



**New Hampshire  
Governor's Commission on Disability**

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Christopher T. Sununu, Governor  
Paul Van Blarigan, Chair  
Charles J. Saia, Executive Director

October 27, 2021

His Excellency, Governor Christopher T. Sununu  
And the Honorable Council  
State House  
Concord NH 03301

**Informational Item**

In accordance with New Hampshire Laws, Chapter 362-E:7, enclosed please find the Governor's Commission on Disability's Annual Telecommunications Equipment Assistance Program Report for Fiscal Year 2021

**Explanation**

RSA Chapter 362-E:7, reads as follows: *"The Governor's Commission on Disability shall file a report which shall include the number of persons assisted, all sources of funding, and the total amount disbursed under this chapter. Such report shall be submitted annually to the governor & council, the senate president, the speaker of the house and the public utilities commission, on or before October 1."*

Sincerely,

A handwritten signature in black ink, appearing to read "Charles J. Saia", with a horizontal line extending to the right.

Charles J. Saia  
Executive Director



NH Governor's Commission on Disability

# Telephone Equipment Assistance Program

## Annual Report Fiscal Year 2021



# New Hampshire Governor's Commission on Disability

Christopher T. Sununu, Governor  
Paul Van Blarigan, Chair  
Charles J. Saia, Executive Director

October 27, 2021

His Excellency, Governor Christopher T. Sununu  
Governor & Council Members  
State House  
107 No Main St  
Concord NH 03301

**RE: Governor's Commission on Disability  
Telecommunications Equipment Assistance Program  
Annual Report Fiscal Year 2021**

Dear Governor Sununu and Executive Council Members:

I am hereby submitting this annual report in accordance with New Hampshire Law Chapter 362-E:7 for the operation and maintenance of the Telecommunications Equipment Assistance Program (TEAP). The TEAP enables qualified individuals with a disability in New Hampshire to access telephone service through the use of telecommunications equipment assistance.

RSA 362-E establishes that the Governor's Commission on Disability (GCD) shall administer the TEAP. The program is funded annually, with an annual appropriation of \$96,000.00 from the telecommunications relay service trust fund established by the Public Utilities Commission.

The TEAP provides access to those persons whom, without appropriate equipment, would not be able to use telecommunication services effectively and thus would be unable to access public safety programs. The GCD's contractor for TEAP services is Future In Sight. As a part of the contractor's outreach function, information is made widely available to ensure that those qualified to be equipment recipients have the opportunity to apply.

The GCD receives all funding through funds on deposit in the escrow account associated with the telecommunications relay service trust fund established by Public Utilities Commission order # 20,236 as the initial source of funding.

For Fiscal Year 2021, the vendor of the program, Future In Sight, reported a total of 114 pieces of equipment were distributed to 221 unduplicated consumers through the TEAP. The most up to date report from the vendor is attached for your review.

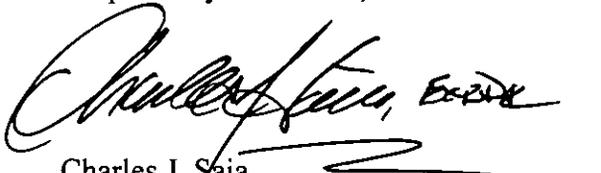
The total amount disbursed for period July 1, 2020 through June 30, 2021 is as follows:

Telecommunications Equipment Assistance Program 01-00002-002-GCD020510-10070000

<u>Class</u>	<u>Appropriation</u>	<u>Expenses</u>	<u>Balance</u>
Governor's Commission on Disability Administration Fee	\$ 3,750.00	\$ 2,320.93	\$ 1,429.07
Future In Sight (Contractor) Overhead/Personnel Equipment		\$ 43,708.00 <u>\$ 20,231.00</u>	
Total Contract Expenditures	<u>\$ 92,250.00</u>	<u>\$ 63,939.00</u>	<u>\$ 28,311.00</u>
Totals:	\$ 96,000.00	\$ 66,259.93	\$ 29,740.07

The balance of \$ 29,740.07 was returned to Public Utilities Commission, telecommunications relay service trust fund.

Respectfully Submitted,



Charles J. Saia  
Executive Director



**Future In Sight**  
**Fiscal Year End TEAP Report**  
 2020/2021

	July	August	September	Q1 Total	October	November	December	Q2 Total	January	February	March	Q3 Total	April	May	June	Q4 Total	Total	Budget 2020-2021
Referrals	13	13	11	37	9	18	14	39	14	12	19	45	10	12	15	37	158	
Number of indiv clients served (unduplicated)	15	20	13	48	9	16	14	39	28	18	25	71	19	17	27	63	221	
Hours TEAP program	19.25	30	18	65.25	10.75	34	18.25	63	49.25	25.25	42.1	116.6	31.25	26.25	36.37	93.87	338.72	
Number of devices provided, net returns	12	11	4	27	4	9	5	18	14	13	11	38	12	10	9	31	114	
\$ 50% copay	3	-	4	7	-	-	-	0	2	2	1	5	1	2	0	3	15	
Audience reached through presentations	-	-	-	-	-	10	-	10	-	4	-	4	-	20	-	20	34	
<b>Disability type</b>																		
Vision	12	13	9	34	4	13	13	30	23	11	23	57	18	14	22	54	176	
Hard of Hearing	10	10	11	31	7	12	0	19	5	11	10	28	9	7	9	25	101	
Deafness	0	1	0	1	0	0	0	0	0	0	0	0	1	0	0	1	2	
Speech Impairment	0	0	0	0	0	2	0	2	0	0	0	0	0	1	1	2	4	
Physical Impairment	1	1	0	2	0	0	0	0	0	0	0	0	0	1	0	1	3	
Cognitive Impairment	1	0	0	1	0	0	0	0	0	0	0	0	0	1	0	1	2	
Other	0	0	0	0	0	0	0	0	1	1	0	2	0	0	0	0	2	
<b>Program Cost:</b>				<b>Q1</b>				<b>Q2</b>				<b>Q3</b>				<b>Q4</b>	<b>Total</b>	
Direct Service & Training				\$ 2,082				\$ 2,074				\$ 3,779				\$ 3,170	\$ 11,106	\$ 18,837
Program Administration				\$ 4,807				\$ 4,807				\$ 4,807				\$ 4,807	\$ 19,229	\$ 19,229
Marketing & Outreach				\$ 2,984				\$ 3,399				\$ 3,384				\$ 3,609	\$ 13,374	\$ 11,934
Equipment Costs				\$ 1,982				\$ 1,400				\$ 4,157				\$ 12,692	\$ 20,231	\$ 40,000
<b>Total Program Cost:</b>				<b>\$ 11,855</b>				<b>\$ 11,680</b>				<b>\$ 16,128</b>				<b>\$ 24,278</b>	<b>\$ 63,939</b>	<b>\$ 90,000</b>