



**STATE OF NEW HAMPSHIRE**  
**DEPARTMENT OF INFORMATION TECHNOLOGY**

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**Denis Goulet**  
*Commissioner*

February 16, 2022

His Excellency, Governor Christopher T. Sununu  
and the Honorable Council  
State House  
Concord, NH 03301

**REQUESTED ACTION**

The Department of Information Technology requests to place an item on the consent calendar.

Pursuant to RSA 4:8, authorize Denis Goulet, Commissioner/CIO of the Department of Information Technology, to accept a gift, in the amount of \$2,162.08, from the Center for Technology in order to attend and serve as co-chair at the National CIO Roundtable on March 27–30, 2022, at the Grand America Hotel in Salt Lake City, Utah, hosted by the Center for Technology, a 501c nonprofit organization, effective upon Governor and Council approval.

**EXPLANATION**

The Department requests authorization to accept this gift valued at \$2,162.08. Denis Goulet, Commissioner/CIO will participate as co-chair at the National CIO Roundtable in Salt Lake City, Utah. The Center for Technology provides educational and networking opportunities among peers in a small, invitation-only venue. The Center for Technology will cover all costs for Mr. Goulet to attend the Roundtable and serve as co-chair during the event.

This will be the 24<sup>th</sup> event hosted by the nonprofit. According to past attendees, the value in attending is that it provides a forum where state executives choose the strategic issue topics that are most important to them and have the opportunity to discuss with their peers how they are addressing those, share best practices, and discuss hurdles that need to be overcome.

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and the Honorable Council  
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The event begins on March 27, 2022, at 6:00pm with a welcome reception and dinner. March 28 is an all-day Roundtable session and a teambuilding exercise followed by a reception and dinner. The Roundtable panel discussions conclude by 9:00pm on March 29, followed by a farewell reception and dinner, which Mr. Goulet plans to attend.

Denis Goulet will fly home on Wednesday, March 30, 2022. The information of the Gift Acceptance estimated cost is as follows:

Round Trip Airfare – Boston to Salt Lake City, Utah - \$ 787.20  
Lodging, March 27-30 - \$ 915.00  
Meals Breakfast/Lunch/Dinner - \$ 200.00  
Airport Transfers/Parking - \$ 259.88

The Department of Information Technology wishes to accept this gift.

Respectfully submitted,



Denis C. Goulet  
Commissioner/CIO  
Department of Information Technology

DG/clb

Attachment: CIO Roundtable Agenda

**DRAFT**  
**CIO Roundtable Agenda**  
**March 27-30, 2022**  
**Nonprofit Host: *Center for Technology***  
**CIO Host: *Alan Fuller, CIO, State of Utah***  
***Grand America Hotel, Salt Lake City, Utah***

**Sunday, March 27**

**6:00-9:00pm Welcome Reception and Dinner (Dress Attire: Business Casual) |**  
**Keynote Speaker: Allan Fuller & Denis Goulet**

**Monday, March 28**

**8-8:45am Breakfast (Dress Attire: Business Casual) |**

**8:45-9am Welcome and Overview |**

**9-10am Session I: Transition of many IT organizations, both public and private.** CIO as a broker business model has been discussed in government, evolution from owner-operator to more managed services, outsourcing, etc. With a workforce issue growing (recruitment, retirement, resignations), what is happening now and what does the future look like over the next several years, and how is your workforce strategy shifting to meet your needs? Leverage of managed services?

Industry Overview:

Facilitators:

Panelists: All CIOs

**10-10:15 Break**

**10:15-11am Session II: Managing the degree of satisfaction with Digital Government, today & tomorrow** – stakeholders are demanding improved experiences with digital government, accessibility, identify management, and privacy. What is working and who is doing it well?

Industry Overview:

Facilitators:

Panelists: All CIOs

**11-11:45am Session III: Cybersecurity: A changing landscape** – Cyber insurance a bigger challenge, Federal Zero-trust strategy, governments leverage of cloud environments, greater training needs, and growing government leadership focus on cyber. Do partnerships improve among state and local government entities, and industry with the flow of large amounts of grant dollars? How are you managing priorities in this space?

Industry Overview:

Facilitators:

Panelists: All CIOs

**11:45-12:45pm Lunch with Invited Guest Speaker |**

**12:45-1:45pm Session IV: Developing a cloud strategy for public and private** – Determining workload target environments, managing lock-in concerns with commercial providers, balance flexibility with total control. What is driving your enterprise strategy? What government entities stand out as leaders in cloud adoption and why?

Industry Overview:

Facilitators:

Panelists: All CIOs

**1:45-2:15pm Session V: Breakout Session -- Creative Solution Competition**

**Team 1: Winning in a pandemic world**

Members:

**Team 2: Surpassing the citizens' wants**

Members:

**Team 3: Cash flush – managing all these technology wants and desires (of the businesses units of government)**

Members:

**Team 4: Where is my workforce?**

Members:

**Team 5: Innovation: The next big thing in IT?**

Members:

**Group 6: Organization culture of a remote organization – protecting what is great, improving targeted areas**

Members:

**Group 7: Camera on or camera off – Making the most of all these virtual meetings**

Members:

**2:15-2:45pm Session VI: Breakout Session Presentations & Creative Solution Winners**

Judges:

**3-5:15pm Collaborative Teambuilding Activity (Dress Attire: Casual) |**

**5:15-6:15pm Break**

**6:15pm: Bus departs hotel for Reception and Dinner (Dress Attire: Resort Casual)**

**6:30-9:00pm Reception & Dinner | Offsite**

Presentation of Awards to Teambuilding Activity Winners

## **Tuesday, March 29**

**8-8:45am Breakfast (Dress Attire: Business Casual) |**

**8:45-9:30am Session VII: Modernization: Federal Dollars will likely accelerate these efforts. What are some key principles and strategies to consider?**

Industry Overview:

Facilitators:

Panelists: All CIOs

**9:30am-10:15am Session VIII: Managing and Leveraging Data – How will governments leverage data in new ways over the next few years? How will bias for solutions like AI be managed and by whom?**

Facilitator: (One facilitator and around the room)

**10:15am-11:00am Session IX: Broadband / Wireless Connectivity: What have you learned in this journey so far and will the federal government's resources allow your state and local governments to fully solve this need in closing the digital divide: accessibility and affordability. Are you on the broadband team (other agency leading) or are you leading the team?**

Facilitators:

Panelists: All CIOs

**11:00-11:45am Session XI: What is your top two priorities in your IT organization and what are your hurdles?**

Facilitator: (One facilitator and around the room)

**11:45-11:50am Wrap-Up Questions and "Take-Aways" from the Roundtable**

**11:50am-12:45pm Lunch |**

**1:15pm Meet in Lobby for Transportation to Depart for Group Tour**

**1:30pm Tour/Team Activities**

Off Site | (Dress Attire: Casual, Sneakers, Jackets)

**6:00pm Bus Departs**

**6:30-9:00pm Closing Reception and Farewell Dinner (Dress Attire: Business Casual) |**

## **Wednesday, March 30**

Departures suggested by noon