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**ATTORNEY GENERAL
DEPARTMENT OF JUSTICE**

1 GRANITE PLACE SOUTH
CONCORD, NEW HAMPSHIRE 03301

JOHN M. FORMELLA
ATTORNEY GENERAL



JAMES T. BOFFETTI
DEPUTY ATTORNEY GENERAL

4E

September 11, 2024

His Excellency, Governor Christopher T. Sununu
and the Honorable Council
State House
Concord, New Hampshire 03301

Your Excellency and Members of the Council:

REQUESTED ACTION

That approval be and hereby is given to the Attorney General to appoint Andrew J. Player, Position #9U372 (Appropriation #02-20-20-200510-2615-014-500134), as a Criminal Justice Investigator at a salary level of \$79,144 (LG BB, Step 4) effective upon Governor and Executive Council approval, or October 4, 2024, whichever is later, for a term ending April 30, 2029.

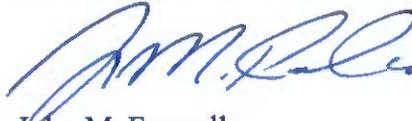
EXPLANATION

Mr. Player, a Concord resident, earned a Bachelor of Arts, *cum laude*, in Sociology from the University of New Hampshire in 1998, and a Bachelor of Science, *summa cum laude*, in Cybersecurity from Utica College in 2020. He began a career with the New Hampshire State Police as a Trooper in 1998. He was assigned to Troop G in 2012 as a Detective Sergeant (2012 to 2015), before being promoted to Staff Sergeant/Assistant Troop Commander (2015 to 2018), and Lieutenant/Troop Commander (2018 to 2021). In the latter assignment, he led the largest Troop within the New Hampshire State Police comprised of 60 Troopers and civilian employees. Before retiring from the State Police in August 2021, he briefly served as Record Information Services Commander where he formulated and implemented a plan of action to resolve lengthy processing delays within the Criminal Records Unit. After leaving state service he worked as a Safety Specialist for Associated Grocers of New England in Pembroke (2021 to 2022) and as Fleet Regulatory Compliance Specialist and Compliance and Cost Reconciliation Manager for Merchants Fleet in Hooksett (2022 to 2023). He returned to the New Hampshire State Police as an Auxiliary Trooper in October 2023. Mr. Player will be assigned to the Criminal Bureau's Medicaid Fraud Control Unit. Given his years of experience and expertise, a salary of \$79,144 (LG BB, Step 4) is requested. His resume is attached for your consideration.

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I am very pleased to offer Mr. Player for this appointment and respectfully urge your favorable consideration. Thank you.

Respectfully submitted,



John M. Formella
Attorney General

#4652226

ANDREW J. PLAYER

NOTABLE ACHIEVEMENTS

- As Troop Commander of the New Hampshire State Police – Troop G, with the rank of Lieutenant, led the largest Troop in the State with a team of 60 employees. Directed the State of New Hampshire's commercial motor vehicle enforcement program, achieving Federal Motor Carrier Safety Administration (FMCSA) grant enforcement goals and Federal Highway Administration weight enforcement goals in Federal FY 2018, 2019, 2020, and 2021 despite the Covid-19 pandemic.
- As Detective Sergeant of the New Hampshire State Police – Troop G, conducted and supervised title fraud investigations, involving automobiles with a combined value of \$1M+, by preparing, reviewing, obtaining, and executing search warrants and arrest warrants for a crime syndicate attempting to subvert U.S. Customs laws.
- Led a three-man investigative team during the 2015 heroin epidemic that arrested 23 convicted drug dealers who were attempting to obtain government-issued identifications through fraudulent means.

PROFESSIONAL OVERVIEW

NEW HAMPSHIRE STATE POLICE, CONCORD, NH

AUXILIARY TROOPER, OCTOBER 2023 – PRESENT

- Serve as a Tactical Flight Officer in State Police aircraft, specializing in mission analysis, crew/resource management, and directing communications with stakeholders to effectively meet law enforcement mission requirements.
- Ensure adherence to New Hampshire laws and Federal regulations through inspections of commercial motor vehicles in accordance with the Commercial Vehicle Safety Alliance (CVSA) North American Safety Inspection guidelines.
- Perform pre-employment background investigations for prospective applicants of the New Hampshire State Police.

MERCHANTS FLEET, HOOKSETT, NH

MANAGER – COMPLIANCE & COST RECONCILIATION, MAY 2023 – SEPTEMBER 2023

- Collaborated with vendors and clients on products and services to support FMCSA and DOT compliance.
- Provided support and guidance to ensure company vehicles and drivers adhered to Federal Motor Carrier Safety Regulations.
- Led a team responsible for cost entry and reconciliation of all registration related invoicing and life of lease transactions.
- Researched and determined appropriate action on outstanding general ledger reconciliation, ensured timely response from business partners and third-party vendors, provided regular updates to senior management on administrative fee goals and ongoing reconciliation efforts, as well as developed process improvements to facilitate scale, enhance quality, and productivity while minimizing risk.

FLEET REGULATORY COMPLIANCE SPECIALIST, MAY 2022 – MAY 2023

- Developed and trained multiple business units regarding compliance with FMCSA regulations, the International Registration Plan (IRP), and the International Fuel Tax Agreement (IFTA).
- Submitted DataQ requests via the FMCSA portal to rectify erroneous data associated with the company's USDOT number.
- Acted as the primary subject matter expert for commercial motor vehicle compliance during client sales calls.

ASSOCIATED GROCERS OF NEW ENGLAND, PEMBROKE, NH

SAFETY SPECIALIST, AUGUST 2021 – APRIL 2022

- Ensured regulatory compliance with local, state, and federal agencies, including the Occupational Safety and Health Administration, as well as managed the administration, planning, and development of the worker's compensation insurance program and claim activities.
- Participated on the Accident Review Board, conducted investigations and identified root causes to correct unsafe conditions, conducted safety and hazard inspections, conducted emergency response training, and administered the Drug and Alcohol Testing Program.

NEW HAMPSHIRE STATE POLICE, CONCORD, NH

LIEUTENANT, RECORD INFORMATION SERVICES COMMANDER, JUNE 2021 – AUGUST 2021

- Oversaw multiple units within the New Hampshire State Police Record Information Services including the Criminal Records Unit and Permits & Licensing; in addition to ensuring compliance with Federal Bureau of Investigations Criminal Justice Information Services requirements for the State of New Hampshire.
- Formulated and implemented a plan of action to resolve lengthy processing delays within the Criminal Records Unit.

LIEUTENANT, TROOP G COMMANDER, MAR 2018 – JUNE 2021

- Led the largest Troop within the New Hampshire State Police, with a team of 60, comprised of Troopers and civilian employees. Directed operations to regulate commercial motor vehicles throughout the State of New Hampshire in compliance with Federal Motor Carrier Safety Assistance Program grant guidelines; regulate driver education schools as well as pupil transportation companies; enforce laws/rules on the State's 4,200 automobile dealerships and inspection stations;

certify Authorized Safety Inspection Mechanics; locate Habitual Offenders; and conduct criminal, motor vehicle, and administrative investigations on behalf of the New Hampshire Division of Motor Vehicles.

- Provided testimony at Legislative hearings on behalf of the New Hampshire State Police, New Hampshire Division of Motor Vehicles, and the New Hampshire Department of Safety; analyzed proposed legislation/current laws to provide guidance to superiors and other agency department leaders; developed bipartisan relationships with key legislators as well as industry partners to secure legislative support; and crafted legislation to improve commercial motor vehicle safety, as a result of a motor vehicle collision that killed seven motorcyclists, while working with stakeholders to secure passage into law.
- Cultivated partnerships with numerous diverse groups to regulate multiple industries fairly and effectively; including fostering partnership efforts between the New Hampshire Division of Motor Vehicles, automotive industry members, and the community college system to improve the Authorized Safety Inspection Mechanic certification process that would save up to 2,000 labor hours when implemented.
- Consistently attained objectives by reviewing agency needs and formulating recommendations for the development of program policies/procedures; synchronized State Police activities to foster the accomplishment of mutual public safety issues; and helped the administration plan, develop, and achieve short/long-range goals.
- Coordinated intensive investigations to facilitate prompt apprehension and prosecution; directed personnel in emergency situations that directly impacted public safety; scrutinized reports and made decisions to resolve issues and achieve work objectives, disseminated solutions/goals to employees and the public to elevate the responsiveness of the agency; and interacted with the public, media, businesses, and officials to coordinate public relations and guidance.
- Led complex internal investigations of State Police personnel accused of violating rules/regulations and made disciplinary recommendations, as well as supervised subordinate personnel in career development, discipline, and task performance.
- Analyzed and interpreted data, policy, procedures, and grant requirements to determine logical conclusions and recommendations; utilized independent judgment in planning, evaluating, and improving work procedures and in supervising the development of professional, technical, and managerial standards in accordance with departmental guidelines; consolidated job functions to address unique situations requiring innovative approaches to a wide range of intellectual and practical problems.

STAFF SERGEANT, ASSISTANT TROOP G COMMANDER, DEC 2015 – MAR 2018

- Led a team that included supervisors, Troopers, and civilian employees who conducted criminal, motor vehicle, and administrative investigations on behalf of the New Hampshire Division of Motor Vehicles; regulated all licensed automobile dealerships and inspection stations in the State of New Hampshire; certified Authorized Safety Inspection Mechanics; and located Habitual Offenders.
- Prepared schedules, operational plans, investigative reports, and related professional documents to achieve agency goals and directives.
- Worked collaboratively with multiple partners, including New Hampshire Division of Motor Vehicles' staff, the Department of Safety Bureau of Hearings, and industry representatives to increase operational efficiency by enhancing the Salvage Motor Vehicle Inspection process; institute the new On-Demand Safety Inspection Sticker process; as well as improve effectiveness of administrative hearings for violations committed by automobile dealerships and inspection stations.

DETECTIVE SERGEANT, TROOP G, JUN 2012 – DEC 2015

- Supervised/conducted investigations, including accurately preparing, reviewing, obtaining, and executing search warrants and arrest warrants for crimes including identity theft, auto theft, residency fraud, and title fraud.
- Enhanced fraud detection training for the DMV by leading efforts to add training for staff to identify evidence of when a document had been tampered with or was fraudulent; instituted a fraud tip line for the DMV; and facilitated auto theft investigation training at the New Hampshire Police Standards & Training Academy.
- Synchronized efforts with local, State, and Federal agencies, such as Homeland Security Investigations, Immigrations Customs & Enforcement, Diplomatic Security, NH Division of Motor Vehicles, Vermont Division of Motor Vehicles - Criminal Investigation Division, and the Massachusetts State Police.

PREVIOUS EXPERIENCE

- **NEW HAMPSHIRE STATE POLICE** – Trooper – Special Enforcement Unit; Aggressive Driving Unit; Troop D
- **TOWN OF ENFIELD** – Police Officer

EDUCATION

UTICA UNIVERSITY (formerly known as **UTICA COLLEGE**), **UTICA NY, MAY 2020**

Bachelor of Science in Cybersecurity, concentrating in Information Assurance & Cyber Operations, *summa cum laude* (GPA 4.0)

UNIVERSITY OF NEW HAMPSHIRE, DURHAM, NH, MAY 1998

Bachelor of Arts in Sociology, *cum laude*. (GPA 3.08)