



State of New Hampshire
 DEPARTMENT OF NATURAL & CULTURAL RESOURCES
 DIVISION OF PARKS & RECREATION
 BUREAU OF TRAILS

172 Pembroke Road Concord, New Hampshire 03301
 Phone: 603-271-3254 Fax: 603-271-3553
 TDD Access: Relay NH 1-800-735-2964
 nhtrails.org



31

js

April 23, 2025

Her Excellency, Governor Kelly A. Ayotte
 and the Honorable Council
 State House
 Concord, New Hampshire 03301

REQUESTED ACTION

Authorize the Department of Natural and Cultural Resources, Division of Parks and Recreation, Bureau of Trails to make a **Retroactive** and **Sole Source** unencumbered payment to McFarland Ford (VC#154279), Rochester, NH in the amount of \$19,062.80 for a portion of the repairs needed to the Bureau of Trail's 2019 Ford F-550 dump truck fleet vehicle that suffered a catastrophic engine failure 6 months out of warranty upon Governor and Executive Council Approval. 100% Other Funds.

Funding is available in account, Trails Administration, as follows:

03-035-035-351510-34140000-020-500235- Current Expenses

FY 2025
 \$19,062.80

EXPLANATION

In January of 2025, the Bureau of Trail's 2019 Ford F-550 dump truck fleet vehicle went into a high idle mode with a code for excessive RPMs (revolutions per minute) appearing on the dashboard. The Bureau staff could not get the vehicle to start and therefore called McFarland Ford, for a diagnostic appointment. McFarland Ford discovered the motor had seized. McFarland Ford estimated costs for repairs at about \$38,000. The vehicle's warranty expired in early summer 2024; the vehicle currently only has about 28,000 miles on the engine. Following the initial quote, the Bureau staff requested assistance from Ford Customer Care, and Ford Motor Company agreed to pay for 50% of the cost of repairs. Having successfully lessened the financial burden by 50%, the Bureau did not pursue quotes from alternative vendors due to the general urgency of the need coupled with the cost savings achieved in collaboration with Ford and are pursuing **Retroactive** and **Sole Source** approval for this payment.

Additionally, this vehicle has high rail running gear attached to it for specialty maintenance work on rail trails that have rails and ties in place. This vehicle is essential for the upcoming construction season to rail trails with rails. A copy of the itemized invoice for the completed work is attached, which features parts, labor, and Ford's 50% contribution.

Respectfully submitted,

A handwritten signature in black ink that reads "Sarah Stewart". The signature is written in a cursive, flowing style with a long horizontal line extending from the end of the name.

Sarah L. Stewart
Commissioner

MCFARLAND FORD OF ROCHESTER
 PO BOX 1926
 ROCHESTER, NH 03867
 603-335-3400

27300 STA

STATE OF NEW HAMPSHIRE DNCR 172 PEMPROKE ROAD CONCORD, NH 03301 MICHAEL.WEEKS@DNCR.NH.GOV		VEHICLE ID 1FDUF5HT0KDA21336	MILES IN 28379	MILES OUT 28379	DATE/TIME IN 01/27/25 10:02	DATE OUT 03/19/25	INVOICE NO. 27300
VEHICLE DESCRIPTION 2019 FORD F550 SUPER (RED)					TAG NO.	STATUS PARTIAL-COMPLETE-P	
CONTROL NO. 045944	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE 08/09/19	DELIV. DATE	DELIV. MILES	TERMS Cash
PHONE 1	PHONE 2	CELL (603) 419-9826	STOCK NO.	SERV. ADV. FRANK MONTMARQUET (46)		RO COMMENT	

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
A *	99P		A50		Internal	
Concern	PERFORM MULTI-POINT INSPECTION					

C +			A20		Warranty	\$5,834.42
Concern	vehicle will not start just clicks					
Cause	confirmed concern, eec test=no codes, pinpoint test, found engine is siezed, removed cab had to remove wires for the dump body vehicle equiped with rail system due to being associated with a railway company= had to remove all hydraulics and mechanical rail system attached to frame along with the wiring, removed engine and oil pan= has catastrophic failure to lower engine inspected intake manifold= no debri found in intake, found turbo scored.					
Correction	replaced engine all the high psi fuel system the turbo and replaced charge air cooler. filled with oil and coolant had to replaced the right side exaust manifold due to broken studs that couldnt drill out. starter terminal snapped upon removal and starter needed to be replaced. cleaned out charge air cooler, prograded injectors and cleared turbo and high and low fuel system road tested all ok					

Warranty Claim Information

Claim Type: 13 CstCrm: D50 CondCd: 42 HldInd: Y
 CauPrt: 6006 SubCd: W05

Additional Operations	OpCode	Hours	Tech
EEC Svstem Diaagnosis - (Quick Test)	12650DD	0.20	A20
Engine Module - Diagnostic Pin Point Test	12650D45D	0.30	A20
Engine Exchange - Diagnosis	6007E	0.70	A20
Cab Assemblv - Remove And Install : Extra time if eat	6007BRB	0.40	A20
Cab Assemblv - Remove And Install	6007BA	5.30	A20
Service Engine Assemblv - Enhanced Long Block - Re	6007B33	16.30	A20
	MT6007	9.30	A20
Cvlinder Assemblv Short Block - Replace : Extra time	6007B1CR	0.10	A20

Technician Clock Time

A20 W 03/17/25 07:17 - 03/17/25 17:14	9.95	A20 W 03/18/25 07:18 - 03/18/25 15:01	7.72
A20 W 03/18/25 15:03 - 03/18/25 17:25	2.37	A20 W 03/19/25 07:06 - 03/19/25 14:11	7.08
A20 W 03/19/25 15:08 - 03/19/25 16:04	0.93	A20 W 03/19/25 16:12 - 03/19/25 16:19	0.12
A20 W 03/19/25 16:43 - 03/19/25 16:43	0.00	A20 W 03/20/25 07:01 - 03/20/25 08:59	1.97
A20 W 03/20/25 09:00 - 03/20/25 11:29	2.49		
Total Work Time	32.63	Total Diagnostic Time	0.00
		Total Straight Time	0.00

STATE OF NEW HAMPSHIRE DNCR		VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
172 PEMPROKE ROAD		1FDUF5HT0KDA21336		28379	28379	01/27/25 10:02	03/19/25	27300
CONCORD, NH 03301		VEHICLE DESCRIPTION				TAG NO.	STATUS	
MICHAEL.WEEKS@DNCR.NH.GOV		2019 FORD F550 SUPER (RED)					PARTIAL-COMPLETE-P	
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS	
045944				08/09/19			Cash	
PHONE 1	PHONE 2	CELL	STOCK NO.	SERV. ADV.			RO COMMENT	
		(603) 419-9826		FRANK MONTMARQUET (46)				

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
C +	Continued					
Part Number	Description	Qty.	Unit Price	Ext. Price		
HC3Z 6079 AA	KIT - ENGINE I	1	\$1,413.03	\$1,413.03		
HC3Z 6587 A	GASKET	1	\$11.32	\$11.32		
HC3Z 6C683 A	FILTER ASY	1	\$12.72	\$12.72		
BC3Z 8287 A	CLAMP	2	\$44.22	\$88.44		
FC3Z 8287 A	CLAMP	1	\$44.22	\$44.22		
BC3Z 6N640 A	GASKET	2	\$10.15	\$20.30		
W716425 S900	STUD	6	\$8.90	\$53.40		
W711402 S900	NUT - ADJUSTIN	6	\$13.07	\$78.42		
FT4Z 6N652 B	GASKET	1	\$1.63	\$1.63		
HC3Z 9B246 B	KIT - FUEL SYS	1	\$7,971.66	\$7,971.66		
	CLEAN CORE	1	\$1,500.00	\$1,500.00		
	DIRTY CORE	-1	\$1,500.00	-\$1,500.00		
JC3Z 6006 B	SERVICE ENGINE	1	\$17,082.99	\$17,082.99		
	CLEAN CORE	1	\$3,500.00	\$3,500.00		
	DIRTY CORE	-1	\$3,500.00	-\$3,500.00		
HC4Z 6K682 C	TURBOCHARGER A	1	\$2,629.08	\$2,629.08		
	CLEAN CORE	1	\$250.00	\$250.00		
	DIRTY CORE	-1	\$250.00	-\$250.00		
HC3Z 6N639 A	BRACKET	1	\$205.02	\$205.02		
BC3Z 12A342 C	GLOW PLUG	8	\$87.03	\$696.24		
FC3Z 9430 B	MANIFOLD ASY -	1	\$227.13	\$227.13		
EU5Z 18B402 B	TUBE - HEATER	1	\$26.13	\$26.13		
HC3Z 8286 E	HOSE - RADIATO	1	\$227.13	\$227.13		
7C3Z 3F656 A	CONNECTOR	1	\$38.99	\$38.99		
FL 2124 S	KIT - ELEMENT	1	\$48.22	\$48.22		
XO 10W30 BSD	MOTORCRAFT SAE	13	\$6.53	\$84.89		
VC 13 G	ANTI-FREEZE	5	\$30.07	\$150.35		
XL 22	FLUID - POWER	3	\$15.56	\$46.68		
HC3Z 3E652 B	BRACKET	1	\$108.34	\$108.34		
BC3Z 11002 C	STARTER MOTOR	1	\$534.66	\$534.66		
	CLEAN CORE	1	\$20.00	\$20.00		
	DIRTY CORE	-1	\$20.00	-\$20.00		

STATE OF NEW HAMPSHIRE DNCR 172 PEMPROKE ROAD CONCORD, NH 03301 MICHAEL.WEEKS@DNCR.NH.GOV		VEHICLE ID	MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
		1FDUF5HT0KDA21336	28379	28379	01/27/25 10:02	03/19/25	27300
		VEHICLE DESCRIPTION				TAG NO.	STATUS
		2019 FORD F550 SUPER (RED)					PARTIAL-COMPLETE-P
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS
045944				08/09/19			Cash
PHONE 1	PHONE 2	CELL	STOCK NO.	SERV. ADV.		RO COMMENT	
		(603) 419-9826		FRANK MONTMARQUET (46)			

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
C +	Continued					
Part Number		Description		Qty.	Unit Price	Ext. Price
W500435 S439		BOLT - FLANGED		1	\$3.28	\$3.28
HC3Z 6K775 A		COOLER ASY - E		1	\$554.76	\$554.76
Parts Total...						\$32,359.03
Line Total...						\$38,193.45

Warranty Claim Type: F Authorization Code: Service Cont No:

Non-Customer Totals		
Charge Description	Acct #	Amount

Customer Totals		
Charge Description	Acct #	Amount
Warr-Deduct	11401	\$19,062.80
Total Amount Due		\$19,062.80

Amount Due \$19,062.80

STATEMENT OF DISCLAIMER
The factory warranty constitutes all of the warranties with respect to the sale of this item/items. The Seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/items.

X _____
CUSTOMER SIGNATURE

WARRANTY DISCLAIMER
On behalf of servicing dealer, I hereby certify that the information contained hereon is accurate unless otherwise shown. Warranty services described were performed at no charge to owner. There was no indication from the appearance of the vehicle or otherwise, that any part repaired or replaced under this claim had been connected in any way with any accident, negligence, or misuse. Records supporting this claim are available for (1) year from the date of payment notification at the servicing dealer for inspection by manufacturer's representative.

X _____
(Signed) Dealer, General Manager, Or Authorized Person (Date)