provide real-time status updates on documents (applications, medical verifications), and deliver immediate access to pending requirements or next steps

- **Enhance reminders for missing documents:** This project will automate the delivery of reminders for missed interviews, impending case closures, and missing verification documents relevant to Medicaid clients. The goal is to promote timely client follow-up and action, reducing eligibility gaps, staff outreach workload, and administrative overhead.

2.3.2   Document Intake, Tracking and Verifications

This initiative brings together a series of targeted projects focused on modernizing the way documentation is collected, tracked, and managed throughout the Medicaid case lifecycle. By implementing advanced automation, improved status tracking, and streamlined workflows for both case workers and clients, these efforts aim to enhance processing speed, accountability, and transparency across the eligibility and renewal process.

- **Automate Document Intake Using AI Technology:** This project will utilize artificial intelligence solutions to automate the intake and review of bank statements required for lookback processing. The system will be capable of identifying missing statements,

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flagging suspicious transactions, and automatically generating communications to clients seeking additional clarification.

- **Enhance Verification Tracking Capabilities:** This project will establish a unified verification tracking platform accessible to both case workers (via the worker portal) and clients/providers (via self-service portals). The enhanced functionality will offer a comprehensive view of all pending, completed, and outstanding verifications, including specialized forms such as disability documentation.

- **Implement a Document Status Tracker:** This solution will provide clients with immediate, online visibility of the status of documents they have submitted. By clearly displaying whether documents are received, pending, or require further action, the status tracker will significantly reduce confusion, limit unnecessary follow-up inquiries, and improve clients' ability to navigate the submission process with confidence.

- **Enable Drag-and-Drop Uploads**: This project is to implement drag-and-drop functionality that enables authorized workers to upload documents and messages received via fax or email directly into the Enterprise Content Management (ECM) system, including routing of uploaded items into the defined ECM intake/storage location(s) and association to the appropriate case or record where applicable.

2.3.3 Operational Efficiency Enhancements

This initiative comprises a set of projects targeting key operational workflows for Medicaid case processing. Each project leverages automation, digital assistance, and enhanced monitoring tools to optimize caseworker productivity, increase information accuracy, and modernize the Medicaid eligibility and renewal processes across the NH EASY platform.

- **Auto-Update Case Comments from Screen Changes:** This project will enable automatic population of case comments whenever special notations or updates are recorded in intake and renewal screens by workers. By consolidating these remarks into the case comment in real-time, this enhancement helps ensure that all critical details are captured for future reference, improves consistency of documentation, reduces manual entry errors, and supports seamless continuity across application activities.

- **Implement Virtual Assistant for Caseworkers:** This project will introduce an AI-powered virtual assistant embedded within the caseworker platform. The assistant will support case workers by providing instant access to policy guidance, program validation checks, automated alerting supervisors, and seamless creation of helpdesk tickets. By serving as a digital on-demand support tool, the virtual assistant will streamline day-to-day processes, reduce errors, accelerate onboarding for new staff, and empower workers to resolve complex Medicaid issues more efficiently.

- **Automatically Generate Case Comments:** With this enhancement, case comments will be generated using system-driven prompts based on case data, worker actions, and recent changes. Workers will be able to standardize comment entries and create high-

quality documentation with just a few clicks, reducing time and improving the completeness and accuracy of case narratives throughout the Medicaid process.

- **Automate 3rd Party Verification from Client Registration:** This project will streamline the initiation of third-party verifications within the client registration (CR) process for Medicaid applications. Family Services Assistants will be able to trigger automated verifications for critical data elements—such as SSN, citizenship, immigration status, date of birth, and demographics—directly from CR screens. The process will run in the background without manual intervention, ensuring necessary eligibility information is collected early and is available to workers during application review.

- **Automate Initiating Data Requests from External Sources via CR:** A centralized platform will be established to allow the initiation of external data verification requests (such as AVS, VCI, SSI, and others) from the point of application registration. Family Services Assistants will proactively trigger data verifications, preventing delays during the Medicaid application processing and enabling more efficient, real-time adjudication without waiting for third-party responses downstream.

- **LTC Medicaid Dashboard Enhancements:** This project will deliver an interactive Medicaid dashboard tailored for case workers and supervisors. The dashboard will provide comprehensive, real-time monitoring of application volumes, case status, timeliness, interview outcomes, delays, denials, and backlog metrics. By equipping staff with actionable trend insights and granular operational views, this enhancement supports effective workload management, swift issue identification, and data-driven decision-making to improve overall Medicaid operational performance.

- **Supervisor Dashboard Enhancements:** This scope involves refining the supervisor dashboard to streamline case file reviews, enable expedited escalation, and enhance workflow monitoring. Supervisors will gain increased visibility into case progress, identify process bottlenecks promptly, and exercise improved oversight on Medicaid operations to support timely decisions and effective team management.

2.3.4 Self Service Enhancements for Citizens, Providers and CMAs

This set of projects is designed to empower Medicaid recipients, providers, and Case Management Agencies (CMAs) with advanced self-service tools for document handling, data consistency, and client information management. By enabling more direct and transparent engagement within the NH EASY platform, these enhancements support faster case resolution, improved data quality, and a more collaborative Medicaid application and renewal experience.

- **Allow Viewing of Uploaded Documents:** This project will provide providers and authorized representatives with the ability to view documents they have submitted on behalf of Medicaid clients directly within the NH EASY portal. Providers will be able to

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verify the completeness and quality of uploaded material, reducing redundancy and eliminating the need for repeated submissions.

- **CFI Targeted Reconciliation:** This project will implement automated reconciliation between the New HEIGHTS Eligibility and Enrollment (E&E) system and the Medicaid Management Information System (MMIS) for Choices for Independence (CFI) waivered services and associated claims

- **Provider Managed Digital Updates:** This enhancement will establish a secure digital form within the NH EASY portal, allowing providers and case managers to submit updates to Medicaid client information, such as address changes, directly and efficiently.
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2.3.5 MEA Redesign

The Medicaid Eligibility Assessment (MEA) Redesign initiative is a comprehensive effort to align the MEA assessment tool, scoring methodology, and related workflows with updated clinical and statutory standards. This bundle of projects will deliver a streamlined, more efficient assessment process, ensure equitable and consistent eligibility determinations, and provide enhanced training and digital solutions to support both staff and applicants throughout the Medicaid eligibility journey.

- **Redesign MEA & Update Algorithm Scoring:** This project will overhaul the MEA assessment tool and its supporting algorithm to ensure full alignment with the clinical eligibility criteria established by RSA 151-E:3 and He-E 801.03. Key elements of the redesign include structuring the assessment to clearly separate eligibility-determining domains—such as ADLs, skilled needs, medical monitoring, and RN medication administration—from planning-only factors and introducing a hybrid model that calibrates the recognition of supervisory assistance while ensuring clinical review when required.

- **MEA Training Video Recording & Publishing:** To support successful adoption of the redesigned MEA tool and scoring logic, this project will develop a training content, including recorded tutorial videos, to guide assessors through the revised process. These resources will be made available through NH EASY.

- **Automation of Consent and Authorization for Release of PHI:** This project will automate the intake and management of consent and PHI (Protected Health Information) release as part of the Medicaid application workflow. By updating and digitizing the combined consent (Form 3740) and authorization for PHI release (Form 3735), the system will allow applicants and staff to request, complete, and process these forms electronically within the intake process.

2.4 Medicaid Community Engagement Work Requirements

This project incorporates legislative changes from the House Reconciliation bill (H.R. 1) related to community engagement requirements. Community Engagement and Work Requirements functionality was implemented in 2019 but was not enabled following a U.S. District Court

decision; per Department of Health and Human Services (DHHS) guidance, the functionality was subsequently removed from the application. Since 2019, multiple system changes, including core technology stack version upgrades, have made the prior implementation outdated relative to the current platform and business processes. As a result, reinstating Community Engagement capability requires baseline modernization and re-alignment to bring major processes and software to current levels before implementing the new federal requirements. The work will be sequenced as follows: (1) Baseline restore (prerequisite)—update major processes and align software/versions to the current state; (2) CMS Minimum Viable Product (MVP) readiness—implement changes required for Centers for Medicare & Medicaid Services (CMS) MVP compliance; and (3) Full H.R. 1 community engagement scope—implement remaining H.R. 1 community engagement functionality on top of the MVP. The following sections describe the key areas of functional enhancements included as part of the scope.

2.4.1 CE Eligibility Status Determination

The New HEIGHTS eligibility system will be enhanced to ensure that all CE participants are assessed accurately, fairly, and in compliance with new federal work requirements. The project involves integrating federally mandated logic and workflow improvements into application, eligibility determination, and verification processes. The solution will leverage data automation, robust rules for compliance and exemption identification, and responsive workflow management to minimize eligibility disruptions and streamline manual review.

The **enhancements for CE to eligibility status determination** will include the following features:

- Revise state MAGI-based applications to include clear CE-related questions.
- Collect detailed information about qualifying work and CE activities, hours, and exemptions.
- Develop specific logic for CE rules, including assessments for expansion adults under Medicaid.
- Systematically determine which applicants or beneficiaries are subject to CE requirements and identify those who qualify for exemptions or exclusions.
- Apply minimum income and activity thresholds (e.g., 80 hours per month of work, education, or volunteerism).
- Accept various combinations of qualifying activities to meet CE thresholds.
- Handle non-compliance by providing official notice and a 30 calendar-day response window, maintaining benefits during that period.
- Support disenrollment logic for applicants or beneficiaries failing to demonstrate compliance after the grace period, with a requirement to reassess eligibility on all bases before termination.
- Automate verification and exemption logic using reliable electronic data sources—such as wage, education, program participation, claims, SNAP/TANF, and geographic data.
- Attempt electronic verification prior to requesting auditable self-declarations or additional documentation.

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- Trigger workflow requests for documentation when electronic data is insufficient, supporting multiple submission modalities (online, mail, phone, or in person).
- Support exception and "Good Cause" request handling, maintaining audit trails and controls.
- Apply exemptions and compliance tracking logic for the correct period, with effective date management.

2.4.2 CE Ex Parte Renewal Enhancements

The Ex parte renewal process will be enhanced and automated by integrating community engagement (CE) compliance checks into current workflows. By leveraging existing new data sources, the updated logic will evaluate both CE requirements and exemption statuses, ensuring that eligibility renewals are performed accurately, efficiently, and in full alignment with broader state and federal renewal policies. When ex parte data is insufficient, the system will generate pre-populated renewal forms and route individuals, accordingly, reducing burden on eligibility workers and improving the overall renewal experience for beneficiaries.

The **Ex parte renewal enhancements** will include:

- Integrate CE compliance and exemption check into ex parte renewal workflows.
- Use electronic data to assess status and route beneficiaries (streamlined, manual, or pending).
- Auto-generate pre-populated renewal forms if CE status cannot be confirmed. Send notices to beneficiaries with renewal outcomes and next steps.
- Log all CE status changes for audits and reports. Apply CE policies consistently and reduce unnecessary worker intervention

2.4.3 CE Report Change Enhancements

The New HEIGHTS eligibility system will be enhanced so that any reported or system-identified change in a beneficiary's circumstances automatically triggers a real-time review of CE status. The system will promptly recalculate CE compliance or exemption, send updated notices, initiate cure periods if needed, and redirect beneficiaries through the right eligibility processes. This approach ensures participants are accurately evaluated, reducing improper disenrollment and erroneous exemptions.

The **Report Change enhancements** will include the following features:

- Collect CE-related data during change reporting and periodic data matches, across all submission channels.
- Recalculate CE status and eligibility in real time when a change is reported or detected.
- Generate updated notices, manage cure periods if needed, and route beneficiaries through appropriate eligibility pathways.
- Log CE status determinations for audit and reporting purposes.

2.4.4 New HEIGHTS CE Enhancements

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This project will enhance the New HEIGHTS Application for case workers to capture and monitor all aspects of Medicaid CE, including exemption, participation, activity tracking, and status management. Enhanced features will make it easier to process CE-related eligibility, support manual intervention where automation is not enough, and ensure data consistency and auditability across all workflows.

New HEIGHTS Caseworker Portal Community engagement enhancements include the following features:

- Exemption Request: Collect, verify, and manage CE activity and exemption information, including new data fields, workflows, and exemption request capturing.
- Work Program Information Blend: Modify current work program screen to include community engagement categories (i.e., employment, self-employment, job search, job readiness, student, community service, etc.)
- Activity Tracking: Develop new screens for activity entry, tracking, and category selection (e.g., employment, education, job search) and enable upload and management of supporting documentation.
- Medicaid Community Engagement Work Program Dashboard & Search Screen: Provide dashboards and search screens for quick access to individual CE status, history, and compliance metrics.
- Allow authorized workers to initiate, override, or escalate CE workflows when manual intervention is required.
- Securely exchange and integrate relevant CE data with workforce and volunteering data sources, eligibility systems, and case notes.
- Event Management for Change in Status: Modify existing batch jobs to track and change work program status of an individual based on events such as key age thresholds.

2.4.5 NH EASY CE Enhancements

The Citizen/Client service portal is also known as NH EASY. NH Easy will be enhanced to allow citizens and clients to report, track, and verify their CE activities and exemptions as required by updated Medicaid eligibility rules. New workflows and tools will make it easier for participants to document compliance, request exemptions or good cause, download forms, access resources, and view current CE status—all from a single, accessible portal experience.

The **NH EASY Citizen/Client Portal** Features include:

- Activity Management & Verification: Enable efficient reporting and verification of qualifying activities, including minimum wage earnings, across work, education, and volunteering.
- Simplifying Exemption and Good Cause Requests: Simplify submission and tracking of exemption and good cause requests through user-friendly portal interfaces.
- Automating Document Handling: Automate document handling and enable secure upload, indexing, and download of activity-related forms and verification.

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- Providing Easy Download of Forms: Ensure participants and staff can securely download relevant forms.
- Centralizing Program Resources: Centralize updated program resources, CE education, and FAQs for easy access within the portal.
- Improving Status Tracking: Clearly display participant work program status, upcoming deadlines, and CE compliance on dashboards, with guidance for next steps.

2.4.6 CE Reports Enhancement

Enhancements will allow the state's Enterprise Business Intelligence platform to collect and analyze detailed CE program data. By integrating CE-specific fields and updating reporting processes, the state will gain real-time insights into participant activity, compliance trends, exemptions, and disenrollment reasons.

Reporting enhancements include the following features:

- Integrate new CE data fields—such as exemption reasons, reported hours, and disenrollment reasons—into the enterprise data warehouse.
- Update systems to capture and reflect changes to CE-related Performance Indicators (PIs) and eligibility data.
- Add granular reason codes for exemptions and disenrollments as needed.
- Develop dashboards and standard reports for: Participation tracking, Closure tracking, Excuse absence utilization, Mandatory vs. exempt status with further breakdowns, Customer service center metrics

2.4.7 CE Audits & Quality Control

This project will enhance system capabilities to comprehensively document and monitor all CE-related activities and decisions. Automated logs and audit-ready reports will ensure each case is substantiated, traceable, and compliant with oversight standards. These improvements support ongoing quality assurance, appeals, audits, and risk management. Enhanced features will include:

- Maintain detailed audit logs for all CE-related decisions (including status changes, exemption approvals, compliance assessments, and disenrollment triggers).
- Capture and time-stamp both system-initiated and worker-initiated CE actions, tracking outcome codes.
- Store supporting documentation (verification evidence, exemption forms, notices) in auditable, accessible formats.
- Create CE-specific audit views and extract files for CMS or external audit requests.
- Integrate CE audit trails with state program integrity and risk management systems.
- Implement QC (Quality Control) event review, search, and sampling rules.
- Additional features may be identified based on further clarification from CMS guidance.

2.4.8 CE Notices Enhancements

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This project will develop new and revise existing notices to fully reflect CE requirements and workflows. Every notice will help beneficiaries understand their CE obligations, current status, available exemptions, required actions, and consequences of non-compliance (including cure periods and appeals).

- Design letters with CE-specific language and required variable content for clear, actionable, and timely communication. Integrate determinations of financial and community engagement compliance in all relevant noticing.
- Incorporate clear explanations of the 30-calendar day cure period and beneficiary rights/responsibilities in relevant instruments.
- Trigger notices based on real-time system activity, workflow events, and caseworker actions.
- Develop and update the following notice and form templates for CE-related communications for Status & Activity, Exemptions & Special Status, Good Cause & Decisions, Compliance/Noncompliance & Appeals and Redetermination

2.4.9 CE Outreach & Digital Campaign

This project is to enhance outreach and communication capabilities to ensure all applicable beneficiaries are informed and reminded of Community Engagement (CE) program rules and timelines. The system will automatically identify applicable individuals and generate initial outreach in advance of CE requirements, delivered by mail and reinforced by at least one supplemental channel, and will support recurring outreach with individualized content and digital tools (including tutorials and feedback mechanisms). The solution will log and retain outreach activities and make them accessible for workers and auditors for compliance, monitoring, and audit purposes.

Features of this effort will include:

- Generate and send initial outreach 4–6 months ahead of CE compliance start, tailored to the state's review period and impacted populations. Schedule and manage recurring targeted outreach at state-defined intervals.
- Mail notices by default; deliver electronically if elected by the beneficiary. Reinforce with at least one additional channel (e.g., SMS text, portal messages, managed care organization communications, or phone).
- Log all outreach events, delivery channels, and outcomes for compliance and audit purposes. Display notice/outreach history and contact preferences in worker portals, supporting confirmation of delivery prior to adverse action.
- Launch a CE Digital Information Campaign, including:
  - AI-driven content development for tailored and regularly updated messaging.
  - Tutorials and how-to resources to educate clients and the community about CE requirements and processes.
  - AI-driven content development for tailored and regularly updated messaging.

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- Digital notifications and feedback collection across all channels, with AI for summary insights and rapid response to participant questions.

2.5 Medicaid H.R.1 Changes

This project combines legislative changes from the House Reconciliation bill (H.R. 1), excluding community engagement requirements, which are CMS grant funded. Key areas enhancements include:

2.5.1 Third-party Verifications

This project is to design, build, and implement secure external interface(s) for third-party verifications (e.g., Managed Care Organization (MCO), National Student Clearinghouse (NSC), etc.) to support Medicaid eligibility processes

- Integrate solutions into eligibility determination, renewal and compliance workflows, and any other workflows, as needed depending on interface

- Support text, email, and notification letter changes, as needed depending on interface

2.5.2 Alien Medicaid Eligibility

The Alien Medicaid Eligibility change restricts full Medicaid eligibility to U.S. citizens, lawful permanent residents, Cuban/Haitian entrants, and Compact of Free Association migrants, effective October 1, 2026. This will include the changes below:

- Update eligibility determination rules to ensure that after October 1, 2026, only individuals who are U.S. citizens, nationals, or specific qualified non-citizens (as newly defined), including lawful permanent residents, specified humanitarian entrants, and certain Compact of Free Association (COFA) migrants are eligible for Medicaid provided all other eligibility requirements are met.

- Modify screens to collect data based on new rules for application, renewal and verifications processing.

- Update real time and batch VLP interface with FDSH for verification of immigration status and Update notices to add language pertaining to new determination rules where necessary.

2.5.3 Eligibility Redetermination

This project will update both business processes and support systems to make redeterminations and CE compliance reviews at least every 6 months, auditable, and seamlessly integrated with eligibility workflows. The renewed approach will allow for scheduled checks, easier verification of activities, real-time compliance status evaluations, and prompt escalation when someone is non-compliant or exempt

2.5.4 Removing deceased individuals from enrollment

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This project seeks to improve the current interface with federal death records (Death Master File) so that all Medicaid enrollees are automatically disenrolled when their information matches the file, thereby strengthening program integrity.

- Use the existing monthly schedule process to securely submit enrollee data (including all required identifiers) for comparison with the federal Death Master File or its successor.

- Automatically end eligibility as soon as a death notification is received to avoid improper payments.

- Create or update current notices for beneficiary households or authorized representatives if a member is flagged as possibly deceased.

2.5.5 Reducing duplicate enrollment - Address Verification

These initiatives implement system enhancements that routinely refresh address information, thereby preventing duplicate enrollments across multiple states. Outlined below are the planned system and interface modifications to be executed as part of these projects.

- **Address Verification:** Configure address request processes in eligibility system to regularly (Quarterly) verify and update addresses using USPS National Change of Address (NCOA). Issue notice to Medicaid recipients when discrepancies in address information are identified from data sources and the address has been updated.

- **Contractual Address Support:** Establish a new interface with MCOs to receive address changes from MCOs and issue notice to Medicaid recipients when discrepancies in address information are identified.

2.5.6 100% Federal Poverty Line Verification

The project is to modify the passive renewal workflow such that, when an individual has a previously verified income attestation within the prior two years (covering two redetermination cycles) at or below 100% of the Federal Poverty Level (FPL), including $0 income, and the State has queried all available income data sources per its verification plan with no income information returned, the State will execute passive renewal to continue benefits contingent upon continued State residency, in accordance with the State's verification plan.

2.6 Medicaid Enhancements

These projects enhance the system to improve both operational and administrative efficiencies while ensuring compliance with Medicaid policies at the state and federal levels. Key enhancements include:

2.6.1 Medicaid Policy, Administration & Operational Efficiency

This initiative aims to optimize task management for supervisors and caseworkers by automating the prioritization, assignment, and tracking of tasks related to Medicaid

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applications, renewals and changes in the New HEIGHTS 360 system. The solution is designed to reduce administrative burden, streamline workflows, and enhance decision-making through improved dashboards and reporting. The major areas of opportunity include:

- **Automate Task Prioritization and Assignment :** Streamline the distribution of tasks through automated prioritization based on staff availability, preferences, due dates, document status, and urgency—using configurable templates and dynamic supervisor controls. This integration enhances the New HEIGHTS 360 system by merging document inbox priorities and promoting adaptive, needs-based assignment of tasks.

- **Enhance Task Tracking and Real-Time Dashboards :** Upgrade dashboards and reporting capabilities to provide real-time visibility into task status, worker productivity, and operational bottlenecks. Automated reporting reduces manual workloads and enables supervisors and management to monitor performance, identify trends, and ensure compliance with deadlines across all district offices.

2.6.2 Medicaid Premium Payments

This project will enhance the New HEIGHTS eligibility system to support the administration of monthly Medicaid premiums for households in the MAGI Expanded Children program with income at or above 255% of the Federal Poverty Level.

- The solution will capture and clearly designate premium obligations as well as exemptions for qualified population groups.

- Reporting and system interface updates will provide staff with up-to-date premium payment information and support seamless data transfer to related systems.

- A new process will be created in New HEIGHTS to handle premium payments made by individuals through third-party vendors, closing process gaps and improving reconciliation.

- To further empower clients, NH EASY will be updated to align with these changes, allowing families to check their premium payment status in real time and conveniently access the payment vendor's website to fulfill payment requirements directly.

3 PROJECT MANAGEMENT PLAN

The Key activities will be managed using a structured project management methodology including:

- Adherence to the established New HEIGHTS project management and application development standards and best practices

- Lifecycle management and (defect/change) tracking by project

- Risk/ issue status and tracking using JIRA.

- Weekly joint delivery and State team lead project status meetings and

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- Weekly Project Management reporting and status meeting

4 ASSUMPTIONS

a) The New HEIGHTS maintenance contractor will provide DBA, operations cycle support, change/configuration management, subject matter expertise, and post implementation support for work associated with this Agreement.

b) The New HEIGHTS maintenance and State Operations staff will be available during and after normal business hours to assist the Contractor's enhancement team to successfully run batch jobs in the Integration and Systems/acceptance test environments and for implementation support.

c) State staff will complete systems and regression testing.

d) The State will develop and execute training plans, materials, and programs in support of work associated with this Agreement.

e) Milestone deliverable dates of this agreement and the Project Plan shall be regarded as estimates. The Contractor shall use diligent efforts to meet such dates and shall notify the State promptly if significant delays are encountered in completing the services or deliverables.

f) The Department of IT- DoIT and the DoIT Technical Service Group (TSG) will complete installation and initial configuration of on-premises hardware/software to be deployed in the DoIT data center.

g) The Department of IT- DoIT and the DoIT Technical Service Group (TSG) will install and configure any state network-related requirements to connect to cloud hosting for AI-related initiatives.

h) The State shall have all necessary authority to commit to the State with respect to the subject matter of this Amendment, including approval of the requirements to address any applicable policies, laws, and regulations and of business rules and content.

i) The State will provide necessary approval for using cloud platform to host AI tools for Gen AI Projects listed in the contract.

j) The State will provide necessary approval for using cloud platform to host AI tools for Gen AI Projects listed in the contract. The State acknowledges that the use of the Gen AI Technology and any rights to use the output of such technology is subject to the State's license for such technology with the Gen AI vendor, and that the Contractor makes no representations or warranties with respect to, and has no responsibility for, the Gen AI technology or the output from the use thereof.

k) The State will procure services from a third-party vendor that can interface with New HEIGHTS to receive and send information on Medicaid premiums and to collect premiums from clients on behalf of the State.

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5 Assumptions specific to Medicaid Community Engagement Work Requirements

The Contractor will deliver all required functionality and services related to Community Engagement as required by the interim final rule (Sec. 71119 of H.R. 1) anticipated to be issued by CMS on or around June 1, 2026, as well as any policies, guidance, or directives subsequently issued by CMS through September 30, 2028 subject to the service credits and limitations set forth below.

a) **Service Credit for Future CMS Updates -** Vendor shall provide service credits of up to USD $1,000,000 in FFY27 and FFY28 each year for core technology changes to the Eligibility and Enrollment system (New HEIGHTS and NH EASY) required solely to address anticipated future updates issued by the Centers for Medicare & Medicaid Services ("CMS") relating to Medicaid community engagement policies.

b) **No Increase to Maintenance and Operations Fees for CE Core Technology Changes -** Vendor shall not increase its maintenance and operations fees for E&E system changes that are directly attributable to the core technology changes implemented by Vendor to address the CE Requirements, provided that such changes are within the agreed scope.

c) **NextGen Verification Hub (Separate Agreement; Commercial Terms) -** Vendor shall install Deloitte's NextGen Verification Hub in Year 1 at no cost for installation. Year 1 begins when the system is operational in production upon successful completion of User Acceptance Test and State's approval for production deployment. The parties shall discuss the applicable license fees for NextGen Verification Hub beginning in Year 2. Vendor shall offer discounted data-source subscription pricing and discounted integration fees through December 31, 2028 (or through contract year 2028, as applicable), subject to: (i) availability and third-party data provider terms; and (ii) execution of a separate licensing and/or subscription agreement between Vendor and NH DHHS (or the applicable State agency) governing license rights, subscription scope, and commercial terms. Vendor shall have no obligation to provide licenses or subscriptions absent such executed agreement. This Nextgen Verification Hub solution is expected to cost at least 30% less than the current contractual rates with the Federal Data Services Hub ("FDSH") for employment income verification based on the following conditions and usage metrics:

   i. **FFY27 FDSH-CSI Baseline Estimate**. The federal fiscal year ("FFY") 2027 cost for the FDSH Commercial Sources of Income ("CSI") function is estimated at $3.6 million, based on 2025 transaction counts and adjusted (doubled) to account for a six (6) month redetermination requirement to be compliant with H.R. 1.

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ii. **Quarter Wages Data Availability.** New Hampshire Employment Security ("NHES") makes available last-quarter wages information sufficient to support timely redeterminations and acceptable to NH DHHS Medicaid policy.

iii. **Approved Interface Sequence.** The State approves the NextGen Verification Hub configuration utilizing the following interface sequence: NHES, Truv (consumer-consent-based employment verification service), and then FDSH-CSI.

iv. **Truv Enablement.** The State enables the interface with Truv for consent-based income verification.

v. **National Student Clearinghouse Integration.** Integration with the National Student Clearinghouse is included, with an estimated FFY27 transaction cost of $1.22 per transaction.

vi. For FFY28, Vendor shall offer the State an annual subscription/license fee for the NextGen Verification Hub in the amount of two hundred fifty thousand dollars (US $250,000), representing a discount from Vendor's then-current listed price of five hundred thousand dollars (US $500,000) for similarly situated states of comparable size to New Hampshire. This FFY28 discounted pricing is subject to (i) availability and applicable third-party data provider terms, and (ii) execution of a separate licensing and/or subscription agreement between Vendor and NH DHHS (or the applicable State agency) governing license rights, subscription scope, and commercial terms. For FFY 2029 and each FFY thereafter, the Subscription/License Fees payable for the same Subscription scope (including edition/tier, licensed modules, and quantities) shall not increase by more than three percent (3%) compared to the Subscription/License Fees charged for the immediately preceding FFY. Vendor shall have no obligation to provide any licenses or subscriptions absent such executed agreement.

vii. The State reserves the right, in its sole discretion, to proceed using the NextGen Verification Hub or the State's current New HEIGHTS verification solutions, as the State deems appropriate, including transitioning between such solutions during the Term to meet program, operational, or business needs.

d) **Medical Frailty Screening** (No Evaluation Logic Using Claims/Encounter Data) - Application updates for medical frailty-related screening questions include only the capture and display of screening questions and responses, as well as create fields to track as well as reports associated and do not include development of medical frailty evaluation logic that requires additional MMIS/claims/encounter data or integrations beyond those expressly included in scope.

e) **Audits / CMS QA Extracts -** Audit-related work assumes development of two to five (2-5) CE-specific quality assurance review reports and/or extract files for CMS.

f) **Caseworker Portal / Case Management Dashboarding** - Any requirement to "display dashboards highlighting CE status, compliance actions, and renewal timelines" shall be

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satisfied through the analytics and reporting scope (e.g., reports and dashboards delivered via existing enterprise reporting tools).

g) **Data Analytics & Reporting Scope Boundaries –** The scope assumes development of five to seven (5-7) new reports/dashboards leveraging existing reporting platforms/capabilities.

h) **Data Exchange / Interfaces-** Data exchange scope includes:(i) changes to existing interfaces; (ii) implementation of one to three (1-3) new interfaces that include Federal Education hub, Volunteerism and Medical frailty as applicable to the E&E systems and within the current New HEIGHTS approved technical/security constraints.

i) **Market Coordination (FFM/SBM Boundary) -** Market coordination changes are limited to updates within the New HEIGHTS system to include CE information in FFM/SBM referral integrations (inbound and outbound).

j) **Notices & Forms (Languages) -** Notices and forms scope includes creation of new and/or modification of existing notices and forms in the currently supported language set.

6 MILESTONES

The scope of work includes enhancement projects which require modifications to the New HEIGHTS and NH EASY Applications. DHHS will work with the Contractor to manage the functional requirements within the estimates provided in the table below. If the scope of an individual project causes the Contractor to exceed the hours budgeted, the Department will work with the Contractor to process scope adjustments, including adjustments across other projects, for the Contractor to complete the cumulative scope of work within the defined resources constraints (defined by the hours per project in the table below).

If resources are required beyond the exhibit below, the Department will request a change order or prioritize New HEIGHTS Maintenance Contractor resources to support the additional effort.

Enhancement / Project Summary	Hours
SNAP Grants – PTIG Grant	7,111
SNAP Grants – FFIG Grant	4,288
SNAP Grants – EVS Grant	399
Modernize Eligibility Services - Digital Communication: AI Chatbot	4,342
Modernize Eligibility Services - AI Document Upload & OCR to simplify Application and Verifications	5,557
Modernize Eligibility Services - Third Party Employment Verifications	1.563
Making Eligibility Easier - MEE - Client Communication	7,108
Making Eligibility Easier - MEE - Documents & Verifications	8,673
Making Eligibility Easier - MEE - Operational Efficiency	13,916
Making Eligibility Easier - MEE - Self Service Enhancements	4,162

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Making Eligibility Easier - MEE - MEA Redesign	3,357
Medicaid Community Engagement - CE Eligibility Status Determination	780
Medicaid Community Engagement - CE Ex Parte Renewal Enhancements	174
Medicaid Community Engagement - CE Report Change Enhancements	347
Medicaid Community Engagement - New HEIGHTS CE Enhancements	1,040
Medicaid Community Engagement - NH EASY CE Enhancements	1,387
Medicaid Community Engagement - CE Reporting Enhancements	2,254
Medicaid Community Engagement - CE Audits & Quality Control	174
Medicaid Community Engagement - CE Notices Enhancements	2,600
Medicaid Community Engagement - CE Outreach & Digital Campaign	2,427
Medicaid H.R.1 - Third-party Verifications	2,948
Medicaid H.R.1 - Alien Medicaid Eligibility	347
Medicaid H.R.1 - Eligibility Redeterminations	1,387
Medicaid H.R.1 - Removing deceased individuals from enrollment	174
Medicaid H.R.1 - Reducing duplicate enrollment	694
Medicaid H.R.1 - 100% Federal Poverty Line Verification	347
Medicaid Enhancements - Automate task management	5,201
Medicaid Enhancements - Medicaid Premium Payments	3,295

7 DELIVERABLES

The State will approve all Deliverables according to the review process described below.

a) Each Deliverable that conforms in all material respects with the applicable specifications agreed by the parties in writing ("Specifications") will be approved by the State, without condition. Within ten (10) working days from its receipt of a Deliverable, the State will provide the Contractor with (i) written approval of such Deliverable or (ii) a written statement of conditional approval (in which case the State will proceed to pay the Contractor for the Deliverable) or rejection, which identifies in reasonable detail the deficiencies preventing approval without condition (the "Deficiencies"). The review process begins with receipt of the Deliverable by the State. The receipt date is the first working day after the delivery date to the State.

b) Within five (5) working days of the Contractor's receipt of a notice of Deficiencies, it will clarify with the State the reasons for conditional approval or rejection. The Contractor will have 30 working days from the end of the clarification period to complete corrective actions for such Deliverable to conform to the applicable Specifications. Within five (5) working days of the State's receipt thereof, it will complete its review of the corrected Deliverable and notify the Contractor in writing of acceptance, conditional acceptance, or rejection.

c) Notwithstanding the foregoing provisions of this Section, approval of a Deliverable (including a Deliverable that was previously conditionally approved or rejected) will be deemed given

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by the State without condition if the State has not delivered to the Contractor a notice of Deficiencies for such Deliverable during the period for State review thereof as set forth in this Section, or if the State uses the Deliverable in Production.

d) The Contractor shall be entitled to rely on Deliverable approval for the purpose of subsequent stages of the Contractor's performance.

State of New Hampshire, Department of Health and Human Services
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Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
1	Maintenance and Enhancements - October 2022	10/31/2022	$ 625,012.30	$ 625,012.30	$ 625,012.30	Original
2	Maintenance and Enhancements - November 2022	11/30/2022	$ 625,012.30	$ 1,250,024.60	$ 1,250,024.60	Original
3	Maintenance and Enhancements - December 2022	12/31/2022	$ 625,012.20	$ 1,875,036.80	$ 1,875,036.80	Original
4	Maintenance and Enhancements - January 2023	1/31/2023	$ 625,012.30	$ 2,500,049.10	$ 2,500,049.10	Original
5	Maintenance and Enhancements - February 2023	2/28/2023	$ 625,012.30	$ 3,125,061.40	$ 3,125,061.40	Original
6	Appeal & Fair Hearing Management - File an Appeal - Requirements & Design	3/17/2023	$ 10,162.43	$ 3,135,223.83	$ 3,135,223.83	A1
7	Appeal & Fair Hearing Management - Appeal Dashboard - Requirements & Design	3/17/2023	$ 44,737.01	$ 3,179,960.84	$ 3,179,960.84	A1
8	Appeal & Fair Hearing Management - e-Packet - Requirements & Design	3/17/2023	$ 23,740.71	$ 3,203,701.55	$ 3,203,701.55	A1
9	Appeal & Fair Hearing Management - Generate Notices - Requirements & Design	3/17/2023	$ 33,859.86	$ 3,237,561.41	$ 3,237,561.41	A1
10	P-EBT - Summer P-EBT - Requirements & Design	3/17/2023	$ 31,001.00	$ 3,268,562.41	$ 3,268,562.41	A1
11	Appeal & Fair Hearing Management - File an Appeal - Construction & Unit	3/31/2023	$ 47,424.65	$ 3,315,987.06	$ 3,315,987.06	A1
12	Appeal & Fair Hearing Management - Appeal Dashboard - Construction & Unit	3/31/2023	$ 208,772.69	$ 3,524,759.75	$ 3,524,759.75	A1
13	Appeal & Fair Hearing Management - e-Packet - Construction & Unit	3/31/2023	$ 110,789.98	$ 3,635,549.73	$ 3,635,549.73	A1
14	Appeal & Fair Hearing Management - Generate Notices - Construction & Unit	3/31/2023	$ 158,012.68	$ 3,793,562.41	$ 3,793,562.41	A1
15	DD/ABD Rate Changes and Conversion - PA Changes and Conversion - Requirements & Design	3/31/2023	$ 95,549.13	$ 3,889,111.54	$ 3,889,111.54	A1
16	P-EBT - Summer P-EBT - Construction & Unit	3/31/2023	$ 144,671.00	$ 4,033,782.54	$ 4,033,782.54	A1
17	Maintenance and Enhancements - March 2023	3/31/2023	$ 625,012.20	$ 4,658,794.74	$ 4,658,794.74	Original
18	Appeal & Fair Hearing Management - File an Appeal - Systems Testing	4/14/2023	$ 6,774.95	$ 4,665,569.69	$ 4,665,569.69	A1
19	Appeal & Fair Hearing Management - Appeal Dashboard - Systems Testing	4/14/2023	$ 29,824.67	$ 4,695,394.36	$ 4,695,394.36	A1
20	Appeal & Fair Hearing Management - e-Packet - Systems Testing	4/14/2023	$ 15,827.14	$ 4,711,221.50	$ 4,711,221.50	A1
21	Appeal & Fair Hearing Management - Generate Notices - Systems Testing	4/14/2023	$ 22,573.24	$ 4,733,794.74	$ 4,733,794.74	A1
22	DD/ABD Rate Changes and Conversion - PA Changes and Conversion - Construction & Unit	4/14/2023	$ 445,895.94	$ 5,179,690.68	$ 5,179,690.68	A1
23	P-EBT - Summer P-EBT - Systems Testing	4/14/2023	$ 20,667.00	$ 5,200,357.68	$ 5,200,357.68	A1
24	Appeal & Fair Hearing Management - File an Appeal - Implementation	4/28/2023	$ 3,387.47	$ 5,203,745.15	$ 5,203,745.15	A1
25	Appeal & Fair Hearing Management - Appeal Dashboard - Implementation	4/28/2023	$ 14,912.33	$ 5,218,657.48	$ 5,218,657.48	A1
26	Appeal & Fair Hearing Management - e-Packet - Implementation	4/28/2023	$ 7,913.57	$ 5,226,571.05	$ 5,226,571.05	A1
27	Appeal & Fair Hearing Management - Generate Notices - Implementation	4/28/2023	$ 10,536.62	$ 5,237,107.67	$ 5,237,107.67	A1
28	P-EBT - Summer P-EBT - Implementation	4/28/2023	$ 10,334.00	$ 5,247,441.67	$ 5,247,441.67	A1
29	COVID - COVID Ongoing Support - Period-1	4/30/2023	$ 103,235.35	$ 5,350,677.02	$ 5,350,677.02	A1
30	Bridges DI - Maintenance & Support - Period 1	4/30/2023	$ 22,321.85	$ 5,372,998.87	$ 5,372,998.87	A1
31	Maintenance and Enhancements - April 2023	4/30/2023	$ 625,012.30	$ 5,998,011.17	$ 5,998,011.17	Original
32	DD/ABD Rate Changes and Conversion - PA Changes and Conversion - Systems Testing	5/12/2023	$ 63,699.42	$ 6,061,710.59	$ 6,061,710.59	A1
33	DD/ABD Rate Changes and Conversion - PA Changes and Conversion - Implementation	5/26/2023	$ 31,840.51	$ 6,093,551.10	$ 6,093,551.10	A1
34	COVID - COVID Ongoing Support - Period-2	5/31/2023	$ 103,235.35	$ 6,196,786.45	$ 6,196,786.45	A1
35	Maintenance and Enhancements - May 2023	5/31/2023	$ 625,012.30	$ 6,821,798.75	$ 6,821,798.75	Original
36	DD/ABD DAADs Payment Maintenance - Track DAADs Payments and Send data to MMIS - Requirements & Design	6/2/2023	$ 36,294.38	$ 6,858,093.13	$ 6,858,093.13	A1
37	PTIG - Persona-Driven Analytics - Requirements & Design	6/5/2023	$ 11,167.50	$ 6,869,260.63	$ 6,869,260.63	A1
38	PTIG - Persona-Driven Survey/Interviews with SNAP Recipients - Requirements & Design	6/5/2023	$ 22,335.00	$ 6,891,595.63	$ 6,891,595.63	A1
39	DD/ABD DAADs Payment Maintenance - Track DAADs Payments and Send data to MMIS - Construction & Unit	6/30/2023	$ 169,373.75	$ 7,060,969.38	$ 7,060,969.38	A1
40	COVID - COVID Ongoing Support - Period-3	6/30/2023	$ 103,235.35	$ 7,164,204.73	$ 7,164,204.73	A1
41	Bridges DI - Maintenance & Support - Period 2	6/30/2023	$ 22,321.83	$ 7,186,526.56	$ 7,186,526.56	A1
42	Maintenance and Enhancements - June 2023	6/30/2023	$ 625,012.20	$ 7,811,538.76	$ 7,811,538.76	Original
43	TANF New Category - Online and Eligibility Changes - Requirements & Design	7/5/2023	$ 45,831.42	$ 45,831.42	$ 7,857,370.18	A1
44	TANF New Category - Batch Changes - Requirements & Design	7/5/2023	$ 70,779.62	$ 116,611.04	$ 7,928,149.80	A1
45	TANF New Category - Interfaces and Reports - Requirements & Design	7/5/2023	$ 33,301.49	$ 149,912.53	$ 7,961,451.29	A1

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Attachment B-1
Amendment #6

Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
46	PTIG - Persona-Driven Analytics - Construction & Unit	7/14/2023	$ 52,115.00	$ 202,027.53	$ 8,013,566.29	A1
47	PTIG - Persona-Driven Survey/Interviews with SNAP Recipients - Construction & Unit	7/14/2023	$ 104,230.00	$ 306,257.53	$ 8,117,796.29	A1
48	TANF New Category - Online and Eligibility Changes - Construction & Unit	7/26/2023	$ 213,879.96	$ 520,137.49	$ 8,331,676.25	A1
49	TANF New Category - Batch Changes - Construction & Unit	7/26/2023	$ 330,304.87	$ 850,442.36	$ 8,661,981.12	A1
50	TANF New Category - Interfaces and Reports - Construction & Unit	7/26/2023	$ 155,406.93	$ 1,005,849.29	$ 8,817,388.05	A1
51	COVID - COVID Ongoing Support - Period-4	7/31/2023	$ 106,354.83	$ 1,112,204.12	$ 8,923,742.88	A1
52	Maintenance and Enhancements - July 2023	7/31/2023	$ 646,852.27	$ 1,759,056.39	$ 9,570,595.15	Original
53	DD/ABD DAADs Payment Maintenance - Track DAADs Payments and Send data to MMIS - Systems Testing	8/11/2023	$ 24,196.25	$ 1,783,252.64	$ 9,594,791.40	A1
54	PTIG - Persona-Driven Analytics - Systems Testing	8/18/2023	$ 7,445.00	$ 1,790,697.64	$ 9,602,236.40	A1
55	PTIG - Persona-Driven Survey/Interviews with SNAP Recipients - Systems Testing	8/18/2023	$ 14,890.00	$ 1,805,587.64	$ 9,617,126.40	A1
56	DD/ABD DAADs Payment Maintenance - Track DAADs Payments and Send data to MMIS - Implementation	8/25/2023	$ 12,089.62	$ 1,817,677.26	$ 9,629,216.02	A1
57	Medicaid Policy, Administration & Operational Efficiency - Rede Tracking Dashboard Enhancements - Requirements & Design	8/25/2023	$ 45,000.00	$ 1,862,677.26	$ 9,674,216.02	A2
58	Medicaid Policy, Administration & Operational Efficiency - Rede Tracking Dashboard Enhancements - Construction & Unit	8/25/2023	$ 210,000.00	$ 2,072,677.26	$ 9,884,216.02	A2
59	P-EBT - P-EBT School Year 2022-2023 - Requirements & Design	8/25/2023	$ 17,925.00	$ 2,090,602.26	$ 9,902,141.02	A2
60	P-EBT - P-EBT School Year 2022-2023 - Construction & Unit	8/25/2023	$ 83,649.00	$ 2,174,251.26	$ 9,985,790.02	A2
61	APS Case Management - APS Modernization - HCD - Requirements & Design	8/25/2023	$ 43,106.00	$ 2,217,357.26	$ 10,028,896.02	A2
62	APS Case Management - APS Modernization - HCD - Construction & Unit	8/25/2023	$ 201,159.00	$ 2,418,516.26	$ 10,230,055.02	A2
63	COVID - COVID Ongoing Support - Period-5	8/31/2023	$ 53,177.64	$ 2,471,693.90	$ 10,283,232.66	A1
64	Bridges DI - Maintenance & Support - Period 3	8/31/2023	$ 22,321.83	$ 2,494,015.73	$ 10,305,554.49	A1
65	Maintenance and Enhancements - August 2023	8/31/2023	$ 646,852.27	$ 3,140,868.00	$ 10,952,406.76	Original
66	PTIG - Persona-Driven Analytics - Implementation	9/1/2023	$ 3,722.50	$ 3,144,590.50	$ 10,956,129.26	A1
67	PTIG - Persona-Driven Survey/Interviews with SNAP Recipients - Implementation	9/1/2023	$ 7,445.00	$ 3,152,035.50	$ 10,963,574.26	A1
68	Medicaid Policy, Administration & Operational Efficiency - Rede Tracking Dashboard Enhancements - Systems Testing	9/8/2023	$ 30,000.00	$ 3,182,035.50	$ 10,993,574.26	A2
69	P-EBT - P-EBT School Year 2022-2023 - Systems Testing	9/8/2023	$ 11,950.00	$ 3,193,985.50	$ 11,005,524.26	A2
70	APS Case Management - APS Modernization - HCD - Systems Testing	9/8/2023	$ 28,737.00	$ 3,222,722.50	$ 11,034,261.26	A2
71	TANF New Category - Online and Eligibility Changes - Systems Testing	9/13/2023	$ 30,554.28	$ 3,253,276.78	$ 11,064,815.54	A1
72	TANF New Category - Batch Changes - Systems Testing	9/13/2023	$ 47,186.41	$ 3,300,463.19	$ 11,112,001.95	A1
73	TANF New Category - Interfaces and Reports - Systems Testing	9/13/2023	$ 22,200.99	$ 3,322,664.18	$ 11,134,202.94	A1
74	Medicaid Policy, Administration & Operational Efficiency - Rede Tracking Dashboard Enhancements - Implementation	9/15/2023	$ 15,000.00	$ 3,337,664.18	$ 11,149,202.94	A2
75	P-EBT - P-EBT School Year 2022-2023 - Implementation	9/15/2023	$ 5,975.00	$ 3,343,639.18	$ 11,155,177.94	A2
76	APS Case Management - APS Modernization - HCD - Implementation	9/15/2023	$ 14,368.00	$ 3,358,007.18	$ 11,169,545.94	A2
77	TANF New Category - Online and Eligibility Changes - Implementation	9/27/2023	$ 15,277.34	$ 3,373,284.52	$ 11,184,823.28	A1
78	TANF New Category - Batch Changes - Implementation	9/27/2023	$ 23,593.20	$ 3,396,877.72	$ 11,208,416.48	A1
79	TANF New Category - Interfaces and Reports - Implementation	9/27/2023	$ 11,100.49	$ 3,407,978.21	$ 11,219,516.97	A1
80	CFI Enhancements - ISA for CFI - Requirements & Design	9/29/2023	$ 87,106.50	$ 3,495,084.71	$ 11,306,623.47	A1
81	COVID - COVID Ongoing Support - Period-6	9/30/2023	$ 53,177.64	$ 3,548,262.35	$ 11,359,801.11	A1
82	Maintenance and Enhancements - September 2023	9/30/2023	$ 646,852.26	$ 4,195,114.61	$ 12,006,653.37	Original
83	Medicaid Policy, Administration & Operational Efficiency - NHEASY Document Upload Changes - Requirements & Design	10/6/2023	$ 47,861.00	$ 4,242,975.61	$ 47,861.00	A2

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State of New Hampshire, Department of Health and Human Services
Division of Economic and Housing Stability,
New HEIGHTS Maintenance, Operations and Enhancements
Attachment B-1
Amendment #6

Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
84	P-EBT - P-EBT summer 2023 - School Age - Requirements & Design	10/6/2023	$ 37,500.00	$ 4,280,475.61	$ 85,361.00	A2
85	P-EBT - P-EBT summer 2023 - School Age - Construction & Unit	10/6/2023	$ 175,000.00	$ 4,455,475.61	$ 260,361.00	A2
86	Medicaid Policy, Administration & Operational Efficiency - NHEASY Document Upload Changes - Construction & Unit	10/13/2023	$ 223,350.00	$ 4,678,825.61	$ 483,711.00	A2
87	CFI Enhancements - ISA for CFI - Construction & Unit	10/20/2023	$ 406,497.00	$ 5,085,322.61	$ 890,208.00	A1
88	PTIG - Persona-Driven Digital Adoption and Outreach Solution(s) - Requirements & Design	10/27/2023	$ 67,747.50	$ 5,153,070.11	$ 957,955.50	A1
89	APS Intake - Intake - Requirements & Design	10/27/2023	$ 105,510.54	$ 5,258,580.65	$ 1,063,466.04	A1
90	APS Investigation & Assessment - Investigation - Requirements & Design	10/27/2023	$ 88,870.97	$ 5,347,451.62	$ 1,152,337.01	A1
91	APS Investigation & Assessment - Risk Assessment - Requirements & Design	10/27/2023	$ 90,211.07	$ 5,437,662.69	$ 1,242,548.08	A1
92	APS Case Management - Case Management - Requirements & Design	10/27/2023	$ 103,478.06	$ 5,541,140.75	$ 1,346,026.14	A1
93	APS Case Management - In-App Reports - Requirements & Design	10/27/2023	$ 84,180.62	$ 5,625,321.37	$ 1,430,206.76	A1
94	APS Case Management - Claims Management - Requirements & Design	10/27/2023	$ 68,702.46	$ 5,694,023.83	$ 1,498,909.22	A1
95	APS Case Management - Conversion - Requirements & Design	10/27/2023	$ 69,595.86	$ 5,763,619.69	$ 1,568,505.08	A1
96	APS Interfaces & Provider - Interfaces - Requirements & Design	10/27/2023	$ 5,539.08	$ 5,769,158.77	$ 1,574,044.16	A1
97	APS Interfaces & Provider - Provider Management - Requirements & Design	10/27/2023	$ 66,022.26	$ 5,835,181.03	$ 1,640,066.42	A1
98	System of Care for Healthy Aging - Enrolled Provider Tracking - Requirements & Design	10/27/2023	$ 34,842.00	$ 5,870,023.03	$ 1,674,908.42	A2
99	System of Care for Healthy Aging - CFI Complaints Tracking - Requirements & Design	10/27/2023	$ 23,228.00	$ 5,893,251.03	$ 1,698,136.42	A2
100	System of Care for Healthy Aging - Financial Eligibility Changes - Requirements & Design	10/27/2023	$ 23,228.00	$ 5,916,479.03	$ 1,721,364.42	A2
101	System of Care for Healthy Aging - Allowing Powers of Attorney and Guardians to Serve as Care Providers - Requirements & Design	10/27/2023	$ 75,000.00	$ 5,991,479.03	$ 1,796,364.42	A2
102	COVID - COVID Ongoing Support - Period-7	10/31/2023	$ 53,177.64	$ 6,044,656.67	$ 1,849,542.06	A1
103	Bridges DI - Maintenance & Support - Period 4	10/31/2023	$ 22,321.83	$ 6,066,978.50	$ 1,871,863.89	A1
104	Maintenance and Enhancements - October 2023	10/31/2023	$ 646,852.27	$ 6,713,830.77	$ 2,518,716.16	Original
105	Security - MARS 2.2 Assessment - System Security Plan Workbooks	11/3/2023	$ 90,000.00	$ 6,803,830.77	$ 2,608,716.16	A2
106	Security - MARS 2.2 Assessment - Privacy Impact Assessment (PIA)	11/10/2023	$ 80,000.00	$ 6,883,830.77	$ 2,688,716.16	A2
107	P-EBT - P-EBT summer 2023 - School Age - Systems Testing	11/10/2023	$ 25,000.00	$ 6,908,830.77	$ 2,713,716.16	A2
108	Security - MARS 2.2 Assessment - System Security Plan Document (SSP)	11/17/2023	$ 140,000.00	$ 7,048,830.77	$ 2,853,716.16	A2
109	Medicaid Policy, Administration & Operational Efficiency - NHEASY Document Upload Changes - Systems Testing	11/24/2023	$ 31,907.00	$ 7,080,737.77	$ 2,885,623.16	A2
110	P-EBT - P-EBT summer 2023 - School Age - Implementation	11/24/2023	$ 12,500.00	$ 7,093,237.77	$ 2,898,123.16	A2
111	COVID - COVID Ongoing Support - Period-8	11/30/2023	$ 53,177.64	$ 7,146,415.41	$ 2,951,300.80	A1
112	Maintenance and Enhancements - November 2023	11/30/2023	$ 646,852.27	$ 7,793,267.68	$ 3,598,153.07	Original
113	PTIG - Persona-Driven Digital Adoption and Outreach Solution(s) - Construction & Unit	12/1/2023	$ 316,155.00	$ 8,109,422.68	$ 3,914,308.07	A1
114	Early Supports and Services - ESS Intake & Family Portal - Requirements & Design	12/1/2023	$ 47,439.54	$ 8,156,862.22	$ 3,961,747.61	A1
115	Early Supports and Services - IFSP & Signatures - Requirements & Design	12/1/2023	$ 54,921.77	$ 8,211,783.99	$ 4,016,669.38	A1
116	Early Supports and Services - Dashboards & ESS - Requirements & Design	12/1/2023	$ 67,764.39	$ 8,279,548.38	$ 4,084,433.77	A1
117	Early Supports and Services - Reports & Interfaces - Requirements & Design	12/1/2023	$ 47,439.54	$ 8,326,987.92	$ 4,131,873.31	A1
118	CFI Enhancements - ISA for CFI - Systems Testing	12/1/2023	$ 58,071.00	$ 8,385,058.92	$ 4,189,944.31	A1
119	CFI Enhancements - CFI Waiver Exception - Requirements & Design	12/1/2023	$ 71,472.00	$ 8,456,530.92	$ 4,261,416.31	A1
120	Security - MARS 2.2 Assessment - Plan of Action and Milestones (POAM)	12/1/2023	$ 70,000.00	$ 8,526,530.92	$ 4,331,416.31	A2
121	Security - MARS 2.2 Assessment - Security and Privacy Assessment Report (SAR)	12/8/2023	$ 90,000.00	$ 8,616,530.92	$ 4,421,416.31	A2
122	Medicaid Policy, Administration & Operational Efficiency - NHEASY Document Upload Changes - Implementation	12/15/2023	$ 15,954.00	$ 8,632,484.92	$ 4,437,370.31	A2

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Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
123	Security - MARS 2.2 Assessment - Security and Privacy Assessor Workbook (SAW)	12/15/2023	$ 80,000.00	$ 8,712,484.92	$ 4,517,370.31	A2
124	Security - MARS 2.2 Assessment - Application Penn Test Report	12/15/2023	$ 60,000.00	$ 8,772,484.92	$ 4,577,370.31	A2
125	Early Supports and Services - ESS Intake & Family Portal - Construction & Unit	12/29/2023	$ 221,384.52	$ 8,993,869.44	$ 4,798,754.83	A1
126	Early Supports and Services - IFSP & Signatures - Construction & Unit	12/29/2023	$ 256,301.57	$ 9,250,171.01	$ 5,055,056.40	A1
127	Early Supports and Services - Dashboards & ESS - Construction & Unit	12/29/2023	$ 316,233.82	$ 9,566,404.83	$ 5,371,290.22	A1
128	Early Supports and Services - Reports & Interfaces - Construction & Unit	12/29/2023	$ 221,384.52	$ 9,787,789.35	$ 5,592,674.74	A1
129	CFI Enhancements - ISA for CFI - Implementation	12/29/2023	$ 29,035.50	$ 9,816,824.85	$ 5,621,710.24	A1
130	CFI Enhancements - CFI Waiver Exception - Construction & Unit	12/29/2023	$ 333,536.00	$ 10,150,360.85	$ 5,955,246.24	A1
131	COVID - COVID Ongoing Support - Period-9	12/31/2023	$ 53,177.64	$ 10,203,538.49	$ 6,008,423.88	A1
132	Bridges DI - Maintenance & Support - Period 5	12/31/2023	$ 22,321.83	$ 10,225,860.32	$ 6,030,745.71	A1
133	Maintenance and Enhancements - December 2023	12/31/2023	$ 646,852.26	$ 10,872,712.58	$ 6,677,597.97	Original
134	Security - MARS 2.2 Assessment - Interconnection Security Agreement (ISA)	1/26/2024	$ 50,000.00	$ 10,922,712.58	$ 6,727,597.97	A2
135	System of Care for Healthy Aging - CFI Dashboard Enhancement - Requirements & Design	1/26/2024	$ 31,269.00	$ 10,953,981.58	$ 6,758,866.97	A2
136	System of Care for Healthy Aging - CFI Process for Service Plan (ISA) - Requirements & Design	1/26/2024	$ 90,000.00	$ 11,043,981.58	$ 6,848,866.97	A2
137	Child Care Enhancements - Child Care Scholarship Program Changes - Requirements & Design	1/26/2024	$ 43,834.00	$ 11,087,815.58	$ 6,892,700.97	A2
138	COVID - COVID Ongoing Support - Period-10	1/31/2024	$ 53,177.64	$ 11,140,993.22	$ 6,945,878.61	A1
139	Maintenance and Enhancements - January 2024	1/31/2024	$ 646,852.27	$ 11,787,845.49	$ 7,592,730.88	Original
140	PTIG - Persona-Driven Digital Adoption and Outreach Solution(s) - Systems Testing	2/2/2024	$ 45,165.00	$ 11,833,010.49	$ 7,637,895.88	A1
141	PTIG - Persona-Driven Digital Adoption and Outreach Solution(s) - Implementation	2/23/2024	$ 21,907.50	$ 11,854,917.99	$ 7,659,803.38	A1
142	Medicaid Policy, Administration & Operational Efficiency - LTSS Enhancements for MEA Processing - Requirements & Design	2/23/2024	$ 108,330.00	$ 11,963,247.99	$ 7,768,133.38	A2
143	System of Care for Healthy Aging - CFI Dashboard Enhancement - Construction & Unit	2/23/2024	$ 145,922.00	$ 12,109,169.99	$ 7,914,055.38	A2
144	System of Care for Healthy Aging - CFI Process for Service Plan (ISA) - Construction & Unit	2/23/2024	$ 420,000.00	$ 12,529,169.99	$ 8,334,055.38	A2
145	Child Care Enhancements - Child Care Scholarship Program Changes - Construction & Unit	2/23/2024	$ 204,559.00	$ 12,733,728.99	$ 8,538,614.38	A2
146	COVID - COVID Ongoing Support - Period-11	2/28/2024	$ 53,177.64	$ 12,786,906.63	$ 8,591,792.02	A1
147	Bridges DI - Maintenance & Support - Period 6	2/28/2024	$ 22,321.83	$ 12,809,228.46	$ 8,614,113.85	A1
148	APS Change Management - Training - Requirements & Design	2/29/2024	$ 23,228.40	$ 12,832,456.86	$ 8,637,342.25	A1
149	System of Care for Healthy Aging - Training & Change Management-1 - Requirements & Design	2/29/2024	$ 54,073.50	$ 12,886,530.36	$ 8,691,415.75	A2
150	Maintenance and Enhancements - February 2024	2/29/2024	$ 646,852.27	$ 13,533,382.63	$ 9,338,268.02	Original
151	APS Intake - Intake - Construction & Unit	3/1/2024	$ 492,382.52	$ 14,025,765.15	$ 9,830,650.54	A1
152	APS Investigation & Assessment - Investigation - Construction & Unit	3/1/2024	$ 414,731.17	$ 14,440,496.32	$ 10,245,381.71	A1
153	APS Investigation & Assessment - Risk Assessment - Construction & Unit	3/1/2024	$ 420,984.97	$ 14,861,481.29	$ 10,666,366.68	A1
154	APS Case Management - Case Management - Construction & Unit	3/1/2024	$ 482,897.59	$ 15,344,378.88	$ 11,149,264.27	A1
155	APS Case Management - In-App Reports - Construction & Unit	3/1/2024	$ 392,842.87	$ 15,737,221.75	$ 11,542,107.14	A1
156	APS Case Management - Claims Management - Construction & Unit	3/1/2024	$ 320,611.48	$ 16,057,833.23	$ 11,862,718.62	A1
157	APS Case Management - Conversion - Construction & Unit	3/1/2024	$ 324,780.68	$ 16,382,613.91	$ 12,187,499.30	A1
158	APS Interfaces & Provider - Interfaces - Construction & Unit	3/1/2024	$ 25,849.04	$ 16,408,462.95	$ 12,213,348.34	A1
159	APS Interfaces & Provider - Provider Management - Construction & Unit	3/1/2024	$ 308,103.88	$ 16,716,566.83	$ 12,521,452.22	A1
160	APS Security - Accessibility Testing & Security Review - Accessibility Testing - 1	3/1/2024	$ 40,977.28	$ 16,757,544.11	$ 12,562,429.50	A1
161	APS Security - Accessibility Testing & Security Review - Security Review - 1	3/1/2024	$ 163,909.12	$ 16,921,453.23	$ 12,726,338.62	A1
162	System of Care for Healthy Aging - Enrolled Provider Tracking - Construction & Unit	3/1/2024	$ 162,596.00	$ 17,084,049.23	$ 12,888,934.62	A2
163	System of Care for Healthy Aging - CFI Complaints Tracking - Construction & Unit	3/1/2024	$ 108,399.00	$ 17,192,448.23	$ 12,997,333.62	A2
164	System of Care for Healthy Aging - Financial Eligibility Changes - Construction & Unit	3/1/2024	$ 108,399.00	$ 17,300,847.23	$ 13,105,732.62	A2

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Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
165	System of Care for Healthy Aging - Allowing Powers of Attorney and Guardians to Serve as Care Providers - Construction & Unit	3/1/2024	$ 350,000.00	$ 17,650,847.23	$ 13,455,732.62	A2
166	Early Supports and Services - ESS Intake & Family Portal - Systems Testing	3/8/2024	$ 31,626.36	$ 17,682,473.59	$ 13,487,358.98	A1
167	Early Supports and Services - IFSP & Signatures - Systems Testing	3/8/2024	$ 36,614.51	$ 17,719,088.10	$ 13,523,973.49	A1
168	Early Supports and Services - Dashboards & ESS - Systems Testing	3/8/2024	$ 45,176.26	$ 17,764,264.36	$ 13,569,149.75	A1
169	Early Supports and Services - Reports & Interfaces - Systems Testing	3/8/2024	$ 31,626.36	$ 17,795,890.72	$ 13,600,776.11	A1
170	CFI Enhancements - CFI Waiver Exception - Systems Testing	3/8/2024	$ 47,648.00	$ 17,843,538.72	$ 13,648,424.11	A1
171	Security - MARS 2.2 Assessment - CMS Approval of ATC Package	3/23/2024	$ 66,000.00	$ 17,909,538.72	$ 13,714,424.11	A2
172	Early Supports and Services - ESS Intake & Family Portal - Implementation	3/29/2024	$ 15,813.18	$ 17,925,351.90	$ 13,730,237.29	A1
173	Early Supports and Services - IFSP & Signatures - Implementation	3/29/2024	$ 18,307.25	$ 17,943,659.15	$ 13,748,544.54	A1
174	Early Supports and Services - Dashboards & ESS - Implementation	3/29/2024	$ 22,588.13	$ 17,966,247.28	$ 13,771,132.67	A1
175	Early Supports and Services - Reports & Interfaces - Implementation	3/29/2024	$ 15,804.28	$ 17,982,051.56	$ 13,786,936.95	A1
176	CFI Enhancements - CFI Waiver Exception - Implementation	3/29/2024	$ 23,824.00	$ 18,005,875.56	$ 13,810,760.95	A1
177	CFI Enhancements - CFI Enhancements - Requirements & Design	3/29/2024	$ 51,425.00	$ 18,057,300.56	$ 13,862,185.95	A1
178	Medicaid Policy, Administration & Operational Efficiency - CMS Report Changes for Pending Cases after 3 Months - Requirements & Design	3/29/2024	$ 7,985.00	$ 18,065,285.56	$ 13,870,170.95	A3
179	APS Change Management - Training - Construction & Unit	3/31/2024	$ 108,399.20	$ 18,173,684.76	$ 13,978,570.15	A1
180	APS Change Management - Quality Assurance - Testing Support -1	3/31/2024	$ 70,169.13	$ 18,243,853.89	$ 14,048,739.28	A1
181	COVID - COVID Ongoing Support - Period-12	3/31/2024	$ 53,177.64	$ 18,297,031.53	$ 14,101,916.92	A1
182	System of Care for Healthy Aging - Training & Change Management-1 - Construction & Unit	3/31/2024	$ 252,343.00	$ 18,549,374.53	$ 14,354,259.92	A2
183	Maintenance and Enhancements - March 2024	3/31/2024	$ 646,852.26	$ 19,196,226.79	$ 15,001,112.18	Original
184	Security - Quarterly Code Scan - Quarterly Code Scan - Period -1	3/31/2024	$ 10,112.00	$ 19,206,338.79	$ 15,011,224.18	A3
185	System of Care for Healthy Aging - NH EASY for ServiceLink - Requirements & Design	4/5/2024	$ 46,456.00	$ 19,252,794.79	$ 15,057,680.18	A2
186	Medicaid Policy, Administration & Operational Efficiency - Automate Closure at 60 Days for Waiver Service Due to fail Due to Rede - Requirements & Design	4/5/2024	$ 4,004.00	$ 19,256,798.79	$ 15,061,684.18	A3
187	Medicaid Policy, Administration & Operational Efficiency - CMS Report Changes for Pending Cases after 3 Months - Construction & Unit	4/5/2024	$ 37,261.00	$ 19,294,059.79	$ 15,098,945.18	A3
188	Medicaid Policy, Administration & Operational Efficiency - Medicaid Policy Changes for Children with TPL - Requirements & Design	4/5/2024	$ 11,965.00	$ 19,306,024.79	$ 15,110,910.18	A3
189	Medicaid Policy, Administration & Operational Efficiency - SLMB135/Medicaid Choice of Program - Requirements & Design	4/5/2024	$ 4,004.00	$ 19,310,028.79	$ 15,114,914.18	A3
190	Medicaid Policy, Administration & Operational Efficiency - Rede Tracking Dashboard Enhancements for LTC - Requirements & Design	4/5/2024	$ 43,949.00	$ 19,353,977.79	$ 15,158,863.18	A3
191	Medicaid Waiver Support - Long Term Care UX Assessment - Requirements & Design	4/5/2024	$ 51,082.00	$ 19,405,059.79	$ 15,209,945.18	A3
192	NH EASY Self-Service Enhancements - Tracking Verification Details - Requirements & Design	4/5/2024	$ 35,896.00	$ 19,440,955.79	$ 15,245,841.18	A3
193	System of Care for Healthy Aging - CFI Dashboard Enhancement - Systems Testing	4/12/2024	$ 20,846.00	$ 19,461,801.79	$ 15,266,687.18	A2
194	System of Care for Healthy Aging - CFI Process for Service Plan (ISA) - Systems Testing	4/12/2024	$ 60,000.00	$ 19,521,801.79	$ 15,326,687.18	A2
195	Child Care Enhancements - Child Care Scholarship Program Changes - Systems Testing	4/12/2024	$ 29,223.00	$ 19,551,024.79	$ 15,355,910.18	A2
196	Medicaid Policy, Administration & Operational Efficiency - CMS Report Changes for Pending Cases after 3 Months - Systems Testing	4/12/2024	$ 5,323.00	$ 19,556,347.79	$ 15,361,233.18	A3
197	System of Care for Healthy Aging - NH EASY for ServiceLink - Construction & Unit	4/19/2024	$ 216,794.00	$ 19,773,141.79	$ 15,578,027.18	A2
198	CFI Enhancements - CFI Enhancements - Construction & Unit	4/26/2024	$ 239,947.00	$ 20,013,088.79	$ 15,817,974.18	A1

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Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
199	Medicaid Policy, Administration & Operational Efficiency - LTSS Enhancements for MEA Processing - Construction & Unit	4/26/2024	$ 505,540.00	$ 20,518,628.79	$ 16,323,514.18	A2
200	System of Care for Healthy Aging - CFI Dashboard Enhancement - Implementation	4/26/2024	$ 10,423.00	$ 20,529,051.79	$ 16,333,937.18	A2
201	System of Care for Healthy Aging - CFI Process for Service Plan (ISA) - Implementation	4/26/2024	$ 30,000.00	$ 20,559,051.79	$ 16,363,937.18	A2
202	Child Care Enhancements - Child Care Scholarship Program Changes - Implementation	4/26/2024	$ 14,611.00	$ 20,573,662.79	$ 16,378,548.18	A2
203	Medicaid Policy, Administration & Operational Efficiency - CMS Report Changes for Pending Cases after 3 Months - Implementation	4/26/2024	$ 2,660.80	$ 20,576,323.59	$ 16,381,208.98	A3
204	APS Change Management - Training - Systems Testing	4/30/2024	$ 15,485.60	$ 20,591,809.19	$ 16,396,694.58	A1
205	APS Change Management - Quality Assurance - Testing Support -2	4/30/2024	$ 70,169.12	$ 20,661,978.31	$ 16,466,863.70	A1
206	System of Care for Healthy Aging - Training & Change Management-1 - Systems Testing	4/30/2024	$ 36,049.00	$ 20,698,027.31	$ 16,502,912.70	A2
207	Maintenance and Enhancements - April 2024	4/30/2024	$ 646,852.27	$ 21,344,879.58	$ 17,149,764.97	Original
208	Public Health Emergency - COVID Ongoing Support - Month-04-2024	4/30/2024	$ 26,691.60	$ 21,371,571.18	$ 17,176,456.57	A3
209	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-1	4/30/2024	$ 5,372.00	$ 21,376,943.18	$ 17,181,828.57	A3
210	Medicaid Policy, Administration & Operational Efficiency - Automate Closure at 60 Days for Waiver Service Due to fail Due to Rede - Construction & Unit	5/3/2024	$ 18,684.00	$ 21,395,627.18	$ 17,200,512.57	A3
211	Medicaid Policy, Administration & Operational Efficiency - Medicaid Policy Changes for Children with TPL - Construction & Unit	5/3/2024	$ 55,838.00	$ 21,451,465.18	$ 17,256,350.57	A3
212	Medicaid Policy, Administration & Operational Efficiency - SLMB135/Medicaid Choice of Program - Construction & Unit	5/3/2024	$ 18,684.00	$ 21,470,149.18	$ 17,275,034.57	A3
213	Medicaid Policy, Administration & Operational Efficiency - Rede Tracking Dashboard Enhancements for LTC - Construction & Unit	5/3/2024	$ 205,096.00	$ 21,675,245.18	$ 17,480,130.57	A3
214	Medicaid Waiver Support - Long Term Care UX Assessment - Construction & Unit	5/3/2024	$ 238,384.00	$ 21,913,629.18	$ 17,718,514.57	A3
215	NH EASY Self-Service Enhancements - Tracking Verification Details - Construction & Unit	5/3/2024	$ 167,513.00	$ 22,081,142.18	$ 17,886,027.57	A3
216	System of Care for Healthy Aging - Presumptive Eligibility - Requirements & Design	5/24/2024	$ 94,500.00	$ 22,175,642.18	$ 17,980,527.57	A2
217	System of Care for Healthy Aging - NH EASY Tutorials - Requirements & Design	5/24/2024	$ 44,670.00	$ 22,220,312.18	$ 18,025,197.57	A2
218	APS Change Management - Training - Implementation	5/31/2024	$ 7,742.80	$ 22,228,054.98	$ 18,032,940.37	A1
219	APS Change Management - Quality Assurance - Testing Support -3	5/31/2024	$ 70,169.13	$ 22,298,224.11	$ 18,103,109.50	A1
220	Maintenance and Enhancements - May 2024	5/31/2024	$ 646,852.27	$ 22,945,076.38	$ 18,749,961.77	Original
221	Public Health Emergency - COVID Ongoing Support - Month-05-2024	5/31/2024	$ 26,691.60	$ 22,971,767.98	$ 18,776,653.37	A3
222	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-2	5/31/2024	$ 5,372.00	$ 22,977,139.98	$ 18,782,025.37	A3
223	APS Case Management - APS Online Reporting - Requirements & Design	6/7/2024	$ 23,333.00	$ 23,000,472.98	$ 18,805,358.37	A3
224	APS Case Management - APS Contract Services Interface - Requirements & Design	6/7/2024	$ 47,861.00	$ 23,048,333.98	$ 18,853,219.37	A3
225	APS Case Management - APSW Access to CFI Information - Requirements & Design	6/7/2024	$ 11,965.00	$ 23,060,298.98	$ 18,865,184.37	A3
226	APS Intake - Intake - Systems Testing	6/14/2024	$ 70,340.36	$ 23,130,639.34	$ 18,935,524.73	A1
227	APS Investigation & Assessment - Investigation - Systems Testing	6/14/2024	$ 59,247.31	$ 23,189,886.65	$ 18,994,772.04	A1
228	APS Investigation & Assessment - Risk Assessment - Systems Testing	6/14/2024	$ 60,140.71	$ 23,250,027.36	$ 19,054,912.75	A1
229	APS Case Management - Case Management - Systems Testing	6/14/2024	$ 68,985.37	$ 23,319,012.73	$ 19,123,898.12	A1
230	APS Case Management - In-App Reports - Systems Testing	6/14/2024	$ 56,120.41	$ 23,375,133.14	$ 19,180,018.53	A1
231	APS Case Management - Claims Management - Systems Testing	6/14/2024	$ 45,801.64	$ 23,420,934.78	$ 19,225,820.17	A1
232	APS Case Management - Conversion - Systems Testing	6/14/2024	$ 46,397.24	$ 23,467,332.02	$ 19,272,217.41	A1
233	APS Interfaces & Provider - Interfaces - Systems Testing	6/14/2024	$ 3,692.72	$ 23,471,024.74	$ 19,275,910.13	A1

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Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
234	APS Interfaces & Provider - Provider Management - Systems Testing	6/14/2024	$ 44,014.84	$ 23,515,039.58	$ 19,319,924.97	A1
235	APS Security - Accessibility Testing & Security Review - Accessibility Testing - 2	6/14/2024	$ 40,977.28	$ 23,556,016.86	$ 19,360,902.25	A1
236	APS Security - Accessibility Testing & Security Review - Security Review - 2	6/14/2024	$ 163,909.12	$ 23,719,925.98	$ 19,524,811.37	A1
237	CFI Enhancements - CFI Enhancements - Systems Testing	6/14/2024	$ 34,289.00	$ 23,754,214.98	$ 19,559,100.37	A1
238	Medicaid Policy, Administration & Operational Efficiency - LTSS Enhancements for MEA Processing - Systems Testing	6/14/2024	$ 72,220.00	$ 23,826,434.98	$ 19,631,320.37	A2
239	System of Care for Healthy Aging - NH EASY for ServiceLink - Systems Testing	6/14/2024	$ 30,971.00	$ 23,857,405.98	$ 19,662,291.37	A2
240	System of Care for Healthy Aging - Presumptive Eligibility - Construction & Unit	6/14/2024	$ 441,000.00	$ 24,298,405.98	$ 20,103,291.37	A2
241	System of Care for Healthy Aging - Enrolled Provider Tracking - Systems Testing	6/14/2024	$ 23,228.00	$ 24,321,633.98	$ 20,126,519.37	A2
242	System of Care for Healthy Aging - NH EASY Tutorials - Construction & Unit	6/14/2024	$ 208,460.00	$ 24,530,093.98	$ 20,334,979.37	A2
243	System of Care for Healthy Aging - CFI Complaints Tracking - Systems Testing	6/14/2024	$ 15,486.00	$ 24,545,579.98	$ 20,350,465.37	A2
244	System of Care for Healthy Aging - Financial Eligibility Changes - Systems Testing	6/14/2024	$ 15,486.00	$ 24,561,065.98	$ 20,365,951.37	A2
245	System of Care for Healthy Aging - Allowing Powers of Attorney and Guardians to Serve as Care Providers - Systems Testing	6/14/2024	$ 50,000.00	$ 24,611,065.98	$ 20,415,951.37	A2
246	Medicaid Policy, Administration & Operational Efficiency - Automate Closure at 60 Days for Waiver Service Due to fail Due to Rede - Systems Testing	6/14/2024	$ 2,669.00	$ 24,613,734.98	$ 20,418,620.37	A3
247	Medicaid Policy, Administration & Operational Efficiency - Medicaid Policy Changes for Children with TPL - Systems Testing	6/14/2024	$ 7,977.00	$ 24,621,711.98	$ 20,426,597.37	A3
248	Medicaid Policy, Administration & Operational Efficiency - SLMB135/Medicaid Choice of Program - Systems Testing	6/14/2024	$ 2,669.00	$ 24,624,380.98	$ 20,429,266.37	A3
249	Medicaid Policy, Administration & Operational Efficiency - Rede Tracking Dashboard Enhancements for LTC - Systems Testing	6/14/2024	$ 29,299.00	$ 24,653,679.98	$ 20,458,565.37	A3
250	Medicaid Waiver Support - Long Term Care UX Assessment - Systems Testing	6/14/2024	$ 34,055.00	$ 24,687,734.98	$ 20,492,620.37	A3
251	NH EASY Self-Service Enhancements - Tracking Verification Details - Systems Testing	6/14/2024	$ 23,930.00	$ 24,711,664.98	$ 20,516,550.37	A3
252	APS Intake - Intake - Implementation	6/28/2024	$ 35,170.18	$ 24,746,835.16	$ 20,551,720.55	A1
253	APS Investigation & Assessment - Investigation - Implementation	6/28/2024	$ 29,623.65	$ 24,776,458.81	$ 20,581,344.20	A1
254	APS Investigation & Assessment - Risk Assessment - Implementation	6/28/2024	$ 30,070.35	$ 24,806,529.16	$ 20,611,414.55	A1
255	APS Case Management - Case Management - Implementation	6/28/2024	$ 34,492.68	$ 24,841,021.84	$ 20,645,907.23	A1
256	APS Case Management - In-App Reports - Implementation	6/28/2024	$ 28,060.20	$ 24,869,082.04	$ 20,673,967.43	A1
257	APS Case Management - Claims Management - Implementation	6/28/2024	$ 22,900.82	$ 24,891,982.86	$ 20,696,868.25	A1
258	APS Case Management - Conversion - Implementation	6/28/2024	$ 23,198.62	$ 24,915,181.48	$ 20,720,066.87	A1
259	APS Interfaces & Provider - Interfaces - Implementation	6/28/2024	$ 1,846.36	$ 24,917,027.84	$ 20,721,913.23	A1
260	APS Interfaces & Provider - Provider Management - Implementation	6/28/2024	$ 22,007.42	$ 24,939,035.26	$ 20,743,920.65	A1
261	CFI Enhancements - CFI Enhancements - Implementation	6/28/2024	$ 17,149.00	$ 24,956,184.26	$ 20,761,069.65	A1
262	Medicaid Policy, Administration & Operational Efficiency - LTSS Enhancements for MEA Processing - Implementation	6/28/2024	$ 36,110.00	$ 24,992,294.26	$ 20,797,179.65	A2
263	System of Care for Healthy Aging - NH EASY for ServiceLink - Implementation	6/28/2024	$ 15,485.00	$ 25,007,779.26	$ 20,812,664.65	A2
264	System of Care for Healthy Aging - Enrolled Provider Tracking - Implementation	6/28/2024	$ 11,614.00	$ 25,019,393.26	$ 20,824,278.65	A2
265	System of Care for Healthy Aging - CFI Complaints Tracking - Implementation	6/28/2024	$ 7,743.00	$ 25,027,136.26	$ 20,832,021.65	A2
266	System of Care for Healthy Aging - Financial Eligibility Changes - Implementation	6/28/2024	$ 7,743.00	$ 25,034,879.26	$ 20,839,764.65	A2

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Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
267	System of Care for Healthy Aging - Allowing Powers of Attorney and Guardians to Serve as Care Providers - Implementation	6/28/2024	$ 25,000.00	$ 25,059,879.26	$ 20,864,764.65	A2
268	Medicaid Policy, Administration & Operational Efficiency - Automate Closure at 60 Days for Waiver Service Due to fail Due to Rede - Implementation	6/28/2024	$ 1,334.60	$ 25,061,213.86	$ 20,866,099.25	A3
269	Medicaid Policy, Administration & Operational Efficiency - Medicaid Policy Changes for Children with TPL - Implementation	6/28/2024	$ 3,988.00	$ 25,065,201.86	$ 20,870,087.25	A3
270	Medicaid Policy, Administration & Operational Efficiency - SLMB135/Medicaid Choice of Program - Implementation	6/28/2024	$ 1,334.60	$ 25,066,536.46	$ 20,871,421.85	A3
271	Medicaid Policy, Administration & Operational Efficiency - Rede Tracking Dashboard Enhancements for LTC - Implementation	6/28/2024	$ 14,650.00	$ 25,081,186.46	$ 20,886,071.85	A3
272	Medicaid Waiver Support - Long Term Care UX Assessment - Implementation	6/28/2024	$ 17,027.00	$ 25,098,213.46	$ 20,903,098.85	A3
273	NH EASY Self-Service Enhancements - Tracking Verification Details - Implementation	6/28/2024	$ 11,965.00	$ 25,110,178.46	$ 20,915,063.85	A3
274	APS Change Management - Quality Assurance - Testing Support - 4	6/30/2024	$ 70,097.82	$ 25,180,276.28	$ 20,985,161.67	A1
275	System of Care for Healthy Aging - Training & Change Management-1 - Implementation	6/30/2024	$ 18,024.50	$ 25,198,300.78	$ 21,003,186.17	A2
276	Maintenance and Enhancements - June 2024	6/30/2024	$ 646,852.26	$ 25,845,153.04	$ 21,650,038.43	Original
277	Public Health Emergency - COVID Ongoing Support - Month-06-2024	6/30/2024	$ 26,691.60	$ 25,871,844.64	$ 21,676,730.03	A3
278	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-3	6/30/2024	$ 5,372.00	$ 25,877,216.64	$ 21,682,102.03	A3
279	Security - Quarterly Code Scan - Quarterly Code Scan - Period -2	6/30/2024	$ 10,112.00	$ 25,887,328.64	$ 21,692,214.03	A3
280	Medicaid Policy, Administration & Operational Efficiency - Streamlining MSP Eligibility Determination - Phase 1 - Requirements & Design	7/5/2024	$ 36,972.00	$ 36,972.00	$ 21,729,186.03	A3
281	Medicaid Policy, Administration & Operational Efficiency - Automate Ex Parte Renewals for Categorical Limits - Requirements & Design	7/5/2024	$ 36,972.00	$ 73,944.00	$ 21,766,158.03	A3
282	Medicaid Policy, Administration & Operational Efficiency - Allowing Clients to Request for Conti. Elig. Within 90 Days of Closure - Requirements & Design	7/5/2024	$ 16,448.00	$ 90,392.00	$ 21,782,606.03	A3
283	Medicaid Policy, Administration & Operational Efficiency - Increase Enrollment in MSP - Requirements & Design	7/5/2024	$ 12,324.00	$ 102,716.00	$ 21,794,930.03	A3
284	APS Case Management - APS Online Reporting - Construction & Unit	7/5/2024	$ 108,883.00	$ 211,599.00	$ 21,903,813.03	A3
285	APS Case Management - APS Contract Services Interface - Construction & Unit	7/5/2024	$ 223,350.00	$ 434,949.00	$ 22,127,163.03	A3
286	APS Case Management - APSW Access to CFI Information - Construction & Unit	7/5/2024	$ 55,838.00	$ 490,787.00	$ 22,183,001.03	A3
287	Maintenance and Enhancements - July 2024	7/31/2024	$ 669,517.33	$ 1,160,304.33	$ 22,852,518.36	Original
288	Public Health Emergency - COVID Ongoing Support - Month-07-2024	7/31/2024	$ 27,492.00	$ 1,187,796.33	$ 22,880,010.36	A3
289	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-4	7/31/2024	$ 5,372.00	$ 1,193,168.33	$ 22,885,382.36	A3
290	Medicaid Policy, Administration & Operational Efficiency - Streamlining MSP Eligibility Determination - Phase 1 - Construction & Unit	8/2/2024	$ 172,536.00	$ 1,365,704.33	$ 23,057,918.36	A3
291	Medicaid Policy, Administration & Operational Efficiency - Automate Ex Parte Renewals for Categorical Limits - Construction & Unit	8/2/2024	$ 172,536.00	$ 1,538,240.33	$ 23,230,454.36	A3
292	Medicaid Policy, Administration & Operational Efficiency - Allowing Clients to Request for Conti. Elig. Within 90 Days of Closure - Construction & Unit	8/2/2024	$ 76,756.00	$ 1,614,996.33	$ 23,307,210.36	A3
293	Medicaid Policy, Administration & Operational Efficiency - Increase Enrollment in MSP - Construction & Unit	8/2/2024	$ 57,512.00	$ 1,672,508.33	$ 23,364,722.36	A3
294	System of Care for Healthy Aging - Presumptive Eligibility - Systems Testing	8/16/2024	$ 63,000.00	$ 1,735,508.33	$ 23,427,722.36	A2
295	System of Care for Healthy Aging - NH EASY Tutorials - Systems Testing	8/16/2024	$ 29,780.00	$ 1,765,288.33	$ 23,457,502.36	A2
296	APS Case Management - APS Online Reporting - Systems Testing	8/16/2024	$ 15,554.00	$ 1,780,842.33	$ 23,473,056.36	A3

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Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
297	APS Case Management - APS Contract Services Interface - Systems Testing	8/16/2024	$ 31,907.00	$ 1,812,749.33	$ 23,504,963.36	A3
298	APS Case Management - APSW Access to CFI Information - Systems Testing	8/16/2024	$ 7,977.00	$ 1,820,726.33	$ 23,512,940.36	A3
299	System of Care for Healthy Aging - Presumptive Eligibility - Implementation	8/30/2024	$ 31,500.00	$ 1,852,226.33	$ 23,544,440.36	A2
300	System of Care for Healthy Aging - NH EASY Tutorials - Implementation	8/30/2024	$ 14,890.00	$ 1,867,116.33	$ 23,559,330.36	A2
301	APS Case Management - APS Online Reporting - Implementation	8/30/2024	$ 7,777.60	$ 1,874,893.93	$ 23,567,107.96	A3
302	APS Case Management - APS Contract Services Interface - Implementation	8/30/2024	$ 15,954.00	$ 1,890,847.93	$ 23,583,061.96	A3
303	APS Case Management - APSW Access to CFI Information - Implementation	8/30/2024	$ 3,988.00	$ 1,894,835.93	$ 23,587,049.96	A3
304	System of Care for Healthy Aging - Training & Change Management-2 - Requirements & Design	8/31/2024	$ 54,073.50	$ 1,948,909.43	$ 23,641,123.46	A2
305	Maintenance and Enhancements - August 2024	8/31/2024	$ 669,517.33	$ 2,618,426.76	$ 24,310,640.79	Original
306	Public Health Emergency - COVID Ongoing Support - Month-08-2024	8/31/2024	$ 27,492.00	$ 2,645,918.76	$ 24,338,132.79	A3
307	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-5	8/31/2024	$ 5,372.00	$ 2,651,290.76	$ 24,343,504.79	A3
308	Medicaid Policy, Administration & Operational Efficiency - Streamlining MSP Eligibility Determination - Phase 1 - Systems Testing	9/13/2024	$ 24,648.00	$ 2,675,938.76	$ 24,368,152.79	A3
309	Medicaid Policy, Administration & Operational Efficiency - Automate Ex Parte Renewals for Categorical Limits - Systems Testing	9/13/2024	$ 24,648.00	$ 2,700,586.76	$ 24,392,800.79	A3
310	Medicaid Policy, Administration & Operational Efficiency - Allowing Clients to Request for Conti. Elig. Within 90 Days of Closure - Systems Testing	9/13/2024	$ 10,965.00	$ 2,711,551.76	$ 24,403,765.79	A3
311	Medicaid Policy, Administration & Operational Efficiency - Increase Enrollment in MSP - Systems Testing	9/13/2024	$ 8,216.00	$ 2,719,767.76	$ 24,411,981.79	A3
312	Medicaid Policy, Administration & Operational Efficiency - Streamlining MSP Eligibility Determination - Phase 1 - Implementation	9/27/2024	$ 12,324.00	$ 2,732,091.76	$ 24,424,305.79	A3
313	Medicaid Policy, Administration & Operational Efficiency - Automate Ex Parte Renewals for Categorical Limits - Implementation	9/27/2024	$ 12,324.00	$ 2,744,415.76	$ 24,436,629.79	A3
314	Medicaid Policy, Administration & Operational Efficiency - Allowing Clients to Request for Conti. Elig. Within 90 Days of Closure - Implementation	9/27/2024	$ 5,483.00	$ 2,749,898.76	$ 24,442,112.79	A3
315	Medicaid Policy, Administration & Operational Efficiency - Increase Enrollment in MSP - Implementation	9/27/2024	$ 4,108.00	$ 2,754,006.76	$ 24,446,220.79	A3
316	System of Care for Healthy Aging - Training & Change Management-2 - Construction & Unit	9/30/2024	$ 252,343.00	$ 3,006,349.76	$ 24,698,563.79	A2
317	Maintenance and Enhancements - September 2024	9/30/2024	$ 669,517.34	$ 3,675,867.10	$ 25,368,081.13	Original
318	Public Health Emergency - COVID Ongoing Support - Month-09-2024	9/30/2024	$ 27,492.00	$ 3,703,359.10	$ 25,395,573.13	A3
319	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-6	9/30/2024	$ 5,372.00	$ 3,708,731.10	$ 25,400,945.13	A3
320	Security - Quarterly Code Scan - Quarterly Code Scan - Period -3	9/30/2024	$ 10,112.00	$ 3,718,843.10	$ 25,411,057.13	A3
321	Medicaid Policy, Administration & Operational Efficiency - E-14 Authority Discontinuation - Requirements & Design	10/1/2024	$ 6,162.00	$ 3,725,005.10	$ 6,162.00	A3
322	Medicaid Policy, Administration & Operational Efficiency - Changes to 120 Reconsideration - Requirements & Design	10/1/2024	$ 2,062.00	$ 3,727,067.10	$ 8,224.00	A3
323	Medicaid Policy, Administration & Operational Efficiency - Continuous 12 Month Eligibility for Children - Requirements & Design	10/1/2024	$ 4,004.00	$ 3,731,071.10	$ 12,228.00	A3
324	Medicaid Waiver Support - Money Follows the Person (MFP) - Requirements & Design	10/1/2024	$ 28,819.00	$ 3,759,890.10	$ 41,047.00	A3
325	Summer EBT - Summer EBT School Year 2024 - Requirements & Design	10/1/2024	$ 16,567.00	$ 3,776,457.10	$ 57,614.00	A3
326	Medicaid Policy, Administration & Operational Efficiency - E-14 Authority Discontinuation - Construction & Unit	10/25/2024	$ 28,756.00	$ 3,805,213.10	$ 86,370.00	A3
327	Medicaid Policy, Administration & Operational Efficiency - Changes to 120 Reconsideration - Construction & Unit	10/25/2024	$ 9,622.00	$ 3,814,835.10	$ 95,992.00	A3

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Deloitte Consulting LLP
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DoIT #2020-095

State of New Hampshire, Department of Health and Human Services
Division of Economic and Housing Stability,
New HEIGHTS Maintenance, Operations and Enhancements
Attachment B-1
Amendment #6

Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
328	Medicaid Policy, Administration & Operational Efficiency - Continuous 12 Month Eligibility for Children - Construction & Unit	10/25/2024	$ 18,684.00	$ 3,833,519.10	$ 114,676.00	A3
329	Medicaid Waiver Support - Money Follows the Person (MFP) - Construction & Unit	10/25/2024	$ 134,490.00	$ 3,968,009.10	$ 249,166.00	A3
330	Summer EBT - Summer EBT School Year 2024 - Construction & Unit	10/25/2024	$ 77,314.00	$ 4,045,323.10	$ 326,480.00	A3
331	Maintenance and Enhancements - October 2024	10/31/2024	$ 669,517.33	$ 4,714,840.43	$ 995,997.33	Original
332	Public Health Emergency - COVID Ongoing Support - Month-10-2024	10/31/2024	$ 27,492.00	$ 4,742,332.43	$ 1,023,489.33	A3
333	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-7	10/31/2024	$ 5,372.00	$ 4,747,704.43	$ 1,028,861.33	A3
334	Medicaid Policy, Administration & Operational Efficiency - E-14 Authority Discontinuation - Systems Testing	11/29/2024	$ 4,108.00	$ 4,751,812.43	$ 1,032,969.33	A3
335	Medicaid Policy, Administration & Operational Efficiency - Changes to 120 Reconsideration - Systems Testing	11/29/2024	$ 1,375.00	$ 4,753,187.43	$ 1,034,344.33	A3
336	Medicaid Policy, Administration & Operational Efficiency - Continuous 12 Month Eligibility for Children - Systems Testing	11/29/2024	$ 2,669.00	$ 4,755,856.43	$ 1,037,013.33	A3
337	Medicaid Waiver Support - Money Follows the Person (MFP) - Systems Testing	11/29/2024	$ 19,213.00	$ 4,775,069.43	$ 1,056,226.33	A3
338	Summer EBT - Summer EBT School Year 2024 - Systems Testing	11/29/2024	$ 11,045.00	$ 4,786,114.43	$ 1,067,271.33	A3
339	Medicaid Policy, Administration & Operational Efficiency - Community Reentry for Youth and Adult - Requirements & Design	11/29/2024	$ 78,067.00	$ 4,864,181.43	$ 1,145,338.33	A4
340	System of Care for Healthy Aging - Training & Change Management-2 - Systems Testing	11/30/2024	$ 36,049.00	$ 4,900,230.43	$ 1,181,387.33	A2
341	Maintenance and Enhancements - November 2024	11/30/2024	$ 669,517.33	$ 5,569,747.76	$ 1,850,904.66	Original
342	Public Health Emergency - COVID Ongoing Support - Month-11-2024	11/30/2024	$ 27,492.00	$ 5,597,239.76	$ 1,878,396.66	A3
343	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-8	11/30/2024	$ 5,372.00	$ 5,602,611.76	$ 1,883,768.66	A3
344	Medicaid Policy, Administration & Operational Efficiency - E-14 Authority Discontinuation - Implementation	12/13/2024	$ 2,054.00	$ 5,604,665.76	$ 1,885,822.66	A3
345	Medicaid Policy, Administration & Operational Efficiency - Changes to 120 Reconsideration - Implementation	12/13/2024	$ 687.00	$ 5,605,352.76	$ 1,886,509.66	A3
346	Medicaid Policy, Administration & Operational Efficiency - Continuous 12 Month Eligibility for Children - Implementation	12/13/2024	$ 1,334.60	$ 5,606,687.36	$ 1,887,844.26	A3
347	Medicaid Waiver Support - Money Follows the Person (MFP) - Implementation	12/13/2024	$ 9,606.00	$ 5,616,293.36	$ 1,897,450.26	A3
348	Summer EBT - Summer EBT School Year 2024 - Implementation	12/13/2024	$ 5,522.00	$ 5,621,815.36	$ 1,902,972.26	A3
349	Medicaid Policy, Administration & Operational Efficiency - Community Reentry for Youth and Adult - Construction & Unit	12/13/2024	$ 364,300.00	$ 5,986,115.36	$ 2,267,272.26	A4
350	System of Care for Healthy Aging - Training & Change Management-2 - Implementation	12/31/2024	$ 18,024.50	$ 6,004,139.86	$ 2,285,296.76	A2
351	Maintenance and Enhancements - December 2024	12/31/2024	$ 669,517.34	$ 6,673,657.20	$ 2,954,814.10	Original
352	Public Health Emergency - COVID Ongoing Support - Month-12-2024	12/31/2024	$ 27,492.00	$ 6,701,149.20	$ 2,982,306.10	A3
353	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-9	12/31/2024	$ 5,372.00	$ 6,706,521.20	$ 2,987,678.10	A3
354	Security - Quarterly Code Scan - Quarterly Code Scan - Period -4	12/31/2024	$ 10,112.00	$ 6,716,633.20	$ 2,997,790.10	A3
355	Security - Annual Penetration Test - Annual Penetration Testing	12/31/2024	$ 20,540.00	$ 6,737,173.20	$ 3,018,330.10	A3
356	APS Case Management - Automate the BEAS State Registry - Requirements & Design	1/3/2025	$ 37,019.00	$ 6,774,192.20	$ 3,055,349.10	A4
357	SNAP Enhancements - Elderly Simplified Application - Requirements & Design	1/3/2025	$ 11,250.00	$ 6,785,442.20	$ 3,066,599.10	A4
358	Medicaid Policy, Administration & Operational Efficiency - Community Reentry for Youth and Adult - Systems Testing	1/17/2025	$ 52,045.00	$ 6,837,487.20	$ 3,118,644.10	A4
359	TANF Credential Tracking and Post-TANF Tracking - Credential Tracking Mechanism - Requirements & Design	1/17/2025	$ 24,648.00	$ 6,862,135.20	$ 3,143,292.10	A4
360	TANF Enhancements for driver flow - Case Review and QC Changes - Requirements & Design	1/17/2025	$ 14,406.00	$ 6,876,541.20	$ 3,157,698.10	A4

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State of New Hampshire, Department of Health and Human Services
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New HEIGHTS Maintenance, Operations and Enhancements
Attachment B-1
Amendment #6

Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
361	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -1 - Requirements & Design	1/17/2025	$ 28,440.00	$ 6,904,981.20	$ 3,186,138.10	A4
362	TANF AI - TANF Policy Engine - Requirements & Design	1/17/2025	$ 77,357.00	$ 6,982,338.20	$ 3,263,495.10	A4
363	Maintenance and Enhancements - January 2025	1/31/2025	$ 669,517.33	$ 7,651,855.53	$ 3,933,012.43	Original
364	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-10	1/31/2025	$ 5,372.00	$ 7,657,227.53	$ 3,938,384.43	A3
365	Medicaid Policy, Administration & Operational Efficiency - Community Reentry for Youth and Adult - Implementation	1/31/2025	$ 25,980.00	$ 7,683,207.53	$ 3,964,364.43	A4
366	APS Case Management - Automate the BEAS State Registry - Construction & Unit	1/31/2025	$ 172,757.00	$ 7,855,964.53	$ 4,137,121.43	A4
367	Security - MARS 2.2 Self Assessment -1 - Privacy Impact Assessment (PIA)	2/7/2025	$ 80,000.00	$ 7,935,964.53	$ 4,217,121.43	A2
368	SNAP Enhancements - Elderly Simplified Application - Construction & Unit	2/7/2025	$ 52,500.00	$ 7,988,464.53	$ 4,269,621.43	A4
369	Security - MARS 2.2 Self Assessment -1 - Year 1 Self-Assessment Report	2/14/2025	$ 80,000.00	$ 8,068,464.53	$ 4,349,621.43	A2
370	TANF Credential Tracking and Post-TANF Tracking - Credential Tracking Mechanism - Construction & Unit	2/14/2025	$ 115,022.00	$ 8,183,486.53	$ 4,464,643.43	A4
371	TANF Enhancements for driver flow - Case Review and QC Changes - Construction & Unit	2/14/2025	$ 67,100.00	$ 8,250,586.53	$ 4,531,743.43	A4
372	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -1 - Construction & Unit	2/14/2025	$ 132,720.00	$ 8,383,306.53	$ 4,664,463.43	A4
373	TANF AI - TANF Policy Engine - Construction & Unit	2/14/2025	$ 360,998.00	$ 8,744,304.53	$ 5,025,461.43	A4
374	Security - MARS 2.2 Self Assessment -1 - Information Security Assessment Report (ISRA)	2/21/2025	$ 20,000.00	$ 8,764,304.53	$ 5,045,461.43	A2
375	System of Care for Healthy Aging - Online Portal for Providers, Case Managers and Navigators - Requirements & Design	2/28/2025	$ 93,000.00	$ 8,857,304.53	$ 5,138,461.43	A2
376	System of Care for Healthy Aging - Track HCBC Waiver Services Data - Requirements & Design	2/28/2025	$ 72,000.00	$ 8,929,304.53	$ 5,210,461.43	A2
377	Maintenance and Enhancements - February 2025	2/28/2025	$ 669,517.33	$ 9,598,821.86	$ 5,879,978.76	Original
378	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-11	2/28/2025	$ 5,372.00	$ 9,604,193.86	$ 5,885,350.76	A3
379	Summer EBT - NH EASY - Summer EBT Client Portal - Requirements & Design	2/28/2025	$ 41,072.00	$ 9,645,265.86	$ 5,926,422.76	A4
380	Summer EBT - New HEIGHTS Admin Portal for State Staff - Requirements & Design	2/28/2025	$ 32,872.00	$ 9,678,137.86	$ 5,959,294.76	A4
381	Summer EBT - Benefit Issuance Process - Requirements & Design	2/28/2025	$ 32,872.00	$ 9,711,009.86	$ 5,992,166.76	A4
382	Summer EBT - Letters & Reports - Requirements & Design	2/28/2025	$ 49,296.00	$ 9,760,305.86	$ 6,041,462.76	A4
383	Summer EBT - Interfaces & Recovery - Requirements & Design	2/28/2025	$ 41,096.00	$ 9,801,401.86	$ 6,082,558.76	A4
384	TANF Document Imaging - Document Imaging Enhancement - Phase 1 - Requirements & Design	2/28/2025	$ 91,008.00	$ 9,892,409.86	$ 6,173,566.76	A4
385	Medicaid Waiver Support - HCBS Enhancements Phase -1 - Requirements & Design	3/7/2025	$ 105,000.00	$ 9,997,409.86	$ 6,278,566.76	A4
386	APS Case Management - Automate the BEAS State Registry - Systems Testing	3/14/2025	$ 24,680.00	$ 10,022,089.86	$ 6,303,246.76	A4
387	SNAP Enhancements - Elderly Simplified Application - Systems Testing	3/14/2025	$ 7,550.00	$ 10,029,639.86	$ 6,310,796.76	A4
388	TANF Credential Tracking and Post-TANF Tracking - Credential Tracking Mechanism - Systems Testing	3/14/2025	$ 16,432.00	$ 10,046,071.86	$ 6,327,228.76	A4
389	TANF Enhancements for driver flow - Case Review and QC Changes - Systems Testing	3/14/2025	$ 9,600.00	$ 10,055,671.86	$ 6,336,828.76	A4
390	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -1 - Systems Testing	3/14/2025	$ 18,960.00	$ 10,074,631.86	$ 6,355,788.76	A4
391	TANF AI - TANF Policy Engine - Systems Testing	3/14/2025	$ 51,571.00	$ 10,126,202.86	$ 6,407,359.76	A4
392	APS Case Management - Automate the BEAS State Registry - Implementation	3/28/2025	$ 12,340.00	$ 10,138,542.86	$ 6,419,699.76	A4
393	SNAP Enhancements - Elderly Simplified Application - Implementation	3/28/2025	$ 3,700.00	$ 10,142,242.86	$ 6,423,399.76	A4
394	TANF Credential Tracking and Post-TANF Tracking - Credential Tracking Mechanism - Implementation	3/28/2025	$ 8,218.00	$ 10,150,460.86	$ 6,431,617.76	A4
395	TANF Enhancements for driver flow - Case Review and QC Changes - Implementation	3/28/2025	$ 4,800.00	$ 10,155,260.86	$ 6,436,417.76	A4
396	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -1 - Implementation	3/28/2025	$ 9,480.00	$ 10,164,740.86	$ 6,445,897.76	A4
397	TANF AI - TANF Policy Engine - Implementation	3/28/2025	$ 25,786.00	$ 10,190,526.86	$ 6,471,683.76	A4
398	Maintenance and Enhancements - March 2025	3/31/2025	$ 669,517.34	$ 10,860,044.20	$ 7,141,201.10	Original
399	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-12	3/31/2025	$ 5,372.00	$ 10,865,416.20	$ 7,146,573.10	A3

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State of New Hampshire, Department of Health and Human Services
Division of Economic and Housing Stability,
New HEIGHTS Maintenance, Operations and Enhancements
Attachment B-1
Amendment #6

Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
400	System of Care for Healthy Aging - Online Portal for Providers, Case Managers and Navigators - Construction & Unit	4/4/2025	$ 434,000.00	$ 11,299,416.20	$ 7,580,573.10	A2
401	System of Care for Healthy Aging - Track HCBC Waiver Services Data - Construction & Unit	4/4/2025	$ 336,000.00	$ 11,635,416.20	$ 7,916,573.10	A2
402	Medicaid Policy, Administration & Operational Efficiency - Migrating VCI Process Out of FDSH - Requirements & Design	4/4/2025	$ 16,448.00	$ 11,651,864.20	$ 7,933,021.10	A3
403	Medicaid Waiver Support - 1915i Supportive Housing Benefit Package - Requirements & Design	4/4/2025	$ 24,672.00	$ 11,676,536.20	$ 7,957,693.10	A4
404	Summer EBT - NH EASY - Summer EBT Client Portal - Construction & Unit	4/4/2025	$ 191,670.00	$ 11,868,206.20	$ 8,149,363.10	A4
405	Summer EBT - New HEIGHTS Admin Portal for State Staff - Construction & Unit	4/4/2025	$ 153,402.00	$ 12,021,608.20	$ 8,302,765.10	A4
406	Summer EBT - Benefit Issuance Process - Construction & Unit	4/4/2025	$ 153,402.00	$ 12,175,010.20	$ 8,456,167.10	A4
407	Summer EBT - Letters & Reports - Construction & Unit	4/4/2025	$ 230,048.00	$ 12,405,058.20	$ 8,686,215.10	A4
408	Summer EBT - Interfaces & Recovery - Construction & Unit	4/4/2025	$ 191,780.00	$ 12,596,838.20	$ 8,877,995.10	A4
409	TANF Document Imaging - Document Imaging Enhancement - Phase 1 - Construction & Unit	4/4/2025	$ 424,704.00	$ 13,021,542.20	$ 9,302,699.10	A4
410	Medicaid Waiver Support - HCBS Enhancements Phase - 2 - Requirements & Design	4/4/2025	$ 90,009.00	$ 13,111,551.20	$ 9,392,708.10	A4
411	TANF Credential Tracking and Post-TANF Tracking - Post-TANF Program Tracking System - Requirements & Design	4/18/2025	$ 32,875.00	$ 13,144,426.20	$ 9,425,583.10	A4
412	TANF Enhancements for driver flow - TANF Process Improvements - 1 - Requirements & Design	4/18/2025	$ 45,200.00	$ 13,189,626.20	$ 9,470,783.10	A4
413	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -2 - Requirements & Design	4/18/2025	$ 33,180.00	$ 13,222,806.20	$ 9,503,963.10	A4
414	Medicaid Waiver Support - 1915i Supportive Housing Benefit Package - Construction & Unit	4/25/2025	$ 115,135.00	$ 13,337,941.20	$ 9,619,098.10	A4
415	Medicaid Waiver Support - HCBS Enhancements Phase - 1 - Construction & Unit	4/25/2025	$ 490,000.00	$ 13,827,941.20	$ 10,109,098.10	A4
416	Medicaid Waiver Support - HCBS Enhancements Phase - 2 - Construction & Unit	4/25/2025	$ 420,042.00	$ 14,247,983.20	$ 10,529,140.10	A4
417	Maintenance and Enhancements - April 2025	4/30/2025	$ 669,517.33	$ 14,917,500.53	$ 11,198,657.43	Original
418	Medicaid Policy, Administration & Operational Efficiency - Migrating VCI Process Out of FDSH - Construction & Unit	5/2/2025	$ 76,756.00	$ 14,994,256.53	$ 11,275,413.43	A3
419	TANF Credential Tracking and Post-TANF Tracking - Post-TANF Program Tracking System - Construction & Unit	5/9/2025	$ 153,380.00	$ 15,147,636.53	$ 11,428,793.43	A4
420	TANF Enhancements for driver flow - TANF Process Improvements - 1 - Construction & Unit	5/9/2025	$ 210,900.00	$ 15,358,536.53	$ 11,639,693.43	A4
421	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -2 - Construction & Unit	5/9/2025	$ 154,840.00	$ 15,513,376.53	$ 11,794,533.43	A4
422	Summer EBT - NH EASY - Summer EBT Client Portal - Systems Testing	5/16/2025	$ 27,381.00	$ 15,540,757.53	$ 11,821,914.43	A4
423	Summer EBT - New HEIGHTS Admin Portal for State Staff - Systems Testing	5/16/2025	$ 21,915.00	$ 15,562,672.53	$ 11,843,829.43	A4
424	Summer EBT - Benefit Issuance Process - Systems Testing	5/16/2025	$ 21,915.00	$ 15,584,587.53	$ 11,865,744.43	A4
425	Summer EBT - Letters & Reports - Systems Testing	5/16/2025	$ 32,864.00	$ 15,617,451.53	$ 11,898,608.43	A4
426	Summer EBT - Interfaces & Recovery - Systems Testing	5/16/2025	$ 27,397.00	$ 15,644,848.53	$ 11,926,005.43	A4
427	Summer EBT - NH EASY - Summer EBT Client Portal - Implementation	5/30/2025	$ 13,691.00	$ 15,658,539.53	$ 11,939,696.43	A4
428	Summer EBT - New HEIGHTS Admin Portal for State Staff - Implementation	5/30/2025	$ 10,957.00	$ 15,669,496.53	$ 11,950,653.43	A4
429	Summer EBT - Benefit Issuance Process - Implementation	5/30/2025	$ 10,957.00	$ 15,680,453.53	$ 11,961,610.43	A4
430	Summer EBT - Letters & Reports - Implementation	5/30/2025	$ 16,432.00	$ 15,696,885.53	$ 11,978,042.43	A4
431	Summer EBT - Interfaces & Recovery - Implementation	5/30/2025	$ 13,699.00	$ 15,710,584.53	$ 11,991,741.43	A4
432	Maintenance and Enhancements - May 2025	5/31/2025	$ 669,517.33	$ 16,380,101.86	$ 12,661,258.76	Original
433	TANF Document Imaging - Document Imaging Enhancement - Phase 1 - Systems Testing	6/6/2025	$ 60,672.00	$ 16,440,773.86	$ 12,721,930.76	A4
434	System of Care for Healthy Aging - Online Portal for Providers, Case Managers and Navigators - Systems Testing	6/13/2025	$ 62,000.00	$ 16,502,773.86	$ 12,783,930.76	A2
435	System of Care for Healthy Aging - Track HCBC Waiver Services Data - Systems Testing	6/13/2025	$ 48,000.00	$ 16,550,773.86	$ 12,831,930.76	A2

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State of New Hampshire, Department of Health and Human Services
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Amendment #6

Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
436	Medicaid Policy, Administration & Operational Efficiency - Migrating VCI Process Out of FDSH - Systems Testing	6/13/2025	$ 10,965.00	$ 16,561,738.86	$ 12,842,895.76	A3
437	Medicaid Waiver Support - 1915i Supportive Housing Benefit Package - Systems Testing	6/13/2025	$ 16,448.00	$ 16,578,186.86	$ 12,859,343.76	A4
438	TANF Credential Tracking and Post-TANF Tracking - Post-TANF Program Tracking System - Systems Testing	6/13/2025	$ 21,911.00	$ 16,600,097.86	$ 12,881,254.76	A4
439	TANF Enhancements for driver flow - TANF Process Improvements - 1 - Systems Testing	6/13/2025	$ 30,135.00	$ 16,630,232.86	$ 12,911,389.76	A4
440	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -2 - Systems Testing	6/13/2025	$ 22,120.00	$ 16,652,352.86	$ 12,933,509.76	A4
441	Medicaid Waiver Support - HCBS Enhancements Phase -1 - Systems Testing	6/13/2025	$ 70,000.00	$ 16,722,352.86	$ 13,003,509.76	A4
442	Medicaid Waiver Support - HCBS Enhancements Phase -2 - Systems Testing	6/13/2025	$ 60,006.00	$ 16,782,358.86	$ 13,063,515.76	A4
443	System of Care for Healthy Aging - Online Portal for Providers, Case Managers and Navigators - Implementation	6/27/2025	$ 31,000.00	$ 16,813,358.86	$ 13,094,515.76	A2
444	System of Care for Healthy Aging - Track HCBC Waiver Services Data - Implementation	6/27/2025	$ 24,000.00	$ 16,837,358.86	$ 13,118,515.76	A2
445	Medicaid Policy, Administration & Operational Efficiency - Migrating VCI Process Out of FDSH - Implementation	6/27/2025	$ 5,483.00	$ 16,842,841.86	$ 13,123,998.76	A3
446	Medicaid Waiver Support - 1915i Supportive Housing Benefit Package - Implementation	6/27/2025	$ 8,223.00	$ 16,851,064.86	$ 13,132,221.76	A4
447	SNAP Enhancements - QC Subsystem Expansion - Requirements & Design	6/27/2025	$ 37,500.00	$ 16,888,564.86	$ 13,169,721.76	A4
448	TANF Credential Tracking and Post-TANF Tracking - Post-TANF Program Tracking System - Implementation	6/27/2025	$ 10,980.00	$ 16,899,544.86	$ 13,180,701.76	A4
449	TANF Enhancements for driver flow - TANF Process Improvements - 1 - Implementation	6/27/2025	$ 15,071.00	$ 16,914,615.86	$ 13,195,772.76	A4
450	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -2 - Implementation	6/27/2025	$ 11,060.00	$ 16,925,675.86	$ 13,206,832.76	A4
451	TANF Document Imaging - Document Imaging Enhancement - Phase 1 - Implementation	6/27/2025	$ 30,336.00	$ 16,956,011.86	$ 13,237,168.76	A4
452	Medicaid Waiver Support - HCBS Enhancements Phase -1 - Implementation	6/27/2025	$ 34,940.00	$ 16,990,951.86	$ 13,272,108.76	A4
453	Medicaid Waiver Support - HCBS Enhancements Phase -2 - Implementation	6/27/2025	$ 30,003.00	$ 17,020,954.86	$ 13,302,111.76	A4
454	Maintenance and Enhancements - June 2025	6/30/2025	$ 669,517.34	$ 17,690,472.20	$ 13,971,629.10	Original
455	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-1	6/30/2025	$ 5,372.00	$ 17,695,844.20	$ 13,977,001.10	A4
456	TANF Credential Tracking and Post-TANF Tracking - ETS Service Changes - Requirements & Design	7/3/2025	$ 67,789.00	$ 67,789.00	$ 14,044,790.10	A4
457	TANF Enhancements for driver flow - TANF Process Improvements - 2 - Requirements & Design	7/3/2025	$ 49,295.00	$ 117,084.00	$ 14,094,085.10	A4
458	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -3 - Requirements & Design	7/3/2025	$ 33,180.00	$ 150,264.00	$ 14,127,265.10	A4
459	TANF Document Imaging - Document Imaging Enhancement - Phase 2 - Requirements & Design	7/3/2025	$ 45,504.00	$ 195,768.00	$ 14,172,769.10	A4
460	TANF AI - TANF Document Recognition - Requirements & Design	7/25/2025	$ 69,536.00	$ 265,304.00	$ 14,242,305.10	A4
461	Maintenance and Enhancements - July 2025	7/31/2025	$ 692,958.93	$ 958,262.93	$ 14,935,264.03	Original
462	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-2	7/31/2025	$ 5,372.00	$ 963,634.93	$ 14,940,636.03	A4
463	SNAP Enhancements - QC Subsystem Expansion - Construction & Unit	8/1/2025	$ 175,000.00	$ 1,138,634.93	$ 15,115,636.03	A4
464	SNAP Enhancements - SNAP E&T Enhancements-1 - Requirements & Design	8/1/2025	$ 48,750.00	$ 1,187,384.93	$ 15,164,386.03	A4
465	TANF Credential Tracking and Post-TANF Tracking - ETS Service Changes - Construction & Unit	8/8/2025	$ 316,310.00	$ 1,503,694.93	$ 15,480,696.03	A4
466	TANF Enhancements for driver flow - TANF Process Improvements - 2 - Construction & Unit	8/8/2025	$ 230,050.00	$ 1,733,744.93	$ 15,710,746.03	A4
467	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -3 - Construction & Unit	8/8/2025	$ 154,840.00	$ 1,888,584.93	$ 15,865,586.03	A4
468	TANF Document Imaging - Document Imaging Enhancement - Phase 2 - Construction & Unit	8/8/2025	$ 212,352.00	$ 2,100,936.93	$ 16,077,938.03	A4
469	Maintenance and Enhancements - August 2025	8/31/2025	$ 692,958.93	$ 2,793,895.86	$ 16,770,896.96	Original
470	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-3	8/31/2025	$ 5,372.00	$ 2,799,267.86	$ 16,776,268.96	A4
471	SNAP Enhancements - SNAP E&T Enhancements-1 - Construction & Unit	9/5/2025	$ 227,500.00	$ 3,026,767.86	$ 17,003,768.96	A4

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State of New Hampshire, Department of Health and Human Services
Division of Economic and Housing Stability,
New HEIGHTS Maintenance, Operations and Enhancements
Attachment B-1
Amendment #6

Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
472	TANF Credential Tracking and Post-TANF Tracking - TANF Disregard Reporting - Requirements & Design	9/5/2025	$ 28,750.00	$ 3,055,517.86	$ 17,032,518.96	A4
473	TANF Credential Tracking and Post-TANF Tracking - DALR Changes - Requirements & Design	9/5/2025	$ 10,270.00	$ 3,065,787.86	$ 17,042,788.96	A4
474	TANF Credential Tracking and Post-TANF Tracking - Employment and Assessment Screen Changes - Requirements & Design	9/5/2025	$ 4,200.00	$ 3,069,987.86	$ 17,046,988.96	A4
475	TANF NHEP Enhancements - NHEP Appt. Changes & Reports - Requirements & Design	9/5/2025	$ 37,950.00	$ 3,107,937.86	$ 17,084,938.96	A4
476	TANF Enhancements for driver flow - Caseload Management Changes - Requirements & Design	9/5/2025	$ 30,809.00	$ 3,138,746.86	$ 17,115,747.96	A4
477	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -4 - Requirements & Design	9/5/2025	$ 25,450.00	$ 3,164,196.86	$ 17,141,197.96	A4
478	TANF AI - TANF Document Recognition - Construction & Unit	9/5/2025	$ 324,500.00	$ 3,488,696.86	$ 17,465,697.96	A4
479	TANF Document Imaging - Document Imaging Enhancement - Phase 3 - Requirements & Design	9/5/2025	$ 45,504.00	$ 3,534,200.86	$ 17,511,201.96	A4
480	SNAP Enhancements - QC Subsystem Expansion - Systems Testing	9/12/2025	$ 25,000.00	$ 3,559,200.86	$ 17,536,201.96	A4
481	TANF Credential Tracking and Post-TANF Tracking - ETS Service Changes - Systems Testing	9/12/2025	$ 45,187.00	$ 3,604,387.86	$ 17,581,388.96	A4
482	TANF Enhancements for driver flow - TANF Process Improvements - 2 - Systems Testing	9/12/2025	$ 32,863.00	$ 3,637,250.86	$ 17,614,251.96	A4
483	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -3 - Systems Testing	9/12/2025	$ 22,120.00	$ 3,659,370.86	$ 17,636,371.96	A4
484	TANF Document Imaging - Document Imaging Enhancement - Phase 2 - Systems Testing	9/12/2025	$ 30,336.00	$ 3,689,706.86	$ 17,666,707.96	A4
485	SNAP Enhancements - QC Subsystem Expansion - Implementation	9/26/2025	$ 12,500.00	$ 3,702,206.86	$ 17,679,207.96	A4
486	TANF Credential Tracking and Post-TANF Tracking - ETS Service Changes - Implementation	9/26/2025	$ 22,594.00	$ 3,724,800.86	$ 17,701,801.96	A4
487	TANF Enhancements for driver flow - TANF Process Improvements - 2 - Implementation	9/26/2025	$ 16,359.32	$ 3,741,160.18	$ 17,718,161.28	A4
488	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -3 - Implementation	9/26/2025	$ 11,060.00	$ 3,752,220.18	$ 17,729,221.28	A4
489	TANF Document Imaging - Document Imaging Enhancement - Phase 2 - Implementation	9/26/2025	$ 15,168.00	$ 3,767,388.18	$ 17,744,389.28	A4
490	APS Case Management - Adult Protective Services (APS) System Enhancements - Requirements & Design	9/26/2025	$ 7,410.00	$ 3,774,798.18	$ 17,751,799.28	A5
491	Child Care Enhancements - Presumptive Eligibility and Child Care Scholarship - Requirements & Design	9/26/2025	$ 9,900.00	$ 3,784,698.18	$ 17,761,699.28	A5
492	Medicaid Policy, Administration & Operational Efficiency - Reasonable Compatibility Changes for Income & Resources - Requirements & Design	9/26/2025	$ 47,922.00	$ 3,832,620.18	$ 17,809,621.28	A5
493	Maintenance and Enhancements - September 2025	9/30/2025	$ 692,958.94	$ 4,525,579.12	$ 18,502,580.22	Original
494	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-4	9/30/2025	$ 5,372.00	$ 4,530,951.12	$ 18,507,952.22	A4
495	Security - Quarterly Code Scan - Quarterly Code Scan - Period -1	9/30/2025	$ 10,112.00	$ 4,541,063.12	$ 18,518,064.22	A4
496	SNAP Enhancements - SNAP E&T Enhancements-1 - Systems Testing	10/17/2025	$ 32,500.00	$ 4,573,563.12	$ 32,500.00	A4
497	TANF Credential Tracking and Post-TANF Tracking - TANF Disregard Reporting - Construction & Unit	10/17/2025	$ 134,180.00	$ 4,707,743.12	$ 166,680.00	A4
498	TANF Credential Tracking and Post-TANF Tracking - DALR Changes - Construction & Unit	10/17/2025	$ 47,900.00	$ 4,755,643.12	$ 214,580.00	A4
499	TANF Credential Tracking and Post-TANF Tracking - Employment and Assessment Screen Changes - Construction & Unit	10/17/2025	$ 19,170.00	$ 4,774,813.12	$ 233,750.00	A4
500	TANF NHEP Enhancements - NHEP Appt. Changes & Reports - Construction & Unit	10/17/2025	$ 177,325.00	$ 4,952,138.12	$ 411,075.00	A4
501	TANF Enhancements for driver flow - Caseload Management Changes - Construction & Unit	10/17/2025	$ 143,780.00	$ 5,095,918.12	$ 554,855.00	A4
502	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -4 - Construction & Unit	10/17/2025	$ 118,630.00	$ 5,214,548.12	$ 673,485.00	A4
503	TANF AI - TANF Document Recognition - Systems Testing	10/17/2025	$ 46,357.00	$ 5,260,905.12	$ 719,842.00	A4
504	TANF Document Imaging - Document Imaging Enhancement - Phase 3 - Construction & Unit	10/17/2025	$ 212,352.00	$ 5,473,257.12	$ 932,194.00	A4
505	SNAP Enhancements - SNAP E&T Enhancements-1 - Implementation	10/31/2025	$ 16,256.00	$ 5,489,513.12	$ 948,450.00	A4
506	Child Care Enhancements - Presumptive Eligibility and Child Care Scholarship - Construction & Unit	10/31/2025	$ 46,200.00	$ 5,535,713.12	$ 994,650.00	A5

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State of New Hampshire, Department of Health and Human Services
Division of Economic and Housing Stability,
New HEIGHTS Maintenance, Operations and Enhancements
Attachment B-1
Amendment #6

Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
507	Maintenance and Enhancements - October 2025	10/31/2025	$ 627,994.04	$ 6,163,707.16	$ 1,622,644.04	A4
508	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-5	10/31/2025	$ 5,372.00	$ 6,169,079.16	$ 1,628,016.04	A4
509	TANF AI - TANF Document Recognition - Implementation	10/31/2025	$ 23,148.00	$ 6,192,227.16	$ 1,651,164.04	A4
510	APS Case Management - Adult Protective Services (APS) System Enhancements - Construction & Unit	10/31/2025	$ 34,579.00	$ 6,226,806.16	$ 1,685,743.04	A5
511	Medicaid Policy, Administration & Operational Efficiency - Reasonable Compatibility Changes for Income & Resources - Construction & Unit	10/31/2025	$ 223,636.00	$ 6,450,442.16	$ 1,909,379.04	A5
512	APS Case Management - Adult Protective Services (APS) System Enhancements - Systems Testing	11/21/2025	$ 4,940.00	$ 6,455,382.16	$ 1,914,319.04	A5
513	Child Care Enhancements - Presumptive Eligibility and Child Care Scholarship - Systems Testing	11/21/2025	$ 6,600.00	$ 6,461,982.16	$ 1,920,919.04	A5
514	Medicaid Policy, Administration & Operational Efficiency - Reasonable Compatibility Changes for Income & Resources - Systems Testing	11/21/2025	$ 31,948.00	$ 6,493,930.16	$ 1,952,867.04	A5
515	TANF Credential Tracking and Post-TANF Tracking - TANF Disregard Reporting - Systems Testing	11/28/2025	$ 19,170.00	$ 6,513,100.16	$ 1,972,037.04	A4
516	TANF Credential Tracking and Post-TANF Tracking - DALR Changes - Systems Testing	11/28/2025	$ 6,820.00	$ 6,519,920.16	$ 1,978,857.04	A4
517	TANF Credential Tracking and Post-TANF Tracking - Employment and Assessment Screen Changes - Systems Testing	11/28/2025	$ 2,740.00	$ 6,522,660.16	$ 1,981,597.04	A4
518	TANF NHEP Enhancements - NHEP Appt. Changes & Reports - Systems Testing	11/28/2025	$ 25,332.00	$ 6,547,992.16	$ 2,006,929.04	A4
519	TANF Enhancements for driver flow - Caseload Management Changes - Systems Testing	11/28/2025	$ 20,540.00	$ 6,568,532.16	$ 2,027,469.04	A4
520	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -4 - Systems Testing	11/28/2025	$ 16,960.00	$ 6,585,492.16	$ 2,044,429.04	A4
521	TANF Document Imaging - Document Imaging Enhancement - Phase 3 - Systems Testing	11/28/2025	$ 30,336.00	$ 6,615,828.16	$ 2,074,765.04	A4
522	Maintenance and Enhancements - November 2025	11/30/2025	$ 627,994.04	$ 7,243,822.20	$ 2,702,759.08	A4
523	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-6	11/30/2025	$ 5,372.00	$ 7,249,194.20	$ 2,708,131.08	A4
524	SNAP Enhancements - SNAP E&T Enhancements-2 - Requirements & Design	12/5/2025	$ 26,250.00	$ 7,275,444.20	$ 2,734,381.08	A4
525	TANF Credential Tracking and Post-TANF Tracking - NHEP Screen Changes - Requirements & Design	12/5/2025	$ 34,900.00	$ 7,310,344.20	$ 2,769,281.08	A4
526	TANF Enhancements for driver flow - Fleeing Felon Probation and Parole Violator - Requirements & Design	12/5/2025	$ 16,400.00	$ 7,326,744.20	$ 2,785,681.08	A4
527	TANF Credential Tracking and Post-TANF Tracking - TANF Disregard Reporting - Implementation	12/12/2025	$ 9,554.00	$ 7,336,298.20	$ 2,795,235.08	A4
528	TANF Credential Tracking and Post-TANF Tracking - DALR Changes - Implementation	12/12/2025	$ 3,424.00	$ 7,339,722.20	$ 2,798,659.08	A4
529	TANF Credential Tracking and Post-TANF Tracking - Employment and Assessment Screen Changes - Implementation	12/12/2025	$ 1,382.00	$ 7,341,104.20	$ 2,800,041.08	A4
530	TANF NHEP Enhancements - NHEP Appt. Changes & Reports - Implementation	12/12/2025	$ 12,714.80	$ 7,353,819.00	$ 2,812,755.88	A4
531	TANF Enhancements for driver flow - Caseload Management Changes - Implementation	12/12/2025	$ 10,271.00	$ 7,364,090.00	$ 2,823,026.88	A4
532	TANF UI/UX Refresh - TANF UI/RX Refresh - Phase -4 - Implementation	12/12/2025	$ 8,410.00	$ 7,372,500.00	$ 2,831,436.88	A4
533	TANF Document Imaging - Document Imaging Enhancement - Phase 3 - Implementation	12/12/2025	$ 15,168.00	$ 7,387,668.00	$ 2,846,604.88	A4
534	APS Case Management - Adult Protective Services (APS) System Enhancements - Implementation	12/12/2025	$ 2,470.00	$ 7,390,138.00	$ 2,849,074.88	A5
535	Child Care Enhancements - Presumptive Eligibility and Child Care Scholarship - Implementation	12/12/2025	$ 3,300.00	$ 7,393,438.00	$ 2,852,374.88	A5
536	Medicaid Policy, Administration & Operational Efficiency - Reasonable Compatibility Changes for Income & Resources - Implementation	12/12/2025	$ 15,974.00	$ 7,409,412.00	$ 2,868,348.88	A5
537	Medicaid Policy, Administration & Operational Efficiency - CMS Final Rule - Streamlining the Enrollment and Retention process - Requirements & Design	12/26/2025	$ 50,767.00	$ 7,460,179.00	$ 2,919,115.88	A4
538	Maintenance and Enhancements - December 2025	12/31/2025	$ 627,994.04	$ 8,088,173.04	$ 3,547,109.92	A4
539	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-7	12/31/2025	$ 5,372.00	$ 8,093,545.04	$ 3,552,481.92	A4
540	Security - Quarterly Code Scan - Quarterly Code Scan - Period -2	12/31/2025	$ 10,112.00	$ 8,103,657.04	$ 3,562,593.92	A4

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Deloitte Consulting LLP
RFP-2023-DEHS-01-NEWHE-01-A05
DoIT #2020-095

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State of New Hampshire, Department of Health and Human Services
Division of Economic and Housing Stability,
New HEIGHTS Maintenance, Operations and Enhancements
Attachment B-1
Amendment #6

Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
541	Security - Annual Penetration Test - Annual Penetration Testing	12/31/2025	$ 20,540.00	$ 8,124,197.04	$ 3,583,133.92	A4
542	SNAP Enhancements - SNAP E&T Enhancements-2 - Construction & Unit	1/2/2026	$ 122,500.00	$ 8,246,697.04	$ 3,705,633.92	A4
543	TANF Credential Tracking and Post-TANF Tracking - NHEP Screen Changes - Construction & Unit	1/2/2026	$ 162,925.00	$ 8,409,622.04	$ 3,868,558.92	A4
544	TANF Enhancements for driver flow - Fleeing Felon Probation and Parole Violator - Construction & Unit	1/2/2026	$ 76,680.00	$ 8,486,302.04	$ 3,945,238.92	A4
545	Medicaid Policy, Administration & Operational Efficiency - CMS Final Rule - Streamlining the Enrollment and Retention process - Construction & Unit	1/30/2026	$ 236,896.00	$ 8,723,198.04	$ 4,182,134.92	A4
546	Maintenance and Enhancements - January 2026	1/31/2026	$ 627,994.04	$ 9,351,192.08	$ 4,810,128.96	A4
547	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-8	1/31/2026	$ 5,372.00	$ 9,356,564.08	$ 4,815,500.96	A4
548	Security - MARS 2.2 Self Assessment -2 - Privacy Impact Assessment (PIA)	2/6/2026	$ 156,800.00	$ 9,513,364.08	$ 4,972,300.96	A4
549	Security - MARS 2.2 Self Assessment -2 - Year 1 Self-Assessment Report	2/13/2026	$ 156,800.00	$ 9,670,164.08	$ 5,129,100.96	A4
550	TANF Enhancements for driver flow - Fleeing Felon Probation and Parole Violator - Systems Testing	2/13/2026	$ 10,940.00	$ 9,681,104.08	$ 5,140,040.96	A4
551	SNAP Enhancements - SNAP E&T Enhancements-2 - Systems Testing	2/14/2026	$ 17,564.00	$ 9,698,668.08	$ 5,157,604.96	A4
552	TANF Credential Tracking and Post-TANF Tracking - NHEP Screen Changes - Systems Testing	2/14/2026	$ 23,270.00	$ 9,721,938.08	$ 5,180,874.96	A4
553	Security - MARS 2.2 Self Assessment -2 - Information Security Assessment Report (ISRA)	2/20/2026	$ 78,398.00	$ 9,800,336.08	$ 5,259,272.96	A4
554	SNAP Enhancements - SNAP E&T Enhancements-2 - Implementation	2/27/2026	$ 8,680.00	$ 9,809,016.08	$ 5,267,952.96	A4
555	TANF Credential Tracking and Post-TANF Tracking - NHEP Screen Changes - Implementation	2/27/2026	$ 11,639.00	$ 9,820,655.08	$ 5,279,591.96	A4
556	TANF Enhancements for driver flow - Fleeing Felon Probation and Parole Violator - Implementation	2/27/2026	$ 5,474.00	$ 9,826,129.08	$ 5,285,065.96	A4
557	Summer EBT Technology Grant - Enhance Client Communication and Engagement - Requirements & Design	2/27/2026	$ 64,050.00	$ 9,890,179.08	$ 5,349,115.96	A5
558	Summer EBT Technology Grant - Summer EBT Reporting Enhancements - Requirements & Design	2/27/2026	$ 12,000.00	$ 9,902,179.08	$ 5,361,115.96	A5
559	Maintenance and Enhancements - February 2026	2/28/2026	$ 627,994.04	$ 10,530,173.12	$ 5,989,110.00	A4
560	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-9	2/28/2026	$ 5,372.00	$ 10,535,545.12	$ 5,994,482.00	A4
561	Medicaid Policy, Administration & Operational Efficiency - CMS Final Rule - Streamlining the Enrollment and Retention process - Systems Testing	3/13/2026	$ 33,847.00	$ 10,569,392.12	$ 6,028,329.00	A4
562	EVS Grant - Streamline Employment and Income Verification Processes - Requirements & Design	3/20/2026	$ 9,726.00	$ 10,579,118.12	$ 6,038,055.00	A6
563	Medicaid H.R.1 - Third-Party Verifications - 1 - Requirements & Design	3/20/2026	$ 12,691.00	$ 10,591,809.12	$ 6,050,746.00	A6
564	Medicaid Policy, Administration & Operational Efficiency - CMS Final Rule - Streamlining the Enrollment and Retention process - Implementation	3/27/2026	$ 16,906.00	$ 10,608,715.12	$ 6,067,652.00	A4
565	Maintenance and Enhancements - March 2026	3/31/2026	$ 627,994.04	$ 11,236,709.16	$ 6,695,646.04	A4
566	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-10	3/31/2026	$ 5,372.00	$ 11,242,081.16	$ 6,701,018.04	A4
567	Security - Quarterly Code Scan - Quarterly Code Scan - Period -3	3/31/2026	$ 10,112.00	$ 11,252,193.16	$ 6,711,130.04	A4
568	Medicaid H.R.1 - 100% Federal Poverty Line Verification - Requirements & Design	4/3/2026	$ 8,461.00	$ 11,260,654.16	$ 6,719,591.04	A6
569	Summer EBT Technology Grant - Enhance Client Communication and Engagement - Construction & Unit	4/17/2026	$ 298,900.00	$ 11,559,554.16	$ 7,018,491.04	A5
570	Summer EBT Technology Grant - Summer EBT Reporting Enhancements - Construction & Unit	4/17/2026	$ 56,000.00	$ 11,615,554.16	$ 7,074,491.04	A5
571	Summer EBT Technology Grant - Integrated Statewide S-EBT Database - Requirements & Design	4/24/2026	$ 87,850.00	$ 11,703,404.16	$ 7,162,341.04	A5
572	HCBS Enhancements - Expanded Provider Case View - Requirements & Design	4/24/2026	$ 16,937.00	$ 11,720,341.16	$ 7,179,278.04	A5
573	HCBS Enhancements - Long Term Care Application Tracking - Requirements & Design	4/24/2026	$ 25,381.00	$ 11,745,722.16	$ 7,204,659.04	A5
574	HCBS Enhancements - Automated User Account Deactivation and Purge - Requirements & Design	4/24/2026	$ 12,715.00	$ 11,758,437.16	$ 7,217,374.04	A5

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State of New Hampshire, Department of Health and Human Services
Division of Economic and Housing Stability,
New HEIGHTS Maintenance, Operations and Enhancements
Attachment B-1
Amendment #6

Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
575	HCBS Enhancements - QR Code Integration for Document Uploads - Requirements & Design	4/24/2026	$ 51,007.00	$ 11,809,444.16	$ 7,268,381.04	A5
576	HCBS Enhancements - Document Verification & Preview Functionality - Requirements & Design	4/24/2026	$ 12,715.00	$ 11,822,159.16	$ 7,281,096.04	A5
577	Maintenance and Enhancements - April 2026	4/30/2026	$ 627,994.04	$ 12,450,153.20	$ 7,909,090.08	A4
578	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-11	4/30/2026	$ 5,372.00	$ 12,455,525.20	$ 7,914,462.08	A4
579	EVS Grant - Streamline Employment and Income Verification Processes - Construction & Unit	5/1/2026	$ 45,384.00	$ 12,500,909.20	$ 7,959,846.08	A6
580	Medicaid H.R.1 - Third-Party Verifications - 1 - Construction & Unit	5/1/2026	$ 177,669.00	$ 12,678,578.20	$ 8,137,515.08	A6
581	Medicaid H.R.1 - 100% Federal Poverty Line Verification - Construction & Unit	5/8/2026	$ 39,482.00	$ 12,718,060.20	$ 8,176,997.08	A6
582	MEE - Operational Efficiency - Automate 3rd Party Verification From Client Registration - Requirements & Design	5/22/2026	$ 16,921.00	$ 12,734,981.20	$ 8,193,918.08	A6
583	MEE - Documents & Verifications - Automate Document Intake Using AI Technology - Requirements & Design	5/22/2026	$ 84,655.00	$ 12,819,636.20	$ 8,278,573.08	A6
584	MEE - Operational Efficiency - Automate Initiating Data Requests From External Sources Via CR - Requirements & Design	5/22/2026	$ 25,381.00	$ 12,845,017.20	$ 8,303,954.08	A6
585	Medicaid Premium Payments - Eligibility & Notices - Requirements & Design	5/22/2026	$ 29,610.00	$ 12,874,627.20	$ 8,333,564.08	A6
586	PTIG Grant - Improve Accuracy of Benefit Calculations for SNAP Cases - Requirements & Design	5/22/2026	$ 21,233.00	$ 12,895,860.20	$ 8,354,797.08	A6
587	Medicaid Premium Payments - NH EASY Portal - Requirements & Design	5/22/2026	$ 8,461.00	$ 12,904,321.20	$ 8,363,258.08	A6
588	Medicaid Premium Payments - Reporting & Interfaces - Requirements & Design	5/22/2026	$ 42,302.00	$ 12,946,623.20	$ 8,405,560.08	A6
589	FFIG Grant - Streamline SIU Reports to Improve Program Monitoring and Analysis - Requirements & Design	5/22/2026	$ 15,750.00	$ 12,962,373.20	$ 8,421,310.08	A6
590	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-12	5/30/2026	$ 5,372.00	$ 12,967,745.20	$ 8,426,682.08	A4
591	Maintenance and Enhancements - May 2026	5/31/2026	$ 627,994.04	$ 13,595,739.24	$ 9,054,676.12	A4
592	Summer EBT Technology Grant - Enhance Client Communication and Engagement - Systems Testing	6/12/2026	$ 42,700.00	$ 13,638,439.24	$ 9,097,376.12	A5
593	Summer EBT Technology Grant - Summer EBT Reporting Enhancements - Systems Testing	6/12/2026	$ 8,000.00	$ 13,646,439.24	$ 9,105,376.12	A5
594	Medicaid H.R.1 - 100% Federal Poverty Line Verification - Systems Testing	6/12/2026	$ 5,641.00	$ 13,652,080.24	$ 9,111,017.12	A6
595	EVS Grant - Streamline Employment and Income Verification Processes - Systems Testing	6/12/2026	$ 6,484.00	$ 13,658,564.24	$ 9,117,501.12	A6
596	Medicaid H.R.1 - Third-Party Verifications - 1 - Systems Testing	6/12/2026	$ 25,382.00	$ 13,683,946.24	$ 9,142,883.12	A6
597	Summer EBT Technology Grant - Enhance Client Communication and Engagement - Implementation	6/26/2026	$ 21,350.00	$ 13,705,296.24	$ 9,164,233.12	A5
598	Summer EBT Technology Grant - Summer EBT Reporting Enhancements - Implementation	6/26/2026	$ 4,000.00	$ 13,709,296.24	$ 9,168,233.12	A5
599	Summer EBT Technology Grant - Integrated Statewide S-EBT Database - Construction & Unit	6/26/2026	$ 415,100.00	$ 14,124,396.24	$ 9,583,333.12	A5
600	HCBS Enhancements - Expanded Provider Case View - Construction & Unit	6/26/2026	$ 79,038.00	$ 14,203,434.24	$ 9,662,371.12	A5
601	HCBS Enhancements - Long Term Care Application Tracking - Construction & Unit	6/26/2026	$ 118,446.00	$ 14,321,880.24	$ 9,780,817.12	A5
602	HCBS Enhancements - Automated User Account Deactivation and Purge - Construction & Unit	6/26/2026	$ 59,336.00	$ 14,381,216.24	$ 9,840,153.12	A5
603	HCBS Enhancements - QR Code Integration for Document Uploads - Construction & Unit	6/26/2026	$ 238,032.00	$ 14,619,248.24	$ 10,078,185.12	A5
604	HCBS Enhancements - Document Verification & Preview Functionality - Construction & Unit	6/26/2026	$ 59,336.00	$ 14,678,584.24	$ 10,137,521.12	A5
605	Medicaid H.R.1 - 100% Federal Poverty Line Verification - Implementation	6/26/2026	$ 2,818.00	$ 14,681,402.24	$ 10,140,339.12	A6
606	Medicaid Community Engagement - CE Eligibility Status Determination - Requirements & Design	6/26/2026	$ 19,036.00	$ 14,700,438.24	$ 10,159,375.12	A6
607	Medicaid Community Engagement - CE Ex Parte Renewal Enhancements - Requirements & Design	6/26/2026	$ 1,411.00	$ 14,701,849.24	$ 10,160,786.12	A6
608	Medicaid Community Engagement - CE Notices Enhancements - Requirements & Design	6/26/2026	$ 63,452.00	$ 14,765,301.24	$ 10,224,238.12	A6
609	Medicaid Community Engagement - CE Outreach & Digital Campaign - Requirements & Design	6/26/2026	$ 19,741.00	$ 14,785,042.24	$ 10,243,979.12	A6
610	Medicaid Community Engagement - CE Report Change Enhancements - Requirements & Design	6/26/2026	$ 8,461.00	$ 14,793,503.24	$ 10,252,440.12	A6

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State of New Hampshire, Department of Health and Human Services
Division of Economic and Housing Stability,
New HEIGHTS Maintenance, Operations and Enhancements
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Amendment #6

Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
611	Modernize Eligibility Services - Digital Communication: AI Chatbot - Requirements & Design	6/26/2026	$ 105,948.00	$ 14,899,451.24	$ 10,358,388.12	A6
612	MEE - Client Communication - Enhance Omni-Channel Client Delivery (Chatbot) - Requirements & Design	6/26/2026	$ 101,525.00	$ 15,000,976.24	$ 10,459,913.12	A6
613	Medicaid Community Engagement - New HEIGHTS CE Enhancements - Requirements & Design	6/26/2026	$ 8,461.00	$ 15,009,437.24	$ 10,468,374.12	A6
614	Medicaid Community Engagement - NH EASY CE Enhancements - Requirements & Design	6/26/2026	$ 33,841.00	$ 15,043,278.24	$ 10,502,215.12	A6
615	EVS Grant - Streamline Employment and Income Verification Processes - Implementation	6/26/2026	$ 3,240.00	$ 15,046,518.24	$ 10,505,455.12	A6
616	Medicaid H.R.1 - Third-Party Verifications - 1 - Implementation	6/26/2026	$ 38,070.00	$ 15,084,588.24	$ 10,543,525.12	A6
617	Maintenance and Enhancements - June 2026	6/30/2026	$ 628,003.28	$ 15,712,591.52	$ 11,171,528.40	A4
618	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-1	6/30/2026	$ 5,372.00	$ 15,717,963.52	$ 11,176,900.40	A4
619	Security - Quarterly Code Scan - Quarterly Code Scan - Period -4	6/30/2026	$ 10,112.00	$ 15,728,075.52	$ 11,187,012.40	A4
620	MEE - Operational Efficiency - Automate 3rd Party Verification From Client Registration - Construction & Unit	7/3/2026	$ 78,963.00	$ 78,963.00	$ 11,265,975.40	A6
621	MEE - Documents & Verifications - Automate Document Intake Using AI Technology - Construction & Unit	7/3/2026	$ 395,054.00	$ 474,017.00	$ 11,661,029.40	A6
622	MEE - Operational Efficiency - Automate Initiating Data Requests From External Sources Via CR - Construction & Unit	7/3/2026	$ 118,444.00	$ 592,461.00	$ 11,779,473.40	A6
623	Medicaid Premium Payments - Eligibility & Notices - Construction & Unit	7/3/2026	$ 138,180.00	$ 730,641.00	$ 11,917,653.40	A6
624	PTIG Grant - Improve Accuracy of Benefit Calculations for SNAP Cases - Construction & Unit	7/3/2026	$ 99,085.00	$ 829,726.00	$ 12,016,738.40	A6
625	Medicaid Premium Payments - NH EASY Portal - Construction & Unit	7/3/2026	$ 39,482.00	$ 869,208.00	$ 12,056,220.40	A6
626	Medicaid Premium Payments - Reporting & Interfaces - Construction & Unit	7/3/2026	$ 197,406.00	$ 1,066,614.00	$ 12,253,626.40	A6
627	FFIG Grant - Streamline SIU Reports to Improve Program Monitoring and Analysis - Construction & Unit	7/3/2026	$ 73,500.00	$ 1,140,114.00	$ 12,327,126.40	A6
628	Medicaid H.R.1 - Alien Medicaid Eligibility - Requirements & Design	7/24/2026	$ 8,461.00	$ 1,148,575.00	$ 12,335,587.40	A6
629	Medicaid Community Engagement - CE Audits & Quality Control - Requirements & Design	7/24/2026	$ 4,231.00	$ 1,152,806.00	$ 12,339,818.40	A6
630	Medicaid Community Engagement - CE Reporting Enhancements - Requirements & Design	7/24/2026	$ 18,331.00	$ 1,171,137.00	$ 12,358,149.40	A6
631	MEE - Documents & Verifications - Enable Drag-Drop Uploads - Requirements & Design	7/24/2026	$ 16,931.00	$ 1,188,068.00	$ 12,375,080.40	A6
632	PTIG Grant - Streamline the Communication and Change Processing Workflows - Requirements & Design	7/24/2026	$ 45,343.00	$ 1,233,411.00	$ 12,420,423.40	A6
633	Medicaid H.R.1 - Eligibility Redeterminations - Requirements & Design	7/27/2026	$ 33,841.00	$ 1,267,252.00	$ 12,454,264.40	A6
634	Maintenance and Enhancements - July 2026	7/31/2026	$ 672,911.30	$ 1,940,163.30	$ 13,127,175.70	A4
635	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-2	7/31/2026	$ 5,372.00	$ 1,945,535.30	$ 13,132,547.70	A4
636	MEE - MEA Redesign - Redesign MEA & Update Algorithm Scoring - Requirements & Design	8/7/2026	$ 49,494.00	$ 1,995,029.30	$ 13,182,041.70	A6
637	Summer EBT Technology Grant - Integrated Statewide S-EBT Database - Systems Testing	8/14/2026	$ 59,300.00	$ 2,054,329.30	$ 13,241,341.70	A5
638	HCBS Enhancements - Expanded Provider Case View - Systems Testing	8/14/2026	$ 11,291.00	$ 2,065,620.30	$ 13,252,632.70	A5
639	HCBS Enhancements - Long Term Care Application Tracking - Systems Testing	8/14/2026	$ 16,921.00	$ 2,082,541.30	$ 13,269,553.70	A5
640	HCBS Enhancements - Automated User Account Deactivation and Purge - Systems Testing	8/14/2026	$ 8,477.00	$ 2,091,018.30	$ 13,278,030.70	A5
641	HCBS Enhancements - QR Code Integration for Document Uploads - Systems Testing	8/14/2026	$ 34,005.00	$ 2,125,023.30	$ 13,312,035.70	A5
642	HCBS Enhancements - Document Verification & Preview Functionality - Systems Testing	8/14/2026	$ 8,477.00	$ 2,133,500.30	$ 13,320,512.70	A5
643	MEE - Operational Efficiency - Automate 3rd Party Verification From Client Registration - Systems Testing	8/14/2026	$ 11,281.00	$ 2,144,781.30	$ 13,331,793.70	A6
644	MEE - Documents & Verifications - Automate Document Intake Using AI Technology - Systems Testing	8/14/2026	$ 56,437.00	$ 2,201,218.30	$ 13,388,230.70	A6

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State of New Hampshire, Department of Health and Human Services
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New HEIGHTS Maintenance, Operations and Enhancements
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Amendment #6

Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
645	MEE - Operational Efficiency - Automate Initiating Data Requests From External Sources Via CR - Systems Testing	8/14/2026	$ 16,921.00	$ 2,218,139.30	$ 13,405,151.70	A6
646	Medicaid Premium Payments - Eligibility & Notices - Systems Testing	8/14/2026	$ 19,740.00	$ 2,237,879.30	$ 13,424,891.70	A6
647	PTIG Grant - Improve Accuracy of Benefit Calculations for SNAP Cases - Systems Testing	8/14/2026	$ 14,155.00	$ 2,252,034.30	$ 13,439,046.70	A6
648	Medicaid Premium Payments - NH EASY Portal - Systems Testing	8/14/2026	$ 5,641.00	$ 2,257,675.30	$ 13,444,687.70	A6
649	Medicaid Premium Payments - Reporting & Interfaces - Systems Testing	8/14/2026	$ 28,201.00	$ 2,285,876.30	$ 13,472,888.70	A6
650	FFIG Grant - Streamline SIU Reports to Improve Program Monitoring and Analysis - Systems Testing	8/14/2026	$ 10,500.00	$ 2,296,376.30	$ 13,483,388.70	A6
651	Medicaid Community Engagement - CE Eligibility Status Determination - Construction & Unit	8/21/2026	$ 88,833.00	$ 2,385,209.30	$ 13,572,221.70	A6
652	Medicaid Community Engagement - CE Ex Parte Renewal Enhancements - Construction & Unit	8/21/2026	$ 19,741.00	$ 2,404,950.30	$ 13,591,962.70	A6
653	Medicaid Community Engagement - CE Notices Enhancements - Construction & Unit	8/21/2026	$ 296,109.00	$ 2,701,059.30	$ 13,888,071.70	A6
654	Medicaid Community Engagement - CE Outreach & Digital Campaign - Construction & Unit	8/21/2026	$ 276,368.00	$ 2,977,427.30	$ 14,164,439.70	A6
655	Medicaid Community Engagement - CE Report Change Enhancements - Construction & Unit	8/21/2026	$ 39,482.00	$ 3,016,909.30	$ 14,203,921.70	A6
656	Modernize Eligibility Services - Digital Communication: AI Chatbot - Construction & Unit	8/21/2026	$ 494,424.00	$ 3,511,333.30	$ 14,698,345.70	A6
657	MEE - Client Communication - Enhance Omni-Channel Client Delivery (Chatbot) - Construction & Unit	8/21/2026	$ 473,783.00	$ 3,985,116.30	$ 15,172,128.70	A6
658	Medicaid Community Engagement - New HEIGHTS CE Enhancements - Construction & Unit	8/21/2026	$ 118,444.00	$ 4,103,560.30	$ 15,290,572.70	A6
659	Medicaid Community Engagement - NH EASY CE Enhancements - Construction & Unit	8/21/2026	$ 157,925.00	$ 4,261,485.30	$ 15,448,497.70	A6
660	Summer EBT Technology Grant - Integrated Statewide S-EBT Database - Implementation	8/28/2026	$ 29,650.00	$ 4,291,135.30	$ 15,478,147.70	A5
661	HCBS Enhancements - Expanded Provider Case View - Implementation	8/28/2026	$ 5,646.00	$ 4,296,781.30	$ 15,483,793.70	A5
662	HCBS Enhancements - Long Term Care Application Tracking - Implementation	8/28/2026	$ 8,460.00	$ 4,305,241.30	$ 15,492,253.70	A5
663	HCBS Enhancements - Automated User Account Deactivation and Purge - Implementation	8/28/2026	$ 4,238.00	$ 4,309,479.30	$ 15,496,491.70	A5
664	HCBS Enhancements - QR Code Integration for Document Uploads - Implementation	8/28/2026	$ 17,002.00	$ 4,326,481.30	$ 15,513,493.70	A5
665	HCBS Enhancements - Document Verification & Preview Functionality - Implementation	8/28/2026	$ 4,238.20	$ 4,330,719.50	$ 15,517,731.90	A5
666	MEE - Operational Efficiency - Automate 3rd Party Verification From Client Registration - Implementation	8/28/2026	$ 5,638.00	$ 4,336,357.50	$ 15,523,369.90	A6
667	MEE - Documents & Verifications - Automate Document Intake Using AI Technology - Implementation	8/28/2026	$ 28,216.00	$ 4,364,573.50	$ 15,551,585.90	A6
668	MEE - Operational Efficiency - Automate Initiating Data Requests From External Sources Via CR - Implementation	8/28/2026	$ 8,459.00	$ 4,373,032.50	$ 15,560,044.90	A6
669	Medicaid Premium Payments - Eligibility & Notices - Implementation	8/28/2026	$ 9,869.00	$ 4,382,901.50	$ 15,569,913.90	A6
670	PTIG Grant - Improve Accuracy of Benefit Calculations for SNAP Cases - Implementation	8/28/2026	$ 7,076.00	$ 4,389,977.50	$ 15,576,989.90	A6
671	Medicaid Premium Payments - NH EASY Portal - Implementation	8/28/2026	$ 2,818.00	$ 4,392,795.50	$ 15,579,807.90	A6
672	Medicaid Premium Payments - Reporting & Interfaces - Implementation	8/28/2026	$ 14,099.00	$ 4,406,894.50	$ 15,593,906.90	A6
673	FFIG Grant - Streamline SIU Reports to Improve Program Monitoring and Analysis - Implementation	8/28/2026	$ 5,250.00	$ 4,412,144.50	$ 15,599,156.90	A6
674	Maintenance and Enhancements - August 2026	8/31/2026	$ 672,911.30	$ 5,085,055.80	$ 16,272,068.20	A4
675	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-3	8/31/2026	$ 5,372.00	$ 5,090,427.80	$ 16,277,440.20	A4
676	Medicaid H.R.1 - Alien Medicaid Eligibility - Construction & Unit	9/4/2026	$ 39,482.00	$ 5,129,909.80	$ 16,316,922.20	A6
677	MEE - Operational Efficiency - Automatically Generate Case Comments - Requirements & Design	9/4/2026	$ 38,095.00	$ 5,168,004.80	$ 16,355,017.20	A6
678	MEE - Operational Efficiency - Auto-Update Case Comments From Screen Changes - Requirements & Design	9/4/2026	$ 22,272.00	$ 5,190,276.80	$ 16,377,289.20	A6

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State of New Hampshire, Department of Health and Human Services
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Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
679	MEE - Documents & Verifications - Enable Drag-Drop Uploads - Construction & Unit	9/4/2026	$ 79,011.00	$ 5,269,287.80	$ 16,456,300.20	A6
680	PTIG Grant - Improve Data Quality Through Quality Check Process - Requirements & Design	9/4/2026	$ 41,096.00	$ 5,310,383.80	$ 16,497,396.20	A6
681	PTIG Grant - Streamline the Communication and Change Processing Workflows - Construction & Unit	9/4/2026	$ 211,598.00	$ 5,521,981.80	$ 16,708,994.20	A6
682	Medicaid H.R.1 - Third-Party Verifications - 2 - Requirements & Design	9/4/2026	$ 33,850.00	$ 5,555,831.80	$ 16,742,844.20	A6
683	Medicaid Community Engagement - CE Audits & Quality Control - Construction & Unit	9/18/2026	$ 19,741.00	$ 5,575,572.80	$ 16,762,585.20	A6
684	Medicaid Community Engagement - CE Reporting Enhancements - Construction & Unit	9/18/2026	$ 256,627.00	$ 5,832,199.80	$ 17,019,212.20	A6
685	Modernize Eligibility Services - Third Party Employment Verifications - Requirements & Design	9/18/2026	$ 38,142.00	$ 5,870,341.80	$ 17,057,354.20	A6
686	Medicaid H.R.1 - Eligibility Redeterminations - Construction & Unit	9/21/2026	$ 157,925.00	$ 6,028,266.80	$ 17,215,279.20	A6
687	Medicaid H.R.1 - Reducing Duplicate Enrollment - Contractual Address Support - Requirements & Design	9/24/2026	$ 8,461.00	$ 6,036,727.80	$ 17,223,740.20	A6
688	Medicaid H.R.1 - Reducing Duplicate Enrollment - Address Verification - Requirements & Design	9/24/2026	$ 8,461.00	$ 6,045,188.80	$ 17,232,201.20	A6
689	Medicaid H.R.1 - Removing Deceased Individuals From Enrollment - Requirements & Design	9/24/2026	$ 4,231.00	$ 6,049,419.80	$ 17,236,432.20	A6
690	Maintenance and Enhancements - September 2026	9/30/2026	$ 672,911.30	$ 6,722,331.10	$ 17,909,343.50	A4
691	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-4	9/30/2026	$ 5,372.00	$ 6,727,703.10	$ 17,914,715.50	A4
692	Security - Quarterly Code Scan - Quarterly Code Scan - Period -1	9/30/2026	$ 10,112.00	$ 6,737,815.10	$ 17,924,827.50	A4
693	MEE - MEA Redesign - MEA Training Video Recording & Publishing - Requirements & Design	10/2/2026	$ 1,904.00	$ 6,739,719.10	$ 1,904.00	A6
694	MEE - MEA Redesign - Redesign MEA & Update Algorithm Scoring - Construction & Unit	10/2/2026	$ 230,970.00	$ 6,970,689.10	$ 232,874.00	A6
695	Medicaid H.R.1 - Alien Medicaid Eligibility - Systems Testing	10/16/2026	$ 5,641.00	$ 6,976,330.10	$ 238,515.00	A6
696	MEE - Operational Efficiency - Automatically Generate Case Comments - Construction & Unit	10/16/2026	$ 177,775.00	$ 7,154,105.10	$ 416,290.00	A6
697	MEE - Operational Efficiency - Auto-Update Case Comments From Screen Changes - Construction & Unit	10/16/2026	$ 103,932.00	$ 7,258,037.10	$ 520,222.00	A6
698	Medicaid Community Engagement - CE Eligibility Status Determination - Systems Testing	10/16/2026	$ 12,691.00	$ 7,270,728.10	$ 532,913.00	A6
699	Medicaid Community Engagement - CE Ex Parte Renewal Enhancements - Systems Testing	10/16/2026	$ 2,821.00	$ 7,273,549.10	$ 535,734.00	A6
700	Medicaid Community Engagement - CE Notices Enhancements - Systems Testing	10/16/2026	$ 42,302.00	$ 7,315,851.10	$ 578,036.00	A6
701	Medicaid Community Engagement - CE Outreach & Digital Campaign - Systems Testing	10/16/2026	$ 39,482.00	$ 7,355,333.10	$ 617,518.00	A6
702	Medicaid Community Engagement - CE Report Change Enhancements - Systems Testing	10/16/2026	$ 5,641.00	$ 7,360,974.10	$ 623,159.00	A6
703	Modernize Eligibility Services - Digital Communication: AI Chatbot - Systems Testing	10/16/2026	$ 70,632.00	$ 7,431,606.10	$ 693,791.00	A6
704	MEE - Documents & Verifications - Enable Drag-Drop Uploads - Systems Testing	10/16/2026	$ 11,288.00	$ 7,442,894.10	$ 705,079.00	A6
705	MEE - Client Communication - Enhance Omni-Channel Client Delivery (Chatbot) - Systems Testing	10/16/2026	$ 67,684.00	$ 7,510,578.10	$ 772,763.00	A6
706	PTIG Grant - Improve Data Quality Through Quality Check Process - Construction & Unit	10/16/2026	$ 191,781.00	$ 7,702,359.10	$ 964,544.00	A6
707	Medicaid Community Engagement - New HEIGHTS CE Enhancements - Systems Testing	10/16/2026	$ 16,921.00	$ 7,719,280.10	$ 981,465.00	A6
708	Medicaid Community Engagement - NH EASY CE Enhancements - Systems Testing	10/16/2026	$ 22,561.00	$ 7,741,841.10	$ 1,004,026.00	A6
709	PTIG Grant - Streamline the Communication and Change Processing Workflows - Systems Testing	10/16/2026	$ 30,229.00	$ 7,772,070.10	$ 1,034,255.00	A6
710	Medicaid H.R.1 - Third-Party Verifications - 2 - Construction & Unit	10/16/2026	$ 157,966.00	$ 7,930,036.10	$ 1,192,221.00	A6
711	Medicaid Policy, Administration & Operational Efficiency - Automate Task Management - Phase 1 - Requirements & Design	10/23/2026	$ 84,603.00	$ 8,014,639.10	$ 1,276,824.00	A6
712	MEE - Operational Efficiency - Implement Virtual Assistant for Caseworkers - Requirements & Design	10/23/2026	$ 101,523.00	$ 8,116,162.10	$ 1,378,347.00	A6

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Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
713	Modernize Eligibility Services - Third Party Employment Verifications - Construction & Unit	10/23/2026	$ 177,993.00	$ 8,294,155.10	$ 1,556,340.00	A6
714	Medicaid H.R.1 - Alien Medicaid Eligibility - Implementation	10/30/2026	$ 2,818.00	$ 8,296,973.10	$ 1,559,158.00	A6
715	Medicaid Community Engagement - CE Eligibility Status Determination - Implementation	10/30/2026	$ 6,344.00	$ 8,303,317.10	$ 1,565,502.00	A6
716	Medicaid Community Engagement - CE Ex Parte Renewal Enhancements - Implementation	10/30/2026	$ 4,228.00	$ 8,307,545.10	$ 1,569,730.00	A6
717	Medicaid Community Engagement - CE Notices Enhancements - Implementation	10/30/2026	$ 21,149.00	$ 8,328,694.10	$ 1,590,879.00	A6
718	Medicaid Community Engagement - CE Outreach & Digital Campaign - Implementation	10/30/2026	$ 59,220.00	$ 8,387,914.10	$ 1,650,099.00	A6
719	Medicaid Community Engagement - CE Report Change Enhancements - Implementation	10/30/2026	$ 2,818.00	$ 8,390,732.10	$ 1,652,917.00	A6
720	Modernize Eligibility Services - Digital Communication: AI Chatbot - Implementation	10/30/2026	$ 35,316.00	$ 8,426,048.10	$ 1,688,233.00	A6
721	MEE - Documents & Verifications - Enable Drag-Drop Uploads - Implementation	10/30/2026	$ 5,642.00	$ 8,431,690.10	$ 1,693,875.00	A6
722	MEE - Client Communication - Enhance Omni-Channel Client Delivery (Chatbot) - Implementation	10/30/2026	$ 33,840.00	$ 8,465,530.10	$ 1,727,715.00	A6
723	MEE - MEA Redesign - MEA Training Video Recording & Publishing - Construction & Unit	10/30/2026	$ 8,884.00	$ 8,474,414.10	$ 1,736,599.00	A6
724	Medicaid Community Engagement - New HEIGHTS CE Enhancements - Implementation	10/30/2026	$ 25,379.00	$ 8,499,793.10	$ 1,761,978.00	A6
725	Medicaid Community Engagement - NH EASY CE Enhancements - Implementation	10/30/2026	$ 11,279.00	$ 8,511,072.10	$ 1,773,257.00	A6
726	PTIG Grant - Streamline the Communication and Change Processing Workflows - Implementation	10/30/2026	$ 15,112.00	$ 8,526,184.10	$ 1,788,369.00	A6
727	Maintenance and Enhancements - October 2026	10/31/2026	$ 672,911.30	$ 9,199,095.40	$ 2,461,280.30	A4
728	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-5	10/31/2026	$ 5,372.00	$ 9,204,467.40	$ 2,466,652.30	A4
729	Medicaid H.R.1 - Reducing Duplicate Enrollment - Contractual Address Support - Construction & Unit	11/5/2026	$ 39,482.00	$ 9,243,949.40	$ 2,506,134.30	A6
730	Medicaid H.R.1 - Reducing Duplicate Enrollment - Address Verification - Construction & Unit	11/5/2026	$ 39,482.00	$ 9,283,431.40	$ 2,545,616.30	A6
731	Medicaid H.R.1 - Removing Deceased Individuals From Enrollment - Construction & Unit	11/5/2026	$ 19,741.00	$ 9,303,172.40	$ 2,565,357.30	A6
732	Medicaid Community Engagement - CE Audits & Quality Control - Systems Testing	11/13/2026	$ 2,821.00	$ 9,305,993.40	$ 2,568,178.30	A6
733	Medicaid Community Engagement - CE Reporting Enhancements - Systems Testing	11/13/2026	$ 36,661.00	$ 9,342,654.40	$ 2,604,839.30	A6
734	Medicaid H.R.1 - Eligibility Redeterminations - Systems Testing	11/16/2026	$ 22,561.00	$ 9,365,215.40	$ 2,627,400.30	A6
735	MEE - MEA Redesign - Automation of Consent and Authorization for Release of PHI - Requirements & Design	11/20/2026	$ 10,153.00	$ 9,375,368.40	$ 2,637,553.30	A6
736	FFIG Grant - Enhance System Tracking, Search and Filter Capabilities - Requirements & Design	11/20/2026	$ 19,650.00	$ 9,395,018.40	$ 2,657,203.30	A6
737	PTIG Grant - Enhance System Usability With HCD Principles - Requirements & Design	11/20/2026	$ 65,863.00	$ 9,460,881.40	$ 2,723,066.30	A6
738	MEE - Operational Efficiency - Automatically Generate Case Comments - Systems Testing	11/27/2026	$ 25,397.00	$ 9,486,278.40	$ 2,748,463.30	A6
739	MEE - Operational Efficiency - Auto-Update Case Comments From Screen Changes - Systems Testing	11/27/2026	$ 14,848.00	$ 9,501,126.40	$ 2,763,311.30	A6
740	Medicaid Community Engagement - CE Audits & Quality Control - Implementation	11/27/2026	$ 1,408.00	$ 9,502,534.40	$ 2,764,719.30	A6
741	Medicaid Community Engagement - CE Reporting Enhancements - Implementation	11/27/2026	$ 54,991.00	$ 9,557,525.40	$ 2,819,710.30	A6
742	PTIG Grant - Improve Data Quality Through Quality Check Process - Systems Testing	11/27/2026	$ 27,398.00	$ 9,584,923.40	$ 2,847,108.30	A6
743	MEE - MEA Redesign - MEA Training Video Recording & Publishing - Systems Testing	11/27/2026	$ 1,270.00	$ 9,586,193.40	$ 2,848,378.30	A6
744	MEE - MEA Redesign - Redesign MEA & Update Algorithm Scoring - Systems Testing	11/27/2026	$ 32,996.00	$ 9,619,189.40	$ 2,881,374.30	A6
745	Modernize Eligibility Services - Third Party Employment Verifications - Systems Testing	11/27/2026	$ 25,428.00	$ 9,644,617.40	$ 2,906,802.30	A6
746	Medicaid H.R.1 - Third-Party Verifications - 2 - Systems Testing	11/27/2026	$ 22,567.00	$ 9,667,184.40	$ 2,929,369.30	A6
747	Maintenance and Enhancements - November 2026	11/30/2026	$ 672,911.30	$ 10,340,095.70	$ 3,602,280.60	A4
748	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-6	11/30/2026	$ 5,372.00	$ 10,345,467.70	$ 3,607,652.60	A4
749	Medicaid H.R.1 - Eligibility Redeterminations - Implementation	11/30/2026	$ 11,279.00	$ 10,356,746.70	$ 3,618,931.60	A6

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Deloitte Consulting LLP
RFP-2023-DEHS-01-NEWHE-01-A05
DoIT #2020-095

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Date _____ 3/9/2026

State of New Hampshire, Department of Health and Human Services
Division of Economic and Housing Stability,
New HEIGHTS Maintenance, Operations and Enhancements
Attachment B-1
Amendment #6

Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
750	Security - MARS 2.2 Assessment - Application Penn Test Report	12/11/2026	$ 67,280.00	$ 10,424,026.70	$ 3,686,211.60	A4
751	MEE - Operational Efficiency - Automatically Generate Case Comments - Implementation	12/11/2026	$ 12,696.00	$ 10,436,722.70	$ 3,698,907.60	A6
752	MEE - Operational Efficiency - Auto-Update Case Comments From Screen Changes - Implementation	12/11/2026	$ 7,422.00	$ 10,444,144.70	$ 3,706,329.60	A6
753	PTIG Grant - Improve Data Quality Through Quality Check Process - Implementation	12/11/2026	$ 13,697.00	$ 10,457,841.70	$ 3,720,026.60	A6
754	MEE - MEA Redesign - MEA Training Video Recording & Publishing - Implementation	12/11/2026	$ 633.00	$ 10,458,474.70	$ 3,720,659.60	A6
755	MEE - MEA Redesign - Redesign MEA & Update Algorithm Scoring - Implementation	12/11/2026	$ 16,496.00	$ 10,474,970.70	$ 3,737,155.60	A6
756	Modernize Eligibility Services - Third Party Employment Verifications - Implementation	12/11/2026	$ 12,712.00	$ 10,487,682.70	$ 3,749,867.60	A6
757	Medicaid H.R.1 - Third-Party Verifications - 2 - Implementation	12/11/2026	$ 11,282.00	$ 10,498,964.70	$ 3,761,149.60	A6
758	Medicaid H.R.1 - Reducing Duplicate Enrollment - Contractual Address Support - Systems Testing	12/17/2026	$ 5,641.00	$ 10,504,605.70	$ 3,766,790.60	A6
759	Medicaid H.R.1 - Reducing Duplicate Enrollment - Address Verification - Systems Testing	12/17/2026	$ 5,641.00	$ 10,510,246.70	$ 3,772,431.60	A6
760	Medicaid H.R.1 - Removing Deceased Individuals From Enrollment - Systems Testing	12/17/2026	$ 2,821.00	$ 10,513,067.70	$ 3,775,252.60	A6
761	Medicaid Policy, Administration & Operational Efficiency - Automate Task Management - Phase 1 - Construction & Unit	12/18/2026	$ 394,812.00	$ 10,907,879.70	$ 4,170,064.60	A6
762	MEE - Operational Efficiency - Implement Virtual Assistant for Caseworkers - Construction & Unit	12/18/2026	$ 473,774.00	$ 11,381,653.70	$ 4,643,838.60	A6
763	Modernize Eligibility Services - AI Document Upload & OCR to Simplify Application and Verifications - Requirements & Design	12/25/2026	$ 135,614.00	$ 11,517,267.70	$ 4,779,452.60	A6
764	Medicaid Policy, Administration & Operational Efficiency - Automate Task Management - Phase 2 - Requirements & Design	12/25/2026	$ 42,302.00	$ 11,559,569.70	$ 4,821,754.60	A6
765	MEE - Documents & Verifications - Enhance Verification Tracking Capabilities - Requirements & Design	12/25/2026	$ 46,560.00	$ 11,606,129.70	$ 4,868,314.60	A6
766	MEE - Documents & Verifications - Implement a Document Status Tracker - Requirements & Design	12/25/2026	$ 63,491.00	$ 11,669,620.70	$ 4,931,805.60	A6
767	Maintenance and Enhancements - December 2026	12/31/2026	$ 672,911.30	$ 12,342,532.00	$ 5,604,716.90	A4
768	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-7	12/31/2026	$ 5,372.00	$ 12,347,904.00	$ 5,610,088.90	A4
769	Security - Quarterly Code Scan - Quarterly Code Scan - Period -2	12/31/2026	$ 10,112.00	$ 12,358,016.00	$ 5,620,200.90	A4
770	Security - Annual Penetration Test - Annual Penetration Testing	12/31/2026	$ 20,540.00	$ 12,378,556.00	$ 5,640,740.90	A4
771	Medicaid H.R.1 - Reducing Duplicate Enrollment - Contractual Address Support - Implementation	12/31/2026	$ 2,818.00	$ 12,381,374.00	$ 5,643,558.90	A6
772	Medicaid H.R.1 - Reducing Duplicate Enrollment - Address Verification - Implementation	12/31/2026	$ 2,818.00	$ 12,384,192.00	$ 5,646,376.90	A6
773	Medicaid H.R.1 - Removing Deceased Individuals From Enrollment - Implementation	12/31/2026	$ 1,408.00	$ 12,385,600.00	$ 5,647,784.90	A6
774	MEE - MEA Redesign - Automation of Consent and Authorization for Release of PHI - Construction & Unit	1/1/2027	$ 30,458.00	$ 12,416,058.00	$ 5,678,242.90	A6
775	FFIG Grant - Enhance System Tracking, Search and Filter Capabilities - Construction & Unit	1/1/2027	$ 91,700.00	$ 12,507,758.00	$ 5,769,942.90	A6
776	PTIG Grant - Enhance System Usability With HCD Principles - Construction & Unit	1/1/2027	$ 307,361.00	$ 12,815,119.00	$ 6,077,303.90	A6
777	Security - MARS 2.2 Assessment - System Security Plan Workbooks	1/12/2027	$ 100,910.00	$ 12,916,029.00	$ 6,178,213.90	A4
778	Security - MARS 2.2 Assessment - Privacy Impact Assessment (PIA)	1/12/2027	$ 89,700.00	$ 13,005,729.00	$ 6,267,913.90	A4
779	Security - MARS 2.2 Assessment - System Security Plan Document (SSP)	1/12/2027	$ 156,970.00	$ 13,162,699.00	$ 6,424,883.90	A4
780	Security - MARS 2.2 Assessment - Plan of Action and Milestones (POAM)	1/12/2027	$ 78,486.00	$ 13,241,185.00	$ 6,503,369.90	A4
781	Security - MARS 2.2 Assessment - Security and Privacy Assessment Report (SAR)	1/12/2027	$ 100,910.00	$ 13,342,095.00	$ 6,604,279.90	A4
782	Security - MARS 2.2 Assessment - Security and Privacy Assessor Workbook (SAW)	1/12/2027	$ 89,700.00	$ 13,431,795.00	$ 6,693,979.90	A4
783	FFIG Grant - Enhance Data Management Processes and Data Quality - Requirements & Design	1/22/2027	$ 30,150.00	$ 13,461,945.00	$ 6,724,129.90	A6
784	Security - MARS 2.2 Assessment - Interconnection Security Agreement (ISA)	1/29/2027	$ 56,044.00	$ 13,517,989.00	$ 6,780,173.90	A4

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State of New Hampshire, Department of Health and Human Services
Division of Economic and Housing Stability,
New HEIGHTS Maintenance, Operations and Enhancements
Attachment B-1
Amendment #6

Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
785	Maintenance and Enhancements - January 2027	1/31/2027	$ 672,911.30	$ 14,190,900.30	$ 7,453,085.20	A4
786	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-8	1/31/2027	$ 5,372.00	$ 14,196,272.30	$ 7,458,457.20	A4
787	Medicaid Policy, Administration & Operational Efficiency - Automate Task Management - Phase 1 - Systems Testing	2/12/2027	$ 56,402.00	$ 14,252,674.30	$ 7,514,859.20	A6
788	MEE - MEA Redesign - Automation of Consent and Authorization for Release of PHI - Systems Testing	2/12/2027	$ 142,135.00	$ 14,394,809.30	$ 7,656,994.20	A6
789	FFIG Grant - Enhance System Tracking, Search and Filter Capabilities - Systems Testing	2/12/2027	$ 13,100.00	$ 14,407,909.30	$ 7,670,094.20	A6
790	PTIG Grant - Enhance System Usability With HCD Principles - Systems Testing	2/12/2027	$ 43,909.00	$ 14,451,818.30	$ 7,714,003.20	A6
791	MEE - Operational Efficiency - Implement Virtual Assistant for Caseworkers - Systems Testing	2/12/2027	$ 67,682.00	$ 14,519,500.30	$ 7,781,685.20	A6
792	Modernize Eligibility Services - AI Document Upload & OCR to Simplify Application and Verifications - Construction & Unit	2/19/2027	$ 632,863.00	$ 15,152,363.30	$ 8,414,548.20	A6
793	Medicaid Policy, Administration & Operational Efficiency - Automate Task Management - Phase 2 - Construction & Unit	2/19/2027	$ 197,406.00	$ 15,349,769.30	$ 8,611,954.20	A6
794	MEE - Documents & Verifications - Enhance Verification Tracking Capabilities - Construction & Unit	2/19/2027	$ 217,280.00	$ 15,567,049.30	$ 8,829,234.20	A6
795	MEE - Documents & Verifications - Implement a Document Status Tracker - Construction & Unit	2/19/2027	$ 296,291.00	$ 15,863,340.30	$ 9,125,525.20	A6
796	Medicaid Policy, Administration & Operational Efficiency - Automate Task Management - Phase 1 - Implementation	2/26/2027	$ 28,199.00	$ 15,891,539.30	$ 9,153,724.20	A6
797	MEE - MEA Redesign - Automation of Consent and Authorization for Release of PHI - Implementation	2/26/2027	$ 20,304.00	$ 15,911,843.30	$ 9,174,028.20	A6
798	FFIG Grant - Enhance System Tracking, Search and Filter Capabilities - Implementation	2/26/2027	$ 6,550.00	$ 15,918,393.30	$ 9,180,578.20	A6
799	PTIG Grant - Enhance System Usability With HCD Principles - Implementation	2/26/2027	$ 21,953.00	$ 15,940,346.30	$ 9,202,531.20	A6
800	MEE - Operational Efficiency - Implement Virtual Assistant for Caseworkers - Implementation	2/26/2027	$ 33,840.00	$ 15,974,186.30	$ 9,236,371.20	A6
801	Maintenance and Enhancements - February 2027	2/28/2027	$ 672,911.30	$ 16,647,097.60	$ 9,909,282.50	A4
802	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-9	2/28/2027	$ 5,372.00	$ 16,652,469.60	$ 9,914,654.50	A4
803	FFIG Grant - Enhance Data Management Processes and Data Quality - Construction & Unit	3/5/2027	$ 140,700.00	$ 16,793,169.60	$ 10,055,354.50	A6
804	MEE - Self Service Enhancements - Allow Viewing of Uploaded Documents - Requirements & Design	3/19/2027	$ 12,699.00	$ 16,805,868.60	$ 10,068,053.50	A6
805	MEE - Client Communication - Implement Two-Way Messaging in NH EASY - Requirements & Design	3/19/2027	$ 50,763.00	$ 16,856,631.60	$ 10,118,816.50	A6
806	MEE - Operational Efficiency - Supervisor Dashboard Enhancements - Requirements & Design	3/19/2027	$ 67,682.00	$ 16,924,313.60	$ 10,186,498.50	A6
807	Security - MARS 2.2 Assessment - CMS Approval of ATC Package	3/26/2027	$ 74,002.00	$ 16,998,315.60	$ 10,260,500.50	A4
808	Maintenance and Enhancements - March 2027	3/31/2027	$ 672,911.30	$ 17,671,226.90	$ 10,933,411.80	A4
809	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-10	3/31/2027	$ 5,372.00	$ 17,676,598.90	$ 10,938,783.80	A4
810	Security - Quarterly Code Scan - Quarterly Code Scan - Period -3	3/31/2027	$ 10,112.00	$ 17,686,710.90	$ 10,948,895.80	A4
811	Modernize Eligibility Services - AI Document Upload & OCR to Simplify Application and Verifications - Systems Testing	4/16/2027	$ 90,409.00	$ 17,777,119.90	$ 11,039,304.80	A6
812	Medicaid Policy, Administration & Operational Efficiency - Automate Task Management - Phase 2 - Systems Testing	4/16/2027	$ 28,201.00	$ 17,805,320.90	$ 11,067,505.80	A6
813	FFIG Grant - Enhance Data Management Processes and Data Quality - Systems Testing	4/16/2027	$ 20,100.00	$ 17,825,420.90	$ 11,087,605.80	A6
814	MEE - Documents & Verifications - Enhance Verification Tracking Capabilities - Systems Testing	4/16/2027	$ 31,040.00	$ 17,856,460.90	$ 11,118,645.80	A6
815	MEE - Documents & Verifications - Implement a Document Status Tracker - Systems Testing	4/16/2027	$ 42,328.00	$ 17,898,788.90	$ 11,160,973.80	A6
816	MEE - Self Service Enhancements - CFI Targeted Reconciliation - Requirements & Design	4/23/2027	$ 63,453.00	$ 17,962,241.90	$ 11,224,426.80	A6
817	MEE - Operational Efficiency - LTC Medicaid Dashboard Enhancements - Requirements & Design	4/23/2027	$ 67,682.00	$ 18,029,923.90	$ 11,292,108.80	A6
818	Maintenance and Enhancements - April 2027	4/30/2027	$ 672,911.30	$ 18,702,835.20	$ 11,965,020.10	A4

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Date ___3/9/2026___

State of New Hampshire, Department of Health and Human Services
Division of Economic and Housing Stability,
New HEIGHTS Maintenance, Operations and Enhancements
Attachment B-1
Amendment #6

Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
819	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-11	4/30/2027	$ 5,372.00	$ 18,708,207.20	$ 11,970,392.10	A4
820	Modernize Eligibility Services - AI Document Upload & OCR to Simplify Application and Verifications - Implementation	4/30/2027	$ 45,203.00	$ 18,753,410.20	$ 12,015,595.10	A6
821	MEE - Self Service Enhancements - Allow Viewing of Uploaded Documents - Construction & Unit	4/30/2027	$ 59,258.00	$ 18,812,668.20	$ 12,074,853.10	A6
822	Medicaid Policy, Administration & Operational Efficiency - Automate Task Management - Phase 2 - Implementation	4/30/2027	$ 14,099.00	$ 18,826,767.20	$ 12,088,952.10	A6
823	FFIG Grant - Enhance Data Management Processes and Data Quality - Implementation	4/30/2027	$ 10,050.00	$ 18,836,817.20	$ 12,099,002.10	A6
824	MEE - Documents & Verifications - Enhance Verification Tracking Capabilities - Implementation	4/30/2027	$ 15,519.00	$ 18,852,336.20	$ 12,114,521.10	A6
825	MEE - Documents & Verifications - Implement a Document Status Tracker - Implementation	4/30/2027	$ 21,162.00	$ 18,873,498.20	$ 12,135,683.10	A6
826	MEE - Client Communication - Implement Two-Way Messaging in NH EASY - Construction & Unit	4/30/2027	$ 236,892.00	$ 19,110,390.20	$ 12,372,575.10	A6
827	MEE - Operational Efficiency - Supervisor Dashboard Enhancements - Construction & Unit	4/30/2027	$ 315,850.00	$ 19,426,240.20	$ 12,688,425.10	A6
828	MEE - Client Communication - Enhance Reminders for Missing Documents - Requirements & Design	5/21/2027	$ 21,164.00	$ 19,447,404.20	$ 12,709,589.10	A6
829	MEE - Self Service Enhancements - Provider Managed Digital Updates - Requirements & Design	5/21/2027	$ 25,406.00	$ 19,472,810.20	$ 12,734,995.10	A6
830	Security - Monthly Dynamic Scan - Monthly Dynamic Scan Report - Mon-12	5/30/2027	$ 5,372.00	$ 19,478,182.20	$ 12,740,367.10	A4
831	Maintenance and Enhancements - May 2027	5/31/2027	$ 672,911.30	$ 20,151,093.50	$ 13,413,278.40	A4
832	MEE - Self Service Enhancements - Allow Viewing of Uploaded Documents - Systems Testing	6/11/2027	$ 8,466.00	$ 20,159,559.50	$ 13,421,744.40	A6
833	MEE - Client Communication - Implement Two-Way Messaging in NH EASY - Systems Testing	6/11/2027	$ 33,842.00	$ 20,193,401.50	$ 13,455,586.40	A6
834	MEE - Operational Efficiency - Supervisor Dashboard Enhancements - Systems Testing	6/11/2027	$ 45,122.00	$ 20,238,523.50	$ 13,500,708.40	A6
835	MEE - Self Service Enhancements - CFI Targeted Reconciliation - Construction & Unit	6/18/2027	$ 296,114.00	$ 20,534,637.50	$ 13,796,822.40	A6
836	MEE - Operational Efficiency - LTC Medicaid Dashboard Enhancements - Construction & Unit	6/18/2027	$ 315,850.00	$ 20,850,487.50	$ 14,112,672.40	A6
837	MEE - Self Service Enhancements - Allow Viewing of Uploaded Documents - Implementation	6/25/2027	$ 4,231.00	$ 20,854,718.50	$ 14,116,903.40	A6
838	MEE - Client Communication - Implement Two-Way Messaging in NH EASY - Implementation	6/25/2027	$ 16,919.00	$ 20,871,637.50	$ 14,133,822.40	A6
839	MEE - Operational Efficiency - Supervisor Dashboard Enhancements - Implementation	6/25/2027	$ 22,559.00	$ 20,894,196.50	$ 14,156,381.40	A6
840	Maintenance and Enhancements - June 2027	6/30/2027	$ 672,254.50	$ 21,566,451.00	$ 14,828,635.90	A4
841	Security - Quarterly Code Scan - Quarterly Code Scan - Period -4	6/30/2027	$ 10,112.00	$ 21,576,563.00	$ 14,838,747.90	A4
842	MEE - Client Communication - Enhance Reminders for Missing Documents - Construction & Unit	7/2/2027	$ 98,764.00	$ 98,764.00	$ 14,937,511.90	A6
843	MEE - Self Service Enhancements - Provider Managed Digital Updates - Construction & Unit	7/2/2027	$ 118,559.00	$ 217,323.00	$ 15,056,070.90	A6
844	FFIG Grant - Modernize ECM System for SIU Documents and Automate SIU Notices - Requirements & Design	7/23/2027	$ 39,046.00	$ 256,369.00	$ 15,095,116.90	A6
845	Maintenance and Enhancements - July 2027	7/31/2027	$ 848,362.67	$ 1,104,731.67	$ 15,943,479.57	A4
846	MEE - Self Service Enhancements - CFI Targeted Reconciliation - Systems Testing	8/13/2027	$ 42,302.00	$ 1,147,033.67	$ 15,985,781.57	A6
847	MEE - Client Communication - Enhance Reminders for Missing Documents - Systems Testing	8/13/2027	$ 14,110.00	$ 1,161,143.67	$ 15,999,891.57	A6
848	MEE - Operational Efficiency - LTC Medicaid Dashboard Enhancements - Systems Testing	8/13/2027	$ 45,122.00	$ 1,206,265.67	$ 16,045,013.57	A6
849	MEE - Self Service Enhancements - Provider Managed Digital Updates - Systems Testing	8/13/2027	$ 16,937.00	$ 1,223,202.67	$ 16,061,950.57	A6
850	MEE - Self Service Enhancements - CFI Targeted Reconciliation - Implementation	8/27/2027	$ 21,151.00	$ 1,244,353.67	$ 16,083,101.57	A6
851	MEE - Client Communication - Enhance Reminders for Missing Documents - Implementation	8/27/2027	$ 7,053.00	$ 1,251,406.67	$ 16,090,154.57	A6
852	MEE - Operational Efficiency - LTC Medicaid Dashboard Enhancements - Implementation	8/27/2027	$ 22,559.00	$ 1,273,965.67	$ 16,112,713.57	A6
853	MEE - Self Service Enhancements - Provider Managed Digital Updates - Implementation	8/27/2027	$ 8,468.00	$ 1,282,433.67	$ 16,121,181.57	A6
854	Maintenance and Enhancements - August 2027	8/31/2027	$ 848,362.67	$ 2,130,796.34	$ 16,969,544.24	A4
855	FFIG Grant - Modernize ECM System for SIU Documents and Automate SIU Notices - Construction & Unit	9/3/2027	$ 182,212.00	$ 2,313,008.34	$ 17,151,756.24	A6

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Date 3/9/2026

State of New Hampshire, Department of Health and Human Services
Division of Economic and Housing Stability,
New HEIGHTS Maintenance, Operations and Enhancements
Attachment B-1
Amendment #6

Payment No.	Deliverable Description	Invoice Date	Payment Amount	St Fiscal Yr Totals	Fed Fiscal Yr Totals	Contract
856	Maintenance and Enhancements - September 2027	9/30/2027	$ 848,362.67	$ 3,161,371.01	$ 18,000,118.91	A4
857	FFIG Grant - Modernize ECM System for SIU Documents and Automate SIU Notices - Systems Testing	10/15/2027	$ 26,031.00	$ 3,187,402.01	$ 26,031.00	A6
858	FFIG Grant - Modernize ECM System for SIU Documents and Automate SIU Notices - Implementation	10/29/2027	$ 13,013.00	$ 3,200,415.01	$ 39,044.00	A6
859	Maintenance and Enhancements - October 2027	10/31/2027	$ 848,362.67	$ 4,048,777.68	$ 887,406.67	A4
860	Maintenance and Enhancements - November 2027	11/30/2027	$ 848,362.67	$ 4,897,140.35	$ 1,735,769.34	A4
861	Maintenance and Enhancements - December 2027	12/31/2027	$ 848,362.67	$ 5,745,503.02	$ 2,584,132.01	A4
862	Maintenance and Enhancements - January 2028	1/31/2028	$ 848,362.67	$ 6,593,865.69	$ 3,432,494.68	A4
863	Maintenance and Enhancements - February 2028	2/29/2028	$ 848,362.67	$ 7,442,228.36	$ 4,280,857.35	A4
864	Maintenance and Enhancements - March 2028	3/31/2028	$ 848,362.67	$ 8,290,591.03	$ 5,129,220.02	A4
865	Maintenance and Enhancements - April 2028	4/30/2028	$ 848,362.67	$ 9,138,953.70	$ 5,977,582.69	A4
866	Maintenance and Enhancements - May 2028	5/31/2028	$ 848,362.67	$ 9,987,316.37	$ 6,825,945.36	A4
867	Maintenance and Enhancements - June 2028	6/30/2028	$ 848,362.63	$ 10,835,679.00	$ 7,674,307.99	A4
868	Maintenance and Enhancements - July 2028	7/31/2028	$ 878,037.33	$ 878,037.33	$ 8,552,345.32	A4
869	Maintenance and Enhancements - August 2028	8/31/2028	$ 878,037.33	$ 1,756,074.66	$ 9,430,382.65	A4
870	Maintenance and Enhancements - September 2028	9/30/2028	$ 878,037.34	$ 2,634,112.00	$ 10,308,419.99	A4
	Grand Total:		**$ 102,169,141.12**	**$ 102,169,141.12**	**$ 102,169,141.12**	

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Deloitte Consulting LLP
RFP-2023-DEHS-01-NEWHE-01-A05
DoIT #2020-095

Vendor Initials_____

3/9/2026
Date _____

State of New Hampshire
Department of State

CERTIFICATE

I, David M. Scanlan, Secretary of State of the State of New Hampshire, do hereby certify that DELOITTE CONSULTING LLP is a Delaware Limited Liability Partnership registered to transact business in New Hampshire on March 10, 2004. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: **467399**
Certificate Number: **0007162309**

IN TESTIMONY WHEREOF,
I hereto set my hand and cause to be affixed
the Seal of the State of New Hampshire,
this 18th day of April A.D. 2025.

David M. Scanlan
Secretary of State

Limited Liability Partnership or LLC Certificate of Authority

I, <u>Gregory Spino</u>, hereby certify that I am a Partner, Member, or Manager of
(Name)

<u>Deloitte Consulting LLP</u>, a limited liability partnership under RSA 304-A, a limited
Name of Partnership or LLC)

liability partnership under RSA 304-D, or a limited liability company under RSA 304-C.

I certify that <u>Surendranatha R Komma</u> is authorized to bind the partnership or LLC. I further certify that it is understood that the State of New Hampshire will rely on this certificate as evidence that the person listed above currently occupies the position indicated and that they have full authority to bind the partnership or LLC and that this authorization shall remain valid for thirty (30) days from the date of this Certificate of Authority.

Dated: <u>03/02/26</u>

Signature: _____ *gregory spino* _____

Name: _____ Greg Spino _____

Title: _____ Managing Director _____

Revised 03/25/20

ACORD®

CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)
05/28/2025

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER	CONTACT NAME: .		
MARSH USA, LLC. 1166 Avenue of the Americas New York, NY 10036 Attn: realestate.certrequest@marsh.com	PHONE (A/C, No, Ext):		FAX (A/C, No):
	E-MAIL ADDRESS:		
	INSURER(S) AFFORDING COVERAGE		NAIC #
CN102871568-STND-GAWU-25-26	INSURER A : Continental Casualty Company		20443
INSURED Deloitte LLP; Deloitte & Touche LLP; Deloitte Consulting LLP; Deloitte Tax LLP; Deloitte Services LP; Deloitte Financial Advisory Services LLP; Deloitte Transactions and Business Analytics LLP 30 Rockefeller Plaza New York, NY 10112	INSURER B : N/A		N/A
	INSURER C : American Casualty Company of Reading, PA		20427
	INSURER D : Valley Forge Insurance Company		20508
	INSURER E :		
	INSURER F :		

COVERAGES   **CERTIFICATE NUMBER:**   NYC-010414957-22   **REVISION NUMBER:** 2

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS	
A	X **COMMERCIAL GENERAL LIABILITY** CLAIMS-MADE X OCCUR			GL 6024588868	06/01/2025	06/01/2026	EACH OCCURRENCE	$ 1,000,000
							DAMAGE TO RENTED PREMISES (Ea occurrence)	$ 1,000,000
							MED EXP (Any one person)	$ 10,000
							PERSONAL & ADV INJURY	$ 1,000,000
	GEN'L AGGREGATE LIMIT APPLIES PER: POLICY PROJECT X LOC OTHER:						GENERAL AGGREGATE	$ 2,000,000
							PRODUCTS - COMP/OP AGG	$ 2,000,000
								$
A	**AUTOMOBILE LIABILITY** X ANY AUTO OWNED AUTOS ONLY SCHEDULED AUTOS HIRED AUTOS ONLY NON-OWNED AUTOS ONLY			BUA 6024588871	06/01/2025	06/01/2026	COMBINED SINGLE LIMIT (Ea accident)	$ 1,000,000
							BODILY INJURY (Per person)	$
							BODILY INJURY (Per accident)	$
							PROPERTY DAMAGE (Per accident)	$
								$
	UMBRELLA LIAB OCCUR **EXCESS LIAB** CLAIMS-MADE DED RETENTION $						EACH OCCURRENCE	$
							AGGREGATE	$
								$
C C D	**WORKERS COMPENSATION AND EMPLOYERS' LIABILITY** ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? Y/N [Y] (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below		N/A	WC 6024588837 (AOS) WC 6024588840 (CA) WC 6024588854 (AZ, OR, WI)	06/01/2025 06/01/2025 06/01/2025	06/01/2026 06/01/2026 06/01/2026	X PER STATUTE OTHER	
							E.L. EACH ACCIDENT	$ 1,000,000
							E.L. DISEASE - EA EMPLOYEE	$ 1,000,000
							E.L. DISEASE - POLICY LIMIT	$ 1,000,000
D	Stop Gap (OH, ND, WA)			GAP 6042880616 (OH, ND, WA)	06/01/2025	06/01/2026		1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

CERTIFICATE HOLDER	CANCELLATION
State of New Hampshire Department of Health and Human Services 129 Pleasant Street Concord, NH 03301	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.
	AUTHORIZED REPRESENTATIVE *Marsh USA LLC*

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