

CSG



STATE OF NEW HAMPSHIRE  
**DEPARTMENT OF CORRECTIONS**  
**OFFICE OF THE COMMISSIONER**  
 P.O. BOX 1806  
 CONCORD, NH 03302-1806  
 603-271-5603 FAX: 888-908-6609  
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 www.nh.gov/nhdoc

HELEN E. HANKS  
 COMMISSIONER

PAUL D. RAYMOND, JR.  
 ASSISTANT COMMISSIONER

48A

January 3, 2025

Her Excellency, Governor Kelly A. Ayotte  
 and the Honorable Executive Council  
 State House  
 Concord, New Hampshire 03301

**REQUESTED ACTION**

Authorize the New Hampshire Department of Corrections (NHDOC) to amend the existing contracts listed below for the provision of Medical and Behavioral Health Temporary Staffing by increasing the price limitation, in a shared amount, by \$839,714.00 from \$4,200,000.00 to \$5,039,714.00 and adding Dental Assistant Services effective upon Governor and Executive Council approval through June 30, 2025. The original contract was approved by Governor and Executive Council on June 29, 2022, Item #89. 100% General Funds.

Payments to the Vendors will be made unencumbered as the price limitation is shared among all contracts and no minimum or maximum service volume is guaranteed.

Contractor Name	Contractor Address	Contractor Vendor Code
Aya Healthcare, Inc.	5930 Cornerstone Ct. West, Ste. 300, San Diego, CA 92121	300930
Amergis Healthcare Staffing, Inc. (formerly Maxim Healthcare Staffing Svc., Inc.)	7227 Lee Deforest Dr., Columbia, MD 21046	17770
Technostaff, LLC. d/b/a HonorVet Technologies	271 US 46 West, Suite C-202, Fairfield, NJ 07004	394624
Worldwide Travel Staffing, Limited	2829 Sheridan Dr., Tonawanda, NY 14150	224259

Funds are available in FY 2025, with the authority to adjust encumbrances within the price limitation through the Budget Office, if needed and justified.

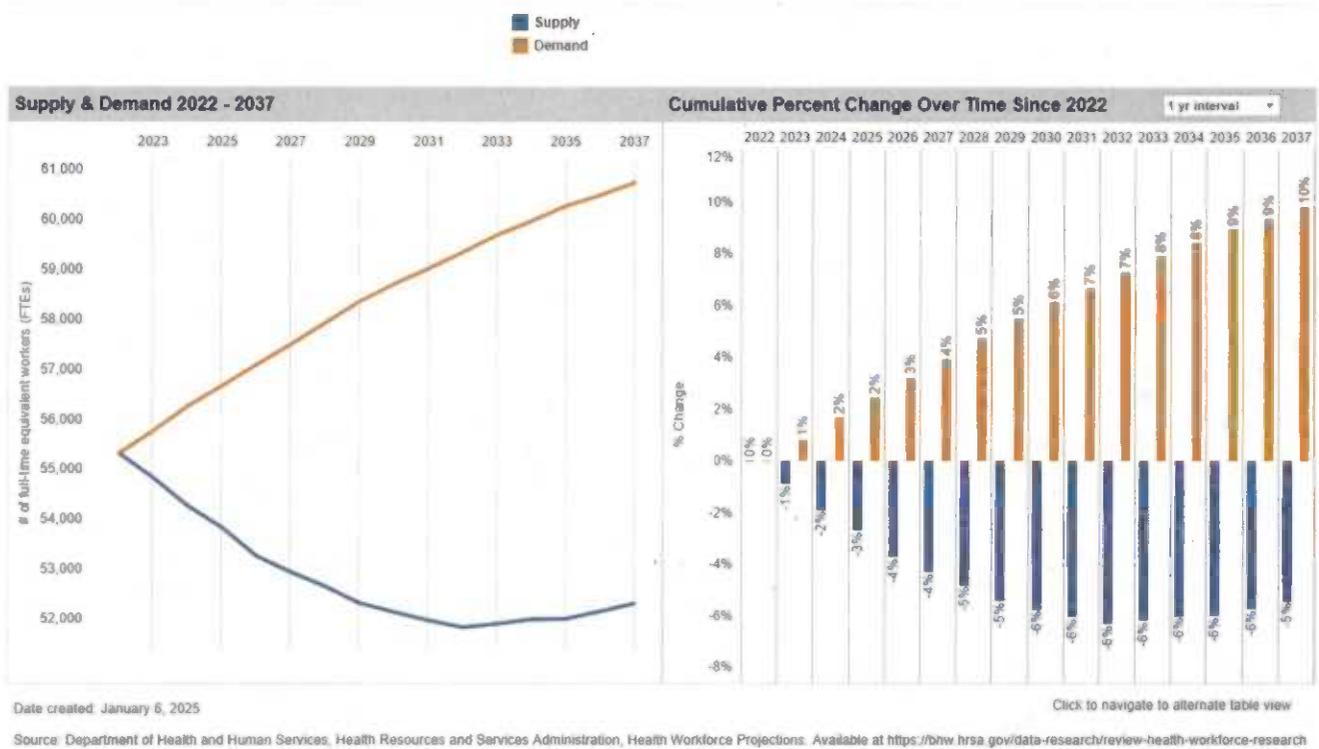
Account	Description	FY 2023*	FY 2024	FY 2025	Total
02-46-46-465010-82340000-101-500729	Medical Providers	\$ 2,537,460.00	\$ 1,400,000.00	\$ 262,540.00	\$ 4,200,000.00
<b>Amendment #1</b>					
02-46-46-465010-82340000-101-500729	Medical Providers	-	-	\$ 839,714.00	\$ 839,714.00
<b>Total Amendment Request</b>		\$ 2,537,460.00	\$ 1,400,000.00	\$ 1,102,254.00	\$ 5,039,714.00

\* Price limitation adjusted through business office.

## EXPLANATION

This request for a contract amendment is to ensure that NHDOC can fulfill its obligation, under the Eighth Amendment of the United State Constitution, to provide adequate medical care to people in its care and custody. In order to discharge this obligation, healthcare must be accessible and provided by qualified staff. This contract amendment makes provision for NHDOC to access temporary staff to fill critical positions in our healthcare division. Examples of staff roles requiring NHDOC to use temporary staff include nurses, psychiatric social workers, pharmacists, dental assistants and licensed alcohol and drug counselors. The department geographic area of coverages for these position types is from Berlin, Concord and Manchester, NH across seven (7) varying site locations for the provision of healthcare of on average 1960 people.

The national labor shortage and the inherent challenges in recruiting healthcare staff [[Workforce Projections](#) – data.HRSA.gov Health Resources & Services Administration] in general then in addition to work in carceral settings are two (2) factors creating challenges for NHDOC.



Vacancy rates, Family Medical Leave Act, and other unanticipated absences from work have a significant impact on the delivery of healthcare services within the NH Department of Corrections. Exigent circumstances resulting from employees' need for leave is beyond our ability to predict. However, ongoing vacancy rates allow NHDOC to demonstrate the need for NHDOC to be able to supplement our workforce through temporary staffing.

Due to recruitment and retention efforts from NHDOC, we have had success in filling positions in pharmacy, which is small number of staff so when we have even one long-term vacancy it begins to adversely impact the workload of our Licensed Pharmacy. Our pharmacy refilled 288,085 over the last 13 months. We have been able to hold relatively stable on our nursing vacancy rate, which is currently at 16%. For reference, we had a 38% vacancy rate in FY 2015. Our vacancy rate for our mental health positions varies by location and specialty: Current psychiatric social worker vacancy rate is 41% and Current vacancy rate for Licensed Alcohol and Drug Counselors (LADC) is at 11%, this is at the facility where we have most of our addiction services based. As an example, eight hundred (800) people incarcerated are diagnosed with Opioid Use disorder representing 40% of the total population with this diagnosis. We are required through the foundations of constitutional case law to provide mental health treatment to people under departmental custody.

This amendment also includes funding for dental assistants which is necessary to ensure continued delivery of required dental services. We have spent the last year very challenged in recruiting dental assistants and have had as high as a fifty percent (50%) vacancy rate for dental assistant positions in the southern tiered location of our facilities. To ensure continuity of services, NHDOC needs to have resources for dental assisting readily available to fill extended leave, unexpected vacancies and required absences such as academy training and loss of staff.

The Department's ongoing recruitment and retention efforts notwithstanding, as well as salary adjustments done by the State of NH, have made NHDOC more competitive. We continue to need these temporary professional staffing services to ensure we fulfill our Federal and State healthcare treatment requirements. Being able to respond to ongoing vacancies and unexpected leave is critical in our retention efforts. Burnout is created as staff is asked to do more to cover vacancies and asked to work more hours. Staff burnout will undermine the Department's concerted efforts at addressing retention and this contract will assist the department with retention while fostering recruitment.

The factors summarized in this letter make it necessary for NHDOC to have access to qualified healthcare staff through temporary staffing. It is important to know that the Department uses this option as sparingly as possible, not every vacancy has been filled by a temporary staff. We are requesting additional funds for temporary staffing services for healthcare positions outlined in this letter to ensure appropriate patient care, to discharge our obligations under the Eighth Amendment and to avoid potential litigation to delay in healthcare services.

Respectfully Submitted,



Helen E. Hanks  
Commissioner



STATE OF NEW HAMPSHIRE  
 DEPARTMENT OF CORRECTIONS  
 OFFICE OF THE COMMISSIONER  
 P.O. BOX 1806  
 CONCORD, NH 03302-1806  
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 TDD ACCESS: 1-800-735-2964

HELEN E. HANKS  
 COMMISSIONER

PAUL D. RAYMOND, JR.  
 ASSISTANT COMMISSIONER

AMENDMENT AGREEMENT # 1

This amendment is between the State of New Hampshire, acting by and through the STATE OF NEW HAMPSHIRE, DEPARTMENT OF CORRECTIONS ("NHDOC" or "State" or "Department"), and each Vendor listed below, ("Contractor").

Contractor Name	Contractor Address	Contractor Vendor Code
Aya Healthcare, Inc	5930 Cornerstone Ct West, Ste 300, San Diego, CA 92121	300930
Amergis Healthcare Staffing, Inc (formerly Maxim Healthcare Staffing Svc, Inc)	7227 Lee Deforest Drive, Columbia MD 21046	17770
Technostaff LLC d/b/a HonorVet Technologies	271 US 46 West, Suite C-202, Fairfield, NJ 07004	394624
Worldwide Travel Staffing, Limited	2829 Sheridan Drive, Tonawanda, NY 14150	224259

WHEREAS, pursuant to a Contract (Agreement 2022-89) approved by the Governor and Executive Council on June 29, 2022, Item #89 with an effective date of June 30, 2022, the Contractor agreed to perform Medical and Behavioral Health temporary staffing services based upon the terms and conditions specified in the original Agreement as amended and in consideration of certain sums specified; and

WHEREAS, the State and Contractor have agreed to make changes to the price limitation of the Agreement; and

NOW THEREFORE, in consideration of the foregoing and the mutual covenants and conditions contained in the original Agreement and set forth herein, the parties hereto agree as follow:

To amend as follows:

1. Form P-37, General Provisions, Block 1.8, Price Limitation, to read: "\$5,039,714.00" a total increase of \$839,714.00.

2. To amend the Scope of Services, Exhibit B, by deleting the following:

**Section 5. Minimum Required Services**

The Contactor shall provide Medical and Behavioral staffing services to include but not limited to:

- 5.1. Registered Nurses (RN), Licensed Practical Nurses (LPN), Pharmacists, Pharmacy Technicians, Master's level Social Workers (MSW) and Master's level Licensed Alcohol and Drug Counselors (MLADC's).

- 5.2. Provide only those health care professionals who maintain valid State of NH professional licenses, certifications and/or qualifications required by law for the performance of the services required. No temporary Medical and Behavioral Health professionals shall be referred to the NH Department of Corrections without the proper licensure documentation required by federal, state, or local law. Certification for these health and behavioral health disciplines are regulated by boards of the NH Office of Professional Licensure and Certification (OPLC) <https://www.oplc.nh.gov/allied-health/> through Administrative Rules or national certification organizations identified below:

Required Disciplines	Licensing Board	Administrative (Adm) Rule Link	Adm Rule
RN, LPN	Board of Nursing	<a href="http://gencourt.state.nh.us/rules/state_agencies/nur.html">http://gencourt.state.nh.us/rules/state_agencies/nur.html</a>	Nur 100-800
Pharmacists, Pharmacy Technicians	NH Pharmacy Board	<a href="http://gencourt.state.nh.us/rules/state_agencies/ph.html">http://gencourt.state.nh.us/rules/state_agencies/ph.html</a>	Ph 100-2000
MSW, MLADC	Board of Mental Health Practice	<a href="http://gencourt.state.nh.us/rules/state_agencies/mhp.html">http://gencourt.state.nh.us/rules/state_agencies/mhp.html</a>	Mhp 100-500
Optional Disciplines	Licensing Board/ Certification Organization	Adm Rule/Certification Organization Link	Adm Rule
Paramedic, EMT-I & B	National Registry of Emergency Medical Technician	<a href="https://www.nremt.org/rwd/public/">https://www.nremt.org/rwd/public/</a>	N/A
CMA	American Association of Medical Assistants (AAMA), Registered Medical Assistant (RMA), National Certified Medical Assistant (NCMA), Certified Clinical Medical Assistant (CCMA)	<a href="#">American Association of Medical Assistants (AAMA)</a> <a href="#">American Medical Technologists (AMT)</a> <a href="#">National Certified Medical Assistant (NCMA)</a> <a href="#">National Healthcare Association (NHA)</a>	N/A
CNA/LNA	Board of Nursing	<a href="http://gencourt.state.nh.us/rules/state_agencies/nur.html">http://gencourt.state.nh.us/rules/state_agencies/nur.html</a>	Nur 100-800
Physical Therapist (PT)	Governing Board of Physical Therapists	<a href="http://gencourt.state.nh.us/rules/state_agencies/phy.html">http://gencourt.state.nh.us/rules/state_agencies/phy.html</a>	Phy 100-500
Recreational Therapist (RT)	Governing Board of Recreational Therapists	<a href="http://gencourt.state.nh.us/rules/state_agencies/phy.html">http://gencourt.state.nh.us/rules/state_agencies/phy.html</a>	Rec 100-500
Occupational Therapist (OT)	Governing Board of Occupational Therapists	<a href="http://gencourt.state.nh.us/rules/state_agencies/occ.html">http://gencourt.state.nh.us/rules/state_agencies/occ.html</a>	Occ 100-500
Speech Pathologists	Governing Board of Speech Language Pathologists	<a href="http://gencourt.state.nh.us/rules/state_agencies/spc.html">http://gencourt.state.nh.us/rules/state_agencies/spc.html</a>	Spe 100-600

- 5.3. The Contractor shall be responsible for the oversight of ensuring that temporary Medical and Behavioral Health professionals are informed and understand their scope of practice as defined by boards of the OPLC through Administrative Rules or national certification organizations.
- 5.6. The temporary Medical and Behavioral Health professional placed by the Contractor shall be under the direction and supervision of the NH Department of Corrections.
- 5.8. The NH Department of Corrections reserves the right to refuse placement of any temporary Medical and Behavioral Health professional with or without cause.
- 5.9. In performing the services specified by the NH Department of Corrections, the temporary Medical and Behavioral Health professional are and shall at all times remain employees of the Contractor.
- 5.11. Normal paid shifts for nursing disciplines shall consist of eight (8) hours, occurring on three (3) shifts; Day shift (6:30AM-3PM), Evening Shift (2:30PM-11PM) and Night shift (10:30PM-7AM) with the temporary Nursing professional granted a half (½) hour unpaid lunch break. The Department shall not be charged for the unpaid meal break.
- 5.17. Contractor, not the State, shall be responsible for expenses incurred by the temporary Medical and Behavioral Health professional for and maintaining current licensures, certifications, and continuing education costs.
- 5.18. Contractor shall not charge the NH Department of Corrections for any finders/placement fees for any temporary Medical and Behavioral Health professional placed for temporary assignment.
- 5.20. Contractor's temporary Medical and Behavioral Health professional assigned shall be informed and comply with all applicable Prison Rape Elimination Act (PREA) regulations set forth by Public Law 108-79 Prison Rape Elimination Act of 2003 to include the NH Department of Corrections Prison Rape Elimination Act Policy and Procedure Directive 379 (formerly 5.19), <http://www.nh.gov/nhdoc/policies/index.html>.
- 5.21. The NH Department of Corrections will provide an initial sixteen (16) hour billable orientation to temporary Medical and Behavioral Health newly assigned to the NH Department of Corrections to include a clinical orientation as well as an orientation to the Federal and State PREA standards. Each temporary Medical and Behavioral Health professional shall be required to agree and adhere to the terms and conditions of the NH Department of Corrections Prison Rape Elimination Act Policy and Procedure Directive 379 (formerly 5.19), <http://www.nh.gov/nhdoc/>

[policies/index.html](#), and will be required to sign documentation attesting that the temporary Medical and Behavioral Health professional understands the requirements and potential ramifications of PPD 379 (formerly 5.19).

**Section 6. Supplemental Job Descriptions for Required/Optional Service Disciplines**  
 State of NH, Supplemental Job Descriptions (SJD) for the following disciplines below are located as a separate link: <https://apps.das.nh.gov/HRJobClassifications/ClassSpecifications.aspx>.

Required	Job Code
RN I, II, III	759600-19, 759700-21, 759-800-23
LPN I, II	5755ND-16, 575600-18
Pharmacist	68850H-27
Pharmacy Technician I, II	688200-12, 688300-13
Psychiatric Social Worker (MSW)	81600-26
Clinical Mental Health Counselor (MLADC)	20780H-23
Optional	Job Code
CNA/LNA I	65790D-09, 65800D-11, 65820D-14

**Section 8. Service Schedule for Required Disciplines**

8.14. Holiday billing services shall not be applied unless an assigned temporary Medical and Behavioral Health professional actually works on the Day, Evening, or Eve (midnight) of the Holiday. Only hours worked on the actual calendar holiday are to be compensated.

**Section 9.5. Contract Employee Information:**

The NH Department of Corrections will notify the Contractor(s) the procedures to obtain background checks for all Contractor employees providing service for the NH Department of Corrections.

- 9.5.1. The NH Department of Corrections reserves the right to conduct a procedural review of all criminal background checks of all potential Contractor and/or sub-contractor(s) employees to determine eligibility status.
- 9.5.2. The NH Department of Corrections will notify the Contractor of any potential Contractor and/or sub-contractor(s) employee who does not comply with the criteria identified in 9.5.3., below.
- 9.5.3. In addition, the contractor and/or sub-contractor(s) shall not hire employees meeting the following criteria:
  - a. Individuals convicted of a felony shall not be permitted to provide services;
  - b. Individuals with confirmed outstanding arrest warrants shall not be permitted to provide services;
  - c. Individuals with restrictions on out-of-state and/or State of NH professional licenses and or certifications;
  - d. Individuals whose professional licenses and/or certification have been revoked and reinstated from other States and/or the State of NH professional licenses and/or the State of New Hampshire;

- e. Individuals with a history of drug diversion;
  - f. Individuals who were a former State of NH employee and/or former contract employee that was dismissed for cause;
  - g. Individuals previously employed with the NH Department of Corrections without prior approval of the NH Department of Corrections; and
  - h. The NH Department of Corrections may not permit individuals related to relatives of currently incarcerated felons to provide services without prior approval of the NH Department of Corrections.
- 9.5.4. Individuals with a record of a misdemeanor offense(s) may be permitted to provide services pending determination of the severity of the misdemeanor offense(s) and review of the criminal record history by the Division Director or designee of the corresponding facility requiring services.

and insert the following:

**Section 5. Minimum Required Services**

The Contractor shall provide Medical, Behavioral and Dental Assistant staffing services to include but not limited to:

- 5.1. Registered Nurses (RN), Licensed Practical Nurses (LPN), Pharmacists, Pharmacy Technicians, Master's level Social Workers (MSW), Master's level Licensed Alcohol and Drug Counselors (MLADC's) and Dental Assistants with eligibility for certifications by the American Dental Assistants Association and one (1) year of experience working as a Dental Assistant.
- 5.2. Provide only those health care professionals who maintain valid State of NH professional licenses, certifications and/or qualifications required by law for the performance of the services required. No temporary Medical, Behavioral Health professionals and/or Dental Assistants shall be referred to the NHDCC without the proper licensure documentation required by federal, state, or local law. Certification for these Health, Behavioral Health and Dental Assistant disciplines are regulated by boards of the NH Office of Professional Licensure and Certification (OPLC) Welcome | NH Office of Professional Licensure and Certification through Administrative Rules or national certification organizations identified below:

Required Disciplines	Licensing Board	Administrative (Adm) Rule Link	Adm Rule
RN, LPN	Board of Nursing	<a href="http://gencourt.state.nh.us/rules/state_agencies/nur.html">http://gencourt.state.nh.us/rules/state_agencies/nur.html</a>	Nur 100-800
Pharmacists, Pharmacy Technicians	NH Pharmacy Board	<a href="http://gencourt.state.nh.us/rules/state_agencies/ph.html">http://gencourt.state.nh.us/rules/state_agencies/ph.html</a>	Ph 100-2500
MSW, MLADC	Board of Mental Health Practice	<a href="http://gencourt.state.nh.us/rules/state_agencies/mhp.html">http://gencourt.state.nh.us/rules/state_agencies/mhp.html</a>	Mhp 100-500
Optional Disciplines	Licensing Board/	Adm Rule/Certification Organization Link	Adm Rule

	Certification Organization		
Paramedic, EMT-I & B	National Registry of Emergency Medical Technician	<a href="https://www.nremt.org/rwd/public/">https://www.nremt.org/rwd/public/</a>	N/A
CMA	American Association of Medical Assistants (AAMA), Registered Medical Assistant (RMA), National Certified Medical Assistant (NCMA), Certified Clinical Medical Assistant (CCMA)	<a href="#">American Association of Medical Assistants (AAMA)</a> <a href="#">American Medical Technologists (AMT)</a> <a href="#">National Certified Medical Assistant (NCMA)</a> <a href="#">National Healthcare Association (NHA)</a>	N/A
CNA/LNA	Board of Nursing	<a href="http://gencourt.state.nh.us/rules/state_agencies/nur.html">http://gencourt.state.nh.us/rules/state_agencies/nur.html</a>	Nur 100-800
Physical Therapist (PT)	Governing Board of Physical Therapists	<a href="http://gencourt.state.nh.us/rules/state_agencies/phy.html">http://gencourt.state.nh.us/rules/state_agencies/phy.html</a>	Phy 100-500
Recreational Therapist (RT)	Governing Board of Recreational Therapists	<a href="http://gencourt.state.nh.us/rules/state_agencies/phv.html">http://gencourt.state.nh.us/rules/state_agencies/phv.html</a>	Rec 100-500
Occupational Therapist (OT)	Governing Board of Occupational Therapists	<a href="http://gencourt.state.nh.us/rules/state_agencies/occ.html">http://gencourt.state.nh.us/rules/state_agencies/occ.html</a>	Occ 100-500
Speech Pathologists	Governing Board of Speech Language Pathologists	<a href="http://gencourt.state.nh.us/rules/state_agencies/spe.html">http://gencourt.state.nh.us/rules/state_agencies/spe.html</a>	Spe 100-600
Dental Assistant	American Dental Assistants Association	<a href="https://www.gencourt.state.nh.us/rules/State_Agencies/Plc.html">https://www.gencourt.state.nh.us/rules/State_Agencies/Plc.html</a>	Spe 100-1002

- 5.3. The Contractor shall be responsible for the oversight of ensuring that temporary Medical, Behavioral Health and/or Dental Assistant professional(s) are informed and understand their scope of practice as defined by boards of the OPLC through Administrative Rules or national certification organizations.
- 5.6. The temporary Medical Behavioral Health and/or Dental Assistant professional(s) placed by the Contractor shall be under the directions and supervision of the NHDOC.
- 5.8. The NHDOC reserves the right to refuse placement of any temporary Medical, Behavioral Health and/or Dental Assistant professional(s) with or without cause.
- 5.9. In performing the services specified by the NHDOC, the temporary Medical, Behavioral Health and/or Dental Assistant professional(s) are and shall at all times remain employees of the Contractor.
- 5.11: Normal paid shifts for nursing disciplines shall consist of eight (8) hours, occurring on three (3) shifts; Day shift (6:30AM-3PM), Evening Shift (2:30PM-11PM) and Night shift (10:30PM-7AM) with the temporary Nursing professional

granted a half (½) hour unpaid lunch break. The Department shall not be charged for the unpaid meal break.

5.11.1. Normal paid shifts for Dental Assistant disciplines shall consist of seven and a half (7.5) hours, with a half (.5) an hour unpaid lunch break. The Department shall not be charged for the unpaid meal break.

- 5.17. Contractor, not the State, shall be responsible for expenses incurred by the temporary Medical, Behavioral Health and/or Dental Assistant professional(s) for and maintaining current licensures, certifications, and continuing education costs.
- 5.18. Contractor shall not charge the NHDOC for any finders/placement fees for any temporary Medical, Behavioral Health and/or Dental Assistant professional(s) placed for temporary assignment.
- 5.20. Contractor's temporary Medical, Behavioral Health and/or Dental Assistant professional(s) assigned shall be informed and comply with all applicable Prison Rape Elimination Act (PREA) regulations set forth by Public Law 108-79 Prison Rape Elimination Act of 2003 to include the <https://apps.das.nh.gov/HRJobClassifications/ClassSpecifications.aspx> Prison Rape Elimination Act Policy and Procedure Directive 379 (formerly 5.19), <http://www.nh.gov/nhdoc/policies/index.html>.
- 5.21. The NHDOC will provide an initial sixteen (16) hour billable orientation to temporary Medical, Behavioral Health and/or Dental Assistant newly assigned to the NHDOC to include a clinical orientation as well as an orientation to the Federal and State PREA standards. Each temporary Medical, Behavioral Health and/or Dental Assistant professional(s) shall be required to agree and adhere to the terms and conditions of the NH Department of Corrections Prison Rape Elimination Act Policy and Procedure Directive 379 (formerly 5.19), <http://www.nh.gov/nhdoc/policies/index.html>, and will be required to sign documentation attesting that the temporary Medical, Behavioral Health and/or Dental Assistant professional(s) understands the requirements and potential ramifications of PPD 379 (formerly 5.19).

**Section 6. Supplemental Job Descriptions for Required/Optional Service Disciplines**  
 State of NH, Supplemental Job Descriptions (SJD) for the following disciplines below are located as a separate link: [HR Job Classifications](#)

Required	Job Code
RN I, II, III	759600-19, 759700-21, 759-800-23
LPN I, II	5755ND-16, 575600-18
Pharmacist	68850H-27
Pharmacy Technician I, II	688200-12, 688300-13
Psychiatric Social Worker (MSW)	81600-26
Clinical Mental Health Counselor (MLADC)	20780H-23
Optional	Job Code
CNA/LNA I	65790D-09, 65800D-11, 65820D-14
Dental Assistant	30500H-11

**Section 8. Service Schedule for Required Disciplines**

8.14. Holiday billing services shall not be applied unless an assigned . Holiday billing services shall not be applied unless an assigned temporary Medical, Behavioral Health and/or Dental Assistant professional(s) actually works on the day, evening, or eve (midnight) of the Holiday. Only hours worked on the actual calendar holiday are to be compensated.

**Section 9.5. Contract Employee Information/Background Checks:**

The Contractor shall be responsible for obtaining a criminal background check from the NHDOC to include fingerprinting on all potential employees assigned by the Contractor and/or sub-contractors to provide services to the NHDOC. Upon award of a contract, the NHDOC Director of Medical and Forensics, or designee, will notify the selected Contractor the procedures to obtain background checks and fingerprinting. The Contractor and/or sub-contractor employee's hiring status shall be contingent upon receipt of a criminal background check and fingerprinting report(s) from the NH Department of Safety to the NHDOC and a procedural review of said reports by the NHDOC.

- 9.5.1. The NHDOC reserves the right to conduct a procedural review of all criminal background checks of all potential Contractor and/or sub-contractor(s) employees to determine eligibility status.
- 9.5.2. The NHDOC will notify the Contractor of any potential Contractor and/or sub-contractor employee(s) who does not comply with the criteria identified below.
- 9.5.3. In addition, the Contractor and/or sub-contractor shall not be able to hire employees meeting the following criteria:
  - a. Individuals convicted of a felony shall not be permitted to provide services;
  - b. Individuals with confirmed outstanding arrest warrants shall not be permitted to provide services;
  - c. Individuals with a record of a misdemeanor offense(s) may be permitted to provide services pending determination of the severity of the misdemeanor offense(s) and review of the criminal record history by Commissioner, or designee, of the NHDOC;
  - d. Individuals with restrictions on out-of-state and/or State of NH professional licenses and or certifications;
  - e. Individuals whose professional licenses and/or certification have been revoked and reinstated from other states and/or the State of NH;
  - f. Individuals with a history of drug diversion;
  - g. Individual staff on the National Offender Database;
  - h. Individuals who were a former State of NH employee and/or former contracted employee that were dismissed for cause or resigned or retired pending investigation;
  - i. Individuals previously employed with the NHDOC without prior approval of the NHDOC; and

- j. Relatives or associates of people currently incarcerated or under Departmental supervision (probation or parole) may not be permitted to provide services without prior approval by the NHDOC.

*The remainder of this page is intentionally left blank.*

3. Exhibit C, amend as follows:

Section I. – Estimated Utilization - Dental Assistants

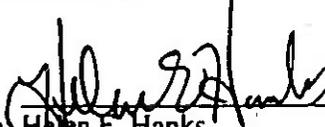
1.5 Estimated Utilization – Dental Assistants

Certified Dental Assistants	
Estimated Hours	Maximum Hourly Rate
1950	\$45.00

4. That all other provisions of the original Agreement shall remain in full force and effect.

SIGNATURE PAGE TO AMENDMENT AGREEMENT #1 TO: Medical, Behavioral and Dental Assistant Temporary Staffing Services (Agreement 2022-89).

STATE OF NEW HAMPSHIRE DEPARTMENT OF CORRECTIONS

By:   
Name: Helen E. Hanks  
Title: Commissioner  
Date: 1/6/2025

Aya Healthcare, Inc.

By:   
Name: Sophia Morris  
Title: EVP, Client Fulfillment & Strategy Team  
Date: 1/14/2025





Laura MacNeel  
legalprocess@ayahealthcare.com  
Direct Dial & Fax: 858-687-7393

January 16, 2025

**VIA ELECTRONIC MAIL**

State of New Hampshire  
Department of Corrections  
Office of the Commissioner  
P.O. Box 1806  
Concord, NH 03302-1806  
Email: [Barbara.A.Mitera@doc.nh.gov](mailto:Barbara.A.Mitera@doc.nh.gov)

Re: Authorized Signer – Sophia Morris, EVP, Client Fulfillment & Strategy Teams

To Whom It May Concern:

I, Laura MacNeel, in my capacity as Secretary of Aya Healthcare, Inc. (the "Company"), do hereby confirm that Sophia Morris, EVP, Client Fulfillment & Strategy Teams of Aya Healthcare, Inc., was appointed as an authorized signer of the Company pursuant to an Acton by Written Consent of the Sole Director of the Board of Directors of the Company, effective as of February 16, 2022, to execute any and all documents and certificates with the State of New Hampshire or County or any department of or subdivision of any of them, on behalf of the Company. I further confirm that such authorization has not been amended or repealed and remains in full force and effect, and that such authorization was in full force and effect on January 14, 2025 when Amendment Agreement #1 to the Agreement 2022-89 between the Company and the State of New Hampshire, Department of Corrections, and its associated documents, was signed by Sophia Morris on behalf of the Company. It is understood that the State of New Hampshire will rely on this letter as evidence that I currently occupy the corporate office listed above and have the authority to make the statements stated herein on behalf of the Company.

Sincerely,

A handwritten signature in black ink, appearing to read "Laura MacNeel".

Laura MacNeel  
Secretary, Aya Healthcare, Inc.  
Signed: January 16, 2025

# State of New Hampshire

## Department of State

### CERTIFICATE

I, David M. Scanlan, Secretary of State of the State of New Hampshire, do hereby certify that AYA HEALTHCARE, INC. is a Delaware Profit Corporation registered to transact business in New Hampshire on June 09, 2017. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 772360

Certificate Number: 0006740045



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed  
the Seal of the State of New Hampshire,  
this 22nd day of July A.D. 2024.

A handwritten signature in black ink, appearing to read "David M. Scanlan", is written over a faint circular stamp.

David M. Scanlan  
Secretary of State



# CERTIFICATE OF LIABILITY INSURANCE

DATE(MM/DD/YYYY)  
08/07/2024

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

**IMPORTANT:** If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

<b>PRODUCER</b> Aon Risk Services Central, Inc. Philadelphia PA Office 100 North 18th Street 15th Floor Philadelphia PA 19103 USA	<b>CONTACT NAME:</b> PHONE (A/C. No. Ext.): (866) 283-7122      FAX (A/C. No.): (800) 363-0105	
	<b>E-MAIL ADDRESS:</b>	
<b>INSURED</b> Aya Healthcare, Inc. 5930 Cornerstone Court West Suite 300 San Diego CA 92121 USA	<b>INSURER(S) AFFORDING COVERAGE</b>	
	<b>INSURER A:</b> Ironshore Specialty Insurance Company	<b>NAIC #</b> 25445
	<b>INSURER B:</b> Homesite Insurance Company	<b>NAIC #</b> 17221
	<b>INSURER C:</b> AIU Insurance Company	<b>NAIC #</b> 19399
	<b>INSURER D:</b>	
	<b>INSURER E:</b>	

Holder Identifier :

**COVERAGES**      **CERTIFICATE NUMBER: 570107550857**      **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.      **Limits shown are as requested**

INSR LTR	TYPE OF INSURANCE	ADOL INSD	SUBR WYD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> <b>COMMERCIAL GENERAL LIABILITY</b> <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR  GENL. AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER:			HC7CACQJ6J002	07/29/2024	07/29/2025	EACH OCCURRENCE \$1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) MED EXP (Any one person) \$50,000 PERSONAL & ADV INJURY Included GENERAL AGGREGATE \$3,000,000 PRODUCTS - COMP/OP AGG Included Sexual Misconduct \$1,000,000
A	<b>AUTOMOBILE LIABILITY</b>  <input type="checkbox"/> ANY AUTO <input checked="" type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> HIRED AUTOS ONLY  <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> NON-OWNED AUTOS ONLY			HC7CACQJ6J002	07/29/2024	07/29/2025	COMBINED SINGLE LIMIT (Ea accident) \$1,000,000 BODILY INJURY (Per person) BODILY INJURY (Per accident) PROPERTY DAMAGE (Per accident)
B	<input type="checkbox"/> UMBRELLA LIAB <input type="checkbox"/> OCCUR <input checked="" type="checkbox"/> EXCESS LIAB <input checked="" type="checkbox"/> CLAIMS-MADE <input type="checkbox"/> DED <input checked="" type="checkbox"/> RETENTION			PMC14129194001 SIR applies per policy terms & conditions	07/29/2024	07/29/2025	EACH OCCURRENCE \$5,000,000 AGGREGATE \$5,000,000
C	<b>WORKERS COMPENSATION AND EMPLOYERS' LIABILITY</b> ANY PROPRIETOR / PARTNER / EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N	N/A	WC086672308 Workers Comp - AOS WC086672309 Workers Comp - (CA)	07/29/2024	07/29/2025	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH-ER E.L. EACH ACCIDENT \$1,000,000 E.L. DISEASE-EA EMPLOYEE \$1,000,000 E.L. DISEASE-POLICY LIMIT \$1,000,000
A	<b>Miscellaneous Medical Professional Liab</b>			HC7CACQJ6J002 Claims Made	07/29/2024	07/29/2025	Each Claim \$1,000,000 Aggregate Limit \$3,000,000

Certificate No : 570107550857

**DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)**  
 Effective 7/1/24, Virginia Prof. Liability Limits are \$2,650,000 each claim and \$7,950,000 aggregate. Credentialing requests - Credentialing@gbtpa.com. The State of NH and NH Department of Corrections are included as Additional Insured in accordance with the policy provisions of the General Liability policy.

**CERTIFICATE HOLDER****CANCELLATION**

State of New Hampshire  
 Attn: NH Department of Corrections  
 PO Box 1806  
 Concord NH 03302 USA

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

*Aon Risk Services Central Inc.*

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# ADDITIONAL REMARKS SCHEDULE

AGENCY Aon Risk Services Central, Inc.		NAMED INSURED Aya Healthcare, Inc.	
POLICY NUMBER See Certificate Number: 570107550857		EFFECTIVE DATE:	
CARRIER See Certificate Number: 570107550857	NAIC CODE		

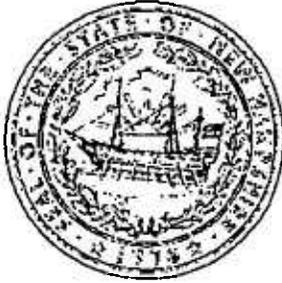
**ADDITIONAL REMARKS**

THIS ADDITIONAL REMARKS FORM IS A SCHEDULE TO ACORD FORM,  
FORM NUMBER: ACORD 25 FORM TITLE: Certificate of Liability Insurance

INSURER(S) AFFORDING COVERAGE	NAIC #
INSURER	
INSURER	
INSURER	
INSURER	

**ADDITIONAL POLICIES** If a policy below does not include limit information, refer to the corresponding policy on the ACORD certificate form for policy limits.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFFECTIVE DATE (MM/DD/YYYY)	POLICY EXPIRATION DATE (MM/DD/YYYY)	LIMITS
	WORKERS COMPENSATION						
C		N/A		WC086672310 Workers Comp - WI	07/29/2024	07/29/2025	



STATE OF NEW HAMPSHIRE  
DEPARTMENT OF CORRECTIONS  
DIVISION OF ADMINISTRATION

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CONCORD, NH 03302-1806  
603-271-5610 FAX: 888-908-6609  
TDD ACCESS: 1-800-735-2964  
www.nh.gov/nhdoc

HELEN E. HANKS  
COMMISSIONER

JONATHAN K. HANSON  
DIRECTOR

June 2, 2022

His Excellency, Governor Christopher T. Sununu  
and the Honorable Executive Council  
State House  
Concord, NH 03301

**G & C**  
~~Pending~~  
Approved JUNE 29 2022  
Item # # 89

REQUESTED ACTION

Authorize the NH Department of Corrections (NHDOC) to enter into a contract with each vendor listed below for the provision of Medical and Behavioral Health Temporary Staffing Services in a shared amount not to exceed \$4,200,000.00, with the option to renew for one (1) additional period of up to two (2) years, effective upon Governor and Executive Council approval through June 30, 2025. Payments to the vendors will be made unencumbered as the price limitation is shared among all contracts and no minimum or maximum service volume is guaranteed. 100% General Funds.

Contractor Name	Contractor Address	Contractor Vendor Code
Aya Healthcare, Inc.	5930 Cornerstone Ct. West, Suite 300, San Diego, CA 92121	300930
Maxim Healthcare Staffing Services, Inc.	7227 Lee Deforest Drive, Columbia MD 21046	17770
Technostaff LLC d/b/a HonorVet Technologies	271 US 46 West, Suite C-202, Fairfield, NJ 07004	394624
Worldwide Travel Staffing, Limited	2829 Sheridan Drive, Tonawanda, NY 14150	224259

Funds are available in the following account for Fiscal Years 2023 and are anticipated to be available in Fiscal Year 2024 and 2025, upon the continued appropriation of funds in the future operating budget with the authority to adjust encumbrances between fiscal years within the price limitation through the Budget Office, if needed and justified.

These contracts are available in account, Medical-Dental: 02-46-46-465010-82340000-101-500729 as follows:

Fiscal Year	Activity/Class/Account	Description	Total Amount
FY 2023	82340000-101-500729	Medical Providers	\$1,400,000.00
FY 2024	82340000-101-500729	Medical Providers	\$1,400,000.00
FY 2025	82340000-101-500729	Medical Providers	\$1,400,000.00
Total			\$4,200,000.00

## EXPLANATION

The purpose of this request is to ensure temporary contracted nursing, medical and behavioral health staff is available to meet the constitutionally required healthcare for those in the care and custody of the NH Department of Corrections. Having contracts with several agencies allows the Department to access a wider range of professional candidates when state positions are vacant in order to ensure continued service delivery. Staffing agencies differ in their recruitment and retention approaches and not all agencies provide all types of professional staff. For example, most commonly staffing agencies provide nurses, but they do not always provide licensed substance use disorder treatment professionals.

Like most employers in the state of New Hampshire, the Department continues to have significant challenges in finding qualified candidates to fill the vacant positions we have in health care services. Our vacancy rates for the areas we are seeking to draw from these temporary staffing agencies are as follows:

Nursing: 27%  
Master's level Mental Health Clinicians: 44%  
Licensed Drug and Alcohol Counselors: 50%  
Pharmacy Technicians: 20%  
Recreational Therapist: 33%

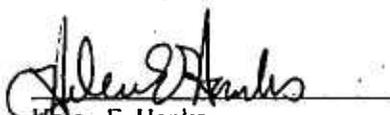
These agencies will also be called upon to provide candidates for specialized healthcare positions, such as physical therapy and a nutritionist, if these positions should be vacated by the current incumbents. These types of positions do not have any kind of back up as the Department only has one (1) FTE per position. All of the positions listed in this level are necessary for the provision of appropriate and adequate healthcare.

To secure qualified health professionals, the Department published a Request for Proposal (RFP) soliciting for multi-discipline temporary staffing agencies with the intent of entering into multiple contracts to have access to a larger pool of qualified candidates.

The RFP was posted on the NH Department of Corrections website: <http://www.nh.gov.nhdoc/business/rfp.html> for eight (8) consecutive weeks and notified twenty-one (21) potential vendors of the solicitation. As a result of the issuance of the RFP, seven (7) vendors responded submitting a proposal and one (1) potential vendor submitted a disqualified proposal due to a late submission. After the review of the proposals and in accordance with the RFP Terms and Conditions, the NH Department of Corrections selected Aya Healthcare, Inc., Maxim Healthcare Staffing Services, Inc., Technostaff LLC d/b/a HonorVet Technologies, and Worldwide Travel Staffing, Limited to receive an unencumbered contract with a shared price limitation of \$4,200,000.00.

This RFP was scored utilizing a consensus methodology by a three (3) person evaluation committee. The evaluation committee consisted of NH Department of Corrections employees: Ryan Landry, RN, MSN, Director of Nursing, Medical & Forensic Services, Benjamin Carbone, PharmD, Chief Pharmacist, Medical & Forensic Services, and Micaela Beaune, LCMHC Administrator of the Secure Psychiatric Unit & the Residential Treatment Unit, Medical & Forensic Services.

Respectfully Submitted,

  
Helen E. Hanks  
Commissioner



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DEPARTMENT OF CORRECTIONS  
DIVISION OF ADMINISTRATION  
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HELEN E. HANKS  
COMMISSIONER  
  
JONATHAN K. HANSON  
DIRECTOR

**RFP Bid Evaluation and Summary**  
**Medical and Behavioral Health Temporary Staffing Services**  
**NHDOC 22-02-GFMED**

Proposal Receipt and Review:

- Proposals will be reviewed to initially determine if minimum submission requirements have been met. The review will verify that the proposal was received before the date and time specified in the request for proposal. Failure to meet minimum submission requirements will result in the proposal being rejected and not included in the evaluation process.
- The Department will select a group of personnel to act as an evaluation team. Proposals will not be publicly opened. Proposal information will be disclosed to the evaluation committee members only.
- The Department uses a consensus scoring methodology to evaluate submitted Proposals. The Department reserves the right to waive any minor irregularities as that it considers not material to the proposal.
- The RFP does not commit the Department to award a Contract. The Department reserves the right to reject any and all Proposals, to cancel the RFP, and to seek new proposals under a new solicitation process.

Proposal Evaluation Criteria:

- Proposals will be evaluated based upon the proven ability of the respondent to satisfy the requirements of the evaluation criteria. Specific criteria are:
  - a. Technical Proposal – 100 points
- Awards will be made to the responsive Vendor(s) whose proposals are deemed to be the most advantageous to the State, taking into consideration all evaluation factors in Section F of NHDOC 22-02-GFMED RFP.
  - a. Contract(s) may be awarded to a Bidder submitting a response that demonstrates the required capabilities and approach as identified in the RFP and does not reduce the current functions of the Department.

Evaluation Team Members:

- a. Ryan Landry, RN, MSN, Director of Nursing, Medical & Forensic Services, NH Department of Corrections
- b. Benjamin Carbone, PharmD, Chief Pharmacist, Medical & Forensic Services, NH Department of Corrections
- c. Micaela Beaume, LCMHC Administrator of the Secure Psychiatric Unit & Residential Treatment Unit, Medical & Forensic Services, NH Department of Corrections

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COMMISSIONER

JONATHAN K. HANSON

DIRECTOR

**RFP Scoring Matrix**  
**Medical and Behavioral Health Temporary Staffing Services**  
**NHDOC 22-02-GFMED**

Respondents:

Aya Healthcare	Supplemental Healthcare
Management Registry, Inc.	Technostaff, LLC d/b/a HonorVet Technologies
Maxim Healthcare Staffing Services, Inc.	Worldwide Travel Staffing, LTD
Staff Today, Inc. (STI)	

Scoring Matrix Criteria:

- Proposals were evaluated based on the proven ability of the respondents to satisfy the provisions set forth in the Scope of Services in the most technical and cost-effective manner.
  - Technical Proposal – 100 points

<i>Evaluation Criteria</i>	<i>RFP Weight Point Value</i>	AYA Healthcare, Inc.	Mgmt. Registry, Inc.	Maxim Healthcare Staffing Services, Inc.	Staff Today, Inc. (STI)	Supplemental HealthCare	Technostaff, LLC d/b/a HonorVet Technologies	Worldwide Travel Staffing, LTD
<b>Technical Proposal</b>								
<i>Executive Summary</i>	25	17	13	21	10	15	15	15
<i>Organizational Capability</i>	50	30	23	39	24	28	27	31
<i>Organizational Approach to Performance</i>	25	21	10	18	12	12	17	18
<b>Total</b>	<b>100</b>	<b>68</b>	<b>46</b>	<b>78</b>	<b>46</b>	<b>55</b>	<b>59</b>	<b>64</b>

Contract Award:

Maxim Healthcare Staffing Services, Inc.	Worldwide Travel Staffing, Limited
7227 Lee Defrost Drive	2829 Sheridan Drive
Columbia, MD 21046	Tonawanda, NY 14150
AYA Healthcare	Technostaff, LLC d/b/a HonorVet Technologies
5930 Cornerstone Ct. W, Suite 300	271 Route 46, Suite C-202
San Diego, CA 92121	Fairfield, NJ 07004

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**RFP Evaluation Committee Member Qualifications  
Medical and Behavioral Health Temporary Staffing Services  
NHDOC RFP 22-02-GFMED**

**Ryan Landry, RN, MSN, Director of Nursing, Medical & Forensic Services**

Mr. Landry is the Director of Nursing in the Medical & Forensic Department of the NH Department of Corrections. Mr. Landry currently organizes and facilitates nursing care throughout all facilities at the NHDOC while supervising members of the nursing team. Mr. Landry has over 17 years of experience in various nursing roles within the division, including Nurse Specialist and Nurse Coordinator of both the Northern New Hampshire Correctional Facility and the New Hampshire State Prison for Men. Mr. Landry is board certified by the American Nurses Credentialing Center with a specialty in Pain Management Nursing. Mr. Landry received an Associate of Science/Nursing Degree from the White Mountain Community College, as well as a Bachelor of Science Degree/Nursing from Western Governor's University, Salt Lake City Utah, and Masters of Science/Nursing Leadership and Management Degree from Western Governor's University, Salt Lake City Utah.

**Benjamin Carbone, PharmD, Chief Pharmacist, Medical & Forensic Services**

Dr. Carbone joined the New Hampshire Department of Corrections in 2018 as the Chief Pharmacist. He is responsible for the organization of the Pharmacy and Therapeutics Committee and the daily function and operation of the Pharmacy. He has been very fortunate in his time here to assemble a growing team and has worked to advance the Pharmacy to meet the needs within the Department of Corrections. Previous to employment with the Department of Corrections, Dr. Carbone spent sixteen years in retail pharmacy with the Brooks/Rite Aid Corporation. Graduating in 2008 with a Doctorate in Pharmacy, Dr. Carbone returned to the Lakes Region to continue to serve the community that he called home. The last four years of his retail career were spent as the Pharmacist in Charge of a newly relocated Rite Aid in Meredith, NH.

**Micaela Beaune, LCMHC Administrator of the Secure Psychiatric Unit & the Residential Treatment Unit, Medical & Forensic Services**

Ms. Beaune currently serves as the Secure Psychiatric Unit (SPU) and Residential Treatment Unit's (RTU) Administrator for the NH Department of Corrections. Ms. Beaune graduated from James Madison University with a Bachelor of Science in Psychology and a Master of Psychology with a specialty focus in counseling from Loyola University. Before becoming the Administrator, she served as a Licensed Clinical Mental Health Counselor for SPU. She has been working for the NH Department of Corrections for over one year and has a history of working in other correctional facilities, to include Massachusetts and Maryland. Ms. Beaune's role is to oversee programming and day to day functions within these units. Ms. Beaune also supervises the clinicians working with the residents in SPU and RTU, in conjunction with providing clinical services to treat residents with psychiatric illness. Ms. Beaune also collaborates closely with County jails, New Hampshire Hospital, and other facilities to bridge services and create positive transitions for residents between the SPU and these other locations, as many of these residents will return or stepdown to these settings.

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COMMISSIONER

JONATHAN K. HANSON  
DIRECTOR

**RFP Bidders List**  
**Medical and Behavioral Health Temporary Staffing Services**  
**NHDOC 22-02-GFMED**

**AB Staffing Solutions. LLC**

3451 Mercy Rd.  
Gilbert AZ 85297  
(o) 480.719.7252  
(e) [asmith@abstaffing.com](mailto:asmith@abstaffing.com)  
(e) [media@abstaffing.com](mailto:media@abstaffing.com)  
(w) [www.abstaffing.com](http://www.abstaffing.com)

**Aequor Healthcare Services**

377 Hoes Lane, 3<sup>rd</sup> Fl  
Piscataway, NJ  
(o) 732-494-4999  
(e) [bnorman@aequorhc.com](mailto:bnorman@aequorhc.com)  
(w) [www.aequorhc.com](http://www.aequorhc.com)

**AMN Healthcare, Inc.**

8840 Cypress Waters Blvd, Suite 300  
Coppell, TX 75019  
(o) 866.871.8519  
(e) [info@amnhealthcare.com](mailto:info@amnhealthcare.com)  
(w) [www.amnhealthcare.com](http://www.amnhealthcare.com)

**Aya Healthcare**

5930 Cornerstone Court West, Suite 300  
San Diego, CA 92121  
Lisa Park, VP, PR & Communications  
(o) 866.687.7390  
(e) [lisa.park@ayahealthcare.com](mailto:lisa.park@ayahealthcare.com)  
(w) [www.ayahealthcare.com](http://www.ayahealthcare.com)

**CareerStaff Unlimited, LLC**

6333 N. State Highway 161, Suite 100  
Irving, TX 75038  
(o) 972.812.3200  
(e) [info@careerstaff.com](mailto:info@careerstaff.com)  
(w) [www.careerstaff.com](http://www.careerstaff.com)

**Cell Staff, LLC**

1715 N. Westshore Blvd., Suite 410  
Tampa, FL 33607  
(o) 855-561-1715  
(f) 813-433-5159  
(e) [recruit@cellstaff.com](mailto:recruit@cellstaff.com)  
(e) [team@cellstaff.com](mailto:team@cellstaff.com)  
(w) [www.cellstaff.com](http://www.cellstaff.com)

**Cynet Health, Inc.**

21000 Atlantic BLV # 700  
Sterling, VA 20166  
(o) 571.442.1007  
(e) [ash@cynethealth.com](mailto:ash@cynethealth.com)  
(w) [www.cynethealth.com](http://www.cynethealth.com)

**Conexus Medstaff**

12141 Wickchester Lane, 650  
Houston, TX 77079  
(o) 832.406.3040  
(e) [info@conexusmedstaff.com](mailto:info@conexusmedstaff.com)  
(w) [www.conexusmedstaff.com](http://www.conexusmedstaff.com)

**Core Medical Group**

655 South Willow St., Suite 128  
Manchester, NH 03103  
Vincent Batza, Director Travel Nursing and Allied  
Health Services  
(o) 603-995-2673  
(o) 800-995-2673  
(e) [Vincent.Batza@CoreMedicalGroup.com](mailto:Vincent.Batza@CoreMedicalGroup.com)  
(e) [Jami.Vitale@CoreMedicalGroup.com](mailto:Jami.Vitale@CoreMedicalGroup.com)  
(w) [www.coremedicalgroup.com](http://www.coremedicalgroup.com)

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6551 Park of Commerce Blvd.  
Boca Raton, FL 33487  
Charlotte, NC 28204  
(o) 561-998-2232  
(w) [www.crosscountryhealthcare.com](http://www.crosscountryhealthcare.com)

**FlexCare**  
1111 Metropolitan Ave., Suite 650  
Charlotte, NC 28204  
(o) 866.564.3589  
(w) [www.flexcarestaff.com](http://www.flexcarestaff.com)

**IntelyCare**  
1515 Hancock Street, # 203  
Quincy, MA 02169  
(o) 617.971.8344  
(e) [careteam@intelycare.com](mailto:careteam@intelycare.com)  
(w) [www.intelycare.com](http://www.intelycare.com)

**Management Registry, Inc**  
11819 Miami St., Suite 202  
Omaha, NE 68164  
Stacey L. Dlouhy – President Government Solutions  
Kelly L. Allen, Proposal Manager  
(o) 888.851.3588  
(f) 888.873.7106  
(e) [sdlouhy@managementregistry.com](mailto:sdlouhy@managementregistry.com)  
(w) [www.managementregistry.com](http://www.managementregistry.com)

**MAS Medical Staffing Corporation**  
156 Harvey Road  
Londonderry, NH 03053  
Steve Manning, Account Executive  
(o) 603.657.6517 Ext 127  
(f) 603.218.7676  
(e) [SManning@masmedicalstaffing.com](mailto:SManning@masmedicalstaffing.com)  
(e) [Nursing@masmedicalstaffing.com](mailto:Nursing@masmedicalstaffing.com)  
(e) [Allied@masmedicalstaffing.com](mailto:Allied@masmedicalstaffing.com)  
(w) [www.masmedicalstaffing.com](http://www.masmedicalstaffing.com)

**Maxim Healthcare Services**  
1750 Elm Street, Suite 602  
Manchester, NH 03104  
James Ewing – Client Relationship Manager  
(o) 603.263.4605  
(f) 877.306.8305  
(e) [jaewing@maxhealth.com](mailto:jaewing@maxhealth.com)  
(w) [www.maximhealthcare.com](http://www.maximhealthcare.com)

**Medical Solutions**  
1010 N. 102<sup>nd</sup> Street  
Omaha, Nebraska 68114  
(o) 866.633.3548  
(f) 866.688.5929  
(e) [info@medicalsolutions.com](mailto:info@medicalsolutions.com)  
(w) [www.medicalsolutions.com](http://www.medicalsolutions.com)

**RCM Health Care Services**  
90 Canal Street, 4<sup>th</sup> Fl  
Boston, MA 02114  
Mark Chafetz, VP of Healthcare Services  
(o) 917.286.5254  
(w) <https://rcmhealthcare.com>

**Staff Today, Inc. (STI)**  
212 E. Rowland St., #313  
Covina, CA 91723  
Khazia Dela Cruz, Contract Analyst  
(o) 626-655-7862  
(e) [contractanalyst@stafftodayinc.com](mailto:contractanalyst@stafftodayinc.com)  
(w) [www.stafftodayinc.com](http://www.stafftodayinc.com)

**Sunbelt Staffing, LLC**  
3687 Tampa Rd/1979 Lakeside Pkwy  
Unit 200/Suite 800  
Oldsmar, FL 34677/Tucker, GA 30084-6307  
Thomas Kloiber, CFO  
(o) 800-659-1522  
(w) [www.sunbeltstaffing.com](http://www.sunbeltstaffing.com)

**Supplemental Healthcare, Inc.**  
1640 W. Redstone Center Drive  
Suite 200  
Park City, Utah 84098  
(o) 866.474.6677  
(e) [ContactUs@supplementalhealthcare.com](mailto:ContactUs@supplementalhealthcare.com)  
(w) [www.shccares.com](http://www.shccares.com)

**Worldwide Travel Staffing, Limited**  
2829 Sheridan Drive  
Tonawanda, New York 14150  
Sam Giordano – Director of Government Contracting  
(o) 866.633.3700 Ext 110  
(f) 877.375.2450  
(e) [sgjordano@worldwidetravelstaffing.com](mailto:sgjordano@worldwidetravelstaffing.com)  
(w) [www.worldwidetravelstaffing.com](http://www.worldwidetravelstaffing.com)

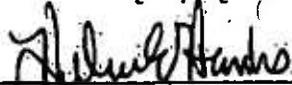
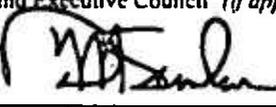
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Promoting Public Safety with Respect, Professionalism, Dedication and Courage as One Team

**Notice:** This agreement and all of its attachments shall become public upon submission to Governor and Executive Council for approval. Any information that is private, confidential or proprietary must be clearly identified to the agency and agreed to in writing prior to signing the contract.

**AGREEMENT**  
The State of New Hampshire and the Contractor hereby mutually agree follows:  
**GENERAL PROVISIONS**

**I. IDENTIFICATION.**

1.1 State Agency Name NH Department of Corrections		1.2 State Agency Address 105 Pleasant Street, Concord, NH 03301 P.O. Box 1806, Concord, NH 03302	
1.3 Contractor Name Aya Healthcare, Inc.		1.4 Contractor Address 5930 Cornerstone Ct. W, Suite 300 San Diego, CA 92121	
1.5 Contractor Phone Number 866-687-7390	1.6 Account Number 02-00046-046-465010- 82340000-101-500729	1.7 Completion Date June 30, 2025	1.8 Price Limitation \$4,200,000.00
1.9 Contracting Officer for State Agency Paula L. Mattis		1.10 State Agency Telephone Number 603-271-5563	
1.11 Contractor Signature  Date: 2/17/2022		1.12 Name and Title of Contractor Signatory Sophia Morris, VP, Account Management	
1.13 State Agency Signature  Date: 4/2/2022		1.14 Name and Title of State Agency Signatory Helen E. Hanks, Commissioner	
1.15 Approval by the N.H. Department of Administration, Division of Personnel (if applicable)  By: _____ Director, On: _____			
1.16 Approval by the Attorney General (Form, Substance and Execution) (if applicable)  By:  On: 6/13/22			
1.17 Approval by the Governor and Executive Council (if applicable)  G&C Item number: 89  G&C Meeting Date: JUN 29 2022 <span style="margin-left: 150px;"><i>Secretary of State</i></span>			

Contractor Initials SM  
Date 2/17/2022

**2. SERVICES TO BE PERFORMED.** The State of New Hampshire, acting through the agency identified in block 1.1 ("State"), engages contractor identified in block 1.3 ("Contractor") to perform, and the Contractor shall perform, the work or sale of goods, or both, identified and more particularly described in the attached EXHIBIT B which is incorporated herein by reference ("Services").

**3. EFFECTIVE DATE/COMPLETION OF SERVICES.**

3.1 Notwithstanding any provision of this Agreement to the contrary, and subject to the approval of the Governor and Executive Council of the State of New Hampshire, if applicable, this Agreement, and all obligations of the parties hereunder, shall become effective on the date the Governor and Executive Council approve this Agreement as indicated in block 1.17, unless no such approval is required, in which case the Agreement shall become effective on the date the Agreement is signed by the State Agency as shown in block 1.13 ("Effective Date").

3.2 If the Contractor commences the Services prior to the Effective Date, all Services performed by the Contractor prior to the Effective Date shall be performed at the sole risk of the Contractor, and in the event that this Agreement does not become effective, the State shall have no liability to the Contractor, including without limitation, any obligation to pay the Contractor for any costs incurred or Services performed. Contractor must complete all Services by the Completion Date specified in block 1.7.

**4. CONDITIONAL NATURE OF AGREEMENT.**

Notwithstanding any provision of this Agreement to the contrary, all obligations of the State hereunder, including, without limitation, the continuance of payments hereunder, are contingent upon the availability and continued appropriation of funds affected by any state or federal legislative or executive action that reduces, eliminates or otherwise modifies the appropriation or availability of funding for this Agreement and the Scope of Services provided in EXHIBIT B, in whole or in part. In no event shall the State be liable for any payments hereunder in excess of such available appropriated funds. In the event of a reduction or termination of appropriated funds, the State shall have the right to withhold payment until such funds become available, if ever, and shall have the right to reduce or terminate the Services under this Agreement immediately upon giving the Contractor notice of such reduction or termination. The State shall not be required to transfer funds from any other account or source to the Account identified in block 1.6 in the event funds in that Account are reduced or unavailable.

**5. CONTRACT PRICE/PRICE LIMITATION/ PAYMENT.**

5.1 The contract price, method of payment, and terms of payment are identified and more particularly described in EXHIBIT C which is incorporated herein by reference.

5.2 The payment by the State of the contract price shall be the only and the complete reimbursement to the Contractor for all expenses, of whatever nature incurred by the Contractor in the performance hereof, and shall be the only and the complete

compensation to the Contractor for the Services. The State shall have no liability to the Contractor other than the contract price.

5.3 The State reserves the right to offset from any amounts otherwise payable to the Contractor under this Agreement those liquidated amounts required or permitted by N.H. RSA 80:7 through RSA 80:7-c or any other provision of law.

5.4 Notwithstanding any provision in this Agreement to the contrary, and notwithstanding unexpected circumstances, in no event shall the total of all payments authorized, or actually made hereunder, exceed the Price Limitation set forth in block 1.8.

**6. COMPLIANCE BY CONTRACTOR WITH LAWS AND REGULATIONS/ EQUAL EMPLOYMENT OPPORTUNITY.**

6.1 In connection with the performance of the Services, the Contractor shall comply with all statutes, laws, regulations, and orders of federal, state, county or municipal authorities which impose any obligation or duty upon the Contractor, including, but not limited to, civil rights and equal employment opportunity laws. In addition, if this Agreement is funded in any part by monies of the United States, the Contractor shall comply with all federal executive orders, rules, regulations and statutes, and with any rules, regulations and guidelines as the State or the United States issue to implement these regulations. The Contractor shall also comply with all applicable intellectual property laws.

6.2 During the term of this Agreement, the Contractor shall not discriminate against employees or applicants for employment because of race, color, religion, creed, age, sex, handicap, sexual orientation, or national origin and will take affirmative action to prevent such discrimination.

6.3 The Contractor agrees to permit the State or United States access to any of the Contractor's books, records and accounts for the purpose of ascertaining compliance with all rules, regulations and orders, and the covenants, terms and conditions of this Agreement.

**7. PERSONNEL.**

7.1 The Contractor shall at its own expense provide all personnel necessary to perform the Services. The Contractor warrants that all personnel engaged in the Services shall be qualified to perform the Services, and shall be properly licensed and otherwise authorized to do so under all applicable laws.

7.2 Unless otherwise authorized in writing, during the term of this Agreement, and for a period of six (6) months after the Completion Date in block 1.7, the Contractor shall not hire, and shall not permit any subcontractor or other person, firm or corporation with whom it is engaged in a combined effort to perform the Services to hire, any person who is a State employee or official, who is materially involved in the procurement, administration or performance of this Agreement. This provision shall survive termination of this Agreement.

7.3 The Contracting Officer specified in block 1.9, or his or her successor, shall be the State's representative. In the event of any dispute concerning the interpretation of this Agreement, the Contracting Officer's decision shall be final for the State.

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## 8. EVENT OF DEFAULT/REMEDIES.

8.1 Any one or more of the following acts or omissions of the Contractor shall constitute an event of default hereunder ("Event of Default"):

8.1.1 failure to perform the Services satisfactorily or on schedule;

8.1.2 failure to submit any report required hereunder; and/or

8.1.3 failure to perform any other covenant, term or condition of this Agreement.

8.2 Upon the occurrence of any Event of Default, the State may take any one, or more, or all, of the following actions:

8.2.1 give the Contractor a written notice specifying the Event of Default and requiring it to be remedied within, in the absence of a greater or lesser specification of time, thirty (30) days from the date of the notice; and if the Event of Default is not timely cured, terminate this Agreement, effective two (2) days after giving the Contractor notice of termination;

8.2.2 give the Contractor a written notice specifying the Event of Default and suspending all payments to be made under this Agreement and ordering that the portion of the contract price which would otherwise accrue to the Contractor during the period from the date of such notice until such time as the State determines that the Contractor has cured the Event of Default shall never be paid to the Contractor;

8.2.3 give the Contractor a written notice specifying the Event of Default and set off against any other obligations the State may owe to the Contractor any damages the State suffers by reason of any Event of Default; and/or

8.2.4 give the Contractor a written notice specifying the Event of Default, treat the Agreement as breached, terminate the Agreement and pursue any of its remedies at law or in equity, or both.

8.3. No failure by the State to enforce any provisions hereof after any Event of Default shall be deemed a waiver of its rights with regard to that Event of Default, or any subsequent Event of Default. No express failure to enforce any Event of Default shall be deemed a waiver of the right of the State to enforce each and all of the provisions hereof upon any further or other Event of Default on the part of the Contractor.

## 9. TERMINATION.

9.1. Notwithstanding paragraph 8, the State may, at its sole discretion, terminate the Agreement for any reason, in whole or in part, by thirty (30) days written notice to the Contractor that the State is exercising its option to terminate the Agreement.

9.2. In the event of an early termination of this Agreement for any reason other than the completion of the Services, the Contractor shall, at the State's discretion, deliver to the Contracting Officer, not later than fifteen (15) days after the date of termination, a report ("Termination Report") describing in detail all Services performed, and the contract price earned, to and including the date of termination. The form, subject matter, content, and number of copies of the Termination Report shall be identical to those of any Final Report described in the attached EXHIBIT B. In addition, at the State's discretion, the Contractor shall, within 15 days of notice of early termination, develop and

submit to the State a Transition Plan for services under the Agreement.

## 10. DATA/ACCESS/CONFIDENTIALITY/PRESERVATION.

10.1 As used in this Agreement, the word "data" shall mean all information and things developed or obtained during the performance of, or acquired or developed by reason of, this Agreement, including, but not limited to, all studies, reports, files, formulae, surveys, maps, charts, sound recordings, video recordings, pictorial reproductions, drawings, analyses, graphic representations, computer programs, computer printouts, notes, letters, memoranda, papers, and documents, all whether finished or unfinished.

10.2 All data and any property which has been received from the State or purchased with funds provided for that purpose under this Agreement, shall be the property of the State, and shall be returned to the State upon demand or upon termination of this Agreement for any reason.

10.3 Confidentiality of data shall be governed by N.H. RSA chapter 91-A or other existing law. Disclosure of data requires prior written approval of the State.

11. CONTRACTOR'S RELATION TO THE STATE. In the performance of this Agreement the Contractor is in all respects an independent contractor, and is neither an agent nor an employee of the State. Neither the Contractor nor any of its officers, employees, agents or members shall have authority to bind the State or receive any benefits, workers' compensation or other emoluments provided by the State to its employees.

## 12. ASSIGNMENT/DELEGATION/SUBCONTRACTS.

12.1 The Contractor shall not assign, or otherwise transfer any interest in this Agreement without the prior written notice, which shall be provided to the State at least fifteen (15) days prior to the assignment, and a written consent of the State. For purposes of this paragraph, a Change of Control shall constitute assignment. "Change of Control" means (a) merger, consolidation, or a transaction or series of related transactions in which a third party, together with its affiliates, becomes the direct or indirect owner of fifty percent (50%) or more of the voting shares or similar equity interests, or combined voting power of the Contractor, or (b) the sale of all or substantially all of the assets of the Contractor.

12.2 None of the Services shall be subcontracted by the Contractor without prior written notice and consent of the State. The State is entitled to copies of all subcontracts and assignment agreements and shall not be bound by any provisions contained in a subcontract or an assignment to which it is not a party.

13. INDEMNIFICATION. Unless otherwise exempted by law, the Contractor shall indemnify and hold harmless the State, its officers and employees, from and against any and all claims, liabilities and costs for any personal injury or property damages, patent or copyright infringement, or other claims asserted against the State, its officers or employees, which arise out of (or which may be claimed to arise out of) the acts or omission of the

Contractor, or subcontractors, including but not limited to the negligence, reckless or intentional conduct. The State shall not be liable for any costs incurred by the Contractor arising under this paragraph 13. Notwithstanding the foregoing, nothing herein contained shall be deemed to constitute a waiver of the sovereign immunity of the State, which immunity is hereby reserved to the State. This covenant in paragraph 13 shall survive the termination of this Agreement.

#### 14. INSURANCE.

14.1 The Contractor shall, at its sole expense, obtain and continuously maintain in force, and shall require any subcontractor or assignee to obtain and maintain in force, the following insurance:

14.1.1 commercial general liability insurance against all claims of bodily injury, death or property damage, in amounts of not less than \$1,000,000 per occurrence and \$2,000,000 aggregate or excess; and

14.1.2 special cause of loss coverage form covering all property subject to subparagraph 10.2 herein, in an amount not less than 80% of the whole replacement value of the property.

14.2 The policies described in subparagraph 14.1 herein shall be on policy forms and endorsements approved for use in the State of New Hampshire by the N.H. Department of Insurance, and issued by insurers licensed in the State of New Hampshire.

14.3 The Contractor shall furnish to the Contracting Officer identified in block 1.9, or his or her successor, a certificate(s) of insurance for all insurance required under this Agreement. Contractor shall also furnish to the Contracting Officer identified in block 1.9, or his or her successor, certificate(s) of insurance for all renewal(s) of insurance required under this Agreement no later than thirty (10) days prior to the expiration date of each insurance policy. The certificate(s) of insurance and any renewals thereof shall be attached and are incorporated herein by reference.

#### 15. WORKERS' COMPENSATION.

15.1 By signing this agreement, the Contractor agrees, certifies and warrants that the Contractor is in compliance with or exempt from, the requirements of N.H. RSA chapter 281-A ("*Workers' Compensation*").

15.2 To the extent the Contractor is subject to the requirements of N.H. RSA chapter 281-A, Contractor shall maintain, and require any subcontractor or assignee to secure and maintain, payment of Workers' Compensation in connection with activities which the person proposes to undertake pursuant to this Agreement. The Contractor shall furnish the Contracting Officer identified in block 1.9, or his or her successor, proof of Workers' Compensation in the manner described in N.H. RSA chapter 281-A and any applicable renewal(s) thereof, which shall be attached and are incorporated herein by reference. The State shall not be responsible for payment of any Workers' Compensation premiums or for any other claim or benefit for Contractor, or any subcontractor or employee of Contractor, which might arise under applicable State of New Hampshire Workers' Compensation laws in connection with the performance of the Services under this Agreement.

16. NOTICE. Any notice by a party hereto to the other party shall be deemed to have been duly delivered or given at the time of mailing by certified mail, postage prepaid, in a United States Post Office addressed to the parties at the addresses given in blocks 1.2 and 1.4, herein.

17. AMENDMENT. This Agreement may be amended, waived or discharged only by an instrument in writing signed by the parties hereto and only after approval of such amendment, waiver or discharge by the Governor and Executive Council of the State of New Hampshire unless no such approval is required under the circumstances pursuant to State law, rule or policy.

18. CHOICE OF LAW AND FORUM. This Agreement shall be governed, interpreted and construed in accordance with the laws of the State of New Hampshire, and is binding upon and inures to the benefit of the parties and their respective successors and assigns. The wording used in this Agreement is the wording chosen by the parties to express their mutual intent, and no rule of construction shall be applied against or in favor of any party. Any actions arising out of this Agreement shall be brought and maintained in New Hampshire Superior Court which shall have exclusive jurisdiction thereof.

19. CONFLICTING TERMS. In the event of a conflict between the terms of this P-37 form (as modified in EXHIBIT A) and/or attachments and amendment thereof, the terms of the P-37 (as modified in EXHIBIT A) shall control.

20. THIRD PARTIES. The parties hereto do not intend to benefit any third parties and this Agreement shall not be construed to confer any such benefit.

21. HEADINGS. The headings throughout the Agreement are for reference purposes only, and the words contained therein shall in no way be held to explain, modify, amplify or aid in the interpretation, construction or meaning of the provisions of this Agreement.

22. SPECIAL PROVISIONS. Additional or modifying provisions set forth in the attached EXHIBIT A are incorporated herein by reference.

23. SEVERABILITY. In the event any of the provisions of this Agreement are held by a court of competent jurisdiction to be contrary to any state or federal law, the remaining provisions of this Agreement will remain in full force and effect.

24. ENTIRE AGREEMENT. This Agreement, which may be executed in a number of counterparts, each of which shall be deemed an original, constitutes the entire Agreement and understanding between the parties, and supersedes all prior agreements and understandings with respect to the subject matter hereof.

*State of NH, Department of Corrections  
Medical and Behavioral Health Temporary Staffing Services  
CONTRACT NHDOC 22-02-GFMED*

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**Special Provisions, Exhibit A**

**1. FORM NUMBER P-37 (version 12/11/2019)**

To modify the Form P-37, General Provisions, Section 14. Insurance, paragraph 14.1.2 , by deleting:  
"special cause of loss coverage form covering all property subject to subparagraph 10.2 herein, in an amount not less than 80% of the whole replacement value of the property."

**2. FORM NUMBER P-37 (version 12/11/2019)**

To modify the Form P-37, General Provisions, Section 14. Insurance, paragraph 14.3, by changing the second to last sentence of the clause to read: "Cancellation notice by the Insurer to the Certificate Holder will be delivered in accordance with the policy provisions."

*State of NH, Department of Corrections  
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**Scope of Services, Exhibit B**

**1. Purpose**

The NH Department of Corrections (NHDOC) (herein known as the "NHDOC," "State," "Corrections" or "Department") seeks experienced Contractor(s) to provide Medical and Behavioral Health Temporary Staffing services for the patient/resident population of the NH Department of Corrections' correctional system for temporary placement of services. Required services are generally known in advance, however, there are instances where unforeseen events, such as vacant positions, preclude advance knowledge of need. Proposed services shall be provided by an all-inclusive flat fee rate at the following service locations identified below.

The Contractor shall provide temporary medical and behavioral health professionals to the NH Department of Corrections for placement on a temporary basis. Such professionals shall include, but not limited to registered nurses, licensed practical nurses, pharmacists, pharmacy technicians, master's level social workers and licensed alcohol and drug counselors. Optional services of interest to the NH Department of Corrections may include licensed: certified medical assistants (CMA), certified nursing assistants/licensed nursing assistants (CNA/LNA), paramedics, emergency medical technicians (EMT), occupational, physical, and recreational therapists, and speech pathologists.

**2. Performance Period**

Contract(s) awarded by the Governor and Executive Council (G&C) on behalf of the NH Department of Corrections is anticipated to be effective upon Governor and Executive Council approval for the period beginning upon G&C approval through June 30, 2025. The Department may extend contracted services for one (1) additional period of up to two (2) years, contingent upon satisfactory Contractor performance, Commissioner approval, continued appropriation, and G&C approval.

**3. Service Locations**

Service locations are marked with an "X" below:

NH Department of Corrections Correctional Facilities			
X	Northern Correctional Facility (NCF)	138 East Milan Road	Berlin, NH 03750
NH Department of Corrections Correctional Facilities			
X	NH State Prison-Men (NHSP-M) Secure Psychiatric Unit (SPU)/Residential Treatment Unit (RTU)	281 North State Street	Concord, NH 03301
X	NH Correctional Facility for Women (NHCF-W)	42 Perimeter Road	Concord, NH 03301
NH Department of Corrections Transitional Housing Units			
X	North End Transitional Housing Unit (NEH/THU)	1 Perimeter Road	Concord, NH 03301
X	Concord Transitional Work Center (TWC)	275 North State Street	Concord, NH 03301
X	Shea Farm, Transitional Housing Unit (THU)	60 Iron Works Road	Concord, NH 03301
X	Calumet House, Transitional Housing Unit (THU)	126 Lowell Street	Manchester, NH 03104

**4. Compensation and Contract Value**

Contract(s) shall have a total shared price limitation of \$4,200,000.00 with no minimum or maximum service volume guaranteed between all selected Contractors. If a renewal option is exercised, the NH Department of Corrections shall determine the shared price limitation and cumulative utilization or

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volume. Any renewal option shall be contingent upon satisfactory Contractor performance, Commissioner approval, continued appropriation of funds and G&C approval.

**5. Minimum Required Services**

The Contractor shall provide medical and behavioral staffing services to include but not limited to:

- 5.1. Registered Nurses (RN), Licensed Practical Nurses (LPN), Pharmacists, Pharmacy Technicians, Master's level Social Workers (MSW) and Master's level Licensed Alcohol and Drug Counselors (MLADC's).
- 5.2. Provide only those health care professionals who maintain valid State of NH professional licenses, certifications and/or qualifications required by law for the performance of the services required. No temporary medical and behavioral health professionals shall be referred to the NH Department of Corrections without the proper licensure documentation required by federal, state, or local law. Certification for these health and behavioral health disciplines are regulated by boards of the NH Office of Professional Licensure and Certification (OPLC) <https://www.oplc.nh.gov/allied-health/> through Administrative Rules or national certification organizations identified below:

Required Disciplines	Licensing Board	Administrative (Adm) Rule Link	Adm Rule
RN, LPN	Board of Nursing	<a href="http://encourt.state.nh.us/rules/state_agencies/nur.html">http://encourt.state.nh.us/rules/state_agencies/nur.html</a>	Nur 100-800
Pharmacists, Pharmacy Technicians	NH Pharmacy Board	<a href="http://encourt.state.nh.us/rules/state_agencies/ph.html">http://encourt.state.nh.us/rules/state_agencies/ph.html</a>	Ph 100-2000
MSW, MLADC	Board of Mental Health, Practice	<a href="http://encourt.state.nh.us/rules/state_agencies/mhp.html">http://encourt.state.nh.us/rules/state_agencies/mhp.html</a>	Mhp 100-500
Optional Disciplines	Licensing Board/ Certification Organization	Adm Rule/Certification Organization Link	Adm Rule
Paramedic, EMT-I & B	National Registry of Emergency Medical Technician	<a href="https://www.nremt.org/rwd/public/">https://www.nremt.org/rwd/public/</a>	N/A
CMA	American Association of Medical Assistants (AAMA), Registered Medical Assistant (RMA), National Certified Medical Assistant (NCMA), Certified Clinical Medical Assistant (CCMA)	<a href="#">American Association of Medical Assistants (AAMA)</a> <a href="#">American Medical Technologists (AMT)</a> <a href="#">National Certified Medical Assistant (NCMA)</a> <a href="#">National Healthcare Association (NHA)</a>	N/A
CNA/LNA	Board of Nursing	<a href="http://encourt.state.nh.us/rules/state_agencies/nur.html">http://encourt.state.nh.us/rules/state_agencies/nur.html</a>	Nur 100-800
Physical Therapist (PT)	Governing Board of Physical Therapists	<a href="http://encourt.state.nh.us/rules/state_agencies/phv.html">http://encourt.state.nh.us/rules/state_agencies/phv.html</a>	Phy 100-500
Recreational Therapist (RT)	Governing Board of Recreational Therapists	<a href="http://encourt.state.nh.us/rules/state_agencies/phv.html">http://encourt.state.nh.us/rules/state_agencies/phv.html</a>	Rec 100-500
Occupational Therapist (OT)	Governing Board of Occupational Therapists	<a href="http://encourt.state.nh.us/rules/state_agencies/occ.html">http://encourt.state.nh.us/rules/state_agencies/occ.html</a>	Occ 100-500
Speech Pathologists	Governing Board of Speech Language Pathologists	<a href="http://encourt.state.nh.us/rules/state_agencies/spe.html">http://encourt.state.nh.us/rules/state_agencies/spe.html</a>	Spe 100-600

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- 5.3. The Contractor shall be responsible for the oversight of ensuring that temporary medical and behavioral health professionals are informed and understand their scope of practice as defined by boards of the OPLC through Administrative Rules or national certification organizations.
- 5.4. The Contractor shall be required to deploy the requested staff at each Department facility for planned services within three (3) business days and unplanned services within one (1) business day.
- 5.5. The NH Department of Corrections shall retain ultimate responsibility for the management of patient care.
- 5.6. The temporary medical and behavioral health professional placed by the Contractor shall be under the direction and supervision of the NH Department of Corrections.
- 5.7. The NH Department of Corrections shall determine the shifts to be worked and shall not have any obligation to the Contractor for any minimum number shifts requested.
- 5.8. The NH Department of Corrections reserves the right to refuse placement of any temporary medical and behavioral health professional with or without cause.
- 5.9. In performing the services specified by the NH Department of Corrections, the temporary medical and behavioral health professional are and shall at all times remain employees of the Contractor.
- 5.10. Contractor shall maintain direct responsibility as employer for the payment of wages and other compensation, and for any applicable mandatory withholdings and contributions such as FICA and Social Security taxes, any state and local income taxes, if applicable, worker's compensation and unemployment insurance.
- 5.11. Normal paid shifts for nursing disciplines shall consist of eight (8) hours, occurring on three (3) shifts; Day Shift (6:30AM-3PM), Evening Shift (2:30PM-11PM) and Night Shift (10:30PM-7AM) with the temporary nursing professional granted a half (½) hour unpaid lunch break. The Department shall not be charged for the unpaid meal break.
- 5.12. Normal paid shifts for pharmacy disciplines shall consist of up to ten (10) hours of any allotment of time between 7:00AM – 5:00PM, Monday – Friday (excluding weekends and observed State Holidays), with the temporary pharmacy professional granted a half (½) hour unpaid lunch break. The Department shall not be charged for the unpaid meal break.
- 5.13. Normal paid hours for behavioral health professionals (MSW and MLADC) shall consist of up to seven and a half (7.5) hours a day of any allotment of time between 8:00AM – 4:00PM granted a half (½) hour unpaid lunch break.
- 5.14. Other disciplines: CMA's, CNA/LNA's, Paramedics, EMT's, Physical, Recreational, Occupational, and Speech Therapists will be on a per diem basis.
- 5.15. The NH Department of Corrections shall give the Contractor a two (2) hour notification of cancellation prior to the start of a shift. If a two (2) hour notification is not given, a four (4) hour charge will be incurred for billing.
- 5.16. The NH Department of Correction's State Staff shall not be required and/or requested by the Contractor to enter into legal Contracts, Agreements and/or Obligations on the behalf of the Department of Corrections.
- 5.17. Contractor, not the State, shall be responsible for expenses incurred by the temporary medical and behavioral health professional for and maintaining current licensures, certifications, and continuing education costs.
- 5.18. Contractor shall not charge the NH Department of Corrections for any finders/placement fees for any temporary medical and behavioral health professional placed for temporary assignment.
- 5.19. Contractor shall comply with all applicable patient information privacy and security regulations set forth in the Health Insurance Portability and Accountability Act (HIPAA) final regulations

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- for Privacy of Individually Identifiable Health Information by the federal due date for compliance, as amended from time to time.
- 5.20. Contractor's temporary medical and behavioral health professional assigned shall be informed and comply with all applicable Prison Rape Elimination Act (PREA) regulations set forth by Public Law 108-79 Prison Rape Elimination Act of 2003 to include the NH Department of Corrections Prison Rape Elimination Act Policy and Procedure Directive 379 (formerly 5.19), <http://www.nh.gov/nhd0c/policies/index.html>.
  - 5.21. The NH Department of Corrections will provide an initial sixteen (16) hour billable orientation to temporary medical and behavioral health newly assigned to the NH Department of Corrections to include a clinical orientation as well as an orientation to the Federal and State PREA standards. Each temporary medical and behavioral health professional shall be required to agree and adhere to the terms and conditions of the NH Department of Corrections Prison Rape Elimination Act Policy and Procedure Directive 379 (formerly 5.19), <http://www.nh.gov/nhd0c/policies/index.html>, and will be required to sign documentation attesting that the temporary medical and behavioral health professional understands the requirements and potential ramifications of PPD 379 (formerly 5.19).
  - 5.22. Only personal property that is required for activities of daily living and contained in a clear plastic backpack/bag shall be permitted into the secure perimeter of all departmental facilities. Permitted personal items to include but are not limited to:
    - 5.22.1. Toothbrush/toothpaste/dental floss;
    - 5.22.2. Hand sanitizer/hand soap;
    - 5.22.3. Comb/brush;
    - 5.22.4. Feminine products;
    - 5.22.5. Coffee cup/thermos;
    - 5.22.6. Small/medium lunch box made of plastic (no larger than 30 quart);
    - 5.22.7. Plastic eating utensils;
    - 5.22.8. Pens/pencils;
    - 5.22.9. Purse/wallet (no more than \$100.00 in cash)/sunglasses; and
    - 5.22.10. Prescribed and over the counter (OTC) medications (no more than a one (1) day supply in a properly labeled prescription bottle/container, obtained from a pharmacy).
  - 5.23. Contractor staff providing services shall have a security clearance to include a background check and fingerprinting.

**6. Supplemental Job Descriptions for Required/Optional Service Disciplines**

State of NH, Supplemental Job Descriptions (SJD) for the following disciplines below are located as a separate link: <https://apps.das.nh.gov/HRJobClassifications/ClassSpecifications.aspx>

Required	Job Code
RN I, II, III	759600-19, 759700-21, 759-800-23
LPN I, II	5755ND-16, 575600-18
Pharmacist	68850I-27
Pharmacy Technician I, II	688200-12, 688300-13
Senior Psychiatric Social Worker (MSW)	81600-26
Clinical Mental Health Counselor (MLADC)	20780I-23
Optional	Job Code
CNA/LNA I	65790D-09, 65800D-11, 65820D-14

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7. <sup>1</sup>Estimated Cumulative Utilization for Required Disciplines

State Fiscal Year	Travel RN (TRN)	Travel LPN (TLPN)	Per Diem RN	Per Diem LPN	Pharmacy Professionals	MSW	MLADC
SFY 2022	2,496	2,496	258	35	280	675	750
SFY 2023	7,488	6,240	1,044	155	1,122	2,700	3,000
SFY 2024	4,576	3,536	1,044	155	1,112	2,700	3,000
SFY 2025	4,160	2,080	1,044	155	1,112	2,700	3,000
<b>Estimated Service Utilization</b>	<b>18,720 Hours</b>	<b>14,352 Hours</b>	<b>3,390 Hours</b>	<b>500 Hours</b>	<b>3,646 Hours</b>	<b>8,775 Hours</b>	<b>9,750 Hours</b>

8. Service Schedule for Required Disciplines

Contractor shall provide services for the following required shifts listed below marked with an X.

	Discipline	Service Schedule	Shift	Day of the Week that Shift Begins	Hours of Work
X	TRN/RN/TL/PN/LPN	Weekdays	Day	(Monday - Friday)	6:30AM - 3PM
X	TRN/RN/TL/PN/LPN	Weekdays	Evening	(Monday - Friday)	2:30PM - 11PM
X	TRN/RN/TL/PN/LPN	Weekdays	Night	(Monday - Thursday)	10:30PM - 7AM
X	TRN/RN/TL/PN/LPN	Weekends	Day	(Saturday - Sunday)	6:30AM - 3PM
X	TRN/RN/TL/PN/LPN	Weekends	Evening	(Saturday - Sunday)	2:30PM - 11PM
X	TRN/RN/TL/PN/LPN	Weekends	Night	(Friday - Sunday)	10:30PM - 7AM
X	TRN/RN/TL/PN/LPN	Holiday	Day		6:30AM - 3PM
X	TRN/RN/TL/PN/LPN	Holiday	Evening		2:30PM - 11PM
X	TRN/RN/TL/PN/LPN	Holiday	Night (Eve)		10:30PM - 7AM
X	Pharmacy Professional	Weekday	Day	(Monday-Friday)	7:00AM - 5PM
X	MSW	Weekday	Day	(Monday-Friday)	8:00AM - 4PM
X	MLADC	Weekday	Day	(Monday-Friday)	8:00AM - 4PM

- 8.1. Weekday Day shifts shall begin at 6:30AM and end at 3:00PM on Monday, Tuesday, Wednesday, Thursday, and Friday.
- 8.2. Weekday Evening shifts shall begin at 2:30PM and end at 11:00PM on Monday, Tuesday, Wednesday, Thursday, and Friday.
- 8.3. Weekday Night shifts shall begin at 10:30PM on Monday, Tuesday, Wednesday, Thursday and Sunday and end at 7:00AM on Tuesday, Wednesday, Thursday, Friday, and Monday.
- 8.4. Weekend Day shifts shall begin at 6:30AM and end at 3:00PM on Saturday and Sunday.
- 8.5. Weekend Evening shifts shall begin at 2:30PM and end at 11:00PM on Saturday and Sunday.
- 8.6. Weekend Night shifts shall begin at 10:30M on Friday and Saturday and end at 7:00AM on Saturday and Sunday.
- 8.7. Weekday (Monday – Friday) for temporary pharmacy professionals shall begin at 7:00AM – 5:00PM (excluding weekends and observed State Holidays).
- 8.8. Weekday (Monday – Friday) for temporary behavioral health professionals shall begin at 8:00AM – 4:00PM (excluding weekends and observed State Holidays).

<sup>1</sup> Utilization per discipline can be adjusted between SFY to meet the Department's service needs.  
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- 8.9. Observed Holidays shall follow the State of New Hampshire. Division of Personnel designated calendar Holidays, located as a separate link: <https://das.nh.gov/hr/>
- 8.10. Holidays that fall on a Weekend Day shall be observed on their prospective calendar date.
- 8.11. Columbus and Election Day shall not be considered as a State of New Hampshire Holiday.
- 8.12. No overtime rates shall be paid to the Contractor on behalf of their employee for employees working on State observed Holidays. The State shall expect the Contractor to manage the schedules of their employees so that no overtime is paid.
- 8.13. Holidays shall begin at midnight (12:00AM) or Eve on the calendar date of the Holiday and ends at midnight (11:59PM) on the same day. Reporting times remain as stated above.
- 8.14. Holiday billing services shall not be applied unless an assigned temporary medical and behavioral health professional actually works on the Day, Evening, or Eve (midnight) of the Holiday. Only hours worked on the actual calendar holiday are to be compensated.

**9. General Service Provisions**

**9.1. Notification of Required Service Disciplines:**

9.1.1. The Director of Nursing or designee shall contact the Contractor when service is needed for the following disciplines:

- Travel RN/RN
- Travel LPN/LPN

9.1.2. The Chief Pharmacist or designee shall contact the Contractor when service is needed for the following disciplines:

- Pharmacists
- Pharmacy Technicians

9.1.3. The Deputy Director of Forensic Services or designee shall contact the Contractor when service is needed for the following disciplines:

- MSW
- MLADC

**9.2. Notification of Optional Service Disciplines:**

9.2.1. The Director of Nursing or designee shall contact the Contractor when service is needed for the following disciplines:

- Paramedic
- EMT-I/EMT-B
- CMA
- CNA/LNA

9.2.2. The Deputy Director of Medical Services or designee shall contact the Contractor when service is needed for the following disciplines:

- Occupational Therapists
- Physical Therapists
- Recreational Therapists
- Speech Pathologists

9.3. **Rules and Regulations:** The Contractor agrees to comply with all Policy and Procedure Directives of the NH Department of Corrections. The Contractor shall adhere to the Department's Administrative Rules, Conduct and Confidentiality of Information policies.

9.4. **Additional Facilities:** Upon agreement of both parties, additional facilities belonging or associated to the NH Department of Corrections may be added to the Contract.

9.4.1. Locations/volumes of need per contract year may be increased/decreased and or reassigned to alternate NH Department of Corrections' facilities during a Contract term at the discretion of the Department.

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- 9.4.2. Locations/volumes of need may be added and/or decreased after the awarding of a Contract at the discretion of the Department and upon mutual agreement of the Commissioner of the NH Department of Corrections and the Contractor.
- 9.5. Contract Employee Information: The NH Department of Corrections will notify the Contractor(s) the procedures to obtain background checks for all Contractor employees providing services for the NH Department of Corrections.
- 9.5.1. The NH Department of Corrections reserves the right to conduct a procedural review of all criminal background checks of all potential Contractor and/or sub-contractor(s) employees to determine eligibility status.
- 9.5.2. The NH Department of Corrections will notify the Contractor of any potential Contractor and/or sub-contractor(s) employee who does not comply with the criteria identified in 9.5.3., below.
- 9.5.3. In addition, the Contractor and/or sub-contractor(s) shall not hire employees meeting the following criteria:
- Individuals convicted of a felony shall not be permitted to provide services;
  - Individuals with confirmed outstanding arrest warrants shall not be permitted to provide services;
  - Individuals with restrictions on out-of-state and/or State of NH professional licenses and or certifications;
  - Individuals whose professional licenses and/or certification have been revoked and reinstated from other States and/or the State of New Hampshire;
  - Individuals with a history of drug diversion;
  - Individuals who were a former State of NH employee and/or former contract employee that was dismissed for cause;
  - Individuals previously employed with the NH Department of Corrections without prior approval of the NH Department of Corrections; and
  - The NH Department of Corrections may not permit individuals related to relatives of currently incarcerated felons to provide services without prior approval of the NH Department of Corrections.
- 9.5.4. Individuals with a record of a misdemeanor offense(s) may be permitted to provide services pending determination of the severity of the misdemeanor offense(s) and review of the criminal record history by the Division Director or designee of the corresponding facility requiring services.
- 9.6. Licenses, Credentials and Certificates: The Contractor shall provide only those health care professionals who maintain valid State of NH professional licenses, certifications and/or qualifications required by law for the performance of the services required. No temporary medical and behavioral health professionals shall be referred to the NH Department of Corrections without the proper licensure documentation required by federal, state, or local law. The Contractor, not the State, shall be responsible for expenses incurred by the temporary professionals for maintaining current licensures, certifications and continuing educational costs.
- 9.7. Contractor Direct Responsibility: Temporary medical and behavioral health professionals shall at all times remain employees of the Contractor. The Contractor shall pay all wages and other compensation, and for any applicable mandatory withholdings and contributions such as federal, state, local income taxes, social security taxes, workers' compensation, and unemployment insurance.
- 9.8. Admittance: The NH Department of Corrections may, at its sole discretion, remove from or refuse admittance to any Department facility any person providing services under a contract

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- without incurring penalty or cost for exercising this right. The Contractor shall be responsible for assuring that the services that the person(s) so removed or denied access are delivered.
- 9.9. **Placement:** The NH Department of Corrections reserves the right to refuse placement of any temporary medical and behavioral health professional with or without cause.
- 9.9.1. Temporary medical and behavioral health professionals placed by the Contractor shall be under the direction and supervision of the NH Department of Corrections.
- 9.9.2. The NH Department of Corrections will determine the shifts required for placement and shall not have any obligation to the Contractor for any minimum number of shifts requested.
- 9.9.3. Contractor will be required to deploy the requested medical and behavioral health professionals for planned services within three (3) business days and unplanned services within one (1) business day.
- 9.10. **Contractor Sign-In Sheet:** Contractors' staff shall be expected to sign-in and out of the corresponding facility receiving services. At a minimum, Contractor staff shall provide their company name, personal first and last name, time-in and time-out, date of service and type, date of services, corresponding facility and may be required to provide vehicle make, model and license plate number.

**10. Administrative Rules, Policies, Regulations and Policy and Procedure Directives**

Contractor shall comply with any applicable NH Department of Corrections Administrative Rules, Policies, Regulations and Policy and Procedure Directives (PPD's) to include but not limited to PPD 371 (formerly 5.08): *Staff Personal Property Permitted In and Restricted from Prison Facilities*. Additional information can be located as a separate link:  
[http://www.nh.gov/nhd0c/business/rfp\\_bidding\\_tools.htm](http://www.nh.gov/nhd0c/business/rfp_bidding_tools.htm).

**11. Prison Rape Elimination Act (PREA) of 2003**

Contractor shall comply with the Prison Rape Elimination Act (PREA) of 2003 (Federal Law 42 U.S.C.15601 et. seq.), with all applicable Federal PREA standards, and with all State policies and standards related to PREA for preventing, detecting, monitoring, investigating, and eradicating any form of sexual abuse within facilities/programs/offices owned, operated, or contracted. Contractor acknowledges that, in addition to self-monitoring requirements, the State will conduct compliance monitoring of PREA standards, which may require an outside independent audit. Additional information can be located as a separate link:  
[http://www.nh.gov/nhd0c/business/rfp\\_bidding\\_tools.htm](http://www.nh.gov/nhd0c/business/rfp_bidding_tools.htm).

**12. Protected Health Information (PHI)**

Contractor shall safeguard any and all PHI according to the terms of the Health Information Portability and Accountability Act of 1996, Public Law 104-191 and the Standards for Privacy and Security of Individually Identifiable Health Information, 45 CFR Parts 160, 162 and 164 and amendments.

In performing its obligations under the Contract, the Contractor may gain access to information of the patients, including confidential information or Patient Health Information (PHI). The Contractor shall not use information developed or obtained during the performance of, or acquired or developed by reason of the Contract, except as is directly connected to and necessary for the Contractor's performance under the Contract.

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The Contractor agrees to maintain the confidentiality of and to protect from unauthorized use, disclosure, publication, reproduction, and all information of the patient that becomes available to the Contractor in connection with its performance under the Contract. In the event of unauthorized use of or disclosure of the patient's information, the Contractor shall immediately notify the NH Department of Corrections.

All financial, statistical, personnel and/or technical data supplied by NH Department of Corrections to the Contractor are confidential. The Contractor is required to use reasonable care to protect the confidentiality of such data. Any use, sale or offering of this data in any form by the Contractor, or any individual or entity in the Contractor's charge or employ, will be considered a violation of this Contract, and may result in contract termination. In addition, such conduct may be reported to the State Attorney General for possible criminal prosecution.

**13. Health Portability and Accountability Act (HIPAA)**

The Contractor agrees to comply with the Health Insurance Portability and Accountability Act, Public Law 104-191 and with the Standards for Privacy and Security of Individually Identifiable Health Information, 45 CFR Parts 160 and 164. As defined herein. "Business Associate" shall mean the Contractor and subcontractors and agents of the Contractor that receive, use, or have access to protected health information under this Agreement and "Covered Entity" shall mean the State of New Hampshire, Department of Health and Human Services. Additional information can be located as a separate link: [http://www.nh.gov/nhd0c/business/rfp\\_bidding\\_tools.htm](http://www.nh.gov/nhd0c/business/rfp_bidding_tools.htm)

**14. Criminal Justice Information Services (CJIS) Security Policy**

The essential premise of the CJIS Security Policy is to provide appropriate controls to protect the full lifecycle of CJI, whether at rest or in transit. The CJIS Security Policy provides guidance for the creation, viewing, modification, transmission, dissemination, storage, and destruction of CJI. This Policy applies to every individual contractor, private entity, noncriminal justice agency representative, or member of a criminal justice entity with access to, or who operate in support of, criminal justice services and information. Contractor shall comply with the CJIS policy and is located as a separate link: [http://www.nh.gov/nhd0c/business/rfp\\_bidding\\_tools.htm](http://www.nh.gov/nhd0c/business/rfp_bidding_tools.htm).

**15. Change of Ownership**

In the event that the Contractor should change ownership for any reason whatsoever, the NH Department of Corrections shall have the option of continuing under the Contract with the Contractor or its successors or assigns for the full remaining term of the Contract, continuing under the Contract with the Contractor or, its successors or, assigns for such period of time as determined necessary by the NH Department of Corrections, or terminating the Contract.

**16. Contractor Designated Liaison**

Contractor shall designate a representative to act as a liaison between the Contractor and the Department of Corrections for the duration of the Contract and any renewals thereof. The Contractor shall, within five (5) days after the award of the Contract: submit a written identification and notification to NH Department of Corrections of the name, title, address, telephone & fax number, of its organization as a duly authorized representative to whom all correspondence, official notices and requests related to the Contractor's performance under the Contract.

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- 16.1. Any written notice to the Contractor shall be deemed sufficient when deposited in the U.S. mail, postage prepaid and addressed to the person designated by the Contractor under this paragraph.
  - 16.2. The Contractor shall have the right to change or substitute the name of the individual described above as deemed necessary provided that any such change is not effective until the Commissioner of the NH Department of Corrections actually receives notice of this change.
  - 16.3. Changes to the named Liaison by the Contractor must be made in writing and forwarded to NH Department of Corrections, Director of Medical and Forensic Services, or designee, P.O. Box 1806, Concord, NH 03302.
- 17. Contractor Liaison's Responsibilities**  
Contractor's designated liaison shall be responsible for:
- 17.1. Representing the Contractor on all matters pertaining to the Contract and any renewals thereof. Such a representative shall be authorized and empowered to represent the Contractor regarding all aspects of the Contract and any renewals thereof.
  - 17.2. Monitoring the Contractor's compliance with the terms of the Contract and any renewals thereof.
  - 17.3. Receiving and responding to all inquiries and requests made by NH Department of Corrections in the time frames and format specified by NH Department of Corrections in this RFP and in the Contract and any renewals thereof; and
  - 17.4. Meeting with representatives of NH Department of Corrections on a periodic or as-needed basis to resolve issues, which may arise.
- 18. NH Department of Corrections Contract Liaison Responsibilities**  
NH Department of Corrections' Commissioner, or designee, shall act as liaison between the Contractor and the NH Department of Corrections for the duration of the Contract and any renewals thereof. The NH Department of Corrections reserves the right to change its representative, at its sole discretion, during the term of the Contract, and shall provide the Contractor with written notice of such change. The NH Department of Corrections representative shall be responsible for:
- 18.1. Representing the NH Department of Corrections on all matters pertaining to the Contract. The representative shall be authorized and empowered to represent the NH Department of Corrections regarding all aspects of the Contract, subject to the approval of the Governor and Executive Council of the State of New Hampshire, where needed.
  - 18.2. Monitoring compliance with the terms of the Contract.
  - 18.3. Responding to all inquiries and requests related to the Contract made by the Contractor, under the terms and in the time frames specified by the Contract.
  - 18.4. Meeting with the Contractor's representative on a periodic or as-needed basis and resolving issues, which arise.
  - 18.5. Informing the Contractor of any discretionary action taken by the NH Department of Corrections pursuant to the provision of the Contract.
- 19. Reporting Requirements**  
NH Department of Corrections shall, at its sole discretion:
- 19.1. Request the Contractor to provide proof of any and all licenses/certifications to perform/provide the requested Medical and Behavioral Health Temporary Staffing Services as required authorities having local, state and/or federal jurisdiction at any time during the life of the Contract and any renewals thereof.

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- 19.2. All material developed or acquired by the Contractor, as a result of work under the Contract shall become the property of the State of New Hampshire. No material or reports prepared by the Contractor shall be released to the public without the prior written consent of the NH Department of Corrections.
- 19.3. Any reports and/or information requested by the NH Department of Corrections forwarded to NH Department of Corrections, Director of Medical and Forensic Services, or designee. P.O. Box 1806, Concord, NH 03302.
- 19.4. It is the intent of the NH Department of Corrections to work with the Contractor so that the Contractor can provide any reporting requirements that meets the Department's needs.

**20. Performance Evaluation**

NH Department of Corrections shall, at its sole discretion monitor and evaluate the Contractor's compliance with the Terms and Conditions and adherence to the Scope of Services of the Contract for the life of the Contract and any renewals thereof.

**21. Performance Measures**

NH Department of Corrections shall, at its sole discretion:

- 21.1. Inform the Contractor of any dissatisfaction with the Contractor's performance and include requirements for corrective action.
- 21.2. Terminate the Contract as permitted by law, if the NH Department of Corrections determines that the Contractor:
- 21.2.1. Does not comply with the terms of the Contract.
  - 21.2.2. Has lost or has been notified of intention to lose their certification/licensure/permits.
  - 21.2.3. The Contractor shall fully coordinate the performance activities of the Contract with those of the NH Department of Corrections. As the work of the Contractor progresses, advice and information on matters covered by the Contract shall be made available by the Contractor to the NH Department of Corrections as requested by the Department throughout the effective period of the Contract.

**22. Bankruptcy or Insolvency Proceeding Notifications**

- 22.1. Upon filing for any bankruptcy or insolvency proceeding by or against the Contractor, whether voluntary or involuntary, or upon the appointment of a receiver, trustee, or assignee for the benefit of creditors, the Contractor must notify the NH Department of Corrections immediately.
- 22.2. Upon learning of the actions herein identified, the NH Department of Corrections reserves the right at its sole discretion to either cancel the Contract in whole or in part, or re-affirm the Contract in whole or in part.

**23. Embodiment of the Contract**

In the event of a conflict in language between the documents referenced below, the provisions and requirements set forth and/or referenced in the negotiated document noted in 23.1.1. shall govern. The NH Department of Corrections reserves the right to clarify any contractual relationship in writing with the concurrence of the Contractor, and such written clarification shall govern in case of conflict with the applicable requirements stated in the RFP or the Proposer's Proposal and/or the result of a Contract.

**23.1. Order of Precedence:**

- 23.1.1. NH Department of Corrections Contract Agreement NHD0C 22-02-GFMED.
- 23.1.2. NH Department of Corrections RFP NHD0C 22-02-GFMED.
- 23.1.3. Proposer's Response to RFP NHD0C 22-02-GFMED.

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23.1.4. Negotiated Exceptions to Terms and Conditions to RFP NHD0C 22-02-GFMED.

**24. Cancellation of Contract**

NH Department of Corrections may cancel the Contract at any time for breach of contractual obligations by providing the Contractor with a written notice of such cancellation. Should the NH Department of Corrections exercise its right to cancel the Contract, the cancellation shall become effective on the date as specified in the Notice of Cancellation sent to the Contractor.

24.1. The NH Department of Corrections reserves that right to terminate the without penalty or recourse by giving the Contractor a written notice of such termination at least sixty (60) days prior to the effective termination date.

24.2. The NH Department of Corrections reserves the right to cancel this Contractor for the convenience of the State with no penalties by giving the Contractor sixty (60) days' notice of said cancellation.

**25. Contractor Transition**

NH Department of Corrections, at its discretion, in any Contract or renewals thereof, resulting from this RFP, may require the Contractor to work cooperatively with any predecessor and/or successor Contractor to assure the orderly and uninterrupted transition from one Contractor to another.

**26. Audit Requirement**

Contractor agrees to comply with any recommendations arising from periodic audits on the performance of the Contract, providing that the recommendations do not require unreasonable hardship, which would normally affect the value of the Contract.

**27. Notification to the Contractor**

NH Department of Corrections shall be responsible for notifying the Contractor of any policy or procedural changes affecting the contracted services at least thirty (30) days before the implementation of such policy or procedure. The Contractor shall implement the changes on the date specified by the Department.

**28. Other Contractual Documents Required by the NH Department of Corrections**

Form Number P-37 (version 12/11/19); Certificate of Good Standing (COGS); Certificates of Authority/Vote; Certificate of Insurance; Administrative Rules, Rules of Conduct, Confidentiality of Information Agreements; Health Insurance Portability and Accountability Act - Business Associate Agreement; PREA Acknowledgement Form; Criminal Justice Information Services (CJIS) Security Policy and ALT-W9 Registration shall be applicable for the requested contracted activities and, for the exception of the COGS, are located as a separate link on the NH Department of Corrections website: [http://www.nh.gov/nhd0c/business/rfp\\_bidding\\_tools.htm](http://www.nh.gov/nhd0c/business/rfp_bidding_tools.htm) with instructions found in the Proposal Check Sheet.

**29. Negotiated Exceptions to Terms and Conditions**

**29.1. Sentinel Event Reporting:**

**AYA Healthcare:** In the event of any unexpected incidents, including errors, unanticipated deaths, injuries, safety hazards or other events or claims ("Sentinel Events") involving or relating to any Contractor Candidate, NHD0C must report the Sentinel Event to Contractor within twenty-four hours. Reports should include the name of Contractor Candidate and any other persons involved, as well as the date, time, location, and description of facts and circumstances

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surrounding the Sentinel Event. The Parties agree to use reasonable efforts to timely assist each other in conducting investigations of such Sentinel Events. In the event any Contractor Candidate makes a claim against NHDOC alleging any wrongdoing, NHDOC shall immediately notify Contractor.

**NHDOC Response:** NH Department of Corrections will make every reasonable best effort to notify all essential parties within twenty-four hours of awareness of such an event as described and aligned to NH Department of Corrections policy and procedure as it pertains to reporting to all involved parties.

**29.2. Candidate Injury Procedures:**

**AYA Healthcare:** In the event of an unexpected injury to any Contractor Candidate at NHDOC's job site, NHDOC will instruct the Contractor Candidate to notify its employer and to seek treatment at a third-party healthcare provider designated by its applicable employer unless the injury is an emergency. In the event of an emergency, NHDOC will immediately send the injured Contractor Candidate to the closest emergency room and provide transportation if necessary or appropriate. NHDOC must notify Contractor of injuries to Contractor Candidates within eight (8) hours of learning of the injury and promptly complete and submit to Contractor a written incident report in a format acceptable to Contractor that includes the name of Candidate involved, as well as the date, time, location, and brief description of events and other persons involved in the incident.

**NHDOC Response:** The NH Department of Corrections will take the necessary steps to guide the Contractor Candidate through the Contractors policy and procedure expectation(s). However, it is the position of the Contractor to inform the Contractor Candidate(s) regarding notification policies and procedures and not the responsibility of NH Department of Corrections.

**29.3. Floating:**

**AYA Healthcare:** NHDOC agrees to float Contractor Candidates in rotation with NHDOC's staff and in accordance with NHDOC's floating policies, as well as the clinical experiences of the Contractor Candidate being asked to float. NHDOC confirms that NHDOC's policies on floating comply with current standards of the Joint Commission, including the provision of an appropriate orientation to the new unit.

**NHDOC Response:** The NH Department of Corrections is not Joint Commission certified. We will provide candidates an appropriate orientation to the unit/facility assigned.

**29.4. Manner of Work:**

**AYA Healthcare:** NHDOC shall be responsible for determining the clinical competencies required of Contractor Candidates and supervision of Candidates in the performance of clinical duties. NHDOC is responsible for ensuring compliance with applicable scope of practice or professional laws and regulations, including establishment and supervisions with respect to standardized procedures and protocols to the extent applicable to work performed under this Agreement. Notwithstanding the foregoing, NHDOC shall not, without the prior written consent

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Promoting Public Safety with Respect, Professionalism, Dedication and Courage as One Team

*State of NH, Department of Corrections  
Medical and Behavioral Health Temporary Staffing Services  
CONTRACT NHDOC 22-02-GFMED*

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of Contractor, permit or request any Contractor Candidate to perform any work or task or render any service that does not fall within the scope of the duties and responsibilities for such Contractor Candidate's confirmed assignment or at any work location other than the confirmed location.

**NHDOC Response:** The necessary provisions are provided, and we make policies and procedures available that align with assigned roles, responsibilities, and tasks.

**29.5. Safety:**

**AYA Healthcare:** NHDOC agrees to provide Contractor Candidates with a safe and healthy work environment and to provide safety training, equipment, clothing, or devices necessary or required by all applicable laws for any work to be performed, or which is used by NHDOC's own employees or other contractors in the performance of similar work. NHDOC shall also designate a member of its staff who shall act as a coordinator to train and orient the Contractor Candidates to all applicable operational and safety procedures. NHDOC agrees that it shall always have in place policies and protocols in compliance with all laws related to employee health, safety and well-being and make such policies available to Contractor Candidates as if they were a member of NHDOC's regular workforce.

**NHDOC Response:** The necessary provisions are provided, and we make policies and procedures available that align with assigned roles, responsibilities, and tasks.

**29.6. Confidential Information and Compliance Files of Candidates:**

**AYA Healthcare:** NYDOC agrees that the personnel files and compliance documentation submitted by Contractor relating to Candidates performing services under this Agreement are private and confidential. NYDOC shall keep such information private and confidential, including in accordance with any applicable laws such as the Americans with Disabilities Act or Fair Credit Reporting Act. NYDOC shall not use for purposes other than directly related to the performance of this Agreement, or disclose to any third party, all or a portion of such confidential information unless such disclosure is required by law or legal process, Contractor, or the Candidates.

**NHDOC Response:** NH Department of Corrections, if provided information from the Contractor, that aligns to the confidentiality standards regarding personnel files and compliance with ADA will maintain these materials in the appropriate confidence.

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**Estimated Budget/Method of Payment, Exhibit C**

**1. Estimated Utilization – Nursing Professionals**

**1.1. Travel Registered Nurses (TRN):**

Travel Registered Nurse Schedule		
Estimated Hours	Minimum Rate	Maximum Rate
18,720	\$ 65	\$ 130

**1.2. Per Diem Registered Nurses:**

Per Diem Registered Nurse Schedule		
Estimated Hours	Minimum Rate	Maximum Rate
3,390	\$ 65	\$ 120

**1.3. Travel Licensed Practical Nurses (TLPN):**

Travel Licensed Practical Nurse Schedule		
Estimated Hours	Minimum Rate	Maximum Rate
14,352	\$ 50	\$ 80

**1.4. Per Diem Licensed Practical Nurses:**

Per Diem Licensed Practical Nurse Schedule		
Estimated Hours	Minimum Rate	Maximum Rate
500	\$ 42	\$ 75

**2. Estimated Utilization – Pharmacy Professionals**

**2.1. Pharmacists:**

Pharmacist Schedule		
Estimated Hours	Minimum Rate	Maximum Rate
1,823	\$ 65	\$ 130

**2.2. Pharmacy Technicians:**

Pharmacy Technician Schedule		
Estimated Hours	Minimum Rate	Maximum Rate
1,823	\$ 30	\$ 70

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**3. Estimated Utilization – Behavioral Health Professionals**

**3.1. Master's level Social Workers:**

Master level Social Worker (MSW) Schedule		
Estimated Hours	Minimum Rate	Maximum Rate
8,775	\$ 80	\$ 140

**3.2. Master's level Licensed Alcohol and Drug Counselors:**

Master's level Licensed Alcohol and Drug Counselor (MLADC) Schedule		
Estimated Hours	Minimum Rate	Maximum Rate
9,750	\$ 65	\$ 120

**4. Optional Professionals**

Discipline	Minimum Hourly Rate	Maximum Hourly Rate
Certified Medical Assistant (CMA)	\$ 40	\$ 70
Certified Nursing Assistant (CNA)/ Licensed Nursing Assistant (LNA)	\$ 40	\$ 70
Travel Certified Nursing Assistant (CNA)/ Licensed Nursing Assistant (LNA)	\$ 45	\$ 75
Paramedic	\$ 40	\$ 70
Emergency Medical Technician (EMT-I)	\$ 40	\$ 70
Emergency Medical Technician (EMT-B)	\$ 40	\$ 70
Occupational Therapist (OT)	\$ 80	\$ 130
Physical Therapist (PT)	\$ 85	\$ 150
Recreational Therapist (RT)	\$ 65	\$ 120
Speech Pathologist	\$ 85	\$ 130

**5. Rate Adjustments**

- 5.1. The COVID-19 pandemic has caused rapid changes in operations of healthcare for infection control and response. It has also impacted the healthcare wage market and healthcare personnel resources. As a result, these changes have impacted the Department's business contract operations and has challenged the Department's standard procurement process. Due to the unusual and compelling urgency of need for the requested Medical and Behavioral Health Temporary Staffing Services and the Department's constitutional requirement to provide timely and appropriate healthcare, the Department purposes a rate range for the requested service disciplines.
- 5.2. The prevailing rate of each discipline can increase or decrease through negotiated equitable rate adjustments agreed upon between the parties for the term of the Contract and any renewals thereof.

Promoting Public Safety with Respect, Professionalism, Dedication and Courage as One Team

*State of NH, Department of Corrections  
Medical and Behavioral Health Temporary Staffing Services  
CONTRACT NHD0C 22-02-GFMED*

- 5.3. If the prevailing rate of a discipline requires an equitable rate adjustment, the Contractor shall provide the Department a current market analysis as justification for such rate change to be negotiated.
- 5.4. No prevailing rate change shall take effect nor invoiced unless approved by the Department.

**6. Method of Payment**

- 6.1. Services are to be invoiced monthly commencing thirty (30) days after the start of service. Due dates for monthly invoices will be the 15<sup>th</sup> following the month in which services are provided.
- 6.2. Invoices shall be sent to the NH Department of Corrections, Financial Services, P.O. Box 1806, Concord, NH 03302, or designee, for approval. The "Bill To" address on the invoice shall be: NH Department of Corrections, Financial Services, P.O. Box 1806, Concord, NH 03302.
- 6.3. The NH Department of Corrections may adjust the payment amount identified on a Contractor's monthly invoice. The NH Department of Corrections shall suspend payment to an invoice if an invoice is not submitted in accordance with the instructions established by the NH Department of Corrections.
- 6.4. The NH Department of Corrections Bureau of Financial Services may issue payment to the Contractor within thirty (30) days of receipt of an approved invoice. Invoices shall contain the following information:
  - 6.4.1. Invoice date and number;
  - 6.4.2. Discipline type;
  - 6.4.3. Hours worked/rate by shift/day/week;
  - 6.4.4. Date of service;
  - 6.4.5. Facility served; and
  - 6.4.6. Copy of time sheet(s) attached to Invoice.
- 6.5. For contracting purposes, the State's Fiscal Calendar Year starts on July 1st and ends on June 30th of the following year.
- 6.6. Payment shall be made to the name and address identified in the Contract as the "Contractor" unless: (a) the Contractor has authorized a different name and mailing address in writing or (b) authorized a different name and mailing address in an official State of New Hampshire Contractor Registration Application Form or (c) unless a court of law specifies otherwise. The Contractor shall not invoice federal tax. The State's tax-exempt certificate number is 026000618.

**The remainder of this page is intentionally blank.**

**ACTION BY WRITTEN CONSENT  
OF  
THE SOLE DIRECTOR OF THE BOARD OF DIRECTORS  
OF  
AYA HEALTHCARE, INC.**

The undersigned Chairman and sole Director of Aya Healthcare, Inc. (the "Company"), acting under applicable provisions of law, hereby approves the following resolutions and consents to their adoption without a meeting as though said resolutions were adopted at a duly convened meeting of the Board of Directors of the Company, effective as of February 16, 2022 at 5:00pm.

**Authorized Signers**

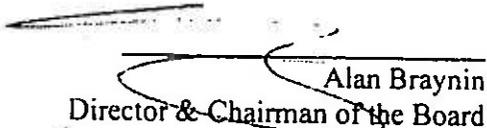
WHEREAS, it is advisable and in the best interest of the Company and its sole Shareholder to authorize the following individuals as authorized signers of the Company in order to act and execute documents and submit a response to the following Request for Proposal NHDOC 22-02-GFMED related to potential workforce solution transaction for the Company and its wholly owned subsidiaries with the or resulting contract with the State of New Hampshire or County or any department of or sub-division of any of them:

Laura MacNeel  
Sophia Morris  
Peter Kaufman

NOW, THEREFORE, BE IT RESOLVED, that the authorized signers listed above are hereby appointed as authorized signers of the Company effective as of February 16, 2022.

FURTHER RESOLVED, the authorized signers are, and each acting alone is hereby authorized to do and perform any and all such acts, including execution of any and all documents and certificates, as said person shall deem necessary or advisable, to carry out the purposes of the foregoing resolutions.

IN WITNESS WHEREOF, the undersigned has executed this Action by Written Consent of the Sole Director of the Board of Directors of the Company in lieu of a meeting as of the date first set forth above.

  
Alan Braynin  
Director & Chairman of the Board

ACKNOWLEDGMENT

A notary public or other officer completing this certificate verifies only the identity of the individual who signed the document to which this certificate is attached, and not the truthfulness, accuracy, or validity of that document.

State of California )  
County of San Diego )

On 2/16/2022 before me, Crystal Peart, Notary Public  
Notary Public, personally appeared Alan Braun who proved to me on the basis of satisfactory evidence to be the person(s) whose name(s) is/are subscribed to the within instrument and acknowledged to me that he/she/they executed the same in his/her/their authorized capacity(ies), and that by his/her/their signature(s) on the instrument the person(s), or the entity upon behalf of which the person(s) acted, executed the instrument.

I certify under PENALTY OF PERJURY under the laws of the State of California that the foregoing paragraph is true and correct.

WITNESS my hand and official seal.



Signature Crystal Peart

(Seal)

**State of New Hampshire**  
**Department of State**

**CERTIFICATE**

I, David M. Scanlan, Secretary of State of the State of New Hampshire, do hereby certify that AYA HEALTHCARE, INC. is a Delaware Profit Corporation registered to transact business in New Hampshire on June 09, 2017. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 772360

Certificate Number: 0005772830



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed  
the Seal of the State of New Hampshire,  
this 6th day of May A.D. 2022.

A handwritten signature in black ink, appearing to read "D. Scanlan".

David M. Scanlan  
Secretary of State



# State of New Hampshire

## Department of State

### 2022 ANNUAL REPORT

Filed
Date Filed: 4/1/2022
Effective Date: 4/1/2022
Business ID: 772360
William M. Gardner
Secretary of State

<b>BUSINESS NAME:</b> AYA HEALTHCARE, INC.
<b>BUSINESS TYPE:</b> Foreign Profit Corporation
<b>BUSINESS ID:</b> 772360
<b>STATE OF INCORPORATION:</b> Delaware

CURRENT PRINCIPAL OFFICE ADDRESS	CURRENT MAILING ADDRESS
5930 Cornerstone Court West Suite 300 San Diego, CA, 92121, USA	5930 Cornerstone Court West Suite 300 San Diego, CA, 92121, USA

REGISTERED AGENT AND OFFICE	
<b>REGISTERED AGENT:</b> CORPORATION SERVICE COMPANY (150560)	
<b>REGISTERED AGENT OFFICE ADDRESS:</b> 10 Ferry Street S313 Concord, NH, 03301, USA	

PRINCIPAL PURPOSE(S)	
NAICS CODE	NAICS SUB CODE
OTHER / Temporary staffing services	

OFFICER / DIRECTOR INFORMATION		
NAME	BUSINESS ADDRESS	TITLE
Alan Braynin	5930 Cornerstone Court West, Suite 300, San Diego, CA, 92121, USA	President
Alan Braynin	5930 Cornerstone Court West, Suite 300, San Diego, CA, 92121, USA	Secretary
Alan Braynin	5930 Cornerstone Court West, Suite 300, San Diego, CA, 92121, USA	Treasurer
Alan Braynin	5930 Cornerstone Court West, Suite 300, San Diego, CA, 92121, USA	Director
Alan Braynin	5930 Cornerstone Court West, Suite 300, San Diego, CA, 92121, USA	Chief Financial Officer
Alan Braynin	5930 Cornerstone Court West, Suite 300, San Diego, CA, 92121, USA	Chief Executive Officer

I, the undersigned, do hereby certify that the statements on this report are true to the best of my information, knowledge and belief.	
Title: <u>Secretary</u>	
Signature: <u>Alan Braynin</u>	
Name of Signer: <u>Alan Braynin</u>	



# CERTIFICATE OF LIABILITY INSURANCE

7/29/2022

DATE (MM/DD/YYYY)  
2/11/2022

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

**IMPORTANT:** If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

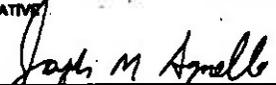
<b>PRODUCER</b> Lockton Companies 444 W. 47th Street, Suite 900 Kansas City MO 64112-1906 (816) 960-9000	<b>CONTACT NAME:</b> PHONE (A/C No. Ext): _____ FAX (A/C No.): _____ E-MAIL: _____ ADDRESS: _____														
	<table border="1"> <thead> <tr> <th>INSURER(S) AFFORDING COVERAGE</th> <th>NAIC #</th> </tr> </thead> <tbody> <tr> <td>INSURER A: <b>Sentry Casualty Company</b></td> <td>28460</td> </tr> <tr> <td>INSURER B: <b>Illinois Union Insurance Company</b></td> <td>27960</td> </tr> <tr> <td>INSURER C:</td> <td></td> </tr> <tr> <td>INSURER D:</td> <td></td> </tr> <tr> <td>INSURER E:</td> <td></td> </tr> <tr> <td>INSURER F:</td> <td></td> </tr> </tbody> </table>		INSURER(S) AFFORDING COVERAGE	NAIC #	INSURER A: <b>Sentry Casualty Company</b>	28460	INSURER B: <b>Illinois Union Insurance Company</b>	27960	INSURER C:		INSURER D:		INSURER E:		INSURER F:
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INSURER D:															
INSURER E:															
INSURER F:															
<b>INSURED</b> 1445028 AYA HEALTHCARE, INC 5930 CORNERSTONE COURT WEST, SUITE 300 SAN DIEGO CA 92121															

**COVERAGES MAIN**      **CERTIFICATE NUMBER:** 18261344      **REVISION NUMBER:** XXXXXXXX

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

DESR LTR	TYPE OF INSURANCE	ADOL	SUBH	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
B	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR  GEN'L AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER: _____	Y	N	MLP G72566890 001	3/2/2022	3/2/2023	EACH OCCURRENCE \$ 1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 50,000 MED EXP (Any one person) \$ 5,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE \$ 3,000,000 PRODUCTS - COMP/OP AGG \$ 3,000,000 \$
B	AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input checked="" type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> NON-OWNED AUTOS ONLY	N	N	MLP G72566890 001	3/2/2022	3/2/2023	COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000 BODILY INJURY (Per person) \$ XXXXXXXX BODILY INJURY (Per accident) \$ XXXXXXXX PROPERTY DAMAGE (Per accident) \$ XXXXXXXX \$ XXXXXXXX
	UMBRELLA LIAB <input type="checkbox"/> OCCUR EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED <input type="checkbox"/> RETENTION \$ _____			NOT APPLICABLE			EACH OCCURRENCE \$ XXXXXXXX AGGREGATE \$ XXXXXXXX \$ XXXXXXXX
A	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N	N/A	90-21137-01 90-21137-02	7/29/2021 7/29/2021	7/29/2022 7/29/2022	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH-ER E.L. EACH ACCIDENT \$ 1,000,000 E.L. DISEASE - EA EMPLOYEE \$ 1,000,000 E.L. DISEASE - POLICY LIMIT \$ 1,000,000
B	MEDICAL PROFESSIONAL	N	N	MLP G72566890 001	3/2/2022	3/2/2023	\$1,000,000 PER CLAIM/\$3,000,000 AGGREGATE

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)  
 EFFECTIVE 7/1/2021 LIMITS 2.5M AND 7.5M (ONLY VA). WORKERS COMPENSATION AND EMPLOYERS' LIABILITY: THE GENERAL LIABILITY POLICY CONTAINS A COVERAGE EXTENSION FOR \$1,000,000 HIRED AND NON-OWNED AUTO LIABILITY. The NH Department of Corrections is an additional insured with respects to the general liability coverage, if required by contract, subject to the terms and conditions of the policy.

<b>CERTIFICATE HOLDER</b> 18261344 The NH Department of Corrections P.O. Box 1806 Concord NH 03302-1806	<b>CANCELLATION</b> SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.  AUTHORIZED REPRESENTATIVE: 
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NH DEPARTMENT OF CORRECTIONS  
ADMINISTRATIVE RULES

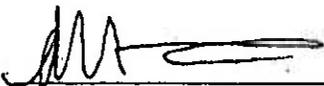
Cor 307 Items Considered Contraband. Contraband shall consist of:

- a) Any substance or item whose possession is unlawful for the person or the general public possessing it including but not limited to:
  - (1) narcotics
  - (2) controlled drugs or
  - (3) automatic or concealed weapons possessed by those not licensed to have them.
- b) Any firearm, simulated firearm, or device designed to propel or guide a projectile against a person, animal or target.
- c) Any bullets, cartridges, projectiles or similar items designed to be projected against a person, animal or target.
- d) Any explosive device, bomb, grenade, dynamite or dynamite cap or detonating device including primers, primer cord, explosive powder or similar items or simulations of these items.
- e) Any drug item, whether medically prescribed or not, in excess of a one day supply or in such quantities that a person would suffer intoxication or illness if the entire available quantity were consumed alone or in combination with other available substances.
- f) Any intoxicating beverage.
- g) Sums of money or negotiable instruments in excess of \$100.00.
- h) Lock-picking kits or tools or instruments on picking locks, making keys or obtaining surreptitious entry or exit.
- i) The following types of items in the possession of an individual who is not in a vehicle, but shall not be contraband stored in a secured vehicle:
  - (1) knives and knife-like weapons, clubs and club-like weapons,
  - (2) tobacco, alcohol, drugs including prescription drugs unless prior approval is granted in writing by the facility Warden/designee, or Director/designee,
  - (3) maps of the prison vicinity or sketches or drawings or pictorial representations of the facilities, its grounds or its vicinity,
  - (4) pornography or pictures of visitors or prospective visitors undressed,
  - (5) radios capable of monitoring or transmitting on the police band in the possession of other than law enforcement officials,
  - (6) identification documents, licenses and credentials not in the possession of the person to whom properly issued,
  - (7) ropes, saws, grappling hooks, fishing line, masks, artificial beards or mustaches, cutting wheels or string rope or line impregnated with cutting material or similar items to facilitate escapes,
  - (8) balloons, condoms, false-bottomed containers or other containers which could facilitate transfer of contraband.

COR 307.02 Contraband on prison grounds is prohibited. The possession, transport, introduction, use, sale or storage of contraband on the prison grounds without prior approval of the Commissioner of Corrections or his designee is prohibited under the provision of RSA 622:24 and RSA 622:25.

COR 307.03 Searches and Inspections Authorized.

- a) Any person or property on state prison grounds shall be subject to search to discover contraband...  
Travel onto prison grounds shall constitute implied consent to search for contraband. In such cases where implied consent exists, the visitor will be given a choice of either consenting to the search or immediately leaving the prison grounds. Nothing in this rule however, prevents non-consensual searches in situations where probable cause exists to believe that the visitor is or had attempted to introduce contraband into the prison pursuant to the law of New Hampshire concerning search, seizure and arrest.
- b) All motor vehicles parked on prison grounds shall be locked and have the keys removed. Custodial personnel shall check to insure that vehicles are locked and shall visually inspect the plain view interior of the vehicles. Vehicles discovered unlocked shall be searched to insure that no contraband is present. Contraband discovered during searches shall be confiscated for evidence, as shall contraband discovered during plain view inspections.
- c) All persons entering the facilities to visit with residents or staff, or to perform services at the facilities or to tour the facilities shall be subject to having their persons checked. All items and clothing carried into the institution shall be searched for contraband.

<u>Sophia Morris</u> Name	 Signature	<u>2/17/2022</u> Date
<u>Crystal Peart</u> Witness Name	 Signature	<u>2/17/2022</u> Date

NH DEPARTMENT OF CORRECTIONS  
RULES OF CONDUCT FOR PERSONS PROVIDING CONTRACT SERVICES

1. Engaging in any of the following activities with persons under departmental control is strictly prohibited:
  - a. Any contact, including correspondence, other than the performance of your services for which you have been contracted.
  - b. Giving or selling of anything
  - c. Accepting or buying anything
2. Any person providing contract services who is found to be under the influence of intoxicants or drugs will be removed from facility grounds and barred from future entry to NH Department of Corrections property.
3. Possession of any item considered to be contraband as defined in the New Hampshire code of Administrative Rules, Part COR 307 is a violation of the rules and the laws of the State of New Hampshire and may result in legal action under RSA 622:24 or other statutes.
4. In the event of any emergency situation, i.e., fire, disturbance, etc., you will follow the instructions of the escorting staff or report immediately to the closest available staff.
5. All rules, regulations and policies of the NH Department of Corrections are designed for the safety of the staff, visitors and residents, the security of the facility and an orderly flow of necessary movement and activities. If unsure of any policy and procedure, ask for immediate assistance from a staff member.
6. Harassment and discrimination directed toward anyone based on sex, race, creed, color, national origin or age are illegal under federal and state laws and will not be tolerated in the work place. Maintenance of a discriminatory work environment is also prohibited. Everyone has a duty to observe the law and will be subject to removal for failing to do so.
7. During the performance of your services you are responsible to the facility administrator, and by your signature below, agree to abide by all the rules, regulations, policies and procedures of the NH Department of Corrections and the State of New Hampshire.
8. In lieu of Contracted staff participating in the Corrections Academy, the Vendor through the Commissioner or his designees will establish a training/orientation facilitated by the Vendor to supplement this requirement and appropriate orient Vendor staff to the rules, regulations, policies and procedures of the Department of Corrections and the State of New Hampshire.

Sophia Morris  
Name

  
Signature

2/17/2022  
Date

Crystal Peart  
Witness Name

  
Signature

2/17/2022  
Date

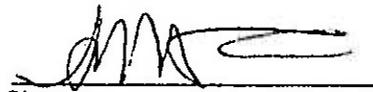
NH DEPARTMENT OF CORRECTIONS  
CONFIDENTIALITY OF INFORMATION AGREEMENT

I understand and agree that all employed by the organization/agency I represent must abide by all rules, regulations and laws of the State of New Hampshire and the NH Department of Corrections that relate to the confidentiality of records and all other privileged information.

I further agree that all employed by or subcontracted through the organization I represent are not to discuss any confidential or privileged information with family, friends or any persons not professionally involved with the NH Department of Corrections. If persons under Departmental control of the NH Department of Corrections, or, anyone outside of the NH Department of Corrections' employ approaches any of the organization's employees or subcontractors and requests information, the staff/employees of the organization I represent will immediately contact their supervisor, notify the NH Department of Corrections, and file an incident report or statement report with the appropriate NH Department of Corrections representative.

Any violation of the above may result in immediate termination of any and all contractual obligations.

Sophia Morris  
Name

  
Signature

2/17/2022  
Date

Crystal Peart  
Witness Name

  
Signature

2/17/2022  
Date

NH DEPARTMENT OF CORRECTIONS  
HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT  
BUSINESS ASSOCIATE AGREEMENT

The Contractor identified in Section 1.3 of the General Provisions of the Agreement agrees to comply with the Health Insurance Portability and Accountability Act, Public Law 104-191 and with the Standards for Privacy and Security of Individually Identifiable Health Information, 45 CFR Parts 160 and 164. As defined herein, "Business Associate" shall mean the Contractor and subcontractors and agents of the Contractor that receive, use or have access to protected health information under this Agreement and "Covered Entity" shall mean the State of New Hampshire, Department of Health and Human Services.

**(1) Definitions**

- a. "Designated Record Set" shall have the same meaning as the term "designated record set" in 45 CFR Section 164.501.
- b. "Data Aggregation" shall have the same meaning as the term "data aggregation" in 45 CFR Section 164.501.
- c. "Health Care Operations" shall have the same meaning as the term "health care operations" in 45 CFR Section 164.501.
- d. "HIPAA" means the Health Insurance Portability and Accountability Act of 1996, Public Law 104-191.
- e. "Individual" shall have the same meaning as the term "individual" in 45 CFR Section 164.501 and shall include a person who qualifies as a personal representative in accordance with 45 CFR Section 164.501(g).
- f. "Privacy Rule" shall mean the Standards for Privacy of Individually Identifiable Health Information at 45 CFR Parts 160 and 164, promulgated under HIPAA by the United States Department of Health and Human Services.
- g. "Protected Health Information" shall have the same meaning as the term "protected health information" in 45 CFR Section 164.501, limited to the information created or received by Business Associate from or on behalf of Covered Entity.
- h. "Required by Law" shall have the same meaning as the term "required by law" in 45 CFR Section 164.501.
- i. "Secretary" shall mean the Secretary of the Department of Health and Human Services or his/her designee.
- j. "Security Rule" shall mean the Security Standards for the Protection of Electronic Protected Health Information at 45 CFR Part 164, Subpart C, and amendments thereto.
- k. Other Definitions - All terms not otherwise defined herein shall have the meaning established under 45 C.F.R. Parts 160, 162 and 164, as amended from time to time.

**(2) Use and Disclosure of Protected Health Information**

a. Business Associate shall not use, disclose, maintain or transmit Protected Health Information (PHI) except as reasonably necessary to provide the services outlined under Exhibit A of the Agreement. Further, the Business Associate shall not, and shall ensure that its directors, officers, employees and agents, do not use, disclose, maintain or transmit PHI in any manner that would constitute a violation of the Privacy and Security Rule.

b. Business Associate may use or disclose PHI:

- (i) for the proper management and administration of the Business Associate;
- (ii) as required by law, pursuant to the terms set forth in paragraph d. below; or
- (iii) for data aggregation purposes for the health care operations of Covered Entity.

c. To the extent Business Associate is permitted under the Agreement to disclose PHI to a third party, Business Associate must obtain, prior to making any such disclosure, (i) reasonable assurances from the third party that such PHI will be held confidentially and used or further disclosed only as required by law or for the purpose for which it was disclosed to the third party; and (ii) an agreement from such third party to immediately notify Business Associate of any breaches of the confidentiality of the PHI, to the extent it has obtained knowledge of such breach.

d. The Business Associate shall not, unless such disclosure is reasonably necessary to provide services under Exhibit A of the Agreement, disclose any PHI in response to a request for disclosure on the basis that it is required by law, without first notifying Covered Entity so that Covered Entity has an opportunity to object to the disclosure and to seek appropriate relief. If Covered Entity objects to such disclosure, the Business Associate shall refrain from disclosing the PHI until Covered Entity has exhausted all remedies.

e. If the Covered Entity notifies the Business Associate that Covered Entity has agreed to be bound by additional restrictions on the uses or disclosures or security safeguards of PHI pursuant to the Privacy and Security Rule, the Business Associate shall be bound by such additional restrictions and shall not disclose PHI in violation of such additional restrictions and shall abide by any additional security safeguards.

**(3) Obligations and Activities of Business Associate**

a. Business Associate shall report to the designated Privacy Officer of Covered Entity, in writing, any use or disclosure of PHI in violation of the Agreement, including any security incident involving Covered Entity data, of which it becomes aware, within two (2) business days of becoming aware of such unauthorized use or disclosure or security incident.

b. Business Associate shall use administrative, physical and technical safeguards that reasonably and appropriately protect the confidentiality, integrity and availability of protected health information, in electronic or any other form, that it creates, receives, maintains or transmits under this Agreement, in accordance with the Privacy and Security Rules, to prevent the use or disclosure of PHI other than as permitted by the Agreement.

c. Business Associate shall make available all of its internal policies and procedures, books and records relating to the use and disclosure of PHI received from, or created or received by the Business Associate on behalf of Covered Entity to the Secretary for purposes of determining Covered Entity's compliance with HIPAA and the Privacy and Security Rule.

d. Business Associate shall require all of its business associates that receive, use or have access to PHI under the Agreement, to agree in writing to adhere to the same restrictions and conditions on the use and disclosure of PHI contained herein, including the duty to return or destroy the PHI as provided under Section (3)b and (3)k herein. The Covered Entity shall be considered a direct third party beneficiary of the Contractor's business associate agreements with Contractor's intended business associates, who will be

receiving PHI pursuant to this Agreement, with rights of enforcement and indemnification from such business associates who shall be governed by standard provision #13 of this Agreement for the purpose of use and disclosure of protected health information.

e. Within five (5) business days of receipt of a written request from Covered Entity, Business Associate shall make available during normal business hours at its offices all records, books, agreements, policies and procedures relating to the use and disclosure of PHI to the Covered Entity, for purposes of enabling Covered Entity to determine Business Associate's compliance with the terms of the Agreement.

f. Within ten (10) business days of receiving a written request from Covered Entity, Business Associate shall provide access to PHI in a Designated Record Set to the Covered Entity, or as directed by Covered Entity, to an individual in order to meet the requirements under 45 CFR Section 164.524.

g. Within ten (10) business days of receiving a written request from Covered Entity for an amendment of PHI or a record about an individual contained in a Designated Record Set, the Business Associate shall make such PHI available to Covered Entity for amendment and incorporate any such amendment to enable Covered Entity to fulfill its obligations under 45 CFR Section 164.526.

h. Business Associate shall document such disclosures of PHI and information related to such disclosures as would be required for Covered Entity to respond to a request by an individual for an accounting of disclosures of PHI in accordance with 45 CFR Section 164.528.

i. Within ten (10) business days of receiving a written request from Covered Entity for a request for an accounting of disclosures of PHI, Business Associate shall make available to Covered Entity such information as Covered Entity may require to fulfill its obligations to provide an accounting of disclosures with respect to PHI in accordance with 45 CFR Section 164.528.

j. In the event any individual requests access to, amendment of, or accounting of PHI directly from the Business Associate, the Business Associate shall within two (2) business days forward such request to Covered Entity. Covered Entity shall have the responsibility of responding to forwarded requests. However, if forwarding the individual's request to Covered Entity would cause Covered Entity or the Business Associate to violate HIPAA and the Privacy and Security Rule, the Business Associate shall instead respond to the individual's request as required by such law and notify Covered Entity of such response as soon as practicable.

k. Within ten (10) business days of termination of the Agreement, for any reason, the Business Associate shall return or destroy, as specified by Covered Entity, all PHI received from, or created or received by the Business Associate in connection with the Agreement, and shall not retain any copies or back-up tapes of such PHI. If return or destruction is not feasible, or the disposition of the PHI has been otherwise agreed to in the Agreement, Business Associate shall continue to extend the protections of the Agreement, to such PHI and limit further uses and disclosures of such PHI to those purposes that make the return or destruction infeasible, for so long as Business Associate maintains such PHI. If Covered Entity, in its sole discretion, requires that the Business Associate destroy any or all PHI, the Business Associate shall certify to Covered Entity that the PHI has been destroyed.

#### **(4) Obligations of Covered Entity**

a. Covered Entity shall notify Business Associate of any changes or limitation(s) in its Notice of Privacy Practices provided to individuals in accordance with 45 CFR Section 164.520, to the extent that such change or limitation may affect Business Associate's use or disclosure of PHI.

b. Covered Entity shall promptly notify Business Associate of any changes in, or revocation of permission provided to Covered Entity by individuals whose PHI may be used or disclosed by Business Associate under this Agreement, pursuant to 45 CFR Section 164.506 or 45 CFR Section 164.508.

c. Covered entity shall promptly notify Business Associate of any restrictions on the use or disclosure of PHI that Covered Entity has agreed to in accordance with 45 CFR 164.522, to the extent that such restriction may affect Business Associate's use or disclosure of PHI.

**(5) Termination for Cause**

In addition to standard provision #10 of this Agreement the Covered Entity may immediately terminate the Agreement upon Covered Entity's knowledge of a breach by Business Associate of the Business Associate Agreement set forth herein as Exhibit I. The Covered Entity may either immediately terminate the Agreement or provide an opportunity for Business Associate to cure the alleged breach within a timeframe specified by Covered Entity. If Covered Entity determines that neither termination nor cure is feasible, Covered Entity shall report the violation to the Secretary.

**(6) Miscellaneous**

a. Definitions and Regulatory References. All terms used, but not otherwise defined herein, shall have the same meaning as those terms in the Privacy and Security Rule, as amended from time to time. A reference in the Agreement, as amended to include this Exhibit I, to a Section in the Privacy and Security Rule means the Section as in effect or as amended.

b. Amendment. Covered Entity and Business Associate agree to take such action as is necessary to amend the Agreement, from time to time as is necessary for Covered Entity to comply with the changes in the requirements of HIPAA, the Privacy and Security Rule, and applicable federal and state law.

c. Data Ownership. The Business Associate acknowledges that it has no ownership rights with respect to the PHI provided by or created on behalf of Covered Entity.

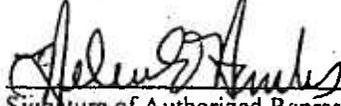
d. Interpretation. The parties agree that any ambiguity in the Agreement shall be resolved to permit Covered Entity to comply with HIPAA and the Privacy and Security Rule.

e. Segregation. If any term or condition of this Exhibit I or the application thereof to any person(s) or circumstance is held invalid, such invalidity shall not affect other terms or conditions which can be given effect without the invalid term or condition; to this end the terms and conditions of this Exhibit I are declared severable.

f. Survival. Provisions in this Exhibit I regarding the use and disclosure of PHI, return or destruction of PHI, extensions of the protections of the Agreement in section 3 k, the defense and indemnification provisions of section 3.d and standard contract provision #13, shall survive the termination of the Agreement.

IN WITNESS WHEREOF, the parties hereto have duly executed this HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT BUSINESS ASSOCIATE AGREEMENT.

NH Department of Corrections  
State of New Hampshire Agency Name

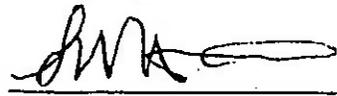
  
Signature of Authorized Representative

Helen E. Hanks  
Authorized DOC Representative Name

Commissioner  
Authorized DOC Representative Title

6/2/2022  
Date

Aya Healthcare, Inc.  
Contractor Name

  
Contractor Representative Signature

Sophia Morris  
Authorized Contractor Representative Name

VP, Account Management  
Authorized Contractor Representative Title

2/17/2022  
Date



STATE OF NEW HAMPSHIRE  
 DEPARTMENT OF CORRECTIONS  
 DIVISION OF ADMINISTRATION

Helen E. Hanks  
 Commissioner

P.O. BOX 1806  
 CONCORD, NH 03302-1806

Robin Maddaus  
 Director

603-271-5610 FAX: 1-888-908-6609  
 TDD Access: 1-800-735-2964  
 www.nh.gov/nhdod

PRISON RAPE ELIMINATION ACT

ACKNOWLEDGEMENT FORM

The Prison Rape Elimination Act (PREA) of 2003 (with Final Rule August 2012) is a federal law established to address the elimination and prevention of sexual assault and sexual harassment within correctional systems and detention facilities. This Act applies to all correctional facilities, including prisons, jails, juvenile facilities and community corrections residential facilities. PREA incidents involve the following conduct:

- Resident-on-resident sexual assault
- Resident-on-resident abusive sexual contact
- Staff sexual misconduct
- Staff sexual harassment, assault of a resident

The act aimed to curb prison rape through a "zero-tolerance" policy, as well as through research and information gathering. The NH Department of Corrections has zero tolerance relating to the sexual assault/rape of offenders and recognizes these offenders as crime victims. Due to this recognition and adherence to the federal Prison Rape Elimination Act (PREA) of 2003, the NH Department of Corrections extends the "zero tolerance" to the following:

- Contractor/subcontractor misconduct
- Contractor/subcontractor harassment, assault of a resident

As a Contractor and/or Subcontractor of the NH Department of Corrections, I acknowledge that I have been provided information on the Prison Rape Elimination Act of 2003 Public Law 108-79—Sept. 4, 2003 and have been informed that as a Contractor and/or Subcontractor of the NH Department of Corrections, sexual conduct between Contractor and/or Subcontractor and offenders is prohibited. Sexual harassment or sexual misconduct involving an offender can be a violation of NH RSA 632-A:2, 632-A:3 and 632-A:4, Chapter 632-A: Sexual Assault and Related Offenses, and result in criminal prosecution.

As a Contractor and/or Subcontractor of the NH Department of Corrections, I understand that I shall inform all employees of the Contractor and/or Subcontractor to adhere to all policies concerning PREA, RSA 632-A:2, RSA 632-A:3, RSA 632-A:4 and departmental policies including NHDOC Administrative Rules, Conduct and Confidentiality Information regarding my conduct, reporting of incidents and treatment of those under the supervision of the NH Department of Corrections. (Ref. RSA Chapter 632-A, and Administrative Rules, Rules of Conduct for Persons Providing Contract Services, Confidentiality of Information Agreement).

Name (print): Sophia Morris, VP Account Management Date: 2/17/2022  
 (Name of Contract Signatory)

Signature:   
 (Signature of Contract Signatory)

**FEDERAL BUREAU OF INVESTIGATION  
CRIMINAL JUSTICE INFORMATION SERVICES  
SECURITY ADDENDUM**

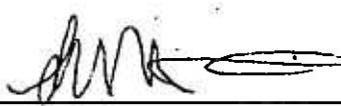
**CERTIFICATION**

I hereby certify that I am familiar with the contents of (1) the Security Addendum, including its legal authority and purpose; (2) the NCIC Operating Manual; (3) the CJIS Security Policy; and (4) Title 28, Code of Federal Regulations, Part 20, and agree to be bound by their provisions.

I recognize that criminal history record information and related data, by its very nature, is sensitive and has potential for great harm if misused. I acknowledge that access to criminal history record information and related data is therefore limited to the purpose(s) for which a government agency has entered into the contract incorporating this Security Addendum. I understand that misuse of the system by, among other things: accessing it without authorization; accessing it by exceeding authorization; accessing it for an improper purpose; using, disseminating or re-disseminating information received as a result of this contract for a purpose other than that envisioned by the contract, may subject me to administrative and criminal penalties. I understand that accessing the system for an appropriate purpose and then using, disseminating or re-disseminating the information received for another purpose other than execution of the contract also constitutes misuse. I further understand that the occurrence of misuse does not depend upon whether or not I receive additional compensation for such authorized activity. Such exposure for misuse includes, but is not limited to, suspension or loss of employment and prosecution for state and federal crimes.

\_\_\_\_\_  
Printed Name/Signature of Contractor Employee

\_\_\_\_\_  
Date

Sophia Morris 

\_\_\_\_\_  
2/17/2022

\_\_\_\_\_  
Printed Name/Signature of Contractor Representative

\_\_\_\_\_  
Date

Aya Healthcare, Inc. / VP. Account Management

Organization and Title of Contractor Representative



STATE OF NEW HAMPSHIRE  
 DEPARTMENT OF CORRECTIONS  
 OFFICE OF THE COMMISSIONER  
 P.O. BOX 1806  
 CONCORD, NH 03302-1806  
 603-271-5603 FAX: 888-908-6609  
 TDD ACCESS: 1-800-735-2964

HELEN E. HANKS  
 COMMISSIONER

PAUL D. RAYMOND, JR.  
 ASSISTANT COMMISSIONER

AMENDMENT AGREEMENT # 1

This amendment is between the State of New Hampshire, acting by and through the STATE OF NEW HAMPSHIRE, DEPARTMENT OF CORRECTIONS ("NHDOC" or "State" or "Department"), and each Vendor listed below, ("Contractor").

Contractor Name	Contractor Address	Contractor Vendor Code
Ayu Healthcare, Inc	5930 Cornerstone Ct West, Ste 300, San Diego, CA 92121	300930
Amergis Healthcare Staffing, Inc (formerly Maxim Healthcare Staffing Svc, Inc)	7227 Lee Deforest Drive, Columbia MD 21046	17770
Technostaff LLC d/b/a HonorVet Technologies	271 US 46 West, Suite C-202, Fairfield, NJ 07004	394624
Worldwide Travel Staffing, Limited	2829 Sheridan Drive, Tonawanda, NY 14150	224259

WHEREAS, pursuant to a Contract (Agreement 2022-89) approved by the Governor and Executive Council on June 29, 2022, Item #89 with an effective date of June 30, 2022, the Contractor agreed to perform Medical and Behavioral Health temporary staffing services based upon the terms and conditions specified in the original Agreement as amended and in consideration of certain sums specified; and

WHEREAS, the State and Contractor have agreed to make changes to the price limitation of the Agreement; and

NOW THEREFORE, in consideration of the foregoing and the mutual covenants and conditions contained in the original Agreement and set forth herein, the parties hereto agree as follow:

To amend as follows:

1. Form P-37, General Provisions, Block 1.8, Price Limitation, to read: "\$5,039,714.00" a total increase of \$839,714.00.

2. To amend the Scope of Services, Exhibit B, by deleting the following:

**Section 5. Minimum Required Services**

The Contractor shall provide Medical and Behavioral staffing services to include but not limited to:

5.1. Registered Nurses (RN), Licensed Practical Nurses (LPN), Pharmacists, Pharmacy Technicians, Master's level Social Workers (MSW) and Master's level Licensed Alcohol and Drug Counselors (MLADC's).

5.2. Provide only those health care professionals who maintain valid State of NH professional licenses, certifications and/or qualifications required by law for the performance of the services required. No temporary Medical and Behavioral Health professionals shall be referred to the NH Department of Corrections without the proper licensure documentation required by federal, state, or local law. Certification for these health and behavioral health disciplines are regulated by boards of the NH Office of Professional Licensure and Certification (OPLC) <https://www.oplc.nh.gov/allied-health/> through Administrative Rules or national certification organizations identified below:

Required Disciplines	Licensing Board	Administrative (Adm) Rule Link	Adm Rule
RN, LPN	Board of Nursing	<a href="http://gencourt.state.nh.us/rules/state_agencies/nur.html">http://gencourt.state.nh.us/rules/state_agencies/nur.html</a>	Nur 100-800
Pharmacists, Pharmacy Technicians	NH Pharmacy Board	<a href="http://gencourt.state.nh.us/rules/state_agencies/ph.html">http://gencourt.state.nh.us/rules/state_agencies/ph.html</a>	Ph 100-2000
MSW, MLADC	Board of Mental Health Practice	<a href="http://gencourt.state.nh.us/rules/state_agencies/mhp.html">http://gencourt.state.nh.us/rules/state_agencies/mhp.html</a>	Mhp 100-500
Optional Disciplines	Licensing Board/ Certification Organization	Adm Rule/Certification Organization Link	Adm Rule
Paramedic, EMT-I & B	National Registry of Emergency Medical Technician	<a href="https://www.nrcmt.org/nwd/public/">https://www.nrcmt.org/nwd/public/</a>	N/A
CMA	American Association of Medical Assistants (AAMA), Registered Medical Assistant (RMA), National Certified Medical Assistant (NCMA), Certified Clinical Medical Assistant (CCMA)	American Association of Medical Assistants (AAMA) American Medical Technologists (AMT) National Certified Medical Assistant (NCMA) National Healthcare Association (NHA)	N/A
CNA/LNA	Board of Nursing	<a href="http://gencourt.state.nh.us/rules/state_agencies/nur.html">http://gencourt.state.nh.us/rules/state_agencies/nur.html</a>	Nur 100-800
Physical Therapist (PT)	Governing Board of Physical Therapists	<a href="http://gencourt.state.nh.us/rules/state_agencies/phy.html">http://gencourt.state.nh.us/rules/state_agencies/phy.html</a>	Phy 100-500
Recreational Therapist (RT)	Governing Board of Recreational Therapists	<a href="http://gencourt.state.nh.us/rules/state_agencies/phy.html">http://gencourt.state.nh.us/rules/state_agencies/phy.html</a>	Roc 100-500
Occupational Therapist (OT)	Governing Board of Occupational Therapists	<a href="http://gencourt.state.nh.us/rules/state_agencies/occ.html">http://gencourt.state.nh.us/rules/state_agencies/occ.html</a>	Occ 100-500
Speech Pathologists	Governing Board of Speech Language Pathologists	<a href="http://gencourt.state.nh.us/rules/state_agencies/spc.html">http://gencourt.state.nh.us/rules/state_agencies/spc.html</a>	Spe 100-600

- 5.3. The Contractor shall be responsible for the oversight of ensuring that temporary Medical and Behavioral Health professionals are informed and understand their scope of practice as defined by boards of the OPLC through Administrative Rules or national certification organizations.
- 5.6. The temporary Medical and Behavioral Health professional placed by the Contractor shall be under the direction and supervision of the NH Department of Corrections.
- 5.8. The NH Department of Corrections reserves the right to refuse placement of any temporary Medical and Behavioral Health professional with or without cause.
- 5.9. In performing the services specified by the NH Department of Corrections, the temporary Medical and Behavioral Health professional are and shall at all times remain employees of the Contractor.
- 5.11. Normal paid shifts for nursing disciplines shall consist of eight (8) hours, occurring on three (3) shifts; Day shift (6:30AM-3PM), Evening Shift (2:30PM-11PM) and Night shift (10:30PM-7AM) with the temporary Nursing professional granted a half (½) hour unpaid lunch break. The Department shall not be charged for the unpaid meal break.
- 5.17. Contractor, not the State, shall be responsible for expenses incurred by the temporary Medical and Behavioral Health professional for and maintaining current licensures, certifications, and continuing education costs.
- 5.18. Contractor shall not charge the NH Department of Corrections for any finders/placement fees for any temporary Medical and Behavioral Health professional placed for temporary assignment.
- 5.20. Contractor's temporary Medical and Behavioral Health professional assigned shall be informed and comply with all applicable Prison Rape Elimination Act (PREA) regulations set forth by Public Law 108-79 Prison Rape Elimination Act of 2003 to include the NH Department of Corrections Prison Rape Elimination Act Policy and Procedure Directive 379 (formerly 5.19), <http://www.nh.gov/nhdoc/policies/index.html>.
- 5.21. The NH Department of Corrections will provide an initial sixteen (16) hour billable orientation to temporary Medical and Behavioral Health newly assigned to the NH Department of Corrections to include a clinical orientation as well as an orientation to the Federal and State PREA standards. Each temporary Medical and Behavioral Health professional shall be required to agree and adhere to the terms and conditions of the NH Department of Corrections Prison Rape Elimination Act Policy and Procedure Directive 379 (formerly 5.19), <http://www.nh.gov/nhdoc/>

[policies/index.html](#), and will be required to sign documentation attesting that the temporary Medical and Behavioral Health professional understands the requirements and potential ramifications of PPD 379 (formerly 5.19).

**Section 6. Supplemental Job Descriptions for Required/Optional Service Disciplines**  
 State of NH, Supplemental Job Descriptions (SJD) for the following disciplines below are located as a separate link: <https://apps.das.nh.gov/HRJobClassifications/ClassSpecifications.aspx>.

Required	Job Code
RN I, II, III	759600-19, 759700-21, 759-800-23
LPN I, II	5755ND-16, 575600-18
Pharmacist	68850H-27
Pharmacy Technician I, II	688200-12, 688300-13
Psychiatric Social Worker (MSW)	81600-26
Clinical Mental Health Counselor (MLADC)	20780H-23
Optional	Job Code
CNA/LNA I	65790D-09, 65800D-11, 65820D-14

**Section 8. Service Schedule for Required Disciplines**

8.14. Holiday billing services shall not be applied unless an assigned temporary Medical and Behavioral Health professional actually works on the Day, Evening, or Eve (midnight) of the Holiday. Only hours worked on the actual calendar holiday are to be compensated.

**Section 9.5. Contract Employee Information:**

The NH Department of Corrections will notify the Contractor(s) the procedures to obtain background checks for all Contractor employees providing service for the NH Department of Corrections.

- 9.5.1. The NH Department of Corrections reserves the right to conduct a procedural review of all criminal background checks of all potential Contractor and/or sub-contractor(s) employees to determine eligibility status.
- 9.5.2. The NH Department of Corrections will notify the Contractor of any potential Contractor and/or sub-contractor(s) employee who does not comply with the criteria identified in 9.5.3., below.
- 9.5.3. In addition, the contractor and/or sub-contractor(s) shall not hire employees meeting the following criteria:
  - a. Individuals convicted of a felony shall not be permitted to provide services;
  - b. Individuals with confirmed outstanding arrest warrants shall not be permitted to provide services;
  - c. Individuals with restrictions on out-of-state and/or State of NH professional licenses and or certifications;
  - d. Individuals whose professional licenses and/or certification have been revoked and reinstated from other States and/or the State of NH professional licenses and/or the State of New Hampshire;

- e. Individuals with a history of drug diversion;
  - f. Individuals who were a former State of NH employee and/or former contract employee that was dismissed for cause;
  - g. Individuals previously employed with the NH Department of Corrections without prior approval of the NH Department of Corrections; and
  - h. The NH Department of Corrections may not permit individuals related to relatives of currently incarcerated felons to provide services without prior approval of the NH Department of Corrections.
- 9.5.4. Individuals with a record of a misdemeanor offense(s) may be permitted to provide services pending determination of the severity of the misdemeanor offense(s) and review of the criminal record history by the Division Director or designee of the corresponding facility requiring services.

and insert the following:

**Section 5. Minimum Required Services**

The Contractor shall provide Medical, Behavioral and Dental Assistant staffing services to include but not limited to:

5.1. Registered Nurses (RN), Licensed Practical Nurses (LPN), Pharmacists, Pharmacy Technicians, Master's level Social Workers (MSW), Master's level Licensed Alcohol and Drug Counselors (MLADC's) and Dental Assistants with eligibility for certifications by the American Dental Assistants Association and one (1) year of experience working as a Dental Assistant.

5.2. Provide only those health care professionals who maintain valid State of NH professional licenses, certifications and/or qualifications required by law for the performance of the services required. No temporary Medical, Behavioral Health professionals and/or Dental Assistants shall be referred to the NHDOC without the proper licensure documentation required by federal, state, or local law. Certification for these Health, Behavioral Health and Dental Assistant disciplines are regulated by boards of the NH Office of Professional Licensure and Certification (OPLC) Welcome | NH Office of Professional Licensure and Certification through Administrative Rules or national certification organizations identified below:

Required Disciplines	Licensing Board	Administrative (Adm) Rule Link	Adm Rule
RN, LPN	Board of Nursing	<a href="http://gencourt.state.nh.us/rules/state_agencies/nur.html">http://gencourt.state.nh.us/rules/state_agencies/nur.html</a>	Nur 100-800
Pharmacists, Pharmacy Technicians	NH Pharmacy Board	<a href="http://gencourt.state.nh.us/rules/state_agencies/ph.html">http://gencourt.state.nh.us/rules/state_agencies/ph.html</a>	Ph 100-2500
MSW, MLADC	Board of Mental Health Practice	<a href="http://gencourt.state.nh.us/rules/state_agencies/mhp.html">http://gencourt.state.nh.us/rules/state_agencies/mhp.html</a>	Mhp 100-500
Optional Disciplines	Licensing Board/	Adm Rule/Certification Organization Link	Adm Rule

	Certification Organization		
Paramedic, EMT-I & B	National Registry of Emergency Medical Technician	<a href="https://www.nremt.org/rwd/public/">https://www.nremt.org/rwd/public/</a>	N/A
CMA	American Association of Medical Assistants (AAMA), Registered Medical Assistant (RMA), National Certified Medical Assistant (NCMA), Certified Clinical Medical Assistant (CCMA)	<a href="#">American Association of Medical Assistants (AAMA)</a> <a href="#">American Medical Technologists (AMT)</a> <a href="#">National Certified Medical Assistant (NCMA)</a> <a href="#">National Healthcare Association (NHA)</a>	N/A
CNA/LNA	Board of Nursing	<a href="http://gencourt.state.nh.us/rules/state_agencies/nur.html">http://gencourt.state.nh.us/rules/state_agencies/nur.html</a>	Nur 100-800
Physical Therapist (PT)	Governing Board of Physical Therapists	<a href="http://gencourt.state.nh.us/rules/state_agencies/phy.html">http://gencourt.state.nh.us/rules/state_agencies/phy.html</a>	Phy 100-500
Recreational Therapist (RT)	Governing Board of Recreational Therapists	<a href="http://gencourt.state.nh.us/rules/state_agencies/phy.html">http://gencourt.state.nh.us/rules/state_agencies/phy.html</a>	Rec 100-500
Occupational Therapist (OT)	Governing Board of Occupational Therapists	<a href="http://gencourt.state.nh.us/rules/state_agencies/occ.html">http://gencourt.state.nh.us/rules/state_agencies/occ.html</a>	Occ 100-500
Speech Pathologists	Governing Board of Speech Language Pathologists	<a href="http://gencourt.state.nh.us/rules/state_agencies/spe.html">http://gencourt.state.nh.us/rules/state_agencies/spe.html</a>	Spe 100-600
Dental Assistant	American Dental Assistants Association	<a href="https://www.gencourt.state.nh.us/rules/State_Agencies/Plc.html">https://www.gencourt.state.nh.us/rules/State_Agencies/Plc.html</a>	Spe 100-1002

- 5.3. The Contractor shall be responsible for the oversight of ensuring that temporary Medical, Behavioral Health and/or Dental Assistant professional(s) are informed and understand their scope of practice as defined by boards of the OPLC through Administrative Rules or national certification organizations.
- 5.6. The temporary Medical Behavioral Health and/or Dental Assistant professional(s) placed by the Contractor shall be under the directions and supervision of the NHDOC.
- 5.8. The NHDOC reserves the right to refuse placement of any temporary Medical, Behavioral Health and/or Dental Assistant professional(s) with or without cause.
- 5.9. In performing the services specified by the NHDOC, the temporary Medical, Behavioral Health and/or Dental Assistant professional(s) are and shall at all times remain employees of the Contractor.
- 5.11. Normal paid shifts for nursing disciplines shall consist of eight (8) hours, occurring on three (3) shifts; Day shift (6:30AM-3PM), Evening Shift (2:30PM-11PM) and Night shift (10:30PM-7AM) with the temporary Nursing professional

granted a half (½) hour unpaid lunch break. The Department shall not be charged for the unpaid meal break.

5.11.1. Normal paid shifts for Dental Assistant disciplines shall consist of seven and a half (7.5) hours, with a half (.5) an hour unpaid lunch break. The Department shall not be charged for the unpaid meal break.

5.17. Contractor, not the State, shall be responsible for expenses incurred by the temporary Medical, Behavioral Health and/or Dental Assistant professional(s) for and maintaining current licensures, certifications, and continuing education costs.

5.18. Contractor shall not charge the NHDOC for any finders/placement fees for any temporary Medical, Behavioral Health and/or Dental Assistant professional(s) placed for temporary assignment.

5.20. Contractor's temporary Medical, Behavioral Health and/or Dental Assistant professional(s) assigned shall be informed and comply with all applicable Prison Rape Elimination Act (PREA) regulations set forth by Public Law 108-79 Prison Rape Elimination Act of 2003 to include the <https://apps.das.nh.gov/HRJobClassifications/ClassSpecifications.aspx> Prison Rape Elimination Act Policy and Procedure Directive 379 (formerly 5.19), <http://www.nh.gov/nhdoc/policies/index.html>.

5.21. The NHDOC will provide an initial sixteen (16) hour billable orientation to temporary Medical, Behavioral Health and/or Dental Assistant newly assigned to the NHDOC to include a clinical orientation as well as an orientation to the Federal and State PREA standards. Each temporary Medical, Behavioral Health and/or Dental Assistant professional(s) shall be required to agree and adhere to the terms and conditions of the NH Department of Corrections Prison Rape Elimination Act Policy and Procedure Directive 379 (formerly 5.19), <http://www.nh.gov/nhdoc/policies/index.html>, and will be required to sign documentation attesting that the temporary Medical, Behavioral Health and/or Dental Assistant professional(s) understands the requirements and potential ramifications of PPD 379 (formerly 5.19).

**Section 6. Supplemental Job Descriptions for Required/Optional Service Disciplines**  
State of NH, Supplemental Job Descriptions (SJD) for the following disciplines below are located as a separate link: [HR Job Classifications](#)

Required	Job Code
RN I, II, III	759600-19, 759700-21, 759-800-23
LPN I, II	5755ND-16, 575600-18
Pharmacist	68850H-27
Pharmacy Technician I, II	688200-12, 688300-13
Psychiatric Social Worker (MSW)	81600-26
Clinical Mental Health Counselor (MLADC)	20780H-23
Optional	Job Code
CNA/LNA I	65790D-09, 65800D-11, 65820D-14
Dental Assistant	30500H-11

#### Section 8. Service Schedule for Required Disciplines

8.14. Holiday billing services shall not be applied unless an assigned . Holiday billing services shall not be applied unless an assigned temporary Medical, Behavioral Health and/or Dental Assistant professional(s) actually works on the day, evening, or eve (midnight) of the Holiday. Only hours worked on the actual calendar holiday are to be compensated.

#### Section 9.5. Contract Employee Information/Background Checks:

The Contractor shall be responsible for obtaining a criminal background check from the NHDOC to include fingerprinting on all potential employees assigned by the Contractor and/or sub-contractors to provide services to the NHDOC. Upon award of a contract, the NHDOC Director of Medical and Forensics, or designee, will notify the selected Contractor the procedures to obtain background checks and fingerprinting. The Contractor and/or sub-contractor employee's hiring status shall be contingent upon receipt of a criminal background check and fingerprinting report(s) from the NH Department of Safety to the NHDOC and a procedural review of said reports by the NHDOC.

- 9.5.1. The NHDOC reserves the right to conduct a procedural review of all criminal background checks of all potential Contractor and/or sub-contractor(s) employees to determine eligibility status.
- 9.5.2. The NHDOC will notify the Contractor of any potential Contractor and/or sub-contractor employee(s) who does not comply with the criteria identified below.
- 9.5.3. In addition, the Contractor and/or sub-contractor shall not be able to hire employees meeting the following criteria:
  - a. Individuals convicted of a felony shall not be permitted to provide services;
  - b. Individuals with confirmed outstanding arrest warrants shall not be permitted to provide services;
  - c. Individuals with a record of a misdemeanor offense(s) may be permitted to provide services pending determination of the severity of the misdemeanor offense(s) and review of the criminal record history by Commissioner, or designee, of the NHDOC;
  - d. Individuals with restrictions on out-of-state and/or State of NH professional licenses and or certifications;
  - e. Individuals whose professional licenses and/or certification have been revoked and reinstated from other states and/or the State of NH;
  - f. Individuals with a history of drug diversion;
  - g. Individual staff on the National Offender Database;
  - h. Individuals who were a former State of NH employee and/or former contracted employee that were dismissed for cause or resigned or retired pending investigation;
  - i. Individuals previously employed with the NHDOC without prior approval of the NHDOC; and

- j. Relatives or associates of people currently incarcerated or under Departmental supervision (probation or parole) may not be permitted to provide services without prior approval by the NHDOC.

*The remainder of this page is intentionally left blank.*

3. Exhibit C, amend as follows:

Section I. – Estimated Utilization - Dental Assistants

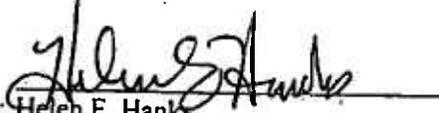
1.5 Estimated Utilization – Dental Assistants

Certified Dental Assistants	
Estimated Hours	Maximum Hourly Rate
1950	\$45.00

4. That all other provisions of the original Agreement shall remain in full force and effect.

SIGNATURE PAGE TO AMENDMENT AGREEMENT #1 TO: Medical, Behavioral and Dental Assistant Temporary Staffing Services (Agreement 2022-89).

STATE OF NEW HAMPSHIRE DEPARTMENT OF CORRECTIONS

By:   
Name: Helen E. Hanks

Title: Commissioner

Date: 1/6/2025

Amergis Healthcare Staffing, Inc.

By:   
Name: Shreeprada Aachar

Title: Regional Assistant Controller

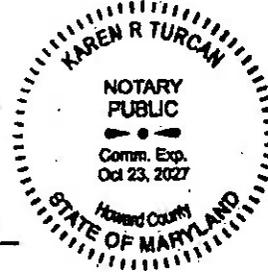
Date: 01/15/2025

STATE OF Maryland  
COUNTY OF Howard

On this 15<sup>th</sup> day of January 2025, before me, Karen R. Turcan, the undersigned officer, personally appeared Shreeprada Acharya, known to me (or satisfactorily proven) to be the person whose name is signed above and acknowledged that he/she executed this document in the capacity indicated above.

In witness thereof, I hereto set my hand and official seal.

KRT  
Notary Public/Justice of the Peace



My Commission Expires: 10/23/2027

[Signature] 1/17/2025  
Approval by N.H. Attorney General Date  
(Form, Substance and Execution)

\_\_\_\_\_  
Approved by the N.H. Governor and Executive Council  
Date

**Certificate of Authority # 6**

*(Limited Partnership or LLC- Corporate General Partner or Manager)*

**Corporate Resolution**

I, Carrie V. O'Brien, hereby certify that I am duly elected Clerk/Secretary of  
*(Name)*  
Amergis Healthcare Staffing, Inc. ~~Hereby certify~~ the following is a true copy of a vote taken at a  
*(Name of Corporation)*

meeting of the Board of Directors/shareholders, duly called and held on 1/14/2025, 20  ,  
at which a quorum of the Directors/shareholders were present and voting.

Shreeprada Aachar  
**VOTED:** That Assistant Controller is duly authorized to enter a  
*(Name and Title)*

contract on behalf of Amergis Healthcare Staffing, Inc. which is the general  
*(Name of Corporation)*

State of New Hampshire  
partner of Department of Corrections a limited partnership,  
*(Name of Limited Partnership)*

with the Department of Corrections, State of New Hampshire and  
*(Name of State Agency)*

further is authorized to execute any documents which may in his/her  
judgment be desirable or necessary to effect the purpose of this vote.

**I hereby certify** that said vote has not been amended or repealed and remains in full  
force and effect as of the 1/14/2025, 20  . I further certify that it is understood that the  
State of New Hampshire will rely on this certificate as evidence that the person listed above  
currently occupies the position indicated and that they have full authority to bind the  
corporation and that the corporation as the general partner has full authority to bind the  
limited partnership to the specific contract indicated. This authority **shall remain valid for**  
**thirty (30) days** from the date of this Corporate Resolution.

**DATED:** 1/14/2025

**ATTEST:**

Signed by:  
Carrie V. O'Brien

*(Name & Title)*

General Counsel

# State of New Hampshire

## Department of State

### CERTIFICATE

I, David M. Scanlan, Secretary of State of the State of New Hampshire, do hereby certify that AMERGIS HEALTHCARE STAFFING, INC. is a Maryland Profit Corporation registered to transact business in New Hampshire on February 22, 2019. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 813579

Certificate Number: 0006675808



IN TESTIMONY WHEREOF,  
I hereto set my hand and cause to be affixed  
the Seal of the State of New Hampshire,  
this 24th day of April A.D. 2024.

A handwritten signature in black ink, appearing to read "David M. Scanlan".

David M. Scanlan  
Secretary of State





STATE OF NEW HAMPSHIRE  
 DEPARTMENT OF CORRECTIONS  
 DIVISION OF ADMINISTRATION

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 www.nh.gov/nhdoc

HELEN E. HANKS  
 COMMISSIONER

JONATHAN K. HANSON  
 DIRECTOR

June 2, 2022

His Excellency, Governor Christopher T. Sununu  
 and the Honorable Executive Council  
 State House  
 Concord, NH 03301

**G & C**  
 Pending \_\_\_\_\_  
 Approved JUNE 29 2022  
 Item # # 89

**REQUESTED ACTION**

Authorize the NH Department of Corrections (NHDOC) to enter into a contract with each vendor listed below for the provision of Medical and Behavioral Health Temporary Staffing Services in a shared amount not to exceed \$4,200,000.00, with the option to renew for one (1) additional period of up to two (2) years, effective upon Governor and Executive Council approval through June 30, 2025. Payments to the vendors will be made unencumbered as the price limitation is shared among all contracts and no minimum or maximum service volume is guaranteed. 100% General Funds.

Contractor Name	Contractor Address	Contractor Vendor Code
Aya Healthcare, Inc.	5930 Cornerstone Ct. West, Suite 300, San Diego, CA 92121	300930
Maxim Healthcare Staffing Services, Inc.	7227 Lee Deforest Drive, Columbia MD 21046	17770
Technostaff LLC d/b/a HonorVet Technologies	271 US 46 West, Suite C-202, Fairfield, NJ 07004	394624
Worldwide Travel Staffing, Limited	2829 Sheridan Drive, Tonawanda, NY 14150	224259

Funds are available in the following account for Fiscal Years 2023 and are anticipated to be available in Fiscal Year 2024 and 2025, upon the continued appropriation of funds in the future operating budget with the authority to adjust encumbrances between fiscal years within the price limitation through the Budget Office, if needed and justified.

These contracts are available in account, *Medical-Dental*: 02-46-46-465010-82340000-101-500729 as follows:

Fiscal Year	Activity/Class/Account	Description	Total Amount
FY 2023	82340000-101-500729	Medical Providers	\$1,400,000.00
FY 2024	82340000-101-500729	Medical Providers	\$1,400,000.00
FY 2025	82340000-101-500729	Medical Providers	\$1,400,000.00
<b>Total</b>			<b>\$4,200,000.00</b>

## EXPLANATION

The purpose of this request is to ensure temporary contracted nursing, medical and behavioral health staff is available to meet the constitutionally required healthcare for those in the care and custody of the NH Department of Corrections. Having contracts with several agencies allows the Department to access a wider range of professional candidates when state positions are vacant in order to ensure continued service delivery. Staffing agencies differ in their recruitment and retention approaches and not all agencies provide all types of professional staff. For example, most commonly staffing agencies provide nurses, but they do not always provide licensed substance use disorder treatment professionals.

Like most employers in the state of New Hampshire, the Department continues to have significant challenges in finding qualified candidates to fill the vacant positions we have in health care services. Our vacancy rates for the areas we are seeking to draw from these temporary staffing agencies are as follows:

Nursing: 27%  
Master's level Mental Health Clinicians: 44%  
Licensed Drug and Alcohol Counselors: 50%  
Pharmacy Technicians: 20%  
Recreational Therapist: 33%

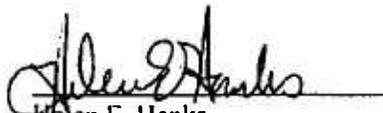
These agencies will also be called upon to provide candidates for specialized healthcare positions, such as physical therapy and a nutritionist, if these positions should be vacated by the current incumbents. These types of positions do not have any kind of back up as the Department only has one (1) FTE per position. All of the positions listed in this level are necessary for the provision of appropriate and adequate healthcare.

To secure qualified health professionals, the Department published a Request for Proposal (RFP) soliciting for multi-discipline temporary staffing agencies with the intent of entering into multiple contracts to have access to a larger pool of qualified candidates.

The RFP was posted on the NH Department of Corrections website: <http://www.nh.gov.nhdoc/business/rfp.html> for eight (8) consecutive weeks and notified twenty-one (21) potential vendors of the solicitation. As a result of the issuance of the RFP, seven (7) vendors responded submitting a proposal and one (1) potential vendor submitted a disqualified proposal due to a late submission. After the review of the proposals and in accordance with the RFP Terms and Conditions, the NH Department of Corrections selected Aya Healthcare, Inc., Maxim Healthcare Staffing Services, Inc., Technostaff LLC d/b/a HonorVet Technologies, and Worldwide Travel Staffing, Limited to receive an unencumbered contract with a shared price limitation of \$4,200,000.00.

This RFP was scored utilizing a consensus methodology by a three (3) person evaluation committee. The evaluation committee consisted of NH Department of Corrections employees: Ryan Landry, RN, MSN, Director of Nursing, Medical & Forensic Services, Benjamin Carbone, PharmD, Chief Pharmacist, Medical & Forensic Services, and Micaela Beaune, LCMHC Administrator of the Secure Psychiatric Unit & the Residential Treatment Unit, Medical & Forensic Services.

Respectfully Submitted,

  
Helen E. Hanks  
Commissioner



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www.nh.gov/nhdoc

HELEN E. HANKS

COMMISSIONER

JONATHAN K. HANSON

DIRECTOR

**RFP Bid Evaluation and Summary**  
**Medical and Behavioral Health Temporary Staffing Services**  
**NHDOC 22-02-GFMED**

Proposal Receipt and Review:

- Proposals will be reviewed to initially determine if minimum submission requirements have been met. The review will verify that the proposal was received before the date and time specified in the request for proposal. Failure to meet minimum submission requirements will result in the proposal being rejected and not included in the evaluation process.
- The Department will select a group of personnel to act as an evaluation team. Proposals will not be publicly opened. Proposal information will be disclosed to the evaluation committee members only.
- The Department uses a consensus scoring methodology to evaluate submitted Proposals. The Department reserves the right to waive any minor irregularities as that it considers not material to the proposal.
- The RFP does not commit the Department to award a Contract. The Department reserves the right to reject any and all Proposals, to cancel the RFP, and to seek new proposals under a new solicitation process.

Proposal Evaluation Criteria:

- Proposals will be evaluated based upon the proven ability of the respondent to satisfy the requirements of the evaluation criteria. Specific criteria are:
  - a. Technical Proposal – 100 points
- Awards will be made to the responsive Vendor(s) whose proposals are deemed to be the most advantageous to the State, taking into consideration all evaluation factors in Section F of NHDOC 22-02-GFMED RFP.
  - a. Contract(s) may be awarded to a Bidder submitting a response that demonstrates the required capabilities and approach as identified in the RFP and does not reduce the current functions of the Department.

Evaluation Team Members:

- a. Ryan Landry, RN, MSN, Director of Nursing, Medical & Forensic Services, NH Department of Corrections
- b. Benjamin Carbone, PharmD, Chief Pharmacist, Medical & Forensic Services, NH Department of Corrections
- c. Micaela Beaume, LCMHC Administrator of the Secure Psychiatric Unit & Residential Treatment Unit, Medical & Forensic Services, NH Department of Corrections

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HELEN E. HANKS  
 COMMISSIONER

JONATHAN K. HANSON  
 DIRECTOR

**RFP Scoring Matrix**  
**Medical and Behavioral Health Temporary Staffing Services**  
**NHDOC 22-02-GFMED**

Respondents:

Aya Healthcare	Supplemental Healthcare
Management Registry, Inc.	Technostaff, LLC d/b/a HonorVet Technologies
Maxim Healthcare Staffing Services, Inc.	Worldwide Travel Staffing, LTD
Staff Today, Inc. (STI)	

Scoring Matrix Criteria:

- Proposals were evaluated based on the proven ability of the respondents to satisfy the provisions set forth in the Scope of Services in the most technical and cost-effective manner.
  - Technical Proposal – 100 points

<i>Evaluation Criteria</i>	<i>RFP Weight Point Value</i>	AYA Healthcare, Inc.	Mgmt. Registry, Inc.	Maxim Healthcare Staffing Services, Inc.	Staff Today, Inc. (STI)	Supplemental HealthCare	Technostaff, LLC d/b/a HonorVet Technologies	Worldwide Travel Staffing, LTD
<b>Technical Proposal</b>								
<i>Executive Summary</i>	25	17	13	21	10	15	15	15
<i>Organizational Capability</i>	50	30	23	39	24	28	27	31
<i>Organizational Approach to Performance</i>	25	21	10	18	12	12	17	18
<b>Total</b>	<b>100</b>	<b>68</b>	<b>46</b>	<b>78</b>	<b>46</b>	<b>55</b>	<b>59</b>	<b>64</b>

Contract Award:

Maxim Healthcare Staffing Services, Inc. 7227 Lee Defrost Drive Columbia, MD 21046	Worldwide Travel Staffing, Limited 2829 Sheridan Drive Tonawanda, NY 14150
AYA Healthcare 5930 Cornerstone Ct. W, Suite 300 San Diego, CA 92121	Technostaff, LLC d/b/a HonorVet Technologies 271 Route 46, Suite C-202 Fairfield, NJ 07004

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**RFP Evaluation Committee Member Qualifications**  
**Medical and Behavioral Health Temporary Staffing Services**  
**NHDOC RFP 22-02-GFMED**

**Ryan Landry, RN, MSN, Director of Nursing, Medical & Forensic Services**

Mr. Landry is the Director of Nursing in the Medical & Forensic Department of the NH Department of Corrections. Mr. Landry currently organizes and facilitates nursing care throughout all facilities at the NHDOC while supervising members of the nursing team. Mr. Landry has over 17 years of experience in various nursing roles within the division, including Nurse Specialist and Nurse Coordinator of both the Northern New Hampshire Correctional Facility and the New Hampshire State Prison for Men. Mr. Landry is board certified by the American Nurses Credentialing Center with a specialty in Pain Management Nursing. Mr. Landry received an Associate of Science/Nursing Degree from the White Mountain Community College, as well as a Bachelor of Science Degree/Nursing from Western Governor's University, Salt Lake City Utah, and Masters of Science/Nursing Leadership and Management Degree from Western Governor's University, Salt Lake City Utah.

**Benjamin Carbone, PharmD, Chief Pharmacist, Medical & Forensic Services**

Dr. Carbone joined the New Hampshire Department of Corrections in 2018 as the Chief Pharmacist. He is responsible for the organization of the Pharmacy and Therapeutics Committee and the daily function and operation of the Pharmacy. He has been very fortunate in his time here to assemble a growing team and has worked to advance the Pharmacy to meet the needs within the Department of Corrections. Previous to employment with the Department of Corrections, Dr. Carbone spent sixteen years in retail pharmacy with the Brooks/Rite Aid Corporation. Graduating in 2008 with a Doctorate in Pharmacy, Dr. Carbone returned to the Lakes Region to continue to serve the community that he called home. The last four years of his retail career were spent as the Pharmacist in Charge of a newly relocated Rite Aid in Meredith, NH.

**Micaela Beaune, LCMHC Administrator of the Secure Psychiatric Unit & the Residential Treatment Unit, Medical & Forensic Services**

Ms. Beaune currently serves as the Secure Psychiatric Unit (SPU) and Residential Treatment Unit's (RTU) Administrator for the NH Department of Corrections. Ms. Beaune graduated from James Madison University with a Bachelor of Science in Psychology and a Master of Psychology with a specialty focus in counseling from Loyola University. Before becoming the Administrator, she served as a Licensed Clinical Mental Health Counselor for SPU. She has been working for the NH Department of Corrections for over one year and has a history of working in other correctional facilities, to include Massachusetts and Maryland. Ms. Beaune's role is to oversee programming and day to day functions within these units. Ms. Beaune also supervises the clinicians working with the residents in SPU and RTU, in conjunction with providing clinical services to treat residents with psychiatric illness. Ms. Beaune also collaborates closely with County jails, New Hampshire Hospital, and other facilities to bridge services and create positive transitions for residents between the SPU and these other locations, as many of these residents will return or stepdown to these settings.

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HELEN E. HANKS

COMMISSIONER

JONATHAN K. HANSON

DIRECTOR

**RFP Bidders List**  
**Medical and Behavioral Health Temporary Staffing Services**  
**NHDOC 22-02-GFMED**

**AB Staffing Solutions, LLC**

3451 Mercy Rd.  
Gilbert AZ 85297  
(o) 480.719.7252  
(e) [asmith@abstaffing.com](mailto:asmith@abstaffing.com)  
(e) [media@abstaffing.com](mailto:media@abstaffing.com)  
(w) [www.abstaffing.com](http://www.abstaffing.com)

**Aequor Healthcare Services**

377 Hoes Lane, 3<sup>rd</sup> Fl  
Piscataway, NJ  
(o) 732-494-4999  
(e) [bnorman@aequorhc.com](mailto:bnorman@aequorhc.com)  
(w) [www.aequorhc.com](http://www.aequorhc.com)

**AMN Healthcare, Inc.**

8840 Cypress Waters Blvd, Suite 300  
Coppell, TX 75019  
(o) 866.871.8519  
(e) [info@amnhealthcare.com](mailto:info@amnhealthcare.com)  
(w) [www.amnhealthcare.com](http://www.amnhealthcare.com)

**Aya Healthcare**

5930 Cornerstone Court West, Suite 300  
San Diego, CA 92121  
Lisa Park, VP, PR & Communications  
(o) 866.687.7390  
(e) [lisa.park@ayahealthcare.com](mailto:lisa.park@ayahealthcare.com)  
(w) [www.ayahealthcare.com](http://www.ayahealthcare.com)

**CareerStaff Unlimited, LLC**

6333 N. State Highway 161, Suite 100  
Irving, TX 75038  
(o) 972.812.3200  
(e) [info@careerstaff.com](mailto:info@careerstaff.com)  
(w) [www.careerstaff.com](http://www.careerstaff.com)

**Cell Staff, LLC**

1715 N. Westshore Blvd., Suite 410  
Tampa, FL 33607  
(o) 855-561-1715  
(f) 813-433-5159  
(e) [recruit@cellstaff.com](mailto:recruit@cellstaff.com)  
(e) [team@cellstaff.com](mailto:team@cellstaff.com)  
(w) [www.cellstaff.com](http://www.cellstaff.com)

**Cynet Health, Inc.**

21000 Atlantic BLV # 700  
Sterling, VA 20166  
(o) 571.442.1007  
(e) [ash@cynethealth.com](mailto:ash@cynethealth.com)  
(w) [www.cynethealth.com](http://www.cynethealth.com)

**Conexus Medstaff**

12141 Wickchester Lane, 650  
Houston, TX 77079  
(o) 832.406.3040  
(e) [info@conexusmedstaff.com](mailto:info@conexusmedstaff.com)  
(w) [www.conexusmedstaff.com](http://www.conexusmedstaff.com)

**Core Medical Group**

655 South Willow St., Suite 128  
Manchester, NH 03103  
Vincent Batza, Director Travel Nursing and Allied  
Health Services  
(o) 603-995-2673  
(o) 800-995-2673  
(e) [Vincent.Batza@CoreMedicalGroup.com](mailto:Vincent.Batza@CoreMedicalGroup.com)  
(e) [Jami.Vitale@CoreMedicalGroup.com](mailto:Jami.Vitale@CoreMedicalGroup.com)  
(w) [www.coremedicalgroup.com](http://www.coremedicalgroup.com)

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**Cross Country HealthCare**  
6551 Park of Commerce Blvd.  
Boca Raton, FL 33487  
Charlotte, NC 28204  
(o) 561-998-2232  
(w) [www.crosscountryhealthcare.com](http://www.crosscountryhealthcare.com)

**FlexCare**  
1111 Metropolitan Ave., Suite 650  
Charlotte, NC 28204  
(o) 866.564.3589  
(w) [www.flexcarestaff.com](http://www.flexcarestaff.com)

**IntelyCare**  
1515 Hancock Street, # 203  
Quincy, MA 02169  
(o) 617.971.8344  
(e) [careteam@intelycare.com](mailto:careteam@intelycare.com)  
(w) [www.intelycare.com](http://www.intelycare.com)

**Management Registry, Inc**  
11819 Miami St., Suite 202  
Omaha, NE 68164  
Stacey L. Dlouhy – President Government Solutions  
Kelly L. Allen, Proposal Manager  
(o) 888.851.3588  
(f) 888.873.7106  
(e) [sdlouhy@managementregistry.com](mailto:sdlouhy@managementregistry.com)  
(w) [www.managementregistry.com](http://www.managementregistry.com)

**MAS Medical Staffing Corporation**  
156 Harvey Road  
Londonderry, NH 03053  
Steve Manning, Account Executive  
(o) 603.657.6517 Ext 127  
(f) 603.218.7676  
(e) [SManning@masmedicalstaffing.com](mailto:SManning@masmedicalstaffing.com)  
(e) [Nursing@masmedicalstaffing.com](mailto:Nursing@masmedicalstaffing.com)  
(e) [Allied@masmedicalstaffing.com](mailto:Allied@masmedicalstaffing.com)  
(w) [www.masmedicalstaffing.com](http://www.masmedicalstaffing.com)

**Maxim Healthcare Services**  
1750 Elm Street, Suite 602  
Manchester, NH 03104  
James Ewing – Client Relationship Manager  
(o) 603.263.4605  
(f) 877.306.8305  
(e) [jaewing@maxhealth.com](mailto:jaewing@maxhealth.com)  
(w) [www.maximhealthcare.com](http://www.maximhealthcare.com)

**Medical Solutions**  
1010 N. 102<sup>nd</sup> Street  
Omaha, Nebraska 68114  
(o) 866.633.3548  
(f) 866.688.5929  
(e) [info@medicalsolutions.com](mailto:info@medicalsolutions.com)  
(w) [www.medicalsolutions.com](http://www.medicalsolutions.com)

**RCM Health Care Services**  
90 Canal Street, 4<sup>th</sup> Fl  
Boston, MA 02114  
Mark Chafetz, VP of Healthcare Services  
(o) 917.286.5254  
(w) <https://rcmhealthcare.com>

**Staff Today, Inc. (STI)**  
212 E. Rowland St., #313  
Covina, CA 91723  
Khrizia Dela Cruz, Contract Analyst  
(o) 626-655-7862  
(e) [contractanalyst@stafftodayinc.com](mailto:contractanalyst@stafftodayinc.com)  
(w) [www.stafftodayinc.com](http://www.stafftodayinc.com)

**Sunbelt Staffing, LLC**  
3687 Tampa Rd/1979 Lakeside Pkwy  
Unit 200/Suite 800  
Oldsmar, FL 34677/Tucker, GA 30084-6307  
Thomas Kloiber, CFO  
(o) 800-659-1522  
(w) [www.sunbeltstaffing.com](http://www.sunbeltstaffing.com)

**Supplemental Healthcare, Inc.**  
1640 W. Redstone Center Drive  
Suite 200  
Park City, Utah 84098  
(o) 866.474.6677  
(e) [ContactUs@supplementalhealthcare.com](mailto:ContactUs@supplementalhealthcare.com)  
(w) [www.shccares.com](http://www.shccares.com)

**Worldwide Travel Staffing, Limited**  
2829 Sheridan Drive  
Tonawanda, New York 14150  
Sam Giordano – Director of Government Contracting  
(o) 866.633.3700 Ext 110  
(f) 877.375.2450  
(e) [sgiordano@worldwidetravelstaffing.com](mailto:sgiordano@worldwidetravelstaffing.com)  
(w) [www.worldwidetravelstaffing.com](http://www.worldwidetravelstaffing.com)

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Promoting Public Safety with Respect, Professionalism, Dedication and Courage as One Team

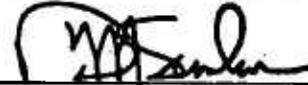
**Notice:** This agreement and all of its attachments shall become public upon submission to Governor and Executive Council for approval. Any information that is private, confidential or proprietary must be clearly identified to the agency and agreed to in writing prior to signing the contract.

**AGREEMENT**

The State of New Hampshire and the Contractor hereby mutually agree as follows:

**GENERAL PROVISIONS**

**1. IDENTIFICATION.**

1.1 State Agency Name NH Department of Corrections		1.2 State Agency Address 105 Pleasant Street, Concord, NH 03301 P.O. Box 1806, Concord, NH 03302	
1.3 Contractor Name  Maxim Healthcare Staffing Services, Inc.		1.4 Contractor Address  7227 Lee Deforest Drive, Columbia MD 21046	
1.5 Contractor Phone Number 410-910-4725	1.6 Account Number 02-00046-046-465010-82349000-101-500729	1.7 Completion Date June 30, 2025	1.8 Price Limitation \$4,200,000.00
1.9 Contracting Officer for State Agency Paula L. Mattis		1.10 State Agency Telephone Number 603-271-5563	
1.11 Contractor Signature  Date: 3/14/2022		1.12 Name and Title of Contractor Signatory Robert Coombs, Assistant Regional Controller	
1.13 State Agency Signature  Date: 6/2/2022		1.14 Name and Title of State Agency Signatory Helen E. Hanks, Commissioner	
1.15 Approval by the N.H. Department of Administration, Division of Personnel (if applicable)  By: _____ Director, On: _____			
1.16 Approval by the Attorney General (Form, Substance and Execution) (if applicable)  By:  On: 6/16/22			
1.17 Approval by the Governor and Executive Council (if applicable)  G&C Item number: 89  G&C Meeting Date: JUN 29 2022 Secretary of State			

Contractor Initials: RC  
 Date: 3/14/22

**2. SERVICES TO BE PERFORMED.** The State of New Hampshire, acting through the agency identified in block 1.1 ("State"), engages contractor identified in block 1.3 ("Contractor") to perform, and the Contractor shall perform, the work or sale of goods, or both, identified and more particularly described in the attached EXHIBIT B which is incorporated herein by reference ("Services").

**3. EFFECTIVE DATE/COMPLETION OF SERVICES.**

3.1 Notwithstanding any provision of this Agreement to the contrary, and subject to the approval of the Governor and Executive Council of the State of New Hampshire, if applicable, this Agreement, and all obligations of the parties hereunder, shall become effective on the date the Governor and Executive Council approve this Agreement as indicated in block 1.17, unless no such approval is required, in which case the Agreement shall become effective on the date the Agreement is signed by the State Agency as shown in block 1.13 ("Effective Date").

3.2 If the Contractor commences the Services prior to the Effective Date, all Services performed by the Contractor prior to the Effective Date shall be performed at the sole risk of the Contractor, and in the event that this Agreement does not become effective, the State shall have no liability to the Contractor, including without limitation, any obligation to pay the Contractor for any costs incurred or Services performed. Contractor must complete all Services by the Completion Date specified in block 1.7.

**4. CONDITIONAL NATURE OF AGREEMENT.**

Notwithstanding any provision of this Agreement to the contrary, all obligations of the State hereunder, including, without limitation, the continuance of payments hereunder, are contingent upon the availability and continued appropriation of funds affected by any state or federal legislative or executive action that reduces, eliminates or otherwise modifies the appropriation or availability of funding for this Agreement and the Scope for Services provided in EXHIBIT B, in whole or in part. In no event shall the State be liable for any payments hereunder in excess of such available appropriated funds. In the event of a reduction or termination of appropriated funds, the State shall have the right to withhold payment until such funds become available, if ever, and shall have the right to reduce or terminate the Services under this Agreement immediately upon giving the Contractor notice of such reduction or termination. The State shall not be required to transfer funds from any other account or source to the Account identified in block 1.6 in the event funds in that Account are reduced or unavailable.

**5. CONTRACT PRICE/PRICE LIMITATION/ PAYMENT.**

5.1 The contract price, method of payment, and terms of payment are identified and more particularly described in EXHIBIT C which is incorporated herein by reference.

5.2 The payment by the State of the contract price shall be the only and the complete reimbursement to the Contractor for all expenses, of whatever nature incurred by the Contractor in the performance hereof, and shall be the only and the complete

compensation to the Contractor for the Services. The State shall have no liability to the Contractor other than the contract price.

5.3 The State reserves the right to offset from any amounts otherwise payable to the Contractor under this Agreement those liquidated amounts required or permitted by N.H. RSA 80:7 through RSA 80:7-c or any other provision of law.

5.4 Notwithstanding any provision in this Agreement to the contrary, and notwithstanding unexpected circumstances, in no event shall the total of all payments authorized, or actually made hereunder, exceed the Price Limitation set forth in block 1.8.

**6. COMPLIANCE BY CONTRACTOR WITH LAWS AND REGULATIONS/ EQUAL EMPLOYMENT OPPORTUNITY.**

6.1 In connection with the performance of the Services, the Contractor shall comply with all applicable statutes, laws, regulations, and orders of federal, state, county or municipal authorities which impose any obligation or duty upon the Contractor, including, but not limited to, civil rights and equal employment opportunity laws. In addition, if this Agreement is funded in any part by monies of the United States, the Contractor shall comply with all federal executive orders, rules, regulations and statutes, and with any rules, regulations and guidelines as the State or the United States issue to implement these regulations. The Contractor shall also comply with all applicable intellectual property laws.

6.2 During the term of this Agreement, the Contractor shall not discriminate against employees or applicants for employment because of race, color, religion, creed, age, sex, handicap, sexual orientation, or national origin and will take affirmative action to prevent such discrimination.

6.3 The Contractor agrees to permit the State or United States access to any of the Contractor's books, records and accounts for the purpose of ascertaining compliance with all rules, regulations and orders, and the covenants, terms and conditions of this Agreement.

**7. PERSONNEL.**

7.1 The Contractor shall at its own expense provide all personnel necessary to perform the Services. The Contractor warrants that all personnel engaged in the Services shall be qualified to perform the Services, and shall be properly licensed and otherwise authorized to do so under all applicable laws.

7.2 Unless otherwise authorized in writing, during the term of this Agreement, and for a period of six (6) months after the Completion Date in block 1.7, the Contractor shall not hire, and shall not permit any subcontractor or other person, firm or corporation with whom it is engaged in a combined effort to perform the Services to hire, any person who is a State employee or official, who is materially involved in the procurement, administration or performance of this Agreement. This provision shall survive termination of this Agreement.

7.3 The Contracting Officer specified in block 1.9, or his or her successor, shall be the State's representative. In the event of any dispute concerning the interpretation of this Agreement, the Contracting Officer's decision shall be final for the State.

## 8. EVENT OF DEFAULT/REMEDIES.

8.1 Any one or more of the following acts or omissions of the Contractor shall constitute an event of default hereunder ("Event of Default"):

8.1.1 failure to perform the Services satisfactorily or on schedule;

8.1.2 failure to submit any report required hereunder; and/or

8.1.3 failure to perform any other covenant, term or condition of this Agreement.

8.2 Upon the occurrence of any Event of Default, the State may take any one, or more, or all, of the following actions:

8.2.1 give the Contractor a written notice specifying the Event of Default and requiring it to be remedied within, in the absence of a greater or lesser specification of time, thirty (30) days from the date of the notice; and if the Event of Default is not timely cured, terminate this Agreement, effective two (2) days after giving the Contractor notice of termination;

8.2.2 give the Contractor a written notice specifying the Event of Default and suspending all payments to be made under this Agreement and ordering that the portion of the contract price which would otherwise accrue to the Contractor during the period from the date of such notice until such time as the State determines that the Contractor has cured the Event of Default shall never be paid to the Contractor;

8.2.3 give the Contractor a written notice specifying the Event of Default and set off against any other obligations the State may owe to the Contractor any damages the State suffers by reason of any Event of Default; and/or

8.2.4 give the Contractor a written notice specifying the Event of Default, treat the Agreement as breached, terminate the Agreement and pursue any of its remedies at law or in equity, or both.

8.3. No failure by the State to enforce any provisions hereof after any Event of Default shall be deemed a waiver of its rights with regard to that Event of Default, or any subsequent Event of Default. No express failure to enforce any Event of Default shall be deemed a waiver of the right of the State to enforce each and all of the provisions hereof upon any further or other Event of Default on the part of the Contractor.

## 9. TERMINATION.

9.1 Notwithstanding paragraph 8, the State may, at its sole discretion, terminate the Agreement for any reason, in whole or in part, by thirty (30) days written notice to the Contractor that the State is exercising its option to terminate the Agreement.

9.2 In the event of an early termination of this Agreement for any reason other than the completion of the Services, the Contractor shall, at the State's discretion, deliver to the Contracting Officer, not later than fifteen (15) days after the date of termination, a report ("Termination Report") describing in detail all Services performed, and the contract price earned, to and including the date of termination. The form, subject matter, content, and number of copies of the Termination Report shall be identical to those of any Final Report described in the attached EXHIBIT B. In addition, at the State's discretion, the Contractor shall, within 15 days of notice of early termination, develop and

submit to the State a Transition Plan for services under the Agreement.

## 10. DATA/ACCESS/CONFIDENTIALITY/PRESERVATION.

10.1 As used in this Agreement, the word "data" shall mean all information and things developed or obtained during the performance of, or acquired or developed by reason of, this Agreement, including, but not limited to, all studies, reports, files, formulae, surveys, maps, charts, sound recordings, video recordings, pictorial reproductions, drawings, analyses, graphic representations, computer programs, computer printouts, notes, letters, memoranda, papers, and documents, all whether finished or unfinished.

10.2 All data and any property which has been received from the State or purchased with funds provided for that purpose under this Agreement, shall be the property of the State, and shall be returned to the State upon demand or upon termination of this Agreement for any reason.

10.3 Confidentiality of data shall be governed by N.H. RSA chapter 91-A or other existing law. Disclosure of data requires prior written approval of the State.

11. **CONTRACTOR'S RELATION TO THE STATE.** In the performance of this Agreement the Contractor is in all respects an independent contractor, and is neither an agent nor an employee of the State. Neither the Contractor nor any of its officers, employees, agents or members shall have authority to bind the State or receive any benefits, workers' compensation or other emoluments provided by the State to its employees.

## 12. ASSIGNMENT/DELEGATION/SUBCONTRACTS.

12.1 The Contractor shall not assign, or otherwise transfer any interest in this Agreement without the prior written notice, which shall be provided to the State at least fifteen (15) days prior to the assignment, and a written consent of the State. For purposes of this paragraph, a Change of Control shall constitute assignment. "Change of Control" means (a) merger, consolidation, or a transaction or series of related transactions in which a third party, together with its affiliates, becomes the direct or indirect owner of fifty percent (50%) or more of the voting shares or similar equity interests, or combined voting power of the Contractor, or (b) the sale of all or substantially all of the assets of the Contractor.

12.2 None of the Services shall be subcontracted by the Contractor without prior written notice and consent of the State. The State is entitled to copies of all subcontracts and assignment agreements and shall not be bound by any provisions contained in a subcontract or an assignment agreement to which it is not a party.

13. **INDEMNIFICATION.** Unless otherwise exempted by law, the Contractor shall indemnify and hold harmless the State, its officers and employees, from and against any and all claims, liabilities and costs for any personal injury or property damages, patent or copyright infringement, or other claims asserted against the State, its officers or employees, which arise out of (or which may be claimed to arise out of) the acts or omission of the

Contractor, or subcontractors, including but not limited to the negligence, reckless or intentional conduct. The State shall not be liable for any costs incurred by the Contractor arising under this paragraph 13. Notwithstanding the foregoing, nothing herein contained shall be deemed to constitute a waiver of the sovereign immunity of the State, which immunity is hereby reserved to the State. This covenant in paragraph 13 shall survive the termination of this Agreement.

#### 14. INSURANCE.

14.1 The Contractor shall, at its sole expense, obtain and continuously maintain in force, and shall require any subcontractor or assignee to obtain and maintain in force, the following insurance:

14.1.1 commercial general liability insurance against all claims of bodily injury, death or property damage, in amounts of not less than \$1,000,000 per occurrence and \$2,000,000 aggregate or excess; and

14.1.2 special cause of loss coverage form covering all property subject to subparagraph 10.2 herein, in an amount not less than 80% of the whole replacement value of the property.

14.2 The policies described in subparagraph 14.1 herein shall be on policy forms and endorsements approved for use in the State of New Hampshire by the N.H. Department of Insurance, and issued by insurers licensed in the State of New Hampshire.

14.3 The Contractor shall furnish to the Contracting Officer identified in block 1.9, or his or her successor, a certificate(s) of insurance for all insurance required under this Agreement. Contractor shall also furnish to the Contracting Officer identified in block 1.9, or his or her successor, certificate(s) of insurance for all renewal(s) of insurance required under this Agreement no later than ten (10) days prior to the expiration date of each insurance policy. The certificate(s) of insurance and any renewals thereof shall be attached and are incorporated herein by reference.

#### 15. WORKERS' COMPENSATION.

15.1 By signing this agreement, the Contractor agrees, certifies and warrants that the Contractor is in compliance with or exempt from, the requirements of N.H. RSA chapter 281-A ("*Workers' Compensation*").

15.2 To the extent the Contractor is subject to the requirements of N.H. RSA chapter 281-A, Contractor shall maintain, and require any subcontractor or assignee to secure and maintain, payment of Workers' Compensation in connection with activities which the person proposes to undertake pursuant to this Agreement. The Contractor shall furnish the Contracting Officer identified in block 1.9, or his or her successor, proof of Workers' Compensation in the manner described in N.H. RSA chapter 281-A and any applicable renewal(s) thereof, which shall be attached and are incorporated herein by reference. The State shall not be responsible for payment of any Workers' Compensation premiums or for any other claim or benefit for Contractor, or any subcontractor or employee of Contractor, which might arise under applicable State of New Hampshire Workers' Compensation laws in connection with the performance of the Services under this Agreement.

16. **NOTICE.** Any notice by a party hereto to the other party shall be deemed to have been duly delivered or given at the time of mailing by certified mail, postage prepaid, in a United States Post Office addressed to the parties at the addresses given in blocks 1.2 and 1.4, herein.

17. **AMENDMENT.** This Agreement may be amended, waived or discharged only by an instrument in writing signed by the parties hereto and only after approval of such amendment, waiver or discharge by the Governor and Executive Council of the State of New Hampshire unless no such approval is required under the circumstances pursuant to State law, rule or policy.

18. **CHOICE OF LAW AND FORUM.** This Agreement shall be governed, interpreted and construed in accordance with the laws of the State of New Hampshire, and is binding upon and inures to the benefit of the parties and their respective successors and assigns. The wording used in this Agreement is the wording chosen by the parties to express their mutual intent, and no rule of construction shall be applied against or in favor of any party. Any actions arising out of this Agreement shall be brought and maintained in New Hampshire Superior Court which shall have exclusive jurisdiction thereof.

19. **CONFLICTING TERMS.** In the event of a conflict between the terms of this P-37 form (as modified in EXHIBIT A) and/or attachments and amendment thereof, the terms of the P-37 (as modified in EXHIBIT A) shall control.

20. **THIRD PARTIES.** The parties hereto do not intend to benefit any third parties and this Agreement shall not be construed to confer any such benefit.

21. **HEADINGS.** The headings throughout the Agreement are for reference purposes only, and the words contained therein shall in no way be held to explain, modify, amplify or aid in the interpretation, construction or meaning of the provisions of this Agreement.

22. **SPECIAL PROVISIONS.** Additional or modifying provisions set forth in the attached EXHIBIT A are incorporated herein by reference.

23. **SEVERABILITY.** In the event any of the provisions of this Agreement are held by a court of competent jurisdiction to be contrary to any state or federal law, the remaining provisions of this Agreement will remain in full force and effect.

24. **ENTIRE AGREEMENT.** This Agreement, which may be executed in a number of counterparts, each of which shall be deemed an original, constitutes the entire agreement and understanding between the parties, and supersedes all prior agreements and understandings with respect to the subject matter hereof.

*State of NH, Department of Corrections  
Medical and Behavioral Health Temporary Staffing Services  
CONTRACT NHD0C 22-02-GFMED*

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**Special Provisions, Exhibit A**

**1. FORM NUMBER P-37 (version 12/11/2019)**

"To modify the Form P-37, General Provisions, Section 14. Insurance, paragraph 14.3, by changing the second to last sentence of the clause to read: "Cancellation notice by the Insurer to the Certificate Holder will be delivered in accordance with the policy provisions."

**The remainder of this page is intentionally blank.**

*State of NH, Department of Corrections  
Medical and Behavioral Health Temporary Staffing Services  
CONTRACT NHDOC 22-02-GFMED*

**Scope of Services, Exhibit B**

**1. Purpose**

The NH Department of Corrections (NHDOC) (herein known as the "NHDOC," "State," "Corrections" or "Department") seeks experienced Contractor(s) to provide Medical and Behavioral Health Temporary Staffing services for the patient/resident population of the NH Department of Corrections' correctional system for temporary placement of services. Required services are generally known in advance, however, there are instances where unforeseen events, such as vacant positions, preclude advance knowledge of need. Proposed services shall be provided by an all-inclusive flat fee rate at the following service locations identified below.

The Contractor shall provide temporary medical and behavioral health professionals to the NH Department of Corrections for placement on a temporary basis. Such professionals shall include, but not limited to registered nurses, licensed practical nurses, pharmacists, pharmacy technicians, master's level social workers and licensed alcohol and drug counselors. Optional services of interest to the NH Department of Corrections may include licensed: certified medical assistants (CMA), certified nursing assistants/licensed nursing assistants (CNA/LNA), paramedics, emergency medical technicians (EMT), occupational, physical, and recreational therapists, and speech pathologists.

**2. Performance Period**

Contract(s) awarded by the Governor and Executive Council (G&C) on behalf of the NH Department of Corrections is anticipated to be effective upon Governor and Executive Council approval for the period beginning upon G&C approval through June 30, 2025. The Department may extend contracted services for one (1) additional period of up to two (2) years, contingent upon satisfactory Contractor performance, Commissioner approval, continued appropriation, and G&C approval.

**3. Service Locations**

Service locations are marked with an "X" below:

NH Department of Corrections Correctional Facilities			
X	Northern Correctional Facility (NCF)	138 East Milan Road	Berlin, NH 03750
NH Department of Corrections Correctional Facilities			
X	NH State Prison-Men (NHSP-M)	281 North State Street	Concord, NH 03301
	Secure Psychiatric Unit (SPU)/Residential Treatment Unit (RTU)		
X	NH Correctional Facility for Women (NHCF-W)	42 Perimeter Road	Concord, NH 03301
NH Department of Corrections Transitional Housing Units			
X	North End Transitional Housing Unit (NEH/THU)	1 Perimeter Road	Concord, NH 03301
X	Concord Transitional Work Center (TWC)	275 North State Street	Concord, NH 03301
X	Shea Farm, Transitional Housing Unit (THU)	60 Iron Works Road	Concord, NH 03301
X	Calumet House, Transitional Housing Unit (THU)	126 Lowell Street	Manchester, NH 03104

**4. Compensation and Contract Value**

Contract(s) shall have a total shared price limitation of \$4,200,000.00 with no minimum or maximum service volume guaranteed between all selected Contractors. If a renewal option is exercised, the NH

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Department of Corrections shall determine the shared price limitation and cumulative utilization or volume. Any renewal option shall be contingent upon satisfactory Contractor performance, Commissioner approval, continued appropriation of funds and G&C approval.

**5. Minimum Required Services**

The Contractor shall provide medical and behavioral staffing services to include but not limited to:

- 5.1. Registered Nurses (RN), Licensed Practical Nurses (LPN), Pharmacists, Pharmacy Technicians, Master's level Social Workers (MSW) and Master's level Licensed Alcohol and Drug Counselors (MLADC's).
- 5.2. Provide only those health care professionals who maintain valid State of NH professional licenses, certifications and/or qualifications required by law for the performance of the services required. No temporary medical and behavioral health professionals shall be referred to the NH Department of Corrections without the proper licensure documentation required by federal, state, or local law. Certification for these health and behavioral health disciplines are regulated by boards of the NH Office of Professional Licensure and Certification (OPLC) <https://www.oplc.nh.gov/allied-health/> through Administrative Rules or national certification organizations identified below:

Required Disciplines	Licensing Board	Administrative (Adm) Rule Link	Adm Rule
RN, LPN	Board of Nursing	<a href="http://gencourt.state.nh.us/rules/state_agencies/nur.html">http://gencourt.state.nh.us/rules/state_agencies/nur.html</a>	Nur 100-800
Pharmacists, Pharmacy Technicians	NH Pharmacy Board	<a href="http://gencourt.state.nh.us/rules/state_agencies/ph.html">http://gencourt.state.nh.us/rules/state_agencies/ph.html</a>	Ph 100-2000
MSW, MLADC	Board of Mental Health Practice	<a href="http://gencourt.state.nh.us/rules/state_agencies/mhp.html">http://gencourt.state.nh.us/rules/state_agencies/mhp.html</a>	Mhp 100-500
Optional Disciplines	Licensing Board/ Certification Organization	Adm Rule/Certification Organization Link	Adm Rule
Paramedic, EMT-I & B	National Registry of Emergency Medical Technician	<a href="https://www.nrcmt.org/rvd/public/">https://www.nrcmt.org/rvd/public/</a>	N/A
CMA	American Association of Medical Assistants (AAMA), Registered Medical Assistant (RMA), National Certified Medical Assistant (NCMA), Certified Clinical Medical Assistant (CCMA)	<a href="#">American Association of Medical Assistants (AAMA)</a> <a href="#">American Medical Technologists (AMT)</a> <a href="#">National Certified Medical Assistant (NCMA)</a> <a href="#">National Healthcare Association (NHA)</a>	N/A
CNA/LNA	Board of Nursing	<a href="http://gencourt.state.nh.us/rules/state_agencies/nur.html">http://gencourt.state.nh.us/rules/state_agencies/nur.html</a>	Nur 100-800
Physical Therapist (PT)	Governing Board of Physical Therapists	<a href="http://gencourt.state.nh.us/rules/state_agencies/phv.html">http://gencourt.state.nh.us/rules/state_agencies/phv.html</a>	Phy 100-500
Recreational Therapist (RT)	Governing Board of Recreational Therapists	<a href="http://gencourt.state.nh.us/rules/state_agencies/phv.html">http://gencourt.state.nh.us/rules/state_agencies/phv.html</a>	Rec 100-500
Occupational Therapist (OT)	Governing Board of Occupational Therapists	<a href="http://gencourt.state.nh.us/rules/state_agencies/occ.html">http://gencourt.state.nh.us/rules/state_agencies/occ.html</a>	Occ 100-500
Speech Pathologists	Governing Board of Speech Language Pathologists	<a href="http://gencourt.state.nh.us/rules/state_agencies/spe.html">http://gencourt.state.nh.us/rules/state_agencies/spe.html</a>	Spe 100-600

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CONTRACT NHD0C 22-02-GFMED*

- 5.3. The Contractor shall be responsible for the oversight of ensuring that temporary medical and behavioral health professionals are informed and understand their scope of practice as defined by boards of the OPLC through Administrative Rules or national certification organizations.
- 5.4. The Contractor shall be required to deploy the requested staff at each Department facility for planned services within three (3) business days and unplanned services within one (1) business day.
- 5.5. The NH Department of Corrections shall retain ultimate responsibility for the management of patient care.
- 5.6. The temporary medical and behavioral health professional placed by the Contractor shall be under the direction and supervision of the NH Department of Corrections.
- 5.7. The NH Department of Corrections shall determine the shifts to be worked and shall not have any obligation to the Contractor for any minimum number shifts requested.
- 5.8. The NH Department of Corrections reserves the right to refuse placement of any temporary medical and behavioral health professional with or without cause.
- 5.9. In performing the services specified by the NH Department of Corrections, the temporary medical and behavioral health professional are and shall at all times remain employees of the Contractor.
- 5.10. Contractor shall maintain direct responsibility as employer for the payment of wages and other compensation, and for any applicable mandatory withholdings and contributions such as FICA and Social Security taxes, any state and local income taxes, if applicable, worker's compensation and unemployment insurance.
- 5.11. Normal paid shifts for nursing disciplines shall consist of eight (8) hours, occurring on three (3) shifts; Day Shift (6:30AM-3PM), Evening Shift (2:30PM-11PM) and Night Shift (10:30PM-7AM) with the temporary nursing professional granted a half (½) hour unpaid lunch break. The Department shall not be charged for the unpaid meal break.
- 5.12. Normal paid shifts for pharmacy disciplines shall consist of up to ten (10) hours of any allotment of time between 7:00AM – 5:00PM, Monday – Friday (excluding weekends and observed State Holidays), with the temporary pharmacy professional granted a half (½) hour unpaid lunch break. The Department shall not be charged for the unpaid meal break.
- 5.13. Normal paid hours for behavioral health professionals (MSW and MLADC) shall consist of up to seven and a half (7.5) hours a day of any allotment of time between 8:00AM – 4:00PM granted a half (½) hour unpaid lunch break.
- 5.14. Other disciplines: CMA's, CNA/LNA's, Paramedics, EMT's, Physical, Recreational, Occupational, and Speech Therapists will be on a per diem basis.
- 5.15. The NH Department of Corrections shall give the Contractor a two (2) hour notification of cancellation prior to the start of a shift. If a two (2) hour notification is not given, a four (4) hour charge will be incurred for billing.
- 5.16. The NH Department of Correction's State Staff shall not be required and/or requested by the Contractor to enter into legal Contracts, Agreements and/or Obligations on the behalf of the Department of Corrections.
- 5.17. Contractor, not the State, shall be responsible for expenses incurred by the temporary medical and behavioral health professional for and maintaining current licensures, certifications, and continuing education costs.
- 5.18. Contractor shall not charge the NH Department of Corrections for any finders/placement fees for any temporary medical and behavioral health professional placed for temporary assignment.
- 5.19. Contractor shall comply with all applicable patient information privacy and security regulations set forth in the Health Insurance Portability and Accountability Act (HIPAA) final regulations

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for Privacy of Individually Identifiable Health Information by the federal due date for compliance, as amended from time to time.

- 5.20. Contractor's temporary medical and behavioral health professional assigned shall be informed and comply with all applicable Prison Rape Elimination Act (PREA) regulations set forth by Public Law 108-79 Prison Rape Elimination Act of 2003 to include the NH Department of Corrections Prison Rape Elimination Act Policy and Procedure Directive 379 (formerly 5.19), <http://www.nh.gov/nhd0c/policies/index.html>.
- 5.21. The NH Department of Corrections will provide an initial sixteen (16) hour billable orientation to temporary medical and behavioral health newly assigned to the NH Department of Corrections to include a clinical orientation as well as an orientation to the Federal and State PREA standards. Each temporary medical and behavioral health professional shall be required to agree and adhere to the terms and conditions of the NH Department of Corrections Prison Rape Elimination Act Policy and Procedure Directive 379 (formerly 5.19), <http://www.nh.gov/nhd0c/policies/index.html>, and will be required to sign documentation attesting that the temporary medical and behavioral health professional understands the requirements and potential ramifications of PPD 379 (formerly 5.19).
- 5.22. Only personal property that is required for activities of daily living and contained in a clear plastic backpack/bag shall be permitted into the secure perimeter of all departmental facilities. Permitted personal items to include but are not limited to:
  - 5.22.1. Toothbrush/toothpaste/dental floss;
  - 5.22.2. Hand sanitizer/hand soap;
  - 5.22.3. Comb/brush;
  - 5.22.4. Feminine products;
  - 5.22.5. Coffee cup/thermos;
  - 5.22.6. Small/medium lunch box made of plastic (no larger than 30 quart);
  - 5.22.7. Plastic eating utensils;
  - 5.22.8. Pens/pencils;
  - 5.22.9. Purse/wallet (no more than \$100.00 in cash)/sunglasses; and
  - 5.22.10. Prescribed and over the counter (OTC) medications (no more than a one (1) day supply in a properly labeled prescription bottle/container, obtained from a pharmacy).
- 5.23. Contractor staff providing services shall have a security clearance to include a background check and fingerprinting.

**6. Supplemental Job Descriptions for Required/Optional Service Disciplines**

State of NH, Supplemental Job Descriptions (SJD) for the following disciplines below are located as a separate link: <https://apps.das.nh.gov/HRJobClassifications/ClassSpecifications.aspx>

Required	Job Code
RN I, II, III	759600-19, 759700-21, 759-800-23
LPN I, II	5755ND-16, 575600-18
Pharmacist	68850H-27
Pharmacy Technician I, II	688200-12, 688300-13
Senior Psychiatric Social Worker (MSW)	81600-26
Clinical Mental Health Counselor (MLADC)	20780H-23
Optional	Job Code
CNA/LNA I	65790D-09, 65800D-11, 65820D-14

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7. <sup>1</sup> Estimated Cumulative Utilization for Required Disciplines

State Fiscal Year	Travel RN (TRN)	Travel LPN (TLPN)	Per Diem RN	Per Diem LPN	Pharmacy Professionals	MSW	MLADC
SFY 2022	2,496	2,496	258	35	280	675	750
SFY 2023	7,488	6,240	1,044	155	1,122	2,700	3,000
SFY 2024	4,576	3,536	1,044	155	1,112	2,700	3,000
SFY 2025	4,160	2,080	1,044	155	1,112	2,700	3,000
<b>Estimated Service Utilization</b>	<b>18,720 Hours</b>	<b>14,352 Hours</b>	<b>3,390 Hours</b>	<b>500 Hours</b>	<b>3,646 Hours</b>	<b>8,775 Hours</b>	<b>9,750 Hours</b>

8. Service Schedule for Required Disciplines

Contractor shall provide services for the following required shifts listed below marked with an X.

	Discipline	Service Schedule	Shift	Day of the Week that Shift Begins	Hours of Work
X	TRN/RN/TLPN/LPN	Weekdays	Day	(Monday - Friday)	6:30AM - 3PM
X	TRN/RN/TLPN/LPN	Weekdays	Evening	(Monday - Friday)	2:30PM - 11PM
X	TRN/RN/TLPN/LPN	Weekdays	Night	(Monday - Thursday)	10:30PM - 7AM
X	TRN/RN/TLPN/LPN	Weekends	Day	(Saturday - Sunday)	6:30AM - 3PM
X	TRN/RN/TLPN/LPN	Weekends	Evening	(Saturday - Sunday)	2:30PM - 11PM
X	TRN/RN/TLPN/LPN	Weekends	Night	(Friday - Sunday)	10:30PM - 7AM
X	TRN/RN/TLPN/LPN	Holiday	Day		6:30AM - 3PM
X	TRN/RN/TLPN/LPN	Holiday	Evening		2:30PM - 11PM
X	TRN/RN/TLPN/LPN	Holiday	Night (Eve)		10:30PM - 7AM
X	Pharmacy Professional	Weekday	Day	(Monday-Friday)	7:00AM - 5PM
X	MSW	Weekday	Day	(Monday-Friday)	8:00AM - 4PM
X	MLADC	Weekday	Day	(Monday-Friday)	8:00AM - 4PM

- 7.1. Weekday Day shifts shall begin at 6:30AM and end at 3:00PM on Monday, Tuesday, Wednesday, Thursday, and Friday.
- 7.2. Weekday Evening shifts shall begin at 2:30PM and end at 11:00PM on Monday, Tuesday, Wednesday, Thursday, and Friday.
- 7.3. Weekday Night shifts shall begin at 10:30PM on Monday, Tuesday, Wednesday, Thursday and Sunday and end at 7:00AM on Tuesday, Wednesday, Thursday, Friday, and Monday.
- 7.4. Weekend Day shifts shall begin at 6:30AM and end at 3:00PM on Saturday and Sunday.
- 7.5. Weekend Evening shifts shall begin at 2:30PM and end at 11:00PM on Saturday and Sunday.
- 7.6. Weekend Night shifts shall begin at 10:30M on Friday and Saturday and end at 7:00AM on Saturday and Sunday.
- 7.7. Weekday (Monday – Friday) for temporary pharmacy professionals shall begin at 7:00AM – 5:00PM (excluding weekends and observed State Holidays).
- 7.8. Weekday (Monday – Friday) for temporary behavioral health professionals shall begin at 8:00AM – 4:00PM (excluding weekends and observed State Holidays)..

<sup>1</sup> Utilization per discipline can be adjusted between SFY to meet the Department's service needs.

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- 7.9. Observed Holidays shall follow the State of New Hampshire, Division of Personnel designated calendar Holidays, located as a separate link: <https://das.nh.gov/hr/>
- 7.10. Holidays that fall on a Weekend Day shall be observed on their prospective calendar date.
- 7.11. Columbus and Election Day shall not be considered as a State of New Hampshire Holiday.
- 7.12. No overtime rates shall be paid to the Contractor on behalf of their employee for employees working on State observed Holidays. The State shall expect the Contractor to manage the schedules of their employees so that no overtime is paid.
- 7.13. Holidays shall begin at midnight (12:00AM) or Eve on the calendar date of the Holiday and ends at midnight (11:59PM) on the same day. Reporting times remain as stated above.
- 7.14. Holiday billing services shall not be applied unless an assigned temporary medical and behavioral health professional actually works on the Day, Evening, or Eve (midnight) of the Holiday. Only hours worked on the actual calendar holiday are to be compensated.

**9. General Service Provisions**

**7.1. Notification of Required Service Disciplines:**

7.1.1. The Director of Nursing or designee shall contact the Contractor when service is needed for the following disciplines:

- Travel RN/RN
- Travel LPN/LPN

7.1.2. The Chief Pharmacist or designee shall contact the Contractor when service is needed for the following disciplines:

- Pharmacists
- Pharmacy Technicians

7.1.3. The Deputy Director of Forensic Services or designee shall contact the Contractor when service is needed for the following disciplines:

- MSW
- MLADC

**7.2. Notification of Optional Service Disciplines:**

7.2.1. The Director of Nursing or designee shall contact the Contractor when service is needed for the following disciplines:

- Paramedic
- EMT-I/EMT-B
- CMA
- CNA/LNA

7.2.2. The Deputy Director of Medical Services or designee shall contact the Contractor when service is needed for the following disciplines:

- Occupational Therapists
- Physical Therapists
- Recreational Therapists
- Speech Pathologists

7.3. **Rules and Regulations:** The Contractor agrees to comply with all Policy and Procedure Directives of the NH Department of Corrections. The Contractor shall adhere to the Department's Administrative Rules, Conduct and Confidentiality of Information policies.

7.4. **Additional Facilities:** Upon agreement of both parties, additional facilities belonging or associated to the NH Department of Corrections may be added to the Contract.

7.4.1. Locations/volumes of need per contract year may be increased/decreased and or reassigned to alternate NH Department of Corrections' facilities during a Contract term at the discretion of the Department.

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- 7.4.2. Locations/volumes of need may be added and/or decreased after the awarding of a Contract at the discretion of the Department and upon mutual agreement of the Commissioner of the NH Department of Corrections and the Contractor.
- 7.5. Contract Employee Information: The NH Department of Corrections will notify the Contractor(s) the procedures to obtain background checks for all Contractor employees providing services for the NH Department of Corrections.
- 7.5.1. The NH Department of Corrections reserves the right to conduct a procedural review of all criminal background checks of all potential Contractor and/or sub-contractor(s) employees to determine eligibility status.
- 7.5.2. The NH Department of Corrections will notify the Contractor of any potential Contractor and/or sub-contractor(s) employee who does not comply with the criteria identified in 9.5.3., below.
- 7.5.3. In addition, the Contractor and/or sub-contractor(s) shall not hire employees meeting the following criteria:
- Individuals convicted of a felony shall not be permitted to provide services;
  - Individuals with confirmed outstanding arrest warrants shall not be permitted to provide services;
  - Individuals with restrictions on out-of-state and/or State of NH professional licenses and or certifications;
  - Individuals whose professional licenses and/or certification have been revoked and reinstated from other States and/or the State of New Hampshire;
  - Individuals with a history of drug diversion;
  - Individuals who were a former State of NH employee and/or former contract employee that was dismissed for cause;
  - Individuals previously employed with the NH Department of Corrections without prior approval of the NH Department of Corrections; and
  - The NH Department of Corrections may not permit individuals related to relatives of currently incarcerated felons to provide services without prior approval of the NH Department of Corrections.
- 7.5.4. Individuals with a record of a misdemeanor offense(s) may be permitted to provide services pending determination of the severity of the misdemeanor offense(s) and review of the criminal record history by the Division Director or designee of the corresponding facility requiring services.
- 7.6. Licenses, Credentials and Certificates: The Contractor shall provide only those health care professionals who maintain valid State of NH professional licenses, certifications and/or qualifications required by law for the performance of the services required. No temporary medical and behavioral health professionals shall be referred to the NH Department of Corrections without the proper licensure documentation required by federal, state, or local law. The Contractor, not the State, shall be responsible for expenses incurred by the temporary professionals for maintaining current licensures, certifications and continuing educational costs.
- 7.7. Contractor Direct Responsibility: Temporary medical and behavioral health professionals shall at all times remain employees of the Contractor. The Contractor shall pay all wages and other compensation, and for any applicable mandatory withholdings and contributions such as federal, state, local income taxes, social security taxes, workers' compensation, and unemployment insurance.
- 7.8. Admittance: The NH Department of Corrections may, at its sole discretion, remove from or refuse admittance to any Department facility any person providing services under a contract

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without incurring penalty or cost for exercising this right. The Contractor shall be responsible for assuring that the services that the person(s) so removed or denied access are delivered.

- 7.9. **Placement:** The NH Department of Corrections reserves the right to refuse placement of any temporary medical and behavioral health professional with or without cause.
- 7.9.1. Temporary medical and behavioral health professionals placed by the Contractor shall be under the direction and supervision of the NH Department of Corrections.
- 7.9.2. The NH Department of Corrections will determine the shifts required for placement and shall not have any obligation to the Contractor for any minimum number of shifts requested.
- 7.9.3. Contractor will be required to deploy the requested medical and behavioral health professionals for planned services within three (3) business days and unplanned services within one (1) business day.
- 7.10. **Contractor Sign-In Sheet:** Contractors' staff shall be expected to sign-in and out of the corresponding facility receiving services. At a minimum, Contractor staff shall provide their company name, personal first and last name, time-in and time-out, date of service and type, date of services, corresponding facility and may be required to provide vehicle make, model and license plate number.

**10. Administrative Rules, Policies, Regulations and Policy and Procedure Directives**

Contractor shall comply with any applicable NH Department of Corrections Administrative Rules, Policies, Regulations and Policy and Procedure Directives (PPD's) to include but not limited to PPD 371 (formerly 5.08): *Staff Personal Property Permitted In and Restricted from Prison Facilities*. Additional information can be located as a separate link:  
[http://www.nh.gov/nhd0c/business/rfp\\_bidding\\_tools.htm](http://www.nh.gov/nhd0c/business/rfp_bidding_tools.htm).

**11. Prison Rape Elimination Act (PREA) of 2003**

Contractor shall comply with the Prison Rape Elimination Act (PREA) of 2003 (Federal Law 42 U.S.C.15601 et. seq.), with all applicable Federal PREA standards, and with all State policies and standards related to PREA for preventing, detecting, monitoring, investigating, and eradicating any form of sexual abuse within facilities/programs/offices owned, operated, or contracted. Contractor acknowledges that, in addition to self-monitoring requirements, the State will conduct compliance monitoring of PREA standards, which may require an outside independent audit. Additional information can be located as a separate link:  
[http://www.nh.gov/nhd0c/business/rfp\\_bidding\\_tools.htm](http://www.nh.gov/nhd0c/business/rfp_bidding_tools.htm).

**12. Protected Health Information (PHI)**

Contractor shall safeguard any and all PHI according to the terms of the Health Information Portability and Accountability Act of 1996, Public Law 104-191 and the Standards for Privacy and Security of Individually Identifiable Health Information, 45 CFR Parts 160, 162 and 164 and amendments.

In performing its obligations under the Contract, the Contractor may gain access to information of the patients, including confidential information or Patient Health Information (PHI). The Contractor shall not use information developed or obtained during the performance of, or acquired or developed by reason of the Contract, except as is directly connected to and necessary for the Contractor's performance under the Contract.

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The Contractor agrees to maintain the confidentiality of and to protect from unauthorized use, disclosure, publication, reproduction, and all information of the patient that becomes available to the Contractor in connection with its performance under the Contract. In the event of unauthorized use of or disclosure of the patient's information, the Contractor shall immediately notify the NH Department of Corrections.

All financial, statistical, personnel and/or technical data supplied by NH Department of Corrections to the Contractor are confidential. The Contractor is required to use reasonable care to protect the confidentiality of such data. Any use, sale or offering of this data in any form by the Contractor, or any individual or entity in the Contractor's charge or employ, will be considered a violation of this Contract, and may result in contract termination. In addition, such conduct may be reported to the State Attorney General for possible criminal prosecution.

**13. Health Portability and Accountability Act (HIPAA)**

The Contractor agrees to comply with the Health Insurance Portability and Accountability Act, Public Law 104-191 and with the Standards for Privacy and Security of Individually Identifiable Health Information, 45 CFR Parts 160 and 164. As defined herein, "Business Associate" shall mean the Contractor and subcontractors and agents of the Contractor that receive, use, or have access to protected health information under this Agreement and "Covered Entity" shall mean the State of New Hampshire, Department of Health and Human Services. Additional information can be located as a separate link: [http://www.nh.gov/nhdoc/business/rfp\\_bidding\\_tools.htm](http://www.nh.gov/nhdoc/business/rfp_bidding_tools.htm)

**14. Criminal Justice Information Services (CJIS) Security Policy**

The essential premise of the CJIS Security Policy is to provide appropriate controls to protect the full lifecycle of CJI, whether at rest or in transit. The CJIS Security Policy provides guidance for the creation, viewing, modification, transmission, dissemination, storage, and destruction of CJI. This Policy applies to every individual contractor, private entity, noncriminal justice agency representative, or member of a criminal justice entity with access to, or who operate in support of, criminal justice services and information. Contractor shall comply with the CJIS policy and is located as a separate link: [http://www.nh.gov/nhdoc/business/rfp\\_bidding\\_tools.htm](http://www.nh.gov/nhdoc/business/rfp_bidding_tools.htm).

**15. Change of Ownership**

In the event that the Contractor should change ownership for any reason whatsoever, the NH Department of Corrections shall have the option of continuing under the Contract with the Contractor or its successors or assigns for the full remaining term of the Contract, continuing under the Contract with the Contractor or, its successors or, assigns for such period of time as determined necessary by the NH Department of Corrections, or terminating the Contract.

**16. Contractor Designated Liaison**

Contractor shall designate a representative to act as a liaison between the Contractor and the Department of Corrections for the duration of the Contract and any renewals thereof. The Contractor shall, within five (5) days after the award of the Contract: submit a written identification and notification to NH Department of Corrections of the name, title, address, telephone & fax number, of its organization as a duly authorized representative to whom all correspondence, official notices and requests related to the Contractor's performance under the Contract.

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- 16.1. Any written notice to the Contractor shall be deemed sufficient when deposited in the U.S. mail, postage prepaid and addressed to the person designated by the Contractor under this paragraph.
- 16.2. The Contractor shall have the right to change or substitute the name of the individual described above as deemed necessary provided that any such change is not effective until the Commissioner of the NH Department of Corrections actually receives notice of this change.
- 16.3. Changes to the named Liaison by the Contractor must be made in writing and forwarded to NH Department of Corrections, Director of Medical and Forensic Services, or designee, P.O. Box 1806, Concord, NH 03302.

**17. Contractor Liaison's Responsibilities**

Contractor's designated liaison shall be responsible for:

- 17.1. Representing the Contractor on all matters pertaining to the Contract and any renewals thereof. Such a representative shall be authorized and empowered to represent the Contractor regarding all aspects of the Contract and any renewals thereof.
- 17.2. Monitoring the Contractor's compliance with the terms of the Contract and any renewals thereof.
- 17.3. Receiving and responding to all inquiries and requests made by NH Department of Corrections in the time frames and format specified by NH Department of Corrections in this RFP and in the Contract and any renewals thereof; and
- 17.4. Meeting with representatives of NH Department of Corrections on a periodic or as-needed basis to resolve issues, which may arise.

**18. NH Department of Corrections Contract Liaison Responsibilities**

NH Department of Corrections' Commissioner, or designee, shall act as liaison between the Contractor and the NH Department of Corrections for the duration of the Contract and any renewals thereof. The NH Department of Corrections reserves the right to change its representative, at its sole discretion, during the term of the Contract, and shall provide the Contractor with written notice of such change. The NH Department of Corrections representative shall be responsible for:

- 18.1. Representing the NH Department of Corrections on all matters pertaining to the Contract. The representative shall be authorized and empowered to represent the NH Department of Corrections regarding all aspects of the Contract, subject to the approval of the Governor and Executive Council of the State of New Hampshire, where needed.
- 18.2. Monitoring compliance with the terms of the Contract.
- 18.3. Responding to all inquiries and requests related to the Contract made by the Contractor, under the terms and in the time frames specified by the Contract.
- 18.4. Meeting with the Contractor's representative on a periodic or as-needed basis and resolving issues, which arise.
- 18.5. Informing the Contractor of any discretionary action taken by the NH Department of Corrections pursuant to the provision of the Contract.

**19. Reporting Requirements**

NH Department of Corrections shall, at its sole discretion:

- 19.1. Request the Contractor to provide proof of any and all licenses/certifications to perform/provide the requested Medical and Behavioral Health Temporary Staffing Services as required authorities having local, state and/or federal jurisdiction at any time during the life of the Contract and any renewals thereof.

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- 19.2. All material developed or acquired by the Contractor, as a result of work under the Contract shall become the property of the State of New Hampshire. No material or reports prepared by the Contractor shall be released to the public without the prior written consent of the NH Department of Corrections.
- 19.3. Any reports and/or information requested by the NH Department of Corrections forwarded to NH Department of Corrections, Director of Medical and Forensic Services, or designee, P.O. Box 1806, Concord, NH 03302.
- 19.4. It is the intent of the NH Department of Corrections to work with the Contractor so that the Contractor can provide any reporting requirements that meets the Department's needs.

**20. Performance Evaluation**

NH Department of Corrections shall, at its sole discretion monitor and evaluate the Contractor's compliance with the Terms and Conditions and adherence to the Scope of Services of the Contract for the life of the Contract and any renewals thereof.

**21. Performance Measures**

NH Department of Corrections shall, at its sole discretion:

- 21.1. Inform the Contractor of any dissatisfaction with the Contractor's performance and include requirements for corrective action.
- 21.2. Terminate the Contract as permitted by law, if the NH Department of Corrections determines that the Contractor:
  - 21.2.1. Does not comply with the terms of the Contract.
  - 21.2.2. Has lost or has been notified of intention to lose their certification/licensure/permits.
  - 21.2.3. The Contractor shall fully coordinate the performance activities of the Contract with those of the NH Department of Corrections. As the work of the Contractor progresses, advice and information on matters covered by the Contract shall be made available by the Contractor to the NH Department of Corrections as requested by the Department throughout the effective period of the Contract.

**22. Bankruptcy or Insolvency Proceeding Notifications**

- 22.1. Upon filing for any bankruptcy or insolvency proceeding by or against the Contractor, whether voluntary or involuntary, or upon the appointment of a receiver, trustee, or assignee for the benefit of creditors, the Contractor must notify the NH Department of Corrections immediately.
- 22.2. Upon learning of the actions herein identified, the NH Department of Corrections reserves the right at its sole discretion to either cancel the Contract in whole or in part, or re-affirm the Contract in whole or in part.

**23. Embodiment of the Contract**

In the event of a conflict in language between the documents referenced below, the provisions and requirements set forth and/or referenced in the negotiated document noted in 23.1.1. shall govern. The NH Department of Corrections reserves the right to clarify any contractual relationship in writing with the concurrence of the Contractor, and such written clarification shall govern in case of conflict with the applicable requirements stated in the RFP or the Proposer's Proposal and/or the result of a Contract.

**23.1. Order of Precedence:**

- 23.1.1. NH Department of Corrections Contract Agreement NHDOC 22-02-GFMED.
- 23.1.2. NH Department of Corrections RFP NHDOC 22-02-GFMED.
- 23.1.3. Proposer's Response to RFP NHDOC 22-02-GFMED.

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**24. Cancellation of Contract**

NH Department of Corrections may cancel the Contract at any time for breach of contractual obligations by providing the Contractor with a written notice of such cancellation. Should the NH Department of Corrections exercise its right to cancel the Contract, the cancellation shall become effective on the date as specified in the Notice of Cancellation sent to the Contractor.

24.1. The NH Department of Corrections reserves that right to terminate the without penalty or recourse by giving the Contractor a written notice of such termination at least sixty (60) days prior to the effective termination date.

24.2. The NH Department of Corrections reserves the right to cancel this Contractor for the convenience of the State with no penalties by giving the Contractor sixty (60) days' notice of said cancellation.

**25. Contractor Transition**

NH Department of Corrections, at its discretion, in any Contract or renewals thereof, resulting from this RFP, may require the Contractor to work cooperatively with any predecessor and/or successor Contractor to assure the orderly and uninterrupted transition from one Contractor to another.

**26. Audit Requirement**

Contractor agrees to comply with any recommendations arising from periodic audits on the performance of the Contract, providing that the recommendations do not require unreasonable hardship, which would normally affect the value of the Contract.

**27. Notification to the Contractor**

NH Department of Corrections shall be responsible for notifying the Contractor of any policy or procedural changes affecting the contracted services at least thirty (30) days before the implementation of such policy or procedure. The Contractor shall implement the changes on the date specified by the Department.

**28. Other Contractual Documents Required by the NH Department of Corrections**

Form Number P-37 (version 12/11/19); Certificate of Good Standing (COGS); Certificates of Authority/Vote; Certificate of Insurance; Administrative Rules, Rules of Conduct, Confidentiality of Information Agreements; Health Insurance Portability and Accountability Act - Business Associate Agreement; PREA Acknowledgement Form; Criminal Justice Information Services (CJIS) Security Policy and ALT-W9 Registration shall be applicable for the requested contracted activities and, for the exception of the COGS, are located as a separate link on the NH Department of Corrections website: [http://www.nh.gov/nhd0c/business/rfp\\_bidding\\_tools.htm](http://www.nh.gov/nhd0c/business/rfp_bidding_tools.htm) with instructions found in the Proposal Check Sheet.

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**Estimated Budget/Method of Payment, Exhibit C**

**1. Estimated Utilization – Nursing Professionals**

1.1. Travel Registered Nurses (TRN):

Travel Registered Nurse Schedule		
Estimated Hours	Minimum Rate	Maximum Rate
18,720	\$ 100.00	\$ 130.00

1.2. Per Diem Registered Nurses:

Per Diem Registered Nurse Schedule		
Estimated Hours	Minimum Rate	Maximum Rate
3,390	\$ 95.00	\$ 125.00

1.3. Travel Licensed Practical Nurses (TLPN):

Travel Licensed Practical Nurse Schedule		
Estimated Hours	Minimum Rate	Maximum Rate
14,352	\$ 85.00	\$ 105.00

1.4. Per Diem Licensed Practical Nurses:

Per Diem Licensed Practical Nurse Schedule		
Estimated Hours	Minimum Rate	Maximum Rate
500	\$ 80.00	\$ 100.00

**2. Estimated Utilization – Pharmacy Professionals**

2.1. Pharmacists:

Pharmacist Schedule		
Estimated Hours	Minimum Rate	Maximum Rate
1,823	\$ 94.00	\$ 125.00

2.2. Pharmacy Technicians:

Pharmacy Technician Schedule		
Estimated Hours	Minimum Rate	Maximum Rate
1,823	\$ 35.00	\$ 50.00

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**3. Estimated Utilization – Behavioral Health Professionals**

3.1. Master’s level Social Workers:

<b>Master level Social Worker (MSW) Schedule</b>		
Estimated Hours	Minimum Rate	Maximum Rate
8,775	\$ 60.00	\$ 80.00

3.2. Master’s level Licensed Alcohol and Drug Counselors:

<b>Master’s level Licensed Alcohol and Drug Counselor (MLADC) Schedule</b>		
Estimated Hours	Minimum Rate	Maximum Rate
9,750	\$ 70.00	\$ 90.00

**4. Optional Professionals**

Discipline	Minimum Hourly Rate	Maximum Hourly Rate
Certified Medical Assistant (CMA)	\$ 40.00	\$ 55.00
Certified Nursing Assistant (CNA)/ Licensed Nursing Assistant (LNA)	\$ 40.00	\$ 55.00
Travel Certified Nursing Assistant (CNA)/ Licensed Nursing Assistant (LNA)	\$ 45.00	\$ 60.00
Paramedic	\$ 45.00	\$ 60.00
Emergency Medical Technician (EMT-I)	\$ 43.00	\$ 58.00
Emergency Medical Technician (EMT-B)	\$ 40.00	\$ 55.00
Occupational Therapist (OT)	\$ 65.00	\$ 80.00
Physical Therapist (PT)	\$ 65.00	\$ 80.00
Recreational Therapist (RT)	\$ 42.00	\$ 60.00
Speech Pathologist	\$ 65.00	\$ 80.00

**5. Rate Adjustments**

- 5.1. The COVID-19 pandemic has caused rapid changes in operations of healthcare for infection control and response. It has also impacted the healthcare wage market and healthcare personnel resources. As a result, these changes have impacted the Department’s business contract operations and has challenged the Department’s standard procurement process. Due to the unusual and compelling urgency of need for the requested Medical and Behavioral Health Temporary Staffing Services and the Department’s constitutional requirement to provide timely and appropriate healthcare, the Department purposes a rate range for the requested service disciplines.
- 5.2. The prevailing rate of each discipline can increase or decrease through negotiated equitable rate adjustments agreed upon between the parties for the term of the Contract and any renewals thereof.

*State of NH, Department of Corrections  
Medical and Behavioral Health Temporary Staffing Services  
CONTRACT NHD0C 22-02-GFMED*

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- 5.3. If the prevailing rate of a discipline requires an equitable rate adjustment, the Contractor shall provide the Department a current market analysis as justification for such rate change to be negotiated.
- 5.4. No prevailing rate change shall take effect nor invoiced unless approved by the Department.

**6. Method of Payment**

- 6.1. Services are to be invoiced monthly commencing thirty (30) days after the start of service. Due dates for monthly invoices will be the 15<sup>th</sup> following the month in which services are provided.
- 6.2. Invoices shall be sent to the NH Department of Corrections, Financial Services, P.O. Box 1806, Concord, NH 03302, or designee, for approval. The "Bill To" address on the invoice shall be: NH Department of Corrections, Financial Services, P.O. Box 1806, Concord, NH 03302.
- 6.3. The NH Department of Corrections may adjust the payment amount identified on a Contractor's monthly invoice. The NH Department of Corrections shall suspend payment to an invoice if an invoice is not submitted in accordance with the instructions established by the NH Department of Corrections.
- 6.4. The NH Department of Corrections Bureau of Financial Services may issue payment to the Contractor within thirty (30) days of receipt of an approved invoice. Invoices shall contain the following information:
  - 6.4.1. Invoice date and number;
  - 6.4.2. Discipline type;
  - 6.4.3. Hours worked/rate by shift/day/week;
  - 6.4.4. Date of service;
  - 6.4.5. Facility served; and
  - 6.4.6. Copy of time sheet(s) attached to invoice.
- 6.5. For contracting purposes, the State's Fiscal Calendar Year starts on July 1st and ends on June 30th of the following year.
- 6.6. Payment shall be made to the name and address identified in the Contract as the "Contractor" unless: (a) the Contractor has authorized a different name and mailing address in writing or (b) authorized a different name and mailing address in an official State of New Hampshire Contractor Registration Application Form or (c) unless a court of law specifies otherwise. The Contractor shall not invoice federal tax. The State's tax-exempt certificate number is 026000618.

**The remainder of this page is intentionally blank.**

# State of New Hampshire

## Department of State

### CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that MAXIM HEALTHCARE STAFFING SERVICES, INC. is a Maryland Profit Corporation registered to transact business in New Hampshire on February 22, 2019. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 813579

Certificate Number: 0005702445



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed  
the Seal of the State of New Hampshire,  
this 14th day of March A.D. 2022.

A handwritten signature in black ink, appearing to read "William M. Gardner".

William M. Gardner  
Secretary of State



**State of New Hampshire  
Department of State  
2022 ANNUAL REPORT**

Filed
Date Filed: 3/5/2022
Effective Date: 3/5/2022
Business ID: 813579
William M. Gardner Secretary of State

<b>BUSINESS NAME:</b> MAXIM HEALTHCARE STAFFING SERVICES, INC.
<b>BUSINESS TYPE:</b> Foreign Profit Corporation
<b>BUSINESS ID:</b> 813579
<b>STATE OF INCORPORATION:</b> Maryland

<b>CURRENT PRINCIPAL OFFICE ADDRESS</b>	<b>CURRENT MAILING ADDRESS</b>
7227 Lee Deforest Drive Columbia, MD, 21046, USA	7227 Lee Deforest Drive Columbia, MD, 21046, USA

<b>REGISTERED AGENT AND OFFICE</b>
<b>REGISTERED AGENT:</b> CORPORATION SERVICE COMPANY (150560)
<b>REGISTERED AGENT OFFICE ADDRESS:</b> 10 Ferry Street S313 Concord, NH, 03301, USA

<b>PRINCIPAL PURPOSE(S)</b>	
<b>NAICS CODE</b>	<b>NAICS SUB CODE</b>
OTHER / Staffing services, wellness clinics, immunizations, and population health Services	

<b>OFFICER / DIRECTOR INFORMATION</b>		
NAME	BUSINESS ADDRESS	TITLE
William Butz	7227 Lee Deforest Dr, Columbia, MD, 21046, USA	President
Carrie O'Brien	7227 Lee Deforest Drive, Columbia, MD, 21046, USA	Vice President
Scott Carter	7227 Lee Deforest Drive, Columbia, MD, 21046, USA	Vice President
Carrie O'Brien	7227 Lee Deforest Drive, Columbia, MD, 21046, USA	Secretary
Scott Carter	7227 Lee Deforest Drive, Columbia, MD, 21046, USA	Treasurer
James Davis	7227 Lee Deforest Dr, Columbia, MD, 21046, USA	Director
William Butz	7227 Lee Deforest Dr, Columbia, MD, 21046, USA	Director
Randall Sones	7227 Lee Deforest Dr, Columbia, MD, 21046, USA	Director
William Butz	7227 Lee Deforest Drive, Columbia, MD, 21046, USA	Chief Executive Officer
Scott Carter	7227 Lee Deforest Drive, Columbia, MD, 21046, USA	Chief Financial Officer

I, the undersigned, do hereby certify that the statements on this report are true to the best of my information, knowledge and belief.
Title: Chief Financial Officer
Signature: Scott Carter
Name of Signer: Scott Carter

Certificate of Authority # 2

(Corporation of LLC- Contract Specific, date specific)

Corporate Resolution

I, Carrie O'Brien, hereby certify that I am duly elected Clerk/Secretary of  
(Name)

Maxim Healthcare Staffing Services, Inc. I hereby certify the following is a true copy of a  
(Name of Corporation or LLC)

vote taken at a meeting of the Board of Directors/shareholders, duly called and held on January  
(Month)

1st, 20 22 at which a quorum of the Directors/shareholders were present and voting.  
(Day) (Year)

VOTED: That Robert Coombs, Assistant Regional Controller is duly authorized to enter into a  
(Name and Title)

contract or agreements on behalf of Maxim Healthcare Staffing Services, Inc. with the  
(Name of Corporation or LLC)

NH Department of Corrections State of New Hampshire and further is  
(Name of State Agency)

authorized to execute any documents which may in his/her judgment be desirable or necessary to  
effect the purpose of this vote.

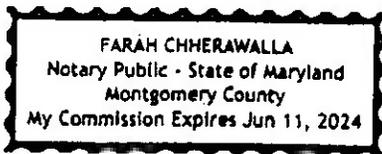
I hereby certify that said vote has not been amended or repealed and remains in full force and effect as of  
the March, 14, 20 22. I further certify that it is understood that the State of New  
(Month) (Day) (Year)

Hampshire will rely on this certificate as evidence that the person listed above currently occupies the position  
indicated and that they have full authority to bind the corporation to the specific contract indicated.

DATED: 3/14/2022

ATTEST: Carrie O'Brien  
(Name and Title)

Carrie O'Brien  
Sr. Vice President-General Counsel



Farah  
3/14/2022



# CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)  
03/14/2022

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

**IMPORTANT:** If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

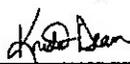
<b>PRODUCER</b> Altus Partners, Inc 201 King of Prussia Road Suite 100 Radnor PA 19087		<b>CONTACT NAME:</b> Krista Dean <b>PHONE (A.C. No. Ext.):</b> (810) 526-9130 <b>FAX (A.C. No.):</b> (810) 526-2021 <b>E-MAIL ADDRESS:</b> col@altuspartners.com	
		<b>INSURER(S) AFFORDING COVERAGE</b>	
		<b>INSURER A:</b> Lloyds London <b>NAIC #</b> 2623/623	
<b>INSURED</b> Maxim Healthcare Staffing Services, Inc. 7227 Lee DeForest Drive Columbia MD 21046		<b>INSURER B:</b> ACE American Insurance Company <b>22667</b> <b>INSURER C:</b> Indemnity Ins. Co. of North America <b>43575</b> <b>INSURER D:</b> <b>INSURER E:</b> <b>INSURER F:</b>	

**COVERAGES** CERTIFICATE NUMBER: 21-22 MHSS +XS REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input checked="" type="checkbox"/> CLAIMS-MADE <input type="checkbox"/> OCCUR <input checked="" type="checkbox"/> \$3,000,000 SIR GEN'L AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER:		Y	HC2100107	11/30/2021	11/30/2022	EACH OCCURRENCE \$ 3,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 300,000 MED EXP (Any one person) \$ 10,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE \$ 3,000,000 PRODUCTS - COMP/OP AGG \$ 3,000,000 Products Exclusion \$
B	AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> HIRED AUTOS ONLY <input checked="" type="checkbox"/> NON-OWNED AUTOS ONLY			H25546726 (Hired/Non-Owned)	11/30/2021	11/30/2022	COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
A	<input checked="" type="checkbox"/> UMBRELLA LIAB <input type="checkbox"/> OCCUR <input type="checkbox"/> EXCESS LIAB <input checked="" type="checkbox"/> CLAIMS-MADE DED RETENTION \$		Y	HC2100107	11/30/2021	11/30/2022	EACH OCCURRENCE \$ 10,000,000 AGGREGATE \$ 10,000,000 \$
C	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N	N/A	C68925708 (AOS)	11/30/2021	11/30/2022	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH-ER E.L. EACH ACCIDENT \$ 1,000,000 E.L. DISEASE - EA EMPLOYEE \$ 1,000,000 E.L. DISEASE - POLICY LIMIT \$ 1,000,000
A	Professional Liability			HC2100107 (\$4M SIR)	11/30/2021	11/30/2022	per claim \$4,000,000 per aggregate \$4,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)  
Certificate is issued as evidence of insurance per policy terms, conditions and exclusions. NH Department of Corrections is an additional insured on the general liability and umbrella liability insurance policies where required by written agreement prior to loss. Agent/Broker will endeavor to mail 30 days written notice to NH Department of Corrections should any of the above described policies be cancelled before the expiration date.

<b>CERTIFICATE HOLDER</b> State of NH NH Department of Corrections 105 Pleasant Street Concord NH 03301	<b>CANCELLATION</b> SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE 
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**NH DEPARTMENT OF CORRECTIONS**  
**ADMINISTRATIVE RULES**

**Cor 307 Items Considered Contraband. Contraband shall consist of:**

- a) Any substance or item whose possession is unlawful for the person or the general public possessing it including but not limited to:
  - (1) narcotics
  - (2) controlled drugs or
  - (3) automatic or concealed weapons possessed by those not licensed to have them.
- b) Any firearm, simulated firearm, or device designed to propel or guide a projectile against a person, animal or target.
- c) Any bullets, cartridges, projectiles or similar items designed to be projected against a person, animal or target.
- d) Any explosive device, bomb, grenade, dynamite or dynamite cap or detonating device including primers, primer cord, explosive powder or similar items or simulations of these items.
- e) Any drug item, whether medically prescribed or not, in excess of a one day supply or in such quantities that a person would suffer intoxication or illness if the entire available quantity were consumed alone or in combination with other available substances.
- f) Any intoxicating beverage.
- g) Sums of money or negotiable instruments in excess of \$100.00.
- h) Lock-picking kits or tools or instruments on picking locks, making keys or obtaining surreptitious entry or exit.
- i) The following types of items in the possession of an individual who is not in a vehicle, but shall not be contraband stored in a secured vehicle:
  - (1) knives and knife-like weapons, clubs and club-like weapons,
  - (2) tobacco, alcohol, drugs including prescription drugs unless prior approval is granted in writing by the facility Warden/designee, or Director/designee,
  - (3) maps of the prison vicinity or sketches or drawings or pictorial representations of the facilities, its grounds or its vicinity,
  - (4) pornography or pictures of visitors or prospective visitors undressed,
  - (5) radios capable of monitoring or transmitting on the police band in the possession of other than law enforcement officials,
  - (6) identification documents, licenses and credentials not in the possession of the person to whom properly issued,
  - (7) ropes, saws, grappling hooks, fishing line, masks, artificial beards or mustaches, cutting wheels or string rope or line impregnated with cutting material or similar items to facilitate escapes,
  - (8) balloons, condoms, false-bottomed containers or other containers which could facilitate transfer of contraband.

COR 307.02 Contraband on prison grounds is prohibited. The possession, transport, introduction, use, sale or storage of contraband on the prison grounds without prior approval of the Commissioner of Corrections or his designee is prohibited under the provision of RSA 622:24 and RSA 622:25.

COR 307.03 Searches and Inspections Authorized.

- a) Any person or property on state prison grounds shall be subject to search to discover contraband...  
Travel onto prison grounds shall constitute implied consent to search for contraband. In such cases where implied consent exists, the visitor will be given a choice of either consenting to the search or immediately leaving the prison grounds. Nothing in this rule however, prevents non-consensual searches in situations where probable cause exists to believe that the visitor is or had attempted to introduce contraband into the prison pursuant to the law of New Hampshire concerning search, seizure and arrest.
- b) All motor vehicles parked on prison grounds shall be locked and have the keys removed. Custodial personnel shall check to insure that vehicles are locked and shall visually inspect the plain view interior of the vehicles. Vehicles discovered unlocked shall be searched to insure that no contraband is present. Contraband discovered during searches shall be confiscated for evidence, as shall contraband discovered during plain view inspections.
- c) All persons entering the facilities to visit with residents or staff, or to perform services at the facilities or to tour the facilities shall be subject to having their persons checked. All items and clothing carried into the institution shall be searched for contraband.

Robert Coombs

Name



Signature

3/14/2022

Date

Farah Chherawalla

Witness Name



Signature

3/14/2022

Date

**NH DEPARTMENT OF CORRECTIONS**  
**RULES OF CONDUCT FOR PERSONS PROVIDING CONTRACT SERVICES**

1. Engaging in any of the following activities with persons under departmental control is strictly prohibited:
  - a. Any contact, including correspondence, other than the performance of your services for which you have been contracted.
  - b. Giving or selling of anything
  - c. Accepting or buying anything
2. Any person providing contract services who is found to be under the influence of intoxicants or drugs will be removed from facility grounds and barred from future entry to NH Department of Corrections property.
3. Possession of any item considered to be contraband as defined in the New Hampshire code of Administrative Rules, Part COR 307 is a violation of the rules and the laws of the State of New Hampshire and may result in legal action under RSA 622:24 or other statutes.
4. In the event of any emergency situation, i.e., fire, disturbance, etc., you will follow the instructions of the escorting staff or report immediately to the closest available staff.
5. All rules, regulations and policies of the NH Department of Corrections are designed for the safety of the staff, visitors and residents, the security of the facility and an orderly flow of necessary movement and activities. If unsure of any policy and procedure, ask for immediate assistance from a staff member.
6. Harassment and discrimination directed toward anyone based on sex, race, creed, color, national origin or age are illegal under federal and state laws and will not be tolerated in the work place. Maintenance of a discriminatory work environment is also prohibited. Everyone has a duty to observe the law and will be subject to removal for failing to do so.
7. During the performance of your services you are responsible to the facility administrator, and by your signature below, agree to abide by all the rules, regulations, policies and procedures of the NH Department of Corrections and the State of New Hampshire.
8. In lieu of Contracted staff participating in the Corrections Academy, the Vendor through the Commissioner or his designees will establish a training/orientation facilitated by the Vendor to supplement this requirement and appropriate orient Vendor staff to the rules, regulations, policies and procedures of the Department of Corrections and the State of New Hampshire.

Robert Coombs

Name



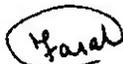
Signature

3/14/2022

Date

Farah Chherawalla

Witness Name



Signature

3/14/2022

Date

**NH DEPARTMENT OF CORRECTIONS  
CONFIDENTIALITY OF INFORMATION AGREEMENT**

I understand and agree that all employed by the organization/agency I represent must abide by all rules, regulations and laws of the State of New Hampshire and the NH Department of Corrections that relate to the confidentiality of records and all other privileged information.

I further agree that all employed by or subcontracted through the organization I represent are not to discuss any confidential or privileged information with family, friends or any persons not professionally involved with the NH Department of Corrections. If persons under Departmental control of the NH Department of Corrections, or, anyone outside of the NH Department of Corrections' employ approaches any of the organization's employees or subcontractors and requests information, the staff/employees of the organization I represent will immediately contact their supervisor, notify the NH Department of Corrections, and file an incident report or statement report with the appropriate NH Department of Corrections representative.

Any violation of the above may result in immediate termination of any and all contractual obligations.

Robert Coombs

Name

  
Signature

3/14/2022  
Date

Farah Chherawalla

Witness Name

  
Signature

3/14/2022  
Date

**NH DEPARTMENT OF CORRECTIONS**  
**HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT**  
**BUSINESS ASSOCIATE AGREEMENT**

The Contractor identified in Section 1.3 of the General Provisions of the Agreement agrees to comply with the Health Insurance Portability and Accountability Act, Public Law 104-191 and with the Standards for Privacy and Security of Individually Identifiable Health Information, 45 CFR Parts 160 and 164. As defined herein, "Business Associate" shall mean the Contractor and subcontractors and agents of the Contractor that receive, use or have access to protected health information under this Agreement and "Covered Entity" shall mean the State of New Hampshire, Department of Health and Human Services.

**(1) Definitions**

- a. "Designated Record Set" shall have the same meaning as the term "designated record set" in 45 CFR Section 164.501.
- b. "Data Aggregation" shall have the same meaning as the term "data aggregation" in 45 CFR Section 164.501.
- c. "Health Care Operations" shall have the same meaning as the term "health care operations" in 45 CFR Section 164.501.
- d. "HIPAA" means the Health Insurance Portability and Accountability Act of 1996, Public Law 104-191.
- e. "Individual" shall have the same meaning as the term "individual" in 45 CFR Section 164.501 and shall include a person who qualifies as a personal representative in accordance with 45 CFR Section 164.501(g).
- f. "Privacy Rule" shall mean the Standards for Privacy of Individually Identifiable Health Information at 45 CFR Parts 160 and 164, promulgated under HIPAA by the United States Department of Health and Human Services.
- g. "Protected Health Information" shall have the same meaning as the term "protected health information" in 45 CFR Section 164.501, limited to the information created or received by Business Associate from or on behalf of Covered Entity.
- h. "Required by Law" shall have the same meaning as the term "required by law" in 45 CFR Section 164.501.
- i. "Secretary" shall mean the Secretary of the Department of Health and Human Services or his/her designee.
- j. "Security Rule" shall mean the Security Standards for the Protection of Electronic Protected Health Information at 45 CFR Part 164, Subpart C, and amendments thereto.
- k. Other Definitions - All terms not otherwise defined herein shall have the meaning established under 45 C.F.R. Parts 160, 162 and 164, as amended from time to time.

**(2) Use and Disclosure of Protected Health Information**

a. Business Associate shall not use, disclose, maintain or transmit Protected Health Information (PHI) except as reasonably necessary to provide the services outlined under Exhibit A of the Agreement. Further, the Business Associate shall not, and shall ensure that its directors, officers, employees and agents, do not use, disclose, maintain or transmit PHI in any manner that would constitute a violation of the Privacy and Security Rule.

b. Business Associate may use or disclose PHI:

- (i) for the proper management and administration of the Business Associate;
- (ii) as required by law, pursuant to the terms set forth in paragraph d. below; or
- (iii) for data aggregation purposes for the health care operations of Covered Entity.

c. To the extent Business Associate is permitted under the Agreement to disclose PHI to a third party, Business Associate must obtain, prior to making any such disclosure, (i) reasonable assurances from the third party that such PHI will be held confidentially and used or further disclosed only as required by law or for the purpose for which it was disclosed to the third party; and (ii) an agreement from such third party to immediately notify Business Associate of any breaches of the confidentiality of the PHI, to the extent it has obtained knowledge of such breach.

d. The Business Associate shall not, unless such disclosure is reasonably necessary to provide services under Exhibit A of the Agreement, disclose any PHI in response to a request for disclosure on the basis that it is required by law, without first notifying Covered Entity so that Covered Entity has an opportunity to object to the disclosure and to seek appropriate relief. If Covered Entity objects to such disclosure, the Business Associate shall refrain from disclosing the PHI until Covered Entity has exhausted all remedies.

e. If the Covered Entity notifies the Business Associate that Covered Entity has agreed to be bound by additional restrictions on the uses or disclosures or security safeguards of PHI pursuant to the Privacy and Security Rule, the Business Associate shall be bound by such additional restrictions and shall not disclose PHI in violation of such additional restrictions and shall abide by any additional security safeguards.

**(3) Obligations and Activities of Business Associate**

a. Business Associate shall report to the designated Privacy Officer of Covered Entity, in writing, any use or disclosure of PHI in violation of the Agreement, including any security incident involving Covered Entity data, of which it becomes aware, within two (2) business days of becoming aware of such unauthorized use or disclosure or security incident.

b. Business Associate shall use administrative, physical and technical safeguards that reasonably and appropriately protect the confidentiality, integrity and availability of protected health information, in electronic or any other form, that it creates, receives, maintains or transmits under this Agreement, in accordance with the Privacy and Security Rules, to prevent the use or disclosure of PHI other than as permitted by the Agreement.

c. Business Associate shall make available all of its internal policies and procedures, books and records relating to the use and disclosure of PHI received from, or created or received by the Business Associate on behalf of Covered Entity to the Secretary for purposes of determining Covered Entity's compliance with HIPAA and the Privacy and Security Rule.

d. Business Associate shall require all of its business associates that receive, use or have access to PHI under the Agreement, to agree in writing to adhere to the same restrictions and conditions on the use and disclosure of PHI contained herein, including the duty to return or destroy the PHI as provided under Section (3)b and (3)k herein. The Covered Entity shall be considered a direct third party beneficiary of the Contractor's business associate agreements with Contractor's intended business associates, who will be

receiving PHI pursuant to this Agreement, with rights of enforcement and indemnification from such business associates who shall be governed by standard provision #13 of this Agreement for the purpose of use and disclosure of protected health information.

e. Within five (5) business days of receipt of a written request from Covered Entity, Business Associate shall make available during normal business hours at its offices all records, books, agreements, policies and procedures relating to the use and disclosure of PHI to the Covered Entity, for purposes of enabling Covered Entity to determine Business Associate's compliance with the terms of the Agreement.

f. Within ten (10) business days of receiving a written request from Covered Entity, Business Associate shall provide access to PHI in a Designated Record Set to the Covered Entity, or as directed by Covered Entity, to an individual in order to meet the requirements under 45 CFR Section 164.524.

g. Within ten (10) business days of receiving a written request from Covered Entity for an amendment of PHI or a record about an individual contained in a Designated Record Set, the Business Associate shall make such PHI available to Covered Entity for amendment and incorporate any such amendment to enable Covered Entity to fulfill its obligations under 45 CFR Section 164.526.

h. Business Associate shall document such disclosures of PHI and information related to such disclosures as would be required for Covered Entity to respond to a request by an individual for an accounting of disclosures of PHI in accordance with 45 CFR Section 164.528.

i. Within ten (10) business days of receiving a written request from Covered Entity for a request for an accounting of disclosures of PHI, Business Associate shall make available to Covered Entity such information as Covered Entity may require to fulfill its obligations to provide an accounting of disclosures with respect to PHI in accordance with 45 CFR Section 164.528.

j. In the event any individual requests access to, amendment of, or accounting of PHI directly from the Business Associate, the Business Associate shall within two (2) business days forward such request to Covered Entity. Covered Entity shall have the responsibility of responding to forwarded requests. However, if forwarding the individual's request to Covered Entity would cause Covered Entity or the Business Associate to violate HIPAA and the Privacy and Security Rule, the Business Associate shall instead respond to the individual's request as required by such law and notify Covered Entity of such response as soon as practicable.

k. Within ten (10) business days of termination of the Agreement, for any reason, the Business Associate shall return or destroy, as specified by Covered Entity, all PHI received from, or created or received by the Business Associate in connection with the Agreement, and shall not retain any copies or back-up tapes of such PHI. If return or destruction is not feasible, or the disposition of the PHI has been otherwise agreed to in the Agreement, Business Associate shall continue to extend the protections of the Agreement, to such PHI and limit further uses and disclosures of such PHI to those purposes that make the return or destruction infeasible, for so long as Business Associate maintains such PHI. If Covered Entity, in its sole discretion, requires that the Business Associate destroy any or all PHI, the Business Associate shall certify to Covered Entity that the PHI has been destroyed.

**(4) Obligations of Covered Entity**

a. Covered Entity shall notify Business Associate of any changes or limitation(s) in its Notice of Privacy Practices provided to individuals in accordance with 45 CFR Section 164.520, to the extent that such change or limitation may affect Business Associate's use or disclosure of PHI.

b. Covered Entity shall promptly notify Business Associate of any changes in, or revocation of permission provided to Covered Entity by individuals whose PHI may be used or disclosed by Business Associate under this Agreement, pursuant to 45 CFR Section 164.506 or 45 CFR Section 164.508.

c. Covered entity shall promptly notify Business Associate of any restrictions on the use or disclosure of PHI that Covered Entity has agreed to in accordance with 45 CFR 164.522, to the extent that such restriction may affect Business Associate's use or disclosure of PHI.

**(5) Termination for Cause**

In addition to standard provision #10 of this Agreement the Covered Entity may immediately terminate the Agreement upon Covered Entity's knowledge of a breach by Business Associate of the Business Associate Agreement set forth herein as Exhibit I. The Covered Entity may either immediately terminate the Agreement or provide an opportunity for Business Associate to cure the alleged breach within a timeframe specified by Covered Entity. If Covered Entity determines that neither termination nor cure is feasible, Covered Entity shall report the violation to the Secretary.

**(6) Miscellaneous**

a. Definitions and Regulatory References. All terms used, but not otherwise defined herein, shall have the same meaning as those terms in the Privacy and Security Rule, as amended from time to time. A reference in the Agreement, as amended to include this Exhibit I, to a Section in the Privacy and Security Rule means the Section as in effect or as amended.

b. Amendment. Covered Entity and Business Associate agree to take such action as is necessary to amend the Agreement, from time to time as is necessary for Covered Entity to comply with the changes in the requirements of HIPAA, the Privacy and Security Rule, and applicable federal and state law.

c. Data Ownership. The Business Associate acknowledges that it has no ownership rights with respect to the PHI provided by or created on behalf of Covered Entity.

d. Interpretation. The parties agree that any ambiguity in the Agreement shall be resolved to permit Covered Entity to comply with HIPAA and the Privacy and Security Rule.

e. Segregation. If any term or condition of this Exhibit I or the application thereof to any person(s) or circumstance is held invalid, such invalidity shall not affect other terms or conditions which can be given effect without the invalid term or condition; to this end the terms and conditions of this Exhibit I are declared severable.

f. Survival. Provisions in this Exhibit I regarding the use and disclosure of PHI, return or destruction of PHI, extensions of the protections of the Agreement in section 3 k, the defense and indemnification provisions of section 3.d and standard contract provision #13, shall survive the termination of the Agreement.

IN WITNESS WHEREOF, the parties hereto have duly executed this HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT BUSINESS ASSOCIATE AGREEMENT.

NH Department of Corrections  
State of New Hampshire Agency Name

Helen E. Hanks  
Signature of Authorized Representative

Helen E. Hanks  
Authorized DOC Representative Name

Commissioner  
Authorized DOC Representative Title

6/2/2022  
Date

Maxim Healthcare Staffing Services, Inc.  
Contractor Name

R. Coombs  
Contractor Representative Signature

Robert Coombs  
Authorized Contractor Representative Name

Assistant Regional Controller  
Authorized Contractor Representative Title

3/14/2022  
Date



STATE OF NEW HAMPSHIRE  
DEPARTMENT OF CORRECTIONS  
DIVISION OF ADMINISTRATION  
P.O. BOX 1806  
CONCORD, NH 03302-1806  
603-271-5610 FAX: 888-908-6609  
TDD ACCESS: 1-800-735-2964  
www.nh.gov/nhdoc

HELEN E. HANKS  
COMMISSIONER

JONATHAN K. HANSON  
DIRECTOR

## PRISON RAPE ELIMINATION ACT

### ACKNOWLEDGEMENT FORM

The Prison Rape Elimination Act (PREA) of 2003 (with Final Rule August 2012) is a federal law established to address the elimination and prevention of sexual assault and sexual harassment within correctional systems and detention facilities. This Act applies to all correctional facilities, including prisons, jails, juvenile facilities and community corrections residential facilities. PREA incidents involve the following conduct:

- Resident-on-resident sexual assault
- Resident-on-resident abusive sexual contact
- Staff sexual misconduct
- Staff sexual harassment, assault of a resident

The act aimed to curb prison rape through a "zero-tolerance" policy, as well as through research and information gathering. The NH Department of Corrections has zero tolerance relating to the sexual assault/rape of offenders and recognizes these offenders as crime victims. Due to this recognition and adherence to the federal Prison Rape Elimination Act (PREA) of 2003, the NH Department of Corrections extends the "zero tolerance" to the following:

- Contractor/subcontractor misconduct
- Contractor/subcontractor harassment, assault of a resident

As a Contractor and/or Subcontractor of the NH Department of Corrections, I acknowledge that I have been provided information on the Prison Rape Elimination Act of 2003 Public Law 108-79—Sept. 4, 2003 and have been informed that as a Contractor and/or Subcontractor of the NH Department of Corrections, sexual conduct between Contractor and/or Subcontractor and offenders is prohibited. Sexual harassment or sexual misconduct involving an offender can be a violation of NH RSA 632-A:2, 632-A:3 and 632-A:4, Chapter 632-A: Sexual Assault and Related Offenses, and result in criminal prosecution.

As a Contractor and/or Subcontractor of the NH Department of Corrections, I understand that I shall inform all employees of the Contractor and/or Subcontractor to adhere to all policies concerning PREA, RSA 632-A:2, RSA 632-A:3, RSA 632-A:4 and departmental policies including NHDOC PPD 5.19 - PREA; NHDOC Administrative Rules, Conduct and Confidentiality Information regarding my conduct, reporting of incidents and treatment of those under the supervision of the NH Department of Corrections. (Ref. RSA Chapter 632-A, NHDOC PPD 5.19 and Administrative Rules, Rules of Conduct for Persons Providing Contract Services, Confidentiality of Information Agreement).

Name (print): Robert Coombs, Assistant Regional Controller  
(Name of Contract Signatory)

Date: 3/14/2022

Signature:   
(Signature of Contract Signatory)

FEDERAL BUREAU OF INVESTIGATION  
CRIMINAL JUSTICE INFORMATION SERVICES  
SECURITY ADDENDUM

CERTIFICATION

I hereby certify that I am familiar with the contents of (1) the Security Addendum, including its legal authority and purpose; (2) the NCIC Operating Manual; (3) the CJIS Security Policy; and (4) Title 28, Code of Federal Regulations, Part 20, and agree to be bound by their provisions.

I recognize that criminal history record information and related data, by its very nature, is sensitive and has potential for great harm if misused. I acknowledge that access to criminal history record information and related data is therefore limited to the purpose(s) for which a government agency has entered into the contract incorporating this Security Addendum. I understand that misuse of the system by, among other things: accessing it without authorization; accessing it by exceeding authorization; accessing it for an improper purpose; using, disseminating or re-disseminating information received as a result of this contract for a purpose other than that envisioned by the contract, may subject me to administrative and criminal penalties. I understand that accessing the system for an appropriate purpose and then using, disseminating or re-disseminating the information received for another purpose other than execution of the contract also constitutes misuse. I further understand that the occurrence of misuse does not depend upon whether or not I receive additional compensation for such authorized activity. Such exposure for misuse includes, but is not limited to, suspension or loss of employment and prosecution for state and federal crimes.

\_\_\_\_\_  
Printed Name/Signature of Contractor Employee

\_\_\_\_\_  
Date

Robert Coombs



\_\_\_\_\_  
3/14/2022

\_\_\_\_\_  
Printed Name/Signature of Contractor Representative

\_\_\_\_\_  
Date

Maxim Healthcare Staffing Services, Inc.  
Assistant Regional Controller

\_\_\_\_\_  
Organization and Title of Contractor Representative



STATE OF NEW HAMPSHIRE  
 DEPARTMENT OF CORRECTIONS  
 OFFICE OF THE COMMISSIONER  
 P.O. BOX 1806  
 CONCORD, NH 03302-1806  
 603-271-5603 FAX: 888-908-6609  
 TDD ACCESS: 1-800-735-2964

HELEN E. HANKS  
 COMMISSIONER

PAUL D. RAYMOND, JR.  
 ASSISTANT COMMISSIONER

AMENDMENT AGREEMENT # 1

This amendment is between the State of New Hampshire, acting by and through the STATE OF NEW HAMPSHIRE, DEPARTMENT OF CORRECTIONS ("NHDOC" or "State" or "Department"), and each Vendor listed below, ("Contractor").

Contractor Name	Contractor Address	Contractor Vendor Code
Aya Healthcare, Inc	5930 Cornerstone Ct West, Ste 300, San Diego, CA 92121	300930
Amergis Healthcare Staffing, Inc (formerly Maxim Healthcare Staffing Svc, Inc)	7227 Lec Deforest Drive, Columbia MD 21046	17770
Technostaff LLC d/b/a HonorVet Technologies	271 US 46 West, Suite C-202, Fairfield, NJ 07004	394624
Worldwide Travel Staffing, Limited	2829 Sheridan Drive, Tonawanda, NY 14150	224259

WHEREAS, pursuant to a Contract (Agreement 2022-89) approved by the Governor and Executive Council on June 29, 2022, Item #89 with an effective date of June 30, 2022, the Contractor agreed to perform Medical and Behavioral Health temporary staffing services based upon the terms and conditions specified in the original Agreement as amended and in consideration of certain sums specified; and

WHEREAS, the State and Contractor have agreed to make changes to the price limitation of the Agreement; and

NOW THEREFORE, in consideration of the foregoing and the mutual covenants and conditions contained in the original Agreement and set forth herein, the parties hereto agree as follow:

To amend as follows:

1. Form P-37, General Provisions, Block 1.8, Price Limitation, to read: "\$5,039,714.00" a total increase of \$839,714.00.

2. To amend the Scope of Services, Exhibit B, by deleting the following:

**Section 5. Minimum Required Services**

The Contractor shall provide Medical and Behavioral staffing services to include but not limited to:

- 5.1. Registered Nurses (RN), Licensed Practical Nurses (LPN), Pharmacists, Pharmacy Technicians, Master's level Social Workers (MSW) and Master's level Licensed Alcohol and Drug Counselors (MLADC's).
- 5.2. Provide only those health care professionals who maintain valid State of NH professional licenses, certifications and/or qualifications required by law for the performance of the services required. No temporary Medical and Behavioral Health professionals shall be referred to the NH Department of Corrections without the proper licensure documentation required by federal, state, or local law. Certification for these health and behavioral health disciplines are regulated by boards of the NH Office of Professional Licensure and Certification (OPLC) <https://www.oplc.nh.gov/allied-health/> through Administrative Rules or national certification organizations identified below:

Required Disciplines	Licensing Board	Administrative (Adm) Rule Link	Adm Rule
RN, LPN	Board of Nursing	<a href="http://gencourt.state.nh.us/rules/state_agencies/nur.html">http://gencourt.state.nh.us/rules/state_agencies/nur.html</a>	Nur 100-800
Pharmacists, Pharmacy Technicians	NH Pharmacy Board	<a href="http://gencourt.state.nh.us/rules/state_agencies/ph.html">http://gencourt.state.nh.us/rules/state_agencies/ph.html</a>	Ph 100-2000
MSW, MLADC	Board of Mental Health Practice	<a href="http://gencourt.state.nh.us/rules/state_agencies/mhp.html">http://gencourt.state.nh.us/rules/state_agencies/mhp.html</a>	Mhp 100-500
Optional Disciplines	Licensing Board/ Certification Organization	Adm Rule/Certification Organization Link	Adm Rule
Paramedic, EMT-I & B	National Registry of Emergency Medical Technician	<a href="https://www.nremt.org/rvd/public/">https://www.nremt.org/rvd/public/</a>	N/A
CMA	American Association of Medical Assistants (AAMA), Registered Medical Assistant (RMA), National Certified Medical Assistant (NCMA), Certified Clinical Medical Assistant (CCMA)	<u>American Association of Medical Assistants (AAMA)</u> <u>American Medical Technologists (AMT)</u> <u>National Certified Medical Assistant (NCMA)</u> <u>National Healthcare Association (NHA)</u>	N/A
CNA/LNA	Board of Nursing	<a href="http://gencourt.state.nh.us/rules/state_agencies/nur.html">http://gencourt.state.nh.us/rules/state_agencies/nur.html</a>	Nur 100-800
Physical Therapist (PT)	Governing Board of Physical Therapists	<a href="http://gencourt.state.nh.us/rules/state_agencies/phy.html">http://gencourt.state.nh.us/rules/state_agencies/phy.html</a>	Phy 100-500
Recreational Therapist (RT)	Governing Board of Recreational Therapists	<a href="http://gencourt.state.nh.us/rules/state_agencies/phy.html">http://gencourt.state.nh.us/rules/state_agencies/phy.html</a>	Rec 100-500
Occupational Therapist (OT)	Governing Board of Occupational Therapists	<a href="http://gencourt.state.nh.us/rules/state_agencies/occ.html">http://gencourt.state.nh.us/rules/state_agencies/occ.html</a>	Occ 100-500
Speech Pathologists	Governing Board of Speech Language Pathologists	<a href="http://gencourt.state.nh.us/rules/state_agencies/spe.html">http://gencourt.state.nh.us/rules/state_agencies/spe.html</a>	Spe 100-600

- 5.3. The Contractor shall be responsible for the oversight of ensuring that temporary Medical and Behavioral Health professionals are informed and understand their scope of practice as defined by boards of the OPLC through Administrative Rules or national certification organizations.
- 5.6. The temporary Medical and Behavioral Health professional placed by the Contractor shall be under the direction and supervision of the NH Department of Corrections.
- 5.8. The NH Department of Corrections reserves the right to refuse placement of any temporary Medical and Behavioral Health professional with or without cause.
- 5.9. In performing the services specified by the NH Department of Corrections, the temporary Medical and Behavioral Health professional are and shall at all times remain employees of the Contractor.
- 5.11. Normal paid shifts for nursing disciplines shall consist of eight (8) hours, occurring on three (3) shifts; Day shift (6:30AM-3PM), Evening Shift (2:30PM-11PM) and Night shift (10:30PM-7AM) with the temporary Nursing professional granted a half (½) hour unpaid lunch break. The Department shall not be charged for the unpaid meal break.
- 5.17. Contractor, not the State, shall be responsible for expenses incurred by the temporary Medical and Behavioral Health professional for and maintaining current licensures, certifications, and continuing education costs.
- 5.18. Contractor shall not charge the NH Department of Corrections for any finders/placement fees for any temporary Medical and Behavioral Health professional placed for temporary assignment.
- 5.20. Contractor's temporary Medical and Behavioral Health professional assigned shall be informed and comply with all applicable Prison Rape Elimination Act (PREA) regulations set forth by Public Law 108-79 Prison Rape Elimination Act of 2003 to include the NH Department of Corrections Prison Rape Elimination Act Policy and Procedure Directive 379 (formerly 5.19), <http://www.nh.gov/nhdoc/policies/index.html>.
- 5.21. The NH Department of Corrections will provide an initial sixteen (16) hour billable orientation to temporary Medical and Behavioral Health newly assigned to the NH Department of Corrections to include a clinical orientation as well as an orientation to the Federal and State PREA standards. Each temporary Medical and Behavioral Health professional shall be required to agree and adhere to the terms and conditions of the NH Department of Corrections Prison Rape Elimination Act Policy and Procedure Directive 379 (formerly 5.19), <http://www.nh.gov/nhdoc/>

[policies/index.html](#), and will be required to sign documentation attesting that the temporary Medical and Behavioral Health professional understands the requirements and potential ramifications of PPD 379 (formerly 5.19).

**Section 6. Supplemental Job Descriptions for Required/Optional Service Disciplines**  
 State of NH, Supplemental Job Descriptions (SJD) for the following disciplines below are located as a separate link: <https://apps.das.nh.gov/HRJobClassifications/ClassSpecifications.aspx>.

Required	Job Code
RN I, II, III	759600-19, 759700-21, 759-800-23
LPN I, II	5755ND-16, 575600-18
Pharmacist	68850H-27
Pharmacy Technician I, II	688200-12, 688300-13
Psychiatric Social Worker (MSW)	81600-26
Clinical Mental Health Counselor (MLADC)	20780H-23
Optional	Job Code
CNA/LNA I	65790D-09, 65800D-11, 65820D-14

**Section 8. Service Schedule for Required Disciplines**

8.14. Holiday billing services shall not be applied unless an assigned temporary Medical and Behavioral Health professional actually works on the Day, Evening, or Eve (midnight) of the Holiday. Only hours worked on the actual calendar holiday are to be compensated.

**Section 9.5. Contract Employee Information:**

The NH Department of Corrections will notify the Contractor(s) the procedures to obtain background checks for all Contractor employees providing service for the NH Department of Corrections.

- 9.5.1. The NH Department of Corrections reserves the right to conduct a procedural review of all criminal background checks of all potential Contractor and/or sub-contractor(s) employees to determine eligibility status.
- 9.5.2. The NH Department of Corrections will notify the Contractor of any potential Contractor and/or sub-contractor(s) employee who does not comply with the criteria identified in 9.5.3., below.
- 9.5.3. In addition, the contractor and/or sub-contractor(s) shall not hire employees meeting the following criteria:
  - a. Individuals convicted of a felony shall not be permitted to provide services;
  - b. Individuals with confirmed outstanding arrest warrants shall not be permitted to provide services;
  - c. Individuals with restrictions on out-of-state and/or State of NH professional licenses and or certifications;
  - d. Individuals whose professional licenses and/or certification have been revoked and reinstated from other States and/or the State of NH professional licenses and/or the State of New Hampshire;

- e. Individuals with a history of drug diversion;
  - f. Individuals who were a former State of NH employee and/or former contract employee that was dismissed for cause;
  - g. Individuals previously employed with the NH Department of Corrections without prior approval of the NH Department of Corrections; and
  - h. The NH Department of Corrections may not permit individuals related to relatives of currently incarcerated felons to provide services without prior approval of the NH Department of Corrections.
- 9.5.4. Individuals with a record of a misdemeanor offense(s) may be permitted to provide services pending determination of the severity of the misdemeanor offense(s) and review of the criminal record history by the Division Director or designee of the corresponding facility requiring services.

and insert the following:

**Section 5. Minimum Required Services**

The Contractor shall provide Medical, Behavioral and Dental Assistant staffing services to include but not limited to:

- 5.1. Registered Nurses (RN), Licensed Practical Nurses (LPN), Pharmacists, Pharmacy Technicians, Master's level Social Workers (MSW), Master's level Licensed Alcohol and Drug Counselors (MLADC's) and Dental Assistants with eligibility for certifications by the American Dental Assistants Association and one (1) year of experience working as a Dental Assistant.
- 5.2. Provide only those health care professionals who maintain valid State of NH professional licenses, certifications and/or qualifications required by law for the performance of the services required. No temporary Medical, Behavioral Health professionals and/or Dental Assistants shall be referred to the NHDOC without the proper licensure documentation required by federal, state, or local law. Certification for these Health, Behavioral Health and Dental Assistant disciplines are regulated by boards of the NH Office of Professional Licensure and Certification (OPLC) Welcome | NH Office of Professional Licensure and Certification through Administrative Rules or national certification organizations identified below:

Required Disciplines	Licensing Board	Administrative (Adm) Rule Link	Adm Rule
RN, LPN	Board of Nursing	<a href="http://gencourt.state.nh.us/rules/state_agencies/nur.html">http://gencourt.state.nh.us/rules/state_agencies/nur.html</a>	Nur 100-800
Pharmacists, Pharmacy Technicians	NH Pharmacy Board	<a href="http://gencourt.state.nh.us/rules/state_agencies/ph.html">http://gencourt.state.nh.us/rules/state_agencies/ph.html</a>	Ph 100-2500
MSW, MLADC	Board of Mental Health Practice	<a href="http://gencourt.state.nh.us/rules/state_agencies/mhp.html">http://gencourt.state.nh.us/rules/state_agencies/mhp.html</a>	Mhp 100-500
Optional Disciplines	Licensing Board/	Adm Rule/Certification Organization Link	Adm Rule

	Certification Organization		
Paramedic, EMT-I & B	National Registry of Emergency Medical Technician	<a href="https://www.nremt.org/rwd/public/">https://www.nremt.org/rwd/public/</a>	N/A
CMA	American Association of Medical Assistants (AAMA), Registered Medical Assistant (RMA), National Certified Medical Assistant (NCMA), Certified Clinical Medical Assistant (CCMA)	<a href="#">American Association of Medical Assistants (AAMA)</a> <a href="#">American Medical Technologists (AMT)</a> <a href="#">National Certified Medical Assistant (NCMA)</a> <a href="#">National Healthcare Association (NHA)</a>	N/A
CNA/LNA	Board of Nursing	<a href="http://gencourt.state.nh.us/rules/state_agencies/nur.html">http://gencourt.state.nh.us/rules/state_agencies/nur.html</a>	Nur 100-800
Physical Therapist (PT)	Governing Board of Physical Therapists	<a href="http://gencourt.state.nh.us/rules/state_agencies/phy.html">http://gencourt.state.nh.us/rules/state_agencies/phy.html</a>	Phy 100-500
Recreational Therapist (RT)	Governing Board of Recreational Therapists	<a href="http://gencourt.state.nh.us/rules/state_agencies/phy.html">http://gencourt.state.nh.us/rules/state_agencies/phy.html</a>	Rec 100-500
Occupational Therapist (OT)	Governing Board of Occupational Therapists	<a href="http://gencourt.state.nh.us/rules/state_agencies/occ.html">http://gencourt.state.nh.us/rules/state_agencies/occ.html</a>	Occ 100-500
Speech Pathologists	Governing Board of Speech Language Pathologists	<a href="http://gencourt.state.nh.us/rules/state_agencies/spe.html">http://gencourt.state.nh.us/rules/state_agencies/spe.html</a>	Spe 100-600
Dental Assistant	American Dental Assistants Association	<a href="https://www.gencourt.state.nh.us/rules/State_Agencies/Plc.html">https://www.gencourt.state.nh.us/rules/State_Agencies/Plc.html</a>	Spe 100-1002

- 5.3. The Contractor shall be responsible for the oversight of ensuring that temporary Medical, Behavioral Health and/or Dental Assistant professional(s) are informed and understand their scope of practice as defined by boards of the OPLC through Administrative Rules or national certification organizations.
- 5.6. The temporary Medical Behavioral Health and/or Dental Assistant professional(s) placed by the Contractor shall be under the directions and supervision of the NHDOC.
- 5.8. The NHDOC reserves the right to refuse placement of any temporary Medical, Behavioral Health and/or Dental Assistant professional(s) with or without cause.
- 5.9. In performing the services specified by the NHDOC, the temporary Medical, Behavioral Health and/or Dental Assistant professional(s) are and shall at all times remain employees of the Contractor.
- 5.11. Normal paid shifts for nursing disciplines shall consist of eight (8) hours, occurring on three (3) shifts; Day shift (6:30AM-3PM), Evening Shift (2:30PM-11PM) and Night shift (10:30PM-7AM) with the temporary Nursing professional

granted a half (½) hour unpaid lunch break. The Department shall not be charged for the unpaid meal break.

5.11.1. Normal paid shifts for Dental Assistant disciplines shall consist of seven and a half (7.5) hours, with a half (.5) an hour unpaid lunch break. The Department shall not be charged for the unpaid meal break.

5.17. Contractor, not the State, shall be responsible for expenses incurred by the temporary Medical, Behavioral Health and/or Dental Assistant professional(s) for and maintaining current licensures, certifications, and continuing education costs.

5.18. Contractor shall not charge the NHDOC for any finders/placement fees for any temporary Medical, Behavioral Health and/or Dental Assistant professional(s) placed for temporary assignment.

5.20. Contractor's temporary Medical, Behavioral Health and/or Dental Assistant professional(s) assigned shall be informed and comply with all applicable Prison Rape Elimination Act (PREA) regulations set forth by Public Law 108-79 Prison Rape Elimination Act of 2003 to include the <https://apps.das.nh.gov/HRJobClassifications/ClassSpecifications.aspx> Prison Rape Elimination Act Policy and Procedure Directive 379 (formerly 5.19), <http://www.nh.gov/nhdoc/policies/index.html>.

5.21. The NHDOC will provide an initial sixteen (16) hour billable orientation to temporary Medical, Behavioral Health and/or Dental Assistant newly assigned to the NHDOC to include a clinical orientation as well as an orientation to the Federal and State PREA standards. Each temporary Medical, Behavioral Health and/or Dental Assistant professional(s) shall be required to agree and adhere to the terms and conditions of the NH Department of Corrections Prison Rape Elimination Act Policy and Procedure Directive 379 (formerly 5.19), <http://www.nh.gov/nhdoc/policies/index.html>, and will be required to sign documentation attesting that the temporary Medical, Behavioral Health and/or Dental Assistant professional(s) understands the requirements and potential ramifications of PPD 379 (formerly 5.19).

**Section 6. Supplemental Job Descriptions for Required/Optional Service Disciplines**  
 State of NH, Supplemental Job Descriptions (SJD) for the following disciplines below are located as a separate link: [HR Job Classifications](#)

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Pharmacy Technician I, II	688200-12, 688300-13
Psychiatric Social Worker (MSW)	81600-26
Clinical Mental Health Counselor (MLADC)	20780H-23
Optional	Job Code
CNA/LNA I	65790D-09, 65800D-11, 65820D-14
Dental Assistant	30500H-11

### Section 8. Service Schedule for Required Disciplines

8.14. Holiday billing services shall not be applied unless an assigned . Holiday billing services shall not be applied unless an assigned temporary Medical, Behavioral Health and/or Dental Assistant professional(s) actually works on the day, evening, or eve (midnight) of the Holiday. Only hours worked on the actual calendar holiday are to be compensated.

### Section 9.5. Contract Employee Information/Background Checks:

The Contractor shall be responsible for obtaining a criminal background check from the NHDOC to include fingerprinting on all potential employees assigned by the Contractor and/or sub-contractors to provide services to the NHDOC. Upon award of a contract, the NHDOC Director of Medical and Forensics, or designee, will notify the selected Contractor the procedures to obtain background checks and fingerprinting. The Contractor and/or sub-contractor employee's hiring status shall be contingent upon receipt of a criminal background check and fingerprinting report(s) from the NH Department of Safety to the NHDOC and a procedural review of said reports by the NHDOC.

- 9.5.1. The NHDOC reserves the right to conduct a procedural review of all criminal background checks of all potential Contractor and/or sub-contractor(s) employees to determine eligibility status.
- 9.5.2. The NHDOC will notify the Contractor of any potential Contractor and/or sub-contractor employee(s) who does not comply with the criteria identified below.
- 9.5.3. In addition, the Contractor and/or sub-contractor shall not be able to hire employees meeting the following criteria:
  - a. Individuals convicted of a felony shall not be permitted to provide services;
  - b. Individuals with confirmed outstanding arrest warrants shall not be permitted to provide services;
  - c. Individuals with a record of a misdemeanor offense(s) may be permitted to provide services pending determination of the severity of the misdemeanor offense(s) and review of the criminal record history by Commissioner, or designee, of the NHDOC;
  - d. Individuals with restrictions on out-of-state and/or State of NH professional licenses and or certifications;
  - e. Individuals whose professional licenses and/or certification have been revoked and reinstated from other states and/or the State of NH;
  - f. Individuals with a history of drug diversion;
  - g. Individual staff on the National Offender Database;
  - h. Individuals who were a former State of NH employee and/or former contracted employee that were dismissed for cause or resigned or retired pending investigation;
  - i. Individuals previously employed with the NHDOC without prior approval of the NHDOC; and

- j. Relatives or associates of people currently incarcerated or under Departmental supervision (probation or parole) may not be permitted to provide services without prior approval by the NHDOC.

***The remainder of this page is intentionally left blank.***

3. Exhibit C, amend as follows:

Section I. – Estimated Utilization - Dental Assistants

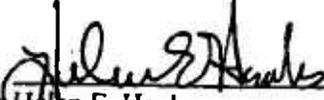
1.5 Estimated Utilization – Dental Assistants

Certified Dental Assistants	
Estimated Hours	Maximum Hourly Rate
1950	\$45.00

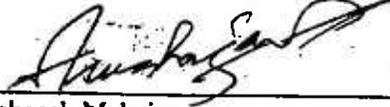
4. That all other provisions of the original Agreement shall remain in full force and effect.

SIGNATURE PAGE TO AMENDMENT AGREEMENT #1 TO: Medical, Behavioral and Dental Assistant Temporary Staffing Services (Agreement 2022-89).

STATE OF NEW HAMPSHIRE DEPARTMENT OF CORRECTIONS

By:   
Name: Helen E. Hanks  
Title: Commissioner  
Date: 1/6/2025

Technostaff, LLC. d/b/a HonorVet Technologies

By:   
Name: Asheesh Mahajan  
Title: Chief Operating Officer  
Date: 1/9/2025

STATE OF New Jersey

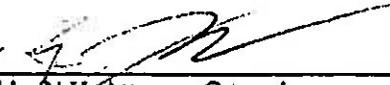
COUNTY OF Essex

On this 9 day of January 2025, before me, Asheesh Mahajan the undersigned officer, personally appeared Driver's License, known to me (or satisfactorily proven) to be the person whose name is signed above and acknowledged that he/she executed this document in the capacity indicated above.

In witness thereof, I hereto set my hand and official seal.

  
Notary Public Justice of the Peace

My Commission Expires: 9-30-2029

  
Approval by N.H. Attorney General  
(Form, Substance and Execution)

1/17/2025  
Date

Approved by the N.H. Governor and Executive Council

Date

Marites Y DeLa Cruz  
Notary Public, State of New Jersey  
Comm. # 80113790  
My Commission Expires 9/30/2029

Certificate of Authority # 1

(Corporation or LLC- Non-specific, open-ended)

**Corporate Resolution**

I, Ravi Bhambri, hereby certify that I am duly elected Clerk/Secretary/Officer of  
(Name)

Technostaff, LLC d/b/a HonorVet Technologies. I hereby certify the following is a true copy of a  
(Name of Corporation or LLC)

vote taken at a meeting of the Board of Directors/shareholders, duly called and held on January 9, 2025  
(Month) (Day) (Year)  
at which a quorum of the Directors/shareholders were present and voting.

VOTED: That Ashceesh Mahajan Chief Information Officer (may list more than  
(Name) (Title)

one person) is duly authorized to enter in contracts or agreement on behalf of

Technostaff, LLC d/b/a HonorVet Technologies with the State of New Hampshire  
(Name of Corporation or LLC)

and any of its agencies or departments and further is authorized to execute any documents which may in  
his/her judgment be desirable or necessary to effect the purpose of this vote.

I hereby certify that said vote has not been amended or repealed and remains in full force and effect as of  
the date of the contract to which this certificate is attached. I further certify that it is understood that the State of  
New Hampshire will rely on this certificate as evidence that the person(s) listed above currently occupy the  
position(s) indicated and that they have full authority to bind the corporation. To the extent that there are any limits  
on the authority of any listed individual to bind the corporation in contracts with the State of New Hampshire, all  
such limitations are expressly stated herein.

DATED: 1/9/2024

RAVI BHAMBRI  
ATTEST: VP- Recruiting Operations  
(Name and Title)

  
Marites T DeLa Cruz  
Notary Public State of New Jersey  
Comm. # 50113790  
My Commission Expires 9/30/2029

# State of New Hampshire

## Department of State

### CERTIFICATE

I, David M. Scanlan, Secretary of State of the State of New Hampshire, do hereby certify that TECHNOSTAFF LLC is a Delaware Limited Liability Company registered to transact business in New Hampshire on May 16, 2022. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 901642

Certificate Number: 0006745780



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed  
the Seal of the State of New Hampshire,  
this 1st day of August A.D. 2024.

A handwritten signature in black ink, appearing to read "D. Scanlan", is written over a faint circular stamp.

David M. Scanlan  
Secretary of State

**Certificate of Authority # 1**

*(Corporation or LLC- Non-specific, open-ended)*

**Corporate Resolution**

I, Ravi Bhambri, hereby certify that I am duly elected Clerk/Secretary/Officer of  
*(Name)*

Technostaff, LLC d/b/a HonorVet Technologies. I hereby certify the following is a true copy of a  
*(Name of Corporation or LLC)*

vote taken at a meeting of the Board of Directors/shareholders, duly called and held on January 9, 2025  
*(Month) (Day) (Year)*  
at which a quorum of the Directors/shareholders were present and voting.

VOTED: That Asheesh Mahajan Chief Information Officer (may list more than  
*(Name) (Title)*

one person) is duly authorized to enter in contracts or agreement on behalf of

Technostaff, LLC d/b/a HonorVet Technologies with the State of New Hampshire  
*(Name of Corporation or LLC)*

and any of its agencies or departments and further is authorized to execute any documents which may in  
his/her judgment be desirable or necessary to effect the purpose of this vote.

I hereby certify that said vote has not been amended or repealed and remains in full force and effect as of  
the date of the contract to which this certificate is attached. I further certify that it is understood that the State of  
New Hampshire will rely on this certificate as evidence that the person(s) listed above currently occupy the  
position(s) indicated and that they have full authority to bind the corporation. To the extent that there are any limits  
on the authority of any listed individual to bind the corporation in contracts with the State of New Hampshire, all  
such limitations are expressly stated herein.

DATED: 1/9/2024

RAVI BHAMBRI  
ATTEST: VP- Recruiting Operations  
*(Name and Title)*





# CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)  
2/4/2025

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

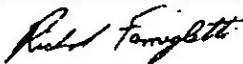
<b>PRODUCER</b> Arthur J. Gallagher Risk Management Services, LLC One Jericho Plaza Ste 200 Jericho NY 11753  License#: 0069293 TECHLLC-11	<b>CONTACT NAME:</b> PHONE (AC, No, Ext): 516-745-0800      FAX (AC, No): 516-745-0082 E-MAIL ADDRESS:	
	<b>INSURER(S) AFFORDING COVERAGE</b> NAIC #	
<b>INSURED</b> Technostaff LLC dba HonorVet Technologies 271 U.S. 46, Suite C-202 Fairfield NJ 07004	<b>INSURER A:</b> Philadelphia Indemnity Insurance Company      18058	
	<b>INSURER B:</b> Wesco Insurance Company      25011	
	<b>INSURER C:</b>	
	<b>INSURER D:</b>	
	<b>INSURER E:</b>	

**COVERAGES**      **CERTIFICATE NUMBER:** 870938297      **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL SUBR INSD WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR  GEN'L AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input checked="" type="checkbox"/> PRO-JECT <input checked="" type="checkbox"/> LOC OTHER:		PHPK2705505	2/1/2025	2/1/2026	EACH OCCURRENCE \$ 1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 100,000 MED EXP (Any one person) \$ 10,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE \$ 3,000,000 PRODUCTS - COMP/OP AGG \$ 3,000,000 \$
A	<b>AUTOMOBILE LIABILITY</b> <input type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> HIRED AUTOS ONLY <input checked="" type="checkbox"/> NON-OWNED AUTOS ONLY		PHPK2705505	2/1/2025	2/1/2026	COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
A	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED    RETENTION \$		PHUB917653	2/1/2025	2/1/2026	EACH OCCURRENCE \$ 5,000,000 AGGREGATE \$ 5,000,000 \$
B	<b>WORKERS COMPENSATION AND EMPLOYERS' LIABILITY</b> ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory In NH) If yes, describe under DESCRIPTION OF OPERATIONS below	<input type="checkbox"/> Y <input type="checkbox"/> N <input type="checkbox"/> N/A	WVC3769791	2/1/2025	2/1/2026	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH-ER E.L. EACH ACCIDENT \$ 1,000,000 E.L. DISEASE - EA EMPLOYEE \$ 1,000,000 E.L. DISEASE - POLICY LIMIT \$ 1,000,000
A	Professional Liability		PHPK2705505	2/1/2025	2/1/2026	Claim/Aggregate Limit \$1M/\$3M \$1,000,000
A	Crime		PHPK2705505	2/1/2025	2/1/2026	

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)  
CERTIFICATE HOLDER IS ADDED AS AN ADDITIONAL INSURED.

<b>CERTIFICATE HOLDER</b>  THE NH DEPARTMENT OF CORRECTION P.O. BOX 1806 CONCORD NH 03302	<b>CANCELLATION</b>  SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.
	AUTHORIZED REPRESENTATIVE 

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STATE OF NEW HAMPSHIRE  
DEPARTMENT OF CORRECTIONS  
DIVISION OF ADMINISTRATION

P.O. Box 1806  
CONCORD, NH 03302-1806  
603-271-5610 FAX: 888-908-6609  
TDD ACCESS: 1-800-735-2964  
www.nh.gov/nhdoc

HELEN E. HANKS  
COMMISSIONER

JONATHAN K. HANSON  
DIRECTOR

June 2, 2022

His Excellency, Governor Christopher T. Sununu  
and the Honorable Executive Council  
State House  
Concord, NH 03301

**G & C**  
**Pending** \_\_\_\_\_  
**Approved** JUNE 29 2022  
**Item #** # 89

**REQUESTED ACTION**

Authorize the NH Department of Corrections (NHDOC) to enter into a contract with each vendor listed below for the provision of Medical and Behavioral Health Temporary Staffing Services in a shared amount not to exceed \$4,200,000.00, with the option to renew for one (1) additional period of up to two (2) years, effective upon Governor and Executive Council approval through June 30, 2025. Payments to the vendors will be made unencumbered as the price limitation is shared among all contracts and no minimum or maximum service volume is guaranteed. 100% General Funds.

Contractor Name	Contractor Address	Contractor Vendor Code
Aya Healthcare, Inc.	5930 Cornerstone Ct. West, Suite 300, San Diego, CA 92121	300930
Maxim Healthcare Staffing Services, Inc.	7227 Lee Deforest Drive, Columbia MD 21046	17770
Technostaff LLC d/b/a HonorVet Technologies	271 US 46 West, Suite C-202, Fairfield, NJ 07004	394624
Worldwide Travel Staffing, Limited	2829 Sheridan Drive, Tonawanda, NY 14150	224259

Funds are available in the following account for Fiscal Years 2023 and are anticipated to be available in Fiscal Year 2024 and 2025, upon the continued appropriation of funds in the future operating budget with the authority to adjust encumbrances between fiscal years within the price limitation through the Budget Office, if needed and justified.

These contracts are available in account, Medical-Dental: 02-46-46-465010-82340000-101-500729 as follows:

Fiscal Year	Activity/Class/Account	Description	Total Amount
FY 2023	82340000-101-500729	Medical Providers	\$1,400,000.00
FY 2024	82340000-101-500729	Medical Providers	\$1,400,000.00
FY 2025	82340000-101-500729	Medical Providers	\$1,400,000.00
<b>Total</b>			<b>\$4,200,000.00</b>

## EXPLANATION

The purpose of this request is to ensure temporary contracted nursing, medical and behavioral health staff is available to meet the constitutionally required healthcare for those in the care and custody of the NH Department of Corrections. Having contracts with several agencies allows the Department to access a wider range of professional candidates when state positions are vacant in order to ensure continued service delivery. Staffing agencies differ in their recruitment and retention approaches and not all agencies provide all types of professional staff. For example, most commonly staffing agencies provide nurses, but they do not always provide licensed substance use disorder treatment professionals.

Like most employers in the state of New Hampshire, the Department continues to have significant challenges in finding qualified candidates to fill the vacant positions we have in health care services. Our vacancy rates for the areas we are seeking to draw from these temporary staffing agencies are as follows:

Nursing: 27%  
Master's level Mental Health Clinicians: 44%  
Licensed Drug and Alcohol Counselors: 50%  
Pharmacy Technicians: 20%  
Recreational Therapist: 33%

These agencies will also be called upon to provide candidates for specialized healthcare positions, such as physical therapy and a nutritionist, if these positions should be vacated by the current incumbents. These types of positions do not have any kind of back up as the Department only has one (1) FTE per position. All of the positions listed in this level are necessary for the provision of appropriate and adequate healthcare.

To secure qualified health professionals, the Department published a Request for Proposal (RFP) solicitating for multi-discipline temporary staffing agencies with the intent of entering into multiple contracts to have access to a larger pool of qualified candidates.

The RFP was posted on the NH Department of Corrections website: <http://www.nh.gov.nhdcc/business/rfp.html> for eight (8) consecutive weeks and notified twenty-one (21) potential vendors of the solicitation. As a result of the issuance of the RFP, seven (7) vendors responded submitting a proposal and one (1) potential vendor submitted a disqualified proposal due to a late submission. After the review of the proposals and in accordance with the RFP Terms and Conditions, the NH Department of Corrections selected Aya Healthcare, Inc., Maxim Healthcare Staffing Services, Inc., Technostaff LLC d/b/a HonorVet Technologies, and Worldwide Travel Staffing, Limited to receive an unencumbered contract with a shared price limitation of \$4,200,000.00.

This RFP was scored utilizing a consensus methodology by a three (3) person evaluation committee. The evaluation committee consisted of NH Department of Corrections employees: Ryan Landry, RN, MSN, Director of Nursing, Medical & Forensic Services, Benjamin Carbone, PharmD, Chief Pharmacist, Medical & Forensic Services, and Micaela Beaune, LCMHC Administrator of the Secure Psychiatric Unit & the Residential Treatment Unit, Medical & Forensic Services.

Respectfully Submitted,

  
Helen E. Hanks  
Commissioner



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DEPARTMENT OF CORRECTIONS  
DIVISION OF ADMINISTRATION  
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TDD ACCESS: 1-800-735-2964  
www.nh.gov/nhdoc

HELEN E. HANKS

COMMISSIONER

JONATHAN K. HANSON

DIRECTOR

**RFP Bid Evaluation and Summary**  
**Medical and Behavioral Health Temporary Staffing Services**  
**NHDOC 22-02-GFMED**

Proposal Receipt and Review:

- Proposals will be reviewed to initially determine if minimum submission requirements have been met. The review will verify that the proposal was received before the date and time specified in the request for proposal. Failure to meet minimum submission requirements will result in the proposal being rejected and not included in the evaluation process.
- The Department will select a group of personnel to act as an evaluation team. Proposals will not be publicly opened. Proposal information will be disclosed to the evaluation committee members only.
- The Department uses a consensus scoring methodology to evaluate submitted Proposals. The Department reserves the right to waive any minor irregularities as that it considers not material to the proposal.
- The RFP does not commit the Department to award a Contract. The Department reserves the right to reject any and all Proposals, to cancel the RFP, and to seek new proposals under a new solicitation process.

Proposal Evaluation Criteria:

- Proposals will be evaluated based upon the proven ability of the respondent to satisfy the requirements of the evaluation criteria. Specific criteria are:
  - a. Technical Proposal – 100 points
- Awards will be made to the responsive Vendor(s) whose proposals are deemed to be the most advantageous to the State, taking into consideration all evaluation factors in Section F of NHDOC 22-02-GFMED RFP.
  - a. Contract(s) may be awarded to a Bidder submitting a response that demonstrates the required capabilities and approach as identified in the RFP and does not reduce the current functions of the Department.

Evaluation Team Members:

- a. Ryan Landry, RN, MSN, Director of Nursing, Medical & Forensic Services, NH Department of Corrections
- b. Benjamin Carbone, PharmD, Chief Pharmacist, Medical & Forensic Services, NH Department of Corrections
- c. Micaela Beaume, LCMHC Administrator of the Secure Psychiatric Unit & Residential Treatment Unit, Medical & Forensic Services, NH Department of Corrections

---

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HELEN E. HANKS

COMMISSIONER

JONATHAN K. HANSON

DIRECTOR

**RFP Scoring Matrix**  
**Medical and Behavioral Health Temporary Staffing Services**  
**NHDOC 22-02-GFMED**

Respondents:

Aya Healthcare	Supplemental Healthcare
Management Registry, Inc.	Technostaff, LLC d/b/a HonorVet Technologies
Maxim Healthcare Staffing Services, Inc.	Worldwide Travel Staffing, LTD
Staff Today, Inc. (STI)	

Scoring Matrix Criteria:

- Proposals were evaluated based on the proven ability of the respondents to satisfy the provisions set forth in the Scope of Services in the most technical and cost-effective manner.
  - Technical Proposal – 100 points

<i>Evaluation Criteria</i>	<i>RFP Weight Point Value</i>	AYA Healthcare, Inc.	Mgmt. Registry, Inc.	Maxim Healthcare Staffing Services, Inc.	Staff Today, Inc. (STI)	Supplemental HealthCare	Technostaff, LLC d/b/a HonorVet Technologies	Worldwide Travel Staffing, LTD
<i>Technical Proposal</i>								
<i>Executive Summary</i>	25	17	13	21	10	15	15	15
<i>Organizational Capability</i>	50	30	23	39	24	28	27	31
<i>Organizational Approach to Performance</i>	25	21	10	18	12	12	17	18
<b>Total</b>	<b>100</b>	<b>68</b>	<b>46</b>	<b>78</b>	<b>46</b>	<b>55</b>	<b>59</b>	<b>64</b>

Contract Award:

Maxim Healthcare Staffing Services, Inc. 7227 Lee Defrost Drive Columbia, MD 21046	Worldwide Travel Staffing, Limited 2829 Sheridan Drive Tonawanda, NY 14150
AYA Healthcare 5930 Cornerstone Ct. W, Suite 300 San Diego, CA 92121	Technostaff, LLC d/b/a HonorVet Technologies 271 Route 46, Suite C-202 Fairfield, NJ 07004

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DIRECTOR

**RFP Evaluation Committee Member Qualifications**  
**Medical and Behavioral Health Temporary Staffing Services**  
**NHDOC RFP 22-02-GFMED**

**Ryan Landry, RN, MSN, Director of Nursing, Medical & Forensic Services**

Mr. Landry is the Director of Nursing in the Medical & Forensic Department of the NH Department of Corrections. Mr. Landry currently organizes and facilitates nursing care throughout all facilities at the NHDOC while supervising members of the nursing team. Mr. Landry has over 17 years of experience in various nursing roles within the division, including Nurse Specialist and Nurse Coordinator of both the Northern New Hampshire Correctional Facility and the New Hampshire State Prison for Men. Mr. Landry is board certified by the American Nurses Credentialing Center with a specialty in Pain Management Nursing. Mr. Landry received an Associate of Science/Nursing Degree from the White Mountain Community College, as well as a Bachelor of Science Degree/Nursing from Western Governor's University, Salt Lake City Utah, and Masters of Science/Nursing Leadership and Management Degree from Western Governor's University, Salt Lake City Utah.

**Benjamin Carbone, PharmD, Chief Pharmacist, Medical & Forensic Services**

Dr. Carbone joined the New Hampshire Department of Corrections in 2018 as the Chief Pharmacist. He is responsible for the organization of the Pharmacy and Therapeutics Committee and the daily function and operation of the Pharmacy. He has been very fortunate in his time here to assemble a growing team and has worked to advance the Pharmacy to meet the needs within the Department of Corrections. Previous to employment with the Department of Corrections, Dr. Carbone spent sixteen years in retail pharmacy with the Brooks/Rite Aid Corporation. Graduating in 2008 with a Doctorate in Pharmacy, Dr. Carbone returned to the Lakes Region to continue to serve the community that he called home. The last four years of his retail career were spent as the Pharmacist in Charge of a newly relocated Rite Aid in Meredith, NH.

**Micaela Beaune, LCMHC Administrator of the Secure Psychiatric Unit & the Residential Treatment Unit, Medical & Forensic Services**

Ms. Beaune currently serves as the Secure Psychiatric Unit (SPU) and Residential Treatment Unit's (RTU) Administrator for the NH Department of Corrections. Ms. Beaune graduated from James Madison University with a Bachelor of Science in Psychology and a Master of Psychology with a specialty focus in counseling from Loyola University. Before becoming the Administrator, she served as a Licensed Clinical Mental Health Counselor for SPU. She has been working for the NH Department of Corrections for over one year and has a history of working in other correctional facilities, to include Massachusetts and Maryland. Ms. Beaune's role is to oversee programming and day to day functions within these units. Ms. Beaune also supervises the clinicians working with the residents in SPU and RTU, in conjunction with providing clinical services to treat residents with psychiatric illness. Ms. Beaune also collaborates closely with County jails, New Hampshire Hospital, and other facilities to bridge services and create positive transitions for residents between the SPU and these other locations, as many of these residents will return or stepdown to these settings.

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HELEN E. HANKS  
COMMISSIONER

JONATHAN K. HANSON  
DIRECTOR

**RFP Bidders List**  
**Medical and Behavioral Health Temporary Staffing Services**  
**NHDOC 22-02-GFMED**

**AB Staffing Solutions, LLC**  
3451 Mercy Rd.  
Gilbert AZ 85297  
(o) 480.719.7252  
(e) [asmith@abstaffing.com](mailto:asmith@abstaffing.com)  
(e) [media@abstaffing.com](mailto:media@abstaffing.com)  
(w) [www.abstaffing.com](http://www.abstaffing.com)

**Aequor Healthcare Services**  
377 Hoes Lane, 3<sup>rd</sup> Fl  
Piscataway, NJ  
(o) 732-494-4999  
(e) [bnorman@aequorhc.com](mailto:bnorman@aequorhc.com)  
(w) [www.aequorhc.com](http://www.aequorhc.com)

**AMN Healthcare, Inc.**  
8840 Cypress Waters Blvd, Suite 300  
Coppell, TX 75019  
(o) 866.871.8519  
(e) [info@amnhealthcare.com](mailto:info@amnhealthcare.com)  
(w) [www.amnhealthcare.com](http://www.amnhealthcare.com)

**Aya Healthcare**  
5930 Cornerstone Court West, Suite 300  
San Diego, CA 92121  
Lisa Park, VP, PR & Communications  
(o) 866.687.7390  
(e) [lisa.park@ayahealthcare.com](mailto:lisa.park@ayahealthcare.com)  
(w) [www.ayahealthcare.com](http://www.ayahealthcare.com)

**CareerStaff Unlimited, LLC**  
6333 N. State Highway 161, Suite 100  
Irving, TX 75038  
(o) 972.812.3200  
(e) [info@careerstaff.com](mailto:info@careerstaff.com)  
(w) [www.careerstaff.com](http://www.careerstaff.com)

**Cell Staff, LLC**  
1715 N. Westshore Blvd., Suite 410  
Tampa, FL 33607  
(o) 855-561-1715  
(f) 813-433-5159  
(e) [recruit@cellstaff.com](mailto:recruit@cellstaff.com)  
(e) [team@cellstaff.com](mailto:team@cellstaff.com)  
(w) [www.cellstaff.com](http://www.cellstaff.com)

**Cynet Health, Inc.**  
21000 Atlantic BLV # 700  
Sterling, VA 20166  
(o) 571.442.1007  
(e) [ash@cynethealth.com](mailto:ash@cynethealth.com)  
(w) [www.cynethealth.com](http://www.cynethealth.com)

**Conexus Medstaff**  
12141 Wickchester Lane, 650  
Houston, TX 77079  
(o) 832.406.3040  
(e) [info@conexusmedstaff.com](mailto:info@conexusmedstaff.com)  
(w) [www.conexusmedstaff.com](http://www.conexusmedstaff.com)

**Core Medical Group**  
655 South Willow St., Suite 128  
Manchester, NH 03103  
Vincent Batza, Director Travel Nursing and Allied  
Health Services  
(o) 603-995-2673  
(o) 800-995-2673  
(e) [Vincent.Batza@CoreMedicalGroup.com](mailto:Vincent.Batza@CoreMedicalGroup.com)  
(e) [Jami.Vitale@CoreMedicalGroup.com](mailto:Jami.Vitale@CoreMedicalGroup.com)  
(w) [www.coremedicalgroup.com](http://www.coremedicalgroup.com)

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**Cross Country HealthCare**  
6551 Park of Commerce Blvd.  
Boca Raton, FL 33487  
Charlotte, NC 28204  
(o) 561-998-2232  
(w) [www.crosscountryhealthcare.com](http://www.crosscountryhealthcare.com)

**FlexCare**  
1111 Metropolitan Ave., Suite 650  
Charlotte, NC 28204  
(o) 866.564.3589  
(w) [www.flexcarestaff.com](http://www.flexcarestaff.com)

**IntelyCare**  
1515 Hancock Street, # 203.  
Quincy, MA 02169  
(o) 617.971.8344  
(e) [careteam@intelycare.com](mailto:careteam@intelycare.com)  
(w) [www.intelycare.com](http://www.intelycare.com)

**Management Registry, Inc**  
11819 Miami St., Suite 202  
Omaha, NE 68164  
Stacey L. Dlouhy – President Government Solutions  
Kelly L. Allen, Proposal Manager  
(o) 888.851.3588  
(f) 888.873.7106  
(e) [sdlouhy@managementregistry.com](mailto:sdlouhy@managementregistry.com)  
(w) [www.managementregistry.com](http://www.managementregistry.com)

**MAS Medical Staffing Corporation**  
156 Harvey Road  
Londonderry, NH 03053  
Steve Manning, Account Executive  
(o) 603.657.6517 Ext 127  
(f) 603.218.7676  
(e) [SManning@masmedicalstaffing.com](mailto:SManning@masmedicalstaffing.com)  
(e) [Nursing@masmedicalstaffing.com](mailto:Nursing@masmedicalstaffing.com)  
(e) [Allied@masmedicalstaffing.com](mailto:Allied@masmedicalstaffing.com)  
(w) [www.masmedicalstaffing.com](http://www.masmedicalstaffing.com)

**Maxim Healthcare Services**  
1750 Elm Street, Suite 602  
Manchester, NH 03104  
James Ewing – Client Relationship Manager  
(o) 603.263.4605  
(f) 877.306.8305  
(e) [jaewing@maxhealth.com](mailto:jaewing@maxhealth.com)  
(w) [www.maximhealthcare.com](http://www.maximhealthcare.com)

**Medical Solutions**  
1010 N. 102<sup>nd</sup> Street  
Omaha, Nebraska 68114  
(o) 866.633.3548  
(f) 866.688.5929  
(e) [info@medicalsolutions.com](mailto:info@medicalsolutions.com)  
(w) [www.medicalsolutions.com](http://www.medicalsolutions.com)

**RCM Health Care Services**  
90 Canal Street, 4<sup>th</sup> Fl  
Boston, MA 02114  
Mark Chafetz, VP of Healthcare Services  
(o) 917.286.5254  
(w) <https://rcmhealthcare.com>

**Staff Today, Inc. (STI)**  
212 E. Rowland St., #313  
Covina, CA 91723  
Khrazia Dela Cruz, Contract Analyst  
(o) 626-655-7862  
(e) [contractanalyst@stafftodayinc.com](mailto:contractanalyst@stafftodayinc.com)  
(w) [www.stafftodayinc.com](http://www.stafftodayinc.com)

**Sunbelt Staffing, LLC**  
3687 Tampa Rd/1979 Lakeside Pkwy  
Unit 200/Suite 800  
Oldsmar, FL 34677/Tucker, GA 30084-6307  
Thomas Kloiber, CFO  
(o) 800-659-1522  
(w) [www.sunbeltstaffing.com](http://www.sunbeltstaffing.com)

**Supplemental Healthcare, Inc.**  
1640 W. Redstone Center Drive  
Suite 200  
Park City, Utah 84098  
(o) 866.474.6677  
(e) [ContactUs@supplementalhealthcare.com](mailto:ContactUs@supplementalhealthcare.com)  
(w) [www.shccares.com](http://www.shccares.com)

**Worldwide Travel Staffing, Limited**  
2829 Sheridan Drive  
Tonawanda, New York 14150  
Sam Giordano – Director of Government Contracting  
(o) 866.633.3700 Ext 110  
(f) 877.375.2450  
(e) [sgjordano@worldwidetravelstaffing.com](mailto:sgjordano@worldwidetravelstaffing.com)  
(w) [www.worldwidetravelstaffing.com](http://www.worldwidetravelstaffing.com)

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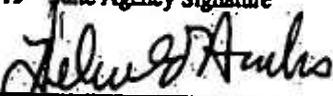
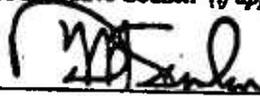
**Notice:** This agreement and all of its attachments shall become public upon submission to Governor and Executive Council for approval. Any information that is private, confidential or proprietary must be clearly identified to the agency and agreed to in writing prior to signing the contract.

**AGREEMENT**

The State of New Hampshire and the Contractor hereby mutually agree as follows:

**GENERAL PROVISIONS**

**1. IDENTIFICATION.**

1.1 State Agency Name NH Department of Corrections		1.2 State Agency Address 105 Pleasant Street, Concord, NH 03301 P.O. Box 1806, Concord, NH 03302	
1.3 Contractor Name Technostaff LLC dba HonorVet Technologies		1.4 Contractor Address 271 US 46 West, Suite C202, Fairfield, NJ 07004	
1.5 Contractor Phone Number (973) 552-4242	1.6 Account Number 02-00046-046-465010- 82340000-101-500729	1.7 Completion Date June 30, 2025	1.8 Price Limitation \$4,200,000.00
1.9 Contracting Officer for State Agency Paula L. Mattis		1.10 State Agency Telephone Number 603-271-5563	
1.11 Contractor Signature  Date: 03/16/22		1.12 Name and Title of Contractor Signatory Ashesh Mahajan, COO	
1.13 State Agency Signature  Date: 6/2/2022		1.14 Name and Title of State Agency Signatory Helen E. Hanks, Commissioner	
1.15 Approval by the N.H. Department of Administration, Division of Personnel (if applicable) By: _____ Director, On: _____			
1.16 Approval by the Attorney General (Form, Substance and Execution) (if applicable) By:  On: 6/13/22			
1.17 Approval by the Governor and Executive Council (if applicable) G&C Item number: 89  G&C Meeting Date: JUN 29 2022 Secretary of State			

Contractor Initials AM   
Date 03/16/2022

**2. SERVICES TO BE PERFORMED.** The State of New Hampshire, acting through the agency identified in block 1.1 ("State"), engages contractor identified in block 1.3 ("Contractor") to perform, and the Contractor shall perform, the work or sale of goods, or both, identified and more particularly described in the attached EXHIBIT B which is incorporated herein by reference ("Services").

**3. EFFECTIVE DATE/COMPLETION OF SERVICES.**

3.1 Notwithstanding any provision of this Agreement to the contrary, and subject to the approval of the Governor and Executive Council of the State of New Hampshire, if applicable, this Agreement, and all obligations of the parties hereunder, shall become effective on the date the Governor and Executive Council approve this Agreement as indicated in block 1.17, unless no such approval is required, in which case the Agreement shall become effective on the date the Agreement is signed by the State Agency as shown in block 1.13 ("Effective Date").

3.2 If the Contractor commences the Services prior to the Effective Date, all Services performed by the Contractor prior to the Effective Date shall be performed at the sole risk of the Contractor, and in the event that this Agreement does not become effective, the State shall have no liability to the Contractor, including without limitation, any obligation to pay the Contractor for any costs incurred or Services performed. Contractor must complete all Services by the Completion Date specified in block 1.7.

**4. CONDITIONAL NATURE OF AGREEMENT.**

Notwithstanding any provision of this Agreement to the contrary, all obligations of the State hereunder, including, without limitation, the continuance of payments hereunder, are contingent upon the availability and continued appropriation of funds affected by any state or federal legislative or executive action that reduces, eliminates or otherwise modifies the appropriation or availability of funding for this Agreement and the Scope for Services provided in EXHIBIT B, in whole or in part. In no event shall the State be liable for any payments hereunder in excess of such available appropriated funds. In the event of a reduction or termination of appropriated funds, the State shall have the right to withhold payment until such funds become available, if ever, and shall have the right to reduce or terminate the Services under this Agreement immediately upon giving the Contractor notice of such reduction or termination. The State shall not be required to transfer funds from any other account or source to the Account identified in block 1.6 in the event funds in that Account are reduced or unavailable.

**5. CONTRACT PRICE/PRICE LIMITATION/PAYMENT.**

5.1 The contract price, method of payment, and terms of payment are identified and more particularly described in EXHIBIT C which is incorporated herein by reference.

5.2 The payment by the State of the contract price shall be the only and the complete reimbursement to the Contractor for all expenses, of whatever nature incurred by the Contractor in the performance hereof, and shall be the only and the complete

compensation to the Contractor for the Services. The State shall have no liability to the Contractor other than the contract price.

5.3 The State reserves the right to offset from any amounts otherwise payable to the Contractor under this Agreement those liquidated amounts required or permitted by N.H. RSA 80:7 through RSA 80:7-c or any other provision of law.

5.4 Notwithstanding any provision in this Agreement to the contrary, and notwithstanding unexpected circumstances, in no event shall the total of all payments authorized, or actually made hereunder, exceed the Price Limitation set forth in block 1.8.

**6. COMPLIANCE BY CONTRACTOR WITH LAWS AND REGULATIONS/ EQUAL EMPLOYMENT OPPORTUNITY.**

6.1 In connection with the performance of the Services, the Contractor shall comply with all applicable statutes, laws, regulations, and orders of federal, state, county or municipal authorities which impose any obligation or duty upon the Contractor, including, but not limited to, civil rights and equal employment opportunity laws. In addition, if this Agreement is funded in any part by monies of the United States, the Contractor shall comply with all federal executive orders, rules, regulations and statutes, and with any rules, regulations and guidelines as the State or the United States issue to implement these regulations. The Contractor shall also comply with all applicable intellectual property laws.

6.2 During the term of this Agreement, the Contractor shall not discriminate against employees or applicants for employment because of race, color, religion, creed, age, sex, handicap, sexual orientation, or national origin and will take affirmative action to prevent such discrimination.

6.3 The Contractor agrees to permit the State or United States access to any of the Contractor's books, records and accounts for the purpose of ascertaining compliance with all rules, regulations and orders, and the covenants, terms and conditions of this Agreement.

**7. PERSONNEL.**

7.1 The Contractor shall at its own expense provide all personnel necessary to perform the Services. The Contractor warrants that all personnel engaged in the Services shall be qualified to perform the Services, and shall be properly licensed and otherwise authorized to do so under all applicable laws.

7.2 Unless otherwise authorized in writing, during the term of this Agreement, and for a period of six (6) months after the Completion Date in block 1.7, the Contractor shall not hire, and shall not permit any subcontractor or other person, firm or corporation with whom it is engaged in a combined effort to perform the Services to hire, any person who is a State employee or official, who is materially involved in the procurement, administration or performance of this Agreement. This provision shall survive termination of this Agreement.

7.3 The Contracting Officer specified in block 1.9, or his or her successor, shall be the State's representative. In the event of any dispute concerning the interpretation of this Agreement, the Contracting Officer's decision shall be final for the State.

## 8. EVENT OF DEFAULT/REMEDIES.

8.1 Any one or more of the following acts or omissions of the Contractor shall constitute an event of default hereunder ("Event of Default"):

8.1.1 failure to perform the Services satisfactorily or on schedule;

8.1.2 failure to submit any report required hereunder; and/or

8.1.3 failure to perform any other covenant, term or condition of this Agreement.

8.2 Upon the occurrence of any Event of Default, the State may take any one, or more, or all, of the following actions:

8.2.1 give the Contractor a written notice specifying the Event of Default and requiring it to be remedied within, in the absence of a greater or lesser specification of time, thirty (30) days from the date of the notice; and if the Event of Default is not timely cured, terminate this Agreement, effective two (2) days after giving the Contractor notice of termination;

8.2.2 give the Contractor a written notice specifying the Event of Default and suspending all payments to be made under this Agreement and ordering that the portion of the contract price which would otherwise accrue to the Contractor during the period from the date of such notice until such time as the State determines that the Contractor has cured the Event of Default shall never be paid to the Contractor;

8.2.3 give the Contractor a written notice specifying the Event of Default and set off against any other obligations the State may owe to the Contractor any damages the State suffers by reason of any Event of Default; and/or

8.2.4 give the Contractor a written notice specifying the Event of Default, treat the Agreement as breached, terminate the Agreement and pursue any of its remedies at law or in equity, or both.

8.3. No failure by the State to enforce any provisions hereof after any Event of Default shall be deemed a waiver of its rights with regard to that Event of Default, or any subsequent Event of Default. No express failure to enforce any Event of Default shall be deemed a waiver of the right of the State to enforce each and all of the provisions hereof upon any further or other Event of Default on the part of the Contractor.

## 9. TERMINATION.

9.1 Notwithstanding paragraph 8, the State may, at its sole discretion, terminate the Agreement for any reason, in whole or in part, by thirty (30) days written notice to the Contractor that the State is exercising its option to terminate the Agreement.

9.2 In the event of an early termination of this Agreement for any reason other than the completion of the Services, the Contractor shall, at the State's discretion, deliver to the Contracting Officer, not later than fifteen (15) days after the date of termination, a report ("Termination Report") describing in detail all Services performed, and the contract price earned, to and including the date of termination. The form, subject matter, content, and number of copies of the Termination Report shall be identical to those of any Final Report described in the attached EXHIBIT B. In addition, at the State's discretion, the Contractor shall, within 15 days of notice of early termination, develop and

submit to the State a Transition Plan for services under the Agreement.

## 10. DATA/ACCESS/CONFIDENTIALITY/PRESERVATION.

10.1 As used in this Agreement, the word "data" shall mean all information and things developed or obtained during the performance of, or acquired or developed by reason of, this Agreement, including, but not limited to, all studies, reports, files, formulae, surveys, maps, charts, sound recordings, video recordings, pictorial reproductions, drawings, analyses, graphic representations, computer programs, computer printouts, notes, letters, memoranda, papers, and documents, all whether finished or unfinished.

10.2 All data and any property which has been received from the State or purchased with funds provided for that purpose under this Agreement, shall be the property of the State, and shall be returned to the State upon demand or upon termination of this Agreement for any reason.

10.3 Confidentiality of data shall be governed by N.H. RSA chapter 91-A or other existing law. Disclosure of data requires prior written approval of the State.

11. **CONTRACTOR'S RELATION TO THE STATE.** In the performance of this Agreement the Contractor is in all respects an independent contractor, and is neither an agent nor an employee of the State. Neither the Contractor nor any of its officers, employees, agents or members shall have authority to bind the State or receive any benefits, workers' compensation or other emoluments provided by the State to its employees.

## 12. ASSIGNMENT/DELEGATION/SUBCONTRACTS.

12.1 The Contractor shall not assign, or otherwise transfer any interest in this Agreement without the prior written notice, which shall be provided to the State at least fifteen (15) days prior to the assignment, and a written consent of the State. For purposes of this paragraph, a Change of Control shall constitute assignment. "Change of Control" means (a) merger, consolidation, or a transaction or series of related transactions in which a third party, together with its affiliates, becomes the direct or indirect owner of fifty percent (50%) or more of the voting shares or similar equity interests, or combined voting power of the Contractor, or (b) the sale of all or substantially all of the assets of the Contractor.

12.2 None of the Services shall be subcontracted by the Contractor without prior written notice and consent of the State. The State is entitled to copies of all subcontracts and assignment agreements and shall not be bound by any provisions contained in a subcontract or an assignment agreement to which it is not a party.

13. **INDEMNIFICATION.** Unless otherwise exempted by law, the Contractor shall indemnify and hold harmless the State, its officers and employees, from and against any and all claims, liabilities and costs for any personal injury or property damages, patent or copyright infringement, or other claims asserted against the State, its officers or employees, which arise out of (or which may be claimed to arise out of) the acts or omission of the

Contractor, or subcontractors, including but not limited to the negligence, reckless or intentional conduct. The State shall not be liable for any costs incurred by the Contractor arising under this paragraph 13. Notwithstanding the foregoing, nothing herein contained shall be deemed to constitute a waiver of the sovereign immunity of the State, which immunity is hereby reserved to the State. This covenant in paragraph 13 shall survive the termination of this Agreement.

#### 14. INSURANCE.

14.1 The Contractor shall, at its sole expense, obtain and continuously maintain in force, and shall require any subcontractor or assignee to obtain and maintain in force, the following insurance:

14.1.1 commercial general liability insurance against all claims of bodily injury, death or property damage, in amounts of not less than \$1,000,000 per occurrence and \$2,000,000 aggregate or excess; and

14.1.2 special cause of loss coverage form covering all property subject to subparagraph 10.2 herein, in an amount not less than 80% of the whole replacement value of the property.

14.2 The policies described in subparagraph 14.1 herein shall be on policy forms and endorsements approved for use in the State of New Hampshire by the N.H. Department of Insurance, and issued by insurers licensed in the State of New Hampshire.

14.3 The Contractor shall furnish to the Contracting Officer identified in block 1.9, or his or her successor, a certificate(s) of insurance for all insurance required under this Agreement. Contractor shall also furnish to the Contracting Officer identified in block 1.9, or his or her successor, certificate(s) of insurance for all renewal(s) of insurance required under this Agreement no later than ten (10) days prior to the expiration date of each insurance policy. The certificate(s) of insurance and any renewals thereof shall be attached and are incorporated herein by reference.

#### 15. WORKERS' COMPENSATION.

15.1 By signing this agreement, the Contractor agrees, certifies and warrants that the Contractor is in compliance with or exempt from, the requirements of N.H. RSA chapter 281-A ("*Workers' Compensation*").

15.2 To the extent the Contractor is subject to the requirements of N.H. RSA chapter 281-A, Contractor shall maintain, and require any subcontractor or assignee to secure and maintain, payment of Workers' Compensation in connection with activities which the person proposes to undertake pursuant to this Agreement. The Contractor shall furnish the Contracting Officer identified in block 1.9, or his or her successor, proof of Workers' Compensation in the manner described in N.H. RSA chapter 281-A and any applicable renewal(s) thereof, which shall be attached and are incorporated herein by reference. The State shall not be responsible for payment of any Workers' Compensation premiums or for any other claim or benefit for Contractor, or any subcontractor or employee of Contractor, which might arise under applicable State of New Hampshire Workers' Compensation laws in connection with the performance of the Services under this Agreement.

16. **NOTICE.** Any notice by a party hereto to the other party shall be deemed to have been duly delivered or given at the time of mailing by certified mail, postage prepaid, in a United States Post Office addressed to the parties at the addresses given in blocks 1.2 and 1.4, herein.

17. **AMENDMENT.** This Agreement may be amended, waived or discharged only by an instrument in writing signed by the parties hereto and only after approval of such amendment, waiver or discharge by the Governor and Executive Council of the State of New Hampshire unless no such approval is required under the circumstances pursuant to State law, rule or policy.

18. **CHOICE OF LAW AND FORUM.** This Agreement shall be governed, interpreted and construed in accordance with the laws of the State of New Hampshire, and is binding upon and inures to the benefit of the parties and their respective successors and assigns. The wording used in this Agreement is the wording chosen by the parties to express their mutual intent, and no rule of construction shall be applied against or in favor of any party. Any actions arising out of this Agreement shall be brought and maintained in New Hampshire Superior Court which shall have exclusive jurisdiction thereof.

19. **CONFLICTING TERMS.** In the event of a conflict between the terms of this P-37 form (as modified in EXHIBIT A) and/or attachments and amendment thereof, the terms of the P-37 (as modified in EXHIBIT A) shall control.

20. **THIRD PARTIES.** The parties hereto do not intend to benefit any third parties and this Agreement shall not be construed to confer any such benefit.

21. **HEADINGS.** The headings throughout the Agreement are for reference purposes only, and the words contained therein shall in no way be held to explain, modify, amplify or aid in the interpretation, construction or meaning of the provisions of this Agreement.

22. **SPECIAL PROVISIONS.** Additional or modifying provisions set forth in the attached EXHIBIT A are incorporated herein by reference.

23. **SEVERABILITY.** In the event any of the provisions of this Agreement are held by a court of competent jurisdiction to be contrary to any state or federal law, the remaining provisions of this Agreement will remain in full force and effect.

24. **ENTIRE AGREEMENT.** This Agreement, which may be executed in a number of counterparts, each of which shall be deemed an original, constitutes the entire agreement and understanding between the parties, and supersedes all prior agreements and understandings with respect to the subject matter hereof.

*State of NH, Department of Corrections  
Medical and Behavioral Health Temporary Staffing Services  
CONTRACT NHD0C 22-02-GFMED*

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**Special Provisions, Exhibit A**

**1. FORM NUMBER P-37 (version 12/11/2019)**

"To modify the Form P-37, General Provisions, Section 14. Insurance, paragraph 14.3, by changing the second to last sentence of the clause to read: "Cancellation notice by the Insurer to the Certificate Holder will be delivered in accordance with the policy provisions."

**The remainder of this page is intentionally blank.**

**State of NH, Department of Corrections  
Medical and Behavioral Health Temporary Staffing Services  
CONTRACT NHDOC 22-02-GFMED**

**Scope of Services, Exhibit B**

**1. Purpose**

The NH Department of Corrections (NHDOC) (herein known as the "NHDOC," "State," "Corrections" or "Department") seeks experienced Contractor(s) to provide Medical and Behavioral Health Temporary Staffing services for the patient/resident population of the NH Department of Corrections' correctional system for temporary placement of services. Required services are generally known in advance, however, there are instances where unforeseen events, such as vacant positions, preclude advance knowledge of need. Proposed services shall be provided by an all-inclusive flat fee rate at the following service locations identified below.

The Contractor shall provide temporary medical and behavioral health professionals to the NH Department of Corrections for placement on a temporary basis. Such professionals shall include, but not limited to registered nurses, licensed practical nurses, pharmacists, pharmacy technicians, master's level social workers and licensed alcohol and drug counselors. Optional services of interest to the NH Department of Corrections may include licensed: certified medical assistants (CMA), certified nursing assistants/licensed nursing assistants (CNA/LNA), paramedics, emergency medical technicians (EMT), occupational, physical, and recreational therapists, and speech pathologists.

**2. Performance Period**

Contract(s) awarded by the Governor and Executive Council (G&C) on behalf of the NH Department of Corrections is anticipated to be effective upon Governor and Executive Council approval for the period beginning upon G&C approval through June 30, 2025. The Department may extend contracted services for one (1) additional period of up to two (2) years, contingent upon satisfactory Contractor performance, Commissioner approval, continued appropriation, and G&C approval.

**3. Service Locations**

Service locations are marked with an "X" below:

NH Department of Corrections Correctional Facilities			
X	Northern Correctional Facility (NCF)	138 East Milan Road	Berlin, NH 03750
NH Department of Corrections Correctional Facilities			
X	NH State Prison-Men (NHSP-M) Secure Psychiatric Unit (SPU)/Residential Treatment Unit (RTU)	281 North State Street	Concord, NH 03301
X	NH Correctional Facility for Women (NHCF-W)	42 Perimeter Road	Concord, NH 03301
NH Department of Corrections Transitional Housing Units			
X	North End Transitional Housing Unit (NEH/THU)	1 Perimeter Road	Concord, NH 03301
X	Concord Transitional Work Center (TWC)	275 North State Street	Concord, NH 03301
X	Shea Farm, Transitional Housing Unit (THU)	60 Iron Works Road	Concord, NH 03301
X	Calumet House, Transitional Housing Unit (THU)	126 Lowell Street	Manchester, NH 03104

**4. Compensation and Contract Value**

Contract(s) shall have a total shared price limitation of \$4,200,000.00 with no minimum or maximum service volume guaranteed between all selected Contractors. If a renewal option is exercised, the NH

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*[Signature]*  
03/16/2022

**State of NH, Department of Corrections  
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Department of Corrections shall determine the shared price limitation and cumulative utilization or volume. Any renewal option shall be contingent upon satisfactory Contractor performance, Commissioner approval, continued appropriation of funds and G&C approval.

**5. Minimum Required Services**

The Contractor shall provide medical and behavioral staffing services to include but not limited to:

- 5.1. Registered Nurses (RN), Licensed Practical Nurses (LPN), Pharmacists, Pharmacy Technicians, Master's level Social Workers (MSW) and Master's level Licensed Alcohol and Drug Counselors (MLADC's).
- 5.2. Provide only those health care professionals who maintain valid State of NH professional licenses, certifications and/or qualifications required by law for the performance of the services required. No temporary medical and behavioral health professionals shall be referred to the NH Department of Corrections without the proper licensure documentation required by federal, state, or local law. Certification for these health and behavioral health disciplines are regulated by boards of the NH Office of Professional Licensure and Certification (OPLC) <https://www.oplc.nh.gov/allied-health/> through Administrative Rules or national certification organizations identified below:

Required Disciplines	Licensing Board	Administrative (Adm) Rule Link	Adm Rule
RN, LPN	Board of Nursing	<a href="http://gencourt.state.nh.us/rules/state_agencies/nur.html">http://gencourt.state.nh.us/rules/state_agencies/nur.html</a>	Nur 100-800
Pharmacists, Pharmacy Technicians	NH Pharmacy Board	<a href="http://gencourt.state.nh.us/rules/state_agencies/ph.html">http://gencourt.state.nh.us/rules/state_agencies/ph.html</a>	Ph 100-2000
MSW, MLADC	Board of Mental Health Practice	<a href="http://gencourt.state.nh.us/rules/state_agencies/mhp.html">http://gencourt.state.nh.us/rules/state_agencies/mhp.html</a>	Mhp 100-500
Optional Disciplines	Licensing Board/ Certification Organization	Adm Rule/Certification Organization Link	Adm Rule
Paramedic, EMT-I & B	National Registry of Emergency Medical Technician	<a href="https://www.nremt.org/rwd/public/">https://www.nremt.org/rwd/public/</a>	N/A
CMA	American Association of Medical Assistants (AAMA), Registered Medical Assistant (RMA), National Certified Medical Assistant (NCMA), Certified Clinical Medical Assistant (CCMA)	American Association of Medical Assistants (AAMA) American Medical Technologists (AMT) National Certified Medical Assistant (NCMA) National Healthcare Association (NHA)	N/A
CNA/LNA	Board of Nursing	<a href="http://gencourt.state.nh.us/rules/state_agencies/nur.html">http://gencourt.state.nh.us/rules/state_agencies/nur.html</a>	Nur 100-800
Physical Therapist (PT)	Governing Board of Physical Therapists	<a href="http://gencourt.state.nh.us/rules/state_agencies/phy.html">http://gencourt.state.nh.us/rules/state_agencies/phy.html</a>	Phy 100-500
Recreational Therapist (RT)	Governing Board of Recreational Therapists	<a href="http://gencourt.state.nh.us/rules/state_agencies/phy.html">http://gencourt.state.nh.us/rules/state_agencies/phy.html</a>	Rec 100-500
Occupational Therapist (OT)	Governing Board of Occupational Therapists	<a href="http://gencourt.state.nh.us/rules/state_agencies/occ.html">http://gencourt.state.nh.us/rules/state_agencies/occ.html</a>	Occ 100-500
Speech Pathologists	Governing Board of Speech Language Pathologists	<a href="http://gencourt.state.nh.us/rules/state_agencies/spe.html">http://gencourt.state.nh.us/rules/state_agencies/spe.html</a>	Spe 100-600

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*State of NH, Department of Corrections*  
*Medical and Behavioral Health Temporary Staffing Services*  
**CONTRACT NHDOC 22-02-GFMED**

- 5.3. The Contractor shall be responsible for the oversight of ensuring that temporary medical and behavioral health professionals are informed and understand their scope of practice as defined by boards of the OPLC through Administrative Rules or national certification organizations.
- 5.4. The Contractor shall be required to deploy the requested staff at each Department facility for planned services within three (3) business days and unplanned services within one (1) business day.
- 5.5. The NH Department of Corrections shall retain ultimate responsibility for the management of patient care.
- 5.6. The temporary medical and behavioral health professional placed by the Contractor shall be under the direction and supervision of the NH Department of Corrections.
- 5.7. The NH Department of Corrections shall determine the shifts to be worked and shall not have any obligation to the Contractor for any minimum number shifts requested.
- 5.8. The NH Department of Corrections reserves the right to refuse placement of any temporary medical and behavioral health professional with or without cause.
- 5.9. In performing the services specified by the NH Department of Corrections, the temporary medical and behavioral health professional are and shall at all times remain employees of the Contractor.
- 5.10. Contractor shall maintain direct responsibility as employer for the payment of wages and other compensation, and for any applicable mandatory withholdings and contributions such as FICA and Social Security taxes, any state and local income taxes, if applicable, worker's compensation and unemployment insurance.
- 5.11. Normal paid shifts for nursing disciplines shall consist of eight (8) hours, occurring on three (3) shifts; Day Shift (6:30AM-3PM), Evening Shift (2:30PM-11PM) and Night Shift (10:30PM-7AM) with the temporary nursing professional granted a half (½) hour unpaid lunch break. The Department shall not be charged for the unpaid meal break.
- 5.12. Normal paid shifts for pharmacy disciplines shall consist of up to ten (10) hours of any allotment of time between 7:00AM – 5:00PM, Monday – Friday (excluding weekends and observed State Holidays), with the temporary pharmacy professional granted a half (½) hour unpaid lunch break. The Department shall not be charged for the unpaid meal break.
- 5.13. Normal paid hours for behavioral health professionals (MSW and MLADC) shall consist of up to seven and a half (7.5) hours a day of any allotment of time between 8:00AM – 4:00PM granted a half (½) hour unpaid lunch break.
- 5.14. Other disciplines: CMA's, CNA/LNA's, Paramedics, EMT's, Physical, Recreational, Occupational, and Speech Therapists will be on a per diem basis.
- 5.15. The NH Department of Corrections shall give the Contractor a two (2) hour notification of cancellation prior to the start of a shift. If a two (2) hour notification is not given, a four (4) hour charge will be incurred for billing.
- 5.16. The NH Department of Correction's State Staff shall not be required and/or requested by the Contractor to enter into legal Contracts, Agreements and/or Obligations on the behalf of the Department of Corrections.
- 5.17. Contractor, not the State, shall be responsible for expenses incurred by the temporary medical and behavioral health professional for and maintaining current licensures, certifications, and continuing education costs.
- 5.18. Contractor shall not charge the NH Department of Corrections for any finders/placement fees for any temporary medical and behavioral health professional placed for temporary assignment.
- 5.19. Contractor shall comply with all applicable patient information privacy and security regulations set forth in the Health Insurance Portability and Accountability Act (HIPAA) final regulations

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- for Privacy of Individually Identifiable Health Information by the federal due date for compliance, as amended from time to time.
- 5.20. Contractor's temporary medical and behavioral health professional assigned shall be informed and comply with all applicable Prison Rape Elimination Act (PREA) regulations set forth by Public Law 108-79 Prison Rape Elimination Act of 2003 to include the NH Department of Corrections Prison Rape Elimination Act Policy and Procedure Directive 379 (formerly 5.19), <http://www.nh.gov/nhd0c/policies/index.html>.
- 5.21. The NH Department of Corrections will provide an initial sixteen (16) hour billable orientation to temporary medical and behavioral health newly assigned to the NH Department of Corrections to include a clinical orientation as well as an orientation to the Federal and State PREA standards. Each temporary medical and behavioral health professional shall be required to agree and adhere to the terms and conditions of the NH Department of Corrections Prison Rape Elimination Act Policy and Procedure Directive 379 (formerly 5.19), <http://www.nh.gov/nhd0c/policies/index.html>, and will be required to sign documentation attesting that the temporary medical and behavioral health professional understands the requirements and potential ramifications of PPD 379 (formerly 5.19).
- 5.22. Only personal property that is required for activities of daily living and contained in a clear plastic backpack/bag shall be permitted into the secure perimeter of all departmental facilities. Permitted personal items to include but are not limited to:
- 5.22.1. Toothbrush/toothpaste/dental floss;
  - 5.22.2. Hand sanitizer/hand soap;
  - 5.22.3. Comb/brush;
  - 5.22.4. Feminine products;
  - 5.22.5. Coffee cup/thermos;
  - 5.22.6. Small/medium lunch box made of plastic (no larger than 30 quart);
  - 5.22.7. Plastic eating utensils;
  - 5.22.8. Pens/pencils;
  - 5.22.9. Purse/wallet (no more than \$100.00 in cash)/sunglasses; and
  - 5.22.10. Prescribed and over the counter (OTC) medications (no more than a one (1) day supply in a properly labeled prescription bottle/container, obtained from a pharmacy).
- 5.23. Contractor staff providing services shall have a security clearance to include a background check and fingerprinting.

**6. Supplemental Job Descriptions for Required/Optional Service Disciplines**

State of NH, Supplemental Job Descriptions (SJD) for the following disciplines below are located as a separate link: <https://apps.das.nh.gov/HRJobClassifications/ClassSpecifications.aspx>

Required	Job Code
RN I, II, III	759600-19, 759700-21, 759-800-23
LPN I, II	5755ND-16, 575600-18
Pharmacist	68850H-27
Pharmacy Technician I, II	688200-12, 688300-13
Senior Psychiatric Social Worker (MSW)	81600-26
Clinical Mental Health Counselor (MLADC)	20780H-23
Optional	Job Code
CNA/LNA I	65790D-09, 65800D-11, 65820D-14

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**7. <sup>1</sup>Estimated Cumulative Utilization for Required Disciplines**

State Fiscal Year	Travel RN (TRN)	Travel LPN (TLPN)	Per Diem RN	Per Diem LPN	Pharmacy Professionals	MSW	MLADC
SFY 2022	2,496	2,496	258	35	280	675	750
SFY 2023	7,488	6,240	1,044	155	1,122	2,700	3,000
SFY 2024	4,576	3,536	1,044	155	1,112	2,700	3,000
SFY 2025	4,160	2,080	1,044	155	1,112	2,700	3,000
Estimated Service Utilization	18,720 Hours	14,352 Hours	3,390 Hours	500 Hours	3,646 Hours	8,775 Hours	9,750 Hours

**8. Service Schedule for Required Disciplines**

Contractor shall provide services for the following required shifts listed below marked with an X.

	Discipline	Service Schedule	Shift	Day of the Week that Shift Begins	Hours of Work
X	TRN/RN/TLPN/LPN	Weekdays	Day	(Monday - Friday)	6:30AM - 3PM
X	TRN/RN/TLPN/LPN	Weekdays	Evening	(Monday - Friday)	2:30PM - 11PM
X	TRN/RN/TLPN/LPN	Weekdays	Night	(Monday - Thursday)	10:30PM - 7AM
X	TRN/RN/TLPN/LPN	Weekends	Day	(Saturday - Sunday)	6:30AM - 3PM
X	TRN/RN/TLPN/LPN	Weekends	Evening	(Saturday - Sunday)	2:30PM - 11PM
X	TRN/RN/TLPN/LPN	Weekends	Night	(Friday - Sunday)	10:30PM - 7AM
X	TRN/RN/TLPN/LPN	Holiday	Day		6:30AM - 3PM
X	TRN/RN/TLPN/LPN	Holiday	Evening		2:30PM - 11PM
X	TRN/RN/TLPN/LPN	Holiday	Night (Eve)		10:30PM - 7AM
X	Pharmacy Professional	Weekday	Day	(Monday-Friday)	7:00AM - 5PM
X	MSW	Weekday	Day	(Monday-Friday)	8:00AM - 4PM
X	MLADC	Weekday	Day	(Monday-Friday)	8:00AM - 4PM

- 7.1. Weekday Day shifts shall begin at 6:30AM and end at 3:00PM on Monday, Tuesday, Wednesday, Thursday, and Friday.
- 7.2. Weekday Evening shifts shall begin at 2:30PM and end at 11:00PM on Monday, Tuesday, Wednesday, Thursday, and Friday.
- 7.3. Weekday Night shifts shall begin at 10:30PM on Monday, Tuesday, Wednesday, Thursday and Sunday and end at 7:00AM on Tuesday, Wednesday, Thursday, Friday, and Monday.
- 7.4. Weekend Day shifts shall begin at 6:30AM and end at 3:00PM on Saturday and Sunday.
- 7.5. Weekend Evening shifts shall begin at 2:30PM and end at 11:00PM on Saturday and Sunday.
- 7.6. Weekend Night shifts shall begin at 10:30M on Friday and Saturday and end at 7:00AM on Saturday and Sunday.
- 7.7. Weekday (Monday - Friday) for temporary pharmacy professionals shall begin at 7:00AM - 5:00PM (excluding weekends and observed State Holidays).
- 7.8. Weekday (Monday - Friday) for temporary behavioral health professionals shall begin at 8:00AM - 4:00PM (excluding weekends and observed State Holidays).

<sup>1</sup> Utilization per discipline can be adjusted between SFY to meet the Department's service needs.  
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- 7.9. Observed Holidays shall follow the State of New Hampshire, Division of Personnel designated calendar Holidays, located as a separate link: <https://das.nh.gov/hr/>
- 7.10. Holidays that fall on a Weekend Day shall be observed on their prospective calendar date.
- 7.11. Columbus and Election Day shall not be considered as a State of New Hampshire Holiday.
- 7.12. No overtime rates shall be paid to the Contractor on behalf of their employee for employees working on State observed Holidays. The State shall expect the Contractor to manage the schedules of their employees so that no overtime is paid.
- 7.13. Holidays shall begin at midnight (12:00AM) or Eve on the calendar date of the Holiday and ends at midnight (11:59PM) on the same day. Reporting times remain as stated above.
- 7.14. Holiday billing services shall not be applied unless an assigned temporary medical and behavioral health professional actually works on the Day, Evening, or Eve (midnight) of the Holiday. Only hours worked on the actual calendar holiday are to be compensated.

**9. General Service Provisions**

**7.1. Notification of Required Service Disciplines:**

7.1.1. The Director of Nursing or designee shall contact the Contractor when service is needed for the following disciplines:

- Travel RN/RN
- Travel LPN/LPN

7.1.2. The Chief Pharmacist or designee shall contact the Contractor when service is needed for the following disciplines:

- Pharmacists
- Pharmacy Technicians

7.1.3. The Deputy Director of Forensic Services or designee shall contact the Contractor when service is needed for the following disciplines:

- MSW
- MLADC

**7.2. Notification of Optional Service Disciplines:**

7.2.1. The Director of Nursing or designee shall contact the Contractor when service is needed for the following disciplines:

- Paramedic
- EMT-I/EMT-B
- CMA
- CNA/LNA

7.2.2. The Deputy Director of Medical Services or designee shall contact the Contractor when service is needed for the following disciplines:

- Occupational Therapists
- Physical Therapists
- Recreational Therapists
- Speech Pathologists

7.3. **Rules and Regulations:** The Contractor agrees to comply with all Policy and Procedure Directives of the NH Department of Corrections. The Contractor shall adhere to the Department's Administrative Rules, Conduct and Confidentiality of Information polices.

7.4. **Additional Facilities:** Upon agreement of both parties, additional facilities belonging or associated to the NH Department of Corrections may be added to the Contract.

7.4.1. Locations/volumes of need per contract year may be increased/decreased and or reassigned to alternate NH Department of Corrections' facilities during a Contract term at the discretion of the Department.

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- 7.4.2. Locations/volumes of need may be added and/or decreased after the awarding of a Contract at the discretion of the Department and upon mutual agreement of the Commissioner of the NH Department of Corrections and the Contractor.
- 7.5. Contract Employee Information: The NH Department of Corrections will notify the Contractor(s) the procedures to obtain background checks for all Contractor employees providing services for the NH Department of Corrections.
- 7.5.1. The NH Department of Corrections reserves the right to conduct a procedural review of all criminal background checks of all potential Contractor and/or sub-contractor(s) employees to determine eligibility status.
- 7.5.2. The NH Department of Corrections will notify the Contractor of any potential Contractor and/or sub-contractor(s) employee who does not comply with the criteria identified in 9.5.3., below.
- 7.5.3. In addition, the Contractor and/or sub-contractor(s) shall not hire employees meeting the following criteria:
- Individuals convicted of a felony shall not be permitted to provide services;
  - Individuals with confirmed outstanding arrest warrants shall not be permitted to provide services;
  - Individuals with restrictions on out-of-state and/or State of NH professional licenses and or certifications;
  - Individuals whose professional licenses and/or certification have been revoked and reinstated from other States and/or the State of New Hampshire;
  - Individuals with a history of drug diversion;
  - Individuals who were a former State of NH employee and/or former contract employee that was dismissed for cause;
  - Individuals previously employed with the NH Department of Corrections without prior approval of the NH Department of Corrections; and
  - The NH Department of Corrections may not permit individuals related to relatives of currently incarcerated felons to provide services without prior approval of the NH Department of Corrections.
- 7.5.4. Individuals with a record of a misdemeanor offense(s) may be permitted to provide services pending determination of the severity of the misdemeanor offense(s) and review of the criminal record history by the Division Director or designee of the corresponding facility requiring services.
- 7.6. Licenses, Credentials and Certificates: The Contractor shall provide only those health care professionals who maintain valid State of NH professional licenses, certifications and/or qualifications required by law for the performance of the services required. No temporary medical and behavioral health professionals shall be referred to the NH Department of Corrections without the proper licensure documentation required by federal, state, or local law. The Contractor, not the State, shall be responsible for expenses incurred by the temporary professionals for maintaining current licensures, certifications and continuing educational costs.
- 7.7. Contractor Direct Responsibility: Temporary medical and behavioral health professionals shall at all times remain employees of the Contractor. The Contractor shall pay all wages and other compensation, and for any applicable mandatory withholdings and contributions such as federal, state, local income taxes, social security taxes, workers' compensation, and unemployment insurance.
- 7.8. Admittance: The NH Department of Corrections may, at its sole discretion, remove from or refuse admittance to any Department facility any person providing services under a contract

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without incurring penalty or cost for exercising this right. The Contractor shall be responsible for assuring that the services that the person(s) so removed or denied access are delivered.

- 7.9. **Placement:** The NH Department of Corrections reserves the right to refuse placement of any temporary medical and behavioral health professional with or without cause.
- 7.9.1. Temporary medical and behavioral health professionals placed by the Contractor shall be under the direction and supervision of the NH Department of Corrections.
- 7.9.2. The NH Department of Corrections will determine the shifts required for placement and shall not have any obligation to the Contractor for any minimum number of shifts requested.
- 7.9.3. Contractor will be required to deploy the requested medical and behavioral health professionals for planned services within three (3) business days and unplanned services within one (1) business day.
- 7.10. **Contractor Sign-In Sheet:** Contractors' staff shall be expected to sign-in and out of the corresponding facility receiving services. At a minimum, Contractor staff shall provide their company name, personal first and last name, time-in and time-out, date of service and type, date of services, corresponding facility and may be required to provide vehicle make, model and license plate number.

**10. Administrative Rules, Policies, Regulations and Policy and Procedure Directives**

Contractor shall comply with any applicable NH Department of Corrections Administrative Rules, Policies, Regulations and Policy and Procedure Directives (PPD's) to include but not limited to PPD 371 (formerly 5.08): *Staff Personal Property Permitted In and Restricted from Prison Facilities*. Additional information can be located as a separate link:  
[http://www.nh.gov/nhd0c/business/rfp\\_bidding\\_tools.htm](http://www.nh.gov/nhd0c/business/rfp_bidding_tools.htm).

**11. Prison Rape Elimination Act (PREA) of 2003**

Contractor shall comply with the Prison Rape Elimination Act (PREA) of 2003 (Federal Law 42 U.S.C.15601 et. seq.), with all applicable Federal PREA standards, and with all State policies and standards related to PREA for preventing, detecting, monitoring, investigating, and eradicating any form of sexual abuse within facilities/programs/offices owned, operated, or contracted. Contractor acknowledges that, in addition to self-monitoring requirements, the State will conduct compliance monitoring of PREA standards, which may require an outside independent audit. Additional information can be located as a separate link:  
[http://www.nh.gov/nhd0c/business/rfp\\_bidding\\_tools.htm](http://www.nh.gov/nhd0c/business/rfp_bidding_tools.htm).

**12. Protected Health Information (PHI)**

Contractor shall safeguard any and all PHI according to the terms of the Health Information Portability and Accountability Act of 1996, Public Law 104-191 and the Standards for Privacy and Security of Individually Identifiable Health Information, 45 CFR Parts 160, 162 and 164 and amendments.

In performing its obligations under the Contract, the Contractor may gain access to information of the patients, including confidential information or Patient Health Information (PHI). The Contractor shall not use information developed or obtained during the performance of, or acquired or developed by reason of the Contract, except as is directly connected to and necessary for the Contractor's performance under the Contract.

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The Contractor agrees to maintain the confidentiality of and to protect from unauthorized use, disclosure, publication, reproduction, and all information of the patient that becomes available to the Contractor in connection with its performance under the Contract. In the event of unauthorized use of or disclosure of the patient's information, the Contractor shall immediately notify the NH Department of Corrections.

All financial, statistical, personnel and/or technical data supplied by NH Department of Corrections to the Contractor are confidential. The Contractor is required to use reasonable care to protect the confidentiality of such data. Any use, sale or offering of this data in any form by the Contractor, or any individual or entity in the Contractor's charge or employ, will be considered a violation of this Contract, and may result in contract termination. In addition, such conduct may be reported to the State Attorney General for possible criminal prosecution.

**13. Health Portability and Accountability Act (HIPAA)**

The Contractor agrees to comply with the Health Insurance Portability and Accountability Act, Public Law 104-191 and with the Standards for Privacy and Security of Individually Identifiable Health Information, 45 CFR Parts 160 and 164. As defined herein, "Business Associate" shall mean the Contractor and subcontractors and agents of the Contractor that receive, use, or have access to protected health information under this Agreement and "Covered Entity" shall mean the State of New Hampshire, Department of Health and Human Services. Additional information can be located as a separate link: [http://www.nh.gov/nhd0c/business/rfp\\_bidding\\_tools.htm](http://www.nh.gov/nhd0c/business/rfp_bidding_tools.htm)

**14. Criminal Justice Information Services (CJIS) Security Policy**

The essential premise of the CJIS Security Policy is to provide appropriate controls to protect the full lifecycle of CJI, whether at rest or in transit. The CJIS Security Policy provides guidance for the creation, viewing, modification, transmission, dissemination, storage, and destruction of CJI. This Policy applies to every individual contractor, private entity, noncriminal justice agency representative, or member of a criminal justice entity with access to, or who operate in support of, criminal justice services and information. Contractor shall comply with the CJIS policy and is located as a separate link: [http://www.nh.gov/nhd0c/business/rfp\\_bidding\\_tools.htm](http://www.nh.gov/nhd0c/business/rfp_bidding_tools.htm).

**15. Change of Ownership**

In the event that the Contractor should change ownership for any reason whatsoever, the NH Department of Corrections shall have the option of continuing under the Contract with the Contractor or its successors or assigns for the full remaining term of the Contract, continuing under the Contract with the Contractor or, its successors or, assigns for such period of time as determined necessary by the NH Department of Corrections, or terminating the Contract.

**16. Contractor Designated Liaison**

Contractor shall designate a representative to act as a liaison between the Contractor and the Department of Corrections for the duration of the Contract and any renewals thereof. The Contractor shall, within five (5) days after the award of the Contract: submit a written identification and notification to NH Department of Corrections of the name, title, address, telephone & fax number, of its organization as a duly authorized representative to whom all correspondence, official notices and requests related to the Contractor's performance under the Contract.

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- 16.1. Any written notice to the Contractor shall be deemed sufficient when deposited in the U.S. mail, postage prepaid and addressed to the person designated by the Contractor under this paragraph.
- 16.2. The Contractor shall have the right to change or substitute the name of the individual described above as deemed necessary provided that any such change is not effective until the Commissioner of the NH Department of Corrections actually receives notice of this change.
- 16.3. Changes to the named Liaison by the Contractor must be made in writing and forwarded to NH Department of Corrections, Director of Medical and Forensic Services, or designee, P.O. Box 1806, Concord, NH 03302.

**17. Contractor Liaison's Responsibilities**

Contractor's designated liaison shall be responsible for:

- 17.1. Representing the Contractor on all matters pertaining to the Contract and any renewals thereof. Such a representative shall be authorized and empowered to represent the Contractor regarding all aspects of the Contract and any renewals thereof.
- 17.2. Monitoring the Contractor's compliance with the terms of the Contract and any renewals thereof.
- 17.3. Receiving and responding to all inquiries and requests made by NH Department of Corrections in the time frames and format specified by NH Department of Corrections in this RFP and in the Contract and any renewals thereof; and
- 17.4. Meeting with representatives of NH Department of Corrections on a periodic or as-needed basis to resolve issues, which may arise.

**18. NH Department of Corrections Contract Liaison Responsibilities**

NH Department of Corrections' Commissioner, or designee, shall act as liaison between the Contractor and the NH Department of Corrections for the duration of the Contract and any renewals thereof. The NH Department of Corrections reserves the right to change its representative, at its sole discretion, during the term of the Contract, and shall provide the Contractor with written notice of such change. The NH Department of Corrections representative shall be responsible for:

- 18.1. Representing the NH Department of Corrections on all matters pertaining to the Contract. The representative shall be authorized and empowered to represent the NH Department of Corrections regarding all aspects of the Contract, subject to the approval of the Governor and Executive Council of the State of New Hampshire, where needed.
- 18.2. Monitoring compliance with the terms of the Contract.
- 18.3. Responding to all inquiries and requests related to the Contract made by the Contractor, under the terms and in the time frames specified by the Contract.
- 18.4. Meeting with the Contractor's representative on a periodic or as-needed basis and resolving issues, which arise.
- 18.5. Informing the Contractor of any discretionary action taken by the NH Department of Corrections pursuant to the provision of the Contract.

**19. Reporting Requirements**

NH Department of Corrections shall, at its sole discretion:

- 19.1. Request the Contractor to provide proof of any and all licenses/certifications to perform/provide the requested Medical and Behavioral Health Temporary Staffing Services as required authorities having local, state and/or federal jurisdiction at any time during the life of the Contract and any renewals thereof.

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- 19.2. All material developed or acquired by the Contractor, as a result of work under the Contract shall become the property of the State of New Hampshire. No material or reports prepared by the Contractor shall be released to the public without the prior written consent of the NH Department of Corrections.
- 19.3. Any reports and/or information requested by the NH Department of Corrections forwarded to NH Department of Corrections, Director of Medical and Forensic Services, or designee, P.O. Box 1806, Concord, NH 03302.
- 19.4. It is the intent of the NH Department of Corrections to work with the Contractor so that the Contractor can provide any reporting requirements that meets the Department's needs.

**20. Performance Evaluation**

NH Department of Corrections shall, at its sole discretion monitor and evaluate the Contractor's compliance with the Terms and Conditions and adherence to the Scope of Services of the Contract for the life of the Contract and any renewals thereof.

**21. Performance Measures**

NH Department of Corrections shall, at its sole discretion:

- 21.1. Inform the Contractor of any dissatisfaction with the Contractor's performance and include requirements for corrective action.
- 21.2. Terminate the Contract as permitted by law, if the NH Department of Corrections determines that the Contractor:
  - 21.2.1. Does not comply with the terms of the Contract.
  - 21.2.2. Has lost or has been notified of intention to lose their certification/licensure/permits.
  - 21.2.3. The Contractor shall fully coordinate the performance activities of the Contract with those of the NH Department of Corrections. As the work of the Contractor progresses, advice and information on matters covered by the Contract shall be made available by the Contractor to the NH Department of Corrections as requested by the Department throughout the effective period of the Contract.

**22. Bankruptcy or Insolvency Proceeding Notifications**

- 22.1. Upon filing for any bankruptcy or insolvency proceeding by or against the Contractor, whether voluntary or involuntary, or upon the appointment of a receiver, trustee, or assignee for the benefit of creditors, the Contractor must notify the NH Department of Corrections immediately.
- 22.2. Upon learning of the actions herein identified, the NH Department of Corrections reserves the right at its sole discretion to either cancel the Contract in whole or in part, or re-affirm the Contract in whole or in part.

**23. Embodiment of the Contract**

In the event of a conflict in language between the documents referenced below, the provisions and requirements set forth and/or referenced in the negotiated document noted in 23.1.1. shall govern. The NH Department of Corrections reserves the right to clarify any contractual relationship in writing with the concurrence of the Contractor, and such written clarification shall govern in case of conflict with the applicable requirements stated in the RFP or the Proposer's Proposal and/or the result of a Contract.

**23.1. Order of Precedence:**

- 23.1.1. NH Department of Corrections Contract Agreement NHD0C 22-02-GFMED.
- 23.1.2. NH Department of Corrections RFP NHD0C 22-02-GFMED.
- 23.1.3. Proposer's Response to RFP NHD0C 22-02-GFMED.

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**24. Cancellation of Contract**

NH Department of Corrections may cancel the Contract at any time for breach of contractual obligations by providing the Contractor with a written notice of such cancellation. Should the NH Department of Corrections exercise its right to cancel the Contract, the cancellation shall become effective on the date as specified in the Notice of Cancellation sent to the Contractor.

24.1. The NH Department of Corrections reserves that right to terminate the without penalty or recourse by giving the Contractor a written notice of such termination at least sixty (60) days prior to the effective termination date.

24.2. The NH Department of Corrections reserves the right to cancel this Contractor for the convenience of the State with no penalties by giving the Contractor sixty (60) days' notice of said cancellation.

**25. Contractor Transition**

NH Department of Corrections, at its discretion, in any Contract or renewals thereof, resulting from this RFP, may require the Contractor to work cooperatively with any predecessor and/or successor Contractor to assure the orderly and uninterrupted transition from one Contractor to another.

**26. Audit Requirement**

Contractor agrees to comply with any recommendations arising from periodic audits on the performance of the Contract, providing that the recommendations do not require unreasonable hardship, which would normally affect the value of the Contract.

**27. Notification to the Contractor**

NH Department of Corrections shall be responsible for notifying the Contractor of any policy or procedural changes affecting the contracted services at least thirty (30) days before the implementation of such policy or procedure. The Contractor shall implement the changes on the date specified by the Department.

**28. Other Contractual Documents Required by the NH Department of Corrections**

Form Number P-37 (version 12/11/19); Certificate of Good Standing (COGS); Certificates of Authority/Vote; Certificate of Insurance; Administrative Rules, Rules of Conduct, Confidentiality of Information Agreements; Health Insurance Portability and Accountability Act - Business Associate Agreement; PREA Acknowledgement Form; Criminal Justice Information Services (CJIS) Security Policy and ALT-W9 Registration shall be applicable for the requested contracted activities and, for the exception of the COGS, are located as a separate link on the NH Department of Corrections website: [http://www.nh.gov/nhd0c/business/rfp\\_bidding\\_tools.htm](http://www.nh.gov/nhd0c/business/rfp_bidding_tools.htm) with instructions found in the Proposal Check Sheet.

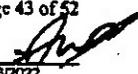
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Promoting Public Safety with Respect, Professionalism, Dedication and Courage as One Team

Division of Medical & Forensic Services

Page 43 of 52

Contractor Initials AM 

Date 03/16/2022

**State of NH, Department of Corrections  
Medical and Behavioral Health Temporary Staffing Services  
CONTRACT NHD0C 22-02-GFMED**

**Estimated Budget/Method of Payment, Exhibit C**

**1. Estimated Utilization – Nursing Professionals**

**1.1. Travel Registered Nurses (TRN):**

Travel Registered Nurse Schedule		
Estimated Hours	Minimum Rate	Maximum Rate
18,720	\$ 60.00	\$ 75.00

**1.2. Per Diem Registered Nurses:**

Per Diem Registered Nurse Schedule		
Estimated Hours	Minimum Rate	Maximum Rate
3,390	\$ 50.00	\$ 65.00

**1.3. Travel Licensed Practical Nurses (TLPN):**

Travel Licensed Practical Nurse Schedule		
Estimated Hours	Minimum Rate	Maximum Rate
14,352	\$ 35.00	\$ 55.00

**1.4. Per Diem Licensed Practical Nurses:**

Per Diem Licensed Practical Nurse Schedule		
Estimated Hours	Minimum Rate	Maximum Rate
500	\$ 35.00	\$ 55.00

**2. Estimated Utilization – Pharmacy Professionals**

**2.1. Pharmacists:**

Pharmacist Schedule		
Estimated Hours	Minimum Rate	Maximum Rate
1,823	\$ 55.00	\$ 80.00

**2.2. Pharmacy Technicians:**

Pharmacy Technician Schedule		
Estimated Hours	Minimum Rate	Maximum Rate
1,823	\$ 20.00	\$ 30.00

*State of NH, Department of Corrections  
Medical and Behavioral Health Temporary Staffing Services  
CONTRACT NHD0C 22-02-GFMED*

**3. Estimated Utilization – Behavioral Health Professionals**

**3.1. Master's level Social Workers:**

<b>Master level Social Worker (MSW) Schedule</b>		
Estimated Hours	Minimum Rate	Maximum Rate
8,775	\$ 38.00	\$ 52.00

**3.2. Master's level Licensed Alcohol and Drug Counselors:**

<b>Master's level Licensed Alcohol and Drug Counselor (MLADC) Schedule</b>		
Estimated Hours	Minimum Rate	Maximum Rate
9,750	\$ 25.00	\$ 35.00

**4. Optional Professionals**

Discipline	Minimum Hourly Rate	Maximum Hourly Rate
Certified Medical Assistant (CMA)	\$ 20.00	\$ 26.00
Certified Nursing Assistant (CNA)/ Licensed Nursing Assistant (LNA)	\$ 20.00	\$ 26.00
Travel Certified Nursing Assistant (CNA)/ Licensed Nursing Assistant (LNA)	\$ 22.00	\$ 27.00
Paramedic	\$ 20.00	\$ 30.00
Emergency Medical Technician (EMT-I)	\$ 20.00	\$ 25.00
Emergency Medical Technician (EMT-B)	\$ 22.00	\$ 27.00
Occupational Therapist (OT)	\$ 45.00	\$ 65.00
Physical Therapist (PT)	\$ 35.00	\$ 55.00
Recreational Therapist (RT)	\$ 34.00	\$ 52.00
Speech Pathologist	\$ 31.00	\$ 59.00

**5. Rate Adjustments**

- 5.1. The COVID-19 pandemic has caused rapid changes in operations of healthcare for infection control and response. It has also impacted the healthcare wage market and healthcare personnel resources. As a result, these changes have impacted the Department's business contract operations and has challenged the Department's standard procurement process. Due to the unusual and compelling urgency of need for the requested Medical and Behavioral Health Temporary Staffing Services and the Department's constitutional requirement to provide timely and appropriate healthcare, the Department purposes a rate range for the requested service disciplines.
- 5.2. The prevailing rate of each discipline can increase or decrease through negotiated equitable rate adjustments agreed upon between the parties for the term of the Contract and any renewals thereof.

Promoting Public Safety with Respect, Professionalism, Dedication and Courage as One Team

*State of NH, Department of Corrections  
Medical and Behavioral Health Temporary Staffing Services  
CONTRACT NHD0C 22-02-GFMED*

- 
- 5.3. If the prevailing rate of a discipline requires an equitable rate adjustment, the Contractor shall provide the Department a current market analysis as justification for such rate change to be negotiated.
  - 5.4. No prevailing rate change shall take effect nor invoiced unless approved by the Department.

**6. Method of Payment**

- 6.1. Services are to be invoiced monthly commencing thirty (30) days after the start of service. Due dates for monthly invoices will be the 15<sup>th</sup> following the month in which services are provided.
- 6.2. Invoices shall be sent to the NH Department of Corrections, Financial Services, P.O. Box 1806, Concord, NH 03302, or designee, for approval. The "Bill To" address on the invoice shall be: NH Department of Corrections, Financial Services, P.O. Box 1806, Concord, NH 03302.
- 6.3. The NH Department of Corrections may adjust the payment amount identified on a Contractor's monthly invoice. The NH Department of Corrections shall suspend payment to an invoice if an invoice is not submitted in accordance with the instructions established by the NH Department of Corrections.
- 6.4. The NH Department of Corrections Bureau of Financial Services may issue payment to the Contractor within thirty (30) days of receipt of an approved invoice. Invoices shall contain the following information:
  - 6.4.1. Invoice date and number;
  - 6.4.2. Discipline type;
  - 6.4.3. Hours worked/rate by shift/day/week;
  - 6.4.4. Date of service;
  - 6.4.5. Facility served; and
  - 6.4.6. Copy of time sheet(s) attached to Invoice.
- 6.5. For contracting purposes, the State's Fiscal Calendar Year starts on July 1st and ends on June 30th of the following year.
- 6.6. Payment shall be made to the name and address identified in the Contract as the "Contractor" unless: (a) the Contractor has authorized a different name and mailing address in writing or (b) authorized a different name and mailing address in an official State of New Hampshire Contractor Registration Application Form or (c) unless a court of law specifies otherwise. The Contractor shall not invoice federal tax. The State's tax-exempt certificate number is 026000618.

**The remainder of this page is intentionally blank.**

**State of New Hampshire**  
**Department of State**

**CERTIFICATE**

I, David M. Scanlan, Secretary of State of the State of New Hampshire, do hereby certify that TECHNOSTAFF LLC is a Delaware Limited Liability Company registered to transact business in New Hampshire on May 16, 2022. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 901642

Certificate Number : 0005777333



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed  
the Seal of the State of New Hampshire,  
this 16th day of May A.D. 2022.

A handwritten signature in black ink, appearing to read "David M. Scanlan".

David M. Scanlan  
Secretary of State

**State of New Hampshire**  
**Department of State**

**CERTIFICATE**

I, David M. Scanlan, Secretary of State of the State of New Hampshire, do hereby certify that HONORVET TECHNOLOGIES is a New Hampshire Trade Name registered to transact business in New Hampshire on May 17, 2022. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 901811

Certificate Number : 0005779051



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed  
the Seal of the State of New Hampshire,  
this 17th day of May A.D. 2022.

A handwritten signature in black ink, appearing to read "David M. Scanlan".

David M. Scanlan  
Secretary of State

# State of New Hampshire

Filing fee: \$50.00  
Use black print or type.

Filed  
Date Filed : 05/17/2022 03:05:00 PM  
Effective Date : 05/17/2022 03:05:00 PM  
Filing # : 5779050 Pages : 1  
Business ID : 901811  
David M. Scanlan  
Secretary of State  
State of New Hampshire

## APPLICATION FOR REGISTRATION OF TRADE NAME

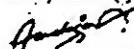
**(PLEASE TYPE OR PRINT CLEARLY)**

1. Business name: HonorVet Technologies  
(Name cannot include "INC." or other corporate designation)
2. Business address: 271 Route 46 West Suite C-202 Fairfield NJ 07004  
No. & Street City / town State Zip
- Mailing address (if different): 271 Route 46 West Suite C-202 Fairfield NJ 07004  
No. & Street City / town State Zip
3. Brief description of kind of business to be carried on (and if known, list the NAICS Code and Sub-Code): Professional, Scientific, and Technical Services - Human Resources Consulting Services  
NAICS Codes: 517919,541613,561312,561210,561311
4. Date business organized: August 28, 2015

5-A. **BUSINESS APPLICANT:** If the applicant is a corporation or other entity, list corporation's or entity's exact name and include title of person signing. If more space is needed for additional entity applicants, please attach additional sheet(s).

TECHNOSTAFF LLC

Entity name (type or print)



AUTHORIZED SIGNATURE

271 Route 46 West Suite C-202

No. Street

Fairfield

Town/City

NJ

State

07004

Zip

Asheesh Mahajan - MANAGER

Signer's name and title (type or print)

5-B. **INDIVIDUAL APPLICANTS:** Please type or print applicants' name(s), address(es) and include signature. If more space is needed for additional individual applicants, please attach additional sheet(s).

1. \_\_\_\_\_  
Type or print name No. Street
- \_\_\_\_\_  
SIGNATURE Town/City State Zip
2. \_\_\_\_\_  
Type or print name No. Street
- \_\_\_\_\_  
SIGNATURE Town/City State Zip

Business E-Mail: rhythm.grace@honorvettech.com

Business Phone: (973) 582-0323

Please check if you would prefer to receive the Reminder Notice by email.

DISCLAIMER: All documents filed with the Corporation Division become public records and will be available for public inspection in either tangible or electronic form.

Mailing Address - Corporation Division, NH Dept. of State, 107 N Main St, Rm 204, Concord, NH 03301-4989  
Physical Location - State House Annex, 3rd Floor, Rm 317, 25 Capitol St, Concord, NH

Certificate of Authority # 1

(Corporation of LLC- Non-specific, open-ended)

Corporate Resolution

I, Marites Dela Cruz, hereby certify that I am duly elected Clerk/Secretary of  
(Name)

Technostaff, LLC d/b/a HonorVet Technologies. I hereby certify the following is a true copy of a  
(Name of Corporation or LLC)

vote taken at a meeting of the Board of Directors/shareholders, duly called and held on March  
(Month)

16th, 20 22 at which a quorum of the Directors/shareholders were present and voting.  
(Day) (Year)

VOTED: That Asheesh Mahajan, COO (may list more than one person) is duly authorized to  
(Name and Title)

enter into contracts or agreements on behalf of Technostaff, LLC d/b/a HonorVet Technologies with  
(Name of Corporation or LLC)

the State of New Hampshire and any of its agencies or departments and further is authorized to execute any documents which may in his/her judgment be desirable or necessary to effect the purpose of this vote.

I hereby certify that said vote has not been amended or repealed and remains in full force and effect as of the date of the contract to which this certificate is attached. I further certify that it is understood that the State of New Hampshire will rely on this certificate as evidence that the person(s) listed above currently occupy the position(s) indicated and that they have full authority to bind the corporation. To the extent that there are any limits on the authority of any listed individual to bind the corporation in contracts with the State of New Hampshire, all such limitations are expressly stated herein.

DATED: 3-16-2022

ATTEST: Marites Dela Cruz, Exec. Puro Magin  
(Name and Title)



# CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)  
2/24/2022

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

<b>PRODUCER</b> <b>FICKE &amp; ASSOCIATES, INC</b> 271 ROUTE 46 W SUITE A201 FAIRFIELD NJ 07004	<b>CONTACT NAME:</b> Arun Parikh <b>PHONE (A/C No. Ext.):</b> (877) 516-3749 <b>EMAIL ADDRESS:</b> coi@ficksinsurance.com <b>FAX (A/C No.):</b> (888) 717-7783
	<b>INSURER(S) AFFORDING COVERAGE</b> <b>INSURER A:</b> Hanover Insurance Company <b>NAIC #</b> 22292 <b>INSURER B:</b> Citizens Insurance Company of America <b>31534</b> <b>INSURER C:</b> Hartford Fire Insurance Company <b>19682</b> <b>INSURER D:</b> Philadelphia Indemnity Insu Company <b>18058</b> <b>INSURER E:</b> <b>INSURER F:</b>

**COVERAGES**      **CERTIFICATE NUMBER:**      **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

DEPT LTR	TYPE OF INSURANCE	ADDL. SUBR. DED. WVD.	POLICY NUMBER	POLICY EFF. (MM/DD/YYYY)	POLICY EXP. (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> <b>COMMERCIAL GENERAL LIABILITY</b> <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> <b>CONTRACTUAL LIABILITY</b> GEN'L AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER:		1537741334215	02/01/2022	02/01/2023	EACH OCCURRENCE \$ 1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 100,000 MED EXP (Any one person) \$ 10,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE ) \$ 2,000,000 PRODUCTS - COMP/OP AGG \$ 2,000,000 \$
A	<b>AUTOMOBILE LIABILITY</b> <input type="checkbox"/> ANY AUTO <input type="checkbox"/> ALL OWNED AUTOS <input checked="" type="checkbox"/> HIRED AUTOS <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> NON-OWNED AUTOS		1537741334215	02/01/2022	02/01/2023	COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
A	<input checked="" type="checkbox"/> <b>UMBRELLA LIAB</b> <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> <b>EXCESS LIAB</b> <input type="checkbox"/> CLAIMS-MADE DED. RETENTION \$		1537766438915	02/01/2022	02/01/2023	EACH OCCURRENCE \$ 5,000,000 AGGREGATE \$ 5,000,000 \$
B	<b>WORKERS COMPENSATION AND EMPLOYERS' LIABILITY</b> ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N <input type="checkbox"/> N/A	NDY R893931	02/01/2022	02/01/2023	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH-ER EL EACH ACCIDENT \$ 1,000,000 EL DISEASE - EA EMPLOYEE \$ 1,000,000 EL DISEASE - POLICY LIMIT \$ 1,000,000
C	<b>3RD PARTY CRIME BOND</b>		13 TP 0432637-22	02/01/2022	02/01/2023	LIMIT \$5M/\$5M
A	<b>PROFESSIONAL LIAB</b>		1537741334215	02/01/2022	02/01/2023	EACH CLAIM \$5M/\$5M

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

CERTIFICATE HOLDER IS ADDED AS AN ADDITIONAL INSURED.

<b>CERTIFICATE HOLDER</b>  THE NH DEPARTMENT OF CORRECTIONS P.O. BOX 1806 CONCORD, NH 03302	<b>CANCELLATION</b>  SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.  AUTHORIZED REPRESENTATIVE Arun Parikh/AG
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**NH DEPARTMENT OF CORRECTIONS**  
**ADMINISTRATIVE RULES**

**Cor 307 Items Considered Contraband. Contraband shall consist of:**

- a) Any substance or item whose possession is unlawful for the person or the general public possessing it including but not limited to:
  - (1) narcotics
  - (2) controlled drugs or
  - (3) automatic or concealed weapons possessed by those not licensed to have them.
- b) Any firearm, simulated firearm, or device designed to propel or guide a projectile against a person, animal or target.
- c) Any bullets, cartridges, projectiles or similar items designed to be projected against a person, animal or target.
- d) Any explosive device, bomb, grenade, dynamite or dynamite cap or detonating device including primers, primer cord, explosive powder or similar items or simulations of these items.
- e) Any drug item, whether medically prescribed or not, in excess of a one day supply or in such quantities that a person would suffer intoxication or illness if the entire available quantity were consumed alone or in combination with other available substances.
- f) Any intoxicating beverage.
- g) Sums of money or negotiable instruments in excess of \$100.00.
- h) Lock-picking kits or tools or instruments on picking locks, making keys or obtaining surreptitious entry or exit.
- i) The following types of items in the possession of an individual who is not in a vehicle, but shall not be contraband stored in a secured vehicle:
  - (1) knives and knife-like weapons, clubs and club-like weapons,
  - (2) tobacco, alcohol, drugs including prescription drugs unless prior approval is granted in writing by the facility Warden/designee, or Director/designee,
  - (3) maps of the prison vicinity or sketches or drawings or pictorial representations of the facilities, its grounds or its vicinity,
  - (4) pornography or pictures of visitors or prospective visitors undressed,
  - (5) radios capable of monitoring or transmitting on the police band in the possession of other than law enforcement officials,
  - (6) identification documents, licenses and credentials not in the possession of the person to whom properly issued,
  - (7) ropes, saws, grappling hooks, fishing line, masks, artificial beards or mustaches, cutting wheels or string rope or line impregnated with cutting material or similar items to facilitate escapes,
  - (8) balloons, condoms, false-bottomed containers or other containers which could facilitate transfer of contraband.

COR 307.02 Contraband on prison grounds is prohibited. The possession, transport, introduction, use, sale or storage of contraband on the prison grounds without prior approval of the Commissioner of Corrections or his designee is prohibited under the provision of RSA 622:24 and RSA 622:25.

COR 307.03 Searches and Inspections Authorized.

- a) Any person or property on state prison grounds shall be subject to search to discover contraband...  
Travel onto prison grounds shall constitute implied consent to search for contraband. In such cases where implied consent exists, the visitor will be given a choice of either consenting to the search or immediately leaving the prison grounds. Nothing in this rule however, prevents non-consensual searches in situations where probable cause exists to believe that the visitor is or had attempted to introduce contraband into the prison pursuant to the law of New Hampshire concerning search, seizure and arrest.
- b) All motor vehicles parked on prison grounds shall be locked and have the keys removed. Custodial personnel shall check to insure that vehicles are locked and shall visually inspect the plain view interior of the vehicles. Vehicles discovered unlocked shall be searched to insure that no contraband is present. Contraband discovered during searches shall be confiscated for evidence, as shall contraband discovered during plain view inspections.
- c) All persons entering the facilities to visit with residents or staff, or to perform services at the facilities or to tour the facilities shall be subject to having their persons checked. All items and clothing carried into the institution shall be searched for contraband.

Asheesh Mahajan

Name

Signature

Date

03/16/2022

Marites Dela Cruz

Witness Name

Signature

Date

3-16-2022

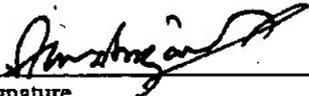
NH DEPARTMENT OF CORRECTIONS  
CONFIDENTIALITY OF INFORMATION AGREEMENT

I understand and agree that all employed by the organization/agency I represent must abide by all rules, regulations and laws of the State of New Hampshire and the NH Department of Corrections that relate to the confidentiality of records and all other privileged information.

I further agree that all employed by or subcontracted through the organization I represent are not to discuss any confidential or privileged information with family, friends or any persons not professionally involved with the NH Department of Corrections. If persons under Departmental control of the NH Department of Corrections, or, anyone outside of the NH Department of Corrections' employ approaches any of the organization's employees or subcontractors and requests information, the staff/employees of the organization I represent will immediately contact their supervisor, notify the NH Department of Corrections, and file an incident report or statement report with the appropriate NH Department of Corrections representative.

Any violation of the above may result in immediate termination of any and all contractual obligations.

Ashceesh Mahajan  
Name

  
Signature

03/16/2022  
Date

Marites Dela Cruz  
Witness Name

  
Signature

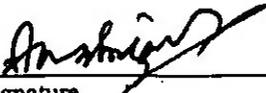
3-16-2022  
Date

NH DEPARTMENT OF CORRECTIONS  
**RULES OF CONDUCT FOR PERSONS PROVIDING CONTRACT SERVICES**

1. Engaging in any of the following activities with persons under departmental control is strictly prohibited:
  - a. Any contact, including correspondence, other than the performance of your services for which you have been contracted.
  - b. Giving or selling of anything
  - c. Accepting or buying anything
2. Any person providing contract services who is found to be under the influence of intoxicants or drugs will be removed from facility grounds and barred from future entry to NH Department of Corrections property.
3. Possession of any item considered to be contraband as defined in the New Hampshire code of Administrative Rules, Part COR 307 is a violation of the rules and the laws of the State of New Hampshire and may result in legal action under RSA 622:24 or other statutes.
4. In the event of any emergency situation, i.e., fire, disturbance, etc., you will follow the instructions of the escorting staff or report immediately to the closest available staff.
5. All rules, regulations and policies of the NH Department of Corrections are designed for the safety of the staff, visitors and residents, the security of the facility and an orderly flow of necessary movement and activities. If unsure of any policy and procedure, ask for immediate assistance from a staff member.
6. Harassment and discrimination directed toward anyone based on sex, race, creed, color, national origin or age are illegal under federal and state laws and will not be tolerated in the work place. Maintenance of a discriminatory work environment is also prohibited. Everyone has a duty to observe the law and will be subject to removal for failing to do so.
7. During the performance of your services you are responsible to the facility administrator, and by your signature below, agree to abide by all the rules, regulations, policies and procedures of the NH Department of Corrections and the State of New Hampshire.
8. In lieu of Contracted staff participating in the Corrections Academy, the Vendor through the Commissioner or his designees will establish a training/orientation facilitated by the Vendor to supplement this requirement and appropriate orient Vendor staff to the rules, regulations, policies and procedures of the Department of Corrections and the State of New Hampshire.

Asheesh Mahajan

Name

  
Signature

03/16/2022  
Date

Marites Dela Cruz

Witness Name

  
Signature

3-16-2022  
Date

**NH DEPARTMENT OF CORRECTIONS**  
**HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT**  
**BUSINESS ASSOCIATE AGREEMENT**

The Contractor identified in Section 1.3 of the General Provisions of the Agreement agrees to comply with the Health Insurance Portability and Accountability Act, Public Law 104-191 and with the Standards for Privacy and Security of Individually Identifiable Health Information, 45 CFR Parts 160 and 164. As defined herein, "Business Associate" shall mean the Contractor and subcontractors and agents of the Contractor that receive, use or have access to protected health information under this Agreement and "Covered Entity" shall mean the State of New Hampshire, Department of Health and Human Services.

**(1) Definitions**

a. "Designated Record Set" shall have the same meaning as the term "designated record set" in 45 CFR Section 164.501.

b. "Data Aggregation" shall have the same meaning as the term "data aggregation" in 45 CFR Section 164.501.

c. "Health Care Operations" shall have the same meaning as the term "health care operations" in 45 CFR Section 164.501.

d. "HIPAA" means the Health Insurance Portability and Accountability Act of 1996, Public Law 104-191.

e. "Individual" shall have the same meaning as the term "individual" in 45 CFR Section 164.501 and shall include a person who qualifies as a personal representative in accordance with 45 CFR Section 164.501(g).

f. "Privacy Rule" shall mean the Standards for Privacy of Individually Identifiable Health Information at 45 CFR Parts 160 and 164, promulgated under HIPAA by the United States Department of Health and Human Services.

g. "Protected Health Information" shall have the same meaning as the term "protected health information" in 45 CFR Section 164.501, limited to the information created or received by Business Associate from or on behalf of Covered Entity.

h. "Required by Law" shall have the same meaning as the term "required by law" in 45 CFR Section 164.501.

i. "Secretary" shall mean the Secretary of the Department of Health and Human Services or his/her designee.

j. "Security Rule" shall mean the Security Standards for the Protection of Electronic Protected Health Information at 45 CFR Part 164, Subpart C, and amendments thereto.

k. Other Definitions - All terms not otherwise defined herein shall have the meaning established under 45 C.F.R. Parts 160, 162 and 164, as amended from time to time.

**(2) Use and Disclosure of Protected Health Information**

a. Business Associate shall not use, disclose, maintain or transmit Protected Health Information (PHI) except as reasonably necessary to provide the services outlined under Exhibit A of the Agreement. Further, the Business Associate shall not, and shall ensure that its directors, officers, employees and agents, do not use, disclose, maintain or transmit PHI in any manner that would constitute a violation of the Privacy and Security Rule.

b. Business Associate may use or disclose PHI:

- (i) for the proper management and administration of the Business Associate;
- (ii) as required by law, pursuant to the terms set forth in paragraph d. below; or
- (iii) for data aggregation purposes for the health care operations of Covered Entity.

c. To the extent Business Associate is permitted under the Agreement to disclose PHI to a third party, Business Associate must obtain, prior to making any such disclosure, (i) reasonable assurances from the third party that such PHI will be held confidentially and used or further disclosed only as required by law or for the purpose for which it was disclosed to the third party; and (ii) an agreement from such third party to immediately notify Business Associate of any breaches of the confidentiality of the PHI, to the extent it has obtained knowledge of such breach.

d. The Business Associate shall not, unless such disclosure is reasonably necessary to provide services under Exhibit A of the Agreement, disclose any PHI in response to a request for disclosure on the basis that it is required by law, without first notifying Covered Entity so that Covered Entity has an opportunity to object to the disclosure and to seek appropriate relief. If Covered Entity objects to such disclosure, the Business Associate shall refrain from disclosing the PHI until Covered Entity has exhausted all remedies.

e. If the Covered Entity notifies the Business Associate that Covered Entity has agreed to be bound by additional restrictions on the uses or disclosures or security safeguards of PHI pursuant to the Privacy and Security Rule, the Business Associate shall be bound by such additional restrictions and shall not disclose PHI in violation of such additional restrictions and shall abide by any additional security safeguards.

**(3) Obligations and Activities of Business Associate**

a. Business Associate shall report to the designated Privacy Officer of Covered Entity, in writing, any use or disclosure of PHI in violation of the Agreement, including any security incident involving Covered Entity data, of which it becomes aware, within two (2) business days of becoming aware of such unauthorized use or disclosure or security incident.

b. Business Associate shall use administrative, physical and technical safeguards that reasonably and appropriately protect the confidentiality, integrity and availability of protected health information, in electronic or any other form, that it creates, receives, maintains or transmits under this Agreement, in accordance with the Privacy and Security Rules, to prevent the use or disclosure of PHI other than as permitted by the Agreement.

c. Business Associate shall make available all of its internal policies and procedures, books and records relating to the use and disclosure of PHI received from, or created or received by the Business Associate on behalf of Covered Entity to the Secretary for purposes of determining Covered Entity's compliance with HIPAA and the Privacy and Security Rule.

d. Business Associate shall require all of its business associates that receive, use or have access to PHI under the Agreement, to agree in writing to adhere to the same restrictions and conditions on the use and disclosure of PHI contained herein, including the duty to return or destroy the PHI as provided under Section (3)b and (3)k herein. The Covered Entity shall be considered a direct third party beneficiary of the Contractor's business associate agreements with Contractor's intended business associates, who will be

receiving PHI pursuant to this Agreement, with rights of enforcement and indemnification from such business associates who shall be governed by standard provision #13 of this Agreement for the purpose of use and disclosure of protected health information.

e. Within five (5) business days of receipt of a written request from Covered Entity, Business Associate shall make available during normal business hours at its offices all records, books, agreements, policies and procedures relating to the use and disclosure of PHI to the Covered Entity, for purposes of enabling Covered Entity to determine Business Associate's compliance with the terms of the Agreement.

f. Within ten (10) business days of receiving a written request from Covered Entity, Business Associate shall provide access to PHI in a Designated Record Set to the Covered Entity, or as directed by Covered Entity, to an individual in order to meet the requirements under 45 CFR Section 164.524.

g. Within ten (10) business days of receiving a written request from Covered Entity for an amendment of PHI or a record about an individual contained in a Designated Record Set, the Business Associate shall make such PHI available to Covered Entity for amendment and incorporate any such amendment to enable Covered Entity to fulfill its obligations under 45 CFR Section 164.526.

h. Business Associate shall document such disclosures of PHI and information related to such disclosures as would be required for Covered Entity to respond to a request by an individual for an accounting of disclosures of PHI in accordance with 45 CFR Section 164.528.

i. Within ten (10) business days of receiving a written request from Covered Entity for a request for an accounting of disclosures of PHI, Business Associate shall make available to Covered Entity such information as Covered Entity may require to fulfill its obligations to provide an accounting of disclosures with respect to PHI in accordance with 45 CFR Section 164.528.

j. In the event any individual requests access to, amendment of, or accounting of PHI directly from the Business Associate, the Business Associate shall within two (2) business days forward such request to Covered Entity. Covered Entity shall have the responsibility of responding to forwarded requests. However, if forwarding the individual's request to Covered Entity would cause Covered Entity or the Business Associate to violate HIPAA and the Privacy and Security Rule, the Business Associate shall instead respond to the individual's request as required by such law and notify Covered Entity of such response as soon as practicable.

k. Within ten (10) business days of termination of the Agreement, for any reason, the Business Associate shall return or destroy, as specified by Covered Entity, all PHI received from, or created or received by the Business Associate in connection with the Agreement, and shall not retain any copies or back-up tapes of such PHI. If return or destruction is not feasible, or the disposition of the PHI has been otherwise agreed to in the Agreement, Business Associate shall continue to extend the protections of the Agreement, to such PHI and limit further uses and disclosures of such PHI to those purposes that make the return or destruction infeasible, for so long as Business Associate maintains such PHI. If Covered Entity, in its sole discretion, requires that the Business Associate destroy any or all PHI, the Business Associate shall certify to Covered Entity that the PHI has been destroyed.

**(4) Obligations of Covered Entity**

a. Covered Entity shall notify Business Associate of any changes or limitation(s) in its Notice of Privacy Practices provided to individuals in accordance with 45 CFR Section 164.520, to the extent that such change or limitation may affect Business Associate's use or disclosure of PHI.

b. Covered Entity shall promptly notify Business Associate of any changes in, or revocation of permission provided to Covered Entity by individuals whose PHI may be used or disclosed by Business Associate under this Agreement, pursuant to 45 CFR Section 164.506 or 45 CFR Section 164.508.

c. Covered entity shall promptly notify Business Associate of any restrictions on the use or disclosure of PHI that Covered Entity has agreed to in accordance with 45 CFR 164.522, to the extent that such restriction may affect Business Associate's use or disclosure of PHI.

**(5) Termination for Cause**

In addition to standard provision #10 of this Agreement the Covered Entity may immediately terminate the Agreement upon Covered Entity's knowledge of a breach by Business Associate of the Business Associate Agreement set forth herein as Exhibit I. The Covered Entity may either immediately terminate the Agreement or provide an opportunity for Business Associate to cure the alleged breach within a timeframe specified by Covered Entity. If Covered Entity determines that neither termination nor cure is feasible, Covered Entity shall report the violation to the Secretary.

**(6) Miscellaneous**

a. Definitions and Regulatory References. All terms used, but not otherwise defined herein, shall have the same meaning as those terms in the Privacy and Security Rule, as amended from time to time. A reference in the Agreement, as amended to include this Exhibit I, to a Section in the Privacy and Security Rule means the Section as in effect or as amended.

b. Amendment. Covered Entity and Business Associate agree to take such action as is necessary to amend the Agreement, from time to time as is necessary for Covered Entity to comply with the changes in the requirements of HIPAA, the Privacy and Security Rule, and applicable federal and state law.

c. Data Ownership. The Business Associate acknowledges that it has no ownership rights with respect to the PHI provided by or created on behalf of Covered Entity.

d. Interpretation. The parties agree that any ambiguity in the Agreement shall be resolved to permit Covered Entity to comply with HIPAA and the Privacy and Security Rule.

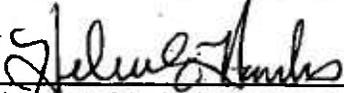
e. Segregation. If any term or condition of this Exhibit I or the application thereof to any person(s) or circumstance is held invalid, such invalidity shall not affect other terms or conditions which can be given effect without the invalid term or condition; to this end the terms and conditions of this Exhibit I are declared severable.

f. Survival. Provisions in this Exhibit I regarding the use and disclosure of PHI, return or destruction of PHI, extensions of the protections of the Agreement in section 3 k, the defense and indemnification provisions of section 3.d and standard contract provision #13, shall survive the termination of the Agreement.

IN WITNESS WHEREOF, the parties hereto have duly executed this HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT BUSINESS ASSOCIATE AGREEMENT.

NH Department of Corrections

State of New Hampshire Agency Name

  
Signature of Authorized Representative

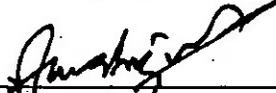
Helen E. Hanks  
Authorized DOC Representative Name

Commissioner  
Authorized DOC Representative Title

6/2/2022  
Date

Technostaff, LLC d/b/a HonorVet Technologies

Contractor Name

  
Contractor Representative Signature

Asheesh Mahajan  
Authorized Contractor Representative Name

COO  
Authorized Contractor Representative Title

03/16/2022  
Date



STATE OF NEW HAMPSHIRE  
DEPARTMENT OF CORRECTIONS  
DIVISION OF ADMINISTRATION

P.O. BOX 1806  
CONCORD, NH 03302-1806  
603-271-5610 FAX: 888-908-6609  
TDD ACCESS: 1-800-735-2964  
www.nh.gov/nhdcc

HELEN E. HANKS  
COMMISSIONER

JONATHAN K. HANSON  
DIRECTOR

**PRISON RAPE ELIMINATION ACT**

**ACKNOWLEDGEMENT FORM**

The Prison Rape Elimination Act (PREA) of 2003 (with Final Rule August 2012) is a federal law established to address the elimination and prevention of sexual assault and sexual harassment within correctional systems and detention facilities. This Act applies to all correctional facilities, including prisons, jails, juvenile facilities and community corrections residential facilities. PREA incidents involve the following conduct:

- Resident-on-resident sexual assault
- Resident-on-resident abusive sexual contact
- Staff sexual misconduct
- Staff sexual harassment, assault of a resident

The act aimed to curb prison rape through a "zero-tolerance" policy, as well as through research and information gathering. The NH Department of Corrections has zero tolerance relating to the sexual assault/rape of offenders and recognizes these offenders as crime victims. Due to this recognition and adherence to the federal Prison Rape Elimination Act (PREA) of 2003, the NH Department of Corrections extends the "zero tolerance" to the following:

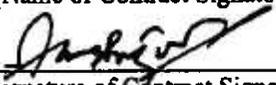
- Contractor/subcontractor misconduct
- Contractor/subcontractor harassment, assault of a resident

As a Contractor and/or Subcontractor of the NH Department of Corrections, I acknowledge that I have been provided information on the Prison Rape Elimination Act of 2003 Public Law 108-79—Sept. 4, 2003 and have been informed that as a Contractor and/or Subcontractor of the NH Department of Corrections, sexual conduct between Contractor and/or Subcontractor and offenders is prohibited. Sexual harassment or sexual misconduct involving an offender can be a violation of NH RSA 632-A:2, 632-A:3 and 632-A:4, Chapter 632-A: Sexual Assault and Related Offenses, and result in criminal prosecution.

As a Contractor and/or Subcontractor of the NH Department of Corrections, I understand that I shall inform all employees of the Contractor and/or Subcontractor to adhere to all policies concerning PREA, RSA 632-A:2, RSA 632-A:3, RSA 632-A:4 and departmental policies including NHDOC PPD 5.19 - PREA: NHDOC Administrative Rules, Conduct and Confidentiality Information regarding my conduct, reporting of incidents and treatment of those under the supervision of the NH Department of Corrections. (Ref. RSA Chapter 632-A, NHDOC PPD 5.19 and Administrative Rules, Rules of Conduct for Persons Providing Contract Services, Confidentiality of Information Agreement).

Name (print): Asheesh Mahajan  
(Name of Contract Signatory)

Date: 03/14/2012

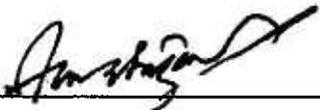
Signature:   
(Signature of Contract Signatory)

**FEDERAL BUREAU OF INVESTIGATION  
CRIMINAL JUSTICE INFORMATION SERVICES  
SECURITY ADDENDUM**

**CERTIFICATION**

I hereby certify that I am familiar with the contents of (1) the Security Addendum, including its legal authority and purpose; (2) the NCIC Operating Manual; (3) the CJIS Security Policy; and (4) Title 28, Code of Federal Regulations, Part 20, and agree to be bound by their provisions.

I recognize that criminal history record information and related data, by its very nature, is sensitive and has potential for great harm if misused. I acknowledge that access to criminal history record information and related data is therefore limited to the purpose(s) for which a government agency has entered into the contract incorporating this Security Addendum. I understand that misuse of the system by, among other things: accessing it without authorization; accessing it by exceeding authorization; accessing it for an improper purpose; using, disseminating or re-disseminating information received as a result of this contract for a purpose other than that envisioned by the contract, may subject me to administrative and criminal penalties. I understand that accessing the system for an appropriate purpose and then using, disseminating or re-disseminating the information received for another purpose other than execution of the contract also constitutes misuse. I further understand that the occurrence of misuse does not depend upon whether or not I receive additional compensation for such authorized activity. Such exposure for misuse includes, but is not limited to, suspension or loss of employment and prosecution for state and federal crimes.

  
\_\_\_\_\_  
Printed Name/Signature of Contractor Employee

03/16/2022  
Date

Ashceesh Mahajan  
Printed Name/Signature of Contractor Representative

3-16-2022  
Date

Technostaff, LLC d/b/a HonorVet Technologies, COO  
Organization and Title of Contractor Representative



STATE OF NEW HAMPSHIRE  
 DEPARTMENT OF CORRECTIONS  
 OFFICE OF THE COMMISSIONER  
 P.O. BOX 1806  
 CONCORD, NH 03302-1806  
 603-271-5603 · FAX: 888-908-6609  
 TDD ACCESS: 1-800-735-2964

HELEN E. HANKS  
 COMMISSIONER

PAUL D. RAYMOND, JR.  
 ASSISTANT COMMISSIONER

AMENDMENT AGREEMENT # 1

This amendment is between the State of New Hampshire, acting by and through the STATE OF NEW HAMPSHIRE, DEPARTMENT OF CORRECTIONS ("NHDOC" or "State" or "Department"), and each Vendor listed below, ("Contractor").

Contractor Name	Contractor Address	Contractor Vendor Code
Aya Healthcare, Inc	5930 Cornerstone Ct West, Ste 300, San Diego, CA 92121	300930
Amergis Healthcare Staffing, Inc (formerly Maxim Healthcare Staffing Svc, Inc)	7227 Lee Deforest Drive, Columbia MD 21046	17770
Technostaff LLC d/b/a HonorVet Technologies	271 US 46 West, Suite C-202, Fairfield, NJ 07004	394624
Worldwide Travel Staffing, Limited	2829 Sheridan Drive, Tonawanda, NY 14150	224259

WHEREAS, pursuant to a Contract (Agreement 2022-89) approved by the Governor and Executive Council on June 29, 2022, Item #89 with an effective date of June 30, 2022, the Contractor agreed to perform Medical and Behavioral Health temporary staffing services based upon the terms and conditions specified in the original Agreement as amended and in consideration of certain sums specified; and

WHEREAS, the State and Contractor have agreed to make changes to the price limitation of the Agreement; and

NOW THEREFORE, in consideration of the foregoing and the mutual covenants and conditions contained in the original Agreement and set forth herein, the parties hereto agree as follow:

To amend as follows:

1. Form P-37, General Provisions, Block 1.8, Price Limitation, to read: "\$5,039,714.00" a total increase of \$839,714.00.

2. To amend the Scope of Services, Exhibit B, by deleting the following:

**Section 5. Minimum Required Services**

The Contractor shall provide Medical and Behavioral staffing services to include but not limited to:

5.1. Registered Nurses (RN), Licensed Practical Nurses (LPN), Pharmacists, Pharmacy Technicians, Master's level Social Workers (MSW) and Master's level Licensed Alcohol and Drug Counselors (MLADC's).

5.2. Provide only those health care professionals who maintain valid State of NH professional licenses, certifications and/or qualifications required by law for the performance of the services required. No temporary Medical and Behavioral Health professionals shall be referred to the NH Department of Corrections without the proper licensure documentation required by federal, state, or local law. Certification for these health and behavioral health disciplines are regulated by boards of the NH Office of Professional Licensure and Certification (OPLC) <https://www.oplc.nh.gov/allied-health/> through Administrative Rules or national certification organizations identified below:

Required Disciplines	Licensing Board	Administrative (Adm) Rule Link	Adm Rule
RN, LPN	Board of Nursing	<a href="http://encourt.state.nh.us/rules/state_agencies/nur.html">http://encourt.state.nh.us/rules/state_agencies/nur.html</a>	Nur 100-800
Pharmacists, Pharmacy Technicians	NH Pharmacy Board	<a href="http://encourt.state.nh.us/rules/state_agencies/ph.html">http://encourt.state.nh.us/rules/state_agencies/ph.html</a>	Ph 100-2000
MSW, MLADC	Board of Mental Health Practice	<a href="http://encourt.state.nh.us/rules/state_agencies/mhp.html">http://encourt.state.nh.us/rules/state_agencies/mhp.html</a>	Mhp 100-500
Optional Disciplines	Licensing Board/ Certification Organization	Adm Rule/Certification Organization Link	Adm Rule
Paramedic, EMT-I & B	National Registry of Emergency Medical Technician	<a href="https://www.nrcmt.org/rvd/public/">https://www.nrcmt.org/rvd/public/</a>	N/A
CMA	American Association of Medical Assistants (AAMA), Registered Medical Assistant (RMA), National Certified Medical Assistant (NCMA), Certified Clinical Medical Assistant (CCMA)	American Association of Medical Assistants (AAMA) American Medical Technologists (AMT) National Certified Medical Assistant (NCMA) National Healthcare Association (NHA)	N/A
CNA/LNA	Board of Nursing	<a href="http://encourt.state.nh.us/rules/state_agencies/nur.html">http://encourt.state.nh.us/rules/state_agencies/nur.html</a>	Nur 100-800
Physical Therapist (PT)	Governing Board of Physical Therapists	<a href="http://encourt.state.nh.us/rules/state_agencies/phy.html">http://encourt.state.nh.us/rules/state_agencies/phy.html</a>	Phy 100-500
Recreational Therapist (RT)	Governing Board of Recreational Therapists	<a href="http://encourt.state.nh.us/rules/state_agencies/phy.html">http://encourt.state.nh.us/rules/state_agencies/phy.html</a>	Rec 100-500
Occupational Therapist (OT)	Governing Board of Occupational Therapists	<a href="http://encourt.state.nh.us/rules/state_agencies/occ.html">http://encourt.state.nh.us/rules/state_agencies/occ.html</a>	Occ 100-500
Speech Pathologists	Governing Board of Speech Language Pathologists	<a href="http://encourt.state.nh.us/rules/state_agencies/spe.html">http://encourt.state.nh.us/rules/state_agencies/spe.html</a>	Spe 100-600

- 5.3. The Contractor shall be responsible for the oversight of ensuring that temporary Medical and Behavioral Health professionals are informed and understand their scope of practice as defined by boards of the OPLC through Administrative Rules or national certification organizations.
- 5.6. The temporary Medical and Behavioral Health professional placed by the Contractor shall be under the direction and supervision of the NH Department of Corrections.
- 5.8. The NH Department of Corrections reserves the right to refuse placement of any temporary Medical and Behavioral Health professional with or without cause.
- 5.9. In performing the services specified by the NH Department of Corrections, the temporary Medical and Behavioral Health professional are and shall at all times remain employees of the Contractor.
- 5.11. Normal paid shifts for nursing disciplines shall consist of eight (8) hours, occurring on three (3) shifts; Day shift (6:30AM-3PM), Evening Shift (2:30PM-11PM) and Night shift (10:30PM-7AM) with the temporary Nursing professional granted a half (½) hour unpaid lunch break. The Department shall not be charged for the unpaid meal break.
- 5.17. Contractor, not the State, shall be responsible for expenses incurred by the temporary Medical and Behavioral Health professional for and maintaining current licensures, certifications, and continuing education costs.
- 5.18. Contractor shall not charge the NH Department of Corrections for any finders/placement fees for any temporary Medical and Behavioral Health professional placed for temporary assignment.
- 5.20. Contractor's temporary Medical and Behavioral Health professional assigned shall be informed and comply with all applicable Prison Rape Elimination Act (PREA) regulations set forth by Public Law 108-79 Prison Rape Elimination Act of 2003 to include the NH Department of Corrections Prison Rape Elimination Act Policy and Procedure Directive 379 (formerly 5.19), <http://www.nh.gov/nhdoc/policies/index.html>.
- 5.21. The NH Department of Corrections will provide an initial sixteen (16) hour billable orientation to temporary Medical and Behavioral Health newly assigned to the NH Department of Corrections to include a clinical orientation as well as an orientation to the Federal and State PREA standards. Each temporary Medical and Behavioral Health professional shall be required to agree and adhere to the terms and conditions of the NH Department of Corrections Prison Rape Elimination Act Policy and Procedure Directive 379 (formerly 5.19), <http://www.nh.gov/nhdoc/>

[policies/index.html](#), and will be required to sign documentation attesting that the temporary Medical and Behavioral Health professional understands the requirements and potential ramifications of PPD 379 (formerly 5.19).

**Section 6. Supplemental Job Descriptions for Required/Optional Service Disciplines**  
 State of NH, Supplemental Job Descriptions (SJD) for the following disciplines below are located as a separate link: <https://apps.das.nh.gov/HRJobClassifications/ClassSpecifications.aspx>.

Required	Job Code
RN I, II, III	759600-19, 759700-21, 759-800-23
LPN I, II	5755ND-16, 575600-18
Pharmacist	68850H-27
Pharmacy Technician I, II	688200-12, 688300-13
Psychiatric Social Worker (MSW)	81600-26
Clinical Mental Health Counselor (MLADC)	20780H-23
Optional	Job Code
CNA/LNA I	65790D-09, 65800D-11, 65820D-14

**Section 8. Service Schedule for Required Disciplines**

8.14. Holiday billing services shall not be applied unless an assigned temporary Medical and Behavioral Health professional actually works on the Day, Evening, or Eve (midnight) of the Holiday. Only hours worked on the actual calendar holiday are to be compensated.

**Section 9.5. Contract Employee Information:**

The NH Department of Corrections will notify the Contractor(s) the procedures to obtain background checks for all Contractor employees providing service for the NH Department of Corrections.

- 9.5.1. The NH Department of Corrections reserves the right to conduct a procedural review of all criminal background checks of all potential Contractor and/or sub-contractor(s) employees to determine eligibility status.
- 9.5.2. The NH Department of Corrections will notify the Contractor of any potential Contractor and/or sub-contractor(s) employee who does not comply with the criteria identified in 9.5.3., below.
- 9.5.3. In addition, the contractor and/or sub-contractor(s) shall not hire employees meeting the following criteria:
  - a. Individuals convicted of a felony shall not be permitted to provide services;
  - b. Individuals with confirmed outstanding arrest warrants shall not be permitted to provide services;
  - c. Individuals with restrictions on out-of-state and/or State of NH professional licenses and or certifications;
  - d. Individuals whose professional licenses and/or certification have been revoked and reinstated from other States and/or the State of NH professional licenses and/or the State of New Hampshire;

- e. Individuals with a history of drug diversion;
  - f. Individuals who were a former State of NH employee and/or former contract employee that was dismissed for cause;
  - g. Individuals previously employed with the NH Department of Corrections without prior approval of the NH Department of Corrections; and
  - h. The NH Department of Corrections may not permit individuals related to relatives of currently incarcerated felons to provide services without prior approval of the NH Department of Corrections.
- 9.5.4. Individuals with a record of a misdemeanor offense(s) may be permitted to provide services pending determination of the severity of the misdemeanor offense(s) and review of the criminal record history by the Division Director or designee of the corresponding facility requiring services.

and insert the following:

**Section 5. Minimum Required Services**

The Contractor shall provide Medical, Behavioral and Dental Assistant staffing services to include but not limited to:

- 5.1. Registered Nurses (RN), Licensed Practical Nurses (LPN), Pharmacists, Pharmacy Technicians, Master's level Social Workers (MSW), Master's level Licensed Alcohol and Drug Counselors (MLADC's) and Dental Assistants with eligibility for certifications by the American Dental Assistants Association and one (1) year of experience working as a Dental Assistant.
- 5.2. Provide only those health care professionals who maintain valid State of NH professional licenses, certifications and/or qualifications required by law for the performance of the services required. No temporary Medical, Behavioral Health professionals and/or Dental Assistants shall be referred to the NHDOC without the proper licensure documentation required by federal, state, or local law. Certification for these Health, Behavioral Health and Dental Assistant disciplines are regulated by boards of the NH Office of Professional Licensure and Certification (OPLC) Welcome | NH Office of Professional Licensure and Certification through Administrative Rules or national certification organizations identified below:

Required Disciplines	Licensing Board	Administrative (Adm) Rule Link	Adm Rule
RN, LPN	Board of Nursing	<a href="http://gencourt.state.nh.us/rules/state_agencies/nur.html">http://gencourt.state.nh.us/rules/state_agencies/nur.html</a>	Nur 100-800
Pharmacists, Pharmacy Technicians	NH Pharmacy Board	<a href="http://gencourt.state.nh.us/rules/state_agencies/ph.html">http://gencourt.state.nh.us/rules/state_agencies/ph.html</a>	Ph 100-2500
MSW, MLADC	Board of Mental Health Practice	<a href="http://gencourt.state.nh.us/rules/state_agencies/mhp.html">http://gencourt.state.nh.us/rules/state_agencies/mhp.html</a>	Mhp 100-500
Optional Disciplines	Licensing Board/	Adm Rule/Certification Organization Link	Adm Rule

	Certification Organization		
Paramedic, EMT-I & B	National Registry of Emergency Medical Technician	<a href="https://www.nremt.org/rwd/public/">https://www.nremt.org/rwd/public/</a>	N/A
CMA	American Association of Medical Assistants (AAMA), Registered Medical Assistant (RMA), National Certified Medical Assistant (NCMA), Certified Clinical Medical Assistant (CCMA)	<u>American Association of Medical Assistants (AAMA)</u> <u>American Medical Technologists (AMT)</u> <u>National Certified Medical Assistant (NCMA)</u> <u>National Healthcare Association (NHA)</u>	N/A
CNA/LNA	Board of Nursing	<a href="http://gencourt.state.nh.us/rules/state_agencies/nur.html">http://gencourt.state.nh.us/rules/state_agencies/nur.html</a>	Nur 100-800
Physical Therapist (PT)	Governing Board of Physical Therapists	<a href="http://gencourt.state.nh.us/rules/state_agencies/phy.html">http://gencourt.state.nh.us/rules/state_agencies/phy.html</a>	Phy 100-500
Recreational Therapist (RT)	Governing Board of Recreational Therapists	<a href="http://gencourt.state.nh.us/rules/state_agencies/phy.html">http://gencourt.state.nh.us/rules/state_agencies/phy.html</a>	Rec 100-500
Occupational Therapist (OT)	Governing Board of Occupational Therapists	<a href="http://gencourt.state.nh.us/rules/state_agencies/occ.html">http://gencourt.state.nh.us/rules/state_agencies/occ.html</a>	Occ 100-500
Speech Pathologists	Governing Board of Speech Language Pathologists	<a href="http://gencourt.state.nh.us/rules/state_agencies/spe.html">http://gencourt.state.nh.us/rules/state_agencies/spe.html</a>	Spe 100-600
Dental Assistant	American Dental Assistants Association	<a href="https://www.gencourt.state.nh.us/rules/State_Agencies/Plc.html">https://www.gencourt.state.nh.us/rules/State_Agencies/Plc.html</a>	Spe 100-1002

- 5.3. The Contractor shall be responsible for the oversight of ensuring that temporary Medical, Behavioral Health and/or Dental Assistant professional(s) are informed and understand their scope of practice as defined by boards of the OPLC through Administrative Rules or national certification organizations.
- 5.6. The temporary Medical Behavioral Health and/or Dental Assistant professional(s) placed by the Contractor shall be under the directions and supervision of the NHDOC.
- 5.8. The NHDOC reserves the right to refuse placement of any temporary Medical, Behavioral Health and/or Dental Assistant professional(s) with or without cause.
- 5.9. In performing the services specified by the NHDOC, the temporary Medical, Behavioral Health and/or Dental Assistant professional(s) are and shall at all times remain employees of the Contractor.
- 5.11. Normal paid shifts for nursing disciplines shall consist of eight (8) hours, occurring on three (3) shifts; Day shift (6:30AM-3PM), Evening Shift (2:30PM-11PM) and Night shift (10:30PM-7AM) with the temporary Nursing professional

granted a half (½) hour unpaid lunch break. The Department shall not be charged for the unpaid meal break.

5.11.1. Normal paid shifts for Dental Assistant disciplines shall consist of seven and a half (7.5) hours, with a half (.5) an hour unpaid lunch break. The Department shall not be charged for the unpaid meal break.

5.17. Contractor, not the State, shall be responsible for expenses incurred by the temporary Medical, Behavioral Health and/or Dental Assistant professional(s) for and maintaining current licensures, certifications, and continuing education costs.

5.18. Contractor shall not charge the NHDOC for any finders/placement fees for any temporary Medical, Behavioral Health and/or Dental Assistant professional(s) placed for temporary assignment.

5.20. Contractor's temporary Medical, Behavioral Health and/or Dental Assistant professional(s) assigned shall be informed and comply with all applicable Prison Rape Elimination Act (PREA) regulations set forth by Public Law 108-79 Prison Rape Elimination Act of 2003 to include the <https://apps.das.nh.gov/HRJobClassifications/ClassSpecifications.aspx> Prison Rape Elimination Act Policy and Procedure Directive 379 (formerly 5.19), <http://www.nh.gov/nhdoc/policies/index.html>.

5.21. The NHDOC will provide an initial sixteen (16) hour billable orientation to temporary Medical, Behavioral Health and/or Dental Assistant newly assigned to the NHDOC to include a clinical orientation as well as an orientation to the Federal and State PREA standards. Each temporary Medical, Behavioral Health and/or Dental Assistant professional(s) shall be required to agree and adhere to the terms and conditions of the NH Department of Corrections Prison Rape Elimination Act Policy and Procedure Directive 379 (formerly 5.19), <http://www.nh.gov/nhdoc/policies/index.html>, and will be required to sign documentation attesting that the temporary Medical, Behavioral Health and/or Dental Assistant professional(s) understands the requirements and potential ramifications of PPD 379 (formerly 5.19).

**Section 6. Supplemental Job Descriptions for Required/Optional Service Disciplines**

State of NH, Supplemental Job Descriptions (SJD) for the following disciplines below are located as a separate link: [HR Job Classifications](#)

Required	Job Code
RN I, II, III	759600-19, 759700-21, 759-800-23
LPN I, II	5755ND-16, 575600-18
Pharmacist	68850H-27
Pharmacy Technician I, II	688200-12, 688300-13
Psychiatric Social Worker (MSW)	81600-26
Clinical Mental Health Counselor (MLADC)	20780H-23
Optional	Job Code
CNA/LNA I	65790D-09, 65800D-11, 65820D-14
Dental Assistant	30500H-11

**Section 8. Service Schedule for Required Disciplines**

- 8.14. Holiday billing services shall not be applied unless an assigned . Holiday billing services shall not be applied unless an assigned temporary Medical, Behavioral Health and/or Dental Assistant professional(s) actually works on the day, evening, or eve (midnight) of the Holiday. Only hours worked on the actual calendar holiday are to be compensated.

**Section 9.5. Contract Employee Information/Background Checks:**

The Contractor shall be responsible for obtaining a criminal background check from the NHDOC to include fingerprinting on all potential employees assigned by the Contractor and/or sub-contractors to provide services to the NHDOC. Upon award of a contract, the NHDOC Director of Medical and Forensics, or designee, will notify the selected Contractor the procedures to obtain background checks and fingerprinting. The Contractor and/or sub-contractor employee's hiring status shall be contingent upon receipt of a criminal background check and fingerprinting report(s) from the NH Department of Safety to the NHDOC and a procedural review of said reports by the NHDOC.

- 9.5.1. The NHDOC reserves the right to conduct a procedural review of all criminal background checks of all potential Contractor and/or sub-contractor(s) employees to determine eligibility status.
- 9.5.2. The NHDOC will notify the Contractor of any potential Contractor and/or sub-contractor employee(s) who does not comply with the criteria identified below.
- 9.5.3. In addition, the Contractor and/or sub-contractor shall not be able to hire employees meeting the following criteria:
- a. Individuals convicted of a felony shall not be permitted to provide services;
  - b. Individuals with confirmed outstanding arrest warrants shall not be permitted to provide services;
  - c. Individuals with a record of a misdemeanor offense(s) may be permitted to provide services pending determination of the severity of the misdemeanor offense(s) and review of the criminal record history by Commissioner, or designee, of the NHDOC;
  - d. Individuals with restrictions on out-of-state and/or State of NH professional licenses and or certifications;
  - e. Individuals whose professional licenses and/or certification have been revoked and reinstated from other states and/or the State of NH;
  - f. Individuals with a history of drug diversion;
  - g. Individual staff on the National Offender Database;
  - h. Individuals who were a former State of NH employee and/or former contracted employee that were dismissed for cause or resigned or retired pending investigation;
  - i. Individuals previously employed with the NHDOC without prior approval of the NHDOC; and

- j. Relatives or associates of people currently incarcerated or under Departmental supervision (probation or parole) may not be permitted to provide services without prior approval by the NHDOC.

***The remainder of this page is intentionally left blank.***

3. Exhibit C, amend as follows:

Section I. - Estimated Utilization - Dental Assistants

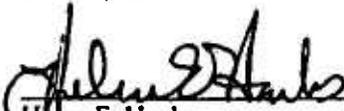
1.5 Estimated Utilization - Dental Assistants

Certified Dental Assistants	
Estimated Hours	Maximum Hourly Rate
1950	\$45.00

4. That all other provisions of the original Agreement shall remain in full force and effect.

SIGNATURE PAGE TO AMENDMENT AGREEMENT #1 TO: Medical, Behavioral and Dental Assistant Temporary Staffing Services (Agreement 2022-89).

STATE OF NEW HAMPSHIRE DEPARTMENT OF CORRECTIONS

By:   
Name: Helen E. Hanks

Title: Commissioner

Date: 1/6/2025

Worldwide Travel Staffing, Limited

By:   
Name: Leo Blatz

Title: C.E.O.

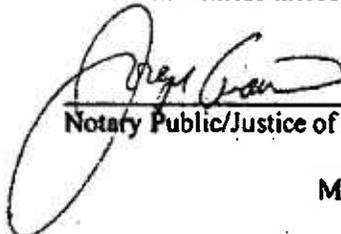
Date: 01/07/2025

STATE OF New York

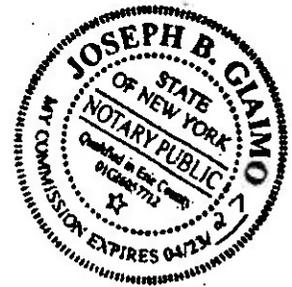
COUNTY OF Erie

On this 7th day of January 20 25, before me, Leo R. Blatz, the undersigned officer, personally appeared Leo Blatz, known to me (or satisfactorily proven) to be the person whose name is signed above and acknowledged that he/she executed this document in the capacity indicated above.

In witness thereof, I hereto set my hand and official seal.

  
Notary Public/Justice of the Peace

My Commission Expires: 4.27.27



Michael Grandy January 19, 2025  
Approval by N.H. Attorney General Date  
(Form, Substance and Execution)

\_\_\_\_\_  
Approved by the N.H. Governor and Executive Council  
Date

# State of New Hampshire

## Department of State

### CERTIFICATE

I, David M. Scanlan, Secretary of State of the State of New Hampshire, do hereby certify that WORLDWIDE TRAVEL STAFFING, LIMITED is a New York Profit Corporation registered to transact business in New Hampshire on October 11, 2006. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 565702

Certificate Number: 0006730917



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed  
the Seal of the State of New Hampshire.

this 3rd day of July A.D. 2024.

A handwritten signature in black ink, appearing to read "D. Scanlan", is written over a faint circular stamp.

David M. Scanlan

Secretary of State

**Certificate of Authority # 1**

*(Corporation or LLC- Non-specific, open-ended)*

**Corporate Resolution**

I, Jane T. Meissner, hereby certify that I am duly elected Clerk/Secretary/Officer of  
*(Name)*

Worldwide Travel Staffing, Limited I hereby certify the following is a true copy of a  
*(Name of Corporation or LLC)*

vote taken at a meeting of the Board of Directors/shareholders, duly called and held on November 26th, 2024  
*(Month) (Day) (Year)*  
at which a quorum of the Directors/shareholders were present and voting.

VOTED: That Leo Blatz C.E.O. (may list more than  
*(Name) (Title)*

one person) is duly authorized to enter in contracts or agreement on behalf of

Worldwide Travel Staffing, Limited with the State of New Hampshire  
*(Name of Corporation or LLC)*

and any of its agencies or departments and further is authorized to execute any documents which may in  
his/her judgment be desirable or necessary to effect the purpose of this vote.

I hereby certify that said vote has not been amended or repealed and remains in full force and effect as of  
the date of the contract to which this certificate is attached. I further certify that it is understood that the State of  
New Hampshire will rely on this certificate as evidence that the person(s) listed above currently occupy the  
position(s) indicated and that they have full authority to bind the corporation. To the extent that there are any limits  
on the authority of any listed individual to bind the corporation in contracts with the State of New Hampshire, all  
such limitations are expressly stated herein.

DATED: 01/07/2024

ATTEST: Jane T Meissner Secretary  
*(Name and Title)*



# CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

7/3/2024

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

**IMPORTANT:** If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

<b>PRODUCER</b> Arthur J. Gallagher Risk Management Services, LLC 285 Delaware Avenue, Suite 4000 Buffalo NY 14202	<b>CONTACT NAME:</b> Client Service Team	
	<b>PHONE (A/C No. Ext):</b> 800-716-8314	<b>FAX (A/C No.):</b> 855-595-4605
<b>E-MAIL ADDRESS:</b> GGB.BU2.CL.Srv@ajg.com		
<b>INSURER(S) AFFORDING COVERAGE</b>		<b>NAIC #</b>
<b>INSURER A:</b> Zurich American Insurance Company of IL		27855
<b>INSURER B:</b> Columbia Casualty Company		31127
<b>INSURER C:</b> Allied World National Assurance Company		10690
<b>INSURER D:</b>		
<b>INSURER E:</b>		
<b>INSURER F:</b>		

**COVERAGES** **CERTIFICATE NUMBER:** 2032483792 **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR VOVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS	
B	<input checked="" type="checkbox"/> <b>COMMERCIAL GENERAL LIABILITY</b> <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> Contractual Lia <input checked="" type="checkbox"/> Oral/Written GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input checked="" type="checkbox"/> PROJECT <input checked="" type="checkbox"/> LOC OTHER:	Y		HMA7092527524	7/7/2024	7/7/2025	EACH OCCURRENCE	\$ 1,000,000
							DAMAGE TO RENTED PREMISES (Ea occurrence)	\$ 50,000
							MED EXP (Any one person)	\$ 5,000
							PERSONAL & ADV INJURY	\$ 1,000,000
							GENERAL AGGREGATE	\$ 3,000,000
							PRODUCTS - COMP/OP AGG	\$ 3,000,000
								\$
B	<input type="checkbox"/> <b>AUTOMOBILE LIABILITY</b> <input type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input checked="" type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> NON-OWNED AUTOS ONLY			HMA7092527524	7/7/2024	7/7/2025	COMBINED SINGLE LIMIT (Ea accident)	\$ 1,000,000
							BODILY INJURY (Per person)	\$
							BODILY INJURY (Per accident)	\$
							PROPERTY DAMAGE (Per accident)	\$
								\$
B C	<input checked="" type="checkbox"/> <b>UMBRELLA LIAB</b> <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> <b>EXCESS LIAB</b> <input type="checkbox"/> CLAIMS-MADE <input type="checkbox"/> DED <input checked="" type="checkbox"/> RETENTION \$ 10,000			HMC7092527538 0314-3248	7/7/2024 7/7/2024	7/7/2025 7/7/2025	EACH OCCURRENCE	\$ 5,000,000
							AGGREGATE	\$ 5,000,000
							Excess over Umbrella	\$5Mil/\$5Mil Ag
A	<b>WORKERS COMPENSATION AND EMPLOYERS' LIABILITY</b> ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N N	N/A	WC 1126157-02	1/1/2024	1/1/2025	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTHER	
							E.L. EACH ACCIDENT	\$ 1,000,000
							E.L. DISEASE - EA EMPLOYEE	\$ 1,000,000
							E.L. DISEASE - POLICY LIMIT	\$ 1,000,000
B	<b>Professional Liab.</b> <b>Claims Made</b> <b>RETRO 7/7/05</b>			HMA7092527524	7/7/2024	7/7/2025	Each Acc	1,000,000
							Aggregate	3,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)  
 NO WORKERS COMP COVERAGE IN OHIO, NORTH DAKOTA, WASHINGTON, WYOMING  
 -Sexual Misconduct and Assault is included under the Package General Liability/Professional Liability at \$2,000,000.  
 -The Umbrella Liability policy includes the following above coverages as underlying policies: General Liability, Workers Compensation, Professional, and Automobile.  
 State of NH and NH Department of Corrections are included as Additional Insured under the General Liability if required by written contract.

**CERTIFICATE HOLDER****CANCELLATION**

NH Department of Corrections  
 P.O. Box 1806  
 Concord NH 03302-1806

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

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STATE OF NEW HAMPSHIRE  
 DEPARTMENT OF CORRECTIONS  
 DIVISION OF ADMINISTRATION

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 TDD ACCESS: 1-800-735-2964  
 www.nh.gov/nhdoc

HELEN E. HANKS  
 COMMISSIONER

JONATHAN K. HANSON  
 DIRECTOR

June 2, 2022

His Excellency, Governor Christopher T. Sununu  
 and the Honorable Executive Council  
 State House  
 Concord, NH 03301

G & C

~~Pending~~  
 Approved JUNE 29 2022  
 Item # # 89

REQUESTED ACTION

Authorize the NH Department of Corrections (NHDOC) to enter into a contract with each vendor listed below for the provision of Medical and Behavioral Health Temporary Staffing Services in a shared amount not to exceed \$4,200,000.00, with the option to renew for one (1) additional period of up to two (2) years, effective upon Governor and Executive Council approval through June 30, 2025. Payments to the vendors will be made unencumbered as the price limitation is shared among all contracts and no minimum or maximum service volume is guaranteed. 100% General Funds.

Contractor Name	Contractor Address	Contractor Vendor Code
Aya Healthcare, Inc.	5930 Cornerstone Ct. West, Suite 300, San Diego, CA 92121	300930
Maxim Healthcare Staffing Services, Inc.	7227 Lee Deforest Drive, Columbia MD 21046	17770
Technostaff LLC d/b/a HonorVet Technologies	271, US 46 West, Suite C-202, Fairfield, NJ 07004	394624
Worldwide Travel Staffing, Limited	2829 Sheridan Drive, Tonawanda, NY 14150	224259

Funds are available in the following account for Fiscal Years 2023 and are anticipated to be available in Fiscal Year 2024 and 2025, upon the continued appropriation of funds in the future operating budget with the authority to adjust encumbrances between fiscal years within the price limitation through the Budget Office, if needed and justified.

These contracts are available in account, Medical-Dental: 02-46-46-465010-82340000-101-500729 as follows:

Fiscal Year	Activity/Class/Account	Description	Total Amount
FY 2023	82340000-101-500729	Medical Providers	\$1,400,000.00
FY 2024	82340000-101-500729	Medical Providers	\$1,400,000.00
FY 2025	82340000-101-500729	Medical Providers	\$1,400,000.00
<b>Total</b>			<b>\$4,200,000.00</b>

## EXPLANATION

The purpose of this request is to ensure temporary contracted nursing, medical and behavioral health staff is available to meet the constitutionally required healthcare for those in the care and custody of the NH Department of Corrections. Having contracts with several agencies allows the Department to access a wider range of professional candidates when state positions are vacant in order to ensure continued service delivery. Staffing agencies differ in their recruitment and retention approaches and not all agencies provide all types of professional staff. For example, most commonly staffing agencies provide nurses, but they do not always provide licensed substance use disorder treatment professionals.

Like most employers in the state of New Hampshire, the Department continues to have significant challenges in finding qualified candidates to fill the vacant positions we have in health care services. Our vacancy rates for the areas we are seeking to draw from these temporary staffing agencies are as follows:

Nursing: 27%  
Master's level Mental Health Clinicians: 44%  
Licensed Drug and Alcohol Counselors: 50%  
Pharmacy Technicians: 20%  
Recreational Therapist: 33%

These agencies will also be called upon to provide candidates for specialized healthcare positions, such as physical therapy and a nutritionist, if these positions should be vacated by the current incumbents. These types of positions do not have any kind of back up as the Department only has one (1) FTE per position. All of the positions listed in this level are necessary for the provision of appropriate and adequate healthcare.

To secure qualified health professionals, the Department published a Request-for Proposal (RFP) soliciting for multi-discipline temporary staffing agencies with the intent of entering into multiple contracts to have access to a larger pool of qualified candidates.

The RFP was posted on the NH Department of Corrections website: <http://www.nh.gov.nhdoc/business/rfp.htm> for eight (8) consecutive weeks and notified twenty-one (21) potential vendors of the solicitation. As a result of the issuance of the RFP, seven (7) vendors responded submitting a proposal and one (1) potential vendor submitted a disqualified proposal due to a late submission. After the review of the proposals and in accordance with the RFP Terms and Conditions, the NH Department of Corrections selected Aya Healthcare, Inc., Maxim Healthcare Staffing Services, Inc., Technostaff LLC d/b/a HonorVet Technologies, and Worldwide Travel Staffing, Limited to receive an unencumbered contract with a shared price limitation of \$4,200,000.00.

This RFP was scored utilizing a consensus methodology by a three (3) person evaluation committee. The evaluation committee consisted of NH Department of Corrections employees: Ryan Landry, RN, MSN, Director of Nursing, Medical & Forensic Services, Benjamin Carbone, PharmD, Chief Pharmacist, Medical & Forensic Services, and Micaela Beaune, LCMHC Administrator of the Secure Psychiatric Unit & the Residential Treatment Unit, Medical & Forensic Services.

Respectfully Submitted;

  
Helen E. Hanks  
Commissioner



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HELEN E. HANKS

COMMISSIONER

JONATHAN K. HANSON

DIRECTOR

**RFP Bid Evaluation and Summary**  
**Medical and Behavioral Health Temporary Staffing Services**  
**NHDOC 22-02-GFMED**

Proposal Receipt and Review:

- Proposals will be reviewed to initially determine if minimum submission requirements have been met. The review will verify that the proposal was received before the date and time specified in the request for proposal. Failure to meet minimum submission requirements will result in the proposal being rejected and not included in the evaluation process.
- The Department will select a group of personnel to act as an evaluation team. Proposals will not be publicly opened. Proposal information will be disclosed to the evaluation committee members only.
- The Department uses a consensus scoring methodology to evaluate submitted Proposals. The Department reserves the right to waive any minor irregularities as that it considers not material to the proposal.
- The RFP does not commit the Department to award a Contract. The Department reserves the right to reject any and all Proposals, to cancel the RFP, and to seek new proposals under a new solicitation process.

Proposal Evaluation Criteria:

- Proposals will be evaluated based upon the proven ability of the respondent to satisfy the requirements of the evaluation criteria. Specific criteria are:
  - a. Technical Proposal – 100 points
- Awards will be made to the responsive Vendor(s) whose proposals are deemed to be the most advantageous to the State, taking into consideration all evaluation factors in Section F of NHDOC 22-02-GFMED RFP.
  - a. Contract(s) may be awarded to a Bidder submitting a response that demonstrates the required capabilities and approach as identified in the RFP and does not reduce the current functions of the Department.

Evaluation Team Members:

- a. Ryan Landry, RN, MSN, Director of Nursing, Medical & Forensic Services, NH Department of Corrections
- b. Benjamin Carbone, PharmD, Chief Pharmacist, Medical & Forensic Services, NH Department of Corrections
- c. Micaela Beaume, LCMHC Administrator of the Secure Psychiatric Unit & Residential Treatment Unit, Medical & Forensic Services, NH Department of Corrections

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 COMMISSIONER

JONATHAN K. HANSON  
 DIRECTOR

**RFP Scoring Matrix**  
**Medical and Behavioral Health Temporary Staffing Services**  
**NHDOC 22-02-GFMED**

Respondents:

Aya Healthcare	Supplemental Healthcare
Management Registry, Inc.	Technostaff, LLC d/b/a HonorVet Technologies
Maxim Healthcare Staffing Services, Inc.	Worldwide Travel Staffing, LTD
Staff Today, Inc. (STI)	

Scoring Matrix Criteria:

- Proposals were evaluated based on the proven ability of the respondents to satisfy the provisions set forth in the Scope of Services in the most technical and cost-effective manner.
  - Technical Proposal – 100 points

<i>Evaluation Criteria</i>	<i>RFP Weight Point Value</i>	AYA Healthcare, Inc.	Mgmt. Registry, Inc.	Maxim Healthcare Staffing Services, Inc.	Staff Today, Inc. (STI)	Supplemental HealthCare	Technostaff, LLC d/b/a HonorVet Technologies	Worldwide Travel Staffing, LTD
<i>Technical Proposal</i>								
<i>Executive Summary</i>	25	17	13	21	10	15	15	15
<i>Organizational Capability</i>	50	30	23	39	24	28	27	31
<i>Organizational Approach to Performance</i>	25	21	10	18	12	12	17	18
<b>Total</b>	<b>100</b>	<b>68</b>	<b>46</b>	<b>78</b>	<b>46</b>	<b>55</b>	<b>59</b>	<b>64</b>

Contract Award:

Maxim Healthcare Staffing Services, Inc. 7227 Lee Defrost Drive Columbia, MD 21046	Worldwide Travel Staffing, Limited 2829 Sheridan Drive Tonawanda, NY 14150
AYA Healthcare 5930 Cornerstone Ct. W, Suite 300 San Diego, CA 92121	Technostaff, LLC d/b/a HonorVet Technologies 271 Route 46, Suite C-202 Fairfield, NJ 07004

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**RFP Evaluation Committee Member Qualifications  
Medical and Behavioral Health Temporary Staffing Services  
NHDOC RFP 22-02-GFMED**

**Ryan Landry, RN, MSN, Director of Nursing, Medical & Forensic Services**

Mr. Landry is the Director of Nursing in the Medical & Forensic Department of the NH Department of Corrections. Mr. Landry currently organizes and facilitates nursing care throughout all facilities at the NHDOC while supervising members of the nursing team. Mr. Landry has over 17 years of experience in various nursing roles within the division, including Nurse Specialist and Nurse Coordinator of both the Northern New Hampshire Correctional Facility and the New Hampshire State Prison for Men. Mr. Landry is board certified by the American Nurses Credentialing Center with a specialty in Pain Management Nursing. Mr. Landry received an Associate of Science/Nursing Degree from the White Mountain Community College, as well as a Bachelor of Science Degree/Nursing from Western Governor's University, Salt Lake City Utah, and Masters of Science/Nursing Leadership and Management Degree from Western Governor's University, Salt Lake City Utah.

**Benjamin Carbone, PharmD, Chief Pharmacist, Medical & Forensic Services**

Dr. Carbone joined the New Hampshire Department of Corrections in 2018 as the Chief Pharmacist. He is responsible for the organization of the Pharmacy and Therapeutics Committee and the daily function and operation of the Pharmacy. He has been very fortunate in his time here to assemble a growing team and has worked to advance the Pharmacy to meet the needs within the Department of Corrections. Previous to employment with the Department of Corrections, Dr. Carbone spent sixteen years in retail pharmacy with the Brooks/Rite Aid Corporation. Graduating in 2008 with a Doctorate in Pharmacy, Dr. Carbone returned to the Lakes Region to continue to serve the community that he called home. The last four years of his retail career were spent as the Pharmacist in Charge of a newly relocated Rite Aid in Meredith, NH.

**Micaela Beaune, LCMHC Administrator of the Secure Psychiatric Unit & the Residential Treatment Unit, Medical & Forensic Services**

Ms. Beaune currently serves as the Secure Psychiatric Unit (SPU) and Residential Treatment Unit's (RTU) Administrator for the NH Department of Corrections. Ms. Beaune graduated from James Madison University with a Bachelor of Science in Psychology and a Master of Psychology with a specialty focus in counseling from Loyola University. Before becoming the Administrator, she served as a Licensed Clinical Mental Health Counselor for SPU. She has been working for the NH Department of Corrections for over one year and has a history of working in other correctional facilities, to include Massachusetts and Maryland. Ms. Beaune's role is to oversee programming and day to day functions within these units. Ms. Beaune also supervises the clinicians working with the residents in SPU and RTU, in conjunction with providing clinical services to treat residents with psychiatric illness. Ms. Beaune also collaborates closely with County jails, New Hampshire Hospital, and other facilities to bridge services and create positive transitions for residents between the SPU and these other locations, as many of these residents will return or stepdown to these settings.

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[www.nh.gov/nhdoc](http://www.nh.gov/nhdoc)

HELEN E. HANKS

COMMISSIONER

JONATHAN K. HANSON

DIRECTOR

**RFP Bidders List**  
**Medical and Behavioral Health Temporary Staffing Services**  
**NHDOC 22-02-GFMED**

**AB Staffing Solutions, LLC**

3451 Mercy Rd.  
Gilbert AZ 85297  
(o) 480.719.7252  
(e) [asmith@abstaffing.com](mailto:asmith@abstaffing.com)  
(e) [media@abstaffing.com](mailto:media@abstaffing.com)  
(w) [www.abstaffing.com](http://www.abstaffing.com)

**Aequor Healthcare Services**

377 Hoes Lane, 3<sup>rd</sup> Fl  
Piscataway, NJ  
(o) 732-494-4999  
(e) [bnorman@aequorhc.com](mailto:bnorman@aequorhc.com)  
(w) [www.aequorhc.com](http://www.aequorhc.com)

**AMN Healthcare, Inc.**

8840 Cypress Waters Blvd, Suite 300  
Coppell, TX 75019  
(o) 866.871.8519  
(e) [info@amnhealthcare.com](mailto:info@amnhealthcare.com)  
(w) [www.amnhealthcare.com](http://www.amnhealthcare.com)

**Aya Healthcare**

5930 Cornerstone Court West, Suite 300  
San Diego, CA 92121  
Lisa Park, VP, PR & Communications  
(o) 866.687.7390  
(e) [lisa.park@ayahealthcare.com](mailto:lisa.park@ayahealthcare.com)  
(w) [www.ayahealthcare.com](http://www.ayahealthcare.com)

**CareerStaff Unlimited, LLC**

6333 N. State Highway 161, Suite 100  
Irving, TX 75038  
(o) 972.812.3200  
(e) [info@careerstaff.com](mailto:info@careerstaff.com)  
(w) [www.careerstaff.com](http://www.careerstaff.com)

**Cell Staff, LLC**

1715 N. Westshore Blvd., Suite 410  
Tampa, FL 33607  
(o) 855-561-1715  
(f) 813-433-5159  
(e) [recruit@cellstaff.com](mailto:recruit@cellstaff.com)  
(e) [team@cellstaff.com](mailto:team@cellstaff.com)  
(w) [www.cellstaff.com](http://www.cellstaff.com)

**Cynet Health, Inc.**

21000 Atlantic BLV # 700  
Sterling, VA 20166  
(o) 571.442.1007  
(e) [ash@cynethealth.com](mailto:ash@cynethealth.com)  
(w) [www.cynethealth.com](http://www.cynethealth.com)

**Conexus Medstaff**

12141 Wickchester Lane, 650  
Houston, TX 77079  
(o) 832.406.3040  
(e) [info@conexusmedstaff.com](mailto:info@conexusmedstaff.com)  
(w) [www.conexusmedstaff.com](http://www.conexusmedstaff.com)

**Core Medical Group**

655 South Willow St., Suite 128  
Manchester, NH 03103  
Vincent Batza, Director Travel Nursing and Allied  
Health Services  
(o) 603-995-2673  
(o) 800-995-2673  
(e) [Vincent.Batza@CoreMedicalGroup.com](mailto:Vincent.Batza@CoreMedicalGroup.com)  
(e) [Jami.Vitale@CoreMedicalGroup.com](mailto:Jami.Vitale@CoreMedicalGroup.com)  
(w) [www.coremedicalgroup.com](http://www.coremedicalgroup.com)

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Promoting Public Safety with Respect, Professionalism, Dedication and Courage as One Team

**Cross Country HealthCare**  
6551 Park of Commerce Blvd.  
Boca Raton, FL 33487  
Charlotte, NC 28204  
(o) 561-998-2232  
(w) [www.crosscountryhealthcare.com](http://www.crosscountryhealthcare.com)

**FlexCare**  
1111 Metropolitan Ave., Suite 650  
Charlotte, NC 28204  
(o) 866.564.3589  
(w) [www.flexcarestaff.com](http://www.flexcarestaff.com)

**IntelyCare**  
1515 Hancock Street, # 203  
Quincy, MA 02169  
(o) 617.971.8344  
(e) [careteam@intelycare.com](mailto:careteam@intelycare.com)  
(w) [www.intelycare.com](http://www.intelycare.com)

**Management Registry, Inc**  
11819 Miami St., Suite 202  
Omaha, NE 68164  
Stacey L. Dlouhy – President Government Solutions  
Kelly L. Allen, Proposal Manager  
(o) 888.851.3588  
(f) 888.873.7106  
(e) [sdlouhy@managementregistry.com](mailto:sdlouhy@managementregistry.com)  
(w) [www.managementregistry.com](http://www.managementregistry.com)

**MAS Medical Staffing Corporation**  
156 Harvey Road  
Londonderry, NH 03053  
Steve Manning, Account Executive  
(o) 603.657.6517 Ext 127  
(f) 603.218.7676  
(e) [SManning@masmedicalstaffing.com](mailto:SManning@masmedicalstaffing.com)  
(e) [Nursing@masmedicalstaffing.com](mailto:Nursing@masmedicalstaffing.com)  
(e) [Allied@masmedicalstaffing.com](mailto:Allied@masmedicalstaffing.com)  
(w) [www.masmedicalstaffing.com](http://www.masmedicalstaffing.com)

**Maxim Healthcare Services**  
1750 Elm Street, Suite 602  
Manchester, NH 03104  
James Ewing – Client Relationship Manager  
(o) 603.263.4605  
(f) 877.306.8305  
(e) [jaewing@maxhealth.com](mailto:jaewing@maxhealth.com)  
(w) [www.maximhealthcare.com](http://www.maximhealthcare.com)

**Medical Solutions**  
1010 N. 102<sup>nd</sup> Street  
Omaha, Nebraska 68114  
(o) 866.633.3548  
(f) 866.688.5929  
(e) [info@medicalsolutions.com](mailto:info@medicalsolutions.com)  
(w) [www.medicalsolutions.com](http://www.medicalsolutions.com)

**RCM Health Care Services**  
90 Canal Street, 4<sup>th</sup> Fl  
Boston, MA 02114  
Mark Chafetz, VP of Healthcare Services  
(o) 917.286.5254  
(w) <https://rcmhealthcare.com>

**Staff Today, Inc. (STI)**  
212 E. Rowland St., #313  
Covina, CA 91723  
Khrizia Dela Cruz, Contract Analyst  
(o) 626-655-7862  
(e) [contractanalyst@stafftodayinc.com](mailto:contractanalyst@stafftodayinc.com)  
(w) [www.stafftodayinc.com](http://www.stafftodayinc.com)

**Sunbelt Staffing, LLC**  
3687 Tampa Rd/1979 Lakeside Pkwy  
Unit 200/Suite 800  
Oldsmar, FL 34677/Tucker, GA 30084-6307  
Thomas Kloiber, CFO  
(o) 800-659-1522  
(w) [www.sunbeltstaffing.com](http://www.sunbeltstaffing.com)

**Supplemental Healthcare, Inc.**  
1640 W. Redstone Center Drive  
Suite 200  
Park City, Utah 84098  
(o) 866.474.6677  
(e) [ContactUs@supplementalhealthcare.com](mailto:ContactUs@supplementalhealthcare.com)  
(w) [www.shccares.com](http://www.shccares.com)

**Worldwide Travel Staffing, Limited**  
2829 Sheridan Drive  
Tonawanda, New York 14150  
Sam Giordano – Director of Government Contracting  
(o) 866.633.3700 Ext 110  
(f) 877.375.2450  
(e) [sgiordano@worldwidetravelstaffing.com](mailto:sgiordano@worldwidetravelstaffing.com)  
(w) [www.worldwidetravelstaffing.com](http://www.worldwidetravelstaffing.com)

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Promoting Public Safety with Respect, Professionalism, Dedication and Courage as One Team

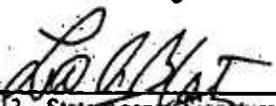
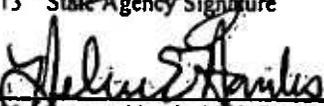
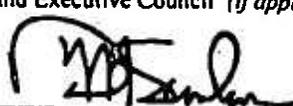
**Notice:** This agreement and all of its attachments shall become public upon submission to Governor and Executive Council for approval. Any information that is private, confidential or proprietary must be clearly identified to the agency and agreed to in writing prior to signing the contract.

**AGREEMENT**

The State of New Hampshire and the Contractor hereby mutually agree follows:

**GENERAL PROVISIONS**

**I. IDENTIFICATION.**

<b>1.1 State Agency Name</b> NH Department of Corrections		<b>1.2 State Agency Address</b> 105 Pleasant Street, Concord, NH 03301 P.O. Box 1806, Concord, NH 03302	
<b>1.3 Contractor Name</b>  Worldwide Travel Staffing, Limited		<b>1.4 Contractor Address</b>  2829 Sheridan Drive, Tonawanda, NY 14150	
<b>1.5 Contractor Phone Number</b>  866-633-3700	<b>1.6 Account Number</b>  02-00046-046-465010- 82340000-101-500729	<b>1.7 Completion Date</b>  June 30, 2025	<b>1.8 Price Limitation</b>  \$4,200,000.00
<b>1.9 Contracting Officer for State Agency</b> Paula L. Mattis		<b>1.10 State Agency Telephone Number</b> 603-271-5563	
<b>1.11 Contractor Signature</b>   Date: 5/6/22 <span style="margin-left: 150px;">5/6/22</span>		<b>1.12 Name and Title of Contractor Signatory</b>  Leo R. Blatz, C.E.O.	
<b>1.13 State Agency Signature</b>   Date: 6/2/22 <span style="margin-left: 150px;">6/2/22</span>		<b>1.14 Name and Title of State Agency Signatory</b>  Helen E. Hanks, Commissioner	
<b>1.15 Approval by the N.H. Department of Administration, Division of Personnel (if applicable)</b>  By: _____ Director, On: _____			
<b>1.16 Approval by the Attorney General (Form, Substance and Execution) (if applicable)</b>  By:  On: 6/13/22			
<b>1.17 Approval by the Governor and Executive Council (if applicable)</b>  G&C Item number: 89  G&C Meeting Date: JUN 29 2022 <span style="margin-left: 200px;">Secretary of State</span>			

Contractor Initials LB  
 Date 5/6/22

**2. SERVICES TO BE PERFORMED.** The State of New Hampshire, acting through the agency identified in block 1.1 ("State"), engages contractor identified in block 1.3 ("Contractor") to perform, and the Contractor shall perform, the work or sale of goods, or both, identified and more particularly described in the attached EXHIBIT B which is incorporated herein by reference ("Services").

**3. EFFECTIVE DATE/COMPLETION OF SERVICES.**

3.1 Notwithstanding any provision of this Agreement to the contrary, and subject to the approval of the Governor and Executive Council of the State of New Hampshire, if applicable, this Agreement, and all obligations of the parties hereunder, shall become effective on the date the Governor and Executive Council approve this Agreement as indicated in block 1.17, unless no such approval is required, in which case the Agreement shall become effective on the date the Agreement is signed by the State Agency as shown in block 1.13 ("Effective Date").

3.2 If the Contractor commences the Services prior to the Effective Date, all Services performed by the Contractor prior to the Effective Date shall be performed at the sole risk of the Contractor, and in the event that this Agreement does not become effective, the State shall have no liability to the Contractor, including without limitation, any obligation to pay the Contractor for any costs incurred or Services performed. Contractor must complete all Services by the Completion Date specified in block 1.7.

**4. CONDITIONAL NATURE OF AGREEMENT.**

Notwithstanding any provision of this Agreement to the contrary, all obligations of the State hereunder, including, without limitation, the continuance of payments hereunder, are contingent upon the availability and continued appropriation of funds affected by any state or federal legislative or executive action that reduces, eliminates or otherwise modifies the appropriation or availability of funding for this Agreement and the Scope of Services provided in EXHIBIT B, in whole or in part. In no event shall the State be liable for any payments hereunder in excess of such available appropriated funds. In the event of a reduction or termination of appropriated funds, the State shall have the right to withhold payment until such funds become available, if ever, and shall have the right to reduce or terminate the Services under this Agreement immediately upon giving the Contractor notice of such reduction or termination. The State shall not be required to transfer funds from any other account or source to the Account identified in block 1.6 in the event funds in that Account are reduced or unavailable.

**5. CONTRACT PRICE/PRICE LIMITATION/ PAYMENT.**

5.1 The contract price, method of payment, and terms of payment are identified and more particularly described in EXHIBIT C which is incorporated herein by reference.

5.2 The payment by the State of the contract price shall be the only and the complete reimbursement to the Contractor for all expenses, of whatever nature incurred by the Contractor in the performance hereof, and shall be the only and the complete

compensation to the Contractor for the Services. The State shall have no liability to the Contractor other than the contract price.

5.3 The State reserves the right to offset from any amounts otherwise payable to the Contractor under this Agreement those liquidated amounts required or permitted by N.H. RSA 80:7, through RSA 80:7-c or any other provision of law.

5.4 Notwithstanding any provision in this Agreement to the contrary, and notwithstanding unexpected circumstances, in no event shall the total of all payments authorized, or actually made hereunder, exceed the Price Limitation set forth in block 1.8.

**6. COMPLIANCE BY CONTRACTOR WITH LAWS AND REGULATIONS/ EQUAL EMPLOYMENT OPPORTUNITY.**

6.1 In connection with the performance of the Services, the Contractor shall comply with all statutes, laws, regulations, and orders of federal, state, county or municipal authorities which impose any obligation or duty upon the Contractor, including, but not limited to, civil rights and equal employment opportunity laws. In addition, if this Agreement is funded in any part by monies of the United States, the Contractor shall comply with all federal executive orders, rules, regulations and statutes, and with any rules, regulations and guidelines as the State or the United States issue to implement these regulations. The Contractor shall also comply with all applicable intellectual property laws.

6.2 During the term of this Agreement, the Contractor shall not discriminate against employees or applicants for employment because of race, color, religion, creed, age, sex, handicap, sexual orientation, or national origin and will take affirmative action to prevent such discrimination.

6.3 The Contractor agrees to permit the State or United States access to any of the Contractor's books, records and accounts for the purpose of ascertaining compliance with all rules, regulations and orders, and the covenants, terms and conditions of this Agreement.

**7. PERSONNEL.**

7.1 The Contractor shall at its own expense provide all personnel necessary to perform the Services. The Contractor warrants that all personnel engaged in the Services shall be qualified to perform the Services, and shall be properly licensed and otherwise authorized to do so under all applicable laws.

7.2 Unless otherwise authorized in writing, during the term of this Agreement, and for a period of six (6) months after the Completion Date in block 1.7, the Contractor shall not hire, and shall not permit any subcontractor or other person, firm or corporation with whom it is engaged in a combined effort to perform the Services to hire, any person who is a State employee or official, who is materially involved in the procurement, administration or performance of this Agreement. This provision shall survive termination of this Agreement.

7.3 The Contracting Officer specified in block 1.9, or his or her successor, shall be the State's representative. In the event of any dispute concerning the interpretation of this Agreement, the Contracting Officer's decision shall be final for the State.

## 8. EVENT OF DEFAULT/REMEDIES.

8.1 Any one or more of the following acts or omissions of the Contractor shall constitute an event of default hereunder ("Event of Default"):

8.1.1 failure to perform the Services satisfactorily or on schedule;

8.1.2 failure to submit any report required hereunder; and/or

8.1.3 failure to perform any other covenant, term or condition of this Agreement.

8.2 Upon the occurrence of any Event of Default, the State may take any one, or more, or all, of the following actions:

8.2.1 give the Contractor a written notice specifying the Event of Default and requiring it to be remedied within, in the absence of a greater or lesser specification of time, thirty (30) days from the date of the notice; and if the Event of Default is not timely cured, terminate this Agreement, effective two (2) days after giving the Contractor notice of termination;

8.2.2 give the Contractor a written notice specifying the Event of Default and suspending all payments to be made under this Agreement and ordering that the portion of the contract price which would otherwise accrue to the Contractor during the period from the date of such notice until such time as the State determines that the Contractor has cured the Event of Default shall never be paid to the Contractor;

8.2.3 give the Contractor a written notice specifying the Event of Default and set off against any other obligations the State may owe to the Contractor any damages the State suffers by reason of any Event of Default; and/or

8.2.4 give the Contractor a written notice specifying the Event of Default, treat the Agreement as breached, terminate the Agreement and pursue any of its remedies at law or in equity, or both.

8.3. No failure by the State to enforce any provisions hereof after any Event of Default shall be deemed a waiver of its rights with regard to that Event of Default, or any subsequent Event of Default. No express failure to enforce any Event of Default shall be deemed a waiver of the right of the State to enforce each and all of the provisions hereof upon any further or other Event of Default on the part of the Contractor.

## 9. TERMINATION.

9.1. Notwithstanding paragraph 8, the State may, at its sole discretion, terminate the Agreement for any reason, in whole or in part, by thirty (30) days written notice to the Contractor that the State is exercising its option to terminate the Agreement.

9.2. In the event of an early termination of this Agreement for any reason other than the completion of the Services, the Contractor shall, at the State's discretion, deliver to the Contracting Officer, not later than fifteen (15) days after the date of termination, a report ("Termination Report") describing in detail all Services performed, and the contract price earned, to and including the date of termination. The form, subject matter, content, and number of copies of the Termination Report shall be identical to those of any Final Report described in the attached EXHIBIT B. In addition, at the State's discretion, the Contractor shall, within 15 days of notice of early termination, develop and

submit to the State a Transition Plan for services under the Agreement.

## 10. DATA/ACCESS/CONFIDENTIALITY/PRESERVATION.

10.1 As used in this Agreement, the word "data" shall mean all information and things developed or obtained during the performance of, or acquired or developed by reason of, this Agreement, including, but not limited to, all studies, reports, files, formulae, surveys, maps, charts, sound recordings, video recordings, pictorial reproductions, drawings, analyses, graphic representations, computer programs, computer printouts, notes, letters, memoranda, papers, and documents, all whether finished or unfinished.

10.2 All data and any property which has been received from the State or purchased with funds provided for that purpose under this Agreement, shall be the property of the State, and shall be returned to the State upon demand or upon termination of this Agreement for any reason.

10.3 Confidentiality of data shall be governed by N.H. RSA chapter 91-A or other existing law. Disclosure of data requires prior written approval of the State.

11. CONTRACTOR'S RELATION TO THE STATE. In the performance of this Agreement the Contractor is in all respects an independent contractor, and is neither an agent nor an employee of the State. Neither the Contractor nor any of its officers, employees, agents or members shall have authority to bind the State or receive any benefits, workers' compensation or other emoluments provided by the State to its employees.

## 12. ASSIGNMENT/DELEGATION/SUBCONTRACTS.

12.1 The Contractor shall not assign, or otherwise transfer any interest in this Agreement without the prior written notice, which shall be provided to the State at least fifteen (15) days prior to the assignment, and a written consent of the State. For purposes of this paragraph, a Change of Control shall constitute assignment. "Change of Control" means (a) merger, consolidation, or a transaction or series of related transactions in which a third party, together with its affiliates, becomes the direct or indirect owner of fifty percent (50%) or more of the voting shares or similar equity interests, or combined voting power of the Contractor, or (b) the sale of all or substantially all of the assets of the Contractor.

12.2 None of the Services shall be subcontracted by the Contractor without prior written notice and consent of the State. The State is entitled to copies of all subcontracts and assignment agreements and shall not be bound by any provisions contained in a subcontract or an assignment to which it is not a party.

13. INDEMNIFICATION. Unless otherwise exempted by law, the Contractor shall indemnify and hold harmless the State, its officers and employees, from and against any and all claims, liabilities and costs for any personal injury or property damages, patent or copyright infringement, or other claims asserted against the State, its officers or employees, which arise out of (or which may be claimed to arise out of) the acts or omission of the

Contractor, or subcontractors, including but not limited to the negligence, reckless or intentional conduct. The State shall not be liable for any costs incurred by the Contractor arising under this paragraph 13. Notwithstanding the foregoing, nothing herein contained shall be deemed to constitute a waiver of the sovereign immunity of the State, which immunity is hereby reserved to the State. This covenant in paragraph 13 shall survive the termination of this Agreement.

#### 14. INSURANCE.

14.1 The Contractor shall, at its sole expense, obtain and continuously maintain in force, and shall require any subcontractor or assignee to obtain and maintain in force, the following insurance:

14.1.1 commercial general liability insurance against all claims of bodily injury, death or property damage, in amounts of not less than \$1,000,000 per occurrence and \$2,000,000 aggregate or excess; and

14.1.2 special cause of loss coverage form covering all property subject to subparagraph 10.2 herein, in an amount not less than 80% of the whole replacement value of the property.

14.2 The policies described in subparagraph 14.1 herein shall be on policy forms and endorsements approved for use in the State of New Hampshire by the N.H. Department of Insurance, and issued by insurers licensed in the State of New Hampshire.

14.3 The Contractor shall furnish to the Contracting Officer identified in block 1.9, or his or her successor, a certificate(s) of insurance for all insurance required under this Agreement. Contractor shall also furnish to the Contracting Officer identified in block 1.9, or his or her successor, certificate(s) of insurance for all renewal(s) of insurance required under this Agreement no later than thirty (10) days prior to the expiration date of each insurance policy. The certificate(s) of insurance and any renewals thereof shall be attached and are incorporated herein by reference.

#### 15. WORKERS' COMPENSATION.

15.1 By signing this agreement, the Contractor agrees, certifies and warrants that the Contractor is in compliance with or exempt from, the requirements of N.H. RSA chapter 281-A ("*Workers' Compensation*").

15.2 To the extent the Contractor is subject to the requirements of N.H. RSA chapter 281-A, Contractor shall maintain, and require any subcontractor or assignee to secure and maintain, payment of Workers' Compensation in connection with activities which the person proposes to undertake pursuant to this Agreement. The Contractor shall furnish the Contracting Officer identified in block 1.9, or his or her successor, proof of Workers' Compensation in the manner described in N.H. RSA chapter 281-A and any applicable renewal(s) thereof, which shall be attached and are incorporated herein by reference. The State shall not be responsible for payment of any Workers' Compensation premiums or for any other claim or benefit for Contractor, or any subcontractor or employee of Contractor, which might arise under applicable State of New Hampshire Workers' Compensation laws in connection with the performance of the Services under this Agreement.

16. **NOTICE.** Any notice by a party hereto to the other party shall be deemed to have been duly delivered or given at the time of mailing by certified mail, postage prepaid, in a United States Post Office addressed to the parties at the addresses given in blocks 1.2 and 1.4, herein.

17. **AMENDMENT.** This Agreement may be amended, waived or discharged only by an instrument in writing signed by the parties hereto and only after approval of such amendment, waiver or discharge by the Governor and Executive Council of the State of New Hampshire unless no such approval is required under the circumstances pursuant to State law, rule or policy.

18. **CHOICE OF LAW AND FORUM.** This Agreement shall be governed, interpreted and construed in accordance with the laws of the State of New Hampshire, and is binding upon and inures to the benefit of the parties and their respective successors and assigns. The wording used in this Agreement is the wording chosen by the parties to express their mutual intent, and no rule of construction shall be applied against or in favor of any party. Any actions arising out of this Agreement shall be brought and maintained in New Hampshire Superior Court which shall have exclusive jurisdiction thereof.

19. **CONFLICTING TERMS.** In the event of a conflict between the terms of this P-37 form (as modified in EXHIBIT A) and/or attachments and amendment thereof, the terms of the P-37 (as modified in EXHIBIT A) shall control.

20. **THIRD PARTIES.** The parties hereto do not intend to benefit any third parties and this Agreement shall not be construed to confer any such benefit.

21. **HEADINGS.** The headings throughout the Agreement are for reference purposes only, and the words contained therein shall in no way be held to explain, modify, amplify or aid in the interpretation, construction or meaning of the provisions of this Agreement.

22. **SPECIAL PROVISIONS.** Additional or modifying provisions set forth in the attached EXHIBIT A are incorporated herein by reference.

23. **SEVERABILITY.** In the event any of the provisions of this Agreement are held by a court of competent jurisdiction to be contrary to any state or federal law, the remaining provisions of this Agreement will remain in full force and effect.

24. **ENTIRE AGREEMENT.** This Agreement, which may be executed in a number of counterparts, each of which shall be deemed an original, constitutes the entire Agreement and understanding between the parties, and supersedes all prior agreements and understandings with respect to the subject matter hereof.

*State of NH, Department of Corrections  
Medical and Behavioral Health Temporary Staffing Services  
CONTRACT NHDOC 22-02-GFMED*

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**Special Provisions, Exhibit A**

**1. FORM NUMBER P-37 (version 12/11/2019)**

"To modify the Form P-37, General Provisions, Section 14. Insurance, paragraph 14.3, by changing the second to last sentence of the clause to read: "Cancellation notice by the Insurer to the Certificate Holder will be delivered in accordance with the policy provisions."

**The remainder of this page is intentionally blank.**

*State of NH, Department of Corrections  
Medical and Behavioral Health Temporary Staffing Services  
CONTRACT NHDOC 22-02-GFMED*

**Scope of Services, Exhibit B**

**1. Purpose**

The NH Department of Corrections (NHDOC) (herein known as the "NHDOC," "State," "Corrections" or "Department") seeks experienced Contractor(s) to provide Medical and Behavioral Health Temporary Staffing services for the patient/resident population of the NH Department of Corrections' correctional system for temporary placement of services. Required services are generally known in advance, however, there are instances where unforeseen events, such as vacant positions, preclude advance knowledge of need. Proposed services shall be provided by an all-inclusive flat fee rate at the following service locations identified below.

The Contractor shall provide temporary medical and behavioral health professionals to the NH Department of Corrections for placement on a temporary basis. Such professionals shall include, but not limited to registered nurses, licensed practical nurses, pharmacists, pharmacy technicians, master's level social workers and licensed alcohol and drug counselors. Optional services of interest to the NH Department of Corrections may include licensed: certified medical assistants (CMA), certified nursing assistants/licensed nursing assistants (CNA/LNA), paramedics, emergency medical technicians (EMT), occupational, physical, and recreational therapists, and speech pathologists.

**2. Performance Period**

Contract(s) awarded by the Governor and Executive Council (G&C) on behalf of the NH Department of Corrections is anticipated to be effective upon Governor and Executive Council approval for the period beginning upon G&C approval through June 30, 2025. The Department may extend contracted services for one (1) additional period of up to two (2) years, contingent upon satisfactory Contractor performance, Commissioner approval, continued appropriation, and G&C approval.

**3. Service Locations**

Service locations are marked with an "X" below:

NH Department of Corrections Correctional Facilities			
X	Northern Correctional Facility (NCF)	138 East Milan Road	Berlin, NH 03750
NH Department of Corrections Correctional Facilities			
X	NH State Prison-Men (NHSP-M) Secure Psychiatric Unit (SPU)/Residential Treatment Unit (RTU)	281 North State Street	Concord, NH 03301
X	NH Correctional Facility for Women (NHCF-W)	42 Perimeter Road	Concord, NH 03301
NH Department of Corrections Transitional Housing Units			
X	North End Transitional Housing Unit (NEH/THU)	1 Perimeter Road	Concord, NH 03301
X	Concord Transitional Work Center (TWC)	275 North State Street	Concord, NH 03301
X	Shea Farm, Transitional Housing Unit (THU)	60 Iron Works Road	Concord, NH 03301
X	Calumet House, Transitional Housing Unit (THU)	126 Lowell Street	Manchester, NH 03104

**4. Compensation and Contract Value**

Contract(s) shall have a total shared price limitation of \$4,200,000.00 with no minimum or maximum service volume guaranteed between all selected Contractors. If a renewal option is exercised, the NH Department of Corrections shall determine the shared price limitation and cumulative utilization or

**State of NH, Department of Corrections  
Medical and Behavioral Health Temporary Staffing Services  
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volume. Any renewal option shall be contingent upon satisfactory Contractor performance, Commissioner approval, continued appropriation of funds and G&C approval.

**5. Minimum Required Services**

The Contractor shall provide medical and behavioral staffing services to include but not limited to:

- 5.1. Registered Nurses (RN), Licensed Practical Nurses (LPN), Pharmacists, Pharmacy Technicians, Master's level Social Workers (MSW) and Master's level Licensed Alcohol and Drug Counselors (MLADC's).
- 5.2. Provide only those health care professionals who maintain valid State of NH professional licenses, certifications and/or qualifications required by law for the performance of the services required. No temporary medical and behavioral health professionals shall be referred to the NH Department of Corrections without the proper licensure documentation required by federal, state, or local law. Certification for these health and behavioral health disciplines are regulated by boards of the NH Office of Professional Licensure and Certification (OPLC) <https://www.oplc.nh.gov/allied-health/> through Administrative Rules or national certification organizations identified below:

Required Disciplines	Licensing Board	Administrative (Adm) Rule Link	Adm Rule
RN, LPN	Board of Nursing	<a href="http://genecourt.state.nh.us/rules/state_agencies/nur.html">http://genecourt.state.nh.us/rules/state_agencies/nur.html</a>	Nur 100-800
Pharmacists, Pharmacy Technicians	NH Pharmacy Board	<a href="http://genecourt.state.nh.us/rules/state_agencies/ph.html">http://genecourt.state.nh.us/rules/state_agencies/ph.html</a>	Ph 100-2000
MSW, MLADC	Board of Mental Health Practice	<a href="http://genecourt.state.nh.us/rules/state_agencies/mhp.html">http://genecourt.state.nh.us/rules/state_agencies/mhp.html</a>	Mhp 100-500
Optional Disciplines	Licensing Board/ Certification Organization	Adm Rule/Certification Organization Link	Adm Rule
Paramedic, EMT-I & B	National Registry of Emergency Medical Technician	<a href="https://www.nremt.org/rwd/public/">https://www.nremt.org/rwd/public/</a>	N/A
CMA	American Association of Medical Assistants (AAMA), Registered Medical Assistant (RMA), National Certified Medical Assistant (NCMA), Certified Clinical Medical Assistant (CCMA)	<a href="#">American Association of Medical Assistants (AAMA)</a> <a href="#">American Medical Technologists (AMT)</a> <a href="#">National Certified Medical Assistant (NCMA)</a> <a href="#">National Healthcare Association (NHA)</a>	N/A
CNA/LNA	Board of Nursing	<a href="http://genecourt.state.nh.us/rules/state_agencies/nur.html">http://genecourt.state.nh.us/rules/state_agencies/nur.html</a>	Nur 100-800
Physical Therapist (PT)	Governing Board of Physical Therapists	<a href="http://genecourt.state.nh.us/rules/state_agencies/phy.html">http://genecourt.state.nh.us/rules/state_agencies/phy.html</a>	Phy 100-500
Recreational Therapist (RT)	Governing Board of Recreational Therapists	<a href="http://genecourt.state.nh.us/rules/state_agencies/phy.html">http://genecourt.state.nh.us/rules/state_agencies/phy.html</a>	Rec 100-500
Occupational Therapist (OT)	Governing Board of Occupational Therapists	<a href="http://genecourt.state.nh.us/rules/state_agencies/occ.html">http://genecourt.state.nh.us/rules/state_agencies/occ.html</a>	Occ 100-500
Speech Pathologists	Governing Board of Speech Language Pathologists	<a href="http://genecourt.state.nh.us/rules/state_agencies/spe.html">http://genecourt.state.nh.us/rules/state_agencies/spe.html</a>	Spe 100-600

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- 5.3. The Contractor shall be responsible for the oversight of ensuring that temporary medical and behavioral health professionals are informed and understand their scope of practice as defined by boards of the OPLC through Administrative Rules or national certification organizations.
- 5.4. The Contractor shall be required to deploy the requested staff at each Department facility for planned services within three (3) business days and unplanned services within one (1) business day.
- 5.5. The NH Department of Corrections shall retain ultimate responsibility for the management of patient care.
- 5.6. The temporary medical and behavioral health professional placed by the Contractor shall be under the direction and supervision of the NH Department of Corrections.
- 5.7. The NH Department of Corrections shall determine the shifts to be worked and shall not have any obligation to the Contractor for any minimum number shifts requested.
- 5.8. The NH Department of Corrections reserves the right to refuse placement of any temporary medical and behavioral health professional with or without cause.
- 5.9. In performing the services specified by the NH Department of Corrections, the temporary medical and behavioral health professional are and shall at all times remain employees of the Contractor.
- 5.10. Contractor shall maintain direct responsibility as employer for the payment of wages and other compensation, and for any applicable mandatory withholdings and contributions such as FICA and Social Security taxes, any state and local income taxes, if applicable, worker's compensation and unemployment insurance.
- 5.11. Normal paid shifts for nursing disciplines shall consist of eight (8) hours, occurring on three (3) shifts; Day Shift (6:30AM-3PM), Evening Shift (2:30PM-11PM) and Night Shift (10:30PM-7AM) with the temporary nursing professional granted a half (½) hour unpaid lunch break. The Department shall not be charged for the unpaid meal break.
- 5.12. Normal paid shifts for pharmacy disciplines shall consist of up to ten (10) hours of any allotment of time between 7:00AM – 5:00PM, Monday – Friday (excluding weekends and observed State Holidays), with the temporary pharmacy professional granted a half (½) hour unpaid lunch break. The Department shall not be charged for the unpaid meal break.
- 5.13. Normal paid hours for behavioral health professionals (MSW and MLADC) shall consist of up to seven and a half (7.5) hours a day of any allotment of time between 8:00AM – 4:00PM granted a half (½) hour unpaid lunch break.
- 5.14. Other disciplines: CMA's, CNA/LNA's, Paramedics, EMT's, Physical, Recreational, Occupational, and Speech Therapists will be on a per diem basis.
- 5.15. The NH Department of Corrections shall give the Contractor a two (2) hour notification of cancellation prior to the start of a shift. If a two (2) hour notification is not given, a four (4) hour charge will be incurred for billing.
- 5.16. The NH Department of Correction's State Staff shall not be required and/or requested by the Contractor to enter into legal Contracts, Agreements and/or Obligations on the behalf of the Department of Corrections.
- 5.17. Contractor, not the State, shall be responsible for expenses incurred by the temporary medical and behavioral health professional for and maintaining current licensures, certifications, and continuing education costs.
- 5.18. Contractor shall not charge the NH Department of Corrections for any finders/placement fees for any temporary medical and behavioral health professional placed for temporary assignment.
- 5.19. Contractor shall comply with all applicable patient information privacy and security regulations set forth in the Health Insurance Portability and Accountability Act (HIPAA) final regulations

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for Privacy of Individually Identifiable Health Information by the federal due date for compliance, as amended from time to time.

- 5.20. Contractor's temporary medical and behavioral health professional assigned shall be informed and comply with all applicable Prison Rape Elimination Act (PREA) regulations set forth by Public Law 108-79 Prison Rape Elimination Act of 2003 to include the NH Department of Corrections Prison Rape Elimination Act Policy and Procedure Directive 379 (formerly 5.19), <http://www.nh.gov/nhdoc/policies/index.html>.
- 5.21. The NH Department of Corrections will provide an initial sixteen (16) hour billable orientation to temporary medical and behavioral health newly assigned to the NH Department of Corrections to include a clinical orientation as well as an orientation to the Federal and State PREA standards. Each temporary medical and behavioral health professional shall be required to agree and adhere to the terms and conditions of the NH Department of Corrections Prison Rape Elimination Act Policy and Procedure Directive 379 (formerly 5.19), <http://www.nh.gov/nhdoc/policies/index.html>, and will be required to sign documentation attesting that the temporary medical and behavioral health professional understands the requirements and potential ramifications of PPD 379 (formerly 5.19).
- 5.22. Only personal property that is required for activities of daily living and contained in a clear plastic backpack/bag shall be permitted into the secure perimeter of all departmental facilities. Permitted personal items to include but are not limited to:
- 5.22.1. Toothbrush/toothpaste/dental floss;
  - 5.22.2. Hand sanitizer/hand soap;
  - 5.22.3. Comb/brush;
  - 5.22.4. Feminine products;
  - 5.22.5. Coffee cup/thermos;
  - 5.22.6. Small/medium lunch box made of plastic (no larger than 30 quart);
  - 5.22.7. Plastic eating utensils;
  - 5.22.8. Pens/pencils;
  - 5.22.9. Purse/wallet (no more than \$100.00 in cash)/sunglasses; and
  - 5.22.10. Prescribed and over the counter (OTC) medications (no more than a one (1) day supply in a properly labeled prescription bottle/container, obtained from a pharmacy).
- 5.23. Contractor staff providing services shall have a security clearance to include a background check and fingerprinting.

**6. Supplemental Job Descriptions for Required/Optional Service Disciplines**

State of NH, Supplemental Job Descriptions (SJD) for the following disciplines below are located as a separate link: <https://apps.das.nh.gov/HIR/JobClassifications/ClassSpecifications.aspx>

Required	Job Code
RN I, II, III	759600-19, 759700-21, 759-800-23
LPN I, II	5755ND-16, 575600-18
Pharmacist	68850H-27
Pharmacy Technician I, II	688200-12, 688300-13
Senior Psychiatric Social Worker (MSW)	81600-26
Clinical Mental Health Counselor (MLADC)	20780H-23
Optional	Job Code
CNA/LNA I	65790D-09, 65800D-11, 65820D-14

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7. <sup>1</sup> Estimated Cumulative Utilization for Required Disciplines

State Fiscal Year	Travel RN (TRN)	Travel LPN (TLPN)	Per Diem RN	Per Diem LPN	Pharmacy Professionals	MSW	MLADC
SFY 2022	2,496	2,496	258	35	280	675	750
SFY 2023	7,488	6,240	1,044	155	1,122	2,700	3,000
SFY 2024	4,576	3,536	1,044	155	1,112	2,700	3,000
SFY 2025	4,160	2,080	1,044	155	1,112	2,700	3,000
Estimated Service Utilization	18,720 Hours	14,352 Hours	3,390 Hours	500 Hours	3,646 Hours	8,775 Hours	9,750 Hours

8. Service Schedule for Required Disciplines

Contractor shall provide services for the following required shifts listed below marked with an X.

	Discipline	Service Schedule	Shift	Day of the Week that Shift Begins	Hours of Work
X	TRN/RN/TLPN/LPN	Weekdays	Day	(Monday - Friday)	6:30AM - 3PM
X	TRN/RN/TLPN/LPN	Weekdays	Evening	(Monday - Friday)	2:30PM - 11PM
X	TRN/RN/TLPN/LPN	Weekdays	Night	(Monday - Thursday)	10:30PM - 7AM
X	TRN/RN/TLPN/LPN	Weekends	Day	(Saturday - Sunday)	6:30AM - 3PM
X	TRN/RN/TLPN/LPN	Weekends	Evening	(Saturday - Sunday)	2:30PM - 11PM
X	TRN/RN/TLPN/LPN	Weekends	Night	(Friday - Sunday)	10:30PM - 7AM
X	TRN/RN/TLPN/LPN	Holiday	Day		6:30AM - 3PM
X	TRN/RN/TLPN/LPN	Holiday	Evening		2:30PM - 11PM
X	TRN/RN/TLPN/LPN	Holiday	Night (Eve)		10:30PM - 7AM
X	Pharmacy Professional	Weekday	Day	(Monday-Friday)	7:00AM - 5PM
X	MSW	Weekday	Day	(Monday-Friday)	8:00AM - 4PM
X	MLADC	Weekday	Day	(Monday-Friday)	8:00AM - 4PM

- 8.1. Weekday Day shifts shall begin at 6:30AM and end at 3:00PM on Monday, Tuesday, Wednesday, Thursday, and Friday.
- 8.2. Weekday Evening shifts shall begin at 2:30PM and end at 11:00PM on Monday, Tuesday, Wednesday, Thursday, and Friday.
- 8.3. Weekday Night shifts shall begin at 10:30PM on Monday, Tuesday, Wednesday, Thursday and Sunday and end at 7:00AM on Tuesday, Wednesday, Thursday, Friday, and Monday.
- 8.4. Weekend Day shifts shall begin at 6:30AM and end at 3:00PM on Saturday and Sunday.
- 8.5. Weekend Evening shifts shall begin at 2:30PM and end at 11:00PM on Saturday and Sunday.
- 8.6. Weekend Night shifts shall begin at 10:30M on Friday and Saturday and end at 7:00AM on Saturday and Sunday.
- 8.7. Weekday (Monday – Friday) for temporary pharmacy professionals shall begin at 7:00AM – 5:00PM (excluding weekends and observed State Holidays).
- 8.8. Weekday (Monday – Friday) for temporary behavioral health professionals shall begin at 8:00AM – 4:00PM (excluding weekends and observed State Holidays).

<sup>1</sup> Utilization per discipline can be adjusted between SFY to meet the Department's service needs.

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- 8.9. Observed Holidays shall follow the State of New Hampshire, Division of Personnel designated calendar Holidays, located as a separate link: <https://das.nh.gov/hr/>
- 8.10. Holidays that fall on a Weekend Day shall be observed on their prospective calendar date.
- 8.11. Columbus and Election Day shall not be considered as a State of New Hampshire Holiday.
- 8.12. No overtime rates shall be paid to the Contractor on behalf of their employee for employees working on State observed Holidays. The State shall expect the Contractor to manage the schedules of their employees so that no overtime is paid.
- 8.13. Holidays shall begin at midnight (12:00AM) or Eve on the calendar date of the Holiday and ends at midnight (11:59PM) on the same day. Reporting times remain as stated above.
- 8.14. Holiday billing services shall not be applied unless an assigned temporary medical and behavioral health professional actually works on the Day, Evening, or Eve (midnight) of the Holiday. Only hours worked on the actual calendar holiday are to be compensated.

**9. General Service Provisions**

**9.1. Notification of Required Service Disciplines:**

- 9.1.1. The Director of Nursing or designee shall contact the Contractor when service is needed for the following disciplines:
  - Travel RN/RN
  - Travel LPN/LPN
- 9.1.2. The Chief Pharmacist or designee shall contact the Contractor when service is needed for the following disciplines:
  - Pharmacists
  - Pharmacy Technicians
- 9.1.3. The Deputy Director of Forensic Services or designee shall contact the Contractor when service is needed for the following disciplines:
  - MSW
  - MLADC

**9.2. Notification of Optional Service Disciplines:**

- 9.2.1. The Director of Nursing or designee shall contact the Contractor when service is needed for the following disciplines:
  - Paramedic
  - EMT-I/EMT-B
  - CMA
  - CNA/LNA
- 9.2.2. The Deputy Director of Medical Services or designee shall contact the Contractor when service is needed for the following disciplines:
  - Occupational Therapists
  - Physical Therapists
  - Recreational Therapists
  - Speech Pathologists

9.3. **Rules and Regulations:** The Contractor agrees to comply with all Policy and Procedure Directives of the NH Department of Corrections. The Contractor shall adhere to the Department's Administrative Rules, Conduct and Confidentiality of Information polices.

9.4. **Additional Facilities:** Upon agreement of both parties, additional facilities belonging or associated to the NH Department of Corrections may be added to the Contract.

9.4.1. Locations/volumes of need per contract year may be increased/decreased and or reassigned to alternate NH Department of Corrections' facilities during a Contract term at the discretion of the Department.

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- 9.4.2. Locations/volumes of need may be added and/or decreased after the awarding of a Contract at the discretion of the Department and upon mutual agreement of the Commissioner of the NH Department of Corrections and the Contractor.
- 9.5. Contract Employee Information: The NH Department of Corrections will notify the Contractor(s) the procedures to obtain background checks for all Contractor employees providing services for the NH Department of Corrections.
- 9.5.1. The NH Department of Corrections reserves the right to conduct a procedural review of all criminal background checks of all potential Contractor and/or sub-contractor(s) employees to determine eligibility status.
- 9.5.2. The NH Department of Corrections will notify the Contractor of any potential Contractor and/or sub-contractor(s) employee who does not comply with the criteria identified in 9.5.3., below:
- 9.5.3. In addition, the Contractor and/or sub-contractor(s) shall not hire employees meeting the following criteria:
- Individuals convicted of a felony shall not be permitted to provide services;
  - Individuals with confirmed outstanding arrest warrants shall not be permitted to provide services;
  - Individuals with restrictions on out-of-state and/or State of NH professional licenses and or certifications;
  - Individuals whose professional licenses and/or certification have been revoked and reinstated from other States and/or the State of New Hampshire;
  - Individuals with a history of drug diversion;
  - Individuals who were a former State of NH employee and/or former contract employee that was dismissed for cause;
  - Individuals previously employed with the NH Department of Corrections without prior approval of the NH Department of Corrections; and
  - The NH Department of Corrections may not permit individuals related to relatives of currently incarcerated felons to provide services without prior approval of the NH Department of Corrections.
- 9.5.4. Individuals with a record of a misdemeanor offense(s) may be permitted to provide services pending determination of the severity of the misdemeanor offense(s) and review of the criminal record history by the Division Director or designee of the corresponding facility requiring services.
- 9.6. Licenses, Credentials and Certificates: The Contractor shall provide only those health care professionals, who maintain valid State of NH professional licenses, certifications and/or qualifications required by law for the performance of the services required. No temporary medical and behavioral health professionals shall be referred to the NH Department of Corrections without the proper licensure documentation required by federal, state, or local law. The Contractor, not the State, shall be responsible for expenses incurred by the temporary professionals for maintaining current licensures, certifications and continuing educational costs.
- 9.7. Contractor Direct Responsibility: Temporary medical and behavioral health professionals shall at all times remain employees of the Contractor. The Contractor shall pay all wages and other compensation, and for any applicable mandatory withholdings and contributions such as federal, state, local income taxes, social security taxes, workers' compensation, and unemployment insurance.
- 9.8. Admittance: The NH Department of Corrections may, at its sole discretion, remove from or refuse admittance to any Department facility any person providing services under a contract

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without incurring penalty or cost for exercising this right. The Contractor shall be responsible for assuring that the services that the person(s) so removed or denied access are delivered.

- 9.9. **Placement:** The NH Department of Corrections reserves the right to refuse placement of any temporary medical and behavioral health professional with or without cause.
- 9.9.1. Temporary medical and behavioral health professionals placed by the Contractor shall be under the direction and supervision of the NH Department of Corrections.
- 9.9.2. The NH Department of Corrections will determine the shifts required for placement and shall not have any obligation to the Contractor for any minimum number of shifts requested.
- 9.9.3. Contractor will be required to deploy the requested medical and behavioral health professionals for planned services within three (3) business days and unplanned services within one (1) business day.
- 9.10. **Contractor Sign-In Sheet:** Contractors' staff shall be expected to sign-in and out of the corresponding facility receiving services. At a minimum, Contractor staff shall provide their company name, personal first and last name, time-in and time-out, date of service and type, date of services, corresponding facility and may be required to provide vehicle make, model and license plate number.

**10. Administrative Rules, Policies, Regulations and Policy and Procedure Directives**

Contractor shall comply with any applicable NH Department of Corrections Administrative Rules, Policies, Regulations and Policy and Procedure Directives (PPD's) to include but not limited to PPD 371 (formerly 5.08): *Staff Personal Property Permitted In and Restricted from Prison Facilities*. Additional information can be located as a separate link:  
[http://www.nh.gov/nhd0c/business/rfp\\_bidding\\_tools.htm](http://www.nh.gov/nhd0c/business/rfp_bidding_tools.htm).

**11. Prison Rape Elimination Act (PREA) of 2003**

Contractor shall comply with the Prison Rape Elimination Act (PREA) of 2003 (Federal Law 42 U.S.C.15601 et. seq.), with all applicable Federal PREA standards, and with all State policies and standards related to PREA for preventing, detecting, monitoring, investigating, and eradicating any form of sexual abuse within facilities/programs/offices owned, operated, or contracted. Contractor acknowledges that, in addition to self-monitoring requirements, the State will conduct compliance monitoring of PREA standards, which may require an outside independent audit. Additional information can be located as a separate link:  
[http://www.nh.gov/nhd0c/business/rfp\\_bidding\\_tools.htm](http://www.nh.gov/nhd0c/business/rfp_bidding_tools.htm).

**12. Protected Health Information (PHI)**

Contractor shall safeguard any and all PHI according to the terms of the Health Information Portability and Accountability Act of 1996, Public Law 104-191 and the Standards for Privacy and Security of Individually Identifiable Health Information, 45 CFR Parts 160, 162 and 164 and amendments.

In performing its obligations under the Contract, the Contractor may gain access to information of the patients, including confidential information or Patient Health Information (PHI). The Contractor shall not use information developed or obtained during the performance of, or acquired or developed by reason of the Contract, except as is directly connected to and necessary for the Contractor's performance under the Contract.

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The Contractor agrees to maintain the confidentiality of and to protect from unauthorized use, disclosure, publication, reproduction, and all information of the patient that becomes available to the Contractor in connection with its performance under the Contract. In the event of unauthorized use of or disclosure of the patient's information, the Contractor shall immediately notify the NH Department of Corrections.

All financial, statistical, personnel and/or technical data supplied by NH Department of Corrections to the Contractor are confidential. The Contractor is required to use reasonable care to protect the confidentiality of such data. Any use, sale or offering of this data in any form by the Contractor, or any individual or entity in the Contractor's charge or employ, will be considered a violation of this Contract, and may result in contract termination. In addition, such conduct may be reported to the State Attorney General for possible criminal prosecution.

**13. Health Portability and Accountability Act (HIPAA)**

The Contractor agrees to comply with the Health Insurance Portability and Accountability Act, Public Law 104-191 and with the Standards for Privacy and Security of Individually Identifiable Health Information, 45 CFR Parts 160 and 164. As defined herein, "Business Associate" shall mean the Contractor and subcontractors and agents of the Contractor that receive, use, or have access to protected health information under this Agreement and "Covered Entity" shall mean the State of New Hampshire, Department of Health and Human Services. Additional information can be located as a separate link: [http://www.nh.gov/nhd0c/business/rfp\\_bidding\\_tools.htm](http://www.nh.gov/nhd0c/business/rfp_bidding_tools.htm)

**14. Criminal Justice Information Services (CJIS) Security Policy**

The essential premise of the CJIS Security Policy is to provide appropriate controls to protect the full lifecycle of CJI, whether at rest or in transit. The CJIS Security Policy provides guidance for the creation, viewing, modification, transmission, dissemination, storage, and destruction of CJI. This Policy applies to every individual contractor, private entity, noncriminal justice agency representative, or member of a criminal justice entity with access to, or who operate in support of, criminal justice services and information. Contractor shall comply with the CJIS policy and is located as a separate link: [http://www.nh.gov/nhd0c/business/rfp\\_bidding\\_tools.htm](http://www.nh.gov/nhd0c/business/rfp_bidding_tools.htm).

**15. Change of Ownership**

In the event that the Contractor should change ownership for any reason whatsoever, the NH Department of Corrections shall have the option of continuing under the Contract with the Contractor or its successors or assigns for the full remaining term of the Contract, continuing under the Contract with the Contractor or, its successors or, assigns for such period of time as determined necessary by the NH Department of Corrections, or terminating the Contract.

**16. Contractor Designated Liaison**

Contractor shall designate a representative to act as a liaison between the Contractor and the Department of Corrections for the duration of the Contract and any renewals thereof. The Contractor shall, within five (5) days after the award of the Contract, submit a written identification and notification to NH Department of Corrections of the name, title, address, telephone & fax number, of its organization as a duly authorized representative to whom all correspondence, official notices and requests related to the Contractor's performance under the Contract.

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- 16.1. Any written notice to the Contractor shall be deemed sufficient when deposited in the U.S. mail, postage prepaid and addressed to the person designated by the Contractor under this paragraph.
- 16.2. The Contractor shall have the right to change or substitute the name of the individual described above as deemed necessary provided that any such change is not effective until the Commissioner of the NH Department of Corrections actually receives notice of this change.
- 16.3. Changes to the named Liaison by the Contractor must be made in writing and forwarded to NH Department of Corrections, Director of Medical and Forensic Services, or designee, P.O. Box 1806, Concord, NH 03302.

**17. Contractor Liaison's Responsibilities**

Contractor's designated liaison shall be responsible for:

- 17.1. Representing the Contractor on all matters pertaining to the Contract and any renewals thereof. Such a representative shall be authorized and empowered to represent the Contractor regarding all aspects of the Contract and any renewals thereof.
- 17.2. Monitoring the Contractor's compliance with the terms of the Contract and any renewals thereof.
- 17.3. Receiving and responding to all inquiries and requests made by NH Department of Corrections in the time frames and format specified by NH Department of Corrections in this RFP and in the Contract and any renewals thereof; and
- 17.4. Meeting with representatives of NH Department of Corrections on a periodic or as-needed basis to resolve issues, which may arise.

**18. NH Department of Corrections Contract Liaison Responsibilities**

NH Department of Corrections' Commissioner, or designee, shall act as liaison between the Contractor and the NH Department of Corrections for the duration of the Contract and any renewals thereof. The NH Department of Corrections reserves the right to change its representative, at its sole discretion, during the term of the Contract, and shall provide the Contractor with written notice of such change. The NH Department of Corrections representative shall be responsible for:

- 18.1. Representing the NH Department of Corrections on all matters pertaining to the Contract. The representative shall be authorized and empowered to represent the NH Department of Corrections regarding all aspects of the Contract, subject to the approval of the Governor and Executive Council of the State of New Hampshire, where needed.
- 18.2. Monitoring compliance with the terms of the Contract.
- 18.3. Responding to all inquiries and requests related to the Contract made by the Contractor, under the terms and in the time frames specified by the Contract.
- 18.4. Meeting with the Contractor's representative on a periodic or as-needed basis and resolving issues, which arise.
- 18.5. Informing the Contractor of any discretionary action taken by the NH Department of Corrections pursuant to the provision of the Contract.

**19. Reporting Requirements**

NH Department of Corrections shall, at its sole discretion:

- 19.1. Request the Contractor to provide proof of any and all licenses/certifications to perform/provide the requested Medical and Behavioral Health Temporary Staffing Services as required authorities having local, state and/or federal jurisdiction at any time during the life of the Contract and any renewals thereof.

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- 19.2. All material developed or acquired by the Contractor, as a result of work under the Contract shall become the property of the State of New Hampshire. No material or reports prepared by the Contractor shall be released to the public without the prior written consent of the NH Department of Corrections.
- 19.3. Any reports and/or information requested by the NH Department of Corrections forwarded to NH Department of Corrections, Director of Medical and Forensic Services, or designee, P.O. Box 1806, Concord, NH 03302.
- 19.4. It is the intent of the NH Department of Corrections to work with the Contractor so that the Contractor can provide any reporting requirements that meets the Department's needs.

**20. Performance Evaluation**

NH Department of Corrections shall, at its sole discretion monitor and evaluate the Contractor's compliance with the Terms and Conditions and adherence to the Scope of Services of the Contract for the life of the Contract and any renewals thereof.

**21. Performance Measures**

NH Department of Corrections shall, at its sole discretion:

- 21.1. Inform the Contractor of any dissatisfaction with the Contractor's performance and include requirements for corrective action.
- 21.2. Terminate the Contract as permitted by law, if the NH Department of Corrections determines that the Contractor:
  - 21.2.1. Does not comply with the terms of the Contract.
  - 21.2.2. Has lost or has been notified of intention to lose their certification/licensure/permits.
  - 21.2.3. The Contractor shall fully coordinate the performance activities of the Contract with those of the NH Department of Corrections. As the work of the Contractor progresses, advice and information on matters covered by the Contract shall be made available by the Contractor to the NH Department of Corrections as requested by the Department throughout the effective period of the Contract.

**22. Bankruptcy or Insolvency Proceeding Notifications**

- 22.1. Upon filing for any bankruptcy or insolvency proceeding by or against the Contractor, whether voluntary or involuntary, or upon the appointment of a receiver, trustee, or assignee for the benefit of creditors, the Contractor must notify the NH Department of Corrections immediately.
- 22.2. Upon learning of the actions herein identified, the NH Department of Corrections reserves the right at its sole discretion to either cancel the Contract in whole or in part, or re-affirm the Contract in whole or in part.

**23. Embodiment of the Contract**

In the event of a conflict in language between the documents referenced below, the provisions and requirements set forth and/or referenced in the negotiated document noted in 23.1.1. shall govern. The NH Department of Corrections reserves the right to clarify any contractual relationship in writing with the concurrence of the Contractor, and such written clarification shall govern in case of conflict with the applicable requirements stated in the RFP or the Proposer's Proposal and/or the result of a Contract.

**23.1. Order of Precedence:**

- 23.1.1. NH Department of Corrections Contract Agreement NHDOC 22-02-GFMED.
- 23.1.2. NH Department of Corrections RFP NHDOC 22-02-GFMED.
- 23.1.3. Proposer's Response to RFP NHDOC 22-02-GFMED.

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*State of NH, Department of Corrections  
Medical and Behavioral Health Temporary Staffing Services  
CONTRACT NHD0C 22-02-GFMED*

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**24. Cancellation of Contract**

NH Department of Corrections may cancel the Contract at any time for breach of contractual obligations by providing the Contractor with a written notice of such cancellation. Should the NH Department of Corrections exercise its right to cancel the Contract, the cancellation shall become effective on the date as specified in the Notice of Cancellation sent to the Contractor.

24.1. The NH Department of Corrections reserves that right to terminate the without penalty or recourse by giving the Contractor a written notice of such termination at least sixty (60) days prior to the effective termination date.

24.2. The NH Department of Corrections reserves the right to cancel this Contractor for the convenience of the State with no penalties by giving the Contractor sixty (60) days' notice of said cancellation.

**25. Contractor Transition**

NH Department of Corrections, at its discretion, in any Contract or renewals thereof, resulting from this RFP, may require the Contractor to work cooperatively with any predecessor and/or successor Contractor to assure the orderly and uninterrupted transition from one Contractor to another.

**26. Audit Requirement**

Contractor agrees to comply with any recommendations arising from periodic audits on the performance of the Contract, providing that the recommendations do not require unreasonable hardship, which would normally affect the value of the Contract.

**27. Notification to the Contractor**

NH Department of Corrections shall be responsible for notifying the Contractor of any policy or procedural changes affecting the contracted services at least thirty (30) days before the implementation of such policy or procedure. The Contractor shall implement the changes on the date specified by the Department.

**28. Other Contractual Documents Required by the NH Department of Corrections**

Form Number P-37 (version 12/11/19); Certificate of Good Standing (COGS); Certificates of Authority/Vote; Certificate of Insurance; Administrative Rules, Rules of Conduct, Confidentiality of Information Agreements; Health Insurance Portability and Accountability Act - Business Associate Agreement; PREA Acknowledgement Form; Criminal Justice Information Services (CJIS) Security Policy and ALT-W9 Registration shall be applicable for the requested contracted activities and, for the exception of the COGS, are located as a separate link on the NH Department of Corrections website: [http://www.nh.gov/nhd0c/business/rlp\\_bidding\\_tools.htm](http://www.nh.gov/nhd0c/business/rlp_bidding_tools.htm) with instructions found in the Proposal Check Sheet.

) The remainder of this page is intentionally blank.

*State of NH, Department of Corrections  
 Medical and Behavioral Health Temporary Staffing Services  
 CONTRACT NHDOC 22-02-GFMED*

**Estimated Budget/Method of Payment, Exhibit C**

**1. Estimated Utilization – Nursing Professionals**

**1.1. Travel Registered Nurses (TRN):**

<b>Travel Registered Nurse Schedule</b>		
Estimated Hours	Minimum Rate	Maximum Rate
18,720	\$ 150.00	\$ 175.00

**1.2. Per Diem Registered Nurses:**

<b>Per Diem Registered Nurse Schedule</b>		
Estimated Hours	Minimum Rate	Maximum Rate
3,390	\$ 165.00	\$215.00

**1.3. Travel Licensed Practical Nurses (TLPN):**

<b>Travel Licensed Practical Nurse Schedule</b>		
Estimated Hours	Minimum Rate	Maximum Rate
14,352	\$ 80.00	\$ 98.00

**1.4. Per Diem Licensed Practical Nurses:**

<b>Per Diem Licensed Practical Nurse Schedule</b>		
Estimated Hours	Minimum Rate	Maximum Rate
500	\$ 75.00	\$ 93.00

**2. Estimated Utilization – Pharmacy Professionals**

**2.1. Pharmacists:**

<b>Pharmacist Schedule</b>		
Estimated Hours	Minimum Rate	Maximum Rate
1,823	\$ 145.00	\$ 195.00

**2.2. Pharmacy Technicians:**

<b>Pharmacy Technician Schedule</b>		
Estimated Hours	Minimum Rate	Maximum Rate
1,823	\$ 60.00	\$90.00

*State of NH, Department of Corrections  
 Medical and Behavioral Health Temporary Staffing Services  
 CONTRACT NHD0C 22-02-GFMED*

**3. Estimated Utilization – Behavioral Health Professionals**

3.1. Master's level Social Workers:

Master level Social Worker (MSW) Schedule		
Estimated Hours	Minimum Rate	Maximum Rate
8,775	\$ 80.00	\$ 120.00

3.2. Master's level Licensed Alcohol and Drug Counselors:

Master's level Licensed Alcohol and Drug Counselor (MLADC) Schedule		
Estimated Hours	Minimum Rate	Maximum Rate
9,750	\$ 80.00	\$ 120.00

**4. Optional Professionals**

Discipline	Minimum Hourly Rate	Maximum Hourly Rate
Certified Medical Assistant (CMA)	\$ 55.00	\$ 75.00
Certified Nursing Assistant (CNA)/ Licensed Nursing Assistant (LNA)	\$ 65.00	\$ 85.00
Travel Certified Nursing Assistant (CNA)/ Licensed Nursing Assistant (LNA)	\$ 70.00	\$ 90.00
Paramedic	\$ 60.00	\$ 80.00
Emergency Medical Technician (EMT-I)	\$ 60.00	\$ 80.00
Emergency Medical Technician (EMT-B)	\$ 65.00	\$ 85.00
Occupational Therapist (OT)	\$ 130.00	\$ 180.00
Physical Therapist (PT)	\$ 145.00	\$ 195.00
Recreational Therapist (RT)	\$ 115.00	\$ 145.00
Speech Pathologist	\$ 125.00	\$ 165.00

**5. Rate Adjustments**

- 5.1. The COVID-19 pandemic has caused rapid changes in operations of healthcare for infection control and response. It has also impacted the healthcare wage market and healthcare personnel resources. As a result, these changes have impacted the Department's business contract operations and has challenged the Department's standard procurement process. Due to the unusual and compelling urgency of need for the requested Medical and Behavioral Health Temporary Staffing Services and the Department's constitutional requirement to provide timely and appropriate healthcare, the Department purposes a rate range for the requested service disciplines.
- 5.2. The prevailing rate of each discipline can increase or decrease through negotiated equitable rate adjustments agreed upon between the parties for the term of the Contract and any renewals thereof.

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*State of NH, Department of Corrections  
Medical and Behavioral Health Temporary Staffing Services  
CONTRACT NHDOC 22-02-GFMED*

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- 5.3. If the prevailing rate of a discipline requires an equitable rate adjustment, the Contractor shall provide the Department a current market analysis as justification for such rate change to be negotiated.
- 5.4. No prevailing rate change shall take effect nor invoiced unless approved by the Department.

**6. Method of Payment**

- 6.1. Services are to be invoiced monthly commencing thirty (30) days after the start of service. Due dates for monthly invoices will be the 15<sup>th</sup> following the month in which services are provided.
- 6.2. Invoices shall be sent to the NH Department of Corrections, Financial Services, P.O. Box 1806, Concord, NH 03302, or designee, for approval. The "Bill To" address on the invoice shall be: NH Department of Corrections, Financial Services, P.O. Box 1806, Concord, NH 03302.
- 6.3. The NH Department of Corrections may adjust the payment amount identified on a Contractor's monthly invoice. The NH Department of Corrections shall suspend payment to an invoice if an invoice is not submitted in accordance with the instructions established by the NH Department of Corrections.
- 6.4. The NH Department of Corrections Bureau of Financial Services may issue payment to the Contractor within thirty (30) days of receipt of an approved invoice. Invoices shall contain the following information:
  - 6.4.1. Invoice date and number;
  - 6.4.2. Discipline type;
  - 6.4.3. Hours worked/rate by shift/day/week;
  - 6.4.4. Date of service;
  - 6.4.5. Facility served; and
  - 6.4.6. Copy of time sheet(s) attached to Invoice.
- 6.5. For contracting purposes, the State's Fiscal Calendar Year starts on July 1st and ends on June 30th of the following year.
- 6.6. Payment shall be made to the name and address identified in the Contract as the "Contractor" unless: (a) the Contractor has authorized a different name and mailing address in writing or (b) authorized a different name and mailing address in an official State of New Hampshire Contractor Registration Application Form or (c) unless a court of law specifies otherwise. The Contractor shall not invoice federal tax. The State's tax-exempt certificate number is 026000618.

**The remainder of this page is intentionally blank.**

# State of New Hampshire

## Department of State

### CERTIFICATE

I, David M. Scanlan, Secretary of State of the State of New Hampshire, do hereby certify that WORLDWIDE TRAVEL STAFFING, LIMITED is a New York Profit Corporation registered to transact business in New Hampshire on October 11, 2006. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 565702

Certificate Number: 0005772671



IN TESTIMONY WHEREOF,  
I hereto set my hand and cause to be affixed  
the Seal of the State of New Hampshire,  
this 6th day of May A.D. 2022.

A handwritten signature in black ink, appearing to read "D. Scanlan", is written over a faint circular stamp.

David M. Scanlan  
Secretary of State



**State of New Hampshire**  
**Department of State**  
**2022 ANNUAL REPORT**

Filed
Date Filed: 3/11/2022
Effective Date: 3/11/2022
Business ID: 565702
William M. Gardner
Secretary of State

<b>BUSINESS NAME:</b> <b>WORLDWIDE TRAVEL STAFFING, LIMITED</b>
<b>BUSINESS TYPE:</b> <b>Foreign Profit Corporation</b>
<b>BUSINESS ID:</b> <b>565702</b>
<b>STATE OF INCORPORATION:</b> <b>New York</b>

CURRENT PRINCIPAL OFFICE ADDRESS	CURRENT MAILING ADDRESS
2829 Sheridan Drive Tonawanda, NY, 14150, USA	NONE

REGISTERED AGENT AND OFFICE
<b>REGISTERED AGENT:</b> <b>CORPORATION SERVICE COMPANY (150560)</b>
<b>REGISTERED AGENT OFFICE ADDRESS:</b> <b>10 Ferry Street Suite 313 Concord, NH, 03301, USA</b>

PRINCIPAL PURPOSE(S)	
NAICS CODE	NAICS SUB CODE
<b>OTHER / Temporary healthcare staffing.</b>	

OFFICER / DIRECTOR INFORMATION		
NAME	BUSINESS ADDRESS	TITLE
Laurie A. Dolega	2829 Sheridan Drive, Tonawanda, NY, 14150, USA	President
Jane T Blatz	2829 Sheridan Drive, Tonawanda, NY, 14150, USA	Vice President
Jane T Blatz	2829 Sheridan Drive, Tonawanda, NY, 14150, USA	Secretary
Laurie A. Dolega	2829 Sheridan Drive, Tonawanda, NY, 14150, USA	Treasurer
Laurie A. Dolega	2829 Sheridan Drive, Tonawanda, NY, 14150, USA	Director
Jane T Blatz	2829 Sheridan Drive, Tonawanda, NY, 14150, USA	Director

I, the undersigned, do hereby certify that the statements on this report are true to the best of my information, knowledge and belief.
Title: <b>Authorized Signer</b>
Signature: <b>ANDREW P CRAWFORD</b>
Name of Signer: <b>ANDREW P CRAWFORD</b>

Certificate of Authority # 1

(Corporation of LLC- Non-specific, open-ended)

**Corporate Resolution**

I, Jane T. Blatz, hereby certify that I am duly elected Clerk/Secretary of  
(Name)

Worldwide Travel Staffing, Limited. I hereby certify the following is a true copy of a  
(Name of Corporation or LLC)

vote taken at a meeting of the Board of Directors/shareholders, duly called and held on February  
(Month)

5, 20 22 at which a quorum of the Directors/shareholders were present and voting:  
(Day) (Year)

VOTED: That Leo R. Blatz, C.E.O. (may list more than one person) is duly authorized to  
(Name and Title)

enter into contracts or agreements on behalf of Worldwide Travel Staffing, Limited with  
(Name of Corporation or LLC)

the State of New Hampshire and any of its agencies or departments and further is authorized to execute any documents which may in his/her judgment be desirable or necessary to effect the purpose of this vote.

I hereby certify that said vote has not been amended or repealed and remains in full force and effect as of the date of the contract to which this certificate is attached. I further certify that it is understood that the State of New Hampshire will rely on this certificate as evidence that the person(s) listed above currently occupy the position(s) indicated and that they have full authority to bind the corporation. To the extent that there are any limits on the authority of any listed individual to bind the corporation in contracts with the State of New Hampshire, all such limitations are expressly stated herein.

DATED: May 6, 2022

ATTEST: Jane T. Blatz Clerk/ Secretary  
(Name and Title)



# CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)  
7/6/2021

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

**IMPORTANT:** If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

<b>PRODUCER</b> M & T Insurance Agency, Inc. 285 Delaware Avenue, Ste 4000 Buffalo NY 14202	<b>CONTACT NAME:</b> Commercial Department	
	<b>PHONE (A/C No. Ext):</b> <b>E-MAIL ADDRESS:</b> CLSERVICING@mtb.com	<b>FAX (A/C No.):</b> 855-595-4605
<b>INSURED</b> Worldwide Travel Staffing, Limited 2829 Sheridan Drive Tonawanda NY 14150	<b>INSURER(S) AFFORDING COVERAGE</b>	
	<b>INSURER A:</b> Philadelphia Indemnity Ins Co	<b>NAIC #</b> 18058
	<b>INSURER B:</b> Zurich North America	
	<b>INSURER C:</b>	
	<b>INSURER D:</b>	
	<b>INSURER E:</b>	

<b>COVERAGES</b>	<b>CERTIFICATE NUMBER:</b> 958621999	<b>REVISION NUMBER:</b>
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THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDITIONAL SUBR (INSR / WORD)	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> Oral/Written GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input checked="" type="checkbox"/> PRO-JECT <input checked="" type="checkbox"/> LOC OTHER:	Y	PHPK2299014	7/7/2021	7/7/2022	EACH OCCURRENCE \$ 1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 1,000,000 MED EXP (Any one person) \$ 10,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE \$ 3,000,000 PRODUCTS - COMPROP AGG \$ 3,000,000 \$
A	AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS NON-OWNED AUTOS ONLY <input checked="" type="checkbox"/> HIRED AUTOS ONLY <input checked="" type="checkbox"/>		PHPK2299014	7/7/2021	7/7/2022	COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
A	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE <input type="checkbox"/> DED <input checked="" type="checkbox"/> RETENTION \$ 10,000		PHUB776881	7/7/2021	7/7/2022	EACH OCCURRENCE \$ 10,000,000 AGGREGATE \$ 10,000,000 \$
B	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N N	WC 1126157-00	7/7/2021	7/7/2022	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTHER E.L. EACH ACCIDENT \$ 1,000,000 E.L. DISEASE - EA EMPLOYEE \$ 1,000,000 E.L. DISEASE - POLICY LIMIT \$ 1,000,000
A	Professional Liab. Claims Made RETRO 7/7/05		PHPK2299014	7/7/2021	7/7/2022	Each Acc 1,000,000 Aggregate 3,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)  
NO WORKERS COMP COVERAGE IN OHIO, NORTH DAKOTA, WASHINGTON, WYOMING

State of NH and NH Department of Corrections are included as Additional Insured under the General Liability if required by written contract.

<b>CERTIFICATE HOLDER</b>  NH Department of Corrections P.O. Box 1806 Concord NH 03302-1806	<b>CANCELLATION</b>  SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.  AUTHORIZED REPRESENTATIVE <i>Kyle Samsel</i>
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NH DEPARTMENT OF CORRECTIONS  
ADMINISTRATIVE RULES

Cor 307 Items Considered Contraband. Contraband shall consist of:

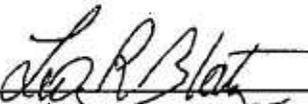
- a) Any substance or item whose possession is unlawful for the person or the general public possessing it including but not limited to:
  - (1) narcotics
  - (2) controlled drugs or
  - (3) automatic or concealed weapons possessed by those not licensed to have them.
- b) Any firearm, simulated firearm, or device designed to propel or guide a projectile against a person, animal or target.
- c) Any bullets, cartridges, projectiles or similar items designed to be projected against a person, animal or target.
- d) Any explosive device, bomb, grenade, dynamite or dynamite cap or detonating device including primers, primer cord, explosive powder or similar items or simulations of these items.
- e) Any drug item, whether medically prescribed or not, in excess of a one day supply or in such quantities that a person would suffer intoxication or illness if the entire available quantity were consumed alone or in combination with other available substances.
- f) Any intoxicating beverage.
- g) Sums of money or negotiable instruments in excess of \$100.00.
- h) Lock-picking kits or tools or instruments on picking locks, making keys or obtaining surreptitious entry or exit.
- i) The following types of items in the possession of an individual who is not in a vehicle, but shall not be contraband stored in a secured vehicle:
  - (1) knives and knife-like weapons, clubs and club-like weapons,
  - (2) tobacco, alcohol, drugs including prescription drugs unless prior approval is granted in writing by the facility Warden/designee, or Director/designee,
  - (3) maps of the prison vicinity or sketches or drawings or pictorial representations of the facilities, its grounds or its vicinity,
  - (4) pornography or pictures of visitors or prospective visitors undressed,
  - (5) radios capable of monitoring or transmitting on the police band in the possession of other than law enforcement officials,
  - (6) identification documents, licenses and credentials not in the possession of the person to whom properly issued,
  - (7) ropes, saws, grappling hooks, fishing line, masks, artificial beards or mustaches, cutting wheels or string rope or line impregnated with cutting material or similar items to facilitate escapes,
  - (8) balloons, condoms, false-bottomed containers or other containers which could facilitate transfer of contraband.

COR 307.02 Contraband on prison grounds is prohibited. The possession, transport, introduction, use, sale or storage of contraband on the prison grounds without prior approval of the Commissioner of Corrections or his designee is prohibited under the provision of RSA 622:24 and RSA 622:25.

COR 307.03 Searches and Inspections Authorized.

- a) Any person or property on state prison grounds shall be subject to search to discover contraband...  
Travel onto prison grounds shall constitute implied consent to search for contraband. In such cases where implied consent exists, the visitor will be given a choice of either consenting to the search or immediately leaving the prison grounds. Nothing in this rule however, prevents non-consensual searches in situations where probable cause exists to believe that the visitor is or had attempted to introduce contraband into the prison pursuant to the law of New Hampshire concerning search, seizure and arrest.
- b) All motor vehicles parked on prison grounds shall be locked and have the keys removed. Custodial personnel shall check to insure that vehicles are locked and shall visually inspect the plain view interior of the vehicles. Vehicles discovered unlocked shall be searched to insure that no contraband is present. Contraband discovered during searches shall be confiscated for evidence, as shall contraband discovered during plain view inspections.
- c) All persons entering the facilities to visit with residents or staff, or to perform services at the facilities or to tour the facilities shall be subject to having their persons checked. All items and clothing carried into the institution shall be searched for contraband.

Leo R. Blatz  
Name

  
Signature

05/06/2022  
Date

Sam Giordano  
Witness Name

  
Signature

05/06/2022  
Date

NH DEPARTMENT OF CORRECTIONS  
**RULES OF CONDUCT FOR PERSONS PROVIDING CONTRACT SERVICES**

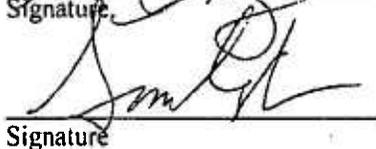
1. Engaging in any of the following activities with persons under departmental control is strictly prohibited:
  - a. Any contact, including correspondence, other than the performance of your services for which you have been contracted.
  - b. Giving or selling of anything
  - c. Accepting or buying anything
2. Any person providing contract services who is found to be under the influence of intoxicants or drugs will be removed from facility grounds and barred from future entry to NH Department of Corrections property.
3. Possession of any item considered to be contraband as defined in the New Hampshire code of Administrative Rules, Part COR 307 is a violation of the rules and the laws of the State of New Hampshire and may result in legal action under RSA 622:24 or other statutes.
4. In the event of any emergency situation, i.e., fire, disturbance, etc., you will follow the instructions of the escorting staff or report immediately to the closest available staff.
5. All rules, regulations and policies of the NH Department of Corrections are designed for the safety of the staff, visitors and residents, the security of the facility and an orderly flow of necessary movement and activities. If unsure of any policy and procedure, ask for immediate assistance from a staff member.
6. Harassment and discrimination directed toward anyone based on sex, race, creed, color, national origin or age are illegal under federal and state laws and will not be tolerated in the work place. Maintenance of a discriminatory work environment is also prohibited. Everyone has a duty to observe the law and will be subject to removal for failing to do so.
7. During the performance of your services you are responsible to the facility administrator, and by your signature below, agree to abide by all the rules, regulations, policies and procedures of the NH Department of Corrections and the State of New Hampshire.
8. In lieu of Contracted staff participating in the Corrections Academy, the Vendor through the Commissioner or his designees will establish a training/orientation facilitated by the Vendor to supplement this requirement and appropriate orient Vendor staff to the rules, regulations, policies and procedures of the Department of Corrections and the State of New Hampshire.

Leo R. Blatz  
Name

  
Signature

05/06/2022  
Date

Sam Giordano  
Witness Name

  
Signature

05/06/2022  
Date

NH DEPARTMENT OF CORRECTIONS  
CONFIDENTIALITY OF INFORMATION AGREEMENT

I understand and agree that all employed by the organization/agency I represent must abide by all rules, regulations and laws of the State of New Hampshire and the NH Department of Corrections that relate to the confidentiality of records and all other privileged information.

I further agree that all employed by or subcontracted through the organization I represent are not to discuss any confidential or privileged information with family, friends or any persons not professionally involved with the NH Department of Corrections. If persons under Departmental control of the NH Department of Corrections, or, anyone outside of the NH Department of Corrections' employ approaches any of the organization's employees or subcontractors and requests information, the staff/employees of the organization I represent will immediately contact their supervisor, notify the NH Department of Corrections, and file an incident report or statement report with the appropriate NH Department of Corrections representative.

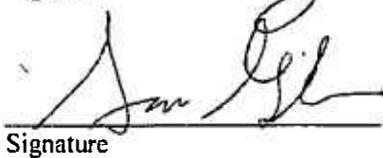
Any violation of the above may result in immediate termination of any and all contractual obligations.

Leo R. Blatz  
Name

  
Signature

05/06/2022  
Date

Sam Giordano  
Witness Name

  
Signature

05/06/2022  
Date

**NH DEPARTMENT OF CORRECTIONS**  
**HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT**  
**BUSINESS ASSOCIATE AGREEMENT**

The Contractor identified in Section 1.3 of the General Provisions of the Agreement agrees to comply with the Health Insurance Portability and Accountability Act, Public Law 104-191 and with the Standards for Privacy and Security of Individually Identifiable Health Information, 45 CFR Parts 160 and 164. As defined herein, "Business Associate" shall mean the Contractor and subcontractors and agents of the Contractor that receive, use or have access to protected health information under this Agreement and "Covered Entity" shall mean the State of New Hampshire, Department of Health and Human Services.

**(1) Definitions**

a. "Designated Record Set" shall have the same meaning as the term "designated record set" in 45 CFR Section 164.501.

b. "Data Aggregation" shall have the same meaning as the term "data aggregation" in 45 CFR Section 164.501.

c. "Health Care Operations" shall have the same meaning as the term "health care operations" in 45 CFR Section 164.501.

d. "HIPAA" means the Health Insurance Portability and Accountability Act of 1996, Public Law 104-191.

e. "Individual" shall have the same meaning as the term "individual" in 45 CFR Section 164.501 and shall include a person who qualifies as a personal representative in accordance with 45 CFR Section 164.501(g).

f. "Privacy Rule" shall mean the Standards for Privacy of Individually Identifiable Health Information at 45 CFR Parts 160 and 164, promulgated under HIPAA by the United States Department of Health and Human Services.

g. "Protected Health Information" shall have the same meaning as the term "protected health information" in 45 CFR Section 164.501, limited to the information created or received by Business Associate from or on behalf of Covered Entity.

h. "Required by Law" shall have the same meaning as the term "required by law" in 45 CFR Section 164.501.

i. "Secretary" shall mean the Secretary of the Department of Health and Human Services or his/her designee.

j. "Security Rule" shall mean the Security Standards for the Protection of Electronic Protected Health Information at 45 CFR Part 164, Subpart C, and amendments thereto.

k. Other Definitions - All terms not otherwise defined herein shall have the meaning established under 45 C.F.R. Parts 160, 162 and 164, as amended from time to time.

**(2) Use and Disclosure of Protected Health Information**

a. Business Associate shall not use, disclose, maintain or transmit Protected Health Information (PHI) except as reasonably necessary to provide the services outlined under Exhibit A of the Agreement. Further, the Business Associate shall not, and shall ensure that its directors, officers, employees and agents, do not use, disclose, maintain or transmit PHI in any manner that would constitute a violation of the Privacy and Security Rule.

b. Business Associate may use or disclose PHI:

- (i) for the proper management and administration of the Business Associate;
- (ii) as required by law, pursuant to the terms set forth in paragraph d. below; or
- (iii) for data aggregation purposes for the health care operations of Covered Entity.

c. To the extent Business Associate is permitted under the Agreement to disclose PHI to a third party, Business Associate must obtain, prior to making any such disclosure, (i) reasonable assurances from the third party that such PHI will be held confidentially and used or further disclosed only as required by law or for the purpose for which it was disclosed to the third party; and (ii) an agreement from such third party to immediately notify Business Associate of any breaches of the confidentiality of the PHI, to the extent it has obtained knowledge of such breach.

d. The Business Associate shall not, unless such disclosure is reasonably necessary to provide services under Exhibit A of the Agreement, disclose any PHI in response to a request for disclosure on the basis that it is required by law, without first notifying Covered Entity so that Covered Entity has an opportunity to object to the disclosure and to seek appropriate relief. If Covered Entity objects to such disclosure, the Business Associate shall refrain from disclosing the PHI until Covered Entity has exhausted all remedies.

e. If the Covered Entity notifies the Business Associate that Covered Entity has agreed to be bound by additional restrictions on the uses or disclosures or security safeguards of PHI pursuant to the Privacy and Security Rule, the Business Associate shall be bound by such additional restrictions and shall not disclose PHI in violation of such additional restrictions and shall abide by any additional security safeguards.

**(3) Obligations and Activities of Business Associate**

a. Business Associate shall report to the designated Privacy Officer of Covered Entity, in writing, any use or disclosure of PHI in violation of the Agreement, including any security incident involving Covered Entity data, of which it becomes aware, within two (2) business days of becoming aware of such unauthorized use or disclosure or security incident.

b. Business Associate shall use administrative, physical and technical safeguards that reasonably and appropriately protect the confidentiality, integrity and availability of protected health information, in electronic or any other form, that it creates, receives, maintains or transmits under this Agreement, in accordance with the Privacy and Security Rules, to prevent the use or disclosure of PHI other than as permitted by the Agreement.

c. Business Associate shall make available all of its internal policies and procedures, books and records relating to the use and disclosure of PHI received from, or created or received by the Business Associate on behalf of Covered Entity to the Secretary for purposes of determining Covered Entity's compliance with HIPAA and the Privacy and Security Rule.

d. Business Associate shall require all of its business associates that receive, use or have access to PHI under the Agreement, to agree in writing to adhere to the same restrictions and conditions on the use and disclosure of PHI contained herein, including the duty to return or destroy the PHI as provided under Section (3)b and (3)k herein. The Covered Entity shall be considered a direct third party beneficiary of the Contractor's business associate agreements with Contractor's intended business associates, who will be

receiving PHI pursuant to this Agreement, with rights of enforcement and indemnification from such business associates who shall be governed by standard provision #13 of this Agreement for the purpose of use and disclosure of protected health information.

e. Within five (5) business days of receipt of a written request from Covered Entity, Business Associate shall make available during normal business hours at its offices all records, books, agreements, policies and procedures relating to the use and disclosure of PHI to the Covered Entity, for purposes of enabling Covered Entity to determine Business Associate's compliance with the terms of the Agreement.

f. Within ten (10) business days of receiving a written request from Covered Entity, Business Associate shall provide access to PHI in a Designated Record Set to the Covered Entity, or as directed by Covered Entity, to an individual in order to meet the requirements under 45 CFR Section 164.524.

g. Within ten (10) business days of receiving a written request from Covered Entity for an amendment of PHI or a record about an individual contained in a Designated Record Set, the Business Associate shall make such PHI available to Covered Entity for amendment and incorporate any such amendment to enable Covered Entity to fulfill its obligations under 45 CFR Section 164.526.

h. Business Associate shall document such disclosures of PHI and information related to such disclosures as would be required for Covered Entity to respond to a request by an individual for an accounting of disclosures of PHI in accordance with 45 CFR Section 164.528.

i. Within ten (10) business days of receiving a written request from Covered Entity for a request for an accounting of disclosures of PHI, Business Associate shall make available to Covered Entity such information as Covered Entity may require to fulfill its obligations to provide an accounting of disclosures with respect to PHI in accordance with 45 CFR Section 164.528.

j. In the event any individual requests access to, amendment of, or accounting of PHI directly from the Business Associate, the Business Associate shall within two (2) business days forward such request to Covered Entity. Covered Entity shall have the responsibility of responding to forwarded requests. However, if forwarding the individual's request to Covered Entity would cause Covered Entity or the Business Associate to violate HIPAA and the Privacy and Security Rule, the Business Associate shall instead respond to the individual's request as required by such law and notify Covered Entity of such response as soon as practicable.

k. Within ten (10) business days of termination of the Agreement, for any reason, the Business Associate shall return or destroy, as specified by Covered Entity, all PHI received from, or created or received by the Business Associate in connection with the Agreement, and shall not retain any copies or back-up tapes of such PHI. If return or destruction is not feasible, or the disposition of the PHI has been otherwise agreed to in the Agreement, Business Associate shall continue to extend the protections of the Agreement, to such PHI and limit further uses and disclosures of such PHI to those purposes that make the return or destruction infeasible, for so long as Business Associate maintains such PHI. If Covered Entity, in its sole discretion, requires that the Business Associate destroy any or all PHI, the Business Associate shall certify to Covered Entity that the PHI has been destroyed.

**(4) Obligations of Covered Entity**

a. Covered Entity shall notify Business Associate of any changes or limitation(s) in its Notice of Privacy Practices provided to individuals in accordance with 45 CFR Section 164.520, to the extent that such change or limitation may affect Business Associate's use or disclosure of PHI.

b. Covered Entity shall promptly notify Business Associate of any changes in, or revocation of permission provided to Covered Entity by individuals whose PHI may be used or disclosed by Business Associate under this Agreement, pursuant to 45 CFR Section 164.506 or 45 CFR Section 164.508.

c. Covered entity shall promptly notify Business Associate of any restrictions on the use or disclosure of PHI that Covered Entity has agreed to in accordance with 45 CFR 164.522. to the extent that such restriction may affect Business Associate's use or disclosure of PHI.

**(5) Termination for Cause**

In addition to standard provision #10 of this Agreement the Covered Entity may immediately terminate the Agreement upon Covered Entity's knowledge of a breach by Business Associate of the Business Associate Agreement set forth herein as Exhibit I. The Covered Entity may either immediately terminate the Agreement or provide an opportunity for Business Associate to cure the alleged breach within a timeframe specified by Covered Entity. If Covered Entity determines that neither termination nor cure is feasible, Covered Entity shall report the violation to the Secretary.

**(6) Miscellaneous**

a. Definitions and Regulatory References. All terms used, but not otherwise defined herein, shall have the same meaning as those terms in the Privacy and Security Rule, as amended from time to time. A reference in the Agreement, as amended to include this Exhibit I, to a Section in the Privacy and Security Rule means the Section as in effect or as amended.

b. Amendment. Covered Entity and Business Associate agree to take such action as is necessary to amend the Agreement, from time to time as is necessary for Covered Entity to comply with the changes in the requirements of HIPAA, the Privacy and Security Rule, and applicable federal and state law.

c. Data Ownership. The Business Associate acknowledges that it has no ownership rights with respect to the PHI provided by or created on behalf of Covered Entity.

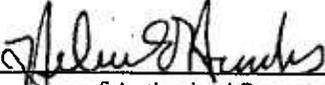
d. Interpretation. The parties agree that any ambiguity in the Agreement shall be resolved to permit Covered Entity to comply with HIPAA and the Privacy and Security Rule.

e. Segregation. If any term or condition of this Exhibit I or the application thereof to any person(s) or circumstance is held invalid, such invalidity shall not affect other terms or conditions which can be given effect without the invalid term or condition; to this end the terms and conditions of this Exhibit I are declared severable.

f. Survival. Provisions in this Exhibit I regarding the use and disclosure of PHI, return or destruction of PHI, extensions of the protections of the Agreement in section 3 k, the defense and indemnification provisions of section 3.d and standard contract provision #13, shall survive the termination of the Agreement.

IN WITNESS WHEREOF, the parties hereto have duly executed this HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT BUSINESS ASSOCIATE AGREEMENT.

NH Department of Corrections  
State of New Hampshire Agency Name

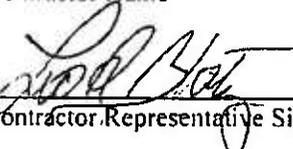
  
Signature of Authorized Representative

Helen E. Hanks  
Authorized DOC Representative Name

Commissioner  
Authorized DOC Representative Title

6/2/2022  
Date

Worldwide Travel Staffing, Limited  
Contractor Name

  
Contractor Representative Signature

Leo R. Blatz  
Authorized Contractor Representative Name

C.E.O.  
Authorized Contractor Representative Title

05/06/2022  
Date



**STATE OF NEW HAMPSHIRE  
DEPARTMENT OF CORRECTIONS  
DIVISION OF ADMINISTRATION**

**Helen E. Hanks  
Commissioner**

**Robin Maddaus  
Director**

P.O. BOX 1806  
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603-271-5610 FAX: 1-888-908-6600  
TDD Access: 1-800-735-2964  
www.nh.gov/nhdoc

**PRISON RAPE ELIMINATION ACT  
ACKNOWLEDGEMENT FORM**

The Prison Rape Elimination Act (PREA) of 2003 (with Final Rule August 2012) is a federal law established to address the elimination and prevention of sexual assault and sexual harassment within correctional systems and detention facilities. This Act applies to all correctional facilities, including prisons, jails, juvenile facilities and community corrections residential facilities. PREA incidents involve the following conduct:

- Resident-on-resident sexual assault
- Resident-on-resident abusive sexual contact
- Staff sexual misconduct
- Staff sexual harassment, assault of a resident

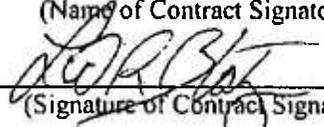
The act aimed to curb prison rape through a "zero-tolerance" policy, as well as through research and information gathering. The NH Department of Corrections has zero tolerance relating to the sexual assault/rape of offenders and recognizes these offenders as crime victims. Due to this recognition and adherence to the federal Prison Rape Elimination Act (PREA) of 2003, the NH Department of Corrections extends the "zero tolerance" to the following:

- Contractor/subcontractor misconduct
- Contractor/subcontractor harassment, assault of a resident

As a Contractor and/or Subcontractor of the NH Department of Corrections, I acknowledge that I have been provided information on the Prison Rape Elimination Act of 2003 Public Law 108-79—Sept. 4, 2003 and have been informed that as a Contractor and/or Subcontractor of the NH Department of Corrections, sexual conduct between Contractor and/or Subcontractor and offenders is prohibited. Sexual harassment or sexual misconduct involving an offender can be a violation of NH RSA 632-A:2, 632-A:3 and 632-A:4, Chapter 632-A: Sexual Assault and Related Offenses, and result in criminal prosecution.

As a Contractor and/or Subcontractor of the NH Department of Corrections, I understand that I shall inform all employees of the Contractor and/or Subcontractor to adhere to all policies concerning PREA, RSA 632-A:2, RSA 632-A:3, RSA 632-A:4 and departmental policies including NHDOC Administrative Rules, Conduct and Confidentiality Information regarding my conduct, reporting of incidents and treatment of those under the supervision of the NH Department of Corrections. (Ref. RSA Chapter 632-A, and Administrative Rules, Rules of Conduct for Persons Providing Contract Services, Confidentiality of Information Agreement).

Name (print): Leo R. Blatz Date: 05/06/2022  
(Name of Contract Signatory)

Signature:   
(Signature of Contract Signatory)

**FEDERAL BUREAU OF INVESTIGATION  
CRIMINAL JUSTICE INFORMATION SERVICES  
SECURITY ADDENDUM**

**CERTIFICATION**

I hereby certify that I am familiar with the contents of (1) the Security Addendum, including its legal authority and purpose; (2) the NCIC Operating Manual; (3) the CJIS Security Policy; and (4) Title 28, Code of Federal Regulations, Part 20, and agree to be bound by their provisions.

I recognize that criminal history record information and related data, by its very nature, is sensitive and has potential for great harm if misused. I acknowledge that access to criminal history record information and related data is therefore limited to the purpose(s) for which a government agency has entered into the contract incorporating this Security Addendum. I understand that misuse of the system by, among other things: accessing it without authorization; accessing it by exceeding authorization; accessing it for an improper purpose; using, disseminating or re-disseminating information received as a result of this contract for a purpose other than that envisioned by the contract, may subject me to administrative and criminal penalties. I understand that accessing the system for an appropriate purpose and then using, disseminating or re-disseminating the information received for another purpose other than execution of the contract also constitutes misuse. I further understand that the occurrence of misuse does not depend upon whether or not I receive additional compensation for such authorized activity. Such exposure for misuse includes, but is not limited to, suspension or loss of employment and prosecution for state and federal crimes.

\_\_\_\_\_  
Printed Name/Signature of Contractor Employee

\_\_\_\_\_  
Date

Leo R. Blatz



\_\_\_\_\_  
Printed Name/Signature of Contractor Representative

05/06/2022 5/6/22

\_\_\_\_\_  
Date

Worldwide Travel Staffing, Limited Title: C.E.O.  
Organization and Title of Contractor Representative