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STATE OF NEW HAMPSHIRE
DEPARTMENT OF HEALTH AND HUMAN SERVICES

GLENCLIFF HOME

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Lori A. Weaver
Commissioner

L. Todd Bickford
Executive Director

April 17, 2024

His Excellency, Governor Christopher T. Sununu
and the Honorable Council
State House
Concord, New Hampshire 03301

REQUESTED ACTION

Authorize the Department of Health and Human Services, Glencliff Home, to make unencumbered payments to Warren-Wentworth Ambulance Service (VC#232379), Warren, NH, for uncompensated costs associated with providing emergency ambulance transportation services for Glencliff Home patients, in an amount not to exceed \$75,000, effective upon Governor and Council approval through June 30, 2025. 100% General Funds.

Funds are available in the following account for State Fiscal Years 2024 and 2025, with authority to adjust budgeted amounts between state fiscal years through the Budget Office, if needed and justified.

**05-95-91-910010-57100000 HEALTH AND SOCIAL SERVICES, HEALTH AND HUMAN SVCS
DEPT, HHS: GLENCLIFF HOME, PROFESSIONAL CARE**

State Fiscal Year	Class / Account	Class Title	Job Number	Total Amount
2024	101-500729	Medical Payments to Providers	91571030	\$15,000
2025	101-500729	Medical Payments to Providers	91571030	\$60,000
			Total	\$75,000

EXPLANATION

The purpose of this request is to allow the Department authority to pay for ambulance services for Glencliff Home Residents requiring emergency transportation to a hospital.

On September 20, 2023, Governor and Executive Council approved Item #13 authorizing Glencliff Home to make unencumbered provider aid payments, not to exceed \$40,000 per year and \$80,000 in the aggregate, to a limited number of ambulance providers for uncompensated costs associated with providing emergency ambulance transportation services for Glencliff Home patients. Glencliff Home has been working with Warren-Wentworth Ambulance Service (WWAS), the closest emergency ambulance provider to Glencliff Home, to make provider aid payments of an additional \$400 for each emergency ambulance transportation service provided by WWAS to a Glencliff Home patient. For emergency ambulance transports from September 2023 through March 21, 2024, Glencliff Home has made \$11,600 in provider aid payments to WWAS. Given Glencliff Home's unique isolated geographical location, and the cost to WWAS to provide on-demand emergency ambulance transportation services, WWAS has requested an additional \$75,000 in provider aid payments for SFYs 2024 and 2025.

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The emergency medical transportation services provided by WWAS to Glencliff Home will serve Glencliff Home patients who require medical attention that is beyond the array of services offered by Glencliff Home. These cases stem from medical comorbidities (such as frailty), patient self-harm (such as swallowing a foreign body), and other emergent medical reasons. Many patients at Glencliff Home have Medicaid or Medicare (or both) which limits the ability of WWAS to recover its costs through insurance billing.

The current rate paid WWAS is based on the Medicaid allowable rate, which is less than the current prevailing cost to provide the emergency medical transportation services for a very rural and lower volume ambulance provider like WWAS.

Respectfully Submitted,



for:

Lori A. Weaver
Commissioner