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STATE OF NEW HAMPSHIRE
DEPARTMENT OF HEALTH AND HUMAN SERVICES
DIVISION OF PUBLIC HEALTH SERVICES

Lori A. Shabinette
Commissioner

Patricia M. Tilley
Director

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November 3, 2021

His Excellency, Governor Christopher T. Sununu
and the Honorable Council
State House
Concord, New Hampshire 03301

REQUESTED ACTION

Authorize the Department of Health and Human Services, Division of Public Health Services, to amend an existing contract with Foundation for Healthy Communities (VC#154533), Concord, NH, to support the thirteen (13) New Hampshire Small Rural Hospitals with implementing COVID-19 testing and chronic disease mitigation activities, by increasing the price limitation by \$5,152,645 from \$231,997 to \$5,384,642 with no change to the contract completion date of May 31, 2023, effective upon Governor and Council approval. 100% Federal Funds.

The original contract was approved by Governor and Council on May 19, 2021, (Item #23).

Funds are available in the following accounts for State Fiscal Years 2022 and 2023, with the authority to adjust budget line items within the price limitation and encumbrances between state fiscal years through the Budget Office, if needed and justified.

See attached fiscal details.

EXPLANATION

The purpose of this request is to assist the thirteen (13) New Hampshire Small Rural Hospitals that have been made financially vulnerable by the COVID-19 pandemic and fiscally responsible for resource intensive COVID-19 testing and mitigation activities. A secondary purpose of this funding is to support preventive and supportive services for chronic disease patients in the Small Rural Hospital service areas.

The Contractor will conduct up to three (3) Medicare Bootcamp billing and coding trainings each grant year to help support the revenue streams of New Hampshire Small Rural Hospitals to ensure maximum reimbursement for services is achieved. Additionally, the Contractor will work with New Hampshire Small Rural Hospitals to participate in a Population Health Peer Group to share information and efforts they have used to improve the health of people living in the areas surrounding rural hospitals.

This amendment supports existing programs and creates new programs to address chronic disease prevention as well as Critical Access Hospital COVID-19 testing and mitigation strategies. The Contractor will work with the Department to improve health care in rural areas by providing funding to support increased COVID-19 testing efforts and expand access to testing in rural communities.

This request also provides funding to ensure the Contractor links New Hampshire Small Rural Hospitals with resources to support implementation of chronic disease prevention and management projects to meet the needs of patients with chronic and complex medical conditions, including heart disease, diabetes, asthma, and arthritis.

His Excellency, Governor Christopher T. Sununu
and the Honorable Council
Page 2 of 2

The Contractor will ensure that New Hampshire Small Rural Hospitals and the laboratory used for processing specimens collect, handle, process and test specimens in compliance with guidelines issued by the CDC.

The Department will monitor contracted services by reviewing the reports from the Contractor of work completed at each New Hampshire Small Rural Hospital and through monthly monitoring meetings.

As referenced in Exhibit A of the original agreement, the parties have the option to extend the agreement for up to two (2) additional years, contingent upon satisfactory delivery of services, available funding, agreement of the parties and Governor and Council approval. The Department is not exercising its option to renew at this time.

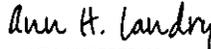
Should the Governor and Council not authorize this request, the thirteen (13) New Hampshire Small Rural Hospital locations will not have assistance with funding to implement COVID-19 testing and chronic disease mitigation activities.

Area served: Rural areas served by New Hampshire's Small Rural Hospitals

Source of Federal Funds: Assistance Listing Number (ALN#) (formerly CFDA#) 93.426, FAIN #NU58DP006515; ALN #93.945, FAIN #NU58DP006448; ALN #93.155, FAIN #H3L42248; ALN #93.301, FAIN #H3JRH37448; ALN #93.391, FAIN #NH75OT00031

In the event that the Federal Funds become no longer available, General Funds will not be requested to support this program.

Respectfully submitted,

DocuSigned by:

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Lori A. Shibinette
Commissioner

Fiscal Details Attachment

**05-95-90-902010-12270000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS, HHS:
DIVISION OF PUBLIC HEALTH, BUREAU OF POLCY & PERFORMANCE, COMBINED CHRONIC DISEASE**

| State Fiscal Year | Class/Account | Class Title | Job Number | Current Budget | Increased (Decreased) Amount | Revised Budget |
|-------------------|---------------|--------------------------------|---------------------|----------------|------------------------------|------------------|
| 2022 | 102-500731 | Contracts for Program Services | 90017003 (heart) | \$0 | \$150,000 | \$150,000 |
| 2022 | 102-500731 | Contracts for Program Services | 90017003 (diabetes) | \$0 | \$250,000 | \$250,000 |
| 2023 | 102-500731 | Contracts for Program Services | 90017003 (heart) | \$0 | \$25,000 | \$25,000 |
| 2023 | 102-500731 | Contracts for Program Services | 9001703 (diabetes) | \$0 | \$25,000 | \$25,000 |
| | | | Subtotal | \$0 | \$450,000 | \$450,000 |

**05-95-90-902010-70460000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS, HHS:
DIVISION OF PUBLIC HEALTH, BUREAU OF COMMUNITY AND HEALTH SERVICES, ARTHRITIS**

| State Fiscal Year | Class/Account | Class Title | Job Number | Current Budget | Increased (Decreased) Amount | Revised Budget |
|-------------------|---------------|--------------------------------|----------------------|----------------|------------------------------|------------------|
| 2022 | 102-500731 | Contracts for Program Services | 90017717 (arthritis) | \$0 | \$80,000 | \$80,000 |
| 2023 | 102-500731 | Contracts for Program Services | 90017717 (arthritis) | \$0 | \$80,000 | \$80,000 |
| | | | Subtotal | \$0 | \$160,000 | \$160,000 |

**05-95-90-901010-24970000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS, HHS:
DIVISION OF PUBLIC HEALTH, BUREAU OF POLICY AND PERFORMANCE, SHIP ARP COVID MITIGATION**

| State Fiscal Year | Class/Account | Class Title | Job Number | Current Budget | Increased (Decreased) Amount | Revised Budget |
|-------------------|---------------|--------------------------------|-----------------|----------------|------------------------------|--------------------|
| 2022 | 102-500731 | Contracts for Program Services | 90076020 | \$0 | \$3,066,713 | \$3,066,713 |
| | | | Subtotal | \$0 | \$3,066,713 | \$3,066,713 |

**05-95-90-901010-57710000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS, HHS:
PUBLIC HEALTH DIV, BUREAU OF POLICY AND PERFORMANCE, PH COVID-10 HEALTH DISPARITIES**

| State Fiscal Year | Class/Account | Class Title | Job Number | Current Budget | Increased (Decreased) Amount | Revised Budget |
|-------------------|---------------|--------------------------------|-----------------|----------------|------------------------------|--------------------|
| 2022 | 102-500731 | Contracts for Program Services | 90577100 | \$0 | \$1,420,000 | \$1,420,000 |
| | | | Subtotal | \$0 | \$1,420,000 | \$1,420,000 |

Fiscal Details Attachment

05-95-90-901010-2219 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS, HHS: DIVISION OF PUBLIC HEALTH, SMALL HOSPITAL IMPROVEMENT

| State Fiscal Year | Class/Account | Class Title | Job Number | Current Budget | Increased (Decreased) Amount | Revised Budget |
|-------------------|---------------|--------------------------------|-----------------|------------------|------------------------------|--------------------|
| 2021 | 102-500731 | Contracts for Program Services | 90076001 | \$9,667 | \$0 | \$9,667 |
| 2022 | 102-500731 | Contracts for Program Services | 90076001 | \$116,000 | \$55,932 | \$171,932 |
| 2023 | 102-500731 | Contracts for Program Services | 90076001 | \$106,330 | \$0 | \$106,330 |
| | | | Subtotal | \$231,997 | \$55,932 | \$287,929 |
| | | | TOTAL | \$231,997 | \$5,152,645 | \$5,384,642 |

**State of New Hampshire
Department of Health and Human Services
Amendment #1**

This Amendment to the Small Rural Hospital Population Health and Hotspotting project is by and between the State of New Hampshire, Department of Health and Human Services ("State" or "Department") and Foundation for Healthy Communities ("the Contractor").

WHEREAS, pursuant to an agreement (the "Contract") approved by the Governor and Executive Council on May 19, 2021, (Item #23), the Contractor agreed to perform certain services based upon the terms and conditions specified in the Contract and in consideration of certain sums specified; and

WHEREAS, pursuant to Form P-37, General Provisions, Paragraph 17 and Exhibit A, Revisions to Standard Agreement Provisions, Section 1, Subsection 1.2., the Contract may be amended upon written agreement of the parties and approval from the Governor and Executive Council; and

WHEREAS, the parties agree to extend the term of the agreement, increase the price limitation, or modify the scope of services to support continued delivery of these services; and

NOW THEREFORE, in consideration of the foregoing and the mutual covenants and conditions contained in the Contract and set forth herein, the parties hereto agree to amend as follows:

1. Form P-37, General Provisions, Block 1.8, Price Limitation, to read:
\$5,384,642.
2. Modify Exhibit B, Scope of Services, by replacing it in its entirety with Exhibit B-Amendment #1 Scope of Services, which is attached hereto and incorporated by reference herein, in order to respond to Small Rural Hospital needs exacerbated by the COVID-19 Pandemic.
3. Modify Exhibit C, Payment Terms, by adding Subsection 3.1 to read:
 - 3.1. The Contractor shall provide a stipend of \$4,170 per hospital per Exhibit B - Amendment #1, Scope of Services, as budgeted for in Exhibit C-2 - Amendment #1 Budget and Exhibit C-3 - Amendment #1 Budget.
4. Modify Exhibit C-2 Budget, by replacing it in its entirety with Exhibit C-2 - Amendment #1 Budget, which is attached hereto and incorporated by reference herein.
5. Modify Exhibit C-3, Budget by replacing it in its entirety with Exhibit C-3 - Amendment #1 Budget, which is attached hereto and incorporated by reference herein.

RFA-2021-DPHS-06-SMALL-01-A01

Foundation for Healthy Communities

Contractor Initials:



All terms and conditions of the Contract not modified by this Amendment remain in full force and effect. This Amendment shall be effective upon the date of Governor and Executive Council approval.

IN WITNESS WHEREOF, the parties have set their hands as of the date written below,

State of New Hampshire
Department of Health and Human Services

11/19/2021
Date

DocuSigned by:
Patricia M. Tilley
Name: Patricia M. Tilley
Title: director

Foundation for Healthy Communities

11/19/2021
Date

DocuSigned by:
Peter Ames
Name: Peter Ames
Title: Executive Director

The preceding Amendment, having been reviewed by this office, is approved as to form, substance, and execution.

OFFICE OF THE ATTORNEY GENERAL

11/19/2021

Date

DocuSigned by:
J. Christopher Marshall
D68D46E80D1402
Name: J. Christopher Marshall
Title: Assistant Attorney General

I hereby certify that the foregoing Amendment was approved by the Governor and Executive Council of the State of New Hampshire at the Meeting on: _____ (date of meeting)

OFFICE OF THE SECRETARY OF STATE

Date

Name: _____
Title: _____

RFA-2021-DPHS-06-SMALL-01-A01 Foundation for Healthy Communities

Contractor Initials: DS PA

**New Hampshire Department of Health and Human Services
Small Rural Hospital Population Health and Hotspotting Project
EXHIBIT B - Amendment #1**

Scope of Services

1. Statement of Work

- 1.1. The Contractor shall assist and support the thirteen (13) New Hampshire Small Rural Hospitals (SRHs) to implement the activities the hospitals choose as a group from the menu of grant activities provided annually by the Small Rural Hospital Improvement Program (SHIP) Grant, which may include, but are not limited to:
 - 1.1.1. Joining accountable care organizations (ACOs).
 - 1.1.2. Participating in shared savings programs.
 - 1.1.3. Purchasing health information technology, to comply with quality improvement activities, which may include advancing patient care information, promoting interoperability, and payment bundling.
- 1.2. The Contractor shall engage the thirteen (13) New Hampshire SRHs in order to identify how small rural facilities can target their services to the areas of highest need. The Contractor shall:
 - 1.2.1. Facilitate a peer-learning group of SRHs with the goal of sharing lessons learned and current efforts to promote population health.
 - 1.2.2. Support hospitals in completing the Pathways to Population Health Compass Assessment to obtain a baseline of where their current population health efforts are along the continuum and provide a stipend of \$4,170 per hospital upon completion of the assessment.
 - 1.2.3. Analyze the community benefit activities completed by the SRHs and match expenditures to the most recent Community Health Needs Assessments to create an investment portfolio for each SRH.
 - 1.2.4. Assist SRHs with identifying priority areas, as supported by data reports issued by the Bureau of Public Health Statistics and Informatics (BPHSI) which uses aggregated data publicly available on the State of New Hampshire DHHS Data Portal, and connecting the SRHs with State and community resources to accomplish identified goals.
 - 1.2.5. Liaise with the Department's DPHS Rural Health Manager to find resources available for initiatives that SRHs are interested in implementing.
 - 1.2.6. Identify Community Based Organizations that may support SRH activities.
 - 1.2.7. Appoint a Director of Population Health for this project who is available to support SRHs and answer questions throughout the project period.
 - 1.2.8. Host a monthly gathering of SRH population health managers, either virtually or in-person, in order to :

**New Hampshire Department of Health and Human Services
Small Rural Hospital Population Health and Hotspotting Project
EXHIBIT B - Amendment #1**

- 1.2.8.1. Provide networking opportunities.
 - 1.2.8.2. Provide resources for hospitals ready for the next phase of the project, as defined in the work plan.
 - 1.2.8.3. Share success stories and lessons learned from those who have successfully implemented initiatives.
- 1.3. The Contractor shall ensure all contract activities are pre-approved by the Department's Rural Health and Primary Care Section (RHPCS).
 - 1.4. The Contractor shall coordinate a minimum of two (2) Medicare Bootcamps per year, not to exceed three (3) Medicare Bootcamps per year. The Contractor shall ensure:
 - 1.4.1. Medicare Bootcamp curriculum supports the SRH revenue streams by ensuring maximal reimbursement for services is obtained.
 - 1.4.2. SRHs are aware of scholarship funds available to support staff attendance at Medicare Bootcamp trainings.
 - 1.5. The Contractor shall collaborate with the Department to manage a scholarship program that promotes Medicare Bootcamp attendance for SRH staff.
 - 1.6. The Contractor shall maintain a Medicare Bootcamp attendance list that includes telephone and email contact information for each attendee, which must be given to the Department's RHPCS no later than two (2) weeks following each training.
 - 1.7. The Contractor shall evaluate all activities, projects and trainings by utilizing evaluation tools provided by the Department or by adding evaluation questions to the Contractor's tools.
 - 1.8. The Contractor shall assess the content of projects, activities, and/or trainings for quality and the long-term effects on the function of SRHs.
 - 1.9. The Contractor shall meet, in a frequency determined by the Contractor and SRHs, with a representative group of Chief Financial Officers for the SRHs to plan aspects of learning sessions, which include but are not limited to:
 - 1.9.1. Major objectives of the Bootcamps.
 - 1.9.2. Recruitment of participants for the sessions.
 - 1.9.3. Organization of all components of the education sessions for delivery.
 - 1.9.4. Creation or selection of learning sessions based on the needs prioritized by Chief Financial Officers.
 - 1.10. The Contractor shall engage each interested SRH in the Population Health and Hotspotting Project (PHHP), which utilizes hospital inpatient and outpatient data provided by the Department as well as several National datasets to examine where certain physical health and social determinants of health risk factors are

**New Hampshire Department of Health and Human Services
Small Rural Hospital Population Health and Hotspotting Project
EXHIBIT B - Amendment #1**

clustered in hospital service areas to improve the health of residents in each hospital service area and ensure maximal reimbursement in the transition to value-based payments. The Contractor shall ensure activities include, but are not limited to:

- 1.10.1. Completing the Pathways to Population Health Compass Assessment, created by the Institute for Healthcare Improvement, to assess how the SRH are supporting population health efforts in their service area. The Contractor shall ensure the assessment team includes a variety of stakeholders, which may include but are not limited to:
 - 1.10.1.1. PHHP contact.
 - 1.10.1.2. Staff responsible for Population Health.
 - 1.10.1.3. Community Health Workers/Care Coordinators.
 - 1.10.1.4. Hospital administration.
 - 1.10.1.5. Staff responsible for Community Benefits.
 - 1.10.1.6. Quality improvement staff.
 - 1.10.1.7. Staff responsible for Patient & Family Engagement.
- 1.10.2. Engaging SRHs to participate in the Population Health Peer Group, which includes, but is not limited to:
 - 1.10.2.1. Peer-to-peer sharing of best practices.
 - 1.10.2.2. Tools utilized to create/promote population health initiatives.
 - 1.10.2.3. Overall strategies related to population health.
- 1.10.3. Creating community benefits profiles by outlining:
 - 1.10.3.1. Community investments;
 - 1.10.3.2. Health disparities identified; and
 - 1.10.3.3. Identification of how hospital investments are addressing identified disparities.
- 1.10.4. Supporting SRHs with identifying goals that advance population health efforts, by reviewing service area hotspotting analyses from the Department. The Contractor shall review hotspotting analyses, which includes but is not limited to:
 - 1.10.4.1. Mapping of aggregate resident data by service area.
 - 1.10.4.2. Heat maps that indicate clusters of population health and social determinants of health needs in hospital service areas.

**New Hampshire Department of Health and Human Services
Small Rural Hospital Population Health and Hotspotting Project
EXHIBIT B - Amendment #1**

- 1.10.4.3. Highlights of the most prevalent needs in hospital service areas and alignment with community benefit profiles to indicate opportunities for future investments.
- 1.10.5. Assisting with the creation of action plans to address health disparities; support effective and efficient investments; and improve population health efforts.
- 1.10.6. Evaluating the data by:
 - 1.10.6.1. Assisting each hospital in the identification of metrics to measure progress with population health activities; and
 - 1.10.6.2. Revisiting data at each development meeting with the SRHs to understand the impact of population health activities, the data includes:
 - 1.10.6.2.1. GIS Mapping/Hot-spotting data;
 - 1.10.6.2.2. Completing and/or reviewing IHI Pathways to Population Health Compass Assessments, periodically, to measure progress; and
 - 1.10.6.2.3. Community Benefit Profiles and investments.
 - 1.10.6.3. Creating case study write-ups at the conclusion of the projects through a guided interview process that can then be shared with SRH peers.
- 1.10.7. Acting as the liaison between the Department's DPHS, Bureau of Public Health Statistics and Informatics (BPHSI) and the SRH(s).
- 1.10.8. Meeting with hospital leadership to define which member(s) of each hospital will participate in a learning collaborative for population health initiatives.
- 1.10.9. Documenting monthly the number of times:
 - 1.10.9.1. Contact was attempted via telephone.
 - 1.10.9.2. Contact was made via telephone.
 - 1.10.9.3. Meeting was held via telephone.
 - 1.10.9.4. In-person meeting was completed.
 - 1.10.9.5. New hospital representative was recruited for learning collaborative.
- 1.10.10. Documenting the number of SRHs that participate in the learning collaborative meetings, specifying date, time, and participants.
- 1.10.11. Referring SRHs to resources and programs available to enhance population health efforts including those available at the Bureau of

**New Hampshire Department of Health and Human Services
Small Rural Hospital Population Health and Hotspotting Project
EXHIBIT B - Amendment #1**

Population Health and Community Services and the other Community Based Organizations to implement and bolster new initiatives.

- 1.10.12. Engaging SRHs in the Strategic Population Health Activities for Rural Communities (SPARC) project by linking interested SRHs with resources that support implementation of programs that meet the needs of patients with chronic and complex medical conditions, which result in prevention of unnecessary hospital visits.
- 1.10.13. Referring SRHs to resources that support implementation of chronic disease prevention and management projects that focus on:
 - 1.10.13.1. Using surveillance data and data from the electronic health record to develop plans to target:
 - 1.10.13.1.1. Heart disease;
 - 1.10.13.1.2. Diabetes;
 - 1.10.13.1.3. Asthma; and
 - 1.10.13.1.4. Arthritis;
 - 1.10.13.2. Implementing strategies to increase use of recommended preventive clinical strategies from the United States Preventive Services Taskforce;
 - 1.10.13.3. Linking clinical and community supports to help reduce health disparities; and
 - 1.10.13.4. Making policy, system and environmental changes in the community that help community members live healthy lives.
- 1.11. The Contractor shall engage SRHs to develop initiatives in partnership with the providers that may include, but are not limited to:
 - 1.11.1. Area Emergency Medical Services (EMS) agencies.
 - 1.11.2. Diabetes Care and Education Specialists.
 - 1.11.3. Diabetes Education Program Coordinators.
 - 1.11.4. Pharmacists.
 - 1.11.5. Physical Therapists.
 - 1.11.6. Community Health Workers.
 - 1.11.7. Care Coordinators.
 - 1.11.8. Primary Care Providers.
 - 1.11.9. Regional Planning Commissions.
 - 1.11.10. Population Health Staff.
 - 1.11.11. Quality Assurance and/or Quality Improvement Staff.

**New Hampshire Department of Health and Human Services
Small Rural Hospital Population Health and Hotspotting Project
EXHIBIT B - Amendment #1**

- 1.11.12. EMS Medical Director.
- 1.11.13. EMS Medical Coordinator.
- 1.11.14. Emergency Department staff.
- 1.11.15. Visiting Nurses Associations.
- 1.11.16. Home Health Agencies.
- 1.11.17. Mobile Integrated Healthcare Programs that meet the requirements of the NH Bureau of EMS and are licensed.
- 1.12. The Contractor shall monitor completion of Department approved SRH Work Plans and pay related monthly invoices within one week of receiving invoices for Department approved expenses.
- 1.13. Work Plan
 - 1.13.1. The Contractor shall work with the Department to finalize a Work Plan for year one (1) of the Contract period within thirty (30) days of the Contract effective date.
 - 1.13.2. The Contractor shall develop and submit a draft Work Plan for year two (2) of the contract period no later than ninety (90) days prior to the end of year one (1) of the Contract period.
 - 1.13.3. The Contractor shall work with the Department to finalize the Work Plan for year two (2) of the Contract period prior to the start of year two (2).
 - 1.13.4. The Contractor shall ensure work plans are used to confirm progress toward meeting the performance measures and program objectives.
 - 1.13.5. The Contractor shall provide a final staffing and staffing contingency plan to the Department no later than five (5) days from the contract effective date.
- 1.14. The Contractor shall, in collaboration with the Department, work to improve COVID-19 testing and mitigation in small rural hospital service areas, by following current CDC guidance relative to COVID-19 testing and mitigation.
- 1.15. The Contractor shall refer all SRHs to the Department's guidance on conducting specimen collection and testing for SARS-CoV-2, in accordance with CDC guidelines, in an outpatient setting for individuals who reside within the hospital catchment area or local community, regardless of individuals' prior affiliations with the hospital.
- 1.16. The Contractor shall refer all SRHs to the Department's guidance on collecting, handling, processing and testing specimens in compliance with guidelines issues by the CDC and by the laboratory used for processing specimens.
- 1.17. The Contractor shall refer all SRHs to the Department's guidance on providing communication and language assistance to individuals, as appropriate, and

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**New Hampshire Department of Health and Human Services
Small Rural Hospital Population Health and Hotspotting Project
EXHIBIT B - Amendment #1**

needed, to ensure the validity of any signed consent by utilizing translated consent forms and/or interpreters.

- 1.18. The Contractor shall refer all SRHs to the Department's guidance that all personnel collecting, handling, processing and transporting specimens are trained to safeguard the confidentiality of the patient and protected health information (PHI), as defined in the Health Information Portability and Accountability Act (HIPAA).
- 1.19. The Contractor shall refer all SRHs to the Department's guidance that transportation of specimens to the laboratory must be secure and confidential.
- 1.20. The Contractor shall refer all SRHs to the Department's guidance that the ordering provider for each COVID-19 test must be a licensed medical provider.

2. Exhibits Incorporated

- 2.1. The Contractor shall use and disclose Protected Health Information in compliance with the Standards for Privacy of Individually Identifiable Health Information (Privacy Rule) (45 CFR Parts 160 and 164) under the Health Insurance Portability and Accountability Act (HIPAA) of 1996, and in accordance with the attached Exhibit I, Business Associate Agreement, which has been executed by the parties.
- 2.2. The Contractor shall manage all confidential data related to this Agreement in accordance with the terms of Exhibit K, DHHS Information Security Requirements.

3. Reporting Requirements

- 3.1. The Contractor shall communicate to the Department's RHPCS through monthly meetings held in person or with the use of a virtual platform that shall include, but is not limited to the following information:
 - 3.1.1. Plans for implementing SHIP menu activities.
 - 3.1.2. Specific activities provided.
 - 3.1.3. Budget status.
 - 3.1.4. An attendance list for activities held.
- 3.2. The Contractor shall ensure all reports are formatted in a manner that can be shared directly with the SRHs.
- 3.3. The Contractor shall, in accordance with best practice standards and processes as provided by the Office of Health Equity, ensure SRHs consistently collect correct race and/or ethnicity demographic identifiers for individuals receiving COVID-19 testing and enter the information either manually or electronically on the hospital or reference laboratory COVID-19 test requisition

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**New Hampshire Department of Health and Human Services
Small Rural Hospital Population Health and Hotspotting Project
EXHIBIT B - Amendment #1**

forms.

4. Performance Measures

- 4.1. The Contractor shall ensure the following performance indicators are achieved annually and monitored monthly to measure the effectiveness of the agreement:
 - 4.1.1. 50% of participant's report making a change or planning to make a change in their billing processes as a result of attendance at Medicare Bootcamp.
 - 4.1.2. 50% of SRHs engage in the Population Health Peer Group through recruitment efforts by the Contractor.
 - 4.1.3. Outreach to all SRHs to engage them in the Population Health and Hotspotting project.
 - 4.1.4. 100% of all chronic disease prevention funded projects are written up in the form of case studies in a format guided by the Division within six months of the project period closing.
- 4.2. The Contractor shall develop and submit a Corrective Action Plan for any performance measure in Section 4.1 that are not achieved to the Department on an annual basis.
- 4.3. The Contractor shall complete quarterly reports as required by the Department. The quarterly report shall be completed for each hospital participating in the American Rescue Plan Testing and Mitigation program in the portal provided by the Health Resources and Services Administration. Quarterly reporting for SPARC projects should include progress by SRHs on implementation and short-term outcome measures and information on financial expenditures.
- 4.4. The Department seeks to actively and regularly collaborate with providers to enhance contract management, improve results, and adjust program delivery and policy based on successful outcomes.
- 4.5. The Department may collect other key data and metrics from Contractor(s), including client-level demographic, performance, and service data.
- 4.6. The Department may identify expectations for active and regular collaboration, including key performance objectives, in the resulting contract. Where applicable, Contractor(s) must collect and share data with the Department in a format specified by the Department.
- 4.7. The Contractor shall actively and regularly collaborate with the Department to enhance contract management, improve results, and adjust program delivery and policy based on successful outcomes.
- 4.8. The Contractor may be required to provide other key data and metrics to the Department, including client-level demographic, performance, and service

**New Hampshire Department of Health and Human Services
Small Rural Hospital Population Health and Hotspotting Project
EXHIBIT B - Amendment #1**

data.

- 4.9. Where applicable, the Contractor shall collect and share data with the Department in a format specified by the Department.

5. Additional Terms

5.1. Impacts Resulting from Court Orders or Legislative Changes

- 5.1.1. The Contractor agrees that, to the extent future state or federal legislation or court orders may have an impact on the Services described herein, the State has the right to modify Service priorities and expenditure requirements under this Agreement so as to achieve compliance therewith.

5.2. Federal Civil Rights Laws Compliance: Culturally and Linguistically Appropriate Programs and Services

- 5.2.1. The Contractor shall submit, within ten (10) days of the Agreement Effective Date, a detailed description of the communication access and language assistance services to be provided to ensure meaningful access to programs and/or services to individuals with limited English proficiency; individuals who are deaf or have hearing loss; individuals who are blind or have low vision; and individuals who have speech challenges.

5.3. Credits and Copyright Ownership

- 5.3.1. All documents, notices, press releases, research reports and other materials prepared during or resulting from the performance of the services of the Agreement shall include the following statement, "The preparation of this (report, document etc.) was financed under an Contract with the State of New Hampshire, Department of Health and Human Services, with funds provided in part by the State of New Hampshire and/or such other funding sources as were available or required, e.g., the United States Department of Health and Human Services."
- 5.3.2. All materials produced or purchased under the Agreement shall have prior approval from the Department before printing, production, distribution or use.
- 5.3.3. The Department shall retain copyright ownership for any and all original materials produced, including, but not limited to:
- 5.3.3.1. Brochures.
 - 5.3.3.2. Resource directories.
 - 5.3.3.3. Protocols or guidelines.
 - 5.3.3.4. Posters.

**New Hampshire Department of Health and Human Services
Small Rural Hospital Population Health and Hotspotting Project
EXHIBIT B - Amendment #1**

5.3.3.5. Reports.

5.3.4. The Contractor shall not reproduce any materials produced under the Agreement without prior written approval from the Department.

6. Records

6.1. The Contractor shall keep records that include, but are not limited to:

6.1.1. Books, records, documents and other electronic or physical data evidencing and reflecting all costs and other expenses incurred by the Contractor in the performance of the Contract, and all income received or collected by the Contractor.

6.1.2. All records must be maintained in accordance with accounting procedures and practices, which sufficiently and properly reflect all such costs and expenses, and which are acceptable to the Department, and to include, without limitation, all ledgers, books, records, and original evidence of costs such as purchase requisitions and orders, vouchers, requisitions for materials, inventories, valuations of in-kind contributions, labor time cards, payrolls, and other records requested or required by the Department.

6.2. During the term of this Agreement and the period for retention hereunder, the Department, the United States Department of Health and Human Services, and any of their designated representatives shall have access to all reports and records maintained pursuant to the Agreement for purposes of audit, examination, excerpts and transcripts. Upon the purchase by the Department of the maximum number of units provided for in the Agreement and upon payment of the price limitation hereunder, the Agreement and all the obligations of the parties hereunder (except such obligations as, by the terms of the Agreement are to be performed after the end of the term of this Agreement and/or survive the termination of the Agreement) shall terminate, provided however, that if, upon review of the Final Expenditure Report the Department shall disallow any expenses claimed by the Contractor as costs hereunder the Department shall retain the right, at its discretion, to deduct the amount of such expenses as are disallowed or to recover such sums from the Contractor.

Exhibit C-2 - Amendment #1 Budget

New Hampshire Department of Health and Human Services

Contractor Name: Foundation for Healthy Communities

Budget Request for: Small Rural Hospital Population Health and Hospicing Project

Budget Period: 07/1/2021-06/30/2022

| Line Item | Total Program Cost | | | Contractor Share / Match | | | Funded by DPHS contract share | | |
|------------------------------------|---------------------|------------------|---------------------|--------------------------|----------|------------------|-------------------------------|------------------|---------------------|
| | Direct | Indirect | Total | Direct | Indirect | Total | Direct | Indirect | Total |
| 1. Total Salary/Wages | 27,182.64 | 6,256.85 | 33,441.49 | 15,457.00 | - | 15,457.00 | 41,725.64 | 6,256.85 | 47,984.49 |
| 2. Employee Benefits | 10,769.77 | 505.48 | 11,165.25 | 2,253.28 | - | 2,253.28 | 6,034.51 | 626.48 | 6,661.00 |
| 3. Consultants | - | - | - | - | - | - | - | - | - |
| 4. Equipment | - | - | - | - | - | - | - | - | - |
| Rental | - | - | - | - | - | - | - | - | - |
| Repair and Maintenance | - | - | - | - | - | - | - | - | - |
| Purchase/Construction | - | - | - | - | - | - | - | - | - |
| 5. Supplies | - | - | - | - | - | - | - | - | - |
| Educational | - | - | - | - | - | - | - | - | - |
| Lab | - | - | - | - | - | - | - | - | - |
| Pharmacy | - | - | - | - | - | - | - | - | - |
| Medical | - | - | - | - | - | - | - | - | - |
| Office | 400.80 | 73.43 | 544.43 | - | - | - | 400.80 | 73.43 | 544.43 |
| 6. Travel | 1,500.00 | 225.00 | 1,725.00 | - | - | - | 1,500.00 | 225.00 | 1,725.00 |
| 7. Occupancy | 1,987.20 | 298.08 | 2,285.28 | - | - | - | 1,987.20 | 298.08 | 2,285.28 |
| 8. Current Expenses | - | - | - | - | - | - | - | - | - |
| Telephone | 342.80 | 61.30 | 301.60 | - | - | - | 342.80 | 61.30 | 301.60 |
| Utilities | 300.00 | 45.00 | 345.00 | - | - | - | 300.00 | 45.00 | 345.00 |
| Subscriptions | 600.00 | 75.00 | 675.00 | - | - | - | 600.00 | 75.00 | 675.00 |
| Audit and Legal | 1,000.00 | 150.00 | 1,150.00 | - | - | - | 1,000.00 | 150.00 | 1,150.00 |
| Insurance | - | - | - | - | - | - | - | - | - |
| Board Expenses | - | - | - | - | - | - | - | - | - |
| 9. Software | 1,325.40 | 190.20 | 1,517.60 | - | - | - | 1,325.40 | 190.20 | 1,517.60 |
| 10. Marketing/Communications | 1,000.00 | 150.00 | 1,150.00 | - | - | - | 1,000.00 | 150.00 | 1,150.00 |
| 11. Staff Education and Training | 1,000.00 | 150.00 | 1,150.00 | - | - | - | 1,000.00 | 150.00 | 1,150.00 |
| 12. Subcontract Agreements | 84,205.88 | 11,833.50 | 106,139.18 | - | - | - | 84,205.88 | 11,833.50 | 106,139.18 |
| Other (specific details necessary) | - | - | - | - | - | - | - | - | - |
| COVID-19 | 480,000.00 | - | 480,000.00 | - | - | - | 480,000.00 | - | 480,000.00 |
| COVID-19 | 1,420,000.00 | - | 1,420,000.00 | - | - | - | 1,420,000.00 | - | 1,420,000.00 |
| AMP | 3,038,340.50 | 30,383.50 | 3,068,713.00 | - | - | - | 3,038,340.50 | 30,383.50 | 3,068,713.00 |
| TOTAL | 6,167,774.56 | 80,578.67 | 6,148,314.24 | 16,714.34 | - | 16,714.34 | 6,642,644.33 | 62,378.87 | 6,148,644.68 |

Indirect As A Percent of Direct

1.0%

New Hampshire Department of Health and Human Services

Contractor Name: Foundation for Healthy Communities

Budget Request for: Small Rural Hospital Population Health and Hotspotting Project

Budget Period: 07/1/22-06/30/23

| Line Item | Total Program Cost | | | Contractor Share / Match | | | Funded by DPH contract share | | |
|-------------------------------------|--------------------|--------------|---------------|--------------------------|----------|--------------|------------------------------|--------------|---------------|
| | Direct | Indirect | Total | Direct | Indirect | Total | Direct | Indirect | Total |
| 1. Total Salary/Wages | \$ 54,301.87 | \$ 5,907.14 | \$ 60,209.01 | \$ 15,920.71 | - | \$ 15,920.71 | \$ 30,380.63 | \$ 5,907.14 | \$ 36,287.77 |
| 2. Employee Benefits | \$ 10,130.48 | \$ 882.44 | \$ 11,012.92 | \$ 4,360.84 | - | \$ 4,360.84 | \$ 6,652.08 | \$ 882.44 | \$ 7,534.52 |
| 3. Consultants | - | - | - | - | - | - | - | - | - |
| 4. Equipment | - | - | - | - | - | - | - | - | - |
| 5. Travel | - | - | - | - | - | - | - | - | - |
| 6. Repair and Maintenance | - | - | - | - | - | - | - | - | - |
| 7. Purchase (Depreciation) | - | - | - | - | - | - | - | - | - |
| 8. Supplies | - | - | - | - | - | - | - | - | - |
| 9. Educational | - | - | - | - | - | - | - | - | - |
| 10. Lab | - | - | - | - | - | - | - | - | - |
| 11. Pharmacy | - | - | - | - | - | - | - | - | - |
| 12. Medical | - | - | - | - | - | - | - | - | - |
| 13. Office | \$ 487.80 | \$ 75.17 | \$ 562.97 | - | - | - | \$ 487.80 | \$ 75.17 | \$ 562.97 |
| 14. Travel | \$ 2,500.00 | \$ 275.00 | \$ 2,775.00 | - | - | - | \$ 2,500.00 | \$ 275.00 | \$ 2,775.00 |
| 15. Outpatient | \$ 1,827.80 | \$ 289.17 | \$ 2,116.97 | - | - | - | \$ 1,827.80 | \$ 289.17 | \$ 2,116.97 |
| 16. Current Expenses | - | - | - | - | - | - | - | - | - |
| 17. Telephone | \$ 330.70 | \$ 49.81 | \$ 380.51 | - | - | - | \$ 330.70 | \$ 49.81 | \$ 380.51 |
| 18. Postage | \$ 300.00 | \$ 45.00 | \$ 345.00 | - | - | - | \$ 300.00 | \$ 45.00 | \$ 345.00 |
| 19. Subscriptions | \$ 300.00 | \$ 75.00 | \$ 375.00 | - | - | - | \$ 300.00 | \$ 75.00 | \$ 375.00 |
| 20. Audit and Legal | \$ 1,000.00 | \$ 150.00 | \$ 1,150.00 | - | - | - | \$ 1,000.00 | \$ 150.00 | \$ 1,150.00 |
| 21. Insurance | - | - | - | - | - | - | - | - | - |
| 22. Board Expenses | - | - | - | - | - | - | - | - | - |
| 23. Software | \$ 1,391.80 | \$ 193.77 | \$ 1,585.57 | - | - | - | \$ 1,391.80 | \$ 193.77 | \$ 1,585.57 |
| 24. Marketing/Communications | \$ 1,000.00 | \$ 150.00 | \$ 1,150.00 | - | - | - | \$ 1,000.00 | \$ 150.00 | \$ 1,150.00 |
| 25. Staff Education and Training | \$ 1,000.00 | \$ 150.00 | \$ 1,150.00 | - | - | - | \$ 1,000.00 | \$ 150.00 | \$ 1,150.00 |
| 26. Subcontract/Agreements | \$ 35,862.22 | \$ 5,548.83 | \$ 41,411.05 | - | - | - | \$ 35,862.22 | \$ 5,548.83 | \$ 41,411.05 |
| 27. Other (wages, salary mandatory) | - | - | - | - | - | - | - | - | - |
| 28. Chronic Disease Funding | \$ 130,000.00 | - | \$ 130,000.00 | - | - | - | \$ 130,000.00 | - | \$ 130,000.00 |
| TOTAL | \$ 342,762.44 | \$ 13,888.13 | \$ 356,650.57 | \$ 18,381.57 | - | \$ 18,381.57 | \$ 328,268.97 | \$ 13,888.13 | \$ 342,157.10 |

Indirect As A Percent of Direct 3.7%

State of New Hampshire

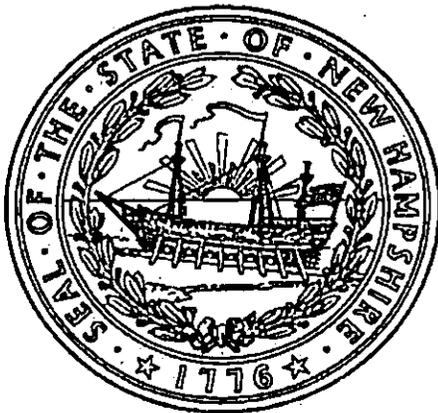
Department of State

CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that FOUNDATION FOR HEALTHY COMMUNITIES is a New Hampshire Nonprofit Corporation registered to transact business in New Hampshire on October 28, 1968. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 63943

Certificate Number: 0005428713



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed
the Seal of the State of New Hampshire,
this 30th day of August A.D. 2021.

A handwritten signature in black ink, appearing to read "William M. Gardner".

William M. Gardner
Secretary of State



Foundation for
Healthy Communities

CERTIFICATE OF VOTE/AUTHORITY

I, Stephen Ahnen, of the Foundation for Healthy Communities, do hereby certify that:

1. I am the duly elected Secretary/Treasurer of the Foundation for Healthy Communities;
2. The following are true copies of two resolutions duly adopted by action of unanimous consent of the Board of Directors of the Foundation Healthy Communities, duly adopted on October 18, 2021;

RESOLVED: That this corporation, the Foundation for Healthy Communities, enters into any and all contracts, amendments, renewals, revisions or modifications thereto, with the State of New Hampshire, acting through its Department of Health and Human Services.

RESOLVED: That the Executive Director or the Vice President of Quality Improvement or the Secretary / Treasurer for the Foundation for Healthy Communities are hereby authorized on behalf of this corporation to enter into said contracts with the State, and to execute any and all documents, agreements, and other instruments, and any amendments, revisions, or modifications thereto, as he/she may deem necessary, desirable or appropriate. Peter Ames is the duly appointed Executive Director and Kristine Hering is the duly appointed Vice President of Quality Improvement and Stephen Ahnen is the duly appointed Secretary/Treasurer of the corporation.

3. The foregoing resolutions have not been amended or revoked and remain in full force and effect as of November 15, 2021.

IN WITNESS WHEREOF, I have hereunto set my hand as the Secretary/Treasurer of the Foundation for Healthy Communities this 15th day of November 2021.



BOARD MEMBER



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)
6/2/2021

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

| | | |
|---|------------------------------------|-----------------------|
| PRODUCER License # 1780862 HUB International New England 275 US Route 1 Cumberland Foreside, ME 04110 | CONTACT NAME: Gabe Reissman | |
| | PHONE (A/C, No. Ext): | FAX (A/C, No): |
| E-MAIL ADDRESS: gabe.reissman@hubinternational.com | | |
| INSURER(S) AFFORDING COVERAGE | | NAIC # |
| INSURER A: Hartford Casualty Insurance Company | | 29424 |
| INSURER B: Twin City Fire Insurance Company | | 29459 |
| INSURER C: | | |
| INSURER D: | | |
| INSURER E: | | |
| INSURER F: | | |

INSURED
 New Hampshire Hospital Assoc.
 The Foundation for Healthy Communities
 Attn: Linda Levesque
 125 Airport Road
 Concord, NH 03301

COVERAGES **CERTIFICATE NUMBER:** **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

| INSR LTR | TYPE OF INSURANCE | ADDL INSD | SUBR WVD | POLICY NUMBER | POLICY EFF (MM/DD/YYYY) | POLICY EXP (MM/DD/YYYY) | LIMITS |
|----------|--|-----------|----------|---------------|-------------------------|-------------------------|--|
| A | <input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR GENL AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input type="checkbox"/> PRO JECT <input type="checkbox"/> LOC <input type="checkbox"/> OTHER: | X | | 08 SBA VW2923 | 6/22/2021 | 6/22/2022 | EACH OCCURRENCE \$ 1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 300,000 MED EXP (Any one person) \$ 10,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE \$ 2,000,000 PRODUCTS - COM/OP AGG \$ 2,000,000 \$ |
| | AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> NON-OWNED AUTOS ONLY | | | | | | COMBINED SINGLE LIMIT (Ea accident) \$ BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$ |
| A | <input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE <input type="checkbox"/> DED <input checked="" type="checkbox"/> RETENTIONS \$ 10,000 | X | | 08 SBA VW2923 | 6/22/2021 | 6/22/2022 | EACH OCCURRENCE \$ 2,000,000 AGGREGATE \$ 2,000,000 \$ |
| B | WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory In NH) <input type="checkbox"/> Y/N If yes, describe under DESCRIPTION OF OPERATIONS below | | N/A | 08WECIV5293 | 6/22/2021 | 6/22/2022 | PER STATUTE <input type="checkbox"/> OTH-ER <input type="checkbox"/> E.L. EACH ACCIDENT \$ 500,000 E.L. DISEASE - EA EMPLOYEE \$ 500,000 E.L. DISEASE - POLICY LIMIT \$ 500,000 |

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

Foundation for Healthy Communities is considered a Named Insured for the above mentioned policies.

CERTIFICATE HOLDER

CANCELLATION

State of NH
 Department of Health & Human Services
 129 Pleasant Street
 Concord, NH 03301

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE



Foundation *for*
Healthy Communities

Foundation for Healthy Communities

Mission Statement

The mission of the Foundation for Healthy Communities is to build healthier communities for all by leading partnerships, fostering collaboration, and creating innovative solutions to advance health and health care.



Foundation *for*
Healthy Communities

FINANCIAL STATEMENTS

December 31, 2020 and 2019

With Independent Auditor's Report





INDEPENDENT AUDITOR'S REPORT

Board of Trustees
Foundation for Healthy Communities

We have audited the accompanying financial statements of Foundation for Healthy Communities (Foundation), which comprise the statements of financial position as of December 31, 2020 and 2019, and the related statements of activities and changes in net assets, and cash flows for the years then ended, and the related notes to the financial statements.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with U.S. generally accepted accounting principles; this includes the design, implementation and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with U.S. generally accepted auditing standards. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the Foundation's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Foundation's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall financial statement presentation.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of the Foundation as of December 31, 2020 and 2019, and the changes in its net assets and its cash flows for the years then ended, in accordance with U.S. generally accepted accounting principles.

BerryDunn McNeil & Parker, LLC

Portland, Maine
June 10, 2021

FOUNDATION FOR HEALTHY COMMUNITIES

Statements of Financial Position

December 31, 2020 and 2019

ASSETS

| | <u>2020</u> | <u>2019</u> |
|-------------------------------|---------------------|---------------------|
| Current assets | | |
| Cash and cash equivalents | \$ 345,201 | \$ 593,892 |
| Accounts receivable, net | 547,234 | 357,452 |
| Due from affiliate | 115,780 | 112,530 |
| Prepaid expenses | <u>10,334</u> | <u>9,610</u> |
| Total current assets | <u>1,018,549</u> | <u>1,073,484</u> |
| Investments | <u>962,689</u> | <u>872,550</u> |
| Property and equipment | | |
| Leasehold improvements | 1,118 | 1,118 |
| Equipment and furniture | <u>147,427</u> | <u>147,427</u> |
| | 148,545 | 148,545 |
| Less accumulated depreciation | <u>148,145</u> | <u>145,398</u> |
| Property and equipment, net | <u>400</u> | <u>3,147</u> |
| Total assets | <u>\$ 1,981,638</u> | <u>\$ 1,949,181</u> |

LIABILITIES AND NET ASSETS

| | | |
|---|---------------------|---------------------|
| Current liabilities | | |
| Accounts payable | \$ 21,119 | \$ 142,961 |
| Accrued payroll and related amounts | 91,070 | 46,185 |
| Due to affiliate | 97,731 | 61,687 |
| Deferred revenue | <u>6,949</u> | <u>8,013</u> |
| Total current liabilities and total liabilities | <u>216,869</u> | <u>258,846</u> |
| Net assets | | |
| Without donor restrictions | | |
| Operating | 923,080 | 791,489 |
| Internally designated | <u>489,296</u> | <u>538,496</u> |
| Total without donor restrictions | 1,412,376 | 1,329,985 |
| With donor restrictions | <u>352,393</u> | <u>360,350</u> |
| Total net assets | <u>1,764,769</u> | <u>1,690,335</u> |
| Total liabilities and net assets | <u>\$ 1,981,638</u> | <u>\$ 1,949,181</u> |

The accompanying notes are an integral part of these financial statements.

FOUNDATION FOR HEALTHY COMMUNITIES

Statement of Activities and Changes in Net Assets

Year Ended December 31, 2020

| | Without Donor Restrictions | | | With Donor Restrictions | Total |
|---|----------------------------|--------------------------|---------------------|----------------------------|---------------------|
| | Operating | Internally Designated | Total | | |
| Revenues | | | | | |
| Foundation support | \$ 463,120 | \$ - | \$ 463,120 | \$ - | \$ 463,120 |
| Program services | 3,396,795 | - | 3,396,795 | - | 3,396,795 |
| Seminars, meetings, and workshops | 22,033 | - | 22,033 | - | 22,033 |
| Interest and dividend income | 18,519 | - | 18,519 | - | 18,519 |
| Net realized and unrealized gain on investments | 93,504 | - | 93,504 | - | 93,504 |
| Gifts and donations | 196 | - | 196 | - | 196 |
| Grant support | - | - | - | 567,282 | 567,282 |
| Net assets released from restrictions | 338,026 | 237,213 | 575,239 | (575,239) | - |
| Net assets released from internally designated | <u>286,413</u> | <u>(286,413)</u> | <u>-</u> | <u>-</u> | <u>-</u> |
| Total revenues | <u>4,618,606</u> | <u>(49,200)</u> | <u>4,569,406</u> | <u>(7,957)</u> | <u>4,561,449</u> |
| Expenses | | | | | |
| Salaries, taxes and benefits | 1,462,230 | - | 1,462,230 | - | 1,462,230 |
| Other operating | 124,109 | - | 124,109 | - | 124,109 |
| Program services | 2,865,199 | - | 2,865,199 | - | 2,865,199 |
| Seminars, meetings, and workshops | 33,130 | - | 33,130 | - | 33,130 |
| Depreciation | 2,747 | - | 2,747 | - | 2,747 |
| Recovery of bad debts | <u>(400)</u> | <u>-</u> | <u>(400)</u> | <u>-</u> | <u>(400)</u> |
| Total expenses | <u>4,487,015</u> | <u>-</u> | <u>4,487,015</u> | <u>-</u> | <u>4,487,015</u> |
| Change in net assets from operations and total change in net assets | 131,591 | (49,200) | 82,391 | (7,957) | 74,434 |
| Net assets, beginning of year | <u>791,489</u> | <u>538,496</u> | <u>1,329,985</u> | <u>360,350</u> | <u>1,690,335</u> |
| Net assets, end of year | <u>\$ 923,080</u> | <u>\$ 489,296</u> | <u>\$ 1,412,376</u> | <u>\$ 352,393</u> | <u>\$ 1,764,769</u> |

The accompanying notes are an integral part of these financial statements.

FOUNDATION FOR HEALTHY COMMUNITIES

Statement of Activities and Changes in Net Assets

Year Ended December 31, 2019

| | Without Donor Restrictions | | | With Donor Restrictions | Total |
|---|----------------------------|--------------------------|---------------------|----------------------------|---------------------|
| | Operating | Internally Designated | Total | | |
| Revenues | | | | | |
| Foundation support | \$ 443,120 | \$ - | \$ 443,120 | \$ - | \$ 443,120 |
| Program services | 1,504,839 | - | 1,504,839 | - | 1,504,839 |
| Seminars, meetings, and workshops | 132,670 | - | 132,670 | - | 132,670 |
| Interest and dividend income | 23,052 | - | 23,052 | - | 23,052 |
| Net realized and unrealized loss on investments | 178,765 | - | 178,765 | - | 178,765 |
| Gifts and donations | 853 | - | 853 | - | 853 |
| Grant support | - | - | - | 511,776 | 511,776 |
| Net assets released from restrictions | 556,044 | 42,670 | 598,714 | (598,714) | - |
| Net assets released from internally designated | <u>151,083</u> | <u>(151,083)</u> | <u>-</u> | <u>-</u> | <u>-</u> |
| Total revenues | <u>2,990,426</u> | <u>(108,413)</u> | <u>2,882,013</u> | <u>(86,938)</u> | <u>2,795,075</u> |
| Expenses | | | | | |
| Salaries, taxes and benefits | 1,357,584 | - | 1,357,584 | - | 1,357,584 |
| Other operating | 128,316 | - | 128,316 | - | 128,316 |
| Program services | 1,222,755 | - | 1,222,755 | - | 1,222,755 |
| Seminars, meetings, and workshops | 191,284 | - | 191,284 | - | 191,284 |
| Depreciation | 3,078 | - | 3,078 | - | 3,078 |
| Recovery of bad debts | <u>(3,129)</u> | <u>-</u> | <u>(3,129)</u> | <u>-</u> | <u>(3,129)</u> |
| Total expenses | <u>2,899,888</u> | <u>-</u> | <u>2,899,888</u> | <u>-</u> | <u>2,899,888</u> |
| Total change in net assets from operations and total change in net assets | 90,538 | (108,413) | (17,875) | (86,938) | (104,813) |
| Net assets, beginning of year | <u>700,951</u> | <u>646,909</u> | <u>1,347,860</u> | <u>447,288</u> | <u>1,795,148</u> |
| Net assets, end of year | <u>\$ 791,489</u> | <u>\$ 538,496</u> | <u>\$ 1,329,985</u> | <u>\$ 360,350</u> | <u>\$ 1,690,335</u> |

The accompanying notes are an integral part of these financial statements.

FOUNDATION FOR HEALTHY COMMUNITIES

Statements of Cash Flows

Years Ended December 31, 2020 and 2019

| | <u>2020</u> | <u>2019</u> |
|--|-------------------|-------------------|
| Cash flows from operating activities | | |
| Change in net assets | \$ 74,434 | \$ (104,813) |
| Adjustments to reconcile change in net assets to net cash (used) provided by operating activities | | |
| Depreciation | 2,747 | 3,078 |
| Net realized and unrealized gain on investments | (93,504) | (178,765) |
| Recovery of bad debts | (400) | (3,129) |
| (Increase) decrease in | | |
| Accounts receivable | (189,382) | 129,291 |
| Prepaid expenses | (724) | (3,434) |
| (Decrease) increase in | | |
| Accounts payable | (121,842) | 138,414 |
| Accrued payroll and related amounts | 44,885 | 15,162 |
| Due to/from affiliates | 32,794 | 15,223 |
| Deferred revenue | <u>(1,064)</u> | <u>2,567</u> |
| Net cash (used) provided by operating activities | <u>(252,056)</u> | <u>13,594</u> |
| Cash flows from investing activities | | |
| Purchases of investments | (1,890) | - |
| Proceeds from sale of investments | <u>5,255</u> | <u>10,021</u> |
| Net cash provided by investing activities | <u>3,365</u> | <u>10,021</u> |
| Net (decrease) increase in cash and cash equivalents | (248,691) | 23,615 |
| Cash and cash equivalents, beginning of year | <u>593,892</u> | <u>570,277</u> |
| Cash and cash equivalents, end of year | <u>\$ 345,201</u> | <u>\$ 593,892</u> |

The accompanying notes are an integral part of these financial statements.

FOUNDATION FOR HEALTHY COMMUNITIES

Notes to Financial Statements

December 31, 2020 and 2019

Organization

Foundation for Healthy Communities (Foundation) was organized to conduct various activities relating to healthcare delivery process improvement, health policy, and the creation of healthy communities. The Foundation is controlled by New Hampshire Hospital Association (Association) whose purpose is to assist its members in improving the health status of the people receiving healthcare in New Hampshire.

1. Summary of Significant Accounting Policies

Use of Estimates

The preparation of financial statements in conformity with U.S. generally accepted accounting principles (U.S. GAAP) requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Basis of Presentation

Net assets and revenues, expenses, gains, and losses are classified as follows based on existence or absence of donor-imposed restrictions.

Net assets without donor restrictions: Net assets that are not subject to donor-imposed restrictions and may be expended for any purpose in performing the primary objectives of the Foundation. These net assets may be used at the discretion of the Foundation's management and the Board of Trustees.

Net assets with donor restrictions: Net assets subject to stipulations imposed by donors and grantors. Some donor restrictions are temporary in nature; those restrictions will be met by actions of the Foundation or by the passage of time. Other donor restrictions are perpetual in nature, whereby the donor has stipulated the funds be maintained in perpetuity. Donor restricted contributions are reported as increases in net assets with donor restrictions. When a restriction expires, net assets are reclassified from net assets with donor restrictions to net assets without donor restrictions in the statement of activities and changes in net assets. At December 31, 2020 and 2019, the Foundation did not have any funds to be maintained in perpetuity.

Cash and Cash Equivalents

For purposes of reporting in the statements of cash flows, the Foundation considers all bank deposits with an original maturity of three months or less to be cash equivalents.

FOUNDATION FOR HEALTHY COMMUNITIES

Notes to Financial Statements

December 31, 2020 and 2019

Accounts Receivable

Accounts receivable are stated at the amount management expects to collect from outstanding balances. Management provides for probable uncollectible amounts through a charge to earnings and a credit to a valuation allowance based on its assessment of the current status of individual accounts. Balances that are still outstanding after management has used reasonable collection efforts are written off through a charge to the valuation allowance and a credit to accounts receivable. Management believes all accounts receivable are collectible. Credit is extended without collateral.

Investments

Investments in equity securities with readily determinable fair values and all investments in debt securities are measured at fair value in the statements of financial position. Interest and dividends and realized and unrealized gains and losses are included in the changes in net assets from operations.

Investments, in general, are exposed to various risks such as interest rate, credit, and overall market volatility. As such, it is reasonably possible that changes in the values of investments will occur in the near term and that such changes could materially affect the amounts reported in the statements of financial position.

Property and Equipment

Property and equipment acquisitions are recorded at cost. Depreciation is provided over the estimated useful lives of each class of depreciable asset and is computed using the straight-line method.

Employee Fringe Benefits

The Foundation has an "earned time" plan under which each employee earns paid leave for each period worked. These hours of paid leave may be used for vacation or illnesses. Hours earned but not used are vested with the employee and may not exceed 30 days at year-end. The Foundation accrues a liability for such paid leave as it is earned.

FOUNDATION FOR HEALTHY COMMUNITIES

Notes to Financial Statements

December 31, 2020 and 2019

Grants and Contributions

Grants awarded and contributions received in advance of expenditures are reported as support with donor restrictions if they are received with stipulations that limit the use of the grants or contributions. When a grant or contribution restriction expires, that is, when a stipulated time restriction ends or a purpose restriction is accomplished, net assets with donor restrictions are reclassified to net assets without donor restrictions and reported in the statement of activities and changes in net assets as "net assets released from restrictions". If there are unused grant funds at the time the grant restrictions expire, management seeks authorization from the grantor to retain the unused grant funds to be used for other unspecified projects. If the Foundation receives authorization from the grantor, then the Board of Trustees or management internally designates the use of those funds for future projects. These amounts are released from net assets with donor restrictions to internally designated net assets without donor restrictions and reported in the statement of activities and changes in net assets as "net assets released from restrictions".

Grant funds conditional upon submission of documentation of qualifying expenditures or matching requirements are deemed to be earned and reported as revenues when the Foundation has met the grant conditions.

The amount of such funds the Foundation will ultimately receive depends on the actual scope of each program, as well as the availability of funds. The ultimate disposition of grant funds is subject to audit by the awarding agencies.

Grant funds awarded of which restrictions have been met in the year of award are reported in the consolidated statement of activities and changes in net assets in program services revenues and expenses.

Contributions of long-lived assets are reported as support for net assets without donor restrictions unless donor stipulations specify how the donated assets must be used. Gifts of long-lived assets with explicit restrictions that specify how the assets are to be used and gifts of cash or other assets that must be used to acquire long-lived assets are reported as support with donor restrictions. Absent explicit donor stipulations about how long these long-lived assets must be maintained, the Foundation reports expirations of donor restrictions when the donated or acquired long-lived assets are placed in service.

Income Taxes

The Foundation is a not-for-profit corporation as described in Section 501(c)(3) of the Internal Revenue Code (Code) and is exempt from federal income taxes on related income pursuant to Section 501(a) of the Code.

FOUNDATION FOR HEALTHY COMMUNITIES

Notes to Financial Statements

December 31, 2020 and 2019

Subsequent Events

For purposes of the preparation of these financial statements in conformity with U.S. GAAP, the Foundation has considered transactions or events occurring through June 10, 2021, which was the date that the financial statements were available to be issued.

2. Availability and Liquidity of Financial Assets

The Foundation regularly monitors liquidity required to meet its operating needs and other contractual commitments, while also striving to optimize the investment of its available funds.

For purposes of analyzing resources available to meet general expenditures over a 12-month period, the Foundation considers all expenditures related to its ongoing activities and general and administration, as well as the conduct of services undertaken to support those activities to be general expenditures.

In addition to financial assets available to meet general expenditures over the next 12 months, the Foundation operates with a balanced budget and anticipates collecting sufficient revenue to cover general expenditures not covered by donor-restricted resources.

As of December 31, 2020, the Organization has working capital of \$801,680 and average days (based on normal expenditures) cash on hand of 78, which includes cash and cash equivalents and investments, net of restricted funds.

The following financial assets could readily be available within one year of the statements of financial position date to meet general expenditure at December 31:

| | <u>2020</u> | <u>2019</u> |
|--|---------------------|---------------------|
| Financial assets | | |
| Cash and cash equivalents | \$ 345,201 | \$ 593,892 |
| Accounts receivable, net | 547,234 | 357,452 |
| Due from affiliate | 115,780 | 112,530 |
| Investments | <u>962,689</u> | <u>872,550</u> |
| Total financial assets | 1,970,904 | 1,936,424 |
| Internally designated funds | (489,296) | (538,496) |
| Donor restricted funds | <u>(352,393)</u> | <u>(360,350)</u> |
| Financial assets available at year end for current use to meet general expenditures | <u>\$ 1,129,215</u> | <u>\$ 1,037,578</u> |

At December 31, 2020 and 2019, internally designated net assets represent unused grant funds to be used for other unspecified projects by management over the next 12 months. The internally designated net assets are included in cash and cash equivalents and accounts receivable, net.

FOUNDATION FOR HEALTHY COMMUNITIES

Notes to Financial Statements

December 31, 2020 and 2019

3. Investments

The composition of investments as of December 31 is set forth in the following table. Investments are stated at fair value.

| | <u>2020</u> | <u>2019</u> |
|------------------------------|-------------------|-------------------|
| Marketable equity securities | \$ 192,065 | \$ 228,985 |
| Mutual funds | <u>770,624</u> | <u>643,565</u> |
| | <u>\$ 962,689</u> | <u>\$ 872,550</u> |

4. Net Assets with Donor Restrictions

Net assets with donor restrictions of \$352,393 and \$360,350 consisted of specific grant programs as of December 31, 2020 and 2019, respectively. The grant programs relate to improvements to access and the delivery of healthcare services.

5. Conditional Promise to Give

During 2016, the Foundation was awarded a grant from the State of New Hampshire in an amount not to exceed \$1,800,000 to facilitate the expansion of New Hampshire's addiction identification and overdose prevention activities. Since the original award, the State of New Hampshire has amended the award amount increasing the grant to an amount not to exceed \$4,575,824 as of December 31, 2020. Receipt of the grant and recognition of the related revenue is conditional upon incurring qualifying expenditures. For the years ended December 31, 2020 and 2019, the Foundation recognized program and grant support related to this award in the amount of \$1,104,493 and \$552,082, respectively. As of December 31, 2020, \$4,165,890 of the award has been received.

6. Related Party Transactions

The Foundation leases space from the Association. Rental expense under this lease for the years ended December 31, 2020 and 2019 was \$41,255 and \$40,331, respectively.

The Association provides various accounting, public relation and janitorial services to the Foundation. The amount expensed for these services in 2020 and 2019 was \$173,468 and \$160,362, respectively. In addition, the Association bills the Foundation for its allocation of shared costs. As of December 31, 2020 and 2019, the Foundation owed the Association \$97,731 and \$61,687, respectively, for services and products provided by the Association.

The Association owed the Foundation \$115,780 and \$112,530 as of December 31, 2020 and 2019, respectively, for support allocated to the Foundation. For the years ended December 31, 2020 and 2019, the Foundation received support from the Association in the amount of \$463,120 and \$443,120, respectively.

FOUNDATION FOR HEALTHY COMMUNITIES

Notes to Financial Statements

December 31, 2020 and 2019

7. Retirement Plan

The Foundation participates in the Association's 401(k) profit-sharing plan, which covers substantially all employees and allows for employee contributions of up to the maximum allowed under Internal Revenue Service regulations. Employer contributions are discretionary and are determined annually by the Foundation. Retirement plan expense for 2020 and 2019 was \$48,803 and \$45,109, respectively.

8. Functional Expenses

The financial statements report certain categories of expenses that are attributable to more than one program or supporting function. Therefore, these expenses require allocation on a reasonable basis that is consistently applied. The expenses allocated to the general and administrative function include salaries and related taxes, allocated based on the estimated time utilized on programs, and insurance and depreciation, allocated using bases estimating the proportional allocation of total building square footage.

Expenses related to services provided for the public interest are as follows:

| | <u>2020</u> | <u>2019</u> |
|----------------------------------|---------------------|---------------------|
| Program services | | |
| Salaries and related taxes | \$ 1,256,722 | \$ 1,172,432 |
| Office supplies and other | 548,910 | 157,187 |
| Occupancy | 37,500 | 32,053 |
| Subrecipients | 2,068,198 | 491,629 |
| Subcontractors | 298,400 | 606,778 |
| Seminars, meetings and workshops | 36,700 | 222,646 |
| Insurance | 3,138 | 3,415 |
| Depreciation | <u>2,198</u> | <u>2,463</u> |
| Total program services | <u>4,251,766</u> | <u>2,688,603</u> |
| General and administrative | | |
| Salaries and related taxes | 205,508 | 185,152 |
| Office supplies and other | 3,194 | 849 |
| Occupancy | 24,306 | 25,520 |
| Recovery of bad debts | (400) | (3,129) |
| Insurance | 2,092 | 2,277 |
| Depreciation | <u>549</u> | <u>616</u> |
| Total general and administrative | <u>235,249</u> | <u>211,285</u> |
| | <u>\$ 4,487,015</u> | <u>\$ 2,899,888</u> |

FOUNDATION FOR HEALTHY COMMUNITIES

Notes to Financial Statements

December 31, 2020 and 2019

9. Concentrations of Credit Risk

From time-to-time, the Foundation's total cash deposits exceed the federally insured limit. The Foundation has not incurred any losses and does not expect any in the future.

10. Fair Value Measurement

Financial Accounting Standards Board (FASB) Accounting Standards Codification (ASC) Topic 820, *Fair Value Measurement*, defines fair value, establishes a framework for measuring fair value in accordance with U.S. GAAP, and expands disclosures about fair value measurements.

FASB ASC Topic 820 defines fair value as the exchange price that would be received for an asset or paid to transfer a liability (an exit price) in the principal or most advantageous market for the asset or liability in an orderly transaction between market participants on the measurement date. FASB ASC Topic 820 also establishes a fair value hierarchy which requires an entity to maximize the use of observable inputs and minimize the use of unobservable inputs when measuring fair value.

The standard describes three levels of inputs that may be used to measure fair value:

- Level 1: Quoted prices (unadjusted) for identical assets or liabilities in active markets that the entity has the ability to access as of the measurement date.
- Level 2: Significant other observable inputs other than Level 1 prices, such as quoted prices for similar assets or liabilities, quoted prices in markets that are not active, and other inputs that are observable or can be corroborated by observable market data.
- Level 3: Significant unobservable inputs that reflect an entity's own assumptions about the assumptions that market participants would use in pricing an asset or liability.

The Foundation's investments are measured at fair value on a recurring basis and are considered Level 1.

11. Coronavirus Disease

In response to the Coronavirus Disease (COVID-19), local, U.S., and world governments have encouraged self-isolation to curtail the spread of the global pandemic by mandating the temporary shut-down of business in many sectors and imposing limitations on travel and the size and duration of group meetings. Most sectors are experiencing disruption to business operations and may feel further impacts related to delayed government reimbursement, volatility in investment returns, and reduced philanthropic support. There is unprecedented uncertainty surrounding the duration of the pandemic, its potential economic ramifications, and any further government actions to mitigate them. Accordingly, while management cannot quantify the financial and other impacts to the Foundation as of June 10, 2021, management believes that a material impact on the Foundation's financial position and results of future operations is reasonably possible.

FOUNDATION FOR HEALTHY COMMUNITIES

Notes to Financial Statements

December 31, 2020 and 2019

The Foundation has entered into a five year cooperative agreement with the U.S. Department of Health and Human Services, Assistant Secretary for Preparedness and Response (ASPR) to provide disbursement support, based on an allocation methodology using hospital types of specialty hospitals, critical access hospitals and prospective payment system hospitals and tertiary hospital. The ASPR funds are passed through the Foundation to hospitals in supporting expenses related to their response to COVID-19 in New Hampshire. Allocations vary based on the type of hospital. A total of 25 Association member hospitals have accepted the allocations as subrecipients.



Foundation for
Healthy Communities

BOARD OF DIRECTORS 2021

| | |
|---------------------------------------|---|
| Jay Couture, Chair | President and CEO, Seacoast Mental Health Center |
| Sue Mooney, MD, Vice Chair | President and CEO, Alice Peck Day Memorial Hospital |
| Stephen Ahnen, Secretary / Treasurer | President, NH Hospital Association |
| Peter Ames, <i>ex officio</i> | Executive Director, Foundation for Healthy Communities |
| Kris Hering, RN, Immediate Past Chair | Chief Nursing Officer, Speare Memorial Hospital |
| George Blike, MD | Chief Quality and Value Officer, Dartmouth-Hitchcock |
| Scott Colby | President, Upper Connecticut Valley Hospital |
| Deb Broadhead, RN | Director, Healthcare Management, Anthem |
| Lauren Collins-Cline | Director of Communications, Catholic Medical Center |
| Jocelyn Caple, MD | CMO, Interim CEO, Valley Regional Hospital |
| James Culhane | President and CEO, Lake Sunapee Visiting Nurses Association |
| Mike Decelle | Dean, UNH Manchester |
| Sally Kraft, MD | Vice President of Population Health, Dartmouth-Hitchcock Health |
| Betsey Rhynhart | Vice President, Population Health, Concord Hospital |
| Jeremy Roberge, CPA | President and CEO, Huggins Hospital |
| Jeff Scionti | President and CEO, Parkland Medical Center |
| Ed Shanshala | CEO, Ammonoosuc Community Health Services |
| Helen Taft | Former Executive Director, Families First |
| Susan Walsh | Strategic Business Lead, NH, Harvard Pilgrim Health Care |
| Andrew Watt, MD | CIO, Southern New Hampshire Medical Center |

Beth Gustafson Wheeler

Profile Summary

- Work with New Hampshire's non-profit community hospitals to advance population health efforts including building collaborative opportunities with internal, community and statewide partners.
- Successful public health professional with 29 years of experience in building healthy environments where people live, learn, work and play.
- Strong skills in facilitation, partnership building, community assessment and strategic planning.
- Experienced in evaluating health improvement strategies using qualitative and quantitative measurement practices.
- Guided New Hampshire communities in the planning and implementation of health improvement strategies in the areas of heart disease, diabetes prevention, and obesity.

Experience

1/03 – present: **Foundation for Healthy Communities, Concord, NH**

Director of Population Health

- Provide leadership and technical assistance to NHs non-profit community hospitals to assess current population health efforts, identify opportunities for advancement, and build collaborative partnerships to ensure efficient and impactful investments in population health.
- Work with healthcare systems and community organizations to foster connections and shared learning to improve the health and wellbeing of NH residents.
- Convene hospital community benefit professionals and lead projects to improve the effectiveness and efficiency of community benefit reporting and investments in NH.
- Conduct environmental, system and policy assessments for communities and organizations to guide strategic direction for health improvement efforts.
- Determine baseline measures of key health indicators and establish measurement practices.
- Managed the Healthy Eating Active Living (HEAL) NH community grant program, including technical assistance and grant requirements for HEAL's 4 regional and 4 community initiatives.
- Planned and facilitated community forums and focus groups as part of HEAL NH's community-based participatory assessment and planning processes.
- Initiated and managed the NH CATCH Kids Club Project, spreading the project to over 130 out-of-school organizations and sites in 7 years.
- Developed and implemented environment and policy assessment and planning tools for out of school organizations, resulting in 98% of sites making 4+ environmental or policy improvements.
- Directed the Community Prevention and Treatment Initiative focused on building a community health model to improve access to prevention and treatment services for cardiovascular disease, diabetes, and childhood obesity. Model implemented in a total of 17 NH communities.
- Assisted primary care practices in quality improvement projects relating to the development of office-based systems, tools, and evaluation methods for chronic disease conditions.

4/02 - 12/02:

Anthem Blue Cross and Blue Shield of New Hampshire, Manchester, NH

Senior Healthcare Consultant

- Collaborated with administrators and clinical staff to develop a diabetes management initiative.
- Developed, analyzed and presented healthcare data reports to medical and administrative staff.
- Worked with internal staff to address healthcare access issues in the state.

11/97 - 6/00:

Disease Management/Prevention Specialist

- Worked with primary care physicians and staff to improve prevention screening rates.
- Developed and evaluated cardiovascular disease health management programs.

Beth Gustafson Wheeler

Resume
Page 2

- 8/00 - 4/02: **Plymouth State College, University System of New Hampshire, Plymouth, NH**
Wellness Center Director
- Initiated and chaired the Whole Health Team, a multi-department team dedicated to improving the health of Plymouth State College students.
 - Developed, promoted, and implemented health education programs for PSC students.
 - Trained and supervised student educators in group facilitation and education.
 - Adjunct faculty member, Department of Human Health and Performance.
- 9/95 - 5/97: **Matthew Thornton Health Plan, Bedford, NH**
Worksite Health Promotion Specialist
- Consulted with corporate accounts on employee health improvement issues providing strategy development and implementation to reduce medical loss ratios and contain health care costs.
 - Planned, promoted, and performed health risk screenings and health education programming.
 - Evaluated health programs targeted at employer groups and members.
 - Supervised team of per diem clinical and educational staff.
- 9/94 - 9/95: **University of New Hampshire, Durham, NH**
Graduate Assistant
- Coordinated the University of New Hampshire Phase III Cardiac Rehabilitation Program.
 - Instructed fitness classes and performed cholesterol, EKG, and exercise tolerance testing.

Education

Masters of Science in Kinesiology: University of New Hampshire, Durham, NH, 1996. Thesis Research Project: *High volume versus low volume resistance exercise: The effects of a single session on plasma lipid and lipoprotein parameters.*

Bachelors of Science in Community Health: Plymouth State College, Plymouth, NH, 1990.

Certifications and Trainings

- Community Benefit Specialist Certificate, Community Benefit Connect, 2021
- Population Health Action Community, team participant, Institute for Healthcare Improvement, 2020-21
- Certified Trainer: CATCH Kids Club, a physical activity and nutrition program, 2009- present
- Health Impact Assessment Training, Manchester Health Department, October 2010

Awards:

- High Five Award, NH Recreation and Park Association, May 2010
- Outstanding Achievement Award, NH Governor's Council on Physical Fitness and Health, May 2010

Professional Affiliations

- Association for Community Health Improvement Member 2017-present
- NH Public Health Association Member: 2014- present
- Concord Boys & Girls Club Program Committee 2011- 2013
- Appalachian Trail Conference member 2007- present

References available upon request

GREGORY J. VASSE**CAREER EXPERIENCE**

| | | |
|--|--|--------------------------|
| FOUNDATION FOR HEALTHY COMMUNITIES Program Support and/or Leadership: Rural Quality Improvement Network, SHIP & FLEX Grants Hospital Improvement & Innovation Network Partnership for Patients Eastern US Quality Improvement Collaborative / HQIC - CMS New Hampshire Peer Review Network | (09/19/2011 – present) | Concord, NH |
| AMERICAN NATIONAL RED CROSS BIOMEDICAL SERVICES Senior Vice President Area Vice President North Central US | (2003-2006) (2004-2006) (2003-2004) | Washington, DC |
| SOUTHEASTERN MICHIGAN BLOOD SERVICES REGION / American Red Cross Chief Executive Officer | (1998-2002) | Detroit, MI |
| HENRY FORD HEALTH SYSTEM COO Henry Ford Health System / Eastern Region President & CEO Henry Ford Cottage Hospital | (1986-1998) (1994-1998) (1988-1998) | Detroit, MI |
| COTTAGE HEALTH SERVICES VP Operations / VP Planning & Marketing / Asst Administrator | (1977-1985) | Grosse Pointe, MI |

EDUCATION

CORNELL / S.C. JOHNSON COLLEGE OF BUSINESS - MBA
CORNELL / SLOAN PROGRAM - HOSPITAL & HEALTH SERVICES ADMINISTRATION
CORNELL / COLLEGE OF ARTS & SCIENCES - BA BIOLOGICAL SCIENCES (MICROBIOLOGY)
HARVARD / JFK SCHOOL OF GOVERNMENT - PARTNERS IN ORGANIZATIONAL LEADERSHIP

VOLUNTEER POSITIONS

| | | |
|--|-----------------------|---------------------|
| NEW ENGLAND RURAL HEALTH ROUND TABLE Member Board of Directors, New Hampshire Representative | (2015- 2020) | Newfield, ME |
| DARTMOUTH HITCHCOCK MEDICAL CENTER Emergency Department Volunteer | (2011 – 2012) | Lebanon, NH |
| UNITED METHODIST RETIREMENT COMMUNITIES Member Board of Directors, Executive Committee and Chairman of the Quality Committee | (2002-2006) | Chelsea, MI |

MILITARY SERVICE

US NAVY HOSPITAL CORPSMAN SECOND CLASS PETTY OFFICER **(1970 – 1974)**

Naval Training Center, Great Lakes Illinois, Hospital Corps School
National Naval Medical Center, Bethesda Maryland, Haematology Oncology Clinic
Naval Training Center, Bainbridge Maryland, Dispensary Clinical Laboratory
Kirk Army Hospital, Aberdeen Proving Ground Maryland, Clinical Microbiology Laboratory

Luellyn Valtin, MHL, CPPS, CPHRM, CPHQ

Page | 1

PROFESSIONAL SUMMARY

Reliable, collaborative, innovative and results driven quality, patient safety and performance improvement individual with 10+ years of experience in leading and implementing projects of various size and scope. Particularly successful in taking unstructured or complex projects, systems, and guiding them from start to finish. Recognized ability to maintain an organized and structured work environment. Strong communication, team building and conflict-resolution skills.

PROFESSIONAL EXPERIENCE

Senior Director of Rural Quality Improvement Foundation for Healthy Communities Oct 2021 - Present

- Support Critical Access Hospitals to address access to care in rural and medically underserved areas of New Hampshire
- Manage Small Rural Hospital Improvement Grant Program (SHIP)
- Manage Medicare Rural Hospital Flexibility (FLEX) Program
- Manage Eastern US Quality Collaborative Initiative (EQIC)

Patient Safety Director Parkland Medical Center | Derry, NH Dec 2019 - Present

Ethics Compliance Coordinator Oct 2020 - Present

- Implement and evaluate annual Clinical Safety Improvement Program
- Implement, analyze and present AHRQ Patient Safety Culture Survey results to Board of Trustees, Senior Leaders, Medical Executive Committee and Department Leaders. Collaborate with Department Leaders and frontline staff to develop meaningful and sustainable improvement plans
- Facilitate root cause analyses on reportable and non-reportable events determined by tracking and trending near miss events
- Develop department level Patient Safety Champions support structure including education in Just Culture, High Reliability, Psychological Safety, TeamSTEPPS
- Develop, implement and evaluate annual Patient Safety and Risk Management Plan and perform ongoing assessment of Patient Safety Program
- Manage event reporting system to include investigation, trending and identification of opportunities for improvement
- Facilitate monthly multidisciplinary Patient Safety Committee
- Facilitate TeamSTEPPS training program
- Perform ongoing assessments to improve patient safety; review patient safety information from aggregated data reports to prioritize organizational patient safety activities; i.e., falls, pressure related injuries, hospital acquired infections
- Facilitate Joint Commission survey readiness
- Conduct new hire staff and provider education related to patient safety initiatives, event reporting and teamwork principles
- Manage medical malpractice and general liability claims
- Supervise of Quality RN in the management of patient complaint and grievance process
- Review and revise hospital ADA policies, processes and procedures to ensure compliance with Americans with Disabilities Act
- Conducted employee education related to non-discrimination and reasonable accommodations

Luellyn Valtin, MHL, CPPS, CPHRM, CPHQ

Page | 2

Operational Excellence Specialist

Parkland Medical Center | Derry, NH

Jul 2017 – Dec 2019

- Introduced a new, comprehensive approach to Joint Commission survey readiness with system and individual tracers for each department
- Conducted 30+ survey tracers in collaboration with department leaders and developed survey follow up action plans based on tracer findings and achieved Joint Commission reaccreditation with zero patient care findings
- Conducted proactive risk assessments and developed plans for eliminating/mitigating ligature risks in the Emergency Department, Behavioral Health Unit and Inpatient Units
- Designed and implemented review tool to monitor the safety, appropriateness and necessity of restraint/seclusion use
- Actively managed the process for attaining first time Joint Commission Certifications for Total Knee Replacement, Total Hip Replacement and Spine Surgery programs which included development of Performance Improvement Plan, Scope of Service, determination of process and performance improvement metrics and reporting structure
- Provided analysis and trending reports of readmission and emergency department frequent user data to Leadership and external stakeholders including local provider practices, home health agencies and nursing homes to target avoidable readmissions and overutilization of emergency department resources
- Redesigned process for Ongoing Professional Practice Evaluation and Focused Professional Practice Evaluation
- Provided support and knowledge to Patient Safety Director for risk related issues
- Provided support and knowledge regarding Joint Commission and CMS requirements related to patient complaints and grievances to Patient Safety RN
- Oversaw data management and submission of quality data to the Foundation for Healthy Communities through the Hospital Improvement and Innovation Network and evaluation of Quality Trends analysis, VBP Program, HCA Reduction Program Analysis and Medicare Quality Programs Overview Report to identify opportunities and performance improvement objectives
- Facilitated successful submission of CMS validation templates and requested medical records for Hospital Inpatient Quality Reporting (IQR) Program Fiscal Year 2020

Patient Liaison

Catholic Medical Center | Manchester, NH

Sept 2016 - Jul 2017

- Management of patient complaint and grievance process which included analysis of data resulting in performance and process improvement initiatives
- Analysis of Press Ganey data/reports to define improvement objectives and develop process improvement action plans
- Facilitated DiSC profile workshops for over 200 nursing staff
- Facilitated AIDET principles training module for all hospital staff

Luellyn Valtin, MHL, CPPS, CPHRM, CPHQ

Page | 3

Patient Safety Officer

Cobleskill Regional Hospital | Cobleskill, NY

Jul 2014 – Sept 2016

Quality and Risk Manager

Corporate Compliance Officer

- Managed Patient Safety, Risk Management, Quality, Compliance and Medical Staff Programs
- Developed, implemented and evaluated yearly Patient Safety and Quality Performance Improvement Plan
- Supervised Data and Process Analyst, Infection Control/Disaster Management Coordinator and Medical Staff Coordinator
- Analyzed and presented AHRQ Patient Safety Culture Survey results to Board of Trustees, Senior Leaders, Medical Executive Committee and Department Leaders. Collaborated with Department Leaders and frontline staff to develop meaningful and sustainable improvement plans in the areas of teamwork within units, teamwork across units and handoffs & transitions
- Facilitated FMEAs, implemented action plans and monitored measures of effectiveness
- Facilitated root cause analyses on reportable and non-reportable events determined by tracking and trending near miss events
- Tracked and trended incident reports to identify performance improvement actions; submitted reports to Patient Safety Organization as patient safety work product
- Participated in several Lean process improvement initiatives resulting in a decrease of 44 minutes in admit decision to time of departure from ED for admitted patients; improved outpatient flow for orthopedic/radiology patients and recognized \$10,000 in savings through the implementation of a push/pull supply process. Lean Six Sigma Green Belt certified
- Successfully facilitated Department of Health and CMS surveys that resulted in no findings or statements of deficiency
- Analyzed quality and performance data and prepared and presented statistical reports to Quality Oversight Committee, Medical Executive Committee, Board of Trustees and other committees as requested
- Organized hospital wide education on Joint Commission standards to ensure regulatory readiness for annual accreditation survey
- Facilitated policy review and revision improvement initiative which resulted in consolidation, deletion and revision of over 1,000 policies, procedures and protocols
- Developed and facilitated AIDET principles training module for all hospital staff
- Managed Press Ganey patient satisfaction survey including leadership, staff and provider education on survey questions, analysis of data/reports and development, execution and monitoring of performance improvement projects
- Managed Medical Staff credentialing program
- Managed Compliance Program which included development of yearly work plan, audits and evaluations

Manager of Legal Affairs

Bassett Medical Center | Cooperstown, NY

Jan 2009 – Jul 2014

Patient Relations

- Supervised Patient Representative Service Coordinator
- Developed Patient Safety Core Curriculum for Medical and Surgical Residency Program
- Fielded and resolved risk calls and concerns from patients and family members, frontline staff and medical providers

Luellyn Valtin, MHL, CPPS, CPHRM, CPHQ

Page | 4

- Processed, tracked and trended incident reports through online incident reporting system and made recommendations for actions and improvements
- Managed sentinel adverse events, including State reporting, root cause analysis, plans of correction and monitoring for compliance of implemented actions
- Managed network wide medical malpractice and general liability claims and lawsuits for hospitals and providers
- Implemented a comprehensive risk management educational program through Medical Risk Management (MRM), LLC to all employed physicians, non-physician clinicians, residents and nursing staff focused on communication, electronic health record and documentation
- Processed and prepared responses to CMS, Department of Health and Joint Commission complaints and surveys
- Co-facilitated CMS EMTALA survey that resulted in statement of deficiency requiring development of plan of correction, implementation of corrective actions, staff and provider education, monitoring for compliance and summary status reports to Board of Trustees
- Facilitated Joint Commission required FMEAs, implemented action plans and monitored measures of effectiveness
- Managed all aspects of the patient complaints and grievances program. Successfully resolved over 2,000 complaints and grievances. Worked closely with the Medical Director to resolve complex quality of care and physician behavior issues

EDUCATION

Master of Health Leadership

Western Governors University | Salt Lake City, UT

Bachelor of Science, Community and Health Services

Empire State College | Saratoga, NY

PROFESSIONAL DEVELOPMENT

- Certified Professional in Patient Safety (CPPS), Certified Board for Professionals in Patient Safety
- Certified Professional in Healthcare Risk Management (CPHRM), American Hospital Association
- Certified Professional in Healthcare Quality (CPHQ), National Association of Healthcare Quality
- Lean Six Sigma Green Belt Certification, 6Sigma
- TeamSTEPPS trained

Foundation for Healthy Living
Small Rural Hospital Population Health and Hotspotting Project
Key Personnel-Salary

| Budget Period 07/1/2021- 06/30/2022 | | | | |
|---|--|------------------------------------|------------------------------|-----------------------------------|
| Name | Job Title | Salary 07/1/2021- 06/30/2022 | % Paid from this Contract | Amount Paid from this Contract |
| Beth Gustafson Wheeler | Director, Total Population Health | 60,913.53 | 50% | 30,456.77 |
| Greg Vasse | Director, Rural Quality Improvement Network (7/1/21- 10/31/2021) | 39,316.90 | 10% | 3,931.69 |
| Luellyn Valtin | SR Director Rural Quality Improvement (11/1/2021- 06/30/22) | 70,000.00 | 10% | 7,000.00 |
| | | | Total | 41,388.46 |
| | | | | |

| Budget Period 07/1/2022 05/31/2023 | | | | |
|--|--|-----------------------------------|------------------------------|-----------------------------------|
| Name | Job Title | Salary 07/1/2022 05/31/2023 | % Paid from this Contract | Amount Paid from this Contract |
| Beth Gustafson Wheeler | Director, Total Population Health | 57,490.83 | 50% | 28,745.42 |
| Luellyn Valtin | SR Director Rural Quality Improvement | 97,624.98 | 10% | 9,762.49 |
| | | | Total | 38,507.91 |
| | | | | |



Lori A. Shabinette
Commissioner

Lisa M. Morris
Director

STATE OF NEW HAMPSHIRE
DEPARTMENT OF HEALTH AND HUMAN SERVICES
DIVISION OF PUBLIC HEALTH SERVICES

29 HAZEN DRIVE, CONCORD, NH 03301
603-271-4501 1-800-852-3345 Ext. 4501
Fax: 603-271-4827 TDD Access: 1-800-735-2964
www.dhhs.nh.gov

April 12, 2021

His Excellency, Governor Christopher T. Sununu
and the Honorable Council
State House
Concord, New Hampshire 03301

REQUESTED ACTION

Authorize the Department of Health and Human Services, Division of Public Health Services, to enter into a contract with Foundation for Healthy Communities (VC#154533), Concord, NH in the amount of \$231,997 to assist and support the thirteen (13) New Hampshire small rural hospitals with implementing activities provided by the Small Rural Hospital Improvement Program (SHIP) Grant, with the option to renew for up to two (2) additional years, effective June 1, 2021 or upon Governor and Council approval, whichever is later, through May 31, 2023. 100% Federal Funds.

Funds are available in the following account for State Fiscal Year 2021, and are anticipated to be available in State Fiscal Years 2022 and 2023, upon the availability and continued appropriation of funds in the future operating budget, with the authority to adjust budget line items within the price limitation and encumbrances between state fiscal years through the Budget Office, if needed and justified.

05-95-90-901010-22190000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS, HHS: DIVISION OF PUBLIC HEALTH, BUREAU OF POLICY & PERFORMANCE, SMALL HOSPITAL IMPROVEMENT

| State Fiscal Year | Class / Account | Class Title | Job Number | Total Amount |
|-------------------|-----------------|--------------------------------|------------|--------------|
| 2021 | 102-500731 | Contracts for Program Services | 90076001 | \$9,667 |
| 2022 | 102-500731 | Contracts for Program Services | 90076001 | \$116,000 |
| 2023 | 102-500731 | Contracts for Program Services | 90076001 | \$106,330 |
| | | | Total | \$231,997 |

EXPLANATION

The purpose of this request is to support the thirteen (13) New Hampshire Small Rural Hospitals with implementing the activities, chosen by the hospitals as a group from the menu of grant activities, provided annually by the Small Rural Hospital Improvement Program Grant.

Approximately 150 New Hampshire Small Rural Hospitals staff will be served from June 1, 2021 to May 31, 2023.

The Contractor will support and assist the Small Rural Hospitals with grant activities that include, joining accountable care organizations, participating in shared savings programs, and purchasing health information technology, to comply with quality improvement activities, which may include advancing patient care information, promoting interoperability, and payment bundling.

For grant years 2021 and 2022, the New Hampshire Small Rural Hospitals will continue to participate in the Medicare Bootcamp billing, coding trainings and the Population Health and Hotspotting Project conducted over the last two years. The Population Health and Hotspotting Project utilizes hospital inpatient and outpatient data gathered by the Division of Public Health Services as well as several National datasets to examine where certain physical health and social determinants of health risk factors are clustered in hospital service areas.

The Contractor will work with the Small Rural Hospitals to identify priority areas, as defined by data analysis provided by the State, and connect Small Rural Hospitals with State and community resources to support high needs areas. The Contractor will provide community benefit profiles for each Small Rural Hospital in order that the hospitals can optimize their investments to the highest priorities in their service areas.

The Contractor will conduct at least one but not more than two (2) Medicare Bootcamp billing and coding trainings each grant year to help support the revenue streams of New Hampshire Small Rural Hospitals to ensure maximal reimbursement for services provided. In addition, the Contractor will work with the New Hampshire Small Rural Hospitals to participate in Population Health Peer Groups to share best practices, learn tools to create/promote population health initiatives, and share overall strategies related to population health.

The Department will monitor contracted services using the following performance measures:

- 50% of participants report making a change or planning to make a change in billing processes as a result of attendance at Medicare Bootcamp.
- 50% of Small Rural Hospitals engage in the Population Health Peer Group through recruitment efforts of the Contractor.

The Department selected the Contractor through a competitive bid process using a Request for Applications (RFA) that was posted on the Department's website from 1/22/2021 through 2/17/2021. The Department received one (1) response that was reviewed and scored by a team of qualified individuals. The Scoring Sheet is attached.

As referenced in Exhibit A of the attached contract, the parties have the option to extend the agreement for up to two (2) additional years, contingent upon satisfactory delivery of services, available funding, agreement of the parties, and Governor and Council approval.

Should the Governor and Council not authorize this request thirteen (13) New Hampshire Small Rural Hospitals locations will be ill-equipped to handle the continuous changes in Medicare billing and coding reimbursement, resulting in lost revenue and greater financial risk. Additionally, the Small Rural Hospitals will not receive the training needed to give hospital staff the tools to manage billing and coding and to ensure financial health of the institution. Finally, should the hotspotting project not be funded, hospitals will not have the capacity and/or skills needed to analyze health and disease data to target areas of high need.

Area served: Statewide

Source of Funds: CFDA #93.301, FAIN # H3HRH00028

In the event that the Federal Funds become no longer available, General Funds will not be requested to support this program.

Respectfully submitted,



Lori A. Shibinette
Commissioner



New Hampshire Department of Health and Human Services
Office of Business Operations
Contracts & Procurement Unit
Summary Scoring Sheet

Small Rural Hospital Population Health
and Hotspotting Project

RFA-2021-DPHS-06-SMALL

RFA Name

RFA Number

Reviewer Names

Bidder Name

- 1. Foundation for Healthy Communities
- 2. 0
- 3. 0
- 4. 0
- 5. 0
- 6. 0
- 7. 0

| Pass/Fail | Maximum Points | Actual Points |
|-----------|----------------|---------------|
| | 200 | 150 |
| | 200 | |
| | 200 | |
| | | |
| | | |
| | | |
| | | |
| | | |

- 1. Alia Hayes, PS IV
- 2. Jennifer Howley, Prgrm. Planner III
- 3. Whitney Hammond, Admin. II
- 4. Alice Druzba, Admin. I
- 5. _____
- 6. _____
- 7. _____
- 8. _____
- 9. _____

Subject: Small Rural Hospital Population Health and Hotspotting Project (RFA-2021-DPHS-06-SMALL-01)

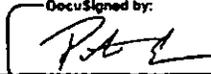
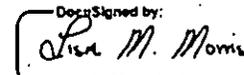
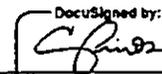
Notice: This agreement and all of its attachments shall become public upon submission to Governor and Executive Council for approval. Any information that is private, confidential or proprietary must be clearly identified to the agency and agreed to in writing prior to signing the contract.

AGREEMENT

The State of New Hampshire and the Contractor hereby mutually agree as follows:

GENERAL PROVISIONS

I. IDENTIFICATION.

| | | | |
|---|---|---|--|
| 1.1 State Agency Name New Hampshire Department of Health and Human Services | | 1.2 State Agency Address 129 Pleasant Street Concord, NH 03301-3857 | |
| 1.3 Contractor Name Foundation for Healthy Communities | | 1.4 Contractor Address 125 Airport Rd. Concord, NH 03301 | |
| 1.5 Contractor Phone Number (603) 225-0900 | 1.6 Account Number 05-95-90-901010-22190000 | 1.7 Completion Date May 31, 2023 | 1.8 Price Limitation \$231,997 |
| 1.9 Contracting Officer for State Agency Nathan D. White, Director | | 1.10 State Agency Telephone Number (603) 271-9631 | |
| 1.11 Contractor Signature DocuSigned by:  Date: 4/20/2021 | | 1.12 Name and Title of Contractor Signatory Peter Ames Executive Director | |
| 1.13 State Agency Signature DocuSigned by:  Date: 4/20/2021 | | 1.14 Name and Title of State Agency Signatory Lisa M. Morris Director, Division of Public Health | |
| 1.15 Approval by the N.H. Department of Administration, Division of Personnel (if applicable) By: _____ Director, On: _____ | | | |
| 1.16 Approval by the Attorney General (Form, Substance and Execution) (if applicable) By:  On: 4/30/2021 | | | |
| 1.17 Approval by the Governor and Executive Council (if applicable) G&C Item number: _____ G&C Meeting Date: _____ | | | |

-05
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Contractor Initials _____
 Date 4/20/2021

2. SERVICES TO BE PERFORMED. The State of New Hampshire, acting through the agency identified in block 1.1 ("State"), engages contractor identified in block 1.3 ("Contractor") to perform, and the Contractor shall perform, the work or sale of goods, or both, identified and more particularly described in the attached EXHIBIT B which is incorporated herein by reference ("Services").

3. EFFECTIVE DATE/COMPLETION OF SERVICES.

3.1 Notwithstanding any provision of this Agreement to the contrary, and subject to the approval of the Governor and Executive Council of the State of New Hampshire, if applicable, this Agreement, and all obligations of the parties hereunder, shall become effective on the date the Governor and Executive Council approve this Agreement as indicated in block 1.17, unless no such approval is required, in which case the Agreement shall become effective on the date the Agreement is signed by the State Agency as shown in block 1.13 ("Effective Date").

3.2 If the Contractor commences the Services prior to the Effective Date, all Services performed by the Contractor prior to the Effective Date shall be performed at the sole risk of the Contractor, and in the event that this Agreement does not become effective, the State shall have no liability to the Contractor, including without limitation, any obligation to pay the Contractor for any costs incurred or Services performed. Contractor must complete all Services by the Completion Date specified in block 1.7.

4. CONDITIONAL NATURE OF AGREEMENT.

Notwithstanding any provision of this Agreement to the contrary, all obligations of the State hereunder, including, without limitation, the continuance of payments hereunder, are contingent upon the availability and continued appropriation of funds affected by any state or federal legislative or executive action that reduces, eliminates or otherwise modifies the appropriation or availability of funding for this Agreement and the Scope for Services provided in EXHIBIT B, in whole or in part. In no event shall the State be liable for any payments hereunder in excess of such available appropriated funds. In the event of a reduction or termination of appropriated funds, the State shall have the right to withhold payment until such funds become available, if ever, and shall have the right to reduce or terminate the Services under this Agreement immediately upon giving the Contractor notice of such reduction or termination. The State shall not be required to transfer funds from any other account or source to the Account identified in block 1.6 in the event funds in that Account are reduced or unavailable.

5. CONTRACT PRICE/PRICE LIMITATION/ PAYMENT.

5.1 The contract price, method of payment, and terms of payment are identified and more particularly described in EXHIBIT C which is incorporated herein by reference.

5.2 The payment by the State of the contract price shall be the only and the complete reimbursement to the Contractor for all expenses, of whatever nature incurred by the Contractor in the performance hereof, and shall be the only and the complete

compensation to the Contractor for the Services. The State shall have no liability to the Contractor other than the contract price.

5.3 The State reserves the right to offset from any amounts otherwise payable to the Contractor under this Agreement those liquidated amounts required or permitted by N.H. RSA 80:7 through RSA 80:7-c or any other provision of law.

5.4 Notwithstanding any provision in this Agreement to the contrary, and notwithstanding unexpected circumstances, in no event shall the total of all payments authorized, or actually made hereunder, exceed the Price Limitation set forth in block 1.8.

6. COMPLIANCE BY CONTRACTOR WITH LAWS AND REGULATIONS/ EQUAL EMPLOYMENT OPPORTUNITY.

6.1 In connection with the performance of the Services, the Contractor shall comply with all applicable statutes, laws, regulations, and orders of federal, state, county or municipal authorities which impose any obligation or duty upon the Contractor, including, but not limited to, civil rights and equal employment opportunity laws. In addition, if this Agreement is funded in any part by monies of the United States, the Contractor shall comply with all federal executive orders, rules, regulations and statutes, and with any rules, regulations and guidelines as the State or the United States issue to implement these regulations. The Contractor shall also comply with all applicable intellectual property laws.

6.2 During the term of this Agreement, the Contractor shall not discriminate against employees or applicants for employment because of race, color, religion, creed, age, sex, handicap, sexual orientation, or national origin and will take affirmative action to prevent such discrimination.

6.3. The Contractor agrees to permit the State or United States access to any of the Contractor's books, records and accounts for the purpose of ascertaining compliance with all rules, regulations and orders, and the covenants, terms and conditions of this Agreement.

7. PERSONNEL.

7.1 The Contractor shall at its own expense provide all personnel necessary to perform the Services. The Contractor warrants that all personnel engaged in the Services shall be qualified to perform the Services, and shall be properly licensed and otherwise authorized to do so under all applicable laws.

7.2 Unless otherwise authorized in writing, during the term of this Agreement, and for a period of six (6) months after the Completion Date in block 1.7, the Contractor shall not hire, and shall not permit any subcontractor or other person, firm or corporation with whom it is engaged in a combined effort to perform the Services to hire, any person who is a State employee or official, who is materially involved in the procurement, administration or performance of this Agreement. This provision shall survive termination of this Agreement.

7.3 The Contracting Officer specified in block 1.9, or his or her successor, shall be the State's representative. In the event of any dispute concerning the interpretation of this Agreement, the Contracting Officer's decision shall be final for the State.

8. EVENT OF DEFAULT/REMEDIES.

8.1 Any one or more of the following acts or omissions of the Contractor shall constitute an event of default hereunder ("Event of Default"):

8.1.1 failure to perform the Services satisfactorily or on schedule;

8.1.2 failure to submit any report required hereunder; and/or

8.1.3 failure to perform any other covenant, term or condition of this Agreement.

8.2 Upon the occurrence of any Event of Default, the State may take any one, or more, or all, of the following actions:

8.2.1 give the Contractor a written notice specifying the Event of Default and requiring it to be remedied within, in the absence of a greater or lesser specification of time, thirty (30) days from the date of the notice; and if the Event of Default is not timely cured, terminate this Agreement, effective two (2) days after giving the Contractor notice of termination;

8.2.2 give the Contractor a written notice specifying the Event of Default and suspending all payments to be made under this Agreement and ordering that the portion of the contract price which would otherwise accrue to the Contractor during the period from the date of such notice until such time as the State determines that the Contractor has cured the Event of Default shall never be paid to the Contractor;

8.2.3 give the Contractor a written notice specifying the Event of Default and set off against any other obligations the State may owe to the Contractor any damages the State suffers by reason of any Event of Default; and/or

8.2.4 give the Contractor a written notice specifying the Event of Default, treat the Agreement as breached, terminate the Agreement and pursue any of its remedies at law or in equity, or both.

8.3. No failure by the State to enforce any provisions hereof after any Event of Default shall be deemed a waiver of its rights with regard to that Event of Default, or any subsequent Event of Default. No express failure to enforce any Event of Default shall be deemed a waiver of the right of the State to enforce each and all of the provisions hereof upon any further or other Event of Default on the part of the Contractor.

9. TERMINATION.

9.1 Notwithstanding paragraph 8, the State may, at its sole discretion, terminate the Agreement for any reason, in whole or in part, by thirty (30) days written notice to the Contractor that the State is exercising its option to terminate the Agreement.

9.2 In the event of an early termination of this Agreement for any reason other than the completion of the Services, the Contractor shall, at the State's discretion, deliver to the Contracting Officer, not later than fifteen (15) days after the date of termination, a report ("Termination Report") describing in detail all Services performed, and the contract price earned, to and including the date of termination. The form, subject matter, content, and number of copies of the Termination Report shall be identical to those of any Final Report described in the attached EXHIBIT B. In addition, at the State's discretion, the Contractor shall, within 15 days of notice of early termination, develop and

submit to the State a Transition Plan for services under the Agreement.

10. DATA/ACCESS/CONFIDENTIALITY/PRESERVATION.

10.1 As used in this Agreement, the word "data" shall mean all information and things developed or obtained during the performance of, or acquired or developed by reason of, this Agreement, including, but not limited to, all studies, reports, files, formulae, surveys, maps, charts, sound recordings, video recordings, pictorial reproductions, drawings, analyses, graphic representations, computer programs, computer printouts, notes, letters, memoranda, papers, and documents, all whether finished or unfinished.

10.2 All data and any property which has been received from the State or purchased with funds provided for that purpose under this Agreement, shall be the property of the State, and shall be returned to the State upon demand or upon termination of this Agreement for any reason.

10.3 Confidentiality of data shall be governed by N.H. RSA chapter 91-A or other existing law. Disclosure of data requires prior written approval of the State.

11. CONTRACTOR'S RELATION TO THE STATE. In the performance of this Agreement the Contractor is in all respects an independent contractor, and is neither an agent nor an employee of the State. Neither the Contractor nor any of its officers, employees, agents or members shall have authority to bind the State or receive any benefits, workers' compensation or other emoluments provided by the State to its employees.

12. ASSIGNMENT/DELEGATION/SUBCONTRACTS.

12.1 The Contractor shall not assign, or otherwise transfer any interest in this Agreement without the prior written notice, which shall be provided to the State at least fifteen (15) days prior to the assignment, and a written consent of the State. For purposes of this paragraph, a Change of Control shall constitute assignment. "Change of Control" means (a) merger, consolidation, or a transaction or series of related transactions in which a third party, together with its affiliates, becomes the direct or indirect owner of fifty percent (50%) or more of the voting shares or similar equity interests, or combined voting power of the Contractor, or (b) the sale of all or substantially all of the assets of the Contractor.

12.2 None of the Services shall be subcontracted by the Contractor without prior written notice and consent of the State. The State is entitled to copies of all subcontracts and assignment agreements and shall not be bound by any provisions contained in a subcontract or an assignment agreement to which it is not a party.

13. INDEMNIFICATION. Unless otherwise exempted by law, the Contractor shall indemnify and hold harmless the State, its officers and employees, from and against any and all claims, liabilities and costs for any personal injury or property damages, patent or copyright infringement, or other claims asserted against the State, its officers or employees, which arise out of (or which may be claimed to arise out of) the acts or omissions of the

Contractor, or subcontractors, including but not limited to the negligence, reckless or intentional conduct. The State shall not be liable for any costs incurred by the Contractor arising under this paragraph 13. Notwithstanding the foregoing, nothing herein contained shall be deemed to constitute a waiver of the sovereign immunity of the State, which immunity is hereby reserved to the State. This covenant in paragraph 13 shall survive the termination of this Agreement.

14. INSURANCE.

14.1 The Contractor shall, at its sole expense, obtain and continuously maintain in force, and shall require any subcontractor or assignee to obtain and maintain in force, the following insurance:

14.1.1 commercial general liability insurance against all claims of bodily injury, death or property damage, in amounts of not less than \$1,000,000 per occurrence and \$2,000,000 aggregate or excess; and

14.1.2 special cause of loss coverage form covering all property subject to subparagraph 10.2 herein, in an amount not less than 80% of the whole replacement value of the property.

14.2 The policies described in subparagraph 14.1 herein shall be on policy forms and endorsements approved for use in the State of New Hampshire by the N.H. Department of Insurance, and issued by insurers licensed in the State of New Hampshire.

14.3 The Contractor shall furnish to the Contracting Officer identified in block 1.9, or his or her successor, a certificate(s) of insurance for all insurance required under this Agreement. Contractor shall also furnish to the Contracting Officer identified in block 1.9, or his or her successor, certificate(s) of insurance for all renewal(s) of insurance required under this Agreement no later than ten (10) days prior to the expiration date of each insurance policy. The certificate(s) of insurance and any renewals thereof shall be attached and are incorporated herein by reference.

15. WORKERS' COMPENSATION.

15.1 By signing this agreement, the Contractor agrees, certifies and warrants that the Contractor is in compliance with or exempt from, the requirements of N.H. RSA chapter 281-A ("*Workers' Compensation*").

15.2 To the extent the Contractor is subject to the requirements of N.H. RSA chapter 281-A, Contractor shall maintain, and require any subcontractor or assignee to secure and maintain, payment of Workers' Compensation in connection with activities which the person proposes to undertake pursuant to this Agreement. The Contractor shall furnish the Contracting Officer identified in block 1.9, or his or her successor, proof of Workers' Compensation in the manner described in N.H. RSA chapter 281-A and any applicable renewal(s) thereof, which shall be attached and are incorporated herein by reference. The State shall not be responsible for payment of any Workers' Compensation premiums or for any other claim or benefit for Contractor, or any subcontractor or employee of Contractor, which might arise under applicable State of New Hampshire Workers' Compensation laws in connection with the performance of the Services under this Agreement.

16. **NOTICE.** Any notice by a party hereto to the other party shall be deemed to have been duly delivered or given at the time of mailing by certified mail, postage prepaid, in a United States Post Office addressed to the parties at the addresses given in blocks 1.2 and 1.4, herein.

17. **AMENDMENT.** This Agreement may be amended, waived or discharged only by an instrument in writing signed by the parties hereto and only after approval of such amendment, waiver or discharge by the Governor and Executive Council of the State of New Hampshire unless no such approval is required under the circumstances pursuant to State law, rule or policy.

18. **CHOICE OF LAW AND FORUM.** This Agreement shall be governed, interpreted and construed in accordance with the laws of the State of New Hampshire, and is binding upon and inures to the benefit of the parties and their respective successors and assigns. The wording used in this Agreement is the wording chosen by the parties to express their mutual intent, and no rule of construction shall be applied against or in favor of any party. Any actions arising out of this Agreement shall be brought and maintained in New Hampshire Superior Court which shall have exclusive jurisdiction thereof.

19. **CONFLICTING TERMS.** In the event of a conflict between the terms of this P-37 form (as modified in EXHIBIT A) and/or attachments and amendment thereof, the terms of the P-37 (as modified in EXHIBIT A) shall control.

20. **THIRD PARTIES.** The parties hereto do not intend to benefit any third parties and this Agreement shall not be construed to confer any such benefit.

21. **HEADINGS.** The headings throughout the Agreement are for reference purposes only, and the words contained therein shall in no way be held to explain, modify, amplify or aid in the interpretation, construction or meaning of the provisions of this Agreement.

22. **SPECIAL PROVISIONS.** Additional or modifying provisions set forth in the attached EXHIBIT A are incorporated herein by reference.

23. **SEVERABILITY.** In the event any of the provisions of this Agreement are held by a court of competent jurisdiction to be contrary to any state or federal law, the remaining provisions of this Agreement will remain in full force and effect.

24. **ENTIRE AGREEMENT.** This Agreement, which may be executed in a number of counterparts, each of which shall be deemed an original, constitutes the entire agreement and understanding between the parties, and supersedes all prior agreements and understandings with respect to the subject matter hereof.

**New Hampshire Department of Health and Human Services
Small Rural Hospital Population Health and Hotspotting Project
EXHIBIT A**

Revisions to Standard Agreement Provisions

1. Revisions to Form P-37, General Provisions

1.1. Paragraph 3, Subparagraph 3.1, Effective Date/Completion of Services, is amended as follows:

3.1. Notwithstanding any provision of this Agreement to the contrary, and subject to the approval of the Governor and Executive Council of the State of New Hampshire as indicated in block 1.17, this Agreement, and all obligations of the parties hereunder, shall become effective upon G&C approval or June 1, 2021 ("Effective Date"), whichever is later.

1.2. Paragraph 3, Effective Date/Completion of Services, is amended by adding subparagraph 3.3 as follows:

3.3. The parties may extend the Agreement for up to two (2) additional years from the Completion Date, contingent upon satisfactory delivery of services, available funding, agreement of the parties, and approval of the Governor and Executive Council.

1.3. Paragraph 12, Assignment/Delegation/Subcontracts, is amended by adding subparagraph 12.3 as follows:

12.3. Subcontractors are subject to the same contractual conditions as the Contractor and the Contractor is responsible to ensure subcontractor compliance with those conditions. The Contractor shall have written agreements with all subcontractors, specifying the work to be performed and how corrective action shall be managed if the subcontractor's performance is inadequate. The Contractor shall manage the subcontractor's performance on an ongoing basis and take corrective action as necessary. The Contractor shall annually provide the State with a list of all subcontractors provided for under this Agreement and notify the State of any inadequate subcontractor performance.

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**New Hampshire Department of Health and Human Services
Small Rural Hospital Population Health and Hotspotting Project
EXHIBIT B**

Scope of Services

1. Statement of Work

- 1.1. The Contractor shall assist and support the thirteen (13) New Hampshire Small Rural Hospitals (SRHs) to implement the activities the hospitals choose as a group from the menu of grant activities provided annually by the Small Rural Hospital Improvement Program Grant, which may include, but are not limited to:
 - 1.1.1. Joining accountable care organizations (ACOs).
 - 1.1.2. Participating in shared savings programs.
 - 1.1.3. Purchasing health information technology, to comply with quality improvement activities, which may include advancing patient care information, promoting interoperability, and payment bundling.
- 1.2. The Contractor shall engage the thirteen (13) New Hampshire SRHs in order to identify how small rural facilities can target their services to the areas of highest need. The Contractor shall :
 - 1.2.1. Facilitate a peer-learning group of SRHs with the goal of sharing lessons learned and current efforts to promote population health.
 - 1.2.2. Support hospitals in completing the Pathways to Population Health Compass Assessment to obtain a baseline of where their current population health efforts are along the continuum.
 - 1.2.3. Analyze the community benefit activities completed by the SRHs and match expenditures to the most recent Community Health Needs Assessments to create an investment portfolio for each SRH.
 - 1.2.4. Assist SRHs with identifying priority areas, as supported by data reports issued by the Bureau of Public Health Statistics and Informatics (BPHSI) which uses aggregated data publicly available on the State of New Hampshire Web-Based Interactive System for Direction and Outcome Measures (WISDOM) portal, and connecting the SRHs with State and community resources to accomplish identified goals.
 - 1.2.5. Liaise with the Department's DPHS Rural Health Manager to find resources available for initiatives that SRHs are interested in implementing.
 - 1.2.6. Identify Community Based Organizations that may support SRH activities.
 - 1.2.7. Appoint a Director of Population Health for this project who is available to support SRHs and answer questions throughout the project period.
 - 1.2.8. Host a monthly gathering of SRH population health managers, either virtually or in-person, in order to :

PA

**New Hampshire Department of Health and Human Services
Small Rural Hospital Population Health and Hotspotting Project
EXHIBIT B**

- 1.2.8.1. Provide networking opportunities.
 - 1.2.8.2. Provide resources for hospitals ready for the next phase of the project, as defined in the work plan.
 - 1.2.8.3. Share success stories and lessons learned from those who have successfully implemented initiatives.
- 1.3. The Contractor shall ensure all contract activities are pre-approved by the Department's Rural Health and Primary Care Section (RHPCS).
 - 1.4. The Contractor shall coordinate a minimum of one (1) Medicare Bootcamp per year, not to exceed two (2) Medicare Bootcamps per year. The Contractor shall ensure:
 - 1.4.1. Medicare Bootcamp curriculum supports the SRH revenue streams by ensuring maximal reimbursement for services is obtained.
 - 1.4.2. SRHs are aware of scholarship funds available to support staff attendance at Medicare Bootcamp trainings.
 - 1.5. The Contractor shall collaborate with the Department to manage a scholarship program that promotes Medicare Bootcamp attendance for SRH staff.
 - 1.6. The Contractor shall maintain a Medicare Bootcamp attendance list that includes telephone and email contact information for each attendee, which must be given to the Department's RHPCS no later than two (2) weeks following each training.
 - 1.7. The Contractor shall ensure Medicare Bootcamp participants are made aware of and are encouraged to complete a Department-issued evaluation survey and document if the participants would like to be contacted via phone or sent an online survey.
 - 1.8. The Contractor shall meet, in a frequency determined by the Contractor and SRHs, with a representative group of Chief Financial Officers for the SRHs to plan aspects of learning sessions, which include but are not limited to:
 - 1.8.1. Major objectives of the Bootcamps.
 - 1.8.2. Recruitment of participants for the sessions.
 - 1.8.3. Organization of all components of the education sessions for delivery.
 - 1.8.4. Creation or selection of learning sessions based on the needs prioritized by Chief Financial Officers.
 - 1.9. The Contractor shall engage each interested SRH in the Population Health and Hotspotting Project (PHHP), which utilizes hospital inpatient and outpatient data provided by the Department as well as several National datasets to examine where certain physical health and social determinants of health risk factors are clustered in hospital service areas to improve the health of residents in each hospital service area and ensure maximal reimbursement in the transition to

**New Hampshire Department of Health and Human Services
Small Rural Hospital Population Health and Hotspotting Project
EXHIBIT B**

value-based payments. The Contractor shall ensure activities include, but are not limited to:

- 1.9.1. Completing the Pathways to Population Health Compass Assessment, created by the Institute for Healthcare Improvement, to assess how the SRH are supporting population health efforts in their service area. The Contractor shall ensure the assessment team includes a variety of stakeholders, which may include but are not limited to:
 - 1.9.1.1. PPHP contact.
 - 1.9.1.2. Staff responsible for Population Health.
 - 1.9.1.3. Community Health Workers/Care Coordinators.
 - 1.9.1.4. Hospital administration.
 - 1.9.1.5. Staff responsible for Community Benefits.
 - 1.9.1.6. Quality improvement staff.
 - 1.9.1.7. Staff responsible for Patient & Family Engagement.
- 1.9.2. Engaging SRHs to participate in the Population Health Peer Group, which includes, but is not limited to:
 - 1.9.2.1. Peer-to-peer sharing of best practices.
 - 1.9.2.2. Tools utilized to create/promote population health initiatives.
 - 1.9.2.3. Overall strategies related to population health.
- 1.9.3. Creating community benefits profiles by outlining:
 - 1.9.3.1. Community investments;
 - 1.9.3.2. Health disparities identified; and
 - 1.9.3.3. Identification of how hospital investments are addressing identified disparities.
- 1.9.4. Supporting SRHs with identifying goals that advance population health efforts, by reviewing service area hotspotting analyses from the Department. The Contractor shall review hotspotting analyses, which includes but is not limited to:
 - 1.9.4.1. Mapping of aggregate resident data by service area.
 - 1.9.4.2. Heat maps that indicate clusters of population health and social determinants of health needs in hospital service areas.
 - 1.9.4.3. Highlights of the most prevalent needs in hospital service areas and alignment with community benefit profiles to indicate opportunities for future investments.

PA

**New Hampshire Department of Health and Human Services
Small Rural Hospital Population Health and Hotspotting Project
EXHIBIT B**

- 1.9.5. Assisting with the creation of action plans to address health disparities; support effective and efficient investments; and improve population health efforts.
- 1.9.6. Evaluating the data by:
 - 1.9.6.1. Assisting each hospital in the identification of metrics to measure progress with population health activities; and
 - 1.9.6.2. Revisiting data at each development meeting with the SRHs to understand the impact of population health activities, the data includes:
 - 1.9.6.2.1. GIS Mapping/Hot-spotting data;
 - 1.9.6.2.2. Completing and/or reviewing IHI Pathways to Population Health Compass Assessments, periodically, to measure progress; and
 - 1.9.6.2.3. Community Benefit Profiles and investments.
- 1.9.7. Acting as the liaison between the Department's DPHS, Bureau of Public Health Statistics and Informatics (BPHSI) and the SRH(s)
- 1.9.8. Meeting with hospital leadership to define which member(s) of each hospital will participate in a learning collaborative for population health initiatives.
- 1.9.9. Documenting monthly the number of times:
 - 1.9.9.1. Contact was attempted via telephone.
 - 1.9.9.2. Contact was made via telephone.
 - 1.9.9.3. Meeting was held via telephone.
 - 1.9.9.4. In-person meeting was completed.
 - 1.9.9.5. New hospital representative was recruited for learning collaborative.
- 1.9.10. Documenting the number of SRHs that participate in the learning collaborative meetings, specifying date, time, and participants.
- 1.9.11. Referring SRHs to resources and programs available to enhance population health efforts including those available at the Bureau of Population Health and Community Services and the other Community Based Organizations to implement and bolster new initiatives.
- 1.10. Work Plan
 - 1.10.1. The Contractor shall work with the Department to finalize a Work Plan for year one (1) of the Contract period within thirty (30) days of the Contract effective date.

PA

**New Hampshire Department of Health and Human Services
Small Rural Hospital Population Health and Hotspotting Project
EXHIBIT B**

- 1.10.2. The Contractor shall develop and submit a draft Work Plan for year two (2) of the contract period no later than ninety (90) days prior to the end of year one (1) of the Contract period.
- 1.10.3. The Contractor shall work with the Department to finalize the Work Plan for year two (2) of the Contract period prior to the start of year two (2).
- 1.10.4. The Contractor shall ensure work plans are used to confirm progress toward meeting the performance measures and program objectives.
- 1.10.5. The Contractor shall provide a final staffing and staffing contingency plan to the Department no later than five (5) days from the contract effective date.

2. Exhibits Incorporated

- 2.1. The Contractor shall use and disclose Protected Health Information in compliance with the Standards for Privacy of Individually Identifiable Health Information (Privacy Rule) (45 CFR Parts 160 and 164) under the Health Insurance Portability and Accountability Act (HIPAA) of 1996, and in accordance with the attached Exhibit I, Business Associate Agreement, which has been executed by the parties.
- 2.2. The Contractor shall manage all confidential data related to this Agreement in accordance with the terms of Exhibit K, DHHS Information Security Requirements.
- 2.3. The Contractor shall comply with all Exhibits D through K, which are attached hereto and incorporated by reference herein.

3. Reporting Requirements

- 3.1. The Contractor shall communicate to the Department's RHPCS through monthly meetings held in person or with the use of a virtual platform that shall include, but is not limited to the following information:
 - 3.1.1. Plans for implementing SHIP menu activities.
 - 3.1.2. Specific activities provided.
 - 3.1.3. Budget status.
 - 3.1.4. An attendance list for activities held.
- 3.2. The Contractor shall ensure all reports are formatted in a manner that can be shared directly with the SRHs.

4. Performance Measures

- 4.1. The Contractor shall ensure the following performance indicators are achieved annually and monitored monthly to measure the effectiveness of the agreement:

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**New Hampshire Department of Health and Human Services
Small Rural Hospital Population Health and Hotspotting Project
EXHIBIT B**

- 4.1.1. 50% of participant's report making a change or planning to make a change in their billing processes as a result of attendance at Medicare Bootcamp.
 - 4.1.2. 50% of SRHs engage in the Population Health Peer Group through recruitment efforts by the Contractor.
 - 4.2. The Contractor shall develop and submit a Corrective Action Plan for any performance measure in Section 4.1 that are not achieved to the Department on an annual basis
 - 4.3. The Department seeks to actively and regularly collaborate with providers to enhance contract management, improve results, and adjust program delivery and policy based on successful outcomes.
 - 4.4. The Department may collect other key data and metrics from Contractor(s), including client-level demographic, performance, and service data.
 - 4.5. The Department may identify expectations for active and regular collaboration, including key performance objectives, in the resulting contract. Where applicable, Contractor(s) must collect and share data with the Department in a format specified by the Department.
 - 4.6. The Contractor shall actively and regularly collaborate with the Department to enhance contract management, improve results, and adjust program delivery and policy based on successful outcomes.
 - 4.7. The Contractor may be required to provide other key data and metrics to the Department, including client-level demographic, performance, and service data.
 - 4.8. Where applicable, the Contractor shall collect and share data with the Department in a format specified by the Department.
- 5. Additional Terms**
- 5.1. **Impacts Resulting from Court Orders or Legislative Changes**
 - 5.1.1. The Contractor agrees that, to the extent future state or federal legislation or court orders may have an impact on the Services described herein, the State has the right to modify Service priorities and expenditure requirements under this Agreement so as to achieve compliance therewith.
 - 5.2. **Federal Civil Rights Laws Compliance: Culturally and Linguistically Appropriate Programs and Services**
 - 5.2.1. The Contractor shall submit, within ten (10) days of the Agreement Effective Date, a detailed description of the communication access and language assistance services to be provided to ensure meaningful access to programs and/or services to individuals with

**New Hampshire Department of Health and Human Services
Small Rural Hospital Population Health and Hotspotting Project
EXHIBIT B**

limited English proficiency; individuals who are deaf or have hearing loss; individuals who are blind or have low vision; and individuals who have speech challenges.

5.3. Credits and Copyright Ownership

- 5.3.1. All documents, notices, press releases, research reports and other materials prepared during or resulting from the performance of the services of the Agreement shall include the following statement, "The preparation of this (report, document etc.) was financed under an Contract with the State of New Hampshire, Department of Health and Human Services, with funds provided in part by the State of New Hampshire and/or such other funding sources as were available or required, e.g., the United States Department of Health and Human Services."
- 5.3.2. All materials produced or purchased under the Agreement shall have prior approval from the Department before printing, production, distribution or use.
- 5.3.3. The Department shall retain copyright ownership for any and all original materials produced, including, but not limited to:
 - 5.3.3.1. Brochures.
 - 5.3.3.2. Resource directories.
 - 5.3.3.3. Protocols or guidelines.
 - 5.3.3.4. Posters.
 - 5.3.3.5. Reports.
- 5.3.4. The Contractor shall not reproduce any materials produced under the Agreement without prior written approval from the Department.

6. Records

- 6.1. The Contractor shall keep records that include, but are not limited to:
 - 6.1.1. Books, records, documents and other electronic or physical data evidencing and reflecting all costs and other expenses incurred by the Contractor in the performance of the Contract, and all income received or collected by the Contractor.
 - 6.1.2. All records must be maintained in accordance with accounting procedures and practices, which sufficiently and properly reflect all such costs and expenses, and which are acceptable to the Department, and to include, without limitation, all ledgers, books, records, and original evidence of costs such as purchase requisitions and orders, vouchers, requisitions for materials, inventories, valuations of in-kind contributions, labor time cards, payrolls, and other records requested or required by A

**New Hampshire Department of Health and Human Services
Small Rural Hospital Population Health and Hotspotting Project
EXHIBIT B**

the Department.

- 6.2. During the term of this Agreement and the period for retention hereunder, the Department, the United States Department of Health and Human Services, and any of their designated representatives shall have access to all reports and records maintained pursuant to the Agreement for purposes of audit, examination, excerpts and transcripts. Upon the purchase by the Department of the maximum number of units provided for in the Agreement and upon payment of the price limitation hereunder, the Agreement and all the obligations of the parties hereunder (except such obligations as, by the terms of the Agreement are to be performed after the end of the term of this Agreement and/or survive the termination of the Agreement) shall terminate, provided however, that if, upon review of the Final Expenditure Report the Department shall disallow any expenses claimed by the Contractor as costs hereunder the Department shall retain the right, at its discretion, to deduct the amount of such expenses as are disallowed or to recover such sums from the Contractor.

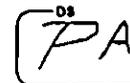
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**New Hampshire Department of Health and Human Services
Small Rural Hospital Population Health and Hotspotting Project
EXHIBIT C**

Payment Terms

1. This Agreement is funded by federal funds from the Small Rural Hospital Improvement Grant Program, as awarded on December 18, 2020, by the United States Department of Health and Human Services, CFDA 93.301, FAIN H3H00028.
2. For the purposes of this Agreement:
 - 2.1. The Department has identified the Contractor as a Subrecipient, in accordance with 2 CFR 200.330.
 - 2.2. The Department has identified this Agreement as NON-R&D, in accordance with 2 CFR §200.87.
 - 2.3. The de minimis Indirect Cost Rate of 12.5% applies in accordance with 2 CFR §200.414.
3. Payment shall be on a cost reimbursement basis for actual expenditures incurred in the fulfillment of this Agreement, and shall be in accordance with the approved line item, as specified in Exhibits C-1, Budget through Exhibit C-3, Budget.
4. The Contractor shall submit an invoice in a form satisfactory to the Department by the fifteenth (15th) working day of the following month, which identifies and requests reimbursement for authorized expenses incurred in the prior month. The Contractor shall ensure the invoice is completed, dated and returned to the Department in order to initiate payment.
5. In lieu of hard copies, all invoices may be assigned an electronic signature and emailed to DPHSCContractBilling@dhhs.nh.gov, or invoices may be mailed to:

Financial Manager
Department of Health and Human Services
129 Pleasant Street
Concord, NH 03301
6. The Department shall make payment to the Contractor within thirty (30) days of receipt of each invoice, subsequent to approval of the submitted invoice and if sufficient funds are available, subject to Paragraph 4 of the General Provisions Form Number P-37 of this Agreement.
7. The final invoice shall be due to the Department no later than forty (40) days after the contract completion date specified in Form P-37, General Provisions Block 1.7 Completion Date.
8. The Contractor must provide the services in Exhibit B, Scope of Services, in compliance with funding requirements.
9. The Contractor agrees that funding under this Agreement may be withheld, in whole or in part in the event of non-compliance with the terms and conditions of Exhibit B, Scope of Services.



**New Hampshire Department of Health and Human Services
Small Rural Hospital Population Health and Hotspotting Project
EXHIBIT C**

10. Notwithstanding anything to the contrary herein, the Contractor agrees that funding under this agreement may be withheld, in whole or in part, in the event of non-compliance with any Federal or State law, rule or regulation applicable to the services provided, or if the said services or products have not been satisfactorily completed in accordance with the terms and conditions of this agreement.
11. Notwithstanding Paragraph 17 of the General Provisions Form P-37, changes limited to adjusting amounts within the price limitation and adjusting encumbrances between State Fiscal Years and budget class lines through the Budget Office may be made by written agreement of both parties, without obtaining approval of the Governor and Executive Council, if needed and justified.
12. Audits
 - 12.1. The Contractor is required to submit an annual audit to the Department if any of the following conditions exist:
 - 12.1.1. Condition A - The Contractor expended \$750,000 or more in federal funds received as a subrecipient pursuant to 2 CFR Part 200, during the most recently completed fiscal year.
 - 12.1.2. Condition B - The Contractor is subject to audit pursuant to the requirements of NH RSA 7:28, III-b, pertaining to charitable organizations receiving support of \$1,000,000 or more.
 - 12.1.3. Condition C - The Contractor is a public company and required by Security and Exchange Commission (SEC) regulations to submit an annual financial audit.
 - 12.2. If Condition A exists, the Contractor shall submit an annual single audit performed by an independent Certified Public Accountant (CPA) to the Department within 120 days after the close of the Contractor's fiscal year, conducted in accordance with the requirements of 2 CFR Part 200, Subpart F of the Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal awards.
 - 12.3. If Condition B or Condition C exists, the Contractor shall submit an annual financial audit performed by an independent CPA within 120 days after the close of the Contractor's fiscal year.
 - 12.4. In addition to, and not in any way in limitation of obligations of the Contract, it is understood and agreed by the Contractor that the Contractor shall be held liable for any state or federal audit exceptions and shall return to the Department all payments made under the Contract to which exception has been taken, or which have been disallowed because of such an exception.

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Exhibit C-1

New Hampshire Department of Health and Human Services

Contractor Name: Foundation for Healthy Communities
 Budget Request for: Small Rural Hospital Foundation Health and Outpatient Project
 Budget Period: 06/01/2021-05/30/2021

| Line Item | Total Program Cost | | | Contractor Share / Match | | | Funded by DPHS contract share | | |
|--|--------------------|-----------------|------------------|--------------------------|----------|-----------------|-------------------------------|-----------------|-----------------|
| | Direct | Indirect | Total | Direct | Indirect | Total | Direct | Indirect | Total |
| 1. Total Salary/Wages | 1,717.10 | 318.84 | 2,035.94 | 1,718.06 | - | 1,718.06 | 1,718.06 | 318.85 | 2,036.91 |
| 2. Employee Benefits | 631.30 | 41.54 | 672.84 | 354.44 | - | 354.44 | 378.94 | 41.54 | 420.48 |
| 3. Consultants | - | - | - | - | - | - | - | - | - |
| 4. Equipment | - | - | - | - | - | - | - | - | - |
| Rental | - | - | - | - | - | - | - | - | - |
| Repair and Maintenance | - | - | - | - | - | - | - | - | - |
| Purchase/Upgrade/Lease | - | - | - | - | - | - | - | - | - |
| 5. Supplies | - | - | - | - | - | - | - | - | - |
| Educational | - | - | - | - | - | - | - | - | - |
| Lab | - | - | - | - | - | - | - | - | - |
| Pharmacy | - | - | - | - | - | - | - | - | - |
| Medical | 16.00 | 7.35 | 23.35 | - | - | - | 16.00 | 7.35 | 23.35 |
| Office | - | - | - | - | - | - | - | - | - |
| 6. Travel | - | - | - | - | - | - | - | - | - |
| 7. Occupancy | 138.40 | 35.78 | 174.18 | - | - | - | 138.40 | 35.78 | 174.18 |
| 8. Current Expenses | - | - | - | - | - | - | - | - | - |
| Telephone | 27.60 | 4.13 | 31.73 | - | - | - | 27.60 | 4.13 | 31.73 |
| Postage | - | - | - | - | - | - | - | - | - |
| Subscriptions | - | - | - | - | - | - | - | - | - |
| Audit and Legal | - | - | - | - | - | - | - | - | - |
| Insurance | - | - | - | - | - | - | - | - | - |
| Board Expenses | - | - | - | - | - | - | - | - | - |
| 9. Utilities | 106.20 | 15.97 | 122.17 | - | - | - | 106.20 | 15.97 | 122.17 |
| 10. Marketing/Communications | - | - | - | - | - | - | - | - | - |
| 11. Staff Education and Training | - | - | - | - | - | - | - | - | - |
| 12. Subcontracts/Agreements | 2,363.03 | 854.45 | 3,217.48 | - | - | - | 2,363.03 | 854.45 | 3,217.48 |
| 13. Other (specify details membership) | - | - | - | - | - | - | - | - | - |
| TOTAL | 18,848.81 | 1,268.81 | 20,117.62 | 1,642.50 | - | 1,642.50 | 8,456.69 | 1,268.81 | 9,725.50 |

Indirect As A Percent of Direct 12.5%

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Contractor Initials
Date 4/20/2021

New Hampshire Department of Health and Human Services

Contractor Name: Foundation for Healthy Communities

Budget Request No.: Small Rural Hospital Population Health and Reporting Project

Budget Period: 6/1/2021-6/30/2022

| Line Item | Total Program Cost | | | Contractor Share/Match | | | Funded by DSHS (Contract share) | | |
|------------------------|--------------------|----------|-----------|------------------------|----------|----------|---------------------------------|----------|----------|
| | Direct | Indirect | Total | Direct | Indirect | Total | Direct | Indirect | Total |
| 1. Total Program Costs | 10,111.41 | 2,244.41 | 12,355.82 | 3,237.83 | - | 3,237.83 | 6,873.58 | 1,744.41 | 8,617.99 |
| 1.1. Personnel | 8,744.77 | 1,744.41 | 10,489.18 | 2,651.87 | - | 2,651.87 | 6,092.91 | 1,544.41 | 7,637.32 |
| 1.2. Materials | - | - | - | - | - | - | - | - | - |
| 1.3. Travel | - | - | - | - | - | - | - | - | - |
| 1.4. Other | - | - | - | - | - | - | - | - | - |
| 2. Indirect | - | - | - | - | - | - | - | - | - |
| 2.1. Indirect | - | - | - | - | - | - | - | - | - |
| 2.2. Indirect | - | - | - | - | - | - | - | - | - |
| 2.3. Indirect | - | - | - | - | - | - | - | - | - |
| 2.4. Indirect | - | - | - | - | - | - | - | - | - |
| 2.5. Indirect | - | - | - | - | - | - | - | - | - |
| 2.6. Indirect | - | - | - | - | - | - | - | - | - |
| 2.7. Indirect | - | - | - | - | - | - | - | - | - |
| 2.8. Indirect | - | - | - | - | - | - | - | - | - |
| 2.9. Indirect | - | - | - | - | - | - | - | - | - |
| 2.10. Indirect | - | - | - | - | - | - | - | - | - |
| 2.11. Indirect | - | - | - | - | - | - | - | - | - |
| 2.12. Indirect | - | - | - | - | - | - | - | - | - |
| 2.13. Indirect | - | - | - | - | - | - | - | - | - |
| 2.14. Indirect | - | - | - | - | - | - | - | - | - |
| 2.15. Indirect | - | - | - | - | - | - | - | - | - |
| 2.16. Indirect | - | - | - | - | - | - | - | - | - |
| 2.17. Indirect | - | - | - | - | - | - | - | - | - |
| 2.18. Indirect | - | - | - | - | - | - | - | - | - |
| 2.19. Indirect | - | - | - | - | - | - | - | - | - |
| 2.20. Indirect | - | - | - | - | - | - | - | - | - |
| 2.21. Indirect | - | - | - | - | - | - | - | - | - |
| 2.22. Indirect | - | - | - | - | - | - | - | - | - |
| 2.23. Indirect | - | - | - | - | - | - | - | - | - |
| 2.24. Indirect | - | - | - | - | - | - | - | - | - |
| 2.25. Indirect | - | - | - | - | - | - | - | - | - |
| 2.26. Indirect | - | - | - | - | - | - | - | - | - |
| 2.27. Indirect | - | - | - | - | - | - | - | - | - |
| 2.28. Indirect | - | - | - | - | - | - | - | - | - |
| 2.29. Indirect | - | - | - | - | - | - | - | - | - |
| 2.30. Indirect | - | - | - | - | - | - | - | - | - |
| 2.31. Indirect | - | - | - | - | - | - | - | - | - |
| 2.32. Indirect | - | - | - | - | - | - | - | - | - |
| 2.33. Indirect | - | - | - | - | - | - | - | - | - |
| 2.34. Indirect | - | - | - | - | - | - | - | - | - |
| 2.35. Indirect | - | - | - | - | - | - | - | - | - |
| 2.36. Indirect | - | - | - | - | - | - | - | - | - |
| 2.37. Indirect | - | - | - | - | - | - | - | - | - |
| 2.38. Indirect | - | - | - | - | - | - | - | - | - |
| 2.39. Indirect | - | - | - | - | - | - | - | - | - |
| 2.40. Indirect | - | - | - | - | - | - | - | - | - |
| 2.41. Indirect | - | - | - | - | - | - | - | - | - |
| 2.42. Indirect | - | - | - | - | - | - | - | - | - |
| 2.43. Indirect | - | - | - | - | - | - | - | - | - |
| 2.44. Indirect | - | - | - | - | - | - | - | - | - |
| 2.45. Indirect | - | - | - | - | - | - | - | - | - |
| 2.46. Indirect | - | - | - | - | - | - | - | - | - |
| 2.47. Indirect | - | - | - | - | - | - | - | - | - |
| 2.48. Indirect | - | - | - | - | - | - | - | - | - |
| 2.49. Indirect | - | - | - | - | - | - | - | - | - |
| 2.50. Indirect | - | - | - | - | - | - | - | - | - |
| 2.51. Indirect | - | - | - | - | - | - | - | - | - |
| 2.52. Indirect | - | - | - | - | - | - | - | - | - |
| 2.53. Indirect | - | - | - | - | - | - | - | - | - |
| 2.54. Indirect | - | - | - | - | - | - | - | - | - |
| 2.55. Indirect | - | - | - | - | - | - | - | - | - |
| 2.56. Indirect | - | - | - | - | - | - | - | - | - |
| 2.57. Indirect | - | - | - | - | - | - | - | - | - |
| 2.58. Indirect | - | - | - | - | - | - | - | - | - |
| 2.59. Indirect | - | - | - | - | - | - | - | - | - |
| 2.60. Indirect | - | - | - | - | - | - | - | - | - |
| 2.61. Indirect | - | - | - | - | - | - | - | - | - |
| 2.62. Indirect | - | - | - | - | - | - | - | - | - |
| 2.63. Indirect | - | - | - | - | - | - | - | - | - |
| 2.64. Indirect | - | - | - | - | - | - | - | - | - |
| 2.65. Indirect | - | - | - | - | - | - | - | - | - |
| 2.66. Indirect | - | - | - | - | - | - | - | - | - |
| 2.67. Indirect | - | - | - | - | - | - | - | - | - |
| 2.68. Indirect | - | - | - | - | - | - | - | - | - |
| 2.69. Indirect | - | - | - | - | - | - | - | - | - |
| 2.70. Indirect | - | - | - | - | - | - | - | - | - |
| 2.71. Indirect | - | - | - | - | - | - | - | - | - |
| 2.72. Indirect | - | - | - | - | - | - | - | - | - |
| 2.73. Indirect | - | - | - | - | - | - | - | - | - |
| 2.74. Indirect | - | - | - | - | - | - | - | - | - |
| 2.75. Indirect | - | - | - | - | - | - | - | - | - |
| 2.76. Indirect | - | - | - | - | - | - | - | - | - |
| 2.77. Indirect | - | - | - | - | - | - | - | - | - |
| 2.78. Indirect | - | - | - | - | - | - | - | - | - |
| 2.79. Indirect | - | - | - | - | - | - | - | - | - |
| 2.80. Indirect | - | - | - | - | - | - | - | - | - |
| 2.81. Indirect | - | - | - | - | - | - | - | - | - |
| 2.82. Indirect | - | - | - | - | - | - | - | - | - |
| 2.83. Indirect | - | - | - | - | - | - | - | - | - |
| 2.84. Indirect | - | - | - | - | - | - | - | - | - |
| 2.85. Indirect | - | - | - | - | - | - | - | - | - |
| 2.86. Indirect | - | - | - | - | - | - | - | - | - |
| 2.87. Indirect | - | - | - | - | - | - | - | - | - |
| 2.88. Indirect | - | - | - | - | - | - | - | - | - |
| 2.89. Indirect | - | - | - | - | - | - | - | - | - |
| 2.90. Indirect | - | - | - | - | - | - | - | - | - |
| 2.91. Indirect | - | - | - | - | - | - | - | - | - |
| 2.92. Indirect | - | - | - | - | - | - | - | - | - |
| 2.93. Indirect | - | - | - | - | - | - | - | - | - |
| 2.94. Indirect | - | - | - | - | - | - | - | - | - |
| 2.95. Indirect | - | - | - | - | - | - | - | - | - |
| 2.96. Indirect | - | - | - | - | - | - | - | - | - |
| 2.97. Indirect | - | - | - | - | - | - | - | - | - |
| 2.98. Indirect | - | - | - | - | - | - | - | - | - |
| 2.99. Indirect | - | - | - | - | - | - | - | - | - |
| 2.100. Indirect | - | - | - | - | - | - | - | - | - |
| TOTAL | 10,111.41 | 2,244.41 | 12,355.82 | 3,237.83 | - | 3,237.83 | 6,873.58 | 1,744.41 | 8,617.99 |

Indirect As A Percent of Direct
11.5%

DS
PA

New Hampshire Department of Health and Human Services

Contractor Name: Foundation for Healthy Communities

Budget Request for: Small Rural Hospital Population Health and Holistic Project

Budget Period: 07/01/2020

| Activity | Total Program Cost | | | Contract Start/End | | | Funded by 0049 Contract Lines | | |
|-----------------------|--------------------|-----------|------------|--------------------|----------|------------|-------------------------------|-----------|------------|
| | Direct | Indirect | Total | Start | End | Total | Direct | Indirect | Total |
| 1. Total Requested | 11,267,441 | 1,267,441 | 12,534,882 | 07/01/20 | 06/30/21 | 12,534,882 | 11,267,441 | 1,267,441 | 12,534,882 |
| 2. Contract Line 01 | 11,267,441 | 1,267,441 | 12,534,882 | 07/01/20 | 06/30/21 | 12,534,882 | 11,267,441 | 1,267,441 | 12,534,882 |
| 3. Contract Line 02 | - | - | - | - | - | - | - | - | - |
| 4. Contract Line 03 | - | - | - | - | - | - | - | - | - |
| 5. Contract Line 04 | - | - | - | - | - | - | - | - | - |
| 6. Contract Line 05 | - | - | - | - | - | - | - | - | - |
| 7. Contract Line 06 | - | - | - | - | - | - | - | - | - |
| 8. Contract Line 07 | - | - | - | - | - | - | - | - | - |
| 9. Contract Line 08 | - | - | - | - | - | - | - | - | - |
| 10. Contract Line 09 | - | - | - | - | - | - | - | - | - |
| 11. Contract Line 10 | - | - | - | - | - | - | - | - | - |
| 12. Contract Line 11 | - | - | - | - | - | - | - | - | - |
| 13. Contract Line 12 | - | - | - | - | - | - | - | - | - |
| 14. Contract Line 13 | - | - | - | - | - | - | - | - | - |
| 15. Contract Line 14 | - | - | - | - | - | - | - | - | - |
| 16. Contract Line 15 | - | - | - | - | - | - | - | - | - |
| 17. Contract Line 16 | - | - | - | - | - | - | - | - | - |
| 18. Contract Line 17 | - | - | - | - | - | - | - | - | - |
| 19. Contract Line 18 | - | - | - | - | - | - | - | - | - |
| 20. Contract Line 19 | - | - | - | - | - | - | - | - | - |
| 21. Contract Line 20 | - | - | - | - | - | - | - | - | - |
| 22. Contract Line 21 | - | - | - | - | - | - | - | - | - |
| 23. Contract Line 22 | - | - | - | - | - | - | - | - | - |
| 24. Contract Line 23 | - | - | - | - | - | - | - | - | - |
| 25. Contract Line 24 | - | - | - | - | - | - | - | - | - |
| 26. Contract Line 25 | - | - | - | - | - | - | - | - | - |
| 27. Contract Line 26 | - | - | - | - | - | - | - | - | - |
| 28. Contract Line 27 | - | - | - | - | - | - | - | - | - |
| 29. Contract Line 28 | - | - | - | - | - | - | - | - | - |
| 30. Contract Line 29 | - | - | - | - | - | - | - | - | - |
| 31. Contract Line 30 | - | - | - | - | - | - | - | - | - |
| 32. Contract Line 31 | - | - | - | - | - | - | - | - | - |
| 33. Contract Line 32 | - | - | - | - | - | - | - | - | - |
| 34. Contract Line 33 | - | - | - | - | - | - | - | - | - |
| 35. Contract Line 34 | - | - | - | - | - | - | - | - | - |
| 36. Contract Line 35 | - | - | - | - | - | - | - | - | - |
| 37. Contract Line 36 | - | - | - | - | - | - | - | - | - |
| 38. Contract Line 37 | - | - | - | - | - | - | - | - | - |
| 39. Contract Line 38 | - | - | - | - | - | - | - | - | - |
| 40. Contract Line 39 | - | - | - | - | - | - | - | - | - |
| 41. Contract Line 40 | - | - | - | - | - | - | - | - | - |
| 42. Contract Line 41 | - | - | - | - | - | - | - | - | - |
| 43. Contract Line 42 | - | - | - | - | - | - | - | - | - |
| 44. Contract Line 43 | - | - | - | - | - | - | - | - | - |
| 45. Contract Line 44 | - | - | - | - | - | - | - | - | - |
| 46. Contract Line 45 | - | - | - | - | - | - | - | - | - |
| 47. Contract Line 46 | - | - | - | - | - | - | - | - | - |
| 48. Contract Line 47 | - | - | - | - | - | - | - | - | - |
| 49. Contract Line 48 | - | - | - | - | - | - | - | - | - |
| 50. Contract Line 49 | - | - | - | - | - | - | - | - | - |
| 51. Contract Line 50 | - | - | - | - | - | - | - | - | - |
| 52. Contract Line 51 | - | - | - | - | - | - | - | - | - |
| 53. Contract Line 52 | - | - | - | - | - | - | - | - | - |
| 54. Contract Line 53 | - | - | - | - | - | - | - | - | - |
| 55. Contract Line 54 | - | - | - | - | - | - | - | - | - |
| 56. Contract Line 55 | - | - | - | - | - | - | - | - | - |
| 57. Contract Line 56 | - | - | - | - | - | - | - | - | - |
| 58. Contract Line 57 | - | - | - | - | - | - | - | - | - |
| 59. Contract Line 58 | - | - | - | - | - | - | - | - | - |
| 60. Contract Line 59 | - | - | - | - | - | - | - | - | - |
| 61. Contract Line 60 | - | - | - | - | - | - | - | - | - |
| 62. Contract Line 61 | - | - | - | - | - | - | - | - | - |
| 63. Contract Line 62 | - | - | - | - | - | - | - | - | - |
| 64. Contract Line 63 | - | - | - | - | - | - | - | - | - |
| 65. Contract Line 64 | - | - | - | - | - | - | - | - | - |
| 66. Contract Line 65 | - | - | - | - | - | - | - | - | - |
| 67. Contract Line 66 | - | - | - | - | - | - | - | - | - |
| 68. Contract Line 67 | - | - | - | - | - | - | - | - | - |
| 69. Contract Line 68 | - | - | - | - | - | - | - | - | - |
| 70. Contract Line 69 | - | - | - | - | - | - | - | - | - |
| 71. Contract Line 70 | - | - | - | - | - | - | - | - | - |
| 72. Contract Line 71 | - | - | - | - | - | - | - | - | - |
| 73. Contract Line 72 | - | - | - | - | - | - | - | - | - |
| 74. Contract Line 73 | - | - | - | - | - | - | - | - | - |
| 75. Contract Line 74 | - | - | - | - | - | - | - | - | - |
| 76. Contract Line 75 | - | - | - | - | - | - | - | - | - |
| 77. Contract Line 76 | - | - | - | - | - | - | - | - | - |
| 78. Contract Line 77 | - | - | - | - | - | - | - | - | - |
| 79. Contract Line 78 | - | - | - | - | - | - | - | - | - |
| 80. Contract Line 79 | - | - | - | - | - | - | - | - | - |
| 81. Contract Line 80 | - | - | - | - | - | - | - | - | - |
| 82. Contract Line 81 | - | - | - | - | - | - | - | - | - |
| 83. Contract Line 82 | - | - | - | - | - | - | - | - | - |
| 84. Contract Line 83 | - | - | - | - | - | - | - | - | - |
| 85. Contract Line 84 | - | - | - | - | - | - | - | - | - |
| 86. Contract Line 85 | - | - | - | - | - | - | - | - | - |
| 87. Contract Line 86 | - | - | - | - | - | - | - | - | - |
| 88. Contract Line 87 | - | - | - | - | - | - | - | - | - |
| 89. Contract Line 88 | - | - | - | - | - | - | - | - | - |
| 90. Contract Line 89 | - | - | - | - | - | - | - | - | - |
| 91. Contract Line 90 | - | - | - | - | - | - | - | - | - |
| 92. Contract Line 91 | - | - | - | - | - | - | - | - | - |
| 93. Contract Line 92 | - | - | - | - | - | - | - | - | - |
| 94. Contract Line 93 | - | - | - | - | - | - | - | - | - |
| 95. Contract Line 94 | - | - | - | - | - | - | - | - | - |
| 96. Contract Line 95 | - | - | - | - | - | - | - | - | - |
| 97. Contract Line 96 | - | - | - | - | - | - | - | - | - |
| 98. Contract Line 97 | - | - | - | - | - | - | - | - | - |
| 99. Contract Line 98 | - | - | - | - | - | - | - | - | - |
| 100. Contract Line 99 | - | - | - | - | - | - | - | - | - |
| TOTAL | 11,267,441 | 1,267,441 | 12,534,882 | 07/01/20 | 06/30/21 | 12,534,882 | 11,267,441 | 1,267,441 | 12,534,882 |



New Hampshire Department of Health and Human Services
Exhibit D

CERTIFICATION REGARDING DRUG-FREE WORKPLACE REQUIREMENTS

The Vendor identified in Section 1.3 of the General Provisions agrees to comply with the provisions of Sections 5151-5160 of the Drug-Free Workplace Act of 1988 (Pub. L. 100-690, Title V, Subtitle D; 41 U.S.C. 701 et seq.), and further agrees to have the Contractor's representative, as identified in Sections 1.11 and 1.12 of the General Provisions execute the following Certification:

ALTERNATIVE I - FOR GRANTEES OTHER THAN INDIVIDUALS

**US DEPARTMENT OF HEALTH AND HUMAN SERVICES - CONTRACTORS
US DEPARTMENT OF EDUCATION - CONTRACTORS
US DEPARTMENT OF AGRICULTURE - CONTRACTORS**

This certification is required by the regulations implementing Sections 5151-5160 of the Drug-Free Workplace Act of 1988 (Pub. L. 100-690, Title V, Subtitle D; 41 U.S.C. 701 et seq.). The January 31, 1989 regulations were amended and published as Part II of the May 25, 1990 Federal Register (pages 21681-21691), and require certification by grantees (and by inference, sub-grantees and sub-contractors), prior to award, that they will maintain a drug-free workplace. Section 3017.630(c) of the regulation provides that a grantee (and by inference, sub-grantees and sub-contractors) that is a State may elect to make one certification to the Department in each federal fiscal year in lieu of certificates for each grant during the federal fiscal year covered by the certification. The certificate set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. False certification or violation of the certification shall be grounds for suspension of payments, suspension or termination of grants, or government wide suspension or debarment. Contractors using this form should send it to:

Commissioner
NH Department of Health and Human Services
129 Pleasant Street,
Concord, NH 03301-6505

1. The grantee certifies that it will or will continue to provide a drug-free workplace by:
 - 1.1. Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
 - 1.2. Establishing an ongoing drug-free awareness program to inform employees about
 - 1.2.1. The dangers of drug abuse in the workplace;
 - 1.2.2. The grantee's policy of maintaining a drug-free workplace;
 - 1.2.3. Any available drug counseling, rehabilitation, and employee assistance programs; and
 - 1.2.4. The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
 - 1.3. Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
 - 1.4. Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will
 - 1.4.1. Abide by the terms of the statement; and
 - 1.4.2. Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;
 - 1.5. Notifying the agency in writing, within ten calendar days after receiving notice under subparagraph 1.4.2 from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer on whose grant activity the convicted employee was working, unless the Federal agency



New Hampshire Department of Health and Human Services
Exhibit D

- has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- 1.6. Taking one of the following actions, within 30 calendar days of receiving notice under subparagraph 1.4.2, with respect to any employee who is so convicted
 - 1.6.1. Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
 - 1.6.2. Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
 - 1.7. Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs 1.1, 1.2, 1.3, 1.4, 1.5, and 1.6.
2. The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant.

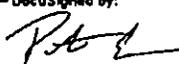
Place of Performance (street address, city, county, state, zip code) (list each location)

Check if there are workplaces on file that are not identified here.

Vendor Name:

4/20/2021

Date

DocuSigned by:

 Name: Peter Ames
 Title: Executive Director

Vendor Initials PA
 Date 4/20/2021



New Hampshire Department of Health and Human Services
Exhibit E

CERTIFICATION REGARDING LOBBYING

The Vendor identified in Section 1.3 of the General Provisions agrees to comply with the provisions of Section 319 of Public Law 101-121, Government wide Guidance for New Restrictions on Lobbying, and 31 U.S.C. 1352, and further agrees to have the Contractor's representative, as identified in Sections 1.11 and 1.12 of the General Provisions execute the following Certification:

US DEPARTMENT OF HEALTH AND HUMAN SERVICES - CONTRACTORS
US DEPARTMENT OF EDUCATION - CONTRACTORS
US DEPARTMENT OF AGRICULTURE - CONTRACTORS

- Programs (indicate applicable program covered):
- *Temporary Assistance to Needy Families under Title IV-A
 - *Child Support Enforcement Program under Title IV-D
 - *Social Services Block Grant Program under Title XX
 - *Medicaid Program under Title XIX
 - *Community Services Block Grant under Title VI
 - *Child Care Development Block Grant under Title IV

The undersigned certifies, to the best of his or her knowledge and belief, that:

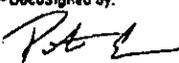
1. No Federal appropriated funds have been paid or will be paid by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement (and by specific mention sub-grantee or sub-contractor).
2. If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement (and by specific mention sub-grantee or sub-contractor), the undersigned shall complete and submit Standard Form LLL, (Disclosure Form to Report Lobbying, in accordance with its instructions, attached and identified as Standard Exhibit E-1.)
3. The undersigned shall require that the language of this certification be included in the award document for sub-awards at all tiers (including subcontracts, sub-grants, and contracts under grants, loans, and cooperative agreements) and that all sub-recipients shall certify and disclose accordingly.

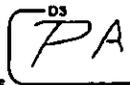
This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by Section 1352, Title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Vendor Name:

4/20/2021

Date

DocuSigned by:

 Name: PETER Ames
 Title: Executive Director

Vendor Initials 
 Date 4/20/2021

New Hampshire Department of Health and Human Services
Exhibit F



**CERTIFICATION REGARDING DEBARMENT, SUSPENSION
AND OTHER RESPONSIBILITY MATTERS**

The Contractor identified in Section 1.3 of the General Provisions agrees to comply with the provisions of Executive Office of the President, Executive Order 12549 and 45 CFR Part 76 regarding Debarment, Suspension, and Other Responsibility Matters, and further agrees to have the Contractor's representative, as identified in Sections 1.11 and 1.12 of the General Provisions execute the following Certification:

INSTRUCTIONS FOR CERTIFICATION

1. By signing and submitting this proposal (contract), the prospective primary participant is providing the certification set out below.
2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. If necessary, the prospective participant shall submit an explanation of why it cannot provide the certification. The certification or explanation will be considered in connection with the NH Department of Health and Human Services' (DHHS) determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
3. The certification in this clause is a material representation of fact upon which reliance was placed when DHHS determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, DHHS may terminate this transaction for cause or default.
4. The prospective primary participant shall provide immediate written notice to the DHHS agency to whom this proposal (contract) is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
5. The terms "covered transaction," "debarred," "suspended," "ineligible," "lower tier covered transaction," "participant," "person," "primary covered transaction," "principal," "proposal," and "voluntarily excluded," as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549: 45 CFR Part 76. See the attached definitions.
6. The prospective primary participant agrees by submitting this proposal (contract) that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by DHHS.
7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion - Lower Tier Covered Transactions," provided by DHHS, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions:
8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not debarred, suspended, ineligible, or involuntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the Nonprocurement List (of excluded parties).
9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and

PA



New Hampshire Department of Health and Human Services
Exhibit F

information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

- 10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal government, DHHS may terminate this transaction for cause or default.

PRIMARY COVERED TRANSACTIONS

- 11. The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
11.1. are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by any Federal department or agency;
11.2. have not within a three-year period preceding this proposal (contract) been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or a contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
11.3. are not presently indicted for otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (I)(b) of this certification; and
11.4. have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
12. Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal (contract).

LOWER TIER COVERED TRANSACTIONS

- 13. By signing and submitting this lower tier proposal (contract), the prospective lower tier participant, as defined in 45 CFR Part 76, certifies to the best of its knowledge and belief that it and its principals:
13.1. are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any federal department or agency.
13.2. where the prospective lower tier participant is unable to certify to any of the above, such prospective participant shall attach an explanation to this proposal (contract).
14. The prospective lower tier participant further agrees by submitting this proposal (contract) that it will include this clause entitled "Certification Regarding Debarment, Suspension, Ineligibility, and Voluntary Exclusion - Lower Tier Covered Transactions," without modification in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

Contractor Name:

4/20/2021

Date

DocuSigned by:
[Signature]
Name: Peter Ames
Title: Executive Director

OS
PA



New Hampshire Department of Health and Human Services
Exhibit G

**CERTIFICATION OF COMPLIANCE WITH REQUIREMENTS PERTAINING TO
FEDERAL NONDISCRIMINATION, EQUAL TREATMENT OF FAITH-BASED ORGANIZATIONS AND
WHISTLEBLOWER PROTECTIONS**

The Contractor identified in Section 1.3 of the General Provisions agrees by signature of the Contractor's representative as identified in Sections 1.11 and 1.12 of the General Provisions, to execute the following certification:

Contractor will comply, and will require any subgrantees or subcontractors to comply, with any applicable federal nondiscrimination requirements, which may include:

- the Omnibus Crime Control and Safe Streets Act of 1968 (42 U.S.C. Section 3789d) which prohibits recipients of federal funding under this statute from discriminating, either in employment practices or in the delivery of services or benefits, on the basis of race, color, religion, national origin, and sex. The Act requires certain recipients to produce an Equal Employment Opportunity Plan;
- the Juvenile Justice Delinquency Prevention Act of 2002 (42 U.S.C. Section 5672(b)) which adopts by reference, the civil rights obligations of the Safe Streets Act. Recipients of federal funding under this statute are prohibited from discriminating, either in employment practices or in the delivery of services or benefits, on the basis of race, color, religion, national origin, and sex. The Act includes Equal Employment Opportunity Plan requirements;
- the Civil Rights Act of 1964 (42 U.S.C. Section 2000d, which prohibits recipients of federal financial assistance from discriminating on the basis of race, color, or national origin in any program or activity);
- the Rehabilitation Act of 1973 (29 U.S.C. Section 794), which prohibits recipients of Federal financial assistance from discriminating on the basis of disability, in regard to employment and the delivery of services or benefits, in any program or activity;
- the Americans with Disabilities Act of 1990 (42 U.S.C. Sections 12131-34), which prohibits discrimination and ensures equal opportunity for persons with disabilities in employment, State and local government services, public accommodations, commercial facilities, and transportation;
- the Education Amendments of 1972 (20 U.S.C. Sections 1681, 1683, 1685-86), which prohibits discrimination on the basis of sex in federally assisted education programs;
- the Age Discrimination Act of 1975 (42 U.S.C. Sections 6106-07), which prohibits discrimination on the basis of age in programs or activities receiving Federal financial assistance. It does not include employment discrimination;
- 28 C.F.R. pt. 31 (U.S. Department of Justice Regulations – OJJDP Grant Programs); 28 C.F.R. pt. 42 (U.S. Department of Justice Regulations – Nondiscrimination; Equal Employment Opportunity; Policies and Procedures); Executive Order No. 13279 (equal protection of the laws for faith-based and community organizations); Executive Order No. 13559, which provide fundamental principles and policy-making criteria for partnerships with faith-based and neighborhood organizations;
- 28 C.F.R. pt. 38 (U.S. Department of Justice Regulations – Equal Treatment for Faith-Based Organizations); and Whistleblower protections 41 U.S.C. §4712 and The National Defense Authorization Act (NDAA) for Fiscal Year 2013 (Pub. L. 112-239, enacted January 2, 2013) the Pilot Program for Enhancement of Contract Employee Whistleblower Protections, which protects employees against reprisal for certain whistle blowing activities in connection with federal grants and contracts.

The certificate set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. False certification or violation of the certification shall be grounds for suspension of payments, suspension or termination of grants, or government wide suspension or debarment.

Exhibit G

Contractor Initials

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Certification of Compliance with requirements pertaining to Federal Nondiscrimination, Equal Treatment of Faith-Based Organizations and Whistleblower protections



New Hampshire Department of Health and Human Services
Exhibit G

In the event a Federal or State court or Federal or State administrative agency makes a finding of discrimination after a due process hearing on the grounds of race, color, religion, national origin, or sex against a recipient of funds, the recipient will forward a copy of the finding to the Office for Civil Rights, to the applicable contracting agency or division within the Department of Health and Human Services, and to the Department of Health and Human Services Office of the Ombudsman.

The Contractor identified in Section 1.3 of the General Provisions agrees by signature of the Contractor's representative as identified in Sections 1.11 and 1.12 of the General Provisions, to execute the following certification:

- 1. By signing and submitting this proposal (contract) the Contractor agrees to comply with the provisions indicated above.

Contractor Name:

4/20/2021

Date

DocuSigned by:

Name: Peter Ames

Title: Executive Director

Exhibit G

Contractor Initials

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Certification of Compliance with requirements pertaining to Federal Nondiscrimination, Equal Treatment of Faith-Based Organizations and Whistleblower protections

New Hampshire Department of Health and Human Services
Exhibit H



CERTIFICATION REGARDING ENVIRONMENTAL TOBACCO SMOKE

Public Law 103-227, Part C - Environmental Tobacco Smoke, also known as the Pro-Children Act of 1994 (Act), requires that smoking not be permitted in any portion of any indoor facility owned or leased or contracted for by an entity and used routinely or regularly for the provision of health, day care, education, or library services to children under the age of 18, if the services are funded by Federal programs either directly or through State or local governments, by Federal grant, contract, loan, or loan guarantee. The law does not apply to children's services provided in private residences, facilities funded solely by Medicare or Medicaid funds, and portions of facilities used for inpatient drug or alcohol treatment. Failure to comply with the provisions of the law may result in the imposition of a civil monetary penalty of up to \$1000 per day and/or the imposition of an administrative compliance order on the responsible entity.

The Contractor identified in Section 1.3 of the General Provisions agrees, by signature of the Contractor's representative as identified in Section 1.11 and 1.12 of the General Provisions, to execute the following certification:

1. By signing and submitting this contract, the Contractor agrees to make reasonable efforts to comply with all applicable provisions of Public Law 103-227, Part C, known as the Pro-Children Act of 1994.

Contractor Name:

4/20/2021

Date

DocuSigned by:

Name: Peter Ames
Title: Executive Director



New Hampshire Department of Health and Human Services

Exhibit I

HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT
BUSINESS ASSOCIATE AGREEMENT

The Contractor identified in Section 1.3 of the General Provisions of the Agreement agrees to comply with the Health Insurance Portability and Accountability Act, Public Law 104-191 and with the Standards for Privacy and Security of Individually Identifiable Health Information, 45 CFR Parts 160 and 164 applicable to business associates. As defined herein, "Business Associate" shall mean the Contractor and subcontractors and agents of the Contractor that receive, use or have access to protected health information under this Agreement and "Covered Entity" shall mean the State of New Hampshire, Department of Health and Human Services.

(1) **Definitions.**

- a. "**Breach**" shall have the same meaning as the term "Breach" in section 164.402 of Title 45, Code of Federal Regulations.
- b. "**Business Associate**" has the meaning given such term in section 160.103 of Title 45, Code of Federal Regulations.
- c. "**Covered Entity**" has the meaning given such term in section 160.103 of Title 45, Code of Federal Regulations.
- d. "**Designated Record Set**" shall have the same meaning as the term "designated record set" in 45 CFR Section 164.501.
- e. "**Data Aggregation**" shall have the same meaning as the term "data aggregation" in 45 CFR Section 164.501.
- f. "**Health Care Operations**" shall have the same meaning as the term "health care operations" in 45 CFR Section 164.501.
- g. "**HITECH Act**" means the Health Information Technology for Economic and Clinical Health Act, Title XIII, Subtitle D, Part 1 & 2 of the American Recovery and Reinvestment Act of 2009.
- h. "**HIPAA**" means the Health Insurance Portability and Accountability Act of 1996, Public Law 104-191 and the Standards for Privacy and Security of Individually Identifiable Health Information, 45 CFR Parts 160, 162 and 164 and amendments thereto.
- i. "**Individual**" shall have the same meaning as the term "individual" in 45 CFR Section 160.103 and shall include a person who qualifies as a personal representative in accordance with 45 CFR Section 164.501(g).
- j. "**Privacy Rule**" shall mean the Standards for Privacy of Individually Identifiable Health Information at 45 CFR Parts 160 and 164, promulgated under HIPAA by the United States Department of Health and Human Services.
- k. "**Protected Health Information**" shall have the same meaning as the term "protected health information" in 45 CFR Section 160.103, limited to the information created or received by Business Associate from or on behalf of Covered Entity.

3/2014

Exhibit I
Health Insurance Portability Act
Business Associate Agreement
Page 1 of 6

Contractor Initials

PA

Date 4/20/2021



New Hampshire Department of Health and Human Services

Exhibit I

- I. "Required by Law" shall have the same meaning as the term "required by law" in 45 CFR Section 164.103.
- m. "Secretary" shall mean the Secretary of the Department of Health and Human Services or his/her designee.
- n. "Security Rule" shall mean the Security Standards for the Protection of Electronic Protected Health Information at 45 CFR Part 164, Subpart C, and amendments thereto.
- o. "Unsecured Protected Health Information" means protected health information that is not secured by a technology standard that renders protected health information unusable, unreadable, or indecipherable to unauthorized individuals and is developed or endorsed by a standards developing organization that is accredited by the American National Standards Institute.
- p. Other Definitions - All terms not otherwise defined herein shall have the meaning established under 45 C.F.R. Parts 160, 162 and 164, as amended from time to time, and the HITECH Act.

(2) Business Associate Use and Disclosure of Protected Health Information.

- a. Business Associate shall not use, disclose, maintain or transmit Protected Health Information (PHI) except as reasonably necessary to provide the services outlined under Exhibit A of the Agreement. Further, Business Associate, including but not limited to all its directors, officers, employees and agents, shall not use, disclose, maintain or transmit PHI in any manner that would constitute a violation of the Privacy and Security Rule.
- b. Business Associate may use or disclose PHI:
 - I. For the proper management and administration of the Business Associate;
 - II. As required by law, pursuant to the terms set forth in paragraph d. below; or
 - III. For data aggregation purposes for the health care operations of Covered Entity.
- c. To the extent Business Associate is permitted under the Agreement to disclose PHI to a third party, Business Associate must obtain, prior to making any such disclosure, (i) reasonable assurances from the third party that such PHI will be held confidentially and used or further disclosed only as required by law or for the purpose for which it was disclosed to the third party; and (ii) an agreement from such third party to notify Business Associate, in accordance with the HIPAA Privacy, Security, and Breach Notification Rules of any breaches of the confidentiality of the PHI, to the extent it has obtained knowledge of such breach.
- d. The Business Associate shall not, unless such disclosure is reasonably necessary to provide services under Exhibit A of the Agreement, disclose any PHI in response to a request for disclosure on the basis that it is required by law, without first notifying Covered Entity so that Covered Entity has an opportunity to object to the disclosure and to seek appropriate relief. If Covered Entity objects to such disclosure, the Business

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Contractor Initials

3/2014

Date 4/20/2021



New Hampshire Department of Health and Human Services

Exhibit I

Associate shall refrain from disclosing the PHI until Covered Entity has exhausted all remedies.

- e. If the Covered Entity notifies the Business Associate that Covered Entity has agreed to be bound by additional restrictions over and above those uses or disclosures or security safeguards of PHI pursuant to the Privacy and Security Rule, the Business Associate shall be bound by such additional restrictions and shall not disclose PHI in violation of such additional restrictions and shall abide by any additional security safeguards.

(3) Obligations and Activities of Business Associate.

- a. The Business Associate shall notify the Covered Entity's Privacy Officer immediately after the Business Associate becomes aware of any use or disclosure of protected health information not provided for by the Agreement including breaches of unsecured protected health information and/or any security incident that may have an impact on the protected health information of the Covered Entity.
- b. The Business Associate shall immediately perform a risk assessment when it becomes aware of any of the above situations. The risk assessment shall include, but not be limited to:
 - o The nature and extent of the protected health information involved, including the types of identifiers and the likelihood of re-identification;
 - o The unauthorized person used the protected health information or to whom the disclosure was made;
 - o Whether the protected health information was actually acquired or viewed
 - o The extent to which the risk to the protected health information has been mitigated.

The Business Associate shall complete the risk assessment within 48 hours of the breach and immediately report the findings of the risk assessment in writing to the Covered Entity.

- c. The Business Associate shall comply with all sections of the Privacy, Security, and Breach Notification Rule.
- d. Business Associate shall make available all of its internal policies and procedures, books and records relating to the use and disclosure of PHI received from, or created or received by the Business Associate on behalf of Covered Entity to the Secretary for purposes of determining Covered Entity's compliance with HIPAA and the Privacy and Security Rule.
- e. Business Associate shall require all of its business associates that receive, use or have access to PHI under the Agreement, to agree in writing to adhere to the same restrictions and conditions on the use and disclosure of PHI contained herein, including the duty to return or destroy the PHI as provided under Section 3 (I). The Covered Entity shall be considered a direct third party beneficiary of the Contractor's business associate agreements with Contractor's intended business associates, who will be receiving

New Hampshire Department of Health and Human Services



Exhibit I

pursuant to this Agreement, with rights of enforcement and indemnification from such business associates who shall be governed by standard Paragraph #13 of the standard contract provisions (P-37) of this Agreement for the purpose of use and disclosure of protected health information.

- f. Within five (5) business days of receipt of a written request from Covered Entity, Business Associate shall make available during normal business hours at its offices all records, books, agreements, policies and procedures relating to the use and disclosure of PHI to the Covered Entity, for purposes of enabling Covered Entity to determine Business Associate's compliance with the terms of the Agreement.
- g. Within ten (10) business days of receiving a written request from Covered Entity, Business Associate shall provide access to PHI in a Designated Record Set to the Covered Entity, or as directed by Covered Entity, to an individual in order to meet the requirements under 45 CFR Section 164.524.
- h. Within ten (10) business days of receiving a written request from Covered Entity for an amendment of PHI or a record about an individual contained in a Designated Record Set, the Business Associate shall make such PHI available to Covered Entity for amendment and incorporate any such amendment to enable Covered Entity to fulfill its obligations under 45 CFR Section 164.526.
- i. Business Associate shall document such disclosures of PHI and information related to such disclosures as would be required for Covered Entity to respond to a request by an individual for an accounting of disclosures of PHI in accordance with 45 CFR Section 164.528.
- j. Within ten (10) business days of receiving a written request from Covered Entity for a request for an accounting of disclosures of PHI, Business Associate shall make available to Covered Entity such information as Covered Entity may require to fulfill its obligations to provide an accounting of disclosures with respect to PHI in accordance with 45 CFR Section 164.528.
- k. In the event any individual requests access to, amendment of, or accounting of PHI directly from the Business Associate, the Business Associate shall within two (2) business days forward such request to Covered Entity. Covered Entity shall have the responsibility of responding to forwarded requests. However, if forwarding the individual's request to Covered Entity would cause Covered Entity or the Business Associate to violate HIPAA and the Privacy and Security Rule, the Business Associate shall instead respond to the individual's request as required by such law and notify Covered Entity of such response as soon as practicable.
- l. Within ten (10) business days of termination of the Agreement, for any reason, the Business Associate shall return or destroy, as specified by Covered Entity, all PHI received from, or created or received by the Business Associate in connection with the Agreement, and shall not retain any copies or back-up tapes of such PHI. If return or destruction is not feasible, or the disposition of the PHI has been otherwise agreed to in the Agreement, Business Associate shall continue to extend the protections of the Agreement, to such PHI and limit further uses and disclosures of such PHI to those purposes that make the return or destruction infeasible, for so long as Business

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3/2014

Contractor Initials

Date 4/20/2021



New Hampshire Department of Health and Human Services

Exhibit I

Associate maintains such PHI. If Covered Entity, in its sole discretion, requires that the Business Associate destroy any or all PHI, the Business Associate shall certify to Covered Entity that the PHI has been destroyed.

(4) Obligations of Covered Entity

- a. Covered Entity shall notify Business Associate of any changes or limitation(s) in its Notice of Privacy Practices provided to individuals in accordance with 45 CFR Section 164.520, to the extent that such change or limitation may affect Business Associate's use or disclosure of PHI.
- b. Covered Entity shall promptly notify Business Associate of any changes in, or revocation of permission provided to Covered Entity by individuals whose PHI may be used or disclosed by Business Associate under this Agreement, pursuant to 45 CFR Section 164.506 or 45 CFR Section 164.508.
- c. Covered entity shall promptly notify Business Associate of any restrictions on the use or disclosure of PHI that Covered Entity has agreed to in accordance with 45 CFR 164.522, to the extent that such restriction may affect Business Associate's use or disclosure of PHI.

(5) Termination for Cause

In addition to Paragraph 10 of the standard terms and conditions (P-37) of this Agreement the Covered Entity may immediately terminate the Agreement upon Covered Entity's knowledge of a breach by Business Associate of the Business Associate Agreement set forth herein as Exhibit I. The Covered Entity may either immediately terminate the Agreement or provide an opportunity for Business Associate to cure the alleged breach within a timeframe specified by Covered Entity. If Covered Entity determines that neither termination nor cure is feasible, Covered Entity shall report the violation to the Secretary.

(6) Miscellaneous

- a. Definitions and Regulatory References. All terms used, but not otherwise defined herein, shall have the same meaning as those terms in the Privacy and Security Rule, amended from time to time. A reference in the Agreement, as amended to include this Exhibit I, to a Section in the Privacy and Security Rule means the Section as in effect or as amended.
- b. Amendment. Covered Entity and Business Associate agree to take such action as is necessary to amend the Agreement, from time to time as is necessary for Covered Entity to comply with the changes in the requirements of HIPAA, the Privacy and Security Rule, and applicable federal and state law.
- c. Data Ownership. The Business Associate acknowledges that it has no ownership rights with respect to the PHI provided by or created on behalf of Covered Entity.
- d. Interpretation. The parties agree that any ambiguity in the Agreement shall be resolved to permit Covered Entity to comply with HIPAA, the Privacy and Security Rule.

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New Hampshire Department of Health and Human Services

Exhibit I

- e. Segregation. If any term or condition of this Exhibit I or the application thereof to any person(s) or circumstance is held invalid, such invalidity shall not affect other terms or conditions which can be given effect without the invalid term or condition; to this end the terms and conditions of this Exhibit I are declared severable.
- f. Survival. Provisions in this Exhibit I regarding the use and disclosure of PHI, return or destruction of PHI, extensions of the protections of the Agreement in section (3) I, the defense and indemnification provisions of section (3) e and Paragraph 13 of the standard terms and conditions (P-37), shall survive the termination of the Agreement.

IN WITNESS WHEREOF, the parties hereto have duly executed this Exhibit I.

Department of Health and Human Services

The State by: Lisa M. Morris

Signature of Authorized Representative

Lisa M. Morris

Name of Authorized Representative
Director, Division of Public Health Svcs.

Title of Authorized Representative

4/20/2021

Date

Foundation for Healthy Communities

Name of the Contractor by: Peter Ames

Signature of Authorized Representative

Peter Ames

Name of Authorized Representative
Executive Director

Title of Authorized Representative

4/20/2021

Date



New Hampshire Department of Health and Human Services
Exhibit J

**CERTIFICATION REGARDING THE FEDERAL FUNDING ACCOUNTABILITY AND TRANSPARENCY
ACT (FFATA) COMPLIANCE**

The Federal Funding Accountability and Transparency Act (FFATA) requires prime awardees of individual Federal grants equal to or greater than \$25,000 and awarded on or after October 1, 2010, to report on data related to executive compensation and associated first-tier sub-grants of \$25,000 or more. If the initial award is below \$25,000 but subsequent grant modifications result in a total award equal to or over \$25,000, the award is subject to the FFATA reporting requirements, as of the date of the award.

In accordance with 2 CFR Part 170 (Reporting Subaward and Executive Compensation Information), the Department of Health and Human Services (DHHS) must report the following information for any subaward or contract award subject to the FFATA reporting requirements:

1. Name of entity
2. Amount of award
3. Funding agency
4. NAICS code for contracts / CFDA program number for grants
5. Program source
6. Award title descriptive of the purpose of the funding action
7. Location of the entity
8. Principle place of performance
9. Unique identifier of the entity (DUNS #)
10. Total compensation and names of the top five executives if:
 - 10.1. More than 80% of annual gross revenues are from the Federal government, and those revenues are greater than \$25M annually and
 - 10.2. Compensation information is not already available through reporting to the SEC.

Prime grant recipients must submit FFATA required data by the end of the month, plus 30 days, in which the award or award amendment is made.

The Contractor identified in Section 1.3 of the General Provisions agrees to comply with the provisions of The Federal Funding Accountability and Transparency Act, Public Law 109-282 and Public Law 110-252, and 2 CFR Part 170 (Reporting Subaward and Executive Compensation Information), and further agrees to have the Contractor's representative, as identified in Sections 1.11 and 1.12 of the General Provisions execute the following Certification:

The below named Contractor agrees to provide needed information as outlined above to the NH Department of Health and Human Services and to comply with all applicable provisions of the Federal Financial Accountability and Transparency Act.

Contractor Name:

4/20/2021

Date

DocuSigned by:

Name: Peter Ames

Title: Executive Director

Contractor Initials

Date 4/20/2021



New Hampshire Department of Health and Human Services
Exhibit J

FORM A

As the Contractor identified in Section 1.3 of the General Provisions, I certify that the responses to the below listed questions are true and accurate.

1. The DUNS number for your entity is: 615335283

2. In your business or organization's preceding completed fiscal year, did your business or organization receive (1) 80 percent or more of your annual gross revenue in U.S. federal contracts, subcontracts, loans, grants, sub-grants, and/or cooperative agreements; and (2) \$25,000,000 or more in annual gross revenues from U.S. federal contracts, subcontracts, loans, grants, subgrants, and/or cooperative agreements?

NO YES

If the answer to #2 above is NO, stop here

If the answer to #2 above is YES, please answer the following:

3. Does the public have access to information about the compensation of the executives in your business or organization through periodic reports filed under section 13(a) or 15(d) of the Securities Exchange Act of 1934 (15 U.S.C. 78m(a), 78o(d)) or section 6104 of the Internal Revenue Code of 1986?

NO YES

If the answer to #3 above is YES, stop here

If the answer to #3 above is NO, please answer the following:

4. The names and compensation of the five most highly compensated officers in your business or organization are as follows:

| | |
|-------------|---------------|
| Name: _____ | Amount: _____ |

New Hampshire Department of Health and Human Services

Exhibit K

DHHS Information Security Requirements



A. Definitions

The following terms may be reflected and have the described meaning in this document:

1. "Breach" means the loss of control, compromise, unauthorized disclosure, unauthorized acquisition, unauthorized access, or any similar term referring to situations where persons other than authorized users and for an other than authorized purpose have access or potential access to personally identifiable information, whether physical or electronic. With regard to Protected Health Information, "Breach" shall have the same meaning as the term "Breach" in section 164.402 of Title 45, Code of Federal Regulations.
2. "Computer Security Incident" shall have the same meaning "Computer Security Incident" in section two (2) of NIST Publication 800-61, Computer Security Incident Handling Guide, National Institute of Standards and Technology, U.S. Department of Commerce.
3. "Confidential Information" or "Confidential Data" means all confidential information disclosed by one party to the other such as all medical, health, financial, public assistance benefits and personal information including without limitation, Substance Abuse Treatment Records, Case Records, Protected Health Information and Personally Identifiable Information.

Confidential Information also includes any and all information owned or managed by the State of NH - created, received from or on behalf of the Department of Health and Human Services (DHHS) or accessed in the course of performing contracted services - of which collection, disclosure, protection, and disposition is governed by state or federal law or regulation. This information includes, but is not limited to Protected Health Information (PHI), Personal Information (PI), Personal Financial Information (PFI), Federal Tax Information (FTI), Social Security Numbers (SSN), Payment Card Industry (PCI), and or other sensitive and confidential information.

4. "End User" means any person or entity (e.g., contractor, contractor's employee, business associate, subcontractor, other downstream user, etc.) that receives DHHS data or derivative data in accordance with the terms of this Contract.
5. "HIPAA" means the Health Insurance Portability and Accountability Act of 1996 and the regulations promulgated thereunder.
6. "Incident" means an act that potentially violates an explicit or implied security policy, which includes attempts (either failed or successful) to gain unauthorized access to a system or its data, unwanted disruption or denial of service, the unauthorized use of a system for the processing or storage of data; and changes to system hardware, firmware, or software characteristics without the owner's knowledge, instruction, or consent. Incidents include the loss of data through theft or device misplacement, loss or misplacement of hardcopy documents, and misrouting of physical or electronic

New Hampshire Department of Health and Human Services

Exhibit K

DHHS Information Security Requirements



mail, all of which may have the potential to put the data at risk of unauthorized access, use, disclosure, modification or destruction.

7. "Open Wireless Network" means any network or segment of a network that is not designated by the State of New Hampshire's Department of Information Technology or delegate as a protected network (designed, tested, and approved, by means of the State, to transmit) will be considered an open network and not adequately secure for the transmission of unencrypted PI, PFI, PHI or confidential DHHS data.
8. "Personal Information" (or "PI") means information which can be used to distinguish or trace an individual's identity, such as their name, social security number, personal information as defined in New Hampshire RSA 359-C:19, biometric records, etc., alone, or when combined with other personal or identifying information which is linked or linkable to a specific individual, such as date and place of birth, mother's maiden name, etc.
9. "Privacy Rule" shall mean the Standards for Privacy of Individually Identifiable Health Information at 45 C.F.R. Parts 160 and 164, promulgated under HIPAA by the United States Department of Health and Human Services.
10. "Protected Health Information" (or "PHI") has the same meaning as provided in the definition of "Protected Health Information" in the HIPAA Privacy Rule at 45 C.F.R. § 160.103.
11. "Security Rule" shall mean the Security Standards for the Protection of Electronic Protected Health Information at 45 C.F.R. Part 164, Subpart C, and amendments thereto.
12. "Unsecured Protected Health Information" means Protected Health Information that is not secured by a technology standard that renders Protected Health Information unusable, unreadable, or indecipherable to unauthorized individuals and is developed or endorsed by a standards developing organization that is accredited by the American National Standards Institute.

I. RESPONSIBILITIES OF DHHS AND THE CONTRACTOR

A. Business Use and Disclosure of Confidential Information.

1. The Contractor must not use, disclose, maintain or transmit Confidential Information except as reasonably necessary as outlined under this Contract. Further, Contractor, including but not limited to all its directors, officers, employees and agents, must not use, disclose, maintain or transmit PHI in any manner that would constitute a violation of the Privacy and Security Rule.
2. The Contractor must not disclose any Confidential Information in response to a

New Hampshire Department of Health and Human Services

Exhibit K

DHHS Information Security Requirements



request for disclosure on the basis that it is required by law, in response to a subpoena, etc., without first notifying DHHS so that DHHS has an opportunity to consent or object to the disclosure.

3. If DHHS notifies the Contractor that DHHS has agreed to be bound by additional restrictions over and above those uses or disclosures or security safeguards of PHI pursuant to the Privacy and Security Rule, the Contractor must be bound by such additional restrictions and must not disclose PHI in violation of such additional restrictions and must abide by any additional security safeguards.
4. The Contractor agrees that DHHS Data or derivative there from disclosed to an End User must only be used pursuant to the terms of this Contract.
5. The Contractor agrees DHHS Data obtained under this Contract may not be used for any other purposes that are not indicated in this Contract.
6. The Contractor agrees to grant access to the data to the authorized representatives of DHHS for the purpose of inspecting to confirm compliance with the terms of this Contract.

II. METHODS OF SECURE TRANSMISSION OF DATA

1. Application Encryption. If End User is transmitting DHHS data containing Confidential Data between applications, the Contractor attests the applications have been evaluated by an expert knowledgeable in cyber security and that said application's encryption capabilities ensure secure transmission via the internet.
2. Computer Disks and Portable Storage Devices. End User may not use computer disks or portable storage devices, such as a thumb drive, as a method of transmitting DHHS data.
3. Encrypted Email. End User may only employ email to transmit Confidential Data if email is encrypted and being sent to and being received by email addresses of persons authorized to receive such information.
4. Encrypted Web Site. If End User is employing the Web to transmit Confidential Data, the secure socket layers (SSL) must be used and the web site must be secure. SSL encrypts data transmitted via a Web site.
5. File Hosting Services, also known as File Sharing Sites. End User may not use file hosting services, such as Dropbox or Google Cloud Storage, to transmit Confidential Data.
6. Ground Mail Service. End User may only transmit Confidential Data via *certified* ground mail within the continental U.S. and when sent to a named individual.
7. Laptops and PDA. If End User is employing portable devices to transmit Confidential Data said devices must be encrypted and password-protected.
8. Open Wireless Networks. End User may not transmit Confidential Data via an open

New Hampshire Department of Health and Human Services

Exhibit K

DHHS Information Security Requirements



wireless network. End User must employ a virtual private network (VPN) when remotely transmitting via an open wireless network.

9. Remote User Communication. If End User is employing remote communication to access or transmit Confidential Data, a virtual private network (VPN) must be installed on the End User's mobile device(s) or laptop from which information will be transmitted or accessed.
10. SSH File Transfer Protocol (SFTP), also known as Secure File Transfer Protocol. If End User is employing an SFTP to transmit Confidential Data, End User will structure the Folder and access privileges to prevent inappropriate disclosure of information. SFTP folders and sub-folders used for transmitting Confidential Data will be coded for 24-hour auto-deletion cycle (i.e. Confidential Data will be deleted every 24 hours).
11. Wireless Devices. If End User is transmitting Confidential Data via wireless devices, all data must be encrypted to prevent inappropriate disclosure of information.

III. RETENTION AND DISPOSITION OF IDENTIFIABLE RECORDS

The Contractor will only retain the data and any derivative of the data for the duration of this Contract. After such time, the Contractor will have 30 days to destroy the data and any derivative in whatever form it may exist, unless, otherwise required by law or permitted under this Contract. To this end, the parties must:

A. Retention

1. The Contractor agrees it will not store, transfer or process data collected in connection with the services rendered under this Contract outside of the United States. This physical location requirement shall also apply in the implementation of cloud computing, cloud service or cloud storage capabilities, and includes backup data and Disaster Recovery locations.
2. The Contractor agrees to ensure proper security monitoring capabilities are in place to detect potential security events that can impact State of NH systems and/or Department confidential information for contractor provided systems.
3. The Contractor agrees to provide security awareness and education for its End Users in support of protecting Department confidential information.
4. The Contractor agrees to retain all electronic and hard copies of Confidential Data in a secure location and identified in section IV. A.2
5. The Contractor agrees Confidential Data stored in a Cloud must be in a FedRAMP/HITECH compliant solution and comply with all applicable statutes and regulations regarding the privacy and security. All servers and devices must have currently-supported and hardened operating systems, the latest anti-viral, anti-hacker, anti-spam, anti-spyware, and anti-malware utilities. The environment, as a

New Hampshire Department of Health and Human Services

Exhibit K

DHHS Information Security Requirements



whole, must have aggressive intrusion-detection and firewall protection.

6. The Contractor agrees to and ensures its complete cooperation with the State's Chief Information Officer in the detection of any security vulnerability of the hosting infrastructure.

B. Disposition

1. If the Contractor will maintain any Confidential Information on its systems (or its sub-contractor systems), the Contractor will maintain a documented process for securely disposing of such data upon request or contract termination; and will obtain written certification for any State of New Hampshire data destroyed by the Contractor or any subcontractors as a part of ongoing, emergency, and or disaster recovery operations. When no longer in use, electronic media containing State of New Hampshire data shall be rendered unrecoverable via a secure wipe program in accordance with industry-accepted standards for secure deletion and media sanitization, or otherwise physically destroying the media (for example, degaussing) as described in NIST Special Publication 800-88, Rev 1, Guidelines for Media Sanitization, National Institute of Standards and Technology, U. S. Department of Commerce. The Contractor will document and certify in writing at time of the data destruction, and will provide written certification to the Department upon request. The written certification will include all details necessary to demonstrate data has been properly destroyed and validated. Where applicable, regulatory and professional standards for retention requirements will be jointly evaluated by the State and Contractor prior to destruction.
2. Unless otherwise specified, within thirty (30) days of the termination of this Contract, Contractor agrees to destroy all hard copies of Confidential Data using a secure method such as shredding.
3. Unless otherwise specified, within thirty (30) days of the termination of this Contract, Contractor agrees to completely destroy all electronic Confidential Data by means of data erasure, also known as secure data wiping.

IV. PROCEDURES FOR SECURITY

- A. Contractor agrees to safeguard the DHHS Data received under this Contract, and any derivative data or files, as follows:
 1. The Contractor will maintain proper security controls to protect Department confidential information collected, processed, managed, and/or stored in the delivery of contracted services.
 2. The Contractor will maintain policies and procedures to protect Department confidential information throughout the information lifecycle, where applicable, (from creation, transformation, use, storage and secure destruction) regardless of the media used to store the data (i.e., tape, disk, paper, etc.).

New Hampshire Department of Health and Human Services

Exhibit K

DHHS Information Security Requirements



3. The Contractor will maintain appropriate authentication and access controls to contractor systems that collect, transmit, or store Department confidential information where applicable.
4. The Contractor will ensure proper security monitoring capabilities are in place to detect potential security events that can impact State of NH systems and/or Department confidential information for contractor provided systems.
5. The Contractor will provide regular security awareness and education for its End Users in support of protecting Department confidential information.
6. If the Contractor will be sub-contracting any core functions of the engagement supporting the services for State of New Hampshire, the Contractor will maintain a program of an internal process or processes that defines specific security expectations, and monitoring compliance to security requirements that at a minimum match those for the Contractor, including breach notification requirements.
7. The Contractor will work with the Department to sign and comply with all applicable State of New Hampshire and Department system access and authorization policies and procedures, systems access forms, and computer use agreements as part of obtaining and maintaining access to any Department system(s). Agreements will be completed and signed by the Contractor and any applicable sub-contractors prior to system access being authorized.
8. If the Department determines the Contractor is a Business Associate pursuant to 45 CFR 160.103, the Contractor will execute a HIPAA Business Associate Agreement (BAA) with the Department and is responsible for maintaining compliance with the agreement.
9. The Contractor will work with the Department at its request to complete a System Management Survey. The purpose of the survey is to enable the Department and Contractor to monitor for any changes in risks, threats, and vulnerabilities that may occur over the life of the Contractor engagement. The survey will be completed annually, or an alternate time frame at the Departments discretion with agreement by the Contractor, or the Department may request the survey be completed when the scope of the engagement between the Department and the Contractor changes.
10. The Contractor will not store, knowingly or unknowingly, any State of New Hampshire or Department data offshore or outside the boundaries of the United States unless prior express written consent is obtained from the Information Security Office leadership member within the Department.
11. Data Security Breach Liability. In the event of any security breach Contractor shall make efforts to investigate the causes of the breach, promptly take measures to prevent future breach and minimize any damage or loss resulting from the breach. The State shall recover from the Contractor all costs of response and recovery from

New Hampshire Department of Health and Human Services

Exhibit K

DHHS Information Security Requirements



the breach, including but not limited to: credit monitoring services, mailing costs and costs associated with website and telephone call center services necessary due to the breach.

12. Contractor must, comply with all applicable statutes and regulations regarding the privacy and security of Confidential Information, and must in all other respects maintain the privacy and security of PI and PHI at a level and scope that is not less than the level and scope of requirements applicable to federal agencies, including, but not limited to, provisions of the Privacy Act of 1974 (5 U.S.C. § 552a); DHHS Privacy Act Regulations (45 C.F.R. §5b), HIPAA Privacy and Security Rules (45 C.F.R. Parts 160 and 164) that govern protections for individually identifiable health information and as applicable under State law.
13. Contractor agrees to establish and maintain appropriate administrative, technical, and physical safeguards to protect the confidentiality of the Confidential Data and to prevent unauthorized use or access to it. The safeguards must provide a level and scope of security that is not less than the level and scope of security requirements established by the State of New Hampshire, Department of Information Technology. Refer to Vendor Resources/Procurement at <https://www.nh.gov/doit/vendor/index.htm> for the Department of Information Technology policies, guidelines, standards, and procurement information relating to vendors.
14. Contractor agrees to maintain a documented breach notification and incident response process. The Contractor will notify the State's Privacy Officer and the State's Security Officer of any security breach immediately, at the email addresses provided in Section VI. This includes a confidential information breach, computer security incident, or suspected breach which affects or includes any State of New Hampshire systems that connect to the State of New Hampshire network.
15. Contractor must restrict access to the Confidential Data obtained under this Contract to only those authorized End Users who need such DHHS Data to perform their official duties in connection with purposes identified in this Contract.
16. The Contractor must ensure that all End Users:
 - a. comply with such safeguards as referenced in Section IV A. above, implemented to protect Confidential Information that is furnished by DHHS under this Contract from loss, theft or inadvertent disclosure.
 - b. safeguard this information at all times.
 - c. ensure that laptops and other electronic devices/media containing PHI, PI, or PFI are encrypted and password-protected.
 - d. send emails containing Confidential Information only if encrypted and being sent to and being received by email addresses of persons authorized to receive such information.

New Hampshire Department of Health and Human Services

Exhibit K

DHHS Information Security Requirements



- e. limit disclosure of the Confidential Information to the extent permitted by law.
- f. Confidential Information received under this Contract and individually identifiable data derived from DHHS Data, must be stored in an area that is physically and technologically secure from access by unauthorized persons during duty hours as well as non-duty hours (e.g., door locks, card keys, biometric identifiers, etc.).
- g. only authorized End Users may transmit the Confidential Data, including any derivative files containing personally identifiable information, and in all cases, such data must be encrypted at all times when in transit, at rest, or when stored on portable media as required in section IV above.
- h. in all other instances Confidential Data must be maintained, used and disclosed using appropriate safeguards, as determined by a risk-based assessment of the circumstances involved.
- i. understand that their user credentials (user name and password) must not be shared with anyone. End Users will keep their credential information secure. This applies to credentials used to access the site directly or indirectly through a third party application.

Contractor is responsible for oversight and compliance of their End Users. DHHS reserves the right to conduct onsite inspections to monitor compliance with this Contract, including the privacy and security requirements provided in herein, HIPAA, and other applicable laws and Federal regulations until such time the Confidential Data is disposed of in accordance with this Contract.

V. LOSS REPORTING

The Contractor must notify the State's Privacy Officer and Security Officer of any Security Incidents and Breaches immediately, at the email addresses provided in Section VI.

The Contractor must further handle and report Incidents and Breaches involving PHI in accordance with the agency's documented Incident Handling and Breach Notification procedures and in accordance with 42 C.F.R. §§ 431.300 - 306. In addition to, and notwithstanding, Contractor's compliance with all applicable obligations and procedures, Contractor's procedures must also address how the Contractor will:

- 1. Identify Incidents;
- 2. Determine if personally identifiable information is involved in Incidents;
- 3. Report suspected or confirmed Incidents as required in this Exhibit or P-37;
- 4. Identify and convene a core response group to determine the risk level of Incidents and determine risk-based responses to Incidents; and

New Hampshire Department of Health and Human Services

Exhibit K

DHHS Information Security Requirements



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5. Determine whether Breach notification is required, and, if so, identify appropriate Breach notification methods, timing, source, and contents from among different options, and bear costs associated with the Breach notice as well as any mitigation measures.

Incidents and/or Breaches that implicate PI must be addressed and reported, as applicable, in accordance with NH RSA 359-C:20.

VI. PERSONS TO CONTACT

A. DHHS Privacy Officer:

DHHSPrivacyOfficer@dhhs.nh.gov

B. DHHS Security Officer:

DHHSInformationSecurityOffice@dhhs.nh.gov