



STATE OF NEW HAMPSHIRE

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DEPARTMENT OF HEALTH AND HUMAN SERVICES
DIVISION OF LONG TERM SUPPORTS AND SERVICES

BUREAU OF ELDERLY AND ADULT SERVICES

Lori A. Weaver
Interim Commissioner

Melissa A. Hardy
Director

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April 7, 2023

His Excellency, Governor Christopher T. Sununu
And the Honorable Council
State House
Concord, NH 03301

REQUESTED ACTION

Authorize the Department of Health and Human Services, Division of Long Term Supports and Services, to **retroactively** hold an organized meeting on March 13, 2023 at the Grappone Conference Center in Concord, NH, by conducting the one-day Senior Medicare Patrol (SMP) Training, for a total training cost not to exceed \$3,453.00, effective retroactive to March 13, 2023, upon Governor and Council approval. 100% Federal Funds.

Funds are available in the following accounts for State Fiscal Year 2023:

05-95-48-481010-33170000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS, HHS: DLTSS-ELDERLY AND ADULT SERVICES, GRANTS FOR SOCIAL SVS PROGRAM, ADMIN ON AGING SVS GRANT-SMP

State Fiscal Year	Class/Account	Class Title	Job Number	Total Amount
FY23	020-500200	Current Expenses	48130207	\$800.00
Subtotal				\$800.00

05-95-48-481010-95650000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS, HHS: DLTSS-ELDERLY AND ADULT SERVICES, GRANTS FOR SOCIAL SVS PROGRAM, SERVICELINK

State Fiscal Year	Class/Account	Class Title	Job Number	Total Amount
FY23	020-500200	Current Expenses	48130207	\$2,653.00
Subtotal				\$2,653.00
Total				\$3,453.00

EXPLANATION

This request is **retroactive** due to a misunderstanding by a new employee of the requirements associated with facilitating an organized meeting. There has since been education provided to the program area and the distribution of MOP 150 for future reference.

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This request is to pay for an organized meeting for the Senior Medicare Patrol (SMP) training that occurred on March 13, 2023 at the Grappone Conference Center in Concord, NH, which was attended by approximately 36 individuals, including non-State employees.

The Department required a facility that had capacity to have all training participants in one room, as well as providing audio and visual equipment to ensure communication access. This one-day training was provided to New Hampshire's Senior Medicare Patrol Program (SMP) counselors who provide education and assistance to Medicare beneficiaries in detecting health care errors, fraud, and abuse. This training focused on providing required educational training for counselors as well as an opportunity for New Hampshire's SMP counselors to network and connect with SMP counselors from other regions of the state. The purpose of this training was to raise awareness as to the needs of Medicare beneficiaries regarding health care errors, fraud, and abuse; provide support and education to current SMP counselors; and expand the counselors' approached for outreach to the community. This training provided support to SMP counselors and provided an opportunity to strengthen the network and retention efforts of SMP counselors statewide. The target audience was current SMP counselors, as well as, ServiceLink Aging and Disability Resource Center leadership, community partners and volunteers.

Federal Funds: FAIN# 90MPPG00087, CFDA# 93.048, Administration for Community Living

In the event Federal Funds are no longer available, General Funds will not be requested to support this program.

Respectfully submitted,



Lori A. Weaver
Interim Commissioner

Division of Long Term Supports and Services
1st Annual NH SMP All-Day Training

<i>Cost Breakdown:</i>	
Food	\$ 2,229.30
Room Rental	\$ 868.00
Audio Visual Technology Use Charge	\$ 355.00
Total	\$ 3,452.30

1st Annual NH SMP All-Day Training Agenda

March 13, 2023

- 8:30- Registration
- 8:30-9:30- Breakfast buffet
- 9:00- Welcome speech given by Director/go over goals for the day
- 9:30- Ice Breaker- Find Two People
- 9:45- Share
- 10:00- History of SMP
- 10:45- Break
- 11:00- Scott Simundza, Volunteer Team Member, Massachusetts SMP
Linda Diiani, Outreach Coordinator, Massachusetts SMP
- 11:45- Q & A
- 12:00-1:00- Lunch
- 1:00-1:45- Are you Smarter than a Scam Artist?
- 2:00-2:30- PSAs- Tools for Media Outreach
- 2:30- Closing remarks
- 2:45- Survey