



STATE OF NEW HAMPSHIRE
DEPARTMENT OF INFORMATION TECHNOLOGY
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Denis Goulet
Commissioner

September 29, 2023

His Excellency, Governor Christopher T. Sununu
and the Honorable Council
State House
Concord, New Hampshire 03301

REQUESTED ACTION

The Department of Information Technology requests to place an item on the consent calendar.

Pursuant to RSA 4:8, authorize the Department of Information Technology to accept a fellowship award on behalf of William Mannion in the amount of \$618. This award is in support of an invitation extended to William Mannion, a DoIT employee, to speak at the Chief Data Officer Summit on November 2, 2023 at the Magnolia Hotel in St. Louis, MO effective upon Governor and Council approval. The Chief Data Officer Summit is sponsored by The Center for Digital Government.

EXPLANATION

The Center for Digital Government was created in 1999 out of a recognition that the proliferation of personal computing had significant and far-reaching implications for state and local government. Advances in technology began to draw computing out of the data center and away from mainframe computers and career technologists, placing it on desktops in the hands of all employees. Development of extensive and robust networks created new and valuable connections that began to diminish the influence of time and distance. This began an era of fundamental rethinking of public service delivery. The Center was at the forefront of exploring the implications and opportunities this created with elected and appointed officials and industry alike.

In the years since its inception, the Center has continued to encourage the application of information technology to state and local government processes and service delivery. The proliferation of technology, its integration into the day-to-day lives and activities of the public,

and development of capabilities almost unimaginable several years ago have resulted in both great opportunity and high expectations for the future.

The Center remains dedicated to working with government and industry to encourage and support adoption of proven strategies and approaches to meeting the needs of today while keeping an eye on the horizon in order to identify, define and help plan for the opportunities of tomorrow.

The Center is convening state and local government data officers for a one-day in person meeting. The goal of the Summit is to create an intimate and interactive environment with IT peers and partners to build and foster relationships. The Summit consists of a full day of lively and candid discussions around the following topics:

- Data Architecture: How to Organize and Structure Data for Success
- Data Literacy: How to Build a Data Culture and Skills
- Data Quality: How Much Is Needed
- AI Needs Data to Survive: What Steps are Needed

The Department requests authorization to accept this fellowship award valued at \$618 for William Mannion to speak at the Chief Data Officer Summit. This award includes roundtrip airfare and hotel expenses. The event begins on November 1st and ends on November 2nd.

The estimated cost for the award is as follows:

Round Trip Airfare – Manchester to St Louis - \$ 417
Lodging, November 1st- \$ 201

The Department of Information Technology wishes to accept this award.

Respectfully submitted,



Denis C. Goulet
Commissioner/CIO
Department of Information Technology

Attachment: Agenda

Agenda

Thursday, November 2

8:00 am Central Registration and Breakfast

9:00 am Central Welcome and Introductions

Teri Takai, Senior Vice President, Center for Digital Government

9:15 am Central Data Architecture: How to Organize and Structure Data for Success

State and local governments have established the role of the Chief Data Officer recognizing the importance of providing data governance and architecture to harness data as a government asset. What are the roles and responsibilities across government to ensure data quality? Security? Privacy? Who is responsible for developing standards and processes to ensure data interoperability? How can governments ensure that their technology architecture supports their data architecture? This session will explore the challenges that Chief Data Officers face and how they collaborate across the organization to organize and structure data for success.

10:00 am Central Break

10:15 am Central Data Literacy: How to Build a Data Culture and Skills

As a government agency, you can have a robust and incredible data plan. Still, if your staff cannot work with the data, the validity and effectiveness of that data can be nullified. What role does data literacy across government play in the effective use of data for business outcomes? How can government democratize data and ensure accessibility for effective analytics. What role does data ethics and social responsibility play as government uses data for decision making? Join this session to explore

key questions around how government can build a data culture and skills to become a data centric organization.

11:00 am Central Break

11:15 am Central Data Quality: How Much Is Needed?

The challenge facing government utilization of data always starts with data quality. How much do we need? How do we tackle the daunting task of ensuring data will yield accurate and effective analytic results? Are all data created equal? Chief Data Officers have been discussing and debating these issues but there is always more to share and learn. This session will take the discussion to the next level to understand what is needed and how data quality can be evaluated and assessed.

12:00 pm Central Lunch

1:15 pm Central AI Needs Data to Survive: What Steps are Needed?

With the hot topic of AI, Chief Data Officers know that AI is only as good as the data it utilizes. But the growing acceptance of AI from algorithms embedded in technology solutions to the use of generative AI tools to help with all aspects of government, the need for data to feed AI has risen to the top of the list of concerns. This session will explore how AI has changed the urgency of data challenges - from quality to privacy to security to equity.

2:00 pm Central Break

2:15 pm Central	Around the Horn
	<p>The summit will close with a look at the discussions that have taken place today – both in sessions and in the opportunities to network and engage with peers and partners. We will open to a roundtable discussion to explore challenges in greater detail. What did we learn from our discussions? How has it prepared us to return to our leadership roles? What do we need to do next to grow our organizations to face the future with a drive to continue to make government better?</p>
3:00 pm Central	Closing Thoughts and Open Discussion
3:30 pm Central	Adjourn