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STATE OF NEW HAMPSHIRE

DEPARTMENT OF HEALTH AND HUMAN SERVICES

NEW HAMPSHIRE HOSPITAL

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Lori A. Weaver
Interim Commissioner

Ellen M. Lapointe
Chief Executive Officer

April 14, 2023

His Excellency, Governor Christopher T. Sununu
and the Honorable Council
State House
Concord, New Hampshire 03301

REQUESTED ACTION

Pursuant to RSA: 94:6 the Department of Health and Human Services respectfully requests to place Briana White at Step 6 for the position of Director of Compliance – NH Hospital, position #9U464, unclassified salary grade EE, step 6 earning $91,338.00 effective June 30, 2023, upon Governor and Council approval. 85% General Funds, 15% Other (interagency).

EXPLANATION

Position #9U464, Director of Compliance – NH Hospital (with a working title of Patient Safety Specialist - RN, Inpatient Mental Health System of New Hampshire), Department of Health and Human Services (DHHS), is responsible for managing system-wide planning and implementation of an integrated patient safety program to achieve zero-harm across New Hampshire Hospital. This role is also responsible for monitoring to ensure patient safety activities are in compliance with requirements of regulatory, accrediting agencies, and other payer contracts identifying safety expectations, identifying and communicating the need for corrective actions as appropriate. The Patient Safety Specialist - RN role supports the organization's systems for planning and coordinating the actions required by National Patient Safety Goals, including establishing time lines and priorities for projects; coordinating action plans; and monitoring results that are consistent with the overall goals.

The Patient Safety Specialist - RN role requires a Master's Degree and a Registered Nursing license. Mrs. White earned a Doctorate of Nursing Practice from the University of New Hampshire in 2022, has an active Registered Nurse license and several Nursing certifications including her Clinical Nurse Leader (CNL) Certification. Further, Mrs. White brings several years of in-depth experience as an innovative, collaborative and creative Nurse Leader and Educator.

Mrs. White currently serves in the American Nurse's Associated Innovation Advisory Council in new care delivery models, and has extensive quality improvement experience including, forging new care delivery models within the Home Health setting through the use of Telehealth interventions of Clinical Nurse Leaders, which contributed to a cost savings within an 8-week period of $187,000 and prevented 19 of 20 re-hospitalizations for at risk older adults. Her experience as a direct care Registered Nurse, as well as leading nursing teams will be integral to her success in the Patient Safety Specialist - RN role.

Although it is not the goal for government to compete with private industry, DHHS' goal is to recruit and hire quality, experienced employees to enable the Department to provide services to the citizens of New Hampshire effectively and efficiently. The hiring landscape supports appointment at Step 6. I respectfully request that Mrs. White be placed in the Patient Safety Specialist – RN, Inpatient Mental Health System of NH position.

Respectfully submitted,

Lori A. Weaver
Interim Commissioner

Briana White DNP, RN, CPN, CCRN-K, CNL

[redacted]

Summary

I am an innovative, collaborative, and creative nurse leader and educator. My mission is to provide caring, critical-thinking focused, evidence-based and value-added care to patients and families through leadership and education. My leadership and education style are transformational and empowering, focusing on the why of the work we do to support the populations we serve. My experience and skill set spans pediatrics to geriatrics, from inpatient to outpatient and home health, to bedside clinical care to education to nursing leadership, with a national reputation for representation on new care delivery models and innovation. I will lead in transforming healthcare, through empowerment, inspiration, and education of nurses.

Professional Credentials

Licensure

Registered Nurse, New Hampshire (#066462-21)
7/2/2012- Present

Certification

CPN - Certified Pediatric Nurse
8/12/2014- Present

CCRN-K – Critical Care Registered Nurse – Pediatric Knowledge
9/1/2017-Present

CNL – Clinical Nurse Leader
6/2018-Present

Approved ED RN BS Instructor (03189)
3/16/2015-Present

Green Belt – Lean Six Sigma
5/2022 – Present

Education

Degree	Discipline	Institution
DNP – Doctor of Nursing Practice	Nursing	The University of New Hampshire
MSN- **Evidence Based Nursing**	Nursing, Research, Evidence Based Practice, Pediatric Thesis Concentration	The University of New Hampshire

Certificate: Leadership Education in Neurodevelopmental and other Related Disabilities (LEND)	Nursing, Pediatrics, Disability, Leadership, Advocacy, Policy, Interdisciplinary Communication	The University of New Hampshire NH MCH-LEND (Maternal-Child Health – Leadership in Neurodevelopmental and other Related Disabilities) Program
BSN	Nursing	The University of New Hampshire

Professional Experience

- **Manager of Clinical Quality and Care Management (7/2020-Present)**
  - Visiting Nurse and Hospice for Vermont and New Hampshire
  - Home Health Care Manager (7/20-4/21), promotion to Manager of Clinical Quality and Care Management
  - Integration of evidence-based care paths to the clinical teams in home health
  - Quality improvement specialist, systems improvement
  - Innovation testing in the care delivery of home health and connected health systems.
  - Created disease specific care plans for electronic medical record integration to optimize evidence-based practice
  - Accountable to clinical quality outcomes contributory to the agency's star rating
  - Leader of a team of home health and hospice Clinical Nurse Leaders (CNLs), and Clinical Triage & Care Coordination Nurses.
  - Project manager for quality improvement initiatives
  - Population health oversight of innovative care deliver inclusive of telehealth implementation

- **Clinical Nurse Supervisor / Interim Nurse Manager** (6/2018-7/2020)
  - Children's Hospital at Dartmouth Hitchcock
  - Pediatric Primary, Pediatric Specialties, Immunology & Allergy Clinics
  - Empowered and facilitated 55 + RNs, LPNs, LNAs, MAs in their daily work
  - Initiated a self-taught self-learned pediatric nursing review course
  - Part of the nursing protocol pilot
  - Preformed performance appraisals, and routine feedback and personnel management
  - Collaboration with interdisciplinary teams to optimize workflows, job responsibilities, connections with communities, and more

- **Pediatric & PICU Clinical Nurse Educator** (06/2016 – 6/2018)
    - Children's Hospital at Dartmouth Hitchcock
    - Nurse Educator for PEDI/PICU
        - Created lesson plans, skills labs, simulation scenarios
        - Co-Created the Clinical Reasoning Orientation Program (C.R.O.P)
            - Improved critical thinking, teamwork, patient load
        - Served on the leadership team, to facilitate education amongst interdisciplinary teams

- **Clinical Adjunct Nursing Instructor** (09/15- Present)
    - Colby Sawyer College
        - BSN Pediatric Clinical Instructor – instructing junior level nursing students on clinical pediatric nursing skills, knowledge and critical thinking
        - MSN Online Course – Evidence Based Practice and Applied Nursing Research

- **Charge/ Clinical Registered Nurse** (8/13-6/16)
    - Children's Hospital at Dartmouth Hitchcock Medical Center, Pediatric/Adolescent Unit: Lebanon, NH
    - Full-time charge/ staff nurse on a busy 18 bed unit treating children age newborn to 18 years old in post-op care, chronic illness, disabilities, acute injuries and illness, abuse, trauma, hematology-oncology
        - Preceptor Certified
        - Charge RN – Leader in bedside care, in charge of floor operations, admissions, assignments, emergency management
        - Skin, Wound & Incontinence Team
            - Lead monthly skin & wound audits for quality improvement in prevention of pressure ulcers in pediatric patients
        - Chemotherapy certified
        - Unit-based-council member
            - Participate in evidence-based research, decisions, and quality improvement

- **Adjunct Faculty Instructor** (06/13-08/19)
  University of New Hampshire: Durham, NH
    - Nursing adjunct professor for summer course in pediatrics. Taught Master level nursing students a lecture style class on the care of pediatric patients
    - Nursing adjunct for pediatric cliical DEMN (Direct Entry Master's Students)

- Nursing adjunct for senior clinical immersion at Dartmouth Hitchcock, undergraduate students.

- **Registered Nurse** (07/12-06/13)
  Great Bay Services: Newington, NH
  - Administered nursing care in an assisted living facility and day program setting for adolescents and adults with disabilities.

- **Registered Nurse: Graduate Teaching Assistant** (09/13-12/13)
  The University of New Hampshire: Durham, NH
  - Assisted in teaching by running lab sessions for sophomore nursing students covering topics such as ADL's, medication administration, Foley insertion and IV pump instruction.

- **Registered Nurse** (06/12-08/12)
  Camp Allen: Bedford, NH
  - Responsible for the health maintenance, emergency response and medication administration of children and adults with disabilities.

- **Licensed Practical Nurse** (02/12-07/12)
  Great Bay Services: Newington, NH
  - Administered nursing care in an assisted living facility setting for individuals with disabilities

- **Licensed Nursing Assistant** (06/11-08/11)
  Camp Allen: Bedford, NH
  - Assisted the camp nurses to care for campers with disabilities. Skills: Vital signs, organization, therapeutic communication

- **Licensed Nursing Assistant** (11/08-08/10)
  Right at Home: Londonderry, NH
  - Assisted the elderly in their home with activities of daily living.

Publications

Coffey, Jean & White, Briana. (2019). The Clinical Nurse Educator Role: A Snapshot in Time. The Journal of Continuing Education in Nursing. 50. 228-232. 10.3928/00220124-20190416-09.

Presentations

Presentation	Date	Description
CNL Summit Podium Presentation: Implementation of the Clinical Nurse Leader Role for Facilitation of Telehealth to Reduce Potentially Preventable Hospitalizations	7/2022	CNL Summit Podium Presentation
Resilience Through Innovative Support and Teamwork	4/2021	Vermont American Nurses Association Annual Meeting Presenter
Nurse Driven Redesign of the Allergy & Immunology Clinic: Changing Culture, Safety and Practice	5/2019	American Academy of Ambulatory Care Nursing
The Force Within – Nursing Innovation and DH's First Nursing Micro Hackathon	5/2020	Dartmouth Hitchcock Nursing Grand Rounds
International Research Presentation – "Interdisciplinary Pediatric Simulation Improving Interdisciplinary Communication"	5/2018	Amsterdam, Netherlands at the IPSS (International Pediatric Simulation Society) conference
Interdisciplinary Pediatric Simulation Improving Interdisciplinary Communication Poster Presenter	3/2018	2nd Annual Quality Fair – Dartmouth Hitchcock Medical Center
Political Advocacy for Change: Nursing and Family Advocacy on the Nursing Shortage in New Hampshire	9/2017	Dartmouth Hitchcock Nursing Grand Rounds
Clinical Reasoning Orientation Program – Poster	3/2017	1st Annual Quality Fair– Dartmouth Hitchcock Medical Center
Keynote Speaker: UNH White Coat Ceremony	10/2017	Speech for Sophomore Nursing Students – finding your passion
Keynote Speaker: UNH White Coat Ceremony	10/2016	Speech for Sophomore Nursing Students – Finding your passion, resources, and courage in nursing school
International Oral Presentation: "Identifying Gaps in Perceived Ability; Promoting Exercise in Young Adults with Disabilities"	7/2012	2022 IASSID (International Association for the Scientific Study of Intellectual Disabilities)
Anne Marie Kelly Research Day "Identifying Gaps in Perceived Ability; Promoting Exercise in Young Adults with Disabilities"	5/2012	Anne Marie Kelly Research Day
Poster Presentation ""Identifying Gaps in Perceived Ability; Promoting Exercise in Young Adults with Disabilities"	4/2012	UNH Undergraduate Research Conference

Grimes Competition Finalist: Gaps in Perceived Ability: Promoting Exercise in Young Adults with Disabilities	4/2012	UNH College of Health and Human Services: Grimes Competition
Leadership Presentation: Seeing Past your Limits	2/2012	Facilitated a UNH Leadership to students and faculty at the University of New Hampshire
Study Tips! How to Survive Nursing School	12/2011	Co-facilitated an informational UNH Nursing School presentation for tips for studying nursing

Honors

- Leader of Dartmouth Health's 1st Annual Nursing Innovation Hackathon (January 2023)
  - Inspired and empowered nurse innovators to create a solution to problems they encounter in their daily work and "pitch" their innovation to a panel of judges
  - https://www.dartmouth-health.org/news/dartmouth-health-nursing-innovation-hackathon

- Johnson & Johnson Nurse Innovation Fellow – Inaugural cohort (2020-2022)
  - 1 of 12 nurses selected in the United States to participate in fellowship focused on leadership, entrepreneurship, and creativity.
  - https://nursing.jnj.com/briana-white

- INBRE Mentor - Mentor to a junior nursing student who conducted research on "Neonatal Abstinence Syndrome: Nurses' Perspectives on Care Management and Assessment Tools" Summer 2018
  - – 1st Place Poster Award DHMC Nursing Conference May 2019

- INBRE Mentor – Mentor to a junior nursing student who conducted research on "Self-Efficacy in Critical Thinking in New Graduate Nurses" Summer 2017

- Sigma Theta Tau International- Eta Iota Chapter, Nursing Honor Society [Inducted 2011]

- Nursing Department Scholar Award: May, 2012

- 2011 UNH Nursing Department Scholarship Recipient

- UNH Deans list: Recognized Each Semester [2008-Present]

- UNH Nursing Honors-in-Major designation

Professional Service

Organization | Dates

- **NHNA (New Hampshire Nurses Association) CGA (Commission on Government Affairs) Member** (09/2016 – 09/2018)
    - Advocated for legislation and policy in NH
    - Educated other nurses in NH on the legislative process

- **New Hampshire Nurses Association Representative on the Governor's "Commission to study the shortage of nurses and other skilled healthcare workers for home healthcare services and post-acute care services"** (09/16)
    - Nursing Education Sub-Committee Representative
    - Presenter on "Data Collection and Licensure Process" from the NH Board of Nursing, and the New Hampshire Nursing Association

- **Make–a-Wish New Hampshire** December 2013-present
    - Grant the wishes of children in NH with life-threatening illness

- **UNH Special Health Fair** February 4th, 2012
    - Organized and planned UNH's first ever health fair Targeted towards individuals with disabilities.

- **The NH Special Olympics** 2006- 2011
    - Volunteered during various sports events.

- **UNH Relay for Life –Team Captain** 2010 & 2011
    - Team Captain responsible for a team to raise money for the American Cancer Society

Professional Memberships & Leadership Positions

- American Nurses Association - National Representative on the New Care Delivery Model Committee as part of the Innovation Advisory Committee 1/2022-Present
    - Created toolkit for nurses interested in innovation in the new care delivery model space

- New Hampshire Nursing Association & American Nurses Association

- NHNA Nominated Representative serving on the Senate Bill "Commission to study the shortage of nurses and other skilled healthcare workers for home healthcare services and post-acute care services" – September 2016

- Society of Pediatric Nursing, Member since 2013 - 2019

- SWIT Champion (Skin, Wound, and Incontinence Team)- Specialized training in skin and wound care for the pediatric population. Resource nurse for skin & wound concerns on the inpatient pediatric floor. December 2013- May 2015

- Sigma Theta Tau International- Eta Iota & Sigma Psi Chapters, Nursing Honor Society [Inducted 2011]

- Student Nursing Organization- Board Member: Volunteer Coordinator, 2010 & 2011

- UNH LEAD program certificate student, 2010-2012

- IASSID (International Association of the Scientific Study of Intellectual Disabilities), Member since 2012-2014

-References available upon request-