



STATE OF NEW HAMPSHIRE
DEPARTMENT OF HEALTH AND HUMAN SERVICES

GLENCLIFF HOME

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Lori A. Weaver
Commissioner

L. Todd Bickford
Administrator

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September 7, 2023

His Excellency, Governor Christopher T. Sununu
and the Honorable Council
State House
Concord, New Hampshire 03301

REQUESTED ACTION

1) Authorize the Department of Health and Human Services, Glencliff Home, to make provider aid payments to a limited number of ambulance providers for uncompensated costs associated with providing emergency ambulance transportation services for Glencliff Home patients.

2) Contingent on approval of Request #1, authorize the Department of Health and Human Services, Glencliff Home, to make unencumbered payments to those ambulance providers, not to exceed \$80,000.

Both requests shall be effective upon Governor and Executive Council approval, through June 30, 2025. 100% General Funds.

Funds are available in the following account for State Fiscal Years 2024 and 2025.

**05-95-91-910010-57100000 HEALTH AND SOCIAL SERVICES, HEALTH AND HUMAN SVCS
DEPT, HHS: GLENCLIFF HOME, PROFESSIONAL CARE**

State Fiscal Year	Class / Account	Class Title	Job Number	Total Amount
2024	101-500729	Medical Payments to Providers	91571030	\$40,000
2025	101-500729	Medical Payments to Providers	91571030	\$40,000
			Total	\$80,000

EXPLANATION

The purpose of this request is to assure timely emergency medical transportation services required by ambulance for patients at Glencliff to other healthcare facilities.

Approximately 70 to 90 individuals will be served during each State Fiscal Year by emergency medical transportation services.

The emergency medical transportation services will serve Glencliff Home patients who

require medical attention that is beyond the array of services offered at Glencliff Home. These cases stem from medical comorbidities (such as frailty), patient self-harm (such as swallowing a foreign body), and other reasons. Many patients at Glencliff Home are Medicaid or Medicare (or both) which limits the ability of the only reasonably close medical transport companies to recover costs through insurance billing.

The current rate paid is based on the Medicaid allowable rate, which is considerably less than the current prevailing cost to provide the service for a very rural and lower volume ambulance provider.

This request to make unencumbered payments is to ensure that continuity of care is maintained. The use of services from any one vendor in this request is uncertain; therefore, one particular vendor may or may not meet the threshold requiring Governor and Executive Council approval as described in DAS MOP 150.

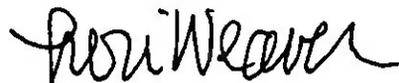
At the Governor and Executive Council discretion, the Department offers to submit an informational item following the close of the fiscal year to confirm the total payments made as a result of this request.

Should the Governor and Executive Council not authorize this request; the Department will be at risk of not being able to appropriately transport patients with conditions needing emergency care.

Area served: Glencliff Home residents.

Source of Funds: 100% General Funds.

Respectfully Submitted,



Lori A. Weaver
Commissioner