



STATE OF NEW HAMPSHIRE
DEPARTMENT OF INFORMATION TECHNOLOGY
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Denis Goulet
Commissioner

January 22, 2024

The Honorable Ken Weyler, Chairman
 Fiscal Committee of the General Court
 State House
 Concord, NH 03301

His Excellency, Governor Christopher T. Sununu
 and the Honorable Council
 State House
 Concord, NH 03301

REQUESTED ACTION

Pursuant to RSA 14:30-a, VI, authorize the Department of Information Technology (DoIT) to amend an American Rescue Plan Act (ARPA) State Fiscal Recovery Funds (SFRF) item approved by the Fiscal Committee (FIS 21-141) on June 8, 2021 and Governor and Council # 68 on June 16, 2021, and as extended by Fiscal Committee (FIS 23-166) on May 19, 2023 and Governor and Council # 160 on May 31, 2023, by transferring \$212,500 in and among classes within an accounting unit for the purposes of obtaining software to develop, implement and provide cloud solutions that will enable and modernize digital government services. Effective upon Fiscal Committee and Governor and Council approvals through June 30, 2024. 100% Federal Funds.

Funds are budgeted in the following account 01-03-003-030010-24540000 ARP Cloud Services:

Class	Budget Category	Current Adjusted Authorized Budget FY 24	Requested Action	Revised Adjusted Authorized Budget FY 24
Income				
000-400338-16	Federal Funds	\$ 1,249,442	\$ -	\$ 1,249,442
	Totals	\$ 1,249,442	\$ -	\$ 1,249,442
Expenditures				
038-500177	Technology-Software	\$ 781	\$ 212,500	\$ 213,281
040-500800	Indirect Costs	\$ 2,500	\$ -	\$ 2,500
041-500801	Audit Fund Set Aside	\$ 3,450	\$ -	\$ 3,450
046-500465	Consultants	\$ 980,211	\$ -	\$ 980,211
066-500545	Employee training	\$ 262,500	\$ (212,500)	\$ 50,000
	Totals	\$ 1,249,442	\$ -	\$ 1,249,442

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EXPLANATION

Cloud services solutions provide flexible and scalable platforms that can adapt to changing business needs and allow the state to react quickly when disasters occur. They also minimize the impact on the state's infrastructure and provide flexibility and enhanced functionality as state agencies expand citizen services. These improvements continue to be needed to respond to the State's IT needs and the continued reliance of the public on remote communications and access to State services. The transfer of funds is required for the purposes of providing cloud solutions that will enable and modernize digital government services.

Funds are budgeted as follows:

Software (Class 038): Increase \$212,500

Software funds originally allocated to this project have been spent on software licensing and maintenance for cloud platforms, and for web-based services. However, there are ongoing software needs and it is anticipated that these funds would be fully utilized in 2024 to pay for the continued use of cloud software products.

Training (Class 066): Decrease \$212,500

Training funds have not been expended since resources onboarded over the past several years have been used to perform informal knowledge transfer and the state had utilized support services existing partners to provide general advisory guidance on configuration and governance of our cloud platforms and tools. The state will retain \$50,000 for other cloud training that has not been scheduled at this time. \$212,500 is available to transfer to Class 038-Technology Software since the need for software was greater than originally anticipated.

If Federal Funds are no longer available, General funds will not be used.

Respectfully submitted,



Denis Goulet
Commissioner



State of New Hampshire

DEPARTMENT OF ADMINISTRATIVE SERVICES

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MLC

Charles M. Arlinghaus
Commissioner

Catherine A. Keane
Deputy Commissioner

Sheri L. Rockburn
Assistant Commissioner

April 27, 2023

The Honorable Ken Weyler, Chairman
Fiscal Committee of the General Court and

His Excellency, Governor Christopher T. Sununu
and the Honorable Council

State House
Concord, New Hampshire 03301

REQUESTED ACTION

Pursuant to RSA 14:30-a, VI and RSA 124:15, the Department of Administrative Services (DAS) is seeking approval on behalf of State Agencies to amend the accept and expend of American Rescue Plan Act (ARPA) State Fiscal Recovery Funds (SFRF) requests by extending the end date for funding, new positions, and/or new Class 046-Consultants, created in relation to the acceptance of ARPA SFRF funds, from June 30, 2023 to June 30, 2024, effective upon approval of the Fiscal Committee and the Governor and Executive Council. 100% Federal Funds.

EXPLANATION

The Department of Administrative Services is seeking approval, on behalf of the State Agencies listed in Attachment A, to extend the effective date of the attached items from June 30, 2023 to June 30, 2024. This extension is allowable under the "procedural rules amendment" approved at the previous Fiscal Committee meeting on April 21, 2023. All items included in the attachment have been previously submitted by the respective state agency responsible for the program and approved by both the Fiscal Committee and Governor and Executive Council. In addition, the Governor's Office of Emergency Relief and Recovery (GOFERR) has reviewed the attachment and concurs with the extensions requested.

While all ARPA SFRF must be obligated by December 31, 2024, and expended by December 31, 2026, this request only serves to authorize agencies' program balances that are unspent as of June 30, 2023, as well as positions and consultants created pursuant to RSA 124:15, to carry forward into FY24 and reauthorize projects or programs that were already intended to continue utilizing authorized ARPA SFRF into the next biennium. This will also grant agencies in coordination with GOFERR time to further evaluate projects and programs as the ARPA SFRF obligation deadline approaches in order to

The Honorable Ken Weyler, Chairman
Fiscal Committee of the General Court

His Excellency, Governor Christopher T. Sununu
and the Honorable Council
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ensure any funds that may need to be reallocated to other uses have sufficient time to do so. Any request to reallocate an existing budget or repurpose funds for new or existing projects will require future Fiscal Committee and Governor and Council approvals and are not contemplated in this item.

If this item is not timely approved, the State would need to issue layoff notices to employees hired into these federally funded positions, created under the original ARPA request, agencies would halt work on time-sensitive projects or payments on existing contracts, and ongoing programs would be unable to issue or follow through on awards. Further, each agency would then need to submit a retroactive request to July 1, 2023 for approval to reauthorize the positions and funding; however, the retroactive requests would not eliminate the need to issue layoff notices in June 2023.

Typically, agencies budget for known federal grants in the upcoming biennial budget; however, the budget guidance issued in August 2022 instructed Agencies to exclude all COVID-related funding from their FY24-FY25 budget submissions in order to maintain the authorization methodology, compliance protocols, and audit trail that had become standard for use and oversight of ARPA SFRF. Moreover, although the funding is authorized by the federal government beyond June 30, 2023, including this one-time funding would have erroneously inflated the FY24-FY25 State budget.

In the event that Federal Funds are no longer available, General Funds will not be requested to support these programs. The Department of Administrative Services seeks approval of this request.

Respectfully submitted,



Charles M. Arlinghaus
Commissioner

Attachment A

Line	Agency/Entity	Program Name/Purpose	Fiscal Committee Approval	Governor & Council Approval	AU#	Partitions to Extend
1	Department of Administrative Services	State Building HVAC Replace and Repair/Maintenance	06/08/2021 - FIS 21-135	06/16/2021 - #154	24780000 24810000 24870000	9T3149 9T3150 9T3151
2	Department of Administrative Services	Temporary Capacity Increase - DPW	08/20/2021 - FIS 21-207	08/18/2021 - #122	24940000	
3	Department of Administrative Services	State Agency recruitment support	02/18/2022 - FIS 22-081; 02/17/2023 - FIS 23-060	03/09/2022 - #96 02/22/2023 - #102	26400000	9T3228 9T3226 9T3227 9T3297
4	Department of Administrative Services	Investments in Deferred Maintenance at State Facilities	07/22/2022 - FIS 22-267	07/27/2022 - #125	26640000	N/A
5	Department of Administrative Services	Cloud Migration of State ERP System	02/17/2023 - FIS 23-050	02/22/2023 - #100	28070000	N/A
6	Department of Agriculture, Markets and Food	NH Meat Processing Infrastructure and Training Investment Program	11/18/2022 - FIS 22-405	11/22/2022 - #57	26900000	N/A
7	Department of Business and Economic Affairs	Broadband Infrastructure	06/08/2021 - FIS 21-136; 03/24/2023 - FIS 23-096	06/16/2021 - #89; 04/12/2023 - #77	24410000	9T3102 9T3103 9T3104
8	Department of Business and Economic Affairs	InvestNH Program Support Staff	03/18/2022 - FIS 22-117	03/23/2022 - #79	26420000	9T3220 9T3233 9T3234
9	Department of Business and Economic Affairs	InvestNH Program Fund	04/15/2022 - FIS 22-150	05/04/2022 - #67	26520000	N/A
10	Department of Corrections	DOC Air Handlers & Ductwork Replacement	06/08/2021 - FIS 21-137	06/16/2021 - #75	24390000	N/A
11	Department of Corrections	Upgrading the Offender Management System (OMS)	01/21/2022 - FIS 22-033	01/26/2022 - #59	26340000	N/A
12	Department of Corrections	Fiber Optic Cable Upgrade and Replacement	01/21/2022 - FIS 22-034	01/26/2022 - #58	26350000	N/A
13	Department of Corrections	National Guard Temporary Staff Support	01/21/2022 - FIS 22-038	01/26/2022 - #57	26360000	N/A
14	Department of Corrections	Air Handlers & Ductwork Replacement - Additional Funds	10/14/2022 - FIS 22-368	10/19/2022 - #43	24390000	N/A
15	Department of Corrections	SWEEP - Technology and Automation Upgrades	10/14/2022 - FIS 22-369	10/19/2022 - #44	26810000	N/A

Attachment A

Line	Agency/Entity	Program Name/Purpose	Fiscal Committee Approval	Governor & Council Approval	AU#	Positions to Extend
16	Department of Education	College & Career Skills Mentoring Pilot Program (Big Brothers)	12/17/2021 - FIS 21-393	12/22/2021 - #95	26070000	N/A
17	Department of Education	School Security Project Investment	06/17/2022 - FIS 22-236	06/29/2022 - #158	26610000	N/A
18	Department of Education	School Security Project Investment	07/22/2022 - FIS 22-249	07/27/2022 - #99	26610000	9T3279
19	Department of Environmental Services	Drinking and Wastewater Infrastructure	06/08/2021 - FIS 21-138; 05/20/2022 - FIS 22-171	06/16/2021 - #101; 06/01/2022 - #75	24760000	9T3089 9T3090 9T3091 9T3092 9T3093 9T3094 9T3095 9T3097
20	Department of Environmental Services	Drinking and Wastewater Infrastructure II	10/22/2021 - FIS 21-313	10/27/2021 - #86	24760000	9T3096
21	Department of Environmental Services	Air Permit Relief Program	05/20/2022 - FIS 22-164	06/02/2022 - #72	24760000	N/A
22	Department of Environmental Services	LRM Permitting Positions	05/20/2022 - FIS 22-179	06/01/2022 - #73	24760000	N/A
23	Department of Environmental Services	Investment in State and Municipal Dam Infrastructure	05/20/2022 - FIS 22-195	06/01/2022 - #74	26570000	9T3235 9T3236 9T3237 9T3238
24	Department of Environmental Services	SWEEP - Online Systems and Full time Temporary Position	11/18/2022 - FIS 22-406	11/22/2022 - #99	26950000	9T3278
25	Department of Health and Human Services	Mental Health System Service Improvements (BHIP)	06/08/2021 - FIS 21-139	06/16/2021 - #13	24650000	N/A
26	Department of Health and Human Services	New Hampshire Hospital Upgrades (Lamott Roof, Health & Safety, and Seclusion Room)	06/08/2021 - FIS 21-140	06/16/2021 - #12	24650000	N/A
27	Department of Health and Human Services	Bureau of Family Assistance Call Center	06/18/2021 - FIS 21-169; 06/17/2022 - FIS 22-230; 03/24/2023 - FIS 23-106	06/30/2021 - #7; 06/15/2022 - #12; 03/22/2023 - #20A	24650000	N/A
28	Department of Health and Human Services	Healthcare Workforce Capacity - Underserved Populations	08/20/2021 - FIS 21-243	08/18/2021 - #14	24650000	9T3160
29	Department of Health and Human Services	Hampstead Hospital	10/22/2021 - FIS 21-314; 02/18/2022 - FIS 22-083	10/27/2021 - #7B; 02/16/2022 - Late Item A	24380000	N/A

Line	Agency/Entity	Program Name/Purpose	Fiscal Committee Approval	Governor & Council Approval	AJ#	Positions to Extend
30	Department of Health and Human Services	Early Intervention and Prevention Behavior Health Support (OBH)	11/19/2021 - FIS 21-354	11/22/2021 - #12	26480000	N/A
31	Department of Health and Human Services	Early Childhood Mental Health Support	11/19/2021 - FIS 21-355	11/22/2021 - #11	24650000	N/A
32	Department of Health and Human Services	Facility & COVID-19 Response Support (EO 2021-12 Reponse)	12/02/2021 - FIS 21-363	12/08/2021 - #68	24650000	N/A
33	Department of Health and Human Services	Medicaid Care Management Study	01/21/2022 - FIS 22-014	01/26/2022 - #6	24650000	N/A
34	Department of Health and Human Services	Behavioral Health Strike Team	01/21/2022 - FIS 22-042	01/26/2022 - #14	24650000	N/A
35	Department of Health and Human Services	COVID-19 Supplies and Equipment Storage (Warehouse Lease)	03/18/2022 - FIS 22-113	03/23/2022 - #13	24650000	N/A
36	Department of Health and Human Services	COVID-19 Wastewater Testing	04/15/2022 - FIS 22-146	04/20/2022 - #27	24650000	N/A
37	Department of Health and Human Services	Hampstead Hospital Operations Contract	04/15/2022 - FIS 22-152	04/20/2022 - #6	26480000	N/A
38	Department of Health and Human Services	Investment in SUD Related Services and Prevention Efforts	07/22/2022 - FIS 22-269	07/27/2022 - #52	24650000	N/A
39	Department of Health and Human Services	COVID-19 Mobile Testing and Vaccination Services	09/09/2022 - FIS 22-304	09/07/2022 - #26	24650000	N/A
40	Department of Health and Human Services	Birth Center and Midwife Insurance Premium Stabilization	09/09/2022 - FIS 22-312	09/21/2022 - #11	24650000	N/A
41	Department of Health and Human Services	Short Term and Cold Weather Shelter Support	09/09/2022 - FIS 22-313	09/07/2022 - #25A	24650000	N/A
42	Department of Health and Human Services	COVID-19 Winter Surge Services	10/14/2022 - FIS 22-361	10/19/2022 - #7	24650000	N/A
43	Department of Health and Human Services	COVID PCR Tests for SNH Congregate Living Settings	10/14/2022 - FIS 22-362	10/19/2022 - #8	24650000	N/A
44	Department of Health and Human Services	SWEEP - Appeals Portal	10/14/2022 - FIS 22-363	10/19/2022 - #9	24650000	N/A
45	Department of Health and Human Services	SWEEP - Incident Management System Improvements	10/14/2022 - FIS 22-364	10/19/2022 - #10	24650000	N/A
46	Department of Health and Human Services	SWEEP - Call Center	10/14/2022 - FIS 22-366	10/19/2022 - #12	24650000	N/A
47	Department of Health and Human Services	Forensic Hospital Investments	11/18/2022 - FIS 22-398	11/22/2022 - #11	24650000	N/A
48	Department of Health and Human Services	COVID-19 Testing Service Contracts	11/18/2022 - FIS 22-422	11/22/2022 - #7	24650000	N/A
49	Department of Health and Human Services	SolutionHealth Consolidated Behavioral Health Hospital	09/09/2022 - FIS 22-305	03/22/2023 - #6A	24650000	N/A

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50	Department of Health and Human Services	Strengthening Child Care Workforce	04/21/2023 - FIS 23-124	04/12/2023 - #15	24650000	N/A
51	Department of Information Technology	ARP Cloud Services, Continuity of Operation, IT, and Cybersecurity	06/08/2021 - FIS 21-141	06/16/2021 - #68	24540000 24420000 24600000 24480000	N/A
52	Department of Information Technology	Cyber Insurance/Protection Program	03/18/2022 - FIS 22-114	03/23/2022 - #57	26410000	N/A
53	Department of Information Technology	Portable Wi-Fi Connectivity Support	05/20/2022 - FIS 22-205	06/01/2022 - #45	26590000	N/A
54	Department of Information Technology	State Licensing Portal Modernization	07/22/2022 - FIS 22-265	07/27/2022 - #29	26630000	N/A
55	Department of Justice	Temporary Staff for Criminal Investigation-YDC	06/08/2021 - FIS 21-142; 02/17/2023 - FIS 23-057	06/16/2021 - #137; 03/07/2023 - #95	24620000	9U672 9U673 9U674 9U675 9T3141 9T3142
56	Department of Justice	Grant Aid - COVID 19 Relaxed Restrictions	06/18/2021 - FIS 21-168; 02/18/2022 - FIS 22-065; 07/22/2022 - FIS 22-253	06/30/2021 - #173; 02/16/2022 - #121; 07/27/2022 - #120	24590000	N/A
57	Department of Justice	Support for Increased Victim Services & VOCA	09/17/2021 - FIS 21-252; 02/18/2022 - FIS 22-064; 07/22/2022 - FIS 22-254	10/13/2021 - #92A; 02/16/2022 - #123; 07/27/2022 - #121	24790000	N/A
58	Department of Justice	Internet Crimes Against Children (ICAC)	05/20/2022 - FIS 22-199	05/18/2022 - #105A	26550000	N/A
59	Department of Justice	Support for Increased Victim Services & VOCA	02/17/2023 - FIS 23-056	02/22/2023 - #94	24790000	N/A
60	Department of Justice	Website Update and Modernization	03/24/2023 - FIS 23-100	03/22/2023 - #114	28270000	N/A
61	Department of Labor	SWEEP - OnBase System Improvements	10/14/2022 - FIS 22-353	10/19/2022 - #42	26800000	N/A
62	Department of Military Affairs and Veterans Services	SWEEP - Cloud Based Database	N/A	10/19/2022 - #36	26620000	N/A
63	Department of Military Affairs and Veterans Services	SWEEP - Automated Inventory Tracking Software	N/A	10/19/2022 - #36	26620000	N/A

Attachment A

Line	Agency/Entity	Program Name/Purpose	Fiscal Committee Approval	Governor & Council Approval	AU#	Positions to Extend
64	Department of Natural and Cultural Resources	State Parks Projects	06/08/2021 - FIS 21-143; 09/09/2022 - FIS 22-322	06/16/2021 - #93; 09/21/2022 - #76	24670000	9T3143
65	Department of Natural and Cultural Resources	The Save Our Granite Stages (SOGS) Program	02/18/2022 - FIS 22-082	03/09/2022 - #62	26390000	N/A
66	Department of Natural and Cultural Resources	State Parks - Historic Sites Improvements	07/22/2022 - FIS 22-266	07/27/2022 - #61	26660000	N/A
67	Department of Natural and Cultural Resources	Trail Groomer and Trail GIS Mapping Tool	10/14/2022 - FIS 22-352	10/19/2022 - #59	26840000	N/A
68	Department of Natural and Cultural Resources	Digital Online User Generated Review and Compliance System (DOUG R&C)	04/21/2023 - FIS 23-126	05/03/2023 - #75	TBD	N/A
69	Department of Revenue Administration	SWEEP - Highspeed Scanner Investment	10/14/2022 - FIS 22-354	10/19/2022 - #32	26410000	N/A
70	Department of Revenue Administration	SWEEP - RIMS CORE21 Software Improvements	10/14/2022 - FIS 22-355	10/19/2022 - #33	26760000	N/A
71	Department of Revenue Administration	SWEEP - Web Application Upgrade and Enhancement	10/14/2022 - FIS 22-356	10/19/2022 - #34	26790000	N/A
72	Department of Safety	School Physical Security Assessments and IPOC	06/08/2021 - FIS 21-145	06/16/2021 - #133	24740000 24800000	TMPPT6039 TMPPT6040
73	Department of Safety	CDL Licensing Improvements Program	10/22/2021 - FIS 21-311	10/27/2021 - #102	24440000	9T3171 9T3172 9T3173 9T3174
74	Department of Safety	First Responder Recruitment and Training Program	11/19/2021 - FIS 21-350	11/22/2021 - #101	24830000	9T3190
75	Department of Safety	NHSP Forensic Biology Resources	05/20/2022 - FIS 22-201	05/18/2022 - #98A	26540000	9T3277
76	Department of Safety	COVID-19 After Action Report and Improvement Plan	06/17/2022 - FIS 22-235	06/29/2022 - #165	26720000	N/A
77	Department of Safety	SUD Related Public Awareness Campaign	07/22/2022 - FIS 22-270	07/27/2022 - #108	26650000	N/A
78	Department of Safety	SWEEP - DOS Critical IT Investments	10/14/2022 - FIS 22-351	10/19/2022 - #93	26870000 26880000 26890000	N/A
79	Department of Safety	E911 Facility Investment	11/18/2022 - FIS 22-421	11/22/2022 - #159	26920000	N/A
80	Department of Transportation	SWEEP - Winter and Highway Maintenance	10/14/2022 - FIS 22-370	10/19/2022 - #23	26740000	N/A

Line	Agency/Entity	Program Name/Purpose	Fiscal Committee Approval	Governor & Council Approval	AU#	Positions to Extend
81	Fish and Game Department	Temporary Permit Application Review Staff Support for Water Projects	06/08/2021 - FIS 21-156	06/16/2021 - #90	24750000	9T3101
82	Fish and Game Department	Temporary Permit Application Review Staff Support for Water Projects	08/03/2021 - FIS 21-197	08/18/2021 - #45A	24750000	9T3157 9T3159 9T3158
83	Fish and Game Department	Design and construction of three fish hatchery systems (Late Item)	04/15/2022 - FIS 22-153	04/20/2022 - #68	26490000	N/A
84	Fish and Game Department	SWEEP - IT Solutions Improvements	10/14/2022 - FIS 22-349	10/19/2022 - #55	26830000	N/A
85	Governor's Office for Emergency Relief and Recovery	Expanding and Modernizing Technology Related Programming (NCC Engineering) and Guidehouse Contract	06/08/2021 - FIS 21-146	06/16/2021 - #63	24690000	N/A
86	Governor's Office for Emergency Relief and Recovery	GOFERR Admin Budget	06/18/2021 - FIS 21-172	06/30/2021 - #93	19110000	N/A
87	Governor's Office for Emergency Relief and Recovery	Housing Needs Administration Program	08/03/2021 - FIS 21-203	08/04/2021 - #33A	24690000	N/A
88	Governor's Office for Emergency Relief and Recovery	Youth Residential Facility Improvement Program	10/22/2021 - FIS 21-283; 09/09/2022 - FIS 22-300	10/27/2021 - #62; 09/07/2022 - #63	24690000	N/A
89	Governor's Office for Emergency Relief and Recovery	LNA Recruiting and Training Program	12/17/2021 - FIS 21-391	12/22/2021 - #59	24690000	N/A
90	Governor's Office for Emergency Relief and Recovery	Career Pathways Program	02/18/2022 - FIS 22-080	03/09/2022 - #58	24690000	N/A
91	Governor's Office for Emergency Relief and Recovery	Temporary Relief for Guardian Appointments	03/18/2022 - FIS 22-115	03/23/2022 - #78	24690000	N/A
92	Governor's Office for Emergency Relief and Recovery	Veteran Housing and Retreat Center	03/18/2022 - FIS 22-116	03/23/2022 - #77	24690000	N/A
93	Governor's Office for Emergency Relief and Recovery	CCSNH Licensed Practitioner Nurse (LPN) program	04/15/2022 - FIS 22-148	04/20/2022 - #63	24690000	N/A
94	Governor's Office for Emergency Relief and Recovery	Involuntary Emergency Admissions Case Improvements	04/15/2022 - FIS 22-149	04/20/2022 - #62	24690000	N/A
95	Governor's Office for Emergency Relief and Recovery	County Nursing Home Infrastructure Program	06/17/2022 - FIS 22-237	06/15/2022 - #80B	24690000	N/A
96	Governor's Office for Emergency Relief and Recovery	Investments in SUD Facilities and Programming	07/22/2022 - FIS 22-268	07/27/2022 - #52	24690000	N/A

Attachment A

Line	Agency/Entity	Program Name/Purpose	Fiscal Committee Approval	Governor & Council Approval	ADJ#	Positions (to Extend)
97	Governor's Office for Emergency Relief and Recovery	Municipal Boat Launch Investment Program	09/09/2022 - FIS 22-318	09/21/2022 - #70	24690000	N/A
98	Governor's Office for Emergency Relief and Recovery	County Emergency Equipment Investment Program	10/14/2022 - FIS 22-357	10/19/2022 - #47	24690000	N/A
99	Governor's Office for Emergency Relief and Recovery	Judicial Branch Infrastructure Investments	10/14/2022 - FIS 22-358	10/19/2022 - #48	24690000	N/A
100	Governor's Office for Emergency Relief and Recovery	Community Center Investment Program	10/14/2022 - FIS 22-359	10/19/2022 - #49	24690000	N/A
101	Judicial Council	Support for Indigent Defense	10/22/2021 - FIS 21-307	10/27/2021 - #49	24430000	N/A
102	New Hampshire Commission for Human Rights	SWEEP - Case Management and Public Information Portal	N/A	11/22/2022 - #58	26960000	N/A
103	New Hampshire Employment Security	Transportation Workforce Recruitment	10/22/2021 - FIS 21-306	10/27/2021 - #48	24460000	N/A
104	New Hampshire Employment Security	NH Emergency Medical Technician (EMT) Training Program	11/18/2022 - FIS 22-426	11/22/2022 - #56A	26940000	N/A
105	New Hampshire Insurance Department	SWEEP - Modernize critical IT Infrastructure	11/18/2022 - FIS 22-407	11/22/2022 - #59	26930000	N/A
106	New Hampshire Veterans Home	NH Veterans Home Support - Fire Suppression Improvements	09/09/2022 - FIS 22-321	09/07/2022 - #70A	26730000	N/A
107	New Hampshire Veterans Home	SWEEP- IT Infrastructure and Resident Safety Improvements	10/14/2022 - FIS 22-360	10/19/2022 - #84	26860000	N/A
108	Pease Development Authority - DPH	Pease Development Authority (PDA)	11/19/2021 - FIS 21-351	11/22/2021 - #58	24560000	N/A
109	Pease Development Authority - DPH	PDA Port Authority Investments	06/17/2022 - FIS 22-234	06/15/2022 - #80A	26600000	N/A
110	Police Standards and Training Council	PSTC A/C Replacements and Range Ventilation	06/08/2021 - FIS 21-144	06/16/2021 - #132	24880000	N/A



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STATE OF NEW HAMPSHIRE
DEPARTMENT OF INFORMATION TECHNOLOGY
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Denis Goulet
 Commissioner

May 27, 2021

The Honorable Ken Weyler, Chairman
 Fiscal Committee of the General Court
 State House
 Concord, NH 03301

His Excellency, Governor Christopher T. Sununu
 and the Honorable Council
 State House
 Concord, NH 03301

REQUESTED ACTION

1. Pursuant to the provisions of RSA 14:30-a, VI, authorize the Department of Information Technology (DoIT) to accept and expend \$6,407,187 of American Rescue Plan (ARP) State and Local Fiscal Recovery Funds (FRF), in support of DoIT's response to the COVID-19 public health emergency, and \$ 23,600,000 for government services under Section 602(c)(1)(C), effective upon Fiscal Committee and Governor and Council approval for the period July 1, 2021 through June 30, 2023. Funding Source: 100% Federal Funds.

2. Pursuant to the provisions of RSA 124:15, authorize the Department of Information Technology (DoIT) to establish Class 046 Consultants for the purpose of hiring independent professional services for installation and configuration of hardware, software, cyber threat analysis support and assistance with the management of platform and resource utilization effective upon Fiscal Committee and Governor and Council approval for the period July 1, 2021 through June 30, 2023. Funding Source: 100% Federal Funds.

Funds are to be budgeted in FY2022 and FY2023 in the new accounting units as follows. All transactions will be accounted for using activity codes to be determined and as assigned by GOFERR.

01-03-003-030010-24xxxxxx Department of Information Technology, ARP Cybersecurity (COVID-19 public health response)

Class	Description	FY22 Requested Budget	FY23 Requested Budget	FY22/FY23 Total Requested Budget
037-500171	TECHNOLOGY HARDWARE	\$646,000	\$0	\$646,000
038-500177	TECHNOLOGY SOFTWARE	\$875,000	\$0	\$875,000
040-500800	INDIRECT COSTS	\$2,500	\$0	\$2,500
041-500801	AUDIT FUND SET ASIDE	\$2,086	\$0	\$2,086
046-500465	CONSULTANTS	\$530,414	\$0	\$530,414
066-500545	TRAINING	\$30,000	\$0	\$30,000
	TOTAL EXPENSES	\$2,086,000	\$0	\$2,086,000
Source of Funds				
000-48xxxx	FEDERAL FUNDS	\$2,086,000	\$0	\$2,086,000
	TOTAL REVENUE	\$2,086,000	\$0	\$2,086,000

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01-03-003-030010-24xxxxxx Department of Information Technology, ARP Cloud Services (COVID-19 public health response)

Class	Description	FY22 Requested Budget	FY23 Requested Budget	FY22/FY23 Total Requested Budget
038-500177	TECHNOLOGY SOFTWARE	\$844,800	\$0	\$844,800
040-500800	INDIRECT COSTS	\$2,500	\$0	\$2,500
041-500801	AUDIT FUND SET ASIDE	\$3,450	\$0	\$3,450
046-500465	CONSULTANTS	\$2,336,450	\$0	\$2,336,450
066-500545	TRAINING	\$262,500	\$0	\$262,500
	TOTAL EXPENSES	\$3,449,700	\$0	\$3,449,700
Source of Funds				
000-48xxxx	FEDERAL FUNDS	\$3,449,700	\$0	\$3,449,700
	TOTAL REVENUE	\$3,449,700	\$0	\$3,449,700

01-03-003-030010-24xxxxxx Department of Information Technology, ARP Continuity of Operations (COVID-19 public health response)

Class	Description	FY22 Requested Budget	FY23 Requested Budget	FY22/FY23 Total Requested Budget
037-500171	TECHNOLOGY HARDWARE	\$583,487	\$0	\$583,487
040-500800	INDIRECT COSTS	\$2,500	\$0	\$2,500
041-500801	AUDIT FUND SET ASIDE	\$871	\$0	\$871
046-500465	CONSULTANTS	\$284,629	\$0	\$284,629
	TOTAL EXPENSES	\$871,487	\$0	\$871,487
Source of Funds				
000-48xxxx	FEDERAL FUNDS	\$871,487	\$0	\$871,487
	TOTAL REVENUE	\$871,487	\$0	\$871,487

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01-03-003-030010-24xxxxxx Department of Information Technology, ARP Critical IT Infrastructure:
(government services under Section 602(c)(1)(C))

Class	Description	FY22 Requested Budget	FY23 Requested Budget	FY22/FY23 Total Requested Budget
037-500171	TECHNOLOGY HARDWARE	\$17,491,398	\$0	\$17,491,398
038-500177	TECHNOLOGY SOFTWARE	\$5,120,602	\$0	\$5,120,602
040-500800	INDIRECT COSTS	\$2,500	\$0	\$2,500
041-500801	AUDIT FUND SET ASIDE	\$23,600	\$0	\$23,600
046-500465	CONSULTANTS	\$961,900	\$0	\$961,900
	TOTAL EXPENSES	\$23,600,000	\$0	\$23,600,000
Source of Funds				
000-48xxxx	FEDERAL FUNDS	\$23,600,000	\$0	\$23,600,000
	TOTAL REVENUE	\$23,600,000	\$0	\$23,600,000

EXPLANATION

Pursuant to US Treasury 31 CFR Part 35, RIN 1505-AC77, the Coronavirus State Fiscal Recovery Fund established under the American Rescue Plan Act, DoIT will use the funds for the following activities:

ARP Cybersecurity (\$2,086,000): The COVID-19 public health emergency continues to have a number of negative impacts to the confidentiality, integrity and availability of critical personal and public health information for New Hampshire's citizens and key public health programs that are protected by DoIT's cybersecurity program. These cybersecurity program enhancements are targeted to address these negative impacts by:

- Monitoring and protecting the real-time flow of personal and federally protected health information related to COVID-19 vaccines, vaccination, and public health issues between state systems and cloud-hosted applications.
- Providing positive identity verification and protection from phishing and ransomware attacks by malicious actors who are using the COVID-19 public health emergency as a lure in phishing emails and infected attachments.
- Expanding our cyber threat analysis capabilities to detect and block malicious cyber activity before it can affect systems that store and protect sensitive personal and public data related to the COVID-19 public health emergency.

The ARP funds in support of Cybersecurity will allow the State of New Hampshire to apply the necessary threat intelligence, identity verification and cyber capabilities to monitor and protect the flow of critical COVID-19 related citizen and public health data against malicious cyber actors and is therefore allowable as a COVID-19 related response to the public health emergency.

ARP Cloud Services Fiscal Recovery Funds (\$3,449,700): Two major factors are driving DoIT's request to obtain services and tools to design, develop, implement and provide cloud solutions that will enable and modernize digital government services. First, our historical unbundling strategy has put us at a disadvantage when responding to the challenges of the COVID-19 response and recovery activities that are still continuing. This removed our ability to skip releases and unbundle to reduce operational expenses to enable functional capabilities due to COVID-19. Second, our tools vendor Microsoft has switched from a perpetual license model to a bundled subscription model.

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The state has begun implementing these tools based on CARES Act funding provided as part of the state's initial COVID-19 response. Funds are needed to continue and expand functionality and continue support and effective management of the environment, which has become a critical and heavily utilized platform for the state throughout the continuing COVID-19 crisis. This effort has allowed agencies to continue to work effectively during the pandemic due to remote work capability needs to serve its citizens and businesses. These collaboration and cloud services solutions provide flexible and scalable platforms that can adapt to changing business needs and allow the state to react quickly when disasters occur. They also minimize the impact on our state's infrastructure and provide flexibility and enhanced functionality as state agencies expand citizen services. As these improvements continue to be needed to respond to the State's IT needs during the COVID-19 public health emergency the continued reliance of the public on remote communications and access to State services, these services and investments are therefore allowable as a COVID-19 related response to the public health emergency.

ARP Continuity of Operations (\$871,487): This request will address core Information Technology services required to implement cloud based infrastructure to accommodate DoIT continuity of operation (COOP) and disaster recovery (DR) services. These services will be based on business needs identified during the COVID-19 response and currently being collected and refined under an existing capital appropriation. In essence, this will improve the ability of NH agencies to support its citizens and businesses during emergency conditions that could potentially disrupt critical services, such as COVID-19.

The ability to run DoIT services from a flexible and scalable cloud platform will provide a more dynamic environment when needed to ensure critical systems and services are available to agencies, citizens and businesses in the event of a crisis.

This includes providing protection against unexpected events impacting the delivery of DoIT services provided from the primary data center, enhanced security to defend against attacks on the primary data center such as ransomware and other cybersecurity attacks, the prevention of data loss, and the infrastructure required to provide disaster recovery services in the event the State's primary data center services are unavailable. As these improvements continue to be needed to respond to the State's IT needs resulting from the COVID-19 public health emergency and the continued reliance of the public on remote communications and access to State services, these services and investments are therefore allowable as a COVID-19 related response to the public health emergency.

ARP Critical IT Infrastructure (\$23,600,000): This initiative consists of multiple components to address Core IT infrastructure modernization, that will enhance security and monitoring capabilities, allows for rapid infrastructure expansion to address capacity and business needs that have been challenging during COVID, while providing added protection of State and citizen information. These improvements are allowable as government services under Section 602(c)(1)(C).

Network Continuity: Replaces all end of life (EOL) core network infrastructure, agency equipment and addresses capacity constraints, security and compliance issues. The Executive Branch network that supports state agencies has a high percentage of network equipment that is either at EOL or will be at EOL shortly. When equipment reaches its End of Life, vendors no longer provide security patches and other updates which create growing security, federal, and Payment Card Industry (PCI) compliance risks. In addition to EOL equipment there is a major technology shift occurring in the networking space called Software Defined Networking (SDN). States are migrating toward SDN to assist with the increasing requirements for performance and security on their networks driven by:

- Accelerated adoption of cloud computing
- Expansion of Internet of Things (IOT)
- Increased remote workforce needs due to COVID-19
- Steep increase in the volume of citizen critical services that travel on our networks, driven by the COVID-19 public health emergency

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DoIT has worked with our network equipment vendor to identify the equipment and services required to keep agency networks performant and compliant for the next 5 – 6 years. The proposal provides a significant discount over our standard pricing by acquiring all of the equipment in a large volume single transaction, along with design and training services. Rapid implementation services are included (12,000 hours), allowing the project to be completed within 12-18 months. The network refresh would replace routers, switches, firewalls, and wireless equipment, along with expanding wireless capabilities to additional agencies.

Implementing this solution will also provide the opportunity to shift ownership and funding of agency network infrastructure environments to DoIT, utilizing the existing Telecommunications revolving fund to address new requirements and future refresh needs.

DoIT DR/COOP: Accelerates the planned DoIT core infrastructure DR/COOP solution and addresses the need to replace aged infrastructure in our primary Data Center. The American Rescue Plan funding would be used to expand and accelerate the DoIT Disaster Recovery Services Project proposed for FY22/FY23. Key upgrades to our primary data center at 27 Hazen Drive are required to address severe power, cooling and fault tolerance limitations. These upgrades would include the replacement of transformers, HVAC systems, UPS, distribution panels and adding redundant generator backup, to reduce unplanned downtime and allow routine maintenance without operational shutdowns.

Addressing these deficiencies will significantly extend the long term viability of the Hazen Data Center and allow for further consolidation of on campus data centers. Included in the expanded DR/COOP plan are consulting services thereby allowing DoIT to accelerate and complete the project in 2 years while providing an "Infrastructure as a Service" in the cloud for DR Services.

Backup: Modernizes the DoIT backup architecture solution and storage environments through consolidation and implementation of new technologies. Performing regular backups is a critical component of any modern organization's resiliency efforts. One critical reason for creating backups is to perform a restore of data to a given point in time, should data loss or corruption occur. During the COVID-19 response over the past year, backup was a critical service, ensuring we could recover whole systems, department shared drives, personal drives, and databases when the need arose, as well as the backup of new, unplanned pandemic data and applications created in support of the State's response to COVID. Without this resiliency, our pandemic response efforts may have been compromised.

DoIT's growing reliance on critical data and the sheer volume of that data is straining our already aging backup infrastructure, especially when we consider it is ultimately a tape-based system. A modern, tapeless architecture, utilizing hybrid Cloud and Disaster Recovery as a Service (DRaaS) technologies, will allow us to scale in support of growing data needs and speed up recovery, especially when we consider our ability to perform a timely restore from ransomware events such as the Colonial Pipeline compromise. In a number of similar attacks, strong backups reduced, or virtually eliminated, ransom payments.

Storage: The ability to store and provide fast, reliable access to data is a critical service in support of our citizens. Nowhere was this more apparent than during the COVID-19 pandemic. Comprehensive data analytics utilized during our pandemic response required high performance solid-state storage and consumed enormous space in support of this critical mission.

However, our current storage landscape consists of nine aging storage arrays, four of which are end-of-life and five approaching end-of-life. As our storage arrays reach EOL, maintenance and support are no longer available from the primary vendor. Contracts with third party vendors have been implemented to provide support, putting the environment at an increased risk. In addition, the sheer number of arrays, all of varying sizes and software release levels, has made support difficult and inefficient. A single, modern array will allow us to consolidate the existing arrays, create administrative efficiency and support future, modern workloads with a hybrid Cloud architecture.

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Funds are budgeted as follows:

Class 037-Technology, Hardware

Cybersecurity Project

- Procure servers and physical personal identity tokens

Critical IT Infrastructure Project

- Hardware to store data on-site at the primary data center for immediate critical systems recovery
- Cloud based infrastructure (servers, storage) that will be duplicated in the cloud to provide DR and COOP
- Storage array hardware for primary data center
- Power, cooling, distribution and fault tolerance replacements/upgrades in our primary data center
- Network equipment (routers, switches, firewalls, wireless equipment) to address EOL, security and compliance

Class 038 -Technology, Software

Cybersecurity Project

- Cloud access security broker software

Cloud Services Project

- Procure enhanced licenses to enable functions and security features required to manage the ongoing environment

Critical IT Infrastructure Project

- Licensing for the Backup Solution
- Licensing for the storage arrays, data center monitoring and alerts

Class 040 -Indirect Expenses

- Budgeted at a rate of 10% of direct costs up to the first \$25K of any contract outsourcing functions or sub awards

Class 041 -Audit Fund Set Aside

- Budgeted at a rate of .001

Class 046-Consultants

Cybersecurity Project

- Independent consultants for installation and configuration of hardware and software
- Cyber threat analysis support and assistance with the management of the platform and resource utilization

Cloud Services Project

- Assist with the management of the platform and resource utilization (Cloud Services)
- Assist with business analysis for ongoing agency requests and environmental configuration,
- Assist with architectural planning to ensure ongoing sustainability of the platform
- Provide development services within the platform as needed
- Manage activities to setup agency TEAMS and SharePoint sites
- Provide ongoing training and guidance on platform best practices and supported usage

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DR/COOP Project

- Consulting services to provide assistance needed to duplicate DoIT technology services, processes, applications, hardware and software platforms, and to migrate and continuously sync the data to the cloud.

Critical IT Infrastructure Project

- Assist in the design and implementation of the backup and storage solutions
- Data Center re-design and installation services

Class 066-Training

Cybersecurity Project and Cloud Services Project

- On-going DoIT staff training in support of new services and tools

The following information is provided in accordance with the Comptroller's instructions memorandum dated September 21, 1981

1. List of personnel involved: Temporary consultants.
2. Nature, Need and Duration: for the purpose of hiring independent professional services for installation and configuration of hardware, software, cyber threat analysis support and assistance with the management of platform and resource utilization.
3. Relationship to existing agency programs: Builds upon DoIT's previous efforts in response to the COVID-19 public health emergency across all state agencies and partnerships relative to the COVID-19 response efforts.
4. Has a similar program been requested of the legislature and denied? No.
5. Why wasn't funding included in the agency's budget request? It was not known at the time that DoIT would be applying for American Rescue Plan (ARP) State and Local Fiscal Recovery Funds (FRF).
6. Can portions of the grant funds be utilized? This request is 100% federally funded.
7. Estimate the funds required to continue these positions: \$0.00. The temporary consulting positions will not be continued beyond the time frame of the American Rescue Plan (ARP) State and Local Fiscal Recovery Funds (FRF)

In the event that Federal Funds are no longer available, General Funds will not be requested to support this program.

Respectfully submitted,



Denis Goulet
Commissioner