



STATE OF NEW HAMPSHIRE  
DEPARTMENT OF INFORMATION TECHNOLOGY  
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Denis Goulet  
Commissioner

September 10, 2024

The Honorable Ken Weyler, Chairman  
Fiscal Committee of the General Court  
State House  
Concord, NH 03301

His Excellency, Governor Christopher T. Sununu  
And the Honorable Council  
State House  
Concord, NH 03301

**REQUESTED ACTION**

Pursuant to the provisions of RSA 14:30-a, VI, authorize the Department of Information Technology (DoIT) to amend FIS 24-208 approved by the Fiscal Committee on June 20, 2024 and by the Governor and Executive Council item #76 on June 26, 2024 to accept and expend an additional \$1,500,000 of American Rescue Plan Act (ARPA) State Fiscal Recovery Funds (SFRF) to continue the modernization of the State of NH Licensing Portal, effective upon approval by the Fiscal Committee and Governor and Executive Council through June 30, 2025. The original item was approved by the Fiscal Committee on July 22, 2022 item FIS 22-265 and approved by Governor and Executive Council on July 27, 2022 item #29, extended by the Fiscal Committee on May 19, 2023 item FIS 23-166 and by Governor and Executive Council on May 31, 2023 item #160, and extended again by the Fiscal Committee on May 17, 2024 item FIS 24-182 and by Governor and Executive Council on May 15, 2024 item #154. This is an allowable use of ARPA SFRF funds under Sections 602(c)(1)(A) to response to the public health emergency or its negative economic impacts. 100% Federal Funds.

Funds are to be budgeted in FY2025 in 01-03-003-030010-26630000<sup>1</sup> DoIT ARP Licensing Portal.

<sup>1</sup> All direct program costs will be accounted for using activity 00FRF602PH0306A and all administrative and indirect costs will be accounted for using activity 00FRF602PH0306Z. Accounting classifications may be subject to technical changes at the discretion of the Department of Administrative Services' Division of Accounting Services.

| Class         | Budget Category     | Current Balance SFY 25 | Requested Action | Revised Budget SFY 25 |
|---------------|---------------------|------------------------|------------------|-----------------------|
| Income        |                     |                        |                  |                       |
| 000-400338-16 | Federal Funds       | \$ 3,016,314           | \$ 1,500,000     | \$ 4,516,314          |
|               | Totals              | \$ 3,016,314           | \$ 1,500,000     | \$ 4,516,314          |
| Expenditures  |                     |                        |                  |                       |
| 038-500177    | Technology-Software | \$ 393,000             | \$ -             | \$ 393,000            |
| 040-500800    | Indirect Costs      | \$ 2,500               | \$ -             | \$ 2,500              |
| 041-500801    | Audit Set-Aside     | \$ 3,940               | \$ 1,500         | \$ 5,440              |
| 046-500545    | Consultants         | \$ 2,616,874           | \$ 1,498,500     | \$ 4,115,374          |
|               | Totals              | \$ 3,016,314           | \$ 1,500,000     | \$ 4,516,314          |

#### EXPLANATION

These funds would continue the program (described below) that was initiated on July 17, 2022, when the Fiscal Committee approved an initial allocation of \$3,944,440 of ARPA funds for this project. This additional funding would enable the agency to accelerate the implementation of additional license types on the Salesforce platform and would benefit OPLC and DoIT staff by adding more time to gain familiarity with the platform prior to having to support it without the consulting help.

The significant shortage of healthcare workers in New Hampshire is at crisis levels. To adequately address this shortage, meaningful policy decisions require access to current and reliable data. OPLC, as licensor to nearly all of the State's healthcare workforce, requires access to this data, but data availability via the current licensing portal is extremely limited.

Office of Professional Licensure & Certification (OPLC) is the state agency charged with providing administrative support to most of the state's professional licensing boards, including all the state's health licensing boards. OPLC also directly regulates four professions. OPLC issues 184 unique permanent licenses, certifications, permits, and registrations. 157,075 permanent licenses are subject to renewal requirements, typically on a biennial basis. Approximately 40,000 additional registrations, apprentice licenses, certifications, and endorsements are currently active within the Office. In total, OPLC authorizes nearly 200,000 individuals to work within the State—an amount equal to 15% of the State's population. Efficient OPLC operations are crucial to reducing barriers to workforce entry in New Hampshire.

The solution to this backlog and the resultant increase in effective service delivery is to implement a new more effective licensing system. The new system will help in three ways: 1) cause a near elimination of incomplete applications being submitted, 2) cause a significant reduction in call volume and improved customer service, and 3) improve data analytics concerning workforce. Our goal is to select a solution that will not only be the most cost-effective option for the state, but one that also provides a very fast time to value, especially for

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the critical Online Services function. Work on the system will continue to be prioritized to target those sectors that will have the largest positive impacts on effective service delivery first.

A new licensing system will give OPLC the ability to generate up to date, accurate reports used to directly address the needs of the State. Implementation of the new system is a critical step in allowing OPLC to work with agency partners in responding to and making policy decisions around workforce changes and shortages in strategic and impactful ways.

The additional \$1.5M will be used to assist in the configuration and migration of numerous boards by hiring additional consultants. These consultants will assist DoIT and OPLC personnel in the transition from the legacy application to the Salesforce platform. As the project progressed, it became evident that the level of complexity in getting the platform ready to support the myriad license types in a standard constituent friendly manner warranted additional resources in order for the project to move forward in a timely and long term supportable manner.

1. Online Services

The new solution will provide the ability for users to securely log in and perform online transactions based on the agency's business policies and rules. This application provides a highly dynamic, mobile-ready, and intuitive interface for applicants completing online initial applications and renewal requirements. **Current Status:** The Salesforce platform is entirely built out to support online services, and we are ready to go live with the Real Estate board. The lion's share of the effort was in getting the platform ready. We expect the additional license types to be much quicker and easier to implement based on this foundational work.

2. Case Management and Inspection

The platform includes a focused experience for Investigators that are working case assignments to build an Investigative Report for review. The module also includes an online submission feature that allows the Complainant the ability to submit the complaint online to the Agency and receive ongoing status updates.

A field-based inspection solution that extends the platform to field inspectors and other State personnel is also included, which allows the application to be used offline through various mobile devices for a variety of inspection tasks while in the field. **Current Status:** Work on this will begin in parallel with the upcoming roll out of new online services and backoffice license management capabilities.

3. BackOffice License Management

Provides robust capabilities to process applications, automate license renewals, and generate timely communications to stakeholders. **Current Status:** The Salesforce platform is entirely built out to support backoffice license management. Pending final testing and approval of the payment card interface we are ready to go live with the Real Estate board. The lion's share of the effort was in getting the platform and the payment card processing ready. We expect the additional license types to be much quicker and

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easier to implement based on this foundational work. We plan on implementing features for online services and backoffice license management at the same time for all license types going forward.

The Department of Information Technology respectfully requests additional ARPA funding in the amount of **\$1,500,000**. Should this be approved we are ready to quickly encumber this and the remaining unencumbered balances from the initial appropriation under an existing statewide contract (Salesforce Master Services Agreement).

Funds are to be budgeted as follows:

**Class 041 - Audit Fund Set Aside:** to comply with RSA 124: 16 that requires all agencies that receive federal funds to set aside a percentage (0.1 %) of the federal revenue amount received to pay for financial and compliance audits.

**Class 046 - Consultants**

Develop and implement all phases of the new licensing platform solution

In the event that Federal Funds are no longer available, General Funds will not be requested to support this program.

Respectfully submitted,



Denis Goulet  
Commissioner



FIS 24 208 JH

**STATE OF NEW HAMPSHIRE**  
**DEPARTMENT OF INFORMATION TECHNOLOGY**  
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**Denis Goulet**  
*Commissioner*

May 17, 2024

The Honorable Ken Weyler, Chairman  
 Fiscal Committee of the General Court  
 State House  
 Concord, NH 03301

His Excellency, Governor Christopher T. Sununu  
 and the Honorable Council  
 State House  
 Concord, NH 03301

**REQUESTED ACTION**

Pursuant to RSA 14:30-a, VI, authorize the Department of Information Technology (DoIT) to amend an American Rescue Plan Act (ARPA) State Fiscal Recovery Funds (SFRF) item approved by the Fiscal Committee (FIS 22-265) on July 22, 2022 and Governor and Council # 29 on July 27, 2022 and as extended by Fiscal Committee (FIS 23-166) on May 19, 2023 and Governor and Council # 160 on May 31, 2023, and most recently by Fiscal Committee (FIS 24-182) on May 17, 2024 and Governor and Council # 154 on May 15, 2024, by transferring \$500,000 in and among classes within an accounting unit for the purposes of migrating the Office of Professional Licensure and Certification (OPLC) legacy system to the Salesforce Public Sector Solution licensing environment. Effective upon Fiscal Committee and Governor and Council approvals through June 30, 2025. Funding Source: 100% Federal Funds.

Funds are budgeted in the following account 01-03-003-030010-26630000<sup>1</sup> DoIT ARP Licensing Portal

| Class               | Budget Category      | Current Adjusted Authorized Budget FY 24 | Requested Action | Revised Adjusted Authorized Budget FY 24 |
|---------------------|----------------------|--|------------------|--|
| <b>Income</b>       |                      |  |                  |  |
| 000-400338-16       | Federal Funds        | \$ 3,814,559                             | \$ -             | \$ 3,814,559                             |
|                     | Totals               | \$ 3,814,559                             | \$ -             | \$ 3,814,559                             |
| <b>Expenditures</b> |                      |  |                  |  |
| 038-500177          | Technology-Software  | \$ 893,000                               | \$ (500,000)     | \$ 393,000                               |
| 040-500800          | Indirect Costs       | \$ 2,500                                 | \$ -             | \$ 2,500                                 |
| 041-500801          | Audit Fund Set Aside | \$ 3,940                                 | \$ -             | \$ 3,940                                 |
| 046-500465          | Consultants          | \$ 2,915,119                             | \$ 500,000       | \$ 3,415,119                             |
|                     | Totals               | \$ 3,814,559                             | \$ -             | \$ 3,814,559                             |

<sup>1</sup> All direct program costs will be accounted for using activity 00FRF602PH0306A and all administrative and indirect costs will be accounted for using activity 00FRF602PH0306Z. Accounting classifications may be subject to technical changes at the discretion of the Department of Administrative Services' Division of Accounting Services.

The Honorable Ken Weyler, Chairman  
Fiscal Committee of the General Court

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And the Honorable Council

May 17, 2024

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### EXPLANATION

OPLC is the state agency charged with providing administrative support to most of the state's professional licensing boards, including all the state's health licensing boards. OPLC also directly regulates four professions and issues 184 unique permanent licenses, certifications, permits, and registrations. 157,075 permanent licenses are subject to renewal requirements, typically on a biennial basis. Approximately 40,000 additional registrations, apprentice licenses, certifications, and endorsements are currently active within the Office. In total, OPLC authorizes nearly 200,000 individuals to work within the State - an amount equal to 15% of the State's population. Efficient OPLC operations are crucial to reducing barriers to workforce entry in New Hampshire.

OPLC is the process of migrating the Office of Professional Licensure and Certification legacy system to the Salesforce Public Sector Solution licensing environment. The new licensing online portals will greatly improve the customer experience, as well as agency productivity and efficiency. The online portals allow licensees, licensed businesses, and the public direct access to OPLC services.

The Department of Information Technology requests authorization to transfer account funds among the classes to continue to meet the Office of Professional Licensure and Certification requirements.

Funds are budgeted as follows:

Software (Class 038): Decrease \$500,000

Actual project costs require less funding for software than was originally estimated at the time the ARPA grant request was submitted for approval.

Consultants (Class 046): Increase \$500,000

Additional funds are needed in this class to pay consultant(s) for the migration of the OPLC legacy system to the Salesforce Public Sector Solution licensing environment. The scope of the project requires more consultant involvement in the development and deployment of the system than was originally estimated at the time the ARPA grant request was submitted for approval.

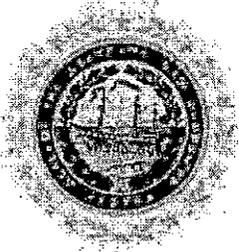
In the event that Federal Funds are no longer available, General Funds will not be requested to support this program.

Respectfully submitted,



Denis Goulet  
Commissioner

Replacement  
FIS 24 182



# State of New Hampshire

DEPARTMENT OF ADMINISTRATIVE SERVICES

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Concord, New Hampshire 03301  
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Charles M. Arlinghaus  
Commissioner

Catherine A. Keane  
Deputy Commissioner

Shari L. Rockburn  
Assistant Commissioner

May 16, 2024

The Honorable Ken Weyler, Chairman  
Fiscal Committee of the General Court and

His Excellency, Governor Christopher T. Sununu  
and the Honorable Council  
State House  
Concord, New Hampshire 03301

## REQUESTED ACTION

Pursuant to RSA 14:30-a, VI and RSA 124:15, the Department of Administrative Services (DAS) is seeking approval on behalf of State Agencies to amend the accept and expend of American Rescue Plan Act (ARPA) State Fiscal Recovery Funds (SFRF) requests by extending the end date for funding, new positions, and/or new Class 046-Consultants, created in relation to the acceptance of ARPA SFRF funds, from June 30, 2024 to June 30, 2025, effective upon approval of the Fiscal Committee and the Governor and Executive Council. 100% Federal Funds.

## EXPLANATION

The Department of Administrative Services is seeking approval, on behalf of the State Agencies listed in Attachment A, to extend the effective through date from June 30, 2024 to June 30, 2025. All items included in the attachment have been previously submitted by the respective state agency responsible for the program and approved by both the Fiscal Committee and Governor and Executive Council. In addition, the Governor's Office of Emergency Relief and Recovery (GOFERR) has reviewed the attachment and concurs with the extensions requested.

While all ARPA SFRF must be obligated by December 31, 2024, and expended by December 31, 2026, approval of this request will reauthorize funding for projects or programs using ARPA SFRF and authorize agencies' program balances that are unspent as of June 30, 2024, as well as positions and consultants created pursuant to RSA 124:15, to carry forward into Fiscal Year 2025. This request will also grant agencies in coordination with GOFERR time to continue to evaluate projects and programs as the ARPA SFRF obligation deadline approaches in order to ensure any funds that may need to be

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reallocated to other uses have sufficient time to do so. Any request to reallocate an existing budget or repurpose funds for new or existing projects will require future Fiscal Committee and Governor and Council approvals and are not contemplated in this item.

If this item is not timely approved, the State would need to issue layoff notices to employees hired into these federally funded positions, created under the original ARPA request; agencies would halt work on time-sensitive projects or payments on existing contracts; and ongoing programs would be unable to issue or follow through on awards. Further, each agency would then need to submit a request for approval to reauthorize the positions and funding; however, the requests potentially would not eliminate the need to issue layoff notices in June 2024 due to layoff notice provisions.

Typically, agencies budget for known federal grants in the biennial budget process; however, the budget guidance issued in August 2022 instructed Agencies to exclude all COVID-related funding from their FY24-FY25 budget submissions in order to maintain the authorization methodology, compliance protocols, and audit trail that had become standard for use and oversight of ARPA SFRF. Moreover, although the funding is authorized by the federal government beyond June 30, 2024, including this one-time funding would have erroneously inflated the FY24-FY25 State budget.

In the event that Federal Funds are no longer available, General Funds will not be requested to support these programs. The Department of Administrative Services seeks approval of this request.

Respectfully submitted,



Charles M. Arlinghaus  
Commissioner

Attachment A

| Line | Agency/Entity                               | Program Name/Purpose   | Fiscal Committee Approval   | Governor & Council Approval  | AU #     | Positions to Extend  |
|------|---|--|---|--|----------|--|
| 1    | Department of Administrative Services       | Cloud Migration of State ERP System                            | 02/17/2023 - FIS 23-050;<br>05/19/2023 - FIS 23-166   | 02/22/2023 - #100;<br>05/31/2023 - #160  | 28070000 | N/A  |
| 2    | Department of Business and Economic Affairs | Broadband Infrastructure                                       | 06/08/2021 - FIS 21-136;<br>03/24/2023 - FIS 23-096;<br>05/19/2023 - FIS 23-166   | 06/16/2021 - #89;<br>04/12/2023 - #77;<br>05/31/2023 - #160  | 24410000 | 9T3102<br>9T3103<br>9T3104   |
| 3    | Department of Corrections                   | DOC Air Handlers & Ductwork Replacement                        | 06/08/2021 - FIS 21-137;<br>05/19/2023 - FIS 23-166   | 06/16/2021 - #75;<br>05/31/2023 - #160   | 24390000 | N/A  |
| 4    | Department of Corrections                   | Fiber Optic Cable Upgrade and Replacement                      | 01/21/2022 - FIS 22-034;<br>05/19/2023 - FIS 23-166   | 01/26/2022 - #58;<br>05/31/2023 - #160   | 26350000 | N/A  |
| 5    | Department of Corrections                   | Air Handlers & Ductwork Replacement - Additional Funds         | 10/14/2022 - FIS 22-368;<br>05/19/2023 - FIS 23-166   | 10/19/2022 - #43;<br>05/31/2023 - #160   | 24390000 | N/A  |
| 6    | Department of Education                     | College & Career Skills Mentoring Pilot Program (Big Brothers) | 12/17/2021 - FIS 21-393;<br>05/19/2023 - FIS 23-166   | 12/22/2021 - #95;<br>05/31/2023 - #160   | 26070000 | N/A  |
| 7    | Department of Environmental Services        | Drinking and Wastewater Infrastructure                         | 06/08/2021 - FIS 21-138;<br>03/18/2022 - FIS 22-111;<br>05/20/2022 - FIS 22-171;<br>05/19/2023 - FIS 23-166;<br>10/19/2023 - FIS 23-287 | 06/16/2021 - #101;<br>03/23/2022 - #83;<br>06/01/2022 - #75;<br>05/31/2023 - #160;<br>10/18/2023 - #83 | 24760000 | 9T3089<br>9T3090<br>9T3091<br>9T3092<br>9T3093<br>9T3094<br>9T3095<br>9T3097 |
| 8    | Department of Environmental Services        | Drinking and Wastewater Infrastructure II                      | 10/22/2021 - FIS 21-313;<br>05/19/2023 - FIS 23-166   | 10/27/2021 - #86;<br>05/31/2023 - #160   | 24760000 | 9T3096   |
| 9    | Department of Environmental Services        | Air Permit Relief Program                                      | 05/20/2022 - FIS 22-164;<br>05/19/2023 - FIS 23-166   | 06/02/2022 - #72;<br>05/31/2023 - #160   | 24760000 | N/A  |
| 10   | Department of Environmental Services        | LRM Permitting Positions                                       | 05/20/2022 - FIS 22-179;<br>05/19/2023 - FIS 23-166   | 06/01/2022 - #73;<br>05/31/2023 - #160   | 24760000 | N/A  |
| 11   | Department of Environmental Services        | Investment in State and Municipal Dam Infrastructure           | 05/20/2022 - FIS 22-195;<br>05/19/2023 - FIS 23-166   | 06/01/2022 - #74;<br>05/31/2023 - #160   | 26570000 | 9T3235<br>9T3236<br>9T3237<br>9T3238   |
| 12   | Department of Environmental Services        | SWEEP - Online Systems and Full time Temporary Position        | 11/18/2022 - FIS 22-406;<br>05/19/2023 - FIS 23-166;<br>03/15/2024 - FIS 24-089   | 11/22/2022 - #99;<br>05/31/2023 - #160;<br>03/13/2024 - #66  | 26950000 | 9T3278   |
| 13   | NOT USED                                    |  |   |  |          |  |

Attachment A

| Line | Agency/Entity                           | Program Name/Purpose   | Fiscal Committee Approval   | Governor & Council Approval                                 | AU #   | Positions to Extend |
|------|---|--|---|---|--|---------------------|
| 14   | Department of Health and Human Services | New Hampshire Hospital Upgrades (Lamott Roof, Health & Safety, and Seclusion Room) | 06/08/2021 - FIS 21-140;<br>11/18/2022 - FIS 22-398<br>05/19/2023 - FIS 23-166  | 06/16/2021 - #12;<br>11/22/2022 - #11;<br>05/31/2023 - #160 | 24650000                                     | N/A                 |
| 15   | Department of Health and Human Services | Healthcare Workforce Capacity - Underserved Populations                            | 08/20/2021 - FIS 21-243;<br>05/19/2023 - FIS 23-166;<br>01/19/2024 - FIS 24-008 | 08/18/2021 - #14;<br>05/31/2023 - #160;<br>01/31/2024 - #8  | 24650000                                     | 9T3160              |
| 16   | Department of Health and Human Services | Early Intervention and Prevention Behavior Health Support (DBH)                    | 11/19/2021 - FIS 21-354;<br>01/27/2023 - FIS 23-028;<br>05/19/2023 - FIS 23-166 | 11/22/2021 - #12;<br>02/08/2023 - #14;<br>05/31/2023 - #160 | 24650000                                     | N/A                 |
| 17   | Department of Health and Human Services | Early Childhood Mental Health Support  | 11/19/2021 - FIS 21-355;<br>05/19/2023 - FIS 23-166                             | 11/22/2021 - #11;<br>05/31/2023 - #160                      | 24650000                                     | N/A                 |
| 18   | Department of Health and Human Services | COVID-19 Supplies and Equipment Storage (Warehouse Lease)                          | 03/18/2022 - FIS 22-113;<br>05/19/2023 - FIS 23-166                             | 03/23/2022 - #13;<br>05/31/2023 - #160                      | 24650000                                     | N/A                 |
| 19   | Department of Health and Human Services | Investment in SUD Related Services and Prevention Efforts                          | 07/22/2022 - FIS 22-269;<br>05/19/2023 - FIS 23-166                             | 07/27/2022 - #52;<br>05/31/2023 - #160                      | 24650000                                     | N/A                 |
| 20   | Department of Health and Human Services | SolutionHealth Consolidated Behavioral Health Hospital                             | 09/09/2022 - FIS 22-305;<br>05/19/2023 - FIS 23-166                             | 03/22/2023 - #6A;<br>05/31/2023 - #160                      | 24650000                                     | N/A                 |
| 21   | Department of Health and Human Services | SWEEP - Incident Management System Improvements                                    | 10/14/2022 - FIS 22-364;<br>05/19/2023 - FIS 23-166                             | 10/19/2022 - #10;<br>05/31/2023 - #160                      | 24650000                                     | N/A                 |
| 22   | Department of Health and Human Services | SWEEP - Call Center  | 10/14/2022 - FIS 22-366;<br>05/19/2023 - FIS 23-166                             | 10/19/2022 - #12;<br>05/31/2023 - #160                      | 24650000                                     | N/A                 |
| 23   | Department of Health and Human Services | Forensic Hospital Investments  | 11/18/2022 - FIS 22-398;<br>05/19/2023 - FIS 23-166;<br>05/19/2023 - FIS 23-175 | 11/22/2022 - #11;<br>05/31/2023 - #160;<br>05/31/2023 - #6  | 24650000                                     | N/A                 |
| 24   | Department of Health and Human Services | Additional funds for Forensic Hospital Investments                                 | 05/19/2023 - FIS 23-175   | 05/31/2023 - #6   | 24650000                                     | N/A                 |
| 25   | Department of Information Technology    | ARP Cloud Services, Continuity of Operation, IT, and Cybersecurity                 | 06/08/2021 - FIS 21-141;<br>05/19/2023 - FIS 23-166;<br>02/16/2024 - FIS 24-043 | 06/16/2021 - #68;<br>05/31/2023 - #160;<br>02/21/2024 - #50 | 24540000<br>24420000<br>24600000<br>24480000 | N/A                 |
| 26   | Department of Information Technology    | State Licensing Portal Modernization   | 07/22/2022 - FIS 22-265;<br>05/19/2023 - FIS 23-166                             | 07/27/2022 - #29;<br>05/31/2023 - #160                      | 26630000                                     | N/A                 |

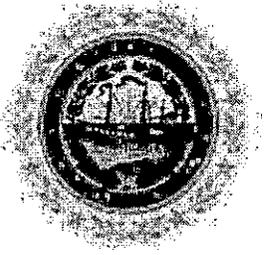
| Line | Agency/Entity                                | Program Name/Purpose  | Fiscal Committee Approval   | Governor & Council Approval   | AU #                 | Positions to Extend                  |
|------|--|---|---|---|----------------------|--------------------------------------|
| 27   | Department of Justice                        | Grant Aid - COVID 19 Relaxed Restrictions                             | 06/18/2021 - FIS 21-168;<br>02/18/2022 - FIS 22-065;<br>07/22/2022 - FIS 22-253;<br>05/19/2023 - FIS 23-166 | 06/30/2021 - #173;<br>02/16/2022 - #121;<br>07/27/2022 - #120;<br>05/31/2023 - #160 | 24590000             | N/A                                  |
| 28   | Department of Justice                        | Support for Increased Victim Services & VOCA                          | 09/17/2021 - FIS 21-252;<br>02/18/2022 - FIS 22-064;<br>07/22/2022 - FIS 22-254;<br>05/19/2023 - FIS 23-166 | 10/13/2021 - #92A;<br>02/16/2022 - #123;<br>07/27/2022 - #121;<br>05/31/2023 - #160 | 24790000             | N/A                                  |
| 29   | Department of Justice                        | Internet Crimes Against Children (ICAC)                               | 05/20/2022 - FIS 22-199;<br>05/19/2023 - FIS 23-166   | 05/18/2022 - #105A;<br>05/31/2023 - #160  | 26550000             | N/A                                  |
| 30   | Department of Justice                        | Support for Increased Victim Services & VOCA                          | 02/17/2023 - FIS 23-056;<br>05/19/2023 - FIS 23-166   | 02/22/2023 - #94;<br>05/31/2023 - #160  | 24790000             | N/A                                  |
| 31   | Department of Labor                          | SWEEP - OnBase System Improvements                                    | 10/14/2022 - FIS 22-353;<br>05/19/2023 - FIS 23-166   | 10/19/2022 - #42;<br>05/31/2023 - #160  | 26800000             | N/A                                  |
| 32   | Department of Natural and Cultural Resources | State Parks Projects  | 06/08/2021 - FIS 21-143;<br>09/09/2022 - FIS 22-322;<br>05/19/2023 - FIS 23-166;<br>11/09/2023 - FIS 23-321 | 06/16/2021 - #93;<br>09/21/2022 - #76;<br>05/31/2023 - #160;<br>11/08/2023 - #83    | 24670000             | 9T3143                               |
| 33   | Department of Natural and Cultural Resources | State Parks - Historic Sites Improvements                             | 07/22/2022 - FIS 22-266;<br>05/19/2023 - FIS 23-166   | 07/27/2022 - #61;<br>05/31/2023 - #160  | 26660000             | N/A                                  |
| 34   | Department of Natural and Cultural Resources | Trail Groomer and Trail GIS Mapping Tool                              | 10/14/2022 - FIS 22-352;<br>05/19/2023 - FIS 23-166   | 10/19/2022 - #59;<br>05/31/2023 - #160  | 26840000             | N/A                                  |
| 35   | Department of Natural and Cultural Resources | Digital Online User Generated Review and Compliance System (DOUG R&C) | 04/21/2023 - FIS 23-126;<br>05/19/2023 - FIS 23-166   | 05/03/2023 - #75;<br>05/31/2023 - #160  | 28410000             | N/A                                  |
| 36   | Department of Revenue Administration         | SWEEP - RIMS CORE21 Software Improvements                             | 10/14/2022 - FIS 22-355;<br>05/19/2023 - FIS 23-166   | 10/19/2022 - #33;<br>05/31/2023 - #160  | 26760000             | N/A                                  |
| 37   | Department of Revenue Administration         | SWEEP - Web Application Upgrade and Enhancement                       | 10/14/2022 - FIS 22-356;<br>05/19/2023 - FIS 23-166   | 10/19/2022 - #34;<br>05/31/2023 - #160  | 26790000             | N/A                                  |
| 38   | Department of Safety                         | School Physical Security Assessments and IPOC                         | 06/08/2021 - FIS 21-145;<br>05/19/2023 - FIS 23-166   | 06/16/2021 - #133;<br>05/31/2023 - #160   | 24740000<br>24800000 | TMPPT6039<br>TMPPT6040               |
| 39   | Department of Safety                         | CDL Licensing Improvements Program                                    | 10/27/2021 - FIS 21-311;<br>05/19/2023 - FIS 23-166   | 10/27/2021 - #102;<br>05/31/2023 - #160   | 24440000             | 9T3171<br>9T3172<br>9T3173<br>9T3174 |

Attachment A

| Line | Agency/Entity                                       | Program Name/Purpose  | Fiscal Committee Approval   | Governor & Council Approval                                  | AU #     | Positions to Extend        |
|------|---|---|---|--|----------|----------------------------|
| 40   | Department of Safety                                | E911 Facility Investment  | 11/18/2022 - FIS 22-421;<br>05/19/2023 - FIS 23-166                             | 11/22/2022 - #159;<br>05/31/2023 - #160                      | 26920000 | N/A                        |
| 41   | Department of Transportation                        | SWEEP - Winter and Highway Maintenance  | 10/14/2022 - FIS 22-370;<br>05/19/2023 - FIS 23-166;<br>04/19/2024 - FIS 24-142 | 10/19/2022 - #23;<br>05/31/2023 - #160;<br>05/01/2024 - #28  | 26740000 | N/A                        |
| 42   | Fish and Game Department                            | Temporary Permit Application Review Staff Support for Water Projects                      | 06/08/2021 - FIS 21-156;<br>05/19/2023 - FIS 23-166                             | 06/16/2021 - #90;<br>05/31/2023 - #160                       | 24750000 | 9T3101                     |
| 43   | Fish and Game Department                            | Temporary Permit Application Review Staff Support for Water Projects                      | 08/03/2021 - FIS 21-197;<br>05/19/2023 - FIS 23-166;<br>10/19/2023 - FIS 23-286 | 08/18/2021 - #45A;<br>05/31/2023 - #160;<br>10/18/2023 - #62 | 24750000 | 9T3157<br>9T3159<br>9T3158 |
| 44   | Fish and Game Department                            | SWEEP - IT Solutions Improvements   | 10/14/2022 - FIS 22-349;<br>05/19/2023 - FIS 23-166                             | 10/19/2022 - #55;<br>05/31/2023 - #160                       | 26830000 | N/A                        |
| 45   | Governor's Office for Emergency Relief and Recovery | Housing Needs Administration Program  | 08/03/2021 - FIS 21-203;<br>05/19/2023 - FIS 23-166                             | 08/04/2021 - #33A;<br>05/31/2023 - #160                      | 24690000 | N/A                        |
| 46   | Governor's Office for Emergency Relief and Recovery | Youth Residential Facility Improvement Program  | 10/22/2021 - FIS 21-283;<br>09/09/2022 - FIS 22-300;<br>05/19/2023 - FIS 23-166 | 10/27/2021 - #62;<br>09/07/2022 - #63;<br>05/31/2023 - #160  | 24690000 | N/A                        |
| 47   | Governor's Office for Emergency Relief and Recovery | Career Pathways Program   | 02/18/2022 - FIS 22-080;<br>05/19/2023 - FIS 23-166                             | 03/09/2022 - #58;<br>05/31/2023 - #160                       | 24690000 | N/A                        |
| 48   | Governor's Office for Emergency Relief and Recovery | Temporary Relief for Guardian Appointments  | 03/18/2022 - FIS 22-115;<br>05/19/2023 - FIS 23-166                             | 03/23/2022 - #78;<br>05/31/2023 - #160                       | 24690000 | N/A                        |
| 49   | Governor's Office for Emergency Relief and Recovery | Veteran Housing and Retreat Center  | 03/18/2022 - FIS 22-116;<br>05/19/2023 - FIS 23-166                             | 03/23/2022 - #77;<br>05/31/2023 - #160                       | 24690000 | N/A                        |
| 50   | Governor's Office for Emergency Relief and Recovery | CCSNH Licensed Practitioner Nurse (LPN) program   | 04/15/2022 - FIS 22-148;<br>05/19/2023 - FIS 23-166                             | 04/20/2022 - #63;<br>05/31/2023 - #160                       | 24690000 | N/A                        |
| 51   | Governor's Office for Emergency Relief and Recovery | Involuntary Emergency Admissions Case Improvements  | 04/15/2022 - FIS 22-149;<br>05/19/2023 - FIS 23-166                             | 04/20/2022 - #62;<br>05/31/2023 - #160                       | 24690000 | N/A                        |
| 52   | Governor's Office for Emergency Relief and Recovery | County Nursing Home Infrastructure Program  | 06/17/2022 - FIS 22-237;<br>05/19/2023 - FIS 23-166                             | 06/15/2022 - #80B;<br>05/31/2023 - #160                      | 24690000 | N/A                        |
| 53   | Governor's Office for Emergency Relief and Recovery | Investments in SUD Facilities and Programming -Pregnant & Parenting Residential Treatment | 07/22/2022 - FIS 22-268;<br>05/19/2023 - FIS 23-166                             | 07/27/2022 - #52;<br>05/31/2023 - #160                       | 24690000 | N/A                        |

Attachment A

| Line | Agency/Entity                                       | Program Name/Purpose                                      | Fiscal Committee Approval                           | Governor & Council Approval            | AU #     | Positions to Extend |
|------|---|---|---|--|----------|---------------------|
| 54   | Governor's Office for Emergency Relief and Recovery | Municipal Boat Launch Investment Program                  | 09/09/2022 - FIS 22-318;<br>05/19/2023 - FIS 23-166 | 09/21/2022 - #70;<br>05/31/2023 - #160 | 24690000 | N/A                 |
| 55   | Governor's Office for Emergency Relief and Recovery | Judicial Branch Infrastructure Investments                | 10/14/2022 - FIS 22-358;<br>05/19/2023 - FIS 23-166 | 10/19/2022 - #48;<br>05/31/2023 - #160 | 24690000 | N/A                 |
| 56   | Governor's Office for Emergency Relief and Recovery | Involuntary Emergency Admissions Case Improvements        | 06/23/2023 - FIS 23-200                             | 06/28/2023 - #115                      | 24690000 | N/A                 |
| 57   | New Hampshire Commission for Human Rights           | SWEEP - Case Management and Public Information Portal     | N/A   | 11/22/2022 - #58;<br>05/31/2023 - #160 | 26960000 | N/A                 |
| 58   | NOT USED  |   |   |  |          |                     |
| 59   | New Hampshire Veterans Home                         | SWEEP- IT Infrastructure and Resident Safety Improvements | 10/14/2022 - FIS 22-360;<br>05/19/2023 - FIS 23-166 | 10/19/2022 - #84;<br>05/31/2023 - #160 | 26860000 | N/A                 |



# State of New Hampshire

DEPARTMENT OF ADMINISTRATIVE SERVICES

25 Capitol Street - Room 120  
Concord, New Hampshire 03301  
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FIS 23 166

MLC

Charles M. Arlinghaus  
Commissioner

Catherine A. Keane  
Deputy Commissioner

Sheri L. Rockburn  
Assistant Commissioner

April 27, 2023

The Honorable Ken Weyler, Chairman  
Fiscal Committee of the General Court and

His Excellency, Governor Christopher T. Sununu  
and the Honorable Council  
State House  
Concord, New Hampshire 03301

### REQUESTED ACTION

Pursuant to RSA 14:30-a, VI and RSA 124:15, the Department of Administrative Services (DAS) is seeking approval on behalf of State Agencies to amend the accept and expend of American Rescue Plan Act (ARPA) State Fiscal Recovery Funds (SFRF) requests by extending the end date for funding, new positions, and/or new Class 046-Consultants, created in relation to the acceptance of ARPA SFRF funds, from June 30, 2023 to June 30, 2024, effective upon approval of the Fiscal Committee and the Governor and Executive Council. 100% Federal Funds.

### EXPLANATION

The Department of Administrative Services is seeking approval, on behalf of the State Agencies listed in Attachment A, to extend the effective date of the attached items from June 30, 2023 to June 30, 2024. This extension is allowable under the "procedural rules amendment" approved at the previous Fiscal Committee meeting on April 21, 2023. All items included in the attachment have been previously submitted by the respective state agency responsible for the program and approved by both the Fiscal Committee and Governor and Executive Council. In addition, the Governor's Office of Emergency Relief and Recovery (GOFERR) has reviewed the attachment and concurs with the extensions requested.

While all ARPA SFRF must be obligated by December 31, 2024, and expended by December 31, 2026, this request only serves to authorize agencies' program balances that are unspent as of June 30, 2023, as well as positions and consultants created pursuant to RSA 124:15, to carry forward into FY24 and reauthorize projects or programs that were already intended to continue utilizing authorized ARPA SFRF into the next biennium. This will also grant agencies in coordination with GOFERR time to further evaluate projects and programs as the ARPA SFRF obligation deadline approaches in order to

The Honorable Ken Weyler, Chairman  
Fiscal Committee of the General Court

His Excellency, Governor Christopher T. Sununu  
and the Honorable Council  
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ensure any funds that may need to be reallocated to other uses have sufficient time to do so. Any request to reallocate an existing budget or repurpose funds for new or existing projects will require future Fiscal Committee and Governor and Council approvals and are not contemplated in this item.

If this item is not timely approved, the State would need to issue layoff notices to employees hired into these federally funded positions, created under the original ARPA request, agencies would halt work on time-sensitive projects or payments on existing contracts, and ongoing programs would be unable to issue or follow through on awards. Further, each agency would then need to submit a retroactive request to July 1, 2023 for approval to reauthorize the positions and funding; however, the retroactive requests would not eliminate the need to issue layoff notices in June 2023.

Typically, agencies budget for known federal grants in the upcoming biennial budget; however, the budget guidance issued in August 2022 instructed Agencies to exclude all COVID-related funding from their FY24-FY25 budget submissions in order to maintain the authorization methodology, compliance protocols, and audit trail that had become standard for use and oversight of ARPA SFRF. Moreover, although the funding is authorized by the federal government beyond June 30, 2023, including this one-time funding would have erroneously inflated the FY24-FY25 State budget.

In the event that Federal Funds are no longer available, General Funds will not be requested to support these programs. The Department of Administrative Services seeks approval of this request.

Respectfully submitted,



Charles M. Arlinghaus  
Commissioner

## Attachment A

| Line | Agency/Entity                               | Program Name/Purpose  | Fiscal Committee Approval                           | Governor & Council Approval           | FAU #                            | Positions to Extend                  |
|------|---|---|---|---------------------------------------|----------------------------------|--------------------------------------|
| 1    | Department of Administrative Services       | State Building HVAC Replace and Repair/Maintenance                | 06/08/2021 - FIS 21-135                             | 06/16/2021 - #154                     | 24780000<br>24810000<br>24870000 | 9T3149<br>9T3150<br>9T3151           |
| 2    | Department of Administrative Services       | Temporary Capacity Increase - DPW                                 | 08/20/2021 - FIS 21-207                             | 08/18/2021 - #122                     | 24940000                         |                                      |
| 3    | Department of Administrative Services       | State Agency recruitment support                                  | 02/18/2022 - FIS 22-081;<br>02/17/2023 - FIS 23-060 | 03/09/2022 - #96<br>02/22/2023 - #102 | 26400000                         | 9T3228<br>9T3226<br>9T3227<br>9T3297 |
| 4    | Department of Administrative Services       | Investments in Deferred Maintenance at State Facilities           | 07/22/2022 - FIS 22-267                             | 07/27/2022 - #125                     | 26640000                         | N/A                                  |
| 5    | Department of Administrative Services       | Cloud Migration of State ERP System                               | 02/17/2023 - FIS 23-050                             | 02/22/2023 - #100                     | 28070000                         | N/A                                  |
| 6    | Department of Agriculture, Markets and Food | NH Meat Processing Infrastructure and Training Investment Program | 11/18/2022 - FIS 22-405                             | 11/22/2022 - #57                      | 26900000                         | N/A                                  |
| 7    | Department of Business and Economic Affairs | Broadband Infrastructure  | 06/08/2021 - FIS 21-136;<br>03/24/2023 - FIS 23-096 | 06/16/2021 - #89;<br>04/12/2023 - #77 | 24410000                         | 9T3102<br>9T3103<br>9T3104           |
| 8    | Department of Business and Economic Affairs | InvestNH Program Support Staff                                    | 03/18/2022 - FIS 22-117                             | 03/23/2022 - #79                      | 26420000                         | 9T3220<br>9T3233<br>9T3234           |
| 9    | Department of Business and Economic Affairs | InvestNH Program Fund.  | 04/15/2022 - FIS 22-150                             | 05/04/2022 - #67                      | 26520000                         | N/A                                  |
| 10   | Department of Corrections                   | DOC Air Handlers & Ductwork Replacement                           | 06/08/2021 - FIS 21-137                             | 06/16/2021 - #75                      | 24390000                         | N/A                                  |
| 11   | Department of Corrections                   | Upgrading the Offender Management System (OMS)                    | 01/21/2022 - FIS 22-033                             | 01/26/2022 - #59                      | 26340000                         | N/A                                  |
| 12   | Department of Corrections                   | Fiber Optic Cable Upgrade and Replacement                         | 01/21/2022 - FIS 22-034                             | 01/26/2022 - #58                      | 26350000                         | N/A                                  |
| 13   | Department of Corrections                   | National Guard Temporary Staff Support                            | 01/21/2022 - FIS 22-038                             | 01/26/2022 - #57                      | 26360000                         | N/A                                  |
| 14   | Department of Corrections                   | Air Handlers & Ductwork Replacement - Additional Funds            | 10/14/2022 - FIS 22-368                             | 10/19/2022 - #43                      | 24390000                         | N/A                                  |
| 15   | Department of Corrections                   | SWEEP - Technology and Automation Upgrades                        | 10/14/2022 - FIS 22-369                             | 10/19/2022 - #44                      | 26810000                         | N/A                                  |

## Attachment A

| Line | Agency/Entity                           | Program Name/Purpose   | Fiscal Committee Approval   | Governor & Council Approval                                | AU #     | Positions to Extend  |
|------|---|--|---|--|----------|--|
| 16   | Department of Education                 | College & Career Skills Mentoring Pilot Program (Big Brothers)                     | 12/17/2021 - FIS 21-393   | 12/22/2021 - #95   | 26070000 | N/A  |
| 17   | Department of Education                 | School Security Project Investment   | 06/17/2022 - FIS 22-236   | 06/29/2022 - #158  | 26610000 | N/A  |
| 18   | Department of Education                 | School Security Project Investment   | 07/22/2022 - FIS 22-249   | 07/27/2022 - #99   | 26610000 | 9T3279   |
| 19   | Department of Environmental Services    | Drinking and Wastewater Infrastructure   | 06/08/2021 - FIS 21-138;<br>05/20/2022 - FIS 22-171                             | 06/16/2021 - #101;<br>06/01/2022 - #75                     | 24760000 | 9T3089<br>9T3090<br>9T3091<br>9T3092<br>9T3093<br>9T3094<br>9T3095<br>9T3097 |
| 20   | Department of Environmental Services    | Drinking and Wastewater Infrastructure II  | 10/22/2021 - FIS 21-313   | 10/27/2021 - #86   | 24760000 | 9T3096   |
| 21   | Department of Environmental Services    | Air Permit Relief Program  | 05/20/2022 - FIS 22-164   | 06/02/2022 - #72   | 24760000 | N/A  |
| 22   | Department of Environmental Services    | LRM Permitting Positions   | 05/20/2022 - FIS 22-179   | 06/01/2022 - #73   | 24760000 | N/A  |
| 23   | Department of Environmental Services    | Investment in State and Municipal Dam Infrastructure                               | 05/20/2022 - FIS 22-195   | 06/01/2022 - #74   | 26570000 | 9T3235<br>9T3236<br>9T3237<br>9T3238   |
| 24   | Department of Environmental Services    | SWEEP - Online Systems and Full time Temporary Position                            | 11/18/2022 - FIS 22-406   | 11/22/2022 - #99   | 26950000 | 9T3278   |
| 25   | Department of Health and Human Services | Mental Health System Service Improvements (BHIP)                                   | 06/08/2021 - FIS 21-139   | 06/16/2021 - #13   | 24650000 | N/A  |
| 26   | Department of Health and Human Services | New Hampshire Hospital Upgrades (Lamott Roof, Health & Safety, and Seclusion Room) | 06/08/2021 - FIS 21-140   | 06/16/2021 - #12   | 24650000 | N/A  |
| 27   | Department of Health and Human Services | Bureau of Family Assistance Call Center  | 06/18/2021 - FIS 21-169;<br>06/17/2022 - FIS 22-230;<br>03/24/2023 - FIS 23-106 | 06/30/2021 - #7;<br>06/15/2022 - #12;<br>03/22/2023 - #20A | 24650000 | N/A  |
| 28   | Department of Health and Human Services | Healthcare Workforce Capacity - Underserved Populations                            | 08/20/2021 - FIS 21-243   | 08/18/2021 - #14   | 24650000 | 9T3160   |
| 29   | Department of Health and Human Services | Hampstead Hospital   | 10/22/2021 - FIS 21-314;<br>02/18/2022 - FIS 22-083                             | 10/27/2021 - #7B;<br>02/16/2022 - Late Item A              | 24380000 | N/A  |

## Attachment A

| Line | Agency/Entity                           | Program Name/Purpose  | Fiscal Committee Approval | Governor & Council Approval | AU #     | Positions to Extend |
|------|---|---|---------------------------|-----------------------------|----------|---------------------|
| 30   | Department of Health and Human Services | Early Intervention and Prevention Behavior Health Support (DBH) | 11/19/2021 - FIS 21-354   | 11/22/2021 - #12            | 26480000 | N/A                 |
| 31   | Department of Health and Human Services | Early Childhood Mental Health Support                           | 11/19/2021 - FIS 21-355   | 11/22/2021 - #11            | 24650000 | N/A                 |
| 32   | Department of Health and Human Services | Facility & COVID-19 Response Support (EO 2021-12 Reponse)       | 12/02/2021 - FIS 21-363   | 12/08/2021 - #6B            | 24650000 | N/A                 |
| 33   | Department of Health and Human Services | Medicaid Care Management Study                                  | 01/21/2022 - FIS 22-014   | 01/26/2022 - #6             | 24650000 | N/A                 |
| 34   | Department of Health and Human Services | Behavioral Health Strike Team                                   | 01/21/2022 - FIS 22-042   | 01/26/2022 - #14            | 24650000 | N/A                 |
| 35   | Department of Health and Human Services | COVID-19 Supplies and Equipment Storage (Warehouse Lease)       | 03/18/2022 - FIS 22-113   | 03/23/2022 - #13            | 24650000 | N/A                 |
| 36   | Department of Health and Human Services | COVID-19 Wastewater Testing                                     | 04/15/2022 - FIS 22-146   | 04/20/2022 - #27            | 24650000 | N/A                 |
| 37   | Department of Health and Human Services | Hampstead Hospital Operations Contract                          | 04/15/2022 - FIS 22-152   | 04/20/2022 - #6             | 26480000 | N/A                 |
| 38   | Department of Health and Human Services | Investment in SUD Related Services and Prevention Efforts       | 07/22/2022 - FIS 22-269   | 07/27/2022 - #52            | 24650000 | N/A                 |
| 39   | Department of Health and Human Services | COVID-19 Mobile Testing and Vaccination Services                | 09/09/2022 - FIS 22-304   | 09/07/2022 - #26            | 24650000 | N/A                 |
| 40   | Department of Health and Human Services | Birthing Center and Midwife Insurance Premium Stabilization     | 09/09/2022 - FIS 22-312   | 09/21/2022 - #11            | 24650000 | N/A                 |
| 41   | Department of Health and Human Services | Short Term and Cold Weather Shelter Support                     | 09/09/2022 - FIS 22-313   | 09/07/2022 - #25A           | 24650000 | N/A                 |
| 42   | Department of Health and Human Services | COVID-19 Winter Surge Services                                  | 10/14/2022 - FIS 22-361   | 10/19/2022 - #7             | 24650000 | N/A                 |
| 43   | Department of Health and Human Services | COVID PCR Tests for SNH Congregate Living Settings              | 10/14/2022 - FIS 22-362   | 10/19/2022 - #8             | 24650000 | N/A                 |
| 44   | Department of Health and Human Services | SWEEP - Appeals Portal  | 10/14/2022 - FIS 22-363   | 10/19/2022 - #9             | 24650000 | N/A                 |
| 45   | Department of Health and Human Services | SWEEP - Incident Management System Improvements                 | 10/14/2022 - FIS 22-364   | 10/19/2022 - #10            | 24650000 | N/A                 |
| 46   | Department of Health and Human Services | SWEEP - Call Center   | 10/14/2022 - FIS 22-366   | 10/19/2022 - #12            | 24650000 | N/A                 |
| 47   | Department of Health and Human Services | Forensic Hospital Investments                                   | 11/18/2022 - FIS 22-398   | 11/22/2022 - #11            | 24650000 | N/A                 |
| 48   | Department of Health and Human Services | COVID-19 Testing Service Contracts                              | 11/18/2022 - FIS 22-422   | 11/22/2022 - #7             | 24650000 | N/A                 |
| 49   | Department of Health and Human Services | SolutionHealth Consolidated Behavioral Health Hospital          | 09/09/2022 - FIS 22-305   | 03/22/2023 - #6A            | 24650000 | N/A                 |

Attachment A

| Line | Agency/Entity  | Program Name/Purpose   | Fiscal Committee Approval   | Governor & Council Approval                                   | AU #   | Positions to Extend                                  |
|------|--|--|---|---|--|--|
| 50   | Department of Health and Human Services              | Strengthening Child Care Workforce                                 | 04/21/2023 - FIS 23-124   | 04/12/2023 - #15  | 24650000                                     | N/A  |
| 51   | Department of Information Technology                 | ARP Cloud Services, Continuity of Operation, IT, and Cybersecurity | 06/08/2021 - FIS 21-141   | 06/16/2021 - #68  | 24540000<br>24420000<br>24600000<br>24480000 | N/A  |
| 52   | Department of Information Technology                 | Cyber Insurance/Protection Program                                 | 03/18/2022 - FIS 22-114   | 03/23/2022 - #57  | 26410000                                     | N/A  |
| 53   | Department of Information Technology                 | Portable Wi-Fi Connectivity Support                                | 05/20/2022 - FIS 22-205   | 06/01/2022 - #45  | 26590000                                     | N/A  |
| 54   | Department of Information Technology                 | State Licensing Portal Modernization                               | 07/22/2022 - FIS 22-265   | 07/27/2022 - #29  | 26630000                                     | N/A  |
| 55   | Department of Justice                                | Temporary Staff for Criminal Investigation-YDC                     | 06/08/2021 - FIS 21-142;<br>02/17/2023 - FIS 23-057                             | 06/16/2021 - #137;<br>03/07/2023 - #95                        | 24620000                                     | 9U672<br>9U673<br>9U674<br>9U675<br>9T3141<br>9T3142 |
| 56   | Department of Justice                                | Grant Aid - COVID 19 Relaxed Restrictions                          | 06/18/2021 - FIS 21-168;<br>02/18/2022 - FIS 22-065;<br>07/22/2022 - FIS 22-253 | 06/30/2021 - #173;<br>02/16/2022 - #121;<br>07/27/2022 - #120 | 24590000                                     | N/A  |
| 57   | Department of Justice                                | Support for Increased Victim Services & VOCA                       | 09/17/2021 - FIS 21-252;<br>02/18/2022 - FIS 22-064;<br>07/22/2022 - FIS 22-254 | 10/13/2021 - #92A;<br>02/16/2022 - #123;<br>07/27/2022 - #121 | 24790000                                     | N/A  |
| 58   | Department of Justice                                | Internet Crimes Against Children (ICAC)                            | 05/20/2022 - FIS 22-199   | 05/18/2022 - #105A  | 26550000                                     | N/A  |
| 59   | Department of Justice                                | Support for Increased Victim Services & VOCA                       | 02/17/2023 - FIS 23-056   | 02/22/2023 - #94  | 24790000                                     | N/A  |
| 60   | Department of Justice                                | Website Update and Modernization                                   | 03/24/2023 - FIS 23-100   | 03/22/2023 - #114   | 28270000                                     | N/A  |
| 61   | Department of Labor                                  | SWEEP - OnBase System Improvements                                 | 10/14/2022 - FIS 22-353   | 10/19/2022 - #42  | 26800000                                     | N/A  |
| 62   | Department of Military Affairs and Veterans Services | SWEEP - Cloud Based Database                                       | N/A   | 10/19/2022 - #36  | 26620000                                     | N/A  |
| 63   | Department of Military Affairs and Veterans Services | SWEEP - Automated Inventory Tracking Software                      | N/A   | 10/19/2022 - #36  | 26620000                                     | N/A  |

Attachment A

| Line | Agency/Entity                                | Program Name/Purpose  | Fiscal Committee Approval                           | Governor & Council Approval           | AU #                             | Positions to Extend                  |
|------|--|---|---|---------------------------------------|----------------------------------|--------------------------------------|
| 64   | Department of Natural and Cultural Resources | State Parks Projects  | 06/08/2021 - FIS 21-143;<br>09/09/2022 - FIS 22-322 | 06/16/2021 - #93;<br>09/21/2022 - #76 | 24670000                         | 9T3143                               |
| 65   | Department of Natural and Cultural Resources | The Save Our Granite Stages (SOGS) Program                            | 02/18/2022 - FIS 22-082                             | 03/09/2022 - #62                      | 26390000                         | N/A                                  |
| 66   | Department of Natural and Cultural Resources | State Parks - Historic Sites Improvements                             | 07/22/2022 - FIS 22-266                             | 07/27/2022 - #61                      | 26660000                         | N/A                                  |
| 67   | Department of Natural and Cultural Resources | Trail Groomer and Trail GIS Mapping Tool                              | 10/14/2022 - FIS 22-352                             | 10/19/2022 - #59                      | 26840000                         | N/A                                  |
| 68   | Department of Natural and Cultural Resources | Digital Online User Generated Review and Compliance System (DOUG R&C) | 04/21/2023 - FIS 23-126                             | 05/03/2023 - #75                      | TBD                              | N/A                                  |
| 69   | Department of Revenue Administration         | SWEEP - Highspeed Scanner Investment                                  | 10/14/2022 - FIS 22-354                             | 10/19/2022 - #32                      | 26410000                         | N/A                                  |
| 70   | Department of Revenue Administration         | SWEEP - RIMS CORE21 Software Improvements                             | 10/14/2022 - FIS 22-355                             | 10/19/2022 - #33                      | 26760000                         | N/A                                  |
| 71   | Department of Revenue Administration         | SWEEP - Web Application Upgrade and Enhancement                       | 10/14/2022 - FIS 22-356                             | 10/19/2022 - #34                      | 26790000                         | N/A                                  |
| 72   | Department of Safety                         | School Physical Security Assessments and IPOC                         | 06/08/2021 - FIS 21-145                             | 06/16/2021 - #133                     | 24740000<br>24800000             | TMPPT6039<br>TMPPT6040               |
| 73   | Department of Safety                         | CDL Licensing Improvements Program                                    | 10/22/2021 - FIS 21-311                             | 10/27/2021 - #102                     | 24440000                         | 9T3171<br>9T3172<br>9T3173<br>9T3174 |
| 74   | Department of Safety                         | First Responder Recruitment and Training Program                      | 11/19/2021 - FIS 21-350                             | 11/22/2021 - #101                     | 24830000                         | 9T3190                               |
| 75   | Department of Safety                         | NHSP Forensic Biology Resources                                       | 05/20/2022 - FIS 22-201                             | 05/18/2022 - #98A                     | 26540000                         | 9T3277                               |
| 76   | Department of Safety                         | COVID-19 After Action Report and Improvement Plan                     | 06/17/2022 - FIS 22-235                             | 06/29/2022 - #165                     | 26720000                         | N/A                                  |
| 77   | Department of Safety                         | SUD Related Public Awareness Campaign                                 | 07/22/2022 - FIS 22-270                             | 07/27/2022 - #108                     | 26650000                         | N/A                                  |
| 78   | Department of Safety                         | SWEEP - DOS Critical IT Investments                                   | 10/14/2022 - FIS 22-351                             | 10/19/2022 - #93                      | 26870000<br>26880000<br>26890000 | N/A                                  |
| 79   | Department of Safety                         | E911 Facility Investment  | 11/18/2022 - FIS 22-421                             | 11/22/2022 - #159                     | 26920000                         | N/A                                  |
| 80   | Department of Transportation                 | SWEEP - Winter and Highway Maintenance                                | 10/14/2022 - FIS 22-370                             | 10/19/2022 - #23                      | 26740000                         | N/A                                  |

Attachment A

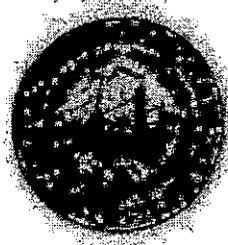
| Line | Agency/Entity                                       | Program Name/Purpose   | Fiscal Committee Approval                           | Governor & Council Approval           | AU #     | Positions to Extend        |
|------|---|--|---|---------------------------------------|----------|----------------------------|
| 81   | Fish and Game Department                            | Temporary Permit Application Review Staff Support for Water Projects                               | 06/08/2021 - FIS 21-156                             | 06/16/2021 - #90                      | 24750000 | 9T3101                     |
| 82   | Fish and Game Department                            | Temporary Permit Application Review Staff Support for Water Projects                               | 08/03/2021 - FIS 21-197                             | 08/18/2021 - #45A                     | 24750000 | 9T3157<br>9T3159<br>9T3158 |
| 83   | Fish and Game Department                            | Design and construction of three fish hatchery systems (Late Item)                                 | 04/15/2022 - FIS 22-153                             | 04/20/2022 - #68                      | 26490000 | N/A                        |
| 84   | Fish and Game Department                            | SWEEP - IT Solutions Improvements  | 10/14/2022 - FIS 22-349                             | 10/19/2022 - #55                      | 26830000 | N/A                        |
| 85   | Governor's Office for Emergency Relief and Recovery | Expanding and Modernizing Technology Related Programming (NCC Engineering) and Guidehouse Contract | 06/08/2021 - FIS 21-146                             | 06/16/2021 - #63                      | 24690000 | N/A                        |
| 86   | Governor's Office for Emergency Relief and Recovery | GOFERR Admin Budget  | 06/18/2021 - FIS 21-172                             | 06/30/2021 - #93                      | 19110000 | N/A                        |
| 87   | Governor's Office for Emergency Relief and Recovery | Housing Needs Administration Program   | 08/03/2021 - FIS 21-203                             | 08/04/2021 - #33A                     | 24690000 | N/A                        |
| 88   | Governor's Office for Emergency Relief and Recovery | Youth Residential Facility Improvement Program   | 10/22/2021 - FIS 21-283;<br>09/09/2022 - FIS 22-300 | 10/27/2021 - #62;<br>09/07/2022 - #63 | 24690000 | N/A                        |
| 89   | Governor's Office for Emergency Relief and Recovery | LNA Recruiting and Training Program  | 12/17/2021 - FIS 21-391                             | 12/22/2021 - #59                      | 24690000 | N/A                        |
| 90   | Governor's Office for Emergency Relief and Recovery | Career Pathways Program  | 02/18/2022 - FIS 22-080                             | 03/09/2022 - #58                      | 24690000 | N/A                        |
| 91   | Governor's Office for Emergency Relief and Recovery | Temporary Relief for Guardian Appointments   | 03/18/2022 - FIS 22-115                             | 03/23/2022 - #78                      | 24690000 | N/A                        |
| 92   | Governor's Office for Emergency Relief and Recovery | Veteran Housing and Retreat Center   | 03/18/2022 - FIS 22-116                             | 03/23/2022 - #77                      | 24690000 | N/A                        |
| 93   | Governor's Office for Emergency Relief and Recovery | CCSNH Licensed Practitioner Nurse (LPN) program  | 04/15/2022 - FIS 22-148                             | 04/20/2022 - #63                      | 24690000 | N/A                        |
| 94   | Governor's Office for Emergency Relief and Recovery | Involuntary Emergency Admissions Case Improvements   | 04/15/2022 - FIS 22-149                             | 04/20/2022 - #62                      | 24690000 | N/A                        |
| 95   | Governor's Office for Emergency Relief and Recovery | County Nursing Home Infrastructure Program   | 06/17/2022 - FIS 22-237                             | 06/15/2022 - #80B                     | 24690000 | N/A                        |
| 96   | Governor's Office for Emergency Relief and Recovery | Investments in SUD Facilities and Programming  | 07/22/2022 - FIS 22-268                             | 07/27/2022 - #52                      | 24690000 | N/A                        |

## Attachment A

| Line | Agency/Entity                                       | Program Name/Purpose                                      | Fiscal Committee Approval | Governor & Council Approval | AU #     | Positions to Extend |
|------|---|---|---------------------------|-----------------------------|----------|---------------------|
| 97   | Governor's Office for Emergency Relief and Recovery | Municipal Boat Launch Investment Program                  | 09/09/2022 - FIS 22-318   | 09/21/2022 - #70            | 24690000 | N/A                 |
| 98   | Governor's Office for Emergency Relief and Recovery | County Emergency Equipment Investment Program             | 10/14/2022 - FIS 22-357   | 10/19/2022 - #47            | 24690000 | N/A                 |
| 99   | Governor's Office for Emergency Relief and Recovery | Judicial Branch Infrastructure Investments                | 10/14/2022 - FIS 22-358   | 10/19/2022 - #48            | 24690000 | N/A                 |
| 100  | Governor's Office for Emergency Relief and Recovery | Community Center Investment Program                       | 10/14/2022 - FIS 22-359   | 10/19/2022 - #49            | 24690000 | N/A                 |
| 101  | Judicial Council                                    | Support for Indigent Defense                              | 10/22/2021 - FIS 21-307   | 10/27/2021 - #49            | 24430000 | N/A                 |
| 102  | New Hampshire Commission for Human Rights           | SWEEP - Case Management and Public Information Portal     | N/A                       | 11/22/2022 - #58            | 26960000 | N/A                 |
| 103  | New Hampshire Employment Security                   | Transportation Workforce Recruitment                      | 10/22/2021 - FIS 21-306   | 10/27/2021 - #48            | 24460000 | N/A                 |
| 104  | New Hampshire Employment Security                   | NH Emergency Medical Technician (EMT) Training Program    | 11/18/2022 - FIS 22-426   | 11/22/2022 - #56A           | 26940000 | N/A                 |
| 105  | New Hampshire Insurance Department                  | SWEEP - Modernize critical IT Infrastructure              | 11/18/2022 - FIS 22-407   | 11/22/2022 - #59            | 26930000 | N/A                 |
| 106  | New Hampshire Veterans Home                         | NH Veterans Home Support - Fire Suppression Improvements  | 09/09/2022 - FIS 22-321   | 09/07/2022 - #70A           | 26730000 | N/A                 |
| 107  | New Hampshire Veterans Home                         | SWEEP- IT Infrastructure and Resident Safety Improvements | 10/14/2022 - FIS 22-360   | 10/19/2022 - #84            | 26860000 | N/A                 |
| 108  | Pease Development Authority - DPH                   | Pease Development Authority (PDA)                         | 11/19/2021 - FIS 21-351   | 11/22/2021 - #58            | 24560000 | N/A                 |
| 109  | Pease Development Authority - DPH                   | PDA Port Authority Investments                            | 06/17/2022 - FIS 22-234   | 06/15/2022 - #80A           | 26600000 | N/A                 |
| 110  | Police Standards and Training Council               | PSTC A/C Replacements and Range Ventilation               | 06/08/2021 - FIS 21-144   | 06/16/2021 - #132           | 24880000 | N/A                 |

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M.C.



STATE OF NEW HAMPSHIRE  
DEPARTMENT OF INFORMATION TECHNOLOGY  
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FIS 22 765

Denis Goulet  
Commissioner

June 23, 2022

The Honorable Karen Umberger, Chairman  
Fiscal Committee of the General Court  
State House  
Concord, NH 03301

His Excellency, Governor Christopher T. Sununu  
And the Honorable Council  
State House  
Concord, NH 03301

**REQUESTED ACTION**

1. Pursuant to the provisions of RSA 14:30-a, VI, authorize the Department of Information Technology (DoIT) to accept and expend \$3,944,440 of American Rescue Plan (ARP) State and Local Fiscal Recovery Funds (SLFRF) to modernize the State of NH Licensing Portal, upon approval by the Fiscal Committee and Governor and Executive Council, through June 30, 2023. This is an allowable use of ARP FRF funds under Section 602 (c)(1)(A) to respond to the public health emergency or its negative economic impacts.  
**Funding Source: 100% Federal Funds.**

2. Pursuant to the provisions of RSA 124:15, and contingent upon approval of requested action #1, authorize the Department of Information Technology (DoIT) to establish Class 046 Consultants for the purpose of hiring independent professional services for development and implementation upon Fiscal Committee and Governor and Council approval through June 30, 2023. **Funding Source: 100% Federal Funds.**

Funds are to be budgeted in FY2023 in the new accounting unit as follows.  
01-03-003-030010-26xxxxxx<sup>1</sup> Department of Information Technology ARP Licensing Portal.

| Class                  | Description           | FY23<br>Requested Budget |
|------------------------|-----------------------|--------------------------|
| 038-500177             | TECHNOLOGY SOFTWARE   | \$918,000                |
| 040-500800             | INDIRECT COSTS        | \$2,500                  |
| 041-500801             | AUDIT FUND SET ASIDE  | \$3940                   |
| 046-500465             | CONSULTING SERVICES   | \$3,020,000              |
|                        | <b>TOTAL EXPENSES</b> | <b>\$3,944,440</b>       |
| <b>Source of Funds</b> |                       |                          |
| 000-16-400338          | FEDERAL FUNDS         | \$3,944,440              |
|                        | <b>TOTAL REVENUE</b>  | <b>\$3,944,440</b>       |

<sup>1</sup> All direct program costs will be accounted for using activity 00FRF602PH0306A and all administrative and indirect costs will be accounted for using activity 00FRF602PH0306Z. Accounting classifications may be subject to technical changes at the discretion of the Department of Administrative Services' Division of Accounting Services.

The Honorable Karen Unbehaun, Chairman  
Fiscal Committee of the General Court

His Excellency, Governor Christopher T. Sununu  
And the Honorable Council

June 23, 2023

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### EXPLANATION

The significant shortage of healthcare workers in New Hampshire is at crisis levels. To adequately address this shortage, meaningful policy decisions require access to current and reliable data. OPLC, as licensor to nearly all the State's healthcare workforce, requires access to this data, but data availability via the current licensing portal is extremely limited.

Office of Professional Licensure & Certification (OPLC) is the state agency charged with providing administrative support to most of the state's professional licensing boards, including all the state's health licensing boards. OPLC also directly regulates four professions. OPLC issues 184 unique permanent licenses, certifications, permits, and registrations. 157,075 permanent licenses are subject to renewal requirements, typically on a biennial basis. Approximately 40,000 additional registrations, apprentice licenses, certifications, and endorsements are currently active within the Office. In total, OPLC authorizes nearly 200,000 individuals to work within the State—an amount equal to 15% of the State's population. Efficient OPLC operations are crucial to reducing barriers to workforce entry in New Hampshire.

When the COVID-19 pandemic began, healthcare providers across the nation quickly moved to a telehealth platform to prevent and limit the spread of the virus. This posed two unique challenges for New Hampshire: 1) as the practice of healthcare is deemed to occur where the patient is physically located, providers who typically provided care for New Hampshire patients in border states (such as Vermont and Massachusetts) suddenly needed a New Hampshire license to continue to legally provide services to those patients, and to receive reimbursement from insurance providers for such services, and 2) healthcare facilities are relying on traveling healthcare workers to meet immediate workforce needs with increasing frequency. An expedited licensing process is critical to ensure continuity of care for New Hampshire patients. OPLC was/is inundated with applications and requests for prompt licensure due to COVID-19. The backlog created by this surge in requests is disrupting effective service delivery in many sectors including some of our most critical areas like nursing.

The solution to this backlog and the resultant increase in effective service delivery is to implement a new more effective licensing system. The new system would help in three ways: 1) cause a near elimination of incomplete applications being submitted, 2) cause a significant reduction in call volume and improved customer service, and 3) improve data analytics concerning workforce. Our goal would be to select a solution that will not only be the most cost effective option for the state, but must also provide a very fast time to value, especially for the critical Online Services function. Work on the system would be prioritized to target those sectors that will have the largest positive impacts on effective service delivery first.

A new licensing system will give OPLC the ability to generate up to date, accurate reports used to directly address the needs of the State. Implementation of the new system is a critical step in allowing OPLC to work with agency partners in responding to and making policy decisions around workforce changes and shortages in strategic and impactful ways.

The Honorable Karen Emberger, Chairman  
Fiscal Committee of the General Court

His Excellency, Governor Christopher F. Sununu  
And the Honorable Council  
June 23, 2022  
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The project is planned for three phases, with the most important services addressed in phase one, and with end goals that include system modernization, addressing backlogs, and reducing the negative impacts on our workforce generated by the current system.

1. Online Services

The new solution will provide the ability for users to securely log in and perform online transactions based on the agency's business policies and rules. This application provides a highly dynamic, mobile-ready, and intuitive interface for applicants completing online initial applications and renewal requirements.

2. Case Management and Inspection

The platform includes a focused experience for Investigators that are working case assignments to build an Investigative Report for review. The module also includes an online submission feature that allows the Complainant the ability to submit the complaint online to the Agency and receive ongoing status updates.

A field-based inspection solution that extends the platform to field inspectors and other State personnel is also included, which allows the application to be used offline through various mobile devices for a variety of inspection tasks while in the field.

Electronic Business Intelligence (EBI) will be implemented on our standard enterprise platform (currently being used by DHHS Public Health and Department of Education). Analytics generated by this platform will help target investigative and enforcement activities.

3. Back-Office License Management

Provides robust capabilities to process applications, automate license renewals, and generate timely communications to stakeholders.

The Department of Information Technology respectfully requests ARPA funding in the amount of \$3,944,440. This amount will cover all three phases of the Licensing Portal Modernization Project.

Funds are to be budgeted as follows:

**Class 038 - Technology, Software:** Procure licenses and technical support for the new Licensing Portal.

**Class 040 - Indirect Expenses:** Budgeted at a rate of 10% of direct costs up to the first \$25K of any contract outsourcing functions or sub awards

**Class 041 - Audit Fund Set Aside:** to comply with RSA 124: 16 that requires all agencies that receive federal funds to set aside a percentage (0.1 %) of the federal revenue amount received to pay for financial and compliance audits.

The Honorable Karen Emberger, Chairman  
Fiscal Committee of the General Court

His Excellency, Governor Christopher T. Sununu  
And the Honorable Council  
June 23, 2022  
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**Class 046 - Consultants**

- Develop and implement all phases of the new licensing platform solution
- Implement business analytics on the State's EBH platform

The following information is provided in accordance with the Comptroller's instructions memorandum dated September 21, 1981

1. **Personnel involved:** Temporary consultants.
2. **Nature, Need and Duration:** for the purpose of hiring independent professional services to design and implement a new licensing platform solution and develop business analytics.
3. **Relationship to existing agency programs:** Builds upon DoIT's previous efforts in response to the COVID-19 public health emergency across all state agencies and partnerships relative to the COVID-19 response efforts.
4. **Has a similar program been requested of the legislature and denied?** No.
5. **Why wasn't funding included in the agency's budget request?** It was not known at the time that DoIT would be applying for American Rescue Plan (ARP) State and Local Fiscal Recovery Funds (SFRF).
6. **Can portions of the grant funds be utilized?** This request is 100% federally funded.
7. **Estimate the funds required to continue these positions:** \$0.00. The temporary consulting positions will not be continued beyond the time frame of the American Rescue Plan (ARP) State and Local Fiscal Recovery Funds (SFRF)

In the event that Federal Funds are no longer available, General Funds will not be requested to support this program.

Respectfully submitted,



Denis Goulet  
Commissioner