



THE STATE OF NEW HAMPSHIRE  
DEPARTMENT OF TRANSPORTATION



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William Cass, P.E.  
Commissioner

David Rodrigue, P.E.  
Assistant Commissioner

Her Excellency, Governor Kelly A. Ayotte  
and the Honorable Council  
State House  
Concord, NH 03301

Bureau of Turnpikes  
May 12, 2025

**REQUESTED ACTION**

Authorize the Department of Transportation to enter into a contract with R.G. Tombs Door Company, LLC, Hooksett, NH (Vendor # 155178) on the basis of a sole bid in the amount of \$58,780.20 for door maintenance and repair services at facilities maintained by the Bureau of Turnpikes, effective upon Governor and Council approval or July 1, 2025, whichever is later, through June 30, 2027. 100% Turnpike Funds.

Funds to support this request are anticipated to be available in Fiscal Years 2026 and 2027, upon the availability and continued appropriation of funds in the future operating budgets, with the authority to adjust encumbrances between fiscal years within the price limitation through the Budget Office, if needed and justified:

	<u>FY 2026</u>	<u>FY 2027</u>
04-96-96-961017-70270000 Central Turnpike Maintenance		
048-500226 Contract Repairs Buildings and Grounds	\$12,000	\$12,000
04-96-96-961017-70320000 Blue Star Turnpike Maintenance		
048-500226 Contract Repairs Buildings and Grounds	\$6,000	\$6,000
04-96-96-961017-70370000 Spaulding Turnpike Maintenance		
048-500226 Contract Repairs Buildings and Grounds	\$12,000	\$10,780.20

**EXPLANATION**

The Department's Bureau of Turnpikes has identified priority repairs, planned alterations, and new installations of doors to maximize safety and efficiencies. Fifteen (15) locations were identified in the

vendor contract. Doors consist of, but are not limited to, standard interior and exterior, security, fire egress, toll booth doors and overhead garage bay. This contract includes emergency repairs on a 24-hour and 7-days per week basis as needed.

The Department advertised for bids in the Manchester Union Leader on January 27, 28, and 29, 2025 and on the Bureau of Turnpikes' and Purchase & Property websites from January 23, 2025, through March 4, 2025. An invitation to bid was also sent to the sole bidder who had previously submitted a bid. Bids are deposited in a bid box and the bidders are unaware of how many bids have been received until they are opened.

One sealed bid was received and publicly opened on February 28, 2025 (bid results attached). R.G. Tombs Door Company, Inc. was the sole bidder to provide the door services as required in the proposal. The contract will begin subsequent to approval by the Governor and Council, no sooner than July 1, 2025, and will end on June 30, 2027. The contract is for a total of \$58,780.20.

The contract is used for a wide variety of doors on the Turnpike system and several Door companies specialize in only a few types of doors and prefer not to bid. R.G. Tombs Door Company, Inc. was also the sole bidder on our previous contract, awarded for \$59,375. This contract decrease is due to removing two locations. Additionally, the percentage markup on repair parts increased to 45% from 35%.

The contract has been approved by the Attorney General as to form and execution. Copies of the fully executed contract are on file at the Secretary of State's Office and the Department of Administrative Services' Office; and subsequent to Governor and Council approval will be on file at the Department of Transportation.

Your approval of this contract is respectfully requested.

Sincerely,



William J. Cass, PE  
Commissioner

Attachments  
Cc J. Corcoran

**Bid for Door Repair Contract**  
**NHDOT Bureau of Turnpikes**  
**RFB TPK 2025-04 Bid Results**  
**Bid Opening 2/28/2025**

<b>Labor</b>	<b>R.G Toombs Door Co LLC</b>	
	<b>Sole Bidder</b>	
Monday-Friday 7am to 4 pm Hourly Labor Rate	\$	95.00
Estimated Regular Hours During Contract Period (2 years)		325
<b>Priority Response Door Service Inclusive of Labor, Overhead and Travel</b>	\$	<b>30,875.00</b>
Monday-Friday 4 pm to 7am and weekends/State Holidays Hourly Labor Rate	\$	118.75
Estimated Overtime Hours During Contract Period (2 years)		10
<b>Priority Response Door Service Inclusive of Labor, Overhead and Travel</b>	\$	<b>1,187.50</b>
<b>Contract Cost of Labor</b>	\$	<b>32,062.50</b>
<b>Supply Repair Parts</b>		
Percent Markup		45%
Estimated Cost (before markup) During Contract Period	\$	18,426
<b>Contract Cost of Supply Parts</b>	\$	<b>26,717.70</b>
<b>Contract Cost</b>	\$	<b>58,780.20</b>

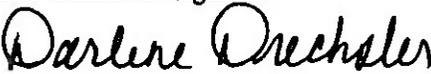
**Notice:** This agreement and all of its attachments shall become public upon submission to Governor and Executive Council for approval. Any information that is private, confidential or proprietary must be clearly identified to the agency and agreed to in writing prior to signing the contract.

**AGREEMENT**

The State of New Hampshire and the Contractor hereby mutually agree as follows:

**GENERAL PROVISIONS**

**1. IDENTIFICATION.**

1.1 State Agency Name Department of Transportation		1.2 State Agency Address P.O. Box 483 7 Hazen Drive Concord, NH 03302	
1.3 Contractor Name R.G. Tombs Door Co. LLC		1.4 Contractor Address 38 W River Road Hooksett, NH 03106	
1.5 Contractor Phone Number 603-668-2002	1.6 Account Unit and Class See Exhibit C	1.7 Completion Date 6/30/2027	1.8 Price Limitation \$58,780.20
1.9 Contracting Officer for State Agency Susan Klasen, Director of Operations		1.10 State Agency Telephone Number 603-271-1486	
1.11 Contractor Signature  Date: 4/7/25		1.12 Name and Title of Contractor Signatory Click or tap here to enter text. Darlene Drechsler VP	
1.13 State Agency Signature  Date: 9/15/25		1.14 Name and Title of State Agency Signatory Susan M. Klasen Director of Operations	
1.15 Approval by the N.H. Department of Administration, Division of Personnel (if applicable)  By: _____ Director, On: _____			
1.16 Approval by the Attorney General (Form, Substance and Execution) (if applicable)  By:  On: May 19, 2025			
1.17 Approval by the Governor and Executive Council (if applicable)  G&C Item number: _____ G&C Meeting Date: _____			

Contractor Initials   
 Date 4/7/25

**2. SERVICES TO BE PERFORMED.** The State of New Hampshire, acting through the agency identified in block 1.1 ("State"), engages contractor identified in block 1.3 ("Contractor") to perform, and the Contractor shall perform, the work or sale of goods, or both, identified and more particularly described in the attached EXHIBIT B which is incorporated herein by reference ("Services").

**3. EFFECTIVE DATE/COMPLETION OF SERVICES.**

3.1 Notwithstanding any provision of this Agreement to the contrary, and subject to the approval of the Governor and Executive Council of the State of New Hampshire, if applicable, this Agreement, and all obligations of the parties hereunder, shall become effective on the date the Governor and Executive Council approve this Agreement, unless no such approval is required, in which case the Agreement shall become effective on the date the Agreement is signed by the State Agency as shown in block 1.13 ("Effective Date").

3.2 If the Contractor commences the Services prior to the Effective Date, all Services performed by the Contractor prior to the Effective Date shall be performed at the sole risk of the Contractor, and in the event that this Agreement does not become effective, the State shall have no liability to the Contractor, including without limitation, any obligation to pay the Contractor for any costs incurred or Services performed.

3.3 Contractor must complete all Services by the Completion Date specified in block 1.7.

**4. CONDITIONAL NATURE OF AGREEMENT.**

Notwithstanding any provision of this Agreement to the contrary, all obligations of the State hereunder, including, without limitation, the continuance of payments hereunder, are contingent upon the availability and continued appropriation of funds. In no event shall the State be liable for any payments hereunder in excess of such available appropriated funds. In the event of a reduction or termination of appropriated funds by any state or federal legislative or executive action that reduces, eliminates or otherwise modifies the appropriation or availability of funding for this Agreement and the Scope for Services provided in EXHIBIT B, in whole or in part, the State shall have the right to withhold payment until such funds become available, if ever, and shall have the right to reduce or terminate the Services under this Agreement immediately upon giving the Contractor notice of such reduction or termination. The State shall not be required to transfer funds from any other account or source to the Account identified in block 1.6 in the event funds in that Account are reduced or unavailable.

**5. CONTRACT PRICE/PRICE LIMITATION/ PAYMENT.**

5.1 The contract price, method of payment, and terms of payment are identified and more particularly described in EXHIBIT C which is incorporated herein by reference.

5.2 Notwithstanding any provision in this Agreement to the contrary, and notwithstanding unexpected circumstances, in no event shall the total of all payments authorized, or actually made hereunder, exceed the Price Limitation set forth in block 1.8. The payment by the State of the contract price shall be the only and the complete reimbursement to the Contractor for all expenses, of whatever nature incurred by the Contractor in the performance

hereof, and shall be the only and the complete compensation to the Contractor for the Services.

5.3 The State reserves the right to offset from any amounts otherwise payable to the Contractor under this Agreement those liquidated amounts required or permitted by N.H. RSA 80:7 through RSA 80:7-c or any other provision of law.

5.4 The State's liability under this Agreement shall be limited to monetary damages not to exceed the total fees paid. The Contractor agrees that it has an adequate remedy at law for any breach of this Agreement by the State and hereby waives any right to specific performance or other equitable remedies against the State.

**6. COMPLIANCE BY CONTRACTOR WITH LAWS AND REGULATIONS/EQUAL EMPLOYMENT OPPORTUNITY.**

6.1 In connection with the performance of the Services, the Contractor shall comply with all applicable statutes, laws, regulations, and orders of federal, state, county or municipal authorities which impose any obligation or duty upon the Contractor, including, but not limited to, civil rights and equal employment opportunity laws and the Governor's order on Respect and Civility in the Workplace, Executive order 2020-01. In addition, if this Agreement is funded in any part by monies of the United States, the Contractor shall comply with all federal executive orders, rules, regulations and statutes, and with any rules, regulations and guidelines as the State or the United States issue to implement these regulations. The Contractor shall also comply with all applicable intellectual property laws.

6.2 During the term of this Agreement, the Contractor shall not discriminate against employees or applicants for employment because of age, sex, sexual orientation, race, color, marital status, physical or mental disability, religious creed, national origin, gender identity, or gender expression, and will take affirmative action to prevent such discrimination, unless exempt by state or federal law. The Contractor shall ensure any subcontractors comply with these nondiscrimination requirements.

6.3 No payments or transfers of value by Contractor or its representatives in connection with this Agreement have or shall be made which have the purpose or effect of public or commercial bribery, or acceptance of or acquiescence in extortion, kickbacks, or other unlawful or improper means of obtaining business.

6.4 The Contractor agrees to permit the State or United States access to any of the Contractor's books, records and accounts for the purpose of ascertaining compliance with this Agreement and all rules, regulations and orders pertaining to the covenants, terms and conditions of this Agreement.

**7. PERSONNEL.**

7.1 The Contractor shall at its own expense provide all personnel necessary to perform the Services. The Contractor warrants that all personnel engaged in the Services shall be qualified to perform the Services, and shall be properly licensed and otherwise authorized to do so under all applicable laws.

7.2 The Contracting Officer specified in block 1.9, or any successor, shall be the State's point of contact pertaining to this Agreement.

## 8. EVENT OF DEFAULT/REMEDIES.

8.1 Any one or more of the following acts or omissions of the Contractor shall constitute an event of default hereunder ("Event of Default"):

8.1.1 failure to perform the Services satisfactorily or on schedule;

8.1.2 failure to submit any report required hereunder; and/or

8.1.3 failure to perform any other covenant, term or condition of this Agreement.

8.2 Upon the occurrence of any Event of Default, the State may take any one, or more, or all, of the following actions:

8.2.1 give the Contractor a written notice specifying the Event of Default and requiring it to be remedied within, in the absence of a greater or lesser specification of time, thirty (30) calendar days from the date of the notice; and if the Event of Default is not timely cured, terminate this Agreement, effective two (2) calendar days after giving the Contractor notice of termination;

8.2.2 give the Contractor a written notice specifying the Event of Default and suspending all payments to be made under this Agreement and ordering that the portion of the contract price which would otherwise accrue to the Contractor during the period from the date of such notice until such time as the State determines that the Contractor has cured the Event of Default shall never be paid to the Contractor;

8.2.3 give the Contractor a written notice specifying the Event of Default and set off against any other obligations the State may owe to the Contractor any damages the State suffers by reason of any Event of Default; and/or

8.2.4 give the Contractor a written notice specifying the Event of Default, treat the Agreement as breached, terminate the Agreement and pursue any of its remedies at law or in equity, or both.

## 9. TERMINATION.

9.1 Notwithstanding paragraph 8, the State may, at its sole discretion, terminate the Agreement for any reason, in whole or in part, by thirty (30) calendar days written notice to the Contractor that the State is exercising its option to terminate the Agreement.

9.2 In the event of an early termination of this Agreement for any reason other than the completion of the Services, the Contractor shall, at the State's discretion, deliver to the Contracting Officer, not later than fifteen (15) calendar days after the date of termination, a report ("Termination Report") describing in detail all Services performed, and the contract price earned, to and including the date of termination. In addition, at the State's discretion, the Contractor shall, within fifteen (15) calendar days of notice of early termination, develop and submit to the State a transition plan for Services under the Agreement.

## 10. PROPERTY OWNERSHIP/DISCLOSURE.

10.1 As used in this Agreement, the word "Property" shall mean all data, information and things developed or obtained during the performance of, or acquired or developed by reason of, this Agreement, including, but not limited to, all studies, reports, files, formulae, surveys, maps, charts, sound recordings, video recordings, pictorial reproductions, drawings, analyses, graphic representations, computer programs, computer printouts, notes, letters, memoranda, papers, and documents, all whether finished or unfinished.

10.2 All data and any Property which has been received from the State, or purchased with funds provided for that purpose under this Agreement, shall be the property of the State, and shall be returned to the State upon demand or upon termination of this Agreement for any reason.

10.3 Disclosure of data, information and other records shall be governed by N.H. RSA chapter 91-A and/or other applicable law. Disclosure requires prior written approval of the State.

11. **CONTRACTOR'S RELATION TO THE STATE.** In the performance of this Agreement the Contractor is in all respects an independent contractor, and is neither an agent nor an employee of the State. Neither the Contractor nor any of its officers, employees, agents or members shall have authority to bind the State or receive any benefits, workers' compensation or other emoluments provided by the State to its employees.

## 12. ASSIGNMENT/DELEGATION/SUBCONTRACTS.

12.1 Contractor shall provide the State written notice at least fifteen (15) calendar days before any proposed assignment, delegation, or other transfer of any interest in this Agreement. No such assignment, delegation, or other transfer shall be effective without the written consent of the State.

12.2 For purposes of paragraph 12, a Change of Control shall constitute assignment. "Change of Control" means (a) merger, consolidation, or a transaction or series of related transactions in which a third party, together with its affiliates, becomes the direct or indirect owner of fifty percent (50%) or more of the voting shares or similar equity interests, or combined voting power of the Contractor, or (b) the sale of all or substantially all of the assets of the Contractor.

12.3 None of the Services shall be subcontracted by the Contractor without prior written notice and consent of the State.

12.4 The State is entitled to copies of all subcontracts and assignment agreements and shall not be bound by any provisions contained in a subcontract or an assignment agreement to which it is not a party.

13. **INDEMNIFICATION.** The Contractor shall indemnify, defend, and hold harmless the State, its officers, and employees from and against all actions, claims, damages, demands, judgments, fines, liabilities, losses, and other expenses, including, without limitation, reasonable attorneys' fees, arising out of or relating to this Agreement directly or indirectly arising from death, personal injury, property damage, intellectual property infringement, or other claims asserted against the State, its officers, or employees caused by the acts or omissions of negligence, reckless or willful misconduct, or fraud by the Contractor, its employees, agents, or subcontractors. The State shall not be liable for any costs incurred by the Contractor arising under this paragraph 13. Notwithstanding the foregoing, nothing herein contained shall be deemed to constitute a waiver of the State's sovereign immunity, which immunity is hereby reserved to the State. This covenant in paragraph 13 shall survive the termination of this Agreement.

**14. INSURANCE.**

14.1 The Contractor shall, at its sole expense, obtain and continuously maintain in force, and shall require any subcontractor or assignee to obtain and maintain in force, the following insurance:

14.1.1 commercial general liability insurance against all claims of bodily injury, death or property damage, in amounts of not less than \$1,000,000 per occurrence and \$2,000,000 aggregate or excess; and

14.1.2 special cause of loss coverage form covering all Property subject to subparagraph 10.2 herein, in an amount not less than 80% of the whole replacement value of the Property.

14.2 The policies described in subparagraph 14.1 herein shall be on policy forms and endorsements approved for use in the State of New Hampshire by the N.H. Department of Insurance, and issued by insurers licensed in the State of New Hampshire.

14.3 The Contractor shall furnish to the Contracting Officer identified in block 1.9, or any successor, a certificate(s) of insurance for all insurance required under this Agreement. At the request of the Contracting Officer, or any successor, the Contractor shall provide certificate(s) of insurance for all renewal(s) of insurance required under this Agreement. The certificate(s) of insurance and any renewals thereof shall be attached and are incorporated herein by reference.

**15. WORKERS' COMPENSATION.**

15.1 By signing this agreement, the Contractor agrees, certifies and warrants that the Contractor is in compliance with or exempt from, the requirements of N.H. RSA chapter 281-A ("*Workers' Compensation*").

15.2 To the extent the Contractor is subject to the requirements of N.H. RSA chapter 281-A, Contractor shall maintain, and require any subcontractor or assignee to secure and maintain, payment of Workers' Compensation in connection with activities which the person proposes to undertake pursuant to this Agreement. The Contractor shall furnish the Contracting Officer identified in block 1.9, or any successor, proof of Workers' Compensation in the manner described in N.H. RSA chapter 281-A and any applicable renewal(s) thereof, which shall be attached and are incorporated herein by reference. The State shall not be responsible for payment of any Workers' Compensation premiums or for any other claim or benefit for Contractor, or any subcontractor or employee of Contractor, which might arise under applicable State of New Hampshire Workers' Compensation laws in connection with the performance of the Services under this Agreement.

**16. WAIVER OF BREACH.** A State's failure to enforce its rights with respect to any single or continuing breach of this Agreement shall not act as a waiver of the right of the State to later enforce any such rights or to enforce any other or any subsequent breach.

**17. NOTICE.** Any notice by a party hereto to the other party shall be deemed to have been duly delivered or given at the time of mailing by certified mail, postage prepaid, in a United States Post Office addressed to the parties at the addresses given in blocks 1.2 and 1.4, herein.

**18. AMENDMENT.** This Agreement may be amended, waived or discharged only by an instrument in writing signed by the parties hereto and only after approval of such amendment, waiver or discharge by the Governor and Executive Council of the State of New Hampshire unless no such approval is required under the circumstances pursuant to State law, rule or policy.

**19. CHOICE OF LAW AND FORUM.**

19.1 This Agreement shall be governed, interpreted and construed in accordance with the laws of the State of New Hampshire except where the Federal supremacy clause requires otherwise. The wording used in this Agreement is the wording chosen by the parties to express their mutual intent, and no rule of construction shall be applied against or in favor of any party.

19.2 Any actions arising out of this Agreement, including the breach or alleged breach thereof, may not be submitted to binding arbitration, but must, instead, be brought and maintained in the Merrimack County Superior Court of New Hampshire which shall have exclusive jurisdiction thereof.

**20. CONFLICTING TERMS.** In the event of a conflict between the terms of this P-37 form (as modified in EXHIBIT A) and any other portion of this Agreement including any attachments thereto, the terms of the P-37 (as modified in EXHIBIT A) shall control.

**21. THIRD PARTIES.** This Agreement is being entered into for the sole benefit of the parties hereto, and nothing herein, express or implied, is intended to or will confer any legal or equitable right, benefit, or remedy of any nature upon any other person.

**22. HEADINGS.** The headings throughout the Agreement are for reference purposes only, and the words contained therein shall in no way be held to explain, modify, amplify or aid in the interpretation, construction or meaning of the provisions of this Agreement.

**23. SPECIAL PROVISIONS.** Additional or modifying provisions set forth in the attached EXHIBIT A are incorporated herein by reference.

**24. FURTHER ASSURANCES.** The Contractor, along with its agents and affiliates, shall, at its own cost and expense, execute any additional documents and take such further actions as may be reasonably required to carry out the provisions of this Agreement and give effect to the transactions contemplated hereby.

**25. SEVERABILITY.** In the event any of the provisions of this Agreement are held by a court of competent jurisdiction to be contrary to any state or federal law, the remaining provisions of this Agreement will remain in full force and effect.

**26. ENTIRE AGREEMENT.** This Agreement, which may be executed in a number of counterparts, each of which shall be deemed an original, constitutes the entire agreement and understanding between the parties, and supersedes all prior agreements and understandings with respect to the subject matter hereof.

Contractor Initials DD  
Date 4/7/25

STATE OF NEW HAMPSHIRE  
DEPARTMENT OF TRANSPORTATION  
OVERHEAD DOOR SERVICES  
BUREAU OF TURNPIKES CONTRACT RFB TPK 2025-04

**EXHIBIT A – SPECIAL PROVISIONS**

No Special Provisions are required by the DEPARTMENT.

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4/7/25

STATE OF NEW HAMPSHIRE  
DEPARTMENT OF TRANSPORTATION  
OVERHEAD DOOR SERVICES  
BUREAU OF TURNPIKES CONTRACT RFB TPK 2025-04

**EXHIBIT B - SCOPE OF SERVICES**

**A. TERMS OF AGREEMENT:** The CONTRACTOR agrees to the following:

1. Provide all labor, materials and equipment to perform maintenance, repairs, alterations, and new installations of the doors at each of the fifteen (15) maintenance, welcome center, and toll facilities during normal business hours. Doors can consist of, but not limited to security key punched doors, fire egress doors, handicap doors with openers, standard interior and exterior doors, tollbooth doors, overhead/garage bay doors, sliding doors and safety glass doors. Should specific doors fall outside of the contractor's expertise, subcontractors may be used with a pass-through labor cost and standard percentage mark-up on materials as specified in the compensation section as stated below. See the attached Location List (**Attachment A**).
2. Perform emergency repairs to the doors at each of the fifteen (15) maintenance, welcome center, and toll facilities, as directed by the DEPARTMENT. Upon notification of a deficiency, the CONTRACTOR will respond to the affected site within twenty-four (24) hours and complete the repairs within forty-eight (48) hours of notification.
3. The CONTRACTOR shall coordinate with the Bureau of Turnpikes Maintenance Mechanic Foreman for maintenance, repairs, alterations and new installations of the doors at each of the fifteen (15) maintenance, welcome center, and toll facilities, during normal business hours, 7:00 am to 4:00 pm, Monday thru Friday, unless otherwise directed by the DEPARTMENT.
4. The CONTRACTOR shall make recommendations pertaining to the door design that affects the ability of the building to meet the stated goals and objectives of all governing codes and standards and the authority having jurisdiction.
5. The CONTRACTOR shall make service available twenty-four (24) hours per day, seven (7) days per week, including holidays. Normal system maintenance shall occur on Monday through Friday between 7:00 AM and 4:00 PM.
6. The CONTRACTOR shall, in performing the maintenance services as described herein, utilize technicians skilled in the service of the described systems. The CONTRACTOR shall have a sufficient number of trained technicians so that all service calls are answered promptly. The CONTRACTOR shall respond to the DEPARTMENT by telephone to all service calls within one (1) hour of report of occurrence. The CONTRACTOR shall physically respond to the site within twenty-four (24) hours after report of occurrence and shall complete the work within forty-eight (48) hours of notification.
7. All work specified in Nos. 1 through 4 shall be invoiced at a fixed hourly rate (portal to portal). The fixed rate shall be inclusive of labor, overhead, and travel costs. Parts shall be invoiced at a fixed percentage of the published manufacturer's price list. The CONTRACTOR will invoice the DEPARTMENT following the completion and acceptance of each job. The invoice must include the following:
  - a. Date work was completed and technician who performed the work.
  - b. Brief description of work done and any other required future repairs.
  - c. Hourly rate charged and materials.
  - d. Location of work per **Attachment A**.
8. Itemized invoices shall be submitted after the delivery/completion of job/services. Invoices can be submitted by email or mail. The DEPARTMENT will make payment through the normal State of NH payment process, which is up to thirty (30) days following an approved invoice.

STATE OF NEW HAMPSHIRE  
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9. Invoices shall be sent to:

State of New Hampshire  
Department of Transportation  
Bureau of Turnpikes  
P.O. Box 2950  
Concord, N.H. 03302-2950

Or

[dot.turnpikesap@dot.nh.gov](mailto:dot.turnpikesap@dot.nh.gov)

10. Should the CONTRACTOR be unable to complete an emergency repair within the 48-hour time period, the CONTRACTOR must request an extension of time, in writing, to the Bureau's Administrator or authorized representative. Examples of valid reasons are:
- a. Part unavailable with explanation why.
  - b. Repair is ongoing and requires additional time to complete.
  - c. Parts and labor exceed \$1,000.00 cumulative and appropriate DEPARTMENT personnel were unavailable to authorize.

Written notification must include all pertinent information regarding the delayed repair which include:

- a. Specified time period when repair can be completed.
  - b. Devices affected and how the system is affected.
  - c. Reason(s) for delay of repair.
  - d. And any other information to justify the request for non-compliance of the 48-hour provision.
11. The CONTRACTOR shall maintain or have readily available spare parts and properly trained personnel to support the equipment at the CONTRACTOR's cost throughout the duration of the contract. The CONTRACTOR shall provide only replacement parts that are new and have the same quality and brand name that is being replaced. Substitutions will be permitted only with prior authorization of the Bureau of Turnpikes.
12. Service shall encompass all facilities and equipment necessary to implement the desired operations. The CONTRACTOR shall be required to coordinate all activities with prior contractors as needed in order to maintain a smooth transition of service.
13. All work must be performed in such a manner as not to inconvenience building occupants. The CONTRACTOR shall determine the DEPARTMENT's normal working conditions and activities in progress and shall conduct the work in the least disruptive manner.
14. The CONTRACTOR shall present after each scheduled or emergency call and before leaving the job site, a written summary of the work performed and obtain the DEPARTMENT's supervising employee's signature thereon.
15. The DEPARTMENT shall be responsible to provide reasonable means of access to all equipment covered by this agreement and promptly notify the CONTRACTOR of any malfunction in the system(s), which comes to the DEPARTMENT's attention.
16. This Agreement consists of the following documents: Exhibits A, B, C, and D, and Attachments A B and C.

**B. SAFETY and ENVIRONMENTAL ISSUES and COMPLIANCE REQUIREMENTS**

1. The safety and environmental protection of DEPARTMENT personnel and property shall be of the utmost concern. All work shall be conducted so as to interfere as little as possible with DEPARTMENT business. The CONTRACTOR shall at

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its own expense, wherever necessary or required, furnish safety/environmental devices and take such other precautions as may be necessary to protect life and property.

2. All work shall be performed in a manner compliant with all existing state and federal safety laws, rules, regulations and standards including but not limited to NHDES, OSHA, EPA, NFPA and the U.S. Department of Labor to ensure the safety and environment of the workers as well as NH DEPARTMENT staff, general public, and property.

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3. The DEPARTMENT operates under Environmental Policy ENV1 (**Attachment B**) which states that NHDOT activities affect the cultural and natural environment through land use, natural resource consumption, and transportation corridor development/redevelopment and maintenance activities. Operating in compliance with applicable state and federal regulations, NHDOT will seek to avoid, minimize, and/or mitigate environmental impacts when planning, constructing and maintaining the state's transportation infrastructure, and when providing for public safety and the economic strength of the state. After contract approval, the Bureau's Safety and Environmental Coordinator or other representative will meet with the CONTRACTOR one time at the beginning of the contract to review the Department's Contractor Safety & Environmental Checklist (**Attachment C**) and provide additional information about the facilities' needs. It is the CONTRACTOR's responsibility to fill out the checklist.

**C. WARRANTIES**

1. The Contractor shall guarantee the quality of its parts/workmanship and that of its employees in accordance with manufacturer specifications and acceptability to DEPARTMENT for a period of one (1) year. The Contractor shall bear all expenses to repair any Contractor warrantee work, to include parts, labor and any trip charges associated with that repair.
2. The DEPARTMENT retains the right to require the Contractor to counsel or reassign any employee whose actions or appearance are not consistent with the standards of the DEPARTMENT and in the best interest of those utilizing the service. DEPARTMENT may, at any time, restrict a Contractor's employee from servicing DEPARTMENT equipment. Such employee(s) shall be replaced with an alternate qualified Contractor's employee meeting the agency's acceptance.

**D. OTHER**

1. The service agreement is subject to Governor and Council approval. Services shall not begin until the agreement is approved by Governor and Council, but no earlier than July 1, 2025 and shall end June 30, 2027.

STATE OF NEW HAMPSHIRE  
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OVERHEAD DOOR SERVICES  
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**EXHIBIT C - CONTRACT PAYMENTS**

1. The CONTRACTOR agrees to provide priority response for door service inclusive of labor, overhead and travel costs at a fixed hourly rate (portal to portal) Monday through Friday 7 AM to 4 PM of Ninety-five Dollars and No Cents (\$95.00) per hour.

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The hourly bid rate is calculated for 1 person and a vehicle. Billing for Overhead doors that require 2 people, and a vehicle will use the hourly bid rate multiplied by 2 (2 people at x rate per hour). Invoices should identify the employees on the job.

2. The CONTRACTOR agrees to provide priority response for door service inclusive of labor, overhead and travel costs at a fixed hourly rate (portal to portal) Monday through Friday 4 PM to 7 AM, weekends and State Holidays period of One Hundred Eighteen Dollars and Seventy-five Cents (\$118.75) per hour.

The hourly bid rate is calculated for 1 person and a vehicle. Billing for Overhead doors that require 2 people, and a vehicle will use the hourly bid rate multiplied by 2 (2 people at x rate per hour). Invoices should identify the employees on the job.

3. The CONTRACTOR agrees to supply repair parts, new doors and all new related door hardware at a fixed percentage of the published manufacturer's price list plus a fixed percentage of Forty-five (45%) Percent.

4. The total contract price shall not exceed:

- a. Fifty-eight Thousand Seven Hundred Eighty Dollars and Twenty Cents (\$58,780.20).

5. Payments shall be made at the completion of the work and after the CONTRACTOR'S submission of invoices to the DEPARTMENT, indicating the work has been completed.

6. The DEPARTMENT shall make payments out of the following account numbers:

04-96-96-961017-70270000  
Central Turnpike Maintenance  
048-500226 Contract Repairs Buildings and Grounds

04-96-96-961017-70320000  
Blue Star Turnpike Maintenance  
048-500226 Contract Repairs Buildings and Grounds

04-96-96-961017-70370000  
Spaulding Turnpike Maintenance  
048-500226 Contract Repairs Buildings and Grounds

Contractor Initials DD  
Date 4/7/25

STATE OF NEW HAMPSHIRE  
DEPARTMENT OF TRANSPORTATION  
OVERHEAD DOOR SERVICES  
BUREAU OF TURNPIKES CONTRACT RFB TPK 2025-04

**EXHIBIT D – ATTACHMENTS**

**Attachment A – Location List**

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**Attachment B – ENV 1 – Environmental Policy**

**Attachment C – Contractor Safety and Environmental Checklist**

Contractor Initials DD  
Date 4/7/25

## ATTACHMENT A

## Location List

Hooksett Main Toll		Rochester Maintenance Facility
I-93 MM 28.7		47 Rte. 16 Connector Rd
Hooksett, NH		Rochester, NH
Hooksett Ramp Toll		Rochester Toll Shelter
I-93 Exit 11		Spaulding Turnpike MM 17.7
Hooksett, NH		Rochester, NH
Hooksett Maintenance		Dover Toll Shelter
36 Hackett Hill Rd		Spaulding Turnpike MM 5.7
Hooksett, NH		Dover, NH
Hooksett Admin		<b>NEW</b>
36 Hackett Hill Rd		<b>Replaces Dover Maintenance</b>
Hooksett, NH		Newington Turnpike Maintenance Shed
		21 Nimble Hill Rd
		Newington, NH
Bedford Main Toll		
F.E. Everett (FEE) Turnpike MM 17.2		
Bedford, NH		Hampton Main Toll
		I-95 MM 5.8
		Hampton, NH
Merrimack Maintenance Facility		
226 Daniel Webster Highway		
Merrimack, NH		Hampton Side Toll
		I-95 Exit 2
		Hampton, NH
Exit 10 Construction Office		
NB F.E. Everett Turnpike		
Merrimack, NH		Hampton Maintenance Facility
		2 Liberty Lane West
		Hampton, NH



<b>POLICY NUMBER:</b> <b>ENV 1</b>		<b>POLICY NAME:</b> <b>ENVIRONMENTAL POLICY</b>	
<b>ADOPTION DATE:</b> <i>July 23, 2018</i>	<b>LAST UPDATED:</b> <i>February 3, 2023</i>		
<b>POLICY APPROVED BY:</b> <i>Commissioner, NHDOT</i>	<b>SIGNATURE:</b> <i>William Carr</i>		
<b>RESPONSIBLE OFFICE:</b> <i>Bureau of Environment</i>	<b>CONTACT PERSON:</b> <i>Administrator, Bureau of Environment</i>		
<b>REQUIREMENTS:</b> <i>All Employees must read and sign this policy within 60 calendar days of implementation and/or date of hire.</i>	<b>PROCEDURES AND RESOURCES:</b> <ul style="list-style-type: none"> <li>• <i>This Policy is supported by documents in the Standard Operating System (SOS) Index.</i></li> <li>• <i>State and Federal Environmental Regulations</i></li> </ul>		

**POLICY STATEMENT**

The New Hampshire Department of Transportation’s (NHDOT) activities affect the cultural and natural environment through land use, natural resource consumption, and transportation corridor development/redevelopment and maintenance activities. Operating in compliance with applicable state and federal regulations, NHDOT will seek to avoid, minimize, and/or mitigate environmental impacts when planning, constructing, and maintaining the state’s transportation infrastructure, and when providing for public safety and the economic strength of the state.

**SCOPE**

This policy shall apply to all employees in all organizational units of NHDOT.

**DEFINITIONS**

**Cultural and natural environment** (collectively referred to as “environment”): The manmade and non-manmade features of the landscape. Examples of the natural environment include, but are not limited to, wetlands, waterways, forests, fields, and their associated wildlife. Examples of the cultural environment include, but are not limited to, historic buildings and bridges, archaeological sites, stone walls, and cemeteries.

Additional definitions related to this policy may be viewed on the *SOS Index*.

## COMMENTS

1. NHDOT will strive to avoid and/or minimize generated waste by reducing, reusing, or recycling materials, and by using environmentally friendly materials and products.
2. NHDOT will strive to avoid, minimize, and/or mitigate impacts to natural and cultural resources when planning, constructing, and maintaining the state's transportation infrastructure.
3. NHDOT will communicate and enforce its commitment to this policy to our employees, consultants, contractors, and other interested parties. Contract managers and/or consultant supervisors are responsible for consultant and contractor compliance with applicable environmental rules and regulations.
4. NHDOT is committed to continuously improving environmental performance through regular activity reviews, and by implementing improved processes for avoiding, minimizing, or mitigating negative environmental impacts.
5. NHDOT will develop, implement, and maintain management systems that encompass the environmental functions of the Department and support compliance with regulations and stewardship of the environment.
6. NHDOT will provide employees with the appropriate environmental training to perform their functions. Specific training requirements will be detailed in supporting procedures.
7. NHDOT will ensure that consultants and contractors doing work on its behalf are qualified and/or appropriately trained on the requirements of applicable environmental rules and regulations.
8. NHDOT will utilize an appropriate, proactive stakeholder involvement process to address this environmental policy and facilitate problem solving in a collaborative manner.
9. Existing NHDOT environmental policies, directives, procedures, manuals, forms, programs, and systems shall remain in effect and enforceable until incorporated into the SOS.
10. Any employee found to have violated this policy and/or directives, procedures, manuals, forms, programs, and systems that support it will be subject to appropriate disciplinary action up to and including discharge from employment pursuant to PART Per 1002 of the Rules of the Division of Personnel.

11. Any contractor or consultant doing work on behalf of NHDOT found to have violated applicable environmental rules and regulations will be subject to applicable contractual provisions.

12. The SOS and all documents pertaining to it will be located in the SOS *index* on the NHDOT Intranet, accessible to all employees with computer access. For employees without computer access, hard copies of the SOS will be made available upon request and at all Department work facilities.

**REQUIREMENTS**

All employees shall receive and review this policy, have the opportunity to discuss and ask questions, sign below, and return to the Bureau of Human Resources within 60 calendar days of the implementation date or date of hire.

1. For newly hired employees, this policy shall be provided at orientation with appropriate training.
2. For existing employees, Appointing Authorities shall provide a copy of the policy and ensure it is signed and returned to the Bureau of Human Resources within 60 calendar days.
3. All original, signed policies will be retained in the employee's personnel file in the Bureau of Human Resources.

I received this policy and have been provided the opportunity to ask questions.

\_\_\_\_\_  
 Employee Name (printed)

\_\_\_\_\_  
 Date

\_\_\_\_\_  
 Employee Signature

**AMENDMENT RECORD**

This policy is reviewed every two years to ensure its continuing relevance and accuracy. Record any amendments below.

Date	Comments	Name	Title
2/3/2023	Biennial review resulted in no revisions	William Cass	Commissioner
7/23/2018	Original Policy Adopted	Victoria Sheehan	Commissioner



Attachment C

**Contractor Safety & Environmental Checklist**

Contractor Company Name: RG Tombs Door Co LLC

Date Reviewed: \_\_\_\_\_

Project Description: Service Contract

Contractor Name: R.G. Tombs Door Co LLC

Please complete the following Contractor Safety & Environmental Checklist:

Reviewed	Not Applicable	Topic:	Contractors Requirements:
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> N/A	Sign In	All contractors must sign in and out at the main office.
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> N/A	Communication	Contractors must meet with Building Maintenance or other designee to discuss project and checklist.
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> N/A	Smoking	Smoking is not permitted within 50 feet from any building.
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> N/A	Emergency Plans	Evacuate when building alarms sounds or alarm lights activate. Meet at meeting point.
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> N/A	Personal Protective Equipment	Appropriate personal protective equipment must be used when contractors are working.
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> N/A	Contractor Equipment	All equipment on site must be maintained in a safe operating condition. Only competent and certified workers may operate tools and equipment.
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> N/A	Safety Regulations	Comply with all applicable federal, state, and municipal safety regulations.
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> N/A	Environmental Regulations	Comply with all applicable federal, state, and municipal environmental regulations.
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> N/A	Housekeeping	Maintain acceptable housekeeping and material organization around work site.
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> N/A	Chemicals	Copies of SDS must be available on site.
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> N/A	Ladders	May only be used for ascent or descent or light work where the worker can maintain a three-point stance. Metal ladders shall not be used around electrical work.
<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> N/A	Scaffolds	Erected in accordance with legislated requirements
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> N/A	Fall Protection	Required when a worker is working at a elevated height of 4 or more feet.
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> N/A	Disposal	Solid waste can be disposed of in our receptacles. All hazardous waste and chemicals must depart with contractor.
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> N/A	EMS	The Bureau operates under Environmental Policy ENV 1.
<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> N/A	EMS Projects	Reduce energy use, reduce paper usage, and working with contractors.

Contractor Initials: LT

Date: 4/7/25

# State of New Hampshire

## Department of State

### CERTIFICATE

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I, David M. Scanlan, Secretary of State of the State of New Hampshire, do hereby certify that R. G. TOMBS DOOR COMPANY, LLC is a New Hampshire Limited Liability Company registered to transact business in New Hampshire on July 25, 1978. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 20574

Certificate Number: 0007151582



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed  
the Seal of the State of New Hampshire,  
this 7th day of April A.D. 2025.

A handwritten signature in black ink, appearing to read "David M. Scanlan".

David M. Scanlan  
Secretary of State



# R.G. TOMBS

DOOR COMPANY, LLC

Specialist in  
Aluminum, Aluminum Insulated,  
Passive Solar and Fiberglass Doors

### CERTIFICATE OF VOTE

I, Richard K. Tombs hereby certify that I am the duly elected President of R.G. Tombs Door Co., LLC.

I hereby certify the following is a true copy of a vote taken at a meeting of the Board of Directors of the corporation, duly called and held on 4/7/25 at which a quorum of the Board was present and voting.

**DULY VOTED:**

As hereby noted per vote of the corporation's Board of Directors, Darlene Drechsler with the title of Vice President is authorized to execute on behalf of said corporation all legal contractual documents for the benefit of said New Hampshire Corporation.

I hereby certify that said votes have not been amended or repealed, remain in full force and effect as of 4/7/25 and that Darlene Drechsler is Vice President of R.G. Tombs Door Co., LLC.

  
Richard K. Tombs, President

  
Notary                      Expiration Date





